

OneContact Reporting

Team Detail Daily Report

Team: Lisboa

Date / Agent	Handled Interactions	Transferred Interactions	Abandoned Interactions	Rejected Interactions	Talk Time				Ring Time (Handled Interactions)				Wrapup Time				Preview Time			
					Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min
01-06-2018	57	6	1	33	02:36:24	00:02:29	00:12:32	00:00:03	00:07:16	00:00:08	00:00:20	00:00:02	00:07:49	00:00:08	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
barradas.susana	6	1	1	7	00:15:31	00:02:13	00:04:11	00:00:36	00:00:57	00:00:10	00:00:15	00:00:07	00:03:01	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
carina.diogo	25	1	0	7	00:46:41	00:01:48	00:04:51	00:00:03	00:02:58	00:00:07	00:00:20	00:00:02	00:00:57	00:00:02	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
liliana.manalvo	11	0	0	10	00:21:04	00:01:55	00:04:50	00:00:03	00:01:18	00:00:07	00:00:16	00:00:03	00:02:07	00:00:13	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
maria.veloso	13	3	0	3	01:00:20	00:03:46	00:12:32	00:00:27	00:01:49	00:00:08	00:00:15	00:00:06	00:00:14	00:00:01	00:00:03	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
susana.oliveira	2	1	0	6	00:12:48	00:04:16	00:07:30	00:00:35	00:00:14	00:00:07	00:00:08	00:00:06	00:01:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
02-06-2018	12	1	0	2	00:30:24	00:02:20	00:04:50	00:00:33	00:01:49	00:00:09	00:00:14	00:00:02	00:06:31	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
barradas.susana	12	1	0	2	00:30:24	00:02:20	00:04:50	00:00:33	00:01:49	00:00:09	00:00:14	00:00:02	00:06:31	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
04-06-2018	105	3	5	47	03:21:29	00:01:52	00:13:33	00:00:03	00:14:11	00:00:08	00:00:33	00:00:01	00:36:18	00:00:21	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
carina.diogo	38	0	0	9	01:24:28	00:02:13	00:13:33	00:00:03	00:04:35	00:00:07	00:00:33	00:00:01	00:02:52	00:00:05	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
raquel.barroyer	26	2	0	7	00:44:33	00:01:35	00:06:08	00:00:11	00:03:20	00:00:08	00:00:10	00:00:06	00:12:55	00:00:30	00:00:30	00:00:25	00:00:00	00:00:00	00:00:00	00:00:00
susana.oliveira	28	1	1	16	00:58:25	00:02:01	00:09:52	00:00:04	00:04:07	00:00:09	00:00:15	00:00:06	00:14:31	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
tania.sobral	13	0	4	15	00:14:03	00:01:05	00:03:33	00:00:03	00:02:09	00:00:10	00:00:14	00:00:02	00:06:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
05-06-2018	76	5	5	20	02:50:10	00:02:06	00:11:28	00:00:00	00:10:20	00:00:08	00:00:24	00:00:01	00:27:06	00:00:21	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
barradas.susana	23	0	0	5	00:35:09	00:01:32	00:03:58	00:00:15	00:03:28	00:00:09	00:00:14	00:00:04	00:11:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
carina.diogo	2	0	0	0	00:02:28	00:01:14	00:01:50	00:00:38	00:00:16	00:00:08	00:00:10	00:00:06	00:00:02	00:00:01	00:00:01	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
liliana.manalvo	26	1	1	4	00:51:14	00:01:54	00:11:28	00:00:00	00:02:48	00:00:06	00:00:24	00:00:01	00:02:34	00:00:06	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
raquel.barroyer	20	4	4	3	01:13:20	00:03:03	00:09:36	00:00:31	00:03:06	00:00:09	00:00:19	00:00:03	00:10:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.oliveira	4	0	0	2	00:07:31	00:01:53	00:03:13	00:00:32	00:00:32	00:00:08	00:00:08	00:00:08	00:02:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
tania.sobral	1	0	0	6	00:00:28	00:00:28	00:00:28	00:00:28	00:00:10	00:00:10	00:00:10	00:00:10	00:00:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
06-06-2018	75	9	4	42	02:37:50	00:01:53	00:07:19	00:00:01	00:10:00	00:00:08	00:00:34	00:00:01	00:29:59	00:00:24	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
agente.test	0	0	0	3	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
barradas.susana	19	4	2	13	00:44:19	00:01:56	00:05:51	00:00:01	00:02:52	00:00:09	00:00:14	00:00:04	00:10:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
carina.diogo	2	0	0	1	00:06:17	00:03:08	00:03:35	00:02:42	00:00:16	00:00:08	00:00:09	00:00:07	00:00:06	00:00:03	00:00:04	00:00:02	00:00:00	00:00:00	00:00:00	00:00:00
liliana.manalvo	20	4	1	7	00:28:40	00:01:12	00:03:25	00:00:03	00:02:09	00:00:06	00:00:13	00:00:01	00:03:23	00:00:10	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
raquel.barroyer	18	1	0	9	00:44:29	00:02:20	00:06:29	00:00:25	00:02:32	00:00:08	00:00:15	00:00:03	00:09:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.oliveira	9	0	1	6	00:20:49	00:02:19	00:07:19	00:00:16	00:01:26	00:00:10	00:00:34	00:00:03	00:04:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
tania.sobral	7	0	0	3	00:13:16	00:01:54	00:05:14	00:00:06	00:00:45	00:00:06	00:00:11	00:00:02	00:02:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
07-06-2018	75	14	1	26	03:45:36	00:02:32	00:28:12	00:00:08	00:09:36	00:00:08	00:00:27	00:00:02	00:22:03	00:00:16	00:00:32	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
barradas.susana	18	2	0	7	00:37:37	00:01:53	00:07:09	00:00:30	00:02:38	00:00:09	00:00:14	00:00:02	00:09:31	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
carina.diogo	21	5	1	8	01:19:43	00:03:04	00:28:12	00:00:08	00:02:34	00:00:07	00:00:27	00:00:03	00:01:31	00:00:04	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
liliana.manalvo	22	4	0	8	01:10:24	00:02:42	00:15:31	00:00:13	00:02:28	00:00:07	00:00:17	00:00:02	00:02:58	00:00:07	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
raquel.barroyer	4	2	0	0	00:16:04	00:02:41	00:06:37	00:00:35	00:00:28	00:00:07	00:00:10	00:00:04	00:02:31	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.oliveira	10	1	0	3	00:21:48	00:01:59	00:07:52	00:00:25	00:01:28	00:00:09	00:00:16	00:00:03	00:05:32	00:00:30	00:00:32	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
08-06-2018	75	14	2	33	03:07:03	00:02:06	00:07:13	00:00:03	00:09:29	00:00:08	00:00:36	00:00:01	00:26:26	00:00:19	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
barradas.susana	22	2	1	9	00:47:51	00:02:00	00:04:31	00:00:03	00:03:02	00:00:08	00:00:13	00:00:02	00:11:31	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
carina.diogo	9	0	1	2	00:16:44	00:01:52	00:04:26	00:00:45	00:00:54	00:00:06	00:00:11	00:00:01	00:00:38	00:00:04	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
liliana.manalvo	25	5	0	8	01:08:12	00:02:16	00:06:24	00:00:03	00:02:43	00:00:07	00:00:13	00:00:02	00:02:47	00:00:06	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
raquel.barroyer	12	6	0	3	00:47:18	00:02:38	00:07:13	00:00:05	00:01:55	00:00:10	00:00:36	00:00:03	00:08:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.oliveira	4	1	0	5	00:04:22	00:00:52	00:01:05	00:00:36	00:00:38	00:00:10	00:00:13	00:00:07	00:02:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
tania.sobral	3	0	0	6	00:02:36	00:00:52	00:01:51	00:00:15	00:00:17	00:00:06	00:00:08	00:00:03	00:01:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
09-06-2018	16	0	0	3	00:30:53	00:01:56	00:04:19	00:00:11	00:01:41	00:00:06	00:00:11	00:00:01	00:01:44	00:00:06	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
carina.diogo	16	0	0	3	00:30:53	00:01:56	00:04:19	00:00:11	00:01:41	00:00:06	00:00:11	00:00:01	00:01:44	00:00:06	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
11-06-2018	75	9	3	26	04:06:32	00:02:56	00:14:34	00:00:04	00:09:37	00:00:08	00:00:18	00:00:01	00:25:45	00:00:20	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ana.garcia	14	3	0	5	01:01:05	00:03:36	00:11:45	00:00:23	00:01:34	00:00:07	00:00:14	00:00:04	00:01:23	00:00:06	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
barradas.susana	16	3	0	9	00:29:15	00:01:32	00:09:16	00:00:07	00:02:02	00:00:08	00:00:13	00:00:01	00:09:31	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
liliana.manalvo	20	0	2	8	00:58:42	00:02:56	00:14:34	00:00:04	00:02:34	00:00:08	00:00:18	00:00:02	00:01:51	00:00:06	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00

OneContact Reporting

Team Detail Daily Report

raquel.barroyer	17	1	0	3	00:57:24	00:03:11	00:07:47	00:00:28	00:02:43	00:00:10	00:00:12	00:00:08	00:09:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.oliveira	7	2	1	1	00:28:34	00:03:10	00:07:05	00:00:35	00:00:41	00:00:06	00:00:12	00:00:02	00:03:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
tania.sobral	1	0	0	0	00:11:32	00:11:32	00:11:32	00:11:32	00:00:03	00:00:03	00:00:03	00:00:03	00:00:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
12-06-2018	63	11	2	21	04:10:25	00:03:23	00:18:44	00:00:03	00:08:16	00:00:08	00:00:15	00:00:03	00:22:48	00:00:19	00:00:32	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ana.garcia	12	1	0	6	01:12:58	00:05:37	00:12:58	00:00:24	00:01:29	00:00:07	00:00:15	00:00:05	00:01:47	00:00:09	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
barradas.susana	14	4	1	4	00:25:21	00:01:24	00:04:17	00:00:03	00:02:16	00:00:10	00:00:12	00:00:08	00:09:03	00:00:30	00:00:32	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
liliana.manalvo	17	4	1	2	00:52:00	00:02:29	00:10:53	00:00:23	00:01:50	00:00:06	00:00:10	00:00:03	00:00:57	00:00:03	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
raquel.barroyer	15	2	0	2	01:17:17	00:04:33	00:18:44	00:00:04	00:02:05	00:00:08	00:00:11	00:00:03	00:08:31	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.oliveira	4	0	0	5	00:18:03	00:04:31	00:10:53	00:00:50	00:00:33	00:00:08	00:00:12	00:00:04	00:02:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
tania.sobral	1	0	0	2	00:04:46	00:04:46	00:04:46	00:04:46	00:00:03	00:00:03	00:00:03	00:00:03	00:00:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
13-06-2018	33	3	0	24	01:25:24	00:02:22	00:08:07	00:00:16	00:03:51	00:00:07	00:00:15	00:00:01	00:07:31	00:00:13	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
carina.diogo	20	2	0	11	00:50:00	00:02:16	00:07:49	00:00:23	00:02:07	00:00:06	00:00:10	00:00:01	00:00:31	00:00:01	00:00:06	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
susana.oliveira	13	1	0	13	00:35:24	00:02:32	00:08:07	00:00:16	00:01:44	00:00:08	00:00:15	00:00:01	00:07:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
14-06-2018	62	7	3	19	02:57:27	00:02:34	00:10:27	00:00:03	00:08:14	00:00:08	00:00:19	00:00:03	00:17:15	00:00:15	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ana.garcia	14	3	0	5	00:41:38	00:02:27	00:06:41	00:00:42	00:01:47	00:00:08	00:00:16	00:00:05	00:02:01	00:00:07	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
barradas.susana	11	2	0	6	00:32:23	00:02:29	00:10:27	00:00:04	00:01:47	00:00:10	00:00:13	00:00:06	00:06:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
liliana.manalvo	19	1	0	3	00:52:28	00:02:37	00:08:53	00:00:03	00:02:03	00:00:06	00:00:08	00:00:03	00:00:30	00:00:02	00:00:06	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
raquel.barroyer	15	1	2	2	00:42:54	00:02:41	00:07:34	00:00:35	00:02:16	00:00:09	00:00:19	00:00:03	00:07:14	00:00:29	00:00:30	00:00:14	00:00:00	00:00:00	00:00:00	00:00:00
susana.oliveira	3	0	1	3	00:08:04	00:02:41	00:04:27	00:01:09	00:00:21	00:00:07	00:00:09	00:00:05	00:01:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
15-06-2018	71	13	0	6	02:40:27	00:01:55	00:08:34	00:00:01	00:08:08	00:00:07	00:00:17	00:00:02	00:21:36	00:00:16	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
barradas.susana	18	4	0	3	00:42:29	00:01:56	00:07:38	00:00:18	00:02:35	00:00:09	00:00:17	00:00:04	00:10:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
carina.diogo	20	4	0	0	00:40:58	00:01:42	00:07:34	00:00:18	00:02:06	00:00:06	00:00:14	00:00:02	00:02:11	00:00:06	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
liliana.manalvo	21	3	0	2	00:44:29	00:01:51	00:08:34	00:00:01	00:01:42	00:00:05	00:00:09	00:00:02	00:02:55	00:00:07	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
raquel.barroyer	8	2	0	0	00:22:46	00:02:17	00:08:04	00:00:22	00:01:12	00:00:09	00:00:11	00:00:08	00:04:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.oliveira	2	0	0	1	00:03:45	00:01:52	00:02:34	00:01:11	00:00:18	00:00:09	00:00:10	00:00:08	00:01:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
tania.sobral	2	0	0	0	00:06:00	00:03:00	00:03:47	00:02:13	00:00:15	00:00:08	00:00:11	00:00:04	00:01:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
16-06-2018	14	1	1	2	01:00:09	00:04:01	00:11:28	00:00:00	00:01:44	00:00:07	00:00:14	00:00:04	00:07:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
raquel.barroyer	14	1	1	2	01:00:09	00:04:01	00:11:28	00:00:00	00:01:44	00:00:07	00:00:14	00:00:04	00:07:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
18-06-2018	86	3	6	15	03:09:28	00:02:08	00:13:58	00:00:01	00:09:34	00:00:07	00:00:18	00:00:02	00:17:13	00:00:12	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ana.garcia	19	0	1	4	00:46:58	00:02:28	00:11:34	00:00:02	00:02:14	00:00:07	00:00:14	00:00:03	00:02:04	00:00:07	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
barradas.susana	17	1	1	4	00:32:02	00:01:47	00:07:53	00:00:24	00:02:00	00:00:07	00:00:11	00:00:05	00:09:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
carina.diogo	30	0	0	4	00:46:59	00:01:34	00:04:09	00:00:01	00:03:19	00:00:07	00:00:18	00:00:02	00:03:13	00:00:06	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
liliana.manalvo	19	2	4	3	00:57:01	00:02:43	00:13:58	00:00:01	00:01:50	00:00:06	00:00:13	00:00:03	00:02:26	00:00:07	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
tania.sobral	1	0	0	0	00:06:28	00:06:28	00:06:28	00:06:28	00:00:11	00:00:11	00:00:11	00:00:11	00:00:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
19-06-2018	82	10	1	28	03:33:44	00:02:19	00:11:27	00:00:08	00:09:08	00:00:07	00:00:15	00:00:02	00:26:34	00:00:18	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ana.garcia	19	3	0	11	00:53:58	00:02:27	00:11:27	00:00:31	00:01:52	00:00:06	00:00:09	00:00:03	00:01:28	00:00:04	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
barradas.susana	18	2	0	8	00:37:39	00:01:53	00:07:27	00:00:15	00:02:13	00:00:07	00:00:12	00:00:04	00:10:02	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
liliana.manalvo	22	3	1	3	00:56:27	00:02:15	00:09:18	00:00:08	00:02:01	00:00:06	00:00:09	00:00:02	00:02:32	00:00:06	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
raquel.barroyer	19	2	0	6	00:56:31	00:02:41	00:08:40	00:00:20	00:02:41	00:00:08	00:00:15	00:00:05	00:10:32	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
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20-06-2018	63	5	2	19	02:55:13	00:02:35	00:20:56	00:00:03	00:06:56	00:00:07	00:00:22	00:00:02	00:19:16	00:00:17	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ana.garcia	15	2	0	9	00:34:20	00:02:01	00:06:08	00:00:18	00:01:14	00:00:05	00:00:11	00:00:02	00:00:56	00:00:04	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
barradas.susana	16	1	1	5	00:27:04	00:01:36	00:08:40	00:00:09	00:01:42	00:00:06	00:00:11	00:00:03	00:08:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
liliana.manalvo	14	2	0	3	00:56:05	00:03:30	00:20:56	00:00:23	00:01:43	00:00:07	00:00:22	00:00:03	00:00:50	00:00:03	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
raquel.barroyer	17	0	1	2	00:51:37	00:03:02	00:08:01	00:00:03	00:02:14	00:00:08	00:00:12	00:00:04	00:08:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
tania.sobral	1	0	0	0	00:06:07	00:06:07	00:06:07	00:06:07	00:00:03	00:00:03	00:00:03	00:00:03	00:00:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
21-06-2018	53	9	0	19	02:31:46	00:02:27	00:12:23	00:00:03	00:05:22	00:00:06	00:00:23	00:00:02	00:17:15	00:00:18	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ana.garcia	13	4	0	7	00:45:13	00:02:40	00:12:23	00:00:23	00:01:17	00:00:06	00:00:09	00:00:03	00:02:55	00:00:12	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
barradas.susana	8	0	0	6	00:12:20	00:01:32	00:02:30	00:00:36	00:00:47	00:00:06	00:00:07	00:00:04	00:04:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
liliana.manalvo	18	4	0	3	00:42:48	00:01:57	00:05:44	00:00:03	00:01:40	00:00:06	00:00:23	00:00:02	00							

OneContact Reporting

Team Detail Daily Report

ana.garcia	12	1	0	4	00:33:37	00:02:35	00:08:18	00:00:42	00:01:03	00:00:05	00:00:08	00:00:02	00:00:49	00:00:04	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
liliana.manalvo	22	5	0	2	00:54:06	00:02:00	00:08:26	00:00:04	00:02:00	00:00:05	00:00:15	00:00:01	00:03:29	00:00:08	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
raquel.barroyer	8	4	0	3	00:36:43	00:03:04	00:10:48	00:00:25	00:01:29	00:00:11	00:00:17	00:00:06	00:05:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
tania.sobral	28	0	1	0	00:59:47	00:02:08	00:08:39	00:00:07	00:03:44	00:00:08	00:00:25	00:00:02	00:13:35	00:00:29	00:00:30	00:00:05	00:00:00	00:00:00	00:00:00	00:00:00
23-06-2018	23	2	0	8	01:36:30	00:03:52	00:15:04	00:00:24	00:03:04	00:00:08	00:00:22	00:00:02	00:02:26	00:00:06	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ana.garcia	23	2	0	8	01:36:30	00:03:52	00:15:04	00:00:24	00:03:04	00:00:08	00:00:22	00:00:02	00:02:26	00:00:06	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
25-06-2018	92	16	5	27	04:20:21	00:02:25	00:13:19	00:00:15	00:10:33	00:00:07	00:00:39	00:00:02	00:28:53	00:00:17	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
barradas.susana	21	6	2	10	01:01:48	00:02:17	00:10:21	00:00:19	00:01:59	00:00:06	00:00:09	00:00:03	00:13:03	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
carina.diogo	21	4	1	10	01:08:46	00:02:45	00:13:15	00:00:15	00:03:12	00:00:09	00:00:39	00:00:04	00:02:20	00:00:06	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
liliana.manalvo	31	6	2	4	01:24:32	00:02:17	00:13:19	00:00:19	00:02:57	00:00:06	00:00:33	00:00:02	00:04:00	00:00:07	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
raquel.barroyer	13	0	0	1	00:30:34	00:02:21	00:07:47	00:00:54	00:01:32	00:00:07	00:00:17	00:00:02	00:06:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
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26-06-2018	63	8	0	8	02:56:59	00:02:30	00:12:36	00:00:14	00:05:44	00:00:05	00:00:13	00:00:02	00:13:49	00:00:12	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ana.garcia	8	2	0	3	00:30:45	00:03:04	00:08:30	00:00:42	00:00:43	00:00:05	00:00:09	00:00:03	00:00:36	00:00:04	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
barradas.susana	17	2	0	2	00:31:16	00:01:39	00:03:43	00:00:17	00:01:58	00:00:07	00:00:13	00:00:04	00:09:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
carina.diogo	17	3	0	1	00:58:58	00:02:57	00:12:36	00:00:14	00:01:26	00:00:05	00:00:13	00:00:02	00:01:23	00:00:04	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
liliana.manalvo	18	1	0	2	00:51:27	00:02:42	00:10:51	00:00:18	00:01:14	00:00:04	00:00:07	00:00:03	00:00:50	00:00:03	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
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27-06-2018	52	4	0	13	02:16:30	00:02:26	00:07:54	00:00:14	00:05:19	00:00:06	00:00:16	00:00:03	00:12:22	00:00:14	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ana.garcia	10	1	0	3	00:24:35	00:02:14	00:06:37	00:00:16	00:00:57	00:00:06	00:00:09	00:00:04	00:01:08	00:00:07	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
barradas.susana	14	2	0	3	00:27:54	00:01:45	00:05:24	00:00:32	00:01:37	00:00:07	00:00:16	00:00:03	00:08:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
carina.diogo	15	0	0	3	00:46:04	00:03:04	00:07:13	00:00:14	00:01:43	00:00:07	00:00:09	00:00:05	00:01:05	00:00:04	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
liliana.manalvo	12	1	0	4	00:35:17	00:02:43	00:07:54	00:00:14	00:00:58	00:00:05	00:00:10	00:00:03	00:01:39	00:00:08	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
tania.sobral	1	0	0	0	00:02:40	00:02:40	00:02:40	00:02:40	00:00:04	00:00:04	00:00:04	00:00:04	00:00:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
28-06-2018	53	10	0	14	02:36:46	00:02:29	00:16:18	00:00:16	00:05:47	00:00:07	00:00:14	00:00:01	00:11:10	00:00:11	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ana.garcia	11	0	0	4	00:34:53	00:03:10	00:06:40	00:00:27	00:01:17	00:00:07	00:00:14	00:00:03	00:01:24	00:00:08	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
barradas.susana	12	2	0	5	00:31:53	00:02:17	00:11:05	00:00:29	00:01:24	00:00:07	00:00:12	00:00:02	00:07:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
carina.diogo	17	4	0	3	00:55:22	00:02:38	00:16:18	00:00:21	00:01:49	00:00:06	00:00:12	00:00:01	00:01:57	00:00:06	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
liliana.manalvo	13	4	0	2	00:34:38	00:02:02	00:05:05	00:00:16	00:01:17	00:00:06	00:00:09	00:00:03	00:00:49	00:00:03	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
29-06-2018	48	6	3	13	01:56:21	00:02:09	00:08:55	00:00:04	00:05:02	00:00:06	00:00:26	00:00:03	00:08:03	00:00:09	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ana.garcia	10	0	0	5	00:22:56	00:02:18	00:06:53	00:00:09	00:01:22	00:00:08	00:00:26	00:00:04	00:01:36	00:00:10	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
barradas.susana	9	2	2	6	00:19:43	00:01:48	00:06:49	00:00:20	00:01:00	00:00:07	00:00:09	00:00:03	00:04:31	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
carina.diogo	13	3	0	1	00:34:19	00:02:09	00:07:48	00:00:04	00:01:17	00:00:06	00:00:13	00:00:03	00:00:13	00:00:01	00:00:02	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
liliana.manalvo	16	1	1	1	00:39:23	00:02:19	00:08:55	00:00:22	00:01:23	00:00:05	00:00:10	00:00:03	00:01:43	00:00:06	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
30-06-2018	11	1	0	1	00:36:57	00:03:05	00:11:15	00:00:22	00:01:01	00:00:06	00:00:13	00:00:03	00:00:49	00:00:04	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
liliana.manalvo	11	1	0	1	00:36:57	00:03:05	00:11:15	00:00:22	00:01:01	00:00:06	00:00:13	00:00:03	00:00:49	00:00:04	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
TOTAL	1505	180	45	478	2.19:15:01	00:02:24	00:28:12	00:00:00	02:59:58	00:00:07	00:00:39	00:00:01	07:21:04	00:00:16	00:00:32	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00