

# OneContact Reporting

## Team Detail Daily Report

Team: Algarve

Date / Agent	Handled Interactions	Transferred Interactions	Abandoned Interactions	Rejected Interactions	Talk Time				Ring Time (Handled Interactions)				Wrapup Time				Preview Time			
					Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min
02-07-2018	70	7	4	14	04:39:40	00:03:38	00:15:58	00:00:12	00:09:14	00:00:08	00:00:19	00:00:00	00:26:10	00:00:21	00:00:34	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	25	2	1	6	01:56:33	00:04:19	00:15:58	00:00:12	00:03:20	00:00:08	00:00:15	00:00:00	00:01:31	00:00:04	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	4	1	0	2	00:19:45	00:03:57	00:10:14	00:00:42	00:00:32	00:00:08	00:00:13	00:00:05	00:02:34	00:00:31	00:00:34	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	22	2	1	2	01:09:03	00:02:53	00:08:44	00:00:14	00:03:00	00:00:08	00:00:17	00:00:02	00:11:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	19	2	2	4	01:14:19	00:03:32	00:10:18	00:00:20	00:02:22	00:00:07	00:00:19	00:00:03	00:10:35	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
03-07-2018	56	9	4	9	04:06:38	00:03:48	00:14:43	00:00:06	00:08:05	00:00:09	00:00:43	00:00:03	00:20:22	00:00:20	00:00:31	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	12	2	2	2	00:59:44	00:04:16	00:14:43	00:00:24	00:01:28	00:00:07	00:00:12	00:00:03	00:00:53	00:00:04	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	1	0	0	0	00:06:02	00:06:02	00:06:02	00:06:02	00:00:05	00:00:05	00:00:05	00:00:05	00:00:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	13	2	1	3	00:42:58	00:02:52	00:06:50	00:00:06	00:02:03	00:00:09	00:00:43	00:00:03	00:07:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	18	1	0	1	01:02:48	00:03:18	00:07:44	00:00:39	00:02:26	00:00:08	00:00:14	00:00:03	00:09:31	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	12	4	1	3	01:15:06	00:04:42	00:11:23	00:00:27	00:02:03	00:00:10	00:00:17	00:00:03	00:02:28	00:00:11	00:00:31	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
04-07-2018	66	8	5	14	05:32:35	00:04:30	00:20:09	00:00:16	00:09:11	00:00:08	00:00:19	00:00:02	00:22:33	00:00:19	00:00:34	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	13	5	0	0	01:16:04	00:04:14	00:10:17	00:00:16	00:02:08	00:00:10	00:00:18	00:00:03	00:02:18	00:00:09	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	1	0	0	1	00:09:42	00:09:42	00:09:42	00:09:42	00:00:13	00:00:13	00:00:13	00:00:13	00:00:11	00:00:11	00:00:11	00:00:11	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	19	1	0	5	01:14:34	00:03:44	00:15:55	00:00:29	00:01:55	00:00:06	00:00:13	00:00:02	00:09:34	00:00:29	00:00:34	00:00:08	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	15	1	0	4	00:51:36	00:03:14	00:06:32	00:00:45	00:01:54	00:00:08	00:00:19	00:00:02	00:08:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	18	1	5	4	02:00:39	00:06:21	00:20:09	00:00:19	00:03:01	00:00:10	00:00:16	00:00:02	00:02:30	00:00:08	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
05-07-2018	53	2	1	10	03:29:46	00:03:49	00:22:23	00:00:21	00:08:11	00:00:09	00:00:26	00:00:02	00:15:20	00:00:17	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	14	0	1	3	00:48:53	00:03:30	00:13:33	00:00:48	00:02:05	00:00:09	00:00:18	00:00:05	00:01:06	00:00:05	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	2	0	0	0	00:13:06	00:06:33	00:11:39	00:01:27	00:00:20	00:00:10	00:00:12	00:00:08	00:00:36	00:00:18	00:00:30	00:00:06	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	16	1	0	2	00:38:34	00:02:16	00:04:34	00:00:21	00:02:41	00:00:10	00:00:26	00:00:02	00:08:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	9	0	0	2	00:40:14	00:04:28	00:22:23	00:01:06	00:01:14	00:00:08	00:00:15	00:00:03	00:04:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	12	1	0	3	01:08:59	00:05:18	00:09:25	00:00:21	00:01:51	00:00:09	00:00:14	00:00:07	00:01:08	00:00:06	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
06-07-2018	60	8	2	6	03:13:09	00:02:50	00:18:51	00:00:04	00:09:41	00:00:10	00:00:38	00:00:02	00:17:53	00:00:17	00:00:35	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	19	3	2	1	01:03:43	00:02:54	00:09:37	00:00:12	00:03:16	00:00:10	00:00:20	00:00:03	00:01:30	00:00:04	00:00:35	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	9	4	0	0	00:49:42	00:03:49	00:18:51	00:00:13	00:01:02	00:00:07	00:00:13	00:00:03	00:06:02	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	18	0	0	1	00:29:16	00:01:38	00:03:58	00:00:26	00:02:24	00:00:08	00:00:23	00:00:02	00:09:01	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	14	1	0	4	00:50:28	00:03:22	00:09:02	00:00:04	00:02:59	00:00:13	00:00:38	00:00:07	00:01:20	00:00:06	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
07-07-2018	12	0	2	7	01:30:10	00:07:31	00:23:00	00:02:14	00:02:03	00:00:10	00:00:23	00:00:01	00:02:13	00:00:11	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	12	0	2	7	01:30:10	00:07:31	00:23:00	00:02:14	00:02:03	00:00:10	00:00:23	00:00:01	00:02:13	00:00:11	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
09-07-2018	78	16	0	15	05:09:42	00:03:18	00:14:50	00:00:08	00:12:01	00:00:09	00:00:25	00:00:02	00:35:37	00:00:25	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	11	4	0	1	00:58:08	00:03:53	00:14:50	00:00:19	00:01:41	00:00:09	00:00:22	00:00:02	00:00:50	00:00:04	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	2	0	0	3	00:03:06	00:01:33	00:01:55	00:01:11	00:00:14	00:00:07	00:00:11	00:00:03	00:00:09	00:00:04	00:00:05	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	27	1	0	4	01:40:31	00:03:35	00:10:15	00:00:08	00:04:26	00:00:10	00:00:25	00:00:03	00:13:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	21	7	0	1	01:32:08	00:03:17	00:10:36	00:00:25	00:03:09	00:00:09	00:00:14	00:00:03	00:11:06	00:00:28	00:00:31	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	17	4	0	6	00:55:49	00:02:39	00:08:54	00:00:15	00:02:31	00:00:09	00:00:14	00:00:06	00:10:02	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
10-07-2018	49	7	0	4	04:10:58	00:04:29	00:18:36	00:00:15	00:07:28	00:00:09	00:00:40	00:00:03	00:18:22	00:00:20	00:00:32	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	9	3	0	1	01:05:03	00:05:25	00:16:49	00:00:15	00:01:03	00:00:07	00:00:14	00:00:03	00:00:48	00:00:04	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	9	1	0	1	00:30:56	00:03:06	00:06:29	00:00:39	00:01:43	00:00:11	00:00:40	00:00:03	00:04:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00

OneContact Reporting

Team Detail Daily Report

milena.boto	10	1	0	1	00:33:59	00:03:05	00:06:53	00:00:27	00:01:29	00:00:09	00:00:14	00:00:07	00:04:35	00:00:28	00:00:31	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	13	1	0	0	00:43:53	00:03:08	00:11:13	00:00:18	00:01:58	00:00:09	00:00:12	00:00:05	00:07:02	00:00:30	00:00:32	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	8	1	0	1	01:17:07	00:08:34	00:18:36	00:02:33	00:01:15	00:00:09	00:00:12	00:00:05	00:01:27	00:00:10	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
11-07-2018	65	14	2	5	04:59:29	00:03:47	00:14:29	00:00:05	00:11:39	00:00:11	00:00:35	00:00:02	00:22:05	00:00:18	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	10	3	1	3	00:52:59	00:04:05	00:09:43	00:00:17	00:01:23	00:00:08	00:00:14	00:00:03	00:00:16	00:00:01	00:00:05	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	14	2	0	0	01:03:51	00:03:59	00:14:29	00:00:09	00:02:36	00:00:11	00:00:35	00:00:02	00:07:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	8	6	1	0	00:41:45	00:02:59	00:09:40	00:00:14	00:01:40	00:00:12	00:00:27	00:00:08	00:04:42	00:00:26	00:00:30	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	12	2	0	1	00:36:24	00:02:36	00:06:10	00:00:16	00:01:37	00:00:08	00:00:16	00:00:03	00:06:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	21	1	0	1	01:44:30	00:04:45	00:14:17	00:00:05	00:04:23	00:00:13	00:00:29	00:00:05	00:03:07	00:00:08	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
12-07-2018	63	9	0	10	04:21:11	00:03:38	00:13:03	00:00:19	00:09:07	00:00:09	00:00:24	00:00:02	00:23:58	00:00:21	00:00:31	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	16	1	0	2	01:03:33	00:03:44	00:10:24	00:00:21	00:02:13	00:00:08	00:00:15	00:00:02	00:02:08	00:00:08	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	12	3	0	1	00:44:58	00:03:00	00:06:53	00:00:23	00:01:39	00:00:08	00:00:24	00:00:03	00:06:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	10	3	0	3	00:51:54	00:04:00	00:13:03	00:00:19	00:01:19	00:00:08	00:00:10	00:00:07	00:06:02	00:00:28	00:00:31	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	13	1	0	4	00:37:56	00:02:43	00:08:28	00:00:30	00:02:01	00:00:09	00:00:13	00:00:06	00:07:01	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	12	1	0	0	01:02:50	00:04:50	00:07:52	00:01:08	00:01:55	00:00:10	00:00:12	00:00:07	00:02:17	00:00:11	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
13-07-2018	69	8	5	6	04:39:46	00:03:38	00:11:54	00:00:13	00:08:40	00:00:08	00:00:14	00:00:02	00:27:01	00:00:23	00:00:33	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	17	3	2	1	01:19:33	00:03:59	00:11:54	00:00:13	00:02:23	00:00:08	00:00:14	00:00:03	00:01:32	00:00:05	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	3	0	0	1	00:05:11	00:01:44	00:02:28	00:01:13	00:00:07	00:00:02	00:00:03	00:00:02	00:00:40	00:00:13	00:00:30	00:00:05	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	19	2	3	1	01:02:37	00:02:59	00:11:25	00:00:41	00:02:07	00:00:07	00:00:14	00:00:03	00:10:37	00:00:30	00:00:33	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	15	1	0	2	01:14:38	00:04:40	00:11:38	00:00:28	00:01:58	00:00:08	00:00:12	00:00:06	00:06:11	00:00:25	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	15	2	0	1	00:57:47	00:03:24	00:10:23	00:00:48	00:02:05	00:00:08	00:00:13	00:00:04	00:08:01	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
14-07-2018	22	0	0	2	01:08:09	00:03:06	00:08:44	00:00:53	00:02:36	00:00:07	00:00:15	00:00:01	00:10:37	00:00:29	00:00:30	00:00:07	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	22	0	0	2	01:08:09	00:03:06	00:08:44	00:00:53	00:02:36	00:00:07	00:00:15	00:00:01	00:10:37	00:00:29	00:00:30	00:00:07	00:00:00	00:00:00	00:00:00	00:00:00
16-07-2018	64	6	1	13	03:51:03	00:03:18	00:19:23	00:00:17	00:09:10	00:00:09	00:00:27	00:00:02	00:18:51	00:00:17	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	20	2	1	3	01:00:41	00:02:46	00:08:39	00:00:19	00:03:13	00:00:10	00:00:27	00:00:03	00:03:20	00:00:10	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	2	0	0	0	00:08:42	00:04:21	00:08:06	00:00:36	00:00:20	00:00:10	00:00:15	00:00:05	00:00:36	00:00:18	00:00:30	00:00:06	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	15	1	0	3	00:29:11	00:01:49	00:05:47	00:00:17	00:01:45	00:00:07	00:00:13	00:00:02	00:06:55	00:00:28	00:00:30	00:00:07	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	14	1	0	1	00:30:57	00:02:04	00:04:56	00:00:22	00:01:49	00:00:08	00:00:12	00:00:02	00:07:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	13	2	0	6	01:41:32	00:06:46	00:19:23	00:00:56	00:02:03	00:00:09	00:00:14	00:00:02	00:01:00	00:00:04	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
17-07-2018	60	6	3	5	05:42:15	00:05:11	00:17:34	00:00:08	00:09:01	00:00:09	00:00:27	00:00:03	00:21:39	00:00:21	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	12	1	0	0	00:53:24	00:04:06	00:15:02	00:00:32	00:01:49	00:00:09	00:00:13	00:00:03	00:00:39	00:00:03	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	12	0	0	1	01:08:13	00:05:41	00:14:28	00:00:56	00:01:25	00:00:07	00:00:15	00:00:03	00:06:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	14	2	1	2	01:30:07	00:05:38	00:16:25	00:00:08	00:02:15	00:00:10	00:00:22	00:00:06	00:06:31	00:00:24	00:00:30	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	12	2	0	1	00:32:13	00:02:18	00:08:42	00:00:19	00:01:35	00:00:08	00:00:13	00:00:03	00:06:01	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	10	1	2	1	01:38:18	00:08:56	00:17:34	00:00:22	00:01:57	00:00:12	00:00:27	00:00:07	00:02:28	00:00:15	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
18-07-2018	85	8	0	12	06:50:07	00:04:25	00:42:23	00:00:34	00:12:26	00:00:09	00:00:27	00:00:01	00:28:32	00:00:20	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	21	1	0	5	01:09:49	00:03:10	00:10:03	00:00:34	00:03:04	00:00:09	00:00:24	00:00:01	00:01:54	00:00:05	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	1	0	0	0	00:01:16	00:01:16	00:01:16	00:01:16	00:00:02	00:00:02	00:00:02	00:00:02	00:00:08	00:00:08	00:00:08	00:00:08	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	19	0	0	2	01:40:36	00:05:18	00:42:23	00:00:39	00:02:46	00:00:09	00:00:27	00:00:01	00:09:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	16	4	0	1	00:58:36	00:02:56	00:12:07	00:00:41	00:02:08	00:00:08	00:00:12	00:00:03	00:08:04	00:00:28	00:00:30	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	15	1	0	2	01:33:46	00:05:52	00:11:25	00:00:39	00:02:04	00:00:08	00:00:14	00:00:05	00:07:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	13	2	0	2	01:26:04	00:05:44	00:20:36	00:00:57	00:02:22	00:00:11	00:00:15	00:00:07	00:01:26	00:00:07	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
19-07-2018	73	8	4	10	05:04:53	00:03:46	00:23:01	00:00:00	00:11:09	00:00:09	00:00:35	00:00:00	00:24:17	00:00:19	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	18	0	0	2	01:26:03	00:04:47	00:23:01	00:00:00	00:02:14	00:00:07	00:00:15	00:00:01	00:02:42	00:00:09	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	1	0	0	0	00:01:42	00:01:42	00:01:42	00:01:42	00:00:05	00:00:05	00:00:05	00:00:05	00:00:14	00:00:14	00:00:14	00:00:14	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	6	1	1	2	00:19:47	00:02:50	00:04:29	00:00:52	00:00:47	00:00:08	00:00:13	00:00:03	00:03:31	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00

OneContact Reporting

Team Detail Daily Report

milena.boto	17	4	0	2	00:58:29	00:02:47	00:11:24	00:00:18	00:01:48	00:00:06	00:00:14	00:00:00	00:08:12	00:00:27	00:00:31	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	14	1	1	2	00:57:04	00:03:48	00:09:26	00:00:43	00:02:27	00:00:10	00:00:35	00:00:06	00:07:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	17	2	2	2	01:21:48	00:04:18	00:16:46	00:00:03	00:03:48	00:00:13	00:00:35	00:00:02	00:02:38	00:00:09	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
20-07-2018	67	8	1	9	04:50:17	00:03:52	00:16:39	00:00:02	00:10:42	00:00:10	00:00:40	00:00:01	00:20:18	00:00:17	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	18	1	0	1	01:13:06	00:03:51	00:16:39	00:00:02	00:02:53	00:00:10	00:00:37	00:00:02	00:00:44	00:00:02	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	17	0	0	4	01:19:36	00:04:41	00:12:09	00:00:02	00:03:05	00:00:11	00:00:40	00:00:01	00:08:33	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	10	2	0	0	00:51:20	00:04:17	00:08:45	00:00:23	00:01:15	00:00:08	00:00:11	00:00:04	00:03:18	00:00:20	00:00:30	00:00:02	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	9	2	0	3	00:20:43	00:01:53	00:04:24	00:00:28	00:01:07	00:00:07	00:00:11	00:00:05	00:05:03	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	13	3	1	1	01:05:32	00:04:06	00:14:30	00:00:20	00:02:22	00:00:11	00:00:15	00:00:08	00:02:40	00:00:11	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
21-07-2018	25	1	1	11	01:29:17	00:03:26	00:14:12	00:00:16	00:03:41	00:00:09	00:00:19	00:00:02	00:03:45	00:00:09	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	25	1	1	11	01:29:17	00:03:26	00:14:12	00:00:16	00:03:41	00:00:09	00:00:19	00:00:02	00:03:45	00:00:09	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
23-07-2018	93	10	2	7	07:23:37	00:04:18	00:28:30	00:00:06	00:13:39	00:00:09	00:00:25	00:00:01	00:38:14	00:00:24	00:00:31	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	6	0	0	1	00:23:30	00:03:55	00:08:05	00:00:36	00:01:09	00:00:12	00:00:25	00:00:02	00:02:00	00:00:20	00:00:30	00:00:08	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	7	1	0	2	00:30:33	00:03:49	00:09:09	00:00:56	00:00:51	00:00:07	00:00:23	00:00:02	00:04:01	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	29	2	0	0	02:05:34	00:04:03	00:28:30	00:00:06	00:04:21	00:00:09	00:00:15	00:00:03	00:14:16	00:00:29	00:00:30	00:00:07	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	26	1	0	3	01:56:11	00:04:18	00:13:43	00:00:27	00:03:20	00:00:08	00:00:16	00:00:01	00:13:02	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	25	6	2	1	02:27:49	00:04:46	00:14:06	00:00:33	00:03:58	00:00:10	00:00:14	00:00:06	00:04:55	00:00:11	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
24-07-2018	62	6	1	7	05:02:01	00:04:26	00:21:30	00:00:00	00:09:26	00:00:09	00:00:25	00:00:01	00:21:18	00:00:19	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	12	1	1	1	01:15:17	00:05:47	00:21:30	00:00:02	00:01:57	00:00:10	00:00:22	00:00:01	00:00:50	00:00:04	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	1	0	0	0	00:04:32	00:04:32	00:04:32	00:04:32	00:00:02	00:00:02	00:00:02	00:00:02	00:00:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	8	0	0	2	00:27:59	00:03:30	00:06:10	00:00:46	00:00:50	00:00:06	00:00:11	00:00:01	00:04:01	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	14	2	0	2	01:02:42	00:03:55	00:15:32	00:00:00	00:02:01	00:00:09	00:00:12	00:00:05	00:07:44	00:00:29	00:00:30	00:00:14	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	13	3	0	1	00:43:03	00:02:41	00:06:30	00:00:28	00:01:51	00:00:09	00:00:12	00:00:05	00:07:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	14	0	0	1	01:28:28	00:06:19	00:15:49	00:01:07	00:02:45	00:00:12	00:00:25	00:00:05	00:00:43	00:00:03	00:00:06	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
25-07-2018	66	8	3	14	05:48:04	00:04:42	00:33:16	00:00:03	00:10:03	00:00:09	00:00:38	00:00:02	00:19:36	00:00:17	00:00:32	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	21	0	1	3	01:43:22	00:04:55	00:18:00	00:00:42	00:02:40	00:00:08	00:00:12	00:00:02	00:02:28	00:00:07	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	3	0	1	0	00:10:55	00:03:38	00:08:12	00:00:03	00:00:53	00:00:18	00:00:38	00:00:03	00:01:06	00:00:22	00:00:30	00:00:06	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	13	4	0	2	00:50:48	00:02:59	00:09:05	00:00:20	00:02:15	00:00:10	00:00:22	00:00:06	00:07:02	00:00:30	00:00:32	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	13	1	1	4	00:46:46	00:03:20	00:09:16	00:00:42	00:01:52	00:00:09	00:00:14	00:00:05	00:07:01	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	16	3	0	5	02:16:13	00:07:10	00:33:16	00:00:18	00:02:23	00:00:09	00:00:15	00:00:02	00:01:59	00:00:07	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
26-07-2018	79	11	3	11	04:57:04	00:03:18	00:13:59	00:00:14	00:11:49	00:00:09	00:00:20	00:00:02	00:25:50	00:00:18	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	21	6	0	2	01:37:57	00:03:38	00:13:59	00:00:14	00:03:05	00:00:09	00:00:15	00:00:03	00:03:57	00:00:10	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	4	0	0	2	00:15:33	00:03:53	00:05:16	00:01:16	00:00:27	00:00:07	00:00:11	00:00:02	00:01:36	00:00:24	00:00:30	00:00:06	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	22	1	3	2	01:11:14	00:03:06	00:07:42	00:00:14	00:03:01	00:00:08	00:00:12	00:00:04	00:10:08	00:00:28	00:00:30	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	12	4	0	2	00:34:34	00:02:10	00:04:45	00:00:18	00:01:59	00:00:10	00:00:20	00:00:06	00:07:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	20	0	0	3	01:17:46	00:03:53	00:08:56	00:00:51	00:03:17	00:00:10	00:00:15	00:00:02	00:03:09	00:00:09	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
27-07-2018	66	10	0	15	04:42:15	00:03:43	00:14:04	00:00:02	00:09:41	00:00:09	00:00:22	00:00:01	00:20:38	00:00:19	00:00:32	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	15	3	0	6	01:25:10	00:04:44	00:13:50	00:00:25	00:02:37	00:00:10	00:00:22	00:00:01	00:01:41	00:00:06	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	2	0	0	0	00:02:18	00:01:09	00:01:27	00:00:51	00:00:04	00:00:02	00:00:03	00:00:01	00:00:12	00:00:06	00:00:08	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	14	3	0	2	00:49:26	00:02:54	00:10:27	00:00:02	00:02:00	00:00:09	00:00:14	00:00:04	00:06:25	00:00:30	00:00:30	00:00:25	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	21	3	0	4	00:54:22	00:02:16	00:10:59	00:00:07	00:02:54	00:00:08	00:00:20	00:00:01	00:10:01	00:00:29	00:00:32	00:00:11	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	14	1	0	3	01:30:59	00:06:04	00:14:04	00:00:08	00:02:06	00:00:09	00:00:13	00:00:05	00:02:19	00:00:11	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
28-07-2018	22	0	2	5	00:59:46	00:02:43	00:10:56	00:00:37	00:03:06	00:00:08	00:00:14	00:00:01	00:11:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	22	0	2	5	00:59:46	00:02:43	00:10:56	00:00:37	00:03:06	00:00:08	00:00:14	00:00:01	00:11:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
30-07-2018	87	6	5	15	05:37:37	00:03:38	00:13:27	00:00:00	00:12:06	00:00:08	00:00:23	00:00:01	00:28:04	00:00:19	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	23	1	4	2	01:22:47	00:03:27	00:13:27	00:00:00	00:02:45	00:00:07	00:00:14	00:00:01	00:04:26	00:00:11	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00

OneContact Reporting

Team Detail Daily Report

manuela.martins	15	3	0	3	01:06:38	00:03:42	00:11:56	00:00:24	00:02:06	00:00:08	00:00:23	00:00:02	00:08:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	22	1	0	1	01:23:30	00:03:38	00:12:32	00:00:22	00:03:18	00:00:09	00:00:14	00:00:03	00:11:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	27	1	1	9	01:44:42	00:03:44	00:09:01	00:00:01	00:03:57	00:00:09	00:00:18	00:00:01	00:04:38	00:00:10	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
31-07-2018	82	7	3	14	05:36:56	00:03:47	00:24:14	00:00:13	00:12:46	00:00:09	00:00:44	00:00:01	00:28:03	00:00:20	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	16	4	0	5	01:34:12	00:04:43	00:24:14	00:00:13	00:02:41	00:00:10	00:00:24	00:00:05	00:02:13	00:00:07	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	14	1	2	2	00:56:21	00:03:45	00:19:38	00:00:52	00:01:51	00:00:08	00:00:16	00:00:03	00:07:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	18	0	0	2	01:22:11	00:04:34	00:16:04	00:00:45	00:03:12	00:00:11	00:00:44	00:00:06	00:07:40	00:00:26	00:00:31	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	14	1	1	1	00:39:21	00:02:37	00:05:40	00:00:42	00:01:49	00:00:08	00:00:11	00:00:05	00:07:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	20	1	0	4	01:04:51	00:03:05	00:08:53	00:00:45	00:03:13	00:00:10	00:00:15	00:00:01	00:04:10	00:00:12	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
TOTAL	1594	183	54	250	4.18:56:25	00:03:53	00:42:23	00:00:00	03:56:41	00:00:09	00:00:44	00:00:00	09:12:16	00:00:20	00:00:35	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00