

# OneContact Reporting

## Team Detail Daily Report

Team: Algarve

Date / Agent	Handled Interactions	Transferred Interactions	Abandoned Interactions	Rejected Interactions	Talk Time				Ring Time Interactions)				Wrapup Time			
					Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min
02-07-2018	70	7	4	14	04:39:40	00:03:38	00:15:58	00:00:12	00:09:14	00:00:08	00:00:19	00:00:00	00:26:10	00:00:21	00:00:34	00:00:00
claudia.nunes	25	2	1	6	01:56:33	00:04:19	00:15:58	00:00:12	00:03:20	00:00:08	00:00:15	00:00:00	00:01:31	00:00:04	00:00:30	00:00:00
jorge.coelho	4	1	0	2	00:19:45	00:03:57	00:10:14	00:00:42	00:00:32	00:00:08	00:00:13	00:00:05	00:02:34	00:00:31	00:00:34	00:00:30
manuela.martins	22	2	1	2	01:09:03	00:02:53	00:08:44	00:00:14	00:03:00	00:00:08	00:00:17	00:00:02	00:11:30	00:00:30	00:00:30	00:00:30
patricia.farinha	19	2	2	4	01:14:19	00:03:32	00:10:18	00:00:20	00:02:22	00:00:07	00:00:19	00:00:03	00:10:35	00:00:30	00:00:31	00:00:30
03-07-2018	56	9	4	9	04:06:38	00:03:48	00:14:43	00:00:06	00:08:05	00:00:09	00:00:43	00:00:03	00:20:22	00:00:20	00:00:31	00:00:01
claudia.nunes	12	2	2	2	00:59:44	00:04:16	00:14:43	00:00:24	00:01:28	00:00:07	00:00:12	00:00:03	00:00:53	00:00:04	00:00:30	00:00:01
jorge.coelho	1	0	0	0	00:06:02	00:06:02	00:06:02	00:06:02	00:00:05	00:00:05	00:00:05	00:00:05	00:00:30	00:00:30	00:00:30	00:00:30
manuela.martins	13	2	1	3	00:42:58	00:02:52	00:06:50	00:00:06	00:02:03	00:00:09	00:00:43	00:00:03	00:07:00	00:00:30	00:00:30	00:00:30
patricia.farinha	18	1	0	1	01:02:48	00:03:18	00:07:44	00:00:39	00:02:26	00:00:08	00:00:14	00:00:03	00:09:31	00:00:30	00:00:31	00:00:30
susana.silva	12	4	1	3	01:15:06	00:04:42	00:11:23	00:00:27	00:02:03	00:00:10	00:00:17	00:00:03	00:02:28	00:00:11	00:00:31	00:00:01
04-07-2018	66	8	5	14	05:32:35	00:04:30	00:20:09	00:00:16	00:09:11	00:00:08	00:00:19	00:00:02	00:22:33	00:00:19	00:00:34	00:00:00
claudia.nunes	13	5	0	0	01:16:04	00:04:14	00:10:17	00:00:16	00:02:08	00:00:10	00:00:18	00:00:03	00:02:18	00:00:09	00:00:30	00:00:00
jorge.coelho	1	0	0	1	00:09:42	00:09:42	00:09:42	00:09:42	00:00:13	00:00:13	00:00:13	00:00:13	00:00:11	00:00:11	00:00:11	00:00:11
manuela.martins	19	1	0	5	01:14:34	00:03:44	00:15:55	00:00:29	00:01:55	00:00:06	00:00:13	00:00:02	00:09:34	00:00:29	00:00:34	00:00:08
patricia.farinha	15	1	0	4	00:51:36	00:03:14	00:06:32	00:00:45	00:01:54	00:00:08	00:00:19	00:00:02	00:08:00	00:00:30	00:00:30	00:00:30
susana.silva	18	1	5	4	02:00:39	00:06:21	00:20:09	00:00:19	00:03:01	00:00:10	00:00:16	00:00:02	00:02:30	00:00:08	00:00:30	00:00:01
05-07-2018	53	2	1	10	03:29:46	00:03:49	00:22:23	00:00:21	00:08:11	00:00:09	00:00:26	00:00:02	00:15:20	00:00:17	00:00:30	00:00:00
claudia.nunes	14	0	1	3	00:48:53	00:03:30	00:13:33	00:00:48	00:02:05	00:00:09	00:00:18	00:00:05	00:01:06	00:00:05	00:00:30	00:00:00
jorge.coelho	2	0	0	0	00:13:06	00:06:33	00:11:39	00:01:27	00:00:20	00:00:10	00:00:12	00:00:08	00:00:36	00:00:18	00:00:30	00:00:06
manuela.martins	16	1	0	2	00:38:34	00:02:16	00:04:34	00:00:21	00:02:41	00:00:10	00:00:26	00:00:02	00:08:00	00:00:30	00:00:30	00:00:30
patricia.farinha	9	0	0	2	00:40:14	00:04:28	00:22:23	00:01:06	00:01:14	00:00:08	00:00:15	00:00:03	00:04:30	00:00:30	00:00:30	00:00:30
susana.silva	12	1	0	3	01:08:59	00:05:18	00:09:25	00:00:21	00:01:51	00:00:09	00:00:14	00:00:07	00:01:08	00:00:06	00:00:30	00:00:01
06-07-2018	60	8	2	6	03:13:09	00:02:50	00:18:51	00:00:04	00:09:41	00:00:10	00:00:38	00:00:02	00:17:53	00:00:17	00:00:35	00:00:00
claudia.nunes	19	3	2	1	01:03:43	00:02:54	00:09:37	00:00:12	00:03:16	00:00:10	00:00:20	00:00:03	00:01:30	00:00:04	00:00:35	00:00:00
manuela.martins	9	4	0	0	00:49:42	00:03:49	00:18:51	00:00:13	00:01:02	00:00:07	00:00:13	00:00:03	00:06:02	00:00:30	00:00:31	00:00:30
patricia.farinha	18	0	0	1	00:29:16	00:01:38	00:03:58	00:00:26	00:02:24	00:00:08	00:00:23	00:00:02	00:09:01	00:00:30	00:00:31	00:00:30
susana.silva	14	1	0	4	00:50:28	00:03:22	00:09:02	00:00:04	00:02:59	00:00:13	00:00:38	00:00:07	00:01:20	00:00:06	00:00:30	00:00:01
07-07-2018	12	0	2	7	01:30:10	00:07:31	00:23:00	00:02:14	00:02:03	00:00:10	00:00:23	00:00:01	00:02:13	00:00:11	00:00:30	00:00:00
susana.silva	12	0	2	7	01:30:10	00:07:31	00:23:00	00:02:14	00:02:03	00:00:10	00:00:23	00:00:01	00:02:13	00:00:11	00:00:30	00:00:00
09-07-2018	78	16	0	15	05:09:42	00:03:18	00:14:50	00:00:08	00:12:01	00:00:09	00:00:25	00:00:02	00:35:37	00:00:25	00:00:31	00:00:00
claudia.nunes	11	4	0	1	00:58:08	00:03:53	00:14:50	00:00:19	00:01:41	00:00:09	00:00:22	00:00:02	00:00:50	00:00:04	00:00:30	00:00:00
jorge.coelho	2	0	0	3	00:03:06	00:01:33	00:01:55	00:01:11	00:00:14	00:00:07	00:00:11	00:00:03	00:00:09	00:00:04	00:00:05	00:00:04
manuela.martins	27	1	0	4	01:40:31	00:03:35	00:10:15	00:00:08	00:04:26	00:00:10	00:00:25	00:00:03	00:13:30	00:00:30	00:00:30	00:00:30
milena.boto	21	7	0	1	01:32:08	00:03:17	00:10:36	00:00:25	00:03:09	00:00:09	00:00:14	00:00:03	00:11:06	00:00:28	00:00:31	00:00:01
patricia.farinha	17	4	0	6	00:55:49	00:02:39	00:08:54	00:00:15	00:02:31	00:00:09	00:00:14	00:00:06	00:10:02	00:00:30	00:00:31	00:00:30
10-07-2018	49	7	0	4	04:10:58	00:04:29	00:18:36	00:00:15	00:07:28	00:00:09	00:00:40	00:00:03	00:18:22	00:00:20	00:00:32	00:00:00
claudia.nunes	9	3	0	1	01:05:03	00:05:25	00:16:49	00:00:15	00:01:03	00:00:07	00:00:14	00:00:03	00:00:48	00:00:04	00:00:30	00:00:00
manuela.martins	9	1	0	1	00:30:56	00:03:06	00:06:29	00:00:39	00:01:43	00:00:11	00:00:40	00:00:03	00:04:30	00:00:30	00:00:30	00:00:30
milena.boto	10	1	0	1	00:33:59	00:03:05	00:06:53	00:00:27	00:01:29	00:00:09	00:00:14	00:00:07	00:04:35	00:00:28	00:00:31	00:00:04
patricia.farinha	13	1	0	0	00:43:53	00:03:08	00:11:13	00:00:18	00:01:58	00:00:09	00:00:12	00:00:05	00:07:02	00:00:30	00:00:32	00:00:30

# OneContact Reporting

## Team Detail Daily Report

susana.silva	8	1	0	1	01:17:07	00:08:34	00:18:36	00:02:33	00:01:15	00:00:09	00:00:12	00:00:05	00:01:27	00:00:10	00:00:30	00:00:01
11-07-2018	65	14	2	5	04:59:29	00:03:47	00:14:29	00:00:05	00:11:39	00:00:11	00:00:35	00:00:02	00:22:05	00:00:18	00:00:30	00:00:00
claudia.nunes	10	3	1	3	00:52:59	00:04:05	00:09:43	00:00:17	00:01:23	00:00:08	00:00:14	00:00:03	00:00:16	00:00:01	00:00:05	00:00:00
manuela.martins	14	2	0	0	01:03:51	00:03:59	00:14:29	00:00:09	00:02:36	00:00:11	00:00:35	00:00:02	00:07:30	00:00:30	00:00:30	00:00:30
milena.boto	8	6	1	0	00:41:45	00:02:59	00:09:40	00:00:14	00:01:40	00:00:12	00:00:27	00:00:08	00:04:42	00:00:26	00:00:30	00:00:04
patricia.farinha	12	2	0	1	00:36:24	00:02:36	00:06:10	00:00:16	00:01:37	00:00:08	00:00:16	00:00:03	00:06:30	00:00:30	00:00:30	00:00:30
susana.silva	21	1	0	1	01:44:30	00:04:45	00:14:17	00:00:05	00:04:23	00:00:13	00:00:29	00:00:05	00:03:07	00:00:08	00:00:30	00:00:01
12-07-2018	63	9	0	10	04:21:11	00:03:38	00:13:03	00:00:19	00:09:07	00:00:09	00:00:24	00:00:02	00:23:58	00:00:21	00:00:31	00:00:01
claudia.nunes	16	1	0	2	01:03:33	00:03:44	00:10:24	00:00:21	00:02:13	00:00:08	00:00:15	00:00:02	00:02:08	00:00:08	00:00:30	00:00:01
manuela.martins	12	3	0	1	00:44:58	00:03:00	00:06:53	00:00:23	00:01:39	00:00:08	00:00:24	00:00:03	00:06:30	00:00:30	00:00:30	00:00:30
milena.boto	10	3	0	3	00:51:54	00:04:00	00:13:03	00:00:19	00:01:19	00:00:08	00:00:10	00:00:07	00:06:02	00:00:28	00:00:31	00:00:01
patricia.farinha	13	1	0	4	00:37:56	00:02:43	00:08:28	00:00:30	00:02:01	00:00:09	00:00:13	00:00:06	00:07:01	00:00:30	00:00:31	00:00:30
susana.silva	12	1	0	0	01:02:50	00:04:50	00:07:52	00:01:08	00:01:55	00:00:10	00:00:12	00:00:07	00:02:17	00:00:11	00:00:30	00:00:01
13-07-2018	69	8	5	6	04:39:46	00:03:38	00:11:54	00:00:13	00:08:40	00:00:08	00:00:14	00:00:02	00:27:01	00:00:23	00:00:33	00:00:00
claudia.nunes	17	3	2	1	01:19:33	00:03:59	00:11:54	00:00:13	00:02:23	00:00:08	00:00:14	00:00:03	00:01:32	00:00:05	00:00:30	00:00:00
jorge.coelho	3	0	0	1	00:05:11	00:01:44	00:02:28	00:01:13	00:00:07	00:00:02	00:00:03	00:00:02	00:00:40	00:00:13	00:00:30	00:00:05
manuela.martins	19	2	3	1	01:02:37	00:02:59	00:11:25	00:00:41	00:02:07	00:00:07	00:00:14	00:00:03	00:10:37	00:00:30	00:00:33	00:00:30
milena.boto	15	1	0	2	01:14:38	00:04:40	00:11:38	00:00:28	00:01:58	00:00:08	00:00:12	00:00:06	00:06:11	00:00:25	00:00:30	00:00:01
patricia.farinha	15	2	0	1	00:57:47	00:03:24	00:10:23	00:00:48	00:02:05	00:00:08	00:00:13	00:00:04	00:08:01	00:00:30	00:00:31	00:00:30
14-07-2018	22	0	0	2	01:08:09	00:03:06	00:08:44	00:00:53	00:02:36	00:00:07	00:00:15	00:00:01	00:10:37	00:00:29	00:00:30	00:00:07
milena.boto	22	0	0	2	01:08:09	00:03:06	00:08:44	00:00:53	00:02:36	00:00:07	00:00:15	00:00:01	00:10:37	00:00:29	00:00:30	00:00:07
16-07-2018	64	6	1	13	03:51:03	00:03:18	00:19:23	00:00:17	00:09:10	00:00:09	00:00:27	00:00:02	00:18:51	00:00:17	00:00:30	00:00:00
claudia.nunes	20	2	1	3	01:00:41	00:02:46	00:08:39	00:00:19	00:03:13	00:00:10	00:00:27	00:00:03	00:03:20	00:00:10	00:00:30	00:00:00
jorge.coelho	2	0	0	0	00:08:42	00:04:21	00:08:06	00:00:36	00:00:20	00:00:10	00:00:15	00:00:05	00:00:36	00:00:18	00:00:30	00:00:06
manuela.martins	15	1	0	3	00:29:11	00:01:49	00:05:47	00:00:17	00:01:45	00:00:07	00:00:13	00:00:02	00:06:55	00:00:28	00:00:30	00:00:07
patricia.farinha	14	1	0	1	00:30:57	00:02:04	00:04:56	00:00:22	00:01:49	00:00:08	00:00:12	00:00:02	00:07:00	00:00:30	00:00:30	00:00:30
susana.silva	13	2	0	6	01:41:32	00:06:46	00:19:23	00:00:56	00:02:03	00:00:09	00:00:14	00:00:02	00:01:00	00:00:04	00:00:30	00:00:01
17-07-2018	60	6	3	5	05:42:15	00:05:11	00:17:34	00:00:08	00:09:01	00:00:09	00:00:27	00:00:03	00:21:39	00:00:21	00:00:31	00:00:00
claudia.nunes	12	1	0	0	00:53:24	00:04:06	00:15:02	00:00:32	00:01:49	00:00:09	00:00:13	00:00:03	00:00:39	00:00:03	00:00:30	00:00:00
manuela.martins	12	0	0	1	01:08:13	00:05:41	00:14:28	00:00:56	00:01:25	00:00:07	00:00:15	00:00:03	00:06:00	00:00:30	00:00:30	00:00:30
milena.boto	14	2	1	2	01:30:07	00:05:38	00:16:25	00:00:08	00:02:15	00:00:10	00:00:22	00:00:06	00:06:31	00:00:24	00:00:30	00:00:04
patricia.farinha	12	2	0	1	00:32:13	00:02:18	00:08:42	00:00:19	00:01:35	00:00:08	00:00:13	00:00:03	00:06:01	00:00:30	00:00:31	00:00:30
susana.silva	10	1	2	1	01:38:18	00:08:56	00:17:34	00:00:22	00:01:57	00:00:12	00:00:27	00:00:07	00:02:28	00:00:15	00:00:30	00:00:01
18-07-2018	85	8	0	12	06:50:07	00:04:25	00:42:23	00:00:34	00:12:26	00:00:09	00:00:27	00:00:01	00:28:32	00:00:20	00:00:30	00:00:00
claudia.nunes	21	1	0	5	01:09:49	00:03:10	00:10:03	00:00:34	00:03:04	00:00:09	00:00:24	00:00:01	00:01:54	00:00:05	00:00:30	00:00:00
jorge.coelho	1	0	0	0	00:01:16	00:01:16	00:01:16	00:01:16	00:00:02	00:00:02	00:00:02	00:00:02	00:00:08	00:00:08	00:00:08	00:00:08
manuela.martins	19	0	0	2	01:40:36	00:05:18	00:42:23	00:00:39	00:02:46	00:00:09	00:00:27	00:00:01	00:09:30	00:00:30	00:00:30	00:00:30
milena.boto	16	4	0	1	00:58:36	00:02:56	00:12:07	00:00:41	00:02:08	00:00:08	00:00:12	00:00:03	00:08:04	00:00:28	00:00:30	00:00:04
patricia.farinha	15	1	0	2	01:33:46	00:05:52	00:11:25	00:00:39	00:02:04	00:00:08	00:00:14	00:00:05	00:07:30	00:00:30	00:00:30	00:00:30
susana.silva	13	2	0	2	01:26:04	00:05:44	00:20:36	00:00:57	00:02:22	00:00:11	00:00:15	00:00:07	00:01:26	00:00:07	00:00:30	00:00:01
19-07-2018	73	8	4	10	05:04:53	00:03:46	00:23:01	00:00:00	00:11:09	00:00:09	00:00:35	00:00:00	00:24:17	00:00:19	00:00:31	00:00:00
claudia.nunes	18	0	0	2	01:26:03	00:04:47	00:23:01	00:00:00	00:02:14	00:00:07	00:00:15	00:00:01	00:02:42	00:00:09	00:00:30	00:00:00
jorge.coelho	1	0	0	0	00:01:42	00:01:42	00:01:42	00:01:42	00:00:05	00:00:05	00:00:05	00:00:05	00:00:14	00:00:14	00:00:14	00:00:14
manuela.martins	6	1	1	2	00:19:47	00:02:50	00:04:29	00:00:52	00:00:47	00:00:08	00:00:13	00:00:03	00:03:31	00:00:30	00:00:31	00:00:30
milena.boto	17	4	0	2	00:58:29	00:02:47	00:11:24	00:00:18	00:01:48	00:00:06	00:00:14	00:00:00	00:08:12	00:00:27	00:00:31	00:00:04
patricia.farinha	14	1	1	2	00:57:04	00:03:48	00:09:26	00:00:43	00:02:27	00:00:10	00:00:35	00:00:06	00:07:00	00:00:30	00:00:30	00:00:30
susana.silva	17	2	2	2	01:21:48	00:04:18	00:16:46	00:00:03	00:03:48	00:00:13	00:00:35	00:00:02	00:02:38	00:00:09	00:00:30	00:00:01
20-07-2018	67	8	1	9	04:50:17	00:03:52	00:16:39	00:00:02	00:10:42	00:00:10	00:00:40	00:00:01	00:20:18	00:00:17	00:00:31	00:00:00

# OneContact Reporting

## Team Detail Daily Report

claudia.nunes	18	1	0	1	01:13:06	00:03:51	00:16:39	00:00:02	00:02:53	00:00:10	00:00:37	00:00:02	00:00:44	00:00:02	00:00:30	00:00:00
manuela.martins	17	0	0	4	01:19:36	00:04:41	00:12:09	00:00:02	00:03:05	00:00:11	00:00:40	00:00:01	00:08:33	00:00:30	00:00:31	00:00:30
milena.boto	10	2	0	0	00:51:20	00:04:17	00:08:45	00:00:23	00:01:15	00:00:08	00:00:11	00:00:04	00:03:18	00:00:20	00:00:30	00:00:02
patricia.farinha	9	2	0	3	00:20:43	00:01:53	00:04:24	00:00:28	00:01:07	00:00:07	00:00:11	00:00:05	00:05:03	00:00:30	00:00:31	00:00:30
susana.silva	13	3	1	1	01:05:32	00:04:06	00:14:30	00:00:20	00:02:22	00:00:11	00:00:15	00:00:08	00:02:40	00:00:11	00:00:30	00:00:01
21-07-2018	25	1	1	11	01:29:17	00:03:26	00:14:12	00:00:16	00:03:41	00:00:09	00:00:19	00:00:02	00:03:45	00:00:09	00:00:31	00:00:00
claudia.nunes	25	1	1	11	01:29:17	00:03:26	00:14:12	00:00:16	00:03:41	00:00:09	00:00:19	00:00:02	00:03:45	00:00:09	00:00:31	00:00:00
23-07-2018	93	10	2	7	07:23:37	00:04:18	00:28:30	00:00:06	00:13:39	00:00:09	00:00:25	00:00:01	00:38:14	00:00:24	00:00:31	00:00:01
jorge.coelho	6	0	0	1	00:23:30	00:03:55	00:08:05	00:00:36	00:01:09	00:00:12	00:00:25	00:00:02	00:02:00	00:00:20	00:00:30	00:00:08
manuela.martins	7	1	0	2	00:30:33	00:03:49	00:09:09	00:00:56	00:00:51	00:00:07	00:00:23	00:00:02	00:04:01	00:00:30	00:00:31	00:00:30
milena.boto	29	2	0	0	02:05:34	00:04:03	00:28:30	00:00:06	00:04:21	00:00:09	00:00:15	00:00:03	00:14:16	00:00:29	00:00:30	00:00:07
patricia.farinha	26	1	0	3	01:56:11	00:04:18	00:13:43	00:00:27	00:03:20	00:00:08	00:00:16	00:00:01	00:13:02	00:00:30	00:00:31	00:00:30
susana.silva	25	6	2	1	02:27:49	00:04:46	00:14:06	00:00:33	00:03:58	00:00:10	00:00:14	00:00:06	00:04:55	00:00:11	00:00:30	00:00:01
24-07-2018	62	6	1	7	05:02:01	00:04:26	00:21:30	00:00:00	00:09:26	00:00:09	00:00:25	00:00:01	00:21:18	00:00:19	00:00:31	00:00:00
claudia.nunes	12	1	1	1	01:15:17	00:05:47	00:21:30	00:00:02	00:01:57	00:00:10	00:00:22	00:00:01	00:00:50	00:00:04	00:00:30	00:00:00
jorge.coelho	1	0	0	0	00:04:32	00:04:32	00:04:32	00:04:32	00:00:02	00:00:02	00:00:02	00:00:02	00:00:30	00:00:30	00:00:30	00:00:30
manuela.martins	8	0	0	2	00:27:59	00:03:30	00:06:10	00:00:46	00:00:50	00:00:06	00:00:11	00:00:01	00:04:01	00:00:30	00:00:31	00:00:30
milena.boto	14	2	0	2	01:02:42	00:03:55	00:15:32	00:00:00	00:02:01	00:00:09	00:00:12	00:00:05	00:07:44	00:00:29	00:00:30	00:00:14
patricia.farinha	13	3	0	1	00:43:03	00:02:41	00:06:30	00:00:28	00:01:51	00:00:09	00:00:12	00:00:05	00:07:30	00:00:30	00:00:30	00:00:30
susana.silva	14	0	0	1	01:28:28	00:06:19	00:15:49	00:01:07	00:02:45	00:00:12	00:00:25	00:00:05	00:00:43	00:00:03	00:00:06	00:00:01
25-07-2018	66	8	3	14	05:48:04	00:04:42	00:33:16	00:00:03	00:10:03	00:00:09	00:00:38	00:00:02	00:19:36	00:00:17	00:00:32	00:00:00
claudia.nunes	21	0	1	3	01:43:22	00:04:55	00:18:00	00:00:42	00:02:40	00:00:08	00:00:12	00:00:02	00:02:28	00:00:07	00:00:30	00:00:00
jorge.coelho	3	0	1	0	00:10:55	00:03:38	00:08:12	00:00:03	00:00:53	00:00:18	00:00:38	00:00:03	00:01:06	00:00:22	00:00:30	00:00:06
milena.boto	13	4	0	2	00:50:48	00:02:59	00:09:05	00:00:20	00:02:15	00:00:10	00:00:22	00:00:06	00:07:02	00:00:30	00:00:32	00:00:30
patricia.farinha	13	1	1	4	00:46:46	00:03:20	00:09:16	00:00:42	00:01:52	00:00:09	00:00:14	00:00:05	00:07:01	00:00:30	00:00:31	00:00:30
susana.silva	16	3	0	5	02:16:13	00:07:10	00:33:16	00:00:18	00:02:23	00:00:09	00:00:15	00:00:02	00:01:59	00:00:07	00:00:30	00:00:00
26-07-2018	79	11	3	11	04:57:04	00:03:18	00:13:59	00:00:14	00:11:49	00:00:09	00:00:20	00:00:02	00:25:50	00:00:18	00:00:30	00:00:00
claudia.nunes	21	6	0	2	01:37:57	00:03:38	00:13:59	00:00:14	00:03:05	00:00:09	00:00:15	00:00:03	00:03:57	00:00:10	00:00:30	00:00:00
jorge.coelho	4	0	0	2	00:15:33	00:03:53	00:05:16	00:01:16	00:00:27	00:00:07	00:00:11	00:00:02	00:01:36	00:00:24	00:00:30	00:00:06
milena.boto	22	1	3	2	01:11:14	00:03:06	00:07:42	00:00:14	00:03:01	00:00:08	00:00:12	00:00:04	00:10:08	00:00:28	00:00:30	00:00:04
patricia.farinha	12	4	0	2	00:34:34	00:02:10	00:04:45	00:00:18	00:01:59	00:00:10	00:00:20	00:00:06	00:07:00	00:00:30	00:00:30	00:00:30
susana.silva	20	0	0	3	01:17:46	00:03:53	00:08:56	00:00:51	00:03:17	00:00:10	00:00:15	00:00:02	00:03:09	00:00:09	00:00:30	00:00:01
27-07-2018	66	10	0	15	04:42:15	00:03:43	00:14:04	00:00:02	00:09:41	00:00:09	00:00:22	00:00:01	00:20:38	00:00:19	00:00:32	00:00:00
claudia.nunes	15	3	0	6	01:25:10	00:04:44	00:13:50	00:00:25	00:02:37	00:00:10	00:00:22	00:00:01	00:01:41	00:00:06	00:00:30	00:00:00
jorge.coelho	2	0	0	0	00:02:18	00:01:09	00:01:27	00:00:51	00:00:04	00:00:02	00:00:03	00:00:01	00:00:12	00:00:06	00:00:08	00:00:04
milena.boto	14	3	0	2	00:49:26	00:02:54	00:10:27	00:00:02	00:02:00	00:00:09	00:00:14	00:00:04	00:06:25	00:00:30	00:00:30	00:00:25
patricia.farinha	21	3	0	4	00:54:22	00:02:16	00:10:59	00:00:07	00:02:54	00:00:08	00:00:20	00:00:01	00:10:01	00:00:29	00:00:32	00:00:11
susana.silva	14	1	0	3	01:30:59	00:06:04	00:14:04	00:00:08	00:02:06	00:00:09	00:00:13	00:00:05	00:02:19	00:00:11	00:00:30	00:00:01
28-07-2018	22	0	2	5	00:59:46	00:02:43	00:10:56	00:00:37	00:03:06	00:00:08	00:00:14	00:00:01	00:11:00	00:00:30	00:00:30	00:00:30
patricia.farinha	22	0	2	5	00:59:46	00:02:43	00:10:56	00:00:37	00:03:06	00:00:08	00:00:14	00:00:01	00:11:00	00:00:30	00:00:30	00:00:30
30-07-2018	87	6	5	15	05:37:37	00:03:38	00:13:27	00:00:00	00:12:06	00:00:08	00:00:23	00:00:01	00:28:04	00:00:19	00:00:30	00:00:00
claudia.nunes	23	1	4	2	01:22:47	00:03:27	00:13:27	00:00:00	00:02:45	00:00:07	00:00:14	00:00:01	00:04:26	00:00:11	00:00:30	00:00:00
manuela.martins	15	3	0	3	01:06:38	00:03:42	00:11:56	00:00:24	00:02:06	00:00:08	00:00:23	00:00:02	00:08:00	00:00:30	00:00:30	00:00:30
milena.boto	22	1	0	1	01:23:30	00:03:38	00:12:32	00:00:22	00:03:18	00:00:09	00:00:14	00:00:03	00:11:00	00:00:30	00:00:30	00:00:30
susana.silva	27	1	1	9	01:44:42	00:03:44	00:09:01	00:00:01	00:03:57	00:00:09	00:00:18	00:00:01	00:04:38	00:00:10	00:00:30	00:00:01
31-07-2018	82	7	3	14	05:36:56	00:03:47	00:24:14	00:00:13	00:12:46	00:00:09	00:00:44	00:00:01	00:28:03	00:00:20	00:00:31	00:00:00
claudia.nunes	16	4	0	5	01:34:12	00:04:43	00:24:14	00:00:13	00:02:41	00:00:10	00:00:24	00:00:05	00:02:13	00:00:07	00:00:30	00:00:00
manuela.martins	14	1	2	2	00:56:21	00:03:45	00:19:38	00:00:52	00:01:51	00:00:08	00:00:16	00:00:03	00:07:00	00:00:30	00:00:30	00:00:30

# OneContact Reporting

## Team Detail Daily Report

milena.boto	18	0	0	2	01:22:11	00:04:34	00:16:04	00:00:45	00:03:12	00:00:11	00:00:44	00:00:06	00:07:40	00:00:26	00:00:31	00:00:01
patricia.farinha	14	1	1	1	00:39:21	00:02:37	00:05:40	00:00:42	00:01:49	00:00:08	00:00:11	00:00:05	00:07:00	00:00:30	00:00:30	00:00:30
susana.silva	20	1	0	4	01:04:51	00:03:05	00:08:53	00:00:45	00:03:13	00:00:10	00:00:15	00:00:01	00:04:10	00:00:12	00:00:30	00:00:01
01-08-2018	95	6	5	11	06:23:05	00:03:48	00:27:48	00:00:02	00:14:33	00:00:09	00:00:41	00:00:02	00:33:52	00:00:21	00:00:31	00:00:00
claudia.nunes	15	0	0	0	00:54:45	00:03:39	00:09:53	00:00:49	00:02:13	00:00:09	00:00:14	00:00:04	00:01:43	00:00:07	00:00:30	00:00:00
jorge.coelho	1	0	0	0	00:10:41	00:10:41	00:10:41	00:10:41	00:00:24	00:00:24	00:00:24	00:00:24	00:00:12	00:00:12	00:00:12	00:00:12
manuela.martins	24	1	3	1	01:20:24	00:03:13	00:12:00	00:00:02	00:03:57	00:00:10	00:00:41	00:00:02	00:12:30	00:00:30	00:00:30	00:00:30
milena.boto	22	2	1	3	01:07:30	00:02:49	00:23:53	00:00:08	00:02:50	00:00:08	00:00:13	00:00:02	00:09:41	00:00:26	00:00:30	00:00:03
patricia.farinha	16	2	1	1	00:58:15	00:03:14	00:08:31	00:00:10	00:02:14	00:00:08	00:00:14	00:00:02	00:08:31	00:00:30	00:00:31	00:00:30
susana.silva	17	1	0	6	01:51:30	00:06:12	00:27:48	00:00:08	00:02:55	00:00:10	00:00:28	00:00:02	00:01:15	00:00:05	00:00:30	00:00:01
02-08-2018	99	7	5	21	08:21:37	00:04:44	00:22:59	00:00:02	00:16:14	00:00:10	00:00:30	00:00:02	00:36:35	00:00:22	00:00:31	00:00:00
claudia.nunes	18	2	4	7	01:47:43	00:05:23	00:14:28	00:00:11	00:02:51	00:00:10	00:00:20	00:00:04	00:02:19	00:00:07	00:00:30	00:00:00
jorge.coelho	2	0	0	0	00:02:24	00:01:12	00:02:22	00:00:02	00:00:19	00:00:10	00:00:13	00:00:06	00:01:00	00:00:30	00:00:30	00:00:30
manuela.martins	24	0	1	4	01:24:16	00:03:31	00:22:59	00:00:52	00:03:33	00:00:09	00:00:30	00:00:02	00:12:01	00:00:30	00:00:31	00:00:30
milena.boto	21	2	0	4	01:57:20	00:05:06	00:17:44	00:00:50	00:03:29	00:00:10	00:00:15	00:00:02	00:09:44	00:00:27	00:00:31	00:00:02
patricia.farinha	17	3	0	1	00:55:16	00:02:46	00:15:26	00:00:21	00:02:33	00:00:09	00:00:15	00:00:05	00:09:00	00:00:30	00:00:30	00:00:30
susana.silva	17	0	0	5	02:14:38	00:07:55	00:19:40	00:00:42	00:03:29	00:00:12	00:00:26	00:00:04	00:02:31	00:00:09	00:00:30	00:00:01
03-08-2018	62	10	2	15	04:46:38	00:03:59	00:25:40	00:00:06	00:09:14	00:00:09	00:00:44	00:00:01	00:19:34	00:00:17	00:00:35	00:00:00
claudia.nunes	18	2	1	2	01:27:42	00:04:23	00:10:23	00:00:45	00:02:49	00:00:09	00:00:44	00:00:02	00:01:50	00:00:06	00:00:30	00:00:00
milena.boto	14	2	0	4	00:55:58	00:03:30	00:12:00	00:00:43	00:02:05	00:00:09	00:00:14	00:00:05	00:07:41	00:00:29	00:00:35	00:00:06
patricia.farinha	16	2	1	6	01:01:40	00:03:26	00:25:40	00:00:06	00:02:11	00:00:08	00:00:23	00:00:01	00:08:30	00:00:30	00:00:30	00:00:30
susana.silva	14	4	0	3	01:21:18	00:04:31	00:12:39	00:01:05	00:02:09	00:00:09	00:00:17	00:00:01	00:01:33	00:00:06	00:00:30	00:00:00
04-08-2018	22	1	0	10	02:24:27	00:06:17	00:25:46	00:01:00	00:03:32	00:00:10	00:00:31	00:00:02	00:02:41	00:00:07	00:00:30	00:00:01
susana.silva	22	1	0	10	02:24:27	00:06:17	00:25:46	00:01:00	00:03:32	00:00:10	00:00:31	00:00:02	00:02:41	00:00:07	00:00:30	00:00:01
06-08-2018	77	8	1	14	04:33:40	00:03:13	00:17:43	00:00:06	00:11:36	00:00:09	00:00:21	00:00:03	00:33:49	00:00:25	00:00:31	00:00:00
claudia.nunes	17	2	0	4	01:31:58	00:04:50	00:14:15	00:00:22	00:02:25	00:00:09	00:00:14	00:00:03	00:02:38	00:00:09	00:00:30	00:00:00
manuela.martins	18	3	1	3	00:44:18	00:02:07	00:06:07	00:00:42	00:02:41	00:00:09	00:00:21	00:00:03	00:10:01	00:00:30	00:00:31	00:00:30
milena.boto	27	0	0	6	01:26:10	00:03:11	00:17:43	00:00:38	00:04:22	00:00:10	00:00:15	00:00:04	00:12:40	00:00:28	00:00:31	00:00:02
patricia.farinha	15	3	0	1	00:51:14	00:02:51	00:11:46	00:00:06	00:02:08	00:00:09	00:00:13	00:00:04	00:08:30	00:00:30	00:00:30	00:00:30
07-08-2018	94	10	1	15	06:02:25	00:03:29	00:17:22	00:00:02	00:13:46	00:00:09	00:00:28	00:00:01	00:31:52	00:00:21	00:00:31	00:00:00
claudia.nunes	20	2	0	2	01:17:44	00:03:32	00:15:47	00:00:02	00:02:36	00:00:08	00:00:15	00:00:03	00:01:26	00:00:04	00:00:30	00:00:00
jorge.coelho	2	0	0	0	00:03:16	00:01:38	00:02:10	00:01:06	00:00:07	00:00:04	00:00:04	00:00:03	00:00:41	00:00:20	00:00:30	00:00:11
manuela.martins	23	2	1	4	01:03:27	00:02:32	00:07:27	00:00:07	00:02:59	00:00:08	00:00:19	00:00:01	00:11:01	00:00:30	00:00:31	00:00:30
milena.boto	17	5	0	2	01:25:13	00:03:52	00:10:40	00:00:21	00:02:51	00:00:10	00:00:20	00:00:06	00:09:03	00:00:30	00:00:31	00:00:30
patricia.farinha	13	1	0	5	00:52:48	00:03:46	00:11:41	00:00:41	00:02:00	00:00:09	00:00:15	00:00:02	00:06:31	00:00:30	00:00:31	00:00:30
susana.silva	19	0	0	2	01:19:57	00:04:12	00:17:22	00:00:05	00:03:13	00:00:10	00:00:28	00:00:01	00:03:10	00:00:11	00:00:30	00:00:01
08-08-2018	59	8	1	7	03:24:21	00:03:03	00:12:44	00:00:15	00:08:32	00:00:09	00:00:22	00:00:02	00:19:46	00:00:19	00:00:30	00:00:00
claudia.nunes	16	0	0	1	00:56:43	00:03:33	00:09:12	00:00:25	00:02:24	00:00:09	00:00:13	00:00:04	00:00:50	00:00:03	00:00:30	00:00:00
jorge.coelho	1	0	0	0	00:03:11	00:03:11	00:03:11	00:03:11	00:00:04	00:00:04	00:00:04	00:00:04	00:00:23	00:00:23	00:00:23	00:00:23
manuela.martins	17	1	0	2	00:59:39	00:03:19	00:12:44	00:00:38	00:02:29	00:00:09	00:00:22	00:00:02	00:08:30	00:00:30	00:00:30	00:00:30
milena.boto	11	3	0	3	00:33:04	00:02:22	00:05:28	00:00:42	00:01:27	00:00:08	00:00:12	00:00:05	00:04:58	00:00:23	00:00:30	00:00:04
patricia.farinha	8	2	0	0	00:21:00	00:02:06	00:05:04	00:00:15	00:01:10	00:00:09	00:00:14	00:00:06	00:04:00	00:00:30	00:00:30	00:00:30
susana.silva	6	2	1	1	00:30:44	00:03:50	00:06:50	00:01:18	00:00:58	00:00:10	00:00:11	00:00:08	00:01:05	00:00:09	00:00:30	00:00:01
09-08-2018	60	4	0	11	04:25:21	00:04:09	00:44:21	00:00:21	00:08:58	00:00:09	00:00:26	00:00:01	00:19:30	00:00:19	00:00:31	00:00:00
claudia.nunes	15	0	0	2	01:25:18	00:05:41	00:44:21	00:00:21	00:01:42	00:00:07	00:00:13	00:00:03	00:01:18	00:00:05	00:00:30	00:00:00
jorge.coelho	1	0	0	0	00:10:13	00:10:13	00:10:13	00:10:13	00:00:04	00:00:04	00:00:04	00:00:04	00:00:30	00:00:30	00:00:30	00:00:30
manuela.martins	8	0	0	1	00:25:02	00:03:08	00:05:44	00:01:36	00:01:27	00:00:11	00:00:14	00:00:04	00:04:00	00:00:30	00:00:30	00:00:30
milena.boto	15	0	0	2	00:57:37	00:03:50	00:11:06	00:00:22	00:02:04	00:00:08	00:00:11	00:00:04	00:06:15	00:00:25	00:00:31	00:00:03

# OneContact Reporting

## Team Detail Daily Report

patricia.farinha	11	1	0	3	00:38:15	00:03:11	00:10:21	00:00:47	00:01:45	00:00:10	00:00:26	00:00:01	00:05:31	00:00:30	00:00:31	00:00:30
susana.silva	10	3	0	3	00:48:56	00:03:46	00:09:26	00:00:25	00:01:56	00:00:12	00:00:23	00:00:08	00:01:56	00:00:10	00:00:30	00:00:01
10-08-2018	72	8	12	11	04:25:24	00:03:19	00:14:50	00:00:05	00:11:15	00:00:09	00:00:32	00:00:01	00:26:23	00:00:21	00:00:31	00:00:00
claudia.nunes	12	1	2	2	00:36:41	00:02:49	00:09:19	00:00:38	00:01:44	00:00:09	00:00:14	00:00:02	00:01:40	00:00:08	00:00:30	00:00:00
manuela.martins	19	2	1	4	01:12:25	00:03:27	00:10:54	00:00:21	00:03:20	00:00:11	00:00:32	00:00:01	00:09:06	00:00:29	00:00:31	00:00:05
milena.boto	17	1	8	2	00:48:49	00:02:43	00:09:50	00:00:05	00:02:44	00:00:10	00:00:29	00:00:02	00:06:58	00:00:25	00:00:30	00:00:02
patricia.farinha	14	0	1	1	00:47:23	00:03:23	00:08:28	00:00:50	00:01:50	00:00:08	00:00:13	00:00:05	00:07:01	00:00:30	00:00:31	00:00:30
susana.silva	10	4	0	2	01:00:06	00:04:18	00:14:50	00:00:39	00:01:37	00:00:10	00:00:11	00:00:07	00:01:38	00:00:08	00:00:30	00:00:01
11-08-2018	19	3	0	7	01:13:20	00:03:20	00:09:03	00:00:41	00:02:10	00:00:07	00:00:17	00:00:01	00:11:00	00:00:30	00:00:30	00:00:30
manuela.martins	19	3	0	7	01:13:20	00:03:20	00:09:03	00:00:41	00:02:10	00:00:07	00:00:17	00:00:01	00:11:00	00:00:30	00:00:30	00:00:30
13-08-2018	80	12	3	20	06:15:23	00:04:05	00:27:28	00:00:10	00:12:40	00:00:10	00:00:33	00:00:01	00:21:39	00:00:15	00:00:31	00:00:00
claudia.nunes	26	1	1	3	02:25:06	00:05:22	00:27:28	00:00:12	00:04:07	00:00:10	00:00:26	00:00:04	00:01:35	00:00:04	00:00:30	00:00:00
jorge.coelho	1	0	0	0	00:01:01	00:01:01	00:01:01	00:01:01	00:00:06	00:00:06	00:00:06	00:00:06	00:00:10	00:00:10	00:00:10	00:00:10
milena.boto	17	3	0	7	01:06:30	00:03:20	00:11:41	00:00:24	00:02:13	00:00:08	00:00:15	00:00:01	00:07:21	00:00:22	00:00:31	00:00:02
patricia.farinha	17	6	0	4	00:54:13	00:02:21	00:08:24	00:00:10	00:02:31	00:00:09	00:00:14	00:00:04	00:09:38	00:00:29	00:00:31	00:00:08
susana.silva	19	2	2	6	01:48:33	00:05:10	00:18:59	00:00:17	00:03:43	00:00:12	00:00:33	00:00:03	00:02:55	00:00:09	00:00:30	00:00:01
14-08-2018	74	9	0	19	06:10:11	00:04:28	00:18:54	00:00:01	00:10:18	00:00:08	00:00:16	00:00:02	00:22:15	00:00:17	00:00:31	00:00:00
claudia.nunes	19	2	0	0	01:38:06	00:04:40	00:14:31	00:00:13	00:02:25	00:00:08	00:00:12	00:00:03	00:00:51	00:00:03	00:00:30	00:00:00
jorge.coelho	3	0	0	4	00:12:29	00:04:10	00:07:30	00:02:17	00:00:16	00:00:05	00:00:12	00:00:02	00:01:30	00:00:30	00:00:30	00:00:30
milena.boto	11	1	0	10	00:42:56	00:03:35	00:11:10	00:00:25	00:01:30	00:00:08	00:00:14	00:00:03	00:05:30	00:00:30	00:00:30	00:00:30
patricia.farinha	17	4	0	4	00:50:20	00:02:24	00:08:43	00:00:01	00:02:26	00:00:09	00:00:15	00:00:05	00:10:02	00:00:30	00:00:31	00:00:30
susana.silva	24	2	0	1	02:46:20	00:06:24	00:18:54	00:00:20	00:03:41	00:00:09	00:00:16	00:00:04	00:04:22	00:00:10	00:00:30	00:00:00
15-08-2018	18	1	1	6	01:44:23	00:05:30	00:16:00	00:01:25	00:02:22	00:00:08	00:00:18	00:00:02	00:02:07	00:00:07	00:00:30	00:00:00
claudia.nunes	18	1	1	6	01:44:23	00:05:30	00:16:00	00:01:25	00:02:22	00:00:08	00:00:18	00:00:02	00:02:07	00:00:07	00:00:30	00:00:00
16-08-2018	69	6	0	12	05:08:39	00:04:07	00:18:42	00:00:28	00:11:10	00:00:10	00:00:44	00:00:01	00:25:30	00:00:21	00:00:30	00:00:00
jorge.coelho	3	0	0	1	00:09:09	00:03:03	00:05:02	00:01:45	00:00:21	00:00:07	00:00:13	00:00:02	00:01:05	00:00:22	00:00:30	00:00:05
manuela.martins	20	2	0	4	01:21:52	00:03:43	00:15:42	00:00:51	00:03:23	00:00:10	00:00:44	00:00:01	00:10:30	00:00:30	00:00:30	00:00:30
milena.boto	20	2	0	3	01:19:27	00:03:37	00:11:40	00:00:29	00:03:01	00:00:09	00:00:19	00:00:02	00:11:00	00:00:30	00:00:30	00:00:30
susana.silva	26	2	0	4	02:18:11	00:04:56	00:18:42	00:00:28	00:04:25	00:00:10	00:00:14	00:00:02	00:02:55	00:00:06	00:00:30	00:00:00
17-08-2018	74	7	1	11	04:53:00	00:03:37	00:12:12	00:00:09	00:12:10	00:00:10	00:00:34	00:00:02	00:29:02	00:00:24	00:00:31	00:00:01
jorge.coelho	1	0	0	0	00:00:59	00:00:59	00:00:59	00:00:59	00:00:06	00:00:06	00:00:06	00:00:06	00:00:30	00:00:30	00:00:30	00:00:30
manuela.martins	22	1	0	1	01:07:28	00:02:56	00:08:33	00:00:15	00:03:29	00:00:10	00:00:25	00:00:02	00:10:34	00:00:29	00:00:31	00:00:03
milena.boto	15	1	0	2	01:09:36	00:04:21	00:11:53	00:00:30	00:01:57	00:00:08	00:00:14	00:00:04	00:06:38	00:00:27	00:00:31	00:00:02
patricia.farinha	20	4	1	5	01:06:27	00:02:46	00:08:56	00:00:19	00:02:42	00:00:08	00:00:21	00:00:04	00:10:00	00:00:30	00:00:30	00:00:30
susana.silva	16	1	0	3	01:28:30	00:05:12	00:12:12	00:00:09	00:03:56	00:00:15	00:00:34	00:00:07	00:01:20	00:00:05	00:00:31	00:00:01
18-08-2018	20	0	0	5	01:17:23	00:03:52	00:14:26	00:00:53	00:02:48	00:00:08	00:00:14	00:00:01	00:10:00	00:00:30	00:00:30	00:00:30
patricia.farinha	20	0	0	5	01:17:23	00:03:52	00:14:26	00:00:53	00:02:48	00:00:08	00:00:14	00:00:01	00:10:00	00:00:30	00:00:30	00:00:30
20-08-2018	40	1	0	15	02:23:10	00:03:30	00:13:52	00:00:28	00:04:23	00:00:07	00:00:13	00:00:01	00:20:31	00:00:30	00:00:31	00:00:30
patricia.farinha	40	1	0	15	02:23:10	00:03:30	00:13:52	00:00:28	00:04:23	00:00:07	00:00:13	00:00:01	00:20:31	00:00:30	00:00:31	00:00:30
21-08-2018	62	6	1	7	04:38:42	00:04:06	00:16:52	00:00:04	00:10:01	00:00:10	00:00:30	00:00:02	00:20:19	00:00:19	00:00:31	00:00:00
claudia.nunes	19	1	0	2	01:45:36	00:05:17	00:16:52	00:00:16	00:02:19	00:00:07	00:00:11	00:00:02	00:03:15	00:00:10	00:00:30	00:00:00
manuela.martins	16	1	1	2	00:45:43	00:02:41	00:05:53	00:00:15	00:02:41	00:00:10	00:00:24	00:00:04	00:08:02	00:00:30	00:00:31	00:00:30
milena.boto	13	2	0	1	00:43:48	00:02:55	00:08:39	00:00:04	00:02:31	00:00:12	00:00:30	00:00:06	00:07:00	00:00:30	00:00:30	00:00:30
susana.silva	14	2	0	2	01:23:35	00:05:13	00:16:03	00:00:23	00:02:30	00:00:11	00:00:14	00:00:05	00:02:02	00:00:08	00:00:30	00:00:01
22-08-2018	73	12	1	12	05:17:02	00:03:44	00:28:28	00:00:05	00:10:46	00:00:09	00:00:52	00:00:01	00:28:52	00:00:22	00:00:34	00:00:01
claudia.nunes	14	2	0	2	00:59:04	00:03:42	00:09:20	00:00:34	00:01:36	00:00:07	00:00:17	00:00:02	00:02:47	00:00:11	00:00:30	00:00:01
jorge.coelho	7	0	0	1	00:40:13	00:05:45	00:28:28	00:00:05	00:00:41	00:00:06	00:00:11	00:00:02	00:01:52	00:00:16	00:00:30	00:00:06
manuela.martins	16	2	0	1	00:55:28	00:03:05	00:07:48	00:00:05	00:02:43	00:00:10	00:00:52	00:00:01	00:08:30	00:00:30	00:00:30	00:00:30



# OneContact Reporting

## Team Detail Daily Report

milena.boto	13	3	0	5	00:42:02	00:02:38	00:06:56	00:00:22	00:01:58	00:00:09	00:00:14	00:00:04	00:07:00	00:00:30	00:00:30	00:00:30
patricia.farinha	11	3	1	2	00:47:34	00:03:24	00:10:20	00:00:32	00:01:34	00:00:09	00:00:13	00:00:02	00:06:34	00:00:30	00:00:34	00:00:30
susana.silva	12	2	0	1	01:12:41	00:05:12	00:19:52	00:00:50	00:02:14	00:00:11	00:00:13	00:00:06	00:02:09	00:00:11	00:00:31	00:00:01
23-08-2018	62	9	1	8	03:52:22	00:03:16	00:13:36	00:00:00	00:09:36	00:00:09	00:00:26	00:00:03	00:25:07	00:00:23	00:00:31	00:00:01
jorge.coelho	1	0	0	0	00:00:17	00:00:17	00:00:17	00:00:17	00:00:16	00:00:16	00:00:16	00:00:16	00:00:30	00:00:30	00:00:30	00:00:30
manuela.martins	18	0	1	1	00:50:37	00:02:49	00:06:53	00:00:38	00:02:58	00:00:10	00:00:26	00:00:03	00:09:01	00:00:30	00:00:31	00:00:30
milena.boto	15	2	0	1	00:45:10	00:02:39	00:06:41	00:00:25	00:02:13	00:00:09	00:00:14	00:00:03	00:06:45	00:00:25	00:00:31	00:00:02
patricia.farinha	13	3	0	2	00:38:31	00:02:24	00:11:57	00:00:00	00:01:36	00:00:07	00:00:13	00:00:05	00:06:53	00:00:30	00:00:30	00:00:23
susana.silva	15	4	0	4	01:37:47	00:05:09	00:13:36	00:00:34	00:02:33	00:00:10	00:00:13	00:00:05	00:01:58	00:00:07	00:00:30	00:00:01
24-08-2018	64	16	21	13	04:12:14	00:03:09	00:16:53	00:00:00	00:09:55	00:00:09	00:00:36	00:00:01	00:21:44	00:00:19	00:00:31	00:00:00
claudia.nunes	17	2	0	1	01:28:51	00:04:41	00:16:53	00:00:03	00:03:01	00:00:11	00:00:20	00:00:01	00:01:46	00:00:06	00:00:30	00:00:00
jorge.coelho	1	0	0	0	00:01:12	00:01:12	00:01:12	00:01:12	00:00:06	00:00:06	00:00:06	00:00:06	00:00:31	00:00:31	00:00:31	00:00:31
manuela.martins	11	2	0	1	00:36:40	00:02:49	00:08:50	00:00:22	00:01:23	00:00:08	00:00:14	00:00:04	00:06:02	00:00:30	00:00:31	00:00:30
milena.boto	11	5	5	3	00:42:54	00:02:41	00:09:25	00:00:07	00:01:39	00:00:09	00:00:14	00:00:05	00:04:41	00:00:23	00:00:30	00:00:01
patricia.farinha	16	3	12	0	00:32:11	00:01:42	00:07:54	00:00:00	00:02:14	00:00:08	00:00:36	00:00:02	00:07:38	00:00:29	00:00:30	00:00:12
susana.silva	8	4	4	8	00:50:26	00:04:12	00:09:32	00:00:18	00:01:32	00:00:12	00:00:17	00:00:05	00:01:06	00:00:06	00:00:30	00:00:01
25-08-2018	11	1	0	3	00:46:58	00:03:55	00:24:17	00:00:07	00:02:11	00:00:12	00:00:23	00:00:03	00:01:17	00:00:06	00:00:30	00:00:00
claudia.nunes	11	1	0	3	00:46:58	00:03:55	00:24:17	00:00:07	00:02:11	00:00:12	00:00:23	00:00:03	00:01:17	00:00:06	00:00:30	00:00:00
27-08-2018	74	5	0	7	04:41:14	00:03:34	00:19:34	00:00:19	00:11:22	00:00:09	00:00:20	00:00:02	00:30:25	00:00:24	00:00:31	00:00:00
manuela.martins	16	2	0	1	00:53:20	00:02:58	00:09:06	00:00:34	00:02:16	00:00:08	00:00:19	00:00:04	00:08:30	00:00:30	00:00:30	00:00:30
milena.boto	21	2	0	5	01:31:16	00:03:58	00:19:34	00:00:19	00:03:07	00:00:09	00:00:14	00:00:02	00:10:30	00:00:30	00:00:30	00:00:30
patricia.farinha	19	1	0	0	01:00:56	00:03:03	00:06:46	00:01:00	00:02:46	00:00:09	00:00:19	00:00:06	00:10:02	00:00:30	00:00:31	00:00:30
susana.silva	18	0	0	1	01:15:42	00:04:12	00:07:43	00:00:24	00:03:13	00:00:11	00:00:20	00:00:04	00:01:23	00:00:05	00:00:30	00:00:00
28-08-2018	68	13	3	16	04:32:22	00:03:22	00:26:38	00:00:02	00:11:37	00:00:10	00:00:42	00:00:02	00:23:02	00:00:19	00:00:31	00:00:00
claudia.nunes	16	2	2	4	01:00:33	00:03:22	00:12:15	00:00:17	00:02:44	00:00:10	00:00:18	00:00:06	00:00:59	00:00:04	00:00:30	00:00:00
manuela.martins	17	1	0	4	00:48:18	00:02:41	00:07:07	00:00:02	00:03:38	00:00:13	00:00:42	00:00:03	00:08:31	00:00:30	00:00:31	00:00:30
milena.boto	11	4	1	5	00:42:01	00:02:48	00:06:39	00:00:35	00:01:49	00:00:10	00:00:13	00:00:07	00:04:36	00:00:25	00:00:30	00:00:03
patricia.farinha	12	3	0	0	00:28:05	00:01:52	00:06:14	00:00:18	00:01:11	00:00:06	00:00:07	00:00:02	00:07:00	00:00:30	00:00:30	00:00:30
susana.silva	12	3	0	3	01:33:25	00:06:14	00:26:38	00:00:25	00:02:15	00:00:11	00:00:14	00:00:04	00:01:56	00:00:08	00:00:30	00:00:01
29-08-2018	51	11	0	6	02:39:39	00:02:34	00:08:18	00:00:18	00:07:49	00:00:09	00:00:29	00:00:01	00:17:24	00:00:19	00:00:31	00:00:00
claudia.nunes	13	2	0	0	00:40:00	00:02:40	00:08:18	00:00:18	00:01:47	00:00:08	00:00:12	00:00:01	00:01:45	00:00:08	00:00:30	00:00:00
jorge.coelho	2	0	0	0	00:03:50	00:01:55	00:02:36	00:01:14	00:00:09	00:00:04	00:00:06	00:00:03	00:00:12	00:00:06	00:00:07	00:00:05
manuela.martins	13	3	0	2	00:42:44	00:02:40	00:08:11	00:00:22	00:02:19	00:00:11	00:00:29	00:00:04	00:07:26	00:00:30	00:00:30	00:00:26
patricia.farinha	13	4	0	2	00:31:59	00:01:53	00:08:13	00:00:20	00:01:29	00:00:07	00:00:14	00:00:02	00:06:30	00:00:30	00:00:30	00:00:30
susana.silva	10	2	0	2	00:41:06	00:03:26	00:07:45	00:00:59	00:02:05	00:00:12	00:00:17	00:00:09	00:01:31	00:00:08	00:00:31	00:00:01
30-08-2018	71	10	3	18	06:14:44	00:04:38	00:36:45	00:00:07	00:11:49	00:00:10	00:00:35	00:00:01	00:19:40	00:00:16	00:00:31	00:00:00
claudia.nunes	22	2	1	5	01:48:26	00:04:31	00:13:53	00:00:14	00:04:21	00:00:12	00:00:35	00:00:07	00:01:37	00:00:04	00:00:30	00:00:00
jorge.coelho	1	0	2	0	00:11:39	00:11:39	00:11:39	00:11:39	00:00:23	00:00:23	00:00:23	00:00:23	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	21	3	0	3	01:07:20	00:02:48	00:13:59	00:00:07	00:03:01	00:00:09	00:00:33	00:00:01	00:11:02	00:00:30	00:00:31	00:00:30
patricia.farinha	8	2	0	4	00:22:19	00:02:14	00:05:07	00:00:48	00:00:55	00:00:07	00:00:09	00:00:05	00:05:00	00:00:30	00:00:30	00:00:30
susana.silva	19	3	0	6	02:45:00	00:07:30	00:36:45	00:00:17	00:03:09	00:00:10	00:00:16	00:00:02	00:02:01	00:00:06	00:00:30	00:00:01
31-08-2018	57	8	3	14	03:23:23	00:03:08	00:10:42	00:00:04	00:08:33	00:00:09	00:00:40	00:00:01	00:14:17	00:00:14	00:00:33	00:00:00
claudia.nunes	21	4	1	4	01:16:00	00:03:02	00:08:22	00:00:09	00:02:53	00:00:08	00:00:16	00:00:02	00:01:41	00:00:04	00:00:33	00:00:00
jorge.coelho	2	1	0	0	00:04:33	00:01:31	00:02:40	00:00:22	00:00:20	00:00:10	00:00:19	00:00:01	00:00:05	00:00:05	00:00:05	00:00:05
manuela.martins	19	0	1	4	00:51:41	00:02:43	00:08:13	00:00:04	00:02:43	00:00:09	00:00:40	00:00:01	00:09:31	00:00:30	00:00:31	00:00:30
susana.silva	15	3	1	6	01:11:09	00:03:57	00:10:42	00:00:47	00:02:37	00:00:10	00:00:15	00:00:07	00:03:00	00:00:11	00:00:30	00:00:01
01-09-2018	14	0	0	9	01:30:08	00:06:26	00:15:28	00:00:21	00:02:03	00:00:09	00:00:24	00:00:01	00:01:56	00:00:08	00:00:30	00:00:00
susana.silva	14	0	0	9	01:30:08	00:06:26	00:15:28	00:00:21	00:02:03	00:00:09	00:00:24	00:00:01	00:01:56	00:00:08	00:00:30	00:00:00

# OneContact Reporting

## Team Detail Daily Report

03-09-2018	60	7	2	7	03:53:35	00:03:29	00:16:06	00:00:16	00:09:54	00:00:10	00:00:18	00:00:02	00:17:43	00:00:18	00:00:31	00:00:00
claudia.nunes	22	0	2	2	01:16:54	00:03:30	00:13:14	00:00:22	00:03:35	00:00:10	00:00:16	00:00:04	00:01:02	00:00:03	00:00:30	00:00:00
jorge.coelho	5	2	0	1	00:19:57	00:02:51	00:12:16	00:00:24	00:01:03	00:00:13	00:00:18	00:00:09	00:01:22	00:00:16	00:00:30	00:00:02
manuela.martins	14	4	0	2	01:14:32	00:04:08	00:16:06	00:00:16	00:01:56	00:00:08	00:00:16	00:00:02	00:07:01	00:00:30	00:00:31	00:00:30
milena.boto	19	1	0	2	01:02:12	00:03:07	00:07:56	00:00:21	00:03:20	00:00:11	00:00:14	00:00:05	00:08:18	00:00:26	00:00:31	00:00:02
04-09-2018	56	6	2	22	04:35:12	00:04:26	01:33:26	00:00:00	00:09:06	00:00:10	00:00:49	00:00:01	00:20:52	00:00:21	00:00:30	00:00:00
jorge.coelho	11	0	0	4	00:17:53	00:01:38	00:05:08	00:00:06	00:01:20	00:00:07	00:00:10	00:00:02	00:05:05	00:00:28	00:00:30	00:00:05
manuela.martins	24	1	2	9	01:05:14	00:02:37	00:08:01	00:00:00	00:04:00	00:00:10	00:00:49	00:00:01	00:12:30	00:00:30	00:00:30	00:00:30
susana.silva	21	5	0	9	03:12:05	00:07:23	01:33:26	00:00:11	00:03:46	00:00:11	00:00:16	00:00:02	00:03:17	00:00:08	00:00:30	00:00:00
05-09-2018	53	3	1	22	02:31:29	00:02:42	00:08:30	00:00:05	00:08:51	00:00:10	00:00:34	00:00:02	00:16:08	00:00:19	00:00:30	00:00:01
jorge.coelho	3	0	0	1	00:05:07	00:01:42	00:02:10	00:01:00	00:00:17	00:00:06	00:00:09	00:00:04	00:00:40	00:00:13	00:00:30	00:00:01
manuela.martins	14	2	0	7	00:33:27	00:02:05	00:05:43	00:00:05	00:02:18	00:00:10	00:00:34	00:00:02	00:06:13	00:00:29	00:00:30	00:00:13
milena.boto	18	0	1	7	01:00:36	00:03:22	00:07:56	00:00:08	00:03:12	00:00:11	00:00:28	00:00:05	00:06:50	00:00:24	00:00:30	00:00:01
susana.silva	18	1	0	7	00:52:19	00:02:45	00:08:30	00:00:05	00:03:04	00:00:10	00:00:23	00:00:02	00:02:25	00:00:09	00:00:30	00:00:01
06-09-2018	45	11	1	13	03:01:36	00:03:15	00:14:27	00:00:02	00:08:42	00:00:12	00:00:47	00:00:02	00:16:33	00:00:20	00:00:31	00:00:01
claudia.nunes	7	2	0	1	00:23:28	00:02:36	00:07:00	00:00:02	00:01:19	00:00:11	00:00:14	00:00:08	00:00:43	00:00:06	00:00:30	00:00:01
jorge.coelho	6	0	0	0	00:11:07	00:01:51	00:02:21	00:01:17	00:02:24	00:00:24	00:00:47	00:00:02	00:02:37	00:00:26	00:00:30	00:00:07
manuela.martins	13	4	0	6	01:00:44	00:03:34	00:08:23	00:00:27	00:01:56	00:00:09	00:00:23	00:00:02	00:07:31	00:00:30	00:00:31	00:00:30
milena.boto	11	1	1	2	00:43:43	00:03:39	00:14:27	00:00:28	00:01:48	00:00:10	00:00:18	00:00:03	00:04:38	00:00:25	00:00:31	00:00:03
susana.silva	8	4	0	4	00:42:34	00:03:33	00:07:50	00:00:25	00:01:15	00:00:09	00:00:11	00:00:05	00:01:04	00:00:06	00:00:30	00:00:01
07-09-2018	35	4	1	9	02:22:49	00:03:40	00:13:03	00:00:22	00:06:02	00:00:10	00:00:28	00:00:02	00:07:11	00:00:12	00:00:31	00:00:00
claudia.nunes	12	1	0	2	00:54:33	00:04:12	00:13:03	00:00:46	00:01:42	00:00:08	00:00:13	00:00:03	00:00:47	00:00:04	00:00:30	00:00:00
manuela.martins	2	0	0	0	00:03:45	00:01:52	00:03:00	00:00:45	00:00:38	00:00:19	00:00:28	00:00:10	00:00:41	00:00:20	00:00:30	00:00:11
milena.boto	8	2	1	4	00:28:24	00:02:50	00:06:49	00:00:22	00:01:26	00:00:11	00:00:20	00:00:04	00:02:40	00:00:20	00:00:30	00:00:02
susana.silva	13	1	0	3	00:56:07	00:04:00	00:10:19	00:01:22	00:02:16	00:00:10	00:00:15	00:00:02	00:03:03	00:00:13	00:00:31	00:00:01
08-09-2018	11	0	0	1	00:29:47	00:02:42	00:07:41	00:00:29	00:01:50	00:00:10	00:00:13	00:00:06	00:05:30	00:00:30	00:00:30	00:00:30
milena.boto	11	0	0	1	00:29:47	00:02:42	00:07:41	00:00:29	00:01:50	00:00:10	00:00:13	00:00:06	00:05:30	00:00:30	00:00:30	00:00:30
09-09-2018	1	0	0	0	00:01:39	00:01:39	00:01:39	00:01:39	00:00:20	00:00:20	00:00:20	00:00:20	00:00:30	00:00:30	00:00:30	00:00:30
jorge.coelho	1	0	0	0	00:01:39	00:01:39	00:01:39	00:01:39	00:00:20	00:00:20	00:00:20	00:00:20	00:00:30	00:00:30	00:00:30	00:00:30
10-09-2018	39	6	8	15	02:26:26	00:03:15	00:13:41	00:00:25	00:05:52	00:00:09	00:00:16	00:00:02	00:10:55	00:00:15	00:00:31	00:00:00
claudia.nunes	13	3	1	4	00:48:57	00:03:04	00:13:41	00:00:25	00:02:11	00:00:10	00:00:16	00:00:02	00:00:45	00:00:03	00:00:31	00:00:00
jorge.coelho	6	1	6	1	00:37:30	00:05:21	00:09:52	00:01:29	00:01:01	00:00:10	00:00:15	00:00:02	00:02:48	00:00:24	00:00:30	00:00:05
manuela.martins	12	1	0	4	00:27:37	00:02:07	00:05:11	00:00:37	00:01:18	00:00:06	00:00:12	00:00:03	00:06:31	00:00:30	00:00:31	00:00:30
susana.silva	8	1	1	6	00:32:22	00:03:36	00:07:04	00:00:38	00:01:22	00:00:10	00:00:14	00:00:04	00:00:51	00:00:06	00:00:30	00:00:01
11-09-2018	39	5	0	7	02:29:54	00:03:24	00:19:07	00:00:20	00:06:20	00:00:10	00:00:26	00:00:03	00:11:17	00:00:16	00:00:35	00:00:00
claudia.nunes	9	3	0	3	00:28:16	00:02:21	00:05:02	00:00:20	00:01:41	00:00:11	00:00:26	00:00:04	00:02:13	00:00:12	00:00:35	00:00:01
manuela.martins	7	0	0	1	00:26:17	00:03:45	00:09:38	00:00:29	00:00:56	00:00:08	00:00:15	00:00:03	00:03:30	00:00:30	00:00:30	00:00:30
milena.boto	14	1	0	0	00:50:52	00:03:23	00:19:07	00:00:22	00:02:14	00:00:10	00:00:12	00:00:05	00:04:23	00:00:19	00:00:30	00:00:01
susana.silva	9	1	0	3	00:44:29	00:04:27	00:12:57	00:00:54	00:01:29	00:00:10	00:00:14	00:00:03	00:01:11	00:00:07	00:00:30	00:00:00
12-09-2018	34	3	1	3	01:53:23	00:03:04	00:13:05	00:00:06	00:05:52	00:00:10	00:00:21	00:00:02	00:06:39	00:00:14	00:00:30	00:00:01
claudia.nunes	10	1	1	1	00:37:56	00:03:27	00:13:05	00:00:06	00:01:37	00:00:10	00:00:13	00:00:05	00:01:05	00:00:09	00:00:30	00:00:01
jorge.coelho	3	0	0	0	00:09:08	00:03:03	00:03:53	00:02:08	00:00:16	00:00:05	00:00:10	00:00:02	00:00:42	00:00:14	00:00:30	00:00:05
milena.boto	14	0	0	1	00:30:52	00:02:12	00:11:42	00:00:16	00:02:27	00:00:10	00:00:21	00:00:06	00:04:37	00:00:25	00:00:30	00:00:03
susana.silva	7	2	0	1	00:35:27	00:03:56	00:07:03	00:00:41	00:01:32	00:00:13	00:00:15	00:00:09	00:00:15	00:00:02	00:00:05	00:00:01
13-09-2018	42	6	0	7	02:23:06	00:02:59	00:19:21	00:00:17	00:06:32	00:00:09	00:00:25	00:00:01	00:11:28	00:00:16	00:00:30	00:00:00
claudia.nunes	11	0	0	2	00:41:58	00:03:49	00:15:11	00:00:52	00:01:23	00:00:08	00:00:13	00:00:01	00:00:16	00:00:01	00:00:05	00:00:00
manuela.martins	6	2	0	2	00:11:39	00:01:27	00:04:26	00:00:18	00:00:47	00:00:08	00:00:15	00:00:04	00:03:00	00:00:30	00:00:30	00:00:30
milena.boto	13	3	0	1	00:36:42	00:02:18	00:07:25	00:00:17	00:02:01	00:00:09	00:00:13	00:00:07	00:06:03	00:00:28	00:00:30	00:00:03

# OneContact Reporting

## Team Detail Daily Report

susana.silva	12	1	0	2	00:52:47	00:04:04	00:19:21	00:00:25	00:02:21	00:00:12	00:00:25	00:00:09	00:02:09	00:00:11	00:00:30	00:00:01
14-09-2018	67	8	10	15	03:36:08	00:02:53	00:20:36	00:00:00	00:10:54	00:00:10	00:00:33	00:00:01	00:21:37	00:00:19	00:00:31	00:00:00
claudia.nunes	10	4	0	6	00:27:15	00:01:57	00:06:04	00:00:06	00:01:38	00:00:10	00:00:28	00:00:03	00:01:07	00:00:06	00:00:30	00:00:00
jorge.coelho	1	0	7	1	00:17:59	00:17:59	00:17:59	00:17:59	00:00:01	00:00:01	00:00:01	00:00:01	00:00:30	00:00:30	00:00:30	00:00:30
manuela.martins	19	1	3	2	00:40:35	00:02:02	00:07:35	00:00:34	00:03:15	00:00:10	00:00:33	00:00:01	00:10:01	00:00:30	00:00:31	00:00:30
milena.boto	17	2	0	1	00:43:13	00:02:16	00:07:15	00:00:00	00:02:09	00:00:08	00:00:12	00:00:02	00:05:55	00:00:21	00:00:30	00:00:01
susana.silva	20	1	0	5	01:27:06	00:04:09	00:20:36	00:00:20	00:03:51	00:00:12	00:00:33	00:00:01	00:04:04	00:00:12	00:00:30	00:00:01
15-09-2018	12	0	1	4	01:29:58	00:07:30	00:20:56	00:00:41	00:01:48	00:00:09	00:00:16	00:00:01	00:01:22	00:00:07	00:00:30	00:00:01
susana.silva	12	0	1	4	01:29:58	00:07:30	00:20:56	00:00:41	00:01:48	00:00:09	00:00:16	00:00:01	00:01:22	00:00:07	00:00:30	00:00:01
17-09-2018	32	2	1	9	02:24:43	00:04:15	00:20:22	00:00:17	00:05:09	00:00:10	00:00:16	00:00:05	00:07:55	00:00:14	00:00:30	00:00:00
claudia.nunes	12	1	0	1	01:12:20	00:05:34	00:20:22	00:00:28	00:01:52	00:00:09	00:00:14	00:00:07	00:00:20	00:00:02	00:00:06	00:00:00
milena.boto	10	0	0	6	00:39:47	00:03:59	00:13:44	00:00:17	00:01:21	00:00:08	00:00:11	00:00:05	00:02:05	00:00:12	00:00:30	00:00:01
patricia.farinha	10	1	1	2	00:32:36	00:02:58	00:09:12	00:00:35	00:01:56	00:00:12	00:00:16	00:00:08	00:05:30	00:00:30	00:00:30	00:00:30
18-09-2018	52	7	3	7	03:10:37	00:03:14	00:12:28	00:00:14	00:07:47	00:00:09	00:00:26	00:00:01	00:14:13	00:00:16	00:00:31	00:00:00
claudia.nunes	18	2	3	2	00:58:05	00:02:54	00:08:30	00:00:14	00:02:21	00:00:08	00:00:17	00:00:01	00:02:05	00:00:07	00:00:30	00:00:00
milena.boto	10	1	0	0	00:41:57	00:03:49	00:09:09	00:01:09	00:01:30	00:00:09	00:00:14	00:00:06	00:04:39	00:00:25	00:00:31	00:00:03
patricia.farinha	10	3	0	3	00:26:12	00:02:01	00:03:46	00:00:16	00:01:13	00:00:07	00:00:11	00:00:05	00:05:30	00:00:30	00:00:30	00:00:30
susana.silva	14	1	0	2	01:04:23	00:04:18	00:12:28	00:00:26	00:02:43	00:00:12	00:00:26	00:00:03	00:01:59	00:00:08	00:00:30	00:00:01
19-09-2018	34	8	3	6	01:43:07	00:02:27	00:13:34	00:00:15	00:04:57	00:00:09	00:00:18	00:00:01	00:11:38	00:00:19	00:00:33	00:00:01
claudia.nunes	9	1	1	1	00:20:17	00:02:02	00:06:50	00:00:15	00:01:24	00:00:09	00:00:15	00:00:01	00:00:10	00:00:01	00:00:02	00:00:01
jorge.coelho	1	0	0	0	00:13:34	00:13:34	00:13:34	00:13:34	00:00:02	00:00:02	00:00:02	00:00:02	00:00:30	00:00:30	00:00:30	00:00:30
manuela.martins	7	0	2	2	00:18:12	00:02:36	00:07:23	00:00:17	00:00:43	00:00:06	00:00:11	00:00:02	00:03:31	00:00:30	00:00:31	00:00:30
milena.boto	5	3	0	2	00:13:25	00:01:41	00:06:41	00:00:26	00:00:45	00:00:09	00:00:12	00:00:06	00:03:00	00:00:30	00:00:30	00:00:30
patricia.farinha	5	2	0	1	00:08:48	00:01:15	00:02:59	00:00:18	00:00:43	00:00:09	00:00:13	00:00:06	00:03:03	00:00:30	00:00:33	00:00:30
susana.silva	7	2	0	0	00:28:51	00:03:12	00:07:40	00:00:26	00:01:20	00:00:11	00:00:18	00:00:02	00:01:24	00:00:10	00:00:30	00:00:01
20-09-2018	46	4	0	9	02:28:31	00:02:58	00:13:23	00:00:06	00:06:34	00:00:09	00:00:20	00:00:02	00:11:47	00:00:15	00:00:31	00:00:00
claudia.nunes	10	1	0	0	00:34:11	00:03:06	00:09:54	00:00:16	00:01:34	00:00:09	00:00:14	00:00:06	00:00:13	00:00:01	00:00:04	00:00:00
manuela.martins	4	0	0	2	00:03:21	00:00:50	00:02:40	00:00:06	00:00:24	00:00:06	00:00:10	00:00:03	00:00:55	00:00:28	00:00:30	00:00:25
milena.boto	14	0	0	1	00:40:43	00:02:54	00:13:23	00:00:06	00:02:02	00:00:09	00:00:20	00:00:02	00:05:36	00:00:24	00:00:31	00:00:01
patricia.farinha	7	1	0	3	00:09:22	00:01:10	00:02:11	00:00:07	00:00:51	00:00:07	00:00:12	00:00:03	00:03:30	00:00:30	00:00:30	00:00:30
susana.silva	11	2	0	3	01:00:54	00:04:41	00:12:54	00:00:51	00:01:43	00:00:09	00:00:13	00:00:04	00:01:33	00:00:07	00:00:30	00:00:01
21-09-2018	45	5	2	5	02:28:03	00:02:58	00:12:58	00:00:00	00:06:55	00:00:09	00:00:17	00:00:03	00:14:45	00:00:19	00:00:30	00:00:00
claudia.nunes	10	1	0	1	00:41:21	00:03:46	00:07:43	00:00:58	00:01:42	00:00:10	00:00:16	00:00:05	00:00:11	00:00:01	00:00:02	00:00:00
jorge.coelho	1	0	0	0	00:06:05	00:06:05	00:06:05	00:06:05	00:00:03	00:00:03	00:00:03	00:00:03	00:00:06	00:00:06	00:00:06	00:00:06
manuela.martins	6	2	1	1	00:19:45	00:02:28	00:05:36	00:00:21	00:00:43	00:00:07	00:00:17	00:00:03	00:03:30	00:00:30	00:00:30	00:00:30
milena.boto	10	0	0	2	00:33:24	00:03:20	00:12:58	00:00:53	00:01:48	00:00:11	00:00:16	00:00:07	00:05:00	00:00:30	00:00:30	00:00:30
patricia.farinha	11	1	1	1	00:21:15	00:01:46	00:06:19	00:00:16	00:01:33	00:00:08	00:00:12	00:00:05	00:05:02	00:00:27	00:00:30	00:00:02
susana.silva	7	1	0	0	00:26:13	00:03:17	00:10:03	00:00:00	00:01:06	00:00:09	00:00:12	00:00:06	00:00:56	00:00:08	00:00:30	00:00:01
22-09-2018	22	3	1	4	01:19:30	00:03:11	00:10:25	00:00:09	00:03:21	00:00:09	00:00:32	00:00:01	00:12:30	00:00:30	00:00:30	00:00:30
manuela.martins	22	3	1	4	01:19:30	00:03:11	00:10:25	00:00:09	00:03:21	00:00:09	00:00:32	00:00:01	00:12:30	00:00:30	00:00:30	00:00:30
24-09-2018	57	5	0	9	03:16:28	00:03:10	00:17:25	00:00:04	00:08:46	00:00:09	00:00:41	00:00:03	00:19:11	00:00:19	00:00:31	00:00:00
claudia.nunes	18	2	0	2	01:09:06	00:03:27	00:10:56	00:00:09	00:02:11	00:00:07	00:00:11	00:00:03	00:00:48	00:00:02	00:00:21	00:00:00
jorge.coelho	4	1	0	0	00:09:54	00:01:59	00:06:26	00:00:04	00:01:41	00:00:25	00:00:41	00:00:11	00:01:06	00:00:13	00:00:31	00:00:01
milena.boto	18	1	0	2	00:58:49	00:03:06	00:09:41	00:00:29	00:02:30	00:00:08	00:00:14	00:00:04	00:08:15	00:00:26	00:00:31	00:00:01
patricia.farinha	17	1	0	5	00:58:39	00:03:16	00:17:25	00:00:30	00:02:24	00:00:08	00:00:16	00:00:04	00:09:02	00:00:30	00:00:31	00:00:30
25-09-2018	52	13	2	7	02:53:10	00:02:40	00:24:56	00:00:03	00:08:10	00:00:09	00:00:21	00:00:02	00:20:07	00:00:20	00:00:31	00:00:00
claudia.nunes	17	5	0	2	01:00:37	00:02:45	00:09:37	00:00:03	00:02:57	00:00:10	00:00:21	00:00:05	00:01:52	00:00:06	00:00:30	00:00:00
jorge.coelho	3	0	0	0	00:01:38	00:00:33	00:00:35	00:00:29	00:00:23	00:00:08	00:00:12	00:00:02	00:01:03	00:00:21	00:00:30	00:00:03



OneContact Reporting

Team Detail Daily Report

milena.boto	15	5	0	2	01:10:52	00:03:33	00:24:56	00:00:16	00:02:20	00:00:09	00:00:16	00:00:06	00:07:10	00:00:25	00:00:31	00:00:02
patricia.farinha	17	3	2	3	00:40:03	00:02:00	00:07:27	00:00:11	00:02:30	00:00:09	00:00:15	00:00:04	00:10:02	00:00:30	00:00:31	00:00:30
26-09-2018	31	8	1	10	01:49:57	00:02:49	00:17:36	00:00:16	00:04:43	00:00:09	00:00:16	00:00:04	00:10:33	00:00:17	00:00:30	00:00:00
claudia.nunes	13	1	0	3	00:57:05	00:04:05	00:17:36	00:00:34	00:01:47	00:00:08	00:00:14	00:00:04	00:00:47	00:00:03	00:00:30	00:00:00
jorge.coelho	1	0	0	0	00:04:08	00:04:08	00:04:08	00:04:08	00:00:06	00:00:06	00:00:06	00:00:06	00:00:30	00:00:30	00:00:30	00:00:30
milena.boto	8	2	1	2	00:24:44	00:02:28	00:06:21	00:00:16	00:01:05	00:00:08	00:00:11	00:00:06	00:04:30	00:00:30	00:00:30	00:00:30
patricia.farinha	7	2	0	1	00:13:59	00:01:33	00:03:26	00:00:24	00:01:20	00:00:11	00:00:16	00:00:06	00:04:30	00:00:30	00:00:30	00:00:30
susana.silva	2	3	0	4	00:10:01	00:02:00	00:03:42	00:00:28	00:00:25	00:00:12	00:00:13	00:00:12	00:00:16	00:00:04	00:00:08	00:00:01
27-09-2018	54	10	3	14	03:47:51	00:03:34	00:19:25	00:00:12	00:08:28	00:00:09	00:00:22	00:00:02	00:16:10	00:00:16	00:00:31	00:00:00
claudia.nunes	17	2	0	2	00:56:50	00:02:59	00:19:25	00:00:12	00:02:44	00:00:10	00:00:19	00:00:05	00:01:30	00:00:05	00:00:31	00:00:00
jorge.coelho	2	0	2	3	00:02:31	00:01:16	00:01:50	00:00:41	00:00:10	00:00:05	00:00:07	00:00:03	00:00:12	00:00:06	00:00:07	00:00:05
milena.boto	16	2	1	1	00:53:15	00:02:58	00:08:20	00:00:39	00:02:48	00:00:10	00:00:22	00:00:04	00:08:01	00:00:28	00:00:30	00:00:01
patricia.farinha	8	2	0	6	00:29:37	00:02:58	00:08:18	00:00:38	00:01:00	00:00:08	00:00:11	00:00:02	00:04:30	00:00:30	00:00:30	00:00:30
susana.silva	11	4	0	2	01:25:38	00:05:43	00:16:09	00:00:51	00:01:46	00:00:10	00:00:13	00:00:06	00:01:57	00:00:08	00:00:30	00:00:01
28-09-2018	50	8	1	7	03:08:56	00:03:15	00:13:54	00:00:13	00:07:21	00:00:09	00:00:23	00:00:01	00:15:54	00:00:17	00:00:30	00:00:00
claudia.nunes	12	1	1	3	01:09:07	00:05:19	00:13:42	00:00:40	00:01:40	00:00:08	00:00:23	00:00:01	00:01:16	00:00:06	00:00:30	00:00:00
milena.boto	12	1	0	1	00:38:21	00:02:57	00:10:08	00:00:28	00:01:36	00:00:08	00:00:12	00:00:04	00:05:34	00:00:26	00:00:30	00:00:02
patricia.farinha	14	4	0	2	00:40:02	00:02:13	00:06:10	00:00:13	00:02:03	00:00:09	00:00:14	00:00:06	00:08:30	00:00:30	00:00:30	00:00:30
susana.silva	12	2	0	1	00:41:26	00:02:58	00:13:54	00:00:27	00:02:02	00:00:10	00:00:15	00:00:05	00:00:34	00:00:02	00:00:07	00:00:01
29-09-2018	15	0	0	2	00:48:57	00:03:16	00:11:43	00:00:46	00:02:14	00:00:09	00:00:25	00:00:01	00:07:30	00:00:30	00:00:30	00:00:30
patricia.farinha	15	0	0	2	00:48:57	00:03:16	00:11:43	00:00:46	00:02:14	00:00:09	00:00:25	00:00:01	00:07:30	00:00:30	00:00:30	00:00:30
TOTAL	4219	507	163	787	12:03:12:32	00:03:42	01:33:26	00:00:00	10:44:32	00:00:09	00:00:52	00:00:00	23:52:23	00:00:19	00:00:35	00:00:00