# OneContact Reporting

**Team Detail Daily Report**

**Team: Algarve**

| Date / Agent | Handled Interactions | Transfered Interactions | Abandoned Interactions | Rejected Interactions | Talk Time | | | | Ring Time (Handled Interactions) | | | | Wrapup Time | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | | | Total | Avg | Max | Min | Total | Avg | Max | Min | Total | Avg | Max | Min |
| **01-11-2018** | **18** | **0** | **0** | **4** | **00:43:09** | **00:02:24** | **00:08:36** | **00:00:05** | **00:02:05** | **00:00:07** | **00:00:13** | **00:00:01** | **00:08:32** | **00:00:28** | **00:00:31** | **00:00:01** |
| milena.boto | 18 | 0 | 0 | 4 | 00:43:09 | 00:02:24 | 00:08:36 | 00:00:05 | 00:02:05 | 00:00:07 | 00:00:13 | 00:00:01 | 00:08:32 | 00:00:28 | 00:00:31 | 00:00:01 |
| **02-11-2018** | **45** | **2** | **3** | **14** | **02:16:27** | **00:02:54** | **00:09:02** | **00:00:37** | **00:06:04** | **00:00:08** | **00:00:18** | **00:00:00** | **00:16:47** | **00:00:21** | **00:00:31** | **00:00:00** |
| claudia.nunes | 14 | 0 | 1 | 4 | 00:53:49 | 00:03:51 | 00:09:02 | 00:00:49 | 00:02:11 | 00:00:09 | 00:00:18 | 00:00:00 | 00:00:15 | 00:00:01 | 00:00:03 | 00:00:00 |
| jorge.coelho | 2 | 0 | 1 | 2 | 00:02:55 | 00:01:28 | 00:02:05 | 00:00:50 | 00:00:12 | 00:00:06 | 00:00:11 | 00:00:01 | 00:01:00 | 00:00:30 | 00:00:30 | 00:00:30 |
| milena.boto | 17 | 0 | 1 | 3 | 00:36:19 | 00:02:08 | 00:07:43 | 00:00:37 | 00:02:01 | 00:00:07 | 00:00:14 | 00:00:02 | 00:08:31 | 00:00:30 | 00:00:31 | 00:00:30 |
| patricia.farinha | 12 | 2 | 0 | 5 | 00:43:24 | 00:03:06 | 00:08:36 | 00:00:46 | 00:01:40 | 00:00:08 | 00:00:15 | 00:00:02 | 00:07:01 | 00:00:30 | 00:00:31 | 00:00:30 |
| **03-11-2018** | **8** | **3** | **0** | **1** | **00:25:53** | **00:02:21** | **00:05:32** | **00:00:36** | **00:01:13** | **00:00:09** | **00:00:14** | **00:00:02** | **00:05:31** | **00:00:30** | **00:00:31** | **00:00:30** |
| milena.boto | 8 | 3 | 0 | 1 | 00:25:53 | 00:02:21 | 00:05:32 | 00:00:36 | 00:01:13 | 00:00:09 | 00:00:14 | 00:00:02 | 00:05:31 | 00:00:30 | 00:00:31 | 00:00:30 |
| **05-11-2018** | **42** | **4** | **5** | **10** | **02:06:42** | **00:02:45** | **00:12:25** | **00:00:06** | **00:05:19** | **00:00:08** | **00:00:14** | **00:00:01** | **00:15:26** | **00:00:22** | **00:00:30** | **00:00:00** |
| claudia.nunes | 10 | 2 | 0 | 3 | 00:42:35 | 00:03:33 | 00:12:25 | 00:00:18 | 00:01:41 | 00:00:10 | 00:00:14 | 00:00:08 | 00:00:22 | 00:00:02 | 00:00:10 | 00:00:00 |
| jorge.coelho | 2 | 0 | 0 | 0 | 00:07:28 | 00:03:44 | 00:06:27 | 00:01:01 | 00:00:18 | 00:00:09 | 00:00:09 | 00:00:09 | 00:01:00 | 00:00:30 | 00:00:30 | 00:00:30 |
| manuela.martins | 12 | 1 | 5 | 5 | 00:23:55 | 00:01:50 | 00:05:59 | 00:00:06 | 00:01:13 | 00:00:06 | 00:00:12 | 00:00:01 | 00:05:34 | 00:00:28 | 00:00:30 | 00:00:06 |
| patricia.farinha | 18 | 1 | 0 | 2 | 00:52:44 | 00:02:47 | 00:09:04 | 00:00:06 | 00:02:07 | 00:00:07 | 00:00:12 | 00:00:02 | 00:08:30 | 00:00:30 | 00:00:30 | 00:00:30 |
| **06-11-2018** | **48** | **5** | **5** | **8** | **02:17:11** | **00:02:35** | **00:09:40** | **00:00:01** | **00:08:09** | **00:00:10** | **00:00:45** | **00:00:02** | **00:21:17** | **00:00:25** | **00:00:31** | **00:00:00** |
| claudia.nunes | 7 | 0 | 0 | 3 | 00:22:42 | 00:03:15 | 00:05:30 | 00:00:54 | 00:01:31 | 00:00:13 | 00:00:45 | 00:00:03 | 00:00:05 | 00:00:01 | 00:00:01 | 00:00:00 |
| jorge.coelho | 4 | 0 | 4 | 2 | 00:03:36 | 00:00:54 | 00:03:27 | 00:00:01 | 00:01:20 | 00:00:20 | 00:00:30 | 00:00:07 | 00:01:35 | 00:00:24 | 00:00:30 | 00:00:05 |
| manuela.martins | 16 | 1 | 1 | 0 | 00:53:15 | 00:03:08 | 00:05:49 | 00:00:55 | 00:02:21 | 00:00:09 | 00:00:24 | 00:00:02 | 00:08:30 | 00:00:30 | 00:00:30 | 00:00:30 |
| milena.boto | 10 | 2 | 0 | 2 | 00:18:14 | 00:01:31 | 00:05:21 | 00:00:26 | 00:01:47 | 00:00:11 | 00:00:19 | 00:00:07 | 00:04:36 | 00:00:28 | 00:00:31 | 00:00:05 |
| patricia.farinha | 11 | 2 | 0 | 1 | 00:39:24 | 00:03:02 | 00:09:40 | 00:00:29 | 00:01:10 | 00:00:06 | 00:00:11 | 00:00:03 | 00:06:31 | 00:00:30 | 00:00:31 | 00:00:30 |
| **07-11-2018** | **43** | **4** | **0** | **14** | **02:17:11** | **00:02:55** | **00:12:10** | **00:00:00** | **00:06:17** | **00:00:09** | **00:00:33** | **00:00:02** | **00:19:07** | **00:00:26** | **00:00:31** | **00:00:00** |
| claudia.nunes | 8 | 2 | 0 | 5 | 00:23:09 | 00:02:19 | 00:06:00 | 00:00:38 | 00:01:14 | 00:00:09 | 00:00:12 | 00:00:05 | 00:01:06 | 00:00:08 | 00:00:30 | 00:00:00 |
| manuela.martins | 7 | 0 | 0 | 2 | 00:37:41 | 00:05:23 | 00:12:10 | 00:00:47 | 00:01:03 | 00:00:09 | 00:00:15 | 00:00:06 | 00:03:30 | 00:00:30 | 00:00:30 | 00:00:30 |
| milena.boto | 10 | 1 | 0 | 1 | 00:20:27 | 00:01:52 | 00:04:10 | 00:00:30 | 00:01:16 | 00:00:08 | 00:00:12 | 00:00:04 | 00:05:30 | 00:00:30 | 00:00:30 | 00:00:30 |
| patricia.farinha | 18 | 1 | 0 | 6 | 00:55:54 | 00:02:57 | 00:08:40 | 00:00:00 | 00:02:44 | 00:00:09 | 00:00:33 | 00:00:02 | 00:09:01 | 00:00:30 | 00:00:31 | 00:00:30 |
| **08-11-2018** | **45** | **3** | **2** | **8** | **02:19:27** | **00:02:54** | **00:08:45** | **00:00:08** | **00:06:11** | **00:00:08** | **00:00:22** | **00:00:01** | **00:16:00** | **00:00:20** | **00:00:30** | **00:00:01** |
| claudia.nunes | 14 | 1 | 1 | 3 | 00:58:14 | 00:03:53 | 00:08:27 | 00:00:15 | 00:02:24 | 00:00:10 | 00:00:22 | 00:00:02 | 00:00:58 | 00:00:04 | 00:00:30 | 00:00:01 |
| manuela.martins | 7 | 2 | 1 | 1 | 00:19:05 | 00:02:07 | 00:04:38 | 00:00:20 | 00:00:39 | 00:00:06 | 00:00:08 | 00:00:04 | 00:04:00 | 00:00:30 | 00:00:30 | 00:00:30 |
| milena.boto | 12 | 0 | 0 | 3 | 00:33:58 | 00:02:50 | 00:06:16 | 00:00:17 | 00:01:48 | 00:00:09 | 00:00:15 | 00:00:05 | 00:05:31 | 00:00:28 | 00:00:30 | 00:00:01 |
| patricia.farinha | 12 | 0 | 0 | 1 | 00:28:10 | 00:02:21 | 00:08:45 | 00:00:08 | 00:01:20 | 00:00:07 | 00:00:13 | 00:00:01 | 00:05:31 | 00:00:28 | 00:00:30 | 00:00:01 |
| **09-11-2018** | **39** | **8** | **0** | **11** | **02:03:43** | **00:02:38** | **00:09:57** | **00:00:20** | **00:05:25** | **00:00:08** | **00:00:15** | **00:00:02** | **00:12:54** | **00:00:18** | **00:00:31** | **00:00:00** |
| claudia.nunes | 16 | 1 | 0 | 1 | 00:50:00 | 00:02:56 | 00:08:58 | 00:00:48 | 00:02:03 | 00:00:08 | 00:00:15 | 00:00:02 | 00:01:07 | 00:00:04 | 00:00:30 | 00:00:00 |
| manuela.martins | 1 | 1 | 0 | 0 | 00:04:00 | 00:02:00 | 00:02:01 | 00:01:59 | 00:00:05 | 00:00:05 | 00:00:05 | 00:00:05 | 00:00:30 | 00:00:30 | 00:00:30 | 00:00:30 |
| milena.boto | 16 | 2 | 0 | 4 | 00:55:17 | 00:03:04 | 00:09:57 | 00:00:29 | 00:02:27 | 00:00:09 | 00:00:12 | 00:00:07 | 00:06:47 | 00:00:23 | 00:00:31 | 00:00:01 |
| patricia.farinha | 6 | 4 | 0 | 6 | 00:14:26 | 00:01:27 | 00:03:37 | 00:00:20 | 00:00:50 | 00:00:08 | 00:00:13 | 00:00:05 | 00:04:30 | 00:00:30 | 00:00:30 | 00:00:30 |
| **10-11-2018** | **16** | **0** | **0** | **2** | **01:24:14** | **00:05:16** | **00:11:17** | **00:00:05** | **00:02:20** | **00:00:09** | **00:00:18** | **00:00:01** | **00:08:00** | **00:00:30** | **00:00:30** | **00:00:30** |
| manuela.martins | 16 | 0 | 0 | 2 | 01:24:14 | 00:05:16 | 00:11:17 | 00:00:05 | 00:02:20 | 00:00:09 | 00:00:18 | 00:00:01 | 00:08:00 | 00:00:30 | 00:00:30 | 00:00:30 |
| **12-11-2018** | **38** | **4** | **0** | **14** | **02:10:05** | **00:03:06** | **00:14:34** | **00:00:03** | **00:05:25** | **00:00:09** | **00:00:40** | **00:00:02** | **00:14:23** | **00:00:22** | **00:00:31** | **00:00:01** |
| claudia.nunes | 12 | 0 | 0 | 2 | 00:50:17 | 00:04:11 | 00:07:56 | 00:00:38 | 00:01:23 | 00:00:07 | 00:00:13 | 00:00:04 | 00:00:45 | 00:00:04 | 00:00:30 | 00:00:01 |
| jorge.coelho | 0 | 1 | 0 | 0 | 00:00:20 | 00:00:20 | 00:00:20 | 00:00:20 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 |
| milena.boto | 11 | 3 | 0 | 2 | 00:39:35 | 00:02:50 | 00:07:12 | 00:00:17 | 00:01:36 | 00:00:09 | 00:00:13 | 00:00:05 | 00:06:07 | 00:00:28 | 00:00:30 | 00:00:07 |

# OneContact Reporting

**Team Detail Daily Report**

| | | | | | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| patricia.farinha | 15 | 0 | 0 | 10 | 00:39:53 | 00:02:40 | 00:14:34 | 00:00:03 | 00:02:26 | 00:00:10 | 00:00:40 | 00:00:02 | 00:07:31 | 00:00:30 | 00:00:31 | 00:00:30 |
| **13-11-2018** | **52** | **11** | **1** | **15** | **03:27:18** | **00:03:17** | **00:10:23** | **00:00:13** | **00:07:17** | **00:00:08** | **00:00:15** | **00:00:01** | **00:19:38** | **00:00:20** | **00:00:31** | **00:00:00** |
| claudia.nunes | 17 | 3 | 0 | 3 | 01:01:16 | 00:03:04 | 00:08:38 | 00:00:19 | 00:02:32 | 00:00:09 | 00:00:14 | 00:00:05 | 00:00:58 | 00:00:03 | 00:00:30 | 00:00:00 |
| jorge.coelho | 0 | 0 | 1 | 1 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 |
| manuela.martins | 4 | 1 | 0 | 1 | 00:17:42 | 00:03:32 | 00:08:17 | 00:00:46 | 00:00:35 | 00:00:09 | 00:00:11 | 00:00:03 | 00:02:00 | 00:00:30 | 00:00:30 | 00:00:30 |
| milena.boto | 16 | 3 | 0 | 3 | 01:18:34 | 00:04:08 | 00:10:23 | 00:00:13 | 00:02:12 | 00:00:08 | 00:00:15 | 00:00:03 | 00:07:10 | 00:00:25 | 00:00:31 | 00:00:01 |
| patricia.farinha | 15 | 4 | 0 | 7 | 00:49:46 | 00:02:37 | 00:06:58 | 00:00:35 | 00:01:58 | 00:00:08 | 00:00:13 | 00:00:01 | 00:09:30 | 00:00:30 | 00:00:30 | 00:00:30 |
| **14-11-2018** | **57** | **9** | **8** | **11** | **03:06:00** | **00:02:49** | **00:13:28** | **00:00:01** | **00:07:59** | **00:00:08** | **00:00:19** | **00:00:01** | **00:22:07** | **00:00:22** | **00:00:31** | **00:00:00** |
| claudia.nunes | 18 | 1 | 0 | 2 | 01:22:55 | 00:04:22 | 00:13:28 | 00:00:19 | 00:02:16 | 00:00:08 | 00:00:19 | 00:00:01 | 00:01:43 | 00:00:06 | 00:00:30 | 00:00:00 |
| jorge.coelho | 0 | 0 | 0 | 2 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 |
| manuela.martins | 11 | 2 | 8 | 2 | 00:35:21 | 00:02:43 | 00:07:12 | 00:00:33 | 00:01:27 | 00:00:08 | 00:00:19 | 00:00:02 | 00:06:01 | 00:00:30 | 00:00:31 | 00:00:30 |
| milena.boto | 8 | 4 | 0 | 5 | 00:16:34 | 00:01:23 | 00:03:43 | 00:00:01 | 00:01:14 | 00:00:09 | 00:00:13 | 00:00:03 | 00:04:22 | 00:00:29 | 00:00:30 | 00:00:22 |
| patricia.farinha | 20 | 2 | 0 | 0 | 00:51:10 | 00:02:20 | 00:06:32 | 00:00:19 | 00:03:02 | 00:00:09 | 00:00:16 | 00:00:02 | 00:10:01 | 00:00:30 | 00:00:31 | 00:00:30 |
| **15-11-2018** | **38** | **9** | **1** | **5** | **01:51:25** | **00:02:22** | **00:13:40** | **00:00:03** | **00:06:21** | **00:00:10** | **00:00:52** | **00:00:01** | **00:15:48** | **00:00:23** | **00:00:31** | **00:00:01** |
| agente.test | 0 | 0 | 0 | 2 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 |
| claudia.nunes | 11 | 3 | 1 | 1 | 00:35:59 | 00:02:34 | 00:13:40 | 00:00:18 | 00:01:57 | 00:00:11 | 00:00:29 | 00:00:04 | 00:02:08 | 00:00:11 | 00:00:30 | 00:00:01 |
| jorge.coelho | 1 | 0 | 0 | 0 | 00:01:38 | 00:01:38 | 00:01:38 | 00:01:38 | 00:00:05 | 00:00:05 | 00:00:05 | 00:00:05 | 00:00:05 | 00:00:05 | 00:00:05 | 00:00:05 |
| manuela.martins | 14 | 1 | 0 | 0 | 00:33:03 | 00:02:12 | 00:05:23 | 00:00:03 | 00:02:52 | 00:00:12 | 00:00:52 | 00:00:01 | 00:07:02 | 00:00:30 | 00:00:31 | 00:00:30 |
| milena.boto | 5 | 3 | 0 | 0 | 00:26:10 | 00:03:16 | 00:11:16 | 00:00:17 | 00:00:40 | 00:00:08 | 00:00:11 | 00:00:05 | 00:03:02 | 00:00:23 | 00:00:30 | 00:00:01 |
| patricia.farinha | 7 | 2 | 0 | 2 | 00:14:35 | 00:01:37 | 00:04:14 | 00:00:19 | 00:00:47 | 00:00:07 | 00:00:09 | 00:00:04 | 00:03:31 | 00:00:30 | 00:00:31 | 00:00:30 |
| **16-11-2018** | **28** | **4** | **1** | **6** | **01:51:47** | **00:03:30** | **00:11:45** | **00:00:15** | **00:03:39** | **00:00:08** | **00:00:16** | **00:00:02** | **00:11:42** | **00:00:23** | **00:00:31** | **00:00:01** |
| claudia.nunes | 8 | 0 | 0 | 1 | 00:49:35 | 00:06:12 | 00:10:10 | 00:00:52 | 00:01:03 | 00:00:08 | 00:00:14 | 00:00:05 | 00:00:38 | 00:00:05 | 00:00:30 | 00:00:01 |
| manuela.martins | 5 | 0 | 0 | 0 | 00:13:43 | 00:02:45 | 00:04:09 | 00:01:17 | 00:00:31 | 00:00:06 | 00:00:09 | 00:00:03 | 00:02:30 | 00:00:30 | 00:00:30 | 00:00:30 |
| milena.boto | 5 | 3 | 0 | 2 | 00:07:26 | 00:00:56 | 00:01:30 | 00:00:15 | 00:00:52 | 00:00:10 | 00:00:16 | 00:00:06 | 00:03:03 | 00:00:26 | 00:00:30 | 00:00:03 |
| patricia.farinha | 10 | 1 | 1 | 3 | 00:41:03 | 00:03:44 | 00:11:45 | 00:00:20 | 00:01:13 | 00:00:07 | 00:00:14 | 00:00:02 | 00:05:31 | 00:00:30 | 00:00:31 | 00:00:30 |
| **17-11-2018** | **14** | **1** | **2** | **3** | **00:38:25** | **00:02:34** | **00:06:16** | **00:00:13** | **00:02:19** | **00:00:10** | **00:00:21** | **00:00:02** | **00:07:30** | **00:00:30** | **00:00:30** | **00:00:30** |
| patricia.farinha | 14 | 1 | 2 | 3 | 00:38:25 | 00:02:34 | 00:06:16 | 00:00:13 | 00:02:19 | 00:00:10 | 00:00:21 | 00:00:02 | 00:07:30 | 00:00:30 | 00:00:30 | 00:00:30 |
| **19-11-2018** | **36** | **2** | **1** | **4** | **02:32:27** | **00:04:01** | **00:19:20** | **00:00:30** | **00:05:22** | **00:00:09** | **00:00:16** | **00:00:01** | **00:09:27** | **00:00:15** | **00:00:30** | **00:00:00** |
| claudia.nunes | 11 | 1 | 0 | 1 | 00:55:19 | 00:04:37 | 00:17:37 | 00:01:17 | 00:01:46 | 00:00:10 | 00:00:16 | 00:00:04 | 00:00:41 | 00:00:03 | 00:00:30 | 00:00:00 |
| manuela.martins | 7 | 1 | 0 | 1 | 00:20:18 | 00:02:32 | 00:06:36 | 00:00:30 | 00:00:50 | 00:00:07 | 00:00:12 | 00:00:03 | 00:04:00 | 00:00:30 | 00:00:30 | 00:00:30 |
| milena.boto | 8 | 0 | 1 | 1 | 00:33:45 | 00:04:13 | 00:19:20 | 00:00:30 | 00:01:07 | 00:00:08 | 00:00:11 | 00:00:06 | 00:02:14 | 00:00:17 | 00:00:30 | 00:00:01 |
| susana.silva | 10 | 0 | 0 | 1 | 00:43:05 | 00:04:18 | 00:11:44 | 00:00:58 | 00:01:39 | 00:00:10 | 00:00:13 | 00:00:01 | 00:02:32 | 00:00:15 | 00:00:30 | 00:00:01 |
| **20-11-2018** | **34** | **5** | **0** | **10** | **01:50:27** | **00:02:50** | **00:09:07** | **00:00:05** | **00:05:01** | **00:00:09** | **00:00:34** | **00:00:02** | **00:13:02** | **00:00:22** | **00:00:30** | **00:00:00** |
| agente.test | 0 | 0 | 0 | 1 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 |
| claudia.nunes | 7 | 0 | 0 | 0 | 00:18:52 | 00:02:42 | 00:05:07 | 00:00:05 | 00:01:30 | 00:00:13 | 00:00:34 | 00:00:05 | 00:00:38 | 00:00:05 | 00:00:30 | 00:00:00 |
| manuela.martins | 6 | 0 | 0 | 2 | 00:12:17 | 00:02:03 | 00:03:24 | 00:00:26 | 00:00:31 | 00:00:05 | 00:00:11 | 00:00:03 | 00:03:00 | 00:00:30 | 00:00:30 | 00:00:30 |
| milena.boto | 7 | 3 | 0 | 1 | 00:29:59 | 00:03:00 | 00:05:41 | 00:00:21 | 00:01:05 | 00:00:09 | 00:00:14 | 00:00:05 | 00:03:35 | 00:00:24 | 00:00:30 | 00:00:02 |
| patricia.farinha | 8 | 1 | 0 | 2 | 00:21:43 | 00:02:25 | 00:08:36 | 00:00:22 | 00:00:56 | 00:00:07 | 00:00:10 | 00:00:03 | 00:04:00 | 00:00:30 | 00:00:30 | 00:00:30 |
| susana.silva | 6 | 1 | 0 | 4 | 00:27:36 | 00:03:57 | 00:09:07 | 00:00:24 | 00:00:59 | 00:00:10 | 00:00:13 | 00:00:02 | 00:01:49 | 00:00:18 | 00:00:30 | 00:00:01 |
| **21-11-2018** | **36** | **5** | **0** | **5** | **01:32:21** | **00:02:15** | **00:09:19** | **00:00:16** | **00:05:11** | **00:00:09** | **00:00:23** | **00:00:01** | **00:10:44** | **00:00:17** | **00:00:31** | **00:00:01** |
| claudia.nunes | 9 | 0 | 0 | 3 | 00:24:11 | 00:02:41 | 00:08:43 | 00:00:43 | 00:01:05 | 00:00:07 | 00:00:11 | 00:00:02 | 00:00:10 | 00:00:01 | 00:00:02 | 00:00:01 |
| manuela.martins | 7 | 0 | 0 | 1 | 00:14:51 | 00:02:07 | 00:04:38 | 00:00:36 | 00:00:42 | 00:00:06 | 00:00:10 | 00:00:03 | 00:03:30 | 00:00:30 | 00:00:30 | 00:00:30 |
| milena.boto | 7 | 0 | 0 | 1 | 00:15:41 | 00:02:14 | 00:09:19 | 00:00:19 | 00:01:20 | 00:00:11 | 00:00:23 | 00:00:05 | 00:02:47 | 00:00:24 | 00:00:30 | 00:00:05 |
| patricia.farinha | 7 | 2 | 0 | 0 | 00:23:02 | 00:02:34 | 00:05:50 | 00:00:16 | 00:00:54 | 00:00:08 | 00:00:14 | 00:00:01 | 00:03:31 | 00:00:30 | 00:00:31 | 00:00:30 |
| susana.silva | 6 | 3 | 0 | 0 | 00:14:36 | 00:01:37 | 00:04:06 | 00:00:20 | 00:01:10 | 00:00:12 | 00:00:13 | 00:00:10 | 00:00:46 | 00:00:07 | 00:00:30 | 00:00:01 |
| **22-11-2018** | **25** | **3** | **0** | **7** | **01:42:44** | **00:03:40** | **00:14:55** | **00:00:10** | **00:04:48** | **00:00:12** | **00:00:40** | **00:00:02** | **00:07:48** | **00:00:19** | **00:00:30** | **00:00:00** |
| claudia.nunes | 5 | 2 | 0 | 1 | 00:18:54 | 00:02:42 | 00:09:36 | 00:00:10 | 00:00:55 | 00:00:11 | 00:00:14 | 00:00:06 | 00:00:33 | 00:00:07 | 00:00:30 | 00:00:00 |
| manuela.martins | 4 | 0 | 0 | 1 | 00:15:03 | 00:03:46 | 00:06:04 | 00:01:09 | 00:00:25 | 00:00:06 | 00:00:10 | 00:00:02 | 00:02:00 | 00:00:30 | 00:00:30 | 00:00:30 |

**Team Detail Daily Report**

| | | | | | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| milena.boto | 7 | 0 | 0 | 0 | 00:23:10 | 00:03:19 | 00:09:42 | 00:00:39 | 00:01:18 | 00:00:11 | 00:00:14 | 00:00:08 | 00:03:05 | 00:00:26 | 00:00:30 | 00:00:05 |
| patricia.farinha | 2 | 0 | 0 | 4 | 00:02:52 | 00:01:26 | 00:01:46 | 00:01:06 | 00:00:14 | 00:00:07 | 00:00:09 | 00:00:05 | 00:01:00 | 00:00:30 | 00:00:30 | 00:00:30 |
| susana.silva | 7 | 1 | 0 | 1 | 00:42:45 | 00:05:21 | 00:14:55 | 00:00:19 | 00:01:56 | 00:00:17 | 00:00:40 | 00:00:10 | 00:01:10 | 00:00:10 | 00:00:30 | 00:00:01 |
| **23-11-2018** | **43** | **6** | **1** | **9** | **02:23:08** | **00:02:55** | **00:11:09** | **00:00:15** | **00:06:49** | **00:00:10** | **00:00:21** | **00:00:03** | **00:16:06** | **00:00:22** | **00:00:30** | **00:00:00** |
| agente.test | 0 | 0 | 0 | 1 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 | 00:00:00 |
| claudia.nunes | 8 | 0 | 0 | 0 | 00:23:25 | 00:02:56 | 00:04:40 | 00:01:15 | 00:01:17 | 00:00:10 | 00:00:13 | 00:00:05 | 00:00:36 | 00:00:04 | 00:00:30 | 00:00:00 |
| jorge.coelho | 1 | 0 | 0 | 0 | 00:05:12 | 00:05:12 | 00:05:12 | 00:05:12 | 00:00:13 | 00:00:13 | 00:00:13 | 00:00:13 | 00:00:05 | 00:00:05 | 00:00:05 | 00:00:05 |
| manuela.martins | 12 | 1 | 0 | 2 | 00:32:46 | 00:02:31 | 00:09:48 | 00:00:15 | 00:01:50 | 00:00:09 | 00:00:21 | 00:00:04 | 00:06:00 | 00:00:30 | 00:00:30 | 00:00:30 |
| milena.boto | 8 | 0 | 0 | 2 | 00:31:14 | 00:03:54 | 00:10:08 | 00:01:11 | 00:01:26 | 00:00:11 | 00:00:14 | 00:00:08 | 00:03:37 | 00:00:27 | 00:00:30 | 00:00:07 |
| patricia.farinha | 8 | 3 | 0 | 1 | 00:28:52 | 00:02:37 | 00:11:09 | 00:00:34 | 00:00:51 | 00:00:06 | 00:00:10 | 00:00:03 | 00:04:30 | 00:00:30 | 00:00:30 | 00:00:30 |
| susana.silva | 6 | 2 | 1 | 3 | 00:21:39 | 00:02:42 | 00:07:32 | 00:00:19 | 00:01:12 | 00:00:12 | 00:00:15 | 00:00:09 | 00:01:18 | 00:00:13 | 00:00:30 | 00:00:01 |
| **24-11-2018** | **7** | **0** | **0** | **2** | **00:17:21** | **00:02:29** | **00:07:39** | **00:00:21** | **00:01:14** | **00:00:11** | **00:00:17** | **00:00:04** | **00:00:06** | **00:00:01** | **00:00:01** | **00:00:00** |
| claudia.nunes | 7 | 0 | 0 | 2 | 00:17:21 | 00:02:29 | 00:07:39 | 00:00:21 | 00:01:14 | 00:00:11 | 00:00:17 | 00:00:04 | 00:00:06 | 00:00:01 | 00:00:01 | 00:00:00 |
| **26-11-2018** | **41** | **5** | **0** | **13** | **02:37:59** | **00:03:26** | **00:08:04** | **00:00:01** | **00:06:39** | **00:00:10** | **00:00:32** | **00:00:03** | **00:16:32** | **00:00:23** | **00:00:31** | **00:00:01** |
| jorge.coelho | 1 | 0 | 0 | 0 | 00:05:20 | 00:05:20 | 00:05:20 | 00:05:20 | 00:00:09 | 00:00:09 | 00:00:09 | 00:00:09 | 00:00:07 | 00:00:07 | 00:00:07 | 00:00:07 |
| manuela.martins | 10 | 3 | 0 | 2 | 00:25:56 | 00:02:00 | 00:04:30 | 00:00:01 | 00:01:16 | 00:00:08 | 00:00:12 | 00:00:04 | 00:05:30 | 00:00:30 | 00:00:30 | 00:00:30 |
| milena.boto | 10 | 0 | 0 | 2 | 00:31:58 | 00:03:12 | 00:05:43 | 00:00:41 | 00:01:26 | 00:00:09 | 00:00:14 | 00:00:05 | 00:05:00 | 00:00:30 | 00:00:30 | 00:00:30 |
| patricia.farinha | 5 | 1 | 0 | 5 | 00:25:27 | 00:04:14 | 00:06:56 | 00:00:23 | 00:00:39 | 00:00:08 | 00:00:11 | 00:00:04 | 00:03:01 | 00:00:30 | 00:00:31 | 00:00:30 |
| susana.silva | 15 | 1 | 0 | 4 | 01:09:18 | 00:04:20 | 00:08:04 | 00:00:12 | 00:03:09 | 00:00:13 | 00:00:32 | 00:00:03 | 00:02:54 | 00:00:12 | 00:00:30 | 00:00:01 |
| **27-11-2018** | **42** | **2** | **1** | **14** | **02:23:02** | **00:03:15** | **00:11:50** | **00:00:14** | **00:06:40** | **00:00:10** | **00:00:22** | **00:00:04** | **00:11:58** | **00:00:17** | **00:00:30** | **00:00:00** |
| claudia.nunes | 9 | 0 | 1 | 1 | 00:28:44 | 00:03:12 | 00:07:09 | 00:00:26 | 00:01:14 | 00:00:08 | 00:00:12 | 00:00:04 | 00:00:41 | 00:00:05 | 00:00:30 | 00:00:00 |
| milena.boto | 14 | 1 | 0 | 3 | 00:45:11 | 00:03:01 | 00:07:34 | 00:00:35 | 00:02:14 | 00:00:10 | 00:00:15 | 00:00:05 | 00:06:14 | 00:00:27 | 00:00:30 | 00:00:06 |
| patricia.farinha | 6 | 0 | 0 | 7 | 00:12:25 | 00:02:04 | 00:05:53 | 00:00:14 | 00:00:49 | 00:00:08 | 00:00:12 | 00:00:04 | 00:03:00 | 00:00:30 | 00:00:30 | 00:00:30 |
| susana.silva | 13 | 1 | 0 | 3 | 00:56:42 | 00:04:03 | 00:11:50 | 00:00:44 | 00:02:23 | 00:00:11 | 00:00:22 | 00:00:04 | 00:02:03 | 00:00:09 | 00:00:30 | 00:00:01 |
| **28-11-2018** | **36** | **8** | **1** | **9** | **02:07:26** | **00:02:54** | **00:11:10** | **00:00:17** | **00:04:58** | **00:00:08** | **00:00:22** | **00:00:02** | **00:13:17** | **00:00:21** | **00:00:31** | **00:00:01** |
| claudia.nunes | 4 | 2 | 0 | 1 | 00:10:09 | 00:01:42 | 00:04:02 | 00:00:20 | 00:00:22 | 00:00:06 | 00:00:09 | 00:00:04 | 00:00:37 | 00:00:07 | 00:00:30 | 00:00:01 |
| manuela.martins | 8 | 1 | 0 | 2 | 00:25:08 | 00:02:48 | 00:08:38 | 00:00:44 | 00:01:01 | 00:00:08 | 00:00:16 | 00:00:02 | 00:03:42 | 00:00:28 | 00:00:31 | 00:00:10 |
| milena.boto | 9 | 2 | 0 | 1 | 00:35:13 | 00:03:12 | 00:07:19 | 00:00:17 | 00:01:19 | 00:00:09 | 00:00:19 | 00:00:04 | 00:04:06 | 00:00:27 | 00:00:31 | 00:00:05 |
| patricia.farinha | 7 | 1 | 0 | 2 | 00:13:15 | 00:01:39 | 00:03:29 | 00:00:26 | 00:00:47 | 00:00:07 | 00:00:10 | 00:00:04 | 00:03:30 | 00:00:30 | 00:00:30 | 00:00:30 |
| susana.silva | 8 | 2 | 1 | 3 | 00:43:41 | 00:04:22 | 00:11:10 | 00:01:07 | 00:01:29 | 00:00:11 | 00:00:22 | 00:00:07 | 00:01:22 | 00:00:09 | 00:00:30 | 00:00:01 |
| **29-11-2018** | **46** | **3** | **1** | **12** | **03:20:35** | **00:04:06** | **00:13:43** | **00:00:03** | **00:07:34** | **00:00:10** | **00:00:36** | **00:00:02** | **00:10:38** | **00:00:14** | **00:00:30** | **00:00:00** |
| claudia.nunes | 19 | 1 | 0 | 4 | 01:15:10 | 00:03:46 | 00:10:40 | 00:00:03 | 00:02:54 | 00:00:09 | 00:00:36 | 00:00:02 | 00:01:02 | 00:00:03 | 00:00:30 | 00:00:00 |
| manuela.martins | 1 | 0 | 0 | 0 | 00:04:37 | 00:04:37 | 00:04:37 | 00:04:37 | 00:00:09 | 00:00:09 | 00:00:09 | 00:00:09 | 00:00:30 | 00:00:30 | 00:00:30 | 00:00:30 |
| milena.boto | 15 | 1 | 0 | 5 | 00:48:48 | 00:03:03 | 00:10:03 | 00:00:43 | 00:02:11 | 00:00:09 | 00:00:15 | 00:00:03 | 00:06:13 | 00:00:23 | 00:00:30 | 00:00:01 |
| susana.silva | 11 | 1 | 1 | 3 | 01:12:00 | 00:06:00 | 00:13:43 | 00:01:31 | 00:02:20 | 00:00:13 | 00:00:21 | 00:00:06 | 00:02:53 | 00:00:16 | 00:00:30 | 00:00:01 |
| **30-11-2018** | **45** | **4** | **1** | **8** | **02:33:29** | **00:03:08** | **00:15:56** | **00:00:01** | **00:06:16** | **00:00:08** | **00:00:15** | **00:00:02** | **00:08:16** | **00:00:12** | **00:00:31** | **00:00:00** |
| claudia.nunes | 17 | 1 | 0 | 3 | 00:43:27 | 00:02:25 | 00:09:27 | 00:00:01 | 00:02:04 | 00:00:07 | 00:00:14 | 00:00:02 | 00:01:37 | 00:00:06 | 00:00:30 | 00:00:00 |
| milena.boto | 11 | 2 | 0 | 1 | 00:26:39 | 00:02:03 | 00:09:29 | 00:00:12 | 00:01:46 | 00:00:10 | 00:00:14 | 00:00:05 | 00:04:14 | 00:00:23 | 00:00:31 | 00:00:04 |
| susana.silva | 17 | 1 | 1 | 4 | 01:23:23 | 00:04:38 | 00:15:56 | 00:00:08 | 00:02:26 | 00:00:09 | 00:00:15 | 00:00:02 | 00:02:25 | 00:00:09 | 00:00:31 | 00:00:01 |
| **TOTAL** | **922** | **110** | **34** | **219** | **2.04:19:56** | **00:03:03** | **00:19:20** | **00:00:00** | **02:16:35** | **00:00:09** | **00:00:52** | **00:00:00** | **05:32:36** | **00:00:21** | **00:00:31** | **00:00:00** |