

OneContact Reporting

Team Summary Daily Report

Team: Algarve

Agent	First Login Time	Last Logout Time	Total Logged Time	Login Tries	Ready Time				Not Ready Time (Pausa)				Not Ready Time (Almoço)				Available Time				Work %
					Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min	
01-11-2018	08:59:39	17:59:58	09:00:19	1	08:05:54	00:12:47	00:15:00	00:00:13	00:00:00	00:00:00	00:00:00	00:00:00	00:50:02	00:12:30	00:15:00	00:06:38	07:10:32	00:06:44	00:15:00	00:00:00	11.39
milena.boto	08:59:39	17:59:58	09:00:19	1	08:05:54	00:12:47	00:15:00	00:00:13	00:00:00	00:00:00	00:00:00	00:00:00	00:50:02	00:12:30	00:15:00	00:06:38	07:10:32	00:06:44	00:15:00	00:00:00	11.39
02-11-2018	08:59:58	18:59:46	1.04:08:02	7	22:40:27	00:12:09	00:15:00	00:00:06	00:20:02	00:02:52	00:05:05	00:00:00	04:32:22	00:12:23	00:15:00	00:02:41	19:59:17	00:06:23	00:15:00	00:00:00	11.85
claudia.nunes	09:00:09	17:01:18	08:01:09	1	07:07:13	00:12:57	00:15:00	00:00:35	00:00:04	00:00:04	00:00:04	00:00:04	00:53:16	00:10:39	00:15:00	00:02:41	06:09:44	00:07:24	00:15:00	00:00:00	13.46
jorge.coelho	11:12:53	14:27:21	02:06:15	4	00:10:14	00:03:25	00:05:31	00:02:19	00:05:12	00:02:36	00:03:06	00:02:06	01:34:35	00:13:31	00:15:00	00:07:14	00:07:40	00:01:55	00:05:16	00:00:00	25.08
milena.boto	08:59:58	18:00:48	09:00:50	1	07:39:25	00:11:29	00:15:00	00:00:06	00:14:46	00:03:42	00:05:05	00:00:00	01:01:48	00:12:22	00:15:00	00:05:42	06:51:50	00:05:21	00:15:00	00:00:00	10.36
patricia.farinha	09:59:58	18:59:46	08:59:48	1	07:43:35	00:12:53	00:15:00	00:00:35	00:00:00	00:00:00	00:00:00	00:00:00	01:02:43	00:12:33	00:15:00	00:06:35	06:50:03	00:07:12	00:15:00	00:00:00	11.55
03-11-2018	09:28:59	17:00:06	07:31:07	1	06:56:48	00:13:02	00:15:00	00:00:06	00:00:00	00:00:00	00:00:00	00:00:00	00:34:14	00:11:25	00:15:00	00:08:21	06:23:31	00:06:11	00:15:00	00:00:00	7.99
milena.boto	09:28:59	17:00:06	07:31:07	1	06:56:48	00:13:02	00:15:00	00:00:06	00:00:00	00:00:00	00:00:00	00:00:00	00:34:14	00:11:25	00:15:00	00:08:21	06:23:31	00:06:11	00:15:00	00:00:00	7.99
05-11-2018	08:59:12	19:06:17	1.03:46:46	7	23:04:43	00:11:05	00:15:00	00:00:06	01:03:41	00:04:54	00:15:00	00:00:05	03:20:22	00:10:33	00:15:00	00:00:32	20:33:42	00:06:03	00:15:00	00:00:00	10.91
claudia.nunes	10:04:28	19:06:17	09:01:49	1	07:44:11	00:12:13	00:15:00	00:00:47	00:04:13	00:02:06	00:04:08	00:00:05	01:04:18	00:12:52	00:15:00	00:06:33	06:58:31	00:06:09	00:15:00	00:00:00	9.84
jorge.coelho	09:01:25	13:55:59	01:50:43	2	00:48:04	00:04:48	00:15:00	00:00:06	00:34:50	00:08:42	00:15:00	00:01:01	00:27:44	00:06:56	00:10:10	00:00:32	00:39:21	00:03:56	00:15:00	00:00:06	18.13
manuela.martins	09:31:24	17:23:26	07:51:34	3	06:22:19	00:09:06	00:15:00	00:00:12	00:24:38	00:03:31	00:06:54	00:00:53	01:01:19	00:12:16	00:15:00	00:05:48	05:49:42	00:04:56	00:15:00	00:00:00	8.53
patricia.farinha	08:59:12	18:01:52	09:02:40	1	08:10:09	00:14:00	00:15:00	00:00:44	00:00:00	00:00:00	00:00:00	00:00:00	00:47:01	00:09:24	00:15:00	00:00:44	07:06:08	00:07:45	00:15:00	00:00:00	13.06
06-11-2018	08:02:07	18:59:57	1.11:49:35	8	1.05:33:10	00:12:35	00:15:00	00:00:08	00:45:29	00:03:15	00:07:04	00:00:05	04:12:45	00:12:38	00:15:00	00:01:15	1.02:48:16	00:05:51	00:15:00	00:00:00	9.3
claudia.nunes	08:02:07	17:03:44	09:00:45	2	06:50:22	00:12:49	00:15:00	00:00:08	00:00:05	00:00:05	00:00:05	00:00:05	01:11:42	00:11:57	00:15:00	00:01:15	06:25:19	00:06:19	00:15:00	00:00:00	6.1
jorge.coelho	10:23:22	15:30:41	00:15:45	3	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	10:15:03	18:59:57	08:44:54	1	07:23:52	00:11:41	00:15:00	00:00:57	00:26:47	00:03:50	00:07:04	00:01:25	00:54:14	00:13:34	00:15:00	00:11:14	06:19:28	00:05:16	00:15:00	00:00:00	14.51
milena.boto	08:59:47	17:59:57	09:00:10	1	07:26:29	00:12:04	00:15:00	00:00:10	00:18:37	00:03:06	00:05:23	00:00:19	01:13:09	00:12:12	00:15:00	00:02:44	07:00:38	00:05:28	00:15:00	00:00:00	5.79
patricia.farinha	09:00:28	17:48:29	08:48:01	1	07:52:27	00:13:54	00:15:00	00:02:17	00:00:00	00:00:00	00:00:00	00:00:00	00:53:40	00:13:25	00:15:00	00:10:57	07:02:51	00:06:30	00:15:00	00:00:00	10.5
07-11-2018	08:57:20	18:59:37	1.08:28:30	5	1.03:23:35	00:12:39	00:15:00	00:00:20	00:24:36	00:03:31	00:08:14	00:00:04	03:48:53	00:12:43	00:15:00	00:06:15	1.00:36:21	00:06:17	00:15:00	00:00:00	10.17
claudia.nunes	08:57:20	18:00:37	09:03:17	1	07:03:11	00:12:05	00:15:00	00:00:33	00:12:29	00:03:07	00:08:14	00:00:04	01:05:55	00:13:11	00:15:00	00:06:41	06:35:32	00:05:39	00:15:00	00:00:00	6.53
manuela.martins	09:37:47	18:03:24	06:26:27	2	05:20:47	00:11:27	00:15:00	00:01:52	00:12:07	00:04:02	00:06:44	00:00:31	00:48:18	00:12:04	00:15:00	00:08:31	04:38:03	00:05:48	00:15:00	00:00:00	13.32
milena.boto	09:00:10	16:59:46	07:59:36	1	06:49:35	00:13:39	00:15:00	00:00:20	00:00:00	00:00:00	00:00:00	00:00:00	01:05:55	00:13:11	00:15:00	00:06:15	06:22:01	00:06:57	00:15:00	00:00:00	6.73
patricia.farinha	10:00:27	18:59:37	08:59:10	1	08:10:02	00:13:15	00:15:00	00:01:38	00:00:00	00:00:00	00:00:00	00:00:00	00:48:45	00:12:11	00:15:00	00:08:24	07:00:45	00:06:47	00:15:00	00:00:00	14.14
08-11-2018	08:59:33	19:10:11	1.10:56:35	6	1.03:48:27	00:12:22	00:15:00	00:00:03	01:55:11	00:06:24	00:15:00	00:00:45	04:05:02	00:11:40	00:15:00	00:00:03	1.00:54:36	00:05:40	00:15:00	00:00:00	10.42
claudia.nunes	10:03:42	19:10:11	09:06:29	1	06:19:59	00:11:31	00:15:00	00:00:21	00:39:10	00:05:36	00:09:37	00:01:35	01:01:12	00:12:14	00:15:00	00:06:18	05:17:07	00:05:02	00:15:00	00:00:00	16.54
manuela.martins	09:05:41	17:59:42	08:54:01	1	06:51:08	00:12:51	00:15:00	00:02:24	01:00:49	00:08:41	00:15:00	00:00:45	01:02:03	00:12:25	00:15:00	00:07:49	06:24:27	00:05:55	00:15:00	00:00:00	6.49
milena.boto	09:03:53	18:00:08	08:56:15	1	07:47:11	00:12:18	00:15:00	00:00:03	00:07:41	00:02:34	00:03:27	00:01:24	01:01:04	00:10:11	00:15:00	00:00:03	06:57:28	00:05:21	00:15:00	00:00:00	10.64
patricia.farinha	08:59:33	16:59:47	07:59:50	3	06:50:09	00:12:49	00:15:00	00:00:16	00:07:31	00:07:31	00:07:31	00:07:31	01:00:43	00:12:09	00:15:00	00:05:32	06:15:34	00:06:29	00:15:00	00:00:00	8.43
09-11-2018	08:53:02	18:59:58	1.04:28:41	5	1.00:34:24	00:12:05	00:15:00	00:00:02	00:19:13	00:02:45	00:06:48	00:00:17	03:09:45	00:13:33	00:15:00	00:09:00	22:04:50	00:05:58	00:15:00	00:00:00	10.14
claudia.nunes	08:53:02	17:42:00	08:48:58	1	07:29:40	00:12:51	00:15:00	00:00:08	00:10:57	00:02:44	00:06:48	00:00:17	01:08:03	00:13:37	00:15:00	00:09:14	06:35:16	00:05:39	00:15:00	00:00:00	12.1
manuela.martins	12:43:24	14:27:33	01:44:09	1	01:42:47	00:11:25	00:15:00	00:01:33	00:01:19	00:01:19	00:01:19	00:01:19	00:00:00	00:00:00	00:00:00	00:00:00	01:38:05	00:07:33	00:15:00	00:00:00	4.57
milena.boto	10:00:29	18:59:58	08:59:29	1	07:42:04	00:12:29	00:15:00	00:00:02	00:06:57	00:03:28	00:04:28	00:02:29	01:07:23	00:13:29	00:15:00	00:09:00	06:35:45	00:05:21	00:15:00	00:00:00	14.35
patricia.farinha	08:56:25	17:53:16	08:56:05	2	07:39:53	00:11:13	00:15:00	00:00:36	00:00:00	00:00:00	00:00:00	00:00:00	00:54:19	00:13:35	00:15:00	00:11:52	07:15:44	00:06:42	00:15:00	00:00:00	5.25
10-11-2018	09:26:21	17:00:19	07:33:58	1	07:00:37	00:12:45	00:15:00	00:00:18	00:00:00	00:00:00	00:00:00	00:00:00	00:31:19	00:10:26	00:15:00	00:02:28	05:25:24	00:06:02	00:15:00	00:00:00	22.64
manuela.martins	09:26:21	17:00:19	07:33:58	1	07:00:37	00:12:45	00:15:00	00:00:18	00:00:00	00:00:00	00:00:00	00:00:00	00:31:19	00:10:26	00:15:00	00:02:28	05:25:24	00:06:02	00:15:00	00:00:00	22.64
12-11-2018	08:59:57	19:02:22	1.03:56:57	5	1.00:00:49	00:12:25	00:15:00	00:00:07	00:15:20	00:02:33	00:06:33	00:00:26	03:08:31	00:09:55	00:15:00	00:01:03	21:24:59	00:06:52	00:15:00	00:00:00	10.82
claudia.nunes	09:59:44	19:02:22	09:02:38	1	07:37:24	00:12:22	00:15:00	00:00:15	00:09:35	00:02:24	00:06:33	00:00:37	01:02:51	00:10:28	00:15:00	00:01:03	06:44:27	00:06:02	00:15:00	00:00:00	11.58

OneContact Reporting

Team Summary Daily Report

jorge.coelho	13:05:18	15:44:13	00:58:35	2	00:43:44	00:05:28	00:10:28	00:02:05	00:00:00	00:00:00	00:00:00	00:00:00	00:14:39	00:04:53	00:06:40	00:02:27	00:43:12	00:04:48	00:10:28	00:01:41	1.22
milena.boto	09:00:39	17:59:20	08:58:41	1	07:36:47	00:13:26	00:15:00	00:00:31	00:05:45	00:02:52	00:05:19	00:00:26	01:02:34	00:12:31	00:15:00	00:03:05	06:48:37	00:07:51	00:15:00	00:00:00	10.54
patricia.farinha	08:59:57	17:57:00	08:57:03	1	08:02:54	00:13:03	00:15:00	00:00:07	00:00:00	00:00:00	00:00:00	00:00:00	00:48:27	00:09:41	00:15:00	00:01:06	07:08:43	00:07:16	00:15:00	00:00:00	11.22
13-11-2018	08:58:27	19:03:31	1.06:54:02	6	1.02:14:59	00:11:45	00:15:00	00:00:02	01:15:51	00:04:13	00:07:50	00:00:04	02:43:33	00:10:54	00:15:00	00:00:24	22:15:21	00:05:42	00:15:00	00:00:00	15.21
claudia.nunes	08:58:27	17:00:35	08:02:08	1	06:46:51	00:11:37	00:15:00	00:00:02	00:13:01	00:03:15	00:07:46	00:01:31	00:55:54	00:09:19	00:15:00	00:00:24	05:40:58	00:05:30	00:15:00	00:00:00	16.19
jorge.coelho	12:53:15	13:46:35	00:53:20	1	00:08:09	00:02:02	00:03:50	00:00:10	00:36:28	00:06:05	00:07:50	00:04:18	00:00:00	00:00:00	00:00:00	00:00:00	00:07:54	00:01:35	00:03:50	00:00:00	3.07
manuela.martins	09:52:06	19:03:31	03:58:54	2	03:32:32	00:10:38	00:15:00	00:00:28	00:09:10	00:03:03	00:06:39	00:00:12	00:00:00	00:00:00	00:00:00	00:00:00	03:11:52	00:06:11	00:15:00	00:00:00	9.72
milena.boto	09:00:19	18:00:45	09:00:26	1	07:58:18	00:12:35	00:15:00	00:00:45	00:10:41	00:02:40	00:05:57	00:00:04	00:50:52	00:12:43	00:15:00	00:07:18	06:29:08	00:05:29	00:15:00	00:00:00	18.64
patricia.farinha	09:00:08	17:59:22	08:59:14	1	07:49:09	00:12:41	00:15:00	00:00:26	00:06:31	00:06:31	00:06:31	00:06:31	00:56:47	00:11:21	00:15:00	00:04:28	06:45:29	00:06:14	00:15:00	00:00:00	13.57
14-11-2018	08:57:09	18:59:45	1.11:06:49	5	1.05:48:11	00:11:46	00:15:00	00:00:01	01:16:57	00:04:03	00:09:32	00:00:01	03:45:28	00:11:16	00:15:00	00:01:57	1.02:08:10	00:05:07	00:15:00	00:00:00	12.3
claudia.nunes	08:57:09	18:01:54	09:04:45	1	07:25:53	00:11:44	00:15:00	00:00:24	00:28:18	00:04:43	00:09:32	00:00:12	00:55:50	00:11:10	00:15:00	00:04:20	05:58:23	00:04:32	00:15:00	00:00:00	19.62
jorge.coelho	13:44:27	14:08:32	00:24:05	1	00:10:39	00:02:40	00:06:53	00:00:01	00:13:00	00:04:20	00:08:32	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00	00:10:26	00:01:44	00:06:33	00:00:01	2.03
manuela.martins	08:59:38	17:35:41	08:36:03	1	07:16:37	00:11:29	00:15:00	00:00:21	00:22:13	00:03:10	00:06:07	00:00:23	00:57:12	00:11:26	00:15:00	00:02:32	06:32:06	00:04:58	00:15:00	00:00:00	10.2
milena.boto	08:59:56	17:00:46	08:00:50	1	06:50:17	00:10:48	00:15:00	00:00:02	00:13:26	00:04:29	00:06:32	00:02:51	00:56:31	00:11:18	00:15:00	00:01:57	06:26:55	00:05:18	00:15:00	00:00:00	5.7
patricia.farinha	09:58:39	18:59:45	09:01:06	1	08:04:45	00:14:15	00:15:00	00:00:55	00:00:00	00:00:00	00:00:00	00:00:00	00:55:55	00:11:11	00:15:00	00:04:39	07:00:20	00:06:06	00:15:00	00:00:00	13.29
15-11-2018	08:55:45	19:01:37	1.11:11:56	7	1.05:20:14	00:12:51	00:15:00	00:00:23	00:48:55	00:03:46	00:09:02	00:00:03	04:08:56	00:12:27	00:15:00	00:03:39	1.03:04:48	00:05:49	00:15:00	00:00:00	7.69
agente.test	11:13:17	12:02:40	00:49:23	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
claudia.nunes	09:22:51	17:59:59	08:37:08	1	07:31:10	00:13:40	00:15:00	00:01:21	00:01:38	00:00:49	00:01:35	00:00:03	01:04:17	00:12:51	00:15:00	00:05:38	06:48:42	00:06:12	00:15:00	00:00:00	9.41
jorge.coelho	15:05:52	15:07:45	00:01:53	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	08:55:45	17:45:40	08:49:55	1	07:24:18	00:12:00	00:15:00	00:00:29	00:25:17	00:03:37	00:09:02	00:01:04	01:00:18	00:12:04	00:15:00	00:03:39	06:41:15	00:05:13	00:15:00	00:00:00	9.69
milena.boto	10:04:00	19:01:37	08:57:37	1	07:38:32	00:13:06	00:15:00	00:01:37	00:15:22	00:05:07	00:07:33	00:02:27	01:03:40	00:12:44	00:15:00	00:05:52	07:08:18	00:05:52	00:15:00	00:00:00	6.59
patricia.farinha	09:01:14	16:59:09	07:56:00	2	06:46:14	00:12:42	00:15:00	00:00:23	00:06:38	00:06:38	00:06:38	00:06:38	01:00:41	00:12:08	00:15:00	00:03:59	06:26:33	00:06:08	00:15:00	00:00:00	4.85
16-11-2018	08:51:53	18:59:34	1.11:02:53	4	1.05:21:14	00:12:57	00:15:00	00:00:01	01:30:27	00:05:02	00:14:03	00:00:13	03:57:44	00:11:53	00:15:00	00:01:25	1.03:10:32	00:06:34	00:15:00	00:00:00	7.42
claudia.nunes	08:51:53	17:59:40	09:07:47	1	07:36:20	00:13:02	00:15:00	00:02:19	00:20:27	00:03:24	00:07:54	00:00:13	01:00:46	00:12:09	00:15:00	00:03:05	06:44:48	00:06:08	00:15:00	00:00:00	11.29
manuela.martins	08:55:36	16:57:53	08:02:17	1	06:00:53	00:10:56	00:15:00	00:00:01	00:59:35	00:06:37	00:14:03	00:00:58	01:01:47	00:12:21	00:15:00	00:04:06	05:44:09	00:06:02	00:15:00	00:00:00	4.64
milena.boto	09:07:14	17:59:36	08:52:22	1	07:43:30	00:13:38	00:15:00	00:04:02	00:10:25	00:03:28	00:05:28	00:00:42	00:58:18	00:11:40	00:15:00	00:02:20	07:31:04	00:06:50	00:15:00	00:00:00	2.68
patricia.farinha	09:59:07	18:59:34	09:00:27	1	08:00:31	00:14:08	00:15:00	00:00:40	00:00:00	00:00:00	00:00:00	00:00:00	00:56:53	00:11:23	00:15:00	00:01:25	07:10:31	00:07:18	00:15:00	00:00:00	10.41
17-11-2018	09:28:52	17:00:47	07:31:45	2	07:09:13	00:13:00	00:15:00	00:00:07	00:00:00	00:00:00	00:00:00	00:00:00	00:21:51	00:07:17	00:15:00	00:01:38	06:19:44	00:05:51	00:15:00	00:00:00	11.53
patricia.farinha	09:28:52	17:00:47	07:31:45	2	07:09:13	00:13:00	00:15:00	00:00:07	00:00:00	00:00:00	00:00:00	00:00:00	00:21:51	00:07:17	00:15:00	00:01:38	06:19:44	00:05:51	00:15:00	00:00:00	11.53
19-11-2018	08:57:27	19:04:31	1.10:21:31	4	1.05:07:24	00:13:02	00:15:00	00:00:37	00:52:12	00:03:29	00:10:24	00:00:07	04:15:08	00:11:36	00:15:00	00:00:36	1.02:18:33	00:06:22	00:15:00	00:00:00	9.66
claudia.nunes	09:57:25	19:04:31	09:07:06	1	07:53:23	00:13:32	00:15:00	00:00:37	00:06:16	00:02:05	00:05:08	00:00:07	01:05:27	00:10:54	00:15:00	00:00:36	06:55:10	00:05:41	00:15:00	00:00:00	12.3
manuela.martins	08:57:27	16:08:01	07:10:34	1	05:51:08	00:11:42	00:15:00	00:01:27	00:19:23	00:03:14	00:10:24	00:00:34	00:58:24	00:11:41	00:15:00	00:03:33	05:25:33	00:06:39	00:15:00	00:00:00	7.29
milena.boto	09:00:59	17:59:40	08:58:41	1	07:35:36	00:13:48	00:15:00	00:02:37	00:16:01	00:05:20	00:10:18	00:00:19	01:07:03	00:11:10	00:15:00	00:02:01	06:58:04	00:07:05	00:15:00	00:00:00	8.24
susana.silva	08:57:35	18:02:45	09:05:10	1	07:47:17	00:12:59	00:15:00	00:00:46	00:10:32	00:03:31	00:04:00	00:03:05	01:04:14	00:12:51	00:15:00	00:09:31	06:59:46	00:06:16	00:15:00	00:00:00	10.17
20-11-2018	08:42:32	18:59:54	1.19:56:47	8	1.11:14:01	00:12:40	00:15:00	00:00:01	00:41:09	00:03:10	00:09:35	00:00:05	05:59:22	00:12:24	00:15:00	00:04:18	1.08:50:44	00:06:12	00:15:00	00:00:00	6.78
agente.test	10:14:11	15:01:13	00:44:48	2	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
claudia.nunes	08:42:32	17:00:11	08:17:39	1	06:50:12	00:12:49	00:15:00	00:00:01	00:08:22	00:01:40	00:03:23	00:00:05	00:59:21	00:11:52	00:15:00	00:05:53	06:29:12	00:05:59	00:15:00	00:00:00	5.12
manuela.martins	08:56:52	17:19:23	08:22:31	1	05:55:31	00:11:28	00:15:00	00:00:39	00:30:26	00:04:21	00:09:35	00:00:16	01:18:11	00:13:02	00:15:00	00:08:12	05:37:23	00:05:16	00:15:00	00:00:00	5.1
milena.boto	10:00:04	18:59:54	08:59:50	1	07:41:53	00:14:00	00:15:00	00:00:24	00:00:00	00:00:00	00:00:00	00:00:00	01:17:23	00:12:54	00:15:00	00:07:33	06:56:39	00:06:13	00:15:00	00:00:00	9.79
patricia.farinha	08:59:28	17:42:00	08:42:32	1	07:42:42	00:13:13	00:15:00	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:58:24	00:11:41	00:15:00	00:04:23	07:15:22	00:07:08	00:15:00	00:00:00	5.91
susana.silva	09:09:57	17:59:42	08:49:27	2	07:03:43	00:11:46	00:15:00	00:00:04	00:02:21	00:02:21	00:02:21	00:02:21	01:26:03	00:12:18	00:15:00	00:04:18	06:32:08	00:06:26	00:15:00	00:00:00	7.45
21-11-2018	08:57:46	19:04:18	1.19:33:49	8	1.11:42:15	00:12:41	00:15:00	00:00:11	01:00:09	00:04:38	00:11:11	00:00:16	05:23:21	00:12:56	00:15:00	00:00:06	1.09:51:30	00:06:41	00:15:00	00:00:00	5.17
claudia.nunes	08:59:03	17:56:54	08:57:51	1	07:44:43	00:12:55	00:15:00	00:00:16	00:15:26	00:03:05	00:05:38	00:00:16	00:57:23	00:11:29	00:15:00	00:00:06	07:18:07	00:06:57	00:15:00	00:00:00	5.72
manuela.martins	10:17:35	19:04:18	08:40:42	2	05:46:55	00:11:34	00:15:00	00:02:21	00:07:39	00:07:39	00:07:39	00:07:39	01:20:42	00:13:27	00:15:00	00:08:08	05:27:37	00:05:51	00:15:00	00:00:00	5.56
milena.boto	08:57:46	16:59:57	08:01:54	2	06:48:15	00:															

OneContact Reporting

Team Summary Daily Report

patricia.farinha	08:59:47	17:55:10	08:55:23	1	07:57:18	00:14:02	00:15:00	00:00:11	00:00:00	00:00:00	00:00:00	00:00:00	00:58:03	00:11:37	00:15:00	00:00:33	07:29:35	00:06:55	00:15:00	00:00:00	5.81
susana.silva	09:10:35	18:08:37	08:57:59	2	07:25:04	00:12:43	00:15:00	00:01:11	00:21:45	00:05:26	00:11:11	00:01:04	01:10:57	00:14:11	00:15:00	00:12:25	07:07:57	00:06:48	00:15:00	00:00:00	3.85
22-11-2018	08:53:22	18:53:54	1.16:56:45	8	1.10:30:36	00:12:20	00:15:00	00:00:19	00:46:09	00:02:53	00:05:24	00:00:10	04:48:29	00:11:06	00:15:00	00:00:04	1.08:32:58	00:06:13	00:15:00	00:00:00	5.68
claudia.nunes	08:53:22	17:59:20	09:05:22	2	07:13:55	00:12:03	00:15:00	00:00:19	00:07:00	00:01:45	00:03:05	00:00:10	00:56:50	00:09:28	00:15:00	00:00:04	06:53:04	00:05:40	00:15:00	00:00:00	4.81
jorge.coelho	11:36:12	11:36:36	00:00:24	1	00:00:21	00:00:21	00:00:21	00:00:21	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:21	00:00:21	00:00:21	00:00:21	0
manuela.martins	10:55:20	16:57:50	06:02:30	1	04:49:19	00:10:43	00:15:00	00:01:08	00:13:56	00:02:19	00:03:03	00:01:34	00:59:05	00:11:49	00:15:00	00:03:06	04:31:34	00:06:02	00:15:00	00:00:00	6.14
milena.boto	08:58:54	17:59:04	09:00:10	1	07:40:30	00:12:48	00:15:00	00:01:39	00:21:24	00:04:17	00:05:24	00:03:15	00:57:04	00:11:25	00:15:00	00:03:21	07:12:55	00:05:42	00:15:00	00:00:00	5.99
patricia.farinha	08:58:39	16:59:09	07:59:52	2	07:04:39	00:12:52	00:15:00	00:00:29	00:00:00	00:00:00	00:00:00	00:00:00	00:54:21	00:10:52	00:15:00	00:03:14	06:59:30	00:06:40	00:15:00	00:00:00	1.21
susana.silva	10:05:27	18:53:54	08:48:27	1	07:41:52	00:13:12	00:15:00	00:01:54	00:03:49	00:03:49	00:03:49	00:03:49	01:01:09	00:12:14	00:15:00	00:07:42	06:55:34	00:07:25	00:15:00	00:00:00	10.02
23-11-2018	08:14:23	18:59:37	1.19:09:29	8	1.10:10:57	00:12:30	00:15:00	00:00:04	02:47:47	00:07:59	00:15:00	00:00:03	05:07:43	00:12:19	00:15:00	00:00:19	1.07:21:43	00:06:10	00:15:00	00:00:00	8.25
agente.test	10:30:57	10:31:21	00:00:24	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
claudia.nunes	09:04:00	17:58:23	08:54:23	1	05:55:18	00:13:40	00:15:00	00:05:40	01:56:30	00:09:42	00:15:00	00:00:03	01:02:33	00:12:31	00:15:00	00:08:13	05:26:29	00:06:17	00:15:00	00:00:00	8.11
jorge.coelho	09:38:18	09:44:11	00:05:53	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	09:07:23	17:10:36	08:03:13	1	06:39:59	00:11:46	00:15:00	00:00:20	00:21:26	00:07:09	00:09:59	00:02:34	01:01:37	00:12:19	00:15:00	00:07:13	05:58:07	00:05:16	00:15:00	00:00:00	10.47
milena.boto	09:01:34	16:58:51	07:56:21	2	06:39:32	00:11:06	00:15:00	00:00:04	00:20:32	00:05:08	00:05:46	00:04:12	00:55:36	00:11:07	00:15:00	00:00:19	06:01:26	00:05:44	00:15:00	00:00:00	9.54
patricia.farinha	09:38:59	18:59:37	09:20:38	1	08:17:07	00:13:49	00:15:00	00:00:23	00:00:00	00:00:00	00:00:00	00:00:00	01:02:45	00:12:33	00:15:00	00:08:18	07:42:17	00:07:13	00:15:00	00:00:00	7.01
susana.silva	08:14:23	17:03:00	08:48:37	1	06:39:01	00:12:28	00:15:00	00:02:40	00:09:19	00:04:40	00:05:11	00:04:08	01:05:12	00:13:02	00:15:00	00:09:34	06:13:24	00:06:26	00:15:00	00:00:00	6.42
24-11-2018	09:20:11	17:10:04	07:49:53	1	07:00:16	00:13:33	00:15:00	00:01:34	00:00:04	00:00:04	00:00:04	00:00:04	00:33:31	00:08:23	00:15:00	00:01:45	06:40:49	00:06:04	00:15:00	00:00:00	4.63
claudia.nunes	09:20:11	17:10:04	07:49:53	1	07:00:16	00:13:33	00:15:00	00:01:34	00:00:04	00:00:04	00:00:04	00:00:04	00:33:31	00:08:23	00:15:00	00:01:45	06:40:49	00:06:04	00:15:00	00:00:00	4.63
26-11-2018	08:59:10	19:01:41	1.11:40:23	5	1.06:14:14	00:12:41	00:15:00	00:00:05	00:31:32	00:03:09	00:06:21	00:00:02	04:05:35	00:12:17	00:15:00	00:00:28	1.03:10:42	00:06:51	00:15:00	00:00:00	10.12
jorge.coelho	16:48:07	16:53:49	00:05:42	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	08:59:55	17:30:05	08:30:10	1	07:04:02	00:11:47	00:15:00	00:00:05	00:18:48	00:03:08	00:05:26	00:00:02	01:01:21	00:12:16	00:15:00	00:07:54	06:30:21	00:06:06	00:15:00	00:00:00	7.94
milena.boto	08:59:10	17:59:42	09:00:32	1	07:52:06	00:12:46	00:15:00	00:00:28	00:12:44	00:03:11	00:06:21	00:00:26	00:55:06	00:13:46	00:15:00	00:11:17	07:12:09	00:08:19	00:15:00	00:00:00	8.46
patricia.farinha	09:00:39	17:59:39	08:59:00	1	07:35:25	00:12:39	00:15:00	00:00:33	00:00:00	00:00:00	00:00:00	00:00:00	00:56:53	00:11:23	00:15:00	00:00:28	07:04:52	00:08:51	00:15:00	00:00:00	6.71
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27-11-2018	08:57:45	18:59:37	1.10:26:00	4	1.05:05:49	00:12:13	00:15:00	00:00:06	00:46:47	00:03:36	00:07:13	00:00:30	03:59:59	00:11:26	00:15:00	00:02:10	1.02:19:56	00:06:25	00:15:00	00:00:00	9.5
claudia.nunes	08:57:45	16:50:46	07:53:01	1	06:25:48	00:12:27	00:15:00	00:00:06	00:16:23	00:03:17	00:06:36	00:00:49	00:55:34	00:11:07	00:15:00	00:03:07	05:54:39	00:05:27	00:15:00	00:00:00	8.07
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patricia.farinha	08:59:37	17:39:08	08:39:31	1	07:36:22	00:11:42	00:15:00	00:00:20	00:00:00	00:00:00	00:00:00	00:00:00	00:58:19	00:11:40	00:15:00	00:06:15	07:18:23	00:07:26	00:15:00	00:00:00	3.94
susana.silva	09:03:07	17:58:48	08:55:41	1	07:12:18	00:11:41	00:15:00	00:00:37	00:23:14	00:03:19	00:07:13	00:00:30	01:10:02	00:11:40	00:15:00	00:02:10	06:10:14	00:05:58	00:15:00	00:00:00	14.36
28-11-2018	08:54:39	19:02:54	1.17:35:32	6	1.09:35:57	00:12:22	00:15:00	00:00:07	01:01:13	00:04:43	00:14:18	00:00:10	06:07:55	00:12:16	00:15:00	00:00:24	1.07:05:02	00:05:27	00:15:00	00:00:00	7.49
claudia.nunes	09:00:37	15:31:18	06:30:41	1	05:00:31	00:12:31	00:15:00	00:01:08	00:07:33	00:03:46	00:07:23	00:00:10	01:22:30	00:11:47	00:15:00	00:00:24	04:48:57	00:05:33	00:15:00	00:00:00	3.85
manuela.martins	09:57:55	19:02:54	09:04:35	2	06:41:35	00:10:51	00:15:00	00:00:43	00:24:40	00:03:31	00:07:22	00:00:49	01:20:58	00:11:34	00:15:00	00:00:34	06:11:04	00:04:49	00:15:00	00:00:00	7.6
milena.boto	08:54:39	17:59:44	09:05:05	1	07:43:18	00:12:31	00:15:00	00:00:22	00:12:45	00:06:22	00:07:29	00:05:16	01:03:53	00:12:47	00:15:00	00:04:31	07:02:07	00:05:17	00:15:00	00:00:00	8.89
patricia.farinha	09:00:01	16:59:45	07:59:44	1	06:50:13	00:13:14	00:15:00	00:00:37	00:00:00	00:00:00	00:00:00	00:00:00	01:03:50	00:12:46	00:15:00	00:04:27	06:32:04	00:05:46	00:15:00	00:00:00	4.42
susana.silva	09:07:17	18:02:44	08:55:27	1	07:20:20	00:12:57	00:15:00	00:00:07	00:16:15	00:08:08	00:14:18	00:01:57	01:16:44	00:12:47	00:15:00	00:01:51	06:30:50	00:06:01	00:15:00	00:00:00	11.24
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claudia.nunes	10:04:13	18:59:57	08:55:44	1	07:30:21	00:12:31	00:15:00	00:00:20	00:06:50	00:03:25	00:06:30	00:00:20	01:09:45	00:11:38	00:15:00	00:01:55	06:10:00	00:05:17	00:15:00	00:00:00	17.84
manuela.martins	12:51:36	14:02:42	01:11:06	1	01:09:04	00:09:52	00:15:00	00:02:42	00:01:58	00:01:58	00:01:58	00:01:58	00:00:00	00:00:00	00:00:00	00:00:00	01:03:48	00:06:23	00:15:00	00:00:00	7.63
milena.boto	08:59:49	18:01:21	09:01:32	1	07:41:56	00:11:33	00:15:00	00:00:02	00:05:03	00:05:03	00:05:03	00:05:03	01:11:17	00:11:53	00:15:00	00:03:40	06:43:23	00:05:46	00:15:00	00:00:00	12.67
susana.silva	08:45:09	16:58:54	08:13:45	1	06:10:33	00:12:21	00:15:00	00:00:03	00:19:12	00:04:48	00:10:55	00:00:31	01:00:52	00:12:10	00:15:00	00:06:21	04:51:48	00:07:18	00:15:00	00:00:00	21.25
30-11-2018	08:44:11	19:05:39	1.03:46:11	6	22:38:00	00:12:08	00:15:00	00:00:04	00:24:19	00:04:03	00:07:35	00:00:04	04:07:42	00:13:02	00:15:00	00:05:51	19:47:35	00:05:46	00:15:00	00:00:00	12.55
claudia.nunes	08:49:44	18:00:08	09:10:24	1	07:35:35	00:12:19	00:15:00	00:00:04	00:10:57	00:02:44	00:05:51	00:00:04	01:07:41	00:13:32	00:15:00	00:07:59	06:47:34	00:04:55	00:15:00	00:00:00	10.54
jorge.coelho	12:52:52	14:05:51	01:12:59	1	00:25:33	00:08:31	00:15:00	00:03:27	00:00:00	00:00:00	00:00:00	00:00:00	00:47:24	00:11:51	00:15:00	00:05:51	00:25:33	00:08:31	00:15:00	00:03:27	0
milena.boto	08:44:11	16:59:41	08:15:30	1	06:56:52	00:13:02															

OneContact Reporting

Team Summary Daily Report

susana.silva	09:58:06	19:05:39	09:07:18	3	07:40:00	00:11:30	00:15:00	00:00:07	00:07:35	00:07:35	00:07:35	00:07:35	01:16:44	00:12:47	00:15:00	00:07:33	06:10:45	00:05:59	00:15:00	00:00:00	19.4
TOTAL			31.20:06:22	132	26.12:54:08	00:12:24	00:15:00	00:00:01	19:20:06	00:04:19	00:15:00	00:00:00	3.19:01:26	00:11:54	00:15:00	00:00:03	23.23:08:34	00:06:06	00:15:00	00:00:00	9.7