

OneContact Reporting

Team Summary Daily Report

Team: Lisboa

Agent	First Login Time	Last Logout Time	Total Logged Time	Login Tries	Ready Time				Not Ready Time (Pausa)				Not Ready Time (Almoço)				Available Time				Work %
					Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min	
01-11-2018	09:41:45	18:00:22	16:40:57	3	14:33:38	00:12:18	00:15:00	00:00:01	00:56:12	00:14:03	00:15:00	00:12:01	00:49:02	00:12:16	00:15:00	00:04:57	12:57:49	00:06:23	00:15:00	00:00:00	10.97
barradas.susana	10:01:39	10:11:45	00:10:06	1	00:09:49	00:09:49	00:09:49	00:09:49	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:09:49	00:09:49	00:09:49	00:09:49	0
joana.magalhaes	09:42:33	17:54:47	08:12:14	1	07:15:18	00:13:11	00:15:00	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	00:49:02	00:12:16	00:15:00	00:04:57	06:26:43	00:06:33	00:15:00	00:00:00	11.16
susana.oliveira	09:41:45	18:00:22	08:18:37	1	07:08:31	00:11:35	00:15:00	00:00:01	00:56:12	00:14:03	00:15:00	00:12:01	00:00:00	00:00:00	00:00:00	00:00:00	06:21:17	00:06:09	00:15:00	00:00:00	11.02
02-11-2018	09:11:46	19:40:31	1.11:35:26	6	1.03:21:53	00:11:19	00:15:00	00:00:15	00:00:00	00:00:00	00:00:00	00:00:00	01:15:42	00:12:37	00:15:00	00:09:08	22:02:14	00:04:58	00:15:00	00:00:00	19.47
barradas.susana	10:38:39	19:40:31	09:01:52	1	08:20:32	00:11:23	00:15:00	00:00:15	00:00:00	00:00:00	00:00:00	00:00:00	00:35:46	00:11:55	00:15:00	00:09:08	06:58:15	00:05:18	00:15:00	00:00:00	16.44
joana.magalhaes	09:11:46	18:04:31	08:52:45	1	05:33:46	00:09:32	00:15:00	00:01:05	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	04:14:42	00:04:15	00:15:00	00:00:00	23.69
ricardo.mendes	09:19:15	18:09:58	08:35:17	2	05:24:57	00:12:02	00:15:00	00:04:24	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	04:36:42	00:05:19	00:15:00	00:00:00	14.85
tania.liberato	10:31:45	19:38:25	09:05:32	2	08:02:38	00:12:23	00:15:00	00:02:02	00:00:00	00:00:00	00:00:00	00:00:00	00:39:56	00:13:19	00:15:00	00:11:58	06:12:35	00:04:58	00:15:00	00:00:00	22.8
03-11-2018	09:30:25	18:32:41	09:02:16	1	06:30:37	00:12:12	00:15:00	00:00:05	00:00:00	00:00:00	00:00:00	00:00:00	00:47:56	00:11:59	00:15:00	00:03:01	04:49:12	00:05:04	00:15:00	00:00:00	25.96
ricardo.mendes	09:30:25	18:32:41	09:02:16	1	06:30:37	00:12:12	00:15:00	00:00:05	00:00:00	00:00:00	00:00:00	00:00:00	00:47:56	00:11:59	00:15:00	00:03:01	04:49:12	00:05:04	00:15:00	00:00:00	25.96
05-11-2018	09:06:59	19:03:02	1.09:58:57	5	19:16:39	00:09:43	00:15:00	00:00:06	03:24:20	00:12:01	00:15:00	00:01:01	00:00:00	00:00:00	00:00:00	00:00:00	14:23:10	00:03:29	00:15:00	00:00:00	25.37
joana.magalhaes	10:47:16	19:03:02	08:11:58	2	06:33:37	00:09:50	00:15:00	00:00:06	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	05:16:58	00:04:01	00:15:00	00:00:00	19.47
raquel.barroyer	09:10:04	17:16:02	08:05:58	1	00:55:14	00:07:53	00:15:00	00:00:57	02:08:56	00:12:54	00:15:00	00:01:01	00:00:00	00:00:00	00:00:00	00:00:00	00:38:22	00:02:15	00:11:31	00:00:00	30.54
susana.oliveira	09:06:59	18:21:28	09:14:29	1	04:58:02	00:08:03	00:15:00	00:00:39	01:15:24	00:10:46	00:15:00	00:04:17	00:00:00	00:00:00	00:00:00	00:00:00	02:56:32	00:02:08	00:15:00	00:00:00	40.77
tania.liberato	10:33:57	19:00:29	08:26:32	1	06:49:46	00:11:42	00:15:00	00:00:26	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	05:31:18	00:04:48	00:15:00	00:00:00	19.15
06-11-2018	08:59:03	19:06:20	1.05:42:56	5	20:24:41	00:09:57	00:15:00	00:00:03	04:00:58	00:14:10	00:15:00	00:03:52	01:48:53	00:12:06	00:15:00	00:00:49	15:55:14	00:04:19	00:15:00	00:00:00	22
joana.magalhaes	09:30:04	18:28:12	08:55:14	2	07:20:45	00:09:00	00:15:00	00:00:07	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	06:05:56	00:04:25	00:15:00	00:00:00	16.97
ricardo.mendes	08:59:03	17:10:38	08:11:35	1	05:29:07	00:11:21	00:15:00	00:00:33	00:00:00	00:00:00	00:00:00	00:00:00	00:53:54	00:10:47	00:15:00	00:00:49	03:33:42	00:03:37	00:15:00	00:00:00	35.07
susana.oliveira	12:59:45	19:06:20	06:06:35	1	02:00:46	00:08:38	00:15:00	00:00:14	04:00:58	00:14:10	00:15:00	00:03:52	00:00:00	00:00:00	00:00:00	00:00:00	01:50:39	00:04:15	00:15:00	00:00:00	8.38
tania.liberato	12:36:35	19:06:07	06:29:32	1	05:34:03	00:10:47	00:15:00	00:00:03	00:00:00	00:00:00	00:00:00	00:00:00	00:54:59	00:13:45	00:15:00	00:10:57	04:24:57	00:05:00	00:15:00	00:00:00	20.69
07-11-2018	09:14:37	19:26:47	1.06:20:15	7	20:04:13	00:10:28	00:15:00	00:00:03	00:00:00	00:00:00	00:00:00	00:00:00	03:11:56	00:12:00	00:15:00	00:00:10	16:00:07	00:04:15	00:15:00	00:00:00	20.27
joana.magalhaes	09:34:49	18:14:22	08:34:57	2	06:48:09	00:09:57	00:15:00	00:00:16	00:00:00	00:00:00	00:00:00	00:00:00	01:10:31	00:11:45	00:15:00	00:00:14	05:32:51	00:04:26	00:15:00	00:00:00	18.45
ricardo.mendes	10:48:25	19:26:47	08:38:22	1	05:41:19	00:10:21	00:15:00	00:00:05	00:00:00	00:00:00	00:00:00	00:00:00	01:04:50	00:12:58	00:15:00	00:05:08	04:28:17	00:04:28	00:15:00	00:00:00	21.4
susana.oliveira	14:51:04	19:26:23	04:35:19	1	00:48:00	00:09:36	00:15:00	00:02:25	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:45:35	00:03:15	00:15:00	00:00:00	5.03
tania.liberato	09:14:37	17:59:58	08:31:37	3	06:46:45	00:11:18	00:15:00	00:00:03	00:00:00	00:00:00	00:00:00	00:00:00	00:56:35	00:11:19	00:15:00	00:00:10	05:13:24	00:04:04	00:15:00	00:00:00	22.95
08-11-2018	08:20:13	19:19:58	1.11:39:15	4	23:35:46	00:08:26	00:15:00	00:00:03	00:00:00	00:00:00	00:00:00	00:00:00	01:46:46	00:11:52	00:15:00	00:02:25	16:14:53	00:02:48	00:15:00	00:00:00	31.14
joana.magalhaes	09:36:11	19:18:33	09:42:22	1	06:03:20	00:07:07	00:15:00	00:00:03	00:00:00	00:00:00	00:00:00	00:00:00	00:58:10	00:11:38	00:15:00	00:02:25	04:04:18	00:02:28	00:15:00	00:00:00	32.76
ricardo.mendes	10:41:23	19:19:58	08:38:35	1	07:10:25	00:08:36	00:15:00	00:00:05	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	05:14:36	00:03:34	00:15:00	00:00:00	26.91
susana.oliveira	08:20:13	17:14:38	08:54:25	1	03:35:09	00:06:56	00:15:00	00:00:16	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	02:15:40	00:01:37	00:15:00	00:00:00	36.94
tania.liberato	10:43:32	19:07:25	08:23:53	1	06:46:52	00:11:18	00:15:00	00:00:26	00:00:00	00:00:00	00:00:00	00:00:00	00:48:36	00:12:09	00:15:00	00:06:12	04:40:19	00:03:38	00:15:00	00:00:00	31.1
09-11-2018	08:45:42	19:38:08	1.09:46:37	4	22:25:43	00:11:07	00:15:00	00:00:12	00:00:00	00:00:00	00:00:00	00:00:00	00:56:17	00:11:15	00:15:00	00:05:26	18:08:56	00:04:54	00:15:00	00:00:00	19.08
joana.magalhaes	09:49:04	18:02:43	08:13:39	1	06:08:32	00:11:31	00:15:00	00:00:12	00:00:00	00:00:00	00:00:00	00:00:00	00:56:17	00:11:15	00:15:00	00:05:26	04:53:47	00:04:40	00:15:00	00:00:00	20.28
ricardo.mendes	10:47:40	19:38:08	08:50:28	1	06:29:12	00:10:49	00:15:00	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	05:41:42	00:05:53	00:15:00	00:00:00	12.2
susana.oliveira	08:45:42	17:04:22	08:18:40	1	02:08:43	00:07:34	00:15:00	00:00:20	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:38:52	00:03:00	00:15:00	00:00:00	23.19
tania.liberato	10:41:41	19:05:31	08:23:50	1	07:39:16	00:12:45	00:15:00	00:00:39	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	05:54:35	00:05:13	00:15:00	00:00:00	22.79
10-11-2018	09:29:21	17:02:52	07:33:31	1	06:34:43	00:10:23	00:15:00	00:00:24	00:04:19	00:01:26	00:01:46	00:01:00	00:40:34	00:10:08	00:15:00	00:01:50	05:07:32	00:04:27	00:15:00	00:00:00	22.09
joana.magalhaes	09:29:21	17:02:52	07:33:31	1	06:34:43	00:10:23	00:15:00	00:00:24	00:04:19	00:01:26	00:01:46	00:01:00	00:40:34	00:10:08	00:15:00	00:01:50	05:07:32	00:04:27	00:15:00	00:00:00	22.09
12-11-2018	09:00:03	18:58:13	1.22:45:56	8	23:47:03	00:11:20	00:15:00	00:00:06	04:48:14	00:12:32	00:15:00	00:03:02	01:39:46	00:12:28	00:15:00	00:04:33	19:17:54	00:04:48	00:15:00	00:00:00	18.86
barradas.susana	09:49:49	16:41:11	06:51:22	1	00:19:45	00:09:52	00:11:11	00:08:34	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:17:59	00:06:00	00:11:11	00:01:15	8.95
raquel.barroyer	10:29:14	18:58:13	08:28:59	1	06:36:11	00:13:12	00:15:00	00:02:27	00:26:52	00:06:43	00:10:52	00:03:02	00:00:00	00:00:00	00:00:00	00:00:00	04:37:07	00:04:08	00:15:00	00:00:00	30.05

OneContact Reporting

Team Summary Daily Report

ricardo.mendes	09:03:37	17:31:12	08:27:35	1	06:31:05	00:10:34	00:15:00	00:01:09	00:00:00	00:00:00	00:00:00	00:00:00	00:53:19	00:13:20	00:15:00	00:10:20	05:44:25	00:04:59	00:15:00	00:00:00	11.93
susana.oliveira	09:36:17	18:56:55	09:20:38	1	04:14:01	00:10:35	00:15:00	00:01:42	04:21:22	00:13:45	00:15:00	00:07:03	00:00:00	00:00:00	00:00:00	00:00:00	03:39:08	00:05:21	00:15:00	00:00:00	13.73
tania.liberato	09:00:03	16:20:03	07:20:00	1	06:06:01	00:11:05	00:15:00	00:00:06	00:00:00	00:00:00	00:00:00	00:00:00	00:46:27	00:11:37	00:15:00	00:04:33	04:59:15	00:04:54	00:15:00	00:00:00	18.24
tania.sobral	12:04:33	18:53:35	06:17:22	3	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
13-11-2018	08:59:51	19:06:53	2.05:22:34	7	1.09:10:06	00:10:22	00:15:00	00:00:03	00:38:56	00:07:47	00:13:24	00:01:59	01:00:40	00:12:08	00:15:00	00:06:21	1.03:31:13	00:05:10	00:15:00	00:00:00	17.03
barradas.susana	09:12:58	16:15:46	07:02:48	1	01:10:44	00:11:47	00:15:00	00:02:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:06:08	00:06:37	00:15:00	00:00:00	6.5
joana.magalhaes	10:39:53	18:59:47	08:19:54	1	07:06:21	00:09:28	00:15:00	00:00:07	00:01:59	00:01:59	00:01:59	00:01:59	00:00:00	00:00:00	00:00:00	00:00:00	05:55:24	00:04:17	00:15:00	00:00:00	16.64
raquel.barroyer	10:35:44	18:59:23	08:23:39	1	06:46:11	00:10:59	00:15:00	00:00:46	00:16:49	00:08:24	00:08:47	00:08:02	00:00:00	00:00:00	00:00:00	00:00:00	05:04:36	00:05:15	00:15:00	00:00:00	25.01
ricardo.mendes	09:00:00	17:41:22	08:41:22	1	07:01:09	00:10:32	00:15:00	00:00:10	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	06:03:19	00:05:11	00:15:00	00:00:00	13.73
susana.oliveira	09:45:48	18:51:33	09:05:45	1	04:28:44	00:09:36	00:15:00	00:00:36	00:20:08	00:10:04	00:13:24	00:06:44	00:00:00	00:00:00	00:00:00	00:00:00	03:44:54	00:05:00	00:15:00	00:00:00	16.31
tania.liberato	08:59:51	18:01:47	09:01:56	1	06:36:57	00:11:02	00:15:00	00:00:03	00:00:00	00:00:00	00:00:00	00:00:00	01:00:40	00:12:08	00:15:00	00:06:21	05:36:52	00:06:14	00:15:00	00:00:00	15.14
tania.sobral	16:19:43	19:06:53	02:47:10	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
14-11-2018	09:01:13	18:59:34	1.20:21:37	10	23:25:07	00:08:50	00:15:00	00:00:16	01:43:11	00:09:23	00:15:00	00:00:11	02:03:06	00:11:11	00:15:00	00:00:09	17:36:16	00:03:15	00:15:00	00:00:00	24.83
barradas.susana	09:01:13	16:48:33	06:58:57	4	04:44:22	00:08:37	00:15:00	00:00:16	00:50:03	00:12:31	00:15:00	00:07:47	00:00:00	00:00:00	00:00:00	00:00:00	03:28:16	00:02:49	00:15:00	00:00:00	26.76
joana.magalhaes	10:18:29	18:59:34	08:41:05	1	05:53:32	00:08:13	00:15:00	00:00:21	00:03:17	00:01:38	00:03:06	00:00:11	01:02:08	00:10:21	00:15:00	00:00:09	04:17:38	00:02:52	00:15:00	00:00:00	27.13
raquel.barroyer	10:33:59	18:54:34	08:19:48	2	05:15:13	00:09:16	00:15:00	00:00:18	00:46:01	00:11:30	00:15:00	00:04:32	00:00:00	00:00:00	00:00:00	00:00:00	03:55:23	00:03:25	00:15:00	00:00:00	25.33
ricardo.mendes	09:06:51	17:38:34	08:31:43	1	05:31:07	00:09:28	00:15:00	00:00:25	00:00:00	00:00:00	00:00:00	00:00:00	01:00:58	00:12:12	00:15:00	00:04:45	04:03:31	00:03:29	00:15:00	00:00:00	26.46
susana.oliveira	11:28:24	18:54:12	07:25:48	1	02:00:53	00:08:38	00:15:00	00:01:06	00:03:50	00:03:50	00:03:50	00:03:50	00:00:00	00:00:00	00:00:00	00:00:00	01:51:28	00:05:04	00:15:00	00:00:00	7.79
tania.sobral	13:29:07	17:53:23	04:24:16	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
15-11-2018	09:00:54	18:47:06	1.16:02:46	9	22:36:51	00:10:31	00:15:00	00:00:28	00:00:00	00:00:00	00:00:00	00:00:00	00:47:54	00:11:58	00:15:00	00:07:04	16:58:36	00:04:21	00:15:00	00:00:00	24.93
agente.test	11:13:17	12:02:40	00:49:23	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
joana.magalhaes	10:42:39	18:47:06	07:16:21	3	05:19:30	00:09:41	00:15:00	00:01:02	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	04:36:01	00:05:01	00:15:00	00:00:00	13.61
raquel.barroyer	10:26:06	18:45:06	08:19:00	1	06:39:04	00:12:06	00:15:00	00:00:28	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	04:57:52	00:04:58	00:15:00	00:00:00	25.36
ricardo.mendes	09:23:28	18:02:44	08:31:13	2	04:30:37	00:09:01	00:15:00	00:00:53	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	03:16:24	00:03:27	00:15:00	00:00:00	27.43
susana.oliveira	11:40:41	18:07:18	06:26:37	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
tania.liberato	09:00:54	17:41:06	08:40:12	1	06:07:40	00:11:08	00:15:00	00:01:55	00:00:00	00:00:00	00:00:00	00:00:00	00:47:54	00:11:58	00:15:00	00:07:04	04:08:19	00:04:00	00:15:00	00:00:00	32.46
16-11-2018	08:59:58	19:02:16	2.01:25:36	8	1.03:33:49	00:11:10	00:15:00	00:00:02	00:15:18	00:03:50	00:10:17	00:00:01	00:47:39	00:11:55	00:15:00	00:08:00	22:53:37	00:05:17	00:15:00	00:00:00	16.94
barradas.susana	09:07:07	17:14:53	08:07:46	1	01:03:52	00:12:46	00:15:00	00:07:51	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:48:53	00:05:26	00:10:45	00:00:00	23.46
joana.magalhaes	10:33:16	19:02:16	08:29:00	1	07:00:33	00:10:01	00:15:00	00:00:09	00:02:38	00:02:38	00:02:38	00:02:38	00:00:00	00:00:00	00:00:00	00:00:00	06:17:34	00:05:24	00:15:00	00:00:00	10.22
raquel.barroyer	10:35:17	18:57:54	08:22:37	1	06:08:35	00:10:32	00:15:00	00:00:02	00:12:40	00:04:13	00:10:17	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00	04:48:39	00:04:49	00:15:00	00:00:00	21.69
ricardo.mendes	09:05:56	18:33:53	09:27:57	1	05:48:28	00:11:14	00:15:00	00:01:21	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	04:42:18	00:05:26	00:15:00	00:00:00	18.99
susana.oliveira	10:04:32	19:01:16	06:42:26	2	00:09:30	00:09:30	00:09:30	00:09:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:09:30	00:09:30	00:09:30	00:09:30	0
tania.liberato	08:59:58	18:21:53	08:15:50	2	07:22:51	00:13:02	00:15:00	00:02:24	00:00:00	00:00:00	00:00:00	00:00:00	00:47:39	00:11:55	00:15:00	00:08:00	06:06:43	00:05:24	00:15:00	00:00:00	17.19
17-11-2018	09:45:48	17:15:26	07:29:38	1	05:52:52	00:13:04	00:15:00	00:02:03	00:06:17	00:03:08	00:05:51	00:00:26	00:00:00	00:00:00	00:00:00	00:00:00	04:51:47	00:06:05	00:15:00	00:00:00	17.31
barradas.susana	09:45:48	17:15:26	07:29:38	1	05:52:52	00:13:04	00:15:00	00:02:03	00:06:17	00:03:08	00:05:51	00:00:26	00:00:00	00:00:00	00:00:00	00:00:00	04:51:47	00:06:05	00:15:00	00:00:00	17.31
19-11-2018	08:13:55	19:03:47	1.08:41:08	4	19:24:55	00:11:06	00:15:00	00:00:07	00:51:26	00:10:17	00:15:00	00:01:54	00:40:39	00:10:10	00:15:00	00:03:04	14:45:38	00:04:04	00:15:00	00:00:00	23.97
raquel.barroyer	08:13:55	14:50:22	06:36:27	1	04:15:39	00:11:07	00:15:00	00:00:20	00:51:26	00:10:17	00:15:00	00:01:54	00:00:00	00:00:00	00:00:00	00:00:00	03:05:07	00:04:12	00:15:00	00:00:00	27.59
ricardo.mendes	10:46:34	19:03:47	08:17:13	1	03:59:07	00:09:34	00:15:00	00:00:12	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	03:18:53	00:03:09	00:15:00	00:00:00	16.83
tania.liberato	10:35:37	19:01:21	08:25:44	1	07:10:48	00:11:58	00:15:00	00:00:07	00:00:00	00:00:00	00:00:00	00:00:00	00:40:39	00:10:10	00:15:00	00:03:04	05:13:08	00:04:17	00:15:00	00:00:00	27.31
tania.sobral	09:03:43	18:25:27	09:21:44	1	03:59:21	00:11:24	00:15:00	00:01:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	03:08:30	00:04:58	00:15:00	00:00:00	21.25
20-11-2018	08:17:53	19:06:35	1.10:35:57	10	1.01:20:03	00:10:33	00:15:00	00:00:12	00:00:07	00:00:07	00:00:07	00:00:07	02:32:51	00:10:55	00:15:00	00:00:54	20:51:51	00:04:35	00:15:00	00:00:00	17.64
agente.test	10:14:11	15:01:13	00:44:48	2	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
barradas.susana	09:48:22	18:02:57	08:05:49	2	06:17:01	00:10:11	00:15:00	00:00:12	00:00:00	00:00:00	00:00:00	00:00:00	00:46:00	00:11:30	00:15:00	00:04:40	05:10:24	00:04:19	00:15:00	00:00:00	17.67
raquel.barroyer	08:17:53	16:30:56	07:54:07	2	05:55:27	00:09:36	00:15:00	00:00:17	00:00:07	00:00:07	00:00:07	00:00:07	00:00:00	00:00:00	00:00:00	00:00:00	05:14:16	00:03:59	00:15:00	00:00:00	11.59
ricardo.mendes	10:51:55	19:06:35	08:14:40	1	06:08:01	00:09:57															

OneContact Reporting

Team Summary Daily Report

21-11-2018	07:57:03	19:01:44	1.09:16:02	7	19:33:56	00:10:02	00:15:00	00:00:14	04:11:18	00:13:58	00:15:00	00:05:17	01:52:24	00:14:03	00:15:00	00:12:13	15:31:47	00:03:57	00:15:00	00:00:00	20.63
barradas.susana	09:40:53	17:39:07	07:58:14	1	06:52:14	00:10:34	00:15:00	00:00:14	00:00:00	00:00:00	00:00:00	00:00:00	00:56:59	00:14:15	00:15:00	00:12:13	05:13:04	00:04:07	00:15:00	00:00:00	24.06
raquel.barroyer	07:57:03	16:35:06	08:38:03	1	05:05:39	00:10:11	00:15:00	00:00:38	00:11:54	00:11:54	00:11:54	00:11:54	00:00:00	00:00:00	00:00:00	00:00:00	04:15:45	00:03:49	00:15:00	00:00:00	16.33
ricardo.mendes	10:38:08	19:01:44	08:09:38	3	06:15:20	00:09:53	00:15:00	00:00:42	00:00:00	00:00:00	00:00:00	00:00:00	00:55:25	00:13:51	00:15:00	00:12:22	04:58:00	00:04:02	00:15:00	00:00:00	20.6
tania.sobral	09:08:55	17:39:07	08:30:07	2	01:20:43	00:08:04	00:15:00	00:00:15	03:59:24	00:14:05	00:15:00	00:05:17	00:00:00	00:00:00	00:00:00	00:00:00	01:04:58	00:03:25	00:15:00	00:00:00	19.51
22-11-2018	08:59:47	19:24:17	1.18:07:06	5	1.04:22:24	00:11:40	00:15:00	00:00:10	09:01:31	00:13:53	00:15:00	00:03:34	01:41:27	00:11:16	00:15:00	00:02:40	1.00:02:59	00:05:30	00:15:00	00:00:00	15.24
barradas.susana	09:44:47	18:03:54	08:19:07	1	07:21:41	00:10:46	00:15:00	00:00:10	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	06:05:00	00:05:32	00:15:00	00:00:00	17.36
raquel.barroyer	08:59:47	16:31:54	07:32:07	1	05:11:31	00:11:59	00:15:00	00:01:00	01:02:42	00:10:27	00:15:00	00:03:34	00:00:00	00:00:00	00:00:00	00:00:00	04:45:04	00:05:23	00:15:00	00:00:00	8.49
ricardo.mendes	10:42:32	19:24:17	08:41:45	1	07:11:57	00:11:22	00:15:00	00:00:37	00:00:00	00:00:00	00:00:00	00:00:00	00:56:07	00:11:13	00:15:00	00:02:40	06:10:32	00:05:42	00:15:00	00:00:00	14.22
tania.liberato	10:34:36	19:22:20	08:47:44	1	07:59:34	00:12:58	00:15:00	00:03:31	00:00:00	00:00:00	00:00:00	00:00:00	00:45:20	00:11:20	00:15:00	00:04:06	06:33:00	00:05:28	00:15:00	00:00:00	18.05
tania.sobral	09:08:47	17:55:10	08:46:23	1	00:37:41	00:09:25	00:15:00	00:04:49	07:58:49	00:14:31	00:15:00	00:03:39	00:00:00	00:00:00	00:00:00	00:00:00	00:29:23	00:04:54	00:15:00	00:00:00	22.03
23-11-2018	08:23:04	19:01:27	1.15:24:14	6	1.02:40:38	00:12:24	00:15:00	00:00:30	02:07:13	00:09:47	00:15:00	00:00:09	02:50:49	00:13:08	00:15:00	00:09:15	22:48:16	00:05:39	00:15:00	00:00:00	14.52
agente.test	10:30:57	10:31:21	00:00:24	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
barradas.susana	09:48:06	18:23:27	08:35:21	1	07:03:59	00:11:09	00:15:00	00:00:36	00:00:00	00:00:00	00:00:00	00:00:00	00:53:30	00:13:22	00:15:00	00:10:41	06:15:41	00:05:42	00:15:00	00:00:00	11.39
raquel.barroyer	08:23:04	16:35:04	08:12:00	1	05:15:44	00:13:09	00:15:00	00:01:11	02:07:13	00:09:47	00:15:00	00:00:09	00:00:00	00:00:00	00:00:00	00:00:00	04:14:40	00:04:48	00:15:00	00:00:00	19.34
ricardo.mendes	10:40:52	19:01:27	08:20:35	1	06:51:04	00:12:05	00:15:00	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	01:05:28	00:13:06	00:15:00	00:09:15	06:03:31	00:06:04	00:15:00	00:00:00	11.57
tania.liberato	10:37:12	18:59:01	08:21:49	1	07:29:51	00:13:38	00:15:00	00:02:06	00:00:00	00:00:00	00:00:00	00:00:00	00:51:51	00:12:58	00:15:00	00:09:32	06:14:24	00:05:57	00:15:00	00:00:00	16.77
tania.sobral	09:18:58	15:13:03	05:54:05	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
24-11-2018	09:29:41	17:01:33	07:31:52	1	06:53:31	00:12:32	00:15:00	00:00:14	00:00:00	00:00:00	00:00:00	00:00:00	00:37:20	00:12:27	00:15:00	00:07:34	05:59:22	00:05:27	00:15:00	00:00:00	13.09
tania.liberato	09:29:41	17:01:33	07:31:52	1	06:53:31	00:12:32	00:15:00	00:00:14	00:00:00	00:00:00	00:00:00	00:00:00	00:37:20	00:12:27	00:15:00	00:07:34	05:59:22	00:05:27	00:15:00	00:00:00	13.09
26-11-2018	09:01:37	18:58:56	1.07:50:14	9	20:40:19	00:09:55	00:15:00	00:00:02	01:24:46	00:08:29	00:15:00	00:01:24	02:42:31	00:11:36	00:15:00	00:00:04	16:40:47	00:04:28	00:15:00	00:00:00	19.31
barradas.susana	10:33:00	18:58:56	08:25:56	1	07:05:15	00:11:49	00:15:00	00:00:05	00:00:00	00:00:00	00:00:00	00:00:00	01:00:28	00:12:06	00:15:00	00:05:20	05:50:40	00:05:57	00:15:00	00:00:00	17.54
joana.magalhaes	11:07:53	18:56:35	07:48:42	1	05:44:08	00:10:45	00:15:00	00:00:02	00:04:11	00:04:11	00:04:11	00:04:11	00:46:58	00:11:44	00:15:00	00:06:34	04:53:31	00:04:35	00:15:00	00:00:00	14.71
ricardo.mendes	09:01:37	16:45:55	07:44:11	2	06:26:27	00:10:44	00:15:00	00:00:56	00:00:00	00:00:00	00:00:00	00:00:00	00:55:05	00:11:01	00:15:00	00:00:04	04:38:23	00:04:21	00:15:00	00:00:00	27.96
susana.oliveira	10:28:38	18:25:47	07:51:25	5	01:24:29	00:04:01	00:15:00	00:00:05	01:20:35	00:08:57	00:15:00	00:01:24	00:00:00	00:00:00	00:00:00	00:00:00	01:18:13	00:02:07	00:15:00	00:00:00	7.42
27-11-2018	09:00:58	18:58:45	1.17:16:40	8	1.02:09:38	00:09:17	00:15:00	00:00:02	00:39:10	00:03:01	00:15:00	00:00:01	02:32:01	00:11:42	00:15:00	00:00:47	21:43:56	00:04:21	00:15:00	00:00:00	16.93
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tania.liberato	09:46:48	13:45:43	00:39:47	2	00:35:59	00:12:00	00:15:00	00:08:41	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:23:10	00:03:52	00:10:55	00:00:13	35.62
tania.sobral	17:17:04	18:21:23	01:04:19	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
28-11-2018	08:53:57	18:57:17	1.16:41:59	5	1.05:05:42	00:11:34	00:15:00	00:00:06	00:12:44	00:03:11	00:09:18	00:00:02	01:35:54	00:10:39	00:15:00	00:01:11	1.01:53:39	00:06:14	00:15:00	00:00:00	11
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jessica.goncalves	09:12:42	16:43:39	07:30:57	1	06:39:18	00:12:29	00:15:00	00:00:06	00:09:23	00:04:42	00:09:18	00:00:05	00:39:51	00:09:58	00:15:00	00:03:57	06:19:55	00:08:16	00:15:00	00:00:00	4.85
joana.magalhaes	10:29:51	18:55:56	08:26:05	1	07:28:19	00:11:48	00:15:00	00:00:27	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	06:29:32	00:06:00	00:15:00	00:00:00	13.11
ricardo.mendes	08:53:57	17:14:55	08:20:58	1	05:22:17	00:11:07	00:15:00	00:00:36	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	04:35:43	00:05:01	00:15:00	00:00:00	14.45
susana.oliveira	10:43:57	18:49:42	08:05:45	1	02:17:30	00:08:05	00:15:00	00:00:10	00:03:21	00:01:40	00:03:19	00:00:02	00:00:00	00:00:00	00:00:00	00:00:00	02:05:21	00:04:49	00:15:00	00:00:00	8.84
29-11-2018	08:57:27	18:51:27	1.20:28:11	6	23:30:30	00:09:44	00:15:00	00:00:01	07:27:41	00:13:59	00:15:00	00:00:26	02:04:32	00:12:27	00:15:00	00:03:54	19:53:39	00:04:20	00:15:00	00:00:00	15.37
barradas.susana	10:55:32	18:51:27	07:55:55	1	05:52:04	00:09:02	00:15:00	00:00:15	00:00:00	00:00:00	00:00:00	00:00:00	00:56:39	00:11:20	00:15:00	00:03:54	04:51:04	00:03:56	00:15:00	00:00:00	17.33
jessica.goncalves	09:10:13	16:38:26	07:28:13	1	06:30:48	00:14:28	00:15:00	00:04:39	00:57:17	00:11:27	00:15:00	00:03:51	00:00:00	00:00:00	00:00:00	00:00:00	06:12:59	00:06:47	00:15:00	00:00:00	4.56
joana.magalhaes	10:43:06	18:38:05	07:54:59	1	04:39:45	00:09:01	00:15:00	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	03:38:15	00:03:31	00:15:00	00:00:00	21.98
ricardo.mendes	08:57:27	17:31:05	08:33:38	1	04:44:01	00:08:21	00:15:00	00:00:25	00:00:00	00:00:00	00:00:00	00:00:00	01:07:53	00:13:35	00:15:00	00:09:40	03:38:11	00:03:35	00:15:00	00:00:00	23.18
susana.oliveira	12:54:45	18:31:21	05:36:36	1																	

OneContact Reporting

Team Summary Daily Report

barradas.susana	11:39:39	19:00:37	07:20:58	1	05:41:20	00:10:21	00:15:00	00:00:02	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:00:45	00:12:09	00:15:00	00:01:47	04:49:19	00:04:01	00:15:00	00:00:00	15.24
jessica.goncalves	09:07:42	16:42:15	06:33:29	3	05:26:33	00:11:16	00:15:00	00:00:40	00:04:45	00:02:22	00:02:24	00:02:21	01:00:24	00:12:05	00:15:00	00:01:04	04:17:39	00:05:22	00:15:00	00:00:00	21.1	
joana.magalhaes	10:40:07	18:57:37	08:06:43	2	06:16:10	00:09:10	00:15:00	00:00:29	00:10:04	00:10:04	00:10:04	00:10:04	01:01:17	00:12:15	00:15:00	00:06:09	04:57:43	00:04:05	00:15:00	00:00:00	20.86	
ricardo.mendes	08:59:24	16:42:15	06:45:38	3	05:31:31	00:10:42	00:15:00	00:00:15	00:00:00	00:00:00	00:00:00	00:00:00	01:01:52	00:10:19	00:15:00	00:00:45	04:30:11	00:05:00	00:15:00	00:00:00	18.5	
susana.oliveira	09:36:57	18:59:37	05:17:16	3	00:13:33	00:03:23	00:07:25	00:00:42	00:44:07	00:08:49	00:15:00	00:00:03	00:00:00	00:00:00	00:00:00	00:00:00	00:12:36	00:02:31	00:07:25	00:00:00	7.01	
tania.liberato	13:32:44	17:12:15	03:39:31	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0	
TOTAL			35.19:25:15	153	22.18:04:24	00:10:31	00:15:00	00:00:01	1.18:52:37	00:11:14	00:15:00	00:00:01	1.16:50:57	00:11:50	00:15:00	00:00:04	18.09:47:52	00:04:34	00:15:00	00:00:00	19.1	