OneContact Reporting

Team Detail Daily Report

Show / Hide Columns									
Handled Interactions	Abandoned Interactions	Ring Time	Rejected Interactions						
Transfered Interactions	Talk Time	Wrapup Time	Preview time						

Team: Algarve

Date / Agent	Handled Interactions	Transfered Interactions	Abandoned Interactions	Rejected Interactions		Talk	Time	Talk Time				(Handled	Wrapup Time			
Agent					Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min
01-05-2018	21	0	1	3	01:15:26	00:03:36	00:15:51	00:00:03	00:03:19	00:00:09	00:00:15	00:00:03	00:10:02	00:00:29	00:00:31	00:00:0
milena.boto	21	0	1	3	01:15:26	00:03:36	00:15:51	00:00:03	00:03:19	00:00:09	00:00:15	00:00:03	00:10:02	00:00:29	00:00:31	00:00:0
02-05-2018	49	3	5	6	03:19:16	00:03:50	00:24:00	00:00:15	00:08:18	00:00:10	00:00:31	00:00:00	00:12:22	00:00:14	00:00:32	00:00:0
claudia.nunes	14	0	0	2	00:56:44	00:04:03	00:16:11	00:00:37	00:02:16	00:00:10	00:00:21	00:00:05	00:00:19	00:00:01	00:00:05	00:00:0
manuela.martins	13	0	3	2	00:41:13	00:03:10	00:06:25	00:00:15	00:02:23	00:00:11	00:00:31	00:00:00	00:06:32	00:00:30	00:00:31	00:00:3
milena.boto	8	2	2	2	00:16:29	00:01:39	00:03:16	00:00:33	00:01:30	00:00:11	00:00:15	00:00:09	00:04:07	00:00:25	00:00:32	00:00:0
susana.silva	14	1	0	0	01:24:50	00:05:39	00:24:00	00:00:56	00:02:09	00:00:09	00:00:13	00:00:05	00:01:24	00:00:06	00:00:30	00:00:01
03-05-2018	47	9	4	8	03:42:30	00:03:58	00:15:17	00:00:03	00:06:44	00:00:09	00:00:14	00:00:01	00:17:54	00:00:21	00:00:31	00:00:0
agente.test	0	0	0	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:0
claudia.nunes	9	5	3	0	00:41:28	00:02:58	00:12:59	00:00:03	00:01:06	00:00:07	00:00:12	00:00:01	00:01:28	00:00:07	00:00:30	00:00:0
jorge.coelho	1	0	0	1	00:02:25	00:02:25	00:02:25	00:02:25	00:00:03	00:00:03	00:00:03	00:00:03	00:00:30	00:00:30	00:00:30	00:00:3
manuela.martins	9	2	0	0	00:42:12	00:03:50	00:10:01	00:01:03	00:01:14	80:00:00	00:00:13	00:00:03	00:04:42	00:00:28	00:00:30	00:00:12
milena.boto	9	1	0	2	00:40:46	00:04:05	00:09:51	00:01:16	00:01:32	00:00:10	00:00:14	00:00:07	00:05:01	00:00:30	00:00:31	00:00:3
patricia.farinha	9	1	0	4	00:26:31	00:02:39	00:07:31	00:00:30	00:01:25	00:00:09	00:00:11	00:00:06	00:04:30	00:00:30	00:00:30	00:00:30
susana.silva	10	0	1	0	01:09:08	00:06:55	00:15:17	00:01:42	00:01:24	80:00:00	00:00:13	00:00:02	00:01:43	00:00:10	00:00:30	00:00:0
04-05-2018	51	7	3	9	02:35:58	00:02:41	00:15:59	00:00:04	00:07:17	00:00:09	00:00:22	00:00:01	00:17:32	00:00:20	00:00:30	00:00:0
claudia.nunes	16	2	0	3	01:13:45	00:04:06	00:15:59	00:00:04	00:02:08	80:00:00	00:00:15	00:00:01	00:01:33	00:00:05	00:00:30	00:00:00
jorge.coelho	3	0	2	1	00:04:19	00:01:26	00:02:21	00:00:43	00:00:31	00:00:10	00:00:22	00:00:04	00:00:15	00:00:08	00:00:10	00:00:08
manuela.martins	16	1	1	3	00:42:46	00:02:31	00:06:28	00:00:29	00:01:54	00:00:07	00:00:11	00:00:03	00:08:30	00:00:30	00:00:30	00:00:30
milena.boto	16	4	0	2	00:35:08	00:01:45	00:09:22	00:00:21	00:02:44	00:00:10	00:00:16	00:00:07	00:07:14	00:00:26	00:00:30	00:00:0
05-05-2018	17	1	0	8	00:51:52	00:02:53	00:06:28	00:00:03	00:02:55	00:00:10	00:00:39	00:00:02	00:08:40	00:00:29	00:00:31	00:00:0
patricia.farinha	17	1	0	8	00:51:52	00:02:53	00:06:28	00:00:03	00:02:55	00:00:10	00:00:39	00:00:02	00:08:40	00:00:29	00:00:31	00:00:0
07-05-2018	75	8	4	17	05:02:18	00:03:39	00:13:22	00:00:03	00:11:25	00:00:09	00:00:17	00:00:01	00:19:22	00:00:15	00:00:34	00:00:0
claudia.nunes	27	2	3	2	01:51:32	00:03:51	00:13:22	00:00:04	00:03:23	00:00:08	00:00:15	00:00:01	00:03:33	00:00:08	00:00:30	00:00:0
jorge.coelho	6 26	0	0	6	00:18:33	00:03:06	00:05:56 00:09:21	00:01:53	00:00:53	00:00:09	00:00:17	00:00:02	00:02:37	00:00:26	00:00:30	00:00:0
milena.boto susana.silva	16	4	0	8	01:30:51	00:02:54	00:09:21	00:00:40	00:04:13 00:02:56	00:00:10	00:00:13	00:00:03	00:11:24	00:00:25 00:00:06	00:00:30	00:00:0
08-05-2018	76	7	10	29	04:21:58	00:04:33	00:11:02	00:00:03	00:02:30	00:00:11	00:00:10	00:00:01	00:01:46	00:00:18	00:00:30	00:00:0
claudia.nunes	19	2	4	4	01:34:16	00:04:29	00:14:50	00:00:01	00:03:05	00:00:10	00:00:19	00:00:01	00:01:59	00:00:06	00:00:30	00:00:0
jorge.coelho	0	0	0	1	00:00:00	00:04:25	00:00:00	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:0
milena.boto	21	3	1	11	00:42:54	00:00:00	00:07:22	00:00:04	00:03:11	00:00:09	00:00:13	00:00:06	00:07:08	00:00:21	00:00:30	00:00:0
patricia.farinha	21	1	2	7	01:01:41	00:02:48	00:07:35	00:00:28	00:02:48	00:00:08	00:00:13	00:00:01	00:10:30	00:00:30	00:00:30	00:00:30
susana.silva	15	1	3	6	01:03:07	00:03:57	00:20:40	00:00:09	00:02:04	00:00:08	00:00:11	00:00:03	00:01:49	00:00:09	00:00:30	00:00:0
09-05-2018	71	6	1	25	05:26:28	00:04:14	00:19:01	00:00:02	00:10:52	00:00:09	00:00:23	00:00:02	00:22:08	00:00:18	00:00:31	00:00:0
claudia.nunes	15	2	0	2	01:38:08	00:05:46	00:19:01	00:00:04	00:02:12	00:00:09	00:00:14	00:00:05	00:02:04	00:00:08	00:00:30	00:00:0
jorge.coelho	3	0	0	0	00:11:51	00:03:57	00:06:58	00:00:59	00:00:07	00:00:02	00:00:03	00:00:02	00:01:30	00:00:30	00:00:30	00:00:3
milena.boto	13	0	1	12	01:14:09	00:05:42	00:17:32	00:01:02	00:02:11	00:00:10	00:00:15	00:00:08	00:06:07	00:00:28	00:00:31	00:00:0
patricia.farinha	21	1	0	3	00:49:47	00:02:16	00:07:56	00:00:17	00:03:05	00:00:09	00:00:23	00:00:03	00:10:32	00:00:30	00:00:31	00:00:3
susana.silva	19	3	0	8	01:32:33	00:04:12	00:11:42	00:00:02	00:03:17	00:00:10	00:00:15	00:00:03	00:01:55	00:00:06	00:00:30	00:00:0
10-05-2018	48	3	1	8	04:11:37	00:04:56	00:27:35	00:00:21	00:07:39	00:00:10	00:00:22	00:00:02	00:15:28	00:00:19	00:00:31	00:00:0
claudia.nunes	14	0	1	3	02:00:41	00:08:37	00:27:35	00:00:53	00:01:55	00:00:08	00:00:14	00:00:02	00:00:42	00:00:03	00:00:30	00:00:00
milena-hoto-201	0.41.241	1	0	2	00:33:59	00:02:50	00:07:12	00:00:21	00:01:59	Page 11 3	00:00:15	00:00:07	00:05:06	00:00:28	00:00:31	00:00:05

OneContact Reporting

Team Detail Daily Report

patricia.farinha	11	1	0	2	00:27:39	00:02:18	00:05:51	00:00:22	00:01:24	00:00:08	00:00:11	00:00:02	00:05:31	00:00:30	00:00:31	00:00:30
susana.silva	12	1	0	1	01:09:18	00:05:20	00:20:49	00:00:25	00:02:21	00:00:12	00:00:22	00:00:07	00:04:09	00:00:21	00:00:31	00:00:00
11-05-2018	48	2	1	1	03:08:10	00:03:46	00:18:19	00:00:02	00:08:40	00:00:11	00:00:40	00:00:04	00:16:54	00:00:21	00:00:31	00:00:01
claudia.nunes	6	0	0	0	00:19:41	00:03:17	00:07:25	00:01:01	00:00:57	00:00:10	00:00:16	00:00:05	00:00:07	00:00:01	00:00:02	00:00:01
jorge.coelho	1	0	0	0	00:18:19	00:18:19	00:18:19	00:18:19	00:00:11	00:00:11	00:00:11	00:00:11	00:00:30	00:00:30	00:00:30	00:00:30
manuela.martins	9	0	0	1	00:34:43	00:03:51	00:10:22	00:00:03	00:01:52	00:00:12	00:00:38	00:00:04	00:04:31	00:00:30	00:00:31	00:00:30
milena.boto	10	2	0	0	00:37:51	00:03:09	00:08:31	00:00:22	00:01:36	00:00:10	00:00:14	00:00:07	00:04:52	00:00:29	00:00:31	00:00:21
patricia.farinha	12	0	0	0	00:33:07	00:02:46	00:06:12	00:00:02	00:02:18	00:00:12	00:00:40	00:00:05	00:06:00	00:00:30	00:00:30	00:00:30
susana.silva	10	0	1	0	00:44:29	00:04:27	00:08:22	00:01:04	00:01:46	00:00:11	00:00:15	00:00:05	00:00:54	00:00:05	00:00:30	00:00:01
12-05-2018	23	1	1	12	02:33:03	00:06:23	01:31:39	00:00:03	00:03:22	00:00:09	00:00:42	00:00:02	00:11:28	00:00:29	00:00:30	00:00:07
manuela.martins	23	1	1	12	02:33:03	00:06:23	01:31:39	00:00:03	00:03:22	00:00:09	00:00:42	00:00:02	00:11:28	00:00:29	00:00:30	00:00:07
14-05-2018	50	7	1	16	03:14:18	00:03:25	00:15:03	00:00:03	00:07:31	00:00:09	00:00:15	00:00:02	00:22:42	00:00:24	00:00:30	00:00:01
jorge.coelho	1	0	1	0	00:01:45	00:01:45	00:01:45	00:01:45	00:00:04	00:00:04	00:00:04	00:00:04	00:00:08	00:00:08	00:00:08	80:00:00
milena.boto	18	4	0	8	00:48:47	00:02:13	00:06:23	00:00:03	00:02:55	00:00:10	00:00:15	00:00:02	00:10:30	00:00:30	00:00:30	00:00:30
patricia.farinha	19	2	0	2	01:01:39	00:02:56	00:09:27	00:00:31	00:02:33	00:00:08	00:00:11	00:00:06	00:10:30	00:00:30	00:00:30	00:00:30
susana.silva	12	1	0	6	01:22:07	00:06:19	00:15:03	00:00:45	00:01:59	00:00:10	00:00:14	00:00:03	00:01:34	00:00:07	00:00:30	00:00:01
15-05-2018	57	5	1	8	03:23:31	00:03:17	00:10:34	00:00:03	00:08:43	00:00:09	00:00:43	00:00:02	00:24:56	00:00:26	00:00:31	00:00:00
manuela.martins	15	0	0	1	00:40:25	00:02:42	00:06:42	00:00:03	00:02:39	00:00:11	00:00:43	00:00:03	00:07:31	00:00:30	00:00:31	00:00:30
milena.boto	14	0	1	3	01:00:04	00:04:17	00:10:34	00:01:08	00:02:12	00:00:09	00:00:13	00:00:06	00:07:00	00:00:30	00:00:30	00:00:30
patricia.farinha	16	1	0	1	00:43:25	00:02:33	00:10:25	00:00:32	00:01:51	00:00:07	00:00:10	00:00:02	00:08:01	00:00:30	00:00:31	00:00:30
susana.silva	12	4	0	3	00:59:37	00:03:44	00:08:34	00:00:45	00:02:01	00:00:10	00:00:13	00:00:03	00:02:24	00:00:11	00:00:30	00:00:00
16-05-2018	54	7	1	11	03:34:03	00:03:31	00:27:15	00:00:14	00:07:58	00:00:09	00:00:17	00:00:02	00:22:02	00:00:24	00:00:31	00:00:01
manuela.martins	16	0	1	2	00:47:49	00:02:59	00:08:47	00:00:34	00:02:22	00:00:09	00:00:13	00:00:04	00:08:00	00:00:30	00:00:30	00:00:30
milena.boto	10	6	0	0	00:46:00	00:02:52	00:10:50	00:00:14	00:01:30	00:00:09	00:00:13	00:00:05	00:05:01	00:00:27	00:00:30	00:00:01
patricia.farinha	17	0	0	3	00:48:07	00:02:50	00:06:00	00:00:41	00:02:17	00:00:08	00:00:13	00:00:03	00:08:31	00:00:30	00:00:31	00:00:30
susana.silva	11	1	0	6	01:12:07	00:06:01	00:27:15	00:00:37	00:01:49	00:00:10	00:00:17	00:00:02	00:00:30	00:00:02	00:00:10	00:00:01
17-05-2018	67	10	3	31	04:48:23	00:03:45	00:18:38	00:00:03	00:09:55	00:00:09	00:00:36	00:00:02	00:30:19	00:00:25	00:00:32	00:00:01
jorge.coelho	0	0	0	18	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	22	1	3	2	01:13:33	00:03:12	00:08:08	00:00:05	00:03:25	00:00:09	00:00:36	00:00:02	00:11:32	00:00:30	00:00:31	00:00:30
milena.boto	13	2	0	4	00:49:44	00:03:19	00:08:51	00:00:16	00:02:03	00:00:09	00:00:14	00:00:07	00:06:32	00:00:30	00:00:32	00:00:30
patricia.farinha	19	5	0	6	01:00:29				00.00.40	00:00:07	00:00:10	00 00 00				00:00:12
susana.silva		3	U	О	01.00.29	00:02:31	00:09:40	00:00:03	00:02:13	00.00.07	00.00.10	00:00:03	00:10:42	00:00:29	00:00:30	00.00.12
	13	2	0	1	01:00:29	00:02:31	00:09:40 00:18:38	00:00:03 00:00:25	00:02:13	00:00:10	00:00:10	00:00:03	00:10:42 00:01:33	00:00:29	00:00:30	00:00:12
18-05-2018	13 60		-	-												
18-05-2018 manuela.martins		2	0	1	01:44:37	00:06:58	00:18:38	00:00:25	00:02:14	00:00:10	00:00:22	00:00:04	00:01:33	00:00:07	00:00:30	00:00:01
	60	2 9	0	1 8	01:44:37 03:16:49	00:06:58 00:02:51	00:18:38 00:13:27	00:00:25 00:00:03	00:02:14 00:09:02	00:00:10 00:00:09	00:00:22 00:00:29	00:00:04 00:00:01	00:01:33 00:24:10	00:00:07 00:00:23	00:00:30 00:00:30	00:00:01 00:00:01
manuela.martins	60 16	2 9 3	0 1 0	1 8 0	01:44:37 03:16:49 00:38:55	00:06:58 00:02:51 00:02:03	00:18:38 00:13:27 00:05:57	00:00:25 00:00:03 00:00:03	00:02:14 00:09:02 00:02:12	00:00:10 00:00:09 00:00:08	00:00:22 00:00:29 00:00:29	00:00:04 00:00:01 00:00:04	00:01:33 00:24:10 00:08:00	00:00:07 00:00:23 00:00:30	00:00:30 00:00:30 00:00:30	00:00:01 00:00:01 00:00:30
manuela.martins milena.boto	60 16 16	2 9 3 2	0 1 0	1 8 0 4	01:44:37 03:16:49 00:38:55 00:38:39	00:06:58 00:02:51 00:02:03 00:02:09	00:18:38 00:13:27 00:05:57 00:05:12	00:00:25 00:00:03 00:00:03 00:00:06	00:02:14 00:09:02 00:02:12 00:02:40	00:00:10 00:00:09 00:00:08 00:00:10	00:00:22 00:00:29 00:00:29 00:00:16	00:00:04 00:00:01 00:00:04 00:00:04	00:01:33 00:24:10 00:08:00 00:08:01	00:00:07 00:00:23 00:00:30 00:00:28	00:00:30 00:00:30 00:00:30 00:00:30	00:00:01 00:00:01 00:00:30 00:00:01
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manuela.martins milena.boto patricia.farinha susana.silva	60 16 16 16 12	2 9 3 2 2 2	0 1 0 0 1	1 8 0 4 2 2	01:44:37 03:16:49 00:38:55 00:38:39 00:47:11 01:12:04	00:06:58 00:02:51 00:02:03 00:02:09 00:02:37 00:05:09	00:18:38 00:13:27 00:05:57 00:05:12 00:09:03 00:13:27	00:00:25 00:00:03 00:00:03 00:00:06 00:00:03 00:01:08	00:02:14 00:09:02 00:02:12 00:02:40 00:02:12 00:01:58	00:00:10 00:00:09 00:00:08 00:00:10 00:00:08 00:00:10	00:00:22 00:00:29 00:00:29 00:00:16 00:00:13 00:00:15	00:00:04 00:00:01 00:00:04 00:00:04 00:00:02 00:00:01	00:01:33 00:24:10 00:08:00 00:08:01 00:07:08 00:01:01	00:00:07 00:00:23 00:00:30 00:00:28 00:00:29 00:00:04	00:00:30 00:00:30 00:00:30 00:00:30 00:00:30	00:00:01 00:00:01 00:00:30 00:00:01 00:00:08 00:00:01
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manuela.martins milena.boto patricia.farinha susana.silva 19-05-2018 patricia.farinha 21-05-2018 claudia.nunes manuela.martins milena.boto susana.silva 22-05-2018 claudia.nunes milena.boto patricia.farinha	60 16 16 16 16 12 14 14 54 14 6 19 15 82 18 21 23	2 9 3 2 2 2 0 0 9 4 0 3 2 7 1 2 3	0 1 0 0 1 0 1 1 2 2 0 0 0 0 2	1	01:44:37 03:16:49 00:38:55 00:38:39 00:47:11 01:12:04 00:38:25 00:38:25 00:39:51 00:12:47 01:04:50 01:10:54 04:50:39 01:02:10 01:11:20 01:07:03	00:06:58 00:02:51 00:02:03 00:02:09 00:02:37 00:05:09 00:02:45 00:02:45 00:02:59 00:02:57 00:04:10 00:03:16 00:03:06 00:02:35	00:18:38 00:13:27 00:05:57 00:05:12 00:09:03 00:13:27 00:07:00 00:07:00 00:15:58 00:07:39 00:06:02 00:09:42 00:15:58 00:11:24 00:09:29 00:10:47 00:07:11	00:00:25 00:00:03 00:00:03 00:00:06 00:00:03 00:00:03 00:00:03 00:00:03 00:00:05 00:00:05 00:00:16 00:00:36 00:00:16	00:02:14 00:09:02 00:02:12 00:02:40 00:02:12 00:01:58 00:02:16 00:02:16 00:02:20 00:00:36 00:02:58 00:02:23 00:13:44 00:02:59 00:03:52	00:00:10 00:00:09 00:00:08 00:00:10 00:00:10 00:00:10 00:00:10 00:00:10 00:00:10 00:00:10 00:00:10 00:00:10 00:00:10 00:00:10 00:00:10	00:00:22 00:00:29 00:00:29 00:00:16 00:00:13 00:00:15 00:00:17 00:00:23 00:00:23 00:00:14 00:00:14 00:00:25 00:00:25 00:00:23	00:00:04 00:00:01 00:00:04 00:00:04 00:00:02 00:00:05 00:00:05 00:00:02 00:00:02 00:00:02 00:00:02 00:00:02 00:00:02 00:00:02	00:01:33 00:24:10 00:08:00 00:08:01 00:07:08 00:01:01 00:06:35 00:06:35 00:14:52 00:00:21 00:02:30 00:10:19 00:01:42 00:27:45 00:00:48 00:11:01 00:12:30	00:00:07 00:00:23 00:00:30 00:00:28 00:00:29 00:00:04 00:00:28 00:00:28 00:00:15 00:00:01 00:00:30 00:00:06 00:00:19 00:00:30 00:00:30 00:00:30	00:00:30 00:00:30 00:00:30 00:00:30 00:00:30 00:00:30 00:00:30 00:00:30 00:00:30 00:00:30 00:00:30 00:00:30 00:00:30 00:00:31 00:00:30	00:00:01 00:00:01 00:00:30 00:00:01 00:00:08 00:00:01 00:00:05 00:00:05 00:00:00 00:00:07 00:00:00 00:00:00 00:00:00 00:00:30 00:00:30 00:00:30 00:00:30
manuela.martins milena.boto patricia.farinha susana.silva 19-05-2018 patricia.farinha 21-05-2018 claudia.nunes manuela.martins milena.boto susana.silva 22-05-2018 claudia.nunes milena.boto patricia.farinha susana.silva	60 16 16 16 16 12 14 14 54 14 6 19 15 82 18 21 23 20	2 9 3 2 2 2 0 0 9 4 0 3 2 7 1 2 3 1	0 1 0 0 1 0 1 1 1 2 2 0 0 0 0 2 0 1 1 1	1 8 0 4 2 2 2 2 16 4 1 6 5 28 1 10 10 7	01:44:37 03:16:49 00:38:55 00:38:39 00:47:11 01:12:04 00:38:25 00:38:25 00:39:51 00:12:47 01:04:50 01:10:54 04:50:39 01:02:10 01:11:20 01:07:03 01:30:06	00:06:58 00:02:51 00:02:03 00:02:09 00:05:09 00:02:45 00:02:45 00:02:59 00:02:13 00:02:08 00:02:57 00:04:10 00:03:16 00:03:06 00:02:35 00:04:17	00:18:38 00:13:27 00:05:57 00:05:12 00:09:03 00:13:27 00:07:00 00:07:00 00:15:58 00:07:39 00:06:02 00:09:42 00:15:58 00:11:24 00:09:29 00:10:47 00:07:11	00:00:25 00:00:03 00:00:06 00:00:03 00:00:03 00:00:03 00:00:03 00:00:05 00:00:05 00:00:16 00:00:36 00:00:47	00:02:14 00:09:02 00:02:12 00:02:40 00:02:16 00:02:16 00:02:16 00:02:20 00:00:36 00:02:23 00:13:44 00:02:59 00:03:25 00:03:28	00:00:10 00:00:09 00:00:08 00:00:10 00:00:10 00:00:10 00:00:10 00:00:00 00:00:00 00:00:10 00:00:10 00:00:10 00:00:10 00:00:10 00:00:10 00:00:10	00:00:22 00:00:29 00:00:29 00:00:16 00:00:15 00:00:17 00:00:17 00:00:23 00:00:23 00:00:14 00:00:14 00:00:25 00:00:13 00:00:13	00:00:04 00:00:01 00:00:04 00:00:04 00:00:02 00:00:05 00:00:05 00:00:02 00:00:02 00:00:02 00:00:02 00:00:02 00:00:02 00:00:02 00:00:02	00:01:33 00:24:10 00:08:00 00:08:01 00:07:08 00:01:01 00:06:35 00:06:35 00:14:52 00:00:21 00:02:30 00:10:19 00:01:42 00:27:45 00:00:48 00:11:01 00:12:30 00:03:26	00:00:07 00:00:23 00:00:30 00:00:28 00:00:29 00:00:04 00:00:28 00:00:28 00:00:15 00:00:30 00:00:30 00:00:30 00:00:30 00:00:30 00:00:30 00:00:30	00:00:30 00:00:30 00:00:30 00:00:30 00:00:30 00:00:30 00:00:30 00:00:30 00:00:30 00:00:30 00:00:30 00:00:31 00:00:31	00:00:01 00:00:01 00:00:30 00:00:01 00:00:08 00:00:01 00:00:05 00:00:00 00:00:00 00:00:01 00:00:00 00:00:00 00:00:00 00:00:00
manuela.martins milena.boto patricia.farinha susana.silva 19-05-2018 patricia.farinha 21-05-2018 claudia.nunes manuela.martins milena.boto susana.silva 22-05-2018 claudia.nunes milena.boto patricia.farinha susana.silva	60 16 16 16 16 17 14 14 54 14 6 19 15 82 18 21 23 20 83 29	2 9 3 2 2 2 0 0 9 4 0 3 2 7 1 2 3 1	0 1 0 0 1 0 1 1 2 2 0 0 0 0 2 0 1 1 1 0 7	1	01:44:37 03:16:49 00:38:55 00:38:39 00:47:11 01:12:04 00:38:25 00:38:25 00:39:51 00:12:47 01:04:50 01:10:54 04:50:39 01:02:10 01:11:20 01:07:03 01:30:06 05:14:43	00:06:58 00:02:51 00:02:03 00:02:09 00:02:37 00:05:09 00:02:45 00:02:45 00:02:59 00:02:57 00:04:10 00:03:16 00:03:06 00:02:35 00:04:17 00:03:19	00:18:38 00:13:27 00:05:57 00:05:12 00:09:03 00:13:27 00:07:00 00:07:00 00:15:58 00:07:39 00:06:02 00:09:42 00:15:58 00:11:24 00:09:29 00:10:47 00:07:11 00:11:24	00:00:25 00:00:03 00:00:06 00:00:08 00:00:03 00:00:03 00:00:03 00:00:05 00:00:05 00:00:16 00:00:47 00:00:07	00:02:14 00:09:02 00:02:12 00:02:40 00:02:12 00:01:58 00:02:16 00:08:17 00:02:20 00:00:36 00:02:58 00:02:58 00:02:59 00:03:25 00:03:52 00:03:28 00:12:06	00:00:10 00:00:09 00:00:08 00:00:10 00:00:10 00:00:10 00:00:10 00:00:09 00:00:10 00:00:10 00:00:10 00:00:10 00:00:10 00:00:10 00:00:10 00:00:10 00:00:10	00:00:22 00:00:29 00:00:29 00:00:16 00:00:15 00:00:17 00:00:17 00:00:23 00:00:23 00:00:14 00:00:14 00:00:25 00:00:25 00:00:13 00:00:24 00:00:25 00:00:13 00:00:25	00:00:04 00:00:01 00:00:04 00:00:04 00:00:02 00:00:05 00:00:02 00:00:02 00:00:02 00:00:02 00:00:02 00:00:02 00:00:02 00:00:02 00:00:02	00:01:33 00:24:10 00:08:00 00:08:01 00:07:08 00:01:01 00:06:35 00:06:35 00:14:52 00:00:21 00:02:30 00:10:19 00:01:42 00:27:45 00:00:48 00:11:01 00:12:30 00:03:26 00:20:22	00:00:07 00:00:23 00:00:30 00:00:28 00:00:29 00:00:04 00:00:28 00:00:15 00:00:30 00:00:28 00:00:19 00:00:30 00:00:30 00:00:30 00:00:30 00:00:40	00:00:30 00:00:30 00:00:30 00:00:30 00:00:30 00:00:30 00:00:30 00:00:30 00:00:30 00:00:30 00:00:30 00:00:31 00:00:31 00:00:31	00:00:01 00:00:01 00:00:01 00:00:01 00:00:08 00:00:01 00:00:05 00:00:00 00:00:00 00:00:00 00:00:00 00:00:

OneContact Reporting

Team Detail Daily Report

TOTAL	1432	144	66	351	3.21:43:48	00:03:34	01:31:39	00:00:00	03:39:06	00:00:09	00:00:43	00:00:00	08:24:52	00:00:20	00:00:34	00:00:00
susana.silva	28	2	1	8	02:52:06	00:05:44	00:14:30	00:00:04	00:04:51	00:00:10	00:00:30	00:00:02	00:04:25	00:00:09	00:00:30	00:00:00
31-05-2018	28	2	1	8	02:52:06	00:05:44	00:14:30	00:00:04	00:04:51	00:00:10	00:00:30	00:00:02	00:04:25	00:00:09	00:00:30	00:00:00
susana.silva	11	1	0	2	01:14:57	00:06:15	00:22:22	00:00:23	00:01:47	00:00:10	00:00:12	00:00:07	00:01:26	00:00:07	00:00:30	00:00:0
milena.boto	14	3	1	6	00:58:22	00:03:26	00:13:22	00:00:04	00:01:57	00:00:08	00:00:12	00:00:01	00:07:43	00:00:29	00:00:30	00:00:1
manuela.martins	17	0	0	4	00:39:43	00:02:20	00:06:14	00:00:03	00:02:05	00:00:07	00:00:12	00:00:04	00:08:30	00:00:30	00:00:30	00:00:3
jorge.coelho	1	0	0	1	00:00:57	00:00:57	00:00:57	00:00:57	00:00:03	00:00:03	00:00:03	00:00:03	00:00:30	00:00:30	00:00:30	00:00:3
claudia.nunes	22	4	1	2	01:23:06	00:03:12	00:10:30	00:00:21	00:03:39	00:00:10	00:00:15	00:00:03	00:02:54	00:00:08	00:00:30	00:00:0
30-05-2018	65	8	2	15	04:17:05	00:03:31	00:22:22	00:00:03	00:09:31	00:00:09	00:00:15	00:00:01	00:21:03	00:00:18	00:00:30	00:00:0
susana.silva	25	2	4	7	02:35:14	00:05:45	00:16:18	00:00:22	00:04:10	00:00:10	00:00:27	00:00:02	00:04:19	00:00:10	00:00:30	00:00:0
milena.boto	28	2	3	10	01:24:49	00:02:50	00:11:51	00:00:03	00:04:15	00:00:09	00:00:15	00:00:02	00:14:02	00:00:29	00:00:30	00:00:0
claudia.nunes	17	1	0	7	01:26:09	00:04:47	00:16:13	00:00:29	00:02:31	00:00:09	00:00:14	00:00:01	00:02:30	00:00:09	00:00:30	00:00:0
29-05-2018	70	5	7	24	05:26:12	00:04:21	00:16:18	00:00:03	00:10:56	00:00:09	00:00:27	00:00:01	00:20:51	00:00:18	00:00:30	00:00:0
patricia.farinha	26	1	1	5	01:17:42	00:02:53	00:06:27	00:00:15	00:03:33	00:00:08	00:00:13	00:00:02	00:13:04	00:00:30	00:00:32	00:00:3
milena.boto	23	2	0	3	01:13:56	00:02:57	00:12:17	00:00:01	00:03:38	00:00:09	00:00:19	00:00:07	00:09:42	00:00:25	00:00:31	00:00:0
manuela.martins	21	1	2	4	01:04:25	00:02:56	00:11:25	00:00:03	00:02:19	00:00:07	00:00:12	00:00:02	00:11:02	00:00:30	00:00:31	00:00:3
jorge.coelho	3	0	0	0	00:03:39	00:01:13	00:03:28	00:00:05	00:00:16	00:00:05	00:00:07	00:00:04	00:01:12	00:00:24	00:00:30	00:00:1
28-05-2018	73	4	3	12	03:39:42	00:02:51	00:12:17	00:00:01	00:09:46	00:00:08	00:00:19	00:00:02	00:35:00	00:00:28	00:00:32	00:00:0
claudia.nunes	23	0	1	6	01:24:15	00:03:40	00:13:23	00:00:03	00:03:56	00:00:10	00:00:29	00:00:02	00:02:25	00:00:06	00:00:30	00:00:0
26-05-2018	23	0	1	6	01:24:15	00:03:40	00:13:23	00:00:03	00:03:56	00:00:10	00:00:29	00:00:02	00:02:25	00:00:06	00:00:30	00:00:0
patricia.farinha	30	2	1	9	01:18:24	00:02:27	00:06:25	00:00:04	00:02:10	00:00:08	00:00:14	00:00:00	00:16:00	00:00:27	00:00:30	00:00:3
milena.boto	13	1	0	1	00:34:52	00:02:29	00:06:03	00:00:32	00:02:13	00:00:10	00:00:12	00:00:04	00:06:22	00:00:27	00:00:30	00:00:0
manuela.martins	15	0	0	1	00:49:38	00:03:19	00:12:04	00:00:03	00:02:07	00:00:08	00:00:12	00:00:04	00:07:33	00:00:30	00:00:31	00:00:30
claudia.nunes	10	2	1	1	00:35:39	00:02:43	00:15:41	00:00:16	00:10:24	00:00:12	00:00:25	00:00:01	00:01:13	00:00:20	00:00:31	00:00:00
25-05-2018	68	5	2	12	03:18:33	00:02:43	00:12:13	00:00:49	00:03:34	00:00:11	00:00:21	00:00:03	00:02:00	00:00:26	00:00:30	00:00:0
patricia.farinha susana.silva	21	0	0	6	01:12:41	00:02:48	00:09:14	00:00:14	00:02:59	00:00:09	00:00:12	00:00:05 00:00:05	00:12:01	00:00:30	00:00:31	00:00:3
manuela.martins	17	5	0	3	01:19:24	00:04:11	00:17:06	00:00:00	00:01:58	00:00:07	00:00:16	00:00:02	00:09:00	00:00:30	00:00:30	00:00:3
24-05-2018	58	7	0	15	04:08:06	00:03:49	00:17:06	00:00:00	00:08:31	00:00:09	00:00:21	00:00:02	00:23:01	00:00:22	00:00:31	00:00:0
susana.silva	23	2	1	3	01:29:44	00:03:35	00:13:20	00:00:07	00:03:52	00:00:10	00:00:25	00:00:03	00:02:53	00:00:07	00:00:30	00:00:0
patricia.farinha	17	4	0	3	00:46:14	00:02:12	00:06:07	00:00:15	00:02:16	00:00:08	00:00:11	00:00:03	00:09:10	00:00:29	00:00:30	00:00:1
milena.boto	12	4	0	4	01:12:00	00:04:30	00:16:34	00:00:21	00:01:50	00:00:09	00:00:11	00:00:06	00:06:03	00:00:28	00:00:31	00:00:0

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