

# OneContact Reporting

## Team Summary Daily Report

Team: Algarve

Agent	First Login Time	Last Logout Time	Total Logged Time	Login Tries	Ready Time				Not Ready Time (Pausa)				Not Ready Time (Almoço)				Available Time				Work %
					Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min	
02-07-2018	09:00:14	19:06:55	1.05:53:09	6	23:28:32	00:11:16	00:15:00	00:00:21	00:32:25	00:02:10	00:06:11	00:00:04	02:48:07	00:12:56	00:15:00	00:05:56	18:14:15	00:04:47	00:15:00	00:00:00	22.31
claudia.nunes	09:00:14	18:00:26	08:59:44	2	07:23:07	00:11:05	00:15:00	00:00:22	00:12:45	00:01:49	00:03:45	00:00:04	00:53:59	00:13:30	00:15:00	00:10:43	05:16:51	00:04:32	00:15:00	00:00:00	28.5
jorge.coelho	11:00:13	19:06:55	04:58:42	2	02:40:52	00:10:43	00:15:00	00:00:21	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	02:31:11	00:05:02	00:15:00	00:00:00	6.02
manuela.martins	09:10:01	17:00:42	07:50:41	1	06:20:22	00:10:17	00:15:00	00:00:42	00:19:40	00:02:28	00:06:11	00:00:07	00:59:27	00:11:53	00:15:00	00:05:56	04:51:35	00:04:17	00:15:00	00:00:00	23.34
patricia.farinha	09:00:44	17:04:46	08:04:02	1	07:04:11	00:12:51	00:15:00	00:01:40	00:00:00	00:00:00	00:00:00	00:00:00	00:54:41	00:13:40	00:15:00	00:11:21	05:34:38	00:05:29	00:15:00	00:00:00	21.11
03-07-2018	08:48:13	19:00:29	1.11:05:39	6	1.04:09:15	00:12:04	00:15:00	00:00:04	00:42:25	00:03:51	00:09:37	00:00:04	04:26:32	00:12:42	00:15:00	00:02:13	23:26:17	00:05:21	00:15:00	00:00:00	16.75
claudia.nunes	10:02:25	19:00:29	08:58:04	1	07:13:20	00:12:02	00:15:00	00:00:25	00:15:02	00:03:46	00:08:20	00:00:04	01:07:13	00:13:27	00:15:00	00:09:29	06:02:39	00:05:06	00:15:00	00:00:00	16.31
jorge.coelho	09:13:32	10:08:41	00:10:52	2	00:00:46	00:00:46	00:00:46	00:00:46	00:00:05	00:00:05	00:00:05	00:00:05	00:00:00	00:00:00	00:00:00	00:00:00	00:00:46	00:00:46	00:00:46	00:00:46	0
manuela.martins	08:48:13	17:47:39	08:59:26	1	06:19:26	00:09:59	00:15:00	00:00:04	00:27:18	00:04:33	00:09:37	00:00:37	01:06:58	00:13:24	00:15:00	00:10:16	05:26:14	00:05:06	00:15:00	00:00:00	14.02
patricia.farinha	08:56:03	17:00:16	08:04:13	1	06:59:23	00:13:59	00:15:00	00:00:16	00:00:00	00:00:00	00:00:00	00:00:00	01:00:44	00:12:09	00:15:00	00:04:17	05:44:12	00:06:15	00:15:00	00:00:00	17.93
susana.silva	09:08:25	18:01:29	08:53:04	1	07:36:20	00:13:02	00:15:00	00:01:29	00:00:00	00:00:00	00:00:00	00:00:00	01:11:37	00:11:56	00:15:00	00:02:13	06:12:26	00:05:10	00:15:00	00:00:00	18.39
04-07-2018	08:42:35	19:00:17	1.11:54:30	9	1.03:58:02	00:11:34	00:15:00	00:00:03	01:18:57	00:03:26	00:15:00	00:00:04	04:11:37	00:11:26	00:15:00	00:00:56	22:00:04	00:05:01	00:15:00	00:00:00	21.33
claudia.nunes	08:42:35	17:02:06	08:19:31	1	06:31:17	00:12:14	00:15:00	00:00:05	00:33:18	00:02:46	00:15:00	00:00:04	01:00:52	00:12:10	00:15:00	00:05:44	05:10:01	00:05:38	00:15:00	00:00:00	20.77
jorge.coelho	13:37:17	18:47:52	01:29:22	4	00:08:09	00:02:43	00:07:42	00:00:03	00:10:12	00:10:12	00:10:12	00:10:12	00:00:00	00:00:00	00:00:00	00:00:00	00:08:09	00:02:43	00:07:42	00:00:03	0
manuela.martins	08:56:52	17:59:16	09:00:54	2	06:45:29	00:09:53	00:15:00	00:00:16	00:35:27	00:03:33	00:07:59	00:00:41	01:04:36	00:10:46	00:15:00	00:00:56	05:22:52	00:04:37	00:15:00	00:00:00	20.37
patricia.farinha	09:00:26	17:05:19	08:04:53	1	06:50:32	00:12:26	00:15:00	00:01:54	00:00:00	00:00:00	00:00:00	00:00:00	01:00:53	00:12:11	00:15:00	00:05:03	05:47:51	00:05:21	00:15:00	00:00:00	15.27
susana.silva	10:00:27	19:00:17	08:59:50	1	07:42:35	00:12:51	00:15:00	00:00:17	00:00:00	00:00:00	00:00:00	00:00:00	01:05:16	00:10:53	00:15:00	00:02:16	05:31:11	00:04:44	00:15:00	00:00:00	28.41
05-07-2018	09:03:25	19:00:17	1.09:03:53	7	1.03:12:13	00:12:22	00:15:00	00:00:04	00:43:47	00:03:39	00:15:00	00:00:01	04:45:29	00:10:34	00:15:00	00:00:23	23:27:46	00:06:12	00:15:00	00:00:00	13.75
claudia.nunes	09:03:26	18:03:43	09:00:17	1	07:53:43	00:12:48	00:15:00	00:01:48	00:04:02	00:04:02	00:04:02	00:04:02	01:01:19	00:12:16	00:15:00	00:03:07	07:01:09	00:06:35	00:15:00	00:00:00	11.1
jorge.coelho	09:44:24	14:15:23	01:17:09	2	00:14:12	00:04:44	00:11:19	00:00:04	00:00:01	00:00:01	00:00:01	00:00:01	00:50:44	00:07:15	00:15:00	00:00:23	00:12:29	00:04:10	00:09:36	00:00:04	12.09
manuela.martins	09:55:06	19:00:17	08:21:04	2	06:51:32	00:11:07	00:15:00	00:00:17	00:33:48	00:04:14	00:15:00	00:00:14	00:54:25	00:10:53	00:15:00	00:02:51	06:02:01	00:05:15	00:15:00	00:00:00	12.03
patricia.farinha	10:49:54	17:04:49	06:14:55	1	05:19:35	00:13:54	00:15:00	00:04:49	00:00:00	00:00:00	00:00:00	00:00:00	00:55:18	00:11:04	00:15:00	00:03:03	04:32:13	00:06:59	00:15:00	00:00:00	14.82
susana.silva	09:03:25	17:13:53	08:10:28	1	06:53:11	00:12:55	00:15:00	00:00:04	00:05:56	00:02:58	00:03:06	00:02:50	01:03:43	00:12:45	00:15:00	00:06:53	05:39:54	00:06:32	00:15:00	00:00:00	17.74
06-07-2018	08:54:48	19:04:13	1.10:41:52	4	1.05:26:38	00:12:26	00:15:00	00:00:20	00:47:13	00:03:09	00:08:34	00:00:06	03:58:18	00:11:55	00:15:00	00:01:43	1.01:30:51	00:05:27	00:15:00	00:00:00	13.35
claudia.nunes	09:57:47	19:04:13	09:06:26	1	07:48:11	00:12:19	00:15:00	00:02:34	00:15:47	00:01:45	00:04:37	00:00:06	00:56:24	00:11:17	00:15:00	00:01:43	06:38:30	00:04:35	00:15:00	00:00:00	14.88
manuela.martins	08:54:48	16:28:55	07:34:07	1	06:05:11	00:11:04	00:15:00	00:00:20	00:27:27	00:05:29	00:08:34	00:01:51	01:01:26	00:12:17	00:15:00	00:02:11	05:08:00	00:04:36	00:15:00	00:00:00	15.66
patricia.farinha	09:00:06	17:57:12	08:57:06	1	07:50:28	00:13:50	00:15:00	00:03:25	00:03:59	00:03:59	00:03:59	00:03:59	00:58:11	00:11:38	00:15:00	00:01:44	06:58:23	00:06:20	00:15:00	00:00:00	11.07
susana.silva	09:02:40	18:06:53	09:04:13	1	07:42:48	00:12:30	00:15:00	00:01:47	00:00:00	00:00:00	00:00:00	00:00:00	01:02:17	00:12:27	00:15:00	00:07:35	06:45:58	00:06:39	00:15:00	00:00:00	12.28
07-07-2018	09:13:22	17:16:25	08:03:03	1	06:30:00	00:11:09	00:15:00	00:00:06	00:00:00	00:00:00	00:00:00	00:00:00	00:43:51	00:10:58	00:15:00	00:02:41	04:52:14	00:05:51	00:15:00	00:00:00	25.07
susana.silva	09:13:22	17:16:25	08:03:03	1	06:30:00	00:11:09	00:15:00	00:00:06	00:00:00	00:00:00	00:00:00	00:00:00	00:43:51	00:10:58	00:15:00	00:02:41	04:52:14	00:05:51	00:15:00	00:00:00	25.07
09-07-2018	08:53:09	19:01:21	1.09:22:35	7	1.03:34:22	00:11:49	00:15:00	00:00:02	00:49:26	00:03:05	00:08:49	00:00:03	04:06:59	00:11:46	00:15:00	00:00:04	21:29:29	00:05:09	00:15:00	00:00:00	22.06
claudia.nunes	11:36:21	18:06:14	06:29:53	1	05:11:31	00:11:32	00:15:00	00:00:02	00:05:29	00:01:50	00:03:57	00:00:03	01:03:48	00:10:38	00:15:00	00:00:04	04:09:52	00:05:12	00:15:00	00:00:00	19.79
jorge.coelho	12:51:18	16:26:06	00:05:18	2	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	08:53:09	18:02:20	09:09:11	1	07:51:35	00:11:47	00:15:00	00:01:14	00:15:44	00:02:37	00:04:35	00:01:09	00:58:55	00:11:47	00:15:00	00:01:35	05:49:16	00:05:04	00:15:00	00:00:00	25.94
milena.boto	09:26:53	19:01:21	09:34:28	1	07:28:47	00:12:08	00:15:00	00:00:26	00:25:40	00:04:17	00:08:49	00:00:18	01:05:58	00:13:12	00:15:00	00:08:45	05:41:05	00:05:35	00:15:00	00:00:00	24
patricia.farinha	09:01:54	17:06:41	08:03:45	2	07:02:29	00:11:44	00:15:00	00:00:02	00:02:33	00:02:33	00:02:33	00:02:33	00:58:18	00:11:40	00:15:00	00:00:14	05:49:16	00:04:51	00:15:00	00:00:00	17.33
10-07-2018	08:40:19	19:03:20	1.15:28:44	6	1.09:38:33	00:12:47	00:15:00	00:00:03	01:12:32	00:04:16	00:13:17	00:00:03	04:02:04	00:12:06	00:15:00	00:02:33	1.04:58:16	00:05:35	00:15:00	00:00:00	13.89
claudia.nunes	08:40:19	17:01:42	08:21:23	1	06:31:08	00:12:13	00:15:00	00:00:56	00:13:28	00:03:22	00:05:46	00:00:03	01:05:39	00:10:56	00:15:00	00:02:46	05:23:24	00:04:54	00:15:00	00:00:00	17.32
manuela.martins	13:35:00	19:03:20	05:26:41	2	05:10:31	00:11:57	00:15:00	00:00:26	00:16:04	00:04:01	00:07:19	00:01:12	00:00:00	00:00:00	00:00:00	00:00:00	04:32:31	00:05:55	00:15:00	00:00:00	12.24
milena.boto	08:58:37	18:00:51	09:02:14	1	07:44:52	00:12:34	00:15:00	00:00:51	00:18:44	00:03:45	00:05:40	00:00:30	00:54:20	00:13:35	00:15:00	00:10:15	07:04:23	00:06:26	00:15:00	00:00:00	8.71

# OneContact Reporting

## Team Summary Daily Report

patricia.farinha	09:02:59	17:00:03	07:57:04	1	06:55:20	00:13:51	00:15:00	00:00:03	00:00:00	00:00:00	00:00:00	00:00:00	01:01:42	00:12:20	00:15:00	00:02:33	06:02:15	00:05:15	00:15:00	00:00:00	12.78
susana.silva	09:19:39	18:01:01	08:41:22	1	07:16:42	00:13:14	00:15:00	00:01:01	00:24:16	00:06:04	00:13:17	00:02:18	01:00:23	00:12:05	00:15:00	00:05:09	05:55:43	00:05:33	00:15:00	00:00:00	18.54
11-07-2018	08:48:18	19:00:11	1.19:04:19	5	1.12:06:21	00:12:40	00:15:00	00:00:07	01:20:43	00:03:51	00:09:25	00:00:02	04:52:38	00:12:12	00:15:00	00:01:51	1.06:19:27	00:05:42	00:15:00	00:00:00	16.01
claudia.nunes	09:01:13	18:03:05	09:01:52	1	07:10:39	00:11:38	00:15:00	00:00:24	00:20:18	00:05:04	00:09:25	00:02:40	00:56:44	00:14:11	00:15:00	00:13:07	06:05:34	00:05:23	00:15:00	00:00:00	15.11
manuela.martins	08:48:18	17:02:20	08:14:02	1	06:44:04	00:11:53	00:15:00	00:00:07	00:30:41	00:03:25	00:09:19	00:00:02	00:56:34	00:14:08	00:15:00	00:12:43	05:29:59	00:05:41	00:15:00	00:00:00	18.33
milena.boto	08:58:03	18:00:57	09:02:54	1	07:34:13	00:12:59	00:15:00	00:00:57	00:28:06	00:04:01	00:08:22	00:02:18	00:58:10	00:11:38	00:15:00	00:05:38	06:43:57	00:06:51	00:15:00	00:00:00	11.07
patricia.farinha	09:00:49	16:59:56	07:59:07	1	06:58:00	00:13:56	00:15:00	00:03:09	00:00:00	00:00:00	00:00:00	00:00:00	00:55:55	00:11:11	00:15:00	00:04:39	06:12:57	00:05:24	00:15:00	00:00:00	10.78
susana.silva	10:13:47	19:00:11	08:46:24	1	07:39:25	00:13:08	00:15:00	00:00:11	00:01:38	00:01:38	00:01:38	00:01:38	01:05:15	00:10:52	00:15:00	00:01:51	05:47:00	00:05:20	00:15:00	00:00:00	24.47
12-07-2018	08:18:14	19:00:18	1.19:26:22	6	1.12:14:21	00:11:53	00:15:00	00:00:05	01:40:59	00:04:02	00:11:25	00:00:01	04:33:45	00:11:54	00:15:00	00:03:23	1.07:15:06	00:05:42	00:15:00	00:00:00	13.76
claudia.nunes	10:03:02	19:00:18	08:57:16	1	07:45:12	00:12:34	00:15:00	00:00:14	00:20:21	00:03:24	00:07:51	00:00:04	00:51:17	00:12:49	00:15:00	00:08:47	06:36:12	00:05:35	00:15:00	00:00:00	14.83
manuela.martins	08:59:08	18:04:11	09:04:43	2	07:32:23	00:10:46	00:15:00	00:00:46	00:39:40	00:04:24	00:11:25	00:00:01	00:52:32	00:13:08	00:15:00	00:10:18	06:38:01	00:05:18	00:15:00	00:00:00	12.02
milena.boto	08:18:14	17:01:24	08:43:10	1	06:28:19	00:11:06	00:15:00	00:00:16	00:24:51	00:04:08	00:11:03	00:00:22	00:56:56	00:11:23	00:15:00	00:04:37	05:27:38	00:04:53	00:15:00	00:00:00	15.63
patricia.farinha	09:00:26	17:00:44	08:00:18	1	06:59:48	00:12:21	00:15:00	00:00:05	00:00:00	00:00:00	00:00:00	00:00:00	00:56:56	00:11:23	00:15:00	00:04:31	06:11:51	00:07:26	00:15:00	00:00:00	11.42
susana.silva	09:25:16	18:06:11	08:40:55	1	07:28:39	00:12:49	00:15:00	00:00:06	00:16:07	00:04:02	00:05:57	00:01:29	00:56:04	00:11:13	00:15:00	00:03:23	06:21:24	00:05:47	00:15:00	00:00:00	14.99
13-07-2018	09:01:34	19:00:14	1.11:10:18	9	1.05:05:54	00:12:28	00:15:00	00:00:14	02:37:23	00:06:18	00:15:00	00:00:04	03:09:14	00:11:50	00:15:00	00:00:01	23:53:01	00:04:49	00:15:00	00:00:00	17.92
claudia.nunes	09:01:49	18:02:09	09:00:20	1	07:36:08	00:12:40	00:15:00	00:01:03	00:20:45	00:04:09	00:07:51	00:00:04	01:03:25	00:12:41	00:15:00	00:06:47	06:11:53	00:04:50	00:15:00	00:00:00	18.47
jorge.coelho	11:49:07	16:14:16	00:16:02	5	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	10:01:06	19:00:14	08:59:08	1	07:05:40	00:11:49	00:15:00	00:00:14	01:53:21	00:07:33	00:15:00	00:00:28	00:00:00	00:00:00	00:00:00	00:00:00	05:49:04	00:04:25	00:15:00	00:00:00	18
milena.boto	09:06:10	18:02:16	08:56:06	1	07:29:23	00:12:09	00:15:00	00:02:06	00:23:17	00:04:39	00:09:05	00:00:11	01:02:36	00:10:26	00:15:00	00:00:01	06:05:47	00:04:53	00:15:00	00:00:00	18.6
patricia.farinha	09:01:34	17:00:16	07:58:42	1	06:54:43	00:13:23	00:15:00	00:00:16	00:00:00	00:00:00	00:00:00	00:00:00	01:03:13	00:12:39	00:15:00	00:06:41	05:46:17	00:05:10	00:15:00	00:00:00	16.5
14-07-2018	08:58:42	17:03:14	08:04:32	1	06:56:56	00:12:38	00:15:00	00:00:01	00:03:01	00:03:01	00:03:01	00:03:01	00:32:54	00:10:58	00:15:00	00:03:05	05:35:03	00:06:59	00:15:00	00:00:00	19.64
milena.boto	08:58:42	17:03:14	08:04:32	1	06:56:56	00:12:38	00:15:00	00:00:01	00:03:01	00:03:01	00:03:01	00:03:01	00:32:54	00:10:58	00:15:00	00:03:05	05:35:03	00:06:59	00:15:00	00:00:00	19.64
16-07-2018	08:58:31	19:06:36	1.10:45:17	8	1.04:16:23	00:11:23	00:15:00	00:00:05	01:09:42	00:04:06	00:09:30	00:00:02	03:52:23	00:11:37	00:15:00	00:00:01	1.00:03:22	00:05:23	00:15:00	00:00:00	14.92
claudia.nunes	09:09:31	18:04:22	08:54:51	1	07:01:10	00:11:23	00:15:00	00:00:05	00:17:20	00:03:28	00:06:23	00:00:09	00:54:11	00:09:02	00:15:00	00:00:01	05:52:53	00:05:16	00:15:00	00:00:00	16.21
jorge.coelho	10:13:02	14:23:58	00:20:02	2	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	08:58:31	17:58:01	08:58:12	3	07:07:39	00:10:11	00:15:00	00:00:30	00:44:42	00:04:58	00:09:30	00:01:51	01:01:25	00:12:17	00:15:00	00:05:00	06:29:26	00:05:20	00:15:00	00:00:00	8.94
patricia.farinha	09:00:53	17:00:51	07:59:58	1	07:00:48	00:13:09	00:15:00	00:00:51	00:00:02	00:00:02	00:00:02	00:00:02	00:59:02	00:11:48	00:15:00	00:03:27	06:20:39	00:06:03	00:15:00	00:00:00	9.54
susana.silva	10:34:22	19:06:36	08:32:14	1	07:06:46	00:11:14	00:15:00	00:00:15	00:07:38	00:03:49	00:06:20	00:01:18	00:57:45	00:14:26	00:15:00	00:13:15	05:20:24	00:04:56	00:15:00	00:00:00	24.92
17-07-2018	08:51:50	19:00:22	1.17:20:38	6	1.11:00:54	00:12:49	00:15:00	00:00:04	00:35:54	00:03:35	00:09:41	00:00:12	05:18:14	00:12:44	00:15:00	00:02:00	1.04:29:24	00:05:38	00:15:00	00:00:00	18.63
claudia.nunes	11:34:50	19:00:22	07:25:32	1	06:11:51	00:12:24	00:15:00	00:00:10	00:12:45	00:04:15	00:09:41	00:00:12	01:00:53	00:12:11	00:15:00	00:02:14	05:13:40	00:05:42	00:15:00	00:00:00	15.65
manuela.martins	08:51:50	17:11:10	08:19:20	1	06:57:06	00:12:38	00:15:00	00:01:33	00:09:53	00:02:28	00:06:12	00:00:20	01:03:54	00:12:47	00:15:00	00:05:35	05:40:14	00:05:09	00:15:00	00:00:00	18.43
milena.boto	08:55:08	18:06:16	09:11:08	1	07:49:31	00:12:21	00:15:00	00:00:04	00:13:16	00:04:25	00:05:25	00:03:38	01:01:28	00:12:18	00:15:00	00:02:00	06:09:48	00:05:00	00:15:00	00:00:00	21.24
patricia.farinha	08:59:42	16:59:59	08:00:17	1	06:48:38	00:13:37	00:15:00	00:00:14	00:00:00	00:00:00	00:00:00	00:00:00	01:01:54	00:12:23	00:15:00	00:03:38	06:05:41	00:07:57	00:15:00	00:00:00	10.51
susana.silva	09:21:46	18:03:54	08:24:21	2	07:13:48	00:13:09	00:15:00	00:00:55	00:00:00	00:00:00	00:00:00	00:00:00	01:10:05	00:14:01	00:15:00	00:12:13	05:20:01	00:05:10	00:15:00	00:00:00	26.23
18-07-2018	08:35:23	18:59:55	1.19:32:33	7	1.09:53:48	00:11:41	00:15:00	00:00:10	02:15:33	00:05:13	00:15:00	00:00:04	05:37:13	00:11:14	00:15:00	00:00:08	1.02:21:32	00:05:14	00:15:00	00:00:00	22.24
claudia.nunes	08:35:23	17:00:31	08:25:08	1	06:16:42	00:11:46	00:15:00	00:00:27	00:06:29	00:02:10	00:03:37	00:00:04	01:02:33	00:10:26	00:15:00	00:00:30	05:00:49	00:05:41	00:15:00	00:00:00	20.14
jorge.coelho	10:41:40	14:15:23	00:19:02	2	00:04:54	00:02:27	00:02:55	00:01:59	00:00:00	00:00:00	00:00:00	00:00:00	00:12:28	00:06:14	00:12:05	00:00:23	00:04:54	00:02:27	00:02:55	00:01:59	0
manuela.martins	09:05:17	17:59:05	08:53:48	1	06:16:31	00:11:04	00:15:00	00:00:13	01:13:47	00:05:16	00:15:00	00:00:09	01:10:22	00:11:44	00:15:00	00:00:08	04:24:06	00:04:29	00:15:00	00:00:00	29.86
milena.boto	09:56:15	18:59:55	09:03:40	1	07:23:19	00:11:22	00:15:00	00:00:10	00:30:56	00:05:09	00:07:51	00:01:54	01:06:21	00:13:16	00:15:00	00:06:40	06:13:48	00:05:07	00:15:00	00:00:00	15.68
patricia.farinha	09:00:37	17:00:17	07:59:40	1	06:36:01	00:12:00	00:15:00	00:00:17	00:10:36	00:10:36	00:10:36	00:10:36	01:01:49	00:12:22	00:15:00	00:03:34	04:52:16	00:05:51	00:15:00	00:00:00	26.2
susana.silva	09:09:26	18:00:41	08:51:15	1	07:16:21	00:12:50	00:15:00	00:00:41	00:13:45	00:06:52	00:09:47	00:03:58	01:03:40	00:10:37	00:15:00	00:01:22	05:45:39	00:05:19	00:15:00	00:00:00	20.79
19-07-2018	09:00:00	19:00:23	1.15:03:30	6	1.10:03:38	00:12:28	00:15:00	00:00:08	01:06:29	00:05:07	00:13:52	00:00:03	02:48:26	00:12:02	00:15:00	00:01:15	1.04:15:47	00:06:07	00:15:00	00:00:00	17.02
claudia.nunes	09:03:29	18:03:35	09:00:06	1	07:54:21	00:12:49	00:15:00	00:00:21	00:09:46	00:03:15	00:07:02	00:00:03	00:00:00	00:00:00	00:00:00	00:00:00	06:23:10	00:07:59	00:15:00	00:00:00	19.22
jorge.coelho	16:34:41	16:37:37	00:02:56	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	12:52:25	16:58:19	04:05:54																		

# OneContact Reporting

## Team Summary Daily Report

milena.boto	09:02:17	18:00:22	08:58:05	1	07:37:19	00:11:26	00:15:00	00:00:08	00:28:47	00:04:48	00:08:57	00:00:27	00:51:04	00:12:46	00:15:00	00:07:40	06:28:04	00:04:44	00:15:00	00:00:00	15.14
patricia.farinha	09:00:00	16:59:52	07:59:52	1	06:49:54	00:13:40	00:15:00	00:01:21	00:00:00	00:00:00	00:00:00	00:00:00	01:07:05	00:11:11	00:15:00	00:01:15	05:42:38	00:08:09	00:15:00	00:00:00	16.41
susana.silva	10:03:46	19:00:23	08:56:37	1	07:54:09	00:12:29	00:15:00	00:00:23	00:10:24	00:10:24	00:10:24	00:10:24	00:50:17	00:12:34	00:15:00	00:08:22	06:21:32	00:05:42	00:15:00	00:00:00	19.53
20-07-2018	08:51:33	18:59:49	1.20:20:12	5	1.13:18:56	00:12:26	00:15:00	00:00:05	01:15:10	00:04:42	00:13:51	00:00:04	05:23:54	00:11:34	00:15:00	00:00:53	1.07:52:03	00:05:37	00:15:00	00:00:00	14.6
claudia.nunes	08:59:50	18:03:34	09:03:44	1	07:29:08	00:12:08	00:15:00	00:00:05	00:30:04	00:04:18	00:13:51	00:00:04	01:04:27	00:12:53	00:15:00	00:07:05	06:11:41	00:05:05	00:15:00	00:00:00	17.24
manuela.martins	10:02:59	18:59:49	08:56:50	1	07:21:22	00:11:19	00:15:00	00:01:20	00:21:39	00:05:25	00:08:37	00:02:32	01:07:44	00:11:17	00:15:00	00:01:00	05:48:33	00:04:55	00:15:00	00:00:00	21.03
milena.boto	08:51:33	18:00:21	09:08:48	1	07:38:19	00:12:23	00:15:00	00:00:21	00:23:27	00:04:41	00:06:23	00:03:30	00:57:50	00:11:34	00:15:00	00:03:01	06:42:09	00:05:02	00:15:00	00:00:00	12.25
patricia.farinha	08:59:46	17:02:40	08:02:54	1	06:57:35	00:13:03	00:15:00	00:00:05	00:00:00	00:00:00	00:00:00	00:00:00	00:58:33	00:11:43	00:15:00	00:03:10	06:29:32	00:07:38	00:15:00	00:00:00	6.72
susana.silva	09:00:35	18:08:31	09:07:56	1	07:52:32	00:13:30	00:15:00	00:00:06	00:00:00	00:00:00	00:00:00	00:00:00	01:15:20	00:10:46	00:15:00	00:00:53	06:40:08	00:06:09	00:15:00	00:00:00	15.32
21-07-2018	09:21:01	17:02:31	07:38:55	2	06:06:55	00:09:39	00:15:00	00:00:21	00:00:08	00:00:08	00:00:08	00:00:08	00:40:27	00:08:05	00:15:00	00:00:14	04:26:38	00:03:49	00:15:00	00:00:00	27.33
claudia.nunes	09:21:01	17:02:31	07:38:55	2	06:06:55	00:09:39	00:15:00	00:00:21	00:00:08	00:00:08	00:00:08	00:00:08	00:40:27	00:08:05	00:15:00	00:00:14	04:26:38	00:03:49	00:15:00	00:00:00	27.33
23-07-2018	09:01:00	19:00:01	1.07:00:20	9	1.02:11:52	00:12:00	00:15:00	00:00:01	01:08:14	00:06:12	00:15:00	00:00:34	03:20:58	00:10:35	00:15:00	00:00:23	18:04:16	00:04:12	00:15:00	00:00:00	31.02
jorge.coelho	13:04:49	16:57:10	01:20:17	4	00:37:54	00:05:25	00:09:53	00:00:14	00:00:00	00:00:00	00:00:00	00:00:00	00:27:22	00:05:28	00:13:27	00:00:23	00:22:50	00:02:17	00:09:53	00:00:00	39.75
manuela.martins	09:07:44	12:59:36	03:51:52	1	03:08:58	00:11:49	00:15:00	00:01:30	00:42:48	00:06:07	00:15:00	00:00:34	00:00:00	00:00:00	00:00:00	00:00:00	02:33:02	00:05:06	00:15:00	00:00:00	19.02
milena.boto	09:59:50	19:00:01	09:00:11	1	07:45:31	00:12:15	00:15:00	00:00:01	00:13:12	00:04:24	00:06:10	00:03:04	01:01:26	00:12:17	00:15:00	00:04:24	05:20:55	00:03:44	00:15:00	00:00:00	31.06
patricia.farinha	09:01:00	17:00:09	07:59:09	1	07:00:13	00:12:22	00:15:00	00:00:09	00:12:14	00:12:14	00:12:14	00:12:14	00:45:23	00:11:21	00:15:00	00:02:19	04:46:21	00:04:42	00:15:00	00:00:00	31.86
susana.silva	09:07:57	18:00:30	08:48:51	2	07:39:16	00:12:45	00:15:00	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	01:06:47	00:13:21	00:15:00	00:10:15	05:01:08	00:04:14	00:15:00	00:00:00	34.43
24-07-2018	08:41:12	19:00:00	1.13:14:34	8	1.07:09:54	00:12:43	00:15:00	00:00:02	00:52:00	00:03:15	00:11:21	00:00:00	04:07:02	00:12:21	00:15:00	00:00:58	1.01:37:42	00:05:34	00:15:00	00:00:00	17.77
claudia.nunes	10:00:29	19:00:00	08:59:31	1	07:41:12	00:12:49	00:15:00	00:00:07	00:16:36	00:02:46	00:06:23	00:00:00	01:01:23	00:12:17	00:15:00	00:04:37	06:22:33	00:05:43	00:15:00	00:00:00	17.05
jorge.coelho	10:58:11	17:42:52	00:31:12	2	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	08:49:19	12:10:01	03:20:42	1	03:03:28	00:10:48	00:15:00	00:03:11	00:10:28	00:02:37	00:08:04	00:00:10	00:00:00	00:00:00	00:00:00	00:00:00	02:29:29	00:05:09	00:15:00	00:00:00	18.52
milena.boto	08:49:42	18:00:02	09:10:20	1	07:36:49	00:12:21	00:15:00	00:00:02	00:13:35	00:02:43	00:04:56	00:00:15	01:01:24	00:12:17	00:15:00	00:04:26	06:23:36	00:06:00	00:15:00	00:00:00	16.03
patricia.farinha	09:00:29	15:59:51	06:59:22	1	06:00:27	00:13:52	00:15:00	00:02:15	00:00:00	00:00:00	00:00:00	00:00:00	00:58:43	00:11:45	00:15:00	00:00:58	05:07:24	00:05:29	00:15:00	00:00:00	14.72
susana.silva	08:41:12	17:06:11	08:13:27	2	06:47:58	00:13:10	00:15:00	00:00:10	00:11:21	00:11:21	00:11:21	00:11:21	01:05:32	00:13:06	00:15:00	00:09:16	05:14:40	00:05:15	00:15:00	00:00:00	22.87
25-07-2018	08:45:57	19:00:46	1.11:25:27	11	1.04:20:55	00:11:20	00:15:00	00:00:03	01:00:24	00:03:46	00:08:48	00:00:04	03:31:58	00:11:47	00:15:00	00:01:56	21:53:52	00:05:00	00:15:00	00:00:00	22.76
claudia.nunes	08:45:57	17:15:24	08:29:27	1	07:14:08	00:12:04	00:15:00	00:00:08	00:08:51	00:02:13	00:04:42	00:00:05	00:50:45	00:10:09	00:15:00	00:01:56	05:24:09	00:05:09	00:15:00	00:00:00	25.33
jorge.coelho	11:44:07	18:00:03	02:43:55	6	00:30:22	00:05:04	00:15:00	00:00:03	00:24:34	00:04:55	00:08:48	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	00:21:28	00:03:04	00:14:59	00:00:00	29.31
milena.boto	08:53:41	16:00:55	07:07:14	1	05:53:16	00:11:24	00:15:00	00:00:35	00:13:19	00:03:20	00:04:39	00:01:06	00:53:13	00:13:18	00:15:00	00:09:03	04:51:03	00:04:51	00:15:00	00:00:00	17.61
patricia.farinha	09:01:14	17:01:48	08:00:06	2	06:59:03	00:11:38	00:15:00	00:00:08	00:07:51	00:07:51	00:07:51	00:07:51	00:50:54	00:10:11	00:15:00	00:02:04	06:00:24	00:05:23	00:15:00	00:00:00	14
susana.silva	09:56:01	19:00:46	09:04:45	1	07:44:06	00:11:19	00:15:00	00:00:11	00:05:49	00:02:54	00:05:17	00:00:32	00:57:06	00:14:16	00:15:00	00:12:41	05:16:48	00:04:48	00:15:00	00:00:00	31.74
26-07-2018	09:00:23	19:00:16	1.11:49:36	8	1.04:30:25	00:11:48	00:15:00	00:00:02	03:57:35	00:07:25	00:15:00	00:00:01	01:28:45	00:11:06	00:15:00	00:01:02	23:09:22	00:05:03	00:15:00	00:00:00	18.77
claudia.nunes	09:08:08	18:00:48	08:52:40	1	07:54:20	00:11:34	00:15:00	00:00:02	00:13:18	00:02:40	00:05:22	00:00:01	00:43:56	00:10:59	00:15:00	00:01:02	06:08:08	00:04:11	00:15:00	00:00:00	22.39
jorge.coelho	10:36:29	17:33:05	00:38:54	4	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
milena.boto	09:36:17	19:00:16	09:23:59	1	07:46:47	00:11:58	00:15:00	00:00:16	01:04:04	00:04:56	00:15:00	00:00:52	00:00:00	00:00:00	00:00:00	00:00:00	06:21:27	00:05:32	00:15:00	00:00:00	18.28
patricia.farinha	09:00:23	17:00:06	07:59:43	1	05:31:48	00:12:17	00:15:00	00:00:06	02:27:28	00:12:17	00:15:00	00:02:12	00:00:00	00:00:00	00:00:00	00:00:00	04:47:18	00:05:32	00:15:00	00:00:00	13.41
susana.silva	09:08:17	18:02:37	08:54:20	1	07:17:30	00:11:31	00:15:00	00:00:16	00:12:45	00:06:22	00:09:42	00:03:03	00:44:49	00:11:12	00:15:00	00:03:55	05:52:29	00:05:20	00:15:00	00:00:00	19.43
27-07-2018	08:10:09	19:01:09	1.12:48:55	9	1.05:13:05	00:11:19	00:15:00	00:00:02	02:12:24	00:05:18	00:15:00	00:00:00	03:09:31	00:09:58	00:15:00	00:00:26	1.00:03:40	00:05:34	00:15:00	00:00:00	17.65
claudia.nunes	08:26:01	18:13:49	09:47:48	1	07:25:34	00:11:08	00:15:00	00:00:10	00:16:58	00:04:14	00:05:43	00:02:15	00:50:06	00:12:32	00:15:00	00:09:07	06:00:29	00:06:00	00:15:00	00:00:00	19.1
jorge.coelho	16:19:01	16:25:54	00:02:44	2	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
milena.boto	08:10:09	17:00:56	08:50:47	1	06:52:35	00:11:47	00:15:00	00:00:21	00:14:49	00:02:58	00:06:18	00:00:09	00:50:35	00:12:39	00:15:00	00:09:37	05:54:08	00:05:27	00:15:00	00:00:00	14.17
patricia.farinha	09:59:53	19:01:09	09:00:55	2	08:08:36	00:10:37	00:15:00	00:00:02	00:05:12	00:02:36	00:05:05	00:00:07	00:44:04	00:06:18	00:15:00	00:00:26	07:00:02	00:05:50	00:15:00	00:00:00	14.03
susana.silva	09:06:19	18:13:22	09:06:41	3	06:46:20	00:11:57	00:15:00	00:00:06	01:35:25	00:06:49	00:15:00	00:00:00	00:44:46	00:11:12	00:15:00	00:01:45	05:09:01	00:04:59	00:15:00	00:00:00	23.95
28-07-2018	09:26:55	17:00:08	07:33:04	2	07:01:43	00:11:43	00:15:00	00:00:08	00:00:00	00:00:00	00:00:00	00:00:00	00:29:46	00:09:55	00:15:00	00:04:33	05:46:53	00:05:20	00:15:00	00:00:00	17.74
patricia.farinha	09:26:55	17:00:08	07:33:04	2	07:01:43	00:11:43	00:15:00	00:00:08	00:00:00	00:00:00	00:00:00	00:00:00	00:29:46	00:09:55	00:15:00	00:04:33	05:46:53	00:05:20	00:15:00	00:00:00	17.74
30-07-2018	08:41:29	19:01:38	1.10:45:20																		

# OneContact Reporting

## Team Summary Daily Report

jorge.coelho	13:57:02	13:59:15	00:02:13	1	00:02:12	00:02:12	00:02:12	00:02:12	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:02:12	00:02:12	00:02:12	00:02:12	0
manuela.martins	09:00:55	16:41:40	07:40:45	1	06:13:24	00:10:22	00:15:00	00:00:04	00:26:00	00:02:53	00:05:30	00:00:01	01:00:47	00:12:09	00:15:00	00:05:07	04:55:05	00:04:41	00:15:00	00:00:00	20.97
milena.boto	08:41:29	18:03:23	09:12:45	2	07:43:02	00:12:11	00:15:00	00:00:15	00:16:10	00:04:02	00:05:18	00:03:16	01:00:08	00:12:02	00:15:00	00:05:00	06:04:44	00:05:53	00:15:00	00:00:00	21.23
susana.silva	10:06:44	19:01:38	08:54:54	1	07:30:56	00:11:16	00:15:00	00:00:02	00:00:00	00:00:00	00:00:00	00:00:00	01:05:55	00:09:25	00:15:00	00:00:01	05:35:03	00:04:32	00:15:00	00:00:00	25.7
31-07-2018	08:58:49	19:01:02	1.18:12:56	5	1.11:17:20	00:11:50	00:15:00	00:00:03	01:27:18	00:04:09	00:13:20	00:00:03	05:09:57	00:11:55	00:15:00	00:00:09	1.04:51:25	00:05:05	00:15:00	00:00:00	18.23
claudia.nunes	09:02:36	18:06:38	09:04:02	1	07:36:57	00:11:43	00:15:00	00:00:16	00:17:53	00:02:59	00:06:01	00:00:03	01:02:10	00:10:22	00:15:00	00:00:09	05:54:54	00:04:52	00:15:00	00:00:00	22.33
manuela.martins	08:58:49	17:15:37	08:16:48	1	06:40:19	00:10:49	00:15:00	00:00:05	00:37:24	00:04:40	00:09:11	00:00:15	00:56:53	00:14:13	00:15:00	00:11:58	05:33:46	00:05:08	00:15:00	00:00:00	16.62
milena.boto	10:57:45	19:01:02	08:03:17	1	06:46:52	00:11:18	00:15:00	00:00:08	00:14:04	00:02:49	00:04:48	00:00:14	01:00:28	00:12:06	00:15:00	00:02:13	05:12:18	00:04:32	00:15:00	00:00:00	23.24
patricia.farinha	09:01:33	17:01:16	07:59:43	1	06:33:23	00:13:07	00:15:00	00:00:15	00:13:20	00:13:20	00:13:20	00:13:20	01:10:25	00:11:44	00:15:00	00:04:09	05:44:40	00:06:30	00:15:00	00:00:00	12.38
susana.silva	09:12:52	18:01:58	08:49:06	1	07:39:49	00:12:26	00:15:00	00:00:03	00:04:37	00:04:37	00:04:37	00:04:37	01:00:01	00:12:00	00:15:00	00:01:35	06:25:47	00:04:46	00:15:00	00:00:00	16.1
01-08-2018	08:40:03	19:00:26	1.19:05:36	7	1.12:02:52	00:11:45	00:15:00	00:00:03	01:06:10	00:03:18	00:12:04	00:00:09	05:12:38	00:12:01	00:15:00	00:02:05	1.04:57:32	00:05:19	00:15:00	00:00:00	19.67
claudia.nunes	08:40:03	16:25:07	07:45:04	1	06:11:17	00:11:36	00:15:00	00:01:05	00:17:50	00:02:58	00:07:02	00:00:14	00:55:05	00:11:01	00:15:00	00:04:04	05:12:34	00:05:47	00:15:00	00:00:00	15.81
jorge.coelho	11:26:15	11:37:42	00:11:27	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	08:53:21	17:58:13	09:04:52	1	07:35:02	00:11:06	00:15:00	00:00:39	00:28:34	00:03:34	00:12:04	00:00:09	01:01:07	00:12:13	00:15:00	00:03:41	05:56:33	00:04:24	00:15:00	00:00:00	21.64
milena.boto	09:59:27	19:00:26	09:00:35	2	07:38:52	00:11:12	00:15:00	00:00:03	00:13:40	00:03:25	00:06:49	00:00:39	01:02:38	00:12:32	00:15:00	00:04:34	06:17:54	00:05:02	00:15:00	00:00:00	17.64
patricia.farinha	09:01:00	17:06:52	08:05:52	1	06:59:55	00:13:33	00:15:00	00:02:35	00:03:15	00:03:15	00:03:15	00:03:15	00:59:55	00:11:59	00:15:00	00:05:52	05:50:28	00:07:01	00:15:00	00:00:00	16.54
susana.silva	09:06:56	18:04:42	08:57:46	1	07:37:46	00:11:44	00:15:00	00:00:04	00:02:51	00:02:51	00:02:51	00:02:51	01:13:53	00:12:19	00:15:00	00:02:05	05:40:03	00:05:05	00:15:00	00:00:00	25.72
02-08-2018	08:54:38	19:00:20	1.18:59:43	8	1.12:10:56	00:11:52	00:15:00	00:00:05	00:40:28	00:03:22	00:05:38	00:00:06	05:16:05	00:11:17	00:15:00	00:01:01	1.03:06:43	00:04:58	00:15:00	00:00:00	25.07
claudia.nunes	09:01:05	18:00:26	08:59:21	1	07:53:10	00:13:55	00:15:00	00:00:20	00:04:43	00:01:34	00:02:55	00:00:06	01:01:10	00:12:14	00:15:00	00:02:37	05:56:53	00:05:40	00:15:00	00:00:00	24.58
jorge.coelho	13:54:44	14:49:26	00:09:22	2	00:07:02	00:02:21	00:05:14	00:00:49	00:00:00	00:00:00	00:00:00	00:00:00	00:01:01	00:01:01	00:01:01	00:01:01	00:03:19	00:00:50	00:01:38	00:00:04	52.84
manuela.martins	10:23:10	19:00:20	08:37:10	1	07:06:05	00:11:50	00:15:00	00:00:19	00:14:52	00:03:43	00:05:38	00:00:51	01:02:36	00:12:31	00:15:00	00:03:50	05:24:41	00:04:42	00:15:00	00:00:00	23.8
milena.boto	08:54:38	18:00:18	09:05:40	1	07:30:59	00:10:29	00:15:00	00:00:18	00:16:46	00:04:12	00:05:14	00:03:43	01:06:42	00:11:07	00:15:00	00:03:10	05:19:04	00:04:37	00:15:00	00:00:00	29.25
patricia.farinha	09:00:17	17:00:41	07:59:48	2	06:58:29	00:13:05	00:15:00	00:00:10	00:00:00	00:00:00	00:00:00	00:00:00	01:01:07	00:12:13	00:15:00	00:02:50	05:49:32	00:04:43	00:15:00	00:00:00	16.48
susana.silva	08:57:39	17:06:01	08:08:22	1	06:35:11	00:11:17	00:15:00	00:00:05	00:04:07	00:04:07	00:04:07	00:04:07	01:03:29	00:10:35	00:15:00	00:01:54	04:33:14	00:05:35	00:15:00	00:00:00	30.86
03-08-2018	09:01:20	19:04:03	1.10:52:07	4	1.04:48:34	00:12:16	00:15:00	00:00:04	00:22:31	00:02:49	00:05:04	00:00:01	04:35:38	00:11:59	00:15:00	00:00:16	23:27:25	00:05:17	00:15:00	00:00:00	18.58
claudia.nunes	09:10:34	17:58:56	08:48:22	1	07:25:25	00:12:02	00:15:00	00:00:04	00:10:10	00:02:32	00:05:04	00:00:01	01:00:56	00:12:11	00:15:00	00:05:56	05:52:09	00:04:49	00:15:00	00:00:00	20.94
milena.boto	09:01:20	17:02:45	08:01:25	1	06:19:43	00:11:10	00:15:00	00:01:28	00:12:21	00:03:05	00:04:40	00:00:10	01:03:27	00:12:41	00:15:00	00:07:14	05:12:41	00:05:03	00:15:00	00:00:00	17.65
patricia.farinha	10:00:42	19:04:03	09:03:21	1	07:54:39	00:12:29	00:15:00	00:01:04	00:00:00	00:00:00	00:00:00	00:00:00	01:00:24	00:12:05	00:15:00	00:05:57	06:40:25	00:05:25	00:15:00	00:00:00	15.64
susana.silva	09:06:45	18:05:44	08:58:59	1	07:08:47	00:13:24	00:15:00	00:01:18	00:00:00	00:00:00	00:00:00	00:00:00	01:30:51	00:11:21	00:15:00	00:00:16	05:42:10	00:06:00	00:15:00	00:00:00	20.2
04-08-2018	09:12:01	17:00:07	07:48:06	1	06:30:28	00:09:46	00:15:00	00:00:03	00:03:52	00:01:56	00:03:51	00:00:01	00:35:05	00:08:46	00:15:00	00:00:13	03:57:00	00:03:42	00:15:00	00:00:00	39.3
susana.silva	09:12:01	17:00:07	07:48:06	1	06:30:28	00:09:46	00:15:00	00:00:03	00:03:52	00:01:56	00:03:51	00:00:01	00:35:05	00:08:46	00:15:00	00:00:13	03:57:00	00:03:42	00:15:00	00:00:00	39.3
06-08-2018	08:57:27	19:00:49	1.10:32:36	4	1.05:24:59	00:12:00	00:15:00	00:00:02	00:52:38	00:04:23	00:09:04	00:00:01	03:52:10	00:10:33	00:15:00	00:00:19	1.00:01:07	00:05:36	00:15:00	00:00:00	18.35
claudia.nunes	09:04:49	18:02:57	08:58:08	1	07:43:17	00:11:35	00:15:00	00:00:02	00:09:43	00:02:26	00:04:50	00:00:01	01:02:42	00:12:32	00:15:00	00:05:42	06:04:32	00:06:45	00:15:00	00:00:00	21.32
manuela.martins	08:57:27	17:29:18	08:31:51	1	06:52:13	00:11:27	00:15:00	00:01:19	00:27:37	00:06:54	00:09:04	00:05:17	01:00:05	00:08:35	00:15:00	00:01:30	05:54:11	00:05:43	00:15:00	00:00:00	14.08
milena.boto	10:00:22	19:00:49	09:00:27	1	07:40:52	00:11:31	00:15:00	00:00:36	00:15:18	00:03:50	00:04:50	00:01:58	01:00:18	00:12:04	00:15:00	00:02:03	05:56:02	00:03:57	00:15:00	00:00:00	22.75
patricia.farinha	09:00:50	17:03:00	08:02:10	1	07:08:37	00:13:50	00:15:00	00:02:20	00:00:00	00:00:00	00:00:00	00:00:00	00:49:05	00:09:49	00:15:00	00:00:19	06:06:22	00:07:11	00:15:00	00:00:00	14.52
07-08-2018	08:58:27	19:06:35	1.18:45:32	11	1.10:59:59	00:11:36	00:15:00	00:00:02	02:03:05	00:05:08	00:15:00	00:00:03	03:27:04	00:11:30	00:15:00	00:00:33	1.03:57:00	00:05:00	00:15:00	00:00:00	20.14
claudia.nunes	08:58:58	18:00:20	09:01:22	1	07:43:47	00:13:15	00:15:00	00:00:17	00:08:49	00:01:46	00:02:44	00:00:03	01:08:39	00:11:26	00:15:00	00:02:05	06:17:20	00:05:10	00:15:00	00:00:00	18.64
jorge.coelho	09:24:54	17:46:23	00:30:02	3	00:01:26	00:01:26	00:01:26	00:01:26	00:00:00	00:00:00	00:00:00	00:00:00	00:23:57	00:11:58	00:13:36	00:10:21	00:01:26	00:01:26	00:01:26	00:01:26	0
manuela.martins	08:58:27	18:00:07	09:01:40	1	06:48:15	00:11:02	00:15:00	00:00:02	00:19:34	00:03:55	00:10:00	00:01:21	00:00:00	00:00:00	00:00:00	00:00:00	05:23:54	00:04:00	00:15:00	00:00:00	20.66
milena.boto	09:01:01	18:02:10	08:59:48	2	07:35:09	00:10:50	00:15:00	00:00:08	00:25:50	00:04:18	00:05:20	00:03:26	00:56:58	00:11:24	00:15:00	00:00:33	05:56:23	00:05:14	00:15:00	00:00:00	21.7
patricia.farinha	09:00:12	17:00:14	08:00:02	1	06:54:14	00:11:50	00:15:00	00:00:14	00:00:00	00:00:00	00:00:00	00:00:00	00:57:30	00:11:30	00:15:00	00:00:50	05:49:02	00:05:17	00:15:00	00:00:00	15.74
susana.silva	10:10:02	19:06:35	07:12:38	3	05:57:08	00:11:31	00:15:00	00:00:20	01:08:52	00:08:36	00:15:00	00:01:39	00:00:00	00:00:00	00:00:00	00:00:00	04:28:55	00:05:51	00:15:00	00:00:00	24.7
08-08-2018	08:48:51	19:00:13	1.19:26:25	6	1.12:14:10	00:12:52	00:15:00	00:00:04	00:52:32	00:03:05	00:09:06	00:00:01	05:15:44	00:11:42	00:15:00	00:01:21	1.07:57:50	00:05:46	00:15:00	00:00:00	11.79
claudia.nunes	08:57:51	17:59:50	09:01:5																		



# OneContact Reporting

## Team Summary Daily Report

jorge.coelho	17:07:10	17:10:57	00:03:47	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	09:55:19	19:00:13	09:04:54	1	07:10:41	00:11:20	00:15:00	00:00:04	00:26:31	00:03:19	00:09:06	00:00:01	01:08:32	00:11:25	00:15:00	00:03:42	05:57:08	00:04:54	00:15:00	00:00:00	17.08
milena.boto	08:48:51	18:00:09	09:11:18	1	07:41:23	00:13:34	00:15:00	00:00:09	00:12:51	00:03:13	00:03:44	00:02:16	01:00:05	00:12:01	00:15:00	00:05:45	06:56:42	00:05:38	00:15:00	00:00:00	9.68
patricia.farinha	08:59:59	17:00:18	08:00:19	1	07:00:46	00:14:02	00:15:00	00:00:18	00:00:00	00:00:00	00:00:00	00:00:00	00:59:29	00:11:54	00:15:00	00:06:24	06:30:48	00:05:26	00:15:00	00:00:00	7.12
susana.silva	08:55:50	16:59:58	08:04:08	1	06:56:56	00:12:16	00:15:00	00:00:06	00:06:58	00:02:19	00:03:35	00:00:02	01:00:07	00:12:01	00:15:00	00:01:21	06:10:34	00:07:08	00:15:00	00:00:00	11.12
09-08-2018	09:01:13	19:00:09	1.15:37:43	6	1.08:12:40	00:11:43	00:15:00	00:00:05	01:23:33	00:03:59	00:10:20	00:00:04	03:56:27	00:12:27	00:15:00	00:00:44	1.03:25:40	00:05:06	00:15:00	00:00:00	14.85
claudia.nunes	09:57:31	19:00:09	09:02:38	1	07:36:03	00:11:42	00:15:00	00:00:05	00:22:26	00:04:29	00:08:19	00:00:04	01:01:11	00:12:14	00:15:00	00:06:02	06:07:14	00:04:35	00:15:00	00:00:00	19.48
jorge.coelho	13:49:42	15:20:29	01:30:47	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	13:53:14	18:00:36	04:07:22	1	03:51:08	00:10:30	00:15:00	00:00:21	00:13:54	00:02:47	00:06:50	00:00:12	00:00:00	00:00:00	00:00:00	00:00:00	03:20:23	00:04:46	00:15:00	00:00:00	13.3
milena.boto	09:01:53	17:00:09	07:58:16	1	06:49:49	00:12:03	00:15:00	00:00:09	00:12:45	00:02:33	00:04:05	00:00:18	00:55:34	00:13:54	00:15:00	00:10:47	05:42:53	00:05:07	00:15:00	00:00:00	16.33
patricia.farinha	09:01:13	17:00:56	07:59:43	1	07:02:46	00:12:49	00:15:00	00:00:56	00:00:00	00:00:00	00:00:00	00:00:00	00:56:26	00:11:17	00:15:00	00:00:44	06:16:22	00:06:16	00:15:00	00:00:00	10.98
susana.silva	09:01:44	18:00:41	08:58:57	1	06:52:54	00:11:10	00:15:00	00:00:41	00:34:28	00:05:45	00:10:20	00:01:42	01:03:16	00:12:39	00:15:00	00:08:53	05:58:48	00:04:51	00:15:00	00:00:00	13.1
10-08-2018	08:49:31	19:00:02	1.19:22:01	7	1.11:01:54	00:12:22	00:15:00	00:00:00	02:43:47	00:05:17	00:15:00	00:00:12	05:29:02	00:11:21	00:15:00	00:01:42	1.05:49:04	00:04:58	00:15:00	00:00:00	14.88
claudia.nunes	08:57:26	16:06:42	07:09:16	1	05:59:42	00:12:24	00:15:00	00:01:01	00:12:09	00:02:26	00:07:17	00:00:28	00:57:21	00:11:28	00:15:00	00:03:02	05:14:18	00:04:33	00:15:00	00:00:00	12.62
jorge.coelho	13:03:43	13:47:38	00:43:55	1	00:03:08	00:01:34	00:02:12	00:00:56	00:00:00	00:00:00	00:00:00	00:00:00	00:40:45	00:10:11	00:15:00	00:01:42	00:03:08	00:01:34	00:02:12	00:00:56	0
manuela.martins	08:49:31	17:21:17	08:31:14	2	06:07:57	00:11:09	00:15:00	00:00:00	01:26:29	00:07:12	00:15:00	00:01:40	00:56:41	00:11:20	00:15:00	00:04:01	04:41:33	00:04:28	00:15:00	00:00:00	23.48
milena.boto	09:01:31	17:59:32	08:58:01	1	07:51:54	00:13:29	00:15:00	00:01:16	00:10:11	00:05:06	00:05:12	00:04:59	00:55:55	00:11:11	00:15:00	00:02:31	06:52:35	00:05:06	00:15:00	00:00:00	12.57
patricia.farinha	10:00:59	19:00:02	08:59:03	1	07:37:48	00:13:28	00:15:00	00:00:02	00:18:33	00:09:16	00:09:58	00:08:35	00:56:22	00:11:16	00:15:00	00:02:37	06:41:16	00:05:13	00:15:00	00:00:00	12.35
susana.silva	09:11:11	18:11:43	09:00:32	1	07:21:25	00:11:56	00:15:00	00:00:03	00:36:25	00:03:38	00:11:18	00:00:12	01:01:58	00:12:24	00:15:00	00:08:06	06:16:14	00:05:32	00:15:00	00:00:00	14.77
11-08-2018	09:22:57	17:01:44	07:38:47	1	06:27:35	00:11:04	00:15:00	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	00:35:35	00:11:52	00:15:00	00:06:23	04:59:32	00:04:45	00:15:00	00:00:00	22.72
manuela.martins	09:22:57	17:01:44	07:38:47	1	06:27:35	00:11:04	00:15:00	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	00:35:35	00:11:52	00:15:00	00:06:23	04:59:32	00:04:45	00:15:00	00:00:00	22.72
13-08-2018	08:48:39	19:00:18	1.11:18:28	10	1.06:19:53	00:11:40	00:15:00	00:00:02	01:28:03	00:05:52	00:15:00	00:00:30	02:44:49	00:11:46	00:15:00	00:02:03	23:26:22	00:04:56	00:15:00	00:00:00	22.72
claudia.nunes	09:00:16	18:04:42	09:04:26	1	07:52:58	00:12:08	00:15:00	00:01:09	01:10:29	00:07:50	00:15:00	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	05:21:07	00:04:35	00:15:00	00:00:00	32.11
jorge.coelho	15:55:27	15:56:53	00:01:26	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
milena.boto	09:58:42	19:00:18	08:49:57	3	07:18:21	00:10:26	00:15:00	00:00:05	00:13:36	00:02:43	00:03:52	00:02:04	01:00:37	00:12:07	00:15:00	00:02:03	06:02:43	00:05:20	00:15:00	00:00:00	17.25
patricia.farinha	08:53:40	17:00:10	08:04:53	4	07:04:01	00:11:47	00:15:00	00:00:02	00:00:00	00:00:00	00:00:00	00:00:00	00:50:02	00:12:30	00:15:00	00:07:31	05:56:02	00:05:01	00:15:00	00:00:00	16.03
susana.silva	08:48:39	18:06:25	09:17:46	1	08:04:33	00:12:25	00:15:00	00:00:34	00:03:58	00:03:58	00:03:58	00:03:58	00:54:10	00:10:50	00:15:00	00:02:18	06:06:30	00:04:49	00:15:00	00:00:00	24.36
14-08-2018	08:04:30	19:01:49	1.11:49:25	7	1.05:26:32	00:11:24	00:15:00	00:00:01	00:37:38	00:03:25	00:08:00	00:00:04	04:03:46	00:11:05	00:15:00	00:01:30	22:37:26	00:05:11	00:15:00	00:00:00	23.16
claudia.nunes	08:04:30	17:00:15	08:55:45	1	06:42:02	00:11:49	00:15:00	00:00:09	00:25:42	00:03:13	00:08:00	00:00:04	00:54:18	00:10:52	00:15:00	00:02:03	05:00:22	00:04:25	00:15:00	00:00:00	25.29
jorge.coelho	13:37:40	18:35:53	01:48:35	2	01:17:09	00:05:56	00:15:00	00:00:01	00:05:12	00:05:12	00:05:12	00:05:12	00:19:45	00:09:52	00:13:23	00:06:22	01:01:51	00:03:15	00:10:29	00:00:00	19.83
milena.boto	08:59:11	17:01:53	08:02:23	2	06:30:24	00:09:46	00:15:00	00:00:13	00:04:57	00:04:57	00:04:57	00:04:57	00:57:59	00:11:36	00:15:00	00:03:55	05:37:40	00:05:17	00:15:00	00:00:00	13.51
patricia.farinha	08:58:35	17:00:13	08:01:38	1	07:04:33	00:12:29	00:15:00	00:00:12	00:00:00	00:00:00	00:00:00	00:00:00	00:50:45	00:10:09	00:15:00	00:01:30	06:00:06	00:06:26	00:15:00	00:00:00	15.18
susana.silva	10:00:45	19:01:49	09:01:04	1	07:52:24	00:13:54	00:15:00	00:00:26	00:01:47	00:01:47	00:01:47	00:01:47	01:00:59	00:12:12	00:15:00	00:03:59	04:57:27	00:05:24	00:15:00	00:00:00	37.03
15-08-2018	08:55:44	18:06:07	08:37:56	3	07:18:21	00:12:11	00:15:00	00:00:33	00:00:04	00:00:02	00:00:03	00:00:01	01:06:19	00:11:03	00:15:00	00:01:17	05:27:09	00:05:44	00:15:00	00:00:00	25.37
claudia.nunes	08:55:44	18:06:07	08:37:56	3	07:18:21	00:12:11	00:15:00	00:00:33	00:00:04	00:00:02	00:00:03	00:00:01	01:06:19	00:11:03	00:15:00	00:01:17	05:27:09	00:05:44	00:15:00	00:00:00	25.37
16-08-2018	08:44:52	19:00:19	1.02:39:27	10	22:32:44	00:11:52	00:15:00	00:00:04	00:27:05	00:02:42	00:04:25	00:00:54	02:50:52	00:12:12	00:15:00	00:00:52	16:48:27	00:04:57	00:15:00	00:00:00	25.45
jorge.coelho	13:09:45	17:35:47	00:51:28	2	00:38:41	00:09:40	00:14:51	00:00:06	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:33:04	00:05:31	00:14:36	00:00:00	14.52
manuela.martins	08:44:52	17:01:37	08:16:45	1	06:54:33	00:11:51	00:15:00	00:00:07	00:13:39	00:02:44	00:03:48	00:01:45	00:57:27	00:11:29	00:15:00	00:00:52	05:17:22	00:04:44	00:15:00	00:00:00	23.44
milena.boto	08:53:57	18:00:04	08:36:28	5	07:16:05	00:11:29	00:15:00	00:00:04	00:13:26	00:02:41	00:04:25	00:00:54	00:52:08	00:13:02	00:15:00	00:10:17	05:41:33	00:05:25	00:15:00	00:00:00	21.68
patricia.farinha	09:59:42	10:05:14	00:05:32	1	00:05:30	00:02:45	00:05:14	00:00:16	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:05:30	00:02:45	00:05:14	00:00:16	0
susana.silva	10:11:05	19:00:19	08:49:14	1	07:37:55	00:13:05	00:15:00	00:00:19	00:00:00	00:00:00	00:00:00	00:00:00	01:01:17	00:12:15	00:15:00	00:06:00	05:10:58	00:04:43	00:15:00	00:00:00	32.09
17-08-2018	08:50:02	19:00:45	1.11:10:20	7	1.06:01:39	00:11:47	00:15:00	00:00:12	01:04:22	00:03:13	00:10:11	00:00:08	03:40:44	00:11:37	00:15:00	00:00:28	1.00:24:38	00:05:45	00:15:00	00:00:00	18.71
jorge.coelho	15:50:08	17:39:41	00:14:03	2	00:00:59	00:00:59	00:00:59	00:00:59	00:00:09	00:00:09	00:00:09	00:00:09	00:00:00	00:00:00	00:00:00	00:00:00	00:00:59	00:00:59	00:00:59	00:00:59	0
manuela.martins	08:50:02	17:59:38	09:09:36	1	07:41:04	00:11:32	00:15:00	00:01:00	00:26:22	00:02:38	00:05:51	00:00:08	00:54:20	00:13:35	00:15:00	00:10:20	06:19:11	00:04:44	00:15:00	00:00:00	17.76
milena.boto	09:00:18	18:00:25	09:00:07	1	07:55:13																

# OneContact Reporting

## Team Summary Daily Report

susana.silva	08:58:58	16:30:19	07:31:21	1	06:01:00	00:10:56	00:15:00	00:00:19	00:23:33	00:05:53	00:10:11	00:03:16	01:05:26	00:13:05	00:15:00	00:09:13	04:25:46	00:05:47	00:15:00	00:00:00	26.38	
18-08-2018	09:30:36	17:00:07	07:29:31	1	06:54:29	00:11:31	00:15:00	00:00:07	00:00:00	00:00:00	00:00:00	00:00:00	00:28:38	00:14:19	00:14:23	00:14:15	05:22:47	00:05:07	00:15:00	00:00:00	22.12	
patricia.farinha	09:30:36	17:00:07	07:29:31	1	06:54:29	00:11:31	00:15:00	00:00:07	00:00:00	00:00:00	00:00:00	00:00:00	00:28:38	00:14:19	00:14:23	00:14:15	05:22:47	00:05:07	00:15:00	00:00:00	22.12	
20-08-2018	08:36:27	18:00:03	09:23:06	2	07:55:14	00:09:42	00:15:00	00:00:03	00:00:00	00:00:00	00:00:00	00:00:00	01:04:16	00:12:51	00:15:00	00:06:11	05:03:04	00:03:16	00:15:00	00:00:00	36.23	
patricia.farinha	08:36:27	18:00:03	09:23:06	2	07:55:14	00:09:42	00:15:00	00:00:03	00:00:00	00:00:00	00:00:00	00:00:00	01:04:16	00:12:51	00:15:00	00:06:11	05:03:04	00:03:16	00:15:00	00:00:00	36.23	
21-08-2018	08:45:18	19:00:59	1.12:10:33	4	1.06:28:04	00:12:16	00:15:00	00:00:03	00:49:32	00:02:55	00:07:26	00:00:02	04:07:18	00:12:22	00:15:00	00:00:56	1.01:17:24	00:05:45	00:15:00	00:00:00	16.99	
claudia.nunes	10:10:02	19:00:59	08:50:57	1	07:40:36	00:12:07	00:15:00	00:00:03	00:04:50	00:01:37	00:04:44	00:00:02	01:05:04	00:13:01	00:15:00	00:05:35	05:49:09	00:04:51	00:15:00	00:00:00	24.2	
manuela.martins	08:45:18	18:00:44	09:15:26	1	07:52:47	00:12:26	00:15:00	00:00:44	00:16:32	00:03:18	00:07:26	00:00:32	00:56:27	00:14:07	00:15:00	00:12:17	06:55:48	00:06:56	00:15:00	00:00:00	12.05	
milena.boto	08:48:21	18:00:06	09:11:45	1	07:43:42	00:12:12	00:15:00	00:00:06	00:17:39	00:03:32	00:06:30	00:01:25	00:57:57	00:11:35	00:15:00	00:00:56	06:49:46	00:06:02	00:15:00	00:00:00	11.63	
susana.silva	09:09:18	18:01:43	08:52:25	1	07:10:59	00:12:19	00:15:00	00:01:43	00:10:31	00:02:38	00:03:28	00:01:30	01:07:50	00:11:18	00:15:00	00:03:52	05:42:41	00:05:21	00:15:00	00:00:00	20.49	
22-08-2018	08:45:21	19:00:09	1.19:43:04	10	1.11:57:38	00:12:07	00:15:00	00:00:09	01:07:33	00:03:13	00:08:01	00:00:01	05:06:00	00:11:46	00:15:00	00:01:49	1.06:32:02	00:05:17	00:15:00	00:00:00	15.09	
claudia.nunes	08:45:21	17:03:27	08:18:06	1	06:54:45	00:11:51	00:15:00	00:00:09	00:14:56	00:03:44	00:08:01	00:00:18	00:51:46	00:12:56	00:15:00	00:07:47	05:50:10	00:04:48	00:15:00	00:00:00	15.57	
jorge.coelho	10:31:29	17:26:48	00:54:28	5	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0	
manuela.martins	10:22:09	19:00:09	08:38:00	1	07:10:38	00:11:58	00:15:00	00:00:09	00:17:55	00:02:59	00:05:52	00:00:23	01:09:25	00:11:34	00:15:00	00:04:33	05:58:24	00:04:59	00:15:00	00:00:00	16.77	
milena.boto	09:00:10	18:00:23	09:00:13	1	07:21:24	00:11:19	00:15:00	00:00:15	00:21:45	00:03:06	00:06:00	00:00:01	01:04:23	00:10:44	00:15:00	00:01:49	06:28:39	00:05:53	00:15:00	00:00:00	11.95	
patricia.farinha	09:01:05	17:04:05	08:03:00	1	07:03:55	00:13:15	00:15:00	00:01:17	00:00:00	00:00:00	00:00:00	00:00:00	00:51:24	00:12:51	00:15:00	00:07:41	06:06:30	00:05:14	00:15:00	00:00:00	13.54	
susana.silva	09:11:33	18:00:50	08:49:17	1	07:26:56	00:12:25	00:15:00	00:00:50	00:12:57	00:03:14	00:04:17	00:01:59	01:09:02	00:11:30	00:15:00	00:03:40	06:08:19	00:05:35	00:15:00	00:00:00	17.59	
23-08-2018	08:57:44	19:04:46	1.09:38:16	6	1.04:42:44	00:12:13	00:15:00	00:00:04	00:57:02	00:04:23	00:10:38	00:00:01	03:45:37	00:11:52	00:15:00	00:03:01	1.00:12:23	00:05:39	00:15:00	00:00:00	15.69	
jorge.coelho	17:05:13	17:18:24	00:13:11	1	00:13:10	00:06:35	00:09:46	00:03:24	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:12:07	00:04:02	00:06:57	00:01:46	7.97	
manuela.martins	09:09:31	17:55:09	08:26:35	2	06:59:33	00:11:39	00:15:00	00:00:04	00:22:52	00:04:34	00:10:38	00:00:01	01:00:18	00:12:04	00:15:00	00:05:52	05:56:58	00:04:42	00:15:00	00:00:00	14.92	
milena.boto	08:57:44	17:00:45	08:03:01	1	06:51:58	00:11:46	00:15:00	00:00:17	00:19:13	00:04:48	00:06:57	00:03:22	00:48:29	00:12:07	00:15:00	00:09:03	05:57:17	00:05:06	00:15:00	00:00:00	13.27	
patricia.farinha	09:00:39	17:03:41	08:03:02	1	07:13:01	00:13:07	00:15:00	00:00:43	00:00:00	00:00:00	00:00:00	00:00:00	00:48:25	00:12:06	00:15:00	00:09:01	06:25:24	00:07:08	00:15:00	00:00:00	11	
susana.silva	10:12:19	19:04:46	08:52:27	1	07:25:02	00:12:43	00:15:00	00:01:07	00:14:57	00:03:44	00:06:29	00:00:58	01:08:25	00:11:24	00:15:00	00:03:01	05:40:37	00:06:18	00:15:00	00:00:00	23.46	
24-08-2018	08:51:45	19:00:01	1.18:04:40	8	1.11:32:26	00:12:42	00:15:00	00:00:01	01:03:13	00:03:57	00:07:52	00:00:16	04:40:30	00:10:47	00:15:00	00:00:11	1.06:39:23	00:05:10	00:15:00	00:00:00	13.74	
claudia.nunes	09:07:59	17:02:33	07:54:34	1	06:49:33	00:13:13	00:15:00	00:00:03	00:09:52	00:02:28	00:05:42	00:00:16	00:55:06	00:09:11	00:15:00	00:00:55	05:11:15	00:05:28	00:15:00	00:00:00	24	
jorge.coelho	17:35:15	17:40:31	00:05:16	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0	
manuela.martins	08:51:45	16:10:32	07:18:47	1	05:40:33	00:11:21	00:15:00	00:00:03	00:20:55	00:05:14	00:06:56	00:02:25	00:58:49	00:09:48	00:15:00	00:00:11	04:55:53	00:05:29	00:15:00	00:00:00	13.12	
milena.boto	08:57:17	18:00:07	09:02:50	1	07:44:40	00:13:17	00:15:00	00:00:07	00:15:56	00:03:11	00:05:26	00:01:54	00:58:41	00:11:44	00:15:00	00:04:19	06:54:17	00:04:46	00:15:00	00:00:00	10.84	
patricia.farinha	09:59:02	19:00:01	09:00:49	2	08:06:36	00:13:09	00:15:00	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00	00:54:01	00:13:30	00:15:00	00:09:12	07:23:34	00:05:29	00:15:00	00:00:00	8.84	
susana.silva	09:17:02	17:59:29	08:42:24	2	07:11:04	00:12:19	00:15:00	00:00:05	00:16:30	00:05:30	00:07:52	00:03:09	00:53:53	00:10:47	00:15:00	00:01:50	06:14:24	00:04:52	00:15:00	00:00:00	13.15	
25-08-2018	09:00:53	17:03:21	08:02:28	1	06:58:57	00:13:06	00:15:00	00:00:19	00:00:06	00:00:06	00:00:06	00:00:06	00:00:06	00:00:06	00:10:43	00:15:00	00:03:19	06:07:21	00:06:56	00:15:00	00:00:00	12.32
claudia.nunes	09:00:53	17:03:21	08:02:28	1	06:58:57	00:13:06	00:15:00	00:00:19	00:00:06	00:00:06	00:00:06	00:00:06	00:32:10	00:10:43	00:15:00	00:03:19	06:07:21	00:06:56	00:15:00	00:00:00	12.32	
27-08-2018	08:58:06	19:00:32	1.10:27:15	6	1.03:17:38	00:12:19	00:15:00	00:00:04	03:07:29	00:07:49	00:15:00	00:00:53	03:47:14	00:10:49	00:15:00	00:00:06	21:53:50	00:05:37	00:15:00	00:00:00	19.77	
jorge.coelho	09:50:51	09:52:04	00:01:13	1	00:01:10	00:01:10	00:01:10	00:01:10	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:01:10	00:01:10	00:01:10	00:01:10	0	
manuela.martins	09:00:20	18:02:01	07:39:45	2	06:29:31	00:11:27	00:15:00	00:00:38	00:13:55	00:02:47	00:05:29	00:01:33	00:53:59	00:10:48	00:15:00	00:00:39	05:24:58	00:04:51	00:15:00	00:00:00	16.57	
milena.boto	10:01:04	19:00:32	08:59:28	1	07:30:52	00:12:11	00:15:00	00:00:15	00:23:42	00:03:23	00:06:03	00:00:53	01:01:55	00:10:19	00:15:00	00:00:38	05:44:13	00:05:18	00:15:00	00:00:00	23.65	
patricia.farinha	08:58:06	17:02:02	08:03:56	1	07:07:48	00:14:16	00:15:00	00:02:02	00:00:00	00:00:00	00:00:00	00:00:00	00:53:54	00:10:47	00:15:00	00:00:06	05:53:57	00:08:26	00:15:00	00:00:34	17.26	
susana.silva	09:07:38	18:50:31	09:42:53	1	06:08:17	00:11:53	00:15:00	00:00:04	02:29:52	00:12:29	00:15:00	00:05:27	00:57:26	00:11:29	00:15:00	00:01:08	04:49:32	00:04:54	00:15:00	00:00:00	21.38	
28-08-2018	08:52:07	19:00:43	1.18:40:35	8	1.11:18:13	00:12:02	00:15:00	00:00:06	02:00:10	00:05:43	00:15:00	00:00:03	04:45:48	00:12:59	00:15:00	00:00:22	1.05:54:53	00:05:12	00:15:00	00:00:00	15.26	
claudia.nunes	10:00:34	19:00:43	08:59:18	2	07:45:53	00:11:39	00:15:00	00:00:12	00:09:35	00:03:12	00:05:46	00:00:03	00:58:39	00:14:40	00:15:00	00:13:51	06:37:27	00:05:18	00:15:00	00:00:00	14.69	
manuela.martins	09:00:23	16:57:20	07:40:47	2	06:11:20	00:12:23	00:15:00	00:01:28	00:15:58	00:04:00	00:07:59	00:01:43	00:55:13	00:13:48	00:15:00	00:11:41	04:54:53	00:04:55	00:15:00	00:00:00	20.59	
milena.boto	08:52:07	18:00:38	09:02:56	2	07:19:25	00:10:59	00:15:00	00:00:38	00:35:01	00:04:23	00:06:53	00:01:04	00:59:24	00:11:53	00:15:00	00:00:22	06:28:20	00:04:59	00:15:00	00:00:00	11.63	
patricia.farinha	09:01:15	17:00:44	07:59:29	1	07:06:27	00:13:45	00:15:00	00:00:44	00:00:00	00:00:00	00:00:00	00:00:00	00:52:55	00:13:14	00:15:00	00:11:24	06:29:50	00:05:34	00:15:00	00:00:00	8.59	
susana.silva	09:06:28	18:04:33	08:58:05	1	06:55:08	00:11:52	00:15:00	00:00:06	00:59:36	00:09:56	00:15:00	00:00:16	00:59:37	00:11:55	00:15:00	00:02:41	05:24:23	00:05:14	00:15:00	00:00:00	21.86	
29-08-2018	08:50:33	18:5																				

# OneContact Reporting

## Team Summary Daily Report

claudia.nunes	08:58:06	18:00:15	09:02:09	1	07:53:17	00:12:47	00:15:00	00:00:10	00:05:15	00:01:45	00:02:42	00:00:03	01:03:34	00:12:43	00:15:00	00:06:23	07:07:01	00:05:37	00:15:00	00:00:00	9.78
jorge.coelho	10:19:59	16:25:26	00:04:32	2	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	09:55:17	18:59:48	09:04:31	1	07:33:26	00:12:15	00:15:00	00:00:04	00:19:31	00:02:47	00:06:13	00:00:45	01:05:56	00:13:11	00:15:00	00:06:18	06:38:46	00:06:20	00:15:00	00:00:00	12.06
patricia.farinha	08:59:48	17:00:09	08:00:21	1	06:47:20	00:13:08	00:15:00	00:00:09	00:00:00	00:00:00	00:00:00	00:00:00	00:58:45	00:11:45	00:15:00	00:06:52	06:06:18	00:06:00	00:15:00	00:00:00	10.07
susana.silva	08:50:33	17:03:12	07:56:09	2	06:11:19	00:10:37	00:15:00	00:00:14	00:28:11	00:05:38	00:12:06	00:00:52	01:00:03	00:12:01	00:15:00	00:06:47	05:25:43	00:05:43	00:15:00	00:00:00	12.28
30-08-2018	08:41:07	19:03:14	1.05:33:27	10	23:40:57	00:11:06	00:15:00	00:00:04	00:54:11	00:03:52	00:09:50	00:00:10	03:06:35	00:12:26	00:15:00	00:05:05	17:03:38	00:04:13	00:15:00	00:00:00	27.96
claudia.nunes	08:41:07	17:10:27	08:29:20	1	06:15:55	00:10:10	00:15:00	00:00:12	00:41:15	00:04:35	00:09:50	00:00:10	00:50:37	00:12:39	00:15:00	00:07:21	04:22:36	00:03:39	00:15:00	00:00:00	30.14
jorge.coelho	16:22:01	17:44:19	00:21:56	2	00:03:35	00:03:35	00:03:35	00:03:35	00:05:47	00:05:47	00:05:47	00:05:47	00:00:00	00:00:00	00:00:00	00:00:00	00:03:35	00:03:35	00:03:35	00:03:35	0
manuela.martins	08:54:19	17:59:53	05:39:48	4	04:51:06	00:10:24	00:15:00	00:00:04	00:07:09	00:01:47	00:03:23	00:00:39	00:23:05	00:11:32	00:13:33	00:09:32	03:29:14	00:03:40	00:15:00	00:00:00	28.12
patricia.farinha	08:59:32	15:17:34	06:17:32	2	05:10:04	00:11:56	00:15:00	00:00:23	00:00:00	00:00:00	00:00:00	00:00:00	00:49:22	00:12:20	00:15:00	00:07:19	04:40:39	00:04:55	00:15:00	00:00:00	9.49
susana.silva	10:18:23	19:03:14	08:44:51	1	07:20:17	00:12:14	00:15:00	00:01:34	00:00:00	00:00:00	00:00:00	00:00:00	01:03:31	00:12:42	00:15:00	00:05:05	04:27:34	00:04:47	00:15:00	00:00:00	39.23
31-08-2018	08:46:19	19:00:24	1.02:43:33	5	21:57:04	00:11:15	00:15:00	00:00:03	00:34:36	00:04:57	00:07:49	00:03:00	03:49:25	00:09:58	00:15:00	00:00:02	18:10:05	00:05:01	00:15:00	00:00:00	17.23
claudia.nunes	10:00:26	19:00:24	08:59:58	1	07:49:17	00:12:21	00:15:00	00:00:10	00:11:10	00:03:43	00:04:54	00:03:00	00:58:32	00:11:42	00:15:00	00:05:41	06:27:09	00:05:23	00:15:00	00:00:00	17.5
jorge.coelho	11:23:11	13:54:09	01:07:52	2	00:21:11	00:03:32	00:08:28	00:00:03	00:00:00	00:00:00	00:00:00	00:00:00	00:43:39	00:06:14	00:15:00	00:00:02	00:20:36	00:02:17	00:08:28	00:00:00	2.75
manuela.martins	08:46:19	16:29:30	07:43:11	1	06:15:56	00:11:03	00:15:00	00:00:49	00:15:37	00:05:12	00:06:53	00:03:56	00:58:41	00:11:44	00:15:00	00:02:12	05:10:37	00:04:26	00:15:00	00:00:00	17.37
susana.silva	09:08:40	18:01:12	08:52:32	1	07:30:40	00:11:33	00:15:00	00:00:56	00:07:49	00:07:49	00:07:49	00:07:49	01:08:33	00:11:26	00:15:00	00:01:02	06:11:43	00:05:38	00:15:00	00:00:00	17.52
01-09-2018	10:05:37	17:25:52	07:20:15	1	05:15:00	00:09:33	00:15:00	00:00:05	00:09:37	00:03:12	00:05:13	00:01:04	00:34:28	00:11:29	00:15:00	00:07:56	03:38:27	00:03:54	00:15:00	00:00:00	30.65
susana.silva	10:05:37	17:25:52	07:20:15	1	05:15:00	00:09:33	00:15:00	00:00:05	00:09:37	00:03:12	00:05:13	00:01:04	00:34:28	00:11:29	00:15:00	00:07:56	03:38:27	00:03:54	00:15:00	00:00:00	30.65
03-09-2018	08:50:15	19:00:34	1.04:41:51	5	1.00:20:41	00:11:47	00:15:00	00:00:05	00:56:11	00:02:33	00:08:04	00:00:04	03:02:19	00:12:09	00:15:00	00:00:28	20:08:25	00:05:00	00:15:00	00:00:00	17.27
claudia.nunes	09:58:12	19:00:34	09:02:22	1	07:47:46	00:12:19	00:15:00	00:00:30	00:11:19	00:01:53	00:04:28	00:00:04	01:03:16	00:12:39	00:15:00	00:08:25	06:24:54	00:04:19	00:15:00	00:00:00	17.72
jorge.coelho	09:57:36	14:04:40	01:31:19	2	01:10:07	00:08:46	00:15:00	00:01:18	00:00:00	00:00:00	00:00:00	00:00:00	00:00:28	00:00:28	00:00:28	00:00:28	00:52:16	00:03:04	00:12:58	00:00:00	25.46
manuela.martins	08:50:15	17:59:13	09:08:58	1	07:47:40	00:11:24	00:15:00	00:00:05	00:27:49	00:02:32	00:08:04	00:00:14	00:53:10	00:13:18	00:15:00	00:09:59	06:30:38	00:05:50	00:15:00	00:00:00	16.47
milena.boto	09:01:07	18:00:19	08:59:12	1	07:35:08	00:12:18	00:15:00	00:00:19	00:17:03	00:03:25	00:06:24	00:00:12	01:05:25	00:13:05	00:15:00	00:09:48	06:20:37	00:05:31	00:15:00	00:00:00	16.37
04-09-2018	08:59:57	19:01:06	23:12:29	6	16:37:48	00:09:36	00:15:00	00:00:02	01:00:56	00:05:32	00:15:00	00:00:02	03:58:50	00:10:51	00:15:00	00:00:33	12:16:04	00:04:10	00:15:00	00:00:00	26.23
jorge.coelho	09:08:00	18:07:24	06:24:50	3	03:19:31	00:07:59	00:15:00	00:00:07	00:16:06	00:04:02	00:07:24	00:01:04	02:21:01	00:10:51	00:15:00	00:00:33	02:56:51	00:04:47	00:15:00	00:00:00	11.36
manuela.martins	08:59:57	17:00:54	08:00:57	1	05:48:23	00:08:56	00:15:00	00:00:02	00:44:50	00:06:24	00:15:00	00:00:02	00:47:08	00:11:47	00:15:00	00:06:08	04:21:02	00:03:29	00:15:00	00:00:00	25.07
susana.silva	10:14:16	19:01:06	08:46:42	2	07:29:54	00:11:15	00:15:00	00:00:05	00:00:00	00:00:00	00:00:00	00:00:00	00:50:41	00:10:08	00:15:00	00:02:13	04:58:11	00:04:35	00:15:00	00:00:00	33.72
05-09-2018	08:52:50	19:00:09	1.02:44:07	11	21:36:42	00:10:33	00:15:00	00:00:06	00:42:19	00:03:15	00:05:28	00:00:45	03:19:14	00:13:17	00:15:00	00:07:57	18:37:13	00:05:22	00:15:00	00:00:00	13.84
jorge.coelho	13:09:43	18:02:55	01:16:19	2	01:04:59	00:10:50	00:15:00	00:05:01	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:01:11	00:07:39	00:15:00	00:00:00	5.85
manuela.martins	09:01:45	18:00:18	08:40:34	4	06:56:31	00:09:55	00:15:00	00:00:18	00:23:14	00:02:54	00:05:16	00:00:45	01:07:42	00:13:32	00:15:00	00:08:55	06:13:13	00:06:01	00:15:00	00:00:00	10.4
milena.boto	10:03:27	19:00:09	08:40:04	3	07:05:25	00:10:38	00:15:00	00:00:07	00:15:14	00:03:48	00:05:28	00:02:02	01:07:49	00:13:34	00:15:00	00:08:54	05:53:08	00:05:07	00:15:00	00:00:00	16.99
susana.silva	08:52:50	17:00:06	08:07:10	2	06:29:47	00:11:08	00:15:00	00:00:06	00:03:51	00:03:51	00:03:51	00:03:51	01:03:43	00:12:45	00:15:00	00:07:57	05:29:41	00:04:47	00:15:00	00:00:00	15.42
06-09-2018	08:54:16	19:00:38	1.10:47:43	6	1.04:09:38	00:11:44	00:15:00	00:00:00	01:04:45	00:03:36	00:08:38	00:00:04	03:55:24	00:11:46	00:15:00	00:00:14	1.00:53:46	00:06:07	00:15:00	00:00:00	11.59
claudia.nunes	09:01:46	16:00:26	06:58:40	1	05:54:01	00:12:39	00:15:00	00:00:22	00:07:50	00:01:58	00:04:17	00:00:04	00:56:40	00:11:20	00:15:00	00:04:15	05:28:03	00:07:17	00:15:00	00:00:00	7.33
jorge.coelho	10:30:25	17:46:42	01:10:43	2	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	10:12:27	19:00:38	08:48:11	1	07:29:16	00:10:42	00:15:00	00:00:22	00:15:49	00:03:57	00:08:10	00:01:40	00:59:33	00:11:55	00:15:00	00:00:14	06:16:58	00:04:43	00:15:00	00:00:00	16.09
milena.boto	08:54:16	18:00:00	09:05:44	1	07:35:03	00:12:18	00:15:00	00:00:00	00:25:04	00:03:35	00:07:01	00:00:29	00:58:58	00:11:48	00:15:00	00:05:55	06:44:09	00:06:13	00:15:00	00:00:00	11.19
susana.silva	09:17:29	18:01:54	08:44:25	1	07:11:18	00:11:39	00:15:00	00:00:00	00:16:02	00:05:21	00:08:38	00:01:58	01:00:13	00:12:03	00:15:00	00:04:36	06:24:36	00:07:07	00:15:00	00:00:00	10.83
07-09-2018	08:52:18	19:03:44	1.02:08:45	5	21:33:18	00:12:26	00:15:00	00:00:06	00:17:14	00:02:28	00:04:47	00:00:03	03:50:41	00:11:32	00:15:00	00:01:20	18:53:29	00:05:54	00:15:00	00:00:00	12.36
claudia.nunes	08:56:57	18:00:34	09:03:37	1	07:45:12	00:13:17	00:15:00	00:00:31	00:02:47	00:01:24	00:02:44	00:00:03	00:56:11	00:11:14	00:15:00	00:05:09	06:47:17	00:06:41	00:15:00	00:00:00	12.45
manuela.martins	09:13:12	09:23:19	00:10:03	2	00:09:41	00:04:50	00:08:08	00:01:33	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:04:41	00:01:34	00:04:19	00:00:09	51.64
milena.boto	08:52:18	17:00:55	08:08:37	1	06:46:58	00:11:38	00:15:00	00:00:06	00:14:27	00:02:53	00:04:47	00:00:20	00:59:36	00:09:56	00:15:00	00:04:02	06:12:27	00:06:06	00:15:00	00:00:00	8.48
susana.silva	10:17:16	19:03:44	08:46:28	1	06:51:27	00:12:51	00:15:00	00:00:36	00:00:00	00:00:00	00:00:00	00:00:00	01:54:54	00:12:46	00:15:00	00:01:20	05:49:04	00:05:13	00:15:00	00:00:00	15.16
08-09-2018	09:29:30	17:00:46	07:31:16	1	06:45:59	00:13:06	00:15:00	00:00:28	00:00:00	00:00:00	00:00:00	00:00:00	00:37:10	00:12:23	00:15:00	00:08:48	06:08:35	00:05:40	00:15:00	00:00:00	9.21
milena.boto	09:29:30	17:00:46	07:31:16	1	06:45:59</																

# OneContact Reporting

## Team Summary Daily Report

10-09-2018	08:56:22	19:03:51	1.03:03:34	7	21:35:02	00:11:16	00:15:00	00:00:11	00:22:56	00:02:05	00:06:46	00:00:07	04:13:08	00:12:39	00:15:00	00:00:01	18:56:05	00:06:17	00:15:00	00:00:00	12.27
claudia.nunes	10:39:26	19:03:51	08:24:25	1	06:48:43	00:12:46	00:15:00	00:03:29	00:02:07	00:01:04	00:02:00	00:00:07	01:33:27	00:13:21	00:15:00	00:06:56	05:54:34	00:06:07	00:15:00	00:00:00	13.25
jorge.coelho	09:05:26	15:48:20	02:23:22	3	01:42:14	00:11:22	00:15:00	00:01:11	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:10:55	00:05:27	00:15:00	00:00:06	30.63
manuela.martins	08:56:22	16:18:58	07:22:36	1	06:02:13	00:10:21	00:15:00	00:00:25	00:15:16	00:02:33	00:06:46	00:00:42	00:56:38	00:14:10	00:15:00	00:12:46	05:26:06	00:05:56	00:15:00	00:00:00	9.97
susana.silva	09:06:26	17:59:40	08:53:11	2	07:01:52	00:10:49	00:15:00	00:00:11	00:05:33	00:01:51	00:02:18	00:01:18	01:43:03	00:11:27	00:15:00	00:00:01	06:24:30	00:06:59	00:15:00	00:00:00	8.86
11-09-2018	08:05:34	19:00:52	1.12:41:54	5	1.06:07:42	00:11:58	00:15:00	00:00:06	00:54:22	00:03:12	00:09:17	00:00:03	04:24:38	00:11:30	00:15:00	00:00:15	1.03:17:54	00:05:30	00:15:00	00:00:00	9.39
claudia.nunes	08:59:46	18:01:14	09:01:28	1	07:37:17	00:11:09	00:15:00	00:00:11	00:18:19	00:03:03	00:04:53	00:00:03	00:55:29	00:11:06	00:15:00	00:04:25	07:03:43	00:05:44	00:15:00	00:00:00	7.34
jorge.coelho	13:53:58	14:29:07	00:35:09	1	00:06:55	00:02:18	00:02:54	00:01:09	00:00:00	00:00:00	00:00:00	00:00:00	00:28:13	00:09:24	00:14:07	00:00:15	00:06:55	00:02:18	00:02:54	00:01:09	0
manuela.martins	08:05:34	16:59:05	08:53:31	1	06:54:37	00:12:57	00:15:00	00:02:03	00:12:22	00:03:06	00:05:25	00:00:50	00:55:26	00:11:05	00:15:00	00:04:52	06:23:48	00:06:51	00:15:00	00:00:00	7.43
milena.boto	09:51:30	19:00:52	09:09:22	1	07:44:01	00:12:53	00:15:00	00:00:52	00:18:53	00:04:43	00:09:17	00:01:50	00:57:58	00:11:36	00:15:00	00:02:32	06:46:45	00:04:47	00:15:00	00:00:00	12.34
susana.silva	09:08:06	18:10:30	09:02:24	1	07:44:52	00:11:55	00:15:00	00:00:06	00:04:48	00:01:36	00:01:49	00:01:21	01:07:32	00:13:30	00:15:00	00:10:12	06:56:43	00:05:13	00:15:00	00:00:00	10.36
12-09-2018	08:53:52	19:01:29	22:32:44	14	19:58:07	00:11:25	00:15:00	00:00:26	01:04:56	00:04:38	00:13:31	00:00:04	00:54:03	00:06:45	00:15:00	00:00:26	17:56:17	00:06:11	00:15:00	00:00:00	10.17
claudia.nunes	09:04:42	17:59:57	07:03:56	4	06:45:02	00:11:15	00:15:00	00:00:38	00:17:50	00:03:34	00:07:32	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	06:03:53	00:06:16	00:15:00	00:00:00	10.16
jorge.coelho	12:59:33	16:43:54	00:52:34	4	00:24:26	00:04:53	00:13:54	00:00:26	00:00:00	00:00:00	00:00:00	00:00:00	00:21:54	00:04:23	00:15:00	00:00:26	00:19:53	00:03:59	00:09:26	00:00:21	18.62
milena.boto	08:53:52	17:02:04	07:21:27	3	06:06:41	00:11:50	00:15:00	00:00:44	00:29:50	00:04:16	00:07:45	00:01:30	00:32:09	00:10:43	00:15:00	00:03:38	05:28:28	00:06:12	00:15:00	00:00:00	10.42
susana.silva	10:06:46	19:01:29	07:14:47	3	06:41:58	00:12:11	00:15:00	00:00:38	00:17:16	00:08:38	00:13:31	00:03:45	00:00:00	00:00:00	00:00:00	00:00:00	06:04:03	00:06:17	00:15:00	00:00:00	9.43
13-09-2018	08:16:29	19:00:12	1.09:08:30	8	1.03:37:51	00:12:45	00:15:00	00:00:09	01:05:21	00:03:51	00:07:52	00:00:02	03:28:53	00:11:36	00:15:00	00:01:04	1.00:53:45	00:06:26	00:15:00	00:00:00	9.9
claudia.nunes	08:16:29	16:32:41	08:14:00	2	06:20:56	00:12:42	00:15:00	00:00:27	00:12:14	00:02:27	00:04:43	00:00:03	00:57:38	00:11:32	00:15:00	00:05:25	05:36:41	00:05:48	00:15:00	00:00:00	11.62
manuela.martins	10:02:58	19:00:12	07:00:41	3	06:02:20	00:12:30	00:15:00	00:00:12	00:14:35	00:04:52	00:07:52	00:01:02	00:37:00	00:09:15	00:15:00	00:01:04	05:46:28	00:09:07	00:15:00	00:00:00	4.38
milena.boto	09:00:16	17:59:53	08:59:37	1	07:35:46	00:12:40	00:15:00	00:00:24	00:23:46	00:03:24	00:06:58	00:00:02	01:00:04	00:12:01	00:15:00	00:07:26	06:50:09	00:05:20	00:15:00	00:00:00	10.01
susana.silva	09:08:33	18:02:50	08:54:12	2	07:38:49	00:13:07	00:15:00	00:00:09	00:14:46	00:07:23	00:07:24	00:07:22	00:54:11	00:13:33	00:15:00	00:09:20	06:40:27	00:06:47	00:15:00	00:00:00	12.72
14-09-2018	08:54:53	19:00:26	1.08:31:15	7	1.00:51:34	00:11:45	00:15:00	00:00:01	00:47:16	00:03:56	00:08:37	00:00:05	03:45:28	00:10:44	00:15:00	00:00:03	20:56:32	00:05:10	00:15:00	00:00:00	15.76
claudia.nunes	09:06:25	18:00:06	08:53:41	1	06:04:45	00:11:46	00:15:00	00:00:01	00:08:50	00:02:57	00:08:37	00:00:05	00:58:36	00:11:43	00:15:00	00:06:41	05:32:42	00:05:38	00:15:00	00:00:00	8.79
jorge.coelho	10:55:23	11:53:38	00:58:15	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	08:54:53	15:51:30	06:31:18	2	05:11:22	00:11:32	00:15:00	00:01:06	00:08:16	00:04:08	00:04:22	00:03:54	00:57:43	00:09:37	00:15:00	00:00:03	04:16:27	00:04:21	00:15:00	00:00:00	17.64
milena.boto	10:03:33	19:00:26	07:21:12	2	05:59:03	00:11:35	00:15:00	00:00:04	00:21:33	00:04:19	00:05:57	00:03:28	00:49:27	00:09:53	00:15:00	00:00:22	05:07:10	00:05:07	00:15:00	00:00:00	14.45
susana.silva	09:13:08	17:59:57	08:46:49	1	07:36:24	00:12:01	00:15:00	00:01:02	00:08:37	00:04:18	00:05:28	00:03:09	00:59:42	00:11:56	00:15:00	00:00:52	06:00:13	00:05:33	00:15:00	00:00:00	21.07
15-09-2018	09:12:37	17:22:18	08:03:59	2	05:45:52	00:11:09	00:15:00	00:00:03	00:41:09	00:10:17	00:15:00	00:06:02	00:00:00	00:00:00	00:00:00	00:00:00	04:11:40	00:06:00	00:15:00	00:00:00	27.24
susana.silva	09:12:37	17:22:18	08:03:59	2	05:45:52	00:11:09	00:15:00	00:00:03	00:41:09	00:10:17	00:15:00	00:06:02	00:00:00	00:00:00	00:00:00	00:00:00	04:11:40	00:06:00	00:15:00	00:00:00	27.24
17-09-2018	08:51:12	19:00:13	1.03:41:02	7	23:52:23	00:11:50	00:15:00	00:00:08	00:33:35	00:03:44	00:07:17	00:00:04	01:47:13	00:13:24	00:15:00	00:09:04	21:05:52	00:05:36	00:15:00	00:00:00	11.63
claudia.nunes	08:51:12	17:29:59	08:38:47	1	07:21:19	00:13:47	00:15:00	00:01:41	00:10:26	00:02:36	00:05:19	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	06:06:22	00:05:49	00:15:00	00:00:00	16.98
manuela.martins	12:50:31	13:48:18	00:57:38	2	00:57:32	00:09:35	00:15:00	00:00:18	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:57:32	00:09:35	00:15:00	00:00:18	0
milena.boto	08:53:16	18:02:53	09:08:57	3	07:36:10	00:09:55	00:15:00	00:00:08	00:23:09	00:04:38	00:07:17	00:00:51	00:52:50	00:13:12	00:15:00	00:09:04	06:50:41	00:04:43	00:15:00	00:00:00	9.97
patricia.farinha	10:04:33	19:00:13	08:55:40	1	07:57:22	00:12:54	00:15:00	00:00:08	00:00:00	00:00:00	00:00:00	00:00:00	00:54:23	00:13:36	00:15:00	00:09:31	07:11:17	00:06:10	00:15:00	00:00:00	9.65
18-09-2018	08:58:33	19:09:25	1.09:55:46	5	1.04:32:17	00:13:16	00:15:00	00:00:03	00:21:03	00:04:13	00:12:31	00:00:03	04:53:57	00:12:47	00:15:00	00:00:15	1.00:55:33	00:06:03	00:15:00	00:00:00	12.66
claudia.nunes	08:58:33	17:59:43	07:59:18	2	07:01:56	00:13:37	00:15:00	00:04:48	00:00:03	00:00:03	00:00:03	00:00:03	00:52:39	00:10:32	00:15:00	00:00:23	05:58:02	00:05:52	00:15:00	00:00:00	15.14
milena.boto	08:58:55	17:00:03	08:01:08	1	06:29:33	00:12:59	00:15:00	00:00:03	00:21:00	00:05:15	00:12:31	00:00:38	01:09:30	00:13:54	00:15:00	00:10:15	05:41:18	00:05:20	00:15:00	00:00:00	12.39
patricia.farinha	09:00:35	17:59:54	08:59:19	1	07:49:41	00:13:03	00:15:00	00:03:11	00:00:00	00:00:00	00:00:00	00:00:00	01:07:05	00:13:25	00:15:00	00:10:16	07:15:35	00:08:04	00:15:00	00:00:00	7.26
susana.silva	10:13:24	19:09:25	08:56:01	1	07:11:07	00:13:28	00:15:00	00:00:32	00:00:00	00:00:00	00:00:00	00:00:00	01:44:43	00:13:05	00:15:00	00:00:15	06:00:38	00:05:18	00:15:00	00:00:00	16.35
19-09-2018	08:59:49	19:01:17	1.20:37:57	9	1.12:25:32	00:12:17	00:15:00	00:00:08	02:04:34	00:05:11	00:15:00	00:00:04	05:16:33	00:11:18	00:15:00	00:00:29	1.10:34:57	00:06:28	00:15:00	00:00:00	5.06
claudia.nunes	09:00:18	17:59:46	08:59:28	1	07:48:12	00:13:00	00:15:00	00:02:04	00:10:27	00:02:37	00:05:24	00:00:04	01:00:47	00:12:09	00:15:00	00:07:01	07:25:29	00:06:11	00:15:00	00:00:00	4.85
jorge.coelho	09:44:54	10:34:56	00:30:01	2	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	09:51:10	19:01:17	09:10:07	1	06:45:01	00:10:23	00:15:00	00:01:17	01:03:04	00:05:15	00:15:00	00:00:17	01:03:12	00:10:32	00:15:00	00:01:08	06:20:19	00:06:08	00:15:00	00:00:00	6.1
milena.boto	08:59:49	17:59:43	08:59:54	1	07:24:17	00:12:20	00:15:00	00:00:09	00:32:24	00:05:24	00:10:26	00:01:12	01:02:57	00:10:30	00:15:00	00:01:00	07:06:06	00:06:59	00:15:00	00:00:00	4.09
patricia.farinha	09:00:13	17:00:11	07:59:45	2	06:55:0																



# OneContact Reporting

## Team Summary Daily Report

20-09-2018	08:33:36	19:00:17	1.15:04:55	11	1.08:50:01	00:12:10	00:15:00	00:00:01	02:12:54	00:05:32	00:15:00	00:00:05	02:46:49	00:12:50	00:15:00	00:08:09	1.05:48:28	00:05:45	00:15:00	00:00:00	9.22
claudia.nunes	08:33:36	17:00:15	08:26:39	1	07:00:43	00:12:45	00:15:00	00:00:10	00:06:48	00:02:16	00:04:14	00:00:05	00:51:18	00:12:50	00:15:00	00:09:38	06:24:37	00:05:16	00:15:00	00:00:00	8.58
jorge.coelho	13:10:49	13:21:32	00:10:09	2	00:10:07	00:03:22	00:04:10	00:02:05	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:10:07	00:03:22	00:04:10	00:02:05	0
manuela.martins	13:56:49	18:00:02	03:54:26	4	03:04:05	00:09:41	00:15:00	00:00:01	00:16:40	00:03:20	00:05:35	00:00:08	00:00:00	00:00:00	00:00:00	00:00:00	02:59:12	00:05:58	00:15:00	00:00:00	2.65
milena.boto	10:03:53	19:00:17	08:53:39	2	07:31:44	00:11:53	00:15:00	00:00:17	00:18:08	00:03:01	00:04:36	00:01:52	01:03:41	00:12:44	00:15:00	00:08:09	06:43:05	00:05:31	00:15:00	00:00:00	10.77
patricia.farinha	09:01:12	17:29:53	08:28:41	1	07:25:06	00:13:05	00:15:00	00:02:36	00:08:50	00:04:25	00:05:07	00:03:43	00:51:50	00:12:58	00:15:00	00:09:26	07:08:35	00:07:16	00:15:00	00:00:00	3.71
susana.silva	08:57:38	18:08:59	09:11:21	1	07:38:16	00:13:06	00:15:00	00:02:40	01:22:28	00:10:18	00:15:00	00:00:39	00:00:00	00:00:00	00:00:00	00:00:00	06:22:52	00:05:15	00:15:00	00:00:00	16.45
21-09-2018	08:23:36	19:00:22	1.20:06:47	6	1.11:41:39	00:12:40	00:15:00	00:00:02	02:13:44	00:05:49	00:15:00	00:00:00	04:58:50	00:11:57	00:15:00	00:00:06	1.08:39:18	00:06:09	00:15:00	00:00:00	8.51
claudia.nunes	09:51:37	19:00:22	09:08:45	1	07:43:10	00:13:14	00:15:00	00:00:09	00:19:05	00:04:46	00:08:10	00:00:56	01:06:25	00:11:04	00:15:00	00:00:06	06:59:07	00:05:49	00:15:00	00:00:00	9.51
jorge.coelho	10:03:19	10:09:41	00:06:22	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	09:01:24	17:28:16	08:26:52	1	05:51:00	00:10:58	00:15:00	00:00:43	01:15:01	00:06:49	00:15:00	00:01:25	01:05:52	00:13:10	00:15:00	00:10:09	05:25:59	00:04:52	00:15:00	00:00:00	7.13
milena.boto	08:57:52	17:59:12	09:01:20	1	07:31:56	00:11:54	00:15:00	00:00:02	00:20:47	00:03:28	00:06:06	00:00:00	01:05:17	00:13:03	00:15:00	00:09:48	06:51:24	00:08:04	00:15:00	00:00:00	8.97
patricia.farinha	09:00:34	17:58:04	08:57:30	1	08:07:53	00:13:56	00:15:00	00:00:03	00:00:00	00:00:00	00:00:00	00:00:00	00:49:04	00:12:16	00:15:00	00:04:07	07:28:54	00:07:22	00:15:00	00:00:00	7.99
susana.silva	08:23:36	16:49:34	08:25:58	1	06:27:40	00:13:22	00:15:00	00:04:09	00:18:51	00:09:26	00:10:44	00:08:07	00:52:12	00:10:26	00:15:00	00:03:05	05:53:54	00:05:12	00:15:00	00:00:00	8.71
22-09-2018	09:28:23	17:30:13	08:01:50	1	07:29:45	00:12:30	00:15:00	00:00:13	00:00:00	00:00:00	00:00:00	00:00:00	00:31:46	00:07:56	00:15:00	00:00:06	05:53:05	00:05:31	00:15:00	00:00:00	21.49
manuela.martins	09:28:23	17:30:13	08:01:50	1	07:29:45	00:12:30	00:15:00	00:00:13	00:00:00	00:00:00	00:00:00	00:00:00	00:31:46	00:07:56	00:15:00	00:00:06	05:53:05	00:05:31	00:15:00	00:00:00	21.49
24-09-2018	09:01:16	19:00:00	1.04:01:15	10	22:49:43	00:11:42	00:15:00	00:00:00	00:25:26	00:02:19	00:06:32	00:00:01	03:08:51	00:11:07	00:15:00	00:00:52	19:03:37	00:04:58	00:15:00	00:00:00	16.51
claudia.nunes	09:02:51	17:59:58	08:57:01	2	06:59:05	00:11:38	00:15:00	00:00:02	00:05:57	00:01:00	00:03:21	00:00:01	01:01:54	00:12:23	00:15:00	00:02:54	05:45:31	00:04:16	00:15:00	00:00:00	17.55
jorge.coelho	11:17:50	15:29:53	01:13:12	4	00:28:19	00:05:40	00:12:23	00:00:13	00:00:00	00:00:00	00:00:00	00:00:00	00:13:25	00:06:42	00:10:48	00:02:37	00:19:27	00:03:14	00:07:16	00:00:09	31.31
milena.boto	10:05:15	19:00:00	08:53:40	2	07:32:57	00:11:55	00:15:00	00:00:00	00:14:42	00:03:40	00:06:32	00:00:08	01:04:04	00:10:41	00:15:00	00:00:52	06:22:39	00:05:23	00:15:00	00:00:00	15.52
patricia.farinha	09:01:16	17:58:57	08:57:22	2	07:49:22	00:12:21	00:15:00	00:00:29	00:04:47	00:04:47	00:04:47	00:04:47	00:49:28	00:12:22	00:15:00	00:07:16	06:36:00	00:05:30	00:15:00	00:00:00	15.63
25-09-2018	08:43:12	18:59:52	1.02:16:44	6	21:36:01	00:12:28	00:15:00	00:00:12	01:17:44	00:05:11	00:15:00	00:00:04	02:59:26	00:11:13	00:15:00	00:00:12	18:12:14	00:05:34	00:15:00	00:00:00	15.72
claudia.nunes	08:43:12	16:00:17	07:17:05	1	05:15:45	00:12:09	00:15:00	00:00:13	00:47:45	00:05:58	00:15:00	00:00:04	00:55:07	00:13:47	00:15:00	00:11:54	04:09:35	00:04:18	00:15:00	00:00:00	20.96
jorge.coelho	12:49:10	16:14:04	00:59:48	2	00:44:30	00:08:54	00:15:00	00:00:41	00:00:00	00:00:00	00:00:00	00:00:00	00:11:16	00:05:38	00:06:20	00:04:56	00:42:32	00:06:05	00:15:00	00:00:00	4.42
milena.boto	09:00:17	18:00:49	09:00:32	1	07:33:27	00:12:36	00:15:00	00:00:49	00:29:59	00:04:17	00:09:24	00:00:05	00:56:22	00:11:16	00:15:00	00:00:12	06:11:36	00:05:48	00:15:00	00:00:00	18.05
patricia.farinha	10:00:11	18:59:52	08:59:19	2	08:02:19	00:13:02	00:15:00	00:00:12	00:00:00	00:00:00	00:00:00	00:00:00	00:56:41	00:11:20	00:15:00	00:00:18	07:08:31	00:06:24	00:15:00	00:00:00	11.15
26-09-2018	08:40:32	19:00:02	1.11:49:08	5	1.06:09:33	00:13:18	00:15:00	00:00:01	00:33:59	00:03:47	00:06:59	00:00:02	04:06:09	00:11:11	00:15:00	00:00:21	1.04:04:39	00:07:06	00:15:00	00:00:00	6.9
claudia.nunes	10:05:26	19:00:02	08:54:36	1	07:37:03	00:13:51	00:15:00	00:01:39	00:14:49	00:02:28	00:05:07	00:00:02	01:02:41	00:10:27	00:15:00	00:00:21	06:35:41	00:06:36	00:15:00	00:00:00	13.43
jorge.coelho	11:13:54	11:46:27	00:32:33	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
milena.boto	08:59:57	17:59:54	08:59:57	1	07:35:57	00:13:25	00:15:00	00:00:01	00:19:10	00:06:23	00:06:59	00:05:23	01:04:48	00:10:48	00:15:00	00:00:34	07:04:58	00:06:26	00:15:00	00:00:00	6.8
patricia.farinha	09:00:03	17:59:47	08:59:44	1	08:02:02	00:14:11	00:15:00	00:00:25	00:00:00	00:00:00	00:00:00	00:00:00	00:57:29	00:11:30	00:15:00	00:04:16	07:41:42	00:07:58	00:15:00	00:00:00	4.22
susana.silva	08:40:32	17:02:50	08:22:18	1	06:54:31	00:11:51	00:15:00	00:00:32	00:00:00	00:00:00	00:00:00	00:00:00	01:01:11	00:12:14	00:15:00	00:08:01	06:42:18	00:07:35	00:15:00	00:00:00	2.95
27-09-2018	08:47:41	19:00:32	1.11:35:36	12	1.05:04:22	00:12:12	00:15:00	00:00:02	00:51:34	00:03:41	00:11:51	00:00:05	04:33:03	00:12:25	00:15:00	00:00:48	1.00:49:00	00:05:32	00:15:00	00:00:00	14.64
claudia.nunes	09:00:36	18:00:08	08:59:32	1	07:57:08	00:13:38	00:15:00	00:00:03	00:05:19	00:01:46	00:04:46	00:00:05	00:55:03	00:11:01	00:15:00	00:01:27	06:54:59	00:06:29	00:15:00	00:00:00	13.03
jorge.coelho	09:22:24	15:32:17	00:18:44	7	00:00:57	00:00:57	00:00:57	00:00:57	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:03	00:00:03	00:00:03	00:00:03	94.74
milena.boto	08:47:41	18:00:03	09:12:22	1	07:40:39	00:12:27	00:15:00	00:00:02	00:28:53	00:04:08	00:07:47	00:00:34	00:50:33	00:12:38	00:15:00	00:09:21	06:35:55	00:05:49	00:15:00	00:00:00	14.05
patricia.farinha	09:00:02	17:00:08	07:59:20	2	06:46:19	00:11:17	00:15:00	00:00:07	00:00:00	00:00:00	00:00:00	00:00:00	00:50:34	00:12:38	00:15:00	00:09:21	06:09:14	00:05:36	00:15:00	00:00:00	9.13
susana.silva	09:54:54	19:00:32	09:05:38	1	06:39:19	00:11:45	00:15:00	00:00:07	00:17:22	00:04:20	00:11:51	00:01:17	01:56:53	00:12:59	00:15:00	00:00:48	05:08:49	00:04:25	00:15:00	00:00:00	22.66
28-09-2018	08:52:27	19:00:07	1.10:46:41	4	1.04:58:40	00:11:59	00:15:00	00:00:03	01:07:32	00:03:33	00:08:09	00:00:04	03:43:41	00:11:46	00:15:00	00:00:12	1.01:23:11	00:05:45	00:15:00	00:00:00	12.39
claudia.nunes	08:52:27	18:00:48	09:08:21	1	07:09:49	00:10:45	00:15:00	00:00:03	00:22:59	00:02:52	00:08:09	00:00:04	01:03:07	00:10:31	00:15:00	00:00:12	05:56:25	00:04:57	00:15:00	00:00:00	17.08
milena.boto	08:57:33	16:59:58	08:02:25	1	06:35:42	00:11:59	00:15:00	00:00:46	00:23:54	00:03:59	00:07:24	00:01:51	01:02:36	00:12:31	00:15:00	00:03:22	05:49:49	00:07:00	00:15:00	00:00:00	11.6
patricia.farinha	10:00:45	19:00:07	08:59:22	1	08:04:49	00:13:06	00:15:00	00:00:07	00:00:00	00:00:00	00:00:00	00:00:00	00:47:39	00:11:55	00:15:00	00:06:22	07:13:15	00:06:17	00:15:00	00:00:00	10.64
susana.silva	09:24:30	18:01:03	08:36:33	1	07:08:20	00:12:14	00:15:00	00:01:01	00:20:39	00:04:08	00:05:43	00:02:00	00:50:19	00:12:35	00:15:00	00:08:42	06:23:42	00:05:11	00:15:00	00:00:00	10.42
29-09-2018	09:29:49	16:59:50	07:30:01	1	07:04:25	00:13:41	00:15:00	00:00:36	00:00:00	00:00:00	00:00:00	00:00:00	00:24:56	00:12:28	00:14:24	00:10:32	06:04:52	00:06:11	00:15:00	00:00:00	14.03
patricia.farinha	09:29:49	16:59:50	07:30:01	1	07																

# OneContact Reporting

Team Summary Daily Report

TOTAL			98.08:40:26	475	81.07:28:25	00:11:59	00:15:00	00:00:00	3.03:44:47	00:04:18	00:15:00	00:00:00	10.18:38:44	00:11:38	00:15:00	00:00:01	67.16:04:28	00:05:25	00:15:00	00:00:00	16.78
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