Service Performance Report

Service: GrdRealSantaEulalia, RealMarinaHotel/Resi, RealBellavistaHotel

			Total Chama	adas	Atendidas	Total Chamada	as Ab	andonadas	Total Chama	das S	obrepostas						
Date / Service Name	Start Period	Total Chamadas	#		%	#		%	#		%	Max Answer Delay	Avg Answer Delay	Max Talk Time	Avg Talk Time	Avg Queue Time	Avg Handled Queue Time
01-10-2018		52	43		82.7%	2	⊘	3.8%	7	<u> </u>	13.5%	00:00:15	00:00:09	00:12:57	00:03:17	00:00:12	00:00:12
GrdRealSantaEu	ulalia	19	13	0	68.4%	1	Ø	5.3%	5	8	26.3%	00:00:15	00:00:10	00:05:58	00:02:31	00:00:12	00:00:12
	09:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:00:33	00:00:33	00:00:08	00:00:08
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:00:55	00:00:55	00:00:25	00:00:25
	11:00:00	1	0	8	0.0%	1	8	100.0%	0	Ø	0.0%	00:00:09	00:00:09	00:00:00	00:00:00	00:00:09	00:00:00
	12:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:12	00:03:19	00:01:47	00:00:12	00:00:12
	13:00:00	4	2	()	50.0%	0	Ø	0.0%	2	8	50.0%	00:00:10	00:00:09	00:03:23	00:02:46	00:00:10	00:00:09
	14:00:00	4	3	()	75.0%	0	Ø	0.0%	1	8	25.0%	00:00:15	00:00:10	00:05:49	00:04:19	00:00:14	00:00:14
	16:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:07	00:00:06	00:01:41	00:01:06	00:00:06	00:00:06
	17:00:00	2	2	Ø	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:05:58	00:03:30	00:00:14	00:00:14
	18:00:00	2	0	S	0.0%	0		0.0%	2	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:12	00:00:00
RealBellavistaHe	otel	13	12	Ø	92.3%	0	②	0.0%	1	②	7.7%	00:00:15	00:00:10	00:12:57	00:03:25	00:00:14	00:00:14
	09:00:00	2	1		50.0%	0	Ø	0.0%	1	8	50.0%	00:00:11	00:00:11	00:03:02	00:03:02	00:00:14	00:00:11
	10:00:00	2	2	S	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:01:19	00:01:11	00:00:14	00:00:14
	11:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:15	00:00:11	00:03:17	00:01:32	00:00:17	00:00:17
	12:00:00	2	2	S	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:04:31	00:03:07	00:00:16	00:00:16
	13:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:05:36	00:05:36	00:00:09	00:00:09
	17:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:09	00:12:57	00:06:59	00:00:10	00:00:10
RealMarinaHote	l/Resi	20	18	②	90.0%	1	②	5.0%	1		5.0%	00:00:15	00:00:09	00:12:01	00:03:41	00:00:10	00:00:11
	09:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:12	00:00:09	00:03:09	00:02:44	00:00:09	00:00:09
	10:00:00	4	3		75.0%	1	8	25.0%	0	Ø	0.0%	00:00:13	00:00:06	00:03:02	00:02:30	00:00:06	80:00:00
	12:00:00	2	2	Ø	100.0%	0		0.0%	0		0.0%	00:00:14	00:00:12	00:08:30	00:05:30	00:00:12	00:00:12
	13:00:00	1	1		100.0%	0	Ø	0.0%	0		0.0%	00:00:15	00:00:11	00:01:49	00:01:49	00:00:22	00:00:22
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:15	00:00:12	00:02:56	00:02:56	00:00:24	00:00:24
	15:00:00	2	2	Ø	100.0%	0		0.0%	0		0.0%	00:00:10	00:00:06	00:02:23	00:01:57	00:00:06	00:00:06
	16:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:09	00:07:11	00:04:04	00:00:09	00:00:09
	17:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:13	00:00:08	00:06:22	00:03:22	00:00:12	00:00:12
	18:00:00	2	1	W	50.0%	0	Ø	0.0%	1	8	50.0%	00:00:08	00:00:08	00:12:01	00:12:01	00:00:06	00:00:08
02-10-2018		44	44	Ø	100.0%	0	Ø	0.0%	0	②	0.0%	00:00:15	00:00:10	00:21:39	00:03:17	00:00:12	00:00:12
GrdRealSantaEu		14	14	②	100.0%	0	O	0.0%	0	O	0.0%	00:00:15	00:00:10	00:14:41	00:02:38	00:00:12	00:00:12
	09:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:12	00:00:10	00:14:41	00:05:28	00:00:10	00:00:10
	10:00:00	2	2	Ø	100.0%	0		0.0%	0	9	0.0%	00:00:15	00:00:10	00:11:31	00:06:18	00:00:14	00:00:14
	11:00:00	1	1	Ø	100.0%	0		0.0%	0	9	0.0%	00:00:13	00:00:13	00:00:45	00:00:45	00:00:13	00:00:13
	13:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:11	00:01:55	00:01:06	00:00:15	00:00:15
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:12	00:00:08	00:01:40	00:01:16	00:00:12	00:00:12
	15:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:10	00:01:28	00:01:18	00:00:10	00:00:10
DealDelle 1 1 1	16:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:10	00:00:45	00:00:42	00:00:11	00:00:11
RealBellavistaH		10	10	Ø	100.0%	0		0.0%	0	O	0.0%	00:00:15	00:00:10	00:21:39	00:04:06	00:00:12	00:00:12
	09:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:08:28	00:04:50	00:00:10	00:00:10
	10:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:00:38	00:00:38	00:00:10	00:00:10
	12:00:00	4	4	Ø	100.0%	0		0.0%	0		0.0%	00:00:12	00:00:07	00:21:39	00:07:09	00:00:07	00:00:07

Service Performance Report

12:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:14	00:00:14	00:02:54	00:02:54	00:00:15	00:00:15
		·														00:00:15
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	-															00:00:09
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																00:00:22
17:00:00	4	4	S	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10		00:03:18		00:00:17
	44	43	②	97.7%	0		0.0%	1		2.3%	00:00:16	00:00:10	00:16:21	00:03:38	00:00:13	00:00:13
alia	18	17		94.4%	0		0.0%	1	②	5.6%	00:00:15	00:00:10	00:16:21	00:04:24	00:00:12	00:00:13
09:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:14	00:06:29	00:05:45	00:00:14	00:00:14
11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:00:58	00:00:58	00:00:21	00:00:21
12:00:00	2	1		50.0%	0		0.0%	1	8	50.0%	00:00:15	00:00:12	00:03:12	00:03:12	00:00:06	00:00:08
13:00:00	6	6		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:08	00:06:40	00:02:10	00:00:13	00:00:13
14:00:00	0	0		#DIV/0!	0		#DIV/0!	0		#DIV/0!	00:00:06	00:00:06	00:04:26	00:04:26	00:00:00	00:00:00
15:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:16:21	00:11:25	00:00:08	00:00:08
16:00:00	2	2	Ø	100.0%	0		0.0%	0	②	0.0%	00:00:15	00:00:14	00:00:35	00:00:32	00:00:21	00:00:21
17:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:09	00:06:57	00:05:02	00:00:09	00:00:09
tel	5	5	②	100.0%	0		0.0%	0	②	0.0%	00:00:15	00:00:10	00:05:40	00:02:31	00:00:14	00:00:14
09:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:14	00:00:12	00:05:40	00:03:07	00:00:10	00:00:10
10:00:00	1	1	Ø	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:01:20	00:01:20	00:00:05	00:00:05
11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:13	00:05:05	00:05:05	00:00:38	00:00:38
17:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	80:00:00	00:01:28	00:01:14	00:00:08	00:00:08
Resi	21	21	②	100.0%	0	②	0.0%	0	②	0.0%	00:00:16	00:00:10	00:08:13	00:03:16	00:00:14	00:00:14
09:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:09	00:08:13	00:08:13	00:00:09	00:00:09
10:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:16	00:00:12	00:05:23	00:03:29	00:00:19	00:00:19
11:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:05:20	00:02:15	00:00:12	00:00:12
12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:07:16	00:07:16	00:00:09	00:00:09
13:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:01:45	00:01:12	00:00:12	00:00:12
14:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:10	00:06:59	00:04:28	00:00:10	00:00:10
15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:05:16	00:05:16	00:00:25	00:00:25
16:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:06:23	00:03:20	00:00:14	00:00:14
18:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:01:16	00:01:16	00:00:08	00:00:08
	32	31	②	96.9%	1		3.1%	0	②	0.0%	00:00:16	00:00:09	00:13:49	00:03:16	00:00:11	00:00:10
alia	13		②	92.3%	1	Ø	7.7%	0	Ø	0.0%	00:00:15	00:00:09	00:13:49	00:04:07	00:00:13	00:00:10
09:00:00	3	3	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:03:12	00:02:26	00:00:08	00:00:08
12:00:00	3	3	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:05:44	00:03:27	00:00:15	00:00:15
13:00:00	3	2		66.7%	1	8	33.3%	0	Ø	0.0%	00:00:15	00:00:08	00:05:23	00:03:38	00:00:22	00:00:08
14:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:10	00:06:48	00:05:03	00:00:10	00:00:10
16:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:13:49	00:13:49	00:00:06	00:00:06
18:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:11	00:00:34	00:00:34	00:00:11	00:00:11
	7	7		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:07:51	00:02:37	00:00:11	00:00:11
tel				100.070	U		0.070	•		0.070	00.00.10	00.00.00				
11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:09	00:02:09	00:02:09	00:00:09	00:00:09
			_	100.0% 100.0%		Ø	0.0%	0	Ø	0.0%	00:00:09 00:00:10	00:00:09 00:00:10	00:02:09 00:00:59	00:02:09 00:00:59	00:00:09 00:00:10	00:00:09 00:00:10
£	09:00:00 11:00:00 12:00:00 13:00:00 14:00:00 15:00:00 16:00:00 17:00:00 10:00:00 17:00:00 11:00:00	16:00:00 2 Resi 20 09:00:00 2 10:00:00 1 11:00:00 1 12:00:00 2 14:00:00 3 16:00:00 3 17:00:00 4 44 44 4alia 18 09:00:00 2 11:00:00 1 12:00:00 2 13:00:00 6 14:00:00 0 15:00:00 2 16:00:00 2 17:00:00 3 10:00:00 1 11:00:00 1 11:00:00 1 11:00:00 1 11:00:00 4 11:00:00 4 11:00:00 4 11:00:00 1 11:00:00 1 12:00:00 1 13:00:00 1 16:00:00 1 16:00:00 3 <t< td=""><td> 16:00:00 2</td><td> 16:00:00 2</td><td> 16:00:00</td><td> 16:00:00</td><td> 16:00:00</td><td> 16:00:00 2</td><td> 16:00:00 2</td><td> 16:00:00 2</td><td> 16:00:00</td><td> 16:00:00 2 2 0:00:0% 0 0.0% 0</td><td> 18 00.00 2</td><td> 16 00 0</td><td> Telephone 2</td><td> MAGRING 2</td></t<>	16:00:00 2	16:00:00 2	16:00:00	16:00:00	16:00:00	16:00:00 2	16:00:00 2	16:00:00 2	16:00:00	16:00:00 2 2 0:00:0% 0 0.0% 0	18 00.00 2	16 00 0	Telephone 2	MAGRING 2

Service Performance Report

	15:00:00	2	2		100.0%	0	Ø	0.0%	0		0.0%	00:00:15	00:00:10	00:01:23	00:01:18	00:00:16	00:00:16
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	S	0.0%	00:00:08	00:00:08	00:01:23	00:01:23	80:00:00	00:00:08
	18:00:00	1	1	Ø	100.0%	0		0.0%	0	4	0.0%	00:00:06	00:00:06	00:03:23	00:03:23	00:00:06	00:00:06
RealMarinaHotel	/Resi	12	12		100.0%	0	②	0.0%	0	3	0.0%	00:00:16	00:00:08	00:11:46	00:02:54	00:00:09	00:00:09
	09:00:00	1	1	Ø	100.0%	0		0.0%	0	S	0.0%	00:00:10	00:00:10	00:00:51	00:00:51	00:00:10	00:00:10
	10:00:00	1	1		100.0%	0		0.0%	0	S	0.0%	00:00:09	00:00:09	00:08:05	00:08:05	00:00:09	00:00:09
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	3	0.0%	00:00:05	00:00:05	00:00:25	00:00:25	00:00:05	00:00:05
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	3	0.0%	00:00:09	00:00:09	00:00:17	00:00:17	00:00:09	00:00:09
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	3	0.0%	00:00:09	00:00:08	00:04:00	00:03:28	00:00:09	00:00:09
	14:00:00	4	4	Ø	100.0%	0		0.0%	0	S	0.0%	00:00:14	00:00:08	00:11:46	00:03:43	00:00:10	00:00:10
	15:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	S	0.0%	00:00:16	00:00:08	00:05:36	00:02:13	00:00:11	00:00:11
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	3	0.0%	00:00:10	00:00:10	00:01:39	00:01:39	00:00:10	00:00:10
05-10-2018		30	17	<u></u>	56.7%	1		3.3%	12	⊗	40.0%	00:00:15	00:00:08	00:11:27	00:03:05	00:00:50	00:00:08
GrdRealSantaEu	lalia	8	5	0	62.5%	0	O	0.0%	3	8		00:00:11	00:00:07	00:09:22	00:03:23	00:00:07	00:00:07
	10:00:00	1	1		100.0%	0		0.0%	0	S		00:00:03	00:00:03	00:04:58	00:04:58	00:00:03	00:00:03
	11:00:00	3	1	8	33.3%	0	Ø	0.0%	2	8	66.7%	00:00:10	00:00:10	00:00:40	00:00:40	00:00:10	00:00:10
	12:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	S	0.0%	00:00:11	00:00:07	00:09:22	00:05:02	00:00:07	00:00:07
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	S	0.0%	00:00:07	00:00:07	00:01:11	00:01:11	00:00:07	00:00:07
	16:00:00	1	0	(0.0%	0	Ø	0.0%	1	×	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:04	00:00:00
RealBellavistaHo	otel	14	5	(3)	35.7%	1	②	7.1%	8	⊗	57.1%	00:00:15	00:00:09	00:06:33	00:02:25	00:01:38	00:00:08
	10:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:04	00:00:49	00:00:42	00:00:04	00:00:04
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	3	0.0%	00:00:08	00:00:08	00:06:33	00:06:33	00:00:08	00:00:08
	12:00:00	1	1	Ø	100.0%	0		0.0%	0	3	0.0%	00:00:14	00:00:14	00:01:23	00:01:23	00:00:14	00:00:14
	13:00:00	4	0	8	0.0%	0		0.0%	4	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:08	00:00:00
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	S	0.0%	00:00:10	00:00:10	00:02:43	00:02:43	00:00:10	00:00:10
	16:00:00	5	0	8	0.0%	1	8	20.0%	4	×	80.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:04:20	00:00:00
RealMarinaHotel	/Resi	8	7		87.5%	0	②	0.0%	1	<u>()</u>	12.5%	00:00:15	00:00:07	00:11:27	00:03:21	00:00:08	00:00:08
	09:00:00	3	2	()	66.7%	0		0.0%	1	⊗	33.3%	00:00:15	00:00:09	00:11:27	00:06:40	00:00:11	00:00:14
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	3	0.0%	00:00:03	00:00:03	00:05:38	00:05:38	00:00:03	00:00:03
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:11	00:00:10	00:01:23	00:01:05	00:00:10	00:00:10
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	②	0.0%	00:00:03	00:00:03	00:01:16	00:01:16	00:00:03	00:00:03
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	3	0.0%	00:00:03	00:00:03	00:01:04	00:01:04	00:00:03	00:00:03
06-10-2018		14	8	<u>()</u>	57.1%	2	<u></u>	14.3%	4	8	28.6%	00:00:15	00:00:08	00:08:15	00:03:26	00:00:13	00:00:09
GrdRealSantaEu	lalia	6	4	()	66.7%	1	8	16.7%	1	8	16.7%	00:00:15	00:00:09	00:08:15	00:03:12	00:00:14	00:00:10
	10:00:00	1	1		100.0%	0	Ø	0.0%	0	3	0.0%	00:00:05	00:00:05	00:00:11	00:00:11	00:00:05	00:00:05
	13:00:00	2	1	()	50.0%	1	8	50.0%	0	S	0.0%	00:00:15	00:00:10	00:08:15	00:08:15	00:00:22	00:00:06
	14:00:00	1	1	Ø	100.0%	0		0.0%	0	S	0.0%	00:00:08	00:00:08	00:00:46	00:00:46	80:00:00	00:00:08
	16:00:00	2	1	(1)	50.0%	0	Ø	0.0%	1	8	50.0%	00:00:15	00:00:09	00:03:34	00:03:34	00:00:14	00:00:22
RealBellavistaHo	otel	4	3	()	75.0%	1	(25.0%	0	3	0.0%	00:00:15	00:00:08	00:04:13	00:03:21	00:00:14	00:00:05
	09:00:00	1	0		0.0%	1	8	100.0%	0	S	0.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:00:40	00:00:00
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	S	0.0%	00:00:08	00:00:08	00:04:13	00:04:13	00:00:08	00:00:08
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:02:29	00:02:29	00:00:04	00:00:04
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	S	0.0%	00:00:04	00:00:04	00:03:22	00:03:22	00:00:04	00:00:04
RealMarinaHotel	/Resi	4	1	(3)	25.0%	0	Ø	0.0%	3	8	75.0%	00:00:15	00:00:08	00:04:37	00:04:37	00:00:11	00:00:18
	10:00:00	0	0		#DIV/0!	0		#DIV/0!	0		#DIV/0!	00:00:15	00:00:15	00:00:00	00:00:00	00:00:00	00:00:00
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	3	0.0%	00:00:02	00:00:02	00:04:37	00:04:37	00:00:18	00:00:18
	13:00:00	3	0	×	0.0%	0		0.0%	3	×	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:08	00:00:00

Service Performance Report

GrdRealSantaE	ulalia	21	16		76.2%	1	②	4.8%	4	(3)	19.0%	00:00:15	00:00:09	00:14:33	00:04:49	00:00:12	00:00:10
	11:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:13	00:00:10	00:07:51	00:04:40	00:00:10	00:00:10
	12:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:14	00:00:10	00:07:52	00:04:47	00:00:10	00:00:10
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	②	0.0%	00:00:05	00:00:05	00:06:45	00:06:45	00:00:06	00:00:06
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:13	00:00:13	00:02:06	00:02:06	00:00:13	00:00:13
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:13	00:00:08	00:00:45	00:00:37	00:00:13	00:00:13
	16:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:11	00:00:09	00:14:33	00:07:32	00:00:09	00:00:09
	17:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:10	00:03:22	00:02:02	00:00:10	00:00:10
	18:00:00	6	1	(16.7%	1	8	16.7%	4	8	66.7%	00:00:15	00:00:11	00:09:20	00:09:20	00:00:19	00:00:20
RealBellavista	Hotel	13	12	②	92.3%	0		0.0%	1	②	7.7%	00:00:14	00:00:08	00:07:27	00:02:35	00:00:08	00:00:09
	09:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:02:42	00:02:16	00:00:06	00:00:06
	10:00:00	3	3	②	100.0%	0	Ø	0.0%	0	②	0.0%	00:00:12	00:00:08	00:07:27	00:04:04	00:00:08	00:00:08
	11:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:09	00:01:57	00:01:40	00:00:09	00:00:09
	12:00:00	2	1		50.0%	0	Ø	0.0%	1	(X)	50.0%	00:00:14	00:00:14	00:02:35	00:02:35	00:00:08	00:00:14
	14:00:00	3	3	Ø	100.0%	0		0.0%	0		0.0%	00:00:13	00:00:07	00:05:43	00:02:34	00:00:10	00:00:10
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:00:49	00:00:49	00:00:09	00:00:09
RealMarinaHote	el/Resi	18	17		94.4%	0		0.0%	1	②	5.6%	00:00:15	00:00:10	00:08:46	00:03:23	00:00:11	00:00:11
	09:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:08:46	00:04:11	00:00:14	00:00:14
	11:00:00	3	3	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:06	00:06:27	00:04:11	00:00:06	00:00:06
	12:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:12	00:05:54	00:05:54	00:00:12	00:00:12
	13:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:05:08	00:03:34	00:00:10	00:00:10
	14:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:12	00:00:10	00:04:09	00:03:08	00:00:10	00:00:10
	15:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:11	00:01:35	00:01:05	00:00:11	00:00:11
	16:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:03:57	00:03:57	00:00:10	00:00:10
	17:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:11	00:04:54	00:03:05	00:00:16	00:00:16
	18:00:00	1	0	8	0.0%	0		0.0%	1	&	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:15	00:00:00
09-10-2018		40	39		97.5%	0		0.0%	1	②	2.5%	00:00:15	00:00:09	00:17:36	00:03:17	00:00:10	00:00:10
GrdRealSantaE	ulalia	12	12	Ø	100.0%	0	O	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:06:11	00:02:47	00:00:12	00:00:12
	10:00:00	3	3		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:05:24	00:03:04	00:00:18	00:00:18
	11:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:04:08	00:03:10	00:00:14	00:00:14
	14:00:00	0	0	-	#DIV/0!	0	+	#DIV/0!	0		#DIV/0!	00:00:14	00:00:14	00:00:41	00:00:41	00:00:00	00:00:00
	15:00:00	4	4		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:07	00:03:29	00:02:11	00:00:09	00:00:09
	16:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:08	00:06:11	00:04:12	00:00:08	00:00:08
	17:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:02:11	00:02:11	00:00:09	00:00:09
	18:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:03:47	00:03:47	00:00:05	00:00:05
RealBellavistah		20	19		95.0%	0		0.0%	1		5.0%	00:00:15	00:00:09	00:17:36	00:03:21	00:00:10	00:00:10
	09:00:00	3	3		100.0%	0	O	0.0%	0	Ø	0.0%	00:00:13	00:00:09	00:06:28	00:03:10	00:00:09	00:00:09
	10:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:11	00:00:58	00:00:58	00:00:11	00:00:11
	11:00:00	4	4		100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:09	00:17:36	00:05:05	00:00:11	00:00:11
	12:00:00	3	3		100.0%	0	3	0.0%	0	9	0.0%	00:00:14	00:00:03	00:17:30	00:03:12	00:00:08	00:00:10
	14:00:00	4	4		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:03:21	00:03:36	00:00:14	00:00:14
	15:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:13	00:00:08	00:03:59	00:03:30	00:00:14	00:00:14
	16:00:00	1	1	O	100.0%	0	3	0.0%	0	Ø	0.0%	00:00:00	00:00:10	00:03:59	00:02:13	00:00:09	00:00:07
	17:00:00	2	2	S	100.0%	0		0.0%	0	9	0.0%	00:00:10	00:00:10	00:02:36	00:01:42	00:00:09	00:00:09
	18:00:00	1		8	0.0%		S	0.0%		8	100.0%	00:00:14		00:07:06		00:00:16	00:00:00
PoolMoris allate			0			0			1				00:00:00		00:00:00		
RealMarinaHote		8	8	⊘	100.0%	0		0.0%	0	⊘	0.0%	00:00:11	00:00:07	00:11:11	00:04:08	00:00:07	00:00:07
	09:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:11:11	00:06:12	00:00:08	00:00:08
	10:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:08:29	00:06:12	00:00:06	00:00:06

Service Performance Report

	12:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:06	00:02:34	00:02:00	00:00:06	00:00:06
	13:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:11	00:02:18	00:02:18	00:00:11	00:00:11
	17:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:01:59	00:01:59	00:00:08	00:00:08
10-10-2018		31	30		96.8%	1		3.2%	0	②	0.0%	00:00:16	00:00:10	00:21:52	00:03:52	00:00:13	00:00:14
GrdRealSantal	Eulalia	12	12		100.0%	0	O	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:21:52	00:04:40	00:00:19	00:00:19
	09:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:14	00:00:12	00:04:59	00:02:31	00:00:11	00:00:11
	13:00:00	3	3		100.0%	0		0.0%	0	S	0.0%	00:00:15	00:00:09	00:10:22	00:06:08	00:00:46	00:00:46
	14:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:03:40	00:03:40	00:00:08	00:00:08
	15:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:09	00:04:10	00:01:47	00:00:08	00:00:08
	16:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:05:23	00:03:00	00:00:10	00:00:10
	18:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:15	00:21:52	00:21:52	00:00:15	00:00:15
RealBellavistal	Hotel	9	8	②	88.9%	1	()	11.1%	0	②	0.0%	00:00:16	00:00:09	00:19:28	00:03:05	00:00:08	00:00:09
	09:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:02:46	00:02:46	00:00:05	00:00:05
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:16	00:00:13	00:02:03	00:01:08	00:00:10	00:00:10
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:06	00:01:34	00:00:58	00:00:04	00:00:04
	14:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:10	00:19:28	00:07:41	00:00:11	00:00:11
	16:00:00	1	0	8	0.0%	1	8	100.0%	0	Ø	0.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
	17:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:11	00:00:11	00:00:24	00:00:22	00:00:11	00:00:11
RealMarinaHot	tel/Resi	10	10	②	100.0%	0	②	0.0%	0	②	0.0%	00:00:15	00:00:10	00:11:07	00:03:30	00:00:11	00:00:11
	09:00:00	1	1		100.0%	0		0.0%	0	②	0.0%	00:00:11	00:00:11	00:00:40	00:00:40	00:00:11	00:00:11
	10:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:03:52	00:02:48	00:00:08	00:00:08
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:15	00:04:15	00:04:15	00:00:15	00:00:15
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:02:32	00:02:32	00:00:09	00:00:09
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:01:39	00:01:39	00:00:10	00:00:10
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:01:08	00:01:08	00:00:09	00:00:09
	15:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:14	00:00:12	00:11:07	00:06:25	00:00:12	00:00:12
11-10-2018		29	29	②	100.0%	0	②	0.0%	0	②	0.0%	00:00:15	00:00:08	00:24:46	00:02:57	00:00:10	00:00:10
GrdRealSanta	Eulalia	12	12		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:24:46	00:03:15	00:00:10	00:00:10
	11:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:11	00:02:46	00:02:09	00:00:11	00:00:11
	12:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:10	00:24:46	00:12:38	00:00:10	00:00:10
	13:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:01:33	00:01:33	00:00:20	00:00:20
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	80:00:00	80:00:00	00:00:37	00:00:37	80:00:00	00:00:08
	15:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:09	00:02:37	00:02:37	00:00:09	00:00:09
	16:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:14	00:00:10	00:01:49	00:01:05	00:00:12	00:00:12
	17:00:00	2	2	Ø	100.0%	0		0.0%	0		0.0%	00:00:05	00:00:04	00:02:20	00:01:36	00:00:05	00:00:05
	18:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:03	00:00:03	00:01:31	00:01:31	00:00:03	00:00:03
RealBellavistal		9	9	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:07	00:09:08	00:02:44	00:00:09	00:00:09
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:04	00:03:14	00:03:14	00:00:07	00:00:07
	11:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:13	00:00:13	00:01:46	00:01:46	00:00:13	00:00:13
	12:00:00	1	1	Ø	100.0%	0		0.0%	0	9	0.0%	00:00:12	00:00:12	00:01:45	00:01:45	00:00:13	00:00:13
	13:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:06	00:02:26	00:01:35	00:00:11	00:00:11
	14:00:00	1	1	9	100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:09:08	00:04:52	00:00:10	00:00:10
	15:00:00	3	3	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:07	00:06:28	00:02:31	00:00:08	00:00:08
	16:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:03	00:00:03	00:03:06	00:03:06	00:00:04	00:00:04
RealMarinaHot	tel/Resi	8	8		100.0%	0	(0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:06:09	00:02:48	00:00:12	00:00:12
														00.04.00	00 04 00		00:00:05
	09:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:01:09	00:01:09	00:00:05	
		1 1 2	1 1 2	Ø	100.0% 100.0% 100.0%	0 0	⊘	0.0% 0.0% 0.0%	0 0	9	0.0% 0.0% 0.0%	00:00:05 00:00:05 00:00:13	00:00:05 00:00:05 00:00:12	00:01:09 00:00:21 00:04:39	00:01:09 00:00:21 00:03:18	00:00:05 00:00:05 00:00:12	00:00:05

Service Performance Report

	14:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:08	00:06:09	00:03:27	00:00:09	00:00:09
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:03:55	00:03:55	00:00:33	00:00:33
12-10-2018		28	27		96.4%	1		3.6%	0		0.0%	00:00:15	00:00:09	00:18:49	00:03:56	00:00:12	00:00:12
GrdRealSantaEu	ulalia	13	12		92.3%	1		7.7%	0	O	0.0%	00:00:15	00:00:09	00:18:49	00:05:20	00:00:11	00:00:11
	10:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:13	00:00:13	00:03:42	00:03:42	00:00:13	00:00:13
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:08:15	00:04:57	00:00:16	00:00:16
	12:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:13	00:00:13	00:03:23	00:03:23	00:00:13	00:00:13
	13:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:11	00:00:07	00:13:17	00:04:40	00:00:08	00:00:08
	15:00:00	3	3	Ø	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:12	00:00:09	00:18:49	00:07:49	00:00:09	00:00:09
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:04:59	00:04:59	00:00:07	00:00:07
	17:00:00	1	0	8	0.0%	1	8	100.0%	0	Ø	0.0%	00:00:15	80:00:00	00:00:00	00:00:00	00:00:17	00:00:00
	18:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:12	00:05:30	00:05:30	00:00:12	00:00:12
RealBellavistaHe	otel	7	7	②	100.0%	0		0.0%	0	②	0.0%	00:00:15	00:00:10	00:06:12	00:02:21	00:00:14	00:00:14
	10:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:01:33	00:01:33	00:00:37	00:00:37
	13:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:06:12	00:06:12	00:00:04	00:00:04
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:02:25	00:02:25	00:00:20	00:00:20
	15:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:14	00:00:08	00:04:16	00:01:52	00:00:08	00:00:08
	16:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:00:41	00:00:41	00:00:10	00:00:10
RealMarinaHote	l/Resi	8	8		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:08:33	00:03:00	00:00:11	00:00:11
	09:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:08:33	00:08:33	00:00:04	00:00:04
	10:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:10	80:00:00	00:02:48	00:02:00	00:00:08	00:00:08
	13:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:02:45	00:02:45	00:00:20	00:00:20
	16:00:00	2	2	Ø	100.0%	0		0.0%	0		0.0%	00:00:13	00:00:09	00:03:44	00:02:24	00:00:06	00:00:06
	17:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:02:31	00:02:16	00:00:18	00:00:18
13-10-2018		21	11	<u> </u>	52.4%	2		9.5%	8	8	38.1%	00:00:15	80:00:00	00:10:55	00:04:24	00:00:12	00:00:16
GrdRealSantaEu		11	5	8	45.5%	2	(2)	18.2%	4	(S)	36.4%	00:00:15	80:00:00	00:05:10	00:03:34	00:00:13	00:00:22
	10:00:00	6	4	(66.7%	1	8	16.7%	1	8	16.7%	00:00:11	00:00:07	00:05:10	00:03:42	00:00:06	00:00:08
	13:00:00	4	0	8	0.0%	1	₩ .	25.0%	3	8	75.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:08	00:00:00
	14:00:00	1	1		100.0%	0	9	0.0%	0		0.0%	00:00:15	00:00:08	00:03:00	00:03:00	00:01:15	00:01:15
RealBellavistaH		5	2	(S)	40.0%	0		0.0%	3	(S)	60.0%	00:00:11	00:00:10	00:07:15	00:06:26	00:00:10	00:00:10
	11:00:00	1	1	2	100.0%	0		0.0%	0	S	0.0%	00:00:10	00:00:10	00:05:38	00:05:38	00:00:10	00:00:10
	13:00:00	3	0		0.0%	0		0.0%	3		100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:10	00:00:00
DealMarinallata	15:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:11	00:07:15	00:07:15	00:00:11	00:00:11
RealMarinaHote	09:00:00	5 2	4 1		80.0% 50.0%	0		0.0% 0.0%	1	⊗	20.0% 50.0%	00:00:15 00:00:08	00:00:08 00:00:08	00:10:55 00:10:55	00:04:24 00:10:55	00:00:10 00:00:06	00:00:11 00:00:08
	12:00:00	1	1		100.0%	0	Ø	0.0%	0		0.0%	00:00:08	00:00:08	00:10:55	00:10:55	00:00:08	00:00:08
	13:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:00	00:01:10	00:01:10	00:00:00	00:00:09
	14:00:00	1	' 1	Ø	100.0%	0		0.0%	0	9	0.0%	00:00:15	00:00:09	00:03:36	00:01:31	00:00:19	00:00:19
15-10-2018	. 4.00.00						8	25.6%		O		00:00:15		00:08:56	00:03:36	00:00:19	00:00:15
10-10-2010					66 70/		VA)		3		7.7%	00.00.13	00:00:10				
	ulalia	39	26 14		66.7% 58.3%	10					0.0%	00:00:15	00-00-10	00:08:56	00:02:55	00:01:10	00:00:14
GrdRealSantaEu	ulalia 09:00:00	24 3	26 14 3	() ()	58.3% 100.0%	10 10 0	⊗	41.7% 0.0%	0	Ø	0.0% 0.0%	00:00:15 00:00:11	00:00:10 00:00:09	00:08:56 00:04:14	00:02:55 00:02:40	00:01:10 00:00:09	00:00:14 00:00:09
		24	14		58.3%	10	8	41.7%	0	Ø							
	09:00:00	24 3	14 3	Ø	58.3% 100.0%	10 0	⊗	41.7% 0.0%	0		0.0%	00:00:11	00:00:09	00:04:14	00:02:40	00:00:09	00:00:09
	09:00:00 10:00:00	24 3 2	14 3 2	Ø	58.3% 100.0% 100.0%	10 0 0		41.7% 0.0% 0.0%	0 0 0	Ø	0.0%	00:00:11 00:00:14	00:00:09 00:00:09	00:04:14 00:08:24	00:02:40 00:03:41	00:00:09 00:00:07	00:00:09 00:00:07
	09:00:00 10:00:00 11:00:00	24 3 2 3	14 3 2 3	Ø	58.3% 100.0% 100.0% 100.0%	10 0 0	⊗ ⊘ ⊘ ⊘	41.7% 0.0% 0.0% 0.0%	0 0 0	Ø	0.0% 0.0% 0.0%	00:00:11 00:00:14 00:00:13	00:00:09 00:00:09 00:00:10	00:04:14 00:08:24 00:05:05	00:02:40 00:03:41 00:02:37	00:00:09 00:00:07 00:00:09	00:00:09 00:00:07 00:00:09
	09:00:00 10:00:00 11:00:00 12:00:00	24 3 2 3 1	14 3 2 3 1	Ø Ø	58.3% 100.0% 100.0% 100.0% 100.0%	10 0 0 0 0		41.7% 0.0% 0.0% 0.0% 0.0%	0 0 0 0	Ø Ø Ø	0.0% 0.0% 0.0% 0.0%	00:00:11 00:00:14 00:00:13 00:00:06	00:00:09 00:00:09 00:00:10 00:00:06	00:04:14 00:08:24 00:05:05 00:01:25	00:02:40 00:03:41 00:02:37 00:01:25	00:00:09 00:00:07 00:00:09 00:00:06	00:00:09 00:00:07 00:00:09 00:00:06
	09:00:00 10:00:00 11:00:00 12:00:00 13:00:00	24 3 2 3 1	14 3 2 3 1	9	58.3% 100.0% 100.0% 100.0% 100.0%	10 0 0 0 0 0		41.7% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0	Ø Ø Ø	0.0% 0.0% 0.0% 0.0%	00:00:11 00:00:14 00:00:13 00:00:06 00:00:07	00:00:09 00:00:09 00:00:10 00:00:06 00:00:07	00:04:14 00:08:24 00:05:05 00:01:25 00:08:56	00:02:40 00:03:41 00:02:37 00:01:25 00:08:56	00:00:09 00:00:07 00:00:09 00:00:06 00:00:07	00:00:09 00:00:07 00:00:09 00:00:06 00:00:07

Service Performance Report

			_			-											
	17:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:08	00:05:02	00:03:00	00:00:08	00:00:08
RealBellavistaHote		10	7	0	70.0%	0	Ø	0.0%	3	8	30.0%	00:00:15	00:00:09	00:06:39	00:02:29	00:00:08	00:00:11
	11:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:15	00:00:10	00:01:40	00:01:11	00:00:13	00:00:13
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:03:40	00:03:40	00:00:09	00:00:09
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:09	00:02:05	00:02:05	00:00:10	00:00:10
	15:00:00	3	0	8	0.0%	0		0.0%	3	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:03	00:00:00
	16:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:01:23	00:01:23	00:00:05	00:00:05
	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:11	00:06:39	00:06:39	00:00:11	00:00:11
RealMarinaHotel/R	lesi	5	5	②	100.0%	0	②	0.0%	0		0.0%	00:00:15	00:00:09	00:08:46	00:02:40	00:00:21	00:00:21
	12:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:02:08	00:02:08	00:00:21	00:00:21
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:08:46	00:08:46	00:00:06	00:00:06
	16:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:00:54	00:00:51	00:00:36	00:00:36
	18:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:00:42	00:00:42	00:00:07	00:00:07
16-10-2018		33	32	②	97.0%	0	②	0.0%	1	②	3.0%	00:00:15	00:00:10	00:15:53	00:03:27	00:00:12	00:00:12
GrdRealSantaEula	lia	15	15	②	100.0%	0	②	0.0%	0	②	0.0%	00:00:15	00:00:09	00:15:53	00:04:02	00:00:11	00:00:11
	10:00:00	4	4		100.0%	0	Ø	0.0%	0		0.0%	00:00:13	00:00:08	00:07:14	00:04:36	00:00:09	00:00:09
	11:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:07:04	00:03:55	00:00:12	00:00:12
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:01:21	00:01:21	00:00:10	00:00:10
	14:00:00	3	3		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:13	00:00:09	00:04:06	00:02:26	00:00:09	00:00:09
	15:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:05	00:04:42	00:02:35	00:00:07	00:00:07
	16:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:14	00:01:44	00:01:44	00:00:28	00:00:28
	18:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:12	00:15:53	00:15:53	00:00:12	00:00:12
RealBellavistaHote	el	10	10		100.0%	0		0.0%	0	②	0.0%	00:00:15	00:00:10	00:05:48	00:02:32	00:00:11	00:00:11
	09:00:00	1	1	②	100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:00:50	00:00:50	00:00:08	00:00:08
	10:00:00	3	3		100.0%	0	Ø	0.0%	0		0.0%	00:00:14	00:00:08	00:05:48	00:03:37	00:00:08	00:00:08
	12:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:13	00:00:13	00:02:16	00:02:16	00:00:13	00:00:13
	14:00:00	2	2	②	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:14	00:00:13	00:02:25	00:02:19	00:00:12	00:00:12
	15:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:13	00:00:09	00:03:07	00:02:06	00:00:10	00:00:10
	18:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:02:44	00:02:44	00:00:24	00:00:24
RealMarinaHotel/R	lesi	8	7		87.5%	0		0.0%	1	<u>()</u>	12.5%	00:00:15	00:00:11	00:06:03	00:03:23	00:00:14	00:00:14
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:01:48	00:01:48	00:00:06	00:00:06
	15:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:11	00:05:12	00:02:57	00:00:11	00:00:11
	16:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:11	00:04:53	00:03:02	00:00:16	00:00:16
	17:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:12	00:06:03	00:04:56	00:00:18	00:00:18
	19:00:00	1	0	8	0.0%	0		0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:16	00:00:00
17-10-2018		29	26		89.7%	0		0.0%	3	<u> </u>	10.3%	00:00:15	00:00:09	00:14:04	00:02:52	00:00:11	00:00:11
GrdRealSantaEula	lia	12	12		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:14	00:00:09	00:14:04	00:03:28	00:00:09	00:00:09
	09:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:03:37	00:03:37	00:00:07	00:00:07
	10:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:12	00:00:10	00:14:04	00:08:01	00:00:10	00:00:10
	11:00:00	3	3	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:07	00:09:13	00:03:20	00:00:07	00:00:07
	12:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:10	00:02:03	00:01:14	00:00:10	00:00:10
	13:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:14	00:00:10	00:05:06	00:02:42	00:00:15	00:00:15
	14:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:14	00:00:10	00:05:19	00:02:42	00:00:10	00:00:10
	15:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:11	00:05:32	00:03:10	00:00:10	00:00:10
RealBellavistaHote														00:03:32	00:01:54	00:00:10	00:00:10
	12:00:00	8 2	5		62.5% 100.0%	0		0.0% 0.0%	3	⊗	37.5% 0.0%	00:00:15 00:00:15	00:00:08 00:00:09	00:03:19	00:01:34	00:00:12	00:00:12
	15:00:00	1	1	S	100.0%	0	S	0.0%	0	9	0.0%	00:00:15	00:00:09	00:02:52	00:01:48	00:00:17	00:00:17
	18:00:00	5	2	\otimes	40.0%	0		0.0%	3		60.0%	80:00:00	00:00:06	00:03:19	00:02:36	00:00:10	00:00:06

Service Performance Report

RealMarinaHote	el/Resi	9	9		100.0%	0	②	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:04:54	00:02:20	00:00:12	00:00:12
	09:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:10	00:04:54	00:04:54	00:00:04	00:00:04
	10:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:02:19	00:01:57	00:00:14	00:00:14
	12:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:00:48	00:00:48	00:00:20	00:00:20
	13:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:09	00:02:20	00:02:20	00:00:09	00:00:09
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:14	00:00:14	00:02:42	00:02:42	00:00:14	00:00:14
	16:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:02:42	00:02:42	00:00:09	00:00:14
	18:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:01:05	00:01:05	00:00:09	00:00:09
18-10-2018	10.00.00	·										00:00:15		00:12:55	00:03:02	00:00:11	00:00:10
GrdRealSantaE	ulalia	45 23	39 20	O	86.7% 87.0%	0	O	6.7% 0.0%	3	0	6.7% 13.0%	00:00:15	00:00:09 00:00:09	00:12:55	00:03:19	00:00:11	00:00:10
Orantoanoama_	09:00:00	23 1	1		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:11	00:02:52	00:02:52	00:00:11	00:00:11
	10:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:02:06	00:02:06	00:00:20	00:00:20
	11:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:05	00:05:35	00:04:23	00:00:05	00:00:05
	12:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:12	00:00:08	00:03:33	00:04:25	00:00:09	00:00:09
	13:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:10	00:02:22	00:01:10	00:00:10	00:00:10
	14:00:00	2	2	O	100.0%	0		0.0%	0	9	0.0%	00:00:11	00:00:10	00:02:22	00:02:18	00:00:10	00:00:10
	15:00:00	4	4		100.0%	0		0.0%	0	9	0.0%	00:00:10	00:00:08	00:02:50	00:02:28	00:00:12	00:00:08
	16:00:00	2	2		100.0%	0		0.0%	0	9	0.0%	00:00:15	00:00:09	00:11:26	00:03:44	00:00:12	00:00:12
	17:00:00	2	0	S	0.0%	0		0.0%	2	8	100.0%	00:00:00	00:00:10	00:00:00	00:00:00	00:00:16	00:00:20
							Ø		1	8							00:00:00
De al Della diatal I	18:00:00	3	2		66.7%	0		0.0%	·		33.3%	00:00:10	00:00:10	00:12:55	00:07:41	00:00:11	
RealBellavistaH		14 3	12		85.7%	2		14.3%	0		0.0%	00:00:15	00:00:08	00:08:20	00:02:55	00:00:08	00:00:09
	10:00:00	-	3		100.0%	0		0.0%	0	9	0.0%	00:00:07	00:00:07	00:05:33	00:03:29	00:00:07	00:00:07
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:01:48	00:01:48	00:00:07	00:00:07
	12:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:04:20	00:04:20	00:00:07	00:00:07
	16:00:00	5	5	9	100.0%	0		0.0%	0	9	0.0%	00:00:15	00:00:09	00:08:20	00:03:09	00:00:12	00:00:12
	17:00:00	1	1	Ø	100.0%	0		0.0%	0	9	0.0%	00:00:09	00:00:09	00:01:11	00:01:11	00:00:09	00:00:09
	18:00:00	3	1	8	33.3%	2	⊗	66.7%	0	Ø	0.0%	00:00:07	00:00:07	00:01:11	00:01:11	00:00:03	00:00:07
RealMarinaHote		8	7	Ø	87.5%	1	<u>()</u>	12.5%	0	Ø	0.0%	00:00:15	00:00:10	00:07:39	00:02:28	00:00:14	00:00:11
	12:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:09	00:00:09	00:02:12	00:02:12	00:00:09	00:00:09
	13:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:07:39	00:03:05	00:00:15	00:00:15
	16:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:03:48	00:03:48	00:00:10	00:00:10
	17:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:12	00:00:10	00:02:11	00:01:54	00:00:10	00:00:10
	18:00:00	1	1		100.0%	0	Ø	0.0%	0		0.0%	00:00:08	00:00:08	00:00:37	00:00:37	00:00:08	00:00:08
	19:00:00	1	0	8	0.0%	1		100.0%	0		0.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:00:37	00:00:00
19-10-2018		31	29	②	93.5%	2	②	6.5%	0	②	0.0%	00:00:18	00:00:09	00:08:35	00:02:59	00:00:11	00:00:11
GrdRealSantaE		15	13	②	86.7%	2		13.3%	0		0.0%	00:00:14	00:00:08	00:07:15	00:02:52	00:00:08	00:00:09
	09:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:08	00:06:18	00:05:14	00:00:08	00:00:08
	10:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:14	00:00:10	00:07:15	00:05:45	00:00:10	00:00:10
	11:00:00	2	1		50.0%	1	8	50.0%	0		0.0%	00:00:12	00:00:08	00:01:23	00:01:23	00:00:08	00:00:12
	12:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:08	00:02:41	00:01:48	00:00:08	00:00:08
	14:00:00	4	4		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:08	00:05:50	00:02:05	00:00:08	80:00:00
	15:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:04	00:05:14	00:03:00	00:00:06	00:00:06
	16:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:00:22	00:00:22	00:00:10	00:00:10
	18:00:00	1	0	8	0.0%	1	(X)	100.0%	0		0.0%	00:00:08	00:00:08	00:00:00	00:00:00	00:00:08	00:00:00
RealBellavistaH	lotel	5	5	②	100.0%	0	②	0.0%	0	②	0.0%	00:00:15	00:00:10	00:08:35	00:03:41	00:00:16	00:00:16
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:07	00:00:07	00:00:46	00:00:46	00:00:07	00:00:07
	12:00:00	2	2	Ø	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:06:55	00:03:58	00:00:16	00:00:16

Service Performance Report

	17:00:00	0	0		#DIV/0!	0		#DIV/0!	0		#DIV/0!	00:00:15	00:00:15	00:00:00	00:00:00	00:00:00	00:00:00
	18:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:08:35	00:08:35	00:00:36	00:00:36
RealMarinaHoto		11	11		100.0%	0		0.0%	0		0.0%	00:00:18	00:00:11	00:07:32	00:02:52	00:00:12	00:00:12
	10:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:01:59	00:01:59	00:00:09	00:00:09
	11:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:07:32	00:03:10	00:00:12	00:00:12
	14:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:18	00:00:13	00:05:34	00:03:10	00:00:10	00:00:10
	15:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:04:26	00:02:37	00:00:14	00:00:14
	16:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:10	00:02:18	00:02:18	00:00:11	00:00:10
	17:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:13	00:04:38	00:02:45	00:00:13	00:00:13
20 40 2049	17.00.00			8		-				8				00:04:30	00:03:30	00:00:13	00:00:15
20-10-2018 GrdRealSantaE	Julalia	13	6		46.2%	0		0.0%	7		53.8%	00:00:15	80:00:00	00:06:12	00:03:56	00:00:11	00:00:18
GraneardaniaL	10:00:00	3	3	⊘	100.0% 100.0%	0		0.0% 0.0%	0	②	0.0% 0.0%	00:00:15 00:00:15	00:00:07 00:00:08	00:00:12	00:03:36	00:00:10	00:00:10
	11:00:00	1	1	9	100.0%	0	Ø	0.0%	0		0.0%	00:00:07	00:00:07	00:04:00	00:04:00	00:00:42	00:00:42
	12:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:04:00	00:04:00	00:00:04	00:00:04
Paul Pallaviotal			·														
RealBellavistal	12:00:00	6 5	0	&	16.7% 0.0%	0		0.0% 0.0%	5	⊗	83.3% 100.0%	00:00:06 00:00:00	00:00:06 00:00:00	00:00:55 00:00:00	00:00:55 00:00:00	00:00:09 00:00:10	00:00:06 00:00:00
		1	1			0	O	0.0%			0.0%						
PoolMoringU-4	13:00:00	-	-		100.0%				0			00:00:06	00:00:06	00:00:55	00:00:55	00:00:06	00:00:06
RealMarinaHoto		4 3	2		50.0%	0		0.0%	2	&	50.0%	00:00:15	00:00:10	00:05:35	00:04:09	00:00:10	00:00:16
	10:00:00	-	1		33.3%	0		0.0%	2		66.7%	00:00:13	00:00:13	00:05:35	00:05:35	00:00:07	00:00:13
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:15	00:00:08	00:02:43	00:02:43	00:00:19	00:00:19
22-10-2018		44	39	Ø	88.6%	0	Ø	0.0%	5	<u>()</u>	11.4%	00:00:15	00:00:10	00:10:44	00:03:31	00:00:11	00:00:12
GrdRealSantaE		13	12	Ø	92.3%	0	②	0.0%	1	O	7.7%	00:00:15	00:00:08	00:09:25	00:03:35	00:00:09	00:00:10
	09:00:00	2	2	9	100.0%	0		0.0%	0	9	0.0%	00:00:08	00:00:08	00:03:41	00:02:06	00:00:08	00:00:08
	10:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	2	0.0%	00:00:12	00:00:10	00:04:59	00:03:58	00:00:10	00:00:10
	11:00:00	1	1	Ø	100.0%	0		0.0%	0	9	0.0%	00:00:06	00:00:06	00:01:22	00:01:22	00:00:06	00:00:06
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:01:34	00:01:34	00:00:05	00:00:05
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:00:40	00:00:40	00:00:07	00:00:07
	14:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:01:39	00:01:39	00:00:06	00:00:06
	15:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:06:08	00:06:08	00:00:10	00:00:10
	16:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:11	00:09:25	00:09:25	00:00:11	00:00:11
	18:00:00	2	1		50.0%	0		0.0%	1	8	50.0%	00:00:15	00:00:10	00:07:40	00:07:40	00:00:16	00:00:29
	19:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:09	00:02:27	00:02:27	00:00:09	00:00:09
RealBellavistal	Hotel	18	15		83.3%	0	②	0.0%	3	8	16.7%	00:00:15	00:00:11	00:10:44	00:03:37	00:00:12	00:00:13
	09:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:12	00:00:12	00:02:58	00:02:58	00:00:12	00:00:12
	10:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:11	00:06:52	00:06:52	00:00:11	00:00:11
	11:00:00	4	4		100.0%	0		0.0%	0		0.0%	00:00:14	00:00:10	00:09:51	00:04:26	00:00:10	00:00:10
	12:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:14	00:00:14	00:03:18	00:03:18	00:00:14	00:00:14
	14:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:11	00:10:44	00:05:18	00:00:19	00:00:19
	15:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:10	00:00:55	00:00:43	00:00:10	00:00:10
	16:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:01:01	00:01:01	00:00:08	00:00:08
	17:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:14	00:04:26	00:04:26	00:00:27	00:00:27
	18:00:00	3	0	8	0.0%	0		0.0%	3	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:05	00:00:00
RealMarinaHote	el/Resi	13	12	②	92.3%	0	②	0.0%	1	②	7.7%	00:00:15	00:00:10	00:10:32	00:03:19	00:00:11	00:00:12
	10:00:00	4	4	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:03:44	00:01:58	00:00:10	00:00:10
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:02:24	00:02:24	00:00:10	00:00:10
	12:00:00	3	3	②	100.0%	0	Ø	0.0%	0	②	0.0%	00:00:14	00:00:13	00:10:32	00:06:41	00:00:13	00:00:13
			4		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:02:02	00:02:02	00:00:08	00:00:08
	13:00:00	1	1		100.076	0		0.076	U		0.070	00.00.08	00.00.00	00.02.02	00.02.02	00.00.00	00.00.00

Service Performance Report

	18:00:00	3	2		66.7%	0		0.0%	1	8	33.3%	00:00:09	00:00:08	00:03:07	00:02:18	00:00:08	00:00:08
23-10-2018		35	34		97.1%			0.0%	1		2.9%	00:00:16	00:00:10	00:15:01	00:03:26	00:00:13	00:00:13
GrdRealSantaEu	ulalia	19	19	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:16	00:00:10	00:09:13	00:03:26	00:00:15	00:00:15
	09:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:04:31	00:04:31	00:00:08	00:00:08
	10:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:09:13	00:09:13	00:00:06	00:00:06
	11:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:10	00:09:01	00:05:38	00:00:10	00:00:10
	12:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:01:31	00:01:31	00:00:46	00:00:46
	13:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:05:27	00:04:08	00:00:12	00:00:12
	14:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:05:59	00:02:43	00:00:24	00:00:24
	15:00:00	2	2		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:11	00:04:29	00:04:23	00:00:11	00:00:11
	16:00:00	2	2		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:16	00:00:09	00:03:28	00:01:58	00:00:06	00:00:06
	17:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:05:21	00:02:19	00:00:15	00:00:15
	18:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:10	00:01:34	00:01:34	00:00:10	00:00:10
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RealBellavistaHo	09:00:00 12:00:00 13:00:00 15:00:00 16:00:00 18:00:00 11:00:00 12:00:00 13:00:00 15:00:00 16:00:00 16:00:00 1/Resi 10:00:00	9 3 1 1 1 2 1 1 1 10 1 2 3 1 2 8 1	9 3 1 1 1 2 1 1 10 1 2 3 1 2 8 1		100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0		0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0		0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	00:00:15 00:00:11 00:00:15 00:00:14 00:00:07 00:00:07 00:00:17 00:00:15 00:00:15 00:00:15 00:00:17 00:00:15 00:00:17 00:00:17 00:00:15	00:00:10 00:00:09 00:00:11 00:00:14 00:00:07 00:00:07 00:00:10 00:00:10 00:00:14 00:00:08 00:00:11 00:00:08 00:00:11 00:00:09	00:15:00 00:09:25 00:02:06 00:15:00 00:15:00 00:12:43 00:03:49 00:03:36 00:23:39 00:03:52 00:23:39 00:09:22 00:02:36 00:00:43 00:02:28 00:13:02 00:02:11	00:04:50 00:06:15 00:05:23 00:02:06 00:15:00 00:07:45 00:03:49 00:03:36 00:03:47 00:03:52 00:12:28 00:03:29 00:01:20 00:00:43 00:01:44 00:04:56 00:01:32	00:00:11 00:00:12 00:00:09 00:00:22 00:00:14 00:00:07 00:00:07 00:00:10 00:00:12 00:00:06 00:00:14 00:00:08 00:00:12 00:00:12 00:00:12	00:00:11 00:00:12 00:00:09 00:00:22 00:00:14 00:00:07 00:00:07 00:00:10 00:00:12 00:00:06 00:00:14 00:00:08 00:00:12 00:00:12 00:00:12

Service Performance Report

	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:13	00:13:02	00:13:02	00:00:13	00:00:13
25-10-2018		36	35		97.2%	0		0.0%	1	②		00:00:23	00:00:10	00:13:53	00:03:08	00:00:12	00:00:13
GrdRealSantaEu	ılalia	17	17		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:13:53	00:03:53	00:00:12	00:00:12
	09:00:00	4	4		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:13	00:00:09	00:04:45	00:03:26	00:00:09	00:00:09
	11:00:00	1	1		100.0%	0		0.0%	0	②	0.0%	00:00:09	00:00:09	00:09:08	00:09:08	00:00:09	00:00:09
	12:00:00	2	2	Ø	100.0%	0		0.0%	0	S	0.0%	00:00:07	00:00:06	00:02:31	00:02:14	00:00:08	00:00:08
	14:00:00	3	3	Ø	100.0%	0		0.0%	0	S	0.0%	00:00:15	00:00:12	00:02:38	00:02:10	00:00:25	00:00:25
	15:00:00	3	3	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:10	00:02:36	00:02:07	00:00:11	00:00:11
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	②	0.0%	00:00:10	00:00:10	00:01:23	00:01:23	00:00:10	00:00:10
	17:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:01:37	00:01:37	00:00:19	00:00:19
	18:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:13:53	00:13:53	00:00:04	00:00:04
	19:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:12	00:08:54	00:08:54	00:00:12	00:00:12
RealBellavistaHo	otel	9	9		100.0%	0	②	0.0%	0	②	0.0%	00:00:23	00:00:11	00:03:15	00:01:13	00:00:13	00:00:13
	09:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:11	00:00:11	00:02:09	00:02:09	00:00:12	00:00:12
	11:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:01:16	00:00:55	00:00:08	00:00:08
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:00:27	00:00:27	00:00:25	00:00:25
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:14	00:00:14	00:00:36	00:00:36	00:00:14	00:00:14
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:10	00:00:10	00:01:14	00:01:14	00:00:10	00:00:10
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:00:51	00:00:50	00:00:22	00:00:22
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:23	00:00:23	00:03:15	00:03:15	00:00:08	00:00:08
RealMarinaHotel	/Resi	10	9	②	90.0%	0	②	0.0%	1	0	10.0%	00:00:15	00:00:10	00:09:36	00:03:47	00:00:12	00:00:13
	09:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:01:01	00:01:01	00:00:09	00:00:09
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:14	00:06:28	00:06:28	00:00:13	00:00:13
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	②	0.0%	00:00:10	00:00:08	00:03:08	00:01:24	00:00:14	00:00:14
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:02:22	00:02:22	00:00:08	00:00:08
	13:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:09:36	00:09:36	00:00:25	00:00:25
	17:00:00	2	2		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:06:20	00:05:56	00:00:06	00:00:06
	18:00:00	2	1		50.0%	0		0.0%	1	8	50.0%	00:00:15	00:00:10	00:02:23	00:02:23	00:00:14	00:00:20
26-10-2018		51	48	②	94.1%	1	Ø	2.0%	2	②	3.9%	00:00:15	00:00:09	00:20:25	00:03:32	00:00:11	00:00:12
GrdRealSantaEu	Ilalia	19	16		84.2%	1	②	5.3%	2	0	10.5%	00:00:15	00:00:09	00:20:25	00:04:08	00:00:10	00:00:11
	10:00:00	2	1		50.0%	1		50.0%	0	②	0.0%	00:00:11	00:00:06	00:01:32	00:01:32	00:00:06	00:00:11
	11:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:12	00:00:10	00:09:10	00:04:09	00:00:10	00:00:10
	12:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:12	00:00:07	00:07:33	00:03:25	00:00:05	00:00:05
	13:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:04	00:20:25	00:11:24	00:00:09	00:00:09
	14:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:14	00:00:11	00:07:12	00:03:09	00:00:11	00:00:11
	16:00:00	3	2	(1)	66.7%	0	Ø	0.0%	1	8	33.3%	00:00:07	00:00:06	00:02:35	00:02:22	00:00:07	00:00:06
	17:00:00	4	3	W	75.0%	0		0.0%	1	8	25.0%	00:00:15	00:00:11	00:05:58	00:03:16	00:00:16	00:00:20
RealBellavistaHo		10	10	Ø	100.0%	0	②	0.0%	0	0	0.0%	00:00:15	00:00:09	00:08:20	00:03:02	00:00:15	00:00:15
	09:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:12	00:02:08	00:02:08	00:00:13	00:00:13
	10:00:00	3	3	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:08	00:05:22	00:02:56	00:00:08	00:00:08
	12:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:14	00:00:14	00:03:39	00:03:19	00:00:14	00:00:14
	13:00:00	1	1	Ø	100.0%	0		0.0%	0	②	0.0%	00:00:02	00:00:02	00:08:20	00:08:20	00:00:02	00:00:02
	14:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:03:19	00:03:19	00:00:19	00:00:19
	15:00:00	1	1	Ø	100.0%	0		0.0%	0	9	0.0%	00:00:15	00:00:11	00:01:08	00:01:08	00:00:58	00:00:58
B 114 1 11 11	18:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:00:03	00:00:03	00:00:10	00:00:10
RealMarinaHotel		22	22	Ø	100.0%	0		0.0%	0	Q		00:00:15	00:00:08	00:10:55	00:03:17	00:00:11	00:00:11
	09:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:08	00:03:53	00:02:06	00:00:08	00:00:08
	10:00:00	6	6		100.0%	0		0.0%	0		0.0%	00:00:12	00:00:07	00:02:57	00:01:41	00:00:07	00:00:07

Service Performance Report

	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:04:05	00:04:05	00:00:08	00:00:08
	12:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:05:54	00:04:52	00:00:16	00:00:16
	13:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:11	00:05:37	00:03:28	00:00:08	00:00:10
	14:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:10:11	00:05:50	00:00:08	00:00:08
	15:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:12	00:01:40	00:01:40	00:00:13	00:00:13
	16:00:00	4	4		100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:12	00:10:55	00:04:38	00:00:08	00:00:08
	17:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:10:33	00:04:36	00:00:28	00:00:28
27.40.2040	17.00.00													00:12:16	00:02:45	00:00:11	00:00:11
27-10-2018 GrdRealSantaE	- - Ulalia	17	15		88.2%	0	9	0.0%	2		11.8%	00:00:15	00:00:08	00:12:16	00:02:43	00:00:07	00:00:11
OrdivealdantaL	09:00:00	6	5	()	83.3% 0.0%	0		0.0% 0.0%	1	⊗	16.7% 100.0%	00:00:08 00:00:00	00:00:08	00:00:00	00:00:00	00:00:03	00:00:00
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:00:00	00:00:00	00:00:06	00:00:06
	12:00:00	2	2		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:01:13	00:00:54	00:00:08	00:00:08
	13:00:00	1	1	Ø	100.0%	0	3	0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:01:56	00:00:54	00:00:08	00:00:08
	16:00:00	1	1		100.0%	0	3	0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:01:36	00:01:36	00:00:08	00:00:08
PoolPolloviete																	
RealBellavistaH	11:00:00	7 2	6		85.7% 50.0%	0		0.0% 0.0%	1		14.3% 50.0%	00:00:15 00:00:06	00:00:08 00:00:06	00:03:41 00:03:41	00:02:16 00:03:41	00:00:15 00:00:11	00:00:15 00:00:06
	12:00:00	1	1		100.0%	0	9	0.0%	0		0.0%	00:00:11		00:03:41			00:00:06
	13:00:00	2			100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:11	00:00:40	00:00:40 00:02:14	00:00:11	00:00:11
	15:00:00	2	2	9	100.0%	0	Ø	0.0%	0	S	0.0%	00:00:08	00:00:07	00:03:17	00:02:14	00:00:07	00:00:07
RealMarinaHote																	
RealMarinanote		4	4		100.0%	0		0.0%	0	⊘	0.0%	00:00:10	00:00:08	00:06:29	00:02:37	00:00:08	00:00:08
	12:00:00	2	2	S	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:09	00:00:08	00:06:29	00:03:38	00:00:08	00:00:08
	14:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:08	00:02:24	00:01:36	00:00:08	00:00:08
29-10-2018 GrdRealSantaE	lalia	44	38	2	86.4%	1	Ø	2.3%	5	<u> </u>	11.4%	00:00:17	00:00:10	00:20:58	00:04:15	00:00:11	00:00:11
GrakeaiSantaE		20	18		90.0%	0	⊘	0.0%	2		10.0%	00:00:17	00:00:10	00:20:58	00:05:14	00:00:11	00:00:11
	10:00:00	7	4	S	100.0%	0	Ø	0.0%	0		0.0%	00:00:15	00:00:09	00:07:48	00:03:28	00:00:08	00:00:08
	11:00:00	3	6		85.7%			0.0%	1	8	14.3%	00:00:15	00:00:08	00:09:40	00:04:56	00:00:12	00:00:12
	12:00:00	-	2		66.7%	0	S	0.0%	·		33.3%	00:00:17	00:00:12	00:20:58	00:07:40	00:00:09	00:00:10
	14:00:00	1	1		100.0%			0.0%			0.0%	00:00:09	00:00:09	00:08:30	00.00.20	00.00.00	00.00.00
	15.00.00	1			100.00/				0			00.00.00		00.01.00	00:08:30	00:00:09	00:00:09
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:01:26	00:01:26	00:00:08	00:00:08
	17:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:15	00:00:08 00:00:11	00:13:13	00:01:26 00:05:46	00:00:08 00:00:14	00:00:08 00:00:14
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RealMarinaHote	17:00:00 Hotel 09:00:00 11:00:00 12:00:00 13:00:00 14:00:00 15:00:00 17:00:00 12:00:00 13:00:00 15:00:00 16:00:00 16:00:00	4 15 1 1 3 1 2 2 1 4 9 1 2 2 3 1	1 1 2 1 2 2 8 1 1 2 3 1 1		100.0% 80.0% 100.0% 100.0% 66.7% 100.0% 100.0% 100.0% 50.0% 88.9% 100.0% 100.0% 100.0% 100.0%	0 0 0 1 0 0 0 0 0 0 0 0 0 0		0.0% 0.0% 6.7% 0.0% 0.0% 33.3% 0.0% 0.0% 0.0% 0.0% 0.	0 0 0 2 0 0 0 0 0 0 0 0 0 0 2 1 0 0		0.0% 0.0% 13.3% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 50.0% 11.1% 0.0% 50.0% 0.0% 0.0%	00:00:15 00:00:15 00:00:07 00:00:11 00:00:15 00:00:07 00:00:11 00:00:09 00:00:15 00:00:10 00:00:11 00:00:11 00:00:11 00:00:15 00:00:15 00:00:15 00:00:15	00:00:08 00:00:11 00:00:10 00:00:07 00:00:11 00:00:10 00:00:07 00:00:08 00:00:08 00:00:14 00:00:10 00:00:11 00:00:11 00:00:10 00:00:10 00:00:10 00:00:10 00:00:10	00:13:13 00:06:03 00:01:00 00:03:04 00:06:03 00:02:27 00:01:04 00:05:20 00:02:44 00:04:07 00:19:08 00:02:05 00:19:08 00:08:07 00:02:14 00:01:26	00:01:26 00:05:46 00:02:30 00:01:00 00:03:04 00:03:28 00:02:27 00:00:58 00:03:14 00:02:44 00:02:41 00:04:32 00:02:05 00:19:08 00:04:20 00:01:38 00:01:26	00:00:08 00:00:14 00:00:12 00:00:07 00:00:11 00:00:20 00:00:07 00:00:08 00:00:08 00:00:12 00:00:12 00:00:11 00:00:11 00:00:10 00:00:10 00:00:14 00:00:07	00:00:08 00:00:14 00:00:11 00:00:07 00:00:13 00:00:07 00:00:08 00:00:08 00:00:12 00:00:12 00:00:14 00:00:14 00:00:14 00:00:14 00:00:07

Service Performance Report

	10:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	80:00:00	00:00:08	00:05:21	00:03:52	00:00:08	00:00:08
	11:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:10	00:02:06	00:01:35	00:00:10	00:00:10
	12:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:01:26	00:01:26	00:00:06	00:00:06
	15:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:06:07	00:06:07	00:00:07	00:00:07
	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:09	00:01:40	00:01:40	00:00:09	00:00:09
	18:00:00	1	0	8	0.0%	0		0.0%	1		100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:07	00:00:00
RealBellavistaH	lotel	11	11	Ø	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:04:27	00:01:54	00:00:15	00:00:15
	09:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:10	00:03:41	00:02:28	00:00:10	00:00:10
	11:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:04:27	00:01:54	00:00:15	00:00:15
	12:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:02:01	00:02:01	00:00:07	00:00:07
	13:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:03:02	00:03:02	00:00:07	00:00:07
	16:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:12	00:01:42	00:01:08	00:00:24	00:00:24
	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:15	00:01:50	00:01:50	00:00:15	00:00:15
RealMarinaHote	el/Resi	12	12	Ø	100.0%	0	②	0.0%	0	②	0.0%	00:00:13	00:00:08	00:09:31	00:03:31	80:00:00	80:00:00
	09:00:00	3	3	Ø	100.0%	0		0.0%	0		0.0%	00:00:09	00:00:07	00:03:12	00:02:20	00:00:07	00:00:07
	10:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:09	00:06:23	00:04:14	00:00:09	00:00:09
	14:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:11	00:00:09	00:04:12	00:02:28	00:00:10	00:00:10
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:04:21	00:04:21	00:00:09	00:00:09
	16:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:04	00:09:31	00:05:28	00:00:04	00:00:04
	18:00:00	1	1	Ø	100.0%	0	②	0.0%	0	②	0.0%	00:00:13	00:00:13	00:03:14	00:03:14	00:00:13	00:00:13
	19:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:10	00:03:11	00:03:11	00:00:11	00:00:11
31-10-2018		53	47		88.7%	0	②	0.0%	6	<u> </u>	11.3%	00:00:15	00:00:10	00:15:12	00:03:27	00:00:14	00:00:15
GrdRealSantaE	ulalia	21	19	Ø	90.5%	0	Ø	0.0%	2	2	9.5%	00:00:15	00:00:10	00:09:59	00:03:51	00:00:14	00:00:15
	10:00:00	4	4	Ø	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:09:59	00:05:03	00:00:15	00:00:15
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:14	00:00:14	00:03:23	00:03:23	00:00:14	00:00:14
	14:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:02:55	00:02:34	00:00:15	00:00:15
	15:00:00	1	1	Ø	100.0%	0	②	0.0%	0	②	0.0%	00:00:12	00:00:12	00:05:29	00:05:29	00:00:12	00:00:12
	16:00:00	5	5	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:14	00:00:09	00:08:07	00:04:38	00:00:09	00:00:09
	17:00:00	5	5	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:04:27	00:02:09	00:00:19	00:00:19
	18:00:00	1	0	8	0.0%	0	Ø	0.0%	1	8	100.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:00:05	00:00:00
	19:00:00	2	1	()	50.0%	0	Ø	0.0%	1	8	50.0%	00:00:02	00:00:02	00:04:59	00:04:59	00:00:20	00:00:23
RealBellavistaH	lotel	17	13		76.5%	0											
	10:00:00	1				0		0.0%	4		23.5%	00:00:15	00:00:09	00:15:12	00:03:58	00:00:09	00:00:10
		· '	1		100.0%	0	S	0.0% 0.0%	4 0	⊗	23.5% 0.0%	00:00:15 00:00:06	00:00:09 00:00:06	00:15:12 00:00:18	00:03:58 00:00:18	00:00:09 00:00:07	00:00:10 00:00:07
	11:00:00	1	1	⊘			_										
	11:00:00 12:00:00	·			100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:00:18	00:00:18	00:00:07	00:00:07
		1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06 00:00:14	00:00:06 00:00:14	00:00:18 00:06:14	00:00:18 00:06:14	00:00:07 00:00:14	00:00:07 00:00:14
	12:00:00	1	1	Ø	100.0% 100.0% 100.0%	0 0 0	Ø	0.0% 0.0% 0.0%	0 0 0	Ø	0.0% 0.0% 0.0%	00:00:06 00:00:14 00:00:15	00:00:06 00:00:14 00:00:10	00:00:18 00:06:14 00:04:41	00:00:18 00:06:14 00:04:41	00:00:07 00:00:14 00:00:19	00:00:07 00:00:14 00:00:19
	12:00:00 13:00:00	1 1 4	1 1 2	Ø	100.0% 100.0% 100.0% 50.0%	0 0 0	0	0.0% 0.0% 0.0% 0.0%	0 0 0 2	∅∅∅⊗	0.0% 0.0% 0.0% 50.0%	00:00:06 00:00:14 00:00:15 00:00:06	00:00:06 00:00:14 00:00:10 00:00:06	00:00:18 00:06:14 00:04:41 00:07:02	00:00:18 00:06:14 00:04:41 00:04:32	00:00:07 00:00:14 00:00:19 00:00:08	00:00:07 00:00:14 00:00:19 00:00:06
	12:00:00 13:00:00 14:00:00	1 1 4 4	1 1 2 2		100.0% 100.0% 100.0% 50.0%	0 0 0 0	Ø Ø Ø	0.0% 0.0% 0.0% 0.0%	0 0 0 2 2	∅∅∅⊗⊗	0.0% 0.0% 0.0% 50.0%	00:00:06 00:00:14 00:00:15 00:00:06 00:00:05	00:00:06 00:00:14 00:00:10 00:00:06 00:00:05	00:00:18 00:06:14 00:04:41 00:07:02 00:15:12	00:00:18 00:06:14 00:04:41 00:04:32 00:08:04	00:00:07 00:00:14 00:00:19 00:00:08 00:00:04	00:00:07 00:00:14 00:00:19 00:00:06 00:00:05
	12:00:00 13:00:00 14:00:00 15:00:00	1 1 4 4	1 1 2 2		100.0% 100.0% 100.0% 50.0% 50.0% 100.0%	0 0 0 0 0	Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø	0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 2 2 2	∅∅∅⊗	0.0% 0.0% 0.0% 50.0% 50.0%	00:00:06 00:00:14 00:00:15 00:00:06 00:00:05 00:00:11	00:00:06 00:00:14 00:00:10 00:00:06 00:00:05 00:00:11	00:00:18 00:06:14 00:04:41 00:07:02 00:15:12 00:02:03	00:00:18 00:06:14 00:04:41 00:04:32 00:08:04 00:02:03	00:00:07 00:00:14 00:00:19 00:00:08 00:00:04 00:00:12	00:00:07 00:00:14 00:00:19 00:00:06 00:00:05 00:00:12
RealMarinaHote	12:00:00 13:00:00 14:00:00 15:00:00 16:00:00 17:00:00	1 1 4 4 1 2 3	1 1 2 2 1 2 3		100.0% 100.0% 100.0% 50.0% 50.0% 100.0% 100.0%	0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 2 2 2 0 0		0.0% 0.0% 0.0% 50.0% 50.0% 0.0% 0.0%	00:00:06 00:00:14 00:00:15 00:00:06 00:00:05 00:00:11 00:00:13	00:00:06 00:00:14 00:00:10 00:00:06 00:00:05 00:00:11 00:00:12 00:00:09	00:00:18 00:06:14 00:04:41 00:07:02 00:15:12 00:02:03 00:00:52	00:00:18 00:06:14 00:04:41 00:04:32 00:08:04 00:02:03 00:00:51	00:00:07 00:00:14 00:00:19 00:00:08 00:00:04 00:00:12	00:00:07 00:00:14 00:00:19 00:00:06 00:00:05 00:00:12
RealMarinaHote	12:00:00 13:00:00 14:00:00 15:00:00 16:00:00 17:00:00	1 1 4 4 1 2	1 1 2 2 1 2		100.0% 100.0% 100.0% 50.0% 50.0% 100.0%	0 0 0 0 0 0	ØØØØØØ	0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 2 2 2 0	Ø	0.0% 0.0% 0.0% 50.0% 50.0% 0.0%	00:00:06 00:00:14 00:00:15 00:00:06 00:00:05 00:00:11 00:00:13	00:00:06 00:00:14 00:00:10 00:00:06 00:00:05 00:00:11 00:00:12	00:00:18 00:06:14 00:04:41 00:07:02 00:15:12 00:02:03 00:00:52 00:08:18	00:00:18 00:06:14 00:04:41 00:04:32 00:08:04 00:02:03 00:00:51 00:03:49	00:00:07 00:00:14 00:00:19 00:00:08 00:00:04 00:00:12 00:00:12 00:00:09	00:00:07 00:00:14 00:00:19 00:00:06 00:00:05 00:00:12 00:00:09
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Service Performance Report

	17:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:04:57	00:04:42	00:01:00	00:01:00
01-11-2018	11.00.00	16	15		93.8%	0		0.0%	1		6.3%	00:00:15	00:00:08	00:08:36	00:02:45	00:00:11	00:00:11
GrdRealSantaEula	alia	6	5	0	83.3%	0		0.0%	1	3	16.7%	00:00:13	00:00:09	00:03:24	00:02:38	00:00:08	00:00:09
Or an touroumazur	10:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:09	00:03:24	00:02:22	00:00:08	00:00:08
	11:00:00	1	0	(X)	0.0%	0		0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:06	00:00:00
	12:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:03:05	00:03:05	00:00:07	00:00:07
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:13	00:02:57	00:02:57	00:00:13	00:00:13
RealBellavistaHot		-	-									00:00:15		00:05:27	00:02:08	00:00:11	00:00:11
RealBellavistario	10:00:00	4 1	4		100.0% 100.0%	0		0.0% 0.0%	0		0.0% 0.0%	00:00:13	00:00:08 00:00:11	00:01:16	00:01:16	00:00:11	00:00:11
	11:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:00:53	00:00:53	00:00:20	00:00:20
	12:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:00:56	00:00:56	00:00:04	00:00:20
	16:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:09	00:05:27	00:05:27	00:00:09	00:00:09
RealMarinaHotel/F		·	-											00:08:36	00:03:16	00:00:14	00:00:14
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	10:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:11	00:00:29	00:00:29	00:00:06	00:00:06
	11:00:00	1	1	O	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:05:29	00:00:29	00:00:40	00:00:40
	14:00:00	2	2	S	100.0%	0		0.0%	0	9	0.0%	00:00:09	00:00:08	00:05:29	00:05:29	00:00:40	00:00:40
	15:00:00	1	1	O	100.0%	0		0.0%	0	0	0.0%	00:00:09	00:00:08	00:02:37	00:01:43	00:00:08	00:00:08
00.44.0040	13.00.00	·	-			-								00:01:33	00:01:33	00:00:09	00:00:12
02-11-2018 GrdRealSantaEula	alia	42	41		97.6%	1	O	2.4%	0	O	0.0%	00:00:15	00:00:09	00:09:02	00:03:09	00:00:15	00:00:12
GruneargantaLuia	09:00:00	21 2	20 2	⊘	95.2% 100.0%	0		4.8% 0.0%	0	⊘	0.0% 0.0%	00:00:15 00:00:15	00:00:10 00:00:10	00:04:52	00:03:09	00:00:18	00:00:14
	10:00:00	4	4	Ø	100.0%	0		0.0%	0	0	0.0%	00:00:15	00:00:10	00:04:32	00:03:02	00:00:17	00:00:17
	11:00:00	5	4		80.0%	1		20.0%	0	Ø	0.0%	00:00:15	00:00:10	00:09:02	00:04:36	00:00:17	00:00:17
						1				9							
	12:00:00	3	3	S	100.0%	0		0.0%	0	9	0.0%	00:00:10	00:00:10	00:04:03	00:02:15	00:00:10	00:00:10
	15:00:00	1	1		100.0%	0		0.0%	0	9	0.0%	00:00:11	00:00:11	00:06:50	00:06:50	00:00:11	00:00:11
	16:00:00	3	3	Ø	100.0%	0			0	9		00:00:15	00:00:11	00:02:00	00:01:24	00:00:18	00:00:18
	17:00:00	2	2	S	100.0%	0		0.0%	0	9	0.0%	00:00:15	00:00:10	00:03:27	00:02:50	00:00:20	00:00:20
Deal Della vietal lat	18:00:00	·	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:02:13	00:02:13	00:00:27	00:00:27
RealBellavistaHot	09:00:00	11 1	11	⊘	100.0% 100.0%	0		0.0% 0.0%	0	⊘	0.0% 0.0%	00:00:15 00:00:08	00:00:08 00:00:08	00:05:44 00:00:54	00:02:31 00:00:54	00:00:11 00:00:08	00:00:11 00:00:08
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	13:00:00	2	2	S	100.0%	0		0.0%	0	9	0.0%	00:00:15 00:00:15	00:00:09	00:03:52	00:02:14	00:00:14	00:00:14
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Nealwallial lotel/l	10:00:00	10 2	10	⊘	100.0% 100.0%	0		0.0% 0.0%	0	⊘	0.0% 0.0%	00:00:14 00:00:14	00:00:08 00:00:10	00:08:36	00:05:34	00:00:10	00:00:10
	11:00:00	2	2	O	100.0%	0		0.0%	0	Ø	0.0%	00:00:14	00:00:10	00:07:43	00:04:14	00:00:10	00:00:10
	12:00:00	1	1	O	100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:07:43	00:04:14	00:00:05	00:00:05
	14:00:00	2	2	S	100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:09	00:02:40	00:02:40	00:00:09	00:00:09
	16:00:00	3	3	S	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:11	00:00:10	00:03:37	00:03:49	00:00:10	00:00:10
02-11-2019	10.00.00													00:05:32	00:02:32	00:00:10	00:00:10
03-11-2018 GrdRealSantaEula	alia	10	10		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:05:32	00:02:32	00:00:10	00:00:10
	11:00:00	4 1	4 1	⊘	100.0% 100.0%	0		0.0% 0.0%	0	⊘	0.0% 0.0%	00:00:15 00:00:15	00:00:08 00:00:08	00:03:32	00:03:09	00:00:11	00:00:11
	12:00:00	1	1	S	100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:00	00:01:22	00:01:22	00:00:19	00:00:09
	15:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:05:32	00:05:32	00:00:09	00:00:09
	16:00:00	1	1	O	100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:03:37	00:03:37	00:00:09	00:00:09
RealBellavistaHot		•	-											00:00:41	00:00:41	00:00:13	00:00:13
iveaineilavistaliot	C.	1	1		100.0%	0		0.0%	0	②	0.0%	00:00:13	00:00:13	00.00.41	00.00.41	00.00.13	00.00.13

Service Performance Report

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Troumar marroto,, re	09:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:14	00:00:09	00:01:23	00:01:08	00:00:09	00:00:09
	10:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:03:16	00:03:16	00:00:08	00:00:08
	11:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:14	00:00:14	00:03:10	00:03:10	00:00:14	00:00:14
		1		9			Ø			Ø							
	14:00:00	-	1		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:03:06	00:03:06	00:00:07	00:00:07
05-11-2018		37	37	Ø	100.0%	0	Ø	0.0%	0	②	0.0%	00:00:15	00:00:09	00:12:25	00:03:01	00:00:16	00:00:16
GrdRealSantaEulali		13	13	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:05:46	00:02:35	00:00:12	00:00:12
	09:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:00:57	00:00:57	00:00:05	00:00:05
	10:00:00	3	3	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:11	80:00:00	00:03:24	00:02:44	00:00:08	00:00:08
	13:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:09	00:00:09	00:01:01	00:01:01	00:00:09	00:00:09
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:09	00:03:20	00:03:20	00:00:09	00:00:09
	15:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:07	00:05:46	00:03:27	00:00:07	00:00:07
	16:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:02:32	00:02:32	00:00:20	00:00:20
	17:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:05:09	00:02:28	00:00:20	00:00:20
RealBellavistaHotel		5	5	Ø	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:06:27	00:02:43	00:00:11	00:00:11
	09:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:09	00:06:27	00:06:27	00:00:09	00:00:09
	11:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:01:22	00:01:22	00:00:08	00:00:08
	12:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:01:38	00:01:38	00:00:07	00:00:07
	16:00:00	1	1	②	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:03:25	00:03:25	00:00:20	00:00:20
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:00:41	00:00:41	00:00:10	00:00:10
RealMarinaHotel/Re	si	19	19		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:12:25	00:03:24	00:00:20	00:00:20
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	11:00:00	6	6		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:12:25	00:04:08	00:00:10	00:00:10
	12:00:00	3	3		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:03:00	00:02:19	00:00:20	00:00:20
	13:00:00	3	3		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:09:04	00:05:10	00:00:08	00:00:08
	14:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:02:51	00:02:51	00:00:08	00:00:08
	17:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:05:32	00:03:16	00:00:18	00:00:18
	18:00:00	1	1		100.0%	0	Ø	0.0%	0		0.0%	00:00:14	00:00:14	00:00:30	00:00:30	00:00:14	00:00:14
06-11-2018		38	36	Ø	94.7%	0		0.0%	2	②	5.3%	00:00:24	00:00:09	00:09:40	00:02:32	00:00:10	00:00:10
GrdRealSantaEulali	a	10	9	Ø	90.0%	0		0.0%	1	0	10.0%	00:00:15	00:00:09	00:05:30	00:02:20	00:00:11	00:00:11
	09:00:00	2	1		50.0%	0		0.0%	1	S	50.0%	00:00:04	00:00:04	00:05:30	00:05:30	00:00:10	00:00:04
	10:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:11	00:03:46	00:03:46	00:00:11	00:00:11
	11:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:01:21	00:01:08	00:00:08	00:00:08
	14:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:03:18	00:02:08	00:00:16	00:00:16
	17:00:00	3	3		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:02:22	00:02:00	00:00:10	00:00:10
RealBellavistaHotel														00:05:07	00:02:11	00:00:08	00:00:12
RealDellavistariotei	09:00:00	7	7 1	⊘	100.0% 100.0%	0		0.0% 0.0%	0	⊘	0.0% 0.0%	00:00:10 00:00:10	00:00:08 00:00:10	00:03:07	00:02:11	00:00:10	00:00:10
		·		9			Ø			Ø							
	10:00:00	3	3		100.0%	0		0.0%	0	9	0.0%	00:00:09	00:00:08	00:01:08	00:00:57	00:00:08	00:00:08
	15:00:00	2	2	9	100.0%	0		0.0%	0		0.0%	00:00:07	00:00:06	00:05:07	00:03:13	00:00:06	00:00:06
DealMarinett (17	16:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:01:01	00:01:01	00:00:10	00:00:10
RealMarinaHotel/Re		21	20	②	95.2%	0		0.0%	1	②	4.8%	00:00:24	00:00:09	00:09:40	00:02:44	00:00:10	00:00:10
	09:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:15	00:00:08	00:09:40	00:04:51	00:00:11	00:00:11
	10:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:08	00:02:40	00:01:27	00:00:08	00:00:08
	11:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:08	00:02:55	00:02:55	00:00:02	00:00:02
	12:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:04:27	00:02:29	00:00:15	00:00:15
	12.00.00	•						0.070	0		0.070	00.00.10	00.00.10	00.04.27	00.02.20	00.00.13	00.000

Service Performance Report

	16:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:04:10	00:02:56	00:00:14	00:00:14
	17:00:00	4	4		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:07	00:06:07	00:03:25	00:00:09	00:00:09
	18:00:00	2	1		50.0%	0		0.0%	1	8	50.0%	00:00:04	00:00:04	00:00:55	00:00:55	00:00:07	00:00:04
07-11-2018		39	39		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:12:10	00:03:12	00:00:18	00:00:18
GrdRealSantaEul	ılalia	8	8		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:12:10	00:03:31	00:00:14	00:00:14
	10:00:00	1	1		100.0%	0	Ø	0.0%	0		0.0%	00:00:12	00:00:12	00:02:57	00:02:57	00:00:12	00:00:12
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:00:59	00:00:58	00:00:10	00:00:10
	12:00:00	2	2	Ø	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:12:10	00:07:40	00:00:19	00:00:19
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:04:10	00:04:10	00:00:09	00:00:09
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:08	00:06:00	00:03:17	00:00:09	00:00:09
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:00:42	00:00:42	00:00:24	00:00:24
RealBellavistaHo	otel	16	16		100.0%	0		0.0%	0	②	0.0%	00:00:15	00:00:10	00:08:40	00:03:04	00:00:29	00:00:29
	10:00:00	4	4		100.0%	0	Ø	0.0%	0		0.0%	00:00:12	00:00:08	00:07:13	00:04:00	00:00:08	00:00:08
	11:00:00	0	0		#DIV/0!	0		#DIV/0!	0		#DIV/0!	00:00:15	00:00:15	00:00:00	00:00:00	00:00:00	00:00:00
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:00:06	00:00:06	00:04:31	00:04:31
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:06	00:05:01	00:02:50	00:00:10	00:00:10
	14:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:02:24	00:02:23	00:00:22	00:00:22
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:01:17	00:01:17	00:00:23	00:00:23
	16:00:00	5	5	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:11	00:00:08	00:07:03	00:02:02	00:00:08	80:00:00
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:08:40	00:08:40	00:00:25	00:00:25
	18:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:05:23	00:05:23	00:00:23	00:00:23
RealMarinaHotel/	/Resi	15	15		100.0%	0	②	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:10:45	00:03:10	00:00:08	00:00:08
	09:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:12	80:00:00	00:01:15	00:01:02	00:00:05	00:00:05
	10:00:00	4	4		100.0%	0	Ø	0.0%	0		0.0%	00:00:15	00:00:07	00:04:30	00:02:37	00:00:08	00:00:08
	11:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:09	00:07:33	00:03:42	00:00:09	00:00:09
	12:00:00	1	1		100.0%	0		0.0%	0		0.0%	80:00:00	00:00:08	00:01:36	00:01:36	00:00:09	00:00:09
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:00:47	00:00:47	00:00:06	00:00:06
	15:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:11	80:00:00	00:04:00	00:03:55	80:00:00	00:00:08
	16:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:12	00:00:10	00:03:06	00:03:00	00:00:10	00:00:10
	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:11	00:10:45	00:10:45	00:00:11	00:00:11
08-11-2018		39	35	②	89.7%	0	②	0.0%	4	<u> </u>	10.3%	00:00:15	80:00:00	00:08:45	00:03:06	00:00:08	00:00:08
GrdRealSantaEul	Ilalia	12	12		100.0%	0	②	0.0%	0		0.0%	00:00:12	00:00:09	00:08:27	00:03:04	00:00:09	00:00:09
	09:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:08	80:00:00	00:02:17	00:02:17	00:00:08	00:00:08
	10:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	0	0.0%	00:00:12	00:00:09	00:02:24	00:01:57	00:00:09	00:00:09
	12:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:07	00:04:26	00:02:23	00:00:07	00:00:07
	13:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:01:24	00:01:24	00:00:05	00:00:05
	15:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:12	00:03:29	00:03:29	00:00:12	00:00:12
														00.00.00	00.00.00		00.00.10
	17:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:11	00:00:10	00:03:20	00:02:00	00:00:10	00:00:10
	18:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:10	00:08:27	00:07:20	00:00:12	00:00:12
RealBellavistaHo	18:00:00 otel	2 10	2 7		100.0% 70.0%	0 0	⊘	0.0% 0.0%	0 3	⊘	0.0% 30.0%	00:00:12 00:00:15	00:00:12 00:00:07	00:08:27 00:07:42	00:07:20 00:02:32	00:00:12 00:00:08	00:00:12 00:00:08
RealBellavistaHo	18:00:00 otel 11:00:00	2 10 1	2 7 1	() () ()	100.0% 70.0% 100.0%	0 0 0	⊘	0.0% 0.0% 0.0%	0 3 0	⊘ ⊗	0.0% 30.0% 0.0%	00:00:12 00:00:15 00:00:09	00:00:12 00:00:07 00:00:09	00:08:27 00:07:42 00:04:02	00:07:20 00:02:32 00:04:02	00:00:12 00:00:08 00:00:09	00:00:12 00:00:08 00:00:09
RealBellavistaHo	18:00:00 otel 11:00:00 12:00:00	2 10 1	2 7 1	✓✓✓	100.0% 70.0% 100.0%	0 0 0	Ø Ø	0.0% 0.0% 0.0% 0.0%	0 3 0	⊗ ⊗ ⊘	0.0% 30.0% 0.0% 0.0%	00:00:12 00:00:15 00:00:09 00:00:03	00:00:12 00:00:07 00:00:09 00:00:03	00:08:27 00:07:42 00:04:02 00:00:43	00:07:20 00:02:32 00:04:02 00:00:43	00:00:12 00:00:08 00:00:09 00:00:03	00:00:12 00:00:08 00:00:09 00:00:03
RealBellavistaHo	18:00:00	2 10 1 1	2 7 1 1		100.0% 70.0% 100.0% 100.0%	0 0 0 0	ØØØØ	0.0% 0.0% 0.0% 0.0% 0.0%	0 3 0 0	∅∅∅∅	0.0% 30.0% 0.0% 0.0%	00:00:12 00:00:15 00:00:09 00:00:03 00:00:08	00:00:12 00:00:07 00:00:09 00:00:03 00:00:08	00:08:27 00:07:42 00:04:02 00:00:43 00:00:50	00:07:20 00:02:32 00:04:02 00:00:43 00:00:50	00:00:12 00:00:08 00:00:09 00:00:03 00:00:08	00:00:12 00:00:08 00:00:09 00:00:03 00:00:08
RealBellavistaHo	18:00:00 Detel 11:00:00 12:00:00 13:00:00 14:00:00	2 10 1 1 1 2	2 7 1 1 1 2		100.0% 70.0% 100.0% 100.0% 100.0%	0 0 0 0 0		0.0% 0.0% 0.0% 0.0% 0.0%	0 3 0 0 0	Ø Ø Ø	0.0% 30.0% 0.0% 0.0% 0.0%	00:00:12 00:00:15 00:00:09 00:00:03 00:00:08 00:00:09	00:00:12 00:00:07 00:00:09 00:00:03 00:00:08 00:00:07	00:08:27 00:07:42 00:04:02 00:00:43 00:00:50 00:01:48	00:07:20 00:02:32 00:04:02 00:00:43 00:00:50 00:01:17	00:00:12 00:00:08 00:00:09 00:00:03 00:00:08 00:00:07	00:00:12 00:00:08 00:00:09 00:00:03 00:00:08 00:00:07
RealBellavistaHo	18:00:00 otel 11:00:00 12:00:00 13:00:00 14:00:00 17:00:00	2 10 1 1 1 2	2 7 1 1 1 2		100.0% 70.0% 100.0% 100.0% 100.0% 100.0%	0 0 0 0 0 0	9 9 9 9	0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 3 0 0 0 0		0.0% 30.0% 0.0% 0.0% 0.0% 0.0%	00:00:12 00:00:15 00:00:09 00:00:03 00:00:08 00:00:09 00:00:04	00:00:12 00:00:07 00:00:09 00:00:03 00:00:08 00:00:07 00:00:04	00:08:27 00:07:42 00:04:02 00:00:43 00:00:50 00:01:48 00:01:55	00:07:20 00:02:32 00:04:02 00:00:43 00:00:50 00:01:17 00:01:55	00:00:12 00:00:08 00:00:09 00:00:03 00:00:08 00:00:07 00:00:04	00:00:12 00:00:08 00:00:09 00:00:03 00:00:08 00:00:07 00:00:04
RealBellavistaHo	18:00:00 otel 11:00:00 12:00:00 13:00:00 14:00:00 17:00:00 18:00:00	2 10 1 1 1 2	2 7 1 1 1 2		100.0% 70.0% 100.0% 100.0% 100.0%	0 0 0 0 0		0.0% 0.0% 0.0% 0.0% 0.0%	0 3 0 0 0	Ø Ø Ø	0.0% 30.0% 0.0% 0.0% 0.0%	00:00:12 00:00:15 00:00:09 00:00:03 00:00:08 00:00:09	00:00:12 00:00:07 00:00:09 00:00:03 00:00:08 00:00:07	00:08:27 00:07:42 00:04:02 00:00:43 00:00:50 00:01:48	00:07:20 00:02:32 00:04:02 00:00:43 00:00:50 00:01:17	00:00:12 00:00:08 00:00:09 00:00:03 00:00:08 00:00:07	00:00:12 00:00:08 00:00:09 00:00:03 00:00:08 00:00:07

Service Performance Report

	10:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:07	00:06:16	00:04:48	00:00:07	00:00:07
	11:00:00	1	1	S	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:10	00:00:07	00:00:16	00:04:46	00:00:07	00:00:07
		1	·						0	9							
	12:00:00		1		100.0%	0	O	0.0%		0	0.0%	00:00:09	00:00:09	00:07:10	00:07:10	00:00:09	00:00:09
	14:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:07	00:02:19	00:02:14	00:00:10	00:00:10
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:04:38	00:04:38	00:00:04	00:00:04
	16:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:08:45	00:05:14	00:00:06	00:00:06
	17:00:00	4	4		100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:02:18	00:01:12	00:00:06	00:00:06
	18:00:00	1	0	8	0.0%	0	⊘	0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:07	00:00:00
09-11-2018		41	39	Ø	95.1%	1	Ø	2.4%	1	②	2.4%	00:00:19	00:00:09	00:09:57	00:02:39	00:00:11	00:00:10
GrdRealSantaEulali		9	8	Ø	88.9%	0	Ø	0.0%	1	0	11.1%	00:00:16	00:00:09	00:08:58	00:02:56	00:00:12	00:00:12
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:16	00:00:09	00:03:46	00:03:46	00:00:18	00:00:18
	13:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:01:59	00:01:59	00:00:05	00:00:05
	14:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:08:58	00:08:58	00:00:09	00:00:09
	15:00:00	4	4		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:02:09	00:01:24	00:00:12	00:00:12
	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:14	00:00:14	00:03:15	00:03:15	00:00:14	00:00:14
	18:00:00	1	0		0.0%	0		0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:16	00:00:00
RealBellavistaHotel	I	16	15		93.8%	1		6.3%	0	②	0.0%	00:00:15	00:00:09	00:09:57	00:02:43	00:00:11	00:00:09
	09:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:01:44	00:01:20	80:00:00	00:00:08
	10:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:09	00:02:14	00:01:14	00:00:09	00:00:09
	11:00:00	1	1		100.0%	0		0.0%	0	②	0.0%	00:00:07	00:00:07	00:01:15	00:01:15	00:00:07	00:00:07
	12:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:09:57	00:09:57	00:00:07	00:00:07
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:05:18	00:03:40	00:00:07	00:00:07
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:01:32	00:01:32	00:00:07	00:00:07
	16:00:00	5	4	0	80.0%	1	8	20.0%	0	②	0.0%	00:00:15	00:00:10	00:06:03	00:02:56	00:00:13	00:00:06
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:05:30	00:05:30	00:00:24	00:00:24
	18:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:11	00:01:58	00:01:17	00:00:11	00:00:11
RealMarinaHotel/Re	esi	16	16	Ø	100.0%	0	②	0.0%	0	②	0.0%	00:00:19	00:00:10	00:06:27	00:02:25	00:00:11	00:00:11
	09:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:01:06	00:01:02	00:00:14	00:00:14
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:10	00:01:33	00:01:33	00:00:10	00:00:10
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:01:59	00:01:59	00:00:07	00:00:07
	12:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:05:54	00:02:54	00:00:08	00:00:08
	14:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:02:53	00:02:12	00:00:17	00:00:17
	16:00:00	6	6	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:19	00:00:11	00:06:27	00:02:47	00:00:11	00:00:11
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:14	00:00:14	00:03:00	00:03:00	00:00:14	00:00:14
10-11-2018		17	12	<u>()</u>	70.6%	0		0.0%	5	(3)	29.4%	00:00:15	00:00:08	00:11:17	00:05:01	00:00:11	00:00:10
GrdRealSantaEulali	ia	1	1	O	100.0%	0	O	0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:03:08	00:03:08	00:00:09	00:00:09
	14:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:03:08	00:03:08	00:00:09	00:00:09
RealBellavistaHotel	I	4	4		100.0%	0		0.0%	0	②	0.0%	00:00:13	00:00:09	00:09:26	00:05:26	00:00:09	00:00:09
	10:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:04:08	00:04:08	00:00:08	00:00:08
	13:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:09:26	00:09:26	00:00:04	00:00:04
	15:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:13	00:00:12	00:04:46	00:04:05	00:00:12	00:00:12
RealMarinaHotel/Re		12	7		58.3%	0	②	0.0%	5	(S)	41.7%	00:00:15	00:00:08	00:11:17	00:05:03	00:00:11	00:00:11
	10:00:00	2	1		50.0%	0		0.0%	1	S	50.0%	00:00:15	00:00:12	00:05:01	00:05:01	00:00:12	00:00:08
	11:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:05	00:03:25	00:02:12	00:00:14	00:00:14
	12:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:11:17	00:11:17	00:00:04	00:00:04
	14:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:04	00:00:14	00:00:40	00:00:40	00:00:14	00:00:14
	15:00:00	3	1	S	33.3%	0		0.0%	2	8	66.7%	00:00:14	00:00:14	00:10:18	00:10:18	00:00:14	00:00:14
	16:00:00	3	1	S	33.3%	0		0.0%	2	8	66.7%	00:00:05	00:00:08	00:10:10	00:10:10	00:00:10	00:00:21
	10.00.00	3	'	-	JJ.J /0	U		0.070			00.7 /0	00.00.10	00.00.00	00.05.41	00.03.41	00.00.12	00.00.21

Service Performance Report

12-11-2018		35	35		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:14:34	00:03:20	00:00:11	00:00:11
GrdRealSantaEul	lalia	11	11		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:14:34	00:05:27	00:00:11	00:00:11
	09:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:07:12	00:07:12	00:00:07	00:00:07
	10:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:09	00:06:37	00:05:00	00:00:09	00:00:09
	12:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:02:02	00:02:00	00:00:13	00:00:13
	15:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:08	00:14:34	00:06:01	00:00:08	00:00:08
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:06:20	00:06:20	00:00:23	00:00:23
	18:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:08	00:07:56	00:07:12	00:00:10	00:00:10
RealBellavistaHo	tel	7	7		100.0%	0		0.0%	0	②	0.0%	00:00:15	00:00:09	00:03:13	00:01:51	00:00:12	00:00:12
	11:00:00	3	3		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:07	00:03:13	00:02:00	00:00:10	00:00:10
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:14	00:00:14	00:02:23	00:02:23	00:00:14	00:00:14
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:02:12	00:01:14	00:00:21	00:00:21
	17:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:13	00:00:10	00:02:02	00:01:58	00:00:10	00:00:10
RealMarinaHotel/	/Resi	17	17		100.0%	0	②	0.0%	0	②	0.0%	00:00:15	00:00:09	00:06:55	00:02:44	00:00:12	00:00:12
	09:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:02:36	00:02:36	00:00:06	00:00:06
	10:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:02:29	00:01:48	00:00:12	00:00:12
	12:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:05:13	00:02:06	00:00:13	00:00:13
	13:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:02:36	00:01:35	00:00:18	00:00:18
	14:00:00	7	7	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:13	00:00:08	00:06:55	00:03:48	00:00:09	00:00:09
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:06:36	00:06:36	00:00:04	00:00:04
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:01:10	00:00:46	00:00:25	00:00:25
13-11-2018		52	51	②	98.1%	1	②	1.9%	0	②	0.0%	00:00:15	00:00:09	00:10:23	00:03:16	00:00:16	00:00:13
GrdRealSantaEul	lalia	20	20	Ø	100.0%	0	②	0.0%	0	②	0.0%	00:00:15	00:00:09	00:08:38	00:03:20	00:00:11	00:00:11
	10:00:00	4	4		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:07	00:08:19	00:03:28	00:00:07	00:00:07
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:01:20	00:01:20	00:00:20	00:00:20
	12:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:01:49	00:01:49	00:00:07	00:00:07
	13:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:11	00:05:45	00:05:45	00:00:11	00:00:11
	14:00:00	3	3		100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:08	00:08:38	00:04:32	00:00:08	00:00:08
	15:00:00	4	4		100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:06	00:03:16	00:02:00	00:00:07	00:00:07
	16:00:00	4	4		100.0%	0		0.0%	0	S	0.0%	00:00:15	00:00:12	00:03:09	00:02:29	00:00:18	00:00:18
	17:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:07:55	00:04:20	00:00:22	00:00:22
	18:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:11	00:08:17	00:08:17	00:00:11	00:00:11
RealBellavistaHo	tel	12	12	②	100.0%	0	②	0.0%	0	②	0.0%	00:00:15	00:00:09	00:10:23	00:03:38	00:00:11	00:00:11
	09:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:08	00:10:23	00:07:42	00:00:08	00:00:08
	12:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	80:00:00	00:00:08	00:03:36	00:03:36	00:00:08	00:00:08
	13:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	80:00:00	00:00:07	00:06:38	00:03:34	00:00:07	00:00:07
	14:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:01:55	00:01:46	00:00:06	00:00:06
	15:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:13	00:04:33	00:04:33	00:00:26	00:00:26
	16:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:02:12	00:02:12	00:00:20	00:00:20
	17:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:04:54	00:02:22	00:00:12	00:00:12
RealMarinaHotel/	/Resi	20	19	②	95.0%	1	②	5.0%	0	②	0.0%	00:00:15	00:00:10	00:08:44	00:02:59	00:00:23	00:00:16
	09:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:09	00:00:06	00:01:00	00:00:38	00:00:07	00:00:07
	10:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:13	00:04:34	00:02:47	00:00:26	00:00:26
	11:00:00	1	1		100.0%	0	Ø	0.0%	0		0.0%	00:00:09	00:00:09	00:02:08	00:02:08	00:00:09	00:00:09
	12:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:10	00:08:44	00:05:32	00:00:10	00:00:10
	13:00:00	4	3	()	75.0%	1	8	25.0%	0		0.0%	00:00:15	00:00:11	00:07:32	00:04:24	00:01:04	00:00:32
	14:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:14	00:00:12	00:03:36	00:02:34	00:00:12	00:00:12
	15:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:12	00:00:11	00:02:55	00:02:16	00:00:12	00:00:12

Service Performance Report

	16:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:03:09	00:03:09	00:00:09	00:00:09
	17:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:06:27	00:03:42	00:00:15	00:00:15
14-11-2018		43	42		97.7%	1		2.3%	0		0.0%	00:00:15	00:00:08	00:10:53	00:02:36	00:00:11	00:00:09
GrdRealSantaEu	ulalia	22	22		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:06:32	00:02:26	00:00:10	00:00:10
	09:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:09	00:02:55	00:01:16	00:00:10	00:00:10
	10:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:11	00:05:47	00:04:42	00:00:11	00:00:11
	11:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:06:30	00:02:02	00:00:17	00:00:17
	12:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:08	00:04:39	00:02:17	00:00:09	00:00:09
	13:00:00	3	3		100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:04	00:03:39	00:02:12	00:00:06	00:00:06
	15:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:02:26	00:02:02	00:00:14	00:00:14
	16:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:11	00:00:08	00:05:02	00:02:03	00:00:08	00:00:08
	17:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:06	00:03:15	00:02:04	00:00:06	00:00:06
	18:00:00	2	2		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:12	00:06:32	00:03:48	00:00:12	00:00:12
RealBellavistaHe	otel	10	9		90.0%	1	<u>()</u>	10.0%	0	②	0.0%	00:00:15	00:00:08	00:07:12	00:03:10	00:00:15	00:00:10
	10:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:04:05	00:04:05	00:00:21	00:00:21
	11:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:07:12	00:04:14	00:00:12	00:00:12
	12:00:00	3	2	()	66.7%	1	8	33.3%	0	Ø	0.0%	00:00:15	00:00:11	00:05:17	00:04:35	00:00:26	00:00:09
	15:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:02:26	00:02:26	00:00:05	00:00:05
	16:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:03	00:00:03	00:02:48	00:02:48	00:00:03	00:00:03
	17:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:13	00:00:08	00:02:47	00:01:35	00:00:10	00:00:10
RealMarinaHote	I/Resi	11	11		100.0%	0		0.0%	0		0.0%	00:00:14	00:00:07	00:10:53	00:02:32	00:00:08	00:00:08
	09:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:10:53	00:10:53	00:00:04	00:00:04
	10:00:00	3	3	②	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:02:21	00:01:17	00:00:05	00:00:05
	11:00:00	4	4	②	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:13	00:00:07	00:04:21	00:02:13	00:00:08	00:00:08
	13:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:02:16	00:02:16	00:00:07	00:00:07
	14:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:14	00:00:14	00:02:55	00:02:55	00:00:14	00:00:14
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:11	00:00:11	00:00:41	00:00:41	00:00:11	00:00:11
15-11-2018		29	28	②	96.6%	1		3.4%	0	⊘	0.0%	00:00:15	00:00:08	00:13:40	00:02:28	00:00:10	00:00:08
GrdRealSantaΕι	ulalia	8	7	②	87.5%	1	0	12.5%	0	②	0.0%	00:00:15	00:00:09	00:13:40	00:03:32	00:00:17	00:00:10
	09:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:11	00:01:21	00:01:21	00:00:11	00:00:11
	10:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:08	00:04:14	00:02:21	00:00:20	00:00:20
	13:00:00	1	0	8	0.0%	1	×	100.0%	0		0.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:01:08	00:00:00
	15:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:05	00:13:40	00:04:22	00:00:05	00:00:05
	16:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:11	00:06:28	00:06:28	00:00:11	00:00:11
	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:13	00:01:50	00:01:50	00:00:13	00:00:13
RealBellavistaHe	otel	7	7		100.0%	0		0.0%	0	②	0.0%	00:00:12	00:00:08	00:04:11	00:01:22	00:00:08	00:00:08
	09:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:09	80:00:00	00:04:11	00:02:44	80:00:00	00:00:08
	10:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:00:32	00:00:32	00:00:07	00:00:07
	13:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:01:04	00:01:04	00:00:07	00:00:07
	15:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:00:59	00:00:59	00:00:06	00:00:06
	16:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	80:00:00	00:00:08	00:00:43	00:00:43	00:00:08	00:00:08
	17:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:12	00:00:12	00:00:47	00:00:47	00:00:12	00:00:12
RealMarinaHote	I/Resi	14	14	Ø	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:12	00:00:07	00:11:16	00:02:22	00:00:08	00:00:08
	09:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:05	00:05:23	00:02:23	00:00:06	00:00:06
	11:00:00	3	3	Ø	100.0%	0		0.0%	0		0.0%	00:00:11	00:00:08	00:02:57	00:01:10	00:00:09	00:00:09
	12:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:01:31	00:01:31	00:00:07	00:00:07
	13:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:09	00:02:59	00:02:59	00:00:09	00:00:09
	14:00:00	3	3		100.0%	0		0.0%	0	S	0.0%	00:00:12	00:00:07	00:11:16	00:05:19	00:00:07	00:00:07

Service Performance Report

	16:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:12	00:00:10	00:01:14	00:01:02	00:00:10	00:00:10
	18:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:01:00	00:01:00	00:00:06	00:00:06
16-11-2018		24	23		95.8%	1		4.2%	0	②	0.0%	00:00:15	00:00:08	00:11:45	00:03:51	00:00:12	00:00:08
GrdRealSantaEul	alia	8	8		100.0%	0		0.0%	0	Ø	0.0%	00:00:13	00:00:08	00:08:58	00:03:11	00:00:08	00:00:08
	10:00:00	3	3		100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:08	00:08:58	00:04:14	00:00:08	00:00:08
	13:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:06:21	00:06:21	00:00:06	00:00:06
	14:00:00	2	2	Ø	100.0%	0		0.0%	0		0.0%	00:00:07	00:00:05	00:02:38	00:02:05	00:00:05	00:00:05
	17:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:09	00:00:09	00:00:45	00:00:45	00:00:09	00:00:09
	18:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:14	00:00:14	00:01:31	00:01:31	00:00:14	00:00:14
RealBellavistaHot	tel	4	4		100.0%	0		0.0%	0	②	0.0%	00:00:09	00:00:08	00:10:50	00:03:23	00:00:08	00:00:08
	09:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:00:52	00:00:52	00:00:05	00:00:05
	10:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:04:09	00:04:09	00:00:09	00:00:09
	14:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:09	00:00:09	00:00:51	00:00:51	00:00:09	00:00:09
	16:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:10:50	00:05:32	00:00:08	00:00:08
RealMarinaHotel/	Resi	12	11		91.7%	1		8.3%	0	Ø	0.0%	00:00:15	00:00:08	00:11:45	00:04:28	00:00:17	00:00:09
	12:00:00	4	4	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:06:59	00:02:26	00:00:06	00:00:06
	14:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:06:37	00:06:37	00:00:06	00:00:06
	15:00:00	2	2	Ø	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:05:50	00:03:14	00:00:14	00:00:14
	16:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:02:12	00:02:12	00:00:08	00:00:08
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:10:10	00:10:10	00:00:09	00:00:09
	18:00:00	3	2	()	66.7%	1	8	33.3%	0	Ø	0.0%	00:00:15	00:00:08	00:11:45	00:07:40	00:00:42	00:00:12
17-11-2018		12	12		100.0%	0		0.0%	0	②	0.0%	00:00:15	00:00:09	00:06:16	00:03:02	00:00:11	00:00:11
GrdRealSantaEul	alia	5	5	Ø	100.0%	0	2	0.0%	0	Ø	0.0%	00:00:13	00:00:11	00:06:16	00:04:18	00:00:11	00:00:11
	10:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:12	00:05:01	00:05:01	00:00:12	00:00:12
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:06:16	00:06:16	00:00:09	00:00:09
	14:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:11	00:00:10	00:06:02	00:04:36	00:00:10	00:00:10
	15:00:00	1	1	Ø	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:13	00:00:13	00:01:01	00:01:01	00:00:13	00:00:13
RealBellavistaHot	tel	2	2	②	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:05:18	00:03:14	00:00:18	00:00:18
	10:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:05:18	00:03:14	00:00:18	00:00:18
RealMarinaHotel/	Resi	5	5	②	100.0%	0		0.0%	0	②	0.0%	00:00:13	00:00:08	00:02:33	00:01:40	00:00:08	00:00:08
	09:00:00	2	2	②	100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:04	00:01:00	00:00:51	00:00:05	00:00:05
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	80:00:00	00:02:17	00:02:17	00:00:08	00:00:08
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:13	00:00:13	00:02:33	00:02:33	00:00:13	00:00:13
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	80:00:00	80:00:00	00:01:49	00:01:49	00:00:08	00:00:08
19-11-2018		32	32	②	100.0%	0		0.0%	0	②	0.0%	00:00:15	00:00:09	00:19:20	00:04:21	00:00:10	00:00:10
GrdRealSantaEul	alia	13	13	Ø	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:19:20	00:05:18	00:00:09	00:00:09
	09:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:02:06	00:01:34	00:00:14	00:00:14
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:13	00:00:13	00:01:28	00:01:28	00:00:13	00:00:13
	11:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:06	00:05:53	00:04:24	00:00:07	00:00:07
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:03:55	00:03:55	00:00:06	00:00:06
	13:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:10	00:09:18	00:07:00	00:00:10	00:00:10
	16:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:13	00:00:09	00:19:20	00:10:50	00:00:09	00:00:09
	17:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:02:53	00:02:30	00:00:08	00:00:08
RealBellavistaHot	tel	8	8	②	100.0%	0	②	0.0%	0	②	0.0%	00:00:15	00:00:10	00:06:06	00:02:08	00:00:10	00:00:10
	09:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:01:53	00:01:53	00:00:05	00:00:05
	10:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:11	00:00:08	00:00:30	00:00:30	00:00:08	00:00:08
	11:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:11	00:02:43	00:02:43	00:00:11	00:00:11
	13:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:11	00:00:36	00:00:36	00:00:11	00:00:11

Service Performance Report

	17.00.00	4	4		400.00/	0		0.00/			0.00/	00.00.00	00-00-00	00.00.00	00.00.00	00-00-00	00.00.00
	17:00:00	1	1	9	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:02:22	00:02:22	00:00:08	00:00:08
D 184 : 11 / 16	18:00:00	2	2	Ø	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:12	00:06:06	00:04:16	00:00:12	00:00:12
RealMarinaHotel/		11	11	Ø	100.0%	0	O	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:17:37	00:04:51	00:00:12	00:00:12
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:01:02	00:01:02	00:00:23	00:00:23
	12:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:12	00:02:45	00:02:34	00:00:12	00:00:12
	13:00:00	2	2	Ø	100.0%	0		0.0%	0		0.0%	00:00:11	00:00:08	00:01:23	00:01:14	00:00:08	00:00:08
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:13	00:17:37	00:17:37	00:00:13	00:00:13
	15:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:06:36	00:04:34	00:00:12	00:00:12
	17:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:10	80:00:00	00:11:44	00:06:41	80:00:00	00:00:08
20-11-2018		33	33	②	100.0%	0	②	0.0%	0	②	0.0%	00:00:15	00:00:09	00:08:36	00:02:39	00:00:13	00:00:13
GrdRealSantaEul	lalia	15	15		100.0%	0	②	0.0%	0	②	0.0%	00:00:15	00:00:10	00:05:46	00:02:26	00:00:15	00:00:15
	10:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:01:39	00:01:39	00:00:07	00:00:07
	11:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:10	00:03:17	00:03:17	00:00:10	00:00:10
	12:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:05:46	00:03:07	00:00:32	00:00:32
	13:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:14	00:00:11	00:03:39	00:01:52	00:00:11	00:00:11
	14:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:05:01	00:03:11	00:00:08	00:00:08
	15:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:05:07	00:02:39	00:00:16	00:00:16
	16:00:00	2	2		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:01:33	00:00:58	00:00:14	00:00:14
	17:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:13	00:00:13	00:02:13	00:02:13	00:00:13	00:00:13
	18:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:14	00:00:14	00:02:34	00:02:34	00:00:14	00:00:14
RealBellavistaHo	otel	9	9		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:08:36	00:02:46	00:00:10	00:00:10
	10:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:03:13	00:02:14	00:00:13	00:00:13
	11:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:00:49	00:00:49	00:00:06	00:00:06
	12:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:01:56	00:01:56	00:00:08	00:00:08
	13:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:08	00:08:36	00:04:47	00:00:08	00:00:08
	15:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:05:26	00:02:58	00:00:08	00:00:08
RealMarinaHotel/	/Resi	9	9		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:05:41	00:02:51	00:00:13	00:00:13
	09:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:03:52	00:03:52	00:00:05	00:00:05
	10:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:05	00:01:38	00:01:28	00:00:06	00:00:06
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:05:11	00:05:11	00:00:08	00:00:08
	16:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:03	00:00:03	00:03:24	00:03:24	00:00:03	00:00:03
	17:00:00	4	4		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:11	00:05:41	00:03:24	00:00:23	00:00:23
	17.00.00																
21-11-2018	lelie	29	28	Ø	96.6%	0	②	0.0%	1	Ø	3.4%	00:00:15	00:00:09	00:08:43	00:02:10	00:00:11	00:00:11
GrdRealSantaEul		6	5	<u>()</u>	83.3%	0		0.0%	1	(S)	16.7%	00:00:15	00:00:09	00:04:38	00:02:39	00:00:10	00:00:11
	13:00:00	2	2	9	100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:02:42	00:02:10	00:00:09	00:00:09
	14:00:00	1	1	9	100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:02:42	00:02:42	00:00:06	00:00:06
	15:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:01:35	00:01:35	00:00:21	00:00:21
	18:00:00	2	1	•	50.0%	0	Ø	0.0%	1	8	50.0%	00:00:10	00:00:10	00:04:38	00:04:38	00:00:08	00:00:10
RealBellavistaHo		10	10	②	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:04:46	00:01:41	00:00:10	00:00:10
	09:00:00	1	1	Ø	100.0%	0	9	0.0%	0	9	0.0%	00:00:08	00:00:08	00:00:35	00:00:35	00:00:08	00:00:08
	10:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:14	00:00:10	00:01:37	00:01:01	00:00:10	00:00:10
	13:00:00	1	1		100.0%	0	Ø	0.0%	0		0.0%	00:00:05	00:00:05	00:01:20	00:01:20	00:00:05	00:00:05
	14:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:11	00:02:36	00:01:36	00:00:11	00:00:11
	15:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:04:46	00:03:18	00:00:16	00:00:16
	18:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:03	00:00:03	00:01:32	00:01:32	00:00:03	00:00:03
RealMarinaHotel/	/Resi	13	13	②	100.0%	0	②	0.0%	0	②	0.0%	00:00:15	00:00:09	00:08:43	00:02:18	00:00:12	00:00:12
realmarmariotes,							-			-							
Treatment and total	09:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:13	00:03:46	00:03:46	00:00:26	00:00:26

Service Performance Report

	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:11	00:00:19	00:00:19	00:00:11	00:00:11
	12:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:10	00:05:50	00:04:30	00:00:10	00:00:10
	13:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:04:32	00:04:32	00:00:09	00:00:09
	14:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:13	00:00:07	00:00:47	00:00:36	00:00:13	00:00:13
	15:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:08:43	00:03:59	00:00:16	00:00:16
	16:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:03:56	00:01:24	00:00:10	00:00:10
	17:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:01:30	00:01:30	00:00:05	00:00:05
22-11-2018		25	24		96.0%	0		0.0%	0		0.0%	00:00:18	00:00:11	00:14:55	00:03:43	00:00:14	00:00:14
GrdRealSantaE	ulalia	12	11		91.7%	0		0.0%	0	Ø	0.0%	00:00:18	00:00:11	00:10:26	00:02:57	00:00:16	00:00:16
	10:00:00	4	3	(1)	75.0%	0		0.0%	0	Ø	0.0%	00:00:18	00:00:12	00:06:08	00:01:50	00:00:10	00:00:08
	12:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:10	00:07:24	00:04:49	00:00:10	00:00:10
	13:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:01:50	00:01:50	00:00:35	00:00:35
	15:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:14	00:00:14	00:10:26	00:10:26	00:00:14	00:00:14
	16:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:01:48	00:01:47	00:00:25	00:00:25
	17:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:14	00:00:14	00:00:39	00:00:39	00:00:14	00:00:14
	18:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:14	00:00:14	00:02:00	00:02:00	00:00:14	00:00:14
RealBellavistaH		7	7		100.0%	0		0.0%	0	Ø	0.0%	00:00:14	00:00:14	00:06:04	00:02:43	00:00:14	00:00:14
rtoui 2011 u violai	10:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:02:01	00:01:34	00:00:08	00:00:08
	14:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:12	00:06:04	00:06:01	00:00:18	00:00:18
	16:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:14	00:00:09	00:01:30	00:01:03	00:00:12	00:00:12
	18:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:14	00:00:11	00:03:23	00:03:23	00:00:12	00:00:12
RealMarinaHote		·												00:03:25	00:06:12	00:00:11	00:00:11
Nealwal IIIai lote	11:00:00	6	6 1		100.0% 100.0%	0 0		0.0% 0.0%	0		0.0% 0.0%	00:00:15 00:00:09	00:00:12 00:00:09	00:14:33	00:01:40	00:00:09	00:00:14
	13:00:00	1	1	Ø	100.0%	0		0.0%	0	O	0.0%	00:00:03	00:00:12	00:06:00	00:06:00	00:00:25	00:00:03
	14:00:00	2	2	S	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:12	00:14:55	00:00:00	00:00:12	00:00:23
	16:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:13	00:00:12	00:14:33	00:12:16	00:00:12	00:00:12
	17:00:00	1	1		100.0%	0		0.0%	0	O	0.0%	00:00:13	00:00:13	00:09:30	00:09:30	00:00:13	00:00:13
00.44.0040	17.00.00	·												00:01:09	00:02:57	00:00:12	00:00:12
23-11-2018 GrdRealSantaE	iulalia	35	35		100.0%	0	O	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:11:09	00:02:37	00:00:12	00:00:12
GrukeaiSaniaE	09:00:00	12 2	12 2		100.0% 100.0%	0		0.0% 0.0%	0		0.0% 0.0%	00:00:15 00:00:15	00:00:11 00:00:13	00:10:08	00:02:21	00:00:13	00:00:19
	10:00:00	2	2	Ø	100.0%	0	O	0.0%	0	O	0.0%	00:00:15	00:00:13	00:10:08	00:00:42	00:00:24	00:00:24
	12:00:00	1	1	O	100.0%	0		0.0%	0	Ø	0.0%	00:00:13	00:00:12	00:02:40		00:00:24	00:00:12
	14:00:00	2	2		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:12	00:00:33	00:00:33	00:00:12	00:00:12
	15:00:00			S			Ø										
	16:00:00	1	2	Ø	100.0%	0	Ø	0.0%	0	⊘	0.0%	00:00:10 00:00:10	00:00:09	00:01:34	00:01:24	00:00:09	00:00:09
	17:00:00	2	2	3	100.0%		Ø	0.0%	0	Ø	0.0%	00:00:10					00:00:10
RealBellavistaH						0							00:00:10	00:01:02	00:00:54	00:00:10	
Realbellavistar	09:00:00	12 1	12		100.0% 100.0%	0		0.0% 0.0%	0	Ø	0.0% 0.0%	00:00:15 00:00:05	00:00:09	00:11:09	00:03:14	00:00:12 00:00:05	00:00:12 00:00:05
	10:00:00	3	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:02:45	00:02:45	00:00:08	00:00:08
	11:00:00	2	3	S	100.0%		Ø	0.0%	0	Ø	0.0%	00:00:09					00:00:13
	12:00:00	1	1	S	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:11:09	00:04:55	00:00:13	00:00:13
	14:00:00			Ø	100.0%		Ø	0.0%		Ø	0.0%	00:00:10	00:00:10			00:00:11	00:00:11
		3	3			0			0	Ø				00:01:55	00:01:23		
PoolMorinal Late	16:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:11	00:04:41	00:04:40	00:00:22	00:00:22
RealMarinaHote		11	11	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:14	00:00:10	00:09:48	00:03:13	00:00:10	00:00:10
	10:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:09:48	00:09:48	00:00:07	00:00:07
	11:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:09	00:02:50	00:02:00	00:00:09	00:00:09
	13:00:00	3	3	9	100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:10	00:07:32	00:04:08	00:00:09	00:00:09
	14:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:09	00:04:57	00:02:52	00:00:08	00:00:08

Service Performance Report

	16:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:14	00:00:12	00:01:06	00:00:50	00:00:12	00:00:12
	17:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:12	00:01:15	00:01:15	00:00:12	00:00:12
24-11-2018		11	5	(2)	45.5%	1		9.1%	5	(45.5%	00:00:15	00:00:11	00:07:39	00:03:03	00:00:23	00:00:13
GrdRealSantaEu	ulalia	1	1		100.0%	0	O	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:05:02	00:05:02	00:00:06	00:00:06
	16:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:05:02	00:05:02	00:00:06	00:00:06
RealBellavistaH		9	3	&	33.3%	1		11.1%	5	8	55.6%	00:00:15	00:00:11	00:07:39	00:03:15	00:00:26	00:00:16
riodi Bollaviolari	09:00:00	2	1		50.0%	0		0.0%	1	S	50.0%	00:00:15	00:00:11	00:07:39	00:07:39	00:00:21	00:00:27
	10:00:00	2	0	8	0.0%	1	(X)	50.0%	1	8	50.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:01:06	00:00:00
	12:00:00	3	0	8	0.0%	0		0.0%	3	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:14	00:00:00
	14:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:00:54	00:00:54	00:00:07	00:00:07
	16:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:14	00:00:14	00:00:04	00:00:04	00:00:14	00:00:14
RealMarinaHote		·												00:00:28	00:00:28	00:00:14	00:00:14
Realivial Illanote	14:00:00	1	1		100.0% 100.0%	0		0.0% 0.0%	0	S	0.0% 0.0%	00:00:13 00:00:13	00:00:13 00:00:13	00:00:28	00:00:28	00:00:13	00:00:13
00.44.0040	14.00.00	·				-								00:08:04	00:03:21	00:00:15	00:00:15
26-11-2018	ulalia	34	34	Ø	100.0%	0	②	0.0%	0	O	0.0%	00:00:15	00:00:10				
GrdRealSantaEu		10	10		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:08:04	00:03:47	00:00:19	00:00:19
	12:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:01:55	00:01:55	00:01:21	00:01:21
	15:00:00	2	2	3	100.0%	0		0.0%	0	Ø	0.0%	00:00:14	00:00:12	00:03:41	00:02:02	00:00:12	00:00:12
	16:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:09	00:06:13	00:03:58	00:00:09	00:00:09
	17:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:06:31	00:03:55	00:00:14	00:00:14
	18:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:12	00:08:04	00:08:04	00:00:12	00:00:12
RealBellavistaH		9	9	Ø	100.0%	0	O	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:04:30	00:02:27	00:00:13	00:00:13
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:09	00:03:35	00:02:08	00:00:09	00:00:09
	12:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:03:47	00:02:16	00:00:08	80:00:00
	14:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:04:30	00:03:47	00:00:22	00:00:22
	15:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:02:42	00:01:40	00:00:16	00:00:16
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:11	00:00:11	00:02:25	00:02:25	00:00:11	00:00:11
RealMarinaHote		15	15	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:07:00	00:03:33	00:00:13	00:00:13
	10:00:00	2	2	Ø	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:12	00:03:55	00:03:50	00:00:18	00:00:18
	11:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:01:33	00:01:33	00:00:04	00:00:04
	12:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:07:00	00:03:21	00:00:13	00:00:13
	13:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:01:30	00:01:30	00:00:07	00:00:07
	14:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:12	00:06:56	00:04:10	00:00:16	00:00:16
	15:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:04	00:05:43	00:03:53	00:00:06	00:00:06
	16:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:06:04	00:04:56	00:00:15	00:00:15
	17:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:02:57	00:02:50	00:00:17	00:00:17
27-11-2018		41	38		92.7%	2		4.9%	1		2.4%	00:00:17	00:00:11	00:11:50	00:03:31	00:00:17	00:00:15
GrdRealSantaE	ulalia	14	13	②	92.9%	0		0.0%	1		7.1%	00:00:17	00:00:11	00:11:50	00:03:45	00:00:16	00:00:16
	09:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:12	00:03:43	00:03:43	00:00:12	00:00:12
	11:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:00:35	00:00:35	00:00:09	00:00:09
	12:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:03:14	00:03:14	00:00:05	00:00:05
	13:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:11	00:04:24	00:03:12	00:00:17	00:00:17
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:12	00:00:12	00:02:09	00:02:09	00:00:12	00:00:12
	15:00:00	3	3		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:04:20	00:02:53	00:00:17	00:00:17
	16:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:12	00:02:23	00:02:23	00:00:12	00:00:12
	17:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:17	00:00:12	00:11:50	00:06:28	00:00:22	00:00:22
	18:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:13	00:05:53	00:05:53	00:00:33	00:00:33
	19:00:00	1	0	8	0.0%	0		0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:09	00:00:00

Service Performance Report

	09:00:00	1	0		0.0%	1		100.0%	0		0.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:00:14	00:00:00
		3	-			·		0.0%		Ø							
	11:00:00		3		100.0%	0	Ø		0		0.0%	00:00:10	00:00:07	00:06:28	00:06:15	00:00:07	00:00:07
	13:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:02:27	00:01:48	00:00:08	00:00:08
	14:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:10	00:01:46	00:01:39	00:00:10	00:00:10
	17:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:08:40	00:08:40	00:00:10	00:00:10
	18:00:00	2	1		50.0%	1		50.0%	0		0.0%	00:00:09	00:00:09	00:01:18	00:01:18	00:01:00	00:00:09
RealMarinaH		16	16	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:07:34	00:03:04	00:00:17	00:00:17
	09:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:13	00:03:42	00:03:42	00:00:27	00:00:27
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:01:30	00:01:30	00:00:24	00:00:24
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:07	00:00:07	00:02:01	00:02:01	00:00:07	00:00:07
	12:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:14	00:00:14	00:06:04	00:04:24	00:00:14	00:00:14
	14:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:11	00:01:47	00:01:39	00:00:16	00:00:16
	15:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:11	00:07:09	00:07:09	00:00:11	00:00:11
	16:00:00	4	4		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:12	00:07:34	00:02:39	00:00:20	00:00:20
	17:00:00	4	4		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:11	00:04:34	00:03:02	00:00:17	00:00:17
28-11-2018		35	33	②	94.3%	0	②	0.0%	2	②	5.7%	00:00:19	00:00:09	00:11:10	00:02:51	00:00:11	00:00:11
GrdRealSanta	aEulalia	8	8	②	100.0%	0	②	0.0%	0	②	0.0%	00:00:19	00:00:09	00:11:10	00:02:40	00:00:11	00:00:11
	09:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:01:51	00:01:51	00:00:04	00:00:04
	10:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:11:10	00:04:19	00:00:05	00:00:05
	14:00:00	1	1	②	100.0%	0	Ø	0.0%	0	②	0.0%	00:00:15	00:00:11	00:02:29	00:01:05	00:00:37	00:00:37
	15:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:19	00:00:12	00:03:57	00:02:31	00:00:08	00:00:08
	16:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:05:12	00:03:58	00:00:09	00:00:09
RealBellavist	aHotel	12	12	②	100.0%	0	②	0.0%	0	②	0.0%	00:00:16	00:00:08	00:03:34	00:01:27	00:00:08	00:00:08
	09:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	②	0.0%	00:00:11	00:00:09	00:01:40	00:01:27	00:00:09	00:00:09
	11:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:16	00:00:09	00:01:56	00:01:26	00:00:07	00:00:07
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:01:46	00:01:46	00:00:06	00:00:06
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:03:34	00:03:34	00:00:06	00:00:06
	15:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:00:26	00:00:23	00:00:06	00:00:06
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:01:08	00:01:08	00:00:19	00:00:19
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:03	00:00:03	00:01:30	00:01:30	00:00:03	00:00:03
RealMarinaH	otel/Resi	15	13		86.7%	0	②	0.0%	2	()	13.3%	00:00:15	00:00:10	00:08:38	00:04:18	00:00:13	00:00:13
	09:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:04:41	00:04:22	00:00:30	00:00:30
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:01:10	00:01:10	00:00:07	00:00:07
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:08	00:03:20	00:02:37	00:00:11	00:00:11
	13:00:00	4	2		50.0%	0	Ø	0.0%	2	8	50.0%	00:00:15	00:00:08	00:03:41	00:03:11	00:00:13	00:00:12
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:10	00:07:21	00:07:21	00:00:11	00:00:11
	16:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:13	00:00:11	00:07:51	00:05:42	00:00:11	00:00:11
	17:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:11	00:00:11	00:03:00	00:03:00	00:00:11	00:00:11
	18:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:08:38	00:08:38	00:00:04	00:00:04
29-11-2018		42	40		95.2%	1	⊘	2.4%	1		2.4%	00:00:15	00:00:10	00:12:44	00:03:38	00:00:15	00:00:15
GrdRealSanta	aEulalia	21	20	Ø	95.2%	1	O	4.8%	0	Ø	0.0%	00:00:15	00:00:10	00:12:44	00:03:46	00:00:12	00:00:11
	09:00:00	21	20		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:11:41	00:07:06	00:00:12	00:00:11
	10:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:12	00:12:44	00:04:52	00:00:12	00:00:12
	12:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:12	00:03:11	00:02:50	00:00:12	00:00:12
	13:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:09	00:04:37	00:04:37	00:00:09	00:00:09
	14:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:03	00:00:07	00:04:37	00:04:37	00:00:07	00:00:03
	16:00:00	6	5		83.3%	1	8	16.7%	0	Ø	0.0%	00:00:07	00:00:07	00:07:43	00:04:40	00:00:10	00:00:07
						,				Ø							
	17:00:00	6	6		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:11	00:03:03	00:01:56	00:00:16	00:00:16

Service Performance Report

RealBellavistaHot	tel	13	13		100.0%	0	②	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:10:03	00:03:38	00:00:22	00:00:22
RealBellaviolario	10:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:10	00:05:00	00:04:47	00:00:08	00:00:08
	11:00:00	3	3		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:09	00:03:56	00:01:29	00:00:09	00:00:00
	14:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:08	00:02:36	00:01:52	00:00:12	00:00:12
	15:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:08	00:06:21	00:04:48	00:00:12	00:00:12
	16:00:00	2	2	9	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:14	00:05:38	00:04:48	00:00:11	00:00:11
	17:00:00	2		S	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:14	00:05:38	00:03:16	00:00:28	00:00:28
DealManinellatel/			2														
RealMarinaHotel/l	10:00:00	8 1	7 1	⊘	87.5% 100.0%	0		0.0% 0.0%	0		12.5% 0.0%	00:00:15 00:00:12	00:00:10 00:00:12	00:08:51 00:01:08	00:03:13 00:01:08	00:00:14 00:00:12	00:00:15 00:00:12
	11:00:00	1	1	9	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:12	00:01:08	00:01:08	00:00:12	00:00:12
	12:00:00	1	1	S	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:12	00:00:52	00:00:32	00:00:12	00:00:12
	13:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:14	00:00:07	00:04:48	00:04:46	00:00:14	00:00:14
		1	-	9			Ø	0.0%		9	0.0%						00:00:14
	14:00:00	1	1	S	0.0%	0	Ø	0.0%	0	S	100.0%	00:00:15	00:00:10	00:02:18	00:02:18	00:00:22	
	17:00:00	-	0			0	Ø					00:00:00	00:00:00	00:00:00	00:00:00	00:00:04	00:00:00
///-	18:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:08:51	00:05:30	00:00:20	00:00:20
30-11-2018	olio	37	37	Ø	100.0%	0	O	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:10:14	00:02:56	00:00:16	00:00:16
GrdRealSantaEul		16	16		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:10:14	00:02:38	00:00:10	00:00:10
	09:00:00	2	2		100.0%	0	O	0.0%	0	Ø	0.0%	00:00:10	00:00:10	00:05:38	00:03:06	00:00:10	00:00:10
	10:00:00	3	3		100.0%	0	O	0.0%	0	Ø	0.0%	00:00:13	00:00:07	00:05:03	00:02:09	00:00:06	00:00:06
	12:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:03	00:00:03	00:01:11	00:00:48	00:00:03	00:00:03
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:13	00:00:44	00:00:44	00:00:13	00:00:13
	15:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:15	00:00:11	00:10:14	00:04:07	00:00:14	00:00:14
	16:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	0	0.0%	00:00:15	00:00:12	00:04:56	00:02:15	00:00:18	00:00:18
	17:00:00	2	2	Ø	100.0%	0		0.0%	0	0	0.0%	00:00:08	00:00:06	00:01:48	00:01:20	00:00:06	00:00:06
	18:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:08:58	00:08:58	00:00:19	00:00:19
RealBellavistaHot		7	7	②	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:09:29	00:02:36	00:00:12	00:00:12
	09:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	0	0.0%	00:00:10	00:00:08	00:09:29	00:05:17	00:00:08	00:00:08
	10:00:00	1	1	Ø	100.0%	0		0.0%	0	0	0.0%	00:00:06	00:00:06	00:00:31	00:00:31	00:00:06	00:00:06
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:00:37	00:00:37	00:00:24	00:00:24
	16:00:00	3	3	Ø	100.0%	0		0.0%	0		0.0%	00:00:14	00:00:13	00:03:51	00:02:09	00:00:13	00:00:13
RealMarinaHotel/I		14	14	Ø	100.0%	0	Ø	0.0%	0	②	0.0%	00:00:15	00:00:11	00:09:27	00:03:30	00:00:24	00:00:24
	09:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:08	00:02:27	00:01:35	00:00:08	00:00:08
	10:00:00	3	3	Ø	100.0%	0		0.0%	0	0	0.0%	00:00:11	00:00:08	00:05:58	00:03:08	00:00:08	80:00:00
	11:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:11	00:00:09	00:09:27	00:05:45	00:00:09	00:00:09
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:14	00:00:01	00:00:01	00:00:41	00:00:41
	16:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:14	00:00:14	00:05:20	00:05:03	00:00:14	00:00:14
	17:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:13	00:00:10	00:06:22	00:03:52	00:00:10	00:00:10
	18:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:01:13	00:01:13	00:03:07	00:03:07
01-12-2018	-11-	9	8	Ø	88.9%	1	()	11.1%	0	Ø	0.0%	00:00:16	00:00:11	00:14:26	00:05:18	00:00:27	00:00:16
GrdRealSantaEul		4	3	()	75.0%	1	(S)	25.0%	0	②	0.0%	00:00:16	00:00:12	00:09:38	00:05:58	00:00:43	00:00:18
	11:00:00	2	1		50.0%	1	8	50.0%	0	9	0.0%	00:00:15	00:00:12	00:07:08	00:07:08	00:01:14	00:00:31
	16:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	0	0.0%	00:00:16	00:00:12	00:09:38	00:05:22	00:00:12	00:00:12
RealMarinaHotel/I		5	5	Ø	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:14:26	00:04:54	00:00:15	00:00:15
	10:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:10	00:02:01	00:02:01	00:00:10	00:00:10
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	0	0.0%	00:00:15	00:00:15	00:03:04	00:03:04	00:00:15	00:00:15
	15:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	0	0.0%	00:00:12	00:00:07	00:14:26	00:08:27	00:00:16	00:00:16
	16:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:08	00:02:31	00:02:31	00:00:19	00:00:19
03-12-2018		39	34	②	87.2%	1	②	2.6%	4	<u>()</u>	10.3%	00:00:15	00:00:10	00:14:16	00:03:51	00:00:19	00:00:19

Service Performance Report

CudDoolContoCulol	lia.					_						22.22.45		00:14:15	00.02.20	00-00-19	00.00.20
GrdRealSantaEulal	09:00:00	13	10	()	76.9% 100.0%	0		0.0% 0.0%	3	⊗	23.1% 0.0%	00:00:15 00:00:15	00:00:11 00:00:15	00:14:15 00:14:15	00:03:38 00:14:15	00:00:18 00:00:15	00:00:20
	11:00:00	2	2	9	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:13	00:14:15	00:14:15	00:00:13	00:00:13
				9					0	Ø							
	13:00:00	2	2		100.0%	0		0.0%			0.0%	00:00:11	00:00:08	00:01:43	00:01:18	00:00:08	00:00:08
	14:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:07:01	00:07:01	00:00:22	00:00:22
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:02:16	00:02:16	00:00:08	80:00:00
	17:00:00	6	3	W	50.0%	0	Ø	0.0%	3	8	50.0%	00:00:15	00:00:12	00:04:51	00:02:29	00:00:26	00:00:39
RealBellavistaHote		9	9	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:11:29	00:02:35	00:00:20	00:00:2
	09:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:00:44	00:00:44	00:01:01	00:01:0
	10:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:15	00:02:18	00:02:18	00:00:15	00:00:1
	11:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:12	80:00:00	00:11:29	00:06:52	80:00:00	0:00:0
	12:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:00:48	00:00:48	00:00:10	00:00:10
	16:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:00:46	00:00:46	00:00:08	00:00:08
	17:00:00	2	2		100.0%	0		0.0%	0	S	0.0%	00:00:15	00:00:11	00:01:53	00:01:40	00:00:26	00:00:20
	18:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:14	00:00:14	00:01:35	00:01:35	00:00:14	00:00:14
RealMarinaHotel/Re	esi	17	15	②	88.2%	1	②	5.9%	1	②	5.9%	00:00:15	00:00:09	00:14:16	00:04:44	00:00:19	00:00:1
	09:00:00	3	3		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:07	00:11:43	00:06:51	00:00:43	00:00:4
	10:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:02:16	00:02:16	00:00:05	00:00:0
	11:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:06	00:14:16	00:06:27	00:00:06	0:00:0
	13:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:11	00:00:10	00:05:56	00:03:56	00:00:10	00:00:1
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:06:06	00:06:06	00:00:04	00:00:0
	17:00:00	3	2	()	66.7%	0		0.0%	1	S	33.3%	00:00:13	00:00:12	00:04:57	00:02:48	00:00:10	00:00:1
	18:00:00	4	3	1	75.0%	1	(X)	25.0%	0	Ø	0.0%	00:00:15	00:00:12	00:05:52	00:03:08	00:00:27	00:00:2
04-12-2018		43	40		93.0%	1		2.3%	2		4.7%	00:00:15	00:00:10	00:08:51	00:03:14	00:00:16	00:00:1
GrdRealSantaEulal	lia	27	25	Ø	92.6%	1	Ø	3.7%	1	Ø	3.7%	00:00:15	00:00:11	00:08:39	00:02:58	00:00:17	00:00:1
	09:00:00	4	4		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:04:28	00:02:44	00:00:14	00:00:1
	10:00:00	3	3	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:10	00:04:01	00:02:16	00:00:10	00:00:1
	11:00:00	3	3		100.0%	0		0.0%	0	S	0.0%	00:00:09	00:00:07	00:08:39	00:04:49	00:00:08	00:00:0
	12:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:10	00:06:43	00:04:13	00:00:10	00:00:10
	13:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:09	00:02:59	00:02:59	00:00:09	00:00:0
	14:00:00	1	1	②	100.0%	0		0.0%	0	Ø	0.0%	00:00:13	00:00:13	00:06:24	00:06:24	00:00:13	00:00:1
	15:00:00	6	6		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:11	00:02:24	00:01:20	00:00:15	00:00:1
	16:00:00	3	3		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:04:45	00:03:43	00:00:15	00:00:1
	17:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:13	00:00:12	00:03:41	00:02:56	00:00:10	00:00:1
	18:00:00	2	0	S	0.0%	1		50.0%	1	8	50.0%	00:00:15	00:00:11	00:00:00	00:00:00	00:01:20	00:00:1
RealBellavistaHote														00:06:52			
Realbellavistanote		5	5		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:11		00:03:06	00:00:15	00:00:1
	09:00:00	1	1	⊘	100.0%	0		0.0%	0	Ø	0.0%	00:00:13	00:00:13	00:01:58	00:01:58	00:00:13	00:00:1
	10:00:00	1	1	_	100.0%	0		0.0%	0		0.0%	00:00:13	00:00:13	00:02:08	00:02:08	00:00:14	00:00:1
	11:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:12	00:01:09	00:01:09	00:00:12	00:00:1
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:03:22	00:03:22	00:00:32	00:00:3
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:04	00:00:04	00:06:52	00:06:52	00:00:04	0:00:0
RealMarinaHotel/Re		11	10	Ø	90.9%	0	Ø	0.0%	1	Ø	9.1%	00:00:15	00:00:10	00:08:51	00:03:54	00:00:12	00:00:1
	09:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:11	00:00:11	00:06:04	00:06:04	00:00:11	00:00:1
			4		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:08:51	00:08:51	00:00:06	0:00:0
	10:00:00	1	1														00.00.4
		1 2	2	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:12	00:00:09	00:02:15	00:01:11	00:00:11	00:00:1
	10:00:00					0	Ø	0.0%	0	Ø	0.0%	00:00:12 00:00:15	00:00:09	00:02:15	00:01:11	00:00:11	00:00:1
	10:00:00 11:00:00	2	2	Ø	100.0%												

Service Performance Report

	18:00:00	1	0		0.0%	0		0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:04	00:00:00
05 40 0040	18.00.00	•							·					00:00:00	00:04:20	00:00:04	00:00:12
05-12-2018	Iolio	36	28	<u>()</u>	77.8%	1	Ø	2.8%	7	8	19.4%	00:00:15	00:00:10				
GrdRealSantaEu		8	6	<u>()</u>	75.0%	0		0.0%	2	(S)	25.0%	00:00:14	00:00:11	00:11:40	00:04:21	00:00:09	00:00:11
	09:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:08	00:11:40	00:07:28	00:00:09	00:00:09
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:13	00:00:13	00:03:33	00:03:33	00:00:13	00:00:13
	13:00:00	3	1	S	33.3%	0	Ø	0.0%	2	8	66.7%	00:00:13	00:00:13	00:03:27	00:03:27	00:00:06	00:00:13
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:00:52	00:00:52	00:00:09	00:00:09
	15:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:14	00:00:14	00:03:20	00:03:20	00:00:14	00:00:14
RealBellavistaHo	otel	9	8	②	88.9%	0		0.0%	1	0	11.1%	00:00:15	00:00:10	00:08:56	00:03:45	00:00:14	00:00:16
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:05:25	00:05:25	00:00:06	00:00:06
	13:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:13	00:04:35	00:04:35	00:00:13	00:00:13
	14:00:00	2	1		50.0%	0		0.0%	1	8	50.0%	00:00:15	00:00:12	00:01:01	00:01:01	00:00:19	00:00:35
	15:00:00	3	3	Ø	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:08:56	00:05:44	00:00:14	00:00:14
	16:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:01:02	00:00:55	00:00:14	00:00:14
RealMarinaHotel	/Resi	19	14		73.7%	1	②	5.3%	4	(S)	21.1%	00:00:15	00:00:09	00:12:04	00:04:38	00:00:11	00:00:11
	09:00:00	5	2	8	40.0%	0		0.0%	3	8	60.0%	00:00:07	00:00:06	00:05:48	00:03:56	00:00:10	00:00:06
	10:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:13	00:00:10	00:10:19	00:06:02	00:00:10	00:00:10
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:01:01	00:00:54	00:00:09	00:00:09
	12:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:05:02	00:05:02	00:00:11	00:00:11
	14:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:11	00:00:11	00:01:57	00:01:57	00:00:11	00:00:11
	15:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:05:56	00:03:38	00:00:15	00:00:15
	16:00:00	3	2		66.7%	1	(X)	33.3%	0		0.0%	00:00:15	00:00:09	00:12:04	00:09:34	00:00:12	00:00:13
	18:00:00	2	1		50.0%	0		0.0%	1	8	50.0%	00:00:15	00:00:15	00:03:48	00:03:48	00:00:14	00:00:15
06-12-2018	.0.00.00	25	-		96.0%			0.0%	1		4.0%	00:00:15		00:12:27	00:03:25	00:00:12	00:00:12
GrdRealSantaEu	ılalia	11	24	O	100.0%	0	O	0.0%	0	O		00:00:15	00:00:10	00:07:35	00:03:03	00:00:11	00:00:11
Oran caroana La	11:00:00	1	11 1		100.0%	0 0		0.0%	0		0.0% 0.0%	00:00:15	00:00:10 00:00:15	00:03:24	00:03:24	00:00:15	00:00:15
	12:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:10	00:00:27	00:00:27	00:00:10	00:00:10
	13:00:00	1	1	Ø	100.0%	0	O	0.0%	0	Ø	0.0%	00:00:11	00:00:11	00:02:17	00:02:17	00:00:11	00:00:11
		·	·	9					0	9							
	14:00:00	2	2		100.0%	0		0.0%			0.0%	00:00:12	00:00:09	00:03:36	00:02:09	00:00:11	00:00:11
	15:00:00	3	3		100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:08	00:07:35	00:05:00	00:00:08	00:00:08
	17:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:10	00:00:10	00:04:43	00:03:13	00:00:10	00:00:10
	18:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:11	00:00:59	00:00:59	00:00:11	00:00:11
RealBellavistaHo		4	4	Ø	100.0%	0	②	0.0%	0	②	0.0%	00:00:12	00:00:09	00:07:59	00:03:13	00:00:09	00:00:09
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:00:43	00:00:43	00:00:06	00:00:06
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:09	00:07:59	00:05:50	00:00:09	00:00:09
	18:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:11	00:00:29	00:00:29	00:00:11	00:00:11
RealMarinaHotel	/Resi	10	9	②	90.0%	0	Ø	0.0%	1	<u>()</u>	10.0%	00:00:15	00:00:11	00:12:27	00:03:58	00:00:16	00:00:16
	10:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:02:56	00:02:25	00:00:09	00:00:09
	10.00.00										0.0%		00.00.44	00.40.07		00.00.44	00:00:14
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:14	00:00:14	00:12:27	00:12:27	00:00:14	
		1 2			100.0%	0	Ø	0.0%	0	9	0.0%	00:00:14	00:00:14	00:12:27	00:12:27 00:06:17	00:00:14	00:00:12
	11:00:00		1	Ø													
	11:00:00 12:00:00	2	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:12	00:08:21	00:06:17	00:00:12	00:00:12
	11:00:00 12:00:00 13:00:00	2	1 2 1	Ø Ø	100.0%	0	⊘	0.0%	0	Ø	0.0%	00:00:12 00:00:05	00:00:12 00:00:05	00:08:21 00:02:23	00:06:17 00:02:23	00:00:12 00:00:05	00:00:12 00:00:05
	11:00:00 12:00:00 13:00:00 14:00:00	2 1 1	1 2 1	Ø Ø	100.0% 100.0% 100.0%	0 0 0	Ø	0.0% 0.0% 0.0%	0 0 0	Ø Ø	0.0% 0.0% 0.0%	00:00:12 00:00:05 00:00:11	00:00:12 00:00:05 00:00:11	00:08:21 00:02:23 00:03:05	00:06:17 00:02:23 00:03:05	00:00:12 00:00:05 00:00:11	00:00:12 00:00:05 00:00:11
	11:00:00 12:00:00 13:00:00 14:00:00 15:00:00	2 1 1	1 2 1 1	0	100.0% 100.0% 100.0% 100.0%	0 0 0	9	0.0% 0.0% 0.0% 0.0%	0 0 0	Ø Ø Ø	0.0% 0.0% 0.0% 0.0%	00:00:12 00:00:05 00:00:11 00:00:10	00:00:12 00:00:05 00:00:11 00:00:10	00:08:21 00:02:23 00:03:05 00:01:59	00:06:17 00:02:23 00:03:05 00:01:59	00:00:12 00:00:05 00:00:11 00:00:10	00:00:12 00:00:05 00:00:11 00:00:10
07-12-2018	11:00:00 12:00:00 13:00:00 14:00:00 15:00:00 16:00:00	2 1 1 1 2 1	1 2 1 1 1 2 0		100.0% 100.0% 100.0% 100.0% 100.0% 0.0%	0 0 0 0 0		0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0	∅∅∅∅∅∅	0.0% 0.0% 0.0% 0.0% 0.0% 100.0%	00:00:12 00:00:05 00:00:11 00:00:10 00:00:15 00:00:00	00:00:12 00:00:05 00:00:11 00:00:10 00:00:12 00:00:00	00:08:21 00:02:23 00:03:05 00:01:59 00:01:35	00:06:17 00:02:23 00:03:05 00:01:59 00:01:08	00:00:12 00:00:05 00:00:11 00:00:10 00:00:36	00:00:12 00:00:05 00:00:11 00:00:10 00:00:36
07-12-2018 GrdRealSantaEu	11:00:00 12:00:00 13:00:00 14:00:00 15:00:00 16:00:00 18:00:00	2 1 1 1 2	1 2 1 1 1 2	Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø	100.0% 100.0% 100.0% 100.0%	0 0 0 0	9	0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0	Ø Ø Ø	0.0% 0.0% 0.0% 0.0%	00:00:12 00:00:05 00:00:11 00:00:10 00:00:15	00:00:12 00:00:05 00:00:11 00:00:10 00:00:12	00:08:21 00:02:23 00:03:05 00:01:59 00:01:35 00:00:00	00:06:17 00:02:23 00:03:05 00:01:59 00:01:08 00:00:00	00:00:12 00:00:05 00:00:11 00:00:10 00:00:36 00:00:15	00:00:12 00:00:05 00:00:11 00:00:10 00:00:36 00:00:00

Service Performance Report

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	11:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:07:30	00:03:10	00:00:15	00:00:15
	12:00:00	4	4	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:09	00:06:41	00:02:42	00:00:09	00:00:09
	13:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:10	00:04:44	00:03:47	00:00:10	00:00:10
	14:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:06:45	00:02:40	00:00:15	00:00:15
	15:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:05:22	00:02:33	00:00:19	00:00:19
	16:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:12	00:00:12	00:00:33	00:00:33	00:00:12	00:00:12
	17:00:00	4	4		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:11	00:10:44	00:04:18	00:00:22	00:00:22
	18:00:00	1	0	8	0.0%	1	8	100.0%	0		0.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:01:45	00:00:00
RealBellavistaH	otel	2	2	Ø	100.0%	0	②	0.0%	0	②	0.0%	00:00:09	00:00:09	00:09:22	00:05:10	00:00:09	00:00:09
	10:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:09	00:00:57	00:00:57	00:00:09	00:00:09
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:09	00:00:09	00:09:22	00:09:22	00:00:09	00:00:09
RealMarinaHote	el/Resi	10	9	②	90.0%	1	()	10.0%	0	②	0.0%	00:00:15	00:00:10	00:09:11	00:03:26	00:00:16	00:00:14
	09:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:10	00:00:10	00:02:34	00:02:34	00:00:10	00:00:10
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:03:55	00:03:55	00:00:08	00:00:08
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:01:00	00:01:00	00:00:06	00:00:06
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:04:51	00:04:51	00:00:21	00:00:21
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:03:14	00:01:58	00:00:27	00:00:27
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:08:47	00:04:32	00:00:08	00:00:08
	17:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:02:52	00:01:38	00:00:16	00:00:16
	18:00:00	2	1		50.0%	1	8	50.0%	0	Ø	0.0%	00:00:15	00:00:12	00:09:11	00:09:11	00:00:26	00:00:10
08-12-2018		11	5	(X)	45.5%	2		18.2%	4	(3)	36.4%	00:00:15	00:00:09	00:16:55	00:08:50	00:00:24	00:00:14
GrdRealSantaEu	ulalia	4	3	()	75.0%	1	(3)	25.0%	0	②	0.0%	00:00:15	00:00:10	00:16:55	00:11:46	00:00:50	00:00:08
	09:00:00	1	0	8	0.0%	1	(3)	100.0%	0		0.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:02:53	00:00:00
	13:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:16:55	00:12:32	00:00:06	00:00:06
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:13	00:00:13	00:10:15	00:10:15	00:00:13	00:00:13
RealBellavistaH	otel	4	0	(0.0%	1		25.0%	3	(3)	75.0%	00:00:04	00:00:04	00:00:00	00:00:00	00:00:04	00:00:00
	09:00:00	2	0	8	0.0%	0		0.0%	2	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:03	00:00:00
	16:00:00	2	0	S	0.0%	1	(X)	50.0%	1	(X)	50.0%	00:00:04	00:00:04	00:00:00	00:00:00	00:00:04	00:00:00
RealMarinaHote	el/Resi	3	2		66.7%	0		0.0%	1	(3)	33.3%	00:00:15	00:00:10	00:08:09	00:04:26	00:00:17	00:00:24
	13:00:00	1	0	S	0.0%	0		0.0%	1	S	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:05	00:00:00
	15:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:00:42	00:00:42	00:00:34	00:00:34
	16:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:13	00:08:09	00:08:09	00:00:13	00:00:13
10-12-2018		51	46		90.2%	0		0.0%	5		9.8%	00:00:15	00:00:09	00:13:42	00:03:13	00:00:13	00:00:13
GrdRealSantaEu	ulalia	30	26		86.7%	0	Ø	0.0%	4	0	13.3%	00:00:15	00:00:09	00:13:42	00:03:52	00:00:12	00:00:13
	09:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:04	00:04:20	00:04:20	00:00:08	00:00:08
	10:00:00	3	3	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:05:41	00:03:17	00:00:07	00:00:07
	11:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:09	00:04:14	00:02:28	00:00:09	00:00:09
	12:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:12	00:02:08	00:02:08	00:00:12	00:00:12
	13:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:07	00:04:13	00:02:22	00:00:15	00:00:15
	14:00:00	4	4		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:12:28	00:05:42	00:00:10	00:00:10
	15:00:00	4	3	(1)	75.0%	0		0.0%	1	8	25.0%	00:00:15	00:00:10	00:01:44	00:03:42	00:00:12	00:00:12
	16:00:00	6	6		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:10	00:09:32	00:04:03	00:00:10	00:00:11
	17:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:10	00:09:32	00:04:03	00:00:12	00:00:12
	18:00:00	5	2	8	40.0%	0		0.0%	3	8	60.0%	00:00:15	00:00:12	00:13:42	00:04:58	00:00:15	00:00:18
PoalPollowiote!!																	
RealBellavistaH		10	9	⊘	90.0%	0		0.0%	1	()	10.0%	00:00:15	00:00:08	00:04:44	00:02:13	00:00:12	00:00:12
	09:00:00	1	1	S	100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:04	00:01:31	00:01:31	00:00:07	00:00:07
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:02:09	00:02:09	00:00:06	00:00:06
	12:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:04:44	00:03:25	00:00:12	00:00:12

Service Performance Report

	42.00.00	0	4		FO 00/	0		0.00/	1		FO 00/	00.00.44	00.00.44	00.00.04	00.00.04	00-00-44	00.00.44
	13:00:00	2	1		50.0%	0	9	0.0%	·		50.0%	00:00:11	00:00:11	00:00:24	00:00:24	00:00:14	00:00:11
	14:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:03:34	00:02:28	00:00:16	00:00:16
D 184 1 11 4	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:00:42	00:00:42	00:00:10	00:00:10
RealMarinaHot		11	11	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:08:10	00:02:24	00:00:15	00:00:15
	09:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:04	00:03:28	00:03:28	00:00:07	00:00:07
	11:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:01:30	00:01:30	00:00:18	00:00:18
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:00:55	00:00:55	00:00:05	00:00:05
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:02:25	00:02:25	00:00:09	00:00:09
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:14	00:00:14	00:00:33	00:00:33	00:00:14	00:00:14
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:02:29	00:02:29	00:00:08	00:00:08
	17:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:08:10	00:02:25	00:00:22	00:00:22
	18:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:05:24	00:05:24	00:00:18	00:00:18
11-12-2018		41	37	Ø	90.2%	4	Ø	9.8%	0	Ø	0.0%	00:00:15	00:00:09	00:08:37	00:02:44	00:00:16	00:00:13
GrdRealSantaE		22	21	Ø	95.5%	1	O	4.5%	0	②	0.0%	00:00:15	00:00:10	00:08:37	00:03:02	00:00:13	00:00:13
	09:00:00	1	1		100.0%	0		0.0%	0	9	0.0%	00:00:15	00:00:13	00:08:37	00:08:37	00:00:49	00:00:49
	10:00:00	5	5	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:07:12	00:02:36	00:00:11	00:00:11
	12:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:06:34	00:06:34	00:00:07	00:00:07
	14:00:00	3	2	W	66.7%	1		33.3%	0	Ø	0.0%	00:00:12	00:00:08	00:06:54	00:03:28	00:00:08	00:00:10
	15:00:00	4	4	9	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:06	00:05:05	00:02:56	00:00:06	00:00:06
	16:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:04:14	00:03:32	00:00:16	00:00:16
	17:00:00	4	4	9	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:02:02	00:01:16	00:00:12	00:00:12
	18:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:02:57	00:02:57	00:00:21	00:00:21
RealBellavistal		5	4	0	80.0%	1	(2)	20.0%	0	Ø	0.0%	00:00:15	00:00:06	00:02:26	00:01:37	00:00:11	00:00:11
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:01:30	00:01:30	00:00:05	00:00:05
	11:00:00	1	0	(3)	0.0%	1	S	100.0%	0	Ø	0.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:10	00:00:00
	12:00:00	1	1	9	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:02:26	00:02:26	00:00:06	00:00:06
	13:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:01:38	00:01:16	00:00:17	00:00:17
RealMarinaHot		14	12	Ø	85.7%	2	()	14.3%	0	Ø	0.0%	00:00:15	00:00:10	00:06:06	00:02:35	00:00:23	00:00:15
	10:00:00	2	2	9	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:14	00:00:07	00:05:58	00:02:29	00:00:10	00:00:10
	11:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:06:06	00:06:06	00:00:09	00:00:09
	12:00:00	3	2	W	66.7%	1	S	33.3%	0	Ø	0.0%	00:00:15	00:00:12	00:02:52	00:01:54	00:00:44	00:00:14
	13:00:00	3	3		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:04:59	00:03:50	00:00:30	00:00:30
	15:00:00	1	0	8	0.0%	1	S	100.0%	0	Ø	0.0%	00:00:15	00:00:11	00:00:00	00:00:00	00:00:35	00:00:00
	16:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:14	00:00:12	00:00:58	00:00:56	00:00:12	00:00:12
	17:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:01:34	00:01:24	00:00:06	00:00:06
12-12-2018		36	34	Ø	94.4%	1		2.8%	1	Ø	2.8%	00:00:15	00:00:09	00:11:39	00:03:17	00:00:12	00:00:11
GrdRealSantaE		17	17	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	80:00:00	00:11:39	00:03:47	00:00:10	00:00:10
	10:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:08	00:10:03	00:03:08	00:00:10	00:00:10
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:10	00:11:39	00:06:59	00:00:10	00:00:10
	12:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:03:12	00:02:02	00:00:16	00:00:16
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:07	00:09:42	00:05:06	00:00:06	00:00:06
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:10:29	00:10:29	00:00:08	00:00:08
	15:00:00	2	2	Ø	100.0%	0		0.0%	0	9	0.0%	00:00:09	00:00:04	00:04:52	00:01:47	00:00:07	00:00:07
	16:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:06:42	00:03:52	00:00:10	00:00:10
	17:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:09	00:01:40	00:01:38	00:00:09	00:00:09
RealBellavistal		9	9	Ø	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:04:29	00:02:09	00:00:12	00:00:12
	09:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:03:15	00:02:00	00:00:26	00:00:26
	10:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:00:49	00:00:49	00:00:06	00:00:06

Service Performance Report

	44.00.00	4	4		400.00/	0		0.00/	0		0.00/	00.00.00	00.00.00	00.00.44	00.00.44	00-00-00	00.00.00
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:02:41	00:02:41	00:00:06	00:00:06
	12:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:13	00:00:09	00:04:04	00:02:40	00:00:10	00:00:10
	15:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:10	00:00:09	00:04:29	00:02:39	00:00:09	00:00:09
	16:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:01:16	00:01:16	00:00:08	00:00:08
RealMarinaHotel		10	8	0	80.0%	1	0	10.0%	1	0	10.0%	00:00:15	00:00:09	00:06:32	00:03:07	00:00:14	00:00:14
	10:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:06:32	00:06:32	00:00:05	00:00:05
	11:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:01:18	00:01:18	00:00:06	00:00:06
	12:00:00	1	0	8	0.0%	0	Ø	0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:16	00:00:00
	13:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:03:57	00:03:57	00:00:08	00:00:08
	14:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:06:01	00:06:01	00:00:20	00:00:20
	15:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:04:09	00:04:09	00:00:21	00:00:21
	16:00:00	2	1	(1)	50.0%	1	(X)	50.0%	0		0.0%	00:00:12	00:00:11	00:01:33	00:01:33	00:00:11	00:00:12
	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:12	00:00:35	00:00:35	00:00:35	00:00:35
	18:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:00:49	00:00:49	00:00:05	00:00:05
13-12-2018		29	22	0	75.9%	0	Ø	0.0%	7	8	24.1%	00:00:15	00:00:09	00:09:01	00:03:02	00:00:11	00:00:10
GrdRealSantaEu	lalia	13	13	②	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:08	00:09:01	00:03:18	00:00:08	80:00:00
	09:00:00	1	1		100.0%	0		0.0%	0		0.0%	80:00:00	80:00:00	00:03:52	00:03:52	00:00:07	00:00:07
	10:00:00	3	3		100.0%	0		0.0%	0		0.0%	80:00:00	00:00:07	00:05:25	00:02:39	80:00:00	00:00:08
	12:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:02:05	00:02:05	00:00:06	00:00:06
	13:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:10	00:09:01	00:06:56	00:00:10	00:00:10
	14:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:07	00:06:05	00:02:40	00:00:08	00:00:08
	15:00:00	2	2		100.0%	0	Ø	0.0%	0		0.0%	00:00:15	00:00:11	00:04:43	00:03:34	00:00:08	00:00:08
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	②	0.0%	00:00:14	00:00:14	00:01:10	00:01:10	00:00:14	00:00:14
RealBellavistaHo	otel	10	3	(S)	30.0%	0	②	0.0%	7	(3)	70.0%	00:00:14	00:00:11	00:03:55	00:02:48	00:00:12	00:00:11
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:10	00:03:51	00:02:14	00:00:10	00:00:10
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:14	00:00:14	00:03:55	00:03:55	00:00:14	00:00:14
	15:00:00	7	0	8	0.0%	0	Ø	0.0%	7	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:13	00:00:00
RealMarinaHotel	/Resi	6	6	②	100.0%	0	②	0.0%	0		0.0%	00:00:15	00:00:11	00:05:59	00:02:29	00:00:14	00:00:14
	09:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:02:28	00:02:28	00:00:09	00:00:09
	10:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:15	00:01:06	00:01:06	00:00:15	00:00:15
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:00:36	00:00:36	00:00:27	00:00:27
	14:00:00	1	1		100.0%	0	Ø	0.0%	0		0.0%	00:00:12	00:00:12	00:01:46	00:01:46	00:00:12	00:00:12
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:13	00:00:13	00:05:59	00:05:59	00:00:13	00:00:13
	18:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:02:59	00:02:59	00:00:08	00:00:08
14-12-2018		39	36	②	92.3%	0	②	0.0%	3	②	7.7%	00:00:15	00:00:08	00:19:57	00:02:40	00:00:10	00:00:11
GrdRealSantaEu	lalia	14	12	②	85.7%	0	②	0.0%	2	0	14.3%	00:00:15	00:00:09	00:07:30	00:02:16	00:00:10	00:00:12
	09:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:05	00:00:30	00:00:20	00:00:12	00:00:12
	10:00:00	3	1	8	33.3%	0	Ø	0.0%	2	8	66.7%	00:00:09	00:00:09	00:00:18	00:00:18	00:00:05	00:00:09
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:07:30	00:07:30	00:00:10	00:00:10
	13:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:06:09	00:03:46	00:00:11	00:00:11
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:12	00:00:39	00:00:39	00:00:12	00:00:12
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:10	00:01:18	00:01:18	00:00:10	00:00:10
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:10	00:01:19	00:01:19	00:00:11	00:00:11
	17:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:02:07	00:02:04	00:00:15	00:00:15
	1							0.00/	0		0.0%	00:00:15	00:00:09	00:02:16	00:00:52	00:00:11	00:00:11
RealBellavistaHo	otel	7	7		100.0%	0	~	0.0%	U		U.U 7/0	00.00.13					
RealBellavistaHo	10:00:00	7 2	7		100.0% 100.0%	0	Ø	0.0% 0.0%	0	Ø	0.0%	00:00:13	00:00:09	00:00:38	00:00:28	00:00:09	00:00:09
RealBellavistaHo				_			_							00:00:38 00:02:16			00:00:09 00:00:05

Service Performance Report

	14:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:00:38	00:00:38	00:00:07	00:00:07
	16:00:00	1	1		100.0%	0		0.0%	0	9	0.0%	00:00:09	00:00:09	00:00:46	00:00:46	00:00:09	00:00:09
RealMarinaHotel/F		18	17	Ø	94.4%	0	②	0.0%	1	Ø	5.6%	00:00:15	00:00:08	00:19:57	00:03:40	00:00:09	00:00:10
	09:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:00:18	00:00:18	00:00:10	00:00:10
	10:00:00	5	4	(1)	80.0%	0		0.0%	1	8	20.0%	00:00:10	80:00:00	00:07:17	00:02:28	80:00:00	80:00:00
	11:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:04	00:19:57	00:06:57	00:00:04	00:00:04
	12:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:07	00:06:13	00:02:19	00:00:14	00:00:14
	13:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:12	00:00:12	00:01:54	00:01:54	00:00:12	00:00:12
	14:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:13	00:00:13	00:12:33	00:12:33	00:00:13	00:00:13
	15:00:00	2	2	S	100.0%	0		0.0%	0		0.0%	00:00:09	00:00:08	00:05:21	00:04:13	00:00:08	00:00:08
	16:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:12	00:00:12	00:00:32	00:00:32	00:00:12	00:00:12
	17:00:00	1	1	Ø	100.0%	0		0.0%	0	②	0.0%	00:00:10	00:00:10	00:05:10	00:05:10	00:00:10	00:00:10
	18:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:07	00:00:07	00:00:43	00:00:43	00:00:07	00:00:07
15-12-2018		7	7	②	100.0%	0		0.0%	0	②	0.0%	00:00:15	00:00:11	00:10:33	00:03:51	00:00:16	00:00:16
GrdRealSantaEula	alia	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:14	00:00:11	00:10:33	00:05:41	00:00:11	00:00:11
	11:00:00	2	2	Ø	100.0%	0		0.0%	0	②	0.0%	00:00:09	00:00:09	00:04:44	00:03:14	00:00:09	00:00:09
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:14	00:00:14	00:10:33	00:10:33	00:00:14	00:00:14
RealBellavistaHot	el	1	1		100.0%	0		0.0%	0	②	0.0%	00:00:14	00:00:14	00:02:15	00:02:15	00:00:14	00:00:14
	12:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:14	00:00:14	00:02:15	00:02:15	00:00:14	00:00:14
RealMarinaHotel/F	Resi	3	3	②	100.0%	0		0.0%	0	②	0.0%	00:00:15	00:00:10	00:03:43	00:02:32	00:00:23	00:00:23
	10:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:12	00:00:12	00:00:36	00:00:36	00:00:12	00:00:12
	12:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:03:43	00:03:43	00:00:47	00:00:47
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:03:18	00:03:18	00:00:10	00:00:10
17-12-2018		50	45		90.0%	2		4.0%	3		6.0%	00:00:15	00:00:09	00:11:25	00:02:54	00:00:16	00:00:14
GrdRealSantaEula	alia	20	20	Ø	100.0%	0	O	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:06:16	00:02:45	00:00:15	00:00:15
	09:00:00	4	4		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:06:12	00:02:28	00:00:22	00:00:22
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:06	00:02:25	00:01:25	00:00:04	00:00:04
	13:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:06:16	00:03:45	00:00:13	00:00:13
	14:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:11	00:03:39	00:03:06	00:00:17	00:00:17
	15:00:00	4	4		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:11	00:03:31	00:01:34	00:00:13	00:00:13
	16:00:00	4	4		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:04:21	00:02:48	00:00:12	00:00:12
	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:14	00:03:23	00:03:23	00:00:27	00:00:27
	18:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:06:06	00:06:06	00:00:05	00:00:05
RealBellavistaHot										S		00:00:15		00:04:25	00:02:02	00:00:21	00:00:11
real Bella Violario	09:00:00	13 5	10 2	S	76.9% 40.0%	1		7.7% 20.0%	2 2	S	15.4% 40.0%	00:00:15	00:00:09 00:00:10	00:03:55	00:02:26	00:00:36	00:00:08
	10:00:00	4	4		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:04:25	00:02:44	00:00:11	00:00:11
	11:00:00	1	1	S	100.0%	0		0.0%	0	Ø	0.0%	00:00:03	00:00:09	00:04:23	00:02:44	00:00:11	00:00:11
	12:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:03	00:00:03	00:00:50	00:00:50	00:00:03	00:00:03
	15:00:00	1	1	Ø	100.0%	0		0.0%	0	9	0.0%	00:00:04		00:00:50	00:00:50	00:00:04	00:00:04
				S			S			9			00:00:12				
PoolMorinol Lata 1/5	16:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:12	00:00:42	00:00:42	00:00:26	00:00:26
RealMarinaHotel/F		17	15		88.2%	1		5.9%	1		5.9%	00:00:15	00:00:10	00:11:25	00:03:47	00:00:15	00:00:15
	09:00:00	3	2		66.7%	0		0.0%	1	8	33.3%	00:00:15	00:00:10	00:07:10	00:03:58	00:00:16	00:00:16
	10:00:00	7	6	Ø	85.7%	1		14.3%	0	9	0.0%	00:00:15	00:00:08	00:11:25	00:03:50	00:00:13	00:00:14
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:03:04	00:01:56	00:00:34	00:00:34
					400 00/			0.0%	0		0.0%	00:00:13	00:00:13	00:01:26	00:01:26	00:00:13	00:00:13
	12:00:00	1	1	Ø	100.0%	0											
		1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:10	00:03:57	00:03:57	00:00:10	00:00:10
	12:00:00			_					0		0.0%	00:00:10 00:00:10	00:00:10 00:00:10	00:03:57 00:08:08	00:03:57 00:08:08	00:00:10 00:00:10	00:00:10 00:00:10

Service Performance Report

	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:03	00:00:03	00:02:34	00:02:34	00:00:04	00:00:04
18-12-2018		33	29		87.9%	1		3.0%	3		9.1%	00:00:15	00:00:09	00:11:48	00:02:41	00:00:14	00:00:15
GrdRealSantaEul	ılalia	16	15		93.8%	1		6.3%	0	Ø	0.0%	00:00:15	00:00:10	00:11:10	00:03:29	00:00:14	00:00:15
	10:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:09	00:02:49	00:02:02	00:00:13	00:00:13
	11:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:11	00:09:12	00:04:53	00:00:15	00:00:15
	13:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:14	00:08:31	00:08:31	00:00:27	00:00:27
	14:00:00	4	3		75.0%	1	S	25.0%	0		0.0%	00:00:15	00:00:10	00:03:00	00:01:20	00:00:18	00:00:22
	15:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:06:37	00:06:37	00:00:10	00:00:10
	16:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:14	00:00:12	00:06:23	00:04:34	00:00:12	00:00:12
	17:00:00	4	4		100.0%	0		0.0%	0		0.0%	00:00:14	00:00:07	00:11:10	00:02:52	00:00:08	00:00:08
RealBellavistaHo	otel	5	5		100.0%	0		0.0%	0	②	0.0%	00:00:15	00:00:08	00:11:48	00:02:07	00:00:14	00:00:14
	10:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:11	00:01:02	00:01:02	00:00:11	00:00:11
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:08	00:01:29	00:01:10	00:00:23	00:00:23
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:00:32	00:00:30	00:00:10	00:00:10
	17:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:07	00:00:25	00:00:24	00:00:09	00:00:09
	18:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:11:48	00:11:48	00:00:17	00:00:17
RealMarinaHotel/		12	9		75.0%	0		0.0%	3	(S)	25.0%	00:00:15	00:00:09	00:03:32	00:01:41	00:00:14	00:00:15
	11:00:00	1	0	S	0.0%	0		0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:14	00:00:00
	12:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:00:39	00:00:39	00:00:06	00:00:06
	13:00:00	3	3		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:02:32	00:01:04	00:00:25	00:00:25
	14:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:06	00:03:27	00:01:58	00:00:08	00:00:08
	15:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:03:32	00:03:32	00:00:06	00:00:06
	16:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:01:06	00:01:06	00:00:21	00:00:21
	18:00:00	3	1		33.3%	0		0.0%	2	8	66.7%	00:00:10	00:00:10	00:02:29	00:02:29	00:00:10	00:00:10
19-12-2018	10.00.00	26	26		100.0%	0		0.0%	0		0.0%	00:00:16	00:00:09	00:07:52	00:03:17	00:00:10	00:00:10
		20	20														
GrdRealSantaEul	ılalia	15												00:07:04	00:02:53	00:00:08	00:00:08
GrdRealSantaEu	ulalia 09:00:00	15	15	Ø	100.0% 100.0%	0	Ø	0.0% 0.0%	0	Ø	0.0%	00:00:13 00:00:11	00:00:08 00:00:10	00:07:04 00:03:08	00:02:53 00:01:46		
GrdRealSantaEu			15	②	100.0%	0	②	0.0%	0	②	0.0%	00:00:13	00:00:08			00:00:08	00:00:08
GrdRealSantaEu	09:00:00	1	15	Ø	100.0% 100.0%	0 0	⊘	0.0% 0.0%	0	Ø	0.0% 0.0%	00:00:13 00:00:11	00:00:08 00:00:10	00:03:08	00:01:46	00:00:08 00:00:11	00:00:08 00:00:11
GrdRealSantaEu	09:00:00 10:00:00 12:00:00	1	15 1 4	⊘	100.0% 100.0% 100.0% 100.0%	0 0	Ø	0.0% 0.0% 0.0% 0.0%	0 0 0	O	0.0% 0.0% 0.0% 0.0%	00:00:13 00:00:11 00:00:13	00:00:08 00:00:10 00:00:08 00:00:08	00:03:08 00:03:26	00:01:46 00:02:40	00:00:08 00:00:11 00:00:09 00:00:08	00:00:08 00:00:11 00:00:09
GrdRealSantaEu	09:00:00 10:00:00 12:00:00 13:00:00	1 4 1	15 1 4 1	ØØØØ	100.0% 100.0% 100.0% 100.0%	0 0 0 0	ØØØØ	0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0	Ø Ø Ø	0.0% 0.0% 0.0% 0.0%	00:00:13 00:00:11 00:00:13 00:00:08 00:00:07	00:00:08 00:00:10 00:00:08 00:00:08 00:00:07	00:03:08 00:03:26 00:00:51 00:07:04	00:01:46 00:02:40 00:00:51 00:07:04	00:00:08 00:00:11 00:00:09 00:00:08 00:00:07	00:00:08 00:00:11 00:00:09 00:00:08 00:00:07
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GrdRealSantaEu	09:00:00 10:00:00 12:00:00 13:00:00 14:00:00 15:00:00 16:00:00 17:00:00	1 4 1 1 1 2	15 1 4 1 1 1 2 2 2	0 0 0 0	100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0%	0 0 0 0 0 0 0	Ø Ø Ø Ø Ø Ø	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0	0	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	00:00:13 00:00:11 00:00:13 00:00:08 00:00:07 00:00:10 00:00:06 00:00:06 00:00:09	00:00:08 00:00:10 00:00:08 00:00:08 00:00:07 00:00:10 00:00:06 00:00:06	00:03:08 00:03:26 00:00:51 00:07:04 00:01:09 00:01:28 00:02:07 00:06:28	00:01:46 00:02:40 00:00:51 00:07:04 00:01:09 00:01:09 00:01:33 00:05:57	00:00:08 00:00:11 00:00:09 00:00:08 00:00:07 00:00:10 00:00:07 00:00:06 00:00:07	00:00:08 00:00:11 00:00:09 00:00:08 00:00:07 00:00:10 00:00:07 00:00:06 00:00:07
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Service Performance Report

GrdRealSantaEu	ılalia	20	19	②	95.0%	0	②	0.0%	1	②	5.0%	00:00:15	00:00:09	00:39:39	00:05:50	00:00:10	00:00:10
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:10	00:08:48	00:08:48	00:00:10	00:00:10
	11:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:11	00:00:07	00:06:45	00:02:27	00:00:08	00:00:08
	12:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:13	00:00:09	00:14:34	00:07:51	00:00:09	00:00:09
	13:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:04:52	00:04:48	00:00:14	00:00:14
	14:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:05	00:04:56	00:04:13	00:00:05	00:00:05
	15:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:39:39	00:13:56	00:00:16	00:00:16
	16:00:00	5	5	②	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:03:51	00:03:01	00:00:11	00:00:11
	18:00:00	1	0	8	0.0%	0	Ø	0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:05	00:00:00
	19:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:08:41	00:08:41	00:00:05	00:00:05
RealBellavistaHo	otel	4	4	②	100.0%	0		0.0%	0	②	0.0%	00:00:12	00:00:08	00:07:32	00:02:52	00:00:08	00:00:08
	10:00:00	1	1		100.0%	0	②	0.0%	0		0.0%	00:00:09	00:00:09	00:00:48	00:00:48	00:00:09	00:00:09
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:07:32	00:07:32	00:00:04	00:00:04
	16:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:10	00:03:06	00:01:33	00:00:10	00:00:10
RealMarinaHotel	/Resi	5	5		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:08	00:05:50	00:03:31	00:00:10	00:00:10
	14:00:00	2	2		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:05:50	00:03:30	00:00:15	00:00:15
	15:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:03:11	00:03:11	00:00:08	00:00:08
	16:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:06	00:03:44	00:03:40	00:00:06	00:00:06
21-12-2018		33	30		90.9%	1		3.0%	2		6.1%	00:00:15	00:00:09	00:09:06	00:03:32	00:00:12	00:00:12
GrdRealSantaEu	ılalia	17	16	Ø	94.1%	1	Ø	5.9%	0	Ø	0.0%	00:00:15	00:00:09	00:09:06	00:03:27	00:00:12	00:00:12
	11:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:07	00:06:56	00:04:22	00:00:07	00:00:07
	12:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:10	00:06:19	00:04:43	00:00:10	00:00:10
	13:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:13	00:02:53	00:02:53	00:00:13	00:00:13
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:11	00:09:06	00:09:06	00:00:35	00:00:35
	15:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:02:26	00:01:46	00:00:14	00:00:14
	16:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:04:16	00:03:12	00:00:09	00:00:09
	17:00:00	3	2		66.7%	1	8	33.3%	0		0.0%	00:00:08	00:00:06	00:02:28	00:01:58	00:00:11	00:00:13
	18:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:08	00:02:34	00:01:54	00:00:13	00:00:13
RealBellavistaHo		7	7		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:07:39	00:04:14	00:00:13	00:00:13
	09:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:11	00:00:46	00:00:46	00:00:33	00:00:33
	10:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:00:47	00:00:47	00:00:08	00:00:08
	11:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:08	00:07:39	00:06:01	00:00:08	00:00:08
	13:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:08	00:06:27	00:05:20	00:00:11	00:00:11
RealMarinaHotel	l/Resi	9	7		77.8%	0		0.0%	2	(S)	22.2%	00:00:15	00:00:09	00:08:03	00:03:04	00:00:12	00:00:10
	10:00:00	4	2		50.0%	0	Ø	0.0%	2	8	50.0%	00:00:15	00:00:08	00:08:03	00:07:12	00:00:15	00:00:14
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:01:18	00:01:18	00:00:08	00:00:08
	15:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:10	00:02:39	00:01:33	00:00:10	00:00:10
	16:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:02:05	00:02:05	00:00:09	00:00:09
	17:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:00:38	00:00:38	00:00:08	00:00:08
22-12-2018		16	9		56.3%	2		12.5%	5	8	31.3%	00:00:15	00:00:08	00:09:24	00:04:01	00:00:14	00:00:09
GrdRealSantaEu	ılalia	8	3	⊗	37.5%	1		12.5%	4	⊗	50.0%	00:00:15	00:00:10	00:08:21	00:03:32	00:00:21	00:00:09
	10:00:00	1	0	8	0.0%	0		0.0%	1	8	100.0%	00:00:13	00:00:10	00:00:00	00:00:00	00:00:06	00:00:00
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:03	00:00:03	00:00:49	00:00:49	00:00:03	00:00:03
	13:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:09	00:08:21	00:08:21	00:00:09	00:00:09
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:14	00:00:14	00:00:21	00:00:21	00:00:14	00:00:14
	15:00:00	1	0	8	0.0%	0	0	0.0%	1	8	100.0%	00:00:14	00:00:14	00:01:23	00:01:23	00:00:14	00:00:14
	16:00:00	3	0	S	0.0%	1	S	33.3%	2	S	66.7%	00:00:15	00:00:00	00:00:00	00:00:00	00:00:44	00:00:00
					0.070			JJ.J /0			00.7 /0		UU.UU. IU	UU.UU.UU			

Service Performance Report

	44.00.00	0	0		400.00/	0		0.00/	0		0.00/	00.00.44	00.00.07	00.00.40	00.04.07	00.00.07	00.00.07
	11:00:00	2	2	Ø	100.0%	0		0.0%	0	-	0.0%	00:00:11	00:00:07	00:06:43	00:04:27	00:00:07	00:00:07
	12:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:01:23	00:01:23	00:00:08	00:00:08
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:04	00:00:04	00:05:21	00:05:21	00:00:04	00:00:04
RealMarinaHote		4	2	0	50.0%	1	8	25.0%	1	(S)	25.0%	00:00:15	00:00:07	00:09:24	00:05:00	00:00:10	00:00:15
	09:00:00	2	1	()	50.0%	1	S	50.0%	0	Ø	0.0%	00:00:15	00:00:06	00:00:36	00:00:36	00:00:11	00:00:20
	11:00:00	1	0	S	0.0%	0		0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:06	00:00:00
	14:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:09:24	00:09:24	00:00:10	00:00:10
24-12-2018		28	4	(S)	14.3%	4	<u> </u>	14.3%	20	(S)	71.4%	00:00:15	00:00:11	00:10:31	00:03:42	00:00:21	00:00:07
GrdRealSantaEu	ulalia	15	3	(20.0%	1		6.7%	11	(73.3%	00:00:15	00:00:10	00:10:31	00:04:30	00:00:17	80:00:00
	10:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:10	80:00:00	00:01:48	00:01:30	00:00:08	80:00:00
	11:00:00	5	1	8	20.0%	0		0.0%	4	8	80.0%	80:00:00	80:00:00	00:10:31	00:10:31	00:00:06	80:00:00
	12:00:00	3	0		0.0%	1		33.3%	2		66.7%	00:00:15	00:00:15	00:00:00	00:00:00	00:00:55	00:00:00
	14:00:00	3	0	8	0.0%	0		0.0%	3	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:09	00:00:00
	16:00:00	2	0	8	0.0%	0		0.0%	2	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:11	00:00:00
RealBellavistaH	lotel	7	0	(S)	0.0%	1		14.3%	6	(S)	85.7%	00:00:15	00:00:15	00:00:00	00:00:00	00:00:27	00:00:00
	11:00:00	5	0	8	0.0%	1	8	20.0%	4	8	80.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:00:35	00:00:00
	13:00:00	2	0	8	0.0%	0	Ø	0.0%	2	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:06	00:00:00
RealMarinaHote	el/Resi	6	1	(S)	16.7%	2	(S)	33.3%	3	(S)	50.0%	00:00:15	00:00:12	00:01:19	00:01:19	00:00:22	00:00:05
	09:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:01:19	00:01:19	00:00:05	00:00:05
	11:00:00	3	0	8	0.0%	2	8	66.7%	1	8	33.3%	00:00:15	00:00:15	00:00:00	00:00:00	00:00:36	00:00:00
	13:00:00	1	0	8	0.0%	0	Ø	0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:11	00:00:00
	18:00:00	1	0	8	0.0%	0	Ø	0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:07	00:00:00
26-12-2018		66	58		87.9%	1		1.5%	7		10.6%	00:00:15	00:00:10	00:07:58	00:02:49	00:00:14	00:00:15
GrdRealSantaEu	ulalia	36	31	Ø	86.1%	0	Ø	0.0%	5	0	13.9%	00:00:15	00:00:10	00:07:26	00:03:06	00:00:15	00:00:16
	09:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:09	00:02:32	00:01:53	00:00:09	00:00:09
	10:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:07:25	00:04:19	00:00:16	00:00:16
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:04:43	00:04:00	00:00:16	00:00:16
	12:00:00	4	4		100.0%	0	Ø	0.0%	0		0.0%	00:00:15	00:00:09	00:05:50			
		4				0								00.00.00	00:02:16	00:00:15	00:00:15
	13:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:02:59	00:02:16 00:02:26	00:00:15 00:00:16	00:00:15 00:00:16
	13:00:00 14:00:00	·	2				Ø	0.0%	0		0.0%	00:00:15 00:00:15					
		2			100.0%	0				Ø			00:00:10	00:02:59	00:02:26	00:00:16	00:00:16
	14:00:00	2	3	Ø	100.0% 100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10 00:00:11	00:02:59 00:03:37	00:02:26 00:02:17	00:00:16 00:00:22	00:00:16 00:00:22
	14:00:00 15:00:00	2 3 2	3 2	Ø	100.0% 100.0% 100.0%	0 0	Ø	0.0%	0	Ø	0.0%	00:00:15 00:00:14	00:00:10 00:00:11 00:00:14	00:02:59 00:03:37 00:05:00	00:02:26 00:02:17 00:04:14	00:00:16 00:00:22 00:00:14	00:00:16 00:00:22 00:00:14
	14:00:00 15:00:00 16:00:00	2 3 2 2	3 2 2	9	100.0% 100.0% 100.0% 100.0%	0 0 0 0	Ø Ø	0.0% 0.0% 0.0%	0 0	Ø Ø	0.0% 0.0% 0.0%	00:00:15 00:00:14 00:00:15	00:00:10 00:00:11 00:00:14 00:00:13	00:02:59 00:03:37 00:05:00 00:07:17	00:02:26 00:02:17 00:04:14 00:04:55	00:00:16 00:00:22 00:00:14 00:00:26	00:00:16 00:00:22 00:00:14 00:00:26
RealBellavistaH	14:00:00 15:00:00 16:00:00 17:00:00 18:00:00	2 3 2 2 6 8	3 2 2 5 4		100.0% 100.0% 100.0% 100.0% 83.3% 50.0%	0 0 0 0 0 0	Ø Ø Ø	0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0	∅∅∅∅∅∅	0.0% 0.0% 0.0% 16.7% 50.0%	00:00:15 00:00:14 00:00:15 00:00:15 00:00:15	00:00:10 00:00:11 00:00:14 00:00:13 00:00:10 00:00:07	00:02:59 00:03:37 00:05:00 00:07:17 00:07:26	00:02:26 00:02:17 00:04:14 00:04:55 00:03:02	00:00:16 00:00:22 00:00:14 00:00:26 00:00:14	00:00:16 00:00:22 00:00:14 00:00:26 00:00:16
RealBellavistaH	14:00:00 15:00:00 16:00:00 17:00:00 18:00:00	2 3 2 2 2 6	3 2 2 5	9	100.0% 100.0% 100.0% 100.0% 83.3%	0 0 0 0	Ø Ø	0.0% 0.0% 0.0% 0.0%	0 0 0 1	© © © 8	0.0% 0.0% 0.0% 16.7%	00:00:15 00:00:14 00:00:15 00:00:15	00:00:10 00:00:11 00:00:14 00:00:13 00:00:10	00:02:59 00:03:37 00:05:00 00:07:17 00:07:26 00:04:53	00:02:26 00:02:17 00:04:14 00:04:55 00:03:02 00:02:52	00:00:16 00:00:22 00:00:14 00:00:26 00:00:14 00:00:12	00:00:16 00:00:22 00:00:14 00:00:26 00:00:16 00:00:15
RealBellavistaH	14:00:00 15:00:00 16:00:00 17:00:00 18:00:00	2 3 2 2 6 8	3 2 2 5 4 15		100.0% 100.0% 100.0% 100.0% 83.3% 50.0% 93.8%	0 0 0 0 0 0	9 9 9 9	0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 1 4	Ø	0.0% 0.0% 0.0% 16.7% 50.0%	00:00:15 00:00:14 00:00:15 00:00:15 00:00:15	00:00:10 00:00:11 00:00:14 00:00:13 00:00:10 00:00:07 00:00:10	00:02:59 00:03:37 00:05:00 00:07:17 00:07:26 00:04:53 00:06:04	00:02:26 00:02:17 00:04:14 00:04:55 00:03:02 00:02:52 00:02:21	00:00:16 00:00:22 00:00:14 00:00:26 00:00:14 00:00:12 00:00:13	00:00:16 00:00:22 00:00:14 00:00:26 00:00:16 00:00:15 00:00:13
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RealBellavistaH	14:00:00 15:00:00 16:00:00 17:00:00 18:00:00 Hotel 09:00:00 11:00:00	2 3 2 2 6 8 16 2	3 2 2 5 4 15 1 2		100.0% 100.0% 100.0% 100.0% 83.3% 50.0% 93.8% 50.0%	0 0 0 0 0 0 0		0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 1 4 1 1	Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø	0.0% 0.0% 0.0% 16.7% 50.0% 6.3% 50.0%	00:00:15 00:00:14 00:00:15 00:00:15 00:00:15 00:00:15 00:00:10 00:00:11	00:00:10 00:00:11 00:00:14 00:00:13 00:00:10 00:00:07 00:00:10 00:00:10 00:00:08 00:00:09	00:02:59 00:03:37 00:05:00 00:07:17 00:07:26 00:04:53 00:06:04 00:03:54 00:03:18	00:02:26 00:02:17 00:04:14 00:04:55 00:03:02 00:02:52 00:02:21 00:03:54 00:03:07	00:00:16 00:00:22 00:00:14 00:00:26 00:00:14 00:00:12 00:00:13 00:00:11 00:00:08	00:00:16 00:00:22 00:00:14 00:00:26 00:00:16 00:00:15 00:00:13 00:00:11 00:00:08
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Service Performance Report

	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:12	00:00:54	00:00:54	00:00:37	00:00:37
27-12-2018		49	48		98.0%	0		0.0%	1	②	2.0%	00:00:20	00:00:09	00:20:03	00:03:22	00:00:10	00:00:11
GrdRealSantaEu	ılalia	30	30		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:20:03	00:03:42	00:00:09	00:00:09
	09:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:11	00:00:06	00:04:31	00:02:30	00:00:11	00:00:11
	10:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:09	00:05:57	00:03:56	00:00:09	00:00:09
	11:00:00	6	6	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:06	00:04:25	00:01:35	00:00:07	00:00:07
	12:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:13	00:00:11	00:09:15	00:05:09	00:00:11	00:00:11
	13:00:00	4	4	②	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:02:10	00:01:42	00:00:12	00:00:12
	14:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:17:19	00:05:10	00:00:08	00:00:08
	15:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:13	00:00:11	00:06:14	00:03:32	00:00:11	00:00:11
	16:00:00	5	5	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:04:55	00:02:26	00:00:10	00:00:10
	17:00:00	1	1	②	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:02:12	00:02:12	00:00:06	00:00:06
	18:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:10	00:20:03	00:14:16	00:00:10	00:00:10
RealBellavistaHo	otel	8	8		100.0%	0	②	0.0%	0	②	0.0%	00:00:15	00:00:09	00:09:05	00:03:11	00:00:12	00:00:12
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:01:06	00:01:06	00:00:06	00:00:06
	14:00:00	2	2	Ø	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:03:05	00:01:52	00:00:16	00:00:16
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:03:27	00:03:27	00:00:09	00:00:09
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:04:49	00:04:49	00:00:08	00:00:08
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:03:21	00:03:21	00:00:05	00:00:05
	18:00:00	2	2	Ø	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:09:05	00:05:09	00:00:20	00:00:20
RealMarinaHotel	/Resi	11	10	②	90.9%	0	Ø	0.0%	1	②	9.1%	00:00:20	00:00:11	00:05:28	00:02:26	00:00:12	00:00:12
	09:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:01:44	00:01:44	00:00:09	00:00:09
	10:00:00	1	1	②	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:04:37	00:04:37	00:00:07	00:00:07
	13:00:00	3	2		66.7%	0	Ø	0.0%	1	8	33.3%	00:00:14	00:00:12	00:03:46	00:02:50	00:00:10	00:00:12
	14:00:00	2	2		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:13	00:04:42	00:02:37	00:00:20	00:00:20
	15:00:00	1	1		100.0%	0	Ø	0.0%	0		0.0%	00:00:20	00:00:14	00:00:44	00:00:34	00:00:07	00:00:07
	16:00:00	1	1		100.0%	0	Ø	0.0%	0		0.0%	00:00:13	00:00:13	00:00:30	00:00:30	00:00:13	00:00:13
	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:02:20	00:02:20	00:00:04	00:00:04
	18:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:05:28	00:05:28	00:00:21	00:00:21
28-12-2018		48	39	<u>()</u>	81.3%	2	②	4.2%	7	<u>()</u>	14.6%	00:00:15	00:00:10	00:17:39	00:03:33	00:00:18	00:00:14
GrdRealSantaEu	Ilalia	26	26		100.0%	0	②	0.0%	0	②	0.0%	00:00:15	00:00:09	00:13:40	00:03:43	00:00:16	00:00:16
	09:00:00	4	4		100.0%	0		0.0%	0		0.0%	00:00:15	80:00:00	00:04:09	00:01:32	00:00:12	00:00:12
	10:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:12	80:00:00	00:13:40	00:10:43	80:00:00	00:00:08
	11:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:14	00:00:14	00:03:40	00:03:40	00:00:14	00:00:14
	12:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:07	00:04:02	00:01:54	00:00:10	00:00:10
	14:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:12	00:06:09	00:03:12	00:00:13	00:00:13
	15:00:00	5	5	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:07:45	00:04:12	00:00:14	00:00:14
	16:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:05:49	00:03:24	00:00:46	00:00:46
	17:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:06:56	00:04:00	00:00:16	00:00:16
	18:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:10	00:08:11	00:04:28	00:00:10	00:00:10
RealBellavistaHo		19	12	0	63.2%	2	()	10.5%	5	8	26.3%	00:00:15	00:00:10	00:17:39	00:03:30	00:00:21	00:00:11
	11:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:04:08	00:04:07	00:00:14	00:00:14
	12:00:00	8	1	(S)	12.5%	2	8	25.0%	5	8	62.5%	00:00:15	00:00:12	00:01:06	00:01:06	00:00:36	00:00:18
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:07	00:00:07	00:03:55	00:03:55	00:00:07	00:00:07
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:10	00:01:10	00:01:10	00:00:10	00:00:10
	15:00:00	4	4	Ø	100.0%	0	9	0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:17:39	00:05:32	00:00:12	00:00:12
	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:02:56	00:02:56	00:00:04	00:00:04
	18:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:09	00:02:05	00:01:18	00:00:10	00:00:10

Service Performance Report

RealMarinaHo	otel/Resi	3	1	8	33.3%	0	②	0.0%	2	8	66.7%	00:00:15	00:00:14	00:02:27	00:01:24	00:00:12	00:00:15
	12:00:00	2	0	8	0.0%	0		0.0%	2	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:10	00:00:00
	15:00:00	0	0		#DIV/0!	0		#DIV/0!	0		#DIV/0!	00:00:15	00:00:15	00:00:21	00:00:21	00:00:00	00:00:00
	16:00:00	1	1	②	100.0%	0		0.0%	0	②	0.0%	00:00:12	00:00:12	00:02:27	00:02:27	00:00:15	00:00:15
29-12-2018		45	0	8	0.0%	1	②	2.2%	44	8	97.8%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:09	00:00:00
GrdRealSanta	Eulalia	24	0	8	0.0%	0	②	0.0%	24	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:11	00:00:00
	09:00:00	2	0	8	0.0%	0		0.0%	2	(S)	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:10	00:00:00
	10:00:00	4	0	8	0.0%	0		0.0%	4	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:15	00:00:00
	11:00:00	2	0	8	0.0%	0	②	0.0%	2	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:07	00:00:00
	12:00:00	2	0	8	0.0%	0		0.0%	2	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:08	00:00:00
	13:00:00	4	0	8	0.0%	0	Ø	0.0%	4	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:09	00:00:00
	14:00:00	4	0	8	0.0%	0	Ø	0.0%	4	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:11	00:00:00
	15:00:00	4	0	8	0.0%	0	Ø	0.0%	4	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:13	00:00:00
	16:00:00	2	0	8	0.0%	0		0.0%	2	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:10	00:00:00
RealBellavista	aHotel	10	0	8	0.0%	1		10.0%	9	(3)	90.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:05	00:00:00
	09:00:00	1	0	8	0.0%	0		0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:03	00:00:00
	10:00:00	2	0	8	0.0%	1	8	50.0%	1	8	50.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:07	00:00:00
	11:00:00	2	0	8	0.0%	0		0.0%	2	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:02	00:00:00
	12:00:00	2	0	8	0.0%	0	Ø	0.0%	2	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:04	00:00:00
	14:00:00	2	0	8	0.0%	0	Ø	0.0%	2	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:06	00:00:00
	16:00:00	1	0	8	0.0%	0	Ø	0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:05	00:00:00
RealMarinaHo	tel/Resi	11	0	(S)	0.0%	0		0.0%	11	(3)	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:08	00:00:00
	10:00:00	4	0	8	0.0%	0		0.0%	4	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:06	00:00:00
	11:00:00	5	0	8	0.0%	0	Ø	0.0%	5	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:09	00:00:00
	13:00:00	1	0	8	0.0%	0	Ø	0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:07	00:00:00
	15:00:00	1	0	8	0.0%	0	Ø	0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:15	00:00:00
31-12-2018		16	16	②	100.0%	0		0.0%	0	②	0.0%	00:00:15	00:00:10	00:10:58	00:03:21	00:00:14	00:00:14
GrdRealSanta	Eulalia	6	6	Ø	100.0%	0	②	0.0%	0	②	0.0%	00:00:15	00:00:10	00:10:58	00:03:20	00:00:14	00:00:14
	10:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:07	00:10:58	00:07:06	00:00:07	00:00:07
	11:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:12	00:03:39	00:02:56	00:00:12	00:00:12
	16:00:00	1	1	Ø	100.0%	0		0.0%	0	②	0.0%	00:00:15	00:00:13	00:01:11	00:01:11	00:00:38	00:00:38
	17:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:08	00:00:07	00:01:38	00:01:01	00:00:06	00:00:06
RealBellavista	aHotel	2	2	②	100.0%	0	②	0.0%	0	②	0.0%	00:00:10	00:00:08	00:03:54	00:02:16	00:00:08	00:00:08
	09:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:00:38	00:00:38	00:00:06	00:00:06
	12:00:00	1	1	Ø	100.0%	0		0.0%	0	②	0.0%	00:00:10	00:00:10	00:03:54	00:03:54	00:00:10	00:00:10
RealMarinaHo	tel/Resi	8	8	②	100.0%	0	②	0.0%	0	②	0.0%	00:00:15	00:00:09	00:09:15	00:03:36	00:00:16	00:00:16
	09:00:00	1	1		100.0%	0	Ø	0.0%	0		0.0%	00:00:12	00:00:12	00:03:39	00:03:39	00:00:12	00:00:12
	10:00:00	1	1	②	100.0%	0	Ø	0.0%	0	②	0.0%	00:00:12	00:00:07	00:09:15	00:04:46	00:00:12	00:00:12
	12:00:00	1	1	②	100.0%	0	Ø	0.0%	0	②	0.0%	00:00:07	00:00:07	00:04:01	00:04:01	00:00:07	00:00:07
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:15	00:00:12	00:04:31	00:02:30	00:00:28	00:00:28
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:00:48	00:00:48	00:00:08	00:00:08
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:13	00:00:13	00:06:57	00:06:57	00:00:13	00:00:13
	18:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:05:19	00:03:00	00:00:22	00:00:22
				1													