

OneContact Reporting

Team Detail Daily Report

Team: Lisboa

Date / Agent	Handled Interactions	Transferred Interactions	Abandoned Interactions	Rejected Interactions	Talk Time				Ring Time Interactions)				Wrapup Time			
					Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min
01-11-2018	27	3	0	8	01:15:29	00:02:31	00:07:13	00:00:25	00:03:39	00:00:08	00:00:18	00:00:01	00:14:30	00:00:30	00:00:30	00:00:30
joana.magalhaes	16	0	0	3	00:37:47	00:02:22	00:05:35	00:00:42	00:02:18	00:00:09	00:00:18	00:00:04	00:08:00	00:00:30	00:00:30	00:00:30
susana.oliveira	11	3	0	5	00:37:42	00:02:42	00:07:13	00:00:25	00:01:21	00:00:07	00:00:11	00:00:01	00:06:30	00:00:30	00:00:30	00:00:30
02-11-2018	81	12	0	30	04:30:59	00:02:55	00:18:15	00:00:23	00:09:11	00:00:07	00:00:30	00:00:01	00:44:33	00:00:30	00:00:31	00:00:30
barradas.susana	26	3	0	9	01:03:01	00:02:10	00:04:56	00:00:35	00:02:16	00:00:05	00:00:11	00:00:01	00:14:31	00:00:30	00:00:31	00:00:30
joana.magalhaes	18	4	0	12	01:11:18	00:03:14	00:11:10	00:00:28	00:01:54	00:00:06	00:00:13	00:00:02	00:10:31	00:00:30	00:00:31	00:00:30
ricardo.mendes	12	3	0	4	00:44:48	00:02:59	00:05:26	00:00:33	00:01:39	00:00:08	00:00:15	00:00:04	00:06:00	00:00:30	00:00:30	00:00:30
tania.liberato	25	2	0	5	01:31:52	00:03:24	00:18:15	00:00:23	00:03:22	00:00:08	00:00:30	00:00:01	00:13:31	00:00:30	00:00:31	00:00:30
03-11-2018	20	3	0	6	01:26:55	00:03:47	00:11:08	00:00:29	00:02:55	00:00:09	00:00:14	00:00:02	00:11:32	00:00:30	00:00:31	00:00:30
ricardo.mendes	20	3	0	6	01:26:55	00:03:47	00:11:08	00:00:29	00:02:55	00:00:09	00:00:14	00:00:02	00:11:32	00:00:30	00:00:31	00:00:30
05-11-2018	83	10	6	36	03:52:03	00:02:30	00:11:23	00:00:20	00:13:38	00:00:10	00:00:44	00:00:02	00:45:17	00:00:30	00:00:35	00:00:11
joana.magalhaes	21	3	0	13	00:55:17	00:02:18	00:07:09	00:00:20	00:02:59	00:00:09	00:00:15	00:00:02	00:11:30	00:00:30	00:00:30	00:00:30
raquel.barroyer	6	1	0	2	00:15:35	00:02:14	00:04:28	00:00:50	00:00:37	00:00:06	00:00:10	00:00:02	00:03:30	00:00:30	00:00:30	00:00:30
susana.oliveira	30	2	5	16	01:44:09	00:03:15	00:11:23	00:00:22	00:05:47	00:00:12	00:00:44	00:00:02	00:16:00	00:00:30	00:00:30	00:00:30
tania.liberato	26	4	1	5	00:57:02	00:01:54	00:05:04	00:00:20	00:04:15	00:00:10	00:00:24	00:00:05	00:14:17	00:00:30	00:00:35	00:00:11
06-11-2018	72	9	1	35	03:56:45	00:02:55	00:19:04	00:00:05	00:11:16	00:00:09	00:00:40	00:00:01	00:39:03	00:00:30	00:00:31	00:00:30
joana.magalhaes	15	4	1	18	00:58:05	00:03:03	00:19:04	00:00:15	00:01:58	00:00:08	00:00:14	00:00:04	00:08:31	00:00:30	00:00:31	00:00:30
ricardo.mendes	29	2	0	7	01:33:35	00:03:01	00:09:46	00:00:32	00:04:30	00:00:09	00:00:15	00:00:01	00:15:01	00:00:30	00:00:31	00:00:30
susana.oliveira	13	0	0	4	00:27:51	00:02:09	00:10:14	00:00:05	00:02:54	00:00:13	00:00:40	00:00:02	00:06:30	00:00:30	00:00:30	00:00:30
tania.liberato	15	3	0	6	00:57:14	00:03:11	00:13:13	00:00:29	00:01:54	00:00:08	00:00:13	00:00:01	00:09:01	00:00:30	00:00:31	00:00:30
07-11-2018	74	5	2	31	03:11:52	00:02:26	00:11:21	00:00:01	00:11:05	00:00:09	00:00:20	00:00:01	00:38:00	00:00:30	00:00:30	00:00:30
joana.magalhaes	23	1	0	13	00:56:33	00:02:21	00:05:56	00:00:24	00:03:24	00:00:09	00:00:19	00:00:04	00:12:00	00:00:30	00:00:30	00:00:30
ricardo.mendes	18	1	1	9	00:58:56	00:03:06	00:08:57	00:00:47	00:02:50	00:00:09	00:00:12	00:00:04	00:09:00	00:00:30	00:00:30	00:00:30
susana.oliveira	4	0	0	2	00:05:03	00:01:16	00:03:45	00:00:01	00:00:51	00:00:13	00:00:20	00:00:05	00:02:00	00:00:30	00:00:30	00:00:30
tania.liberato	29	3	1	7	01:11:20	00:02:14	00:11:21	00:00:01	00:04:00	00:00:08	00:00:13	00:00:01	00:15:00	00:00:30	00:00:30	00:00:30
08-11-2018	102	11	1	65	06:08:44	00:03:16	00:16:41	00:00:13	00:12:33	00:00:07	00:00:18	00:00:01	00:55:31	00:00:30	00:00:31	00:00:30
joana.magalhaes	21	6	0	26	01:37:55	00:03:38	00:16:41	00:00:16	00:02:16	00:00:06	00:00:12	00:00:02	00:12:30	00:00:30	00:00:30	00:00:30
ricardo.mendes	25	3	1	18	01:34:06	00:03:22	00:15:43	00:00:31	00:03:23	00:00:08	00:00:15	00:00:01	00:14:00	00:00:30	00:00:30	00:00:30
susana.oliveira	23	2	0	16	01:12:03	00:02:53	00:09:33	00:00:19	00:02:28	00:00:06	00:00:18	00:00:01	00:12:30	00:00:30	00:00:30	00:00:30
tania.liberato	33	0	0	5	01:44:40	00:03:10	00:10:25	00:00:13	00:04:26	00:00:08	00:00:14	00:00:02	00:16:31	00:00:30	00:00:31	00:00:30
09-11-2018	64	8	4	33	03:28:23	00:02:54	00:11:36	00:00:18	00:08:36	00:00:08	00:00:21	00:00:01	00:36:03	00:00:30	00:00:31	00:00:30
joana.magalhaes	19	0	1	8	01:00:51	00:03:12	00:11:36	00:00:35	00:02:19	00:00:07	00:00:12	00:00:05	00:09:31	00:00:30	00:00:31	00:00:30
ricardo.mendes	13	1	1	10	00:35:43	00:02:33	00:07:27	00:00:40	00:02:11	00:00:10	00:00:13	00:00:08	00:07:02	00:00:30	00:00:31	00:00:30
susana.oliveira	8	2	0	9	00:27:06	00:02:43	00:08:12	00:00:18	00:00:47	00:00:06	00:00:08	00:00:04	00:05:00	00:00:30	00:00:30	00:00:30
tania.liberato	24	5	2	6	01:24:43	00:02:55	00:10:05	00:00:29	00:03:19	00:00:08	00:00:21	00:00:01	00:14:30	00:00:30	00:00:30	00:00:30
10-11-2018	20	0	0	5	01:13:44	00:03:41	00:16:02	00:00:15	00:02:45	00:00:08	00:00:25	00:00:01	00:10:00	00:00:30	00:00:30	00:00:30
joana.magalhaes	20	0	0	5	01:13:44	00:03:41	00:16:02	00:00:15	00:02:45	00:00:08	00:00:25	00:00:01	00:10:00	00:00:30	00:00:30	00:00:30
12-11-2018	77	19	3	23	03:54:40	00:02:27	00:11:35	00:00:00	00:09:20	00:00:07	00:00:19	00:00:00	00:44:30	00:00:30	00:00:31	00:00:07
barradas.susana	1	1	0	0	00:07:01	00:03:30	00:05:50	00:01:11	00:00:11	00:00:11	00:00:11	00:00:11	00:01:00	00:00:30	00:00:30	00:00:30
raquel.barroyer	27	5	0	3	01:41:13	00:03:10	00:09:55	00:00:21	00:02:15	00:00:05	00:00:09	00:00:01	00:14:30	00:00:30	00:00:30	00:00:30
ricardo.mendes	15	8	2	9	00:32:01	00:01:24	00:03:53	00:00:24	00:02:25	00:00:10	00:00:19	00:00:02	00:10:02	00:00:30	00:00:31	00:00:30

OneContact Reporting

Team Detail Daily Report

susana.oliveira	12	3	0	5	00:32:14	00:02:09	00:06:34	00:00:34	00:01:47	00:00:09	00:00:19	00:00:02	00:07:30	00:00:30	00:00:30	00:00:30
tania.liberato	19	2	1	6	00:52:30	00:02:30	00:11:35	00:00:13	00:02:34	00:00:08	00:00:12	00:00:02	00:10:09	00:00:29	00:00:31	00:00:07
tania.sobral	3	0	0	0	00:09:41	00:03:14	00:05:04	00:00:00	00:00:08	00:00:03	00:00:06	00:00:00	00:01:19	00:00:26	00:00:30	00:00:19
13-11-2018	78	14	0	47	04:23:20	00:02:52	00:11:30	00:00:00	00:10:08	00:00:08	00:00:22	00:00:01	00:46:02	00:00:30	00:00:31	00:00:30
barradas.susana	1	0	0	0	00:03:51	00:03:51	00:03:51	00:03:51	00:00:15	00:00:15	00:00:15	00:00:15	00:00:30	00:00:30	00:00:30	00:00:30
joana.magalhaes	16	6	0	15	00:54:50	00:02:30	00:07:48	00:00:07	00:02:04	00:00:08	00:00:22	00:00:05	00:11:00	00:00:30	00:00:30	00:00:30
raquel.barroyer	21	1	0	6	01:26:14	00:03:55	00:11:06	00:00:32	00:02:28	00:00:07	00:00:13	00:00:01	00:11:00	00:00:30	00:00:30	00:00:30
ricardo.mendes	15	4	0	11	00:33:46	00:01:47	00:09:10	00:00:03	00:02:00	00:00:08	00:00:13	00:00:01	00:09:31	00:00:30	00:00:31	00:00:30
susana.oliveira	12	0	0	8	00:38:13	00:03:11	00:11:30	00:00:00	00:01:32	00:00:08	00:00:16	00:00:04	00:06:01	00:00:30	00:00:31	00:00:30
tania.liberato	12	3	0	7	00:46:10	00:03:05	00:11:10	00:00:20	00:01:29	00:00:07	00:00:11	00:00:05	00:07:30	00:00:30	00:00:30	00:00:30
tania.sobral	1	0	0	0	00:00:16	00:00:16	00:00:16	00:00:16	00:00:20	00:00:20	00:00:20	00:00:20	00:00:30	00:00:30	00:00:30	00:00:30
14-11-2018	108	15	3	56	05:14:17	00:02:33	00:16:45	00:00:00	00:13:34	00:00:08	00:00:23	00:00:02	00:59:03	00:00:30	00:00:31	00:00:30
barradas.susana	26	2	0	12	01:00:46	00:02:10	00:10:03	00:00:00	00:03:07	00:00:07	00:00:23	00:00:02	00:14:02	00:00:30	00:00:31	00:00:30
joana.magalhaes	26	0	0	19	01:13:11	00:02:49	00:06:40	00:00:12	00:03:11	00:00:07	00:00:16	00:00:02	00:13:00	00:00:30	00:00:30	00:00:30
raquel.barroyer	27	4	0	9	00:58:41	00:01:54	00:08:03	00:00:10	00:02:27	00:00:05	00:00:13	00:00:03	00:14:31	00:00:30	00:00:31	00:00:30
ricardo.mendes	18	8	2	12	01:08:29	00:02:38	00:09:41	00:00:03	00:02:54	00:00:10	00:00:17	00:00:05	00:12:00	00:00:30	00:00:30	00:00:30
susana.oliveira	5	1	1	4	00:26:55	00:04:29	00:15:39	00:00:59	00:00:54	00:00:11	00:00:18	00:00:04	00:03:00	00:00:30	00:00:30	00:00:30
tania.sobral	6	0	0	0	00:26:15	00:04:22	00:16:45	00:00:10	00:01:01	00:00:10	00:00:21	00:00:02	00:02:30	00:00:30	00:00:30	00:00:30
15-11-2018	72	8	0	39	04:54:42	00:03:41	00:17:05	00:00:05	00:09:36	00:00:08	00:00:38	00:00:01	00:39:35	00:00:30	00:00:31	00:00:30
agente.test	0	0	0	2	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
joana.magalhaes	14	2	0	10	00:39:33	00:02:28	00:05:43	00:00:24	00:02:06	00:00:09	00:00:29	00:00:04	00:07:31	00:00:30	00:00:31	00:00:30
raquel.barroyer	19	3	0	7	01:26:14	00:03:55	00:14:55	00:00:37	00:01:37	00:00:05	00:00:09	00:00:01	00:11:01	00:00:30	00:00:31	00:00:30
ricardo.mendes	15	2	0	11	01:06:05	00:03:53	00:12:31	00:00:31	00:02:47	00:00:11	00:00:38	00:00:04	00:08:31	00:00:30	00:00:31	00:00:30
susana.oliveira	1	0	0	0	00:01:12	00:01:12	00:01:12	00:01:12	00:00:12	00:00:12	00:00:12	00:00:12	00:00:30	00:00:30	00:00:30	00:00:30
tania.liberato	23	1	0	9	01:41:38	00:04:14	00:17:05	00:00:05	00:02:54	00:00:08	00:00:24	00:00:02	00:12:02	00:00:30	00:00:31	00:00:30
16-11-2018	84	7	2	33	03:39:31	00:02:25	00:12:08	00:00:03	00:10:24	00:00:07	00:00:15	00:00:01	00:43:32	00:00:30	00:00:31	00:00:30
barradas.susana	5	0	0	1	00:11:51	00:02:22	00:06:01	00:00:45	00:00:21	00:00:04	00:00:05	00:00:03	00:02:30	00:00:30	00:00:30	00:00:30
joana.magalhaes	13	0	1	12	00:30:34	00:02:21	00:07:29	00:00:15	00:01:32	00:00:07	00:00:13	00:00:04	00:06:30	00:00:30	00:00:30	00:00:30
raquel.barroyer	22	2	0	8	01:04:09	00:02:40	00:12:08	00:00:03	00:02:16	00:00:06	00:00:11	00:00:04	00:11:30	00:00:30	00:00:30	00:00:30
ricardo.mendes	18	2	0	7	00:53:37	00:02:41	00:07:21	00:00:21	00:03:04	00:00:10	00:00:14	00:00:02	00:09:31	00:00:30	00:00:31	00:00:30
susana.oliveira	0	0	0	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
tania.liberato	26	3	1	4	00:59:20	00:02:03	00:08:28	00:00:03	00:03:11	00:00:07	00:00:15	00:00:01	00:13:31	00:00:30	00:00:31	00:00:30
17-11-2018	18	0	0	5	00:49:00	00:02:43	00:10:05	00:00:22	00:01:49	00:00:06	00:00:12	00:00:02	00:09:00	00:00:30	00:00:30	00:00:30
barradas.susana	18	0	0	5	00:49:00	00:02:43	00:10:05	00:00:22	00:01:49	00:00:06	00:00:12	00:00:02	00:09:00	00:00:30	00:00:30	00:00:30
19-11-2018	64	11	0	26	03:47:41	00:03:02	00:11:42	00:00:11	00:08:28	00:00:08	00:00:14	00:00:02	00:36:35	00:00:30	00:00:33	00:00:30
raquel.barroyer	15	1	0	6	00:59:41	00:03:44	00:11:42	00:00:20	00:01:47	00:00:07	00:00:14	00:00:03	00:08:03	00:00:30	00:00:33	00:00:30
ricardo.mendes	9	3	0	8	00:30:42	00:02:34	00:08:49	00:00:11	00:01:31	00:00:10	00:00:12	00:00:05	00:06:00	00:00:30	00:00:30	00:00:30
tania.liberato	27	6	0	6	01:36:55	00:02:56	00:11:03	00:00:22	00:03:21	00:00:07	00:00:14	00:00:02	00:15:31	00:00:30	00:00:31	00:00:30
tania.sobral	13	1	0	6	00:40:23	00:02:53	00:06:49	00:00:22	00:01:49	00:00:08	00:00:14	00:00:05	00:07:01	00:00:30	00:00:31	00:00:30
20-11-2018	80	4	2	36	03:35:45	00:02:34	00:13:48	00:00:01	00:08:48	00:00:07	00:00:13	00:00:01	00:41:30	00:00:30	00:00:30	00:00:30
agente.test	0	0	0	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
barradas.susana	24	0	0	11	00:47:47	00:01:59	00:07:33	00:00:07	00:01:55	00:00:05	00:00:11	00:00:02	00:12:00	00:00:30	00:00:30	00:00:30
raquel.barroyer	20	1	1	11	00:25:21	00:01:12	00:05:35	00:00:03	00:01:58	00:00:06	00:00:11	00:00:03	00:10:30	00:00:30	00:00:30	00:00:30
ricardo.mendes	12	3	0	10	00:41:58	00:02:48	00:08:43	00:00:01	00:01:54	00:00:10	00:00:12	00:00:01	00:07:00	00:00:30	00:00:30	00:00:30
tania.liberato	23	0	1	3	01:26:51	00:03:47	00:09:25	00:01:09	00:02:56	00:00:08	00:00:13	00:00:03	00:11:30	00:00:30	00:00:30	00:00:30
tania.sobral	1	0	0	0	00:13:48	00:13:48	00:13:48	00:13:48	00:00:05	00:00:05	00:00:05	00:00:05	00:00:30	00:00:30	00:00:30	00:00:30
21-11-2018	84	4	1	29	03:06:58	00:02:07	00:11:46	00:00:05	00:09:36	00:00:07	00:00:15	00:00:01	00:42:34	00:00:30	00:00:31	00:00:30
barradas.susana	30	1	1	9	01:18:44	00:02:32	00:11:46	00:00:05	00:03:13	00:00:06	00:00:14	00:00:01	00:15:32	00:00:30	00:00:31	00:00:30

OneContact Reporting

Team Detail Daily Report

raquel.barroyer	22	2	0	6	00:34:23	00:01:26	00:09:53	00:00:09	00:01:53	00:00:05	00:00:09	00:00:02	00:12:01	00:00:30	00:00:31	00:00:30
ricardo.mendes	25	1	0	11	00:59:15	00:02:17	00:10:14	00:00:06	00:03:47	00:00:09	00:00:15	00:00:01	00:12:01	00:00:30	00:00:31	00:00:30
tania.sobral	7	0	0	3	00:14:36	00:02:05	00:06:42	00:00:06	00:00:43	00:00:06	00:00:11	00:00:02	00:03:00	00:00:30	00:00:30	00:00:30
22-11-2018	63	6	0	26	03:37:03	00:03:09	00:13:21	00:00:01	00:07:01	00:00:07	00:00:13	00:00:01	00:34:33	00:00:30	00:00:31	00:00:30
barradas.susana	18	1	0	9	01:03:43	00:03:21	00:12:37	00:00:10	00:01:32	00:00:05	00:00:10	00:00:01	00:09:30	00:00:30	00:00:30	00:00:30
raquel.barroyer	9	0	0	2	00:20:38	00:02:18	00:05:09	00:00:30	00:00:48	00:00:05	00:00:09	00:00:04	00:04:31	00:00:30	00:00:31	00:00:30
ricardo.mendes	12	3	0	10	00:49:20	00:03:17	00:13:21	00:00:18	00:01:56	00:00:10	00:00:13	00:00:02	00:07:32	00:00:30	00:00:31	00:00:30
tania.liberato	21	2	0	4	01:12:01	00:03:08	00:11:16	00:00:01	00:02:22	00:00:07	00:00:13	00:00:02	00:11:30	00:00:30	00:00:30	00:00:30
tania.sobral	3	0	0	1	00:11:21	00:03:47	00:04:22	00:02:47	00:00:23	00:00:08	00:00:12	00:00:03	00:01:30	00:00:30	00:00:30	00:00:30
23-11-2018	63	9	0	16	03:13:51	00:02:42	00:10:14	00:00:13	00:08:08	00:00:08	00:00:19	00:00:02	00:34:33	00:00:30	00:00:31	00:00:30
agente.test	0	0	0	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
barradas.susana	16	3	0	7	00:35:16	00:01:51	00:06:04	00:00:13	00:01:43	00:00:06	00:00:12	00:00:02	00:09:02	00:00:30	00:00:31	00:00:30
raquel.barroyer	13	1	0	1	00:52:54	00:03:47	00:09:43	00:00:38	00:01:26	00:00:07	00:00:11	00:00:03	00:06:30	00:00:30	00:00:30	00:00:30
ricardo.mendes	16	2	0	5	00:34:27	00:01:55	00:05:30	00:00:30	00:02:39	00:00:10	00:00:19	00:00:02	00:09:00	00:00:30	00:00:30	00:00:30
tania.liberato	16	3	0	2	01:03:23	00:03:20	00:10:14	00:00:25	00:02:13	00:00:08	00:00:15	00:00:04	00:09:01	00:00:30	00:00:31	00:00:30
tania.sobral	2	0	0	0	00:07:51	00:03:56	00:06:00	00:01:51	00:00:07	00:00:04	00:00:04	00:00:03	00:01:00	00:00:30	00:00:30	00:00:30
24-11-2018	15	1	0	2	00:43:08	00:02:42	00:06:24	00:00:22	00:02:21	00:00:09	00:00:12	00:00:02	00:08:00	00:00:30	00:00:30	00:00:30
tania.liberato	15	1	0	2	00:43:08	00:02:42	00:06:24	00:00:22	00:02:21	00:00:09	00:00:12	00:00:02	00:08:00	00:00:30	00:00:30	00:00:30
26-11-2018	65	9	5	37	03:08:41	00:02:33	00:09:39	00:00:00	00:09:11	00:00:08	00:00:25	00:00:02	00:33:04	00:00:30	00:00:31	00:00:30
barradas.susana	16	5	0	7	01:01:10	00:02:55	00:08:14	00:00:26	00:01:28	00:00:06	00:00:10	00:00:03	00:10:02	00:00:30	00:00:31	00:00:30
joana.magalhaes	18	2	2	8	00:36:05	00:01:48	00:06:35	00:00:00	00:02:51	00:00:10	00:00:25	00:00:04	00:08:31	00:00:30	00:00:31	00:00:30
ricardo.mendes	24	2	1	11	01:29:39	00:03:27	00:09:39	00:00:10	00:03:26	00:00:09	00:00:14	00:00:02	00:13:01	00:00:30	00:00:31	00:00:30
susana.oliveira	7	0	2	11	00:01:47	00:00:15	00:00:46	00:00:00	00:01:26	00:00:12	00:00:25	00:00:03	00:01:30	00:00:30	00:00:30	00:00:30
27-11-2018	77	8	3	44	03:32:01	00:02:30	00:15:06	00:00:12	00:10:59	00:00:09	00:00:44	00:00:01	00:38:35	00:00:30	00:00:31	00:00:30
barradas.susana	19	3	0	7	00:44:25	00:02:01	00:09:47	00:00:21	00:01:47	00:00:06	00:00:12	00:00:02	00:10:30	00:00:30	00:00:30	00:00:30
jessica.goncalves	3	0	0	3	00:09:53	00:03:18	00:06:14	00:01:28	00:01:07	00:00:22	00:00:44	00:00:10	00:01:00	00:00:30	00:00:30	00:00:30
joana.magalhaes	12	2	2	13	00:48:24	00:03:27	00:14:27	00:00:22	00:01:31	00:00:08	00:00:12	00:00:05	00:07:02	00:00:30	00:00:31	00:00:30
ricardo.mendes	24	2	0	11	00:55:57	00:02:09	00:11:07	00:00:12	00:04:12	00:00:10	00:00:44	00:00:02	00:12:03	00:00:30	00:00:31	00:00:30
susana.oliveira	12	1	1	10	00:34:45	00:02:40	00:15:06	00:00:16	00:01:42	00:00:08	00:00:14	00:00:04	00:05:30	00:00:30	00:00:30	00:00:30
tania.liberato	4	0	0	0	00:11:19	00:02:50	00:08:23	00:00:16	00:00:30	00:00:08	00:00:11	00:00:03	00:01:00	00:00:30	00:00:30	00:00:30
tania.sobral	3	0	0	0	00:07:18	00:02:26	00:04:52	00:00:22	00:00:10	00:00:03	00:00:05	00:00:01	00:01:30	00:00:30	00:00:30	00:00:30
28-11-2018	50	12	0	27	02:27:56	00:02:23	00:07:23	00:00:14	00:06:45	00:00:08	00:00:18	00:00:01	00:29:46	00:00:29	00:00:33	00:00:02
barradas.susana	16	4	0	5	00:41:37	00:02:05	00:05:45	00:00:32	00:02:07	00:00:08	00:00:15	00:00:03	00:10:00	00:00:30	00:00:30	00:00:30
jessica.goncalves	7	0	0	2	00:15:40	00:02:14	00:04:04	00:00:14	00:01:00	00:00:09	00:00:12	00:00:02	00:02:13	00:00:19	00:00:30	00:00:02
joana.magalhaes	16	2	0	7	00:45:37	00:02:32	00:06:27	00:00:17	00:01:50	00:00:07	00:00:18	00:00:01	00:09:00	00:00:30	00:00:30	00:00:30
ricardo.mendes	9	5	0	7	00:36:10	00:02:35	00:07:23	00:00:51	00:01:27	00:00:10	00:00:12	00:00:08	00:07:00	00:00:30	00:00:30	00:00:30
susana.oliveira	2	1	0	6	00:08:52	00:02:57	00:06:10	00:00:55	00:00:21	00:00:10	00:00:13	00:00:08	00:01:33	00:00:31	00:00:33	00:00:30
29-11-2018	55	4	5	43	02:48:38	00:02:51	00:17:55	00:00:02	00:06:43	00:00:07	00:00:24	00:00:01	00:27:01	00:00:30	00:00:31	00:00:30
barradas.susana	21	3	0	14	00:43:03	00:01:48	00:08:03	00:00:02	00:02:11	00:00:06	00:00:12	00:00:02	00:10:00	00:00:30	00:00:30	00:00:30
jessica.goncalves	5	0	0	0	00:14:54	00:02:59	00:05:21	00:00:22	00:00:53	00:00:11	00:00:11	00:00:09	00:02:01	00:00:30	00:00:31	00:00:30
joana.magalhaes	16	1	2	13	00:46:03	00:02:43	00:06:35	00:00:16	00:02:11	00:00:08	00:00:24	00:00:03	00:08:30	00:00:30	00:00:30	00:00:30
ricardo.mendes	10	0	0	12	00:56:52	00:05:41	00:17:55	00:00:31	00:00:58	00:00:06	00:00:11	00:00:01	00:05:00	00:00:30	00:00:30	00:00:30
susana.oliveira	3	0	3	3	00:07:46	00:02:35	00:03:17	00:01:33	00:00:30	00:00:10	00:00:12	00:00:08	00:01:30	00:00:30	00:00:30	00:00:30
tania.liberato	0	0	0	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
30-11-2018	71	11	1	30	03:42:45	00:02:43	00:16:47	00:00:00	00:08:44	00:00:07	00:00:15	00:00:01	00:37:21	00:00:29	00:00:33	00:00:02
barradas.susana	20	4	0	6	00:36:50	00:01:32	00:05:39	00:00:00	00:02:07	00:00:06	00:00:13	00:00:01	00:11:00	00:00:30	00:00:30	00:00:30
jessica.goncalves	12	2	0	3	01:00:46	00:04:20	00:16:47	00:00:57	00:01:47	00:00:09	00:00:10	00:00:08	00:05:18	00:00:24	00:00:30	00:00:02
joana.magalhaes	22	1	1	13	01:08:08	00:02:58	00:14:15	00:00:00	00:02:31	00:00:07	00:00:15	00:00:01	00:11:00	00:00:30	00:00:30	00:00:30

OneContact Reporting

Team Detail Daily Report

ricardo.mendes	13	4	0	7	00:48:52	00:02:52	00:10:28	00:00:23	00:01:52	00:00:09	00:00:12	00:00:01	00:08:03	00:00:30	00:00:33	00:00:30
susana.oliveira	3	0	0	1	00:05:43	00:01:54	00:03:53	00:00:13	00:00:17	00:00:06	00:00:09	00:00:02	00:01:30	00:00:30	00:00:30	00:00:30
tania.liberato	1	0	0	0	00:02:26	00:02:26	00:02:26	00:02:26	00:00:10	00:00:10	00:00:10	00:00:10	00:00:30	00:00:30	00:00:30	00:00:30
TOTAL	1667	203	39	768	3.13:44:51	00:02:45	00:19:04	00:00:00	03:37:13	00:00:08	00:00:44	00:00:00	14:59:43	00:00:30	00:00:35	00:00:02