Service Performance Report

Service: GrdRealVillaltalia, HotelRealPalacio, HotelRealOeiras, HotelRealParque, RealResidencia

			Total Chama	adas .	Atendidas	Total Chamada	as Ab	andonadas	Total Chama	das S	obrepostas						
Date / Service Name	Start Period	Total Chamadas	#		%	#		%	#		%	Max Answer Delay	Avg Answer Delay	Max Talk Time	Avg Talk Time	Avg Queue Time	Avg Handled Queue Time
01-11-2018		30	18	<u>()</u>	60.0%	2	⊘	6.7%	10	Ø	33.3%	00:00:11	00:00:08	00:05:35	00:02:42	00:00:15	00:00:11
GrdRealVillaltalia	a	14	6	8	42.9%	2	0	14.3%	6	O	42.9%	00:00:10	00:00:08	00:04:09	00:02:36	00:00:22	00:00:17
	09:00:00	3	2	(1)	66.7%	0	Ø	0.0%	1		33.3%	00:00:10	00:00:08	00:03:37	00:02:48	00:00:13	00:00:14
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:10	00:00:06	00:04:09	00:04:09	00:00:22	00:00:22
	13:00:00	7	0	8	0.0%	2	8	28.6%	5	Ø	71.4%	00:00:10	00:00:10	00:00:00	00:00:00	00:00:29	00:00:00
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	×	0.0%	00:00:10	00:00:08	00:01:07	00:01:07	00:00:34	00:00:34
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:07	00:00:07	00:03:00	00:03:00	00:00:07	00:00:07
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:09	00:00:09	00:01:46	00:01:46	00:00:09	00:00:09
HotelRealOeiras		7	5	()	71.4%	0	②	0.0%	2	Ø	28.6%	00:00:11	00:00:08	00:04:36	00:02:32	00:00:09	00:00:09
	11:00:00	1	1		100.0%	0		0.0%	0	(0.0%	00:00:07	00:00:07	00:01:08	00:01:08	00:00:07	00:00:07
	12:00:00	2	2		100.0%	0	Ø	0.0%	0	S	0.0%	00:00:09	00:00:08	00:02:49	00:02:29	00:00:09	00:00:09
	13:00:00	2	0	8	0.0%	0	Ø	0.0%	2		100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:12	00:00:00
	15:00:00	2	2		100.0%	0		0.0%	0	8	0.0%	00:00:11	00:00:09	00:04:36	00:03:18	00:00:09	00:00:09
HotelRealPalacio		1	0	8	0.0%	0	Ø	0.0%	1	②	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:04	00:00:00
	16:00:00	1	0	8	0.0%	0		0.0%	1		100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:04	00:00:00
HotelRealParque	•	7	7		100.0%	0	Ø	0.0%	0	(3)	0.0%	00:00:11	00:00:08	00:05:35	00:02:52	80:00:00	00:00:08
	11:00:00	1	1		100.0%	0		0.0%	0	(0.0%	00:00:08	00:00:08	00:00:47	00:00:47	00:00:08	00:00:08
	12:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:08	00:05:35	00:03:58	00:00:08	00:00:08
	13:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:11	00:02:01	00:02:01	00:00:11	00:00:11
	15:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:03:17	00:03:06	00:00:06	00:00:06
	16:00:00	1	1		100.0%	0		0.0%	0	×	0.0%	80:00:00	00:00:08	00:03:11	00:03:11	00:00:08	00:00:08
RealResidencia		1	0	8	0.0%	0	②	0.0%	1		100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:07	00:00:00
	13:00:00	1	0	×	0.0%	0		0.0%	1		100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:07	00:00:00
02-11-2018		102	74	<u> </u>	72.5%	5	②	4.9%	23	②	22.5%	00:00:15	00:00:08	00:18:15	00:02:51	00:00:23	00:00:18
GrdRealVillaltalia		42	26	0	61.9%	1	②	2.4%	15		35.7%	00:00:10	00:00:07	00:10:07	00:02:53	00:00:21	00:00:22
	09:00:00	13	3	8	23.1%	0		0.0%	10		76.9%	00:00:07	00:00:06	00:05:08	00:02:37	00:00:11	00:00:07
	10:00:00	4	2	(1)	50.0%	1	(S)	25.0%	1		25.0%	00:00:10	00:00:06	00:03:02	00:03:02	00:01:39	00:02:12
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:06	00:00:06	00:00:28	00:00:28	00:00:06	00:00:06
	12:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:10	00:00:08	00:02:19	00:02:19	00:00:15	00:00:15
	13:00:00	4	2	(1)	50.0%	0		0.0%	2		50.0%	00:00:06	00:00:05	00:03:22	00:03:20	00:00:09	00:00:05
	14:00:00	8	8	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:10	00:00:07	00:07:17	00:02:49	00:00:12	00:00:12
	15:00:00	7	5	W	71.4%	0	Ø	0.0%	2	Ø	28.6%	00:00:10	00:00:08	00:04:00	00:02:43	00:00:24	00:00:24
	16:00:00	2	2	9	100.0%	0		0.0%	0	8	0.0%	00:00:10	00:00:08	00:01:56	00:01:23	00:00:08	80:00:00
	17:00:00	1	1	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:06	00:00:06	00:10:07	00:10:07	00:00:07	00:00:07
	18:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:10	00:00:08	00:03:10	00:03:10	00:00:16	00:00:16
HotelRealOeiras		24	21		87.5%	1		4.2%	2	&	8.3%	00:00:15	00:00:09	00:12:28	00:03:15	00:00:17	00:00:19
	09:00:00	1	0	8	0.0%	1	8	100.0%	0	8	0.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:09	00:00:00
	10:00:00	3	3	9	100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:09	00:04:20	00:02:51	00:00:42	00:00:42
	11:00:00	3	3	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:08	00:04:41	00:02:55	00:00:10	00:00:10
	12:00:00	2	2	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:08	00:01:40	00:01:12	00:00:12	00:00:12
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:13	00:01:44	00:01:44	00:00:39	00:00:39

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	45.00.00	•			100.00/			0.00/			0.00/	00.00.45	00.00.40	00.44.40	00.00.10	22.22.42	00.00.10
	15:00:00	3	3	9	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:10	00:11:10	00:03:46	00:00:18	00:00:18
	16:00:00	3	3		100.0%	0	Ø	0.0%	0	8	0.0%	00:00:13	00:00:09	00:05:26	00:03:44	00:00:09	00:00:09
	17:00:00	8	6	<u> </u>	75.0%	0	Ø	0.0%	2		25.0%	00:00:15	00:00:09	00:12:28	00:03:57	00:00:13	00:00:15
HotelRealPalacio		11	8	()	72.7%	0	Ø	0.0%	3	Ø	27.3%	00:00:15	00:00:08	00:02:58	00:01:38	00:00:11	00:00:11
	09:00:00	4	1	8	25.0%	0		0.0%	3		75.0%	00:00:06	00:00:06	00:00:53	00:00:53	00:00:10	00:00:06
	10:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:09	00:00:09	00:01:18	00:01:18	00:00:09	00:00:09
	12:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:06	00:00:06	00:01:01	00:01:01	00:00:06	00:00:06
	13:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:08	80:00:00	00:02:23	00:02:23	00:00:08	00:00:08
	14:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:14	00:01:23	00:01:23	00:00:41	00:00:41
	16:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:02:58	00:02:58	00:00:07	00:00:07
	18:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:04	00:02:12	00:01:34	00:00:04	00:00:04
HotelRealParque		25	19		76.0%	3		12.0%	3	0	12.0%	00:00:15	00:00:09	00:18:15	00:02:50	00:00:35	00:00:14
	09:00:00	6	1	8	16.7%	3		50.0%	2		33.3%	00:00:15	00:00:11	00:02:05	00:02:05	00:01:55	00:01:14
	10:00:00	2	2		100.0%	0		0.0%	0	8	0.0%	00:00:07	00:00:06	00:02:46	00:01:52	00:00:06	00:00:06
	11:00:00	4	4	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:08	00:00:07	00:18:15	00:06:27	00:00:07	00:00:07
	12:00:00	2	2	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:09	00:00:09	00:01:00	00:00:52	00:00:09	00:00:09
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:08	00:00:08	00:01:37	00:01:37	00:00:08	80:00:00
	16:00:00	3	2	(1)	66.7%	0	Ø	0.0%	1	Ø	33.3%	00:00:15	00:00:09	00:01:57	00:01:30	00:00:10	00:00:13
	17:00:00	6	6	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:09	00:04:22	00:02:16	00:00:13	00:00:13
	18:00:00	1	1	②	100.0%	0		0.0%	0	8	0.0%	00:00:10	00:00:10	00:02:16	00:02:16	00:00:10	00:00:10
03-11-2018		47	18	8	38.3%	7	<u></u>	14.9%	22	②	46.8%	00:00:15	00:00:09	00:11:08	00:04:03	00:00:19	00:00:10
GrdRealVillaltalia		13	5	8	38.5%	4	(3)	30.8%	4	②	30.8%	00:00:10	00:00:08	00:06:27	00:03:30	00:00:28	00:00:14
	10:00:00	1	0	8	0.0%	1	(100.0%	0	8	0.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:01:50	00:00:00
	11:00:00	6	2	8	33.3%	2	8	33.3%	2	Ø	33.3%	00:00:10	00:00:10	00:04:46	00:04:00	00:00:16	00:00:10
	13:00:00	2	1	(1)	50.0%	0		0.0%	1	Ø	50.0%	00:00:10	00:00:08	00:02:22	00:02:22	00:00:14	00:00:21
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:09	00:00:09	00:06:27	00:06:27	00:00:09	00:00:09
	15:00:00	1	1	②	100.0%	0		0.0%	0	8	0.0%	00:00:10	00:00:06	00:00:40	00:00:40	00:00:20	00:00:20
	16:00:00	2	0	8	0.0%	1	(X)	50.0%	1	Ø	50.0%	00:00:10	00:00:10	00:00:00	00:00:00	00:00:49	00:00:00
HotelRealOeiras		15	8		53.3%	3	(3)	20.0%	4	②	26.7%	00:00:15	00:00:10	00:11:08	00:05:01	00:00:28	00:00:09
	09:00:00	1	1	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:07	00:00:07	00:03:33	00:03:33	00:00:07	00:00:07
	10:00:00	3	1	8	33.3%	1	8	33.3%	1	Ø	33.3%	00:00:15	00:00:12	00:11:08	00:11:08	00:01:22	00:00:10
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:12	00:00:12	00:05:30	00:05:30	00:00:12	00:00:12
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:07	00:00:07	00:01:38	00:01:38	00:00:07	00:00:07
	13:00:00	2	1	(1)	50.0%	1	8	50.0%	0	8	0.0%	00:00:09	00:00:09	00:06:34	00:06:34	00:00:12	00:00:09
	14:00:00	4	1	8	25.0%	0	Ø	0.0%	3	Ø	75.0%	00:00:10	00:00:10	00:03:49	00:03:49	00:00:18	00:00:10
	15:00:00	2	1	(1)	50.0%	1	8	50.0%	0	8	0.0%	00:00:15	00:00:12	00:02:55	00:02:55	00:00:24	00:00:08
	16:00:00	1	1	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:09	00:00:09	00:05:00	00:05:00	00:00:09	00:00:09
HotelRealPalacio		12	2	(S)	16.7%	0		0.0%	10	②	83.3%	00:00:09	00:00:08	00:05:06	00:03:23	00:00:06	00:00:08
	09:00:00	3	1	8	33.3%	0	Ø	0.0%	2		66.7%	00:00:07	00:00:07	00:05:06	00:05:06	00:00:06	00:00:07
	10:00:00	2	0	8	0.0%	0	Ø	0.0%	2	Ø	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:08	00:00:00
	11:00:00	2	0	S	0.0%	0	Ø	0.0%	2	Ø	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:06	00:00:00
	12:00:00	2	0	8	0.0%	0	Ø	0.0%	2	Ø	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:04	00:00:00
					0.00/			0.0%	1		100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:09	00:00:00
	13:00:00	1	0		0.0%	0		0.070									
	13:00:00 15:00:00	1	0	&	0.0%	0	Ø	0.0%	1	Ø	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:04	00:00:00
									1 0	⊘		00:00:00	00:00:00 00:00:09	00:00:00 00:01:40	00:00:00 00:01:40		00:00:00 00:00:09
HotelRealParque	15:00:00	1	0	⊗	0.0%	0	⊘	0.0%	0	8	100.0%	00:00:09	00:00:09			00:00:04	
HotelRealParque	15:00:00	1	0	8	0.0%	0	Ø	0.0%			100.0%			00:01:40	00:01:40	00:00:04 00:00:09	00:00:09

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	14:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:10	00:00:10	00:03:42	00:03:42	00:00:11	00:00:11
05-11-2018		136	74	<u> </u>	54.4%	14		10.3%	48		35.3%	00:00:15	00:00:10	00:08:38	00:02:24	00:00:29	00:00:16
GrdRealVillaltalia		23	15	0	65.2%	1	Ø	4.3%	7	Ø	30.4%	00:00:10	00:00:08	00:08:38	00:03:02	00:00:18	00:00:10
	09:00:00	2	2		100.0%	0		0.0%	0	(2)	0.0%	00:00:08	00:00:08	00:04:28	00:03:05	00:00:08	00:00:08
	10:00:00	2	2	②	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:10	00:00:08	00:02:57	00:01:54	00:00:13	00:00:13
	11:00:00	1	0	8	0.0%	0	Ø	0.0%	1	Ø	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:35	00:00:00
	12:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:09	00:00:07	00:02:57	00:02:49	00:00:07	00:00:07
	14:00:00	4	1	8	25.0%	1	8	25.0%	2	②	50.0%	00:00:10	00:00:09	00:04:38	00:02:40	00:00:44	00:00:07
	15:00:00	5	3	()	60.0%	0	Ø	0.0%	2	②	40.0%	00:00:10	00:00:07	00:08:38	00:04:12	00:00:13	00:00:16
	16:00:00	3	2	()	66.7%	0	Ø	0.0%	1		33.3%	00:00:09	00:00:08	00:03:11	00:02:36	00:00:09	00:00:09
	17:00:00	3	2	()	66.7%	0		0.0%	1		33.3%	00:00:08	00:00:08	00:04:10	00:03:29	00:00:19	00:00:08
HotelRealOeiras		55	31	<u>()</u>	56.4%	6	<u>()</u>	10.9%	18	②	32.7%	00:00:15	00:00:10	00:07:09	00:02:21	00:00:28	00:00:17
	09:00:00	9	4	8	44.4%	0		0.0%	5	Ø	55.6%	00:00:15	00:00:10	00:02:55	00:02:08	00:00:23	00:00:27
	10:00:00	12	6	(1)	50.0%	2	8	16.7%	4		33.3%	00:00:15	00:00:11	00:05:04	00:01:51	00:00:29	00:00:15
	11:00:00	5	5		100.0%	0		0.0%	0	8	0.0%	00:00:13	00:00:10	00:07:09	00:03:55	00:00:10	00:00:10
	12:00:00	2	2		100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:11	00:01:17	00:01:08	00:00:16	00:00:16
	13:00:00	3	3		100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:10	00:02:10	00:01:34	00:00:14	00:00:14
	14:00:00	6	2	8	33.3%	2	8	33.3%	2	Ø	33.3%	00:00:15	00:00:10	00:04:44	00:03:36	00:00:14	00:00:14
	15:00:00	5	3	(1)	60.0%	0		0.0%	2		40.0%	00:00:15	00:00:10	00:01:32	00:01:12	00:00:22	00:00:30
	16:00:00	10	3	8	30.0%	2	8	20.0%	5		50.0%	00:00:15	00:00:10	00:03:58	00:02:18	00:01:02	00:00:14
	17:00:00	2	2		100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:10	00:02:52	00:02:40	00:00:16	00:00:16
	18:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:11	00:03:35	00:03:35	00:00:23	00:00:23
HotelRealPalacio		35	17	8	48.6%	3	②	8.6%	15	②	42.9%	00:00:15	00:00:11	00:05:11	00:02:34	00:00:35	00:00:21
	09:00:00	7	1	8	14.3%	0		0.0%	6		85.7%	00:00:11	00:00:11	00:04:29	00:04:29	00:00:10	00:00:11
	10:00:00	1	0	8	0.0%	1	8	100.0%	0	(S)	0.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:00:51	00:00:00
	11:00:00	2	2		100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:12	00:01:03	00:00:50	00:00:18	00:00:18
	12:00:00	3	3		100.0%	0		0.0%	0	8	0.0%	00:00:11	00:00:09	00:04:03	00:02:38	00:00:09	00:00:09
	13:00:00	3	3		100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:12	00:01:39	00:01:15	00:00:39	00:00:39
	14:00:00	5	1	8	20.0%	0		0.0%	4	9	80.0%	00:00:09	00:00:09	00:05:11	00:05:11	00:00:06	00:00:09
	15:00:00	5	3	()	60.0%	0		0.0%	2	Ø	40.0%	00:00:15	00:00:08	00:04:59	00:02:40	00:00:11	00:00:13
	16:00:00	8	3	8	37.5%	2	(S)	25.0%	3	Ø	37.5%	00:00:15	00:00:12	00:03:43	00:02:51	00:01:42	00:00:37
	19:00:00	1	1		100.0%	0		0.0%	0	(S)	0.0%	00:00:12	00:00:12	00:04:03	00:04:03	00:00:12	00:00:12
HotelRealParque		20	9	8	45.0%	4	8	20.0%	7	②	35.0%	00:00:15	00:00:10	00:02:42	00:01:22	00:00:35	00:00:12
	09:00:00	3	1	8	33.3%	1	8	33.3%	1	Ø	33.3%	00:00:15	00:00:15	00:01:12	00:01:12	00:00:20	00:00:15
	10:00:00	2	0	8	0.0%	0	Ø	0.0%	2	Ø	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:07	00:00:00
	11:00:00	3	2	W C	66.7%	0	Ø	0.0%	1	Ø	33.3%	00:00:09	00:00:08	00:01:10	00:01:06	00:00:11	00:00:09
	12:00:00	2	2		100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:14	00:01:47	00:01:06	00:00:14	00:00:14
	14:00:00	4	2		50.0%	1	8	25.0%	1	Ø	25.0%	00:00:07	00:00:05	00:02:37	00:01:30	00:00:07	00:00:06
	15:00:00	2	0	8	0.0%	1	8	50.0%	1		50.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:02:22	00:00:00
	16:00:00	4	2		50.0%	1	(X)	25.0%	1		25.0%	00:00:15	00:00:11	00:02:42	00:01:54	00:01:01	00:00:20
RealResidencia	45.00.00	3	2		66.7%	0	Ø	0.0%	1		33.3%	00:00:15	00:00:09	00:03:06	00:01:46	00:00:15	00:00:18
	15:00:00	2	2		100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:09	00:03:06	00:01:46	00:00:18	00:00:18
	16:00:00	1	0	8	0.0%	0		0.0%	1	Ø	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:09	00:00:00
06-11-2018		82	62	(1)	75.6%	1	Ø	1.2%	19	Ø	23.2%	00:00:15	00:00:10	00:19:04	00:03:17	00:00:19	00:00:19
GrdRealVillaltalia		16	14		87.5%	0	Ø	0.0%	2	()	12.5%	00:00:10	00:00:08	00:13:13	00:03:36	00:00:21	00:00:22
	10:00:00	3	2		66.7%	0		0.0%	1		33.3%	00:00:08	00:00:08	00:03:43	00:03:21	00:00:13	00:00:08
	11:00:00	2	2		100.0%	0	9	0.0%	0	8	0.0%	00:00:10	00:00:08	00:03:45	00:03:14	00:00:19	00:00:19
	12:00:00	2	2		100.0%	0		0.0%	0	S	0.0%	00:00:09	00:00:09	00:06:42	00:04:54	00:00:09	00:00:09

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	13:00:00 14:00:00	3	2	Ø	100.0%	0		0.0%	0	S	0.0%	00:00:10	00:00:09	00:01:35	00:01:25	00:00:34	00:00:34
		3	3		100.0%	0		0.0%	0		Λ Λ0/	00.00.40	00.00.00	00.05.44	00.00.50	00.00.00	
						· ·			0	S	0.0%	00:00:10	80:00:00	00:05:44	00:02:53	00:00:28	00:00:28
	15:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:10	00:00:10	00:02:30	00:02:30	00:00:52	00:00:52
	16:00:00	1	0	8	0.0%	0		0.0%	1		100.0%	00:00:10	00:00:10	00:00:00	00:00:00	00:00:03	00:00:00
	17:00:00	2	2		100.0%	0		0.0%	0	8	0.0%	00:00:06	00:00:04	00:13:13	00:06:44	00:00:15	00:00:15
HotelRealOeiras		24	16	<u>()</u>	66.7%	0		0.0%	8	②	33.3%	00:00:15	00:00:10	00:06:20	00:02:33	00:00:16	00:00:14
	09:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:10	00:00:10	00:03:26	00:03:26	00:00:10	00:00:10
	10:00:00	7	2	8	28.6%	0		0.0%	5	Ø	71.4%	00:00:15	00:00:13	00:02:35	00:02:20	00:00:22	00:00:19
	11:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:12	00:04:20	00:04:20	00:00:25	00:00:25
	12:00:00	1	0	8	0.0%	0	S	0.0%	1	Ø	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:07	00:00:00
	13:00:00	1	1	Ø	100.0%	0	S	0.0%	0	8	0.0%	00:00:09	00:00:09	00:03:08	00:03:08	00:00:09	00:00:09
	14:00:00	2	1	1	50.0%	0	Ø	0.0%	1	②	50.0%	00:00:05	00:00:05	00:05:07	00:05:07	00:00:04	00:00:05
	15:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:10	00:00:09	00:06:20	00:02:59	00:00:09	00:00:09
	16:00:00	2	1	(1)	50.0%	0	S	0.0%	1	Ø	50.0%	00:00:15	00:00:12	00:00:53	00:00:53	00:00:25	00:00:25
	17:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:06	00:00:06	00:01:39	00:01:39	00:00:06	00:00:06
	18:00:00	5	5	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:11	00:03:21	00:01:43	00:00:15	00:00:15
HotelRealPalacio		19	15		78.9%	1		5.3%	3	②	15.8%	00:00:15	00:00:11	00:19:04	00:05:33	00:00:29	00:00:25
	09:00:00	3	3		100.0%	0		0.0%	0	8	0.0%	00:00:11	00:00:10	00:05:54	00:03:42	00:00:10	00:00:10
	10:00:00	3	2	(1)	66.7%	0	S	0.0%	1	Ø	33.3%	00:00:15	00:00:12	00:09:46	00:09:25	00:00:46	00:00:57
	12:00:00	1	1	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:11	00:00:11	00:03:20	00:03:20	00:00:11	00:00:11
	13:00:00	2	2		100.0%	0	S	0.0%	0	8	0.0%	00:00:13	00:00:12	00:03:58	00:02:38	00:00:12	00:00:12
	14:00:00	5	3	(1)	60.0%	1	(20.0%	1	Ø	20.0%	00:00:15	00:00:11	00:05:31	00:03:43	00:00:38	00:00:15
	15:00:00	1	1	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:10	00:19:04	00:14:39	00:01:48	00:01:48
	16:00:00	3	2	1	66.7%	0		0.0%	1	②	33.3%	00:00:08	00:00:08	00:04:20	00:02:53	00:00:07	00:00:08
	17:00:00	1	1	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:11	00:04:02	00:04:02	00:00:22	00:00:22
HotelRealParque		20	14		70.0%	0		0.0%	6	②	30.0%	00:00:15	00:00:10	00:04:16	00:01:38	00:00:12	00:00:14
	09:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:12	00:00:43	00:00:43	00:00:24	00:00:24
	10:00:00	1	1	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:11	00:00:11	00:00:36	00:00:36	00:00:11	00:00:11
	11:00:00	2	2	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:11	00:00:10	00:02:00	00:01:20	00:00:10	00:00:10
	12:00:00	4	3	(1)	75.0%	0		0.0%	1	Ø	25.0%	00:00:15	00:00:08	00:04:07	00:02:00	00:00:10	00:00:11
	14:00:00	5	2	8	40.0%	0		0.0%	3	Ø	60.0%	00:00:10	00:00:08	00:04:16	00:03:31	00:00:08	00:00:08
	15:00:00	4	2	(1)	50.0%	0		0.0%	2	Ø	50.0%	00:00:13	00:00:11	00:02:35	00:01:53	00:00:11	00:00:12
	16:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:10	00:00:27	00:00:27	00:00:35	00:00:35
	17:00:00	2	2		100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:09	00:01:02	00:00:48	00:00:14	00:00:14
RealResidencia		3	3		100.0%	0		0.0%	0	(3)	0.0%	00:00:15	00:00:13	00:01:49	00:01:22	00:00:31	00:00:31
	10:00:00	2	2		100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:14	00:01:46	00:01:09	00:00:35	00:00:35
	11:00:00	0	0		#DIV/0!	0	+	#DIV/0!	0		#DIV/0!	00:00:15	00:00:15	00:00:00	00:00:00	00:00:00	00:00:00
	12:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:09	00:00:09	00:01:49	00:01:49	00:00:24	00:00:24
07-11-2018		93	62		66.7%	6		6.5%	25		26.9%	00:00:15	00:00:10	00:11:21	00:02:30	00:00:25	00:00:17
GrdRealVillaltalia		22	14	<u> </u>	63.6%	2	⊘	9.1%	6	O	27.3%	00:00:10	00:00:09	00:05:56	00:02:08	00:00:29	00:00:20
	09:00:00	6	3	(1)	50.0%	0		0.0%	3		50.0%	00:00:10	00:00:08	00:02:59	00:01:22	00:00:10	00:00:08
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:10	00:00:08	00:03:13	00:03:13	00:00:19	00:00:19
	12:00:00	3	3	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:10	00:00:09	00:05:56	00:02:22	00:00:39	00:00:39
	13:00:00	3	3	Ø	100.0%	0		0.0%	0	S	0.0%	00:00:10	00:00:08	00:03:12	00:01:52	00:00:11	00:00:11
	14:00:00	4	0	X	0.0%	2	X	50.0%	2		50.0%	00:00:10	00:00:10	00:00:00	00:00:00	00:01:10	00:00:00
	16:00:00	3	3	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:10	00:00:09	00:02:42	00:02:15	00:00:22	00:00:22
	18:00:00	1	0		0.0%	0		0.0%	1		100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:48	00:00:00

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	00.00.00	E			40.00/	0		0.00/	2		60.00/	00.00.12	00.00.10	00.01.27	00.01.00	00.00.00	00.00.10
	09:00:00	5	2		40.0%	0	O	0.0%	3	9	60.0%	00:00:13	00:00:10	00:01:37	00:01:00	00:00:09	00:00:10
	11:00:00	·	3		75.0%	0	O	0.0%	·	8	25.0%	00:00:11	00:00:10	00:04:03	00:02:59	00:00:10	00:00:10
	12:00:00	3	3		100.0%	0			0			00:00:15	00:00:10	00:05:30	00:05:04	00:00:14	00:00:14
	14:00:00	1	0	(S)	0.0%	0		0.0%	1		100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:07	00:00:00
	15:00:00	6	5		83.3%	1		16.7%	0	8	0.0%	00:00:15	00:00:13	00:04:16	00:02:56	00:00:56	00:00:14
	17:00:00	1	1		100.0%	0	Ø	0.0%	0	8	0.0%	00:00:07	00:00:07	00:01:41	00:01:41	00:00:07	00:00:07
	18:00:00	2	1		50.0%	0		0.0%	1		50.0%	00:00:05	00:00:05	00:00:01	00:00:01	00:01:24	00:02:41
HotelRealPalacio		18	9	()	50.0%	1	Ø	5.6%	8	Ø	44.4%	00:00:15	00:00:11	00:08:57	00:02:52	00:00:22	00:00:18
	09:00:00	5	0	8	0.0%	0	Ø	0.0%	5	Ø	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:14	00:00:00
	10:00:00	2	2	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:07	00:00:07	00:01:55	00:01:10	00:00:07	00:00:07
	11:00:00	2	2		100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:11	00:08:57	00:05:20	00:00:16	00:00:16
	12:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:09	00:00:09	00:00:38	00:00:38	00:00:09	00:00:09
	13:00:00	1	1		100.0%	0		0.0%	0		0.0%	80:00:00	80:00:00	00:00:57	00:00:57	80:00:00	80:00:00
	14:00:00	2	0	\otimes	0.0%	0		0.0%	2		100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:14	00:00:00
	15:00:00	2	1		50.0%	0		0.0%	1		50.0%	00:00:15	00:00:10	00:01:14	00:01:14	00:00:32	00:00:59
	17:00:00	2	2		100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:13	00:07:47	00:05:00	00:00:20	00:00:20
	18:00:00	1	0	8	0.0%	1	×	100.0%	0	8	0.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:02:14	00:00:00
HotelRealParque		30	24	②	80.0%	2	②	6.7%	4		13.3%	00:00:15	00:00:10	00:11:21	00:02:23	00:00:20	00:00:13
	09:00:00	3	2		66.7%	0		0.0%	1		33.3%	00:00:12	00:00:08	00:04:32	00:02:52	00:00:08	00:00:10
	10:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:08	00:00:08	00:00:42	00:00:42	00:00:08	00:00:08
	11:00:00	3	3	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:10	00:11:21	00:06:30	00:00:13	00:00:13
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:11	00:00:32	00:00:32	00:00:22	00:00:22
	13:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:13	00:00:10	00:02:13	00:00:58	00:00:10	00:00:10
	14:00:00	5	3	()	60.0%	1	8	20.0%	1	Ø	20.0%	00:00:15	00:00:11	00:00:39	00:00:33	00:00:35	00:00:10
	15:00:00	5	3	(1)	60.0%	0	Ø	0.0%	2	Ø	40.0%	00:00:15	00:00:11	00:04:11	00:03:34	00:00:12	00:00:15
	16:00:00	5	5	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:09	00:05:18	00:02:03	00:00:16	00:00:16
	17:00:00	1	1	②	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:13	00:00:13	00:03:41	00:03:41	00:00:14	00:00:14
	18:00:00	2	1	()	50.0%	1	(50.0%	0	8	0.0%	00:00:15	00:00:12	00:00:39	00:00:39	00:01:06	00:00:10
RealResidencia		1	0	8	0.0%	0	②	0.0%	1	Ø	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:04	00:00:00
	15:00:00	1	0	8	0.0%	0		0.0%	1	Ø	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:04	00:00:00
08-11-2018		134	94		70.40/												
GrdRealVillaltalia					70.1%	10		7.5%	30		22.4%	00:00:16	00:00:09	00:16:41	00:03:27	00:00:20	00:00:20
		37	22	0	70.1% 59.5%	10 5	(7.5% 13.5%	30 10	Ø	22.4% 27.0%	00:00:16 00:00:10	00:00:09 00:00:08	00:16:41 00:16:41	00:03:27 00:04:20	00:00:20 00:00:23	
	09:00:00	37		() (<u>&</u>													00:00:20
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Service Performance Report

	15:00:00	3	2		100.0%	0		0.0%	0		0.00/	00.00.14	00.00.11	00.07.27	00.03.43	00.00.11	00:00:11
	15:00:00		3			-	Ø				0.0%	00:00:14	00:00:11	00:07:37	00:03:43	00:00:11	
	16:00:00	10	5		50.0%	0		0.0%	5		50.0%	00:00:15	00:00:10	00:09:22	00:05:17	00:00:10	00:00:14
	17:00:00	6	5		83.3%	1	8	16.7%	0	8	0.0%	00:00:15	00:00:10	00:04:23	00:01:46	00:00:18	00:00:14
	18:00:00	2	2		100.0%	0		0.0%	0	8	0.0%	00:00:09	00:00:07	00:06:04	00:04:48	00:00:07	00:00:07
HotelRealPalacio		32	25	(1)	78.1%	2	②	6.3%	5	②	15.6%	00:00:16	00:00:10	00:09:57	00:03:22	00:00:23	00:00:26
	09:00:00	6	3	•	50.0%	0	Ø	0.0%	3		50.0%	00:00:15	00:00:08	00:09:33	00:03:28	00:00:33	00:00:48
	10:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:12	00:01:40	00:01:40	00:00:54	00:00:54
	11:00:00	1	0	8	0.0%	1	8	100.0%	0	8	0.0%	00:00:07	00:00:07	00:00:00	00:00:00	00:00:07	00:00:00
	12:00:00	6	5	Ø	83.3%	0	Ø	0.0%	1		16.7%	00:00:15	00:00:10	00:09:57	00:04:16	00:00:22	00:00:25
	13:00:00	5	5	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:11	00:08:32	00:04:40	00:00:18	00:00:18
	14:00:00	4	4	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:10	00:04:46	00:03:43	00:00:27	00:00:27
	15:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:16	00:00:09	00:03:01	00:02:18	00:00:14	00:00:14
	16:00:00	4	2	(1)	50.0%	1	(S)	25.0%	1		25.0%	00:00:15	00:00:10	00:04:39	00:03:00	00:00:14	00:00:18
	17:00:00	3	3		100.0%	0		0.0%	0	(S)	0.0%	00:00:15	00:00:11	00:01:15	00:00:46	00:00:22	00:00:22
HotelRealParque		25	17		68.0%	2	②	8.0%	6	②	24.0%	00:00:15	80:00:00	00:04:08	00:01:56	00:00:15	00:00:10
	09:00:00	4	2		50.0%	0		0.0%	2		50.0%	00:00:15	00:00:08	00:02:46	00:02:10	00:00:12	00:00:14
	10:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:05	00:00:05	00:03:16	00:03:16	00:00:05	00:00:05
	12:00:00	7	3	8	42.9%	2	8	28.6%	2		28.6%	00:00:15	00:00:09	00:01:22	00:01:14	00:00:26	00:00:07
	14:00:00	4	3		75.0%	0		0.0%	1		25.0%	00:00:15	00:00:09	00:04:08	00:02:27	00:00:12	00:00:14
	15:00:00	2	2		100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:11	00:01:27	00:01:09	00:00:16	00:00:16
	16:00:00	3	2	()	66.7%	0		0.0%	1		33.3%	00:00:07	00:00:06	00:01:22	00:01:15	00:00:07	00:00:07
	17:00:00	3	3		100.0%	0	Ø	0.0%	0	8	0.0%	00:00:12	00:00:07	00:02:45	00:01:35	00:00:07	00:00:07
	18:00:00	1	1	②	100.0%	0	②	0.0%	0	8	0.0%	00:00:12	00:00:12	00:04:06	00:04:06	00:00:12	00:00:12
09-11-2018		93	63	<u>()</u>	67.7%	8		8.6%	22	②	23.7%	00:00:15	00:00:10	00:11:36	00:02:57	00:00:25	00:00:21
GrdRealVillaltalia		21	13	0	61.9%	3	0	14.3%	5	②	23.8%	00:00:10	00:00:08	00:11:36	00:03:48	00:00:25	00:00:23
	09:00:00	5	2	8	40.0%	0	Ø	0.0%	3		60.0%	00:00:10	00:00:08	00:04:39	00:02:32	00:00:31	00:01:08
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Service Performance Report

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Service Performance Report

	12:00:00	2	2		100.0%	0		0.0%	0	(0.00/	00.00.10	00.00.06	00:44:25	00.05.00	00.00.00	00:00:09
	13:00:00	3	3			0	Ø		0		0.0%	00:00:10	00:00:06	00:11:35	00:05:00	00:00:09	
	14:00:00	7	4	(0)	57.1%	0		0.0%	3		42.9%	00:00:10	00:00:08	00:06:07	00:02:49	00:00:11	00:00:10
	15:00:00	3	2		66.7%	0		0.0%	1		33.3%	00:00:10	00:00:08	00:00:54	00:00:44	00:00:11	00:00:10
	16:00:00	2	1		50.0%	1	8	50.0%	0	8	0.0%	00:00:10	00:00:08	00:01:45	00:01:45	00:00:18	00:00:07
	17:00:00	3	2		66.7%	1	8	33.3%	0	8	0.0%	00:00:10	00:00:08	00:03:25	00:02:58	00:00:37	00:00:10
HotelRealOeiras		23	21	Ø	91.3%	0	Ø	0.0%	2	8	8.7%	00:00:15	80:00:00	00:09:55	00:03:09	00:00:09	00:00:09
	10:00:00	2	2		100.0%	0		0.0%	0	8	0.0%	00:00:10	00:00:09	00:01:09	00:00:51	00:00:09	00:00:09
	11:00:00	7	5	()	71.4%	0		0.0%	2		28.6%	00:00:15	00:00:10	00:04:25	00:02:52	00:00:10	00:00:12
	12:00:00	2	2	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:08	80:00:00	00:00:58	00:00:50	00:00:08	00:00:08
	13:00:00	1	1		100.0%	0		0.0%	0	(S)	0.0%	00:00:04	00:00:04	00:09:55	00:09:55	00:00:04	00:00:04
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:02:53	00:02:53	00:00:10	00:00:10
	15:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:06	00:08:14	00:04:35	00:00:06	00:00:06
	16:00:00	5	5		100.0%	0		0.0%	0	(0.0%	00:00:12	00:00:10	00:04:09	00:02:30	00:00:10	00:00:10
	17:00:00	2	2	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:09	00:00:08	00:09:05	00:04:52	00:00:08	00:00:08
	18:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	(S)	0.0%	00:00:06	00:00:06	00:02:48	00:02:48	00:00:06	00:00:06
HotelRealPalacio		24	21		87.5%	1		4.2%	2	(S)	8.3%	00:00:15	00:00:09	00:05:26	00:01:54	00:00:16	00:00:15
	10:00:00	2	2		100.0%	0		0.0%	0	8	0.0%	00:00:10	00:00:09	00:04:32	00:02:48	00:00:09	00:00:09
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:12	00:00:12	00:01:13	00:01:13	00:00:12	00:00:12
	12:00:00	3	3	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:11	00:00:09	00:03:20	00:01:56	00:00:09	00:00:09
	13:00:00	3	2	()	66.7%	0		0.0%	1		33.3%	00:00:08	00:00:08	00:00:58	00:00:46	00:00:13	00:00:08
	14:00:00	2	1	(1)	50.0%	1	(X)	50.0%	0	(S)	0.0%	00:00:15	00:00:14	00:05:26	00:05:26	00:00:28	00:00:12
	15:00:00	4	4		100.0%	0		0.0%	0	(X)	0.0%	00:00:15	00:00:09	00:03:08	00:01:13	00:00:19	00:00:19
	16:00:00	2	2		100.0%	0		0.0%	0	8	0.0%	00:00:05	00:00:05	00:03:51	00:02:26	00:00:05	00:00:05
	17:00:00	7	6		85.7%	0		0.0%	1		14.3%	00:00:15	00:00:06	00:04:56	00:01:54	00:00:20	00:00:23
HotelRealParque		17	13		76.5%	1		5.9%	3		17.6%	00:00:15	00:00:07	00:03:39	00:02:05	00:00:22	00:00:26
	11:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:05	00:02:31	00:01:47	00:00:06	00:00:06
	12:00:00	3	2		66.7%	1	8	33.3%	0	8	0.0%	00:00:09	00:00:05	00:03:24	00:02:45	00:00:05	00:00:06
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	15:00:00	2	2		100.0%	0		0.0%	0	(X)	0.0%	00:00:09	00:00:08	00:02:44	00:02:29	00:00:08	00:00:08
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	18:00:00	1	1		100.0%	0		0.0%	0	S	0.0%	00:00:03	00:00:03	00:03:35	00:03:35	00:00:03	00:00:03
RealResidencia	10.00.00	·												00:00:34	00:00:34	00:00:06	00:00:06
realresidencia	13:00:00	1	1		100.0% 100.0%	0	Ø	0.0% 0.0%	0	⊗	0.0% 0.0%	00:00:06 00:00:06	00:00:06 00:00:06	00:00:34	00:00:34	00:00:06	00:00:06
40 44 0040	13.00.00	74	07						-					00:11:30	00:02:59	00:00:20	00:00:17
13-11-2018 GrdRealVillaltalia		71	67		94.4%	2	O	2.8%	2	(2)	2.8%	00:00:15	00:00:10	00:11:30	00:02:39	00:00:19	00:00:17
Giuneaivillaitaila	10:00:00	23 3	22		95.7%	0		0.0% 0.0%	1	⊗	4.3% 0.0%	00:00:11	00:00:09				
			3	Ø	100.0%	0	Ø		0	8		00:00:10	00:00:09	00:00:48	00:00:37	00:00:12	00:00:12
	11:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:09	00:03:27	00:02:06	00:00:25	00:00:25
	13:00:00	2	2		100.0%	0		0.0%	0	8	0.0%	00:00:10	00:00:06	00:01:14	00:01:00	00:00:10	00:00:10
	14:00:00	2	2		100.0%	0		0.0%	0	8	0.0%	00:00:10	00:00:09	00:02:54	00:01:37	00:00:14	00:00:14
	15:00:00	4	4		100.0%	0		0.0%	0	8	0.0%	00:00:10	00:00:09	00:08:23	00:05:26	00:00:16	00:00:16
	16:00:00	4	3		75.0%	0		0.0%	1	Ø	25.0%	00:00:11	00:00:09	00:02:35	00:01:41	00:00:29	00:00:31
	17:00:00	2	2	9	100.0%	0	Ø	0.0%	0	(S)	0.0%	00:00:10	00:00:08	00:01:39	00:01:32	00:00:24	00:00:24
	18:00:00	3	3	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:10	00:00:08	00:11:30	00:07:43	00:00:14	00:00:14
						_		0.00/	0		0.0%	00:00:15	00:00:09	00:11:10	00:03:28	00:00:12	00:00:12
HotelRealOeiras		22	22		100.0%	0		0.0%	U		0.0%	00.00.13	00.00.09	00111110	00.00.20	00.00.12	
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	11.00.00	E			100.00/	0		0.0%	0		0.00/	00.00.12	00.00.10	00.02.06	00.01.47	00.00.10	00.00.10
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	12:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:11:10	00:06:50	00:00:07	00:00:07
	13:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:10	00:09:14	00:06:06	00:00:22	00:00:22
	14:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:08	00:00:08	00:09:10	00:05:16	00:00:08	00:00:08
	15:00:00	5	5	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:09	00:01:25	00:01:00	00:00:11	00:00:11
	16:00:00	1	1	Ø	100.0%	0		0.0%	0	S	0.0%	00:00:05	00:00:05	00:03:16	00:03:16	00:00:05	00:00:05
	18:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:11:06	00:11:06	00:00:07	00:00:07
HotelRealPalacio		13	12	②	92.3%	1	Ø	7.7%	0	(2)	0.0%	00:00:15	00:00:10	00:07:01	00:02:02	00:00:26	00:00:24
	09:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:11	00:01:26	00:01:26	00:00:23	00:00:23
	10:00:00	1	1		100.0%	0		0.0%	0	(X)	0.0%	00:00:06	00:00:06	00:00:27	00:00:27	00:00:06	00:00:06
	12:00:00	3	2		66.7%	1	×	33.3%	0	×	0.0%	00:00:15	00:00:12	00:02:41	00:01:41	00:00:37	00:00:30
	14:00:00	4	4		100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:08	00:06:03	00:02:07	00:00:12	00:00:12
	15:00:00	2	2		100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:12	00:07:01	00:03:54	00:00:34	00:00:34
	16:00:00	1	1		100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:13	00:01:17	00:01:17	00:01:25	00:01:25
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:05	00:00:05	00:01:37	00:01:37	00:00:05	00:00:05
HotelRealParque		13	11	②	84.6%	1	②	7.7%	1	(3)	7.7%	00:00:15	00:00:11	00:10:18	00:03:06	00:00:31	00:00:17
	10:00:00	1	1		100.0%	0	Ø	0.0%	0	(0.0%	00:00:11	00:00:11	00:01:15	00:01:15	00:00:11	00:00:11
	11:00:00	2	1	(1)	50.0%	0	Ø	0.0%	1	Ø	50.0%	00:00:07	00:00:07	00:03:11	00:03:11	00:00:06	00:00:07
	12:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	(X)	0.0%	00:00:15	00:00:11	00:10:18	00:05:50	00:00:49	00:00:49
	13:00:00	2	1	(1)	50.0%	1	8	50.0%	0	8	0.0%	00:00:15	00:00:13	00:06:52	00:06:52	00:01:48	00:00:06
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	(X)	0.0%	00:00:13	00:00:13	00:02:53	00:02:53	00:00:13	00:00:13
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	(X)	0.0%	00:00:07	00:00:07	00:02:01	00:02:01	00:00:07	00:00:07
	17:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:09	00:02:10	00:01:32	00:00:12	00:00:12
	18:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:07	00:00:07	00:01:43	00:01:43	00:00:07	00:00:07
14-11-2018		115	94	②	81.7%	6		5.2%	15		13.0%	00:00:18	00:00:09	00:15:39	00:02:35	00:00:17	00:00:15
GrdRealVillaltalia		33	27	Ø	81.8%	1	Ø	3.0%	5	Ø	15.2%	00:00:18	00:00:08	00:10:03	00:02:59	00:00:15	00:00:17
	09:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:10	00:00:10	00:00:03	00:00:03	00:00:11	00:00:11
	10:00:00	1	1		100.0%	0	Ø	0.0%	0	(X)	0.0%	00:00:10	00:00:08	00:04:27	00:04:27	00:00:08	00:00:08
	11:00:00	4	3		75.0%	0		0.0%	1		25.0%	00:00:10	00:00:08	00:03:53	00:02:19	00:00:16	00:00:20
	12:00:00	6	5		83.3%	0		0.0%	1		16.7%	00:00:10	00:00:07	00:05:21	00:01:27	00:00:12	00:00:14
	13:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:06	00:00:06	00:04:27	00:04:27	00:00:21	00:00:21
	14:00:00	2	2		100.0%	0		0.0%	0	S	0.0%	00:00:10	00:00:08	00:05:29	00:03:22	00:00:07	00:00:07
	15:00:00	11	8		72.7%	0		0.0%	3		27.3%	00:00:18	00:00:08	00:10:03	00:04:08	00:00:17	00:00:21
	16:00:00	3	3		100.0%	0		0.0%	0	S	0.0%	00:00:10	00:00:08	00:02:16	00:02:02	00:00:16	00:00:16
	17:00:00	3	2		66.7%	1		33.3%	0	8	0.0%	00:00:10	00:00:08	00:05:39	00:02:02	00:00:10	00:00:10
		•	_		JJ.1 /U			00.070			0.070	55.55.10	55.55.55			00:00:25	00:00:05
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HotalPaalOairas	18:00:00	1	1		100.0%	0	Ø	0.0%	0	(2)	0.0%	00:00:05	00:00:05	00:04:28	00:04:28		00-00-12
HotelRealOeiras		38	30		100.0% 78.9%	3	②	7.9%	5	<u> </u>	13.2%	00:00:15	00:00:09	00:07:16	00:02:11	00:00:16	00:00:12
HotelRealOeiras	10:00:00	38 6	30 6		100.0% 78.9% 100.0%	3 0		7.9% 0.0%	5	(<u>)</u>	13.2% 0.0%	00:00:15 00:00:15	00:00:09 00:00:09	00:07:16 00:05:49	00:02:11 00:02:46	00:00:16 00:00:10	00:00:10
HotelRealOeiras	10:00:00 11:00:00	38 6 12	30 6 8		100.0% 78.9% 100.0% 66.7%	3 0 2	✓✓✓	7.9% 0.0% 16.7%	5 0 2	() (S)	13.2% 0.0% 16.7%	00:00:15 00:00:15 00:00:15	00:00:09 00:00:08	00:07:16 00:05:49 00:05:15	00:02:11 00:02:46 00:01:30	00:00:16 00:00:10 00:00:24	00:00:10 00:00:12
HotelRealOeiras	10:00:00 11:00:00 12:00:00	38 6 12 2	30 6 8 0		100.0% 78.9% 100.0% 66.7% 0.0%	3 0 2 0	✓✓✓✓	7.9% 0.0% 16.7% 0.0%	5 0 2 2	() (3) (4)	13.2% 0.0% 16.7% 100.0%	00:00:15 00:00:15 00:00:15 00:00:00	00:00:09 00:00:09 00:00:08 00:00:00	00:07:16 00:05:49 00:05:15 00:00:00	00:02:11 00:02:46 00:01:30 00:00:00	00:00:16 00:00:10 00:00:24 00:00:08	00:00:10 00:00:12 00:00:00
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HotelRealOeiras	10:00:00 11:00:00 12:00:00 13:00:00 14:00:00 15:00:00	38 6 12 2 6 5	30 6 8 0 4 5		100.0% 78.9% 100.0% 66.7% 0.0% 66.7% 100.0%	3 0 2 0 1 0		7.9% 0.0% 16.7% 0.0% 16.7% 0.0%	5 0 2 2 2 1 0		13.2% 0.0% 16.7% 100.0% 16.7% 0.0%	00:00:15 00:00:15 00:00:15 00:00:00 00:00:15 00:00:15	00:00:09 00:00:09 00:00:08 00:00:00 00:00:10 00:00:09 00:00:11	00:07:16 00:05:49 00:05:15 00:00:00 00:05:05 00:07:16 00:01:15	00:02:11 00:02:46 00:01:30 00:00:00 00:02:18 00:03:11 00:01:15	00:00:16 00:00:10 00:00:24 00:00:08 00:00:12 00:00:14 00:00:07	00:00:10 00:00:12 00:00:00 00:00:08 00:00:14 00:00:07
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	10:00:00 11:00:00 12:00:00 13:00:00 14:00:00 15:00:00	38 6 12 2 6 5	30 6 8 0 4 5		100.0% 78.9% 100.0% 66.7% 0.0% 66.7% 100.0%	3 0 2 0 1 0		7.9% 0.0% 16.7% 0.0% 16.7% 0.0%	5 0 2 2 2 1 0		13.2% 0.0% 16.7% 100.0% 16.7% 0.0%	00:00:15 00:00:15 00:00:15 00:00:00 00:00:15 00:00:15	00:00:09 00:00:09 00:00:08 00:00:00 00:00:10 00:00:09 00:00:11	00:07:16 00:05:49 00:05:15 00:00:00 00:05:05 00:07:16 00:01:15 00:04:48 00:03:48	00:02:11 00:02:46 00:01:30 00:00:00 00:02:18 00:03:11 00:01:15 00:02:29 00:01:27	00:00:16 00:00:10 00:00:24 00:00:08 00:00:12 00:00:14 00:00:07 00:00:16 00:00:18	00:00:10 00:00:12 00:00:00 00:00:08 00:00:14 00:00:07 00:00:16 00:00:18
HotelRealOeiras HotelRealPalacio	10:00:00 11:00:00 12:00:00 13:00:00 14:00:00 15:00:00	38 6 12 2 6 5 1	30 6 8 0 4 5 1		100.0% 78.9% 100.0% 66.7% 0.0% 66.7% 100.0% 100.0% 100.0% 84.2%	3 0 2 0 1 0 0		7.9% 0.0% 16.7% 0.0% 16.7% 0.0% 0.0% 0.0%	5 0 2 2 1 0 0	() () () () () () () () () () () () () (13.2% 0.0% 16.7% 100.0% 16.7% 0.0% 0.0% 0.0% 15.8%	00:00:15 00:00:15 00:00:15 00:00:00 00:00:15 00:00:15 00:00:15	00:00:09 00:00:09 00:00:08 00:00:00 00:00:10 00:00:09 00:00:11 00:00:12	00:07:16 00:05:49 00:05:15 00:00:00 00:05:05 00:07:16 00:01:15 00:04:48	00:02:11 00:02:46 00:01:30 00:00:00 00:02:18 00:03:11 00:01:15 00:02:29	00:00:16 00:00:10 00:00:24 00:00:08 00:00:12 00:00:14 00:00:07 00:00:16 00:00:18 00:00:12	00:00:10 00:00:12 00:00:00 00:00:08 00:00:14 00:00:07 00:00:16
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Service Performance Report

	11:00:00	3	2		66.7%	0		0.0%	1	S	33.3%	00:00:05	00:00:05	00:00:20	00:00:16	00:00:07	00:00:05
	12:00:00	2	1	(1)	50.0%	0	Ø	0.0%	1	Ø	50.0%	00:00:09	00:00:06	00:00:56	00:00:43	00:00:22	00:00:09
	14:00:00	2	2	Ø	100.0%	0		0.0%	0	(S)	0.0%	00:00:14	00:00:12	00:01:54	00:01:40	00:00:12	00:00:12
	15:00:00	5	5	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:08	00:09:41	00:04:05	00:00:12	00:00:12
	16:00:00	4	3	()	75.0%	0	Ø	0.0%	1	Ø	25.0%	00:00:06	00:00:06	00:03:29	00:02:05	00:00:07	00:00:06
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	(S)	0.0%	00:00:13	00:00:13	00:06:24	00:06:24	00:00:13	00:00:13
HotelRealParque	Э	22	19		86.4%	1	②	4.5%	2	(9.1%	00:00:15	00:00:11	00:08:03	00:02:14	00:00:23	00:00:21
	09:00:00	3	3	Ø	100.0%	0	②	0.0%	0	(3)	0.0%	00:00:12	00:00:08	00:02:12	00:01:35	00:00:08	00:00:08
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:11	00:03:00	00:03:00	00:00:35	00:00:35
	11:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	(S)	0.0%	00:00:15	00:00:12	00:03:42	00:02:04	00:00:18	00:00:18
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	(S)	0.0%	00:00:13	00:00:13	00:01:36	00:01:36	00:00:13	00:00:13
	13:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:10	00:02:12	00:01:37	00:00:13	00:00:13
	14:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	(S)	0.0%	00:00:15	00:00:09	00:01:32	00:00:52	00:00:15	00:00:15
	15:00:00	1	1	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:06	00:00:06	00:08:03	00:08:03	00:00:06	00:00:06
	16:00:00	5	2	8	40.0%	1	(X)	20.0%	2	Ø	40.0%	00:00:15	00:00:13	00:06:32	00:04:36	00:00:38	00:00:42
	17:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:13	00:01:50	00:01:16	00:00:52	00:00:52
RealResidencia		3	2		66.7%	1	(3)	33.3%	0	(3)	0.0%	00:00:15	00:00:11	00:15:39	00:05:49	00:00:16	00:00:14
	15:00:00	2	1	(1)	50.0%	1	(50.0%	0	(0.0%	00:00:15	00:00:12	00:01:17	00:00:54	00:00:18	00:00:15
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	(X)	0.0%	00:00:04	00:00:04	00:15:39	00:15:39	00:00:14	00:00:14
15-11-2018		78	64		82.1%	4		5.1%	10		12.8%	00:00:16	00:00:09	00:17:05	00:04:00	00:00:22	00:00:16
GrdRealVillaltalia	a	44	35	()	79.5%	2	②	4.5%	7	②	15.9%	00:00:10	00:00:08	00:17:05	00:04:28	00:00:14	00:00:15
	09:00:00	5	4		80.0%	1	(S)	20.0%	0		0.0%	00:00:10	00:00:08	00:07:29	00:03:15	00:00:13	00:00:13
	10:00:00	6	4	()	66.7%	0	Ø	0.0%	2	Ø	33.3%	00:00:10	00:00:08	00:12:31	00:05:13	00:00:17	00:00:20
	11:00:00	7	7	②	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:10	00:00:08	00:07:56	00:03:17	00:00:15	00:00:15
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	(S)	0.0%	00:00:10	00:00:09	00:17:05	00:17:05	00:00:40	00:00:40
	13:00:00	9	4	8	44.4%	1	()	11.1%	4	Ø	44.4%	00:00:10	00:00:08	00:03:54	00:03:22	00:00:12	00:00:14
	14:00:00	5	5	②	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:10	00:00:08	00:09:47	00:05:00	00:00:11	00:00:11
	15:00:00	3	2	(1)	66.7%	0	Ø	0.0%	1	Ø	33.3%	00:00:10	00:00:06	00:10:50	00:06:55	00:00:15	00:00:16
	16:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	S	0.0%	00:00:10	00:00:07	00:03:06	00:01:37	00:00:06	00:00:06
	17:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	S	0.0%	00:00:10	00:00:06	00:07:11	00:02:55	00:00:13	00:00:13
	18:00:00	1	1	②	100.0%	0		0.0%	0	8	0.0%	00:00:10	00:00:10	00:14:55	00:14:55	00:00:19	00:00:19
HotelRealOeiras		18	16		88.9%	1	②	5.6%	1	(3)	5.6%	00:00:15	00:00:11	00:06:14	00:03:00	00:00:26	00:00:18
	10:00:00	2	2		100.0%	0	Ø	0.0%	0		0.0%	00:00:10	00:00:06	00:03:51	00:03:37	00:00:06	00:00:06
	11:00:00	6	6	-			_										
			U		100.0%	0		0.0%	0	×	0.0%	00:00:15	00:00:10	00:06:01	00:02:47	00:00:16	00:00:16
	12:00:00	2	2	9	100.0%	0	⊘	0.0%	0	⊗	0.0%	00:00:15 00:00:15	00:00:10 00:00:10	00:06:01 00:05:33	00:02:47 00:03:18	00:00:16 00:00:20	00:00:16
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			2	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:10	00:05:33	00:03:18	00:00:20	00:00:20
	14:00:00	5	2	Ø	100.0% 80.0%	0	Ø	0.0%	0	⊗	0.0% 20.0%	00:00:15 00:00:15	00:00:10 00:00:12	00:05:33 00:06:14	00:03:18 00:03:52	00:00:20 00:00:27	00:00:20 00:00:33
HotelRealPalacio	14:00:00 15:00:00 16:00:00	5 1 2	2 4 0 2	✓✓✓	100.0% 80.0% 0.0% 100.0%	0 0 1	✓✓✓✓	0.0% 0.0% 100.0% 0.0%	0 1 0	⊗ ⊗ ⊗	0.0% 20.0% 0.0% 0.0%	00:00:15 00:00:15 00:00:15	00:00:10 00:00:12 00:00:15	00:05:33 00:06:14 00:00:00	00:03:18 00:03:52 00:00:00	00:00:20 00:00:27 00:02:57	00:00:20 00:00:33 00:00:00
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HotelRealPalacio	14:00:00 15:00:00 16:00:00 0 11:00:00 12:00:00	5 1 2 2 1	2 4 0 2 2 1	3 3 3 9	100.0% 80.0% 0.0% 100.0% 100.0%	0 0 1 0 0 0		0.0% 0.0% 100.0% 0.0% 0.0%	0 1 0 0 0		0.0% 20.0% 0.0% 0.0% 0.0%	00:00:15 00:00:15 00:00:15 00:00:11 00:00:09 00:00:09	00:00:10 00:00:12 00:00:15 00:00:08 00:00:08 00:00:09	00:05:33 00:06:14 00:00:00 00:01:05 00:11:24 00:00:43	00:03:18 00:03:52 00:00:00 00:01:04 00:06:04 00:00:43	00:00:20 00:00:27 00:02:57 00:00:08 00:00:08 00:00:10	00:00:20 00:00:33 00:00:00 00:00:08 00:00:08 00:00:10
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	14:00:00 15:00:00 16:00:00 0 11:00:00 12:00:00	5 1 2 2 1 1 1	2 4 0 2 2 1 1 9		100.0% 80.0% 0.0% 100.0% 100.0% 100.0% 75.0%	0 0 1 0 0 0 0		0.0% 0.0% 100.0% 0.0% 0.0% 0.0% 0.0%	0 1 0 0 0 0 0	8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	0.0% 20.0% 0.0% 0.0% 0.0% 0.0% 16.7%	00:00:15 00:00:15 00:00:15 00:00:11 00:00:09 00:00:09 00:00:16	00:00:10 00:00:12 00:00:15 00:00:08 00:00:08 00:00:09 00:00:06 00:00:09	00:05:33 00:06:14 00:00:00 00:01:05 00:11:24 00:00:43 00:11:24 00:11:26	00:03:18 00:03:52 00:00:00 00:01:04 00:06:04 00:00:43 00:11:24 00:03:10	00:00:20 00:00:27 00:02:57 00:00:08 00:00:08 00:00:10 00:00:06 00:00:44	00:00:20 00:00:33 00:00:00 00:00:08 00:00:08 00:00:10 00:00:06 00:00:15
	14:00:00 15:00:00 16:00:00 0 11:00:00 12:00:00	5 1 2 2 1 1 1 12 2	2 4 0 2 2 1 1 9		100.0% 80.0% 0.0% 100.0% 100.0% 100.0% 75.0% 100.0%	0 0 1 0 0 0 0		0.0% 0.0% 100.0% 0.0% 0.0% 0.0% 8.3% 0.0%	0 1 0 0 0 0 0 2	⊗ ⊗ ⊗ ⊗ ⊗ ⊗	0.0% 20.0% 0.0% 0.0% 0.0% 0.0% 16.7% 0.0%	00:00:15 00:00:15 00:00:15 00:00:11 00:00:09 00:00:06 00:00:16 00:00:11	00:00:10 00:00:12 00:00:15 00:00:08 00:00:08 00:00:09 00:00:06 00:00:09	00:05:33 00:06:14 00:00:00 00:01:05 00:11:24 00:00:43 00:11:24 00:11:26 00:03:49	00:03:18 00:03:52 00:00:00 00:01:04 00:06:04 00:00:43 00:11:24 00:03:10 00:03:26	00:00:20 00:00:27 00:02:57 00:00:08 00:00:08 00:00:10 00:00:06 00:00:44	00:00:20 00:00:33 00:00:00 00:00:08 00:00:08 00:00:10 00:00:06 00:00:15 00:00:40
	14:00:00 15:00:00 16:00:00 0 11:00:00 12:00:00 9 09:00:00 11:00:00	5 1 2 2 1 1 1 12 2	2 4 0 2 2 1 1 9 2		100.0% 80.0% 0.0% 100.0% 100.0% 100.0% 75.0% 100.0%	0 0 1 0 0 0 0 1 0		0.0% 0.0% 100.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 1 0 0 0 0 0 2 0	8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	0.0% 20.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	00:00:15 00:00:15 00:00:15 00:00:11 00:00:09 00:00:06 00:00:16 00:00:11 00:00:10	00:00:10 00:00:12 00:00:15 00:00:08 00:00:08 00:00:09 00:00:06 00:00:09 00:00:10	00:05:33 00:06:14 00:00:00 00:01:05 00:11:24 00:00:43 00:11:24 00:11:26 00:03:49 00:02:14	00:03:18 00:03:52 00:00:00 00:01:04 00:06:04 00:00:43 00:11:24 00:03:10 00:03:26 00:02:14	00:00:20 00:00:27 00:02:57 00:00:08 00:00:08 00:00:10 00:00:44 00:00:40 00:00:10	00:00:20 00:00:33 00:00:00 00:00:08 00:00:08 00:00:10 00:00:06 00:00:15 00:00:40 00:00:10
	14:00:00 15:00:00 16:00:00 0 11:00:00 12:00:00 11:00:00 11:00:00	5 1 2 2 1 1 1 12 2 1 2	2 4 0 2 2 1 1 9 2 1 2		100.0% 80.0% 0.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0%	0 0 1 0 0 0 0 1 0 0		0.0% 0.0% 100.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 1 0 0 0 0 0 2 0	8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	0.0% 20.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	00:00:15 00:00:15 00:00:15 00:00:11 00:00:09 00:00:06 00:00:16 00:00:11 00:00:10 00:00:10	00:00:10 00:00:12 00:00:15 00:00:08 00:00:08 00:00:09 00:00:06 00:00:09 00:00:10 00:00:10 00:00:08	00:05:33 00:06:14 00:00:00 00:01:05 00:11:24 00:00:43 00:11:24 00:11:26 00:03:49 00:02:14 00:04:01	00:03:18 00:03:52 00:00:00 00:01:04 00:06:04 00:00:43 00:11:24 00:03:10 00:03:26 00:02:14 00:02:52	00:00:20 00:00:27 00:02:57 00:00:08 00:00:08 00:00:10 00:00:44 00:00:40 00:00:10 00:00:08	00:00:20 00:00:33 00:00:00 00:00:08 00:00:08 00:00:10 00:00:15 00:00:40 00:00:10 00:00:08

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Service Performance Report

	17:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:08	00:01:13	00:00:55	00:00:08	00:00:08
	18:00:00	1	0	S	0.0%	1	8	100.0%	0	S	0.0%	00:00:16	00:00:16	00:00:00	00:00:00	00:05:28	00:00:00
RealResidencia		2	2		100.0%	0		0.0%	0	(S)	0.0%	00:00:15	00:00:09	00:05:39	00:05:30	00:00:44	00:00:44
	14:00:00	0	0		#DIV/0!	0		#DIV/0!	0		#DIV/0!	00:00:15	00:00:15	00:00:00	00:00:00	00:00:00	00:00:00
	15:00:00	1	1		100.0%	0		0.0%	0	(X)	0.0%	00:00:01	00:00:01	00:05:39	00:05:39	00:01:10	00:01:10
	17:00:00	1	1		100.0%	0		0.0%	0	S	0.0%	00:00:15	00:00:10	00:05:20	00:05:20	00:00:19	00:00:19
16-11-2018	11.00.00	76	72		94.7%	0		0.0%	4	8	5.3%	00:00:16		00:12:08	00:02:30	00:00:17	00:00:17
GrdRealVillaltalia			21		91.3%		O			&		00:00:10	00:00:09	00:09:04	00:02:12	00:00:16	00:00:17
Orantean vinianana	09:00:00	23	21	O	100.0%	0		0.0%	2	S	8.7% 0.0%	00:00:10	00:00:07 00:00:08	00:04:11	00:01:50	00:00:12	00:00:12
	10:00:00	2	2		100.0%	0		0.0%	0	8	0.0%	00:00:05	00:00:04	00:04:25	00:02:59	00:00:05	00:00:05
	11:00:00	2	2		100.0%	0		0.0%	0	S	0.0%	00:00:10	00:00:09	00:01:21	00:02:03	00:00:14	00:00:14
	12:00:00	5	3		60.0%	0		0.0%	2		40.0%	00:00:10	00:00:07	00:09:04	00:05:02	00:00:14	00:00:14
	13:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:10	00:00:07	00:03:04	00:03:02	00:00:32	00:00:32
	14:00:00	1	1	3	100.0%	0		0.0%	0	S	0.0%	00:00:06	00:00:06	00:01:35	00:01:35	00:00:32	00:00:06
	15:00:00	3	3	9	100.0%			0.0%		S	0.0%	00:00:10					
	16:00:00	2	2	9	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:10	00:00:05	00:04:38	00:02:34	00:00:08	00:00:08
	17:00:00	5	5	9	100.0%	0		0.0%	0	S	0.0%	00:00:10	00:00:09	00:02:28	00:01:28	00:01:03	00:01:03
Hetal Deal Ocines	17.00.00												00:00:08		00:01:14		
HotelRealOeiras	09:00:00	30	28	⊘	93.3%	0		0.0%	2	&	6.7%	00:00:16	00:00:10	00:08:28	00:02:49	00:00:15	00:00:16
		6	6		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:08	00:06:01	00:02:03	00:00:08	00:00:08
	10:00:00	3	3	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:16	00:00:08	00:03:48	00:02:48	00:00:11	00:00:11
	11:00:00	2	2		100.0%	0	Ø	0.0%	0	8	0.0%	00:00:12	00:00:08	00:02:54	00:01:46	00:00:08	00:00:08
	12:00:00	4	3		75.0%	0	Ø	0.0%	1		25.0%	00:00:12	00:00:08	00:07:29	00:03:10	00:00:22	00:00:28
	14:00:00	3	3	9	100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:11	00:07:21	00:03:22	00:00:14	00:00:14
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	16:00:00	3	3	9	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:12	00:04:21	00:02:36	00:00:17	00:00:17
	18:00:00	1	1	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:07	00:00:07	00:01:34	00:01:34	00:00:07	00:00:07
HotelRealPalacio		9	9	②	100.0%	0	②	0.0%	0	8	0.0%	00:00:15	00:00:11	00:12:08	00:03:44	00:00:28	00:00:28
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:12	00:01:24	00:01:24	00:00:24	00:00:24
	11:00:00	2	2	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:12	00:07:03	00:06:00	00:00:23	00:00:23
	12:00:00	3	3	9	100.0%	0	9	0.0%	0	8	0.0%	00:00:15	00:00:12	00:02:44	00:01:16	00:00:52	00:00:52
	17:00:00	2	2	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:07	00:00:06	00:02:20	00:02:08	00:00:06	00:00:06
	18:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:11	00:00:11	00:12:08	00:12:08	00:00:11	00:00:11
HotelRealParque		10	10		100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:09	00:04:13	00:01:47	00:00:14	00:00:14
	09:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:04	00:00:04	00:01:37	00:01:27	00:00:04	00:00:04
	10:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:14	00:00:11	00:02:53	00:01:48	00:00:12	00:00:12
	12:00:00	1	1	9	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:10	00:01:46	00:01:46	00:00:21	00:00:21
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:07	00:00:07	00:00:56	00:00:56	00:00:07	00:00:07
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:08	00:00:08	00:02:15	00:02:15	00:00:08	80:00:00
	17:00:00	3	3		100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:09	00:04:13	00:02:07	00:00:26	00:00:26
RealResidencia		4	4	②	100.0%	0		0.0%	0	(S)	0.0%	00:00:12	00:00:08	00:02:11	00:01:11	00:00:10	00:00:10
	09:00:00	2	2		100.0%	0		0.0%	0	8	0.0%	00:00:11	00:00:06	00:02:11	00:01:06	00:00:08	00:00:08
	10:00:00	1	1	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:12	00:00:12	00:01:44	00:01:44	00:00:12	00:00:12
	16:00:00	1	1	S	100.0%	0		0.0%	0	8	0.0%	00:00:10	00:00:10	00:00:55	00:00:55	00:00:10	00:00:10
17-11-2018		35	15	S	42.9%	7	8	20.0%	13	②	37.1%	00:00:15	00:00:08	00:05:29	00:02:21	00:00:19	00:00:19
GrdRealVillaltalia		7	0	(S)	0.0%	2	8	28.6%	5	②	71.4%	00:00:10	00:00:10	00:00:00	00:00:00	00:00:30	00:00:00
	11:00:00	1	0	8	0.0%	0		0.0%	1		100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:25	00:00:00
	13:00:00	5	0	8	0.0%	1	8	20.0%	4	Ø	80.0%	00:00:10	00:00:10	00:00:00	00:00:00	00:00:18	00:00:00
	14:00:00	1	0	(X)	0.0%						0.0%						

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HotelRealOeiras		14	9		64.3%	4	(X)	28.6%	1		(S)	7.1%	00:00:15	00:00:08	00:05:29	00:02:54	00:00:23	00:00:27
Tiotom curocinus	09:00:00	4	1	S	25.0%	3	S	75.0%	0		S	0.0%	00:00:13	00:00:08	00:00:36	00:00:36	00:00:04	00:00:05
	11:00:00	2	2		100.0%	0		0.0%	0		(X)	0.0%	00:00:11	00:00:10	00:04:23	00:03:52	00:00:10	00:00:10
	12:00:00	1	1		100.0%	0		0.0%	0		(0.0%	00:00:04	00:00:04	00:03:46	00:03:46	00:00:04	00:00:04
	13:00:00	3	1		33.3%	1		33.3%	1			33.3%	00:00:06	00:00:06	00:05:24	00:05:24	00:00:23	00:00:06
	14:00:00	1	1		100.0%	0		0.0%	0		8	0.0%	00:00:05	00:00:05	00:00:24	00:00:24	00:00:05	00:00:05
	15:00:00	1	1		100.0%	0		0.0%	0		8	0.0%	00:00:03	00:00:03	00:05:29	00:05:29	00:00:03	00:00:03
	16:00:00	2	2	3	100.0%	0	O	0.0%	0		8	0.0%	00:00:04	00:00:04	00:03:29	00:03:29	00:00:04	00:00:04
HotelRealPalacio	10.00.00														00:01:47	00:01:14	00:00:07	00:00:07
noteineair aiacio	10:00:00	2 1	2 1		100.0% 100.0%	0		0.0% 0.0%	0		&	0.0%	00:00:09 00:00:09	00:00:07	00:01:28		00:00:09	00:00:09
	12:00:00	1	1	9	100.0%	0	9	0.0%	0		8	0.0%	00:00:09	00:00:09	00:00:38	00:00:38 00:01:28	00:00:09	00:00:09
HetelDeelDeeve	12.00.00																	
HotelRealParque	40.00.00	7	3	(S)	42.9%	0		0.0%	4			57.1%	00:00:10	00:00:07	00:02:27	00:01:22	00:00:06	00:00:07
	10:00:00	1	1		100.0%	0		0.0%	0		(S)	0.0%	00:00:04	00:00:04	00:00:56	00:00:56	00:00:04	00:00:04
	13:00:00	2	0	8	0.0%	0		0.0%	2			100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:08	00:00:00
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0		(S)	0.0%	00:00:06	00:00:06	00:00:43	00:00:43	00:00:06	00:00:06
	16:00:00	3	1	8	33.3%	0	Ø	0.0%	2			66.7%	00:00:10	00:00:10	00:02:27	00:02:27	00:00:07	00:00:10
RealResidencia		5	1	8	20.0%	1	(S)	20.0%	3		②	60.0%	00:00:15	00:00:10	00:02:57	00:02:57	00:00:17	00:00:04
	11:00:00	3	1	(X)	33.3%	0		0.0%	2			66.7%	00:00:04	00:00:04	00:02:57	00:02:57	00:00:06	00:00:04
	15:00:00	2	0	8	0.0%	1	×	50.0%	1			50.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:00:33	00:00:00
19-11-2018		82	62	<u> </u>	75.6%	3		3.7%	17	7	②	20.7%	00:00:15	00:00:09	00:11:42	00:03:21	00:00:17	00:00:14
GrdRealVillaltalia		27	20		74.1%	0		0.0%	7		②	25.9%	00:00:10	80:00:00	00:11:19	00:03:27	00:00:12	00:00:13
	10:00:00	2	2		100.0%	0		0.0%	0		(X)	0.0%	00:00:07	00:00:06	00:03:06	00:02:28	00:00:07	00:00:07
	11:00:00	4	4		100.0%	0		0.0%	0		(X)	0.0%	00:00:10	00:00:08	00:02:56	00:01:07	00:00:18	00:00:18
	12:00:00	4	4		100.0%	0		0.0%	0		(X)	0.0%	00:00:10	80:00:00	00:11:19	00:05:15	00:00:21	00:00:21
	13:00:00	2	2		100.0%	0		0.0%	0		8	0.0%	00:00:10	00:00:07	00:05:47	00:03:37	00:00:14	00:00:14
	14:00:00	3	1	8	33.3%	0		0.0%	2		Ø	66.7%	00:00:10	00:00:10	00:00:41	00:00:41	00:00:11	00:00:10
	15:00:00	3	3		100.0%	0		0.0%	0		8	0.0%	00:00:10	00:00:09	00:08:53	00:06:45	00:00:09	00:00:09
	16:00:00	8	3	8	37.5%	0		0.0%	5		Ø	62.5%	00:00:06	00:00:04	00:02:25	00:01:26	00:00:09	00:00:05
	17:00:00	1	1		100.0%	0		0.0%	0		(X)	0.0%	00:00:08	00:00:08	00:08:49	00:08:49	00:00:08	00:00:08
HotelRealOeiras		32	26		81.3%	2		6.3%	4		<u>()</u>	12.5%	00:00:15	00:00:10	00:11:42	00:03:23	00:00:19	00:00:13
	09:00:00	1	1		100.0%	0		0.0%	0		8	0.0%	00:00:15	00:00:12	00:00:40	00:00:40	00:00:24	00:00:24
	10:00:00	4	3	(1)	75.0%	1	8	25.0%	0	1	8	0.0%	00:00:15	00:00:10	00:02:52	00:01:57	00:00:48	00:00:07
	11:00:00	2	2		100.0%	0		0.0%	0	,	(X)	0.0%	00:00:12	00:00:08	00:03:33	00:03:10	00:00:08	00:00:08
	12:00:00	4	3	(1)	75.0%	1	(X)	25.0%	0		(X)	0.0%	00:00:15	00:00:12	00:05:58	00:02:45	00:00:26	00:00:10
	13:00:00	2	2	②	100.0%	0		0.0%	0		(X)	0.0%	00:00:11	00:00:09	00:03:23	00:01:56	00:00:16	00:00:16
	14:00:00	5	4	Ø	80.0%	0		0.0%	1			20.0%	00:00:14	00:00:08	00:11:42	00:04:18	00:00:08	00:00:09
	15:00:00	4	3	()	75.0%	0		0.0%	1			25.0%	00:00:14	00:00:09	00:05:47	00:04:56	00:00:08	00:00:10
	16:00:00	3	3	Ø	100.0%	0		0.0%	0		8	0.0%	00:00:15	00:00:10	00:06:49	00:04:39	00:00:14	00:00:14
	17:00:00	7	5	(1)	71.4%	0		0.0%	2	!		28.6%	00:00:15	00:00:10	00:08:49	00:03:27	00:00:16	00:00:20
HotelRealPalacio		9	7		77.8%	0		0.0%	2			22.2%	00:00:15	00:00:10	00:06:01	00:03:11	00:00:09	00:00:11
	10:00:00	1	1		100.0%	0		0.0%	0		S	0.0%	00:00:10	00:00:10	00:01:18	00:01:18	00:00:10	00:00:10
	13:00:00	4	2		50.0%	0		0.0%	2			50.0%	00:00:12	00:00:12	00:03:18	00:01:59	00:00:08	00:00:12
	14:00:00	1	1		100.0%	0		0.0%	0		(X)	0.0%	00:00:15	00:00:12	00:05:01	00:05:01	00:00:25	00:00:12
	16:00:00	2	2		100.0%	0		0.0%	0		8	0.0%	00:00:10	00:00:12	00:06:01	00:05:34	00:00:08	00:00:23
	17:00:00	1	1		100.0%	0		0.0%	0		8	0.0%	00:00:10	00:00:04	00:00:54	00:00:54	00:00:04	00:00:04
HotelRealParque	17.00.00														00:07:41	00:03:36	00:00:33	00:00:46
noteineairaique	10:00:00	6 1	4 0		66.7% 0.0%	0		0.0% 0.0%	1			33.3% 100.0%	00:00:15 00:00:00	00:00:08 00:00:00	00:07:41	00:03:36	00:00:33	00:00:46
		·																
	12:00:00	1	1		100.0%	0		0.0%	0			0.0%	00:00:07	00:00:07	00:01:44	00:01:44	00:00:07	00:00:07

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	13:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:07:41	00:07:41	00:00:08	00:00:08
	14:00:00	1	0	(X)	0.0%	0		0.0%	1		100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:03	00:00:00
	15:00:00	2	2		100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:00	00:04:07	00:02:29	00:01:25	00:01:25
RealResidencia	13.00.00													00:05:27	00:02:44	00:00:26	00:00:09
RealResidelicia	09:00:00	8 1	5 1		62.5% 100.0%	0		12.5% 0.0%	2	⊘	25.0% 0.0%	00:00:15 00:00:05	00:00:10 00:00:05	00:03:27	00:02:44	00:00:26	00:00:05
	11:00:00	0	0		#DIV/0!	0		#DIV/0!	0		#DIV/0!	00:00:15	00:00:15	00:00:00	00:01:42	00:00:00	00:00:00
	12:00:00	2	0	(X)	0.0%	1	X	50.0%	1			00:00:00	00:00:15	00:00:00	00:00:00	00:00:00	00:00:00
		1	0	8		·		0.0%	1	Ø		00:00:00					
	14:00:00	1	-		0.0%	0	O			8	100.0%		00:00:00	00:00:00	00:00:00	00:00:10	00:00:00
	16:00:00		1	S	100.0%	0	S	0.0%	0	8	0.0%	00:00:12	00:00:12	00:05:27	00:05:27	00:00:12	00:00:12
	17:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:10	00:03:12	00:02:11	00:00:10	00:00:10
20-11-2018		90	73	②	81.1%	7	⊘	7.8%	10	<u>()</u>		00:00:15	00:00:08	00:13:48	00:02:37	00:00:22	00:00:20
GrdRealVillaltalia		27	23		85.2%	2		7.4%	2	8		00:00:10	00:00:08	00:13:48	00:02:51	00:00:17	00:00:15
	09:00:00	4	2	(0)	50.0%	0		0.0%	2	Ø		00:00:04	00:00:04	00:05:35	00:03:15	00:00:08	00:00:04
	10:00:00	3	2	•	66.7%	1	8	33.3%	0	8	0.0%	00:00:10	00:00:07	00:02:37	00:02:23	00:00:32	00:00:42
	11:00:00	2	2	Ø	100.0%	0	9	0.0%	0	8	0.0%	00:00:10	00:00:09	00:04:28	00:02:48	00:00:20	00:00:20
	12:00:00	5	5	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:10	00:00:08	00:08:46	00:03:43	00:00:12	00:00:12
	13:00:00	2	2	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:10	00:00:08	00:01:03	00:00:48	00:00:08	00:00:08
	14:00:00	8	7	Ø	87.5%	1	W	12.5%	0	8	0.0%	00:00:10	00:00:08	00:03:53	00:01:17	00:00:21	00:00:12
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:05	00:00:05	00:04:25	00:04:25	00:00:05	00:00:05
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:10	00:00:08	00:03:18	00:02:03	00:00:36	00:00:36
	18:00:00	1	1	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:05	00:00:05	00:13:48	00:13:48	00:00:08	00:00:08
HotelRealOeiras		12	8	0	66.7%	2	(S)	16.7%	2	②		00:00:15	00:00:11	00:04:48	00:03:00	00:00:22	00:00:15
	09:00:00	5	1	×	20.0%	2	×	40.0%	2		40.0%	00:00:15	00:00:12	00:00:35	00:00:35	00:00:32	00:00:09
	10:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:10	00:00:10	00:04:48	00:04:48	00:00:10	00:00:10
	12:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:12	00:04:30	00:04:30	00:00:37	00:00:37
	15:00:00	1	1		100.0%	0		0.0%	0	×	0.0%	00:00:10	00:00:10	00:02:09	00:02:09	00:00:10	00:00:10
	16:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:12	00:00:09	00:04:48	00:02:41	00:00:09	00:00:09
	18:00:00	1	1		100.0%	0		0.0%	0	×	0.0%	00:00:15	00:00:12	00:03:54	00:03:54	00:00:23	00:00:23
HotelRealPalacio		31	25		80.6%	3	②	9.7%	3	8	9.7%	00:00:15	00:00:09	00:09:25	00:02:47	00:00:25	00:00:24
	09:00:00	4	1		25.0%	2		50.0%	1		25.0%	00:00:15	00:00:09	00:04:01	00:04:01	00:01:58	00:05:13
	10:00:00	6	4		66.7%	0		0.0%	2		33.3%	00:00:15	00:00:09	00:04:04	00:02:12	00:00:12	00:00:15
	11:00:00	4	3		75.0%	1		25.0%	0	×	0.0%	00:00:09	80:00:00	00:03:24	00:02:28	80:00:00	00:00:07
	12:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	80:00:00	00:01:26	00:01:08	00:00:10	00:00:10
	13:00:00	3	3		100.0%	0		0.0%	0	8	0.0%	00:00:13	00:00:10	00:09:25	00:07:16	00:00:10	00:00:10
	14:00:00	2	2		100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:10	00:00:50	00:00:42	00:00:21	00:00:21
	15:00:00	2	2		100.0%	0		0.0%	0	8	0.0%	00:00:10	00:00:07	00:01:42	00:01:18	00:00:07	00:00:07
	16:00:00	3	3		100.0%	0		0.0%	0	8	0.0%	00:00:09	00:00:06	00:02:56	00:01:31	00:00:06	00:00:06
	17:00:00	0	0		#DIV/0!	0		#DIV/0!	0		#DIV/0!	00:00:15	00:00:15	00:00:00	00:00:00	00:00:00	00:00:00
	18:00:00	4	4		100.0%	0		0.0%	0	8	0.0%	00:00:12	00:00:09	00:05:02	00:03:54	00:00:15	00:00:15
HotelRealParque		18	15	②	83.3%	0	②	0.0%	3	②		00:00:15	00:00:08	00:06:53	00:01:58	00:00:24	00:00:25
	09:00:00	1	0	(X)	0.0%	0		0.0%	1		100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:06	00:00:00
	10:00:00	6	5		83.3%	0		0.0%	1		16.7%	00:00:15	00:00:07	00:01:20	00:00:45	00:00:50	00:00:54
	11:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:04	00:04:49	00:02:15	00:00:04	00:00:04
	12:00:00	2	2		100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:09	00:04:44	00:03:10	00:00:06	00:00:06
	13:00:00	1	1		100.0%	0	Ø	0.0%	0	8	0.0%	00:00:04	00:00:04	00:06:53	00:06:53	00:00:19	00:00:19
	14:00:00	1	0	8	0.0%	0	Ø	0.0%	1		100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:25	00:00:00
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:09	00:00:49	00:00:49	00:00:19	00:00:19

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RealResidencia		2	2	②	100.0%	0	②	0.0%	0	(0.0%	00:00:07	00:00:06	00:01:23	00:00:54	00:00:06	00:00:06
	14:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	S	0.0%	00:00:07	00:00:06	00:01:23	00:00:54	00:00:06	00:00:06
21-11-2018		99	79	<u>()</u>	79.8%	5		5.1%	15	②	15.2%	00:00:16	00:00:08	00:11:46	00:02:13	00:00:16	00:00:13
GrdRealVillaltalia		38	26	0	68.4%	5	<u> </u>	13.2%	7	Ø	18.4%	00:00:11	00:00:07	00:11:46	00:03:00	00:00:22	00:00:11
	09:00:00	6	2	8	33.3%	1		16.7%	3	②	50.0%	00:00:10	00:00:08	00:09:53	00:05:50	00:00:08	00:00:08
	10:00:00	3	3	Ø	100.0%	0		0.0%	0	(X)	0.0%	00:00:10	00:00:05	00:03:50	00:03:30	00:00:08	00:00:08
	11:00:00	3	3	Ø	100.0%	0		0.0%	0	(X)	0.0%	00:00:10	00:00:07	00:03:38	00:02:38	00:00:12	00:00:12
	12:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:10	00:00:08	00:03:13	00:02:40	00:00:16	00:00:16
	13:00:00	3	2	()	66.7%	1	8	33.3%	0	8	0.0%	00:00:09	00:00:08	00:00:31	00:00:23	00:02:29	00:00:09
	14:00:00	9	8	Ø	88.9%	0	Ø	0.0%	1	(1)	11.1%	00:00:10	00:00:06	00:10:14	00:01:39	00:00:08	00:00:08
	15:00:00	4	4	Ø	100.0%	0		0.0%	0	(X)	0.0%	00:00:11	00:00:09	00:07:32	00:03:01	00:00:19	00:00:19
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:07	00:00:07	00:04:55	00:04:55	00:00:07	00:00:07
	17:00:00	7	1	(X)	14.3%	3	(X)	42.9%	3	Ø	42.9%	00:00:07	00:00:07	00:11:46	00:11:46	00:00:11	00:00:08
HotelRealOeiras		12	10		83.3%	0		0.0%	2		16.7%	00:00:15	00:00:09	00:05:23	00:01:34	00:00:09	00:00:10
	11:00:00	1	1		100.0%	0	Ø	0.0%	0		0.0%	00:00:09	00:00:09	00:00:40	00:00:40	00:00:09	00:00:09
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:08	00:00:39	00:00:39	00:00:17	00:00:17
	13:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:09	00:00:06	00:00:48	00:00:33	00:00:06	00:00:06
	14:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:12	00:00:07	00:05:23	00:02:40	00:00:07	00:00:07
	16:00:00	1	1	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:12	00:00:12	00:00:30	00:00:30	00:00:12	00:00:12
	17:00:00	2	1	()	50.0%	0		0.0%	1	Ø	50.0%	00:00:11	00:00:11	00:01:30	00:01:30	00:00:09	00:00:11
	18:00:00	2	1	(1)	50.0%	0	S	0.0%	1	Ø	50.0%	00:00:13	00:00:13	00:03:17	00:03:17	00:00:10	00:00:13
HotelRealPalacio		32	30	②	93.8%	0	②	0.0%	2	(S)	6.3%	00:00:16	00:00:09	00:06:42	00:01:54	00:00:12	00:00:12
	09:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:08	00:01:50	00:01:10	00:00:18	00:00:18
	10:00:00	6	5	Ø	83.3%	0	Ø	0.0%	1	Ø	16.7%	00:00:11	00:00:07	00:01:53	00:01:29	00:00:07	00:00:07
	11:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:10	00:00:06	00:05:37	00:03:16	00:00:06	00:00:06
	12:00:00	5	5	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:12	00:06:42	00:02:06	00:00:14	00:00:14
	13:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:12	00:00:09	00:02:34	00:01:35	00:00:09	00:00:09
	14:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:09	00:00:11	00:00:10	00:00:14	00:00:14
	15:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:16	00:00:11	00:02:25	00:02:08	00:00:22	00:00:22
	17:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:08	00:05:40	00:03:16	00:00:11	00:00:11
	18:00:00	4	3	()	75.0%	0	Ø	0.0%	1	Ø	25.0%	00:00:15	00:00:10	00:03:34	00:01:45	00:00:13	00:00:14
HotelRealParque		16	12		75.0%	0	②	0.0%	4	②	25.0%	00:00:15	00:00:09	00:04:09	00:01:47	00:00:17	00:00:20
	09:00:00	2	1	()	50.0%	0		0.0%	1	Ø	50.0%	00:00:15	00:00:08	00:01:00	00:01:00	00:00:50	00:01:35
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:04	00:00:04	00:02:03	00:02:03	00:00:05	00:00:05
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:10	00:01:26	00:01:26	00:00:21	00:00:21
	15:00:00	3	2	(1)	66.7%	0	Ø	0.0%	1	Ø	33.3%	00:00:12	00:00:10	00:02:09	00:02:00	00:00:11	00:00:10
	16:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:13	00:00:07	00:02:48	00:01:21	00:00:08	00:00:08
	17:00:00	3	2	(1)	66.7%	0	Ø	0.0%	1	Ø	33.3%	00:00:14	00:00:12	00:04:09	00:03:44	00:00:10	00:00:12
	18:00:00	3	2	()	66.7%	0	Ø	0.0%	1	Ø	33.3%	00:00:15	00:00:12	00:01:06	00:00:58	00:00:20	00:00:22
RealResidencia		1	1	②	100.0%	0	Ø	0.0%	0	(S)	0.0%	00:00:15	00:00:10	00:03:27	00:03:27	00:00:19	00:00:19
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:10	00:03:27	00:03:27	00:00:19	00:00:19
22-11-2018		73	63	②	86.3%	0	②	0.0%	10	<u>()</u>	13.7%	00:00:15	00:00:08	00:13:21	00:03:07	00:00:15	00:00:16
GrdRealVillaltalia		20	15	()	75.0%	0	Ø	0.0%	5	②	25.0%	00:00:10	00:00:08	00:13:21	00:04:10	00:00:28	00:00:34
	09:00:00	4	0	8	0.0%	0	Ø	0.0%	4	Ø	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:08	00:00:00
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:10	00:00:08	00:06:36	00:06:36	00:00:15	00:00:15
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:05	00:00:04	00:03:37	00:03:14	00:00:14	00:00:14
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:10	00:00:08	00:02:14	00:02:14	00:00:16	00:00:16
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:10	00:00:07	00:00:53	00:00:53	00:00:22	00:00:22

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	44.00.00	2	2		400.00/	0		0.00/			0.00/	00.00.40	00-00-00	00.05.07	00.00.47	00.00.40	00.00.40
	14:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:10	00:00:09	00:05:07	00:02:17	00:00:12	00:00:12
	15:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:08	00:00:08	00:08:33	00:08:33	00:00:08	00:00:08
	16:00:00	4	3	<u>()</u>	75.0%	0	Ø	0.0%	1		25.0%	00:00:10	00:00:07	00:02:37	00:01:40	00:00:48	00:01:01
	17:00:00	2	2	9	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:10	00:00:08	00:12:37	00:06:19	00:01:36	00:01:36
	18:00:00	1	1	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:10	00:00:08	00:13:21	00:13:21	00:00:18	00:00:18
HotelRealOeiras		8	7	Ø	87.5%	0	Ø	0.0%	1	<u>()</u>	12.5%	00:00:15	00:00:08	00:10:30	00:03:02	00:00:10	00:00:09
	11:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:05	00:00:05	00:01:10	00:01:10	00:00:05	00:00:05
	12:00:00	1	1	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:08	00:00:08	00:03:40	00:03:40	00:00:09	00:00:09
	13:00:00	1	0	8	0.0%	0		0.0%	1	Ø	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:12	00:00:00
	15:00:00	2	2		100.0%	0		0.0%	0	(X)	0.0%	00:00:11	00:00:09	00:02:06	00:01:53	00:00:09	00:00:09
	16:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:08	80:00:00	00:01:03	00:01:03	80:00:00	00:00:08
	17:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:15	80:00:00	00:10:30	00:10:30	00:00:19	00:00:19
	18:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:05	00:00:05	00:01:07	00:01:07	00:00:05	00:00:05
HotelRealPalacio		32	31	Ø	96.9%	0	②	0.0%	1	8	3.1%	00:00:15	00:00:09	00:11:16	00:02:53	00:00:10	00:00:10
	09:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	80:00:00	00:05:09	00:03:10	00:00:11	00:00:11
	10:00:00	4	4	Ø	100.0%	0	②	0.0%	0	8	0.0%	00:00:15	00:00:08	00:02:55	00:01:36	00:00:10	00:00:10
	11:00:00	6	6	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:13	00:00:08	00:02:52	00:02:04	00:00:08	00:00:08
	12:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:11	00:08:07	00:03:26	00:00:19	00:00:19
	13:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:09	00:00:08	00:02:39	00:01:42	00:00:08	00:00:08
	14:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:08	00:00:06	00:07:11	00:04:26	00:00:06	00:00:06
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:06	00:00:06	00:00:46	00:00:46	00:00:06	00:00:06
	16:00:00	4	3	()	75.0%	0	Ø	0.0%	1	Ø	25.0%	00:00:15	00:00:12	00:03:58	00:02:29	00:00:12	00:00:15
	17:00:00	4	4	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:13	00:00:08	00:11:16	00:04:54	00:00:08	00:00:08
	18:00:00	2	2	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:12	00:00:08	00:03:57	00:03:10	00:00:08	00:00:08
HotelRealParque		11	8		72.7%	0	②	0.0%	3	②	27.3%	00:00:13	00:00:08	00:05:19	00:01:57	00:00:09	00:00:08
	10:00:00	1	0	(0.0%	0		0.0%	1		100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:24	00:00:00
	12:00:00	1	1	Ø	100.0%	0	②	0.0%	0	8	0.0%	00:00:09	00:00:09	00:00:30	00:00:30	00:00:09	00:00:09
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:13	00:00:13	00:00:37	00:00:37	00:00:13	00:00:13
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:04	00:00:04	00:00:42	00:00:42	00:00:04	00:00:04
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:05	00:00:05	00:01:12	00:01:12	00:00:05	00:00:05
	17:00:00	6	4	1	66.7%	0	Ø	0.0%	2	Ø	33.3%	00:00:09	00:00:08	00:05:19	00:03:08	00:00:08	00:00:08
RealResidencia		2	2		100.0%	0		0.0%	0	(0.0%	00:00:15	00:00:11	00:05:26	00:03:24	00:00:30	00:00:30
	09:00:00	1	1		100.0%	0		0.0%	0	S	0.0%	00:00:15	00:00:11	00:04:22	00:04:22	00:00:33	00:00:33
	17:00:00	1	1		100.0%	0		0.0%	0	(X)	0.0%	00:00:15	00:00:11	00:05:26	00:02:54	00:00:26	00:00:26
23-11-2018		62	57		91.9%	2		3.2%	3	(3)	4.8%	00:00:15	00:00:08	00:10:14	00:02:44	00:00:15	00:00:12
GrdRealVillaltalia		19	15	0	78.9%	2	(1)	10.5%	2	0	10.5%	00:00:10	00:00:08	00:06:40	00:02:13	00:00:19	00:00:09
	09:00:00	3	0	S	0.0%	1	S	33.3%	2		66.7%	00:00:10	00:00:10	00:00:00	00:00:00	00:00:57	00:00:00
	10:00:00	1	1	Ø	100.0%	0		0.0%	0	8	0.0%	00:00:06	00:00:06	00:04:25	00:04:25	00:00:06	00:00:06
	11:00:00	4	4		100.0%	0		0.0%	0	8	0.0%	00:00:10	00:00:08	00:06:40	00:02:46	00:00:10	00:00:10
	12:00:00	2	2		100.0%	0		0.0%	0	S	0.0%	00:00:10	00:00:09	00:02:36	00:01:40	00:00:18	00:00:18
	13:00:00	3	3		100.0%	0		0.0%	0	S	0.0%	00:00:10	00:00:07	00:02:38	00:02:30	00:00:10	00:00:10
	14:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:10	00:00:10	00:00:43	00:00:43	00:00:01	00:00:01
	15:00:00	1	1	3	100.0%	0		0.0%	0	8	0.0%	00:00:10	00:00:10	00:00:43	00:00:43	00:00:11	00:00:11
	17:00:00	3	3	Ø	100.0%	0		0.0%	0	S	0.0%	00:00:08	00:00:06	00:01:20	00:01:44	00:00:06	00:00:08
	18:00:00	1	0	S	0.0%	1		100.0%	0	8	0.0%	00:00:10	00:00:00	00:00:00	00:01:44	00:00:44	00:00:00
Hotal Pagl Ocius	10.00.00																
HotelRealOeiras	00.00.00	14	14	⊘	100.0%	0		0.0%	0	⊗	0.0%	00:00:13	00:00:07	00:10:14	00:03:22	00:00:07	00:00:07
	09:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:06:19	00:06:19	00:00:06	00:00:06
	10:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:05	00:01:54	00:01:14	00:00:04	00:00:04

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	11:00:00	2	2		100.0%	0		0.0%	0	8	0.0%	00:00:11	00:00:06	00:06:00	00:02:48	00:00:08	80:00:00
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:10	00:00:10	00:10:14	00:10:14	00:00:10	00:00:10
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:06	00:00:06	00:04:14	00:04:14	00:00:06	00:00:06
	15:00:00	4	4		100.0%	0	Ø	0.0%	0	8	0.0%	00:00:11	00:00:07	00:05:01	00:02:39	00:00:07	00:00:07
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:04	00:00:04	00:01:22	00:01:22	00:00:04	00:00:04
	17:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:13	00:00:13	00:07:45	00:07:45	00:00:13	00:00:13
HotelRealPalacio		19	18		94.7%	0	②	0.0%	1	8	5.3%	00:00:15	00:00:09	00:06:04	00:02:15	00:00:16	00:00:17
	10:00:00	1	1		100.0%	0	Ø	0.0%	0	8	0.0%	00:00:04	00:00:04	00:00:31	00:00:31	00:00:04	00:00:04
	11:00:00	4	4		100.0%	0	Ø	0.0%	0	8	0.0%	00:00:11	00:00:09	00:04:19	00:02:01	00:00:09	00:00:09
	12:00:00	3	3		100.0%	0	Ø	0.0%	0	8	0.0%	00:00:12	00:00:08	00:06:04	00:03:54	00:00:08	00:00:08
	13:00:00	5	4		80.0%	0	Ø	0.0%	1	Ø	20.0%	00:00:15	00:00:07	00:03:15	00:01:56	00:00:31	00:00:37
	14:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:08	00:00:08	00:01:25	00:01:25	00:00:08	00:00:08
	15:00:00	1	1		100.0%	0		0.0%	0	(X)	0.0%	00:00:09	00:00:09	00:04:14	00:04:14	00:00:09	00:00:09
	16:00:00	2	2		100.0%	0		0.0%	0	S	0.0%	00:00:15	00:00:12	00:03:03	00:01:56	00:00:30	00:00:30
	17:00:00	2	2		100.0%	0		0.0%	0	8	0.0%	00:00:11	00:00:08	00:02:26	00:01:26	00:00:08	00:00:08
HotelRealParque		7	7		100.0%	0		0.0%	0	(0.0%	00:00:15	00:00:11	00:07:48	00:02:23	00:00:16	00:00:16
	11:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:11	00:07:48	00:07:48	00:00:26	00:00:26
	13:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:07	00:00:07	00:03:42	00:03:42	00:00:07	00:00:07
	15:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:04	00:00:04	00:00:13	00:00:13	00:00:04	00:00:04
	16:00:00	2	2		100.0%	0		0.0%	0	8	0.0%	00:00:11	00:00:11	00:01:25	00:01:10	00:00:12	00:00:12
	17:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:13	00:00:13	00:00:53	00:00:53	00:00:12	00:00:12
	18:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:10	00:01:46	00:01:46	00:00:38	00:00:18
RealResidencia	10.00.00		-							8				00:09:43	00:06:00	00:00:11	00:00:11
RealResidencia	10:00:00	3	3		100.0% 100.0%	0		0.0% 0.0%	0	S	0.0% 0.0%	00:00:15 00:00:10	00:00:08 00:00:10	00:09:43	00:09:43	00:00:11	00:00:11
	11:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:15	00:00:08	00:05:30	00:05:30	00:00:10	00:00:18
	14:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:05	00:00:05	00:03:36	00:03:36	00:00:05	00:00:16
24-11-2018	14.00.00	·	-											00:06:24	00:02:53	00:00:13	00:00:11
GrdRealVillaltalia		14	11		78.6%	1		7.1%	2	<u>()</u>		00:00:15	00:00:10	00:00:24	00:02:03	00:00:16	00:00:11
Or artear vinantana	10:00:00	1	1		100.0% 100.0%	0		0.0% 0.0%	0	⊗	0.0% 0.0%	00:00:10 00:00:10	00:00:06 00:00:06	00:01:03	00:01:03	00:00:16	00:00:16
HotelRealOeiras	10.00.00	-								Ø				00:04:41	00:02:35	00:00:10	00:00:10
notemedioenas	11:00:00	4	3		75.0% 100.0%	0		0.0% 0.0%	0		25.0% 0.0%	00:00:13 00:00:12	00:00:11 00:00:12	00:02:25	00:02:35	00:00:12	00:00:11
	12:00:00	2	1		50.0%	0		0.0%	1	Ø		00:00:12	00:00:12	00:00:39	00:02:23	00:00:12	00:00:12
	13:00:00	1	1		100.0%	0	Ø	0.0%	0	8	0.0%	00:00:13	00:00:13	00:00:39	00:00:39	00:00:18	00:00:13
HotelRealPalacio	13.00.00	-	-											00:06:24	00:03:34	00:00:10	00:00:10
HotelRealFalacio	09:00:00	6 1	6		100.0% 100.0%	0		0.0% 0.0%	0	⊗		00:00:12 00:00:10	00:00:10 00:00:10	00:03:27	00:03:34	00:00:10	00:00:10
	10:00:00	4	4	3	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:10	00:00:10	00:05:24	00:03:56	00:00:10	00:00:10
	12:00:00	1	1	S	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:11	00:00:10	00:00:24	00:03:30	00:00:10	00:00:10
HotelRealParque	12.00.00																00:00:12
noteikeairaique	11:00:00	2 1	1		50.0%	1	&	50.0% 100.0%	0	⊗	0.0% 0.0%	00:00:15 00:00:15	00:00:12 00:00:15	00:01:36 00:00:00	00:01:36 00:00:00	00:00:22 00:00:35	00:00:10
		1	0			1				8							00:00:10
DaalDaaidanaia	12:00:00	-			100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:01:36	00:01:36	00:00:10	
RealResidencia	40.00.00	1	0	(S)	0.0%	0	2	0.0%	1	Q		00:00:00	00:00:00	00:00:00	00:00:00	00:00:04	00:00:00
	13:00:00	1	0	8	0.0%	0		0.0%	1	②		00:00:00	00:00:00	00:00:00	00:00:00	00:00:04	00:00:00
26-11-2018		85	61		71.8%	10	<u>()</u>	11.8%	14	2		00:00:15	00:00:09	00:09:39	00:02:55	00:00:25	00:00:17
GrdRealVillaltalia		21	19		90.5%	1	2	4.8%	1	(3)		00:00:10	00:00:07	00:09:39	00:03:22	00:00:19	00:00:19
	09:00:00	3	2		66.7%	0	Ø	0.0%	1	Ø		00:00:09	00:00:08	00:02:36	00:02:23	00:00:09	00:00:08
	10:00:00	0	0		#DIV/0!	0		#DIV/0!	0		#DIV/0!	00:00:10	00:00:05	00:00:00	00:00:00	00:00:00	00:00:00
	11:00:00	5	5		100.0%	0		0.0%	0	8	0.0%	00:00:10	00:00:07	00:08:26	00:03:11	00:00:20	00:00:20
	12:00:00	4	3		75.0%	1	⊗	25.0%	0	8	0.0%	00:00:10	00:00:07	00:01:23	00:00:42	00:00:40	00:00:47

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	14:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:10	00:00:09	00:09:39	00:08:56	00:00:14	00:00:14
	15:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:04:03	00:04:03	00:00:11	00:00:11
	16:00:00	5	5		100.0%	0		0.0%	0	8	0.0%	00:00:10	00:00:07	00:05:24	00:02:49	00:00:14	00:00:14
	17:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:04	00:00:04	00:05:16	00:05:16	00:00:04	00:00:04
HotelRealOeiras		13	9		69.2%	2	(2)	15.4%	2	②	15.4%	00:00:15	00:00:12	00:04:03	00:02:30	00:00:29	00:00:22
	09:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:14	00:00:14	00:03:24	00:03:24	00:00:14	00:00:14
	10:00:00	2	1	(1)	50.0%	1	(50.0%	0	8	0.0%	00:00:15	00:00:11	00:03:35	00:03:35	00:00:21	00:00:20
	11:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:13	00:04:03	00:02:31	00:00:20	00:00:20
	12:00:00	1	1	Ø	100.0%	0	②	0.0%	0	8	0.0%	00:00:03	00:00:03	00:01:31	00:01:31	00:00:18	00:00:18
	15:00:00	1	1	S	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:12	00:00:38	00:00:38	00:00:24	00:00:24
	16:00:00	2	2		100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:13	00:03:31	00:02:54	00:00:32	00:00:32
	18:00:00	3	0	8	0.0%	1	8	33.3%	2		66.7%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:53	00:00:00
HotelRealPalacio		40	26	<u>()</u>	65.0%	6	(15.0%	8	②	20.0%	00:00:15	00:00:09	00:08:11	00:03:04	00:00:28	00:00:14
	09:00:00	8	3	8	37.5%	1	()	12.5%	4	Ø	50.0%	00:00:10	00:00:09	00:06:13	00:03:31	00:00:13	00:00:09
	10:00:00	7	5	()	71.4%	1		14.3%	1	()	14.3%	00:00:15	00:00:07	00:06:00	00:03:09	00:00:18	00:00:23
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:10	00:08:11	00:05:29	00:00:14	00:00:14
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	(S)	0.0%	00:00:15	00:00:12	00:01:32	00:01:32	00:00:23	00:00:23
	13:00:00	9	5	(1)	55.6%	2	8	22.2%	2	Ø	22.2%	00:00:15	00:00:11	00:03:51	00:02:23	00:00:42	00:00:13
	14:00:00	6	4	()	66.7%	1	8	16.7%	1	Ø	16.7%	00:00:15	00:00:12	00:05:13	00:03:10	00:00:34	00:00:14
	15:00:00	1	1	Ø	100.0%	0	②	0.0%	0	8	0.0%	00:00:05	00:00:05	00:03:09	00:03:09	00:00:05	00:00:05
	17:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:12	00:00:07	00:06:35	00:03:47	00:00:07	00:00:07
	18:00:00	3	2	()	66.7%	1	8	33.3%	0	8	0.0%	00:00:15	00:00:11	00:01:05	00:01:00	00:01:17	00:00:14
HotelRealParque		10	6	()	60.0%	1	()	10.0%	3	②	30.0%	00:00:15	00:00:08	00:05:16	00:01:29	00:00:20	00:00:10
	10:00:00	1	1	Ø	100.0%	0	②	0.0%	0	8	0.0%	00:00:11	00:00:11	00:00:39	00:00:39	00:00:11	00:00:11
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:07	00:00:07	00:01:08	00:01:08	00:00:08	00:00:08
	13:00:00	2	0	8	0.0%	1	(S)	50.0%	1	Ø	50.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:00:58	00:00:00
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:09	00:00:09	00:00:27	00:00:27	00:00:09	00:00:09
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:07	00:00:59	00:00:34	00:00:18	00:00:18
	17:00:00	2	0	8	0.0%	0	Ø	0.0%	2	Ø	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:14	00:00:00
	18:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:07	00:00:06	00:05:16	00:03:32	00:00:06	00:00:06
RealResidencia		1	1	②	100.0%	0	②	0.0%	0	(3)	0.0%	00:00:10	00:00:10	00:03:26	00:03:26	00:00:10	00:00:10
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:10	00:00:10	00:03:26	00:03:26	00:00:10	00:00:10
27-11-2018		97	64		66.0%	8		8.2%	25		25.8%	00:00:15	00:00:10	00:15:06	00:02:33	00:00:35	00:00:28
GrdRealVillaltalia		29	16	0	55.2%	3	0	10.3%	10	Ø	34.5%	00:00:10	00:00:09	00:15:06	00:03:54	00:00:33	00:00:31
	09:00:00	3	3	Ø	100.0%	0	②	0.0%	0	8	0.0%	00:00:09	00:00:09	00:03:29	00:01:40	00:00:09	00:00:09
	10:00:00	5	3	()	60.0%	0	Ø	0.0%	2	Ø	40.0%	00:00:10	00:00:09	00:05:37	00:04:25	00:00:27	00:00:42
	12:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:10	00:00:09	00:14:27	00:08:40	00:00:14	00:00:14
	13:00:00	3	1	8	33.3%	1	8	33.3%	1	Ø	33.3%	00:00:10	00:00:09	00:01:51	00:01:51	00:00:52	00:00:22
	14:00:00	2	0	8	0.0%	1	8	50.0%	1	Ø	50.0%	00:00:10	00:00:10	00:00:00	00:00:00	00:01:37	00:00:00
	15:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:10	00:00:10	00:02:27	00:01:56	00:01:54	00:01:54
	16:00:00	7	0	8	0.0%	1		14.3%	6	Ø	85.7%	00:00:10	00:00:10	00:00:00	00:00:00	00:00:20	00:00:00
			2		100.0%	0	Ø	0.0%	0	8	0.0%	00:00:10	00:00:08	00:15:06	00:06:26	00:00:16	00:00:16
	17:00:00	3	3		100.070					600			00:00:06	00:00:54			00:00:06
	17:00:00 18:00:00	2	2	0	100.0%	0	Ø	0.0%	0		0.0%	00:00:06	00.00.00	00.00.34	00:00:50	00:00:06	00.00.00
HotelRealOeiras		2						0.0% 13.3%	3		0.0% 20.0%	00:00:06 00:00:15	00:00:10	00:06:14	00:00:50 00:02:05	00:00:06 00:00:59	00:00:57
HotelRealOeiras			2	Ø	100.0%	0											
HotelRealOeiras	18:00:00	2 15	2 10	(100.0% 66.7%	0 2	<u> </u>	13.3%	3	②	20.0%	00:00:15	00:00:10	00:06:14	00:02:05	00:00:59	00:00:57
HotelRealOeiras	18:00:00	2 15 1	2 10 1	() ()	100.0% 66.7% 100.0%	0 2 0	(<u>)</u>	13.3% 0.0%	3	⊘	20.0% 0.0%	00:00:15 00:00:08	00:00:10 00:00:08	00:06:14 00:01:00	00:02:05 00:01:00	00:00:59 00:00:08	00:00:57 00:00:08

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	110000				400.00/			0.00/			0.00/	20.00.00	00.00.00	20.04.40	00.04.40	22.22.27	20.00.07
	14:00:00	1	1		100.0%	0		0.0%	0	8	0.0%	00:00:06	00:00:06	00:01:10	00:01:10	00:00:07	00:00:07
	16:00:00	4	2	•	50.0%	1	8	25.0%	1	Ø	25.0%	00:00:15	00:00:09	00:02:30	00:01:52	00:02:31	00:03:48
	17:00:00	3	2	<u> </u>	66.7%	0	Ø	0.0%	1		33.3%	00:00:15	00:00:08	00:02:04	00:01:20	00:00:15	00:00:14
HotelRealPalacio		30	21	()	70.0%	2	②	6.7%	7	Ø	23.3%	00:00:15	00:00:10	00:11:07	00:02:24	00:00:41	00:00:24
	09:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:00:56	00:00:56	00:01:35	00:01:35
	10:00:00	4	2	(1)	50.0%	1		25.0%	1		25.0%	00:00:15	00:00:10	00:03:08	00:02:32	00:00:14	00:00:16
	11:00:00	6	5		83.3%	0		0.0%	1		16.7%	00:00:12	00:00:09	00:04:14	00:01:45	00:00:16	00:00:09
	12:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:05:38	00:03:24	00:00:17	00:00:17
	13:00:00	2	2		100.0%	0		0.0%	0	(3)	0.0%	00:00:14	00:00:10	00:04:22	00:03:21	00:00:10	00:00:10
	14:00:00	8	4		50.0%	1		12.5%	3		37.5%	00:00:12	00:00:10	00:11:07	00:03:42	00:01:31	00:00:24
	15:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:01:11	00:00:55	00:00:15	00:00:15
	16:00:00	3	1		33.3%	0		0.0%	2		66.7%	00:00:15	00:00:14	00:01:23	00:01:23	00:00:46	00:02:09
	18:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:00:47	00:00:47	00:00:05	00:00:05
HotelRealParque		22	16	()	72.7%	1		4.5%	5	②	22.7%	00:00:15	00:00:10	00:07:18	00:01:43	00:00:13	00:00:14
	09:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:13	00:00:13	00:01:44	00:01:44	00:00:13	00:00:13
	10:00:00	3	2		66.7%	0	Ø	0.0%	1	Ø	33.3%	00:00:15	00:00:11	00:01:38	00:01:03	00:00:16	00:00:22
	11:00:00	4	3	()	75.0%	1	(X)	25.0%	0	(0.0%	00:00:10	00:00:08	00:03:56	00:02:06	00:00:08	00:00:08
	12:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:10	00:01:00	00:00:48	00:00:22	00:00:22
	13:00:00	1	1	Ø	100.0%	0		0.0%	0	(S)	0.0%	00:00:10	00:00:10	00:07:18	00:07:18	00:00:10	00:00:10
	15:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:11	00:01:37	00:00:54	00:00:14	00:00:14
	16:00:00	3	1	(S)	33.3%	0	Ø	0.0%	2	Ø	66.7%	00:00:12	00:00:12	00:01:46	00:01:46	00:00:10	00:00:12
	18:00:00	4	2	(1)	50.0%	0	Ø	0.0%	2	Ø	50.0%	00:00:15	80:00:00	00:02:14	00:01:32	00:00:15	00:00:12
RealResidencia		1	1		100.0%	0		0.0%	0	(3)	0.0%	00:00:15	00:00:12	00:02:54	00:02:54	00:00:25	00:00:25
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:12	00:02:54	00:02:54	00:00:25	00:00:25
28-11-2018		65	54		83.1%	7		10.8%	4	(3)	6.2%	00:00:15	00:00:09	00:07:23	00:02:27	00:00:25	00:00:14
		0.5	34		00.170		•	10.070	_	<u>~</u>	0.2 /0	00.00.13	00.00.09	00.020	00.02.21	00.00.20	00.00.14
GrdRealVillaltalia		16	11	0	68.8%	4	3	25.0%	1	⊗	6.3%	00:00:10	00:00:09	00:03:04	00:01:40	00:00:30	00:00:14
GrdRealVillaltalia	09:00:00						&										
GrdRealVillaltalia		16	11	0	68.8%	4		25.0%	1	(3)	6.3%	00:00:10	00:00:07	00:03:04	00:01:40	00:00:30	00:00:11
GrdRealVillaltalia	09:00:00	16 1	11 0	(<u>)</u>	68.8% 0.0%	4 1		25.0% 100.0%	1 0	⊗	6.3% 0.0%	00:00:10 00:00:10	00:00:07 00:00:10	00:03:04 00:00:00	00:01:40 00:00:00	00:00:30 00:01:02	00:00:11 00:00:00
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HotelRealOeiras	09:00:00 10:00:00 12:00:00 13:00:00 14:00:00 16:00:00 17:00:00 11:00:00 12:00:00 13:00:00 15:00:00 10:00:00	16 1 2 6 0 4 1 2 13 1 2 4 1 0 5 21 2	11 0 2 5 0 2 1 1 1 2 4 0 0 5 19 2		68.8% 0.0% 100.0% 83.3% #DIV/0! 50.0% 100.0% 50.0% 100.0% 100.0% 100.0% 4DIV/0! 100.0% 90.5% 100.0% 100.0%	4 1 0 1 0 1 0 1 0 1 0 1 0 0 1 0 0 0 0 0		25.0% 100.0% 0.0% 16.7% #DIV/0! 25.0% 0.0% 50.0% 0.0% 0.0% 100.0% #DIV/0! 0.0% 0.0% 0.0% 0.0% 0.0%	1 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0		6.3% 0.0% 0.0% 0.0% #DIV/0! 25.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	00:00:10 00:00:10 00:00:10 00:00:10 00:00:10 00:00:10 00:00:10 00:00:10 00:00:15 00:00:15 00:00:15 00:00:15 00:00:15 00:00:15 00:00:15 00:00:15 00:00:15	00:00:07 00:00:10 00:00:08 00:00:07 00:00:10 00:00:05 00:00:08 00:00:08 00:00:10 00:00:11 00:00:08 00:00:09 00:00:15 00:00:09 00:00:09 00:00:09 00:00:09 00:00:09	00:03:04 00:00:00 00:00:58 00:02:39 00:00:00 00:01:57 00:00:34 00:03:04 00:06:27 00:00:14 00:06:27 00:04:04 00:00:00 00:05:15 00:07:23 00:01:25 00:05:45	00:01:40 00:00:00 00:00:54 00:01:53 00:00:00 00:01:43 00:00:34 00:03:04 00:03:04 00:00:14 00:04:12 00:02:36 00:00:00 00:03:33 00:02:55 00:01:08 00:04:32	00:00:30 00:01:02 00:00:08 00:00:10 00:00:00 00:01:09 00:00:15 00:00:27 00:00:33 00:00:11 00:00:08 00:00:13 00:03:52 00:00:00 00:00:24 00:00:13 00:00:13 00:00:10 00:00:08	00:00:11 00:00:00 00:00:08 00:00:11 00:00:00 00:00:00 00:00:15 00:00:14 00:00:17 00:00:11 00:00:00 00:00:00 00:00:24 00:00:13 00:00:10 00:00:08
HotelRealOeiras	09:00:00 10:00:00 12:00:00 13:00:00 14:00:00 16:00:00 17:00:00 11:00:00 12:00:00 14:00:00 15:00:00 10:00:00 11:00:00 11:00:00	16 1 2 6 0 4 1 2 13 1 2 4 1 0 5 21 2 4	11 0 2 5 0 2 1 1 1 1 2 4 0 0 0 5 19 2		68.8% 0.0% 100.0% 83.3% #DIV/0! 50.0% 100.0% 50.0% 100.0% 100.0% 100.0% 400.0% 100.0% 100.0% 100.0% 100.0% 100.0%	4 1 0 1 0 1 0 1 0 1 0 1 0 0 0 0 0 0 0 0		25.0% 100.0% 0.0% 16.7% #DIV/0! 25.0% 0.0% 50.0% 0.0% 0.0% 100.0% #DIV/0! 0.0% 0.0% 0.0% 0.0% 0.0%	1 0 0 0 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0		6.3% 0.0% 0.0% 0.0% 0.0% #DIV/0! 25.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	00:00:10 00:00:10 00:00:10 00:00:10 00:00:10 00:00:10 00:00:10 00:00:10 00:00:15 00:00:15 00:00:15 00:00:15 00:00:15 00:00:15 00:00:15 00:00:15 00:00:15 00:00:15	00:00:07 00:00:10 00:00:08 00:00:07 00:00:10 00:00:05 00:00:08 00:00:08 00:00:10 00:00:11 00:00:08 00:00:09 00:00:15 00:00:09 00:00:09 00:00:10 00:00:09 00:00:09	00:03:04 00:00:00 00:00:58 00:02:39 00:00:00 00:01:57 00:00:34 00:03:04 00:06:27 00:00:14 00:06:27 00:04:04 00:00:00 00:00:00 00:05:15 00:07:23 00:01:25 00:05:45 00:06:18	00:01:40 00:00:00 00:00:54 00:01:53 00:00:00 00:01:43 00:03:04 00:03:04 00:03:04 00:04:12 00:02:36 00:00:00 00:00:00 00:00:00 00:03:33 00:02:55 00:01:08 00:04:32 00:02:51	00:00:30 00:01:02 00:00:08 00:00:10 00:00:00 00:01:09 00:00:15 00:00:27 00:00:33 00:00:11 00:00:08 00:00:13 00:03:52 00:00:00 00:00:24 00:00:13 00:00:13 00:00:13 00:00:11	00:00:11 00:00:00 00:00:08 00:00:01 00:00:00 00:00:09 00:00:15 00:00:14 00:00:17 00:00:11 00:00:08 00:00:13 00:00:00 00:00:24 00:00:13 00:00:10 00:00:00 00:00:10 00:00:08
HotelRealOeiras	09:00:00 10:00:00 12:00:00 13:00:00 14:00:00 16:00:00 17:00:00 10:00:00 12:00:00 14:00:00 15:00:00 10:00:00 11:00:00 11:00:00 11:00:00 11:00:00	16 1 2 6 0 4 1 2 13 1 2 4 1 0 5 21 2 4 1	11 0 2 5 0 2 1 1 1 2 4 0 0 0 5 19 2 2 4		68.8% 0.0% 100.0% 83.3% #DIV/0! 50.0% 100.0% 50.0% 100.0% 100.0% 100.0% 4DIV/0! 100.0% 100.0% 100.0% 100.0% 100.0% 100.0%	4 1 0 1 0 1 0 1 1 0 0 0 0 0 1 0 0 0 0 0		25.0% 100.0% 0.0% 16.7% #DIV/0! 25.0% 0.0% 50.0% 7.7% 0.0% 0.0% 100.0% #DIV/0! 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	1 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0		6.3% 0.0% 0.0% 0.0% #DIV/0! 25.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	00:00:10 00:00:10 00:00:10 00:00:10 00:00:10 00:00:10 00:00:10 00:00:10 00:00:15 00:00:15 00:00:15 00:00:15 00:00:15 00:00:15 00:00:15 00:00:15 00:00:15 00:00:15 00:00:15	00:00:07 00:00:10 00:00:08 00:00:07 00:00:10 00:00:05 00:00:08 00:00:08 00:00:10 00:00:11 00:00:09 00:00:15 00:00:09 00:00:09 00:00:10 00:00:09 00:00:09 00:00:09	00:03:04 00:00:00 00:00:58 00:02:39 00:00:00 00:01:57 00:00:34 00:03:04 00:06:27 00:00:14 00:06:27 00:04:04 00:00:00 00:05:15 00:07:23 00:01:25 00:05:45 00:03:06	00:01:40 00:00:00 00:00:54 00:01:53 00:00:00 00:01:43 00:00:34 00:03:04 00:03:04 00:00:14 00:02:36 00:00:00 00:00:00 00:03:33 00:02:55 00:01:08 00:04:32 00:02:51 00:03:06	00:00:30 00:01:02 00:00:08 00:00:10 00:00:00 00:01:09 00:00:15 00:00:27 00:00:33 00:00:11 00:00:08 00:00:13 00:00:13 00:00:24 00:00:13 00:00:13 00:00:11 00:00:08	00:00:11 00:00:00 00:00:08 00:00:11 00:00:00 00:00:09 00:00:15 00:00:14 00:00:17 00:00:11 00:00:08 00:00:00 00:00:00 00:00:24 00:00:13 00:00:10 00:00:08 00:00:11 00:00:09

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Service Performance Report

	10.00.00														
	18:00:00	1	1	2 100.0%	0	0.0%	0	8	0.0%	00:00:07	00:00:07	00:01:15	00:01:15	00:00:07	00:00:07
HotelRealParque		13	10	76.9%	2	15.4%	1	8	7.7%	00:00:15	00:00:11	00:03:44	00:01:47	00:00:29	00:00:13
	09:00:00	1	1	100.0%	0	0.0%	0	8	0.0%	00:00:09	00:00:09	00:01:10	00:01:10	00:00:09	00:00:09
	11:00:00	1	1	0 100.0%	0	0.0%	0	8	0.0%	00:00:06	00:00:06	00:01:19	00:01:19	00:00:06	00:00:06
	12:00:00	3	3	0 100.0%	0	0.0%	0	8	0.0%	00:00:15	00:00:12	00:03:17	00:01:33	00:00:16	00:00:16
	14:00:00	3	2	66.7%	1	33.3%	0	8	0.0%	00:00:15	00:00:11	00:02:50	00:01:52	00:00:18	00:00:16
	15:00:00	2	2	2 100.0%	0	0.0%	0		0.0%	00:00:12	00:00:10	00:03:44	00:02:41	00:00:10	00:00:10
	16:00:00	3	1	S 33.3%	1	◎ 33.3%	1		33.3%	00:00:15	00:00:13	00:01:38	00:01:38	00:01:21	00:00:10
RealResidencia		2	2	2 100.0%	0	0.0%	0	(3)	0.0%	00:00:15	00:00:10	00:02:21	00:01:44	00:00:24	00:00:24
	16:00:00	0	0	#DIV/0!	0	#DIV/0!	0		#DIV/0!	00:00:15	00:00:15	00:00:00	00:00:00	00:00:00	00:00:00
	17:00:00	2	2	2 100.0%	0	0.0%	0		0.0%	00:00:15	00:00:09	00:02:21	00:01:44	00:00:24	00:00:24
29-11-2018		76	45	9.2%	11	0 14.5%	20	②	26.3%	00:00:15	00:00:09	00:17:55	00:03:10	00:00:35	00:00:24
GrdRealVillaltalia		33	19	0 57.6%	2	6.1%	12	②	36.4%	00:00:10	00:00:07	00:17:55	00:04:16	00:00:25	00:00:14
	09:00:00	10	3	30.0%	1	9 10.0%	6		60.0%	00:00:10	00:00:08	00:08:53	00:04:37	00:00:42	00:00:11
	10:00:00	5	3	0 60.0%	0	Ø 0.0%	2		40.0%	00:00:10	00:00:07	00:17:55	00:09:32	00:00:23	00:00:33
	11:00:00	5	3	0 60.0%	0	0.0%	2	Ø	40.0%	00:00:07	00:00:06	00:05:40	00:03:00	00:00:05	00:00:06
	12:00:00	2	1	9 50.0%	1	S0.0%	0	8	0.0%	00:00:10	00:00:09	00:05:46	00:05:46	00:01:12	00:00:06
	13:00:00	3	3	100.0%	0	Ø 0.0%	0	8	0.0%	00:00:08	00:00:06	00:05:41	00:03:57	00:00:09	00:00:09
	14:00:00	1	0	Ø 0.0%	0	Ø 0.0%	1	Ø	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:04	00:00:00
	15:00:00	5	4	Ø 80.0%	0	Ø 0.0%	1	Ø	20.0%	00:00:10	00:00:06	00:03:58	00:02:49	00:00:11	00:00:12
	17:00:00	0	0	#DIV/0!	0	#DIV/0!	0		#DIV/0!	00:00:10	00:00:10	00:00:00	00:00:00	00:00:00	00:00:00
	18:00:00	2	2	3 100.0%	0	Ø 0.0%	0	8	0.0%	00:00:07	00:00:06	00:01:18	00:01:00	00:00:16	00:00:16
HotelRealOeiras		8	6	9 75.0%	1	0 12.5%	1		12.5%	00:00:15	00:00:10	00:06:35	00:04:11	00:00:22	00:00:09
	10:00:00	1	1	2 100.0%	0	0.0%	0		0.0%	00:00:11	00:00:11	00:04:20	00:04:20	00:00:11	00:00:11
	11:00:00	1	1	2 100.0%	0	Ø 0.0%	0	(S)	0.0%	00:00:11	00:00:11	00:05:21	00:05:21	00:00:11	00:00:11
	12:00:00	1	1	2 100.0%	0	Ø 0.0%	0	8	0.0%	00:00:11	00:00:11	00:01:26	00:01:26	00:00:11	00:00:11
	15:00:00	2	2	2 100.0%	0	Ø 0.0%	0	8	0.0%	00:00:09	00:00:06	00:04:00	00:03:42	00:00:06	00:00:06
	16:00:00	2	0	Ø 0.0%	1	S0.0%	1	Ø	50.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:01:04	00:00:00
	17:00:00	1	1	3 100.0%	0	Ø 0.0%	0	8	0.0%	00:00:06	00:00:06	00:06:35	00:06:35	00:00:06	00:00:06
HotelRealPalacio		19	9	3 47.4%	6	31.6%	4	②	21.1%	00:00:15	00:00:09	00:05:04	00:01:43	00:00:43	00:00:30
	09:00:00	1	0	0.0%	0	0.0%	1	②	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:07	00:00:00
	10:00:00	1	1	100.0%	0	Ø 0.0%	0	8	0.0%	00:00:06	00:00:06	00:00:25	00:00:25	00:00:06	00:00:06
	11:00:00	2	1	() 50.0%	1	S 50.0%	0	S	0.0%	00:00:13	00:00:07	00:03:35	00:02:04	00:00:08	00:00:04
	12:00:00	2	1	() 50.0%	0	Ø 0.0%	1	Ø	50.0%	00:00:08	00:00:08	00:05:04	00:05:04	00:00:08	00:00:08
	13:00:00	3	3	3 100.0%	0	Ø 0.0%	0	8	0.0%	00:00:15	00:00:10	00:01:10	00:00:37	00:01:13	00:01:13
	15:00:00	4	0	Ø 0.0%	4	◎ 100.0%	0	S	0.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:01:35	00:00:00
	16:00:00	3	2	66.7%	0	Ø 0.0%	1	S	33.3%	00:00:15	00:00:09	00:02:44	00:02:04	00:00:10	00:00:14
	17:00:00	2	1	50.0%	0	Ø 0.0%	1	Ø	50.0%	00:00:09	00:00:09	00:01:35	00:01:35	00:00:08	00:00:09
	18:00:00	1	0	Ø 0.0%	1		0	8	0.0%	00:00:15	00:00:08	00:00:00	00:00:00	00:02:08	00:00:00
HotelRealParque		16	11	68.8%	2	12.5%	3		18.8%	00:00:15	00:00:12	00:08:10	00:01:56	00:00:55	00:00:46
	10:00:00	1	0	Ø 0.0%	0	Ø 0.0%	1		100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:19	00:00:00
	11:00:00	5	5	100.0%	0	Ø 0.0%	0	8	0.0%	00:00:15	00:00:11	00:08:10	00:02:38	00:00:19	00:00:19
	12:00:00	1	1	100.0%	0	Ø 0.0%	0	8	0.0%	00:00:15	00:00:11	00:00:34	00:00:34	00:04:37	00:04:37
	13:00:00	1	1	100.0%	0	Ø 0.0%	0	(X)	0.0%	00:00:15	00:00:14	00:03:17	00:03:17	00:00:27	00:00:27
	15:00:00	2	2	100.0%	0	Ø 0.0%	0	S	0.0%	00:00:15	00:00:10	00:00:44	00:00:44	00:00:16	00:00:16
	16:00:00	1	0	0.0%	1		0	8	0.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:01:57	00:00:00
	17:00:00	4	2	9 50.0%	1	≥ 100.0 %≥ 25.0 %	1		25.0%	00:00:15	00:00:13	00:01:33	00:01:22	00:01:16	00:00:41
		·			·		·								00:00:41
	18:00:00	1	0	S0.0% S 0.0%	0	25.0%✓ 0.0%	1	9	100.0%	00:00:15	00:00:13	00:01:33	00:01:22	00:01:16	

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Service Performance Report

30-11-2018		92	64		69.6%	4		4.3%	24		26.1%	00:00:15	00:00:09	00:16:47	00:02:56	00:00:20	00:00:14
GrdRealVillaltalia	a	26	15	0	57.7%	1	Ø	3.8%	10	②	38.5%	00:00:10	00:00:07	00:11:31	00:03:37	00:00:19	00:00:15
	09:00:00	2	1	(1)	50.0%	0	Ø	0.0%	1		50.0%	00:00:10	00:00:08	00:05:17	00:05:17	00:00:29	00:00:47
	10:00:00	4	1	8	25.0%	0	Ø	0.0%	3		75.0%	00:00:05	00:00:05	00:11:31	00:11:31	00:00:08	00:00:05
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:10	00:00:07	00:05:00	00:05:00	00:00:21	00:00:21
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:03	00:00:03	00:01:38	00:01:38	00:00:03	00:00:03
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:10	00:00:06	00:04:12	00:04:12	00:00:15	00:00:15
	16:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:10	00:00:08	00:04:05	00:02:52	00:00:18	00:00:18
	17:00:00	11	4	8	36.4%	1	Ø	9.1%	6		54.5%	00:00:10	00:00:09	00:05:39	00:02:30	00:00:24	00:00:11
	18:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:07	00:00:06	00:03:31	00:02:32	00:00:11	00:00:11
HotelRealOeiras		20	16	②	80.0%	1		5.0%	3	Ø	15.0%	00:00:15	00:00:09	00:07:53	00:03:00	00:00:22	00:00:15
	09:00:00	2	2	Ø	100.0%	0	②	0.0%	0	(3)	0.0%	00:00:15	00:00:11	00:04:23	00:02:54	00:00:22	00:00:22
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:10	00:00:13	00:00:13	00:01:05	00:01:05
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:10	00:00:27	00:00:27	00:00:20	00:00:20
	12:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:10	00:00:09	00:05:39	00:03:56	00:00:09	00:00:09
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:10	00:00:10	00:02:07	00:02:07	00:00:10	00:00:10
	15:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:10	00:00:09	00:02:36	00:01:53	00:00:09	00:00:09
	16:00:00	4	3	()	75.0%	1	8	25.0%	0	(S)	0.0%	00:00:15	00:00:10	00:07:53	00:06:17	00:00:51	00:00:11
	17:00:00	5	2	8	40.0%	0	Ø	0.0%	3	Ø	60.0%	00:00:07	00:00:07	00:03:45	00:02:18	00:00:11	00:00:07
	18:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:03	00:00:03	00:02:22	00:02:22	00:00:04	00:00:04
HotelRealPalacio		25	16		64.0%	2	Ø	8.0%	7		28.0%	00:00:15	00:00:09	00:10:28	00:02:29	00:00:26	00:00:13
	09:00:00	2	1	()	50.0%	0	Ø	0.0%	1		50.0%	00:00:15	00:00:12	00:07:15	00:07:15	00:00:17	00:00:29
	10:00:00	5	2	8	40.0%	1	8	20.0%	2		40.0%	00:00:15	00:00:12	00:02:44	00:01:48	00:00:52	00:00:08
	11:00:00	4	1	8	25.0%	1	8	25.0%	2		50.0%	00:00:10	00:00:04	00:03:20	00:02:12	00:00:47	00:00:10
	12:00:00	5	5	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:11	00:00:08	00:10:28	00:03:17	00:00:08	00:00:08
	13:00:00	1	0	(X)	0.0%	0	Ø	0.0%	1		100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:03	00:00:00
	14:00:00	5	4	Ø	80.0%	0	Ø	0.0%	1	②	20.0%	00:00:15	00:00:10	00:03:53	00:02:00	00:00:16	00:00:18
	15:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:12	00:00:09	00:00:47	00:00:24	00:00:09	00:00:09
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:11	00:02:47	00:02:47	00:00:22	00:00:22
HotelRealParque		18	15	②	83.3%	0	②	0.0%	3		16.7%	00:00:15	00:00:09	00:16:47	00:02:44	00:00:12	00:00:13
	10:00:00	2	0	8	0.0%	0	Ø	0.0%	2	②	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:04	00:00:00
	12:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:09	00:14:15	00:03:57	00:00:09	00:00:09
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:12	00:00:12	00:00:52	00:00:52	00:00:12	00:00:12
	14:00:00	2	1	()	50.0%	0	Ø	0.0%	1	Ø	50.0%	00:00:10	00:00:10	00:16:47	00:16:47	00:00:10	00:00:10
	15:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:10	00:00:08	00:01:55	00:01:14	00:00:08	00:00:08
	16:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:10	00:00:08	00:01:28	00:01:03	00:00:17	00:00:17
	17:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:09	00:01:10	00:00:54	00:00:20	00:00:20
	18:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:11	00:01:33	00:01:03	00:00:16	00:00:16
RealResidencia		3	2		66.7%	0		0.0%	1	②	33.3%	00:00:15	00:00:12	00:03:51	00:03:18	00:00:17	00:00:24
	10:00:00	2	1	(1)	50.0%	0	Ø	0.0%	1	Ø	50.0%	00:00:15	00:00:12	00:03:51	00:03:51	00:00:13	00:00:23
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	8	0.0%	00:00:15	00:00:12	00:02:46	00:02:46	00:00:24	00:00:24
TOTAL		2044	1504		73.6%	136		6.7%	404	Ø	19.8%	00:00:18	00:00:09	00:19:04	00:02:52	00:00:22	00:00:17

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