

# OneContact Reporting

## Team Detail Daily Report

Team: Algarve

Date / Agent	Handled Interactions	Transferred Interactions	Abandoned Interactions	Rejected Interactions	Talk Time				Ring Time Interactions)				Wrapup Time				Preview Time			
					Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min
01-06-2018	62	4	1	6	03:43:28	00:03:23	00:14:32	00:00:03	00:09:13	00:00:09	00:00:14	00:00:01	00:14:59	00:00:14	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	25	1	0	2	01:23:46	00:03:13	00:07:27	00:00:03	00:03:19	00:00:08	00:00:12	00:00:01	00:01:53	00:00:04	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	2	1	0	0	00:05:33	00:01:51	00:02:30	00:01:01	00:00:26	00:00:13	00:00:14	00:00:12	00:01:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	20	0	1	3	00:56:06	00:02:48	00:09:22	00:00:03	00:02:58	00:00:09	00:00:14	00:00:03	00:10:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	15	2	0	1	01:18:03	00:04:35	00:14:32	00:00:28	00:02:30	00:00:10	00:00:14	00:00:07	00:01:36	00:00:06	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
02-06-2018	26	1	0	7	01:18:37	00:02:55	00:12:52	00:00:03	00:04:34	00:00:11	00:00:34	00:00:04	00:13:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	1	0	0	0	00:01:13	00:01:13	00:01:13	00:01:13	00:00:08	00:00:08	00:00:08	00:00:08	00:00:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	25	1	0	7	01:17:24	00:02:59	00:12:52	00:00:03	00:04:26	00:00:11	00:00:34	00:00:04	00:13:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
04-06-2018	84	5	3	23	05:06:10	00:03:26	00:15:08	00:00:03	00:13:29	00:00:10	00:00:19	00:00:01	00:28:50	00:00:20	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	19	2	1	5	01:03:38	00:03:02	00:11:34	00:00:04	00:02:56	00:00:09	00:00:14	00:00:01	00:04:31	00:00:13	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	26	0	2	8	01:18:25	00:03:01	00:07:03	00:00:03	00:04:24	00:00:10	00:00:16	00:00:05	00:12:33	00:00:29	00:00:31	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	18	2	0	6	01:10:49	00:03:32	00:13:43	00:00:26	00:02:42	00:00:09	00:00:15	00:00:04	00:09:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	21	1	0	4	01:33:18	00:04:14	00:15:08	00:00:58	00:03:27	00:00:10	00:00:19	00:00:02	00:02:16	00:00:06	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
05-06-2018	61	5	2	19	03:15:39	00:02:58	00:25:42	00:00:04	00:09:34	00:00:09	00:00:29	00:00:02	00:19:33	00:00:19	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	11	1	1	3	00:40:30	00:03:22	00:25:42	00:00:06	00:01:40	00:00:09	00:00:23	00:00:02	00:00:08	00:00:01	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	3	0	1	0	00:15:12	00:05:04	00:06:53	00:03:53	00:00:25	00:00:08	00:00:11	00:00:06	00:00:51	00:00:17	00:00:30	00:00:05	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	6	2	0	5	00:21:20	00:02:40	00:08:24	00:00:06	00:00:50	00:00:08	00:00:14	00:00:02	00:03:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	10	0	0	5	00:20:08	00:02:01	00:04:31	00:00:38	00:01:38	00:00:10	00:00:14	00:00:08	00:04:31	00:00:27	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	17	2	0	3	00:35:28	00:01:52	00:04:35	00:00:05	00:02:29	00:00:09	00:00:29	00:00:02	00:09:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	14	0	0	3	01:03:01	00:04:30	00:12:17	00:00:04	00:02:32	00:00:11	00:00:24	00:00:07	00:02:03	00:00:09	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
06-06-2018	52	3	1	7	03:23:53	00:03:42	00:11:32	00:00:05	00:08:33	00:00:10	00:00:23	00:00:02	00:14:07	00:00:16	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
agente.test	0	0	0	3	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	13	0	0	1	00:45:24	00:03:30	00:07:28	00:00:58	00:01:59	00:00:09	00:00:12	00:00:03	00:00:11	00:00:01	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	11	2	0	1	00:38:34	00:02:58	00:09:29	00:00:19	00:01:45	00:00:10	00:00:12	00:00:08	00:06:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	11	1	1	1	00:43:04	00:03:35	00:10:05	00:01:02	00:01:40	00:00:09	00:00:12	00:00:06	00:06:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	17	0	0	1	01:16:51	00:04:31	00:11:32	00:00:05	00:03:09	00:00:11	00:00:23	00:00:02	00:01:56	00:00:07	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
07-06-2018	64	6	2	12	03:11:55	00:02:44	00:14:08	00:00:03	00:09:57	00:00:09	00:00:24	00:00:01	00:17:49	00:00:17	00:00:31	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	14	2	1	7	00:42:17	00:02:39	00:09:54	00:00:05	00:02:22	00:00:10	00:00:21	00:00:02	00:00:54	00:00:04	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	2	0	0	0	00:06:40	00:03:20	00:04:40	00:02:00	00:00:31	00:00:16	00:00:17	00:00:14	00:00:16	00:00:08	00:00:09	00:00:07	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	2	1	0	0	00:08:39	00:02:53	00:06:31	00:00:28	00:00:11	00:00:06	00:00:07	00:00:04	00:01:11	00:00:24	00:00:30	00:00:11	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	15	1	0	0	00:57:46	00:03:37	00:14:08	00:00:03	00:02:21	00:00:09	00:00:19	00:00:02	00:07:33	00:00:28	00:00:31	00:00:02	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	16	2	1	3	00:31:41	00:01:46	00:05:54	00:00:03	00:02:00	00:00:08	00:00:10	00:00:02	00:07:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	15	0	0	2	00:44:52	00:02:59	00:10:19	00:00:06	00:02:32	00:00:10	00:00:24	00:00:01	00:00:55	00:00:04	00:00:10	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
08-06-2018	65	4	0	7	03:54:10	00:03:24	00:19:22	00:00:03	00:10:06	00:00:09	00:00:27	00:00:03	00:19:05	00:00:17	00:00:33	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	18	0	0	1	00:54:59	00:03:03	00:07:51	00:00:22	00:02:47	00:00:09	00:00:15	00:00:04	00:01:19	00:00:04	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	5	0	0	0	00:13:08	00:02:38	00:04:36	00:00:28	00:01:03	00:00:13	00:00:27	00:00:03	00:01:57	00:00:23	00:00:30	00:00:07	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	11	2	0	1	00:23:23	00:01:48	00:02:56	00:00:03	00:01:33	00:00:08	00:00:13	00:00:05	00:05:52	00:00:29	00:00:30	00:00:22	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	15	1	0	4	00:46:23	00:02:54	00:10:02	00:00:06	00:02:02	00:00:08	00:00:13	00:00:05	00:08:04	00:00:30	00:00:33	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	16	1	0	1	01:36:17	00:05:40	00:19:22	00:00:21	00:02:41	00:00:10	00:00:13	00:00:07	00:01:53	00:00:07	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
09-06-2018	21	0	0	4	02:46:57	00:07:57	00:18:22	00:00:53	00:04:01	00:00:11	00:00:44	00:00:01	00:02:42	00:00:08	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	21	0	0	4	02:46:57	00:07:57	00:18:22	00:00:53	00:04:01	00:00:11	00:00:44	00:00:01	00:02:42	00:00:08	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
11-06-2018	70	11	2	13	04:48:44	00:03:34	00:25:48	00:00:04	00:10:28	00:00:09	00:00:36	00:00:03	00:30:46	00:00:24	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	15	5	1	2	01:16:45	00:03:50	00:14:41	00:00:16	00:02:11	00:00:09	00:00:13	00:00:03	00:01:38	00:00:06	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	1	0	0	0	00:01:45	00:01:45	00:01:45	00:01:45	00:00:03	00:00:03	00:00:03	00:00:03	00:00:07	00:00:07	00:00:07	00:00:07	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	17	4	0	1	00:56:54	00:02:43	00:09:06	00:00:04	00:02:29	00:00:09	00:00:36	00:00:03	00:10:01	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	18	0	0	5	01:35:43	00:05:19	00:25:48	00:00:50	00:03:19	00:00:11	00:00:15	00:00:07	00:09:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	19	2	1	5	00:57:37	00:02:45	00:07:33	00:00:24	00:02:26	00:00:08	00:00:12	00:00:04	00:10:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00

# OneContact Reporting

## Team Detail Daily Report

12-06-2018	78	7	7	17	04:50:46	00:03:25	00:17:33	00:00:01	00:12:21	00:00:10	00:00:27	00:00:03	00:28:54	00:00:22	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	12	0	2	2	00:56:15	00:04:41	00:15:08	00:00:01	00:01:54	00:00:10	00:00:16	00:00:03	00:01:13	00:00:06	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	3	0	1	2	00:19:56	00:06:39	00:14:24	00:02:38	00:00:38	00:00:13	00:00:24	00:00:04	00:00:43	00:00:14	00:00:30	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	20	0	2	7	00:48:35	00:02:26	00:06:31	00:00:03	00:03:22	00:00:10	00:00:27	00:00:04	00:09:47	00:00:29	00:00:30	00:00:17	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	12	1	0	1	00:31:46	00:02:27	00:07:41	00:00:03	00:02:01	00:00:10	00:00:15	00:00:07	00:06:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	18	1	2	2	00:53:47	00:02:50	00:06:01	00:00:40	00:02:07	00:00:07	00:00:13	00:00:03	00:09:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	13	5	0	3	01:20:27	00:04:28	00:17:33	00:00:20	00:02:19	00:00:11	00:00:14	00:00:08	00:02:11	00:00:09	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
13-06-2018	64	5	2	15	03:51:46	00:03:22	00:24:39	00:00:03	00:09:53	00:00:09	00:00:26	00:00:01	00:20:24	00:00:18	00:00:32	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	16	1	0	2	00:42:45	00:02:31	00:09:06	00:00:03	00:02:22	00:00:09	00:00:13	00:00:03	00:00:23	00:00:01	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	0	0	0	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	14	0	1	5	00:49:11	00:03:31	00:10:02	00:00:03	00:01:53	00:00:08	00:00:10	00:00:01	00:05:41	00:00:24	00:00:30	00:00:02	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	19	2	0	3	00:49:34	00:02:22	00:10:37	00:00:06	00:02:41	00:00:08	00:00:20	00:00:02	00:10:31	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	15	2	1	4	01:30:16	00:05:19	00:24:39	00:00:07	00:02:57	00:00:12	00:00:26	00:00:02	00:03:49	00:00:13	00:00:32	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
14-06-2018	70	11	6	14	04:08:23	00:03:04	00:17:59	00:00:03	00:12:31	00:00:11	00:00:48	00:00:01	00:20:50	00:00:17	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	17	1	4	3	00:50:58	00:02:50	00:10:22	00:00:24	00:02:11	00:00:08	00:00:14	00:00:01	00:00:19	00:00:01	00:00:02	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	1	0	2	0	00:01:06	00:01:06	00:01:06	00:01:06	00:00:16	00:00:16	00:00:16	00:00:16	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	12	4	0	4	00:58:32	00:03:40	00:17:59	00:00:03	00:02:02	00:00:10	00:00:48	00:00:03	00:07:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	14	3	0	2	00:43:36	00:02:34	00:07:20	00:00:04	00:02:10	00:00:09	00:00:13	00:00:04	00:07:01	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	5	2	0	0	00:17:26	00:02:29	00:09:47	00:00:44	00:00:40	00:00:08	00:00:12	00:00:06	00:03:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	21	1	0	5	01:16:45	00:03:29	00:09:18	00:00:06	00:05:12	00:00:15	00:00:36	00:00:01	00:03:00	00:00:09	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
15-06-2018	61	4	2	5	03:45:03	00:03:28	00:19:31	00:00:00	00:09:50	00:00:10	00:00:54	00:00:00	00:23:05	00:00:23	00:00:31	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	3	0	0	2	00:14:15	00:04:45	00:08:46	00:02:29	00:00:27	00:00:09	00:00:14	00:00:02	00:01:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	18	0	0	0	01:25:16	00:04:44	00:19:31	00:00:35	00:02:30	00:00:08	00:00:44	00:00:01	00:09:01	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	21	4	0	2	00:54:30	00:02:11	00:08:30	00:00:00	00:03:06	00:00:09	00:00:14	00:00:00	00:10:09	00:00:28	00:00:31	00:00:02	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	19	0	2	1	01:11:02	00:03:44	00:14:38	00:00:30	00:03:47	00:00:12	00:00:54	00:00:06	00:02:25	00:00:08	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
16-06-2018	26	0	0	3	01:41:40	00:03:55	00:11:02	00:00:04	00:04:21	00:00:10	00:00:28	00:00:01	00:12:36	00:00:29	00:00:30	00:00:06	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	26	0	0	3	01:41:40	00:03:55	00:11:02	00:00:04	00:04:21	00:00:10	00:00:28	00:00:01	00:12:36	00:00:29	00:00:30	00:00:06	00:00:00	00:00:00	00:00:00	00:00:00
18-06-2018	106	11	4	19	06:36:47	00:03:23	00:25:03	00:00:03	00:16:04	00:00:09	00:00:22	00:00:01	00:34:03	00:00:18	00:00:32	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	31	2	2	4	01:36:28	00:02:55	00:12:41	00:00:09	00:04:56	00:00:10	00:00:21	00:00:01	00:03:34	00:00:07	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	4	0	0	0	00:27:37	00:06:54	00:15:15	00:03:46	00:00:31	00:00:08	00:00:14	00:00:04	00:01:10	00:00:18	00:00:30	00:00:02	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	18	1	0	3	00:57:34	00:03:02	00:10:56	00:00:27	00:02:08	00:00:07	00:00:13	00:00:01	00:09:33	00:00:30	00:00:32	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	28	6	0	6	01:37:49	00:02:53	00:09:39	00:00:03	00:03:59	00:00:09	00:00:16	00:00:02	00:16:30	00:00:30	00:00:31	00:00:29	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	25	2	2	6	01:57:19	00:04:21	00:25:03	00:00:06	00:04:30	00:00:11	00:00:22	00:00:01	00:03:16	00:00:07	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
19-06-2018	79	4	2	8	05:17:26	00:03:49	00:34:41	00:00:07	00:11:37	00:00:09	00:00:17	00:00:01	00:15:19	00:00:11	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	27	0	0	2	01:24:29	00:03:08	00:11:43	00:00:07	00:03:39	00:00:08	00:00:17	00:00:02	00:01:29	00:00:03	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	27	2	0	2	01:46:32	00:03:40	00:34:41	00:00:07	00:03:46	00:00:08	00:00:15	00:00:01	00:11:27	00:00:25	00:00:31	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	25	2	2	4	02:06:25	00:04:41	00:12:17	00:00:15	00:04:12	00:00:10	00:00:15	00:00:02	00:02:23	00:00:05	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
20-06-2018	48	11	1	11	03:14:31	00:03:18	00:14:30	00:00:02	00:06:15	00:00:08	00:00:16	00:00:01	00:19:22	00:00:21	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	10	2	0	1	00:47:29	00:03:57	00:14:30	00:01:13	00:01:17	00:00:08	00:00:14	00:00:04	00:01:11	00:00:06	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	9	3	0	5	00:33:51	00:02:49	00:11:34	00:00:02	00:00:53	00:00:06	00:00:15	00:00:02	00:05:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	12	2	0	0	00:43:32	00:03:07	00:09:15	00:00:34	00:01:31	00:00:08	00:00:09	00:00:06	00:06:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	6	4	0	3	00:12:40	00:01:16	00:02:37	00:00:16	00:00:58	00:00:10	00:00:16	00:00:06	00:05:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	11	0	1	2	00:56:59	00:05:11	00:09:31	00:01:57	00:01:36	00:00:09	00:00:14	00:00:01	00:01:41	00:00:09	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
21-06-2018	46	8	0	6	03:54:06	00:04:20	00:19:15	00:00:15	00:06:53	00:00:09	00:00:15	00:00:03	00:14:31	00:00:18	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	13	2	0	1	01:18:56	00:05:16	00:19:15	00:00:15	00:01:44	00:00:08	00:00:12	00:00:03	00:01:45	00:00:08	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	6	0	0	2	00:24:18	00:04:03	00:06:59	00:00:58	00:00:53	00:00:09	00:00:15	00:00:04	00:03:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	9	5	0	0	00:45:32	00:03:15	00:09:06	00:00:29	00:01:13	00:00:08	00:00:10	00:00:06	00:04:43	00:00:26	00:00:30	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	8	0	0	2	00:20:02	00:02:30	00:07:46	00:00:43	00:01:17	00:00:10	00:00:15	00:00:06	00:03:37	00:00:27	00:00:30	00:00:07	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	10	1	0	1	01:05:18	00:05:56	00:10:28	00:00:20	00:01:46	00:00:11	00:00:13	00:00:09	00:01:26	00:00:08	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
22-06-2018	64	12	8	8	04:03:42	00:03:12	00:17:22	00:00:15	00:09:39	00:00:09	00:00:22	00:00:03	00:17:0							

# OneContact Reporting

## Team Detail Daily Report

patricia.farinha	3	0	3	2	00:06:35	00:02:12	00:04:25	00:00:39	00:00:20	00:00:07	00:00:07	00:00:06	00:01:09	00:00:23	00:00:30	00:00:09	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	17	2	0	1	01:42:01	00:05:22	00:17:22	00:00:53	00:02:50	00:00:10	00:00:17	00:00:03	00:01:41	00:00:05	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
23-06-2018	21	0	0	2	01:13:46	00:03:31	00:07:36	00:00:56	00:02:59	00:00:09	00:00:15	00:00:03	00:10:07	00:00:29	00:00:30	00:00:07	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	21	0	0	2	01:13:46	00:03:31	00:07:36	00:00:56	00:02:59	00:00:09	00:00:15	00:00:03	00:10:07	00:00:29	00:00:30	00:00:07	00:00:00	00:00:00	00:00:00	00:00:00
25-06-2018	77	8	3	14	05:28:37	00:03:52	00:16:43	00:00:00	00:11:59	00:00:09	00:00:28	00:00:02	00:32:37	00:00:23	00:00:31	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	1	0	0	0	00:02:58	00:02:58	00:02:58	00:02:58	00:00:13	00:00:13	00:00:13	00:00:13	00:00:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	35	2	1	4	02:00:25	00:03:15	00:13:52	00:00:00	00:05:11	00:00:09	00:00:23	00:00:02	00:18:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	21	3	0	8	01:08:42	00:02:52	00:08:15	00:00:33	00:02:47	00:00:08	00:00:11	00:00:03	00:12:03	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	20	3	2	2	02:16:32	00:05:56	00:16:43	00:00:03	00:03:48	00:00:11	00:00:28	00:00:05	00:01:34	00:00:04	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
26-06-2018	74	6	0	13	04:05:14	00:03:04	00:13:11	00:00:18	00:10:35	00:00:09	00:00:21	00:00:02	00:28:51	00:00:22	00:00:32	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	3	0	0	1	00:13:12	00:04:24	00:06:53	00:03:00	00:00:14	00:00:05	00:00:09	00:00:02	00:00:43	00:00:14	00:00:30	00:00:05	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	10	0	0	1	00:45:52	00:04:35	00:13:11	00:01:23	00:01:28	00:00:09	00:00:21	00:00:02	00:05:03	00:00:30	00:00:32	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	21	1	0	3	01:03:42	00:02:54	00:08:37	00:01:06	00:02:52	00:00:08	00:00:12	00:00:02	00:11:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	17	3	0	4	00:37:22	00:01:52	00:04:24	00:00:33	00:02:04	00:00:07	00:00:12	00:00:03	00:09:01	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	23	2	0	4	01:25:06	00:03:24	00:10:54	00:00:18	00:03:57	00:00:10	00:00:15	00:00:05	00:03:04	00:00:08	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
27-06-2018	84	4	0	10	04:35:51	00:03:08	00:17:59	00:00:01	00:12:07	00:00:09	00:00:27	00:00:01	00:30:12	00:00:23	00:00:31	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	2	0	0	0	00:04:02	00:02:01	00:03:59	00:00:03	00:00:16	00:00:08	00:00:09	00:00:07	00:00:10	00:00:05	00:00:05	00:00:05	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	19	2	0	3	00:36:46	00:01:45	00:03:40	00:00:07	00:02:39	00:00:08	00:00:27	00:00:01	00:08:46	00:00:29	00:00:31	00:00:13	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	22	1	0	4	01:22:28	00:03:35	00:08:47	00:00:01	00:03:12	00:00:09	00:00:14	00:00:05	00:09:41	00:00:26	00:00:31	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	20	1	0	0	01:02:22	00:02:58	00:08:49	00:00:10	00:02:57	00:00:09	00:00:18	00:00:03	00:09:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	21	0	0	3	01:30:13	00:04:18	00:17:59	00:00:05	00:03:03	00:00:09	00:00:13	00:00:04	00:02:05	00:00:07	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
28-06-2018	71	8	1	9	05:40:56	00:04:19	00:15:27	00:00:18	00:10:31	00:00:09	00:00:24	00:00:02	00:33:02	00:00:26	00:00:32	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	6	0	0	0	00:21:31	00:03:35	00:05:32	00:01:27	00:01:02	00:00:10	00:00:14	00:00:08	00:03:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	27	0	0	4	01:33:40	00:03:28	00:08:39	00:00:33	00:03:44	00:00:08	00:00:24	00:00:03	00:13:31	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	19	6	0	4	01:16:46	00:03:04	00:06:57	00:00:18	00:02:21	00:00:07	00:00:12	00:00:02	00:11:33	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	19	2	1	1	02:28:59	00:07:06	00:15:27	00:00:26	00:03:24	00:00:11	00:00:15	00:00:07	00:04:58	00:00:16	00:00:32	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
29-06-2018	72	8	3	7	04:41:49	00:03:31	00:15:41	00:00:09	00:11:24	00:00:10	00:00:29	00:00:01	00:28:06	00:00:23	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	3	0	0	0	00:07:25	00:02:28	00:04:45	00:01:15	00:00:27	00:00:09	00:00:11	00:00:06	00:00:49	00:00:16	00:00:30	00:00:06	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	30	0	2	1	01:44:33	00:03:29	00:09:56	00:00:30	00:05:01	00:00:10	00:00:29	00:00:02	00:15:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	18	4	1	1	00:58:26	00:02:39	00:15:00	00:00:16	00:02:45	00:00:09	00:00:15	00:00:03	00:09:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	21	4	0	5	01:51:25	00:04:27	00:15:41	00:00:09	00:03:11	00:00:09	00:00:20	00:00:01	00:03:17	00:00:09	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
30-06-2018	16	0	0	8	02:15:35	00:08:28	00:36:40	00:00:34	00:02:41	00:00:10	00:00:20	00:00:02	00:03:21	00:00:13	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	16	0	0	8	02:15:35	00:08:28	00:36:40	00:00:34	00:02:41	00:00:10	00:00:20	00:00:02	00:03:21	00:00:13	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
TOTAL	1562	146	50	267	4.04:55:31	00:03:33	00:36:40	00:00:00	04:01:35	00:00:09	00:00:54	00:00:00	08:53:47	00:00:20	00:00:33	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00