OneContact Reporting

Team Summary Daily Report

Team: Algarve

Agent	First Login Time	Last Logout Time	Total Logged Time	Login Tries	Ready Time				Not Ready Time (Pausa)				Not Ready Time (Almoço)				Available Time			
					Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min
01-01-2018	**09:20:27**	**17:00:39**	**07:40:12**	**1**	**06:49:26**	**00:13:39**	**00:15:00**	**00:00:35**	**00:00:04**	**00:00:04**	**00:00:04**	**00:00:04**	**00:38:32**	**00:12:51**	**00:15:00**	**00:11:02**	**06:13:14**	**00:05:55**	**00:15:00**	**00:00:00**
claudia.nunes	09:20:27	17:00:39	07:40:12	1	06:49:26	00:13:39	00:15:00	00:00:35	00:00:04	00:00:04	00:00:04	00:00:04	00:38:32	00:12:51	00:15:00	00:11:02	06:13:14	00:05:55	00:15:00	00:00:00
02-01-2018	**08:50:16**	**19:00:14**	**1.03:08:09**	**4**	**23:44:49**	**00:12:50**	**00:15:00**	**00:00:14**	**01:05:01**	**00:07:13**	**00:15:00**	**00:01:29**	**02:03:06**	**00:11:11**	**00:15:00**	**00:01:06**	**21:09:29**	**00:05:46**	**00:15:00**	**00:00:00**
manuela.martins	08:50:16	18:02:25	09:12:09	1	07:08:36	00:11:35	00:15:00	00:00:21	01:05:01	00:07:13	00:15:00	00:01:29	00:52:51	00:10:34	00:15:00	00:01:06	06:06:26	00:04:53	00:15:00	00:00:00
patricia.farinha	09:56:43	19:00:14	09:03:31	1	08:25:29	00:13:40	00:15:00	00:00:14	00:00:00	00:00:00	00:00:00	00:00:00	00:35:08	00:11:43	00:15:00	00:07:42	07:43:19	00:06:06	00:15:00	00:00:00
susana.silva	09:03:01	18:07:22	08:52:29	2	08:10:44	00:13:16	00:15:00	00:01:29	00:00:00	00:00:00	00:00:00	00:00:00	00:35:07	00:11:42	00:15:00	00:07:54	07:19:44	00:06:22	00:15:00	00:00:00
03-01-2018	**08:19:21**	**19:00:10**	**1.20:46:08**	**6**	**1.12:59:24**	**00:12:12**	**00:15:00**	**00:00:00**	**01:44:32**	**00:05:14**	**00:11:17**	**00:01:22**	**04:40:19**	**00:11:13**	**00:15:00**	**00:01:25**	**1.08:45:34**	**00:05:45**	**00:15:00**	**00:00:00**
claudia.nunes	08:58:20	18:02:50	09:04:30	1	07:12:32	00:12:01	00:15:00	00:00:09	00:27:11	00:04:32	00:07:25	00:01:33	00:52:49	00:10:34	00:15:00	00:01:25	06:02:56	00:05:11	00:15:00	00:00:00
jorge.coelho	11:18:09	11:25:01	00:06:52	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	08:58:09	18:01:36	09:03:27	1	07:42:44	00:11:17	00:15:00	00:00:24	00:20:01	00:04:00	00:07:31	00:01:22	01:00:14	00:12:03	00:15:00	00:06:52	06:50:23	00:06:02	00:15:00	00:00:00
milena.boto	08:19:21	17:02:36	08:43:15	1	06:09:58	00:10:53	00:15:00	00:00:05	00:50:16	00:07:11	00:11:17	00:02:18	01:01:36	00:12:19	00:15:00	00:06:51	05:34:08	00:05:08	00:15:00	00:00:00
patricia.farinha	08:59:27	18:00:00	09:00:33	1	08:06:47	00:14:19	00:15:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:52:43	00:10:33	00:15:00	00:01:31	07:26:48	00:06:07	00:15:00	00:00:00
susana.silva	10:12:39	19:00:10	08:47:31	1	07:47:23	00:12:38	00:15:00	00:00:10	00:07:04	00:03:32	00:03:39	00:03:25	00:52:57	00:10:35	00:15:00	00:02:37	06:51:19	00:06:14	00:15:00	00:00:00
04-01-2018	**07:58:23**	**19:43:32**	**1.16:52:45**	**11**	**1.10:41:56**	**00:11:50**	**00:15:00**	**00:00:03**	**01:53:24**	**00:05:24**	**00:13:17**	**00:00:04**	**02:57:57**	**00:11:07**	**00:15:00**	**00:03:09**	**1.06:06:41**	**00:05:39**	**00:15:00**	**00:00:00**
claudia.nunes	09:59:17	18:09:39	07:41:02	2	05:57:59	00:10:51	00:15:00	00:00:26	00:34:51	00:04:21	00:09:43	00:00:04	01:04:38	00:12:56	00:15:00	00:08:34	04:58:08	00:04:23	00:15:00	00:00:00
jorge.coelho	16:56:59	19:43:32	01:39:55	2	01:33:39	00:13:23	00:15:00	00:05:07	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:22:59	00:08:18	00:15:00	00:00:00
manuela.martins	08:59:07	18:03:52	06:41:29	2	06:03:23	00:11:21	00:15:00	00:00:41	00:37:57	00:06:20	00:13:17	00:01:23	00:00:00	00:00:00	00:00:00	00:00:00	05:29:18	00:05:59	00:15:00	00:00:00
milena.boto	09:02:18	18:04:39	06:52:40	2	06:20:32	00:12:17	00:15:00	00:01:35	00:31:34	00:05:16	00:09:29	00:00:54	00:00:00	00:00:00	00:00:00	00:00:00	05:04:39	00:07:15	00:15:00	00:00:00
patricia.farinha	07:58:23	17:00:41	09:02:18	1	07:00:12	00:12:22	00:15:00	00:00:03	00:00:00	00:00:00	00:00:00	00:00:00	00:57:21	00:09:34	00:15:00	00:03:09	06:23:27	00:06:05	00:15:00	00:00:00
susana.silva	09:03:45	18:04:33	08:55:21	2	07:46:11	00:11:57	00:15:00	00:01:46	00:09:02	00:09:02	00:09:02	00:09:02	00:55:58	00:11:12	00:15:00	00:03:56	06:48:10	00:04:59	00:15:00	00:00:00
05-01-2018	**08:22:08**	**19:02:35**	**1.13:12:37**	**6**	**1.06:09:23**	**00:12:09**	**00:15:00**	**00:00:08**	**01:04:48**	**00:03:49**	**00:14:19**	**00:00:04**	**04:13:46**	**00:11:32**	**00:15:00**	**00:01:51**	**1.01:38:08**	**00:05:44**	**00:15:00**	**00:00:00**
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manuela.martins	17:52:36	19:02:35	01:09:59	1	01:09:56	00:11:39	00:15:00	00:02:35	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:03:02	00:06:18	00:15:00	00:00:00
milena.boto	08:56:11	18:00:37	09:04:26	1	07:32:14	00:11:36	00:15:00	00:00:08	00:24:29	00:04:05	00:07:52	00:00:07	00:58:46	00:11:45	00:15:00	00:01:51	06:01:58	00:04:46	00:15:00	00:00:00
patricia.farinha	08:55:54	17:57:58	09:02:04	1	07:55:07	00:13:34	00:15:00	00:03:03	00:00:00	00:00:00	00:00:00	00:00:00	00:58:50	00:11:46	00:15:00	00:01:53	07:15:09	00:06:48	00:15:00	00:00:00
susana.silva	08:22:08	17:09:13	08:47:05	1	06:29:21	00:11:48	00:15:00	00:00:41	00:19:47	00:06:36	00:14:19	00:01:55	01:06:27	00:11:04	00:15:00	00:02:07	05:19:55	00:05:49	00:15:00	00:00:00
06-01-2018	**09:33:21**	**16:59:43**	**07:26:22**	**1**	**06:13:46**	**00:11:41**	**00:15:00**	**00:00:03**	**00:00:10**	**00:00:05**	**00:00:09**	**00:00:01**	**00:35:30**	**00:11:50**	**00:15:00**	**00:07:10**	**04:52:58**	**00:06:06**	**00:15:00**	**00:00:00**
claudia.nunes	09:33:21	16:59:43	07:26:22	1	06:13:46	00:11:41	00:15:00	00:00:03	00:00:10	00:00:05	00:00:09	00:00:01	00:35:30	00:11:50	00:15:00	00:07:10	04:52:58	00:06:06	00:15:00	00:00:00
08-01-2018	**08:54:23**	**19:01:21**	**1.11:46:24**	**7**	**1.06:04:33**	**00:12:07**	**00:15:00**	**00:00:06**	**00:56:17**	**00:05:07**	**00:08:53**	**00:00:35**	**03:42:16**	**00:10:06**	**00:15:00**	**00:00:01**	**1.01:57:10**	**00:05:51**	**00:15:00**	**00:00:00**
jorge.coelho	10:59:41	11:04:24	00:04:43	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	09:54:21	19:01:21	08:37:25	2	07:16:28	00:11:29	00:15:00	00:00:21	00:20:06	00:04:01	00:07:34	00:00:35	00:54:52	00:10:58	00:15:00	00:01:46	06:31:54	00:05:36	00:15:00	00:00:00
milena.boto	08:54:23	18:00:59	09:06:36	1	07:03:22	00:11:27	00:15:00	00:00:06	00:22:59	00:05:45	00:08:45	00:03:17	00:54:23	00:07:46	00:15:00	00:00:01	06:07:35	00:05:34	00:15:00	00:00:00
patricia.farinha	08:56:55	17:59:22	09:02:13	2	07:59:35	00:13:19	00:15:00	00:00:38	00:00:00	00:00:00	00:00:00	00:00:00	00:57:40	00:11:32	00:15:00	00:02:53	07:09:14	00:07:17	00:15:00	00:00:00
susana.silva	09:12:56	18:08:23	08:55:27	1	07:45:08	00:12:14	00:15:00	00:00:28	00:13:12	00:06:36	00:08:53	00:04:19	00:55:21	00:11:04	00:15:00	00:03:03	06:08:27	00:05:11	00:15:00	00:00:00
09-01-2018	**08:56:08**	**19:00:39**	**1.20:20:25**	**11**	**1.13:10:32**	**00:12:15**	**00:15:00**	**00:00:10**	**01:08:08**	**00:03:15**	**00:10:26**	**00:00:01**	**04:49:10**	**00:12:34**	**00:15:00**	**00:01:49**	**1.08:07:29**	**00:05:56**	**00:15:00**	**00:00:00**
claudia.nunes	08:56:08	18:13:36	09:07:34	2	07:46:31	00:12:58	00:15:00	00:00:33	00:13:21	00:01:54	00:05:47	00:00:02	01:04:29	00:12:54	00:15:00	00:08:42	07:00:07	00:07:47	00:15:00	00:00:00
jorge.coelho	09:54:43	15:30:19	00:21:51	3	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	08:56:53	18:01:25	09:04:32	1	07:39:55	00:12:26	00:15:00	00:01:05	00:16:11	00:02:42	00:07:47	00:00:17	01:08:24	00:13:41	00:15:00	00:10:53	06:43:07	00:05:27	00:15:00	00:00:00
milena.boto	09:44:18	19:00:39	09:16:21	1	07:16:21	00:11:29	00:15:00	00:00:39	00:25:52	00:06:28	00:10:26	00:00:15	01:08:11	00:13:38	00:15:00	00:11:12	06:04:29	00:04:52	00:15:00	00:00:00
patricia.farinha	08:57:55	17:00:10	07:26:12	3	06:40:11	00:12:08	00:15:00	00:00:10	00:00:00	00:00:00	00:00:00	00:00:00	00:43:57	00:10:59	00:15:00	00:01:49	05:41:12	00:06:58	00:15:00	00:00:00
susana.silva	08:57:41	18:01:36	09:03:55	1	07:47:34	00:12:18	00:15:00	00:01:34	00:12:44	00:03:11	00:05:46	00:00:01	00:44:09	00:11:02	00:15:00	00:01:58	06:38:34	00:05:28	00:15:00	00:00:00
10-01-2018	**07:57:51**	**19:00:15**	**1.12:32:09**	**9**	**1.05:57:42**	**00:12:29**	**00:15:00**	**00:00:01**	**01:07:53**	**00:04:00**	**00:09:32**	**00:00:05**	**03:53:02**	**00:11:39**	**00:15:00**	**00:03:50**	**1.01:19:31**	**00:05:41**	**00:15:00**	**00:00:00**

OneContact Reporting

Team Summary Daily Report

claudia.nunes	09:55:23	19:00:15	09:04:52	1	07:39:42	00:11:30	00:15:00	00:00:10	00:25:16	00:03:37	00:07:37	00:00:05	00:56:25	00:11:17	00:15:00	00:04:16	06:43:28	00:05:23	00:15:00	00:00:00
jorge.coelho	11:05:03	17:47:48	00:19:19	4	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	08:56:02	18:00:14	09:04:12	1	07:25:56	00:12:23	00:15:00	00:00:01	00:34:13	00:04:53	00:09:32	00:00:38	00:59:34	00:11:55	00:15:00	00:06:04	05:36:42	00:04:22	00:15:00	00:00:00
patricia.farinha	09:00:10	17:59:58	08:59:48	1	08:03:53	00:14:40	00:15:00	00:08:00	00:00:00	00:00:00	00:00:00	00:00:00	00:55:50	00:11:10	00:15:00	00:03:50	06:58:11	00:08:22	00:15:00	00:00:00
susana.silva	07:57:51	17:09:34	09:03:58	2	06:48:11	00:11:40	00:15:00	00:00:01	00:08:24	00:02:48	00:04:40	00:00:23	01:01:13	00:12:15	00:15:00	00:07:57	06:01:10	00:05:33	00:15:00	00:00:00
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manuela.martins	09:02:41	17:23:34	07:05:14	2	05:56:18	00:11:53	00:15:00	00:00:05	00:10:53	00:03:38	00:07:49	00:01:08	00:57:40	00:11:32	00:15:00	00:03:06	05:49:15	00:06:59	00:15:00	00:00:00
milena.boto	08:52:38	17:03:18	08:10:40	1	06:07:56	00:11:52	00:15:00	00:00:09	00:52:46	00:07:32	00:15:00	00:00:22	00:58:18	00:11:40	00:15:00	00:04:20	05:24:34	00:07:03	00:15:00	00:00:00
patricia.farinha	09:22:19	18:59:46	09:37:27	1	07:57:34	00:13:16	00:15:00	00:00:36	00:00:00	00:00:00	00:00:00	00:00:00	00:59:52	00:11:58	00:15:00	00:04:47	07:30:30	00:06:05	00:15:00	00:00:00
susana.silva	08:41:21	18:10:58	09:29:37	1	07:36:58	00:12:42	00:15:00	00:00:15	00:18:04	00:03:37	00:09:00	00:00:59	01:10:33	00:11:46	00:15:00	00:00:04	06:53:17	00:06:40	00:15:00	00:00:00
12-01-2018	**08:51:07**	**19:04:08**	**1.17:44:31**	**9**	**1.08:06:24**	**00:12:02**	**00:15:00**	**00:00:04**	**03:47:30**	**00:07:07**	**00:15:00**	**00:00:08**	**05:21:18**	**00:11:54**	**00:15:00**	**00:00:43**	**1.05:04:29**	**00:05:54**	**00:15:00**	**00:00:00**
claudia.nunes	08:51:07	17:00:32	08:09:25	1	06:53:05	00:12:55	00:15:00	00:00:24	00:05:18	00:01:20	00:02:26	00:00:08	00:56:12	00:11:14	00:15:00	00:00:43	06:16:04	00:06:10	00:15:00	00:00:00
jorge.coelho	12:50:52	12:52:52	00:02:00	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	08:59:41	15:28:28	06:28:47	1	04:58:40	00:10:18	00:15:00	00:00:08	00:16:14	00:04:04	00:10:58	00:01:22	01:13:32	00:10:30	00:15:00	00:02:10	04:32:21	00:05:33	00:15:00	00:00:00
milena.boto	09:01:16	18:01:37	08:53:31	4	05:21:10	00:11:28	00:15:00	00:01:37	02:28:51	00:10:38	00:15:00	00:01:18	00:59:10	00:11:50	00:15:00	00:03:45	04:50:07	00:06:10	00:15:00	00:00:00
patricia.farinha	09:00:55	17:59:50	08:58:55	1	07:51:43	00:13:52	00:15:00	00:03:44	00:00:00	00:00:00	00:00:00	00:00:00	01:05:22	00:13:04	00:15:00	00:09:07	07:11:10	00:06:38	00:15:00	00:00:00
susana.silva	09:52:15	19:04:08	09:11:53	1	07:01:46	00:11:24	00:15:00	00:00:04	00:57:07	00:05:43	00:15:00	00:00:39	01:07:02	00:13:24	00:15:00	00:10:08	06:14:47	00:05:04	00:15:00	00:00:00
13-01-2018	**09:31:36**	**17:00:38**	**07:29:02**	**1**	**06:42:09**	**00:11:50**	**00:15:00**	**00:00:05**	**00:13:14**	**00:04:25**	**00:09:34**	**00:00:01**	**00:33:32**	**00:11:11**	**00:15:00**	**00:03:37**	**05:12:52**	**00:04:40**	**00:15:00**	**00:00:00**
susana.silva	09:31:36	17:00:38	07:29:02	1	06:42:09	00:11:50	00:15:00	00:00:05	00:13:14	00:04:25	00:09:34	00:00:01	00:33:32	00:11:11	00:15:00	00:03:37	05:12:52	00:04:40	00:15:00	00:00:00
15-01-2018	**08:45:41**	**18:59:58**	**1.14:29:41**	**5**	**1.05:57:45**	**00:11:50**	**00:15:00**	**00:00:02**	**01:10:07**	**00:04:40**	**00:10:11**	**00:00:01**	**04:06:39**	**00:09:29**	**00:15:00**	**00:00:26**	**1.01:33:27**	**00:05:15**	**00:15:00**	**00:00:00**
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jorge.coelho	11:31:37	14:18:53	02:47:16	1	00:34:48	00:03:52	00:14:11	00:00:03	00:00:00	00:00:00	00:00:00	00:00:00	00:25:41	00:03:40	00:07:58	00:00:26	00:33:17	00:03:20	00:14:11	00:00:00
manuela.martins	08:45:41	17:13:56	08:28:15	1	06:38:09	00:11:43	00:15:00	00:00:02	00:16:10	00:04:02	00:05:30	00:01:48	00:45:14	00:11:18	00:15:00	00:01:44	06:01:24	00:05:44	00:15:00	00:00:00
milena.boto	09:59:25	18:59:58	09:00:33	1	06:53:07	00:10:52	00:15:00	00:00:13	00:43:37	00:07:16	00:10:11	00:01:21	00:59:18	00:11:52	00:15:00	00:04:28	05:36:10	00:05:31	00:15:00	00:00:00
patricia.farinha	08:52:40	17:59:56	09:07:16	1	07:59:47	00:14:07	00:15:00	00:05:12	00:00:00	00:00:00	00:00:00	00:00:00	00:58:10	00:11:38	00:15:00	00:03:22	06:47:06	00:05:26	00:15:00	00:00:00
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claudia.nunes	08:03:06	16:20:20	08:16:33	2	06:31:21	00:12:14	00:15:00	00:01:13	01:01:12	00:07:39	00:15:00	00:00:04	00:43:44	00:08:45	00:15:00	00:00:05	05:42:10	00:05:26	00:15:00	00:00:00
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milena.boto	08:31:03	13:00:23	04:29:20	1	04:01:20	00:13:24	00:15:00	00:00:23	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	03:24:36	00:05:07	00:15:00	00:00:00
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17-01-2018	**08:53:48**	**19:00:00**	**1.19:53:17**	**6**	**1.12:22:53**	**00:12:33**	**00:15:00**	**00:00:00**	**01:17:29**	**00:03:41**	**00:09:48**	**00:00:02**	**04:57:02**	**00:11:25**	**00:15:00**	**00:00:19**	**1.07:38:59**	**00:06:05**	**00:15:00**	**00:00:00**
claudia.nunes	08:53:48	17:59:06	09:05:18	1	07:52:56	00:12:08	00:15:00	00:00:01	00:12:12	00:02:26	00:06:20	00:00:02	00:51:04	00:12:46	00:15:00	00:08:10	06:58:20	00:06:15	00:15:00	00:00:00
manuela.martins	09:01:24	17:36:11	08:34:47	1	07:02:28	00:13:12	00:15:00	00:01:18	00:18:21	00:03:04	00:05:12	00:00:04	01:06:57	00:11:10	00:15:00	00:01:07	05:45:39	00:06:10	00:15:00	00:00:00
milena.boto	09:03:11	18:01:12	08:58:01	1	07:11:28	00:12:41	00:15:00	00:00:05	00:40:49	00:05:06	00:09:48	00:01:03	01:05:42	00:09:23	00:15:00	00:00:19	06:05:26	00:05:22	00:15:00	00:00:00
patricia.farinha	08:59:14	16:57:32	07:51:12	2	06:54:18	00:12:57	00:15:00	00:02:29	00:00:00	00:00:00	00:00:00	00:00:00	00:47:31	00:11:53	00:15:00	00:05:00	06:26:55	00:07:44	00:15:00	00:00:00
susana.silva	09:36:01	19:00:00	09:23:59	1	07:21:43	00:11:56	00:15:00	00:00:00	00:06:07	00:03:04	00:03:21	00:02:46	01:05:48	00:13:10	00:15:00	00:06:58	06:22:39	00:05:23	00:15:00	00:00:00
18-01-2018	**09:01:18**	**18:59:56**	**1.19:38:37**	**7**	**1.12:53:16**	**00:12:35**	**00:15:00**	**00:00:09**	**01:22:16**	**00:03:55**	**00:13:11**	**00:00:04**	**04:51:25**	**00:11:39**	**00:15:00**	**00:01:02**	**1.08:43:44**	**00:06:07**	**00:15:00**	**00:00:00**
claudia.nunes	09:03:48	17:59:02	08:55:14	1	07:45:49	00:13:19	00:15:00	00:00:39	00:08:50	00:01:28	00:03:34	00:00:04	00:58:40	00:11:44	00:15:00	00:05:44	07:05:48	00:08:02	00:15:00	00:00:00
manuela.martins	09:01:18	16:56:44	07:55:26	1	06:40:32	00:12:08	00:15:00	00:00:52	00:15:37	00:03:54	00:06:16	00:01:26	00:59:14	00:11:51	00:15:00	00:05:57	05:37:30	00:05:21	00:15:00	00:00:00
milena.boto	09:03:59	17:59:43	08:55:44	1	07:00:23	00:11:41	00:15:00	00:00:16	00:45:49	00:05:05	00:13:11	00:00:29	01:05:07	00:13:01	00:15:00	00:07:16	06:16:08	00:05:22	00:15:00	00:00:00
patricia.farinha	09:58:34	18:59:56	09:01:22	1	07:58:23	00:14:04	00:15:00	00:01:30	00:00:00	00:00:00	00:00:00	00:00:00	00:53:28	00:10:42	00:15:00	00:01:02	07:00:41	00:06:11	00:15:00	00:00:00
susana.silva	09:05:09	18:00:09	08:50:51	3	07:28:09	00:11:48	00:15:00	00:00:09	00:12:00	00:06:00	00:09:37	00:02:23	00:54:56	00:10:59	00:15:00	00:03:39	06:43:37	00:06:01	00:15:00	00:00:00
19-01-2018	**08:56:19**	**19:02:01**	**1.11:29:17**	**4**	**1.06:45:32**	**00:12:33**	**00:15:00**	**00:00:01**	**00:28:38**	**00:04:46**	**00:08:39**	**00:00:03**	**03:42:26**	**00:13:05**	**00:15:00**	**00:01:17**	**1.01:06:59**	**00:06:11**	**00:15:00**	**00:00:00**
claudia.nunes	10:06:29	19:02:01	08:55:32	1	08:05:41	00:12:27	00:15:00	00:00:29	00:06:35	00:02:12	00:03:19	00:00:03	00:42:59	00:14:20	00:15:00	00:13:28	06:46:05	00:05:16	00:15:00	00:00:00
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patricia.farinha	08:58:15	18:00:10	09:01:55	1	08:01:32	00:12:21	00:15:00	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00	00:43:41	00:14:34	00:15:00	00:13:42	06:59:18	00:07:14	00:15:00	00:00:00

OneContact Reporting

Team Summary Daily Report

susana.silva	09:09:50	17:38:03	08:28:13	1	07:18:13	00:14:08	00:15:00	00:05:02	00:00:00	00:00:00	00:00:00	00:00:00	01:09:52	00:11:39	00:15:00	00:01:17	05:04:06	00:07:14	00:15:00	00:00:05
20-01-2018	**09:28:02**	**17:07:19**	**07:39:17**	**1**	**06:30:48**	**00:13:02**	**00:15:00**	**00:00:08**	**00:03:00**	**00:01:30**	**00:01:34**	**00:01:26**	**00:51:52**	**00:10:22**	**00:15:00**	**00:02:23**	**05:10:45**	**00:05:16**	**00:15:00**	**00:00:00**
milena.boto	09:28:02	17:07:19	07:39:17	1	06:30:48	00:13:02	00:15:00	00:00:08	00:03:00	00:01:30	00:01:34	00:01:26	00:51:52	00:10:22	00:15:00	00:02:23	05:10:45	00:05:16	00:15:00	00:00:00
22-01-2018	**08:52:14**	**19:01:52**	**1.03:54:53**	**4**	**19:58:56**	**00:12:22**	**00:15:00**	**00:00:02**	**02:51:06**	**00:09:00**	**00:15:00**	**00:00:05**	**02:45:45**	**00:08:17**	**00:15:00**	**00:00:19**	**16:14:50**	**00:06:03**	**00:15:00**	**00:00:00**
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jorge.coelho	13:17:30	14:08:33	00:51:03	1	00:19:57	00:02:51	00:06:33	00:00:25	00:00:00	00:00:00	00:00:00	00:00:00	00:30:56	00:04:25	00:08:33	00:00:19	00:10:41	00:01:47	00:06:33	00:00:00
patricia.farinha	08:52:14	18:00:11	09:07:57	1	08:17:56	00:14:14	00:15:00	00:00:02	00:00:00	00:00:00	00:00:00	00:00:00	00:31:25	00:10:28	00:15:00	00:07:32	06:39:34	00:06:21	00:15:00	00:00:00
susana.silva	10:09:44	19:01:52	08:52:08	1	06:04:51	00:13:02	00:15:00	00:00:15	00:03:14	00:03:14	00:03:14	00:03:14	00:46:55	00:09:23	00:15:00	00:00:29	04:57:49	00:06:56	00:15:00	00:00:00
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jorge.coelho	09:33:53	15:49:49	00:29:59	5	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	10:27:29	19:00:18	08:32:49	1	06:33:58	00:11:56	00:15:00	00:00:05	00:20:56	00:04:11	00:10:45	00:00:06	01:01:21	00:12:16	00:15:00	00:02:51	04:51:12	00:05:30	00:15:00	00:00:00
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claudia.nunes	08:29:34	18:05:27	09:35:53	1	07:49:54	00:13:49	00:15:00	00:04:00	00:10:20	00:02:04	00:05:13	00:00:03	00:00:00	00:00:00	00:00:00	00:00:00	06:39:16	00:06:20	00:15:00	00:00:00
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milena.boto	08:52:46	18:00:22	09:07:36	1	07:07:45	00:11:15	00:15:00	00:00:04	00:38:08	00:04:14	00:07:02	00:00:04	00:55:43	00:11:09	00:15:00	00:03:15	06:04:48	00:05:27	00:15:00	00:00:00
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claudia.nunes	09:50:21	19:00:05	09:09:44	1	06:39:20	00:11:45	00:15:00	00:00:02	00:14:09	00:03:32	00:07:50	00:00:03	00:58:14	00:11:39	00:15:00	00:00:20	05:29:39	00:05:35	00:15:00	00:00:00
jorge.coelho	10:05:28	14:00:20	01:00:10	2	00:10:27	00:05:14	00:08:49	00:01:38	00:00:00	00:00:00	00:00:00	00:00:00	00:26:06	00:05:13	00:15:00	00:00:20	00:05:28	00:01:49	00:03:21	00:00:29
milena.boto	08:44:32	17:00:59	08:16:27	1	06:05:27	00:11:04	00:15:00	00:00:05	00:51:30	00:05:09	00:12:20	00:00:03	00:59:00	00:11:48	00:15:00	00:02:12	04:49:24	00:05:16	00:15:00	00:00:00
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jorge.coelho	09:45:41	09:52:38	00:06:57	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	08:57:15	18:03:11	09:05:56	1	07:20:10	00:11:00	00:15:00	00:00:05	00:58:50	00:05:21	00:10:35	00:00:03	00:41:50	00:08:22	00:15:00	00:00:01	05:34:34	00:05:19	00:15:00	00:00:00
patricia.farinha	08:57:58	17:59:59	09:01:50	2	08:15:01	00:14:09	00:15:00	00:02:43	00:00:00	00:00:00	00:00:00	00:00:00	00:43:46	00:10:56	00:15:00	00:06:50	07:04:19	00:06:20	00:15:00	00:00:00
susana.silva	10:02:51	19:03:43	07:25:59	4	07:02:54	00:12:05	00:15:00	00:02:34	00:11:41	00:03:54	00:08:16	00:01:20	00:10:28	00:10:28	00:10:28	00:10:28	05:31:58	00:06:02	00:15:00	00:00:00
27-01-2018	**09:14:48**	**17:00:23**	**07:45:35**	**1**	**06:58:08**	**00:12:18**	**00:15:00**	**00:00:23**	**00:00:00**	**00:00:00**	**00:00:00**	**00:00:00**	**00:30:44**	**00:10:15**	**00:15:00**	**00:06:18**	**05:29:16**	**00:05:29**	**00:15:00**	**00:00:00**
patricia.farinha	09:14:48	17:00:23	07:45:35	1	06:58:08	00:12:18	00:15:00	00:00:23	00:00:00	00:00:00	00:00:00	00:00:00	00:30:44	00:10:15	00:15:00	00:06:18	05:29:16	00:05:29	00:15:00	00:00:00
29-01-2018	**08:51:41**	**19:00:10**	**1.02:10:31**	**3**	**22:27:15**	**00:12:15**	**00:15:00**	**00:00:02**	**00:37:53**	**00:03:47**	**00:10:18**	**00:00:03**	**02:55:13**	**00:11:41**	**00:15:00**	**00:02:46**	**17:04:57**	**00:04:54**	**00:15:00**	**00:00:00**
claudia.nunes	09:10:26	18:01:36	08:51:10	1	07:35:47	00:12:40	00:15:00	00:00:36	00:13:06	00:02:37	00:03:55	00:00:03	01:02:15	00:12:27	00:15:00	00:04:45	05:55:35	00:04:11	00:15:00	00:00:00
milena.boto	10:55:07	19:00:10	08:05:03	1	06:47:27	00:11:01	00:15:00	00:00:03	00:14:56	00:03:44	00:10:18	00:00:03	01:01:37	00:12:19	00:15:00	00:04:44	05:04:43	00:05:10	00:15:00	00:00:00
susana.silva	08:51:41	18:05:59	09:14:18	1	08:04:01	00:13:05	00:15:00	00:00:02	00:09:51	00:09:51	00:09:51	00:09:51	00:51:21	00:10:16	00:15:00	00:02:46	06:04:39	00:05:37	00:15:00	00:00:00
30-01-2018	**08:54:45**	**19:00:17**	**1.09:47:55**	**9**	**1.04:30:04**	**00:12:03**	**00:15:00**	**00:00:02**	**01:11:22**	**00:05:06**	**00:15:00**	**00:00:03**	**03:28:33**	**00:11:35**	**00:15:00**	**00:00:02**	**23:23:01**	**00:05:00**	**00:15:00**	**00:00:00**
claudia.nunes	08:54:45	15:59:54	07:05:09	1	05:26:25	00:12:05	00:15:00	00:00:02	00:30:55	00:06:11	00:15:00	00:00:03	00:50:01	00:12:30	00:15:00	00:08:18	04:28:48	00:04:33	00:15:00	00:00:00
jorge.coelho	11:53:12	11:57:21	00:04:09	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	08:57:37	18:04:30	08:32:42	5	06:57:31	00:09:56	00:15:00	00:00:05	00:36:35	00:05:14	00:13:34	00:00:03	00:52:59	00:13:15	00:15:00	00:09:28	05:21:14	00:04:35	00:15:00	00:00:00
patricia.farinha	09:59:51	19:00:17	09:00:26	1	07:57:02	00:13:15	00:15:00	00:00:16	00:00:00	00:00:00	00:00:00	00:00:00	00:53:07	00:13:17	00:15:00	00:09:32	06:45:29	00:05:00	00:15:00	00:00:00
susana.silva	09:01:25	18:06:54	09:05:29	1	08:09:06	00:13:13	00:15:00	00:00:03	00:03:52	00:01:56	00:03:49	00:00:03	00:52:26	00:08:44	00:15:00	00:00:02	06:47:30	00:05:44	00:15:00	00:00:00
31-01-2018	**08:51:39**	**19:00:50**	**1.13:41:29**	**10**	**1.07:49:11**	**00:12:29**	**00:15:00**	**00:00:03**	**00:44:56**	**00:04:05**	**00:09:04**	**00:00:03**	**04:03:33**	**00:11:36**	**00:15:00**	**00:00:02**	**1.02:54:44**	**00:05:41**	**00:15:00**	**00:00:00**
claudia.nunes	08:51:39	18:06:11	09:14:32	1	07:53:02	00:12:27	00:15:00	00:01:55	00:15:21	00:03:50	00:09:04	00:00:03	00:55:04	00:11:01	00:15:00	00:01:56	06:53:53	00:05:03	00:15:00	00:00:00
jorge.coelho	09:53:53	13:23:15	00:27:11	4	00:00:11	00:00:11	00:00:11	00:00:11	00:00:00	00:00:00	00:00:00	00:00:00	00:07:56	00:07:56	00:07:56	00:07:56	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	12:02:58	19:00:50	01:44:11	2	01:42:32	00:10:15	00:15:00	00:00:50	00:01:24	00:01:24	00:01:24	00:01:24	00:00:00	00:00:00	00:00:00	00:00:00	01:00:49	00:04:03	00:15:00	00:00:00
milena.boto	08:52:16	18:01:42	09:09:26	1	07:13:37	00:11:07	00:15:00	00:00:03	00:28:11	00:04:42	00:08:19	00:00:42	01:01:46	00:12:21	00:15:00	00:03:45	06:08:12	00:05:16	00:15:00	00:00:00
patricia.farinha	08:52:26	18:00:50	09:08:24	1	08:02:40	00:13:47	00:15:00	00:00:14	00:00:00	00:00:00	00:00:00	00:00:00	00:58:24	00:11:41	00:15:00	00:00:02	06:50:18	00:05:42	00:15:00	00:00:00

OneContact Reporting

Team Summary Daily Report

susana.silva	09:08:49	17:06:34	07:57:45	1	06:57:09	00:13:54	00:15:00	00:01:58	00:00:00	00:00:00	00:00:00	00:00:00	01:00:23	00:12:05	00:15:00	00:02:21	06:01:32	00:08:02	00:15:00	00:00:00
TOTAL			**35.09:57:31**	**162**	**29.04:40:3 7**	**00:12:18**	**00:15:00**	**00:00:00**	**1.05:50:04**	**00:04:53**	**00:15:00**	**00:00:01**	**3.14:28:43**	**00:11:12**	**00:15:00**	**00:00:01**	**24.22:55:0 7**	**00:05:45**	**00:15:00**	**00:00:00**