

OneContact Reporting

Team Detail Daily Report

Team: Algarve

Date / Agent	Handled Interactions	Transferred Interactions	Abandoned Interactions	Rejected Interactions	Talk Time				Ring Time Interactions)				Wrapup Time				Preview Time			
					Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min
01-01-2018	3	1	1	1	00:35:14	00:08:48	00:23:33	00:00:30	00:00:26	00:00:09	00:00:14	00:00:05	00:00:10	00:00:02	00:00:05	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	3	1	1	1	00:35:14	00:08:48	00:23:33	00:00:30	00:00:26	00:00:09	00:00:14	00:00:05	00:00:10	00:00:02	00:00:05	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
02-01-2018	38	2	0	2	02:14:46	00:03:22	00:12:14	00:00:17	00:05:19	00:00:08	00:00:14	00:00:03	00:14:18	00:00:22	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	15	1	0	0	00:52:23	00:03:16	00:12:14	00:00:17	00:02:08	00:00:09	00:00:14	00:00:03	00:07:31	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	11	1	0	0	00:34:38	00:02:53	00:06:15	00:00:44	00:01:24	00:00:08	00:00:09	00:00:06	00:06:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	12	0	0	2	00:47:45	00:03:59	00:09:16	00:00:44	00:01:47	00:00:09	00:00:14	00:00:03	00:00:47	00:00:04	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
03-01-2018	55	7	0	6	03:51:04	00:03:44	00:13:54	00:00:07	00:08:06	00:00:09	00:00:25	00:00:03	00:15:35	00:00:16	00:00:34	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	14	0	0	3	01:06:12	00:04:44	00:12:36	00:00:59	00:02:26	00:00:10	00:00:25	00:00:03	00:00:15	00:00:01	00:00:03	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	1	0	0	0	00:06:38	00:06:38	00:06:38	00:06:38	00:00:06	00:00:06	00:00:06	00:00:06	00:00:05	00:00:05	00:00:05	00:00:05	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	13	1	0	1	00:41:51	00:02:59	00:07:59	00:00:07	00:01:43	00:00:08	00:00:17	00:00:03	00:06:14	00:00:29	00:00:31	00:00:13	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	8	2	0	1	00:32:06	00:03:13	00:07:34	00:00:38	00:00:50	00:00:06	00:00:11	00:00:03	00:02:15	00:00:15	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	10	2	0	0	00:31:06	00:02:36	00:06:10	00:00:15	00:01:26	00:00:09	00:00:18	00:00:03	00:06:04	00:00:30	00:00:34	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	9	2	0	1	00:53:11	00:04:50	00:13:54	00:00:10	00:01:35	00:00:11	00:00:16	00:00:03	00:00:42	00:00:05	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
04-01-2018	58	14	4	11	04:07:15	00:03:26	00:21:57	00:00:08	00:08:24	00:00:09	00:00:27	00:00:03	00:18:16	00:00:15	00:00:31	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	14	2	0	1	00:56:13	00:03:31	00:14:23	00:00:46	00:01:50	00:00:08	00:00:13	00:00:03	00:01:21	00:00:05	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	3	0	0	0	00:12:10	00:04:03	00:08:35	00:00:43	00:00:26	00:00:09	00:00:12	00:00:04	00:01:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	12	0	0	0	00:26:39	00:02:13	00:06:11	00:00:37	00:01:25	00:00:07	00:00:12	00:00:03	00:06:01	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	8	2	0	1	01:13:10	00:07:19	00:21:57	00:00:30	00:01:04	00:00:08	00:00:13	00:00:05	00:01:00	00:00:07	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	9	6	0	4	00:26:18	00:01:45	00:07:17	00:00:20	00:01:17	00:00:09	00:00:14	00:00:06	00:07:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	12	4	4	5	00:52:45	00:03:18	00:11:53	00:00:08	00:02:22	00:00:12	00:00:27	00:00:03	00:00:54	00:00:03	00:00:17	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
05-01-2018	62	10	2	12	04:06:00	00:03:25	00:13:53	00:00:08	00:08:21	00:00:08	00:00:22	00:00:03	00:16:23	00:00:15	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	20	2	0	5	01:03:59	00:02:54	00:11:11	00:00:08	00:02:16	00:00:07	00:00:15	00:00:03	00:00:57	00:00:03	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	2	0	0	0	00:05:37	00:02:48	00:04:41	00:00:56	00:00:17	00:00:08	00:00:10	00:00:07	00:01:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	10	4	1	1	01:23:17	00:05:57	00:13:24	00:00:27	00:01:25	00:00:08	00:00:15	00:00:04	00:04:54	00:00:21	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	17	3	0	2	00:28:13	00:01:25	00:04:22	00:00:08	00:02:28	00:00:09	00:00:22	00:00:05	00:08:31	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	13	1	1	4	01:04:54	00:04:38	00:13:53	00:00:16	00:01:55	00:00:09	00:00:13	00:00:03	00:01:01	00:00:04	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
06-01-2018	14	0	0	4	01:17:06	00:05:30	00:14:31	00:00:55	00:02:21	00:00:10	00:00:21	00:00:03	00:00:15	00:00:01	00:00:02	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	14	0	0	4	01:17:06	00:05:30	00:14:31	00:00:55	00:02:21	00:00:10	00:00:21	00:00:03	00:00:15	00:00:01	00:00:02	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
08-01-2018	54	8	0	10	03:36:07	00:03:29	00:15:53	00:00:17	00:08:10	00:00:09	00:00:32	00:00:02	00:21:01	00:00:21	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	1	0	0	0	00:01:39	00:01:39	00:01:39	00:01:39	00:00:12	00:00:12	00:00:12	00:00:12	00:00:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	13	3	0	3	00:33:59	00:02:07	00:06:24	00:00:17	00:01:41	00:00:08	00:00:11	00:00:02	00:07:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	10	3	0	3	00:50:01	00:03:51	00:07:48	00:00:32	00:01:23	00:00:08	00:00:16	00:00:04	00:03:15	00:00:16	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	17	1	0	2	00:37:52	00:02:06	00:05:50	00:00:30	00:02:45	00:00:10	00:00:32	00:00:05	00:09:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	13	1	0	2	01:32:36	00:06:37	00:15:53	00:01:24	00:02:09	00:00:10	00:00:18	00:00:08	00:00:46	00:00:04	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
09-01-2018	55	13	1	7	04:35:41	00:04:03	00:16:40	00:00:01	00:08:41	00:00:09	00:00:43	00:00:02	00:16:36	00:00:16	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	9	5	0	1	00:42:13	00:03:01	00:11:29	00:00:14	00:01:53	00:00:13	00:00:43	00:00:03	00:00:50	00:00:05	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	3	0	0	0	00:13:30	00:04:30	00:12:41	00:00:23	00:00:19	00:00:06	00:00:11	00:00:04	00:00:48	00:00:16	00:00:30	00:00:07	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	12	3	1	0	00:46:22	00:03:05	00:07:54	00:00:01	00:02:07	00:00:11	00:00:31	00:00:04	00:07:01	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	11	1	0	2	01:06:55	00:05:35	00:16:40	00:00:11	00:01:23	00:00:08	00:00:12	00:00:04	00:02:37	00:00:13	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	8	3	0	2	00:52:17	00:04:45	00:15:08	00:00:16	00:00:46	00:00:06	00:00:13	00:00:02	00:05:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	12	1	0	2	00:54:24	00:04:11	00:13:10	00:00:19	00:02:13	00:00:11	00:00:29	00:00:02	00:00:20	00:00:02	00:00:04	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
10-01-2018	60	11	2	7	04:26:54	00:03:46	00:26:29	00:00:10	00:09:28	00:00:09	00:00:50	00:00:03	00:14:27	00:00:13	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	14	0	1	2	00:52:42	00:03:46	00:10:22	00:00:42	00:01:54	00:00:08	00:00:16	00:00:04	00:00:39	00:00:03	00:00:26	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	5	0	0	0	00:14:16	00:02:51	00:06:32	00:00:19	00:01:07	00:00:13	00:00:50	00:00:03	00:00:57	00:00:11	00:00:30	00:00:05	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	14	6	1	1	01:42:49	00:05:08	00:26:29	00:00:24	00:02:05	00:00:09	00:00:15	00:00:03	00:03:15	00:00:12	00:00:31	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00

OneContact Reporting

Team Detail Daily Report

patricia.farinha	16	2	0	0	00:54:26	00:03:01	00:12:18	00:00:20	00:02:23	00:00:09	00:00:14	00:00:05	00:08:32	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	11	3	0	4	00:42:41	00:03:03	00:08:02	00:00:10	00:01:59	00:00:11	00:00:15	00:00:06	00:01:04	00:00:05	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
11-01-2018	36	4	0	9	02:04:39	00:03:07	00:12:50	00:00:00	00:05:36	00:00:09	00:00:27	00:00:03	00:10:47	00:00:17	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	7	2	0	2	00:21:20	00:02:22	00:06:57	00:00:22	00:00:57	00:00:08	00:00:13	00:00:03	00:00:43	00:00:05	00:00:22	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	3	1	0	2	00:03:27	00:00:52	00:01:11	00:00:20	00:00:25	00:00:08	00:00:11	00:00:06	00:01:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	9	0	0	1	00:38:58	00:04:20	00:12:03	00:00:00	00:01:31	00:00:10	00:00:27	00:00:06	00:02:37	00:00:17	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	9	0	0	2	00:20:50	00:02:19	00:07:14	00:00:31	00:01:13	00:00:08	00:00:14	00:00:05	00:04:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	8	1	0	2	00:40:04	00:04:27	00:12:50	00:00:02	00:01:30	00:00:11	00:00:14	00:00:08	00:01:27	00:00:10	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
12-01-2018	49	3	5	7	02:36:07	00:03:00	00:13:35	00:00:04	00:06:43	00:00:08	00:00:21	00:00:04	00:14:50	00:00:18	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	10	0	0	1	00:35:06	00:03:31	00:12:31	00:00:25	00:01:14	00:00:07	00:00:16	00:00:04	00:00:26	00:00:03	00:00:16	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	9	0	0	1	00:20:20	00:02:16	00:05:16	00:00:17	00:01:13	00:00:08	00:00:21	00:00:04	00:04:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	7	1	2	2	00:26:54	00:03:22	00:13:35	00:00:10	00:00:48	00:00:07	00:00:11	00:00:04	00:03:03	00:00:26	00:00:31	00:00:02	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	13	1	3	3	00:29:18	00:02:06	00:06:47	00:00:04	00:01:29	00:00:07	00:00:11	00:00:04	00:06:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	10	1	0	0	00:44:29	00:04:03	00:11:44	00:00:15	00:01:59	00:00:12	00:00:19	00:00:08	00:00:21	00:00:02	00:00:08	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
13-01-2018	8	0	1	4	01:26:38	00:10:50	00:40:13	00:00:50	00:01:09	00:00:09	00:00:11	00:00:03	00:00:31	00:00:04	00:00:21	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	8	0	1	4	01:26:38	00:10:50	00:40:13	00:00:50	00:01:09	00:00:09	00:00:11	00:00:03	00:00:31	00:00:04	00:00:21	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
15-01-2018	57	6	0	11	03:52:46	00:03:42	00:18:58	00:00:15	00:06:56	00:00:07	00:00:14	00:00:02	00:19:33	00:00:20	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	15	2	0	1	01:08:07	00:04:00	00:16:07	00:00:37	00:01:37	00:00:06	00:00:14	00:00:02	00:00:36	00:00:02	00:00:19	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	2	0	0	1	00:05:07	00:02:34	00:04:06	00:01:01	00:00:13	00:00:06	00:00:09	00:00:04	00:01:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	12	2	0	3	00:27:41	00:01:59	00:04:45	00:00:23	00:01:34	00:00:08	00:00:11	00:00:04	00:06:31	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	12	1	0	5	01:09:30	00:05:21	00:16:28	00:00:18	00:01:38	00:00:08	00:00:13	00:00:03	00:03:23	00:00:17	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	16	1	0	1	01:02:21	00:03:40	00:18:58	00:00:15	00:01:54	00:00:07	00:00:14	00:00:04	00:08:03	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
16-01-2018	62	5	2	3	03:05:22	00:02:46	00:19:05	00:00:04	00:07:44	00:00:07	00:00:16	00:00:01	00:18:36	00:00:18	00:00:31	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	14	0	1	0	00:46:51	00:03:21	00:19:05	00:00:05	00:01:28	00:00:06	00:00:13	00:00:01	00:00:40	00:00:03	00:00:15	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	14	2	0	1	00:50:43	00:03:10	00:09:08	00:00:04	00:01:50	00:00:08	00:00:16	00:00:03	00:07:32	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	7	0	0	0	00:34:12	00:04:53	00:08:50	00:01:50	00:00:55	00:00:08	00:00:13	00:00:05	00:01:37	00:00:14	00:00:30	00:00:03	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	14	1	1	0	00:24:25	00:01:38	00:04:40	00:00:05	00:01:31	00:00:06	00:00:12	00:00:02	00:06:32	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	13	2	0	2	00:29:11	00:01:57	00:07:11	00:00:15	00:02:00	00:00:09	00:00:12	00:00:06	00:02:15	00:00:10	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
17-01-2018	65	5	1	7	04:10:57	00:03:35	00:11:06	00:00:12	00:08:55	00:00:08	00:00:26	00:00:01	00:17:20	00:00:15	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	14	0	1	2	00:52:17	00:03:44	00:08:29	00:01:13	00:01:27	00:00:06	00:00:14	00:00:01	00:00:16	00:00:01	00:00:03	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	14	0	0	1	01:04:24	00:04:36	00:10:58	00:00:53	00:01:45	00:00:08	00:00:20	00:00:03	00:07:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	12	3	0	0	01:00:51	00:04:03	00:11:06	00:00:26	00:02:04	00:00:10	00:00:26	00:00:04	00:02:48	00:00:11	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	11	2	0	2	00:18:19	00:01:25	00:03:13	00:00:12	00:01:28	00:00:08	00:00:12	00:00:03	00:06:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	14	0	0	2	00:55:06	00:03:56	00:10:01	00:00:48	00:02:11	00:00:09	00:00:14	00:00:04	00:01:16	00:00:05	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
18-01-2018	62	8	3	10	03:38:43	00:03:07	00:14:29	00:00:01	00:09:19	00:00:09	00:00:21	00:00:02	00:18:49	00:00:18	00:00:35	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	12	1	3	1	00:36:44	00:02:50	00:10:23	00:00:01	00:01:54	00:00:10	00:00:21	00:00:04	00:00:54	00:00:04	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	17	0	0	0	00:52:28	00:03:05	00:08:08	00:00:01	00:02:31	00:00:09	00:00:18	00:00:02	00:08:35	00:00:30	00:00:35	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	10	3	0	2	00:40:57	00:03:09	00:07:31	00:00:28	00:01:23	00:00:08	00:00:13	00:00:02	00:01:03	00:00:06	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	15	2	0	3	00:46:54	00:02:46	00:10:23	00:00:17	00:02:12	00:00:09	00:00:21	00:00:03	00:07:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	8	2	0	4	00:41:40	00:04:10	00:14:29	00:00:46	00:01:19	00:00:10	00:00:11	00:00:08	00:00:47	00:00:06	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
19-01-2018	69	5	3	8	05:09:11	00:04:11	00:31:48	00:00:10	00:09:17	00:00:08	00:00:16	00:00:02	00:16:29	00:00:14	00:00:32	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	17	1	3	1	01:15:18	00:04:11	00:16:35	00:00:49	00:02:30	00:00:09	00:00:15	00:00:02	00:01:11	00:00:04	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	16	2	0	4	00:55:31	00:03:05	00:17:05	00:00:10	00:01:41	00:00:06	00:00:15	00:00:02	00:03:31	00:00:12	00:00:32	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	19	2	0	3	00:48:08	00:02:18	00:07:36	00:00:10	00:02:30	00:00:08	00:00:16	00:00:04	00:10:31	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	17	0	0	0	02:10:14	00:07:40	00:31:48	00:00:34	00:02:36	00:00:09	00:00:13	00:00:07	00:01:16	00:00:04	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
20-01-2018	13	2	1	2	01:13:43	00:04:55	00:13:24	00:00:45	00:02:06	00:00:10	00:00:16	00:00:03	00:02:45	00:00:11	00:00:31	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	13	2	1	2	01:13:43	00:04:55	00:13:24	00:00:45	00:02:06	00:00:10	00:00:16	00:00:03	00:02:45	00:00:11	00:00:31	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
22-01-2018	48	5	0	6	03:14:43	00:03:40	00:10:45	00:00:01	00:06:47	00:00:08	00:00:21	00:00:01	00:15:03	00:00:18	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	11	1	0	2	00:46:39	00:03:53	00:10:44	00:00:15	00:01:32	00:00:08	00:00:14	00:00:02	00:00:41	00:00:04	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	3	0	0	1	00:09:58	00:03:19	00:04:55	00:01:49	00:00:25	00:00:08	00:00:17	00:00:02	00:01:30							

OneContact Reporting

Team Detail Daily Report

23-01-2018	75	5	2	17	04:23:09	00:03:17	00:15:48	00:00:04	00:10:45	00:00:09	00:00:28	00:00:01	00:15:53	00:00:12	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	22	1	1	7	00:53:41	00:02:20	00:05:55	00:00:04	00:03:20	00:00:09	00:00:28	00:00:03	00:00:28	00:00:01	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	5	0	1	0	00:15:17	00:03:03	00:10:13	00:00:32	00:01:12	00:00:14	00:00:23	00:00:06	00:01:20	00:00:16	00:00:30	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	15	1	0	2	01:36:46	00:06:03	00:15:48	00:00:40	00:02:06	00:00:08	00:00:14	00:00:04	00:03:16	00:00:13	00:00:31	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	18	1	0	1	00:46:30	00:02:27	00:06:53	00:00:21	00:02:01	00:00:07	00:00:11	00:00:04	00:09:33	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	15	2	0	7	00:50:55	00:03:00	00:13:19	00:00:28	00:02:06	00:00:08	00:00:12	00:00:01	00:01:16	00:00:05	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
24-01-2018	58	10	6	14	03:48:51	00:03:22	00:19:31	00:00:00	00:08:24	00:00:09	00:00:44	00:00:03	00:15:47	00:00:15	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	16	4	0	6	01:01:34	00:03:05	00:14:11	00:00:04	00:02:55	00:00:11	00:00:44	00:00:03	00:02:09	00:00:07	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	2	0	0	1	00:02:23	00:01:12	00:01:39	00:00:44	00:00:13	00:00:06	00:00:08	00:00:05	00:00:41	00:00:20	00:00:30	00:00:11	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	12	2	3	5	00:57:22	00:04:06	00:18:09	00:00:00	00:01:37	00:00:08	00:00:12	00:00:03	00:02:39	00:00:12	00:00:31	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	17	3	2	0	00:49:59	00:02:30	00:09:51	00:00:18	00:01:55	00:00:07	00:00:11	00:00:03	00:09:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	11	1	1	2	00:57:33	00:04:48	00:19:31	00:01:06	00:01:44	00:00:09	00:00:21	00:00:06	00:00:48	00:00:04	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
25-01-2018	53	10	3	12	04:06:56	00:03:55	00:22:32	00:00:08	00:07:11	00:00:08	00:00:16	00:00:01	00:07:19	00:00:08	00:00:31	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	20	1	2	3	01:18:38	00:03:45	00:14:14	00:00:08	00:02:34	00:00:08	00:00:16	00:00:01	00:01:29	00:00:04	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	3	0	1	2	00:06:50	00:02:17	00:04:20	00:00:57	00:00:31	00:00:10	00:00:15	00:00:07	00:01:08	00:00:23	00:00:30	00:00:08	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	11	4	0	3	01:11:09	00:04:45	00:17:36	00:00:27	00:01:32	00:00:08	00:00:14	00:00:04	00:02:06	00:00:10	00:00:31	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	2	1	0	0	00:06:31	00:02:10	00:03:06	00:00:26	00:00:21	00:00:10	00:00:14	00:00:07	00:01:01	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	17	4	0	4	01:23:48	00:03:59	00:22:32	00:00:23	00:02:13	00:00:08	00:00:11	00:00:02	00:01:35	00:00:05	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
26-01-2018	66	8	3	6	05:09:56	00:04:11	00:22:07	00:00:03	00:08:09	00:00:07	00:00:19	00:00:01	00:16:06	00:00:14	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	17	4	1	2	01:00:28	00:02:53	00:12:03	00:00:03	00:02:21	00:00:08	00:00:19	00:00:01	00:01:26	00:00:05	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	1	0	0	0	00:03:58	00:03:58	00:03:58	00:03:58	00:00:03	00:00:03	00:00:03	00:00:03	00:00:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	15	0	2	2	01:40:44	00:06:43	00:22:07	00:00:46	00:01:21	00:00:05	00:00:08	00:00:02	00:03:07	00:00:12	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	17	3	0	1	00:59:02	00:02:57	00:14:42	00:00:20	00:01:41	00:00:06	00:00:12	00:00:03	00:09:00	00:00:28	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	16	1	0	1	01:25:44	00:05:03	00:20:13	00:00:39	00:02:43	00:00:10	00:00:15	00:00:07	00:02:03	00:00:07	00:00:31	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
27-01-2018	18	3	2	3	01:14:23	00:03:33	00:28:38	00:00:06	00:02:55	00:00:10	00:00:37	00:00:03	00:10:31	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	18	3	2	3	01:14:23	00:03:33	00:28:38	00:00:06	00:02:55	00:00:10	00:00:37	00:00:03	00:10:31	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
29-01-2018	64	3	0	7	04:58:17	00:04:27	00:16:09	00:00:14	00:10:14	00:00:10	00:00:44	00:00:02	00:10:32	00:00:10	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	26	0	0	0	01:30:59	00:03:30	00:10:42	00:00:14	00:04:06	00:00:09	00:00:32	00:00:03	00:04:54	00:00:11	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	19	3	0	4	01:33:58	00:04:16	00:14:19	00:00:27	00:03:12	00:00:10	00:00:44	00:00:02	00:04:05	00:00:12	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	19	0	0	3	01:53:20	00:05:58	00:16:09	00:00:35	00:02:56	00:00:09	00:00:13	00:00:06	00:01:33	00:00:05	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
30-01-2018	74	6	4	7	04:35:54	00:03:27	00:22:47	00:00:00	00:09:45	00:00:08	00:00:18	00:00:00	00:20:16	00:00:16	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	18	0	0	1	00:52:27	00:02:55	00:09:40	00:00:10	00:02:25	00:00:08	00:00:18	00:00:00	00:02:22	00:00:09	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	1	0	0	0	00:00:46	00:00:46	00:00:46	00:00:46	00:00:02	00:00:02	00:00:02	00:00:02	00:00:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	17	2	2	4	01:29:51	00:04:44	00:22:47	00:00:05	00:01:53	00:00:07	00:00:15	00:00:03	00:03:29	00:00:13	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	22	1	0	2	00:56:48	00:02:28	00:08:13	00:00:00	00:02:48	00:00:08	00:00:14	00:00:00	00:11:30	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	16	3	2	0	01:16:02	00:04:00	00:15:47	00:00:19	00:02:37	00:00:10	00:00:14	00:00:07	00:02:25	00:00:08	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
31-01-2018	67	12	1	5	04:30:54	00:03:26	00:14:17	00:00:06	00:08:49	00:00:08	00:00:21	00:00:01	00:20:40	00:00:17	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	13	4	0	1	00:55:00	00:03:14	00:09:17	00:00:27	00:01:32	00:00:07	00:00:12	00:00:02	00:01:04	00:00:04	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
jorge.coelho	4	0	0	0	00:08:50	00:02:12	00:03:47	00:00:37	00:00:11	00:00:03	00:00:04	00:00:01	00:01:09	00:00:17	00:00:30	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	5	1	0	0	00:37:39	00:06:16	00:14:17	00:00:14	00:01:01	00:00:12	00:00:21	00:00:05	00:03:00	00:00:30	00:00:30	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	11	3	0	3	01:00:01	00:04:17	00:13:49	00:00:15	00:02:04	00:00:11	00:00:20	00:00:04	00:02:11	00:00:11	00:00:30	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00
patricia.farinha	23	2	1	0	00:57:10	00:02:17	00:08:38	00:00:06	00:02:28	00:00:06	00:00:20	00:00:02	00:12:01	00:00:30	00:00:31	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00
susana.silva	11	2	0	1	00:52:14	00:04:01	00:13:01	00:00:18	00:01:33	00:00:08	00:00:10	00:00:07	00:01:15	00:00:06	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
TOTAL	1343	166	47	198	3.20:11:16	00:03:40	00:40:13	00:00:00	03:10:00	00:00:08	00:00:50	00:00:00	06:08:48	00:00:15	00:00:35	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00