

OneContact Reporting

Team Summary Daily Report

Show / Hide Columns				
First Login Time	Total Logged Time	Ready Time	NotReady Time (Pausa)	Available Time
Last Logout Time	Login Tries	Not Ready Time	NotReady Time (Almoço)	Work %

Team: Algarve

Agent	First Login Time	Last Logout Time	Total Logged Time	Login Tries	Ready Time				Not Ready Time				Available Time				Work %
					Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min	
01-10-2018	08:54:55	19:00:13	1.10:53:17	4	1.04:24:45	00:11:55	00:15:00	00:00:16	06:28:32	00:05:48	00:15:00	00:00:01	1.01:01:51	00:05:51	00:15:00	00:00:00	11.9
claudia.nunes	10:11:43	19:00:13	08:48:30	1	07:37:48	00:12:43	00:15:00	00:00:51	01:10:42	00:05:26	00:15:00	00:00:01	06:26:12	00:05:09	00:15:00	00:00:00	15.64
manuela.martins	09:09:29	17:30:35	08:21:06	1	06:06:18	00:09:54	00:15:00	00:00:16	02:14:48	00:04:39	00:15:00	00:00:03	05:42:52	00:05:07	00:15:00	00:00:00	6.4
milena.boto	08:54:55	17:53:45	08:58:50	1	07:10:05	00:11:57	00:15:00	00:00:24	01:48:45	00:06:48	00:15:00	00:00:03	06:23:40	00:06:24	00:15:00	00:00:00	10.79
susana.silva	09:14:13	17:59:04	08:44:51	1	07:30:34	00:13:15	00:15:00	00:00:45	01:14:17	00:08:15	00:15:00	00:00:02	06:29:07	00:07:04	00:15:00	00:00:00	13.64
02-10-2018	08:58:32	19:02:09	1.16:40:23	6	1.07:40:00	00:11:19	00:15:00	00:00:00	09:00:21	00:07:07	00:15:00	00:00:02	1.04:18:56	00:05:58	00:15:00	00:00:00	10.58
claudia.nunes	08:58:32	17:03:10	08:04:38	1	06:33:28	00:11:34	00:15:00	00:00:38	01:31:10	00:06:31	00:15:00	00:00:08	05:30:49	00:05:01	00:15:00	00:00:00	15.92
jorge.coelho	14:13:30	14:15:30	00:02:00	1	00:00:00	00:00:00	00:00:00	00:00:00	00:01:59	00:01:00	00:01:30	00:00:29	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	10:02:40	17:49:15	07:46:35	1	05:18:22	00:09:06	00:15:00	00:00:00	02:28:12	00:07:25	00:15:00	00:00:02	04:49:32	00:05:47	00:15:00	00:00:00	9.06
milena.boto	08:59:40	17:54:53	08:55:13	1	07:16:14	00:12:07	00:15:00	00:00:01	01:38:59	00:06:11	00:15:00	00:00:20	06:42:36	00:06:23	00:15:00	00:00:00	7.71
patricia.farinha	09:01:14	17:55:01	08:53:47	1	07:21:13	00:12:36	00:15:00	00:00:47	01:32:34	00:09:15	00:15:00	00:00:05	06:46:17	00:05:58	00:15:00	00:00:00	7.92
susana.silva	12:03:59	19:02:09	06:58:10	1	05:10:43	00:11:06	00:15:00	00:00:53	01:47:27	00:07:40	00:15:00	00:00:02	04:29:42	00:07:06	00:15:00	00:00:00	13.2
03-10-2018	09:02:37	18:59:50	1.11:45:42	5	1.06:18:01	00:12:27	00:15:00	00:00:11	05:27:36	00:06:41	00:15:00	00:00:01	1.02:44:20	00:06:38	00:15:00	00:00:00	11.75
claudia.nunes	09:03:58	17:59:49	08:55:51	1	07:34:49	00:12:38	00:15:00	00:00:11	01:21:02	00:08:06	00:15:00	00:00:01	06:26:13	00:05:46	00:15:00	00:00:00	15.08
manuela.martins	11:05:08	11:12:54	00:07:46	1	00:07:40	00:07:40	00:07:40	00:07:40	00:00:02	00:00:02	00:00:02	00:00:02	00:00:08	00:00:08	00:00:08	00:00:08	98.26
milena.boto	09:02:37	17:59:47	08:57:10	1	07:29:39	00:12:51	00:15:00	00:00:57	01:27:31	00:07:18	00:15:00	00:00:03	06:39:38	00:07:08	00:15:00	00:00:00	11.12
patricia.farinha	09:58:55	18:59:50	09:00:55	1	08:07:19	00:13:10	00:15:00	00:00:56	00:53:35	00:05:57	00:15:00	00:00:05	07:20:03	00:07:28	00:15:00	00:00:00	9.7
susana.silva	09:15:48	17:59:48	08:44:00	1	06:58:34	00:11:19	00:15:00	00:01:30	01:45:26	00:06:12	00:15:00	00:00:02	06:18:18	00:06:25	00:15:00	00:00:00	9.62
04-10-2018	08:59:28	19:01:47	1.10:42:07	8	1.05:08:08	00:12:46	00:15:00	00:00:02	05:33:57	00:07:35	00:15:00	00:00:02	1.02:47:12	00:06:32	00:15:00	00:00:00	8.06
claudia.nunes	09:00:54	18:00:07	08:59:13	1	07:22:01	00:13:00	00:15:00	00:00:02	01:37:12	00:07:29	00:15:00	00:00:02	06:48:28	00:06:17	00:15:00	00:00:00	7.59
manuela.martins	12:02:12	19:01:47	01:09:47	2	01:09:39	00:11:36	00:15:00	00:01:47	00:00:06	00:00:03	00:00:03	00:00:03	00:57:08	00:06:21	00:15:00	00:00:00	17.97
milena.boto	09:00:14	16:59:44	07:55:07	2	06:49:46	00:13:13	00:15:00	00:00:11	01:05:21	00:08:10	00:15:00	00:00:05	06:11:50	00:07:35	00:15:00	00:00:00	9.26
patricia.farinha	08:59:28	16:59:53	07:59:57	2	06:53:59	00:12:33	00:15:00	00:00:02	01:05:58	00:07:20	00:15:00	00:00:03	06:23:40	00:06:00	00:15:00	00:00:00	7.32
susana.silva	09:22:53	18:00:56	08:38:03	1	06:52:43	00:12:30	00:15:00	00:00:56	01:45:20	00:08:47	00:15:00	00:00:02	06:26:06	00:06:33	00:15:00	00:00:00	6.45
05-10-2018	08:59:49	18:00:15	09:00:26	1	07:02:05	00:12:47	00:15:00	00:00:08	01:58:21	00:09:52	00:15:00	00:00:02	05:57:28	00:07:09	00:15:00	00:00:00	15.31
manuela.martins	08:59:49	18:00:15	09:00:26	1	07:02:05	00:12:47	00:15:00	00:00:08	01:58:21	00:09:52	00:15:00	00:00:02	05:57:28	00:07:09	00:15:00	00:00:00	15.31
06-10-2018	09:23:31	17:31:20	08:07:46	2	07:07:52	00:11:34	00:15:00	00:01:13	00:59:46	00:05:59	00:15:00	00:00:01	06:24:16	00:06:18	00:15:00	00:00:00	10.19
manuela.martins	09:23:31	17:31:20	08:07:46	2	07:07:52	00:11:34	00:15:00	00:01:13	00:59:46	00:05:59	00:15:00	00:00:01	06:24:16	00:06:18	00:15:00	00:00:00	10.19
08-10-2018	08:54:42	18:59:49	1.12:03:22	7	1.07:04:33	00:13:02	00:15:00	00:00:05	04:58:42	00:06:47	00:15:00	00:00:01	1.03:23:34	00:05:46	00:15:00	00:00:00	11.85
claudia.nunes	08:54:42	17:59:49	09:05:07	1	07:52:31	00:12:26	00:15:00	00:00:05	01:12:36	00:05:35	00:15:00	00:00:04	06:59:35	00:05:07	00:15:00	00:00:00	11.2
jorge.coelho	11:29:46	15:10:11	00:17:29	3	00:00:00	00:00:00	00:00:00	00:00:00	00:17:22	00:04:20	00:13:10	00:00:14	00:00:00	00:00:00	00:00:00	00:00:00	0
milena.boto	10:03:47	18:59:49	08:56:02	1	07:49:21	00:12:41	00:15:00	00:00:59	01:06:41	00:05:33	00:15:00	00:00:01	07:03:32	00:05:26	00:15:00	00:00:00	9.76
patricia.farinha	09:02:02	18:00:15	08:58:13	1	07:51:33	00:14:17	00:15:00	00:00:15	01:06:40	00:09:31	00:15:00	00:00:02	06:58:05	00:06:32	00:15:00	00:00:00	11.34
susana.silva	09:15:48	18:02:19	08:46:31	1	07:31:08	00:12:53	00:15:00	00:00:13	01:15:23	00:09:25	00:15:00	00:00:12	06:22:22	00:06:16	00:15:00	00:00:00	15.24
09-10-2018	08:04:04	18:59:55	1.21:05:01	6	1.13:31:44	00:13:05	00:15:00	00:00:19	07:33:17	00:07:26	00:15:00	00:00:02	1.10:07:54	00:05:59	00:15:00	00:00:00	9.05
claudia.nunes	08:04:04	16:58:06	08:54:02	1	06:55:17	00:13:51	00:15:00	00:03:38	01:58:45	00:09:54	00:15:00	00:00:05	06:02:42	00:05:57	00:15:00	00:00:00	12.66

OneContact Reporting

Team Summary Daily Report

jorge.coelho	11:18:09	11:19:44	00:01:35	1	00:00:00	00:00:00	00:00:00	00:00:00	00:01:35	00:01:35	00:01:35	00:01:35	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	09:53:26	18:59:55	09:06:29	1	07:47:15	00:12:38	00:15:00	00:00:36	01:19:14	00:06:06	00:15:00	00:00:02	06:40:41	00:05:16	00:15:00	00:00:00	14.25
milena.boto	09:01:08	17:59:45	08:58:37	1	07:30:26	00:12:31	00:15:00	00:02:27	01:28:11	00:06:47	00:15:00	00:00:02	07:07:15	00:05:37	00:15:00	00:00:00	5.15
patricia.farinha	08:59:36	17:59:47	09:00:11	1	08:02:13	00:13:47	00:15:00	00:00:19	00:57:58	00:08:17	00:15:00	00:00:05	07:28:19	00:06:41	00:15:00	00:00:00	7.03
susana.silva	08:57:09	18:01:16	09:04:07	1	07:16:33	00:12:50	00:15:00	00:01:16	01:47:34	00:07:10	00:15:00	00:00:02	06:48:57	00:06:36	00:15:00	00:00:00	6.32
10-10-2018	08:56:53	19:00:34	1.10:22:56	4	1.05:51:48	00:13:22	00:15:00	00:00:04	04:31:08	00:08:45	00:15:00	00:00:04	1.03:05:53	00:06:55	00:15:00	00:00:00	9.26
claudia.nunes	08:56:53	17:28:08	08:31:15	1	07:22:28	00:13:24	00:15:00	00:01:32	01:08:47	00:06:53	00:15:00	00:00:04	06:17:10	00:07:33	00:15:00	00:00:00	14.76
milena.boto	09:00:28	18:00:08	08:59:40	1	07:53:18	00:13:09	00:15:00	00:00:04	01:06:22	00:08:18	00:15:00	00:01:31	07:31:29	00:07:31	00:15:00	00:00:00	4.61
patricia.farinha	08:58:54	16:59:44	08:00:50	1	07:00:38	00:14:01	00:15:00	00:01:02	01:00:12	00:10:02	00:15:00	00:00:04	06:25:37	00:07:17	00:15:00	00:00:00	8.32
susana.silva	10:09:23	19:00:34	08:51:11	1	07:35:24	00:13:01	00:15:00	00:00:34	01:15:47	00:10:50	00:15:00	00:03:38	06:51:37	00:05:43	00:15:00	00:00:00	9.61
11-10-2018	08:22:18	19:00:55	1.09:55:53	6	1.00:55:47	00:11:41	00:15:00	00:00:04	08:59:49	00:07:18	00:15:00	00:00:01	22:41:07	00:05:33	00:15:00	00:00:00	9
claudia.nunes	10:36:52	19:00:55	08:24:03	1	07:09:37	00:13:26	00:15:00	00:00:51	01:14:26	00:06:46	00:15:00	00:00:04	06:00:07	00:05:54	00:15:00	00:00:00	16.18
jorge.coelho	13:40:17	13:44:21	00:04:04	1	00:00:00	00:00:00	00:00:00	00:00:00	00:04:04	00:04:04	00:04:04	00:04:04	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	09:07:10	17:58:45	08:51:35	1	06:46:41	00:10:10	00:15:00	00:00:04	02:04:54	00:04:38	00:15:00	00:00:01	06:21:54	00:05:14	00:15:00	00:00:00	6.09
milena.boto	08:22:18	17:01:03	08:38:45	1	06:31:24	00:11:31	00:15:00	00:00:47	02:07:05	00:08:28	00:15:00	00:00:07	06:10:55	00:05:53	00:15:00	00:00:00	5.23
susana.silva	10:02:08	17:59:39	07:57:26	2	04:28:05	00:12:11	00:15:00	00:01:51	03:29:20	00:10:28	00:15:00	00:00:03	04:08:11	00:05:10	00:15:00	00:00:00	7.42
12-10-2018	08:58:29	18:59:44	1.16:58:06	6	1.09:34:47	00:12:31	00:15:00	00:00:02	07:23:18	00:06:56	00:15:00	00:00:01	1.06:42:52	00:06:11	00:15:00	00:00:00	8.53
claudia.nunes	08:58:29	17:26:58	08:28:29	1	06:21:05	00:11:55	00:15:00	00:01:12	02:07:24	00:08:30	00:15:00	00:00:03	05:44:20	00:05:56	00:15:00	00:00:00	9.64
manuela.martins	09:13:29	14:57:08	05:43:39	1	04:28:05	00:11:39	00:15:00	00:01:17	01:15:34	00:06:18	00:15:00	00:00:04	04:02:21	00:04:57	00:15:00	00:00:00	9.6
milena.boto	09:00:42	17:59:44	08:59:02	1	07:35:43	00:13:01	00:15:00	00:01:52	01:23:19	00:05:57	00:15:00	00:00:01	07:10:59	00:07:42	00:15:00	00:00:00	5.43
patricia.farinha	10:01:38	18:59:44	08:57:56	2	08:02:30	00:13:47	00:15:00	00:00:11	00:55:25	00:06:56	00:15:00	00:00:01	07:28:22	00:06:14	00:15:00	00:00:00	7.07
susana.silva	09:10:47	17:59:47	08:49:00	1	07:07:24	00:11:52	00:15:00	00:00:02	01:41:36	00:06:46	00:15:00	00:00:03	06:16:50	00:05:59	00:15:00	00:00:00	11.83
13-10-2018	09:30:22	17:00:02	07:29:40	1	06:55:43	00:12:36	00:15:00	00:00:02	00:33:57	00:04:51	00:15:00	00:00:02	05:58:30	00:05:36	00:15:00	00:00:00	13.76
milena.boto	09:30:22	17:00:02	07:29:40	1	06:55:43	00:12:36	00:15:00	00:00:02	00:33:57	00:04:51	00:15:00	00:00:02	05:58:30	00:05:36	00:15:00	00:00:00	13.76
15-10-2018	08:51:03	18:59:42	22:37:45	8	18:49:12	00:11:46	00:15:00	00:00:01	03:48:29	00:06:55	00:15:00	00:00:03	17:06:16	00:06:04	00:15:00	00:00:00	9.12
claudia.nunes	08:51:03	17:21:45	06:53:44	2	05:00:35	00:10:44	00:15:00	00:00:10	01:53:09	00:07:33	00:15:00	00:00:03	04:43:29	00:06:18	00:15:00	00:00:00	5.69
manuela.martins	12:47:29	13:53:47	01:06:18	1	01:06:14	00:13:15	00:15:00	00:08:46	00:00:03	00:00:03	00:00:03	00:00:03	00:56:41	00:08:06	00:15:00	00:00:00	14.42
patricia.farinha	10:00:54	18:59:42	07:21:52	2	06:26:06	00:12:52	00:15:00	00:00:01	00:55:45	00:07:58	00:15:00	00:00:06	05:48:54	00:05:08	00:15:00	00:00:00	9.63
susana.silva	09:09:26	17:59:59	07:15:51	3	06:16:17	00:11:24	00:15:00	00:00:24	00:59:32	00:05:57	00:15:00	00:00:04	05:37:12	00:06:53	00:15:00	00:00:00	10.39
16-10-2018	08:21:24	18:59:47	1.11:24:36	5	1.05:04:34	00:12:22	00:15:00	00:00:03	06:20:00	00:07:10	00:15:00	00:00:01	1.02:14:38	00:05:54	00:15:00	00:00:00	9.74
claudia.nunes	08:21:24	17:00:32	08:39:08	1	06:41:32	00:12:33	00:15:00	00:00:42	01:57:36	00:08:24	00:15:00	00:00:32	06:08:19	00:05:25	00:15:00	00:00:00	8.27
manuela.martins	10:30:24	10:31:24	00:01:00	1	00:00:55	00:00:55	00:00:55	00:00:55	00:00:03	00:00:03	00:00:03	00:00:03	00:00:17	00:00:17	00:00:17	00:00:17	69.09
milena.boto	09:54:40	18:59:47	09:05:07	1	07:33:49	00:12:58	00:15:00	00:03:23	01:31:18	00:06:05	00:15:00	00:00:06	06:45:33	00:05:43	00:15:00	00:00:00	10.64
patricia.farinha	08:59:12	17:46:04	08:46:52	1	07:44:23	00:12:54	00:15:00	00:00:45	01:02:29	00:07:49	00:15:00	00:00:03	07:07:23	00:07:55	00:15:00	00:00:00	7.97
susana.silva	09:10:50	18:03:19	08:52:29	1	07:03:55	00:11:27	00:15:00	00:00:03	01:48:34	00:07:14	00:15:00	00:00:01	06:13:06	00:05:07	00:15:00	00:00:00	11.99
17-10-2018	08:56:20	18:58:50	1.12:08:51	7	1.05:13:17	00:13:05	00:15:00	00:00:05	06:55:33	00:07:50	00:15:00	00:00:02	1.03:10:39	00:06:38	00:15:00	00:00:00	6.99
agente.test	14:56:04	14:56:56	00:00:52	1	00:00:11	00:00:11	00:00:11	00:00:11	00:00:41	00:00:20	00:00:35	00:00:06	00:00:11	00:00:11	00:00:11	00:00:11	0
claudia.nunes	08:56:20	17:59:32	09:03:12	1	07:46:29	00:14:08	00:15:00	00:04:46	01:16:43	00:07:40	00:15:00	00:00:05	07:23:27	00:06:43	00:15:00	00:00:00	4.94
manuela.martins	17:55:02	18:58:50	01:03:46	2	01:03:40	00:10:37	00:15:00	00:02:02	00:00:05	00:00:02	00:00:03	00:00:02	00:54:55	00:05:00	00:15:00	00:00:03	13.74
milena.boto	09:00:20	16:59:44	07:59:24	1	06:33:04	00:13:06	00:15:00	00:01:59	01:26:20	00:07:51	00:15:00	00:00:03	06:13:14	00:06:13	00:15:00	00:00:00	5.05
patricia.farinha	08:57:38	17:58:09	09:00:31	1	07:43:48	00:14:03	00:15:00	00:01:48	01:16:43	00:08:31	00:15:00	00:00:15	07:17:53	00:08:35	00:15:00	00:00:00	5.59
susana.silva	09:00:35	18:01:41	09:01:06	1	06:06:05	00:11:49	00:15:00	00:00:05	02:55:01	00:09:13	00:15:00	00:00:03	05:20:59	00:05:38	00:15:00	00:00:00	12.32
18-10-2018	08:56:55	19:01:03	1.03:22:23	4	23:35:51	00:12:12	00:15:00	00:00:05	03:46:32	00:05:58	00:15:00	00:00:02	20:47:09	00:05:55	00:15:00	00:00:00	11.92
claudia.nunes	10:00:40	19:01:03	09:00:23	1	07:33:09	00:12:57	00:15:00	00:00:48	01:27:14	00:07:16	00:15:00	00:00:03	06:16:20	00:05:53	00:15:00	00:00:00	16.95
manuela.martins	12:46:43	14:01:26	01:14:43	1	01:13:07	00:10:27	00:15:00	00:01:18	00:01:36	00:00:48	00:01:30	00:00:06	00:56:28	00:04:02	00:12:12	00:00:00	22.77
milena.boto	08:59:02	18:02:58	09:03:56	1	07:41:44	00:11:16	00:15:00	00:00:05	01:22:12	00:05:08	00:15:00	00:00:02	07:04:45	00:06:09	00:15:00	00:00:00	8.01

OneContact Reporting

Team Summary Daily Report

patricia.farinha	08:56:55	17:00:16	08:03:21	1	07:07:51	00:12:58	00:15:00	00:00:16	00:55:30	00:06:56	00:15:00	00:00:03	06:29:36	00:06:05	00:15:00	00:00:00	8.94
19-10-2018	09:00:00	19:01:56	1.09:42:10	4	1.04:46:31	00:12:31	00:15:00	00:00:04	04:55:38	00:06:53	00:15:00	00:00:00	1.02:32:47	00:06:13	00:15:00	00:00:00	7.75
claudia.nunes	09:01:16	18:00:00	08:58:44	1	07:45:26	00:12:56	00:15:00	00:00:06	01:13:18	00:05:38	00:15:00	00:00:00	07:20:44	00:06:47	00:15:00	00:00:00	5.31
milena.boto	09:01:41	17:59:43	08:58:02	1	07:33:57	00:11:57	00:15:00	00:00:10	01:24:05	00:06:28	00:15:00	00:00:08	07:05:38	00:05:36	00:15:00	00:00:00	6.24
patricia.farinha	09:00:00	16:01:25	07:01:25	1	06:02:19	00:13:25	00:15:00	00:00:04	00:59:05	00:08:26	00:15:00	00:00:04	05:29:54	00:07:20	00:15:00	00:00:00	8.95
susana.silva	10:17:57	19:01:56	08:43:59	1	07:24:49	00:12:01	00:15:00	00:00:37	01:19:10	00:07:55	00:15:00	00:00:02	06:36:31	00:05:40	00:15:00	00:00:00	10.86
20-10-2018	09:09:14	16:59:45	07:50:31	1	06:50:46	00:13:42	00:15:00	00:01:07	00:59:45	00:05:58	00:15:00	00:00:03	06:16:46	00:08:34	00:15:00	00:00:00	8.28
claudia.nunes	09:09:14	16:59:45	07:50:31	1	06:50:46	00:13:42	00:15:00	00:01:07	00:59:45	00:05:58	00:15:00	00:00:03	06:16:46	00:08:34	00:15:00	00:00:00	8.28
22-10-2018	09:05:01	19:00:31	1.04:24:04	6	1.00:18:31	00:12:28	00:15:00	00:00:14	04:05:12	00:06:49	00:15:00	00:00:02	21:33:34	00:06:55	00:15:00	00:00:00	11.31
manuela.martins	09:05:14	14:35:13	01:50:17	3	01:50:05	00:10:00	00:15:00	00:00:30	00:00:08	00:00:03	00:00:03	00:00:02	01:45:27	00:10:33	00:15:00	00:04:45	4.21
milena.boto	09:05:01	17:59:45	08:54:44	1	07:43:45	00:12:53	00:15:00	00:00:27	01:10:59	00:06:27	00:15:00	00:00:03	07:00:33	00:07:47	00:15:00	00:00:00	9.32
patricia.farinha	10:10:08	19:00:31	08:50:23	1	07:42:01	00:12:50	00:15:00	00:00:14	01:08:05	00:06:48	00:15:00	00:00:04	06:44:27	00:06:25	00:15:00	00:00:00	12.46
susana.silva	09:12:03	18:00:43	08:48:40	1	07:02:40	00:12:26	00:15:00	00:00:43	01:46:00	00:08:50	00:15:00	00:00:03	06:03:07	00:06:03	00:15:00	00:00:00	14.09
23-10-2018	08:27:45	19:01:22	1.03:37:50	4	23:13:32	00:12:47	00:15:00	00:00:41	04:24:17	00:07:20	00:15:00	00:00:01	20:35:38	00:05:53	00:15:00	00:00:00	11.33
claudia.nunes	08:27:45	17:00:54	08:33:09	1	06:51:31	00:12:52	00:15:00	00:00:51	01:41:38	00:08:28	00:15:00	00:00:03	06:08:53	00:05:25	00:15:00	00:00:00	10.36
manuela.martins	12:54:47	14:09:28	01:14:41	1	01:07:58	00:09:43	00:15:00	00:03:09	00:06:43	00:02:14	00:06:19	00:00:03	01:07:28	00:07:30	00:15:00	00:00:00	0.74
patricia.farinha	09:02:53	17:53:50	08:50:57	1	07:43:48	00:12:53	00:15:00	00:00:49	01:07:09	00:07:28	00:15:00	00:00:01	06:49:00	00:06:42	00:15:00	00:00:00	11.82
susana.silva	10:02:19	19:01:22	08:59:03	1	07:30:15	00:13:15	00:15:00	00:00:41	01:28:47	00:07:24	00:15:00	00:00:01	06:30:17	00:05:25	00:15:00	00:00:00	13.32
24-10-2018	09:00:21	19:05:01	1.12:13:54	5	1.07:46:05	00:13:37	00:15:00	00:00:05	04:27:49	00:07:53	00:15:00	00:00:02	1.04:48:43	00:07:37	00:15:00	00:00:00	9.31
claudia.nunes	09:00:47	18:00:17	08:59:30	1	07:40:01	00:13:32	00:15:00	00:00:05	01:19:29	00:07:14	00:15:00	00:00:03	07:01:14	00:08:47	00:15:00	00:00:00	8.43
manuela.martins	17:47:36	19:05:01	01:17:25	1	01:17:22	00:12:54	00:15:00	00:05:01	00:00:03	00:00:03	00:00:03	00:00:03	01:12:24	00:06:02	00:15:00	00:00:00	6.42
milena.boto	09:00:52	16:59:56	07:59:04	1	07:01:37	00:14:03	00:15:00	00:02:10	00:57:27	00:08:12	00:15:00	00:00:02	06:41:48	00:07:26	00:15:00	00:00:00	4.7
patricia.farinha	09:00:21	17:59:54	08:59:33	1	08:04:54	00:13:51	00:15:00	00:01:58	00:54:39	00:09:06	00:15:00	00:00:02	07:19:58	00:07:43	00:15:00	00:00:00	9.27
susana.silva	09:02:02	18:00:24	08:58:22	1	07:42:11	00:13:12	00:15:00	00:00:24	01:16:11	00:08:28	00:15:00	00:00:04	06:33:19	00:07:01	00:15:00	00:00:00	14.9
25-10-2018	09:01:39	19:08:58	1.10:25:33	4	1.04:34:24	00:12:04	00:15:00	00:00:03	05:51:09	00:06:53	00:15:00	00:00:01	1.01:52:44	00:06:07	00:15:00	00:00:00	9.43
claudia.nunes	10:27:40	19:08:58	08:41:18	1	07:22:08	00:11:57	00:15:00	00:02:18	01:19:10	00:06:05	00:15:00	00:00:02	06:28:09	00:06:16	00:15:00	00:00:00	12.21
milena.boto	09:04:10	17:59:53	08:55:43	1	07:07:52	00:12:13	00:15:00	00:00:23	01:47:51	00:06:44	00:15:00	00:00:02	06:39:13	00:06:33	00:15:00	00:00:00	6.7
patricia.farinha	09:01:39	17:00:18	07:58:39	1	06:58:42	00:13:30	00:15:00	00:00:18	00:59:57	00:08:34	00:15:00	00:00:20	06:31:16	00:05:35	00:15:00	00:00:00	6.55
susana.silva	09:19:47	18:09:40	08:49:53	1	07:05:42	00:10:55	00:15:00	00:00:03	01:44:11	00:06:57	00:15:00	00:00:01	06:14:06	00:06:08	00:15:00	00:00:00	12.12
26-10-2018	08:59:36	18:48:18	1.02:59:44	8	23:14:43	00:11:20	00:15:00	00:00:05	03:45:01	00:05:21	00:15:00	00:00:01	19:43:09	00:05:32	00:15:00	00:00:00	15.17
claudia.nunes	08:59:36	18:00:13	08:59:23	2	07:41:43	00:10:16	00:15:00	00:00:05	01:17:40	00:04:19	00:15:00	00:00:01	06:13:28	00:05:25	00:15:00	00:00:00	19.11
manuela.martins	12:56:25	14:00:48	01:04:23	1	01:02:12	00:08:53	00:15:00	00:00:16	00:02:11	00:01:06	00:02:05	00:00:06	00:53:00	00:04:49	00:15:00	00:00:00	14.79
milena.boto	09:59:11	18:48:18	07:58:04	4	06:43:57	00:11:32	00:15:00	00:00:12	01:14:07	00:05:42	00:15:00	00:00:01	05:41:52	00:05:31	00:15:00	00:00:00	15.37
patricia.farinha	09:00:04	17:57:58	08:57:54	1	07:46:51	00:12:58	00:15:00	00:00:32	01:11:03	00:07:54	00:15:00	00:00:04	06:54:49	00:05:46	00:15:00	00:00:00	11.15
27-10-2018	09:17:44	17:09:14	07:40:54	4	06:58:57	00:12:19	00:15:00	00:00:42	00:41:57	00:05:15	00:15:00	00:00:02	05:53:57	00:06:41	00:15:00	00:00:00	15.51
patricia.farinha	09:17:44	17:09:14	07:40:54	4	06:58:57	00:12:19	00:15:00	00:00:42	00:41:57	00:05:15	00:15:00	00:00:02	05:53:57	00:06:41	00:15:00	00:00:00	15.51
29-10-2018	08:59:32	19:06:36	1.04:05:17	4	22:52:25	00:12:22	00:15:00	00:00:06	05:12:51	00:07:27	00:15:00	00:00:01	19:13:50	00:05:28	00:15:00	00:00:00	15.93
claudia.nunes	09:05:07	18:01:19	08:56:12	1	07:59:32	00:14:06	00:15:00	00:01:14	00:56:40	00:08:06	00:15:00	00:00:01	06:31:55	00:04:54	00:15:00	00:00:00	18.27
jorge.coelho	12:50:57	14:11:45	01:20:48	1	00:33:42	00:08:26	00:15:00	00:02:32	00:47:05	00:09:25	00:15:00	00:05:43	00:21:36	00:02:42	00:08:13	00:00:00	35.91
milena.boto	08:59:32	16:59:54	08:00:22	1	06:25:25	00:11:20	00:15:00	00:00:06	01:34:57	00:06:47	00:15:00	00:00:01	05:47:40	00:05:26	00:15:00	00:00:00	9.79
susana.silva	09:18:41	19:06:36	09:47:55	1	07:53:46	00:12:09	00:15:00	00:01:56	01:54:09	00:07:08	00:15:00	00:00:02	06:32:39	00:06:39	00:15:00	00:00:00	17.12
30-10-2018	08:34:58	19:05:36	1.02:14:42	3	22:17:45	00:13:23	00:15:00	00:00:03	03:56:57	00:07:54	00:15:00	00:00:01	20:11:38	00:07:32	00:15:00	00:00:00	9.43
claudia.nunes	08:34:58	17:00:06	08:25:08	1	06:43:07	00:13:26	00:15:00	00:00:03	01:42:01	00:09:16	00:15:00	00:00:03	05:54:34	00:06:27	00:15:00	00:00:00	12.04
milena.boto	10:00:26	19:05:36	09:05:10	1	07:36:37	00:12:41	00:15:00	00:00:15	01:28:33	00:07:23	00:15:00	00:00:01	07:10:03	00:08:07	00:15:00	00:00:00	5.82
patricia.farinha	08:57:32	17:41:56	08:44:24	1	07:58:01	00:14:04	00:15:00	00:02:25	00:46:23	00:06:38	00:15:00	00:00:03	07:07:01	00:08:03	00:15:00	00:00:00	10.67
31-10-2018	08:05:42	19:03:29	23:55:24	6	20:16:27	00:12:10	00:15:00	00:00:01	03:38:56	00:06:05	00:15:00	00:00:00	16:39:50	00:05:31	00:15:00	00:00:00	17.81

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Team Summary Daily Report

claudia.nunes	10:01:02	19:03:29	09:02:27	1	07:57:57	00:11:23	00:15:00	00:01:14	01:04:30	00:04:58	00:15:00	00:00:00	06:26:32	00:04:54	00:15:00	00:00:00	19.13
jorge.coelho	11:08:05	14:41:54	00:49:58	3	00:18:35	00:04:39	00:06:56	00:02:08	00:31:22	00:05:14	00:11:50	00:00:01	00:15:25	00:03:51	00:06:56	00:01:15	17.04
patricia.farinha	08:59:47	17:40:19	08:40:32	1	07:51:59	00:13:29	00:15:00	00:00:09	00:48:33	00:08:06	00:15:00	00:00:02	06:23:48	00:05:39	00:15:00	00:00:00	18.68
susana.silva	08:05:42	13:28:09	05:22:27	1	04:07:56	00:13:03	00:15:00	00:00:01	01:14:31	00:06:46	00:15:00	00:00:02	03:34:05	00:07:08	00:15:00	00:00:00	13.65
01-11-2018	08:59:39	17:59:58	09:00:19	1	08:05:54	00:12:47	00:15:00	00:00:13	00:54:25	00:05:26	00:15:00	00:00:03	07:10:32	00:06:44	00:15:00	00:00:00	11.39
milena.boto	08:59:39	17:59:58	09:00:19	1	08:05:54	00:12:47	00:15:00	00:00:13	00:54:25	00:05:26	00:15:00	00:00:03	07:10:32	00:06:44	00:15:00	00:00:00	11.39
02-11-2018	08:59:58	18:59:46	1.04:08:02	7	22:40:27	00:12:09	00:15:00	00:00:06	05:27:35	00:05:57	00:15:00	00:00:00	19:59:17	00:06:23	00:15:00	00:00:00	11.85
claudia.nunes	09:00:09	17:01:18	08:01:09	1	07:07:13	00:12:57	00:15:00	00:00:35	00:53:56	00:05:24	00:15:00	00:00:04	06:09:44	00:07:24	00:15:00	00:00:00	13.46
jorge.coelho	11:12:53	14:27:21	02:06:15	4	00:10:14	00:03:25	00:05:31	00:02:19	01:56:01	00:07:15	00:15:00	00:00:02	00:07:40	00:01:55	00:05:16	00:00:00	25.08
milena.boto	08:59:58	18:00:48	09:00:50	1	07:39:25	00:11:29	00:15:00	00:00:06	01:21:25	00:05:26	00:15:00	00:00:00	06:51:50	00:05:21	00:15:00	00:00:00	10.36
patricia.farinha	09:59:58	18:59:46	08:59:48	1	07:43:35	00:12:53	00:15:00	00:00:35	01:16:13	00:05:27	00:15:00	00:00:02	06:50:03	00:07:12	00:15:00	00:00:00	11.55
03-11-2018	09:28:59	17:00:06	07:31:07	1	06:56:48	00:13:02	00:15:00	00:00:06	00:34:19	00:06:52	00:15:00	00:00:02	06:23:31	00:06:11	00:15:00	00:00:00	7.99
milena.boto	09:28:59	17:00:06	07:31:07	1	06:56:48	00:13:02	00:15:00	00:00:06	00:34:19	00:06:52	00:15:00	00:00:02	06:23:31	00:06:11	00:15:00	00:00:00	7.99
05-11-2018	08:59:12	19:06:17	1.03:46:46	7	23:04:43	00:11:05	00:15:00	00:00:06	04:42:00	00:05:45	00:15:00	00:00:02	20:33:42	00:06:03	00:15:00	00:00:00	10.91
claudia.nunes	10:04:28	19:06:17	09:01:49	1	07:44:11	00:12:13	00:15:00	00:00:47	01:17:38	00:07:03	00:15:00	00:00:02	06:58:31	00:06:09	00:15:00	00:00:00	9.84
jorge.coelho	09:01:25	13:55:59	01:50:43	2	00:48:04	00:04:48	00:15:00	00:00:06	01:02:39	00:06:16	00:15:00	00:00:02	00:39:21	00:03:56	00:15:00	00:00:06	18.13
manuela.martins	09:31:24	17:23:26	07:51:34	3	06:22:19	00:09:06	00:15:00	00:00:12	01:29:12	00:04:42	00:15:00	00:00:02	05:49:42	00:04:56	00:15:00	00:00:00	8.53
patricia.farinha	08:59:12	18:01:52	09:02:40	1	08:10:09	00:14:00	00:15:00	00:00:44	00:52:31	00:05:50	00:15:00	00:00:04	07:06:08	00:07:45	00:15:00	00:00:00	13.06
06-11-2018	08:02:07	18:59:57	1.11:49:35	8	1.05:33:10	00:12:35	00:15:00	00:00:08	06:16:24	00:06:58	00:15:00	00:00:01	1.02:48:16	00:05:51	00:15:00	00:00:00	9.3
claudia.nunes	08:02:07	17:03:44	09:00:45	2	06:50:22	00:12:49	00:15:00	00:00:08	02:10:23	00:08:09	00:15:00	00:00:01	06:25:19	00:06:19	00:15:00	00:00:00	6.1
jorge.coelho	10:23:22	15:30:41	00:15:45	3	00:00:00	00:00:00	00:00:00	00:00:00	00:15:44	00:03:56	00:06:47	00:00:41	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	10:15:03	18:59:57	08:44:54	1	07:23:52	00:11:41	00:15:00	00:00:57	01:21:02	00:06:45	00:15:00	00:00:01	06:19:28	00:05:16	00:15:00	00:00:00	14.51
milena.boto	08:59:47	17:59:57	09:00:10	1	07:26:29	00:12:04	00:15:00	00:00:10	01:33:41	00:06:15	00:15:00	00:00:03	07:00:38	00:05:28	00:15:00	00:00:00	5.79
patricia.farinha	09:00:28	17:48:29	08:48:01	1	07:52:27	00:13:54	00:15:00	00:02:17	00:55:34	00:07:56	00:15:00	00:00:03	07:02:51	00:06:30	00:15:00	00:00:00	10.5
07-11-2018	08:57:20	18:59:37	1.08:28:30	5	1.03:23:35	00:12:39	00:15:00	00:00:20	05:04:55	00:06:56	00:15:00	00:00:01	1.00:36:21	00:06:17	00:15:00	00:00:00	10.17
claudia.nunes	08:57:20	18:00:37	09:03:17	1	07:03:11	00:12:05	00:15:00	00:00:33	02:00:06	00:07:04	00:15:00	00:00:04	06:35:32	00:05:39	00:15:00	00:00:00	6.53
manuela.martins	09:37:47	18:03:24	06:26:27	2	05:20:47	00:11:27	00:15:00	00:01:52	01:05:40	00:05:28	00:15:00	00:00:01	04:38:03	00:05:48	00:15:00	00:00:00	13.32
milena.boto	09:00:10	16:59:46	07:59:36	1	06:49:35	00:13:39	00:15:00	00:00:20	01:10:01	00:10:00	00:15:00	00:00:02	06:22:01	00:06:57	00:15:00	00:00:00	6.73
patricia.farinha	10:00:27	18:59:37	08:59:10	1	08:10:02	00:13:15	00:15:00	00:01:38	00:49:08	00:06:08	00:15:00	00:00:03	07:00:45	00:06:47	00:15:00	00:00:00	14.14
08-11-2018	08:59:33	19:10:11	1.10:56:35	6	1.03:48:27	00:12:22	00:15:00	00:00:03	07:08:05	00:07:39	00:15:00	00:00:01	1.00:54:36	00:05:40	00:15:00	00:00:00	10.42
claudia.nunes	10:03:42	19:10:11	09:06:29	1	06:19:59	00:11:31	00:15:00	00:00:21	02:46:30	00:08:20	00:15:00	00:00:01	05:17:07	00:05:02	00:15:00	00:00:00	16.54
manuela.martins	09:05:41	17:59:42	08:54:01	1	06:51:08	00:12:51	00:15:00	00:02:24	02:02:53	00:09:27	00:15:00	00:00:01	06:24:27	00:05:55	00:15:00	00:00:00	6.49
milena.boto	09:03:53	18:00:08	08:56:15	1	07:47:11	00:12:18	00:15:00	00:00:03	01:09:04	00:05:45	00:15:00	00:00:02	06:57:28	00:05:21	00:15:00	00:00:00	10.64
patricia.farinha	08:59:33	16:59:47	07:59:50	3	06:50:09	00:12:49	00:15:00	00:00:16	01:09:38	00:06:20	00:15:00	00:00:01	06:15:34	00:06:29	00:15:00	00:00:00	8.43
09-11-2018	08:53:02	18:59:58	1.04:28:41	5	1.00:34:24	00:12:05	00:15:00	00:00:02	03:54:17	00:06:20	00:15:00	00:00:01	22:04:50	00:05:58	00:15:00	00:00:00	10.14
claudia.nunes	08:53:02	17:42:00	08:48:58	1	07:29:40	00:12:51	00:15:00	00:00:08	01:19:18	00:07:13	00:15:00	00:00:02	06:35:16	00:05:39	00:15:00	00:00:00	12.1
manuela.martins	12:43:24	14:27:33	01:44:09	1	01:42:47	00:11:25	00:15:00	00:01:33	00:01:22	00:00:41	00:01:19	00:00:03	01:38:05	00:07:33	00:15:00	00:00:00	4.57
milena.boto	10:00:29	18:59:58	08:59:29	1	07:42:04	00:12:29	00:15:00	00:00:02	01:17:25	00:07:02	00:15:00	00:00:01	06:35:45	00:05:21	00:15:00	00:00:00	14.35
patricia.farinha	08:56:25	17:53:16	08:56:05	2	07:39:53	00:11:13	00:15:00	00:00:36	01:16:12	00:05:52	00:15:00	00:00:04	07:15:44	00:06:42	00:15:00	00:00:00	5.25
10-11-2018	09:26:21	17:00:19	07:33:58	1	07:00:37	00:12:45	00:15:00	00:00:18	00:33:20	00:05:33	00:15:00	00:00:02	05:25:24	00:06:02	00:15:00	00:00:00	22.64
manuela.martins	09:26:21	17:00:19	07:33:58	1	07:00:37	00:12:45	00:15:00	00:00:18	00:33:20	00:05:33	00:15:00	00:00:02	05:25:24	00:06:02	00:15:00	00:00:00	22.64
12-11-2018	08:59:57	19:02:22	1.03:56:57	5	1.00:00:49	00:12:25	00:15:00	00:00:07	03:56:08	00:05:54	00:15:00	00:00:00	21:24:59	00:06:52	00:15:00	00:00:00	10.82
claudia.nunes	09:59:44	19:02:22	09:02:38	1	07:37:24	00:12:22	00:15:00	00:00:15	01:25:14	00:06:33	00:15:00	00:00:01	06:44:27	00:06:02	00:15:00	00:00:00	11.58
jorge.coelho	13:05:18	15:44:13	00:58:35	2	00:43:44	00:05:28	00:10:28	00:02:05	00:14:51	00:02:58	00:06:40	00:00:04	00:43:12	00:04:48	00:10:28	00:01:41	1.22
milena.boto	09:00:39	17:59:20	08:58:41	1	07:36:47	00:13:26	00:15:00	00:00:31	01:21:54	00:07:27	00:15:00	00:00:01	06:48:37	00:07:51	00:15:00	00:00:00	10.54
patricia.farinha	08:59:57	17:57:00	08:57:03	1	08:02:54	00:13:03	00:15:00	00:00:07	00:54:09	00:04:55	00:15:00	00:00:00	07:08:43	00:07:16	00:15:00	00:00:00	11.22

OneContact Reporting

Team Summary Daily Report

13-11-2018	08:58:27	19:03:31	1.06:54:02	6	1.02:14:59	00:11:45	00:15:00	00:00:02	04:39:03	00:04:59	00:15:00	00:00:02	22:15:21	00:05:42	00:15:00	00:00:00	15.21
claudia.nunes	08:58:27	17:00:35	08:02:08	1	06:46:51	00:11:37	00:15:00	00:00:02	01:15:17	00:05:01	00:15:00	00:00:07	05:40:58	00:05:30	00:15:00	00:00:00	16.19
jorge.coelho	12:53:15	13:46:35	00:53:20	1	00:08:09	00:02:02	00:03:50	00:00:10	00:45:11	00:05:01	00:07:50	00:00:06	00:07:54	00:01:35	00:03:50	00:00:00	3.07
manuela.martins	09:52:06	19:03:31	03:58:54	2	03:32:32	00:10:38	00:15:00	00:00:28	00:26:22	00:03:18	00:15:00	00:00:02	03:11:52	00:06:11	00:15:00	00:00:00	9.72
milena.boto	09:00:19	18:00:45	09:00:26	1	07:58:18	00:12:35	00:15:00	00:00:45	01:02:08	00:05:11	00:15:00	00:00:02	06:29:08	00:05:29	00:15:00	00:00:00	18.64
patricia.farinha	09:00:08	17:59:22	08:59:14	1	07:49:09	00:12:41	00:15:00	00:00:26	01:10:05	00:05:50	00:15:00	00:00:03	06:45:29	00:06:14	00:15:00	00:00:00	13.57
14-11-2018	08:57:09	18:59:45	1.11:06:49	5	1.05:48:11	00:11:46	00:15:00	00:00:01	05:18:38	00:06:15	00:15:00	00:00:01	1.02:08:10	00:05:07	00:15:00	00:00:00	12.3
claudia.nunes	08:57:09	18:01:54	09:04:45	1	07:25:53	00:11:44	00:15:00	00:00:24	01:38:52	00:07:04	00:15:00	00:00:12	05:58:23	00:04:32	00:15:00	00:00:00	19.62
jorge.coelho	13:44:27	14:08:32	00:24:05	1	00:10:39	00:02:40	00:06:53	00:00:01	00:13:26	00:02:41	00:08:32	00:00:01	00:10:26	00:01:44	00:06:33	00:00:01	2.03
manuela.martins	08:59:38	17:35:41	08:36:03	1	07:16:37	00:11:29	00:15:00	00:00:21	01:19:26	00:06:07	00:15:00	00:00:01	06:32:06	00:04:58	00:15:00	00:00:00	10.2
milena.boto	08:59:56	17:00:46	08:00:50	1	06:50:17	00:10:48	00:15:00	00:00:02	01:10:33	00:05:26	00:15:00	00:00:02	06:26:55	00:05:18	00:15:00	00:00:00	5.7
patricia.farinha	09:58:39	18:59:45	09:01:06	1	08:04:45	00:14:15	00:15:00	00:00:55	00:56:21	00:09:24	00:15:00	00:00:26	07:00:20	00:06:06	00:15:00	00:00:00	13.29
15-11-2018	08:55:45	19:01:37	1.11:11:56	7	1.05:20:14	00:12:51	00:15:00	00:00:23	05:51:41	00:07:39	00:15:00	00:00:02	1.03:04:48	00:05:49	00:15:00	00:00:00	7.69
agente.test	11:13:17	12:02:40	00:49:23	1	00:00:00	00:00:00	00:00:00	00:00:00	00:49:23	00:09:53	00:15:00	00:01:43	00:00:00	00:00:00	00:00:00	00:00:00	0
claudia.nunes	09:22:51	17:59:59	08:37:08	1	07:31:10	00:13:40	00:15:00	00:01:21	01:05:58	00:08:15	00:15:00	00:00:03	06:48:42	00:06:12	00:15:00	00:00:00	9.41
jorge.coelho	15:05:52	15:07:45	00:01:53	1	00:00:00	00:00:00	00:00:00	00:00:00	00:01:52	00:01:52	00:01:52	00:01:52	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	08:55:45	17:45:40	08:49:55	1	07:24:18	00:12:00	00:15:00	00:00:29	01:25:37	00:06:35	00:15:00	00:00:02	06:41:15	00:05:13	00:15:00	00:00:00	9.69
milena.boto	10:04:00	19:01:37	08:57:37	1	07:38:32	00:13:06	00:15:00	00:01:37	01:19:05	00:08:47	00:15:00	00:00:03	07:08:18	00:05:52	00:15:00	00:00:00	6.59
patricia.farinha	09:01:14	16:59:09	07:56:00	2	06:46:14	00:12:42	00:15:00	00:00:23	01:09:46	00:06:59	00:15:00	00:00:02	06:26:33	00:06:08	00:15:00	00:00:00	4.85
16-11-2018	08:51:53	18:59:34	1.11:02:53	4	1.05:21:14	00:12:57	00:15:00	00:00:01	05:41:39	00:07:16	00:15:00	00:00:02	1.03:10:32	00:06:34	00:15:00	00:00:00	7.42
claudia.nunes	08:51:53	17:59:40	09:07:47	1	07:36:20	00:13:02	00:15:00	00:02:19	01:31:27	00:06:32	00:15:00	00:00:04	06:44:48	00:06:08	00:15:00	00:00:00	11.29
manuela.martins	08:55:36	16:57:53	08:02:17	1	06:00:53	00:10:56	00:15:00	00:00:01	02:01:24	00:08:06	00:15:00	00:00:02	05:44:09	00:06:02	00:15:00	00:00:00	4.64
milena.boto	09:07:14	17:59:36	08:52:22	1	07:43:30	00:13:38	00:15:00	00:04:02	01:08:52	00:06:53	00:15:00	00:00:02	07:31:04	00:06:50	00:15:00	00:00:00	2.68
patricia.farinha	09:59:07	18:59:34	09:00:27	1	08:00:31	00:14:08	00:15:00	00:00:40	00:59:56	00:07:30	00:15:00	00:00:13	07:10:31	00:07:18	00:15:00	00:00:00	10.41
17-11-2018	09:28:52	17:00:47	07:31:45	2	07:09:13	00:13:00	00:15:00	00:00:07	00:22:32	00:03:45	00:15:00	00:00:01	06:19:44	00:05:51	00:15:00	00:00:00	11.53
patricia.farinha	09:28:52	17:00:47	07:31:45	2	07:09:13	00:13:00	00:15:00	00:00:07	00:22:32	00:03:45	00:15:00	00:00:01	06:19:44	00:05:51	00:15:00	00:00:00	11.53
19-11-2018	08:57:27	19:04:31	1.10:21:31	4	1.05:07:24	00:13:02	00:15:00	00:00:37	05:14:07	00:06:59	00:15:00	00:00:01	1.02:18:33	00:06:22	00:15:00	00:00:00	9.66
claudia.nunes	09:57:25	19:04:31	09:07:06	1	07:53:23	00:13:32	00:15:00	00:00:37	01:13:43	00:06:42	00:15:00	00:00:02	06:55:10	00:05:41	00:15:00	00:00:00	12.3
manuela.martins	08:57:27	16:08:01	07:10:34	1	05:51:08	00:11:42	00:15:00	00:01:27	01:19:26	00:06:07	00:15:00	00:00:04	05:25:33	00:06:39	00:15:00	00:00:00	7.29
milena.boto	09:00:59	17:59:40	08:58:41	1	07:35:36	00:13:48	00:15:00	00:02:37	01:23:05	00:08:18	00:15:00	00:00:01	06:58:04	00:07:05	00:15:00	00:00:00	8.24
susana.silva	08:57:35	18:02:45	09:05:10	1	07:47:17	00:12:59	00:15:00	00:00:46	01:17:53	00:07:05	00:15:00	00:00:04	06:59:46	00:06:16	00:15:00	00:00:00	10.17
20-11-2018	08:42:32	18:59:54	1.19:56:47	8	1.11:14:01	00:12:40	00:15:00	00:00:01	08:42:46	00:07:48	00:15:00	00:00:01	1.08:50:44	00:06:12	00:15:00	00:00:00	6.78
agente.test	10:14:11	15:01:13	00:44:48	2	00:00:00	00:00:00	00:00:00	00:00:00	00:44:48	00:07:28	00:15:00	00:00:49	00:00:00	00:00:00	00:00:00	00:00:00	0
claudia.nunes	08:42:32	17:00:11	08:17:39	1	06:50:12	00:12:49	00:15:00	00:00:01	01:27:27	00:06:44	00:15:00	00:00:05	06:29:12	00:05:59	00:15:00	00:00:00	5.12
manuela.martins	08:56:52	17:19:23	08:22:31	1	05:55:31	00:11:28	00:15:00	00:00:39	02:27:00	00:08:39	00:15:00	00:00:02	05:37:23	00:05:16	00:15:00	00:00:00	5.1
milena.boto	10:00:04	18:59:54	08:59:50	1	07:41:53	00:14:00	00:15:00	00:00:24	01:17:57	00:09:45	00:15:00	00:00:02	06:56:39	00:06:13	00:15:00	00:00:00	9.79
patricia.farinha	08:59:28	17:42:00	08:42:32	1	07:42:42	00:13:13	00:15:00	00:00:30	00:59:50	00:07:29	00:15:00	00:00:02	07:15:22	00:07:08	00:15:00	00:00:00	5.91
susana.silva	09:09:57	17:59:42	08:49:27	2	07:03:43	00:11:46	00:15:00	00:00:04	01:45:44	00:07:03	00:15:00	00:00:01	06:32:08	00:06:26	00:15:00	00:00:00	7.45
21-11-2018	08:57:46	19:04:18	1.19:33:49	8	1.11:42:15	00:12:41	00:15:00	00:00:11	07:51:32	00:08:34	00:15:00	00:00:02	1.09:51:30	00:06:41	00:15:00	00:00:00	5.17
claudia.nunes	08:59:03	17:56:54	08:57:51	1	07:44:43	00:12:55	00:15:00	00:00:16	01:13:08	00:05:38	00:15:00	00:00:03	07:18:07	00:06:57	00:15:00	00:00:00	5.72
manuela.martins	10:17:35	19:04:18	08:40:42	2	05:46:55	00:11:34	00:15:00	00:02:21	02:53:47	00:11:35	00:15:00	00:00:02	05:27:37	00:05:51	00:15:00	00:00:00	5.56
milena.boto	08:57:46	16:59:57	08:01:54	2	06:48:15	00:12:00	00:15:00	00:00:17	01:13:37	00:07:22	00:15:00	00:00:02	06:28:14	00:06:49	00:15:00	00:00:00	4.9
patricia.farinha	08:59:47	17:55:10	08:55:23	1	07:57:18	00:14:02	00:15:00	00:00:11	00:58:05	00:09:41	00:15:00	00:00:02	07:29:35	00:06:55	00:15:00	00:00:00	5.81
susana.silva	09:10:35	18:08:37	08:57:59	2	07:25:04	00:12:43	00:15:00	00:01:11	01:32:55	00:08:27	00:15:00	00:00:03	07:07:57	00:06:48	00:15:00	00:00:00	3.85

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Team Summary Daily Report

22-11-2018	08:53:22	18:53:54	1.16:56:45	8	1.10:30:36	00:12:20	00:15:00	00:00:19	06:26:09	00:06:26	00:15:00	00:00:02	1.08:32:58	00:06:13	00:15:00	00:00:00	5.68
claudia.nunes	08:53:22	17:59:20	09:05:22	2	07:13:55	00:12:03	00:15:00	00:00:19	01:51:27	00:06:58	00:15:00	00:00:02	06:53:04	00:05:40	00:15:00	00:00:00	4.81
jorge.coelho	11:36:12	11:36:36	00:00:24	1	00:00:21	00:00:21	00:00:21	00:00:21	00:00:03	00:00:03	00:00:03	00:00:03	00:00:21	00:00:21	00:00:21	00:00:21	0
manuela.martins	10:55:20	16:57:50	06:02:30	1	04:49:19	00:10:43	00:15:00	00:01:08	01:13:11	00:05:38	00:15:00	00:00:02	04:31:34	00:06:02	00:15:00	00:00:00	6.14
milena.boto	08:58:54	17:59:04	09:00:10	1	07:40:30	00:12:48	00:15:00	00:01:39	01:19:40	00:06:38	00:15:00	00:00:06	07:12:55	00:05:42	00:15:00	00:00:00	5.99
patricia.farinha	08:58:39	16:59:09	07:59:52	2	07:04:39	00:12:52	00:15:00	00:00:29	00:55:13	00:05:31	00:15:00	00:00:02	06:59:30	00:06:40	00:15:00	00:00:00	1.21
susana.silva	10:05:27	18:53:54	08:48:27	1	07:41:52	00:13:12	00:15:00	00:01:54	01:06:35	00:08:19	00:15:00	00:00:09	06:55:34	00:07:25	00:15:00	00:00:00	10.02
23-11-2018	08:14:23	18:59:37	1.19:09:29	8	1.10:10:57	00:12:30	00:15:00	00:00:04	08:58:31	00:08:10	00:15:00	00:00:01	1.07:21:43	00:06:10	00:15:00	00:00:00	8.25
agente.test	10:30:57	10:31:21	00:00:24	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:24	00:00:24	00:00:24	00:00:24	00:00:00	00:00:00	00:00:00	00:00:00	0
claudia.nunes	09:04:00	17:58:23	08:54:23	1	05:55:18	00:13:40	00:15:00	00:05:40	02:59:05	00:09:57	00:15:00	00:00:02	05:26:29	00:06:17	00:15:00	00:00:00	8.11
jorge.coelho	09:38:18	09:44:11	00:05:53	1	00:00:00	00:00:00	00:00:00	00:00:00	00:05:52	00:05:52	00:05:52	00:05:52	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	09:07:23	17:10:36	08:03:13	1	06:39:59	00:11:46	00:15:00	00:00:20	01:23:14	00:08:19	00:15:00	00:00:02	05:58:07	00:05:16	00:15:00	00:00:00	10.47
milena.boto	09:01:34	16:58:51	07:56:21	2	06:39:32	00:11:06	00:15:00	00:00:04	01:16:49	00:05:55	00:15:00	00:00:01	06:01:26	00:05:44	00:15:00	00:00:00	9.54
patricia.farinha	09:38:59	18:59:37	09:20:38	1	08:17:07	00:13:49	00:15:00	00:00:23	01:03:31	00:09:04	00:15:00	00:00:03	07:42:17	00:07:13	00:15:00	00:00:00	7.01
susana.silva	08:14:23	17:03:00	08:48:37	1	06:39:01	00:12:28	00:15:00	00:02:40	02:09:36	00:08:06	00:15:00	00:00:10	06:13:24	00:06:26	00:15:00	00:00:00	6.42
24-11-2018	09:20:11	17:10:04	07:49:53	1	07:00:16	00:13:33	00:15:00	00:01:34	00:49:37	00:05:31	00:15:00	00:00:04	06:40:49	00:06:04	00:15:00	00:00:00	4.63
claudia.nunes	09:20:11	17:10:04	07:49:53	1	07:00:16	00:13:33	00:15:00	00:01:34	00:49:37	00:05:31	00:15:00	00:00:04	06:40:49	00:06:04	00:15:00	00:00:00	4.63
26-11-2018	08:59:10	19:01:41	1.11:40:23	5	1.06:14:14	00:12:41	00:15:00	00:00:05	05:26:07	00:06:31	00:15:00	00:00:01	1.03:10:42	00:06:51	00:15:00	00:00:00	10.12
jorge.coelho	16:48:07	16:53:49	00:05:42	1	00:00:00	00:00:00	00:00:00	00:00:00	00:05:40	00:05:40	00:05:40	00:05:40	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	08:59:55	17:30:05	08:30:10	1	07:04:02	00:11:47	00:15:00	00:00:05	01:26:08	00:05:45	00:15:00	00:00:01	06:30:21	00:06:06	00:15:00	00:00:00	7.94
milena.boto	08:59:10	17:59:42	09:00:32	1	07:52:06	00:12:46	00:15:00	00:00:28	01:08:26	00:06:13	00:15:00	00:00:05	07:12:09	00:08:19	00:15:00	00:00:00	8.46
patricia.farinha	09:00:39	17:59:39	08:59:00	1	07:35:25	00:12:39	00:15:00	00:00:33	01:23:35	00:06:58	00:15:00	00:00:02	07:04:52	00:08:51	00:15:00	00:00:00	6.71
susana.silva	09:56:42	19:01:41	09:04:59	1	07:42:41	00:13:36	00:15:00	00:00:18	01:22:18	00:07:29	00:15:00	00:00:05	06:23:20	00:05:11	00:15:00	00:00:00	17.15
27-11-2018	08:57:45	18:59:37	1.10:26:00	4	1.05:05:49	00:12:13	00:15:00	00:00:06	05:20:11	00:05:43	00:15:00	00:00:02	1.02:19:56	00:06:25	00:15:00	00:00:00	9.5
claudia.nunes	08:57:45	16:50:46	07:53:01	1	06:25:48	00:12:27	00:15:00	00:00:06	01:27:13	00:06:14	00:15:00	00:00:07	05:54:39	00:05:27	00:15:00	00:00:00	8.07
milena.boto	10:01:50	18:59:37	08:57:47	1	07:51:21	00:13:06	00:15:00	00:00:35	01:06:26	00:06:02	00:15:00	00:00:02	06:56:40	00:06:57	00:15:00	00:00:00	11.6
patricia.farinha	08:59:37	17:39:08	08:39:31	1	07:36:22	00:11:42	00:15:00	00:00:20	01:03:09	00:04:51	00:15:00	00:00:03	07:18:23	00:07:26	00:15:00	00:00:00	3.94
susana.silva	09:03:07	17:58:48	08:55:41	1	07:12:18	00:11:41	00:15:00	00:00:37	01:43:23	00:05:45	00:15:00	00:00:30	06:10:14	00:05:58	00:15:00	00:00:00	14.36
28-11-2018	08:54:39	19:02:54	1.17:35:32	6	1.09:35:57	00:12:22	00:15:00	00:00:07	07:59:32	00:08:16	00:15:00	00:00:02	1.07:05:02	00:05:27	00:15:00	00:00:00	7.49
claudia.nunes	09:00:37	15:31:18	06:30:41	1	05:00:31	00:12:31	00:15:00	00:01:08	01:30:10	00:08:12	00:15:00	00:00:02	04:48:57	00:05:33	00:15:00	00:00:00	3.85
manuela.martins	09:57:55	19:02:54	09:04:35	2	06:41:35	00:10:51	00:15:00	00:00:43	02:22:57	00:07:09	00:15:00	00:00:02	06:11:04	00:04:49	00:15:00	00:00:00	7.6
milena.boto	08:54:39	17:59:44	09:05:05	1	07:43:18	00:12:31	00:15:00	00:00:22	01:21:47	00:09:05	00:15:00	00:00:10	07:02:07	00:05:17	00:15:00	00:00:00	8.89
patricia.farinha	09:00:01	16:59:45	07:59:44	1	06:50:13	00:13:14	00:15:00	00:00:37	01:09:31	00:08:41	00:15:00	00:00:05	06:32:04	00:05:46	00:15:00	00:00:00	4.42
susana.silva	09:07:17	18:02:44	08:55:27	1	07:20:20	00:12:57	00:15:00	00:00:07	01:35:07	00:09:31	00:15:00	00:00:05	06:30:50	00:06:01	00:15:00	00:00:00	11.24
29-11-2018	08:45:09	18:59:57	1.03:22:07	4	22:31:54	00:11:58	00:15:00	00:00:02	04:50:13	00:06:36	00:15:00	00:00:01	18:48:59	00:05:57	00:15:00	00:00:00	16.49
claudia.nunes	10:04:13	18:59:57	08:55:44	1	07:30:21	00:12:31	00:15:00	00:00:20	01:25:23	00:06:06	00:15:00	00:00:01	06:10:00	00:05:17	00:15:00	00:00:00	17.84
manuela.martins	12:51:36	14:02:42	01:11:06	1	01:09:04	00:09:52	00:15:00	00:02:42	00:02:02	00:01:01	00:01:58	00:00:04	01:03:48	00:06:23	00:15:00	00:00:00	7.63
milena.boto	08:59:49	18:01:21	09:01:32	1	07:41:56	00:11:33	00:15:00	00:00:02	01:19:36	00:06:07	00:15:00	00:00:02	06:43:23	00:05:46	00:15:00	00:00:00	12.67
susana.silva	08:45:09	16:58:54	08:13:45	1	06:10:33	00:12:21	00:15:00	00:00:03	02:03:12	00:08:13	00:15:00	00:00:31	04:51:48	00:07:18	00:15:00	00:00:00	21.25
30-11-2018	08:44:11	19:05:39	1.03:46:11	6	22:38:00	00:12:08	00:15:00	00:00:04	05:08:11	00:07:20	00:15:00	00:00:01	19:47:35	00:05:46	00:15:00	00:00:00	12.55
claudia.nunes	08:49:44	18:00:08	09:10:24	1	07:35:35	00:12:19	00:15:00	00:00:04	01:34:49	00:07:18	00:15:00	00:00:04	06:47:34	00:04:55	00:15:00	00:00:00	10.54
jorge.coelho	12:52:52	14:05:51	01:12:59	1	00:25:33	00:08:31	00:15:00	00:03:27	00:47:26	00:09:29	00:15:00	00:00:02	00:25:33	00:08:31	00:15:00	00:03:27	0
milena.boto	08:44:11	16:59:41	08:15:30	1	06:56:52	00:13:02	00:15:00	00:00:11	01:18:38	00:08:44	00:15:00	00:00:34	06:23:43	00:06:37	00:15:00	00:00:00	7.95
susana.silva	09:58:06	19:05:39	09:07:18	3	07:40:00	00:11:30	00:15:00	00:00:07	01:27:18	00:05:49	00:15:00	00:00:01	06:10:45	00:05:59	00:15:00	00:00:00	19.4
01-12-2018	09:11:50	17:09:00	07:57:07	2	06:34:49	00:11:58	00:15:00	00:00:18	01:22:18	00:06:20	00:15:00	00:00:02	05:48:29	00:06:35	00:15:00	00:00:00	11.74

OneContact Reporting

Team Summary Daily Report

susana.silva	09:11:50	17:09:00	07:57:07	2	06:34:49	00:11:58	00:15:00	00:00:18	01:22:18	00:06:20	00:15:00	00:00:02	05:48:29	00:06:35	00:15:00	00:00:00	11.74
03-12-2018	08:12:33	18:59:36	1.01:47:00	3	22:26:46	00:12:15	00:15:00	00:00:04	03:20:14	00:05:16	00:15:00	00:00:02	19:38:26	00:06:03	00:15:00	00:00:00	12.5
claudia.nunes	09:02:04	18:03:36	09:01:32	1	07:22:42	00:13:01	00:15:00	00:01:56	01:38:50	00:05:49	00:15:00	00:00:03	05:57:06	00:05:25	00:15:00	00:00:00	19.34
jorge.coelho	08:12:33	15:58:11	07:45:38	1	07:05:32	00:12:54	00:15:00	00:01:26	00:40:06	00:06:41	00:15:00	00:00:02	06:43:09	00:07:28	00:15:00	00:00:00	5.26
milena.boto	09:59:46	18:59:36	08:59:50	1	07:58:32	00:11:08	00:15:00	00:00:04	01:01:18	00:04:05	00:15:00	00:00:02	06:58:11	00:05:35	00:15:00	00:00:00	12.61
04-12-2018	08:07:48	19:00:35	1.04:10:48	5	22:36:43	00:11:36	00:15:00	00:00:03	05:34:05	00:06:33	00:15:00	00:00:01	19:29:44	00:05:23	00:15:00	00:00:00	13.78
claudia.nunes	08:07:48	17:02:50	08:55:02	1	07:01:32	00:12:03	00:15:00	00:00:11	01:53:30	00:08:06	00:15:00	00:00:02	05:43:23	00:04:50	00:15:00	00:00:00	18.54
jorge.coelho	13:07:56	14:31:41	01:23:45	1	01:11:29	00:07:57	00:15:00	00:00:03	00:12:16	00:02:27	00:07:09	00:00:01	01:11:27	00:07:09	00:15:00	00:00:03	0.05
milena.boto	08:52:37	17:59:33	09:06:56	1	07:32:41	00:11:55	00:15:00	00:00:10	01:34:15	00:05:14	00:15:00	00:00:02	06:45:00	00:06:03	00:15:00	00:00:00	10.53
susana.silva	10:15:10	19:00:35	08:45:05	2	06:51:01	00:11:45	00:15:00	00:00:31	01:54:04	00:08:09	00:15:00	00:00:01	05:49:54	00:05:04	00:15:00	00:00:00	14.87
05-12-2018	07:58:16	18:59:48	1.03:05:05	4	20:44:19	00:12:12	00:15:00	00:00:03	06:20:46	00:07:46	00:15:00	00:00:01	17:47:57	00:05:19	00:15:00	00:00:00	14.17
claudia.nunes	08:55:31	17:58:16	09:02:45	1	07:23:24	00:12:19	00:15:00	00:00:11	01:39:21	00:07:39	00:15:00	00:00:03	06:18:31	00:04:51	00:15:00	00:00:00	14.63
milena.boto	09:58:38	18:59:48	09:00:16	2	07:45:55	00:12:16	00:15:00	00:00:03	01:14:21	00:04:57	00:15:00	00:00:02	06:52:11	00:05:53	00:15:00	00:00:00	11.53
susana.silva	07:58:16	17:00:20	09:02:04	1	05:35:00	00:11:58	00:15:00	00:00:18	03:27:04	00:09:52	00:15:00	00:00:01	04:37:15	00:05:14	00:15:00	00:00:00	17.24
06-12-2018	08:59:39	19:00:48	1.10:35:26	5	1.03:42:56	00:12:25	00:15:00	00:00:05	06:52:30	00:08:25	00:15:00	00:00:02	1.01:52:11	00:06:07	00:15:00	00:00:00	6.66
claudia.nunes	09:57:55	19:00:48	09:02:53	1	06:09:27	00:12:19	00:15:00	00:00:43	02:53:26	00:10:50	00:15:00	00:00:05	05:42:54	00:04:46	00:15:00	00:00:00	7.19
milena.boto	08:59:39	18:00:05	08:39:58	2	07:12:46	00:11:23	00:15:00	00:00:05	01:27:12	00:06:14	00:15:00	00:00:02	06:48:50	00:06:06	00:15:00	00:00:00	5.53
patricia.farinha	09:00:32	16:59:14	07:58:42	1	06:58:23	00:13:57	00:15:00	00:00:40	01:00:19	00:08:37	00:15:00	00:00:09	06:42:44	00:08:13	00:15:00	00:00:00	3.74
susana.silva	09:08:02	18:01:55	08:53:53	1	07:22:20	00:12:17	00:15:00	00:00:25	01:31:33	00:07:38	00:15:00	00:00:03	06:37:43	00:06:02	00:15:00	00:00:00	10.09
07-12-2018	08:59:07	18:59:30	1.10:27:16	6	1.05:42:54	00:11:58	00:15:00	00:00:05	04:44:22	00:06:03	00:15:00	00:00:00	1.03:02:33	00:06:22	00:15:00	00:00:00	8.99
claudia.nunes	08:59:08	17:54:49	08:55:19	2	07:32:08	00:12:13	00:15:00	00:00:45	01:23:11	00:07:34	00:15:00	00:00:01	06:43:47	00:05:41	00:15:00	00:00:00	10.69
milena.boto	08:59:07	16:59:58	08:00:51	1	06:51:54	00:12:52	00:15:00	00:00:39	01:08:57	00:06:54	00:15:00	00:00:02	06:25:09	00:07:16	00:15:00	00:00:00	6.49
patricia.farinha	09:58:47	18:59:30	08:47:43	2	07:54:12	00:12:10	00:15:00	00:01:11	00:53:31	00:04:28	00:15:00	00:00:00	07:02:06	00:06:36	00:15:00	00:00:00	10.99
susana.silva	09:13:25	17:56:48	08:43:23	1	07:24:40	00:10:51	00:15:00	00:00:05	01:18:43	00:05:37	00:15:00	00:00:02	06:51:31	00:06:09	00:15:00	00:00:00	7.46
08-12-2018	09:11:12	17:00:31	07:49:19	1	06:16:08	00:12:58	00:15:00	00:00:20	01:33:11	00:07:46	00:15:00	00:00:03	05:11:52	00:05:40	00:15:00	00:00:00	17.09
claudia.nunes	09:11:12	17:00:31	07:49:19	1	06:16:08	00:12:58	00:15:00	00:00:20	01:33:11	00:07:46	00:15:00	00:00:03	05:11:52	00:05:40	00:15:00	00:00:00	17.09
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jorge.coelho	12:59:01	13:35:34	00:31:33	4	00:27:12	00:04:32	00:11:23	00:00:36	00:04:02	00:00:30	00:03:34	00:00:02	00:23:46	00:02:23	00:09:54	00:00:00	12.62
milena.boto	08:54:22	17:59:05	08:56:57	4	07:32:26	00:10:03	00:15:00	00:00:14	01:24:30	00:03:50	00:15:00	00:00:02	06:18:55	00:04:04	00:15:00	00:00:00	16.25
patricia.farinha	08:59:56	17:56:45	08:56:49	1	08:07:08	00:12:49	00:15:00	00:00:01	00:49:41	00:06:13	00:15:00	00:00:02	06:53:50	00:04:39	00:15:00	00:00:00	15.05
susana.silva	10:12:10	18:59:05	08:46:55	1	07:09:49	00:10:45	00:15:00	00:00:05	01:37:06	00:07:28	00:15:00	00:00:02	05:42:11	00:04:20	00:15:00	00:00:00	20.39
11-12-2018	08:36:39	18:59:28	1.08:31:24	14	1.03:33:11	00:11:39	00:15:00	00:00:04	04:58:13	00:05:31	00:15:00	00:00:01	1.00:42:54	00:05:38	00:15:00	00:00:00	10.3
claudia.nunes	08:36:39	16:59:46	07:57:35	3	06:33:23	00:11:34	00:15:00	00:01:03	01:24:12	00:06:29	00:15:00	00:00:01	05:57:28	00:04:50	00:15:00	00:00:00	9.13
jorge.coelho	15:31:07	16:09:14	00:38:07	1	00:00:00	00:00:00	00:00:00	00:00:00	00:38:07	00:12:42	00:15:00	00:09:14	00:00:00	00:00:00	00:00:00	00:00:00	0
milena.boto	09:58:55	18:59:28	08:49:01	3	07:53:59	00:11:51	00:15:00	00:01:00	00:55:02	00:05:30	00:15:00	00:00:05	06:57:07	00:05:29	00:15:00	00:00:00	12
patricia.farinha	11:09:16	17:44:16	06:30:55	2	05:37:34	00:11:38	00:15:00	00:00:04	00:53:21	00:05:20	00:15:00	00:00:01	04:57:45	00:05:50	00:15:00	00:00:00	11.8
susana.silva	09:03:41	18:03:39	08:35:46	5	07:28:15	00:11:30	00:15:00	00:00:18	01:07:31	00:03:45	00:15:00	00:00:02	06:50:34	00:06:37	00:15:00	00:00:00	8.41
12-12-2018	08:11:53	18:59:49	1.08:06:51	11	1.02:46:32	00:12:33	00:15:00	00:00:03	05:20:18	00:06:17	00:15:00	00:00:01	23:53:06	00:05:54	00:15:00	00:00:00	10.8
claudia.nunes	09:06:22	17:59:38	08:53:16	1	07:42:52	00:13:13	00:15:00	00:00:03	01:10:24	00:07:49	00:15:00	00:00:01	07:04:03	00:05:35	00:15:00	00:00:00	8.39
jorge.coelho	13:59:41	16:45:40	00:34:19	7	00:00:00	00:00:00	00:00:00	00:00:00	00:34:18	00:03:26	00:08:46	00:00:19	00:00:00	00:00:00	00:00:00	00:00:00	0
milena.boto	08:59:47	17:59:45	08:59:58	1	07:14:20	00:11:44	00:15:00	00:00:09	01:45:38	00:07:03	00:15:00	00:00:02	05:55:33	00:05:05	00:15:00	00:00:00	18.14
patricia.farinha	09:57:33	18:59:49	09:02:16	1	08:32:14	00:13:08	00:15:00	00:02:21	00:30:02	00:04:17	00:15:00	00:00:02	07:50:13	00:06:49	00:15:00	00:00:00	8.2
susana.silva	08:11:53	12:48:55	04:37:02	1	03:17:06	00:11:36	00:15:00	00:01:24	01:19:56	00:08:00	00:15:00	00:00:06	03:03:17	00:06:33	00:15:00	00:00:00	7.01
13-12-2018	08:58:12	18:59:32	21:14:20	9	18:10:17	00:12:15	00:15:00	00:00:03	03:04:01	00:05:45	00:15:00	00:00:02	16:28:45	00:05:39	00:15:00	00:00:00	9.31
claudia.nunes	10:34:29	18:59:32	07:07:44	2	05:55:22	00:13:40	00:15:00	00:00:44	01:12:22	00:08:02	00:15:00	00:00:02	05:27:56	00:06:50	00:15:00	00:00:00	7.72
jorge.coelho	09:53:31	14:27:36	00:04:50	4	00:01:00	00:00:30	00:00:32	00:00:28	00:03:50	00:00:46	00:01:45	00:00:03	00:00:19	00:00:06	00:00:08	00:00:04	68.33

OneContact Reporting

Team Summary Daily Report

milena.boto	08:59:31	17:59:31	07:44:13	2	06:49:14	00:11:42	00:15:00	00:00:03	00:54:58	00:04:35	00:15:00	00:00:03	06:16:19	00:06:04	00:15:00	00:00:00	8.04
patricia.farinha	08:58:12	15:15:45	06:17:33	1	05:24:41	00:12:29	00:15:00	00:00:44	00:52:51	00:08:48	00:15:00	00:00:08	04:44:11	00:04:35	00:15:00	00:00:00	12.47
14-12-2018	08:55:02	18:59:58	1.00:56:30	26	21:35:44	00:12:35	00:15:00	00:00:03	03:20:45	00:03:39	00:15:00	00:00:01	19:12:41	00:05:51	00:15:00	00:00:00	11.04
agente.test	09:47:06	10:12:20	00:05:38	3	00:00:00	00:00:00	00:00:00	00:00:00	00:05:38	00:01:53	00:03:03	00:00:31	00:00:00	00:00:00	00:00:00	00:00:00	0
claudia.nunes	08:55:02	18:03:13	08:54:49	3	07:59:19	00:12:37	00:15:00	00:00:03	00:55:29	00:03:16	00:15:00	00:00:01	07:22:25	00:06:04	00:15:00	00:00:00	7.7
jorge.coelho	09:11:42	13:18:48	01:22:34	5	00:13:40	00:03:25	00:11:30	00:00:37	01:08:54	00:05:18	00:15:00	00:00:02	00:06:54	00:00:52	00:05:25	00:00:00	49.51
manuela.martins	09:40:28	10:40:34	00:15:26	4	00:00:00	00:00:00	00:00:00	00:00:00	00:15:26	00:03:05	00:08:02	00:00:40	00:00:00	00:00:00	00:00:00	00:00:00	0
milena.boto	08:59:02	17:01:22	07:42:32	4	07:09:34	00:12:38	00:15:00	00:00:13	00:32:58	00:04:43	00:15:00	00:00:01	05:57:19	00:04:38	00:15:00	00:00:00	16.82
patricia.farinha	09:43:58	18:59:58	06:32:25	6	06:13:11	00:13:49	00:15:00	00:06:15	00:19:14	00:02:08	00:05:09	00:00:02	05:46:03	00:08:52	00:15:00	00:00:00	7.27
susana.silva	11:00:28	11:03:34	00:03:06	1	00:00:00	00:00:00	00:00:00	00:00:00	00:03:06	00:03:06	00:03:06	00:03:06	00:00:00	00:00:00	00:00:00	00:00:00	0
15-12-2018	09:28:25	16:59:31	07:31:06	1	07:01:29	00:13:36	00:15:00	00:01:21	00:29:37	00:05:55	00:15:00	00:00:12	06:19:24	00:06:39	00:15:00	00:00:00	9.98
patricia.farinha	09:28:25	16:59:31	07:31:06	1	07:01:29	00:13:36	00:15:00	00:01:21	00:29:37	00:05:55	00:15:00	00:00:12	06:19:24	00:06:39	00:15:00	00:00:00	9.98
17-12-2018	08:57:06	18:59:42	1.04:10:37	9	21:46:30	00:10:43	00:15:00	00:00:02	06:23:59	00:05:20	00:15:00	00:00:01	18:07:28	00:04:53	00:15:00	00:00:00	16.76
jorge.coelho	09:05:34	13:54:02	01:23:20	4	00:45:21	00:05:02	00:15:00	00:00:49	00:37:58	00:03:48	00:12:29	00:00:02	00:24:58	00:02:16	00:13:33	00:00:00	44.95
manuela.martins	10:03:22	18:59:42	08:56:20	1	06:21:03	00:11:54	00:15:00	00:00:02	02:35:17	00:06:45	00:15:00	00:00:03	05:34:41	00:04:51	00:15:00	00:00:00	12.17
patricia.farinha	08:57:06	17:59:35	09:02:16	2	07:26:21	00:11:10	00:15:00	00:00:22	01:35:48	00:04:47	00:15:00	00:00:02	05:47:57	00:04:50	00:15:00	00:00:00	22.05
susana.silva	09:11:30	18:01:33	08:48:41	2	07:13:45	00:10:35	00:15:00	00:00:15	01:34:56	00:05:00	00:15:00	00:00:01	06:19:52	00:05:21	00:15:00	00:00:00	12.42
18-12-2018	08:54:39	19:00:35	1.02:45:32	9	22:02:11	00:11:24	00:15:00	00:00:03	04:43:09	00:06:09	00:15:00	00:00:01	19:11:35	00:06:02	00:15:00	00:00:00	12.9
jorge.coelho	11:49:16	14:57:02	01:01:32	4	00:51:35	00:08:36	00:15:00	00:00:30	00:09:49	00:01:58	00:03:53	00:00:08	00:38:54	00:04:52	00:15:00	00:00:00	24.59
manuela.martins	08:54:39	16:56:51	08:01:25	3	06:35:34	00:09:53	00:15:00	00:00:03	01:25:47	00:04:17	00:15:00	00:00:01	05:53:22	00:05:37	00:15:00	00:00:00	10.67
patricia.farinha	08:58:24	17:59:28	09:01:04	1	08:07:33	00:13:56	00:15:00	00:01:01	00:53:31	00:10:42	00:15:00	00:00:03	07:26:05	00:07:50	00:15:00	00:00:00	8.51
susana.silva	10:19:04	19:00:35	08:41:31	1	06:27:29	00:11:04	00:15:00	00:00:35	02:14:02	00:08:23	00:15:00	00:00:02	05:13:14	00:04:58	00:15:00	00:00:00	19.16
19-12-2018	08:59:35	18:59:53	1.09:45:58	6	1.03:34:40	00:12:15	00:15:00	00:00:22	06:11:17	00:07:17	00:15:00	00:00:01	1.00:44:15	00:06:08	00:15:00	00:00:00	10.3
jorge.coelho	11:11:15	14:59:04	00:15:14	2	00:00:00	00:00:00	00:00:00	00:00:00	00:15:13	00:05:04	00:06:07	00:03:45	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	09:39:18	17:41:45	08:02:27	1	06:30:23	00:11:09	00:15:00	00:01:03	01:32:04	00:05:45	00:15:00	00:00:03	05:27:53	00:05:17	00:15:00	00:00:00	16.01
milena.boto	08:59:35	18:00:45	09:01:10	1	07:46:44	00:12:37	00:15:00	00:00:22	01:14:26	00:07:27	00:15:00	00:00:03	06:51:51	00:05:29	00:15:00	00:00:00	11.76
patricia.farinha	10:34:48	18:59:53	08:25:05	1	06:42:38	00:12:59	00:15:00	00:02:46	01:42:27	00:08:32	00:15:00	00:00:03	06:10:30	00:06:37	00:15:00	00:00:00	7.98
susana.silva	09:02:35	17:04:37	08:02:02	1	06:34:55	00:12:20	00:15:00	00:00:31	01:27:07	00:08:43	00:15:00	00:00:01	06:14:01	00:07:38	00:15:00	00:00:00	5.29
20-12-2018	08:59:34	19:02:16	1.11:09:46	6	1.06:13:10	00:12:52	00:15:00	00:00:00	04:56:05	00:06:44	00:15:00	00:00:02	1.02:04:17	00:05:36	00:15:00	00:00:00	13.73
jorge.coelho	10:53:18	11:00:53	00:07:35	1	00:00:00	00:00:00	00:00:00	00:00:00	00:07:07	00:03:34	00:06:42	00:00:25	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	09:03:40	18:00:44	08:57:04	1	07:30:35	00:12:52	00:15:00	00:00:44	01:26:29	00:05:46	00:15:00	00:00:02	06:11:51	00:05:23	00:15:00	00:00:00	17.47
milena.boto	09:59:34	19:02:16	09:02:42	1	07:54:12	00:12:29	00:15:00	00:00:20	01:08:27	00:07:36	00:15:00	00:00:06	07:05:13	00:06:33	00:15:00	00:00:00	10.33
patricia.farinha	08:59:34	17:08:15	08:08:21	2	07:11:32	00:13:29	00:15:00	00:00:24	00:56:49	00:07:06	00:15:00	00:00:02	05:45:26	00:04:48	00:15:00	00:00:00	19.95
susana.silva	09:08:19	18:02:23	08:54:04	1	07:36:51	00:12:41	00:15:00	00:00:00	01:17:13	00:07:43	00:15:00	00:00:03	07:01:47	00:05:47	00:15:00	00:00:00	7.68
21-12-2018	08:54:25	18:59:29	1.03:24:14	8	21:46:49	00:11:04	00:15:00	00:00:15	05:37:21	00:05:55	00:15:00	00:00:01	18:51:14	00:05:36	00:15:00	00:00:00	13.44
jorge.coelho	10:51:15	16:01:01	01:27:46	4	00:41:40	00:04:38	00:15:00	00:00:15	00:46:02	00:04:11	00:11:00	00:00:04	00:32:28	00:02:57	00:13:58	00:00:00	22.08
manuela.martins	09:58:07	18:59:29	08:50:23	2	07:30:02	00:10:43	00:15:00	00:00:25	01:20:21	00:04:28	00:15:00	00:00:01	06:41:18	00:05:44	00:15:00	00:00:00	10.83
milena.boto	08:58:30	17:59:31	09:01:01	1	07:48:41	00:12:40	00:15:00	00:01:21	01:12:20	00:06:35	00:15:00	00:00:04	06:43:04	00:06:12	00:15:00	00:00:00	14
susana.silva	08:54:25	16:59:29	08:05:04	1	05:46:26	00:11:33	00:15:00	00:00:24	02:18:38	00:08:09	00:15:00	00:00:02	04:54:24	00:05:15	00:15:00	00:00:00	15.02
22-12-2018	09:19:21	16:59:41	07:39:43	3	06:47:30	00:12:21	00:15:00	00:00:42	00:52:12	00:05:48	00:15:00	00:00:01	05:46:40	00:05:35	00:15:00	00:00:00	14.93
manuela.martins	09:19:21	16:59:41	07:39:43	3	06:47:30	00:12:21	00:15:00	00:00:42	00:52:12	00:05:48	00:15:00	00:00:01	05:46:40	00:05:35	00:15:00	00:00:00	14.93
24-12-2018	08:46:13	13:01:48	04:15:35	1	03:35:16	00:10:46	00:15:00	00:00:38	00:40:19	00:05:46	00:13:47	00:00:07	03:03:40	00:05:34	00:15:00	00:00:00	14.68
milena.boto	08:46:13	13:01:48	04:15:35	1	03:35:16	00:10:46	00:15:00	00:00:38	00:40:19	00:05:46	00:13:47	00:00:07	03:03:40	00:05:34	00:15:00	00:00:00	14.68
26-12-2018	08:59:12	18:59:22	1.04:33:06	7	1.00:31:52	00:10:49	00:15:00	00:00:03	04:01:12	00:04:44	00:15:00	00:00:02	20:17:02	00:04:33	00:15:00	00:00:00	17.31
jorge.coelho	09:26:33	16:20:02	01:29:28	4	00:56:03	00:11:13	00:15:00	00:04:23	00:33:23	00:04:46	00:11:40	00:00:40	00:53:28	00:07:38	00:15:00	00:00:00	4.61
milena.boto	08:59:12	18:00:08	09:00:56	1	07:47:56	00:10:53	00:15:00	00:00:08	01:13:00	00:05:13	00:15:00	00:00:02	06:19:14	00:04:44	00:15:00	00:00:00	18.96
patricia.farinha	09:59:24	18:59:22	08:59:58	1	08:09:36	00:11:23	00:15:00	00:00:31	00:50:22	00:03:52	00:15:00	00:00:02	06:42:09	00:04:31	00:15:00	00:00:00	17.86

OneContact Reporting

Team Summary Daily Report

susana.silva	09:05:50	18:08:34	09:02:44	1	07:38:17	00:10:11	00:15:00	00:00:03	01:24:27	00:04:58	00:15:00	00:00:04	06:22:11	00:04:12	00:15:00	00:00:00	16.61
27-12-2018	08:57:13	19:00:18	1.19:53:26	6	1.12:33:05	00:12:54	00:15:00	00:00:08	07:20:21	00:08:00	00:15:00	00:00:02	1.07:35:59	00:05:57	00:15:00	00:00:00	13.55
claudia.nunes	09:10:37	18:04:45	08:54:08	1	07:46:05	00:13:42	00:15:00	00:00:20	01:08:03	00:07:34	00:15:00	00:00:05	07:14:20	00:07:14	00:15:00	00:00:00	6.81
manuela.martins	09:00:07	17:39:42	08:39:35	1	07:08:00	00:12:14	00:15:00	00:00:08	01:31:35	00:08:20	00:15:00	00:00:02	06:27:51	00:05:28	00:15:00	00:00:00	9.38
milena.boto	08:57:13	18:16:01	09:18:48	1	07:56:18	00:12:13	00:15:00	00:00:27	01:22:30	00:06:21	00:15:00	00:00:03	06:36:44	00:05:35	00:15:00	00:00:00	16.71
patricia.farinha	08:59:03	17:00:08	08:01:05	1	07:01:21	00:13:36	00:15:00	00:00:08	00:59:44	00:09:57	00:15:00	00:00:20	05:52:18	00:05:06	00:15:00	00:00:00	16.39
susana.silva	10:00:25	19:00:18	08:59:50	2	06:41:21	00:12:57	00:15:00	00:00:18	02:18:29	00:08:39	00:15:00	00:00:02	05:24:46	00:06:46	00:15:00	00:00:00	19.08
28-12-2018	08:59:28	19:05:22	1.11:07:42	4	1.04:37:21	00:12:16	00:15:00	00:00:03	06:30:21	00:07:58	00:15:00	00:00:01	1.00:54:42	00:06:12	00:15:00	00:00:00	12.96
claudia.nunes	10:49:35	19:05:22	08:15:47	1	05:55:02	00:12:15	00:15:00	00:00:36	02:20:45	00:09:23	00:15:00	00:00:01	05:09:08	00:06:26	00:15:00	00:00:00	12.93
milena.boto	08:59:28	18:02:46	09:03:18	1	08:10:23	00:12:54	00:15:00	00:00:21	00:52:55	00:05:53	00:15:00	00:00:03	07:21:36	00:06:41	00:15:00	00:00:00	9.95
patricia.farinha	09:02:48	18:00:13	08:57:25	1	07:55:46	00:12:12	00:15:00	00:00:12	01:01:39	00:06:51	00:15:00	00:00:03	06:50:37	00:05:28	00:15:00	00:00:00	13.69
susana.silva	09:11:53	18:03:05	08:51:12	1	06:36:10	00:11:39	00:15:00	00:00:03	02:15:02	00:08:26	00:15:00	00:00:02	05:33:21	00:06:25	00:15:00	00:00:00	15.86
30-12-2018	18:46:21	18:56:43	00:10:13	2	00:00:00	00:00:00	00:00:00	00:00:00	00:10:12	00:05:06	00:08:49	00:01:23	00:00:00	00:00:00	00:00:00	00:00:00	0
agente.test	18:46:21	18:47:45	00:01:24	1	00:00:00	00:00:00	00:00:00	00:00:00	00:01:23	00:01:23	00:01:23	00:01:23	00:00:00	00:00:00	00:00:00	00:00:00	0
jorge.coelho	18:47:54	18:56:43	00:08:49	1	00:00:00	00:00:00	00:00:00	00:00:00	00:08:49	00:08:49	00:08:49	00:08:49	00:00:00	00:00:00	00:00:00	00:00:00	0
31-12-2018	08:51:04	18:59:20	1.03:48:31	4	23:59:23	00:12:25	00:15:00	00:00:03	03:49:07	00:06:44	00:15:00	00:00:02	22:12:37	00:06:15	00:15:00	00:00:00	7.42
claudia.nunes	09:05:46	18:02:28	08:56:42	1	07:59:14	00:13:42	00:15:00	00:00:03	00:57:28	00:07:11	00:15:00	00:00:02	07:26:02	00:05:52	00:15:00	00:00:00	6.93
jorge.coelho	12:47:33	13:44:16	00:56:43	1	00:19:55	00:03:59	00:07:34	00:00:18	00:36:48	00:07:22	00:14:42	00:00:02	00:19:55	00:03:59	00:07:34	00:00:18	0
manuela.martins	08:51:04	17:35:39	08:44:35	1	07:20:59	00:11:55	00:15:00	00:00:59	01:23:35	00:06:58	00:15:00	00:00:04	06:46:03	00:05:58	00:15:00	00:00:00	7.92
patricia.farinha	09:48:49	18:59:20	09:10:31	1	08:19:15	00:12:48	00:15:00	00:00:08	00:51:16	00:05:42	00:15:00	00:00:02	07:40:37	00:07:12	00:15:00	00:00:00	7.74
TOTAL			89.02:03:28	423	74.06:18:31	00:12:18	00:15:00	00:00:00	14.19:42:01	00:06:42	00:15:00	00:00:00	66.06:39:58	00:06:01	00:15:00	00:00:00	10.75