

OneContact Reporting

Team Detail Daily Report

Team: Lisboa

Date / Agent	Handled Interactions	Transferred Interactions	Abandoned Interactions	Rejected Interactions	Talk Time				Ring Time Interactions)				Wrapup Time			
					Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min
01-09-2018	8	2	0	2	00:21:45	00:02:10	00:07:41	00:00:35	00:01:15	00:00:09	00:00:18	00:00:06	00:05:00	00:00:30	00:00:30	00:00:30
raquel.barroyer	8	2	0	2	00:21:45	00:02:10	00:07:41	00:00:35	00:01:15	00:00:09	00:00:18	00:00:06	00:05:00	00:00:30	00:00:30	00:00:30
03-09-2018	61	6	2	17	02:46:15	00:02:29	00:10:39	00:00:17	00:06:36	00:00:06	00:00:15	00:00:01	00:18:57	00:00:17	00:00:31	00:00:00
barradas.susana	10	0	0	3	00:23:49	00:02:23	00:06:03	00:00:38	00:01:01	00:00:06	00:00:10	00:00:03	00:05:01	00:00:30	00:00:31	00:00:30
carina.diogo	18	3	0	2	00:49:42	00:02:22	00:06:34	00:00:19	00:01:48	00:00:06	00:00:14	00:00:03	00:02:38	00:00:08	00:00:30	00:00:00
joana.magalhaes	8	1	2	7	00:28:19	00:03:09	00:10:39	00:00:21	00:01:04	00:00:08	00:00:10	00:00:04	00:04:30	00:00:30	00:00:30	00:00:30
liliana.manalvo	16	1	0	5	00:39:21	00:02:19	00:06:48	00:00:17	00:01:15	00:00:05	00:00:07	00:00:01	00:01:48	00:00:06	00:00:30	00:00:00
susana.oliveira	9	1	0	0	00:25:04	00:02:30	00:05:43	00:00:43	00:01:28	00:00:10	00:00:15	00:00:04	00:05:00	00:00:30	00:00:30	00:00:30
04-09-2018	73	6	2	26	04:01:19	00:03:03	00:18:21	00:00:15	00:08:14	00:00:07	00:00:14	00:00:01	00:38:32	00:00:30	00:00:31	00:00:30
barradas.susana	21	1	0	1	00:56:21	00:02:34	00:08:22	00:00:41	00:01:48	00:00:05	00:00:14	00:00:02	00:11:00	00:00:30	00:00:30	00:00:30
joana.magalhaes	14	1	1	6	00:35:52	00:02:23	00:11:08	00:00:20	00:01:50	00:00:08	00:00:12	00:00:05	00:07:00	00:00:30	00:00:30	00:00:30
raquel.barroyer	19	4	0	3	01:05:55	00:02:52	00:08:58	00:00:32	00:02:01	00:00:06	00:00:09	00:00:03	00:11:01	00:00:30	00:00:31	00:00:30
susana.oliveira	9	0	1	5	00:42:56	00:04:46	00:09:57	00:00:45	00:01:08	00:00:08	00:00:13	00:00:01	00:04:30	00:00:30	00:00:30	00:00:30
taniam.liburato	3	0	0	7	00:19:18	00:06:26	00:18:21	00:00:22	00:00:34	00:00:11	00:00:13	00:00:10	00:01:30	00:00:30	00:00:30	00:00:30
taniam.sobral	7	0	0	4	00:20:57	00:03:00	00:07:50	00:00:15	00:00:53	00:00:08	00:00:11	00:00:01	00:03:31	00:00:30	00:00:31	00:00:30
05-09-2018	80	6	4	28	02:51:38	00:02:00	00:16:57	00:00:04	00:08:48	00:00:07	00:00:29	00:00:02	00:34:17	00:00:24	00:00:31	00:00:00
barradas.susana	20	2	0	5	00:40:21	00:01:50	00:05:18	00:00:34	00:02:04	00:00:06	00:00:09	00:00:03	00:11:01	00:00:30	00:00:31	00:00:30
joana.magalhaes	14	2	0	6	00:35:56	00:02:15	00:08:26	00:00:35	00:02:00	00:00:09	00:00:13	00:00:06	00:07:30	00:00:30	00:00:30	00:00:30
liliana.manalvo	23	1	1	7	00:36:54	00:01:32	00:04:22	00:00:04	00:02:15	00:00:06	00:00:16	00:00:03	00:03:45	00:00:10	00:00:30	00:00:00
raquel.barroyer	16	1	3	5	00:47:16	00:02:47	00:16:57	00:00:36	00:01:49	00:00:07	00:00:29	00:00:03	00:08:30	00:00:30	00:00:30	00:00:30
susana.oliveira	6	0	0	5	00:07:08	00:01:11	00:02:22	00:00:21	00:00:38	00:00:06	00:00:11	00:00:03	00:03:01	00:00:30	00:00:31	00:00:30
taniam.sobral	1	0	0	0	00:04:03	00:04:03	00:04:03	00:04:03	00:00:02	00:00:02	00:00:02	00:00:02	00:00:30	00:00:30	00:00:30	00:00:30
06-09-2018	66	7	2	13	02:44:38	00:02:15	00:09:48	00:00:24	00:06:06	00:00:06	00:00:13	00:00:02	00:23:30	00:00:21	00:00:31	00:00:00
barradas.susana	19	1	0	2	00:46:54	00:02:21	00:09:38	00:00:26	00:01:45	00:00:06	00:00:11	00:00:02	00:09:31	00:00:30	00:00:31	00:00:30
carina.diogo	12	1	0	4	00:39:32	00:03:02	00:09:48	00:00:40	00:00:57	00:00:05	00:00:10	00:00:02	00:00:36	00:00:03	00:00:25	00:00:00
liliana.manalvo	12	2	2	2	00:27:24	00:01:57	00:05:02	00:00:24	00:00:52	00:00:04	00:00:07	00:00:02	00:01:52	00:00:09	00:00:31	00:00:00
raquel.barroyer	16	3	0	4	00:39:48	00:02:06	00:06:26	00:00:28	00:01:40	00:00:06	00:00:09	00:00:04	00:08:01	00:00:30	00:00:31	00:00:30
susana.oliveira	6	0	0	1	00:08:20	00:01:23	00:03:17	00:00:42	00:00:48	00:00:08	00:00:13	00:00:06	00:03:00	00:00:30	00:00:30	00:00:30
taniam.sobral	1	0	0	0	00:02:40	00:02:40	00:02:40	00:02:40	00:00:04	00:00:04	00:00:04	00:00:04	00:00:30	00:00:30	00:00:30	00:00:30
07-09-2018	65	8	0	45	03:20:18	00:02:45	00:15:49	00:00:04	00:07:48	00:00:07	00:00:48	00:00:02	00:24:50	00:00:21	00:00:31	00:00:00
barradas.susana	15	0	0	13	00:52:02	00:03:28	00:14:36	00:00:31	00:01:32	00:00:06	00:00:12	00:00:02	00:07:30	00:00:30	00:00:30	00:00:30
carina.diogo	10	2	0	7	00:14:35	00:01:13	00:02:35	00:00:14	00:00:37	00:00:04	00:00:06	00:00:02	00:01:35	00:00:08	00:00:30	00:00:00
joana.magalhaes	10	0	0	11	00:28:28	00:02:51	00:07:43	00:00:05	00:01:39	00:00:10	00:00:22	00:00:03	00:05:00	00:00:30	00:00:30	00:00:30
liliana.manalvo	12	3	0	5	00:45:56	00:03:04	00:15:03	00:00:04	00:01:52	00:00:09	00:00:48	00:00:03	00:01:14	00:00:05	00:00:30	00:00:00
raquel.barroyer	17	3	0	5	00:57:32	00:02:53	00:15:49	00:00:27	00:02:03	00:00:07	00:00:15	00:00:04	00:09:01	00:00:30	00:00:31	00:00:30
susana.oliveira	1	0	0	4	00:01:45	00:01:45	00:01:45	00:01:45	00:00:05	00:00:05	00:00:05	00:00:05	00:00:30	00:00:30	00:00:30	00:00:30
08-09-2018	12	0	0	2	00:41:31	00:03:28	00:08:38	00:00:09	00:00:54	00:00:04	00:00:07	00:00:02	00:00:44	00:00:04	00:00:30	00:00:00
liliana.manalvo	12	0	0	2	00:41:31	00:03:28	00:08:38	00:00:09	00:00:54	00:00:04	00:00:07	00:00:02	00:00:44	00:00:04	00:00:30	00:00:00
10-09-2018	85	2	7	28	03:37:48	00:02:30	00:16:06	00:00:14	00:10:06	00:00:07	00:00:16	00:00:02	00:34:44	00:00:24	00:00:30	00:00:00
barradas.susana	16	0	0	4	00:34:29	00:02:09	00:06:39	00:00:25	00:01:38	00:00:06	00:00:10	00:00:02	00:08:00	00:00:30	00:00:30	00:00:30
carina.diogo	0	0	1	0	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00

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Team Detail Daily Report

joana.magalhaes	16	0	1	3	00:35:43	00:02:14	00:16:06	00:00:32	00:02:04	00:00:08	00:00:11	00:00:06	00:08:00	00:00:30	00:00:30	00:00:30
liliana.manalvo	24	0	2	5	00:57:46	00:02:24	00:07:50	00:00:14	00:02:26	00:00:06	00:00:16	00:00:02	00:03:44	00:00:09	00:00:30	00:00:00
raquel.barroyer	15	2	0	4	00:46:39	00:02:45	00:10:21	00:00:17	00:01:52	00:00:07	00:00:15	00:00:03	00:08:30	00:00:30	00:00:30	00:00:30
tania.liberato	12	0	0	9	00:27:13	00:02:16	00:04:07	00:00:24	00:01:45	00:00:09	00:00:12	00:00:06	00:06:00	00:00:30	00:00:30	00:00:30
tania.sobral	2	0	3	3	00:15:58	00:07:59	00:09:51	00:06:07	00:00:21	00:00:10	00:00:11	00:00:10	00:00:30	00:00:30	00:00:30	00:00:30
11-09-2018	60	6	0	21	02:14:00	00:02:02	00:08:33	00:00:20	00:06:40	00:00:07	00:00:15	00:00:02	00:27:12	00:00:26	00:00:31	00:00:00
barradas.susana	10	1	0	7	00:15:17	00:01:23	00:03:39	00:00:23	00:00:49	00:00:05	00:00:08	00:00:03	00:05:30	00:00:30	00:00:30	00:00:30
carina.diogo	1	0	0	0	00:03:32	00:03:32	00:03:32	00:03:32	00:00:02	00:00:02	00:00:02	00:00:02	00:00:00	00:00:00	00:00:00	00:00:00
joana.magalhaes	11	0	0	6	00:27:21	00:02:29	00:08:33	00:00:43	00:01:31	00:00:08	00:00:15	00:00:05	00:05:30	00:00:30	00:00:30	00:00:30
liliana.manalvo	13	3	0	3	00:21:47	00:01:22	00:03:41	00:00:20	00:00:57	00:00:04	00:00:08	00:00:02	00:03:12	00:00:14	00:00:31	00:00:00
raquel.barroyer	12	1	0	3	00:29:37	00:02:17	00:04:21	00:00:38	00:01:21	00:00:07	00:00:14	00:00:04	00:06:00	00:00:30	00:00:30	00:00:30
tania.liberato	13	1	0	2	00:36:26	00:02:36	00:06:49	00:00:35	00:02:00	00:00:09	00:00:14	00:00:06	00:07:00	00:00:30	00:00:30	00:00:30
12-09-2018	76	8	1	21	04:06:32	00:02:56	00:33:06	00:00:02	00:08:08	00:00:06	00:00:14	00:00:01	00:34:20	00:00:25	00:00:31	00:00:00
barradas.susana	19	1	0	2	00:37:52	00:01:54	00:06:17	00:00:34	00:01:56	00:00:06	00:00:14	00:00:02	00:10:01	00:00:30	00:00:31	00:00:30
joana.magalhaes	11	4	0	7	00:39:46	00:02:39	00:18:29	00:00:24	00:01:21	00:00:07	00:00:12	00:00:05	00:07:00	00:00:30	00:00:30	00:00:30
liliana.manalvo	18	1	0	3	00:51:24	00:02:42	00:10:10	00:00:26	00:01:39	00:00:06	00:00:14	00:00:01	00:02:49	00:00:09	00:00:30	00:00:00
raquel.barroyer	11	2	0	2	01:05:24	00:05:02	00:33:06	00:00:33	00:01:12	00:00:07	00:00:09	00:00:04	00:06:00	00:00:30	00:00:30	00:00:30
tania.liberato	15	0	1	7	00:44:41	00:02:59	00:10:57	00:00:02	00:01:53	00:00:08	00:00:12	00:00:02	00:07:30	00:00:30	00:00:30	00:00:30
tania.sobral	2	0	0	0	00:07:25	00:03:42	00:05:09	00:02:16	00:00:07	00:00:04	00:00:05	00:00:02	00:01:00	00:00:30	00:00:30	00:00:30
13-09-2018	76	3	0	32	02:56:13	00:02:14	00:13:38	00:00:11	00:08:00	00:00:06	00:00:15	00:00:02	00:32:18	00:00:25	00:00:30	00:00:00
barradas.susana	14	1	0	3	00:24:30	00:01:38	00:08:32	00:00:26	00:01:18	00:00:06	00:00:12	00:00:02	00:07:30	00:00:30	00:00:30	00:00:30
joana.magalhaes	19	1	0	8	00:56:57	00:02:51	00:13:38	00:00:17	00:01:57	00:00:06	00:00:09	00:00:02	00:10:00	00:00:30	00:00:30	00:00:30
liliana.manalvo	16	0	0	6	00:25:34	00:01:36	00:04:35	00:00:11	00:01:19	00:00:05	00:00:10	00:00:02	00:01:18	00:00:05	00:00:30	00:00:00
raquel.barroyer	16	0	0	6	00:26:35	00:01:40	00:04:01	00:00:17	00:01:40	00:00:06	00:00:09	00:00:03	00:08:00	00:00:30	00:00:30	00:00:30
ricardo.mendes	0	0	0	2	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
tania.liberato	11	1	0	7	00:42:37	00:03:33	00:09:15	00:00:32	00:01:46	00:00:10	00:00:15	00:00:05	00:05:30	00:00:30	00:00:30	00:00:30
14-09-2018	78	9	2	21	03:26:54	00:02:23	00:09:37	00:00:21	00:08:39	00:00:07	00:00:14	00:00:02	00:36:41	00:00:26	00:00:31	00:00:00
barradas.susana	14	1	0	5	00:32:47	00:02:11	00:06:40	00:00:28	00:01:20	00:00:06	00:00:10	00:00:03	00:07:30	00:00:30	00:00:30	00:00:30
carina.diogo	1	0	0	0	00:02:29	00:02:29	00:02:29	00:02:29	00:00:04	00:00:04	00:00:04	00:00:04	00:00:01	00:00:01	00:00:01	00:00:01
joana.magalhaes	19	2	0	3	00:43:36	00:02:05	00:09:37	00:00:27	00:02:15	00:00:07	00:00:10	00:00:05	00:10:00	00:00:30	00:00:30	00:00:30
liliana.manalvo	14	4	2	5	00:33:35	00:01:52	00:09:28	00:00:22	00:01:09	00:00:05	00:00:10	00:00:02	00:03:09	00:00:11	00:00:30	00:00:00
raquel.barroyer	16	0	0	3	00:50:28	00:03:09	00:09:06	00:00:21	00:01:45	00:00:07	00:00:09	00:00:03	00:08:00	00:00:30	00:00:30	00:00:30
tania.liberato	14	2	0	5	00:43:59	00:02:45	00:09:18	00:00:36	00:02:06	00:00:09	00:00:14	00:00:05	00:08:01	00:00:30	00:00:31	00:00:30
15-09-2018	4	0	1	172	00:10:58	00:02:44	00:04:17	00:01:03	00:00:31	00:00:08	00:00:10	00:00:06	00:02:01	00:00:30	00:00:31	00:00:30
joana.magalhaes	4	0	1	172	00:10:58	00:02:44	00:04:17	00:01:03	00:00:31	00:00:08	00:00:10	00:00:06	00:02:01	00:00:30	00:00:31	00:00:30
17-09-2018	99	4	0	21	03:47:59	00:02:13	00:14:09	00:00:00	00:10:21	00:00:06	00:00:13	00:00:01	00:31:06	00:00:18	00:00:31	00:00:00
carina.diogo	26	2	0	5	00:55:58	00:02:00	00:08:20	00:00:12	00:02:29	00:00:06	00:00:13	00:00:01	00:02:21	00:00:05	00:00:30	00:00:00
liliana.manalvo	28	0	0	2	00:51:13	00:01:50	00:09:02	00:00:24	00:02:26	00:00:05	00:00:12	00:00:02	00:05:14	00:00:11	00:00:31	00:00:00
raquel.barroyer	19	2	0	7	01:04:32	00:03:04	00:14:09	00:00:00	00:01:49	00:00:06	00:00:13	00:00:03	00:10:30	00:00:30	00:00:30	00:00:30
tania.liberato	20	0	0	7	00:47:36	00:02:23	00:09:31	00:00:35	00:02:45	00:00:08	00:00:12	00:00:04	00:10:00	00:00:30	00:00:30	00:00:30
tania.sobral	6	0	0	0	00:08:40	00:01:27	00:03:48	00:00:43	00:00:52	00:00:09	00:00:13	00:00:07	00:03:01	00:00:30	00:00:31	00:00:30
18-09-2018	100	6	2	25	04:32:14	00:02:34	00:13:48	00:00:04	00:10:41	00:00:06	00:00:40	00:00:02	00:35:11	00:00:20	00:00:31	00:00:00
carina.diogo	31	2	0	3	00:49:29	00:01:30	00:13:07	00:00:04	00:03:05	00:00:06	00:00:40	00:00:02	00:04:28	00:00:09	00:00:31	00:00:00
liliana.manalvo	20	0	2	6	01:02:29	00:03:07	00:12:43	00:00:20	00:01:43	00:00:05	00:00:11	00:00:03	00:04:41	00:00:14	00:00:31	00:00:00
raquel.barroyer	27	1	0	3	01:19:37	00:02:51	00:13:48	00:00:34	00:02:40	00:00:06	00:00:10	00:00:04	00:14:01	00:00:30	00:00:31	00:00:30
susana.oliveira	5	0	0	2	00:11:25	00:02:17	00:04:55	00:00:55	00:00:48	00:00:10	00:00:14	00:00:06	00:02:30	00:00:30	00:00:30	00:00:30
tania.liberato	17	3	0	11	01:09:14	00:03:28	00:12:37	00:00:23	00:02:25	00:00:09	00:00:29	00:00:02	00:09:31	00:00:30	00:00:31	00:00:30
19-09-2018	92	7	3	29	03:49:34	00:02:19	00:14:54	00:00:12	00:10:24	00:00:07	00:00:20	00:00:01	00:32:40	00:00:20	00:00:31	00:00:00

OneContact Reporting

Team Detail Daily Report

carina.diogo	21	1	2	8	00:32:31	00:01:29	00:04:24	00:00:12	00:02:30	00:00:07	00:00:20	00:00:01	00:01:46	00:00:05	00:00:30	00:00:00
liliana.manalvo	25	3	0	9	01:07:44	00:02:25	00:09:01	00:00:25	00:02:26	00:00:06	00:00:11	00:00:02	00:06:52	00:00:15	00:00:31	00:00:00
raquel.barroyer	16	2	0	4	00:44:20	00:02:28	00:05:45	00:00:28	00:01:43	00:00:06	00:00:10	00:00:03	00:09:02	00:00:30	00:00:31	00:00:30
tania.liberato	17	1	1	4	00:53:36	00:02:59	00:14:54	00:00:26	00:02:01	00:00:07	00:00:11	00:00:04	00:09:00	00:00:30	00:00:30	00:00:30
tania.sobral	13	0	0	4	00:31:23	00:02:25	00:06:54	00:00:12	00:01:44	00:00:08	00:00:12	00:00:01	00:06:00	00:00:30	00:00:30	00:00:30
20-09-2018	69	7	0	27	03:35:33	00:02:50	00:18:53	00:00:06	00:06:55	00:00:06	00:00:19	00:00:02	00:25:06	00:00:21	00:00:31	00:00:00
carina.diogo	22	2	0	2	00:49:57	00:02:05	00:06:52	00:00:27	00:02:09	00:00:06	00:00:15	00:00:02	00:02:59	00:00:08	00:00:31	00:00:00
joana.magalhaes	0	0	0	2	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
liliana.manalvo	10	2	0	13	00:29:01	00:02:25	00:08:19	00:00:19	00:01:03	00:00:06	00:00:19	00:00:04	00:02:37	00:00:14	00:00:31	00:00:00
raquel.barroyer	17	2	0	4	00:46:28	00:02:27	00:06:32	00:00:26	00:01:35	00:00:06	00:00:14	00:00:02	00:09:30	00:00:30	00:00:30	00:00:30
susana.oliveira	2	0	0	1	00:03:16	00:01:38	00:02:28	00:00:48	00:00:14	00:00:07	00:00:07	00:00:07	00:01:00	00:00:30	00:00:30	00:00:30
tania.liberato	14	1	0	5	01:15:07	00:05:00	00:18:53	00:00:06	00:01:29	00:00:06	00:00:10	00:00:02	00:07:00	00:00:30	00:00:30	00:00:30
tania.sobral	4	0	0	0	00:11:44	00:02:56	00:07:32	00:00:44	00:00:25	00:00:06	00:00:11	00:00:02	00:02:00	00:00:30	00:00:30	00:00:30
21-09-2018	59	4	3	18	02:19:42	00:02:13	00:10:36	00:00:01	00:05:36	00:00:06	00:00:12	00:00:02	00:17:52	00:00:17	00:00:31	00:00:00
carina.diogo	12	2	0	5	00:19:44	00:01:25	00:05:26	00:00:01	00:01:04	00:00:05	00:00:09	00:00:02	00:00:17	00:00:01	00:00:09	00:00:00
liliana.manalvo	17	1	0	2	00:38:29	00:02:08	00:07:08	00:00:20	00:01:27	00:00:05	00:00:08	00:00:03	00:02:21	00:00:08	00:00:30	00:00:00
raquel.barroyer	16	1	2	6	00:35:58	00:02:07	00:05:16	00:00:17	00:01:27	00:00:05	00:00:11	00:00:02	00:08:30	00:00:30	00:00:30	00:00:30
susana.oliveira	2	0	1	1	00:02:07	00:01:04	00:01:16	00:00:51	00:00:17	00:00:08	00:00:09	00:00:08	00:01:00	00:00:30	00:00:30	00:00:30
tania.liberato	12	0	0	4	00:43:24	00:03:37	00:10:36	00:00:41	00:01:21	00:00:07	00:00:12	00:00:03	00:05:44	00:00:29	00:00:31	00:00:13
22-09-2018	5	1	0	2	00:15:57	00:02:40	00:07:19	00:00:35	00:00:31	00:00:06	00:00:09	00:00:04	00:00:07	00:00:01	00:00:02	00:00:00
carina.diogo	5	1	0	2	00:15:57	00:02:40	00:07:19	00:00:35	00:00:31	00:00:06	00:00:09	00:00:04	00:00:07	00:00:01	00:00:02	00:00:00
24-09-2018	79	14	3	40	03:54:47	00:02:31	00:15:43	00:00:12	00:08:08	00:00:06	00:00:14	00:00:00	00:35:35	00:00:24	00:00:31	00:00:00
barradas.susana	22	2	0	5	00:58:28	00:02:26	00:11:04	00:00:21	00:01:53	00:00:05	00:00:10	00:00:02	00:12:00	00:00:30	00:00:30	00:00:30
joana.magalhaes	7	3	2	12	00:23:13	00:02:19	00:07:36	00:00:26	00:00:58	00:00:08	00:00:14	00:00:06	00:04:31	00:00:30	00:00:31	00:00:30
liliana.manalvo	26	6	1	5	01:01:29	00:01:55	00:06:04	00:00:12	00:02:27	00:00:06	00:00:12	00:00:02	00:06:15	00:00:12	00:00:30	00:00:00
susana.oliveira	5	1	0	3	00:14:29	00:02:25	00:05:52	00:00:28	00:00:42	00:00:08	00:00:11	00:00:06	00:02:30	00:00:30	00:00:30	00:00:30
tania.liberato	19	2	0	15	01:17:08	00:03:40	00:15:43	00:00:24	00:02:08	00:00:07	00:00:14	00:00:00	00:10:19	00:00:29	00:00:30	00:00:19
25-09-2018	63	5	1	29	03:31:02	00:03:06	00:19:10	00:00:06	00:06:08	00:00:06	00:00:13	00:00:02	00:21:53	00:00:20	00:00:31	00:00:00
barradas.susana	12	1	0	7	00:26:40	00:02:03	00:07:21	00:00:31	00:00:53	00:00:04	00:00:07	00:00:03	00:06:31	00:00:30	00:00:31	00:00:30
carina.diogo	16	1	1	8	00:51:34	00:03:02	00:11:33	00:00:44	00:01:31	00:00:06	00:00:12	00:00:02	00:02:10	00:00:08	00:00:30	00:00:01
joana.magalhaes	9	0	0	9	00:48:00	00:05:20	00:19:10	00:00:06	00:01:01	00:00:07	00:00:09	00:00:06	00:04:31	00:00:30	00:00:31	00:00:30
liliana.manalvo	13	2	0	2	00:44:06	00:02:56	00:07:09	00:00:27	00:00:58	00:00:04	00:00:08	00:00:02	00:01:41	00:00:07	00:00:30	00:00:00
tania.liberato	13	1	0	3	00:40:42	00:02:54	00:07:07	00:00:20	00:01:45	00:00:08	00:00:13	00:00:04	00:07:00	00:00:30	00:00:30	00:00:30
26-09-2018	69	11	1	32	03:49:49	00:02:52	00:12:56	00:00:24	00:06:42	00:00:06	00:00:13	00:00:02	00:24:02	00:00:19	00:00:31	00:00:00
barradas.susana	13	0	0	7	00:36:42	00:02:49	00:11:04	00:00:50	00:01:09	00:00:05	00:00:12	00:00:03	00:06:31	00:00:30	00:00:31	00:00:30
carina.diogo	15	3	1	6	00:46:47	00:02:36	00:07:02	00:00:30	00:01:06	00:00:04	00:00:08	00:00:02	00:01:15	00:00:04	00:00:30	00:00:00
joana.magalhaes	12	3	0	10	00:38:25	00:02:34	00:08:58	00:00:28	00:01:23	00:00:07	00:00:10	00:00:04	00:06:31	00:00:30	00:00:31	00:00:30
liliana.manalvo	15	3	0	5	00:47:33	00:02:38	00:12:56	00:00:24	00:01:23	00:00:06	00:00:13	00:00:02	00:02:15	00:00:08	00:00:30	00:00:00
tania.liberato	14	2	0	4	01:00:22	00:03:46	00:10:18	00:00:44	00:01:41	00:00:07	00:00:10	00:00:03	00:07:30	00:00:30	00:00:30	00:00:30
27-09-2018	65	10	3	31	03:07:43	00:02:30	00:16:24	00:00:14	00:06:34	00:00:06	00:00:11	00:00:01	00:23:58	00:00:20	00:00:31	00:00:00
barradas.susana	11	1	0	4	00:28:15	00:02:21	00:06:00	00:00:30	00:01:09	00:00:06	00:00:11	00:00:03	00:06:01	00:00:30	00:00:31	00:00:30
carina.diogo	16	4	0	5	00:39:01	00:01:57	00:06:30	00:00:14	00:01:29	00:00:06	00:00:11	00:00:01	00:02:01	00:00:06	00:00:30	00:00:00
joana.magalhaes	13	0	3	12	00:43:32	00:03:21	00:10:00	00:00:28	00:01:19	00:00:06	00:00:08	00:00:02	00:06:30	00:00:30	00:00:30	00:00:30
liliana.manalvo	13	4	0	4	00:33:15	00:01:57	00:04:22	00:00:25	00:01:03	00:00:05	00:00:08	00:00:03	00:02:55	00:00:11	00:00:30	00:00:00
susana.oliveira	0	0	0	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
tania.liberato	12	1	0	5	00:43:40	00:03:22	00:16:24	00:00:45	00:01:34	00:00:08	00:00:10	00:00:06	00:06:31	00:00:30	00:00:31	00:00:30
28-09-2018	81	11	5	23	04:11:49	00:02:44	00:15:19	00:00:07	00:09:12	00:00:07	00:00:31	00:00:01	00:28:09	00:00:19	00:00:31	00:00:00
barradas.susana	18	2	0	1	00:47:10	00:02:22	00:09:53	00:00:16	00:01:49	00:00:06	00:00:12	00:00:03	00:09:30	00:00:30	00:00:30	00:00:30

OneContact Reporting

Team Detail Daily Report

carina.diogo	17	2	2	5	00:50:24	00:02:39	00:13:04	00:00:23	00:02:06	00:00:07	00:00:14	00:00:02	00:01:20	00:00:04	00:00:30	00:00:00
joana.magalhaes	10	2	0	9	00:30:13	00:02:31	00:11:55	00:00:26	00:01:25	00:00:08	00:00:31	00:00:05	00:05:00	00:00:30	00:00:30	00:00:30
liliana.manalvo	19	3	0	1	00:46:49	00:02:08	00:15:19	00:00:07	00:01:40	00:00:05	00:00:13	00:00:01	00:03:18	00:00:09	00:00:30	00:00:00
tania.liberato	17	2	3	7	01:17:13	00:04:04	00:12:21	00:00:29	00:02:12	00:00:08	00:00:18	00:00:03	00:09:01	00:00:30	00:00:31	00:00:30
29-09-2018	16	1	0	3	01:00:44	00:03:34	00:21:09	00:00:06	00:02:08	00:00:08	00:00:17	00:00:04	00:08:30	00:00:30	00:00:30	00:00:30
tania.liberato	16	1	0	3	01:00:44	00:03:34	00:21:09	00:00:06	00:02:08	00:00:08	00:00:17	00:00:04	00:08:30	00:00:30	00:00:30	00:00:30
TOTAL	1541	144	42	708	2.23:16:42	00:02:32	00:33:06	00:00:00	02:45:05	00:00:06	00:00:48	00:00:00	09:57:15	00:00:22	00:00:31	00:00:00