# **OneContact Reporting**

**Team Summary Daily Report** 

Team: Algarve

Agent	First Login Time	Last Logout	Total Logged Time	Login Tries		Ready <sup>*</sup>	Time		N	lot Ready Tir	ne (Pausa)		N	ot Ready Tim	e (Almoço)		Available Time				Work
					Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min	%
01-09-2018	10:05:37	17:25:52	07:20:15	1	05:15:00	00:09:33	00:15:00	00:00:05	00:09:37	00:03:12	00:05:13	00:01:04	00:34:28	00:11:29	00:15:00	00:07:56	03:38:27	00:03:54	00:15:00	00:00:00	30.65
susana.silva	10:05:37	17:25:52	07:20:15	1	05:15:00	00:09:33	00:15:00	00:00:05	00:09:37	00:03:12	00:05:13	00:01:04	00:34:28	00:11:29	00:15:00	00:07:56	03:38:27	00:03:54	00:15:00	00:00:00	
03-09-2018	08:50:15	19:00:34	1.04:41:51	5	1.00:20:41	00:11:47	00:15:00	00:00:05	00:56:11	00:02:33	00:08:04	00:00:04	03:02:19	00:12:09	00:15:00	00:00:28	20:08:25	00:05:00	00:15:00	00:00:00	17.27
claudia.nunes	09:58:12	19:00:34	09:02:22	1	07:47:46	00:12:19	00:15:00	00:00:30	00:11:19	00:01:53	00:04:28	00:00:04	01:03:16	00:12:39	00:15:00	00:08:25	06:24:54	00:04:19	00:15:00	00:00:00	17.72
jorge.coelho	09:57:36	14:04:40	01:31:19	2	01:10:07	00:08:46	00:15:00	00:01:18	00:00:00	00:00:00	00:00:00	00:00:00	00:00:28	00:00:28	00:00:28	00:00:28	00:52:16	00:03:04	00:12:58	00:00:00	25.46
manuela.martins	08:50:15	17:59:13	09:08:58	1	07:47:40	00:11:24	00:15:00	00:00:05	00:27:49	00:02:32	00:08:04	00:00:14	00:53:10	00:13:18	00:15:00	00:09:59	06:30:38	00:05:50	00:15:00	00:00:00	16.47
milena.boto	09:01:07	18:00:19	08:59:12	1	07:35:08	00:12:18	00:15:00	00:00:19	00:17:03	00:03:25	00:06:24	00:00:12	01:05:25	00:13:05	00:15:00	00:09:48	06:20:37	00:05:31	00:15:00	00:00:00	16.37
04-09-2018	08:59:57	19:01:06	23:12:29	6	16:37:48	00:09:36	00:15:00	00:00:02	01:00:56	00:05:32	00:15:00	00:00:02	03:58:50	00:10:51	00:15:00	00:00:33	12:16:04	00:04:10	00:15:00	00:00:00	26.23
jorge.coelho	09:08:00	18:07:24	06:24:50	3	03:19:31	00:07:59	00:15:00	00:00:07	00:16:06	00:04:02	00:07:24	00:01:04	02:21:01	00:10:51	00:15:00	00:00:33	02:56:51	00:04:47	00:15:00	00:00:00	11.36
manuela.martins	08:59:57	17:00:54	08:00:57	1	05:48:23	00:08:56	00:15:00	00:00:02	00:44:50	00:06:24	00:15:00	00:00:02	00:47:08	00:11:47	00:15:00	00:06:08	04:21:02	00:03:29	00:15:00	00:00:00	25.07
susana.silva	10:14:16	19:01:06	08:46:42	2	07:29:54	00:11:15	00:15:00	00:00:05	00:00:00	00:00:00	00:00:00	00:00:00	00:50:41	00:10:08	00:15:00	00:02:13	04:58:11	00:04:35	00:15:00	00:00:00	33.72
05-09-2018	08:52:50	19:00:09	1.02:44:07	11	21:36:42	00:10:33	00:15:00	00:00:06	00:42:19	00:03:15	00:05:28	00:00:45	03:19:14	00:13:17	00:15:00	00:07:57	18:37:13	00:05:22	00:15:00	00:00:00	13.84
jorge.coelho	13:09:43	18:02:55	01:16:19	2	01:04:59	00:10:50	00:15:00	00:05:01	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:01:11	00:07:39	00:15:00	00:00:00	5.85
manuela.martins	09:01:45	18:00:18	08:40:34	4	06:56:31	00:09:55	00:15:00	00:00:18	00:23:14	00:02:54	00:05:16	00:00:45	01:07:42	00:13:32	00:15:00	00:08:55	06:13:13	00:06:01	00:15:00	00:00:00	10.4
milena.boto	10:03:27	19:00:09	08:40:04	3	07:05:25	00:10:38	00:15:00	00:00:07	00:15:14	00:03:48	00:05:28	00:02:02	01:07:49	00:13:34	00:15:00	00:08:54	05:53:08	00:05:07	00:15:00	00:00:00	16.99
susana.silva	08:52:50	17:00:06	08:07:10	2	06:29:47	00:11:08	00:15:00	00:00:06	00:03:51	00:03:51	00:03:51	00:03:51	01:03:43	00:12:45	00:15:00	00:07:57	05:29:41	00:04:47	00:15:00	00:00:00	15.42
06-09-2018	08:54:16	19:00:38	1.10:47:43	6	1.04:09:38	00:11:44	00:15:00	00:00:00	01:04:45	00:03:36	00:08:38	00:00:04	03:55:24	00:11:46	00:15:00	00:00:14	1.00:53:46	00:06:07	00:15:00	00:00:00	11.59
claudia.nunes	09:01:46	16:00:26	06:58:40	1	05:54:01	00:12:39	00:15:00	00:00:22	00:07:50	00:01:58	00:04:17	00:00:04	00:56:40	00:11:20	00:15:00	00:04:15	05:28:03	00:07:17	00:15:00	00:00:00	7.33
jorge.coelho	10:30:25	17:46:42	01:10:43	2	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	10:12:27	19:00:38	08:48:11	1	07:29:16	00:10:42	00:15:00	00:00:22	00:15:49	00:03:57	00:08:10	00:01:40	00:59:33	00:11:55	00:15:00	00:00:14	06:16:58	00:04:43	00:15:00	00:00:00	16.09
milena.boto	08:54:16	18:00:00	09:05:44	1	07:35:03	00:12:18	00:15:00	00:00:00	00:25:04	00:03:35	00:07:01	00:00:29	00:58:58	00:11:48	00:15:00	00:05:55	06:44:09	00:06:13	00:15:00	00:00:00	11.19
susana.silva	09:17:29	18:01:54	08:44:25	1	07:11:18	00:11:39	00:15:00	00:00:00	00:16:02	00:05:21	00:08:38	00:01:58	01:00:13	00:12:03	00:15:00	00:04:36	06:24:36	00:07:07	00:15:00	00:00:00	10.83
07-09-2018	08:52:18	19:03:44	1.02:08:45	5	21:33:18	00:12:26	00:15:00	00:00:06	00:17:14	00:02:28	00:04:47	00:00:03	03:50:41	00:11:32	00:15:00	00:01:20	18:53:29	00:05:54	00:15:00	00:00:00	12.36
claudia.nunes	08:56:57	18:00:34	09:03:37	1	07:45:12	00:13:17	00:15:00	00:00:31	00:02:47	00:01:24	00:02:44	00:00:03	00:56:11	00:11:14	00:15:00	00:05:09	06:47:17	00:06:41	00:15:00	00:00:00	12.45
manuela.martins	09:13:12	09:23:19	00:10:03	2	00:09:41	00:04:50	00:08:08	00:01:33	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:04:41	00:01:34	00:04:19	00:00:09	51.64
milena.boto	08:52:18	17:00:55	08:08:37	1	06:46:58	00:11:38	00:15:00	00:00:06	00:14:27	00:02:53	00:04:47	00:00:20	00:59:36	00:09:56	00:15:00	00:04:02	06:12:27	00:06:06	00:15:00	00:00:00	8.48
susana.silva	10:17:16	19:03:44	08:46:28	1	06:51:27	00:12:51	00:15:00	00:00:36	00:00:00	00:00:00	00:00:00	00:00:00	01:54:54	00:12:46	00:15:00	00:01:20	05:49:04	00:05:13	00:15:00	00:00:00	15.16
08-09-2018	09:29:30	17:00:46	07:31:16	1	06:45:59	00:13:06	00:15:00	00:00:28	00:00:00	00:00:00	00:00:00	00:00:00	00:37:10	00:12:23	00:15:00	00:08:48	06:08:35	00:05:40	00:15:00	00:00:00	9.21
milena.boto	09:29:30	17:00:46	07:31:16	1	06:45:59	00:13:06	00:15:00	00:00:28	00:00:00	00:00:00	00:00:00	00:00:00	00:37:10	00:12:23	00:15:00	00:08:48	06:08:35	00:05:40	00:15:00	00:00:00	9.21
09-09-2018	09:37:17	09:43:04	00:05:47	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
jorge.coelho	09:37:17	09:43:04	00:05:47	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
10-09-2018	08:56:22	19:03:51	1.03:03:34	7	21:35:02	00:11:16	00:15:00	00:00:11	00:22:56	00:02:05	00:06:46	00:00:07	04:13:08	00:12:39	00:15:00	00:00:01	18:56:05	00:06:17	00:15:00	00:00:00	
claudia.nunes	10:39:26	19:03:51	08:24:25	1	06:48:43	00:12:46	00:15:00	00:03:29	00:02:07	00:01:04	00:02:00	00:00:07	01:33:27	00:13:21	00:15:00	00:06:56	05:54:34	00:06:07	00:15:00	00:00:00	
jorge.coelho	09:05:26	15:48:20	02:23:22	3	01:42:14	00:11:22	00:15:00	00:01:11	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:10:55	00:05:27	00:15:00	00:00:06	30.63
manuela.martins	08:56:22	16:18:58	07:22:36	1	06:02:13	00:10:21	00:15:00	00:00:25	00:15:16	00:02:33	00:06:46	00:00:42	00:56:38	00:14:10	00:15:00	00:12:46	05:26:06	00:05:56	00:15:00	00:00:00	
susana.silva	09:06:26	17:59:40	08:53:11	2	07:01:52	00:10:49	00:15:00	00:00:11	00:05:33	00:01:51	00:02:18	00:01:18		00:11:27	00:15:00	00:00:01	06:24:30	00:06:59	00:15:00	00:00:00	
11-09-2018	08:05:34	19:00:52	1.12:41:54	5	1.06:07:42	00:11:58	00:15:00	00:00:06	00:54:22	00:03:12	00:09:17	00:00:03	04:24:38	00:11:30	00:15:00	00:00:15	1.03:17:54	00:05:30	00:15:00	00:00:00	9.39
claudia.nunes	08:59:46	18:01:14	09:01:28	1	07:37:17	00:11:09	00:15:00	00:00:11	00:18:19	00:03:03	00:04:53	00:00:03	00:55:29	00:11:06	00:15:00	00:04:25	07:03:43	00:05:44	00:15:00	00:00:00	7.34
jorge.coelho	13:53:58	14:29:07	00:35:09	1	00:06:55	00:02:18	00:02:54	00:01:09	00:00:00	00:00:00	00:00:00	00:00:00	00:28:13	00:09:24	00:14:07	00:00:15	00:06:55	00:02:18	00:02:54	00:01:09	
manuela.martins	08:05:34	16:59:05	08:53:31	1	06:54:37	00:12:57	00:15:00	00:02:03	00:12:22	00:03:06	00:05:25	00:00:50	00:55:26	00:11:05	00:15:00	00:04:52	06:23:48	00:06:51	00:15:00	00:00:00	7.43

02-10-2018 8:41:49

# **OneContact Reporting**

## Team Summary Daily Report

ream Summary L	ally Report																				
milena.boto	09:51:30	19:00:52	09:09:22	1	07:44:01	00:12:53	00:15:00	00:00:52	00:18:53	00:04:43	00:09:17	00:01:50	00:57:58	00:11:36	00:15:00	00:02:32	06:46:45	00:04:47	00:15:00	00:00:00	12.34
susana.silva	09:08:06	18:10:30	09:02:24	1	07:44:52	00:11:55	00:15:00	00:00:06	00:04:48	00:01:36	00:01:49	00:01:21	01:07:32	00:13:30	00:15:00	00:10:12	06:56:43	00:05:13	00:15:00	00:00:00	10.36
2-09-2018	08:53:52	19:01:29	22:32:44	14	19:58:07	00:11:25	00:15:00	00:00:26	01:04:56	00:04:38	00:13:31	00:00:04	00:54:03	00:06:45	00:15:00	00:00:26	17:56:17	00:06:11	00:15:00	00:00:00	10.17
claudia.nunes	09:04:42	17:59:57	07:03:56	4	06:45:02	00:11:15	00:15:00	00:00:38	00:17:50	00:03:34	00:07:32	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	06:03:53	00:06:16	00:15:00	00:00:00	10.16
jorge.coelho	12:59:33	16:43:54	00:52:34	4	00:24:26	00:04:53	00:13:54	00:00:26	00:00:00	00:00:00	00:00:00	00:00:00	00:21:54	00:04:23	00:15:00	00:00:26	00:19:53	00:03:59	00:09:26	00:00:21	18.62
milena.boto	08:53:52	17:02:04	07:21:27	3	06:06:41	00:11:50	00:15:00	00:00:44	00:29:50	00:04:16	00:07:45	00:01:30	00:32:09	00:10:43	00:15:00	00:03:38	05:28:28	00:06:12	00:15:00	00:00:00	10.42
susana.silva	10:06:46	19:01:29	07:14:47	3	06:41:58	00:12:11	00:15:00	00:00:38	00:17:16	00:08:38	00:13:31	00:03:45	00:00:00	00:00:00	00:00:00	00:00:00	06:04:03	00:06:17	00:15:00	00:00:00	9.43
13-09-2018	08:16:29	19:00:12	1.09:08:30	8	1.03:37:51	00:12:45	00:15:00	00:00:09	01:05:21	00:03:51	00:07:52	00:00:02	03:28:53	00:11:36	00:15:00	00:01:04	1.00:53:45	00:06:26	00:15:00	00:00:00	9.9
claudia.nunes	08:16:29	16:32:41	08:14:00	2	06:20:56	00:12:42	00:15:00	00:00:27	00:12:14	00:02:27	00:04:43	00:00:03	00:57:38	00:11:32	00:15:00	00:05:25	05:36:41	00:05:48	00:15:00	00:00:00	11.62
manuela.martins	10:02:58	19:00:12	07:00:41	3	06:02:20	00:12:30	00:15:00	00:00:12	00:14:35	00:04:52	00:07:52	00:01:02	00:37:00	00:09:15	00:15:00	00:01:04	05:46:28	00:09:07	00:15:00	00:00:00	4.38
milena.boto	09:00:16	17:59:53	08:59:37	1	07:35:46	00:12:40	00:15:00	00:00:24	00:23:46	00:03:24	00:06:58	00:00:02	01:00:04	00:12:01	00:15:00	00:07:26	06:50:09	00:05:20	00:15:00	00:00:00	10.01
susana.silva	09:08:33	18:02:50	08:54:12	2	07:38:49	00:13:07	00:15:00	00:00:09	00:14:46	00:07:23	00:07:24	00:07:22	00:54:11	00:13:33	00:15:00	00:09:20	06:40:27	00:06:47	00:15:00	00:00:00	12.72
14-09-2018	08:54:53	19:00:26	1.08:31:15	7	1.00:51:34	00:11:45	00:15:00	00:00:01	00:47:16	00:03:56	00:08:37	00:00:05	03:45:28	00:10:44	00:15:00	00:00:03	20:56:32	00:05:10	00:15:00	00:00:00	15.76
claudia.nunes	09:06:25	18:00:06	08:53:41	1	06:04:45	00:11:46	00:15:00	00:00:01	00:08:50	00:02:57	00:08:37	00:00:05	00:58:36	00:11:43	00:15:00	00:06:41	05:32:42	00:05:38	00:15:00	00:00:00	8.79
jorge.coelho	10:55:23	11:53:38	00:58:15	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	08:54:53	15:51:30	06:31:18	2	05:11:22	00:11:32	00:15:00	00:01:06	00:08:16	00:04:08	00:04:22	00:03:54	00:57:43	00:09:37	00:15:00	00:00:03	04:16:27	00:04:21	00:15:00	00:00:00	17.64
milena.boto	10:03:33	19:00:26	07:21:12	2	05:59:03	00:11:35	00:15:00	00:00:04	00:21:33	00:04:19	00:05:57	00:03:28	00:49:27	00:09:53	00:15:00	00:00:22	05:07:10	00:05:07	00:15:00	00:00:00	14.45
susana.silva	09:13:08	17:59:57	08:46:49	1	07:36:24	00:12:01	00:15:00	00:01:02	00:08:37	00:04:18	00:05:28	00:03:09	00:59:42	00:11:56	00:15:00	00:00:52	06:00:13	00:05:33	00:15:00	00:00:00	21.07
15-09-2018	09:12:37	17:22:18	08:03:59	2	05:45:52	00:11:09	00:15:00	00:00:03	00:41:09	00:10:17	00:15:00	00:06:02	00:00:00	00:00:00	00:00:00	00:00:00	04:11:40	00:06:00	00:15:00	00:00:00	27.24
susana.silva	09:12:37	17:22:18	08:03:59	2	05:45:52	00:11:09	00:15:00	00:00:03	00:41:09	00:10:17	00:15:00	00:06:02	00:00:00	00:00:00	00:00:00	00:00:00	04:11:40	00:06:00	00:15:00	00:00:00	27.24
17-09-2018	08:51:12	19:00:13	1.03:41:02	7	23:52:23	00:11:50	00:15:00	00:00:08	00:33:35	00:03:44	00:07:17	00:00:04	01:47:13	00:13:24	00:15:00	00:09:04	21:05:52	00:05:36	00:15:00	00:00:00	11.63
claudia.nunes	08:51:12	17:29:59	08:38:47	1	07:21:19	00:13:47	00:15:00	00:01:41	00:10:26	00:02:36	00:05:19	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	06:06:22	00:05:49	00:15:00	00:00:00	16.98
manuela.martins	12:50:31	13:48:18	00:57:38	2	00:57:32	00:09:35	00:15:00	00:00:18	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:57:32	00:09:35	00:15:00	00:00:18	3 0
milena.boto	08:53:16	18:02:53	09:08:57	3	07:36:10	00:09:55	00:15:00	00:00:08	00:23:09	00:04:38	00:07:17	00:00:51	00:52:50	00:13:12	00:15:00	00:09:04	06:50:41	00:04:43	00:15:00	00:00:00	9.97
patricia.farinha	10:04:33	19:00:13	08:55:40	1	07:57:22	00:12:54	00:15:00	00:00:08	00:00:00	00:00:00	00:00:00	00:00:00	00:54:23	00:13:36	00:15:00	00:09:31	07:11:17	00:06:10	00:15:00	00:00:00	9.65
18-09-2018	08:58:33	19:09:25	1.09:55:46	5	1.04:32:17	00:13:16	00:15:00	00:00:03	00:21:03	00:04:13	00:12:31	00:00:03	04:53:57	00:12:47	00:15:00	00:00:15	1.00:55:33	00:06:03	00:15:00	00:00:00	12.66
claudia.nunes	08:58:33	17:59:43	07:59:18	2	07:01:56	00:13:37	00:15:00	00:04:48	00:00:03	00:00:03	00:00:03	00:00:03	00:52:39	00:10:32	00:15:00	00:00:23	05:58:02	00:05:52	00:15:00	00:00:00	15.14
milena.boto	08:58:55	17:00:03	08:01:08	1	06:29:33	00:12:59	00:15:00	00:00:03	00:21:00	00:05:15	00:12:31	00:00:38	01:09:30	00:13:54	00:15:00	00:10:15	05:41:18	00:05:20	00:15:00	00:00:00	12.39
patricia.farinha	09:00:35	17:59:54	08:59:19	1	07:49:41	00:13:03	00:15:00	00:03:11	00:00:00	00:00:00	00:00:00	00:00:00	01:07:05	00:13:25	00:15:00	00:10:16	07:15:35	00:08:04	00:15:00	00:00:00	7.26
susana.silva	10:13:24	19:09:25	08:56:01	1	07:11:07	00:13:28	00:15:00	00:00:32	00:00:00	00:00:00	00:00:00	00:00:00	01:44:43	00:13:05	00:15:00	00:00:15	06:00:38	00:05:18	00:15:00	00:00:00	16.35
19-09-2018	08:59:49	19:01:17	1.20:37:57	9	1.12:25:32	00:12:17	00:15:00	00:00:08	02:04:34	00:05:11	00:15:00	00:00:04	05:16:33	00:11:18	00:15:00	00:00:29	1.10:34:57	00:06:28	00:15:00	00:00:00	5.06
claudia.nunes	09:00:18	17:59:46	08:59:28	1	07:48:12	00:13:00	00:15:00	00:02:04	00:10:27	00:02:37	00:05:24	00:00:04	01:00:47	00:12:09	00:15:00	00:07:01	07:25:29	00:06:11	00:15:00	00:00:00	4.85
jorge.coelho	09:44:54	10:34:56	00:30:01	2	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	09:51:10	19:01:17	09:10:07	1	06:45:01	00:10:23	00:15:00	00:01:17	01:03:04	00:05:15	00:15:00	00:00:17	01:03:12	00:10:32	00:15:00	00:01:08	06:20:19	00:06:08	00:15:00	00:00:00	6.1
milena.boto	08:59:49	17:59:43	08:59:54	1	07:24:17	00:12:20	00:15:00	00:00:09	00:32:24	00:05:24	00:10:26	00:01:12	01:02:57	00:10:30	00:15:00	00:01:00	07:06:06	00:06:59	00:15:00	00:00:00	4.09
patricia.farinha	09:00:13	17:00:11	07:59:45	2	06:55:06	00:12:58	00:15:00	00:00:11	00:00:00	00:00:00	00:00:00	00:00:00	01:02:52	00:12:34	00:15:00	00:06:49	06:42:06	00:06:17	00:15:00	00:00:00	3.13
susana.silva	09:07:15	18:06:59	08:58:42	2	07:32:56	00:12:56	00:15:00	00:00:08	00:18:39	00:09:20	00:12:07	00:06:32	01:06:45	00:11:08	00:15:00	00:00:29	07:00:57	00:06:47	00:15:00	00:00:00	7.06
20-09-2018	08:33:36	19:00:17	1.15:04:55	11	1.08:50:01	00:12:10	00:15:00	00:00:01	02:12:54	00:05:32	00:15:00	00:00:05	02:46:49	00:12:50	00:15:00	00:08:09	1.05:48:28	00:05:45	00:15:00	00:00:00	9.22
claudia.nunes	08:33:36	17:00:15	08:26:39	1	07:00:43	00:12:45	00:15:00	00:00:10	00:06:48	00:02:16	00:04:14	00:00:05	00:51:18	00:12:50	00:15:00	00:09:38	06:24:37	00:05:16	00:15:00	00:00:00	8.58
jorge.coelho	13:10:49	13:21:32	00:10:09	2	00:10:07	00:03:22	00:04:10	00:02:05	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:10:07	00:03:22	00:04:10	00:02:05	0
manuela.martins	13:56:49	18:00:02	03:54:26	4	03:04:05	00:09:41	00:15:00	00:00:01	00:16:40	00:03:20	00:05:35	00:00:08	00:00:00	00:00:00	00:00:00	00:00:00	02:59:12	00:05:58	00:15:00	00:00:00	2.65
milena.boto	10:03:53	19:00:17	08:53:39	2	07:31:44	00:11:53	00:15:00	00:00:17	00:18:08	00:03:01	00:04:36	00:01:52	01:03:41	00:12:44	00:15:00	00:08:09	06:43:05	00:05:31	00:15:00	00:00:00	10.77
patricia.farinha	09:01:12	17:29:53	08:28:41	1	07:25:06	00:13:05	00:15:00	00:02:36	00:08:50	00:04:25	00:05:07	00:03:43	00:51:50	00:12:58	00:15:00	00:09:26	07:08:35	00:07:16	00:15:00	00:00:00	3.71
																				20.00.00	10.45
susana.silva	08:57:38	18:08:59	09:11:21	1	07:38:16	00:13:06	00:15:00	00:02:40	01:22:28	00:10:18	00:15:00	00:00:39	00:00:00	00:00:00	00:00:00	00:00:00	06:22:52	00:05:15	00:15:00	00:00:00	16.45

02-10-2018 8:41:49

# **OneContact Reporting**

### **Team Summary Daily Report**

TOTAL			28.08:01:51	156	23.06:49:3	00:12:00	00:15:00	00:00:00	20:49:07	00:04:08	00:15:00	00:00:00	3.03:15:30	00:11:40	00:15:00	00:00:01	20.09:22:5	00:05:46	00:15:00	00:00:00	12.43
patricia.farinha	09:29:49	16:59:50	07:30:01	1	07:04:25	00:13:41	00:15:00	00:00:36	00:00:00	00:00:00	00:00:00	00:00:00	00:24:56	00:12:28	00:14:24	00:10:32	06:04:52	00:06:11	00:15:00	00:00:00	14.03
29-09-2018	09:29:49	16:59:50	07:30:01	1	07:04:25	00:13:41	00:15:00	00:00:36	00:00:00	00:00:00	00:00:00	00:00:00	00:24:56	00:12:28	00:14:24	00:10:32	06:04:52	00:06:11	00:15:00	00:00:00	14.03
susana.silva	09:24:30	18:01:03	08:36:33	1	07:08:20	00:12:14	00:15:00	00:01:01	00:20:39	00:04:08	00:05:43	00:02:00	00:50:19	00:12:35	00:15:00	00:08:42	06:23:42	00:05:11	00:15:00	00:00:00	10.42
patricia.farinha	10:00:45	19:00:07	08:59:22	1	08:04:49	00:13:06	00:15:00	00:00:07	00:00:00	00:00:00	00:00:00	00:00:00	00:47:39	00:11:55	00:15:00	00:06:22	07:13:15	00:06:17	00:15:00	00:00:00	10.64
milena.boto	08:57:33	16:59:58	08:02:25	1	06:35:42	00:11:59	00:15:00	00:00:46	00:23:54	00:03:59	00:07:24	00:01:51		00:12:31	00:15:00	00:03:22		00:07:00	00:15:00	00:00:00	
claudia.nunes	08:52:27	18:00:48	09:08:21	1	07:09:49	00:10:45	00:15:00	00:00:03	00:22:59	00:02:52	00:08:09	00:00:04	01:03:07	00:10:31	00:15:00	00:00:12	05:56:25	00:04:57	00:15:00	00:00:00	17.08
8-09-2018	09.54.54 08:52:27	19:00:32	1.10:46:41	4	1.04:58:40	00:11:45	00:15:00	00:00:07	01:07:32	00:04:20 <b>00:03:33</b>	00:08:09	00:00:04		00:12:59 <b>00:11:46</b>	00:15:00 <b>00:15:00</b>		1.01:23:11	00:04:25	00:15:00	00:00:00	
susana.silva	09:54:54	19:00:32	09:05:38	1	06:39:19	00:11:17	00:15:00	00:00:07	00:00:00		00:00:00	00:00:00	01:56:53			00:09:21	05:08:49	00:04:25	00:15:00	00:00:00	
milena.boto patricia.farinha	08:47:41	18:00:03 17:00:08	09:12:22 07:59:20	2	07:40:39 06:46:19	00:12:27	00:15:00	00:00:02	00:28:53	00:04:08	00:07:47	00:00:34	00:50:33	00:12:38	00:15:00	00:09:21	06:35:55 06:09:14	00:05:49	00:15:00	00:00:00	
jorge.coelho	09:22:24	15:32:17	00:18:44	7	00:00:57	00:00:57	00:00:57	00:00:57	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:03	00:00:03	00:00:03	00:00:03	
claudia.nunes	09:00:36	18:00:08	08:59:32	1	07:57:08	00:13:38	00:15:00	00:00:03	00:05:19	00:01:46	00:04:46	00:00:05	00:55:03	00:11:01	00:15:00	00:01:27	06:54:59	00:06:29	00:15:00	00:00:00	
27-09-2018	08:47:41	19:00:32	1.11:35:36	12	1.05:04:22	00:11:31	00:15:00	00:00:02	00:51:34	00:03:41	00:00:00	00:00:05	04:33:03	00:12:14	00:15:00	00:00:48	1.00:49:00	00:07:33	00:15:00	00:00:00	
patricia.farinha susana.silva	08:40:32	17:02:50	08:22:18	1	06:54:31	00:14:11	00:15:00	00:00:32	00:00:00	00:00:00	00:00:00	00:00:00	00.57.29	00:11:30	00:15:00	00:04:16	06:42:18	00:07:35	00:15:00	00:00:00	
milena.boto	08:59:57	17:59:54 17:59:47	08:59:57 08:59:44	1	07:35:57 08:02:02	00:13:25	00:15:00	00:00:01	00:19:10	00:06:23	00:06:59	00:05:23	01:04:48 00:57:29	00:10:48 00:11:30	00:15:00 00:15:00	00:00:34 00:04:16	07:04:58 07:41:42	00:06:26 00:07:58	00:15:00 00:15:00	00:00:00	
jorge.coelho	11:13:54	11:46:27	00:32:33	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	
claudia.nunes	10:05:26	19:00:02	08:54:36	1	07:37:03	00:13:51	00:15:00	00:01:39	00:14:49	00:02:28	00:05:07	00:00:02		00:10:27	00:15:00	00:00:21	06:35:41	00:06:36	00:15:00	00:00:00	
26-09-2018		19:00:02	1.11:49:08					00:00:01				00:00:02	04:06:09	00:11:11	00:15:00					00:00:00	
patricia.farinha	10:00:11 <b>08:40:32</b>	18:59:52	08:59:19	<b>5</b>	08:02:19 <b>1.06:09:33</b>	00:13:02 <b>00:13:18</b>	00:15:00 <b>00:15:00</b>	00:00:12	00:00:00 <b>00:33:59</b>	00:00:00 <b>00:03:47</b>	00:00:00 <b>00:06:59</b>	00:00:00	00:56:41	00:11:20	00:15:00	00:00:18	07:08:31 <b>1.04:04:39</b>	00:06:24 <b>00:07:06</b>	00:15:00 <b>00:15:00</b>	00:00:00	
milena.boto	09:00:17	18:00:49	09:00:32	1	07:33:27	00:12:36	00:15:00	00:00:49	00:29:59	00:04:17	00:09:24	00:00:05	00:56:22	00:11:16	00:15:00	00:00:12	06:11:36	00:05:48	00:15:00	00:00:00	
jorge.coelho	12:49:10	16:14:04	00:59:48	2	00:44:30	00:08:54	00:15:00	00:00:41	00:00:00	00:00:00	00:00:00	00:00:00	00:11:16	00:05:38	00:06:20	00:04:56	00:42:32	00:06:05	00:15:00	00:00:00	
claudia.nunes	08:43:12	16:00:17	07:17:05	1	05:15:45	00:12:09	00:15:00	00:00:13	00:47:45	00:05:58	00:15:00	00:00:04	00:55:07	00:13:47	00:15:00	00:11:54	04:09:35	00:04:18	00:15:00	00:00:00	
25-09-2018	08:43:12	18:59:52	1.02:16:44	6	21:36:01	00:12:28	00:15:00	00:00:12	01:17:44	00:05:11	00:15:00	00:00:04	02:59:26	00:11:13	00:15:00	00:00:12	18:12:14	00:05:34	00:15:00	00:00:00	
patricia.farinha	09:01:16	17:58:57	08:57:22	2	07:49:22	00:12:21	00:15:00	00:00:29	00:04:47	00:04:47	00:04:47	00:04:47	00:49:28	00:12:22	00:15:00	00:07:16	06:36:00	00:05:30	00:15:00	00:00:00	
milena.boto	10:05:15	19:00:00	08:53:40	2	07:32:57	00:11:55	00:15:00	00:00:00	00:14:42	00:03:40	00:06:32	80:00:00	01:04:04	00:10:41	00:15:00	00:00:52	06:22:39	00:05:23	00:15:00	00:00:00	
jorge.coelho	11:17:50	15:29:53	01:13:12	4	00:28:19	00:05:40	00:12:23	00:00:13	00:00:00	00:00:00	00:00:00	00:00:00	00:13:25	00:06:42	00:10:48	00:02:37	00:19:27	00:03:14	00:07:16	00:00:09	31.31
claudia.nunes	09:02:51	17:59:58	08:57:01	2	06:59:05	00:11:38	00:15:00	00:00:02	00:05:57	00:01:00	00:03:21	00:00:01	01:01:54	00:12:23	00:15:00	00:02:54	05:45:31	00:04:16	00:15:00	00:00:00	17.55
24-09-2018	09:01:16	19:00:00	1.04:01:15	10	22:49:43	00:11:42	00:15:00	00:00:00	00:25:26	00:02:19	00:06:32	00:00:01	03:08:51	00:11:07	00:15:00	00:00:52	19:03:37	00:04:58	00:15:00	00:00:00	16.51
manuela.martins	09:28:23	17:30:13	08:01:50	1	07:29:45	00:12:30	00:15:00	00:00:13	00:00:00	00:00:00	00:00:00	00:00:00	00:31:46	00:07:56	00:15:00	00:00:06	05:53:05	00:05:31	00:15:00	00:00:00	21.49
22-09-2018	09:28:23	17:30:13	08:01:50	1	07:29:45	00:12:30	00:15:00	00:00:13	00:00:00	00:00:00	00:00:00	00:00:00	00:31:46	00:07:56	00:15:00	00:00:06	05:53:05	00:05:31	00:15:00	00:00:00	21.49
susana.silva	08:23:36	16:49:34	08:25:58	1	06:27:40	00:13:22	00:15:00	00:04:09	00:18:51	00:09:26	00:10:44	00:08:07	00:52:12	00:10:26	00:15:00	00:03:05	05:53:54	00:05:12	00:15:00	00:00:00	8.71
patricia.farinha	09:00:34	17:58:04	08:57:30	1	08:07:53	00:13:56	00:15:00	00:00:03	00:00:00	00:00:00	00:00:00	00:00:00	00:49:04	00:12:16	00:15:00	00:04:07	07:28:54	00:07:22	00:15:00	00:00:00	7.99
milena.boto	08:57:52	17:59:12	09:01:20	1	07:31:56	00:11:54	00:15:00	00:00:02	00:20:47	00:03:28	00:06:06	00:00:00	01:05:17	00:13:03	00:15:00	00:09:48	06:51:24	00:08:04	00:15:00	00:00:00	8.97
manuela.martins	09:01:24	17:28:16	08:26:52	1	05:51:00	00:10:58	00:15:00	00:00:43	01:15:01	00:06:49	00:15:00	00:01:25	01:05:52	00:13:10	00:15:00	00:10:09	05:25:59	00:04:52	00:15:00	00:00:00	
jorge.coelho	10:03:19	10:09:41	00:06:22	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0

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