OneContact Reporting

Team Detail Daily Report

Team: Lisboa

Date / Agent	Handled Interactions	Transfered Interactions	Abandoned Interactions	Rejected Interactions	Talk Time				Ring Time (Handled Interactions)				Wrapup Time			
					Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min
01-10-2018	**82**	**5**	**1**	**26**	**04:14:33**	**00:02:56**	**00:24:59**	**00:00:04**	**00:09:03**	**00:00:07**	**00:00:15**	**00:00:02**	**00:30:35**	**00:00:22**	**00:00:30**	**00:00:00**
carina.diogo	27	3	0	6	01:16:21	00:02:33	00:08:04	00:00:04	00:02:46	00:00:06	00:00:12	00:00:02	00:02:52	00:00:06	00:00:30	00:00:00
joana.magalhaes	18	1	1	13	01:15:13	00:03:58	00:24:59	00:00:32	00:02:02	00:00:07	00:00:11	00:00:04	00:09:00	00:00:30	00:00:30	00:00:30
raquel.barroyer	27	0	0	4	01:18:56	00:02:55	00:10:26	00:00:04	00:02:51	00:00:06	00:00:15	00:00:02	00:13:30	00:00:30	00:00:30	00:00:30
susana.oliveira	9	1	0	3	00:21:21	00:02:08	00:08:00	00:01:01	00:01:20	00:00:09	00:00:15	00:00:07	00:05:00	00:00:30	00:00:30	00:00:30
tania.sobral	1	0	0	0	00:02:42	00:02:42	00:02:42	00:02:42	00:00:04	00:00:04	00:00:04	00:00:04	00:00:13	00:00:13	00:00:13	00:00:13
02-10-2018	**72**	**9**	**5**	**35**	**04:21:10**	**00:03:13**	**00:18:16**	**00:00:01**	**00:09:17**	**00:00:08**	**00:00:43**	**00:00:02**	**00:31:18**	**00:00:24**	**00:00:31**	**00:00:00**
carina.diogo	20	4	0	9	00:58:58	00:02:27	00:05:58	00:00:01	00:02:48	00:00:08	00:00:43	00:00:02	00:04:17	00:00:11	00:00:31	00:00:00
joana.magalhaes	16	1	0	8	00:56:35	00:03:20	00:07:57	00:00:30	00:02:05	00:00:08	00:00:15	00:00:02	00:08:00	00:00:30	00:00:30	00:00:30
raquel.barroyer	13	2	4	9	00:58:45	00:03:55	00:18:16	00:00:01	00:01:24	00:00:06	00:00:12	00:00:02	00:07:00	00:00:30	00:00:30	00:00:30
susana.oliveira	6	1	0	2	00:09:43	00:01:23	00:03:15	00:00:08	00:00:57	00:00:10	00:00:15	00:00:05	00:03:01	00:00:30	00:00:31	00:00:30
tania.liberato	17	1	1	7	01:17:09	00:04:17	00:17:07	00:00:40	00:02:03	00:00:07	00:00:11	00:00:03	00:09:00	00:00:30	00:00:30	00:00:30
03-10-2018	**65**	**8**	**0**	**16**	**03:26:51**	**00:02:50**	**00:11:23**	**00:00:04**	**00:06:24**	**00:00:06**	**00:00:12**	**00:00:01**	**00:26:32**	**00:00:22**	**00:00:31**	**00:00:00**
barradas.susana	7	1	0	0	00:11:43	00:01:28	00:03:16	00:00:04	00:00:29	00:00:04	00:00:05	00:00:03	00:04:00	00:00:30	00:00:30	00:00:30
carina.diogo	21	2	0	2	01:12:10	00:03:08	00:11:23	00:00:38	00:01:56	00:00:06	00:00:12	00:00:02	00:02:01	00:00:06	00:00:31	00:00:00
joana.magalhaes	14	4	0	10	00:40:25	00:02:15	00:06:07	00:00:31	00:01:18	00:00:06	00:00:08	00:00:01	00:08:31	00:00:30	00:00:31	00:00:30
tania.liberato	20	1	0	2	01:10:45	00:03:22	00:10:19	00:00:32	00:02:21	00:00:07	00:00:12	00:00:03	00:10:30	00:00:30	00:00:30	00:00:30
tania.sobral	3	0	0	2	00:11:48	00:03:56	00:05:31	00:01:52	00:00:20	00:00:07	00:00:11	00:00:04	00:01:30	00:00:30	00:00:30	00:00:30
04-10-2018	**77**	**5**	**1**	**33**	**03:33:04**	**00:02:36**	**00:12:19**	**00:00:22**	**00:09:03**	**00:00:07**	**00:00:50**	**00:00:01**	**00:28:50**	**00:00:22**	**00:00:31**	**00:00:00**
barradas.susana	1	0	0	0	00:00:24	00:00:24	00:00:24	00:00:24	00:00:13	00:00:13	00:00:13	00:00:13	00:00:30	00:00:30	00:00:30	00:00:30
carina.diogo	26	0	0	4	00:58:53	00:02:16	00:06:05	00:00:36	00:02:22	00:00:05	00:00:14	00:00:03	00:01:47	00:00:04	00:00:30	00:00:00
joana.magalhaes	13	0	1	10	00:33:16	00:02:34	00:09:41	00:00:29	00:01:46	00:00:08	00:00:12	00:00:05	00:06:31	00:00:30	00:00:31	00:00:30
raquel.barroyer	15	2	0	6	00:40:25	00:02:23	00:09:25	00:00:33	00:01:40	00:00:07	00:00:13	00:00:04	00:08:31	00:00:30	00:00:31	00:00:30
susana.oliveira	6	2	0	8	00:14:26	00:01:48	00:06:03	00:00:22	00:01:30	00:00:15	00:00:50	00:00:03	00:03:00	00:00:30	00:00:30	00:00:30
tania.liberato	16	1	0	5	01:05:40	00:03:52	00:12:19	00:00:30	00:01:32	00:00:06	00:00:09	00:00:01	00:08:31	00:00:30	00:00:31	00:00:30
05-10-2018	**30**	**5**	**2**	**4**	**01:30:24**	**00:02:35**	**00:12:45**	**00:00:22**	**00:03:30**	**00:00:07**	**00:00:19**	**00:00:03**	**00:11:57**	**00:00:22**	**00:00:30**	**00:00:00**
carina.diogo	10	3	1	0	00:27:16	00:02:06	00:06:44	00:00:22	00:01:03	00:00:06	00:00:14	00:00:03	00:01:48	00:00:09	00:00:30	00:00:00
susana.oliveira	9	0	0	4	00:24:00	00:02:40	00:05:02	00:00:52	00:01:04	00:00:07	00:00:10	00:00:03	00:04:30	00:00:30	00:00:30	00:00:30
tania.liberato	11	2	1	0	00:39:08	00:03:01	00:12:45	00:00:37	00:01:23	00:00:08	00:00:19	00:00:03	00:05:39	00:00:28	00:00:30	00:00:09
06-10-2018	**19**	**0**	**3**	**5**	**00:40:44**	**00:02:09**	**00:06:31**	**00:00:03**	**00:02:38**	**00:00:08**	**00:00:42**	**00:00:01**	**00:09:30**	**00:00:30**	**00:00:30**	**00:00:30**
barradas.susana	19	0	3	5	00:40:44	00:02:09	00:06:31	00:00:03	00:02:38	00:00:08	00:00:42	00:00:01	00:09:30	00:00:30	00:00:30	00:00:30
08-10-2018	**83**	**11**	**1**	**38**	**03:30:00**	**00:02:14**	**00:17:14**	**00:00:11**	**00:08:42**	**00:00:06**	**00:00:15**	**00:00:02**	**00:39:56**	**00:00:26**	**00:00:31**	**00:00:00**
carina.diogo	22	2	1	6	00:51:15	00:02:08	00:07:33	00:00:18	00:02:01	00:00:06	00:00:11	00:00:03	00:05:21	00:00:14	00:00:30	00:00:00
joana.magalhaes	16	7	0	14	01:01:22	00:02:40	00:09:45	00:00:18	00:01:42	00:00:06	00:00:09	00:00:05	00:11:01	00:00:30	00:00:31	00:00:30
raquel.barroyer	26	1	0	7	00:50:26	00:01:52	00:05:39	00:00:15	00:02:19	00:00:05	00:00:11	00:00:02	00:13:32	00:00:30	00:00:31	00:00:30
susana.oliveira	15	1	0	7	00:22:02	00:01:23	00:03:14	00:00:11	00:02:10	00:00:09	00:00:15	00:00:06	00:08:02	00:00:30	00:00:31	00:00:30
tania.liberato	4	0	0	1	00:24:55	00:06:14	00:17:14	00:00:45	00:00:30	00:00:08	00:00:10	00:00:06	00:02:00	00:00:30	00:00:30	00:00:30
tania.sobral	0	0	0	3	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
09-10-2018	**83**	**6**	**3**	**24**	**03:33:44**	**00:02:24**	**00:09:09**	**00:00:01**	**00:08:40**	**00:00:06**	**00:00:15**	**00:00:01**	**00:36:18**	**00:00:25**	**00:00:31**	**00:00:00**
barradas.susana	16	1	0	3	00:43:12	00:02:32	00:07:07	00:00:36	00:01:31	00:00:06	00:00:11	00:00:03	00:08:30	00:00:30	00:00:30	00:00:30
carina.diogo	20	0	0	2	00:37:30	00:01:52	00:04:56	00:00:25	00:01:51	00:00:06	00:00:14	00:00:02	00:02:45	00:00:08	00:00:30	00:00:00

OneContact Reporting

Team Detail Daily Report

joana.magalhaes	19	1	1	8	00:46:24	00:02:19	00:05:26	00:00:01	00:02:30	00:00:08	00:00:15	00:00:06	00:09:31	00:00:30	00:00:31	00:00:30
raquel.barroyer	12	3	0	2	00:37:08	00:02:29	00:05:49	00:00:01	00:00:54	00:00:04	00:00:09	00:00:02	00:07:00	00:00:30	00:00:30	00:00:30
susana.oliveira	13	1	0	8	00:35:54	00:02:34	00:07:27	00:00:44	00:01:44	00:00:08	00:00:13	00:00:01	00:07:01	00:00:30	00:00:31	00:00:30
tania.liberato	0	0	0	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
tania.sobral	3	0	2	0	00:13:36	00:04:32	00:09:09	00:02:03	00:00:10	00:00:03	00:00:05	00:00:02	00:01:31	00:00:30	00:00:31	00:00:30
10-10-2018	**72**	**6**	**1**	**26**	**03:33:56**	**00:02:45**	**00:13:52**	**00:00:10**	**00:07:02**	**00:00:06**	**00:00:21**	**00:00:02**	**00:32:29**	**00:00:25**	**00:00:31**	**00:00:00**
barradas.susana	17	2	0	3	00:31:38	00:01:40	00:05:09	00:00:10	00:01:35	00:00:06	00:00:10	00:00:03	00:09:31	00:00:30	00:00:31	00:00:30
carina.diogo	17	1	0	5	01:04:23	00:03:35	00:11:39	00:00:31	00:01:16	00:00:04	00:00:10	00:00:02	00:02:24	00:00:08	00:00:30	00:00:00
joana.magalhaes	9	2	0	6	00:20:25	00:01:51	00:04:59	00:00:31	00:01:13	00:00:08	00:00:21	00:00:06	00:05:31	00:00:30	00:00:31	00:00:30
raquel.barroyer	20	1	1	6	01:02:58	00:03:00	00:09:32	00:00:31	00:01:58	00:00:06	00:00:11	00:00:03	00:10:30	00:00:30	00:00:30	00:00:30
susana.oliveira	9	0	0	6	00:34:32	00:03:50	00:13:52	00:00:34	00:01:00	00:00:07	00:00:11	00:00:02	00:04:33	00:00:30	00:00:31	00:00:30
11-10-2018	**94**	**9**	**1**	**34**	**04:11:01**	**00:02:26**	**00:15:23**	**00:00:06**	**00:11:30**	**00:00:07**	**00:00:30**	**00:00:01**	**00:43:32**	**00:00:26**	**00:00:31**	**00:00:00**
barradas.susana	19	3	0	6	00:47:00	00:02:08	00:04:35	00:00:24	00:01:49	00:00:06	00:00:13	00:00:03	00:11:02	00:00:30	00:00:31	00:00:30
carina.diogo	21	0	1	5	00:45:52	00:02:11	00:10:37	00:00:13	00:02:12	00:00:06	00:00:11	00:00:02	00:04:12	00:00:12	00:00:31	00:00:00
joana.magalhaes	18	1	0	11	00:48:55	00:02:34	00:13:28	00:00:25	00:02:44	00:00:09	00:00:30	00:00:07	00:09:30	00:00:30	00:00:30	00:00:30
raquel.barroyer	20	4	0	6	01:00:30	00:02:31	00:09:16	00:00:06	00:02:05	00:00:06	00:00:12	00:00:03	00:10:18	00:00:28	00:00:31	00:00:06
susana.oliveira	16	1	0	6	00:48:44	00:02:52	00:15:23	00:00:29	00:02:40	00:00:10	00:00:23	00:00:01	00:08:30	00:00:30	00:00:30	00:00:30
12-10-2018	**89**	**10**	**2**	**38**	**04:25:38**	**00:02:41**	**00:15:49**	**00:00:12**	**00:09:16**	**00:00:06**	**00:00:19**	**00:00:01**	**00:40:02**	**00:00:25**	**00:00:31**	**00:00:00**
barradas.susana	21	4	2	5	00:59:17	00:02:22	00:10:20	00:00:27	00:01:58	00:00:06	00:00:12	00:00:03	00:12:01	00:00:30	00:00:31	00:00:30
carina.diogo	19	1	0	7	01:19:15	00:03:58	00:14:45	00:00:12	00:01:55	00:00:06	00:00:19	00:00:01	00:01:59	00:00:06	00:00:30	00:00:00
joana.magalhaes	20	2	0	16	00:40:17	00:01:50	00:05:15	00:00:31	00:02:31	00:00:08	00:00:11	00:00:04	00:10:32	00:00:30	00:00:31	00:00:30
raquel.barroyer	18	3	0	6	00:48:04	00:02:17	00:07:17	00:00:23	00:01:41	00:00:06	00:00:09	00:00:02	00:10:00	00:00:30	00:00:30	00:00:30
susana.oliveira	7	0	0	4	00:19:20	00:02:46	00:06:12	00:00:57	00:00:52	00:00:07	00:00:11	00:00:04	00:03:30	00:00:30	00:00:30	00:00:30
tania.liberato	1	0	0	0	00:00:38	00:00:38	00:00:38	00:00:38	00:00:08	00:00:08	00:00:08	00:00:08	00:00:30	00:00:30	00:00:30	00:00:30
tania.sobral	3	0	0	0	00:18:47	00:06:16	00:15:49	00:00:50	00:00:11	00:00:04	00:00:04	00:00:03	00:01:30	00:00:30	00:00:30	00:00:30
13-10-2018	**11**	**0**	**1**	**4**	**00:24:58**	**00:02:16**	**00:04:08**	**00:00:30**	**00:01:18**	**00:00:07**	**00:00:11**	**00:00:01**	**00:05:30**	**00:00:30**	**00:00:30**	**00:00:30**
joana.magalhaes	11	0	1	4	00:24:58	00:02:16	00:04:08	00:00:30	00:01:18	00:00:07	00:00:11	00:00:01	00:05:30	00:00:30	00:00:30	00:00:30
15-10-2018	**95**	**9**	**4**	**21**	**03:46:51**	**00:02:11**	**00:17:25**	**00:00:00**	**00:11:39**	**00:00:07**	**00:00:57**	**00:00:02**	**00:40:34**	**00:00:23**	**00:00:31**	**00:00:00**
barradas.susana	30	1	1	3	00:51:48	00:01:40	00:04:54	00:00:17	00:03:09	00:00:06	00:00:14	00:00:02	00:15:34	00:00:30	00:00:31	00:00:30
carina.diogo	26	3	1	6	00:59:23	00:02:03	00:09:36	00:00:23	00:03:35	00:00:08	00:00:57	00:00:03	00:02:59	00:00:06	00:00:30	00:00:00
susana.oliveira	16	1	2	6	00:26:49	00:01:35	00:07:13	00:00:00	00:02:10	00:00:08	00:00:14	00:00:03	00:08:30	00:00:30	00:00:30	00:00:30
tania.liberato	23	4	0	6	01:28:51	00:03:17	00:17:25	00:00:11	00:02:45	00:00:07	00:00:13	00:00:02	00:13:31	00:00:30	00:00:31	00:00:30
16-10-2018	**62**	**9**	**2**	**27**	**02:16:23**	**00:01:55**	**00:10:00**	**00:00:19**	**00:06:32**	**00:00:06**	**00:00:13**	**00:00:01**	**00:27:52**	**00:00:24**	**00:00:31**	**00:00:00**
barradas.susana	15	4	0	6	00:23:15	00:01:13	00:06:27	00:00:19	00:01:15	00:00:05	00:00:11	00:00:02	00:09:00	00:00:30	00:00:30	00:00:30
carina.diogo	18	4	1	6	00:38:11	00:01:44	00:06:14	00:00:28	00:01:38	00:00:05	00:00:10	00:00:02	00:03:51	00:00:10	00:00:30	00:00:00
joana.magalhaes	4	0	0	1	00:07:38	00:01:54	00:02:42	00:01:06	00:00:33	00:00:08	00:00:11	00:00:06	00:02:01	00:00:30	00:00:31	00:00:30
susana.oliveira	4	1	0	5	00:17:22	00:03:28	00:10:00	00:00:55	00:00:31	00:00:08	00:00:09	00:00:07	00:02:30	00:00:30	00:00:30	00:00:30
tania.liberato	21	0	1	9	00:49:57	00:02:23	00:08:45	00:00:19	00:02:35	00:00:07	00:00:13	00:00:01	00:10:30	00:00:30	00:00:30	00:00:30
17-10-2018	**83**	**11**	**4**	**35**	**03:08:10**	**00:02:00**	**00:16:27**	**00:00:08**	**00:10:20**	**00:00:07**	**00:00:28**	**00:00:01**	**00:35:35**	**00:00:25**	**00:00:31**	**00:00:00**
agente.test	0	0	0	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
barradas.susana	17	2	2	6	00:31:06	00:01:38	00:07:37	00:00:22	00:02:07	00:00:07	00:00:18	00:00:03	00:08:31	00:00:30	00:00:31	00:00:30
carina.diogo	21	6	1	3	00:55:24	00:02:03	00:16:27	00:00:13	00:02:15	00:00:06	00:00:15	00:00:03	00:04:00	00:00:10	00:00:30	00:00:00
joana.magalhaes	5	0	0	5	00:07:18	00:01:28	00:03:15	00:00:20	00:00:48	00:00:10	00:00:15	00:00:05	00:02:00	00:00:30	00:00:30	00:00:30
ricardo.mendes	2	0	0	6	00:03:13	00:01:36	00:02:37	00:00:36	00:00:20	00:00:10	00:00:16	00:00:04	00:01:00	00:00:30	00:00:30	00:00:30
susana.oliveira	7	1	0	7	00:22:46	00:02:51	00:09:18	00:00:24	00:00:45	00:00:06	00:00:11	00:00:01	00:04:02	00:00:30	00:00:31	00:00:30
tania.liberato	31	2	1	7	01:08:23	00:02:04	00:06:59	00:00:08	00:04:05	00:00:08	00:00:28	00:00:01	00:16:02	00:00:30	00:00:31	00:00:30
18-10-2018	**64**	**14**	**1**	**27**	**03:52:54**	**00:02:59**	**00:19:22**	**00:00:16**	**00:07:36**	**00:00:07**	**00:00:13**	**00:00:02**	**00:32:14**	**00:00:25**	**00:00:31**	**00:00:00**
barradas.susana	10	7	0	5	00:32:26	00:01:54	00:07:01	00:00:25	00:01:00	00:00:06	00:00:09	00:00:03	00:07:30	00:00:30	00:00:30	00:00:30

Team Detail Daily Report

carina.diogo	11	3	0	3	01:00:16	00:04:18	00:18:47	00:00:32	00:01:02	00:00:06	00:00:11	00:00:03	00:01:12	00:00:05	00:00:30	00:00:00
joana.magalhaes	8	0	0	5	00:30:33	00:03:49	00:06:22	00:00:38	00:00:41	00:00:05	00:00:08	00:00:03	00:04:01	00:00:30	00:00:31	00:00:30
ricardo.mendes	7	1	0	6	00:07:05	00:00:53	00:02:07	00:00:16	00:01:22	00:00:12	00:00:13	00:00:10	00:04:00	00:00:30	00:00:30	00:00:30
susana.oliveira	11	1	1	6	00:29:30	00:02:28	00:09:24	00:00:18	00:01:25	00:00:08	00:00:10	00:00:04	00:06:01	00:00:30	00:00:31	00:00:30
tania.liberato	17	2	0	2	01:13:04	00:03:51	00:19:22	00:00:50	00:02:06	00:00:07	00:00:10	00:00:02	00:09:30	00:00:30	00:00:30	00:00:30
19-10-2018	**62**	**6**	**1**	**18**	**02:01:32**	**00:01:47**	**00:11:51**	**00:00:01**	**00:07:20**	**00:00:07**	**00:00:14**	**00:00:02**	**00:25:29**	**00:00:23**	**00:00:30**	**00:00:00**
barradas.susana	9	0	1	0	00:17:59	00:02:00	00:06:51	00:00:27	00:00:47	00:00:05	00:00:10	00:00:03	00:04:30	00:00:30	00:00:30	00:00:30
carina.diogo	19	0	0	4	00:28:34	00:01:30	00:06:05	00:00:01	00:01:48	00:00:06	00:00:12	00:00:02	00:01:29	00:00:05	00:00:30	00:00:00
joana.magalhaes	1	0	0	2	00:03:22	00:03:22	00:03:22	00:03:22	00:00:04	00:00:04	00:00:04	00:00:04	00:00:30	00:00:30	00:00:30	00:00:30
ricardo.mendes	13	4	0	2	00:33:19	00:01:58	00:11:51	00:00:15	00:02:10	00:00:10	00:00:14	00:00:07	00:08:00	00:00:30	00:00:30	00:00:30
susana.oliveira	9	1	0	7	00:15:15	00:01:32	00:02:51	00:00:31	00:01:11	00:00:08	00:00:12	00:00:06	00:05:00	00:00:30	00:00:30	00:00:30
tania.liberato	11	1	0	3	00:23:03	00:01:55	00:04:46	00:00:44	00:01:20	00:00:07	00:00:12	00:00:02	00:06:00	00:00:30	00:00:30	00:00:30
20-10-2018	**6**	**0**	**0**	**3**	**00:24:42**	**00:04:07**	**00:08:37**	**00:00:19**	**00:00:38**	**00:00:06**	**00:00:11**	**00:00:01**	**00:03:00**	**00:00:30**	**00:00:30**	**00:00:30**
tania.liberato	6	0	0	3	00:24:42	00:04:07	00:08:37	00:00:19	00:00:38	00:00:06	00:00:11	00:00:01	00:03:00	00:00:30	00:00:30	00:00:30
22-10-2018	**86**	**7**	**1**	**30**	**03:12:51**	**00:02:04**	**00:09:03**	**00:00:17**	**00:10:44**	**00:00:07**	**00:00:35**	**00:00:02**	**00:45:38**	**00:00:30**	**00:00:34**	**00:00:00**
barradas.susana	21	1	0	5	00:40:06	00:01:49	00:04:03	00:00:28	00:02:35	00:00:07	00:00:35	00:00:03	00:10:30	00:00:30	00:00:30	00:00:30
carina.diogo	1	0	0	0	00:03:46	00:03:46	00:03:46	00:03:46	00:00:07	00:00:07	00:00:07	00:00:07	00:00:00	00:00:00	00:00:00	00:00:00
joana.magalhaes	17	2	1	10	00:41:18	00:02:10	00:07:18	00:00:17	00:01:57	00:00:07	00:00:11	00:00:03	00:09:31	00:00:30	00:00:31	00:00:30
raquel.barroyer	17	3	0	6	00:55:06	00:02:45	00:09:03	00:00:39	00:01:35	00:00:06	00:00:10	00:00:03	00:10:06	00:00:30	00:00:34	00:00:30
ricardo.mendes	15	0	0	3	00:24:19	00:01:37	00:05:36	00:00:27	00:02:27	00:00:10	00:00:14	00:00:02	00:07:30	00:00:30	00:00:30	00:00:30
susana.oliveira	15	1	0	6	00:28:16	00:01:46	00:05:08	00:00:30	00:02:03	00:00:08	00:00:15	00:00:03	00:08:01	00:00:30	00:00:31	00:00:30
23-10-2018	**74**	**6**	**8**	**27**	**04:03:07**	**00:03:02**	**00:12:07**	**00:00:00**	**00:08:17**	**00:00:07**	**00:00:15**	**00:00:02**	**00:38:33**	**00:00:30**	**00:00:31**	**00:00:01**
barradas.susana	20	0	2	5	01:03:19	00:03:10	00:12:07	00:00:02	00:01:48	00:00:05	00:00:11	00:00:03	00:10:00	00:00:30	00:00:30	00:00:30
carina.diogo	1	0	0	0	00:02:09	00:02:09	00:02:09	00:02:09	00:00:05	00:00:05	00:00:05	00:00:05	00:00:01	00:00:01	00:00:01	00:00:01
joana.magalhaes	8	3	1	10	00:23:08	00:02:06	00:09:53	00:00:00	00:00:57	00:00:07	00:00:09	00:00:06	00:05:00	00:00:30	00:00:30	00:00:30
raquel.barroyer	14	1	2	2	00:48:58	00:03:16	00:09:37	00:00:12	00:01:15	00:00:05	00:00:08	00:00:04	00:07:01	00:00:30	00:00:31	00:00:30
ricardo.mendes	6	0	0	5	00:18:38	00:03:06	00:07:19	00:00:42	00:01:07	00:00:11	00:00:15	00:00:09	00:03:00	00:00:30	00:00:30	00:00:30
susana.oliveira	8	1	2	0	00:30:37	00:03:24	00:10:42	00:00:53	00:01:04	00:00:08	00:00:10	00:00:06	00:04:31	00:00:30	00:00:31	00:00:30
tania.liberato	17	1	1	5	00:56:18	00:03:08	00:08:24	00:00:04	00:02:01	00:00:07	00:00:11	00:00:02	00:09:00	00:00:30	00:00:30	00:00:30
24-10-2018	**77**	**6**	**4**	**33**	**03:47:25**	**00:02:44**	**00:22:39**	**00:00:04**	**00:09:03**	**00:00:07**	**00:00:20**	**00:00:01**	**00:40:31**	**00:00:30**	**00:00:31**	**00:00:30**
barradas.susana	16	2	0	6	00:36:17	00:02:01	00:15:19	00:00:17	00:01:35	00:00:06	00:00:16	00:00:02	00:08:30	00:00:30	00:00:30	00:00:30
joana.magalhaes	13	2	2	7	00:23:01	00:01:32	00:05:00	00:00:10	00:01:37	00:00:07	00:00:16	00:00:03	00:07:00	00:00:30	00:00:30	00:00:30
raquel.barroyer	16	0	2	7	01:01:08	00:03:49	00:22:39	00:00:04	00:01:57	00:00:07	00:00:20	00:00:03	00:08:01	00:00:30	00:00:31	00:00:30
susana.oliveira	14	0	0	7	00:47:24	00:03:23	00:17:30	00:00:40	00:01:52	00:00:08	00:00:11	00:00:04	00:07:00	00:00:30	00:00:30	00:00:30
tania.liberato	18	2	0	6	00:59:35	00:02:59	00:08:22	00:00:35	00:02:02	00:00:07	00:00:11	00:00:01	00:10:00	00:00:30	00:00:30	00:00:30
25-10-2018	**58**	**12**	**7**	**26**	**03:59:04**	**00:03:25**	**00:23:23**	**00:00:19**	**00:07:13**	**00:00:07**	**00:00:25**	**00:00:01**	**00:33:01**	**00:00:30**	**00:00:31**	**00:00:30**
barradas.susana	12	2	1	4	00:30:32	00:02:11	00:04:33	00:00:21	00:01:33	00:00:08	00:00:21	00:00:04	00:07:00	00:00:30	00:00:30	00:00:30
carina.diogo	0	0	0	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
joana.magalhaes	9	5	0	12	00:57:53	00:04:08	00:18:07	00:00:23	00:01:09	00:00:08	00:00:12	00:00:05	00:05:30	00:00:30	00:00:30	00:00:30
raquel.barroyer	13	4	0	5	00:53:56	00:03:10	00:07:42	00:00:19	00:01:16	00:00:06	00:00:08	00:00:03	00:08:00	00:00:30	00:00:30	00:00:30
susana.oliveira	10	0	6	4	00:53:59	00:05:24	00:23:23	00:00:42	00:01:21	00:00:08	00:00:25	00:00:01	00:05:00	00:00:30	00:00:30	00:00:30
tania.liberato	14	1	0	0	00:42:44	00:02:51	00:12:19	00:00:39	00:01:54	00:00:08	00:00:12	00:00:03	00:07:31	00:00:30	00:00:31	00:00:30
26-10-2018	**60**	**10**	**2**	**19**	**02:54:25**	**00:02:30**	**00:09:54**	**00:00:05**	**00:06:17**	**00:00:06**	**00:00:29**	**00:00:01**	**00:32:32**	**00:00:30**	**00:00:31**	**00:00:30**
barradas.susana	15	2	0	3	00:35:32	00:02:05	00:08:31	00:00:05	00:01:11	00:00:05	00:00:09	00:00:02	00:08:30	00:00:30	00:00:30	00:00:30
joana.magalhaes	12	4	0	9	00:29:08	00:01:49	00:03:20	00:00:23	00:01:38	00:00:08	00:00:13	00:00:05	00:07:01	00:00:30	00:00:31	00:00:30
raquel.barroyer	13	1	1	3	00:40:14	00:02:52	00:07:31	00:00:30	00:01:02	00:00:05	00:00:07	00:00:03	00:06:31	00:00:30	00:00:31	00:00:30
ricardo.mendes	4	1	0	2	00:11:48	00:02:22	00:04:29	00:00:42	00:00:34	00:00:08	00:00:10	00:00:08	00:02:00	00:00:30	00:00:30	00:00:30
susana.oliveira	2	0	1	1	00:05:54	00:02:57	00:04:43	00:01:11	00:00:03	00:00:02	00:00:02	00:00:01	00:01:00	00:00:30	00:00:30	00:00:30

OneContact Reporting

Team Detail Daily Report

tania.liberato	14	2	0	1	00:51:49	00:03:14	00:09:54	00:00:33	00:01:49	00:00:08	00:00:29	00:00:03	00:07:30	00:00:30	00:00:30	00:00:30
27-10-2018	**18**	**1**	**0**	**0**	**00:45:07**	**00:02:22**	**00:06:00**	**00:00:27**	**00:02:26**	**00:00:08**	**00:00:20**	**00:00:04**	**00:09:30**	**00:00:30**	**00:00:30**	**00:00:30**
raquel.barroyer	18	1	0	0	00:45:07	00:02:22	00:06:00	00:00:27	00:02:26	00:00:08	00:00:20	00:00:04	00:09:30	00:00:30	00:00:30	00:00:30
29-10-2018	**88**	**6**	**2**	**37**	**05:39:38**	**00:03:37**	**00:14:37**	**00:00:19**	**00:09:23**	**00:00:06**	**00:00:18**	**00:00:00**	**00:46:33**	**00:00:30**	**00:00:31**	**00:00:30**
barradas.susana	26	2	0	6	01:30:46	00:03:14	00:11:01	00:00:33	00:02:20	00:00:05	00:00:18	00:00:02	00:14:01	00:00:30	00:00:31	00:00:30
jessica.goncalves	0	0	0	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
joana.magalhaes	27	2	1	17	01:34:14	00:03:15	00:14:37	00:00:30	00:03:07	00:00:07	00:00:14	00:00:01	00:14:01	00:00:30	00:00:31	00:00:30
ricardo.mendes	10	0	0	6	00:43:28	00:04:21	00:06:59	00:01:14	00:01:19	00:00:08	00:00:12	00:00:00	00:05:01	00:00:30	00:00:31	00:00:30
susana.oliveira	1	0	1	4	00:09:24	00:09:24	00:09:24	00:09:24	00:00:06	00:00:06	00:00:06	00:00:06	00:00:30	00:00:30	00:00:30	00:00:30
tania.liberato	24	2	0	3	01:41:46	00:03:55	00:13:45	00:00:19	00:02:31	00:00:06	00:00:09	00:00:03	00:13:00	00:00:30	00:00:30	00:00:30
30-10-2018	**72**	**8**	**3**	**20**	**03:57:20**	**00:02:58**	**00:19:34**	**00:00:25**	**00:08:40**	**00:00:07**	**00:00:17**	**00:00:02**	**00:38:34**	**00:00:30**	**00:00:31**	**00:00:30**
barradas.susana	17	2	1	2	00:56:24	00:02:58	00:09:22	00:00:25	00:01:41	00:00:06	00:00:13	00:00:02	00:08:30	00:00:30	00:00:30	00:00:30
joana.magalhaes	14	1	1	10	00:34:03	00:02:16	00:07:32	00:00:26	00:01:28	00:00:06	00:00:11	00:00:03	00:07:30	00:00:30	00:00:30	00:00:30
raquel.barroyer	15	2	1	6	01:03:30	00:03:44	00:19:34	00:00:33	00:01:33	00:00:06	00:00:13	00:00:03	00:08:02	00:00:30	00:00:31	00:00:30
susana.oliveira	7	0	0	0	00:19:56	00:02:51	00:06:21	00:00:53	00:00:55	00:00:08	00:00:17	00:00:04	00:03:31	00:00:30	00:00:31	00:00:30
tania.liberato	19	3	0	2	01:03:27	00:02:53	00:13:13	00:00:28	00:03:03	00:00:10	00:00:15	00:00:04	00:11:01	00:00:30	00:00:31	00:00:30
31-10-2018	**86**	**6**	**2**	**21**	**04:40:35**	**00:03:03**	**00:12:55**	**00:00:16**	**00:09:58**	**00:00:07**	**00:00:23**	**00:00:02**	**00:45:36**	**00:00:30**	**00:00:31**	**00:00:30**
barradas.susana	25	2	1	5	01:02:58	00:02:20	00:07:23	00:00:53	00:02:22	00:00:06	00:00:11	00:00:02	00:13:31	00:00:30	00:00:31	00:00:30
joana.magalhaes	16	0	0	10	00:33:02	00:02:04	00:03:59	00:00:19	00:01:53	00:00:07	00:00:11	00:00:04	00:08:02	00:00:30	00:00:31	00:00:30
raquel.barroyer	18	2	0	2	01:20:58	00:04:03	00:08:47	00:00:27	00:01:46	00:00:06	00:00:12	00:00:02	00:10:00	00:00:30	00:00:30	00:00:30
susana.oliveira	4	0	1	0	00:07:13	00:01:48	00:04:15	00:00:16	00:01:01	00:00:15	00:00:23	00:00:04	00:02:00	00:00:30	00:00:30	00:00:30
tania.liberato	23	2	0	4	01:36:24	00:03:51	00:12:55	00:00:23	00:02:56	00:00:08	00:00:14	00:00:05	00:12:03	00:00:30	00:00:31	00:00:30
TOTAL	**1768**	**185**	**62**	**627**	**3.13:56:07**	**00:02:38**	**00:24:59**	**00:00:00**	**03:22:29**	**00:00:07**	**00:00:57**	**00:00:00**	**13:51:41**	**00:00:26**	**00:00:34**	**00:00:00**