Service Performance Report

Service: GrdRealVillaltalia, HotelRealPalacio, HotelRealOeiras, HotelRealParque, RealResidencia

												1					
			Total Cham	nadas	Atendidas	Total Chamad	las Al	oandonadas	Total Cham	adas S	obrepostas						
Date / Service Name	Start Period	Total Chamadas	#		%	#		%	#		%	Max Answer Delay	Avg Answer Delay	Max Talk Time	Avg Talk Time	Avg Queue Time	Avg Handled Queue Time
02-07-2018		81	57	0	70.4%	5	②	6.2%	19	3	23.5%	00:00:15	00:00:08	00:10:41	00:02:53	00:00:22	00:00:13
GrdRealVillaltali	a	21	13	0	61.9%	2	Ø	9.5%	6	8	28.6%	00:00:10	00:00:08	00:08:08	00:04:06	00:00:25	00:00:24
	10:00:00	4	1	(25.0%	1		25.0%	2	8	50.0%	00:00:10	00:00:10	00:04:44	00:04:44	00:00:43	00:00:09
	11:00:00	3	2	(1)	66.7%	1	8	33.3%	0	Ø	0.0%	00:00:10	00:00:09	00:03:28	00:03:08	00:00:18	00:00:24
	12:00:00	4	2	(1)	50.0%	0	Ø	0.0%	2	8	50.0%	00:00:08	00:00:07	00:06:42	00:05:40	00:00:09	00:00:07
	14:00:00	3	3	Ø	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:10	00:00:09	00:07:08	00:04:18	00:00:48	00:00:48
	15:00:00	3	3		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:05:21	00:03:09	00:00:29	00:00:29
	16:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:01:21	00:01:21	00:00:06	00:00:06
	17:00:00	3	1	8	33.3%	0	Ø	0.0%	2	8	66.7%	00:00:07	00:00:07	00:08:08	00:08:08	00:00:07	00:00:07
HotelRealOeiras		19	16	()	84.2%	1	②	5.3%	2	()	10.5%	00:00:15	00:00:08	00:07:05	00:02:06	00:00:27	00:00:07
	09:00:00	0	0		#DIV/0!	0		#DIV/0!	0		#DIV/0!	00:00:15	00:00:15	00:00:00	00:00:00	00:00:00	00:00:00
	10:00:00	3	2	(1)	66.7%	1	(X)	33.3%	0	Ø	0.0%	00:00:08	00:00:07	00:03:08	00:02:24	00:02:12	00:00:07
	11:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:06	00:02:04	00:01:56	00:00:06	00:00:06
	12:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:08	00:01:53	00:01:15	00:00:11	00:00:11
	13:00:00	1	1		100.0%	0	Ø	0.0%	0		0.0%	00:00:07	00:00:07	00:02:25	00:02:25	00:00:07	00:00:07
	14:00:00	2	1		50.0%	0		0.0%	1	8	50.0%	00:00:04	00:00:04	00:02:38	00:02:38	80:00:00	00:00:04
	15:00:00	1	1		100.0%	0	Ø	0.0%	0		0.0%	00:00:07	00:00:07	00:01:34	00:01:34	00:00:07	00:00:07
	16:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:00:48	00:00:48	00:00:07	00:00:07
	17:00:00	3	2		66.7%	0		0.0%	1	8	33.3%	00:00:05	00:00:04	00:01:18	00:01:18	00:00:05	00:00:04
	18:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:07:05	00:03:43	00:00:07	00:00:07
HotelRealPalacio	D	9	7		77.8%	1		11.1%	1		11.1%	00:00:15	00:00:08	00:06:18	00:02:23	00:00:33	00:00:15
	10:00:00	2	1		50.0%	0		0.0%	1		50.0%	00:00:04	00:00:04	00:02:06	00:02:06	80:00:00	00:00:04
	11:00:00	0	0		#DIV/0!	0		#DIV/0!	0		#DIV/0!	00:00:15	00:00:15	00:00:00	00:00:00	00:00:00	00:00:00
	12:00:00	2	1		50.0%	1		50.0%	0		0.0%	80:00:00	80:00:00	00:02:10	00:02:10	00:02:02	00:01:07
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:01:04	00:01:04	00:00:07	00:00:07
	15:00:00	3	3		100.0%	0		0.0%	0		0.0%	80:00:00	00:00:07	00:06:18	00:03:29	00:00:07	00:00:07
	16:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:00:53	00:00:53	00:00:07	00:00:07
HotelRealParque	•	22	16	()	72.7%	0	②	0.0%	6	(2)	27.3%	00:00:15	00:00:07	00:10:41	00:02:42	00:00:12	00:00:10
	10:00:00	3	2	4	66.7%	0	Ø	0.0%	1	8	33.3%	00:00:05	00:00:04	00:03:42	00:02:44	00:00:04	00:00:04
	11:00:00	4	4	Ø	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:07	00:04:42	00:01:47	00:00:10	00:00:10
	12:00:00	7	4	()	57.1%	0	Ø	0.0%	3	8	42.9%	00:00:15	00:00:09	00:06:30	00:02:37	00:00:21	00:00:18
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:00:45	00:00:45	00:00:05	00:00:05
	16:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:06	00:10:41	00:05:22	00:00:08	00:00:08
	17:00:00	3	1	8	33.3%	0		0.0%	2	8	66.7%	00:00:06	00:00:06	00:02:34	00:02:34	00:00:15	00:00:06
	18:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:03	00:00:03	00:01:41	00:01:41	00:00:03	00:00:03
RealResidencia		10	5	0	50.0%	1	0	10.0%	4	(2)	40.0%	00:00:15	00:00:09	00:05:21	00:03:13	00:00:18	00:00:11
	12:00:00	4	0	8	0.0%	0		0.0%	4	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:18	00:00:00
	14:00:00	3	3	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:08	00:05:21	00:03:23	00:00:08	00:00:08
	15:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:11	00:03:16	00:03:16	00:00:11	00:00:11
	17:00:00	2	1	W .	50.0%	1	(3)	50.0%	0		0.0%	00:00:15	00:00:09	00:02:41	00:02:41	00:00:36	00:00:20
03-07-2018		80	68		85.0%	3		3.8%	9	<u> </u>	11.3%	00:00:15	00:00:07	00:12:55	00:02:37	00:00:18	00:00:17

Service Performance Report

GrdRealVillaltalia		17	14	<u>()</u>	82.4%	0		0.0%	3	(3)	17.6%	00:00:10	00:00:07	00:12:55	00:03:35	00:00:11	00:00:11
	09:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:08	00:05:33	00:04:03	00:00:13	00:00:13
	10:00:00	1	1		100.0%	0	Ø	0.0%	0		0.0%	00:00:06	00:00:06	00:05:47	00:05:47	00:00:06	00:00:06
	11:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:05	00:03:53	00:02:36	00:00:06	00:00:06
	12:00:00	5	2	8	40.0%	0		0.0%	3	8	60.0%	00:00:08	00:00:06	00:03:54	00:03:46	00:00:07	00:00:06
	13:00:00	1	1		100.0%	0	Ø	0.0%	0		0.0%	00:00:10	00:00:08	00:01:04	00:00:54	00:00:28	00:00:28
	14:00:00	1	1		100.0%	0	Ø	0.0%	0		0.0%	00:00:10	00:00:08	00:12:55	00:12:55	00:00:17	00:00:17
	15:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:05:24	00:03:48	00:00:08	00:00:08
	16:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:07	00:01:30	00:01:30	00:00:29	00:00:29
	17:00:00	1	1		100.0%	0	Ø	0.0%	0		0.0%	00:00:03	00:00:03	00:00:21	00:00:21	00:00:03	00:00:03
HotelRealOeiras		35	32	②	91.4%	2	②	5.7%	1	②	2.9%	00:00:15	00:00:07	00:07:35	00:02:19	00:00:18	00:00:16
	09:00:00	4	3	()	75.0%	1	8	25.0%	0		0.0%	00:00:15	00:00:07	00:07:35	00:04:17	00:00:09	00:00:06
	10:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:05	00:04:54	00:02:26	00:00:05	00:00:05
	11:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:02:03	00:01:39	00:00:06	00:00:06
	12:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:07:28	00:03:46	00:00:14	00:00:14
	13:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:04	00:02:52	00:02:38	00:00:04	00:00:04
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:03	00:00:03	00:00:26	00:00:26	00:00:03	00:00:03
	15:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:03	00:03:28	00:02:15	00:00:04	00:00:04
	16:00:00	7	7	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:07	00:05:18	00:02:36	00:00:08	00:00:08
	17:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:05	00:01:59	00:01:12	00:00:05	00:00:05
	18:00:00	6	4	()	66.7%	1	8	16.7%	1	8	16.7%	00:00:15	00:00:11	00:02:51	00:01:23	00:01:13	00:01:18
HotelRealPalacio		13	8	<u>()</u>	61.5%	0	②	0.0%	5	(3)	38.5%	00:00:15	00:00:06	00:03:57	00:02:26	00:00:21	00:00:28
	10:00:00	1	1		100.0%	0	Ø	0.0%	0		0.0%	00:00:03	00:00:03	00:03:26	00:03:26	00:00:03	00:00:03
	12:00:00	5	3	()	60.0%	0	Ø	0.0%	2	8	40.0%	00:00:15	00:00:08	00:03:57	00:02:42	00:00:44	00:01:07
	15:00:00	3	1	8	33.3%	0	Ø	0.0%	2	8	66.7%	00:00:05	00:00:05	00:01:08	00:01:08	00:00:08	00:00:05
	16:00:00	2	1		50.0%	0		0.0%	1	8	50.0%	00:00:04	00:00:04	00:02:51	00:02:06	00:00:05	00:00:04
	17:00:00	2	2		100.0%	0		0.0%	0		0.0%	80:00:00	80:00:00	00:03:02	00:02:30	80:00:00	80:00:00
HotelRealParque		14	13	②	92.9%	1	②	7.1%	0	②	0.0%	00:00:15	00:00:08	00:04:49	00:02:20	00:00:24	00:00:22
	09:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	80:00:00	00:01:33	00:00:58	00:00:57	00:00:57
	10:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:01:52	00:01:52	00:00:06	00:00:06
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:12	00:01:58	00:01:58	00:00:25	00:00:25
	13:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:03:08	00:03:08	00:00:04	00:00:04
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:03:07	00:03:07	00:00:06	00:00:06
	16:00:00	2	2	Ø	100.0%	0		0.0%	0		0.0%	00:00:09	00:00:08	00:04:29	00:02:56	00:00:08	00:00:08
	17:00:00	2	2	Ø	100.0%	0		0.0%	0		0.0%	00:00:05	00:00:04	00:02:23	00:01:44	00:00:04	00:00:04
	18:00:00	4	3	<u> </u>	75.0%	1	S	25.0%	0		0.0%	00:00:15	00:00:10	00:04:49	00:03:00	00:00:41	00:00:34
RealResidencia		1	1	Ø	100.0%	0	O	0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:04:18	00:02:24	00:00:07	00:00:07
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:04:18	00:02:24	00:00:07	00:00:07
04-07-2018		63	58	Ø	92.1%	3	②	4.8%	2	Ø	3.2%	00:00:15	00:00:08	00:12:36	00:02:39	00:00:14	00:00:14
GrdRealVillaltalia	00.00.00	18	17	Ø	94.4%	1		5.6%	0	2	0.0%	00:00:10	00:00:07	00:05:41	00:02:26	00:00:14	00:00:14
	09:00:00	1	1	9	100.0%	0		0.0%	0	9	0.0%	00:00:07	00:00:07	00:01:09	00:01:09	00:00:08	00:00:08
	10:00:00	1	1	9	100.0%	0		0.0%	0	9	0.0%	00:00:03	00:00:03	00:02:02	00:02:02	00:00:03	00:00:03
	11:00:00	4	4		100.0%	0		0.0%	0	9	0.0%	00:00:10	00:00:07	00:05:23	00:02:54	00:00:11	00:00:11
	12:00:00	4	3		75.0%	1		25.0%	0	Ø	0.0%	00:00:10	00:00:06	00:01:20	00:00:44	00:00:08	00:00:09
	13:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:09	00:02:28	00:02:28	00:00:18	00:00:18
	14:00:00	1	1	9	100.0%	0		0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:05:41	00:05:41	00:00:04	00:00:04
	15:00:00	1	1	9	100.0%	0		0.0%	0	9	0.0%	00:00:04	00:00:04	00:01:33	00:01:33	00:00:04	00:00:04
	16:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:10	00:00:07	00:05:00	00:04:08	00:00:39	00:00:39

Service Performance Report

	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:01:57	00:01:57	00:00:10	00:00:10
	18:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:00:22	00:00:22	00:00:06	00:00:06
HotelRealOeiras		25	22		88.0%	1		4.0%	2		8.0%	00:00:15	00:00:08	00:12:36	00:03:20	00:00:18	00:00:18
	09:00:00	3	2	0	66.7%	1		33.3%	0	0	0.0%	00:00:15	00:00:13	00:02:51	00:02:34	00:00:46	00:00:49
	10:00:00	6	4		66.7%	0		0.0%	2	8	33.3%	00:00:11	00:00:08	00:04:17	00:03:04	00:00:27	00:00:35
	11:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:04	00:04:55	00:02:02	00:00:04	00:00:04
	12:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:03:19	00:02:48	00:00:08	00:00:08
	14:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:05	00:02:02	00:01:16	00:00:05	00:00:05
	15:00:00	3	3		100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:04	00:12:21	00:04:10	00:00:05	00:00:05
	16:00:00	3	3		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:12:36	00:05:10	00:00:17	00:00:17
	17:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:06	00:04:03	00:02:16	00:00:06	00:00:06
	18:00:00	3	3		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:10:43	00:05:18	00:00:15	00:00:15
HotelRealPalacio	10.00.00	11	11		100.0%	0		0.0%	0	②	0.0%	00:00:15	00:00:08	00:07:48	00:01:52	00:00:09	00:00:09
	10:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:06	00:07:48	00:04:09	00:00:06	00:00:06
	11:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:02:08	00:02:08	00:00:06	00:00:06
	12:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:07	00:00:54	00:02:00	00:00:07	00:00:07
	14:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:01:00	00:00:39	00:00:13	00:00:13
	15:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:03:11	00:03:11	00:00:10	00:00:10
	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:00:29	00:00:29	00:00:06	00:00:06
	18:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:02:50	00:02:50	00:00:09	00:00:09
HotelRealParque		8	8		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:03:22	00:02:04	00:00:11	00:00:11
•	10:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:01:53	00:01:53	00:00:22	00:00:22
	11:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:01:55	00:01:50	00:00:06	00:00:06
	12:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:01:56	00:01:56	00:00:05	00:00:05
	13:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:02:14	00:02:07	00:00:08	00:00:08
	15:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:03:22	00:02:26	00:00:17	00:00:17
RealResidencia		1	0		0.0%	1		100.0%	0		0.0%	00:00:04	00:00:04	00:00:00	00:00:00	00:00:05	00:00:00
	18:00:00	1	0	S	0.0%	1	8	100.0%	0		0.0%	00:00:04	00:00:04	00:00:00	00:00:00	00:00:05	00:00:00
05-07-2018		97	54		55.7%	7		7.2%	36	(3)	37.1%	00:00:15	00:00:08	00:29:50	00:03:27	00:00:21	00:00:24
GrdRealVillaltalia		22	15	0	68.2%	2	O	9.1%	5	(3)	22.70/	00:00:10	00:00:07	00:07:15	00:02:45	00:00:13	00:00:11
	09:00:00	1								<u> </u>	22.7%	00.00.10					
	10:00:00		1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:04:18	00:04:18	00:00:20	00:00:20
		3	3	⊘	100.0% 100.0%		⊘		0					00:04:18 00:03:45	00:04:18 00:02:38	00:00:20 00:00:12	00:00:20 00:00:12
	11:00:00	3 2				0		0.0%			0.0%	00:00:10	00:00:10				
	11:00:00 12:00:00		3		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10 00:00:10	00:00:10 00:00:06	00:03:45	00:02:38	00:00:12	00:00:12
		2	3	Ø	100.0% 100.0%	0 0 0	Ø	0.0% 0.0% 0.0%	0	Ø	0.0% 0.0% 0.0%	00:00:10 00:00:10 00:00:07	00:00:10 00:00:06 00:00:07	00:03:45 00:01:58	00:02:38 00:01:10	00:00:12 00:00:08	00:00:12 00:00:08
	12:00:00	2 3	3 2 1	Ø	100.0% 100.0% 33.3%	0 0 0	Ø	0.0% 0.0% 0.0% 0.0%	0 0 2	∅∅∅∅	0.0% 0.0% 0.0% 66.7%	00:00:10 00:00:10 00:00:07 00:00:04	00:00:10 00:00:06 00:00:07 00:00:04	00:03:45 00:01:58 00:01:56	00:02:38 00:01:10 00:01:56	00:00:12 00:00:08 00:00:09	00:00:12 00:00:08 00:00:05
	12:00:00 13:00:00	2 3 4	3 2 1 3	Ø	100.0% 100.0% 33.3% 75.0%	0 0 0 0	✓✓✓✓	0.0% 0.0% 0.0% 0.0% 25.0%	0 0 2 0	Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø	0.0% 0.0% 0.0% 66.7% 0.0%	00:00:10 00:00:10 00:00:07 00:00:04 00:00:10	00:00:10 00:00:06 00:00:07 00:00:04 00:00:07	00:03:45 00:01:58 00:01:56 00:07:15	00:02:38 00:01:10 00:01:56 00:03:15	00:00:12 00:00:08 00:00:09 00:00:14	00:00:12 00:00:08 00:00:05 00:00:16
	12:00:00 13:00:00 14:00:00	2 3 4 3	3 2 1 3 2		100.0% 100.0% 33.3% 75.0% 66.7%	0 0 0 0 1 1	✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓✓<	0.0% 0.0% 0.0% 0.0% 25.0% 33.3%	0 0 2 0	∅∅∅∅∅	0.0% 0.0% 0.0% 66.7% 0.0%	00:00:10 00:00:10 00:00:07 00:00:04 00:00:10 00:00:10	00:00:10 00:00:06 00:00:07 00:00:04 00:00:07 00:00:08	00:03:45 00:01:58 00:01:56 00:07:15 00:05:57	00:02:38 00:01:10 00:01:56 00:03:15 00:03:32	00:00:12 00:00:08 00:00:09 00:00:14 00:00:12	00:00:12 00:00:08 00:00:05 00:00:16 00:00:14
	12:00:00 13:00:00 14:00:00 15:00:00	2 3 4 3 1	3 2 1 3 2	⊘ ⊗ ⊗ ⊗ ⊗ ⊗ ⊗ ⊗ ⊗ ⊗ ⊗ ⊗ ⊗ ⊗ ⊗ ⊗ ⊗ ⊗ ⊗ ⊗	100.0% 100.0% 33.3% 75.0% 66.7% 100.0%	0 0 0 0 1 1	<!--</td--><td>0.0% 0.0% 0.0% 0.0% 25.0% 33.3% 0.0%</td><td>0 0 2 0 0</td><td>∅∅∅∅∅</td><td>0.0% 0.0% 0.0% 66.7% 0.0% 0.0%</td><td>00:00:10 00:00:10 00:00:07 00:00:04 00:00:10 00:00:10 00:00:08</td><td>00:00:10 00:00:06 00:00:07 00:00:04 00:00:07 00:00:08 00:00:08</td><td>00:03:45 00:01:58 00:01:56 00:07:15 00:05:57 00:03:59</td><td>00:02:38 00:01:10 00:01:56 00:03:15 00:03:32 00:03:59</td><td>00:00:12 00:00:08 00:00:09 00:00:14 00:00:12 00:00:08</td><td>00:00:12 00:00:08 00:00:05 00:00:16 00:00:14 00:00:08</td>	0.0% 0.0% 0.0% 0.0% 25.0% 33.3% 0.0%	0 0 2 0 0	∅∅∅∅∅	0.0% 0.0% 0.0% 66.7% 0.0% 0.0%	00:00:10 00:00:10 00:00:07 00:00:04 00:00:10 00:00:10 00:00:08	00:00:10 00:00:06 00:00:07 00:00:04 00:00:07 00:00:08 00:00:08	00:03:45 00:01:58 00:01:56 00:07:15 00:05:57 00:03:59	00:02:38 00:01:10 00:01:56 00:03:15 00:03:32 00:03:59	00:00:12 00:00:08 00:00:09 00:00:14 00:00:12 00:00:08	00:00:12 00:00:08 00:00:05 00:00:16 00:00:14 00:00:08
HotelRealOeiras	12:00:00 13:00:00 14:00:00 15:00:00 16:00:00	2 3 4 3 1 4	3 2 1 3 2 1		100.0% 100.0% 33.3% 75.0% 66.7% 100.0% 25.0%	0 0 0 0 1 1 0	∅∅∅∅∅	0.0% 0.0% 0.0% 0.0% 25.0% 33.3% 0.0%	0 0 2 0 0 0 3	∅∅∅∅∅∅∅	0.0% 0.0% 0.0% 66.7% 0.0% 0.0% 75.0%	00:00:10 00:00:10 00:00:07 00:00:04 00:00:10 00:00:10 00:00:08 00:00:07	00:00:10 00:00:06 00:00:07 00:00:04 00:00:07 00:00:08 00:00:08	00:03:45 00:01:58 00:01:56 00:07:15 00:05:57 00:03:59 00:02:00	00:02:38 00:01:10 00:01:56 00:03:15 00:03:32 00:03:59 00:02:00	00:00:12 00:00:08 00:00:09 00:00:14 00:00:12 00:00:08 00:00:21	00:00:12 00:00:08 00:00:05 00:00:16 00:00:14 00:00:08 00:00:07
HotelRealOeiras	12:00:00 13:00:00 14:00:00 15:00:00 16:00:00	2 3 4 3 1 4 1	3 2 1 3 2 1 1		100.0% 100.0% 33.3% 75.0% 66.7% 100.0% 25.0%	0 0 0 0 1 1 0 0	Ø	0.0% 0.0% 0.0% 0.0% 25.0% 33.3% 0.0% 0.0%	0 0 2 0 0 0 0 3	∅∅∅∅∅∅∅	0.0% 0.0% 0.0% 66.7% 0.0% 0.0% 75.0%	00:00:10 00:00:10 00:00:07 00:00:04 00:00:10 00:00:10 00:00:08 00:00:07 00:00:04	00:00:10 00:00:06 00:00:07 00:00:04 00:00:07 00:00:08 00:00:08 00:00:07 00:00:04	00:03:45 00:01:58 00:01:56 00:07:15 00:05:57 00:03:59 00:02:00 00:01:38	00:02:38 00:01:10 00:01:56 00:03:15 00:03:32 00:03:59 00:02:00 00:01:38	00:00:12 00:00:08 00:00:09 00:00:14 00:00:12 00:00:08 00:00:21 00:00:04	00:00:12 00:00:08 00:00:05 00:00:16 00:00:14 00:00:08 00:00:07 00:00:04
HotelRealOeiras	12:00:00 13:00:00 14:00:00 15:00:00 16:00:00 17:00:00	2 3 4 3 1 4 1	3 2 1 3 2 1 1 1 1		100.0% 100.0% 33.3% 75.0% 66.7% 100.0% 25.0% 100.0% 41.5%	0 0 0 0 1 1 0 0	∅∅∅∅∅∅	0.0% 0.0% 0.0% 25.0% 33.3% 0.0% 0.0% 0.0% 9.8%	0 0 2 0 0 0 3 0	∅∅∅∅∅∅∅∅∅∅	0.0% 0.0% 0.0% 66.7% 0.0% 0.0% 75.0% 0.0% 48.8%	00:00:10 00:00:10 00:00:07 00:00:04 00:00:10 00:00:10 00:00:08 00:00:07 00:00:04 00:00:15	00:00:10 00:00:06 00:00:07 00:00:04 00:00:07 00:00:08 00:00:08 00:00:07 00:00:04	00:03:45 00:01:58 00:01:56 00:07:15 00:05:57 00:03:59 00:02:00 00:01:38 00:29:50	00:02:38 00:01:10 00:01:56 00:03:15 00:03:32 00:03:59 00:02:00 00:01:38 00:04:27	00:00:12 00:00:08 00:00:09 00:00:14 00:00:12 00:00:08 00:00:21 00:00:04 00:00:32	00:00:12 00:00:08 00:00:05 00:00:16 00:00:14 00:00:08 00:00:07 00:00:04
HotelRealOeiras	12:00:00 13:00:00 14:00:00 15:00:00 16:00:00 17:00:00	2 3 4 3 1 4 1 4 4	3 2 1 3 2 1 1 1 1 17 4		100.0% 100.0% 33.3% 75.0% 66.7% 100.0% 25.0% 100.0% 41.5% 100.0%	0 0 0 0 1 1 1 0 0 0		0.0% 0.0% 0.0% 25.0% 33.3% 0.0% 0.0% 9.8% 0.0%	0 0 2 0 0 0 3 0 20	∅∅∅∅∅∅∅∅∅	0.0% 0.0% 0.0% 66.7% 0.0% 0.0% 75.0% 0.0% 48.8% 0.0%	00:00:10 00:00:10 00:00:07 00:00:04 00:00:10 00:00:08 00:00:07 00:00:04 00:00:15 00:00:07	00:00:10 00:00:06 00:00:07 00:00:04 00:00:08 00:00:08 00:00:07 00:00:04 00:00:04	00:03:45 00:01:58 00:01:56 00:07:15 00:05:57 00:03:59 00:02:00 00:01:38 00:29:50 00:03:44	00:02:38 00:01:10 00:01:56 00:03:15 00:03:32 00:03:59 00:02:00 00:01:38 00:04:27 00:01:55	00:00:12 00:00:08 00:00:09 00:00:14 00:00:12 00:00:08 00:00:21 00:00:04 00:00:32 00:00:06	00:00:12 00:00:08 00:00:05 00:00:16 00:00:14 00:00:08 00:00:07 00:00:04 00:00:46 00:00:06
HotelRealOeiras	12:00:00 13:00:00 14:00:00 15:00:00 16:00:00 17:00:00 11:00:00	2 3 4 3 1 4 1 4 1 41 4 3	3 2 1 3 2 1 1 1 1 17 4 3		100.0% 100.0% 33.3% 75.0% 66.7% 100.0% 25.0% 100.0% 41.5% 100.0%	0 0 0 0 1 1 0 0 0 4 0		0.0% 0.0% 0.0% 0.0% 25.0% 33.3% 0.0% 0.0% 0.0% 0.0%	0 0 2 0 0 0 3 0 20 0		0.0% 0.0% 0.0% 66.7% 0.0% 0.0% 75.0% 0.0% 48.8% 0.0% 0.0%	00:00:10 00:00:10 00:00:07 00:00:04 00:00:10 00:00:10 00:00:07 00:00:07 00:00:15 00:00:15	00:00:10 00:00:06 00:00:07 00:00:04 00:00:07 00:00:08 00:00:08 00:00:07 00:00:04 00:00:04 00:00:09	00:03:45 00:01:58 00:01:56 00:07:15 00:05:57 00:03:59 00:02:00 00:01:38 00:29:50 00:03:44 00:04:50	00:02:38 00:01:10 00:01:56 00:03:15 00:03:32 00:03:59 00:02:00 00:01:38 00:04:27 00:01:55 00:03:37	00:00:12 00:00:08 00:00:09 00:00:14 00:00:12 00:00:08 00:00:21 00:00:04 00:00:32 00:00:06 00:00:12	00:00:12 00:00:08 00:00:05 00:00:16 00:00:14 00:00:08 00:00:07 00:00:04 00:00:46 00:00:06 00:00:12
HotelRealOeiras	12:00:00 13:00:00 14:00:00 15:00:00 16:00:00 17:00:00 11:00:00 13:00:00	2 3 4 3 1 4 1 4 1 4 3 1	3 2 1 3 2 1 1 1 17 4 3		100.0% 100.0% 33.3% 75.0% 66.7% 100.0% 25.0% 100.0% 41.5% 100.0% 100.0%	0 0 0 0 1 1 1 0 0 0 4 0		0.0% 0.0% 0.0% 0.0% 25.0% 33.3% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 2 0 0 0 3 0 20 0		0.0% 0.0% 0.0% 66.7% 0.0% 0.0% 75.0% 0.0% 48.8% 0.0% 0.0% 0.0%	00:00:10 00:00:10 00:00:07 00:00:04 00:00:10 00:00:10 00:00:08 00:00:07 00:00:04 00:00:15 00:00:05	00:00:10 00:00:06 00:00:07 00:00:04 00:00:08 00:00:07 00:00:04 00:00:04 00:00:04 00:00:09	00:03:45 00:01:58 00:01:56 00:07:15 00:05:57 00:03:59 00:02:00 00:01:38 00:29:50 00:03:44 00:04:50 00:01:20	00:02:38 00:01:10 00:01:56 00:03:15 00:03:32 00:03:59 00:02:00 00:01:38 00:04:27 00:01:55 00:03:37 00:01:20	00:00:12 00:00:08 00:00:09 00:00:14 00:00:12 00:00:08 00:00:21 00:00:04 00:00:32 00:00:06 00:00:12 00:00:09	00:00:12 00:00:08 00:00:05 00:00:16 00:00:14 00:00:07 00:00:04 00:00:04 00:00:06 00:00:12 00:00:09
HotelRealOeiras	12:00:00 13:00:00 14:00:00 15:00:00 16:00:00 17:00:00 11:00:00 13:00:00 14:00:00	2 3 4 3 1 4 1 41 4 3 1	3 2 1 3 2 1 1 1 17 4 3 1		100.0% 100.0% 33.3% 75.0% 66.7% 100.0% 25.0% 100.0% 41.5% 100.0% 100.0% 100.0%	0 0 0 0 1 1 1 0 0 0 0 4 0 0		0.0% 0.0% 0.0% 0.0% 25.0% 33.3% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 2 0 0 0 0 3 0 20 0 0		0.0% 0.0% 0.0% 66.7% 0.0% 0.0% 75.0% 0.0% 48.8% 0.0% 0.0% 0.0%	00:00:10 00:00:10 00:00:07 00:00:04 00:00:10 00:00:10 00:00:08 00:00:07 00:00:04 00:00:15 00:00:07 00:00:15 00:00:09 00:00:08	00:00:10 00:00:06 00:00:07 00:00:04 00:00:08 00:00:07 00:00:04 00:00:04 00:00:09 00:00:09 00:00:08	00:03:45 00:01:58 00:01:56 00:07:15 00:05:57 00:03:59 00:02:00 00:01:38 00:29:50 00:03:44 00:04:50 00:01:20 00:01:24	00:02:38 00:01:10 00:01:56 00:03:15 00:03:32 00:03:59 00:02:00 00:01:38 00:04:27 00:01:55 00:03:37 00:01:20 00:01:24	00:00:12 00:00:08 00:00:09 00:00:14 00:00:12 00:00:08 00:00:21 00:00:04 00:00:32 00:00:06 00:00:12 00:00:09 00:00:08	00:00:12 00:00:08 00:00:05 00:00:16 00:00:14 00:00:08 00:00:07 00:00:04 00:00:46 00:00:06 00:00:12 00:00:09 00:00:08
HotelRealOeiras	12:00:00 13:00:00 14:00:00 15:00:00 16:00:00 17:00:00 11:00:00 13:00:00 14:00:00 15:00:00	2 3 4 3 1 4 1 4 3 1 1 1 1 18	3 2 1 3 2 1 1 1 17 4 3 1 1 5		100.0% 100.0% 33.3% 75.0% 66.7% 100.0% 25.0% 100.0% 41.5% 100.0% 100.0% 100.0% 100.0%	0 0 0 0 1 1 1 0 0 0 4 0 0 0		0.0% 0.0% 0.0% 0.0% 25.0% 33.3% 0.0% 0.0% 0.0% 0.0% 0.0% 11.1%	0 0 2 0 0 0 3 0 20 0 0 0		0.0% 0.0% 0.0% 66.7% 0.0% 0.0% 75.0% 0.0% 48.8% 0.0% 0.0% 0.0% 61.1%	00:00:10 00:00:10 00:00:07 00:00:04 00:00:10 00:00:10 00:00:08 00:00:07 00:00:04 00:00:15 00:00:05 00:00:09 00:00:08	00:00:10 00:00:06 00:00:07 00:00:04 00:00:08 00:00:07 00:00:04 00:00:04 00:00:09 00:00:08 00:00:08	00:03:45 00:01:58 00:01:56 00:07:15 00:05:57 00:03:59 00:02:00 00:01:38 00:29:50 00:03:44 00:04:50 00:01:20 00:01:24 00:29:50	00:02:38 00:01:10 00:01:56 00:03:15 00:03:32 00:03:59 00:02:00 00:01:38 00:04:27 00:01:55 00:03:37 00:01:20 00:01:24 00:08:32	00:00:12 00:00:08 00:00:09 00:00:14 00:00:12 00:00:08 00:00:21 00:00:04 00:00:32 00:00:06 00:00:12 00:00:09 00:00:08 00:00:56	00:00:12 00:00:08 00:00:05 00:00:16 00:00:14 00:00:08 00:00:07 00:00:04 00:00:46 00:00:06 00:00:12 00:00:09 00:00:08 00:02:17

Service Performance Report

HotelRealPalacio		11	5	(45.5%	1		9.1%	5	(3)	45.5%	00:00:15	00:00:09	00:08:57	00:03:15	00:00:14	00:00:13
	10:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:01:19	00:01:19	00:00:06	00:00:06
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:12	00:03:32	00:03:32	00:00:36	00:00:36
	12:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:08:57	00:08:57	00:00:08	00:00:08
	14:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:01:10	00:01:10	00:00:06	00:00:06
	15:00:00	1	0	(X)	0.0%	0		0.0%	1	(3)	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:05	00:00:00
	16:00:00	5	0	(X)	0.0%	1	(X)	20.0%	4	(X)	80.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:17	00:00:00
	18:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:01:16	00:01:16	00:00:08	00:00:08
HotelRealParque		22	16		72.7%	0		0.0%	6	(3)	27.3%	00:00:15	00:00:07	00:06:46	00:02:35	00:00:14	00:00:15
	09:00:00	2	1		50.0%	0		0.0%	1	8	50.0%	00:00:15	00:00:12	00:00:52	00:00:52	00:00:15	00:00:25
	10:00:00	1	1		100.0%	0		0.0%	0	S	0.0%	00:00:15	00:00:13	00:04:05	00:04:05	00:00:26	00:00:26
	12:00:00	4	4	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:05	00:05:32	00:02:37	00:00:05	00:00:05
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:00:44	00:00:44	00:00:07	00:00:07
	15:00:00	5	4		80.0%	0		0.0%	1	X	20.0%	00:00:06	00:00:04	00:06:46	00:03:30	00:00:32	00:00:34
	16:00:00	3	0	(X)	0.0%	0		0.0%	3	X	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:13	00:00:00
	17:00:00	4	3		75.0%	0		0.0%	1	8	25.0%	00:00:07	00:00:05	00:03:07	00:02:41	00:00:04	00:00:05
	18:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:07	00:03:26	00:01:57	00:00:08	00:00:08
RealResidencia		1	1		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:14:16	00:14:16	00:00:08	00:00:08
	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:14:16	00:14:16	00:00:08	00:00:08
06-07-2018		81	69		85.2%	4		4.9%	8		9.9%	00:00:15	00:00:07	00:13:08	00:03:08	00:00:18	00:00:17
GrdRealVillaltalia		31	25	0	80.6%	3	Ø	9.7%	3	Ø	9.7%	00:00:10	00:00:07	00:10:21	00:03:29	00:00:28	00:00:29
	09:00:00	3	3	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:09	00:05:27	00:03:06	00:00:12	00:00:12
	10:00:00	4	3		75.0%	1	8	25.0%	0	Ø	0.0%	00:00:10	00:00:08	00:01:35	00:00:55	00:00:31	00:00:08
	11:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:07:50	00:04:48	00:00:18	00:00:18
	12:00:00	3	3		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:06:31	00:03:35	00:00:23	00:00:23
	13:00:00	6	3	(1)	50.0%	2	(33.3%	1	S	16.7%	00:00:10	00:00:08	00:10:21	00:08:58	00:00:38	00:01:12
	14:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:06:46	00:05:12	00:00:22	00:00:22
	15:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:01:36	00:01:36	00:00:07	00:00:07
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:01:28	00:01:28	00:00:17	00:00:17
	17:00:00	8	6	(1)	75.0%	0	Ø	0.0%	2	(S)	25.0%	00:00:10	00:00:08	00:03:01	00:01:23	00:00:35	00:00:43
HotelRealOeiras		33	31	②	93.9%	0		0.0%	2	②	6.1%	00:00:15	00:00:07	00:08:17	00:02:25	00:00:12	00:00:11
	09:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:15	00:00:09	00:02:47	00:01:24	00:00:26	00:00:26
	10:00:00	7	7	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:07	00:08:17	00:03:26	00:00:08	00:00:08
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:05	00:04:13	00:03:06	00:00:05	00:00:05
	12:00:00	5	3	()	60.0%	0	Ø	0.0%	2	8	40.0%	00:00:04	00:00:03	00:05:39	00:04:00	00:00:11	00:00:03
	13:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:00:33	00:00:33	00:00:05	00:00:05
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:03:59	00:03:59	00:00:04	00:00:04
	15:00:00	6	6	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:03:00	00:01:58	00:00:12	00:00:12
	16:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:06	00:02:03	00:00:55	00:00:16	00:00:16
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:00:36	00:00:36	00:00:21	00:00:21
	18:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:06	00:03:58	00:02:27	00:00:06	00:00:06
HotelRealPalacio		6	6	Ø	100.0%	0	②	0.0%	0	②	0.0%	00:00:15	00:00:07	00:06:13	00:03:46	00:00:08	00:00:08
	09:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:06:13	00:04:29	00:00:06	00:00:06
		1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:04:33	00:04:33	00:00:06	00:00:06
	15:00:00						_		-				00.00.00	00.00.50			00:00:14
	15:00:00 17:00:00	2	2	Ø	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:02:50	00:02:16	00:00:14	00.00.14
HotelRealParque			2 5	()	100.0% 62.5%	0 1		0.0% 12.5%	2	8	0.0% 25.0%	00:00:15 00:00:15	00:00:09	00:02:50	00:02:16 00:05:58	00:00:14	00:00:14
HotelRealParque		2															

Service Performance Report

	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:04:51	00:04:51	00:00:05	00:00:05
	14:00:00	1	0	S	0.0%	0		0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:05	00:00:00
	15:00:00	1	0	8	0.0%	0		0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:09	00:00:00
	16:00:00	2			100.0%	0		0.0%	0		0.0%	00:00:15	00:00:00	00:07:03	00:05:36	00:00:12	00:00:12
		1	2							Ø							00:00:12
DaalDaaidanaia	18:00:00	-	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:13:08	00:13:08	00:00:21	
RealResidencia	44.00.00	3	2	()	66.7%	0	2	0.0%	1		33.3%	00:00:08	00:00:06	00:01:20	00:01:16	00:00:07	00:00:06
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:01:12	00:01:12	00:00:08	00:00:08
	12:00:00	1	1		100.0%	0	Ø	0.0%	0		0.0%	00:00:05	00:00:05	00:01:20	00:01:20	00:00:05	00:00:05
	17:00:00	1	0	8	0.0%	0		0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:09	00:00:00
07-07-2018		18	12		66.7%	1	Ø	5.6%	5	(2)	27.8%	00:00:15	00:00:07	00:07:43	00:02:11	00:00:17	00:00:09
GrdRealVillaltalia		4	3	()	75.0%	0	O	0.0%	1	(3)	25.0%	00:00:10	00:00:05	00:07:43	00:04:00	00:00:11	00:00:12
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:06	00:07:43	00:07:43	00:00:20	00:00:20
	12:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:06	00:02:30	00:02:30	00:00:13	00:00:13
	13:00:00	2	1	•	50.0%	0	Ø	0.0%	1		50.0%	00:00:03	00:00:03	00:01:47	00:01:47	00:00:06	00:00:03
HotelRealOeiras		3	3	②	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:09	00:00:07	00:05:27	00:03:05	00:00:08	00:00:08
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:05:27	00:05:27	00:00:09	00:00:09
	15:00:00	2	2	Ø	100.0%	0		0.0%	0		0.0%	00:00:07	00:00:06	00:02:23	00:01:54	00:00:07	00:00:07
HotelRealPalacio		6	4	()	66.7%	0	②	0.0%	2	(3)	33.3%	00:00:10	00:00:08	00:01:03	00:00:39	00:00:07	00:00:08
	09:00:00	1	0	8	0.0%	0		0.0%	1	(S)	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:02	00:00:00
	10:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:00:54	00:00:54	00:00:05	00:00:05
	13:00:00	4	3		75.0%	0		0.0%	1		25.0%	00:00:10	00:00:09	00:01:03	00:00:34	00:00:09	00:00:09
HotelRealParque		4	1	8	25.0%	1	8	25.0%	2	(3)	50.0%	00:00:15	00:00:10	00:01:08	00:01:08	00:00:48	00:00:06
	10:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:01:08	00:01:08	00:00:06	00:00:06
	15:00:00	3	0	×	0.0%	1		33.3%	2		66.7%	00:00:15	00:00:15	00:00:00	00:00:00	00:01:01	00:00:00
RealResidencia		1	1	②	100.0%	0		0.0%	0	②	0.0%	00:00:07	00:00:07	00:01:12	00:01:12	00:00:07	00:00:07
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:01:12	00:01:12	00:00:07	00:00:07
09-07-2018		116	80	<u>()</u>	69.0%	10	②	8.6%	26	(2)	22.4%	00:00:16	00:00:08	00:12:58	00:02:54	00:00:18	00:00:15
GrdRealVillaltalia	a	33	21		63.6%	4		12.1%	8	(3)	24.2%	00:00:10	00:00:07	00:12:58	00:03:57	00:00:16	00:00:12
	09:00:00	2	1		50.0%	0		0.0%	1	(50.0%	00:00:10	00:00:07	00:06:36	00:06:36	00:00:12	00:00:15
	10:00:00	3	2		66.7%	1		33.3%	0		0.0%	00:00:10	00:00:07	00:02:41	00:02:33	00:00:37	00:00:06
	11:00:00	4	4		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:08	00:12:17	00:05:51	00:00:11	00:00:11
	13:00:00	11	6		54.5%	2	8	18.2%	3	×	27.3%	00:00:10	00:00:06	00:04:48	00:02:17	00:00:15	00:00:06
	14:00:00	6	3	(1)	50.0%	1	8	16.7%	2	8	33.3%	00:00:10	00:00:06	00:12:58	00:06:11	00:00:07	00:00:08
	15:00:00	3	1	(X)	33.3%	0	Ø	0.0%	2	8	66.7%	00:00:10	00:00:06	00:01:25	00:01:25	00:00:09	00:00:14
	16:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:10	00:00:08	00:04:15	00:02:20	00:00:19	00:00:19
	17:00:00	0	0		#DIV/0!	0		#DIV/0!	0		#DIV/0!	00:00:10	00:00:10	00:00:00	00:00:00	00:00:00	00:00:00
	18:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:08:34	00:08:34	00:00:41	00:00:41
HotelRealOeiras		46	29	0	63.0%	6	0	13.0%	11	(3)	23.9%	00:00:16	00:00:08	00:06:04	00:02:11	00:00:25	00:00:20
	09:00:00	9	4	8	44.4%	1	(1)	11.1%	4	8	44.4%	00:00:15	00:00:06	00:06:04	00:04:28	00:00:19	00:00:36
								0.00/	0		0.0%	00:00:07	00:00:06	00:02:08	00:01:44	00:00:06	00:00:06
	10:00:00	2	2		100.0%	0		0.0%	0		0.070	''''					
	10:00:00 11:00:00	2	2	Ø	100.0% 100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:07	00:02:06	00:01:32	00:00:25	00:00:25
													00:00:07 00:00:12				00:00:25 00:00:10
	11:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:15		00:02:06	00:01:32	00:00:25	
	11:00:00 12:00:00	2 2	2		100.0% 50.0%	0	⊘	0.0% 50.0%	0	Ø	0.0%	00:00:15 00:00:15	00:00:12	00:02:06 00:03:35	00:01:32 00:03:35	00:00:25 00:01:24	00:00:10
	11:00:00 12:00:00 13:00:00	2 2 3	2 1 2	9	100.0% 50.0% 66.7%	0 1 0	⊘	0.0% 50.0% 0.0%	0 0 1	⊘	0.0% 0.0% 33.3%	00:00:15 00:00:15 00:00:07	00:00:12 00:00:06	00:02:06 00:03:35 00:01:07	00:01:32 00:03:35 00:01:06	00:00:25 00:01:24 00:00:26	00:00:10 00:00:36
	11:00:00 12:00:00 13:00:00 14:00:00	2 2 3 7	2 1 2 3	9	100.0% 50.0% 66.7% 42.9%	0 1 0	⊘	0.0% 50.0% 0.0% 14.3%	0 0 1 3	✓✓✓✓✓	0.0% 0.0% 33.3% 42.9%	00:00:15 00:00:15 00:00:07 00:00:05	00:00:12 00:00:06 00:00:04	00:02:06 00:03:35 00:01:07 00:03:05	00:01:32 00:03:35 00:01:06 00:01:25	00:00:25 00:01:24 00:00:26 00:00:09	00:00:10 00:00:36 00:00:04
	11:00:00 12:00:00 13:00:00 14:00:00 15:00:00	2 2 3 7 5	2 1 2 3 3	9	100.0% 50.0% 66.7% 42.9% 60.0%	0 1 0 1 2	∅∅∅∅	0.0% 50.0% 0.0% 14.3% 40.0%	0 0 1 3 0		0.0% 0.0% 33.3% 42.9% 0.0%	00:00:15 00:00:15 00:00:07 00:00:05 00:00:15	00:00:12 00:00:06 00:00:04 00:00:11	00:02:06 00:03:35 00:01:07 00:03:05 00:02:08	00:01:32 00:03:35 00:01:06 00:01:25 00:01:45	00:00:25 00:01:24 00:00:26 00:00:09 00:00:41	00:00:10 00:00:36 00:00:04 00:00:17

Service Performance Report

	19:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:02:44	00:02:44	00:00:07	00:00:07
HotelRealPalacio	13.00.00	·	•	0	75.0%	-		0.0%	_		25.0%	00:00:15		00:02:44	00:02:44	00:00:11	00:00:01
notentean alacio	09:00:00	16 5	12 3		7 5.0% 60.0%	0		0.0%	2	S	40.0%	00:00:15	00:00:08 00:00:08	00:05:28	00:03:16	00:00:11	00:00:11
	10:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:06	00:05:03	00:03:10	00:00:07	00:00:11
	11:00:00	1	1	O	100.0%	0		0.0%	0	O	0.0%	00:00:07	00:00:07	00:03:03	00:02:30	00:00:07	00:00:07
	12:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:07	00:00:10	00:07:03	00:07:03	00:00:07	00:00:19
	14:00:00	1	0	8	0.0%	0		0.0%	1	8	100.0%	00:00:15	00:00:10	00:07:03	00:07:03	00:00:19	00:00:19
	15:00:00	5	4		80.0%	0		0.0%	1	8	20.0%	00:00:13	00:00:15	00:00:00	00:04:54	00:00:06	00:00:14
HotelRealParque	15.00.00													00:12:36	00:04:54	00:00:16	00:00:14
noteikeairaique	00.00.00	20 5	18		90.0%	0		0.0%	2	(<u>)</u>	10.0%	00:00:15	00:00:08				
	09:00:00 10:00:00	4	4		80.0% 100.0%	0		0.0%	0		0.0%	00:00:15	00:00:07	00:02:13	00:01:12	00:00:19	00:00:22
				Ø			Ø			Ø							
	12:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:14	00:00:14	00:03:52	00:02:34	00:00:14	00:00:14
	13:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:07	00:11:07	00:04:44	00:00:07	00:00:07
	14:00:00	2	1		50.0%	0	Ø	0.0%	1	8	50.0%	00:00:07	00:00:07	00:00:58	00:00:58	00:00:06	00:00:07
	16:00:00	2	2	Ø	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:03:00	00:02:08	00:00:16	00:00:16
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:12	00:00:11	00:00:11	00:00:12	00:00:12
	18:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:08	80:00:00	00:02:25	00:02:25	00:00:08	80:00:00
RealResidencia		1	0	(S)	0.0%	0		0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:04	00:00:00
	10:00:00	1	0		0.0%	0		0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:04	00:00:00
10-07-2018		65	53		81.5%	4		6.2%	8	<u>()</u>	12.3%	00:00:16	00:00:07	00:07:37	00:02:02	00:00:17	00:00:14
GrdRealVillaltalia		23	18	()	78.3%	3	<u>()</u>	13.0%	2	②	8.7%	00:00:10	00:00:07	00:06:49	00:02:22	00:00:26	00:00:16
	09:00:00	2	1	()	50.0%	0		0.0%	1	8	50.0%	00:00:06	00:00:06	00:02:11	00:02:11	00:00:06	00:00:06
	10:00:00	6	3	()	50.0%	2	S	33.3%	1	8	16.7%	00:00:10	00:00:08	00:05:28	00:03:21	00:00:36	00:00:09
	11:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:09	80:00:00	00:00:34	00:00:29	80:00:00	80:00:00
	12:00:00	4	4		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:07	00:01:28	00:01:00	00:00:09	00:00:09
	13:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:10	80:00:00	00:04:45	00:03:08	00:00:25	00:00:25
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:06:49	00:06:49	00:00:04	00:00:04
	15:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:07	00:02:59	00:02:16	00:00:32	00:00:32
	16:00:00	3	2		66.7%	1	8	33.3%	0		0.0%	00:00:10	00:00:07	00:04:11	00:03:14	00:01:02	00:00:38
HotelRealOeiras		20	18	②	90.0%	0		0.0%	2	<u>()</u>	10.0%	00:00:15	00:00:07	00:07:37	00:02:09	00:00:14	00:00:14
	09:00:00	3	3		100.0%	0		0.0%	0		0.0%		00.00.00	00.04.45	00.00.40	00.00.44	00:00:11
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HotelRealPalacio	14:00:00 15:00:00 16:00:00	1 2 7 9 1	1 1 2 6 6 0	ØØØ	100.0% 100.0% 100.0% 85.7% 66.7% 0.0%	0 0 0 0 1		0.0% 0.0% 0.0% 0.0% 0.0% 11.1% 0.0%	1 0 0 0 1 2		16.7% 0.0% 0.0% 0.0% 14.3% 22.2% 100.0%	00:00:09 00:00:10 00:00:06 00:00:15 00:00:08 00:00:15 00:00:00	00:00:07 00:00:10 00:00:06 00:00:09 00:00:05 00:00:09 00:00:00	00:07:37 00:01:05 00:02:28 00:01:55 00:03:19 00:01:35 00:00:00	00:03:09 00:01:05 00:02:28 00:01:25 00:01:10 00:01:10	00:00:07 00:00:10 00:00:06 00:00:14 00:00:22 00:00:13 00:00:07	00:00:07 00:00:10 00:00:06 00:00:14 00:00:22 00:00:10 00:00:00
HotelRealPalacio	14:00:00 15:00:00 16:00:00 09:00:00 10:00:00	1 2 7 9 1 2	1 1 2 6 6 0		100.0% 100.0% 100.0% 85.7% 66.7% 0.0% 50.0%	0 0 0 0 1 0		0.0% 0.0% 0.0% 0.0% 0.0% 11.1% 0.0%	1 0 0 0 1 2 1		16.7% 0.0% 0.0% 0.0% 14.3% 22.2% 100.0% 50.0%	00:00:09 00:00:10 00:00:06 00:00:15 00:00:08 00:00:15 00:00:00 00:00:05	00:00:07 00:00:10 00:00:06 00:00:09 00:00:05 00:00:09 00:00:00 00:00:05	00:07:37 00:01:05 00:02:28 00:01:55 00:03:19 00:01:35 00:00:00 00:00:50	00:03:09 00:01:05 00:02:28 00:01:25 00:01:10 00:01:10 00:00:00	00:00:07 00:00:10 00:00:06 00:00:14 00:00:22 00:00:13 00:00:07 00:00:05	00:00:07 00:00:10 00:00:06 00:00:14 00:00:22 00:00:10 00:00:00 00:00:06
HotelRealPalacio	14:00:00 15:00:00 16:00:00 09:00:00 10:00:00 12:00:00	1 2 7 9 1 2 3	1 1 2 6 6 0 1 3		100.0% 100.0% 100.0% 85.7% 66.7% 0.0% 50.0%	0 0 0 0 1 0 0		0.0% 0.0% 0.0% 0.0% 0.0% 11.1% 0.0% 0.0%	1 0 0 0 1 2 1 1		16.7% 0.0% 0.0% 0.0% 14.3% 22.2% 100.0% 50.0%	00:00:09 00:00:10 00:00:06 00:00:15 00:00:08 00:00:15 00:00:00 00:00:05 00:00:15	00:00:07 00:00:10 00:00:06 00:00:09 00:00:05 00:00:09 00:00:00 00:00:05	00:07:37 00:01:05 00:02:28 00:01:55 00:03:19 00:01:35 00:00:00 00:00:50 00:01:35	00:03:09 00:01:05 00:02:28 00:01:25 00:01:10 00:01:10 00:00:00 00:00:50 00:01:14	00:00:07 00:00:10 00:00:06 00:00:14 00:00:22 00:00:13 00:00:07 00:00:05 00:00:08	00:00:07 00:00:10 00:00:06 00:00:14 00:00:22 00:00:10 00:00:00 00:00:06
HotelRealPalacio HotelRealParque	14:00:00 15:00:00 16:00:00 09:00:00 10:00:00 12:00:00 13:00:00	1 2 7 9 1 2 3 1 2 2	1 1 2 6 6 0 1 3 1		100.0% 100.0% 100.0% 85.7% 66.7% 0.0% 50.0% 100.0%	0 0 0 0 1 0 0		0.0% 0.0% 0.0% 0.0% 0.0% 11.1% 0.0% 0.0% 0.0%	1 0 0 0 1 2 1 1 0		16.7% 0.0% 0.0% 0.0% 14.3% 22.2% 100.0% 50.0% 0.0%	00:00:09 00:00:10 00:00:06 00:00:15 00:00:08 00:00:15 00:00:00 00:00:05 00:00:15	00:00:07 00:00:10 00:00:06 00:00:09 00:00:05 00:00:09 00:00:00 00:00:05 00:00:05	00:07:37 00:01:05 00:02:28 00:01:55 00:03:19 00:01:35 00:00:00 00:00:50 00:01:35 00:01:19	00:03:09 00:01:05 00:02:28 00:01:25 00:01:10 00:01:10 00:00:00 00:00:50 00:01:14 00:01:19	00:00:07 00:00:10 00:00:06 00:00:14 00:00:22 00:00:13 00:00:07 00:00:05 00:00:08 00:00:21	00:00:07 00:00:10 00:00:06 00:00:14 00:00:22 00:00:10 00:00:00 00:00:06 00:00:08 00:00:21
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Service Performance Report

	15:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:08	00:03:23	00:01:32	00:00:34	00:00:34
	18:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:10	00:01:41	00:01:41	00:00:10	00:00:10
RealResidencia	10.00.00	1	1		100.0%	0		0.0%	0	②	0.0%	00:00:04	00:00:04	00:01:16	00:01:16	00:00:04	00:00:04
rtourtoordoriord	18:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:01:16	00:01:16	00:00:04	00:00:04
11-07-2018	10100100	82	62		76.8%	6		7.3%		8	15.9%	00:00:15		00:14:38	00:02:55	00:00:19	00:00:15
GrdRealVillaltalia			63 14	0	60.9%	3		13.0%	13	&	26.1%	00:00:10	00:00:08	00:14:38	00:04:22	00:00:32	00:00:10
Orantoar v mantana	10:00:00	23 1	14		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:01:30	00:01:30	00:00:19	00:00:19
	11:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:05:56	00:05:56	00:00:17	00:00:17
	12:00:00	2	1	(A)	50.0%	1		50.0%	0	Ø	0.0%	00:00:10	00:00:09	00:11:19	00:11:19	00:00:59	00:01:00
	13:00:00	9	3	S	33.3%	1		11.1%	5	8	55.6%	00:00:10	00:00:08	00:07:52	00:03:34	00:00:39	00:00:35
	14:00:00	3	2	(A)	66.7%	0		0.0%	1	8	33.3%	00:00:10	00:00:07	00:05:03	00:02:46	00:00:14	00:00:16
	16:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:07:36	00:04:24	00:00:17	00:00:17
	17:00:00	5	4		80.0%	1	S	20.0%	0		0.0%	00:00:10	00:00:07	00:14:38	00:04:45	00:00:32	00:00:06
HotelRealOeiras	17.00.00					·				8				00:14:00	00:04:40	00:00:18	00:00:16
notentealocitas	09:00:00	37 1	27 1		73.0% 100.0%	3	Ø	8.1% 0.0%	7		18.9% 0.0%	00:00:15 00:00:15	00:00:08 00:00:12	00:04:44	00:02:20	00:01:10	00:01:10
	10:00:00	5	2	8	40.0%	1	8	20.0%	2	8	40.0%	00:00:15	00:00:12	00:04:44	00:04:44	00:01:10	00:00:53
	11:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:10:37	00:03:20	00:00:04	00:00:04
	12:00:00	4	4		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:04	00:05:53	00:01:30	00:00:14	00:00:14
	13:00:00	3	3		100.0%	0	Ø	0.0%	0		0.0%	00:00:15	00:00:10	00:03:33	00:02:31	00:00:14	00:00:14
	14:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:10	00:02:30	00:01:36	00:00:14	00:00:14
	15:00:00	4	4		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:03	00:02:13	00:01:30	00:00:08	00:00:08
	16:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:03:50	00:02:32	00:00:14	00:00:14
	17:00:00	6	2	8	33.3%	1		16.7%	3	8	50.0%	00:00:15	00:00:00	00:01:20	00:01:10	00:00:14	00:00:14
	18:00:00	7	4		57.1%	1		14.3%	2	8	28.6%	00:00:15	00:00:00	00:05:00	00:03:17	00:00:10	00:00:10
HotelRealPalacio		9	9	⊘	100.0%	0	Ø	0.0%	0		0.0%	00:00:15	00:00:07	00:11:30	00:03:33	00:00:08	00:00:08
	09:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:01:01	00:01:01	00:00:05	00:00:05
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:03:07	00:03:07	00:00:07	00:00:07
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RealResidencia	14:00:00 15:00:00 16:00:00 18:00:00 10:00:00 11:00:00 12:00:00 15:00:00 15:00:00 15:00:00	1 1 1 2 1 11 1 2 1 11 1 4 1 2 2 555 9 2	1 1 1 1 2 1 11 1 2 1 1 1 2 1 1 2 52 8 1		100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 50.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	00:00:09 00:00:08 00:00:07 00:00:15 00:00:15 00:00:15 00:00:15 00:00:14 00:00:14 00:00:14 00:00:04 00:00:15 00:00:05 00:00:05 00:00:15 00:00:15 00:00:15	00:00:09 00:00:08 00:00:07 00:00:09 00:00:08 00:00:08 00:00:10 00:00:09 00:00:04 00:00:04 00:00:07 00:00:09 00:00:04 00:00:10 00:00:10 00:00:10 00:00:08 00:00:08 00:00:06	00:05:16 00:01:14 00:02:21 00:11:30 00:00:57 00:02:37 00:02:19 00:01:23 00:01:34 00:01:17 00:02:37 00:02:37 00:01:41 00:01:18 00:06:27 00:06:27 00:06:27 00:06:56 00:04:09	00:05:16 00:01:14 00:02:21 00:06:44 00:00:57 00:01:23 00:02:19 00:00:58 00:01:34 00:01:17 00:01:18 00:01:18 00:01:18 00:03:30 00:03:30 00:03:12 00:03:00 00:04:09	00:00:09 00:00:08 00:00:07 00:00:13 00:00:09 00:00:10 00:00:13 00:00:04 00:00:14 00:00:07 00:00:09 00:00:04 00:00:20 00:00:12 00:00:12 00:00:09	00:00:09 00:00:08 00:00:07 00:00:13 00:00:09 00:00:10 00:00:13 00:00:04 00:00:04 00:00:04 00:00:04 00:00:20 00:00:12 00:00:07

Service Performance Report

	14:00:00	2	2		100.0%	0		0.0%		0		0.0%	00:00:10	00:00:07	00:06:15	00:03:38	00:00:10	00:00:10
	16:00:00	2	2	Ø	100.0%	0	Ø	0.0%		0	Ø	0.0%	00:00:09	00:00:07	00:06:56	00:04:14	00:00:07	00:00:07
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%		0	Ø	0.0%	00:00:08	00:00:08	00:00:49	00:00:49	00:00:09	00:00:09
HotelRealOeiras		20	19	②	95.0%	0		0.0%		1		5.0%	00:00:15	00:00:08	00:14:11	00:03:16	00:00:10	00:00:10
	09:00:00	2	2	②	100.0%	0	Ø	0.0%		0	②	0.0%	00:00:06	00:00:06	00:03:06	00:02:06	00:00:06	00:00:06
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%		0	Ø	0.0%	00:00:09	00:00:09	00:01:58	00:01:58	00:00:09	00:00:09
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%		0	Ø	0.0%	00:00:04	00:00:04	00:00:47	00:00:47	00:00:04	00:00:04
	13:00:00	3	3	Ø	100.0%	0	Ø	0.0%		0	Ø	0.0%	00:00:15	00:00:09	00:14:11	00:07:15	00:00:12	00:00:12
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%		0	Ø	0.0%	00:00:15	00:00:13	00:03:58	00:03:58	00:00:26	00:00:26
	15:00:00	2	2	Ø	100.0%	0	Ø	0.0%		0	Ø	0.0%	00:00:12	00:00:06	00:08:33	00:03:34	00:00:08	00:00:08
	16:00:00	5	5	Ø	100.0%	0	Ø	0.0%		0	Ø	0.0%	00:00:15	00:00:08	00:07:34	00:03:29	00:00:11	00:00:11
	17:00:00	4	3	(1)	75.0%	0	②	0.0%		1	(S)	25.0%	00:00:12	00:00:08	00:01:21	00:01:09	00:00:08	00:00:08
	18:00:00	1	1	Ø	100.0%	0	Ø	0.0%		0	Ø	0.0%	00:00:09	00:00:09	00:01:04	00:01:04	00:00:09	00:00:09
HotelRealPalacio		12	12		100.0%	0		0.0%		0		0.0%	00:00:15	00:00:07	00:18:56	00:03:25	00:00:08	00:00:08
	09:00:00	2	2		100.0%	0		0.0%		0		0.0%	00:00:09	00:00:08	00:05:58	00:03:12	00:00:08	00:00:08
	10:00:00	1	1	②	100.0%	0	Ø	0.0%		0	②	0.0%	00:00:15	00:00:10	00:01:04	00:01:04	00:00:21	00:00:21
	11:00:00	3	3	Ø	100.0%	0	Ø	0.0%		0	Ø	0.0%	00:00:05	00:00:04	00:03:05	00:01:46	00:00:04	00:00:04
	12:00:00	2	2	Ø	100.0%	0	Ø	0.0%		0	Ø	0.0%	00:00:04	00:00:04	00:03:02	00:01:43	00:00:04	00:00:04
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%		0	Ø	0.0%	00:00:07	00:00:07	00:00:31	00:00:31	00:00:07	00:00:07
	14:00:00	1	1	②	100.0%	0	Ø	0.0%		0	②	0.0%	00:00:15	00:00:10	00:02:39	00:02:39	00:00:20	00:00:20
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%		0	Ø	0.0%	00:00:05	00:00:05	00:02:42	00:02:42	00:00:05	00:00:05
	19:00:00	1	1	Ø	100.0%	0	Ø	0.0%		0	Ø	0.0%	00:00:04	00:00:04	00:18:56	00:18:56	00:00:04	00:00:04
HotelRealParque		11	10	②	90.9%	0		0.0%		1		9.1%	00:00:15	00:00:08	00:06:26	00:02:59	00:00:11	00:00:12
	09:00:00	1	1		100.0%	0		0.0%		0	②	0.0%	00:00:15	00:00:11	00:03:21	00:03:21	00:00:22	00:00:22
	10:00:00	2	1	()	50.0%	0	Ø	0.0%		1	(S)	50.0%	00:00:15	00:00:12	00:00:59	00:00:59	00:00:17	00:00:30
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%		0	Ø	0.0%	00:00:06	00:00:06	00:04:02	00:04:02	00:00:06	00:00:06
	15:00:00	3	3	②	100.0%	0	Ø	0.0%		0	②	0.0%	00:00:15	00:00:08	00:02:52	00:01:33	00:00:14	00:00:14
	16:00:00	3	3	Ø	100.0%	0	Ø	0.0%		0	Ø	0.0%	00:00:05	00:00:05	00:06:26	00:05:12	00:00:05	00:00:05
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%		0	Ø	0.0%	00:00:07	00:00:07	00:01:15	00:01:15	00:00:07	00:00:07
RealResidencia		3	3		100.0%	0		0.0%		0		0.0%	00:00:15	00:00:12	00:07:10	00:03:08	00:00:46	00:00:46
	09:00:00	0	0	т	#DIV/0!	0	Т	#DIV/0!		0	Т	#DIV/0!	00:00:15	00:00:15	00:00:00	00:00:00	00:00:00	00:00:00
	10:00:00	2	2	Ø	100.0%	0	Ø	0.0%		0	Ø	0.0%	00:00:15	00:00:11	00:07:10	00:03:58	00:01:04	00:01:04
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%		0	Ø	0.0%	00:00:11	00:00:11	00:01:26	00:01:26	00:00:11	00:00:11
13-07-2018		68	49		72.1%	5		7.4%		14	(S)	20.6%	00:00:15	00:00:07	00:11:30	00:02:43	00:00:19	00:00:11
GrdRealVillaltalia	ı	28	16	0	57.1%	4	<u> </u>	14.3%		8	(3)	28.6%	00:00:10	00:00:07	00:11:30	00:03:11	00:00:27	00:00:12
	10:00:00	2	2		100.0%	0		0.0%	Т	0		0.0%	00:00:10	80:00:00	00:03:09	00:02:44	00:00:13	00:00:13
	11:00:00	2	2	Ø	100.0%	0		0.0%		0	Ø	0.0%	00:00:10	00:00:08	00:11:30	00:06:52	00:00:12	00:00:12
	12:00:00	3	3	②	100.0%	0	Ø	0.0%		0	②	0.0%	00:00:07	00:00:06	00:03:42	00:03:25	00:00:06	00:00:06
	14:00:00	2	2	②	100.0%	0	Ø	0.0%		0	②	0.0%	00:00:10	00:00:07	00:01:14	00:00:50	00:00:10	00:00:10
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%		0	Ø	0.0%	00:00:07	00:00:07	00:05:38	00:05:38	00:00:07	00:00:07
	16:00:00	17	5	8	29.4%	4	8	23.5%		8	8	47.1%	00:00:10	00:00:08	00:05:44	00:02:14	00:00:37	00:00:17
	18:00:00	1	1	②	100.0%	0	Ø	0.0%		0	②	0.0%	00:00:10	00:00:08	00:03:01	00:03:01	00:00:18	00:00:18
HotelRealOeiras		18	16	②	88.9%	0		0.0%		2	<u>()</u>	11.1%	00:00:15	00:00:07	00:07:33	00:02:48	00:00:08	00:00:08
	09:00:00	2	2	Ø	100.0%	0		0.0%		0		0.0%	00:00:09	00:00:06	00:07:33	00:04:12	00:00:06	00:00:06
	10:00:00	2	2	Ø	100.0%	0	Ø	0.0%		0		0.0%	00:00:07	00:00:06	00:00:41	00:00:36	00:00:06	00:00:06
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%		0	Ø	0.0%	00:00:05	00:00:05	00:03:12	00:03:12	00:00:05	00:00:05
	12:00:00	2	2	Ø	100.0%	0	Ø	0.0%		0	Ø	0.0%	00:00:05	00:00:04	00:06:36	00:03:32	00:00:04	00:00:04
	14:00:00	3	3		100.0%	0	Ø	0.0%		0	Ø	0.0%	00:00:06	00:00:05	00:04:37	00:02:40	00:00:05	00:00:05

Service Performance Report

	15:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:07	00:07:05	00:04:00	00:00:07	00:00:07
	16:00:00	3	1	8	33.3%	0	Ø	0.0%	2		66.7%	00:00:04	00:00:04	00:02:07	00:02:07	00:00:05	00:00:04
	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:11	00:00:33	00:00:33	00:00:22	00:00:22
	18:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:04:12	00:03:12	00:00:18	00:00:18
HotelRealPalacio		8	6	<u>()</u>	75.0%	0	②	0.0%	2	(25.0%	00:00:15	00:00:09	00:03:13	00:01:37	00:00:13	00:00:13
	11:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:00:59	00:00:44	00:00:20	00:00:20
	14:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:01:30	00:01:30	00:00:09	00:00:09
	16:00:00	3	1	8	33.3%	0		0.0%	2	8	66.7%	00:00:05	00:00:05	00:03:13	00:03:13	00:00:09	00:00:05
	17:00:00	1	1	②	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:00:44	00:00:44	00:00:22	00:00:22
	18:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:03	00:00:03	00:02:45	00:02:45	00:00:03	00:00:03
HotelRealParque		10	9	②	90.0%	0	Ø	0.0%	1		10.0%	00:00:15	00:00:08	00:08:19	00:02:14	00:00:14	00:00:12
	09:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:08:19	00:08:19	00:00:20	00:00:20
	11:00:00	3	3		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:04	00:04:09	00:02:23	00:00:04	00:00:04
	15:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:01:23	00:00:52	00:00:28	00:00:28
	16:00:00	3	2	())	66.7%	0	Ø	0.0%	1	8	33.3%	00:00:06	00:00:06	00:01:35	00:01:17	00:00:15	00:00:06
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:01:42	00:01:42	00:00:05	00:00:05
RealResidencia		4	2	()	50.0%	1	(3)	25.0%	1	(25.0%	00:00:15	00:00:07	00:06:17	00:03:54	00:00:41	00:00:04
	16:00:00	3	1	8	33.3%	1	(3)	33.3%	1	(33.3%	00:00:15	00:00:08	00:06:17	00:06:17	00:00:53	00:00:02
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:01:32	00:01:32	00:00:05	00:00:05
14-07-2018		24	10	8	41.7%	4	(3)	16.7%	10	(41.7%	00:00:15	00:00:08	00:04:16	00:02:22	00:00:34	00:00:09
GrdRealVillaltalia		13	4	(3)	30.8%	3	(3)	23.1%	6	(46.2%	00:00:10	00:00:06	00:04:16	00:02:12	00:00:45	00:00:05
	10:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:02:00	00:02:00	00:00:06	00:00:06
	11:00:00	3	0	8	0.0%	2	8	66.7%	1	8	33.3%	00:00:10	00:00:10	00:00:00	00:00:00	00:02:28	00:00:00
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:02:15	00:02:15	00:00:05	00:00:05
	14:00:00	4	1	(X)	25.0%	0	Ø	0.0%	3	8	75.0%	00:00:05	00:00:05	00:00:16	00:00:16	00:00:08	00:00:05
	15:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:04:16	00:04:16	00:00:04	00:00:04
	16:00:00	3	0	8	0.0%	1	8	33.3%	2	8	66.7%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:33	00:00:00
HotelRealOeiras		5	4		80.0%	0		0.0%	1	(3)	20.0%	00:00:15	00:00:10	00:03:37	00:02:38	00:00:13	00:00:14
	10:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:08	00:02:18	00:02:06	00:00:08	00:00:08
	11:00:00	1	0	(X)	0.0%	0		0.0%	1	S	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:10	00:00:00
	15:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:03:37	00:03:37	00:00:28	00:00:28
	16:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:13	00:00:13	00:02:44	00:02:44	00:00:13	00:00:13
HotelRealPalacio	141444	2	2		100.0%	0	②	0.0%	0		0.0%	00:00:07	00:00:06	00:02:15	00:02:12	00:00:06	00:00:06
	10:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:02:09	00:02:09	00:00:07	00:00:07
	12:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:02:15	00:02:15	00:00:06	00:00:06
HotelRealParque	1=133133	3	0	(S)	0.0%	1	(3)	33.3%	2	(3)	66.7%	00:00:15	00:00:15	00:00:00	00:00:00	00:00:45	00:00:00
The second control of	12:00:00	1	0	S	0.0%	0		0.0%	1	S	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:39	00:00:00
	16:00:00	2	0	8	0.0%	1	8	50.0%	1	8	50.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:00:48	00:00:00
RealResidencia	10.00.00			8			②			⊗		00:00:00		00:00:00	00:00:00	00:00:14	00:00:00
rtouii tooruorioiu	16:00:00	1	0	S	0.0% 0.0%	0		0.0% 0.0%	1	S	100.0% 100.0%	00:00:00	00:00:00 00:00:00	00:00:00	00:00:00	00:00:14	00:00:00
16-07-2018	10.00.00	·												00:12:42	00:03:33	00:00:14	00:00:08
GrdRealVillaltalia		73	66		90.4%	1		1.4%	6		8.2%	00:00:15	00:00:06	00:12:42	00:05:48	00:00:00	00:00:00
	09:00:00	25 3	24 3	⊘	96.0% 100.0%	0		0.0% 0.0%	0	⊘	4.0% 0.0%	00:00:11 00:00:10	00:00:06 00:00:06	00:12:42	00:03:48	00:00:09	00:00:08
	10:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:06	00:11:31	00:08:01	00:00:08	00:00:08
	11:00:00	1	1	S	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:11	00:00:07	00:10:19	00:07:11	00:00:08	00:00:08
	12:00:00	2	2	3	100.0%	0	Ø	0.0%	0	O	0.0%	00:00:07	00:00:07	00:05:44	00:03:44	00:00:06	00:00:06
							S			S							
	13:00:00	2	1		50.0%	0		0.0%	1		50.0%	00:00:10	00:00:07	00:04:39	00:04:39	00:00:08	00:00:04
	14:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:05	00:04:55	00:02:02	00:00:22	00:00:22

Service Performance Report

45.00.00				400.00/			0.00/			0.00/	22.22.27	22.22.27	00.40.00	00.40.00	22.22.27	00.00.07
		·						-	-							00:00:07
		-			-											00:00:08
																00:00:04
																00:00:10
19:00:00	1	1		100.0%	0		0.0%	0	S	0.0%	00:00:10	00:00:10				00:00:10
	19	17	Ø	89.5%	0	Ø	0.0%	2	0	10.5%	00:00:15	00:00:06		00:02:21		00:00:06
09:00:00	2	0		0.0%	0			2			00:00:00	00:00:00	00:00:00	00:00:00	00:00:07	00:00:00
10:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:07	00:03:55	00:02:33	00:00:09	00:00:09
11:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:01:01	00:00:52	00:00:04	00:00:04
12:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:01:33	00:01:33	00:00:04	00:00:04
13:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:14	80:00:00	00:06:39	00:04:31	80:00:00	80:00:00
14:00:00	4	4		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:05	00:03:31	00:01:36	00:00:06	00:00:06
16:00:00	4	4		100.0%	0		0.0%	0		0.0%	80:00:00	00:00:06	00:07:08	00:02:33	00:00:06	00:00:06
17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:04:02	00:04:02	00:00:06	00:00:06
	8	8	②	100.0%	0	Ø	0.0%	0	②	0.0%	00:00:07	00:00:05	00:07:17	00:02:57	00:00:06	00:00:06
10:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:06	00:01:40	00:01:12	00:00:06	00:00:06
11:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:07:17	00:04:51	00:00:06	00:00:06
12:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:06:55	00:04:46	00:00:06	00:00:06
14:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:04	00:00:02	00:01:05	00:00:58	00:00:04	00:00:04
17:00:00	1	1	②	100.0%	0		0.0%	0	Ø	0.0%	00:00:03	00:00:03	00:02:57	00:02:57	00:00:04	00:00:04
	16	16	②	100.0%	0	②	0.0%	0	②	0.0%	00:00:15	00:00:07	00:05:50	00:02:10	00:00:10	00:00:10
09:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:01:32	00:01:32	00:00:07	00:00:07
10:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	②	0.0%	00:00:15	00:00:07	00:01:32	00:01:25	00:00:14	00:00:14
11:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	②	0.0%	00:00:06	00:00:04	00:01:34	00:01:22	00:00:04	00:00:04
12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:04:08	00:04:08	00:00:24	00:00:24
14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:03	00:00:03	00:00:41	00:00:41	00:00:03	00:00:03
15:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	②	0.0%	00:00:10	00:00:08	00:03:44	00:03:18	00:00:08	00:00:08
16:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:03	00:00:02	00:01:04	00:00:58	00:00:02	00:00:02
17:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:05:50	00:04:00	00:00:18	00:00:18
	5	1	(2)	20.0%	1	(S)	20.0%	3	(3)	60.0%	00:00:15	00:00:13	00:00:26	00:00:26	00:00:13	00:00:11
09:00:00	3	0	8	0.0%	0		0.0%	3	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:06	00:00:00
10:00:00	2	1	()	50.0%	1	(X)	50.0%	0	Ø	0.0%	00:00:15	00:00:13	00:00:26	00:00:26	00:00:22	00:00:11
	35	33		94.3%	2		5.7%	0		0.0%	00:00:15	00:00:08	00:08:34	00:02:20	00:00:15	00:00:13
													00:08:34	00:02:43	00:00:08	00:00:08
09:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:08	00:08:34	00:07:25	00:00:16	00:00:16
11:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:01:57	00:01:06	00:00:06	00:00:06
12:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:02:21	00:02:21	00:00:07	00:00:07
13:00:00	1	1		100.0%	0	Ø	0.0%	0		0.0%	00:00:06	00:00:06	00:05:55	00:05:55	00:00:16	00:00:16
14:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:00:35	00:00:35	00:00:04	00:00:04
								0		0.0%	00:00:04	00:00:04	00:01:12	00:01:12	00:00:04	00:00:04
15:00:00	1	1		100.0%	0	_	0.070									
15:00:00 16:00:00	1 2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:04	00:00:05	00:00:03	00:00:05	00:00:05
	2	2	9	100.0%	0	Ø	0.0%						00:00:05 00:05:20	00:00:03 00:02:28	00:00:05 00:00:16	00:00:05 00:00:16
								0 0 0	Ø Ø	0.0% 0.0% 0.0%	00:00:07 00:00:15 00:00:14	00:00:04 00:00:08 00:00:08				
16:00:00	2	2 13	Ø	100.0% 100.0% 100.0%	0	⊘	0.0% 0.0%	0	②	0.0%	00:00:15	00:00:08	00:05:20	00:02:28	00:00:16	00:00:16
16:00:00 10:00:00 11:00:00	2 13 3	2 13 3	Ø	100.0% 100.0% 100.0% 100.0%	0 0 0	⊘	0.0% 0.0% 0.0%	0	Ø	0.0% 0.0%	00:00:15 00:00:14	00:00:08 00:00:08 00:00:03	00:05:20 00:05:20 00:01:08	00:02:28 00:02:26 00:01:08	00:00:16 00:00:08 00:00:03	00:00:16 00:00:08 00:00:03
16:00:00 10:00:00 11:00:00 12:00:00	2 13 3 1 5	2 13 3 1	0	100.0% 100.0% 100.0% 100.0%	0 0 0 0	9	0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0	Ø Ø	0.0% 0.0% 0.0% 0.0%	00:00:15 00:00:14 00:00:03 00:00:15	00:00:08 00:00:08 00:00:03 00:00:08	00:05:20 00:05:20 00:01:08 00:04:35	00:02:28 00:02:26 00:01:08 00:02:10	00:00:16 00:00:08 00:00:03 00:00:10	00:00:16 00:00:08 00:00:03 00:00:10
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	11:00:00 12:00:00 13:00:00 14:00:00 16:00:00 17:00:00 10:00:00 11:00:00 17:00:00 10:00:00 10:00:00 10:00:00 10:00:00 10:00:00 10:00:00 10:00:00 10:00:00 10:00:00 10:00:00 10:00:00 10:00:00 10:00:00 10:00:00 10:00:00 11:00:00 11:00:00 11:00:00 11:00:00 11:00:00 11:00:00 11:00:00	16:00:00 4 17:00:00 2 18:00:00 3 19:00:00 1 19 09:00:00 2 10:00:00 3 11:00:00 2 12:00:00 1 13:00:00 2 14:00:00 4 16:00:00 4 17:00:00 1 10:00:00 2 14:00:00 1 16 09:00:00 1 10:00:00 3 11:00:00 3 12:00:00 1 15:00:00 3 16:00:00 2 17:00:00 2 17:00:00 2 17:00:00 2 10:00:00 2 11:00:00 2 11:00:00 2 11:00:00 2 11:00:00 2 11:00:00 2 11:00:00 1 13:00:00 1	16:00:00 4 4 17:00:00 2 2 18:00:00 3 3 19:00:00 1 1 19 17 09:00:00 2 0 10:00:00 3 3 11:00:00 2 2 12:00:00 1 1 13:00:00 2 2 14:00:00 4 4 17:00:00 2 2 11:00:00 2 2 11:00:00 2 2 12:00:00 1 1 17:00:00 2 2 14:00:00 1 1 10:00:00 3 3 11:00:00 3 3 12:00:00 1 1 14:00:00 1 1 10:00:00 3 3 12:00:00 1 1 15:00:00 3 3 16:00:00 2 2 17:00:00 2 2 10:00:00 2	16:00:00	16:00:00	16:00:00	16:00:00	16:00:00	16:00:00	16:00:00	16:00:00	18-00-00	16:00:00	16 00 00	16.00.00	

Service Performance Report

	18:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:11	00:03:41	00:03:41	00:01:43	00:01:43
HotelRealPalacio		6	5		83.3%	1	(S)	16.7%	0	②	0.0%	00:00:15	00:00:10	00:03:42	00:01:31	00:00:16	00:00:19
	10:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:12	00:03:42	00:03:42	00:00:51	00:00:51
	16:00:00	4	3		75.0%	1	8	25.0%	0		0.0%	00:00:15	00:00:08	00:01:33	00:00:49	00:00:10	00:00:13
	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:01:27	00:01:27	00:00:06	00:00:06
HotelRealParque		6	5	<u>()</u>	83.3%	1	8	16.7%	0	②	0.0%	00:00:15	00:00:07	00:03:19	00:02:00	00:00:22	00:00:07
	09:00:00	1	0		0.0%	1	(X)	100.0%	0		0.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:01:33	00:00:00
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:02:57	00:02:57	00:00:06	00:00:06
	15:00:00	2	2	②	100.0%	0		0.0%	0		0.0%	00:00:05	00:00:04	00:03:19	00:01:58	00:00:04	00:00:04
	17:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:07	00:01:41	00:01:34	00:00:11	00:00:11
18-07-2018		50	47	②	94.0%	0		0.0%	3	②	6.0%	00:00:15	00:00:06	00:17:09	00:03:29	00:00:09	00:00:09
GrdRealVillaltalia		14	14	②	100.0%	0	②	0.0%	0	②	0.0%	00:00:10	00:00:06	00:09:46	00:03:32	00:00:13	00:00:13
	11:00:00	6	6		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:06	00:09:46	00:04:00	00:00:24	00:00:24
	12:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:00:26	00:00:26	00:00:05	00:00:05
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:02:44	00:02:44	00:00:04	00:00:04
	14:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:04	00:03:39	00:03:33	00:00:04	00:00:04
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:03:08	00:03:08	00:00:08	00:00:08
	17:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:00:48	00:00:48	00:00:09	00:00:09
	18:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:05:41	00:05:39	00:00:04	00:00:04
HotelRealOeiras		12	11		91.7%	0		0.0%	1		8.3%	00:00:15	00:00:06	00:17:09	00:04:38	00:00:08	00:00:08
	10:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:07:42	00:07:42	00:00:05	00:00:05
	11:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:03:45	00:02:12	00:00:12	00:00:12
	12:00:00	3	3	②	100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:07	00:02:41	00:02:14	00:00:07	00:00:07
	14:00:00	1	0	8	0.0%	0		0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:04	00:00:00
	16:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:17:09	00:17:09	00:00:24	00:00:24
	17:00:00	3	3	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:04	00:06:45	00:03:36	00:00:05	00:00:05
	18:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	②	0.0%	00:00:03	00:00:03	00:04:08	00:04:08	00:00:03	00:00:03
HotelRealPalacio		5	5		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:08	00:05:25	00:02:36	00:00:09	00:00:09
	09:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:12	00:01:01	00:01:01	00:00:12	00:00:12
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:05	00:05:25	00:03:52	00:00:05	00:00:05
	16:00:00	1	1	②	100.0%	0		0.0%	0	②	0.0%	00:00:15	00:00:09	00:01:29	00:01:29	00:00:18	00:00:18
	18:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:02:47	00:02:47	00:00:05	00:00:05
HotelRealParque		19	17	②	89.5%	0		0.0%	2	<u>()</u>	10.5%	00:00:15	00:00:06	00:12:17	00:02:57	00:00:07	00:00:07
	09:00:00	2	1	(1)	50.0%	0		0.0%	1	(S)	50.0%	00:00:09	00:00:09	00:00:53	00:00:53	00:00:06	00:00:09
	10:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:05:49	00:04:02	00:00:23	00:00:23
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:04	00:04:13	00:03:04	00:00:04	00:00:04
	12:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:05	00:02:43	00:02:02	00:00:05	00:00:05
	13:00:00	1	0	8	0.0%	0	Ø	0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:03	00:00:00
	14:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	②	0.0%	00:00:06	00:00:05	00:12:17	00:04:50	00:00:05	00:00:05
	15:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:05	00:05:45	00:02:08	00:00:05	00:00:05
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:01:04	00:01:04	00:00:04	00:00:04
19-07-2018		46	39	<u>()</u>	84.8%	3	②	6.5%	4	②	8.7%	00:00:15	00:00:08	00:12:46	00:03:21	00:00:21	00:00:12
GrdRealVillaltalia		16	13	0	81.3%	1	②	6.3%	2	0	12.5%	00:00:10	00:00:06	00:11:05	00:03:43	00:00:18	00:00:07
	10:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:06:10	00:03:16	00:00:15	00:00:15
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:11:05	00:06:28	00:00:06	00:00:06
	12:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:04	00:03:37	00:02:21	00:00:05	00:00:05
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:09:16	00:09:16	00:00:06	00:00:06
	14:00:00	2	2		100.0%			0.0%			0.0%		00:00:04	00:06:08	00:04:26		00:00:04

Service Performance Report

	45.00.00	•			100.00/			0.00/			0.00/	00.00.04	22.22.22	00.00.00	22.24.22	00.00.04	00.00.04
	15:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:03	00:02:28	00:01:30	00:00:04	00:00:04
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	0	0.0%	00:00:05	00:00:05	00:03:35	00:03:35	00:00:05	00:00:05
	18:00:00	2	1	()	50.0%	1	8	50.0%	0	Ø	0.0%	00:00:10	00:00:08	00:01:34	00:01:34	00:01:32	00:00:07
	19:00:00	2	0	8	0.0%	0		0.0%	2	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:11	00:00:00
HotelRealOeiras		13	12		92.3%	1		7.7%	0	②	0.0%	00:00:15	00:00:10	00:12:46	00:03:32	00:00:23	00:00:16
	09:00:00	3	2	(1)	66.7%	1	(S)	33.3%	0		0.0%	00:00:15	00:00:10	00:04:21	00:02:42	00:00:41	00:00:04
	10:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:12	00:01:35	00:01:35	00:01:01	00:01:01
	11:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:02:52	00:02:13	00:00:13	00:00:13
	12:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:04:31	00:02:09	00:00:17	00:00:17
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	80:00:00	00:00:08	00:12:46	00:12:46	80:00:00	00:00:08
	15:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:12	00:04:46	00:03:14	00:00:12	00:00:12
	16:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:06:32	00:06:32	00:00:07	00:00:07
HotelRealPalacio		4	4		100.0%	0	②	0.0%	0	②	0.0%	00:00:15	00:00:08	00:09:47	00:03:52	00:00:38	00:00:38
	11:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:01:14	00:01:14	00:00:05	00:00:05
	15:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:09:47	00:06:44	00:01:10	00:01:10
	17:00:00	1	1	②	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:00:46	00:00:46	00:00:04	00:00:04
HotelRealParque		8	7	②	87.5%	0	Ø	0.0%	1	0	12.5%	00:00:11	00:00:05	00:05:48	00:02:44	00:00:08	00:00:05
	09:00:00	1	0	8	0.0%	0	Ø	0.0%	1	(S)	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:24	00:00:00
	14:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:02:14	00:01:37	00:00:04	00:00:04
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:04:51	00:04:51	00:00:07	00:00:07
	16:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:05:48	00:05:48	00:00:04	00:00:04
	17:00:00	2	2		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:01:18	00:01:15	00:00:04	00:00:04
	18:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:11	00:00:11	00:02:42	00:02:42	00:00:11	00:00:11
RealResidencia		5	3		60.0%	1	(3)	20.0%	1	(S)	20.0%	00:00:15	00:00:10	00:05:21	00:02:08	00:00:32	00:00:09
	09:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:14	00:00:14	00:01:48	00:01:48	00:00:14	00:00:14
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:04	00:05:21	00:02:54	00:00:05	00:00:05
	17:00:00	3	1	8	33.3%	1	8	33.3%	1	8	33.3%	00:00:15	00:00:12	00:00:54	00:00:54	00:00:47	00:00:07
20-07-2018		52	39		75.0%	6		11.5%	7		13.5%	00:00:15	00:00:07	00:12:11	00:02:41	00:00:18	00:00:11
GrdRealVillaltalia		18	15	0	83.3%	1		5.6%	2	0	11.1%	00:00:10	00:00:07	00:12:06	00:03:10	00:00:18	00:00:09
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:01:35	00:01:35	00:00:05	00:00:05
	12:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:03	00:00:03	00:03:47	00:03:47	00:00:03	00:00:03
	13:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:04	00:01:03	00:00:52	00:00:04	00:00:04
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:09	00:02:44	00:02:44	00:00:09	00:00:09
	15:00:00	3	3		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:05	00:03:39	00:01:37	00:00:08	00:00:08
	16:00:00	6	3		50.0%	1	(X)	16.7%	2	8	33.3%	00:00:10	00:00:08	00:12:06	00:07:41	00:00:39	00:00:11
	17:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:01:53	00:01:50	00:00:08	00:00:08
	18:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:06:27	00:03:50	00:00:16	00:00:16
HotelRealOeiras	.0.00.00									&				00:12:11	00:03:31	00:00:17	00:00:09
noten caroenas	09:00:00	15	8		53.3% 100.0%	3		20.0% 0.0%	0		26.7% 0.0%	00:00:15 00:00:10	00:00:10 00:00:10	00:03:46	00:03:46	00:00:11	00:00:11
	10:00:00	8	2	S	25.0%	2		25.0%	4	S	50.0%	00:00:09	00:00:10	00:03:40	00:03:40	00:00:11	00:00:11
	11:00:00	2	1		50.0%	1		50.0%	0	Ø	0.0%	00:00:09	00:00:14	00:04:29	00:02:42	00:00:26	00:00:13
	13:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:13	00:00:14	00:03:36	00:03:36	00:00:20	00:00:13
	16:00:00	1	1	9	100.0%	0	O	0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:01:23	00:01:25	00:00:07	00:00:10
	17:00:00	1	1	9	100.0%	0	O	0.0%	0	9	0.0%	00:00:10	00:00:10	00:12:11	00:12:11	00:00:10	00:00:10
		1		S			S			9							
HetelDeelDelee's	18:00:00		1		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:00:48	00:00:48	00:00:07	00:00:07
HotelRealPalacio	40.00.00	9	8	⊘	88.9%	1		11.1%	0	Ø	0.0%	00:00:15	00:00:07	00:02:43	00:01:41	00:00:08	00:00:06
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:01:24	00:01:24	00:00:05	00:00:05
	12:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:02	00:02:34	00:02:34	00:00:04	00:00:04

Service Performance Report

	15:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:00:47	00:00:47	00:00:08	80:00:00
	16:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:06	00:02:43	00:01:27	00:00:06	00:00:06
	17:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:14	00:00:09	00:02:21	00:02:12	00:00:09	00:00:09
	18:00:00	1	0		0.0%	1		100.0%	0		0.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:00:19	00:00:00
HotelRealParque		6	6	②	100.0%	0	②	0.0%	0		0.0%	00:00:15	00:00:06	00:03:16	00:02:04	00:00:30	00:00:30
	10:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	80:00:00	00:02:28	00:02:28	00:02:11	00:02:11
	12:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:08	00:01:20	00:01:20	00:00:31	00:00:31
	13:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:03	00:00:03	00:03:16	00:03:16	00:00:04	00:00:04
	15:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:04	00:02:58	00:02:10	00:00:04	00:00:04
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:00:58	00:00:58	00:00:04	00:00:04
RealResidencia		4	2	<u></u>	50.0%	1	(3)	25.0%	1	(3)	25.0%	00:00:15	00:00:09	00:01:22	00:01:12	00:00:30	00:00:04
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:03	00:00:03	00:01:22	00:01:22	00:00:03	00:00:03
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:04	00:00:02	00:01:02	00:01:02	00:00:04	00:00:04
	15:00:00	2	0	8	0.0%	1	8	50.0%	1	(S)	50.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:00:56	00:00:00
21-07-2018		18	12	<u></u>	66.7%	0		0.0%	6	(3)	33.3%	00:00:15	00:00:07	00:04:58	00:02:45	00:00:26	00:00:28
GrdRealVillaltalia		5	4	0	80.0%	0	Ø	0.0%	1	(S)	20.0%	00:00:10	00:00:07	00:02:45	00:01:52	00:00:25	00:00:26
	10:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:00:53	00:00:53	00:00:06	00:00:06
	11:00:00	3	2	(1)	66.7%	0	Ø	0.0%	1	8	33.3%	00:00:10	00:00:07	00:02:45	00:02:08	00:00:37	00:00:46
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:02:18	00:02:18	00:00:09	00:00:09
HotelRealOeiras		9	6	0	66.7%	0		0.0%	3	(2)	33.3%	00:00:15	00:00:07	00:04:58	00:03:43	00:00:26	00:00:21
	10:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:02	00:00:02	00:03:54	00:03:54	00:00:02	00:00:02
	11:00:00	3	2	()	66.7%	0	Ø	0.0%	1	8	33.3%	00:00:15	00:00:09	00:04:58	00:04:22	00:00:49	00:00:52
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:03	00:00:03	00:04:38	00:04:38	00:00:03	00:00:03
	13:00:00	2	0	8	0.0%	0	Ø	0.0%	2	(X)	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:34	00:00:00
	15:00:00	1	1	S	100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:01:24	00:01:24	00:00:10	00:00:10
	16:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:03:38	00:03:38	00:00:07	00:00:07
HotelRealParque		4	2		50.0%	0		0.0%	2	(S)	50.0%	00:00:15	00:00:09	00:01:43	00:01:39	00:00:28	00:00:51
	11:00:00	2	1		50.0%	0		0.0%	1	8	50.0%	00:00:15	00:00:08	00:01:43	00:01:43	00:00:48	00:01:32
	13:00:00	1	0	(X)	0.0%	0	Ø	0.0%	1	(S)	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:07	00:00:00
	14:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:01:35	00:01:35	00:00:10	00:00:10
23-07-2018		86	59		68.6%	7		8.1%	20	(2)	23.3%	00:00:15	00:00:08	00:11:54	00:02:53	00:00:27	00:00:21
GrdRealVillaltalia		22	20		90.9%	1		4.5%	1	O	4.5%	00:00:10	00:00:06	00:08:34	00:03:57	00:00:20	00:00:15
	10:00:00	3	2		66.7%	0		0.0%	1		33.3%	00:00:10	00:00:06	00:06:35	00:05:11	00:00:10	00:00:12
	11:00:00	6	5	(1)	83.3%	1	(X)	16.7%	0		0.0%	00:00:10	00:00:07	00:05:26	00:03:34	00:00:49	00:00:31
	12:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:05	00:06:20	00:03:43	00:00:06	00:00:06
	14:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:05	00:06:24	00:04:09	00:00:05	00:00:05
	15:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:06	00:05:28	00:05:16	00:00:05	00:00:05
	16:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:06	00:08:34	00:05:26	00:00:20	00:00:20
	17:00:00	3	3	Ø	100.0%	0		0.0%	0		0.0%	00:00:08	00:00:06	00:04:39	00:02:43	00:00:06	00:00:06
	18:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:06	00:01:23	00:01:23	00:00:31	00:00:31
HotelRealOeiras		41	20	(2)	48.8%	5		12.2%	16	(2)	39.0%	00:00:15	00:00:10	00:11:54	00:02:43	00:00:41	00:00:40
	09:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:03:56	00:01:59	00:00:08	00:00:08
	10:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:11	00:05:09	00:02:41	00:00:27	00:00:27
	11:00:00	3	1	8	33.3%	1		33.3%	1	S	33.3%	00:00:15	00:00:11	00:00:08	00:02:41	00:01:27	00:02:39
	12:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:09	00:09:03	00:04:01	00:00:09	00:02:03
	13:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:08	00:03:14	00:04:01	00:00:08	00:00:08
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	S	0.0%	00:00:03	00:00:08	00:03:43	00:02:04	00:00:08	00:00:08
										S							
	15:00:00	4	3		75.0%	0		0.0%	1		25.0%	00:00:15	00:00:08	00:11:54	00:04:08	00:00:22	00:00:27

Service Performance Report

		_				_											
	16:00:00	5	2	8	40.0%	0		0.0%	3	8	60.0%	00:00:09	00:00:08	00:03:57	00:02:42	00:00:06	00:00:08
	17:00:00	11	2	8	18.2%	2	8	18.2%	7	8	63.6%	00:00:15	00:00:12	00:03:40	00:01:56	00:01:17	00:03:16
	18:00:00	6	0	8	0.0%	2	(X)	33.3%	4	8	66.7%	00:00:15	00:00:15	00:00:00	00:00:00	00:00:49	00:00:00
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Service Performance Report

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	09:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:06:16	00:06:16	00:00:06	00:00:06
25-07-2018		63	48	<u> </u>	76.2%	6	O	9.5%	9	<u>()</u>	14.3%	00:00:15	00:00:08	00:22:21	00:03:25	00:00:16	00:00:11
GrdRealVillaltalia		19	16	()	84.2%	1	Ø	5.3%	2	()	10.5%	00:00:10	00:00:06	00:12:02	00:02:52	00:00:14	00:00:11
	09:00:00	2	2	Ø	100.0%	0		0.0%	0	9	0.0%	00:00:10	00:00:06	00:01:06	00:00:50	00:00:14	00:00:14
	10:00:00	2	1	W	50.0%	1	8	50.0%	0		0.0%	00:00:10	00:00:07	00:02:41	00:02:41	00:00:10	00:00:08
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:00:26	00:00:26	00:00:06	00:00:06
	13:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:00:40	00:00:40	00:00:05	00:00:05
	14:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:04:29	00:04:29	00:00:10	00:00:10
	15:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:01:27	00:01:27	00:00:08	00:00:08
	16:00:00	4	3		75.0%	0		0.0%	1		25.0%	00:00:10	00:00:06	00:06:00	00:02:41	00:00:26	00:00:26
	17:00:00	7	6		85.7%	0		0.0%	1		14.3%	00:00:07	00:00:05	00:12:02	00:04:12	00:00:13	00:00:06
HotelRealOeiras		26	16		61.5%	4	(3)	15.4%	6	(2)	23.1%	00:00:15	00:00:09	00:22:21	00:03:54	00:00:20	00:00:11
	09:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:06	00:01:17	00:01:14	00:00:06	00:00:06
	10:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:05:55	00:02:31	00:00:18	00:00:18
	11:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:09	00:01:33	00:00:55	00:00:10	00:00:10
	12:00:00	2	1		50.0%	0		0.0%	1	8	50.0%	00:00:03	00:00:02	00:04:03	00:04:03	00:00:04	00:00:03
	13:00:00	4	1	(S)	25.0%	2	8	50.0%	1	8	25.0%	00:00:15	00:00:13	00:03:38	00:03:38	00:00:17	00:00:11
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:08:47	00:08:47	00:00:07	00:00:07
	16:00:00	2	1		50.0%	1	(X)	50.0%	0	Ø	0.0%	00:00:15	00:00:11	00:01:51	00:01:51	00:00:54	00:00:07
	17:00:00	9	4	8	44.4%	1	()	11.1%	4	8	44.4%	00:00:15	00:00:10	00:22:21	00:08:01	00:00:27	00:00:14
	18:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:03:08	00:03:08	00:00:09	00:00:09
HotelRealPalacio		7	6	②	85.7%	0		0.0%	1	0	14.3%	00:00:15	00:00:08	00:07:14	00:03:30	00:00:11	00:00:11
	11:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:03	00:00:03	00:03:57	00:03:57	00:00:03	00:00:03
	13:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:07:14	00:04:34	00:00:06	00:00:06
	15:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:04:28	00:03:03	00:00:23	00:00:23
	16:00:00	2	1	()	50.0%	0		0.0%	1	8	50.0%	00:00:04	00:00:04	00:01:49	00:01:49	00:00:06	00:00:04
HotelRealParque		9	8		88.9%	1	(1)	11.1%	0	②	0.0%	00:00:15	00:00:09	00:16:00	00:04:01	00:00:13	00:00:12
	10:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:00:46	00:00:46	00:00:08	00:00:08
	12:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:16:00	00:05:32	00:00:08	00:00:08
	13:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:07:43	00:07:43	00:00:07	00:00:07
	14:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:01:57	00:01:57	00:00:04	00:00:04
	16:00:00	2	1		50.0%	1	(50.0%	0	Ø	0.0%	00:00:15	00:00:12	00:01:56	00:01:56	00:00:30	00:00:35
	17:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:12	00:01:39	00:01:39	00:00:17	00:00:17
RealResidencia		2	2		100.0%	0	②	0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:01:34	00:01:22	00:00:06	00:00:06
	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:01:34	00:01:34	00:00:04	00:00:04
	18:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:01:10	00:01:10	00:00:07	00:00:07
26-07-2018		·			94.7%			1.8%			3.5%	00:00:24		00:20:34	00:03:21	00:00:13	00:00:11
GrdRealVillaltalia		57	54	O		1	9		2	Ø	3.5% 4.2%	00:00:24	00:00:07	00:20:34	00:03:21	00:00:15	00:00:11
C. artour v mantalla	09:00:00	24 4	22 4		91.7% 100.0%	0	Ø	4.2% 0.0%	0		0.0%	00:00:10	00:00:07 00:00:06	00:04:49	00:03:39	00:00:13	00:00:11
	00.00.00	7	7		100.0 /0	<u> </u>		0.070	U		0.0 /0	00.00.10	00.00.00	00.04.43	00.03.10	00.00.12	00.00.12

Service Performance Report

	40.00.00																
	10:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	80:00:00	00:12:38	00:06:36	00:00:08	00:00:08
	11:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:02:17	00:02:17	00:00:05	00:00:05
	12:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:02:13	00:02:13	00:00:06	00:00:06
	13:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:02:00	00:02:00	00:00:17	00:00:17
	14:00:00	5	5		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:06	00:04:16	00:01:45	00:00:09	00:00:09
	15:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:05	00:20:34	00:07:47	00:00:07	00:00:07
	16:00:00	4	3		75.0%	1	8	25.0%	0		0.0%	00:00:10	00:00:08	00:12:18	00:04:41	00:00:44	00:00:22
	17:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:04	00:01:58	00:01:56	00:00:06	00:00:06
	18:00:00	1	0	8	0.0%	0		0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:07	00:00:00
HotelRealOeiras		13	12	②	92.3%	0		0.0%	1	②	7.7%	00:00:15	00:00:08	00:11:07	00:04:08	00:00:09	00:00:09
	10:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:06	00:09:02	00:07:02	00:00:06	00:00:06
	12:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:01:33	00:01:33	00:00:05	00:00:05
	14:00:00	2	2	Ø	100.0%	0		0.0%	0		0.0%	00:00:08	00:00:06	00:06:01	00:03:16	00:00:06	00:00:06
	15:00:00	4	4	Ø	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:07	00:08:14	00:02:48	00:00:09	00:00:09
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:09	00:00:09	00:01:55	00:01:55	00:00:09	00:00:09
	17:00:00	1	1	Ø	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:10	00:00:10	00:11:07	00:11:07	00:00:10	00:00:10
	18:00:00	2	1	()	50.0%	0		0.0%	1	(X)	50.0%	00:00:15	00:00:11	00:03:14	00:03:14	00:00:18	00:00:23
HotelRealPalacio		9	9	②	100.0%	0		0.0%	0	②	0.0%	00:00:15	00:00:07	00:11:27	00:03:38	00:00:08	00:00:08
	11:00:00	3	3	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:07	00:02:01	00:01:24	00:00:07	00:00:07
	12:00:00	2	2	②	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:05	00:11:27	00:04:21	00:00:06	00:00:06
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:06:42	00:06:42	00:00:23	00:00:23
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	S	0.0%	00:00:04	00:00:04	00:04:42	00:04:42	00:00:05	00:00:05
	18:00:00	2	2	Ø	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:08	00:00:06	00:05:27	00:03:53	00:00:06	00:00:06
HotelRealParque		11	11		100.0%	0		0.0%	0	②	0.0%	00:00:24	00:00:09	00:03:52	00:01:43	00:00:17	00:00:17
	10:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:08	00:01:07	00:01:07	00:01:39	00:01:39
	12:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	S	0.0%	00:00:09	00:00:07	00:02:26	00:01:33	00:00:07	00:00:07
	15:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:02:17	00:01:32	00:00:14	00:00:14
	17:00:00	2	2		100.0%	0		0.0%	0	S	0.0%	00:00:06	00:00:04	00:02:32	00:01:26	00:00:04	00:00:04
	18:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:24	00:00:14	00:03:52	00:02:13	00:00:10	00:00:10
27-07-2018			0			0										00.00.10	
2. 0. 20.0		43									7.0%	00:00:15	00-00-08	00:10:40	00:03:05	00:00:10	00:00:12
GrdRealVillaltalia		43	39		90.7%	1	②	2.3%	3	⊘	7.0%	00:00:15	00:00:08	00:10:40 00:10:33	00:03:05	00:00:18	00:00:12
GrdRealVillaltalia	09:00:00	43 13 1			90.7% 69.2%			2.3% 7.7%		∅∅∅	23.1%	00:00:10	00:00:07	00:10:33	00:03:05 00:03:44		
GrdRealVillaltalia		13	39 9	②	90.7% 69.2% 100.0%	1	✓✓	2.3%	3	⊗			00:00:07 00:00:08		00:03:05 00:03:44 00:05:12	00:00:18 00:00:31	00:00:12 00:00:10
GrdRealVillaltalia	09:00:00	13	39 9 1		90.7% 69.2%	1 1 0	⊘	2.3% 7.7% 0.0%	3 3 0	⊗ ⊘ ⊘	23.1% 0.0%	00:00:10 00:00:10	00:00:07 00:00:08 00:00:07	00:10:33 00:09:23	00:03:05 00:03:44	00:00:18 00:00:31 00:00:26	00:00:12 00:00:10 00:00:26
GrdRealVillaltalia	09:00:00 10:00:00 11:00:00	13 1 1 3	39 9 1	() () ()	90.7% 69.2% 100.0% 100.0%	1 1 0	9	2.3% 7.7% 0.0% 0.0% 0.0%	3 3 0 0	⊗ ⊘ ⊘	23.1% 0.0% 0.0% 0.0%	00:00:10 00:00:10 00:00:10 00:00:09	00:00:07 00:00:08 00:00:07 00:00:06	00:10:33 00:09:23 00:03:12 00:03:57	00:03:05 00:03:44 00:05:12 00:03:12 00:02:06	00:00:18 00:00:31 00:00:26 00:00:14 00:00:06	00:00:12 00:00:10 00:00:26 00:00:14 00:00:06
GrdRealVillaltalia	09:00:00 10:00:00 11:00:00 12:00:00	13 1 1 3 5	39 9 1 1 3		90.7% 69.2% 100.0% 100.0% 100.0% 20.0%	1 1 0 0 0	9	2.3% 7.7% 0.0% 0.0% 0.0% 20.0%	3 3 0 0 0 3	⊗ ⊘ ⊘ ⊗	23.1% 0.0% 0.0% 0.0% 60.0%	00:00:10 00:00:10 00:00:10 00:00:09 00:00:10	00:00:07 00:00:08 00:00:07 00:00:06 00:00:08	00:10:33 00:09:23 00:03:12 00:03:57 00:00:48	00:03:05 00:03:44 00:05:12 00:03:12 00:02:06 00:00:48	00:00:18 00:00:31 00:00:26 00:00:14 00:00:06 00:01:06	00:00:12 00:00:10 00:00:26 00:00:14 00:00:06 00:00:14
GrdRealVillaltalia	09:00:00 10:00:00 11:00:00 12:00:00 15:00:00	13 1 1 3 5	39 9 1 1 3 1		90.7% 69.2% 100.0% 100.0% 20.0% 100.0%	1 1 0 0 0 0		2.3% 7.7% 0.0% 0.0% 0.0% 20.0%	3 3 0 0 0 3 0		23.1% 0.0% 0.0% 0.0% 60.0%	00:00:10 00:00:10 00:00:10 00:00:09 00:00:10 00:00:06	00:00:07 00:00:08 00:00:07 00:00:06 00:00:08 00:00:04	00:10:33 00:09:23 00:03:12 00:03:57 00:00:48 00:10:33	00:03:05 00:03:44 00:05:12 00:03:12 00:02:06 00:00:48 00:07:03	00:00:18 00:00:31 00:00:26 00:00:14 00:00:06 00:01:06 00:00:05	00:00:12 00:00:10 00:00:26 00:00:14 00:00:06 00:00:14 00:00:05
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Service Performance Report

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RealResidencia		2	2	Ø	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:10	00:00:10	00:02:09	00:01:31	00:00:10	00:00:10
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HotelRealOeiras		1	0	(S)	0.0%	0	②	0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:08	00:00:00
	13:00:00	1	0		0.0%	0		0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:08	00:00:00
HotelRealPalacio		2	2	②	100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:04:41	00:03:53	00:00:06	00:00:06
	16:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:04:41	00:04:41	00:00:06	00:00:06
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:03:05	00:03:05	00:00:05	00:00:05
HotelRealParque		2	0	(S)	0.0%	1	(S)	50.0%	1	(3)	50.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:49	00:00:00
	13:00:00	2	0	8	0.0%	1	8	50.0%	1	8	50.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:49	00:00:00
30-07-2018		71	59	<u>()</u>	83.1%	5	Ø	7.0%	7	②	9.9%	00:00:15	00:00:07	00:13:34	00:03:21	00:00:20	00:00:16
GrdRealVillaltalia		26	20	()	76.9%	4	8	15.4%	2	Ø	7.7%	00:00:11	00:00:07	00:06:49	00:02:55	00:00:27	00:00:24
	09:00:00	1	1		100.0%	0	Ø	0.0%	0		0.0%	00:00:08	00:00:08	00:00:56	00:00:56	00:00:09	00:00:09
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:05:27	00:05:27	00:00:05	00:00:05
	11:00:00	4	3	()	75.0%	1	8	25.0%	0	Ø	0.0%	00:00:10	00:00:05	00:03:42	00:02:08	00:00:07	00:00:05
	12:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:05	00:04:04	00:01:48	00:00:05	00:00:05
	13:00:00	5	3	()	60.0%	1	8	20.0%	1	8	20.0%	00:00:11	00:00:07	00:03:41	00:03:02	00:00:44	00:00:45
	16:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:04:16	00:03:18	00:00:30	00:00:30
	17:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:03:20	00:01:34	00:00:09	00:00:09
	18:00:00	6	3	()	50.0%	2	8	33.3%	1	8	16.7%	00:00:10	00:00:06	00:06:49	00:06:01	00:00:54	00:01:07
HotelRealOeiras		24	18		75.0%	1	Ø	4.2%	5	(20.8%	00:00:15	00:00:08	00:08:30	00:03:25	00:00:24	00:00:16
	09:00:00	3	1	(33.3%	1	(S)	33.3%	1	8	33.3%	00:00:15	00:00:12	00:02:07	00:02:07	00:00:49	00:00:08
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:02:07	00:02:07	00:00:22	00:00:22
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:01:02	00:01:02	00:00:04	00:00:04
	12:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:08:30	00:05:51	00:00:12	00:00:12
	13:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:08	00:04:50	00:03:50	00:00:08	00:00:08
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:02:44	00:02:44	00:00:04	00:00:04
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:03	00:00:03	00:01:01	00:01:01	00:00:03	00:00:03
	16:00:00	7	3	(3)	42.9%	0		0.0%	4	8	57.1%	00:00:15	00:00:10	00:05:16	00:03:41	00:00:45	00:01:00
	17:00:00	3	3	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:06	00:06:25	00:03:15	00:00:07	00:00:07
	18:00:00	3	3	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:05	00:08:14	00:04:08	00:00:05	00:00:05
HotelRealPalacio		11	11		100.0%	0	Ø	0.0%	0		0.0%	00:00:12	00:00:07	00:04:39	00:02:53	00:00:07	00:00:07
	09:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:07	00:02:40	00:02:00	00:00:10	00:00:10
	11:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:12	00:03:51	00:03:51	00:00:12	00:00:12
	14:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:04	00:03:53	00:02:36	00:00:04	00:00:04
	14.00.00		_	_	/ 0												
		4	4		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:06	00:04:03	00:02:36	00:00:06	00:00:06
	15:00:00 15:00:00	4 2	4 2	Ø	100.0% 100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:06 00:00:06	00:04:03 00:04:39	00:02:36 00:04:06	00:00:06	00:00:06

Service Performance Report

	11:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:06	00:03:32	00:02:19	00:00:06	00:00:06
	12:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:11	00:13:34	00:13:34	00:00:11	00:00:11
	14:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:04:35	00:04:35	00:00:09	00:00:09
	15:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:01:21	00:01:21	00:00:06	00:00:06
	16:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:13	00:00:12	00:05:50	00:05:30	00:00:12	00:00:12
	17:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:00:43	00:00:43	00:00:05	00:00:05
RealResidencia	17.00.00	-				-				Ø				00:07:51	00:07:51	00:00:06	00:00:06
iteaiitesideiicia	16:00:00	1	1		100.0% 100.0%	0	Ø	0.0% 0.0%	0	S	0.0% 0.0%	00:00:06 00:00:06	00:00:06 00:00:06	00:07:51	00:07:51	00:00:06	00:00:06
31-07-2018	10.00.00	·	· ·									00:00:15		00:07:48	00:02:42	00:00:20	00:00:13
GrdRealVillaltalia		82	59	()	72.0% 83.9%	4	O	4.9% 6.5%	19	⊗	23.2%	00:00:15	00:00:08	00:07:40	00:02:42	00:00:23	00:00:13
Orantean viniantana	09:00:00	31 2	26		100.0%	2 0		0.0%	3	9	9.7% 0.0%	00:00:10	00:00:07 00:00:06	00:01:53	00:01:14	00:00:06	00:00:06
	10:00:00	6	6		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:03:26	00:02:18	00:00:20	00:00:20
	12:00:00	1	1	Ø	100.0%	0	O	0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:03:20	00:02:10	00:00:09	00:00:20
		7				1			1								
	13:00:00		5		71.4%	·		14.3%			14.3%	00:00:10	00:00:07	00:02:35	00:01:47	00:00:19	00:00:05
	14:00:00	6	3		50.0%	1		16.7%	2	8	33.3%	00:00:10	00:00:07	00:05:01	00:03:46	00:00:53	00:00:20
	15:00:00	3	3		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:05:10	00:04:06	00:00:17	00:00:17
	16:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:10	00:00:06	00:03:46	00:03:27	00:00:09	00:00:09
	17:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:10	00:00:07	00:03:49	00:02:22	00:00:18	00:00:18
	18:00:00	1	1	Ø	100.0%	0		0.0%	0	9	0.0%	00:00:04	00:00:04	00:00:27	00:00:27	00:00:05	00:00:05
HotelRealOeiras		15	13	Ø	86.7%	0	Ø	0.0%	2	0	13.3%	00:00:15	80:00:00	00:07:37	00:02:15	00:00:09	00:00:10
	10:00:00	6	6		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:08	00:07:37	00:02:23	00:00:09	00:00:09
	12:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:04:20	00:02:27	00:00:14	00:00:14
	13:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:02:02	00:02:02	00:00:10	00:00:10
	15:00:00	2	0		0.0%	0		0.0%	2	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:04	00:00:00
	16:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:02:14	00:02:14	00:00:10	00:00:10
	17:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:03:27	00:02:13	00:00:14	00:00:14
	18:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:01:12	00:01:12	00:00:04	00:00:04
HotelRealPalacio		18	9		50.0%	0	Ø	0.0%	9	(S)	50.0%	00:00:15	00:00:07	00:05:59	00:03:28	00:00:11	00:00:14
	10:00:00	2	2		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:05:59	00:03:28	00:00:36	00:00:36
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:04:01	00:04:01	80:00:00	80:00:00
	15:00:00	10	1	8	10.0%	0	Ø	0.0%	9	8	90.0%	00:00:06	00:00:06	00:01:32	00:01:32	00:00:09	00:00:06
	16:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:04:27	00:04:26	00:00:08	00:00:08
	18:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:07	00:04:24	00:03:16	00:00:07	00:00:07
HotelRealParque		11	8		72.7%	0		0.0%	3	(27.3%	00:00:15	00:00:10	00:07:48	00:02:58	00:00:13	00:00:16
	09:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:04:09	00:04:09	00:00:09	00:00:09
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:00:45	00:00:45	00:00:06	00:00:06
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:07:48	00:04:54	00:00:04	00:00:04
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:03:07	00:03:07	00:00:30	00:00:30
	15:00:00	4	1	(3)	25.0%	0		0.0%	3	8	75.0%	00:00:15	00:00:14	00:02:41	00:02:41	00:00:10	00:00:27
	16:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:02:32	00:01:36	00:00:23	00:00:23
RealResidencia		7	3	(3)	42.9%	2		28.6%	2	(28.6%	00:00:15	00:00:12	00:06:00	00:03:10	00:01:05	00:00:08
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:12	00:02:35	00:02:35	00:00:07	00:00:07
		•	-		0.0%	2	8	50.0%	2	S	50.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:01:48	00:00:00
	15:00:00	4	0		0.076		_		_	1		1 22.300					
	15:00:00 16:00:00	4	0					0.0%	0		0.0%	00:00:09	00:00:09	00:00:56	00:00:56	00:00:09	00:00:09
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:00:56	00:00:56	00:00:09	00:00:09
04 00 2049		1	1	Ø	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:08	00:00:08	00:06:00	00:06:00	00:00:08	00:00:08
01-08-2018 GrdRealVillaltalia	16:00:00	1	1	Ø	100.0%	0											

Service Performance Report

	10:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:06	00:05:47	00:02:11	00:00:10	00:00:10
	11:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:04	00:03:32	00:02:11	00:00:10	00:00:10
	12:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:03:32	00:03:32	00:00:14	00:00:14
	14:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:03:42	00:07:10	00:00:14	00:00:14
	16:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:10	00:03:42	00:03:42	00:00:20	00:00:20
		·				1		25.0%		Ø							
	17:00:00	2	3		75.0%	-		0.0%	0	9	0.0%	00:00:10	00:00:07	00:07:31	00:03:29	00:00:10	00:00:11
Hatal Basil Osinas	18:00:00		2		100.0%	0			0		0.0%	00:00:10	00:00:08	00:03:03	00:02:06	00:02:01	
HotelRealOeiras	00.00.00	16	16	⊘	100.0%	0		0.0%	0	⊘	0.0%	00:00:15	00:00:09	00:11:27	00:03:44	00:00:11	00:00:11
	09:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:03:40	00:02:06	00:00:04	00:00:04
	10:00:00	1	1	Ø	100.0%	0		0.0%	0	9	0.0%	00:00:14	00:00:14	00:03:32	00:03:32	00:00:14	00:00:14
	11:00:00	3	3	9	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:10	00:00:07	00:09:23	00:05:38	00:00:07	00:00:07
	12:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:11	00:11:27	00:06:39	00:00:12	00:00:12
	13:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:01:54	00:01:54	00:00:09	00:00:09
	15:00:00	2	2	Ø	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:03:41	00:02:48	00:00:16	00:00:16
	16:00:00	3	3	Ø	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:01:52	00:01:34	00:00:13	00:00:13
	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:12	00:01:14	00:01:14	00:00:23	00:00:23
	18:00:00	1	1		100.0%	0		0.0%	0		0.0%	80:00:00	00:00:08	00:08:26	00:08:26	00:00:08	80:00:00
HotelRealPalacio		9	7		77.8%	1	<u>()</u>	11.1%	1	0	11.1%	00:00:14	00:00:07	00:04:56	00:03:02	00:00:07	00:00:07
	09:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:03	00:00:03	00:03:11	00:03:11	00:00:04	00:00:04
	11:00:00	1	0	8	0.0%	1	8	100.0%	0		0.0%	00:00:11	00:00:11	00:00:00	00:00:00	00:00:11	00:00:00
	12:00:00	2	1	(1)	50.0%	0		0.0%	1	8	50.0%	00:00:10	00:00:10	00:04:25	00:04:25	00:00:06	00:00:10
	13:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:04:48	00:04:48	00:00:06	00:00:06
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:04:56	00:04:56	00:00:07	00:00:07
	17:00:00	2	2	②	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:05	00:00:04	00:01:44	00:01:09	00:00:04	00:00:04
	18:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:14	00:00:14	00:01:34	00:01:34	00:00:14	00:00:14
HotelRealParque		10	10		100.0%	0	②	0.0%	0	②	0.0%	00:00:15	00:00:08	00:07:44	00:02:29	00:00:11	00:00:11
	09:00:00	1	1		100.0%	0		0.0%	0	②	0.0%	00:00:04	00:00:04	00:01:08	00:01:08	00:00:04	00:00:04
	10:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:05	00:07:44	00:03:45	00:00:05	00:00:05
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:01:12	00:01:12	00:00:21	00:00:21
	14:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:06:04	00:03:59	00:00:26	00:00:26
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:01:16	00:01:16	00:00:05	00:00:05
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	S	0.0%	00:00:08	00:00:08	00:01:14	00:01:14	00:00:08	00:00:08
	18:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:00:45	00:00:45	00:00:04	00:00:04
RealResidencia		2	2		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:08	00:02:58	00:02:34	00:00:08	00:00:08
	10:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:02:11	00:02:11	00:00:05	00:00:05
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:10	00:02:58	00:02:58	00:00:10	00:00:10
02-08-2018		45	43		95.6%	0		0.0%	2		4.4%	00:00:15	00:00:08	00:11:45	00:03:18	00:00:11	00:00:11
GrdRealVillaltalia		16	16	O	100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:07	00:09:03	00:04:19	00:00:15	00:00:15
	10:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:02:39	00:02:39	00:00:05	00:00:05
	11:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:07	00:08:02	00:04:41	00:00:12	00:00:12
	13:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:09:03	00:09:03	00:00:31	00:00:31
	14:00:00	3	3		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:04:12	00:02:24	00:00:24	00:00:24
	15:00:00	2	2	Ø	100.0%	0		0.0%	0		0.0%	00:00:10	00:00:08	00:05:54	00:03:47	00:00:18	00:00:18
	16:00:00	5	5		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:07	00:07:41	00:04:52	00:00:11	00:00:10
	18:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:07	00:06:18	00:04:02	00:00:08	00:00:11
HotelRealOeiras	13.00.00													00:07:50	00:02:50	00:00:10	00:00:11
notenteal Oell as	14:00:00	11 2	9 2		81.8% 100.0%	0		0.0% 0.0%	2	⊗	18.2% 0.0%	00:00:15 00:00:07	00:00:09 00:00:07	00:07:50	00:02:30	00:00:10	00:00:07
				9			Ø			9							
	15:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:11	00:02:16	00:01:34	00:00:14	00:00:14

Service Performance Report

						-			_								
	16:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:04:21	00:04:21	00:00:06	00:00:06
	17:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:02:51	00:02:51	00:00:24	00:00:24
	18:00:00	2	2		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:03:02	00:02:20	00:00:08	00:00:08
	19:00:00	2	0	8	0.0%	0		0.0%	2	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:04	00:00:00
HotelRealPalacio		3	3		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:09	00:05:40	00:03:11	00:00:09	00:00:09
	11:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:06	00:05:40	00:03:17	00:00:06	00:00:06
	12:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:13	00:02:59	00:02:59	00:00:13	00:00:13
HotelRealParque		13	13		100.0%	0	②	0.0%	0	②	0.0%	00:00:15	00:00:07	00:11:45	00:02:27	00:00:09	00:00:09
	09:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:01:04	00:01:04	00:00:07	00:00:07
	10:00:00	2	2		100.0%	0	S	0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:11:45	00:07:01	00:00:06	00:00:06
	11:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:01:31	00:01:10	00:00:13	00:00:13
	12:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:04:32	00:02:46	00:00:13	00:00:13
	14:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:11	00:00:06	00:03:26	00:01:50	00:00:07	00:00:07
	16:00:00	2	2		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:08	00:01:29	00:01:09	00:00:08	00:00:08
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:01:05	00:01:05	00:00:05	00:00:05
RealResidencia		2	2		100.0%	0	②	0.0%	0	②	0.0%	00:00:08	00:00:06	00:03:32	00:02:29	00:00:06	00:00:06
	10:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:03	00:00:03	00:01:26	00:01:26	00:00:03	00:00:03
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:03:32	00:03:32	00:00:08	00:00:08
03-08-2018		56	53		94.6%	1		1.8%	2	②	3.6%	00:00:15	00:00:08	00:18:26	00:04:06	00:00:15	00:00:16
GrdRealVillaltalia		20	19		95.0%	0	Ø	0.0%	1	Ø	5.0%	00:00:10	00:00:07	00:16:10	00:03:57	00:00:22	00:00:23
	09:00:00	2	2		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:00:55	00:00:47	00:00:07	00:00:07
	10:00:00	2	2		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:06:05	00:04:48	00:00:10	00:00:10
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:06	00:16:10	00:06:28	00:00:12	00:00:12
	12:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:04:14	00:02:28	00:00:15	00:00:15
	13:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:06	00:11:08	00:03:58	00:00:11	00:00:11
	14:00:00	5	5		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:09:26	00:02:45	00:00:11	00:00:11
	16:00:00	3	2		66.7%	0		0.0%	1	8	33.3%	00:00:10	00:00:08	00:13:29	00:08:20	00:01:23	00:02:00
	17:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:01:01	00:01:01	00:00:18	00:00:18
HotelRealOeiras		15	13		86.7%	1		6.7%	1		6.7%	00:00:15	00:00:08	00:18:26	00:05:19	00:00:10	00:00:10
	10:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:04	00:01:35	00:01:18	00:00:05	00:00:05
	13:00:00	3	2	(1)	66.7%	0		0.0%	1	8	33.3%	00:00:15	00:00:08	00:04:47	00:02:48	00:00:10	00:00:12
	14:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:05:45	00:04:56	00:00:13	00:00:13
	15:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:06:45	00:05:04	00:00:07	00:00:07
	16:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:11	00:12:57	00:12:57	00:00:11	00:00:11
	17:00:00	4	3		75.0%	1		25.0%	0	Ø	0.0%	00:00:10	00:00:08	00:18:26	00:08:53	00:00:08	00:00:07
	18:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:01:15	00:01:15	00:00:24	00:00:24
HotelRealPalacio	.0.00.00	7	7		100.0%	0	②	0.0%	0		0.0%	00:00:15	00:00:09	00:04:54	00:02:41	00:00:11	00:00:11
	09:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:04:54	00:04:54	00:00:06	00:00:06
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:03	00:00:03	00:01:27	00:01:27	00:00:04	00:00:04
	13:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:01:42	00:01:42	00:00:05	00:00:05
	14:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:01:18	00:01:18	00:00:03	00:00:07
	16:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:04:23	00:04:23	00:00:20	00:00:20
	17:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:04:23	00:04:23	00:00:18	00:00:18
HotelRealParque	17.00.00													00:02:40	00:02:52	00:00:18	00:00:18
i loteineairai que	09:00:00	13 1	13 1		100.0% 100.0%	0		0.0% 0.0%	0		0.0% 0.0%	00:00:15 00:00:15	00:00:10 00:00:13	00:16:27	00:03:56	00:00:14	00:00:14
		0			#DIV/0!	0											
	10:00:00		0			0		#DIV/0!	0		#DIV/0!	00:00:15	00:00:15	00:00:00	00:00:00	00:00:00	00:00:00
	11:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:16:27	00:09:26	00:00:23	00:00:23
	12:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:02	00:00:02	00:04:46	00:04:46	00:00:03	00:00:03

Service Performance Report

	42.00.00	2	2		100.00/	0		0.00/			0.00/	00.00.44	00-00-10	00.00.00	00.04.50	00-00-10	00.00.40
	13:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:14	00:00:10	00:02:08	00:01:50	00:00:10	00:00:10
	14:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:11	00:00:07	00:07:48	00:04:23	00:00:07	00:00:07
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:12	00:00:12	00:01:08	00:01:08	00:00:12	00:00:12
	16:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:11	00:00:08	00:01:45	00:01:35	80:00:00	00:00:08
	17:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:12	00:05:51	00:05:51	00:00:23	00:00:23
RealResidencia		1	1		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:02:52	00:02:52	00:00:05	00:00:05
	09:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:02:52	00:02:52	00:00:05	00:00:05
04-08-2018		47	18	8	38.3%	2	Ø	4.3%	27	8	57.4%	00:00:15	00:00:07	00:11:15	00:04:27	00:00:16	00:00:06
GrdRealVillaltalia		13	2	(S)	15.4%	1		7.7%	10	(3)	76.9%	00:00:10	00:00:08	00:05:30	00:03:12	00:00:19	00:00:07
	10:00:00	4	1		25.0%	0		0.0%	3		75.0%	00:00:05	00:00:05	00:05:30	00:05:30	00:00:14	00:00:05
	13:00:00	3	0	(X)	0.0%	1	(X)	33.3%	2	8	66.7%	00:00:10	00:00:10	00:00:00	00:00:00	00:00:38	00:00:00
	14:00:00	5	0	8	0.0%	0		0.0%	5		100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:13	00:00:00
	15:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:09	00:00:09	00:00:53	00:00:53	00:00:09	00:00:09
HotelRealOeiras		20	11		55.0%	1	②	5.0%	8	(3)	40.0%	00:00:15	00:00:07	00:11:15	00:05:32	00:00:18	00:00:06
	10:00:00	6	2	8	33.3%	0	Ø	0.0%	4	8	66.7%	00:00:05	00:00:04	00:05:57	00:05:44	00:00:20	00:00:04
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:11:15	00:11:15	00:00:04	00:00:04
	12:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:05	00:08:42	00:06:24	00:00:05	00:00:05
	13:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:05	00:07:55	00:06:10	00:00:05	00:00:05
	14:00:00	6	1	8	16.7%	1	8	16.7%	4	8	66.7%	00:00:15	00:00:12	00:02:31	00:02:31	00:00:33	00:00:08
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:00:35	00:00:35	00:00:09	00:00:09
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:10	00:03:23	00:03:23	00:00:10	00:00:10
HotelRealPalacio		2	2		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:06	00:01:50	00:01:42	00:00:06	00:00:06
	10:00:00	2	2	Ø	100.0%	0		0.0%	0		0.0%	00:00:07	00:00:06	00:01:50	00:01:42	00:00:06	00:00:06
HotelRealParque		8	2	8	25.0%	0		0.0%	6	8	75.0%	00:00:10	00:00:07	00:03:23	00:03:21	00:00:12	00:00:07
	10:00:00	7	1	8	14.3%	0		0.0%	6	8	85.7%	00:00:04	00:00:04	00:03:23	00:03:23	00:00:12	00:00:04
	15:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:03:19	00:03:19	00:00:10	00:00:10
RealResidencia		4	1	(S)	25.0%	0		0.0%	3	(S)	75.0%	00:00:04	00:00:04	00:02:44	00:02:44	00:00:13	00:00:04
	10:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:02:44	00:02:44	00:00:04	00:00:04
	11:00:00	3	0	S	0.0%	0		0.0%	3	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:16	00:00:00
06-08-2018		57	55		96.5%	1		1.8%	1		1.8%	00:00:15	00:00:08	00:17:45	00:04:02	00:00:14	00:00:12
GrdRealVillaltalia				3		0	3		1	Ø		00:00:10		00:07:44	00:04:19	00:00:10	00:00:09
	09:00:00	16	15		93.8% 100.0%	0		0.0%	0	Ø	6.3% 0.0%	00:00:09	00:00:07 00:00:09	00:07:35	00:07:35	00:00:09	00:00:09
	10:00:00	1	0	(X)	0.0%	0		0.0%	1	(X)	100.0%	00:00:10	00:00:10	00:00:00	00:00:00	00:00:11	00:00:00
	11:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:05:05	00:05:05	00:00:18	00:00:18
	12:00:00	3	3	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:06	00:04:02	00:03:27	00:00:11	00:00:11
	13:00:00	2	2	Ø	100.0%	0		0.0%	0		0.0%	00:00:10	00:00:07	00:07:44	00:05:32	00:00:11	00:00:11
	14:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:10	00:00:07	00:04:00	00:03:32	00:00:12	00:00:12
	15:00:00	2	2	3	100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:04:00	00:04:00	00:00:06	00:00:07
	16:00:00	3	3	9	100.0%	0	0	0.0%	0	3	0.0%	00:00:10	00:00:06	00:04:20	00:03:42	00:00:00	00:00:00
	17:00:00	1	1	9	100.0%	0	O	0.0%	0	Ø	0.0%	00:00:04	00:00:06	00:06:47	00:04:16	00:00:09	00:00:09
	18:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	0	0.0%	00:00:04	00:00:04	00:02:01	00:02:01	00:00:04	00:00:04
Hotol Pool Ocino	10.00.00																
HotelRealOeiras	00.00.00	23	22		95.7%	1		4.3%	0	⊘	0.0%	00:00:15	00:00:09	00:13:45	00:04:21	00:00:19	00:00:15
	09:00:00	3	3		100.0%	0	Ø	0.0%	0	9	0.0%	00:00:15	00:00:07	00:13:45	00:05:54	00:00:09	00:00:09
	10:00:00	4	4	Ø	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:08	00:03:01	00:01:51	00:00:10	00:00:10
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:06:11	00:06:11	00:00:23	00:00:23
	12:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:03:59	00:03:19	00:00:24	00:00:24
	13:00:00	2	2	Ø	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:11	00:08:45	00:07:32	00:00:17	00:00:17
	14:00:00	1	0		0.0%	1		100.0%	0		0.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:01:45	00:00:00

Service Performance Report

	15:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:05	00:04:21	00:02:28	00:00:05	00:00:05
	17:00:00	6	6		100.0%	0		0.0%	0	9	0.0%	00:00:08	00:00:10	00:04:21	00:02:28	00:00:22	00:00:22
		1	-			-				9							
HatalDaalDalaata	19:00:00	·	1		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:12:37	00:12:37	00:00:08	00:00:08
HotelRealPalacio	10.00.00	11	11	Ø	100.0%	0		0.0%	0	O	0.0%	00:00:15	00:00:08	00:17:45	00:04:12	00:00:11	00:00:11
	12:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:04:17	00:03:36	00:00:20	00:00:20
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:09	00:00:09	00:06:54	00:06:54	00:00:09	00:00:09
	14:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:15	00:00:09	00:17:45	00:04:36	00:00:12	00:00:12
	17:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:09	00:00:05	00:03:17	00:02:37	00:00:05	00:00:05
	18:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:05:29	00:05:29	00:00:08	80:00:00
HotelRealParque		7	7	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:05:34	00:02:11	00:00:15	00:00:15
	10:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:00:45	00:00:45	00:00:06	00:00:06
	11:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:00:50	00:00:43	00:00:28	00:00:28
	12:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:02:47	00:02:47	00:00:04	00:00:04
	15:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:05:34	00:05:34	00:00:05	00:00:05
	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:12	00:02:41	00:02:41	00:00:23	00:00:23
	18:00:00	1	1		100.0%	0		0.0%	0		0.0%	80:00:00	80:00:00	00:02:05	00:02:05	80:00:00	00:00:08
07-08-2018		54	50	②	92.6%	1	②	1.9%	3	②	5.6%	00:00:15	00:00:07	00:13:50	00:02:39	00:00:10	00:00:10
GrdRealVillaltalia		19	17	②	89.5%	0	②	0.0%	2	0	10.5%	00:00:10	00:00:06	00:13:50	00:03:37	00:00:08	00:00:08
	09:00:00	2	0	×	0.0%	0		0.0%	2		100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:11	00:00:00
	10:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:09	00:00:09	00:01:44	00:01:44	00:00:09	00:00:09
	11:00:00	3	3	Ø	100.0%	0		0.0%	0		0.0%	00:00:07	00:00:05	00:07:59	00:04:39	00:00:05	00:00:05
	12:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:03	00:00:03	00:00:27	00:00:27	00:00:04	00:00:04
	13:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:04:22	00:04:22	00:00:24	00:00:24
	14:00:00	3	3	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:08:52	00:03:18	00:00:12	00:00:12
	15:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:04	00:03:27	00:03:10	00:00:04	00:00:04
	16:00:00	5	5	Ø	100.0%	0		0.0%	0		0.0%	00:00:09	00:00:07	00:13:50	00:04:01	00:00:07	00:00:07
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:04:34	00:04:34	00:00:06	00:00:06
HotelRealOeiras		16	15	Ø	93.8%	1		6.3%	0	②	0.0%	00:00:15	00:00:08	00:06:26	00:02:13	00:00:12	00:00:12
	09:00:00	2	1	()	50.0%	1	8	50.0%	0	Ø	0.0%	00:00:15	00:00:06	00:05:36	00:05:36	00:00:10	00:00:18
	10:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:00:50	00:00:40	00:00:22	00:00:22
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:03:19	00:01:54	00:00:06	00:00:06
	12:00:00	3	3	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:07	00:01:15	00:00:58	00:00:10	00:00:10
	15:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:11	00:00:07	00:02:41	00:01:48	00:00:07	00:00:07
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:01:47	00:01:47	00:00:23	00:00:23
	18:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:06:26	00:03:32	00:00:12	00:00:12
HotelRealPalacio		7	7	②	100.0%	0	②	0.0%	0	②	0.0%	00:00:15	00:00:09	00:02:46	00:02:02	00:00:13	00:00:13
	10:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:12	00:02:46	00:02:46	00:00:38	00:00:38
	11:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:01:48	00:01:26	00:00:12	00:00:12
	14:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:02:27	00:02:15	00:00:05	00:00:05
	15:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:02:38	00:02:38	00:00:08	00:00:08
HotelRealParque		11	10		90.9%	0		0.0%	1	②	9.1%	00:00:15	00:00:07	00:03:55	00:01:44	00:00:08	00:00:08
-	11:00:00	3	3	Ø	100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:03:55	00:02:04	00:00:05	00:00:05
		0	2		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:06	00:00:42	00:00:32	00:00:06	00:00:06
	12:00:00	2	_														
	12:00:00 13:00:00	1	0	(X)	0.0%	0		0.0%	1		100.0%	00:00:00	00:00:00	00:00:00	00:00:00	80:00:00	00:00:00
				⊗	0.0% 100.0%	0	Ø	0.0%	0	S	0.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:08	00:00:00
	13:00:00	1	0	8													
RealResidencia	13:00:00 15:00:00	1	0	⊗	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:07	00:02:55	00:02:22	00:00:09	00:00:09

Service Performance Report

08-08-2018		72	62		86.1%	4		5.6%	6		8.3%	00:00:16	00:00:07	00:13:32	00:03:02	00:00:13	00:00:09
GrdRealVillaltalia		24	20	0	83.3%	2	O	8.3%	2	Ø	8.3%	00:00:10	00:00:06	00:07:14	00:02:44	00:00:15	00:00:09
	09:00:00	2	2		100.0%	0	Ø	0.0%	0		0.0%	00:00:10	00:00:07	00:03:51	00:02:26	00:00:13	00:00:13
	10:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:08	00:00:06	00:02:54	00:02:10	00:00:07	00:00:07
	11:00:00	3	2		66.7%	0	Ø	0.0%	1	8	33.3%	00:00:10	00:00:07	00:02:27	00:01:48	00:00:10	00:00:14
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:03	00:00:03	00:02:57	00:02:57	00:00:03	00:00:03
	14:00:00	8	5	(1)	62.5%	2	(X)	25.0%	1	(1)	12.5%	00:00:10	00:00:07	00:07:14	00:03:03	00:00:28	00:00:09
	15:00:00	3	3		100.0%	0	Ø	0.0%	0	②	0.0%	00:00:09	00:00:06	00:04:04	00:02:14	00:00:05	00:00:05
	16:00:00	2	2		100.0%	0	Ø	0.0%	0	②	0.0%	00:00:05	00:00:04	00:04:58	00:04:08	00:00:04	00:00:04
	17:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:03:48	00:03:48	00:00:07	00:00:07
	18:00:00	1	1	Ø	100.0%	0	S	0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:03:17	00:03:17	00:00:27	00:00:27
HotelRealOeiras		30	27	Ø	90.0%	1	②	3.3%	2		6.7%	00:00:16	00:00:07	00:08:55	00:03:02	00:00:10	00:00:09
	09:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:10	00:08:55	00:08:55	00:00:10	00:00:10
	10:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:14	00:00:11	00:07:12	00:03:45	00:00:11	00:00:11
	11:00:00	2	2		100.0%	0	Ø	0.0%	0		0.0%	00:00:06	00:00:05	00:05:03	00:03:44	00:00:05	00:00:05
	12:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:06:56	00:02:55	00:00:11	00:00:11
	13:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:06	00:00:05	00:02:52	00:02:07	00:00:05	00:00:05
	14:00:00	9	7	(1)	77.8%	0	S	0.0%	2	8	22.2%	00:00:16	00:00:08	00:07:44	00:02:10	00:00:12	00:00:12
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:11	00:00:11	00:01:00	00:01:00	00:00:11	00:00:11
	16:00:00	2	2		100.0%	0	Ø	0.0%	0	②	0.0%	00:00:15	00:00:07	00:03:52	00:02:38	00:00:12	00:00:12
	17:00:00	3	2	(1)	66.7%	1	(33.3%	0	Ø	0.0%	00:00:07	00:00:06	00:06:20	00:04:40	00:00:17	00:00:06
	18:00:00	3	3		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:05	00:05:39	00:03:05	00:00:06	00:00:06
HotelRealPalacio		8	6		75.0%	0	②	0.0%	2	(S)	25.0%	00:00:08	00:00:06	00:03:50	00:02:16	00:00:06	00:00:06
	09:00:00	3	1	8	33.3%	0	Ø	0.0%	2	8	66.7%	00:00:06	00:00:06	00:03:00	00:03:00	00:00:06	00:00:06
	10:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:04	00:03:50	00:02:40	00:00:04	00:00:04
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	80:00:00	00:00:08	00:02:21	00:02:21	80:00:00	00:00:08
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	②	0.0%	00:00:06	00:00:06	00:01:33	00:01:33	00:00:06	00:00:06
	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:01:18	00:01:18	00:00:07	00:00:07
HotelRealParque		10	9	②	90.0%	1	0	10.0%	0	②	0.0%	00:00:15	00:00:08	00:13:32	00:04:14	00:00:24	00:00:09
	09:00:00	3	2		66.7%	1	×	33.3%	0		0.0%	00:00:15	00:00:10	00:02:05	00:02:03	00:01:00	00:00:12
	12:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:13:32	00:13:32	00:00:05	00:00:05
	13:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:04	00:02:09	00:01:40	00:00:05	00:00:05
	16:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	80:00:00	00:03:16	00:02:43	00:00:12	00:00:12
	17:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:07	00:07:05	00:05:50	00:00:07	00:00:07
09-08-2018		58	53	②	91.4%	2	②	3.4%	3	②	5.2%	00:00:15	00:00:07	00:14:53	00:02:45	00:00:17	00:00:16
GrdRealVillaltalia		18	17	Ø	94.4%	0	Ø	0.0%	1	Ø	5.6%	00:00:10	00:00:07	00:05:53	00:02:54	00:00:14	00:00:15
	09:00:00	5	4	U)	80.0%	0	Ø	0.0%	1	8	20.0%	00:00:10	00:00:07	00:02:56	00:02:17	00:00:24	00:00:28
	10:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:05:11	00:02:58	00:00:14	00:00:14
	12:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:05	00:05:24	00:02:59	00:00:06	00:00:06
	13:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:03:38	00:02:24	00:00:12	00:00:12
	15:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:05:53	00:04:15	00:00:12	00:00:12
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:03	00:00:03	00:04:10	00:04:10	00:00:04	00:00:04
	17:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:03:32	00:03:32	00:00:23	00:00:23
	18:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:03	00:00:03	00:01:25	00:01:25	00:00:03	00:00:03
HotelRealOeiras		19	19	②	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:11:15	00:03:00	00:00:11	00:00:11
	09:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:11	00:00:08	00:01:15	00:00:44	00:00:08	00:00:08
	10:00:00	4	4		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:07	00:03:20	00:01:30	00:00:09	00:00:09
	11:00:00	4	4		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:09:38	00:05:32	00:00:16	00:00:16

Service Performance Report

	40.00.00	0			400.00/	•		0.00/			0.00/	00.00.45	00.00.40	00.04.40	00.00.54	00.00.40	00.00.40
	12:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:04:42	00:02:51	00:00:19	00:00:19
	14:00:00	1	1		100.0%	0	Ø	0.0%	0	0	0.0%	00:00:09	00:00:09	00:00:57	00:00:57	00:00:10	00:00:10
	15:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	0	0.0%	00:00:08	00:00:04	00:05:37	00:02:24	00:00:05	00:00:05
	16:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	0	0.0%	00:00:07	00:00:06	00:01:47	00:01:44	00:00:06	00:00:06
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:15	00:00:12	00:11:15	00:11:15	00:00:23	00:00:23
HotelRealPalacio		10	7	0	70.0%	1	()	10.0%	2	8	20.0%	00:00:15	00:00:07	00:05:50	00:01:37	00:00:12	00:00:16
	09:00:00	4	2	U)	50.0%	0		0.0%	2	8	50.0%	00:00:15	00:00:11	00:00:45	00:00:31	00:00:14	00:00:23
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:03	00:00:03	00:00:20	00:00:20	00:00:03	00:00:03
	14:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:02:27	00:02:27	00:00:04	00:00:04
	15:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:00:40	00:00:40	00:00:44	00:00:44
	16:00:00	1	0	(3)	0.0%	1	S	100.0%	0		0.0%	00:00:02	00:00:02	00:00:00	00:00:00	00:00:02	00:00:00
	17:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:05:50	00:03:25	00:00:06	00:00:06
HotelRealParque		8	7	②	87.5%	1		12.5%	0	②	0.0%	00:00:15	00:00:07	00:02:39	00:01:21	00:00:42	00:00:30
	10:00:00	2	1		50.0%	1		50.0%	0		0.0%	00:00:03	00:00:03	00:02:01	00:02:01	00:01:04	00:00:03
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:12	00:01:15	00:01:15	00:00:49	00:00:49
	12:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:06	00:01:28	00:01:02	00:01:05	00:01:05
	15:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:00:54	00:00:54	00:00:08	00:00:08
	18:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:07	00:02:39	00:01:30	00:00:10	00:00:10
RealResidencia		3	3	②	100.0%	0		0.0%	0	②	0.0%	00:00:15	00:00:10	00:14:53	00:06:29	00:00:17	00:00:17
	10:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:14:53	00:07:44	00:00:22	00:00:22
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:03:57	00:03:57	00:00:08	00:00:08
10-08-2018		35	34	②	97.1%	1		2.9%	0	②	0.0%	00:00:15	00:00:07	00:23:02	00:03:32	00:00:12	80:00:00
GrdRealVillaltalia		10	10	②	100.0%	0	②	0.0%	0	②	0.0%	00:00:10	00:00:05	00:10:11	00:03:33	00:00:06	00:00:06
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:06	00:03:13	00:02:00	00:00:10	00:00:10
	12:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:04	00:01:25	00:01:12	00:00:05	00:00:05
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:06:22	00:06:22	00:00:14	00:00:14
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:04:31	00:04:31	00:00:04	00:00:04
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:10:11	00:10:11	00:00:04	00:00:04
	17:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:04	00:05:52	00:03:30	00:00:04	00:00:04
	18:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:01:03	00:01:03	00:00:04	00:00:04
HotelRealOeiras		12	11	Ø	91.7%	1	②	8.3%	0	②	0.0%	00:00:15	00:00:06	00:23:02	00:05:16	00:00:19	00:00:06
	09:00:00	3	3		100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:07:06	00:03:42	00:00:06	00:00:06
	10:00:00	3	3		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:05	00:23:02	00:10:28	00:00:05	00:00:05
	11:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:05	00:06:23	00:03:47	00:00:05	00:00:05
	14:00:00	2	2	②	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:02:47	00:02:04	00:00:07	00:00:07
	16:00:00	1	0	8	0.0%	1	8	100.0%	0	Ø	0.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:02:43	00:00:00
HotelRealPalacio		7	7	②	100.0%	0		0.0%	0	②	0.0%	00:00:15	00:00:10	00:02:58	00:02:04	00:00:16	00:00:16
	09:00:00	1	1	Ø	100.0%	0		0.0%	0	②	0.0%	00:00:07	00:00:07	00:02:44	00:02:44	00:00:07	00:00:07
	10:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:01:07	00:01:07	00:00:05	00:00:05
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:02:58	00:02:36	00:00:22	00:00:22
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:01:06	00:01:06	00:00:06	00:00:06
	15:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:15	00:02:35	00:02:35	00:00:15	00:00:15
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:01:46	00:01:46	00:00:34	00:00:34
					100.0%	•		0.0%	0		0.0%	00:00:06	00:00:05	00:03:13	00:02:09	00:00:05	00:00:05
HotelRealParque		5	5		100.0%	U											
HotelRealParque	10:00:00	5	5 1		100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:02:20	00:02:20	00:00:05	00:00:05
HotelRealParque	10:00:00			_					0		0.0%	00:00:05 00:00:04	00:00:05 00:00:04	00:02:20 00:03:13	00:02:20 00:03:13	00:00:05 00:00:05	00:00:05 00:00:05
HotelRealParque		1	1	Ø	100.0%	0		0.0%									

Service Performance Report

						_											
	18:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:02:25	00:02:25	00:00:06	00:00:06
RealResidencia		1	1	Ø	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:03	00:00:03	00:01:43	00:01:43	00:00:04	00:00:04
	11:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:03	00:00:03	00:01:43	00:01:43	00:00:04	00:00:04
11-08-2018		17	13	<u></u>	76.5%	1		5.9%	3	(S)	17.6%	00:00:13	00:00:06	00:07:54	00:03:14	00:00:09	00:00:06
GrdRealVillaltalia		12	9		75.0%	1		8.3%	2	(2)	16.7%	00:00:10	00:00:05	00:07:54	00:03:10	00:00:10	00:00:05
	09:00:00	0	0		#DIV/0!	0		#DIV/0!	0		#DIV/0!	00:00:10	00:00:10	00:00:00	00:00:00	00:00:00	00:00:00
	10:00:00	3	2		66.7%	0		0.0%	1		33.3%	00:00:06	00:00:04	00:07:35	00:06:51	00:00:17	00:00:10
	11:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:06	00:03:16	00:01:44	00:00:06	00:00:06
	12:00:00	1	0	8	0.0%	1		100.0%	0		0.0%	00:00:10	00:00:10	00:00:00	00:00:00	00:00:34	00:00:00
	13:00:00	2	1		50.0%	0		0.0%	1		50.0%	00:00:04	00:00:04	00:01:57	00:01:57	00:00:04	00:00:04
	15:00:00	4	4		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:07:54	00:02:22	00:00:04	00:00:04
HotelRealOeiras		2	2	②	100.0%	0	②	0.0%	0	②	0.0%	00:00:13	00:00:09	00:05:00	00:02:56	00:00:09	00:00:09
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:05:00	00:05:00	00:00:05	00:00:05
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:13	00:00:13	00:00:52	00:00:52	00:00:13	00:00:13
HotelRealPalacio		3	2		66.7%	0	②	0.0%	1	(S)	33.3%	00:00:06	00:00:06	00:07:07	00:03:48	00:00:05	00:00:06
	10:00:00	1	1	②	100.0%	0		0.0%	0	②	0.0%	00:00:06	00:00:06	00:07:07	00:07:07	00:00:06	00:00:06
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:00:29	00:00:29	00:00:06	00:00:06
	13:00:00	1	0	8	0.0%	0	Ø	0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:04	00:00:00
13-08-2018		59	54	②	91.5%	3		5.1%	2		3.4%	00:00:15	00:00:08	00:10:39	00:03:09	00:00:11	00:00:09
GrdRealVillaltalia		11	11	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:07:01	00:02:33	00:00:09	00:00:09
	09:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:10	00:00:55	00:00:55	00:00:10	00:00:10
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:01:26	00:01:26	00:00:16	00:00:16
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:06	00:07:01	00:03:57	00:00:10	00:00:10
	13:00:00	1	1	②	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:09	00:00:07	00:01:35	00:01:08	00:00:09	00:00:09
	14:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:06	00:04:11	00:04:01	00:00:06	00:00:06
	15:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:03:04	00:01:34	00:00:10	00:00:10
	17:00:00	1	1	②	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:05:22	00:05:22	00:00:06	00:00:06
HotelRealOeiras		23	21		91.3%	2		8.7%	0	②	0.0%	00:00:15	00:00:08	00:09:12	00:03:06	00:00:10	00:00:10
	09:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:03	00:00:03	00:08:32	00:08:32	00:00:03	00:00:03
	10:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:11	00:00:07	00:05:03	00:03:12	00:00:07	00:00:07
	11:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:03	00:00:03	00:09:12	00:07:12	00:00:04	00:00:04
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:00:57	00:00:57	00:00:08	00:00:08
	14:00:00	5	4	()	80.0%	1	8	20.0%	0	Ø	0.0%	00:00:14	00:00:08	00:05:18	00:02:45	00:00:08	00:00:08
	15:00:00	7	6	Ø	85.7%	1	(1)	14.3%	0	Ø	0.0%	00:00:15	00:00:08	00:06:15	00:02:41	00:00:11	00:00:12
	16:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:13	00:01:56	00:01:47	00:00:26	00:00:26
	17:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:07	00:00:51	00:00:38	00:00:11	00:00:11
HotelRealPalacio		12	10		83.3%	0		0.0%	2	(3)	16.7%	00:00:15	00:00:07	00:05:43	00:03:12	00:00:09	00:00:08
	09:00:00	4	2		50.0%	0		0.0%	2	8	50.0%	00:00:07	00:00:06	00:02:46	00:02:05	00:00:11	00:00:06
	11:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:01:46	00:01:46	00:00:22	00:00:22
	12:00:00	3	3	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:07	00:04:54	00:03:11	00:00:07	00:00:07
	14:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:05:43	00:05:43	00:00:06	00:00:06
	15:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:04:27	00:04:27	00:00:07	00:00:07
	17:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:04:27	00:02:44	00:00:04	00:00:04
	18:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:02:44	00:03:31	00:00:07	00:00:07
HotelRealParque	10.00.00													00:03:31	00:03:48	00:00:15	00:00:07
noteintean arque	09:00:00	13	12 3		92.3% 100.0%	0		7.7% 0.0%	0	⊘	0.0% 0.0%	00:00:15 00:00:09	00:00:08 00:00:08	00:10:39	00:03:46	00:00:15	00:00:08
	10:00:00	1	1	9	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:09	00:00:08	00:10:39	00:06:46	00:00:08	00:00:08
	12:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:01:10	00:01:10	80:00:00	80:00:00

Service Performance Report

14-08-2018 GrdRealVillaltalia HotelRealOeiras	13:00:00 15:00:00 17:00:00 18:00:00 11:00:00 12:00:00 14:00:00 15:00:00 17:00:00 11:00:00 11:00:00 11:00:00 11:00:00 11:00:00 11:00:00 11:00:00 11:00:00 11:00:00 11:00:00	1 3 2 2 62 20 7 1 1 1 3 1 6 26 2 3 3 2 2 2 2	1 3 2 1 46 12 4 0 1 1 3 1 2 20 2 3 3 2 1		100.0% 100.0% 100.0% 50.0% 74.2% 60.0% 57.1% 0.0% 100.0% 100.0% 100.0% 33.3% 76.9% 100.0% 100.0%	0 0 0 1 4 3 2 0 0 0 0 0 0 1 1 1		0.0% 0.0% 0.0% 50.0% 50.0% 6.5% 15.0% 28.6% 0.0% 0.0% 0.0% 0.0% 16.7% 3.8% 0.0%	0 0 0 0 11 5 1 1 0 0 0 0 3 4	9 9 8 8 9 9 9 9	0.0% 0.0% 0.0% 0.0% 17.7% 25.0% 14.3% 100.0% 0.0% 0.0% 50.0%	00:00:05 00:00:05 00:00:15 00:00:19 00:00:10 00:00:00 00:00:10 00:00:04 00:00:06 00:00:03 00:00:10	00:00:05 00:00:08 00:00:06 00:00:11 00:00:08 00:00:06 00:00:05 00:00:00 00:00:04 00:00:05 00:00:05 00:00:07 00:00:09	00:01:18 00:09:32 00:02:22 00:02:04 00:16:32 00:03:33 00:00:33 00:00:16 00:00:38 00:01:55 00:01:23 00:01:30 00:12:06	00:01:18 00:05:22 00:01:42 00:02:04 00:03:09 00:01:10 00:01:24 00:00:00 00:00:16 00:00:38 00:01:00 00:01:23 00:01:24 00:04:19	00:00:06 00:00:10 00:00:06 00:00:50 00:00:17 00:00:17 00:00:07 00:00:07 00:00:25 00:00:04 00:00:05 00:00:04 00:00:39 00:00:23	00:00:06 00:00:10 00:00:06 00:00:04 00:00:15 00:00:11 00:00:07 00:00:00 00:00:25 00:00:04 00:00:27 00:00:27
14-08-2018 GrdRealVillaltalia HotelRealOeiras	17:00:00 18:00:00 18:00:00 11:00:00 12:00:00 14:00:00 15:00:00 17:00:00 10:00:00 11:00:00 12:00:00 15:00:00 16:00:00	2 2 62 20 7 1 1 1 3 1 6 26 2 3 3 2 2 2	2 1 46 12 4 0 1 1 3 1 2 20 2 3 3 2 1		100.0% 50.0% 74.2% 60.0% 57.1% 0.0% 100.0% 100.0% 100.0% 33.3% 76.9% 100.0%	0 1 4 3 2 0 0 0 0 0 1 1 1 0		0.0% 50.0% 6.5% 15.0% 28.6% 0.0% 0.0% 0.0% 0.0% 0.0% 16.7% 3.8%	0 0 11 5 1 1 0 0 0 0 3	8 8 8 9 9 9 8 8	0.0% 0.0% 17.7% 25.0% 14.3% 100.0% 0.0% 0.0% 0.0% 50.0%	00:00:09 00:00:15 00:00:19 00:00:10 00:00:00 00:00:00 00:00:04 00:00:04 00:00:06 00:00:03 00:00:10	00:00:06 00:00:11 00:00:08 00:00:06 00:00:05 00:00:00 00:00:04 00:00:05 00:00:03 00:00:07	00:02:22 00:02:04 00:16:32 00:03:33 00:00:00 00:00:16 00:00:38 00:01:55 00:01:23 00:01:30	00:01:42 00:02:04 00:03:09 00:01:10 00:01:24 00:00:00 00:00:16 00:00:38 00:01:00 00:01:23 00:01:24	00:00:06 00:00:50 00:00:17 00:00:17 00:00:07 00:00:07 00:00:25 00:00:04 00:00:05 00:00:04	00:00:06 00:00:04 00:00:15 00:00:11 00:00:07 00:00:00 00:00:25 00:00:04 00:00:05 00:00:04
14-08-2018 GrdRealVillaltalia HotelRealOeiras	18:00:00 11:00:00 12:00:00 13:00:00 14:00:00 17:00:00 10:00:00 11:00:00 12:00:00 15:00:00 16:00:00 16:00:00	2 62 20 7 1 1 1 3 1 6 26 2 3 3 2 2 2	1 46 12 4 0 1 1 3 1 2 20 2 3 3 2 1		50.0% 74.2% 60.0% 57.1% 0.0% 100.0% 100.0% 100.0% 33.3% 76.9% 100.0%	1 4 3 2 0 0 0 0 1 1 0 0		50.0% 6.5% 15.0% 28.6% 0.0% 0.0% 0.0% 0.0% 16.7% 3.8%	0 11 5 1 0 0 0 0 0 3 4		0.0% 17.7% 25.0% 14.3% 100.0% 0.0% 0.0% 0.0% 50.0%	00:00:15 00:00:19 00:00:10 00:00:10 00:00:00 00:00:10 00:00:04 00:00:06 00:00:03 00:00:10	00:00:11 00:00:08 00:00:06 00:00:05 00:00:00 00:00:04 00:00:05 00:00:03 00:00:07	00:02:04 00:16:32 00:03:33 00:03:33 00:00:00 00:00:16 00:00:38 00:01:55 00:01:23 00:01:30	00:02:04 00:03:09 00:01:10 00:01:24 00:00:00 00:00:16 00:00:38 00:01:00 00:01:23 00:01:24	00:00:50 00:00:17 00:00:17 00:00:07 00:00:07 00:00:25 00:00:04 00:00:05 00:00:04 00:00:39	00:00:04 00:00:15 00:00:11 00:00:07 00:00:00 00:00:25 00:00:04 00:00:05 00:00:04 00:00:27
14-08-2018 GrdRealVillaltalia HotelRealOeiras	11:00:00 12:00:00 13:00:00 14:00:00 15:00:00 16:00:00 17:00:00 10:00:00 12:00:00 14:00:00 15:00:00 16:00:00	62 20 7 1 1 1 3 1 6 26 2 3 3 2 2	46 12 4 0 1 1 3 1 2 20 2 3 3 2 1		74.2% 60.0% 57.1% 0.0% 100.0% 100.0% 100.0% 33.3% 76.9% 100.0%	4 3 2 0 0 0 0 1 1 1 0 0		6.5% 15.0% 28.6% 0.0% 0.0% 0.0% 0.0% 0.0% 16.7%	11 5 1 1 0 0 0 0 0 3 4	8 8 9 9 9 8 8	17.7% 25.0% 14.3% 100.0% 0.0% 0.0% 0.0% 50.0%	00:00:19 00:00:10 00:00:10 00:00:00 00:00:10 00:00:04 00:00:06 00:00:03 00:00:10	00:00:08 00:00:06 00:00:05 00:00:00 00:00:08 00:00:04 00:00:05 00:00:03 00:00:07	00:16:32 00:03:33 00:00:00 00:00:16 00:00:38 00:01:55 00:01:23 00:01:30	00:03:09 00:01:10 00:01:24 00:00:00 00:00:16 00:00:38 00:01:00 00:01:23 00:01:24	00:00:17 00:00:17 00:00:07 00:00:07 00:00:25 00:00:04 00:00:05 00:00:04 00:00:39	00:00:15 00:00:11 00:00:07 00:00:00 00:00:25 00:00:04 00:00:05 00:00:04 00:00:27
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HotelRealOeiras	15:00:00 16:00:00 17:00:00 09:00:00 10:00:00 11:00:00 12:00:00 14:00:00 15:00:00	3 1 6 26 2 3 3 2 2 2	3 1 2 20 2 3 3 2		100.0% 100.0% 33.3% 76.9% 100.0%	0 0 1 1 0		0.0% 0.0% 16.7% 3.8%	0 0 3 4	⊘	0.0% 0.0% 50.0%	00:00:06 00:00:03 00:00:10	00:00:05 00:00:03 00:00:07	00:01:55 00:01:23 00:01:30	00:01:00 00:01:23 00:01:24	00:00:05 00:00:04 00:00:39	00:00:05 00:00:04 00:00:27
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HotelRealOeiras	09:00:00 10:00:00 11:00:00 12:00:00 14:00:00 15:00:00 16:00:00	6 26 2 3 3 2 2 2 2	2 20 2 3 3 2		33.3% 76.9% 100.0%	1 1 0	⊗	16.7% 3.8%	3	⊗	50.0%	00:00:10	00:00:07	00:01:30	00:01:24	00:00:39	00:00:27
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	10:00:00 11:00:00 12:00:00 14:00:00 15:00:00	3 3 2 2 2	3 3 2 1	Ø	100.0%	0		0.0%	0			00:00:19	00.00.09				00.00.20
	11:00:00 12:00:00 14:00:00 15:00:00 16:00:00	3 2 2 2	3 2 1	Ø							0.0%	00:00:11	00:00:09	00:07:10	00:04:52	00:00:10	00:00:10
	12:00:00 14:00:00 15:00:00 16:00:00	2 2 2	2		100.0%			0.0%	0	②	0.0%	00:00:12	00:00:07	00:11:10	00:04:04	00:00:08	00:00:08
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	16:00:00				50.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:19	00:00:13	00:11:44	00:11:44	00:00:13	00:00:07
		-	2	②	100.0%	0	②	0.0%	0	②	0.0%	00:00:15	80:00:00	00:05:31	00:04:06	00:00:12	00:00:12
	17:00:00	5	5	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:12	80:00:00	00:12:06	00:04:01	00:00:08	80:00:00
	11.00.00	6	1	8	16.7%	1	(S)	16.7%	4	8	66.7%	00:00:15	00:00:11	00:03:35	00:03:35	00:01:06	00:03:52
	18:00:00	1	1	②	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:10	00:00:10	00:02:15	00:02:15	00:00:10	00:00:10
HotelRealPalacio		10	8	<u>()</u>	80.0%	0		0.0%	2	(3)	20.0%	00:00:15	00:00:07	00:16:32	00:04:26	00:00:09	00:00:09
	09:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:00:25	00:00:25	00:00:05	00:00:05
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:02:39	00:02:39	00:00:05	00:00:05
	12:00:00	1	1	②	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:01:54	00:01:54	00:00:19	00:00:19
	13:00:00	3	2	(1)	66.7%	0	Ø	0.0%	1	8	33.3%	00:00:04	00:00:04	00:16:32	00:09:25	00:00:06	00:00:04
	14:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:03:35	00:03:23	00:00:15	00:00:15
	17:00:00	2	1	(1)	50.0%	0	Ø	0.0%	1	8	50.0%	00:00:06	00:00:06	00:04:55	00:04:55	00:00:04	00:00:06
HotelRealParque		6	6		100.0%	0		0.0%	0	②	0.0%	00:00:15	00:00:09	00:02:45	00:01:24	00:00:11	00:00:11
	10:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:00:54	00:00:42	00:00:15	00:00:15
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:08	00:02:24	00:01:50	00:00:08	00:00:08
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:02:45	00:02:45	00:00:09	00:00:09
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:11	00:00:11	00:00:38	00:00:38	00:00:11	00:00:11
15-08-2018		21	20		95.2%	1		4.8%	0		0.0%	00:00:15	00:00:08	00:06:55	00:03:10	00:00:10	00:00:09
GrdRealVillaltalia		4	3	0	75.0%	1	(S)	25.0%	0	②	0.0%	00:00:10	00:00:08	00:01:50	00:01:19	00:00:20	00:00:12
	12:00:00	1	1	②	100.0%	0		0.0%	0	②	0.0%	00:00:07	00:00:07	00:01:44	00:01:44	00:00:07	00:00:07
	14:00:00	3	2	1	66.7%	1	8	33.3%	0	Ø	0.0%	00:00:10	00:00:08	00:01:50	00:01:07	00:00:24	00:00:15
HotelRealOeiras		8	8		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:06	00:06:55	00:03:53	00:00:06	00:00:06
	11:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:01:04	00:01:04	00:00:07	00:00:07
	12:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:06:05	00:04:27	00:00:06	00:00:06
	14:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:02:52	00:02:52	00:00:06	00:00:06
	15:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:04:24	00:04:24	00:00:08	00:00:08
	16:00:00	3	3	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:07	00:06:55	00:04:37	00:00:07	00:00:07
HotelRealPalacio		1	1		100.0%	0		0.0%	0	②	0.0%	00:00:15	00:00:10	00:01:20	00:01:20	00:00:20	00:00:20
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:01:20	00:01:20	00:00:20	00:00:20
HotelRealParque		4	4		100.0%	0		0.0%	0	②	0.0%	00:00:11	00:00:09	00:06:29	00:04:00	00:00:09	00:00:09

Service Performance Report

	11:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:04:40	00:03:49	00:00:08	00:00:08
	14:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:11	00:06:29	00:06:29	00:00:11	00:00:11
	16:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:09	00:00:23	00:00:20	00:00:09	00:00:11
RealResidencia	10.00.00		-		100.0%					Ø		00:00:09		00:04:13	00:02:46	00:00:08	00:00:08
realresidentia	10:00:00	4 1	4 1		100.0%	0		0.0% 0.0%	0	O	0.0% 0.0%	00:00:08	00:00:08 00:00:08	00:03:00	00:03:00	00:00:08	00:00:08
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:04:13	00:04:13	00:00:07	00:00:07
	12:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:08	00:01:38	00:01:38	00:00:08	00:00:07
	15:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:02:13	00:02:13	00:00:09	00:00:09
16-08-2018	10.00.00	79	73		92.4%	2	O	2.5%	3	②	3.8%	00:00:15	00:00:08	00:20:15	00:03:07	00:00:13	00:00:11
GrdRealVillaltalia		14	13		92.9%	0	O	0.0%	0	O	0.0%	00:00:10	00:00:07	00:08:21	00:02:20	00:00:12	00:00:09
	10:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:06	00:07:59	00:06:02	00:00:07	00:00:07
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:06	00:02:07	00:01:27	00:00:06	00:00:06
	12:00:00	3	3	Ø	100.0%	0		0.0%	0		0.0%	00:00:06	00:00:04	00:08:21	00:03:34	00:00:08	00:00:08
	13:00:00	3	2		66.7%	0		0.0%	0		0.0%	00:00:10	00:00:08	00:01:25	00:01:07	00:00:18	00:00:06
	15:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:00:42	00:00:42	00:00:10	00:00:10
	17:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:02:01	00:00:59	00:00:13	00:00:13
HotelRealOeiras		29	26		89.7%	1		3.4%	2		6.9%	00:00:15	00:00:09	00:08:17	00:03:23	00:00:18	00:00:14
	09:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:00:50	00:00:39	00:00:05	00:00:05
	10:00:00	6	4	()	66.7%	1	(X)	16.7%	1	8	16.7%	00:00:15	00:00:09	00:06:06	00:02:44	00:00:31	00:00:08
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:10	00:02:04	00:02:04	00:00:10	00:00:10
	12:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:06:30	00:04:56	00:00:14	00:00:14
	13:00:00	3	2	()	66.7%	0	Ø	0.0%	1	8	33.3%	00:00:15	00:00:10	00:01:58	00:01:38	00:00:31	00:00:44
	14:00:00	5	5	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:06:43	00:04:04	00:00:11	00:00:11
	15:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:08:17	00:03:58	00:00:15	00:00:15
	16:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:07:43	00:05:43	00:00:18	00:00:18
	18:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:10	00:05:24	00:03:02	00:00:10	00:00:10
HotelRealPalacio		14	13	②	92.9%	1	②	7.1%	0	②	0.0%	00:00:15	00:00:07	00:15:28	00:03:33	00:00:07	00:00:06
	09:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:04:45	00:04:45	00:00:05	00:00:05
	10:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:05	00:15:28	00:06:25	00:00:05	00:00:05
	12:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:03:12	00:03:12	00:00:05	00:00:05
	13:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:09	00:06:44	00:02:41	00:00:09	00:00:09
	14:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:06	00:05:01	00:03:12	00:00:06	00:00:06
	15:00:00	4	3	(1)	75.0%	1	8	25.0%	0		0.0%	00:00:15	00:00:08	00:03:54	00:02:01	00:00:09	00:00:05
HotelRealParque		19	18	②	94.7%	0	②	0.0%	1	②	5.3%	00:00:15	00:00:08	00:20:15	00:02:51	00:00:09	00:00:09
	09:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:10	80:00:00	00:04:20	00:03:36	80:00:00	00:00:08
	10:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:11	00:01:29	00:01:29	00:00:11	00:00:11
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:03:08	00:02:07	00:00:23	00:00:23
	12:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:04	00:01:58	00:01:50	00:00:04	00:00:04
	13:00:00	2	1	(1)	50.0%	0		0.0%	1	8	50.0%	00:00:08	00:00:08	00:02:31	00:02:31	00:00:07	00:00:08
	14:00:00	3	3		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:20:15	00:08:25	00:00:11	00:00:11
	15:00:00	3	3	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:06	00:01:13	00:00:57	00:00:07	00:00:07
	16:00:00	5	5	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:03:02	00:01:23	00:00:10	00:00:10
RealResidencia		3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:05:56	00:03:52	00:00:13	00:00:13
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:04:23	00:04:23	00:00:09	00:00:09
	13:00:00	1	1	Ø	100.0%	0	9	0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:05:56	00:05:56	00:00:08	00:00:08
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:01:17	00:01:17	00:00:22	00:00:22
17-08-2018		43	38	②	88.4%	2	②	4.7%	3	②	7.0%	00:00:15	00:00:09	00:10:19	00:03:02	00:00:16	00:00:13
GrdRealVillaltalia		15	12		80.0%	2		13.3%	1		6.7%	00:00:10	80:00:00	00:10:19	00:02:52	00:00:20	00:00:12

Service Performance Report

	09:00:00	2	0		0.0%	1		50.0%	1		50.0%	00:00:10	00:00:10	00:00:00	00:00:00	00:01:06	00:00:00
	10:00:00	3	2		66.7%	1	S	33.3%	0		0.0%	00:00:10	00:00:10	00:02:00	00:00:00	00:00:18	00:00:16
		1				·				3							
	12:00:00	-	1		100.0%	0		0.0%	0	_	0.0%	00:00:08	00:00:08	00:00:20	00:00:20	00:00:08	00:00:08
	13:00:00	0	0		#DIV/0!	0		#DIV/0!	0		#DIV/0!	00:00:10	00:00:10	00:00:00	00:00:00	00:00:00	00:00:00
	14:00:00	5	5	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:10:19	00:04:22	00:00:12	00:00:12
	15:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:00:19	00:00:12	00:00:12	00:00:12
	16:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:05	00:06:06	00:04:17	00:00:08	00:00:08
HotelRealOeiras		12	10		83.3%	0		0.0%	2	8	16.7%	00:00:15	00:00:11	00:08:09	00:04:06	00:00:14	00:00:14
	09:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:09	00:01:33	00:01:33	00:00:09	00:00:09
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:11	00:02:27	00:02:27	00:00:11	00:00:11
	13:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:12	00:00:12	00:02:01	00:02:01	00:00:12	00:00:12
	14:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:10	00:06:50	00:05:19	00:00:10	00:00:10
	15:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:12	00:00:43	00:00:43	00:00:35	00:00:35
	16:00:00	5	3	()	60.0%	0		0.0%	2	8	40.0%	00:00:15	00:00:12	00:08:09	00:06:08	00:00:14	00:00:12
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:15	00:05:17	00:05:17	00:00:15	00:00:15
HotelRealPalacio		6	6		100.0%	0	②	0.0%	0	②	0.0%	00:00:15	00:00:10	00:04:42	00:02:42	00:00:14	00:00:14
	11:00:00	3	3		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:03:31	00:02:06	00:00:18	00:00:18
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:01:06	00:01:06	00:00:06	00:00:06
	15:00:00	0	0		#DIV/0!	0		#DIV/0!	0		#DIV/0!	00:00:15	00:00:15	00:00:00	00:00:00	00:00:00	00:00:00
	16:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:03	00:00:03	00:04:42	00:04:42	00:00:19	00:00:19
	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:09	00:04:07	00:04:07	00:00:09	00:00:09
HotelRealParque		9	9		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:08:40	00:02:34	00:00:14	00:00:14
•	11:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:08	00:01:44	00:00:58	00:00:08	00:00:08
	12:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:07	00:00:45	00:00:44	00:00:10	00:00:10
	13:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:01:11	00:01:11	00:00:20	00:00:20
	16:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:10	00:08:40	00:04:40	00:00:11	00:00:11
	17:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:02:59	00:02:59	00:00:22	00:00:22
	18:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:06:15	00:06:15	00:00:24	00:00:24
RealResidencia	10.00.00		·			_				⊘				00:03:01	00:01:48	00:00:04	00:00:04
recurrestaction	14:00:00	1	1		100.0% 100.0%	0		0.0% 0.0%	0	Ø	0.0% 0.0%	00:00:08 00:00:08	00:00:06 00:00:06	00:03:01	00:01:48	00:00:04	00:00:04
40.00.0040	14.00.00	·				•			-					00:06:00	00:04:45	00:00:30	00:00:22
18-08-2018 GrdRealVillaltalia		11	7		63.6%	1	Ø	9.1%	3	3		00:00:15	00:00:09	00:05:32	00:04:45	00:00:30	00:00:22
Giukeaivillaitalla	10:00:00	3 1	3		100.0% 100.0%	0	⊘	0.0% 0.0%	0	⊘	0.0% 0.0%	00:00:09 00:00:06	00:00:07 00:00:06	00:03:32	00:04:26	00:00:07	00:00:07
		-	·			0											
	16:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:05:15	00:05:15	00:00:07	00:00:07
HetelD - 10 1	17:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:05:32	00:05:32	00:00:09	00:00:09
HotelRealOeiras	44.00.00	6	2	8	33.3%	1	(S)	16.7%	3	8	50.0%	00:00:15	00:00:10	00:06:00	00:05:20	00:00:48	00:00:58
	11:00:00	2	0	8	0.0%	1		50.0%	1	8	50.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:01:10	00:00:00
	13:00:00	2	1		50.0%	0	Ø	0.0%	1	8	50.0%	00:00:15	00:00:10	00:04:40	00:04:40	00:00:58	00:01:50
	16:00:00	2	1	W	50.0%	0	Ø	0.0%	1	8	50.0%	00:00:07	00:00:07	00:06:00	00:06:00	00:00:17	00:00:07
HotelRealParque		1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:05:46	00:05:46	00:00:09	00:00:09
	13:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:09	00:05:46	00:05:46	00:00:09	00:00:09
RealResidencia		1	1	Ø	100.0%	0	②	0.0%	0	②	0.0%	00:00:06	00:00:06	00:03:28	00:03:28	00:00:06	00:00:06
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:03:28	00:03:28	00:00:06	00:00:06
20-08-2018		65	55	<u></u>	84.6%	3	②	4.6%	7	0	10.8%	00:00:15	00:00:09	00:11:17	00:02:42	00:00:16	00:00:13
GrdRealVillaltalia	1	14	13	Ø	92.9%	0	②	0.0%	1	②	7.1%	00:00:10	00:00:08	00:05:13	00:02:20	00:00:14	00:00:15
	00.00.00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:09	00:03:19	00:01:53	00:00:10	00:00:10
	09:00:00	2	_														
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:05:13	00:05:13	00:00:08	00:00:08

Service Performance Report

	40.00.00	0	0		400.00/			0.00/	0		0.00/	00.00.40	00-00-10	00-04-20	00.02.40	00-00-10	00.00.40
	12:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:10	00:04:36	00:03:40	00:00:10	00:00:10
	14:00:00	2	2		100.0%	0	Ø	0.0%	0	9	0.0%	00:00:10	00:00:07	00:02:44	00:01:36	00:00:14	00:00:14
	15:00:00	2	2		100.0%	0	Ø	0.0%	0		0.0%	00:00:10	00:00:08	00:03:00	00:02:09	00:00:08	00:00:08
	17:00:00	3	2		66.7%	0	Ø	0.0%	1	8	33.3%	00:00:10	00:00:08	00:02:19	00:02:16	00:00:28	00:00:40
	18:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:00:45	00:00:45	00:00:17	00:00:17
HotelRealOeiras		18	14	0	77.8%	1	②	5.6%	3	8	16.7%	00:00:15	00:00:10	00:05:54	00:02:16	00:00:17	00:00:16
	09:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:03	00:00:03	00:04:44	00:04:44	00:00:04	00:00:04
	10:00:00	3	2	W	66.7%	1	8	33.3%	0	Ø	0.0%	00:00:15	00:00:12	00:00:47	00:00:30	00:00:22	00:00:14
	12:00:00	3	3	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:04:40	00:02:22	00:00:35	00:00:35
	14:00:00	3	3	Ø	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:02:22	00:01:55	00:00:09	00:00:09
	16:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:11	00:02:56	00:02:56	00:00:22	00:00:22
	17:00:00	6	3		50.0%	0		0.0%	3	8	50.0%	00:00:09	80:00:00	00:05:54	00:03:09	00:00:09	00:00:08
	18:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:00:45	00:00:45	00:00:20	00:00:20
HotelRealPalacio		15	14	②	93.3%	1		6.7%	0	②	0.0%	00:00:15	00:00:09	00:11:17	00:03:55	00:00:17	00:00:11
	09:00:00	3	3	Ø	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:11	00:06:29	00:02:19	00:00:14	00:00:14
	12:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:10	00:04:03	00:04:02	00:00:10	00:00:10
	13:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:05:11	00:05:11	00:00:09	00:00:09
	14:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:00:40	00:00:40	00:00:04	00:00:04
	15:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:02:59	00:02:20	00:00:20	00:00:20
	17:00:00	5	4	()	80.0%	1	8	20.0%	0	②	0.0%	00:00:15	00:00:09	00:11:17	00:07:00	00:00:27	00:00:07
	18:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:01:24	00:01:24	00:00:04	00:00:04
HotelRealParque		18	14	<u>()</u>	77.8%	1		5.6%	3	(3)	16.7%	00:00:15	00:00:09	00:09:14	00:02:17	00:00:15	00:00:09
	10:00:00	5	3		60.0%	0		0.0%	2	8	40.0%	00:00:10	00:00:09	00:03:00	00:01:57	00:00:08	00:00:09
	11:00:00	5	5	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:09:14	00:02:59	00:00:11	00:00:11
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:02:37	00:02:37	00:00:07	00:00:07
	15:00:00	3	3	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:08	00:02:11	00:01:07	00:00:08	00:00:08
	16:00:00	1	1	Ø	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:01:08	00:01:08	00:00:05	00:00:05
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:03:21	00:03:21	00:00:07	00:00:07
	18:00:00	1	0	(X)	0.0%	1	8	100.0%	0	Ø	0.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:01:41	00:00:00
	19:00:00	1	0	(X)	0.0%	0	Ø	0.0%	1	(X)	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:33	00:00:00
21-08-2018		42	41	②	97.6%	1		2.4%	0	②	0.0%	00:00:15	00:00:09	00:08:02	00:02:59	00:00:12	00:00:12
GrdRealVillaltalia		7	7		100.0%	0		0.0%	0	⊘	0.0%	00:00:10	00:00:08	00:05:48	00:02:47	00:00:11	00:00:11
	11:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:01:38	00:01:28	00:00:06	00:00:06
	13:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:02:43	00:02:43	00:00:06	00:00:06
	15:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:09	00:02:15	00:02:06	00:00:22	00:00:22
	18:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:05:48	00:04:48	00:00:08	00:00:08
HotelRealOeiras		16	15		93.8%	1		6.3%	0	②	0.0%	00:00:15	00:00:08	00:06:37	00:03:02	00:00:11	00:00:11
	10:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:05	00:01:14	00:01:14	00:00:05	00:00:05
	12:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:06:13	00:04:16	00:00:16	00:00:16
	13:00:00	2	1		50.0%	1	S	50.0%	0	Ø	0.0%	00:00:15	00:00:09	00:03:41	00:03:41	00:00:13	00:00:23
	14:00:00	4	4		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:07	00:06:37	00:03:14	00:00:09	00:00:09
	15:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:03:17	00:03:17	00:00:09	00:00:09
	16:00:00	3	3		100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:09	00:05:17	00:03:17	00:00:15	00:00:15
	17:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:13	00:00:09	00:03:19	00:02:40	00:00:13	00:00:15
	18:00:00	2	2	Ø	100.0%	0		0.0%	0	9	0.0%	00:00:06	00:00:06	00:03:56	00:03:02	00:00:06	00:00:06
HotolPoolPoloois	10.00.00																
HotelRealPalacio	00.00.00	4	4		100.0%	0		0.0%	0	②	0.0%	00:00:15	00:00:10	00:07:40	00:03:39	00:00:15	00:00:15
	09:00:00	1	1		100.0%	0		0.0%	0	9	0.0%	00:00:15	00:00:14	00:02:47	00:02:47	00:00:28	00:00:28
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:07:40	00:07:40	00:00:19	00:00:19

Service Performance Report

	12:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:01:20	00:01:20	00:00:06	00:00:06
	13:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:02:50	00:01:20	00:00:07	00:00:07
HotelRealParque	13.00.00		•											00:02:30	00:02:51	00:00:12	00:00:12
motentean arque	09:00:00	15	15		100.0% 100.0%	0		0.0% 0.0%	0		0.0% 0.0%	00:00:15 00:00:12	00:00:09 00:00:12	00:05:51	00:02:51	00:00:12	00:00:12
	10:00:00	3	3	3	100.0%	0	0	0.0%	0	Ø	0.0%	00:00:12	00:00:12	00:03:51	00:03:31	00:00:09	00:00:09
	11:00:00	2	2	9	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:13	00:00:09	00:01:58	00:01:40	00:00:09	00:00:09
	12:00:00	1	1	9	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:13	00:00:10	00:01:36	00:01:40	00:00:18	00:00:18
		3		O			3	0.0%		9	0.0%						
	13:00:00	4	3	O	100.0%	0	O		0	9	0.0%	00:00:09	00:00:08	00:05:23	00:03:49	00:00:07	00:00:07
	15:00:00		4	S	100.0%	0	9	0.0%	0	9		00:00:15	00:00:11	00:05:23	00:02:02	00:00:17	
	16:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:02:32	00:02:32	00:00:05	00:00:05
22-08-2018		52	48	⊘	92.3%	3	Ø	5.8%	1	Ø	1.9%	00:00:15	00:00:08	00:10:36	00:03:07	00:00:21	00:00:15
GrdRealVillaltalia		19	17	Ø	89.5%	1		5.3%	1	②	5.3%	00:00:10	00:00:08	00:10:36	00:03:36	00:00:23	00:00:13
	09:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:09	00:00:36	00:00:36	00:00:09	00:00:09
	10:00:00	4	2	9	50.0%	1		25.0%	1	8	25.0%	00:00:10	00:00:08	00:08:02	00:06:32	00:01:00	00:00:14
	13:00:00	1	1	9	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:08	00:00:08	00:10:36	00:10:36	00:00:08	00:00:08
	14:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:10	00:00:08	00:07:23	00:02:42	00:00:23	00:00:23
	15:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:09	00:00:08	00:07:27	00:02:34	00:00:08	00:00:08
	16:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:07	00:00:06	00:06:05	00:03:06	00:00:06	00:00:06
	17:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:04:38	00:03:22	00:00:18	00:00:18
	18:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	80:00:00	00:02:22	00:02:22	00:00:24	00:00:24
HotelRealOeiras		18	17	Ø	94.4%	1	②	5.6%	0	Ø	0.0%	00:00:15	00:00:09	00:10:01	00:03:08	00:00:20	00:00:15
	10:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:15	00:00:12	00:05:29	00:03:32	00:00:40	00:00:40
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:01:35	00:01:35	00:00:05	00:00:05
	12:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:10:01	00:10:01	00:00:10	00:00:10
	13:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:11	00:02:46	00:02:46	00:00:34	00:00:34
	15:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:04:09	00:02:28	00:00:13	00:00:13
	16:00:00	2	1		50.0%	1	(X)	50.0%	0		0.0%	00:00:15	00:00:10	00:03:23	00:03:23	00:00:54	00:00:06
	17:00:00	5	5		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:05	00:04:21	00:01:57	00:00:05	00:00:05
	18:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:05:12	00:05:12	00:00:06	00:00:06
HotelRealPalacio		6	6	②	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:04:40	00:02:50	00:00:11	00:00:11
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:13	00:01:44	00:01:44	00:00:26	00:00:26
	12:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:00:54	00:00:54	00:00:05	00:00:05
	14:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:10	80:00:00	00:04:27	00:03:16	80:00:00	00:00:08
	15:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:03:08	00:03:08	00:00:06	00:00:06
	18:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:13	00:04:40	00:04:40	00:00:13	00:00:13
HotelRealParque		8	8	②	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:05:16	00:02:20	00:00:23	00:00:23
	10:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:00:02	00:00:02	00:01:36	00:01:36
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:02:02	00:02:02	00:00:20	00:00:20
	12:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:01:11	00:01:11	00:00:09	00:00:09
	15:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:05:16	00:05:16	00:00:05	00:00:05
	17:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:00:56	00:00:40	00:00:07	00:00:07
	18:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:05:03	00:04:25	00:00:20	00:00:20
RealResidencia		1	0	(0.0%	1	(3)	100.0%	0	Ø	0.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:49	00:00:00
		1	0		0.0%	1		100.0%	0	Ø	0.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:49	00:00:00
	16:00:00	'		-													
23-08-2018	16:00:00	51	49	⊘	96.1%	1	②	2.0%	1	②	2.0%	00:00:15	00:00:08	00:15:16	00:03:34	00:00:14	00:00:14
23-08-2018 GrdRealVillaltalia		·		⊘	96.1% 95.0%	1	⊘	2.0% 0.0%	1	⊘	2.0% 5.0%	00:00:15 00:00:10	00:00:08 00:00:07	00:15:16 00:15:16	00:03:34 00:03:33	00:00:14 00:00:12	00:00:14 00:00:12
		51	49														

Service Performance Report

	11:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:08	00:05:04	00:04:11	00:00:17	00:00:17
	12:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:05	00:05:04	00:07:40	00:00:06	00:00:17
	13:00:00	4	4		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:13:10	00:07:40	00:00:07	00:00:07
	14:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:04:06	00:02:12	00:00:12	00:00:07
	15:00:00	3	3		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:05	00:04:00	00:02:20	00:00:12	00:00:12
	16:00:00	2	1		50.0%	0		0.0%	1	8	50.0%	00:00:08	00:00:03	00:00:10	00:04:09	00:00:23	00:00:23
HetelPealOaires	10.00.00		-														00:00:14
HotelRealOeiras	10:00:00	8 1	8		100.0% 100.0%	0		0.0% 0.0%	0	⊘	0.0% 0.0%	00:00:15 00:00:15	00:00:09 00:00:12	00:09:13 00:02:27	00:02:53 00:02:27	00:00:14 00:00:08	00:00:14
		·		Ø	100.0%					Ø	0.0%						00:00:08
	11:00:00	2	2	Ø		0		0.0%	0	Ø		00:00:08	00:00:07	00:09:13	00:05:34	00:00:14	
	12:00:00	1	1	Ø	100.0%	0		0.0%	0	9	0.0%	00:00:08	00:00:08	00:02:20	00:02:20	00:00:08	00:00:08
	13:00:00	2	2		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:04:15	00:03:06	00:00:20	00:00:20
	15:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:00:27	00:00:27	00:00:20	00:00:20
	17:00:00	1	1	Ø	100.0%	0		0.0%	0	9	0.0%	00:00:04	00:00:04	00:00:33	00:00:33	00:00:04	00:00:04
HotelRealPalacio		13	12	Ø	92.3%	1	O	7.7%	0	Ø	0.0%	00:00:15	00:00:09	00:14:37	00:03:53	00:00:16	00:00:17
	09:00:00	1	1		100.0%	0		0.0%	0	9	0.0%	00:00:07	00:00:07	00:03:21	00:03:21	00:00:07	00:00:07
	10:00:00	3	2		66.7%	1	8	33.3%	0	0	0.0%	00:00:15	00:00:08	00:06:26	00:04:39	00:00:11	00:00:10
	11:00:00	1	1	9	100.0%	0		0.0%	0	9	0.0%	00:00:09	00:00:09	00:03:06	00:03:06	00:00:09	00:00:09
	14:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:00:47	00:00:47	00:01:19	00:01:19
	15:00:00	3	3	Ø	100.0%	0	9	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:03:05	00:02:22	00:00:20	00:00:20
	16:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:06	00:14:37	00:05:57	00:00:06	00:00:06
	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:05:00	00:05:00	00:00:07	00:00:07
HotelRealParque		10	10	②	100.0%	0	(0.0%	0	②	0.0%	00:00:15	00:00:10	00:10:22	00:03:45	00:00:15	00:00:15
	09:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:12	00:03:52	00:03:52	00:00:12	00:00:12
	10:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:14	00:00:11	00:02:15	00:02:15	00:00:24	00:00:24
	11:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:06	00:09:51	00:04:44	00:00:06	00:00:06
	14:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:03:07	00:02:22	00:00:14	00:00:14
	15:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:11	00:02:08	00:02:08	00:00:22	00:00:22
	16:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:12	00:03:09	00:03:09	00:00:36	00:00:36
	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:10	00:10:22	00:05:30	80:00:00	00:00:08
24-08-2018		43	41	②	95.3%	1	②	2.3%	1	②	2.3%	00:00:26	80:00:00	00:12:24	00:03:08	00:00:11	00:00:10
GrdRealVillaltalia		19	18		94.7%	1	②	5.3%	0		0.0%	00:00:26	80:00:00	00:08:51	00:03:03	00:00:11	00:00:09
	10:00:00	1	0		0.0%	1	S	100.0%	0		0.0%	00:00:10	00:00:10	00:00:00	00:00:00	00:00:38	00:00:00
	11:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:26	00:00:11	00:05:45	00:03:02	00:00:10	00:00:10
	12:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:08	00:06:48	00:02:47	00:00:09	00:00:09
	13:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:06:57	00:04:37	00:00:06	00:00:06
	14:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:07	00:03:42	00:01:31	00:00:14	00:00:14
	15:00:00	6	6		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:08:51	00:03:50	00:00:09	00:00:09
	16:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:04:28	00:04:28	00:00:06	00:00:06
	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:07	00:02:33	00:02:33	00:00:14	00:00:14
HotelRealOeiras		11	11	②	100.0%	0		0.0%	0	②	0.0%	00:00:15	00:00:07	00:12:24	00:03:23	00:00:08	00:00:08
	09:00:00	2	2		100.0%	0		0.0%	0		0.0%	80:00:00	00:00:08	00:04:25	00:02:48	00:00:08	00:00:08
	10:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:06	00:05:11	00:03:48	00:00:06	00:00:06
	11:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:04	00:01:21	00:01:10	00:00:04	00:00:04
	12:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:12	00:00:08	00:12:24	00:04:31	00:00:10	00:00:10
	13:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:01:31	00:01:31	00:00:04	00:00:04
	15:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:09:06	00:09:06	00:00:08	00:00:08
	40.00.00	1	1		100.0%	0		0.0%	0	S	0.0%	00:00:15	00:00:12	00:00:52	00:00:52	00:00:23	00:00:23
	16:00:00	'	'		100.070	0		0.076			0.070	00.00.13	00.00.12	00.00.02	00.00.52	00.00.23	00.00.20

Service Performance Report

	42.00.00	4			400.00/	0		0.00/	0		0.00/	00-00-45	00.00.40	00.00.27	00.00.27	00.00.20	00.00.20
	13:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:08:37	00:08:37	00:00:38	00:00:38
	15:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:06:37	00:04:41	00:00:16	00:00:16
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:08:12	00:08:12	00:00:09	00:00:09
HotelRealParque		8	7	②	87.5%	0	O	0.0%	1	0	12.5%	00:00:15	00:00:08	00:01:41	00:01:12	00:00:10	00:00:10
	09:00:00	1	0	(3)	0.0%	0	Ø	0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:09	00:00:00
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:00:40	00:00:40	00:00:08	00:00:08
	12:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:01:23	00:01:20	00:00:08	00:00:08
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:01:07	00:01:07	00:00:20	00:00:20
	15:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:00:34	00:00:34	00:00:07	00:00:07
	16:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:09	00:01:41	00:01:40	00:00:09	00:00:09
RealResidencia		1	1	②	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:08	80:00:00	00:02:19	00:02:19	00:00:08	00:00:08
	10:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:08	80:00:00	00:02:19	00:02:19	00:00:08	80:00:00
25-08-2018		37	13	8	35.1%	10	8	27.0%	14	(S)	37.8%	00:00:15	00:00:09	00:09:10	00:03:00	00:00:28	00:00:07
GrdRealVillaltalia		7	3	8	42.9%	2	(S)	28.6%	2	(3)	28.6%	00:00:10	00:00:06	00:04:30	00:03:15	00:00:41	00:00:05
	09:00:00	1	0	8	0.0%	0		0.0%	1		100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:09	00:00:00
	12:00:00	4	1	8	25.0%	2		50.0%	1	(S)	25.0%	00:00:10	00:00:06	00:04:23	00:04:23	00:01:06	00:00:03
	14:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:06	00:04:30	00:02:41	00:00:06	00:00:06
HotelRealOeiras		21	7	8	33.3%	6	(S)	28.6%	8	(3)	38.1%	00:00:15	00:00:09	00:09:10	00:03:36	00:00:22	00:00:08
	10:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:09	00:03:35	00:03:35	00:00:09	00:00:09
	11:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:11	00:03:37	00:03:37	00:00:12	00:00:12
	13:00:00	1	0	8	0.0%	0		0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:03	00:00:00
	15:00:00	3	1	8	33.3%	1	8	33.3%	1	8	33.3%	00:00:15	00:00:10	00:02:05	00:02:05	00:00:39	00:00:06
	16:00:00	15	4	8	26.7%	5	8	33.3%	6	8	40.0%	00:00:15	80:00:00	00:09:10	00:03:59	00:00:21	00:00:07
HotelRealPalacio		2	1	0	50.0%	1	(S)	50.0%	0	②	0.0%	00:00:15	00:00:12	00:00:48	00:00:48	00:00:30	00:00:08
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	80:00:00	80:00:00	00:00:48	00:00:48	00:00:08	00:00:08
	14:00:00	1	0	8	0.0%	1	8	100.0%	0	Ø	0.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:00:52	00:00:00
HotelRealParque		3	1	8	33.3%	0		0.0%	2	(2)	66.7%	00:00:04	00:00:04	00:01:01	00:01:01	00:00:22	00:00:05
	12:00:00	2	1	(1)	50.0%	0		0.0%	1	(X)	50.0%	00:00:04	00:00:04	00:01:01	00:01:01	00:00:08	00:00:05
	16:00:00	1	0	8	0.0%	0		0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:51	00:00:00
RealResidencia		4	1	(3)	25.0%	1	(3)	25.0%	2	(2)	50.0%	00:00:15	00:00:10	00:02:08	00:02:08	00:00:44	00:00:05
	09:00:00	1	0	8	0.0%	0		0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:08	00:00:00
	14:00:00	2	0	8	0.0%	1	8	50.0%	1	(S)	50.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:01:22	00:00:00
	15:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:02:08	00:02:08	00:00:05	00:00:05
27-08-2018		62	54	②	87.1%	3		4.8%	5	②	8.1%	00:00:15	00:00:08	00:09:05	00:02:35	00:00:13	00:00:12
GrdRealVillaltalia		21	18	②	85.7%	1	Ø	4.8%	2	②	9.5%	00:00:10	00:00:07	00:08:41	00:02:23	00:00:14	00:00:07
	09:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:02:13	00:01:28	00:00:08	00:00:08
	10:00:00	5	4	()	80.0%	1	8	20.0%	0	Ø	0.0%	00:00:10	00:00:07	00:04:59	00:03:01	00:00:23	00:00:06
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:04	00:08:41	00:05:20	00:00:04	00:00:04
	12:00:00	4	3	()	75.0%	0		0.0%	1	8	25.0%	00:00:10	00:00:06	00:03:27	00:02:25	00:00:08	00:00:08
	13:00:00	2	1	(1)	50.0%	0	Ø	0.0%	1	(S)	50.0%	00:00:07	00:00:07	00:01:02	00:01:02	00:00:31	00:00:08
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:00:21	00:00:21	00:00:07	00:00:07
	16:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:03:18	00:01:51	00:00:07	00:00:07
	17:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:02:28	00:01:51	00:00:11	00:00:11
HotelRealOeiras		20	17		85.0%	0		0.0%	3	(3)	15.0%	00:00:15	00:00:08	00:09:05	00:03:08	00:00:14	00:00:15
	09:00:00	3	0	8	0.0%	0		0.0%	3	S	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:06	00:00:00
														00.00.07	00.05.00	20.00.04	00.00.04
	10:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:08:27	00:05:02	00:00:04	00:00:04
	10:00:00 11:00:00	2 5	2 5	Ø	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:04	00:00:04	00:08:27	00:05:02	00:00:04	00:00:04

Service Performance Report

	10.00.00		•		400.00/			0.00/			0.00/	00.00.00	00.00.04	00.04.05	00.00.00	22.22.24	00.00.01
	13:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:04	00:04:05	00:03:36	00:00:04	00:00:04
	15:00:00	1	1	Ø	100.0%	0		0.0%	0	9	0.0%	00:00:06	00:00:06	00:02:58	00:02:58	00:00:07	00:00:07
	16:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:07	00:01:57	00:01:29	00:00:19	00:00:19
	17:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:02:09	00:01:57	00:00:18	00:00:18
	18:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:01:46	00:01:46	00:01:27	00:01:27
HotelRealPalacio		5	3	<u>()</u>	60.0%	2	8	40.0%	0		0.0%	00:00:15	00:00:06	00:04:28	00:01:55	00:00:08	00:00:11
	09:00:00	1	1		100.0%	0		0.0%	0		0.0%	80:00:00	80:00:00	00:04:28	00:04:28	80:00:00	00:00:08
	10:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:11	00:00:23	00:00:23	00:00:22	00:00:22
	15:00:00	2	1		50.0%	1		50.0%	0		0.0%	00:00:04	00:00:04	00:00:54	00:00:54	00:00:04	00:00:03
	17:00:00	1	0	8	0.0%	1		100.0%	0		0.0%	00:00:02	00:00:02	00:00:00	00:00:00	00:00:02	00:00:00
HotelRealParque		14	14		100.0%	0		0.0%	0	②	0.0%	00:00:15	00:00:09	00:08:48	00:02:27	00:00:15	00:00:15
	09:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:03:32	00:02:14	00:00:06	00:00:06
	11:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:04:46	00:03:26	00:00:13	00:00:13
	14:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:15	00:00:10	00:02:41	00:01:31	00:00:18	00:00:18
	15:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:08:48	00:03:30	00:00:16	00:00:16
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	②	0.0%	00:00:15	00:00:11	00:01:03	00:01:03	00:00:22	00:00:22
	18:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:00:49	00:00:49	00:00:09	00:00:09
RealResidencia		2	2		100.0%	0	②	0.0%	0	②	0.0%	00:00:08	00:00:05	00:03:58	00:01:47	00:00:08	00:00:08
	14:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:03:58	00:03:58	00:00:07	00:00:07
	18:00:00	1	1	Ø	100.0%	0		0.0%	0	②	0.0%	00:00:08	00:00:04	00:00:49	00:00:42	00:00:08	00:00:08
28-08-2018		51	46		90.2%	2		3.9%	3	②	5.9%	00:00:16	00:00:08	00:13:39	00:02:57	00:00:19	00:00:13
GrdRealVillaltalia		16	14	Ø	87.5%	1		6.3%	1		6.3%	00:00:10	00:00:06	00:13:39	00:03:56	00:00:14	00:00:08
	09:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:01:17	00:01:17	00:00:04	00:00:04
	10:00:00	2	0	8	0.0%	1	8	50.0%	1	8	50.0%	00:00:10	00:00:10	00:00:00	00:00:00	00:00:58	00:00:00
	11:00:00	4	4	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:06	00:03:21	00:02:11	00:00:06	00:00:06
	12:00:00	4	4	Ø	100.0%	0		0.0%	0		0.0%	00:00:10	00:00:07	00:12:23	00:04:41	00:00:09	00:00:09
	14:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:06	00:00:06	00:05:32	00:04:18	00:00:06	00:00:06
	15:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:06	00:01:21	00:01:21	00:00:14	00:00:14
	16:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:08	00:02:43	00:02:43	00:00:17	00:00:17
	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:13:39	00:13:39	00:00:06	00:00:06
HotelRealOeiras		10	8			1		10.0%	1		10.0%	00:00:15	00:00:08	00:09:42	00:03:43	00:00:37	00:00:16
	10:00:00	2	1		50.0%	0		0.0%	1	8	50.0%	00:00:04	00:00:04	00:00:03	00:00:03	00:00:34	00:01:03
	11:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:12	00:00:08	00:02:46	00:02:08	00:00:08	00:00:08
	12:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:05:53	00:05:53	00:00:04	00:00:04
	14:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:01:47	00:01:47	00:00:07	00:00:07
	16:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:09:42	00:09:42	00:00:09	00:00:09
	17:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:03:48	00:03:48	00:00:22	00:00:22
	18:00:00	2	1		50.0%	1	8	50.0%	0	Ø	0.0%	00:00:15	00:00:11	00:04:16	00:04:16	00:02:01	00:00:22
HotelRealPalacio	10.00.00													00:05:55	00:02:29	00:00:08	00:00:07
Tioteinean alacio	10:00:00	8 1	8 1	⊘	100.0% 100.0%	0		0.0% 0.0%	0	⊘	0.0% 0.0%	00:00:15 00:00:15	00:00:07 00:00:12	00:03:35	00:02:25	00:00:23	00:00:23
	12:00:00	2	2	S	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:15	00:00:12	00:02:25	00:02:28	00:00:05	00:00:23
	14:00:00	1	1	O	100.0%	0	O	0.0%	0	0	0.0%	00:00:07	00:00:05	00:02:51	00:02:28	00:00:05	00:00:05
								0.0%		Ø	0.0%	00:00:07					
	15:00:00	2	2		100.0%	0			0				00:00:05	00:05:55	00:03:48	00:00:06	00:00:06
	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:00:58	00:00:58	00:00:07	00:00:07
	18:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:02:23	00:02:23	00:00:05	00:00:05
HotelRealParque	00.00.5	14	13	Ø	92.9%	0	②	0.0%	1	②	7.1%	00:00:16	00:00:09	00:03:14	00:01:23	00:00:19	00:00:17
	09:00:00 10:00:00	3	3	Ø	100.0%	0		0.0%	0	⊘	0.0%	00:00:15 00:00:15	00:00:08	00:01:18	00:00:48	00:00:06	00:00:06 00:00:42
		3	2			0			1				00:00:09	00:02:04	00:01:25	00:00:41	

Service Performance Report

	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:03:14	00:03:14	00:00:08	00:00:08
	12:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:03:14	00:03:14	00:00:21	00:00:21
	13:00:00	3	3		100.0%	0		0.0%	0	Ø	0.0%	00:00:16	00:00:10	00:02:44	00:01:38	00:00:21	00:00:21
	15:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:02:44	00:01:19	00:00:22	00:00:22
	16:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:04	00:00:10	00:00:57	00:00:57	00:00:04	00:00:20
	17:00:00	1	1	3	100.0%	0	0	0.0%	0	9	0.0%	00:00:04	00:00:04	00:00:37	00:00:43	00:00:04	00:00:04
DealDeaidenaic	17.00.00					_											
RealResidencia	10.00.00	3	3		100.0%	0		0.0%	0	⊘	0.0%	00:00:15	00:00:10	00:09:58	00:04:19	00:00:17	00:00:17
	10:00:00	2	2	O	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:15	00:00:10	00:01:55	00:01:29	00:00:20	00:00:20
	18:00:00	·	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:09:58	00:09:58	00:00:10	00:00:10
29-08-2018		63	49	<u>()</u>	77.8%	3	Ø	4.8%	11	8	17.5%	00:00:15	00:00:08	00:06:46	00:02:10	00:00:20	00:00:20
GrdRealVillaltalia	40.00.00	11	8		72.7%	2	(2)	18.2%	1		9.1%	00:00:10	00:00:06	00:06:09	00:02:40	00:00:18	00:00:06
	10:00:00	3	1	8	33.3%	1	8	33.3%	1	8	33.3%	00:00:10	00:00:08	00:03:14	00:03:14	00:00:47	00:00:04
	11:00:00	4	4	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:05	00:04:08	00:02:28	00:00:05	00:00:05
	12:00:00	2	1	•	50.0%	1		50.0%	0	Ø	0.0%	00:00:10	00:00:08	00:06:09	00:06:09	00:00:14	00:00:17
	15:00:00	2	2	Ø	100.0%	0		0.0%	0	9	0.0%	00:00:07	00:00:05	00:01:38	00:01:05	00:00:05	00:00:05
HotelRealOeiras		16	16	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:05:38	00:02:16	00:00:13	00:00:13
	09:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:02:34	00:02:34	00:00:07	00:00:07
	10:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:09	00:01:26	00:01:26	00:00:09	00:00:09
	11:00:00	2	2	Ø	100.0%	0		0.0%	0		0.0%	00:00:08	00:00:06	00:05:38	00:03:16	00:00:06	00:00:06
	12:00:00	2	2		100.0%	0		0.0%	0		0.0%	80:00:00	00:00:06	00:05:26	00:03:17	00:00:06	00:00:06
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:01:23	00:01:23	00:00:06	00:00:06
	15:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:04:36	00:03:03	00:00:32	00:00:32
	16:00:00	4	4		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:02:34	00:01:30	00:00:12	00:00:12
	17:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:08	00:01:33	00:01:07	00:00:16	00:00:16
	18:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:04:46	00:04:46	00:00:11	00:00:11
HotelRealPalacio		10	8	()	80.0%	0	Ø	0.0%	2	8	20.0%	00:00:15	00:00:09	00:02:50	00:01:10	00:00:54	00:01:03
	09:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:12	00:01:11	00:01:11	00:00:24	00:00:24
	10:00:00	1	0	8	0.0%	0	Ø	0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:07	00:00:00
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:01:22	00:01:22	00:00:20	00:00:20
	15:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:06	00:01:20	00:00:45	00:00:06	00:00:06
	17:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	②	0.0%	00:00:15	80:00:00	00:01:28	00:01:04	00:00:16	00:00:16
	18:00:00	3	2	()	66.7%	0	Ø	0.0%	1	8	33.3%	00:00:15	00:00:09	00:02:50	00:01:32	00:02:29	00:03:27
HotelRealParque		23	14	()	60.9%	1	Ø	4.3%	8	(S)	34.8%	00:00:15	00:00:09	00:04:49	00:01:44	00:00:13	00:00:14
	09:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:05	00:00:05	00:00:56	00:00:56	00:00:05	00:00:05
	10:00:00	6	3	()	50.0%	1	8	16.7%	2	8	33.3%	00:00:15	00:00:06	00:02:01	00:01:36	00:00:09	00:00:06
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:01:14	00:01:06	00:00:05	00:00:05
	12:00:00	4	1	8	25.0%	0	Ø	0.0%	3	8	75.0%	00:00:15	00:00:13	00:02:55	00:02:55	00:00:23	00:00:51
	14:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:01:18	00:00:56	00:00:11	00:00:11
	15:00:00	4	2		50.0%	0	Ø	0.0%	2	8	50.0%	00:00:06	00:00:05	00:01:53	00:01:12	00:00:04	00:00:05
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:04:49	00:04:49	00:00:44	00:00:44
	17:00:00	2	1	()	50.0%	0	Ø	0.0%	1	(S)	50.0%	00:00:15	00:00:11	00:03:19	00:03:19	00:00:22	00:00:22
RealResidencia		3	3		100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:04	00:06:46	00:05:04	00:00:04	00:00:04
	10:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:03	00:00:04	00:04:39	00:04:39	00:00:03	00:00:03
	12:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:06:46	00:06:46	00:00:05	00:00:05
					100.0%	0		0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:03:48	00:03:48	00:00:04	00:00:04
	14:00:00	1	1		100.076					_							
30-08-2019	14:00:00								3		5 A0/	00-00-15	00.00.00	00.08.30	00.02.32	00:00:13	00:00:10
30-08-2018 GrdRealVillaltalia	14:00:00	1 56 8	52 8	⊘	92.9%	1 0	⊘	1.8%	3	⊘	5.4% 0.0%	00:00:15 00:00:10	00:00:08 00:00:07	00:08:30 00:08:30	00:02:32 00:02:05	00:00:13 00:00:10	00:00:10 00:00:10

Service Performance Report

	11:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:01:34	00:00:37	00:00:14	00:00:14
	13:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:00:42	00:00:42	00:00:04	00:00:04
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	80:00:00	00:02:50	00:02:50	00:00:17	00:00:17
	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:08:30	00:08:30	00:00:07	00:00:07
HotelRealOeiras		21	17	()	81.0%	1	②	4.8%	3	()	14.3%	00:00:15	00:00:08	00:05:19	00:02:30	00:00:19	00:00:11
	09:00:00	5	5		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:07	00:05:04	00:02:48	00:00:10	00:00:10
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:13	00:02:04	00:01:28	00:00:26	00:00:26
	12:00:00	5	2	8	40.0%	0	Ø	0.0%	3	8	60.0%	00:00:04	00:00:03	00:04:23	00:03:31	00:00:12	00:00:04
	14:00:00	1	1		100.0%	0	Ø	0.0%	0	②	0.0%	00:00:05	00:00:05	00:01:55	00:01:55	00:00:05	00:00:05
	16:00:00	5	5	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:07	00:04:13	00:02:06	00:00:07	00:00:07
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:10	00:00:31	00:00:31	00:00:10	00:00:10
	18:00:00	2	1	()	50.0%	1	8	50.0%	0	Ø	0.0%	00:00:15	00:00:12	00:05:19	00:05:19	00:01:33	00:00:21
HotelRealPalacio		12	12	②	100.0%	0	②	0.0%	0	②	0.0%	00:00:15	00:00:07	00:06:17	00:02:40	00:00:09	00:00:09
	09:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:02:07	00:02:07	00:00:07	00:00:07
	10:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:05:10	00:02:31	00:00:10	00:00:10
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:06:17	00:06:17	00:00:24	00:00:24
	12:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:05	00:02:54	00:02:15	00:00:05	00:00:05
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:10	00:00:47	00:00:47	00:00:10	00:00:10
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:02:59	00:02:59	00:00:05	00:00:05
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	②	0.0%	00:00:06	00:00:04	00:03:21	00:02:14	00:00:06	00:00:06
	18:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:03:28	00:03:28	00:00:08	00:00:08
HotelRealParque		13	13		100.0%	0		0.0%	0	②	0.0%	00:00:15	00:00:09	00:05:19	00:02:31	00:00:11	00:00:11
	09:00:00	2	2		100.0%	0		0.0%	0	②	0.0%	00:00:09	00:00:08	00:03:21	00:02:20	00:00:08	00:00:08
	10:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	②	0.0%	00:00:07	00:00:06	00:05:19	00:03:46	00:00:06	00:00:06
	12:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:13	00:00:09	00:01:54	00:01:26	00:00:09	00:00:09
	13:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:03:47	00:02:56	00:00:22	00:00:22
	14:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	②	0.0%	00:00:08	00:00:08	00:04:54	00:02:48	00:00:08	00:00:08
	17:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:02:41	00:02:22	00:00:16	00:00:16
RealResidencia		2	2		100.0%	0		0.0%	0	②	0.0%	00:00:07	00:00:06	00:04:59	00:03:42	00:00:06	00:00:06
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:04:59	00:04:59	00:00:07	00:00:07
	11:00:00	1	1	②	100.0%	0	Ø	0.0%	0	②	0.0%	00:00:05	00:00:05	00:02:26	00:02:26	00:00:05	00:00:05
31-08-2018		48	42	②	87.5%	4		8.3%	2	②	4.2%	00:00:16	00:00:08	00:07:51	00:02:38	00:00:11	00:00:11
GrdRealVillaltalia		9	8	Ø	88.9%	0	Ø	0.0%	1	0	11.1%	00:00:10	00:00:07	00:06:38	00:03:07	00:00:09	00:00:09
	09:00:00	3	2	()	66.7%	0	Ø	0.0%	1	8	33.3%	00:00:06	00:00:05	00:01:54	00:01:18	00:00:05	00:00:05
	10:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:03:03	00:03:03	00:00:06	00:00:06
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:04:56	00:04:56	00:00:15	00:00:15
	12:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:01:54	00:01:04	00:00:10	00:00:10
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:05:36	00:05:36	00:00:09	00:00:09
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:06	00:06:38	00:06:38	00:00:13	00:00:13
HotelRealOeiras		21	17	<u>()</u>	81.0%	3	<u>()</u>	14.3%	1	②	4.8%	00:00:16	00:00:08	00:07:51	00:03:38	00:00:11	00:00:13
	09:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:06:50	00:06:50	00:00:04	00:00:04
	10:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:03:28	00:03:28	00:00:20	00:00:20
	11:00:00	1	0	8	0.0%	1	8	100.0%	0	Ø	0.0%	00:00:02	00:00:02	00:00:00	00:00:00	00:00:03	00:00:00
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:05:20	00:05:20	00:00:08	00:00:08
		_	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:07	00:06:19	00:04:31	00:00:07	00:00:07
	13:00:00	2			100.070												
	13:00:00 15:00:00	3	3	9	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:05	00:07:51	00:03:07	00:00:04	00:00:04
							Ø	0.0%	0	Ø	0.0%	00:00:07 00:00:16	00:00:05 00:00:10	00:07:51 00:04:22	00:03:07 00:03:10	00:00:04 00:00:18	00:00:04 00:00:18

Service Performance Report

HotelRealPalacio		7	6	②	85.7%	1		14.3%	0	②	0.0%	00:00:15	00:00:09	00:02:59	00:01:35	00:00:14	00:00:08
notontoun didore	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:09	00:02:59	00:02:59	00:00:07	00:00:07
	12:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:01:00	00:01:00	00:00:05	00:00:05
	14:00:00	1	1		100.0%	0		0.0%	0	⊘	0.0%	00:00:15	00:00:11	00:02:09	00:02:09	00:00:22	00:00:22
	15:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:01:23	00:01:23	00:00:07	00:00:07
	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:00:13	00:00:13	00:00:07	00:00:07
	18:00:00	2	1		50.0%	1	(X)	50.0%	0		0.0%	00:00:15	00:00:11	00:00:10	00:00:10	00:00:26	00:00:03
HotelRealParque	10.00.00		•			·								00:03:12	00:01:13	00:00:11	00:00:11
notentean arque	09:00:00	0	11		100.0% #DIV/0!	0		0.0% #DIV/0!	0	•	0.0% #DIV/0!	00:00:15 00:00:15	00:00:08 00:00:15	00:00:00	00:00:00	00:00:00	00:00:00
	10:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:13		00:00:44	00:00:44	00:00:23	00:00:23
	11:00:00	2	2	9	100.0%	0		0.0%	0	0	0.0%	00:00:15	00:00:08	00:00:44	00:00:44	00:00:16	00:00:23
		1	1	O				0.0%	0	Ø	0.0%						
	13:00:00	1		S	100.0%	0				Ø		00:00:07	00:00:07	00:01:17	00:01:17	00:00:07	00:00:07
	14:00:00	·	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:00:23	00:00:23	00:00:06	00:00:06
	16:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:02:00	00:02:00	00:00:06	00:00:06
	17:00:00	4	4	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:06	00:03:12	00:01:42	00:00:06	00:00:06
	18:00:00	1	1	⊘	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:00:31	00:00:31	00:00:21	00:00:21
01-09-2018		18	8	8	44.4%	2	<u>()</u>	11.1%	8	(3)	44.4%	00:00:15	00:00:10	00:07:41	00:02:12	00:00:22	00:00:09
GrdRealVillaltalia		2	1	0	50.0%	0	Ø	0.0%	1	(2)	50.0%	80:00:00	80:00:00	00:01:03	00:01:03	00:00:06	00:00:08
	12:00:00	2	1	(b)	50.0%	0		0.0%	1	S	50.0%	80:00:00	80:00:00	00:01:03	00:01:03	00:00:06	00:00:08
HotelRealOeiras		5	3	0	60.0%	1	8	20.0%	1	(3)	20.0%	00:00:15	00:00:11	00:02:02	00:01:22	00:00:30	00:00:09
	10:00:00	1	0	(X)	0.0%	0		0.0%	1	S	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:06	00:00:00
	12:00:00	1	1		100.0%	0		0.0%	0		0.0%	80:00:00	80:00:00	00:00:53	00:00:53	80:00:00	00:00:08
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:12	00:00:12	00:01:11	00:01:11	00:00:12	00:00:12
	15:00:00	1	0		0.0%	1		100.0%	0		0.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:01:56	00:00:00
	16:00:00	1	1		100.0%	0		0.0%	0		0.0%	80:00:00	80:00:00	00:02:02	00:02:02	80:00:00	80:00:00
HotelRealPalacio		5	0	(0.0%	0		0.0%	5	(3)	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:14	00:00:00
	09:00:00	4	0	8	0.0%	0		0.0%	4		100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:17	00:00:00
	16:00:00	1	0	×	0.0%	0		0.0%	1		100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:03	00:00:00
HotelRealParque		3	3	②	100.0%	0		0.0%	0	②	0.0%	00:00:12	00:00:09	00:07:41	00:03:47	00:00:09	00:00:09
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:01:29	00:01:29	00:00:06	00:00:06
	12:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:07:41	00:07:41	00:00:08	00:00:08
	13:00:00	1	1	S	100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:12	00:02:10	00:02:10	00:00:12	00:00:12
RealResidencia		3	1	8	33.3%	1	8	33.3%	1	(3)	33.3%	00:00:15	00:00:12	00:01:10	00:01:10	00:00:45	00:00:08
	16:00:00	3	1	×	33.3%	1		33.3%	1	(33.3%	00:00:15	00:00:12	00:01:10	00:01:10	00:00:45	00:00:08
03-09-2018		74	61	<u>()</u>	82.4%	2	②	2.7%	11	<u></u>	14.9%	00:00:15	00:00:08	00:10:39	00:02:34	00:00:15	00:00:14
GrdRealVillaltalia		15	12		80.0%	0	②	0.0%	3	(3)	20.0%	00:00:10	00:00:06	00:05:07	00:03:09	00:00:17	00:00:18
	09:00:00	1	0	8	0.0%	0		0.0%	1		100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:05	00:00:00
	13:00:00	5	4		80.0%	0		0.0%	1	(S)	20.0%	00:00:10	00:00:05	00:05:07	00:03:50	00:00:36	00:00:40
	14:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:03:56	00:03:18	00:00:06	00:00:06
	15:00:00	3	3	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:04	00:04:08	00:03:10	00:00:05	00:00:05
	16:00:00	3	2	(1)	66.7%	0	Ø	0.0%	1	S	33.3%	00:00:09	00:00:07	00:03:20	00:01:58	00:00:09	00:00:08
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:02:24	00:02:24	00:00:14	00:00:14
HotelRealOeiras		25	22		88.0%	2		8.0%	1		4.0%	00:00:15	00:00:08	00:06:34	00:02:30	00:00:15	00:00:15
	09:00:00	5	2	(S)	40.0%	2	(X)	40.0%	1		20.0%	00:00:09	00:00:08	00:01:42	00:01:26	00:00:13	00:00:08
	10:00:00	2	2		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:09	00:03:49	00:02:32	00:00:09	00:00:09
	10.00.00																
	11:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:09	00:00:07	00:06:34	00:05:27	00:00:07	00:00:07
					100.0% 100.0%	0	⊘	0.0%	0	Ø	0.0%	00:00:09	00:00:07 00:00:09	00:06:34 00:05:13	00:05:27 00:05:13	00:00:07 00:00:09	00:00:07 00:00:09

Service Performance Report

	14:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:07	00:00:41	00:00:40	00:00:10	00:00:10
	16:00:00	6	6		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:08	00:05:44	00:02:24	00:00:32	00:00:32
	17:00:00	4	4		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:08	00:02:14	00:01:25	00:00:08	80:00:00
	18:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:02:48	00:02:48	00:00:05	00:00:05
HotelRealPalacio		17	16	②	94.1%	0		0.0%	1	②	5.9%	00:00:15	00:00:08	00:10:39	00:02:34	00:00:10	00:00:10
	09:00:00	2	2	Ø	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:07	00:01:18	00:00:48	00:00:11	00:00:11
	10:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	S	0.0%	00:00:15	00:00:09	00:00:37	00:00:33	00:00:13	00:00:13
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	②	0.0%	00:00:09	00:00:06	00:02:49	00:02:30	00:00:06	00:00:06
	13:00:00	3	2	()	66.7%	0	Ø	0.0%	1	8	33.3%	00:00:15	00:00:10	00:10:39	00:05:36	00:00:13	00:00:16
	14:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	S	0.0%	00:00:10	00:00:06	00:06:01	00:02:21	00:00:04	00:00:04
	16:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	S	0.0%	00:00:15	00:00:10	00:06:03	00:03:22	00:00:14	00:00:14
	17:00:00	2	2	Ø	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:06	00:00:05	00:03:37	00:03:01	00:00:05	00:00:05
	18:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	S	0.0%	00:00:07	00:00:06	00:02:34	00:02:27	00:00:07	00:00:07
HotelRealParque		17	11	<u>()</u>	64.7%	0	②	0.0%	6	8	35.3%	00:00:15	00:00:10	00:06:48	00:02:06	00:00:17	00:00:17
	09:00:00	4	1	(25.0%	0	Ø	0.0%	3	8	75.0%	00:00:15	00:00:10	00:05:01	00:05:01	00:00:20	00:00:22
	10:00:00	5	2	8	40.0%	0	Ø	0.0%	3	8	60.0%	00:00:09	00:00:07	00:00:56	00:00:52	00:00:14	00:00:07
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:09	00:00:09	00:02:24	00:02:24	00:00:09	00:00:09
	13:00:00	3	3	Ø	100.0%	0		0.0%	0	9	0.0%	00:00:15	00:00:13	00:06:48	00:03:12	00:00:26	00:00:26
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:15	00:00:32	00:00:32	00:00:45	00:00:45
	16:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:04	00:01:23	00:01:03	00:00:04	00:00:04
	18:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:01:45	00:01:45	00:00:06	00:00:06
04-09-2018		95	71	<u>()</u>	74.7%	3		3.2%	21	8	22.1%	00:00:15	00:00:08	00:11:08	00:02:58	00:00:12	00:00:12
GrdRealVillaltalia		24	20	0	83.3%	0	Ø	0.0%	4	8	16.7%	00:00:10	00:00:06	00:09:57	00:03:12	00:00:09	00:00:09
	09:00:00	5	5	②	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:07:50	00:02:47	00:00:09	00:00:09
	10:00:00	6	2	8	33.3%	0	Ø	0.0%	4	8	66.7%	00:00:10	00:00:08	00:01:42	00:01:12	00:00:18	00:00:33
	12:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:05	00:00:04	00:02:02	00:01:45	00:00:05	00:00:05
	13:00:00	1	1	②	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:08:58	00:08:58	00:00:04	00:00:04
	14:00:00	5	5	Ø	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:08	00:00:05	00:05:39	00:03:07	00:00:05	00:00:05
	15:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:07	00:00:06	00:01:41	00:01:12	00:00:06	00:00:06
	16:00:00	1	1	Ø	100.0%	0		0.0%	0	9	0.0%	00:00:07	00:00:07	00:09:57	00:09:57	00:00:07	00:00:07
	17:00:00																
		0	0		#DIV/0!	0	\top	#DIV/0!	0		#DIV/0!	00:00:09	00:00:09	00:00:39	00:00:39	00:00:00	00:00:00
	18:00:00	1	1	Ø	#DIV/0! 100.0%	0		#DIV/0! 0.0%	0	Ø	#DIV/0! 0.0%	00:00:09 00:00:01	00:00:09 00:00:01	00:00:39 00:08:06	00:00:39 00:08:06	00:00:00	00:00:00
HotelRealOeiras	18:00:00						⊘			②							
HotelRealOeiras	18:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:01	00:00:01	00:08:06	00:08:06	00:00:09	00:00:09
HotelRealOeiras		1 29	1 24		100.0% 82.8%	0	②	0.0% 3.4%	0 4		0.0% 13.8%	00:00:01 00:00:15	00:00:01 00:00:08	00:08:06 00:06:26	00:08:06 00:02:42	00:00:09 00:00:13	00:00:09 00:00:14
HotelRealOeiras	09:00:00	1 29 1	1 24 1	(<u>)</u>	100.0% 82.8% 100.0%	0 1 0	⊘	0.0% 3.4% 0.0%	0 4 0	(<u>)</u>	0.0% 13.8% 0.0%	00:00:01 00:00:15 00:00:07	00:00:01 00:00:08 00:00:07	00:08:06 00:06:26 00:02:48	00:08:06 00:02:42 00:02:48	00:00:09 00:00:13 00:00:07	00:00:09 00:00:14 00:00:07
-lotelRealOeiras	09:00:00	1 29 1	1 24 1	() ()	100.0% 82.8% 100.0% 100.0%	0 1 0	⊘	0.0% 3.4% 0.0% 0.0%	0 4 0 0	() ()	0.0% 13.8% 0.0% 0.0%	00:00:01 00:00:15 00:00:07 00:00:15	00:00:01 00:00:08 00:00:07 00:00:12	00:08:06 00:06:26 00:02:48 00:03:17	00:08:06 00:02:42 00:02:48 00:03:17	00:00:09 00:00:13 00:00:07 00:02:13	00:00:09 00:00:14 00:00:07 00:02:13
HotelRealOeiras	09:00:00 10:00:00 11:00:00	1 29 1 1	1 24 1 1 4	() () () ()	100.0% 82.8% 100.0% 100.0%	0 1 0 0	9	0.0% 3.4% 0.0% 0.0% 0.0%	0 4 0 0	() () ()	0.0% 13.8% 0.0% 0.0% 0.0%	00:00:01 00:00:15 00:00:07 00:00:15 00:00:15	00:00:01 00:00:08 00:00:07 00:00:12 00:00:09	00:08:06 00:06:26 00:02:48 00:03:17 00:02:55	00:08:06 00:02:42 00:02:48 00:03:17 00:02:22	00:00:09 00:00:13 00:00:07 00:02:13 00:00:18	00:00:09 00:00:14 00:00:07 00:02:13 00:00:18
HotelRealOeiras	09:00:00 10:00:00 11:00:00 12:00:00	1 29 1 1 4 3	1 24 1 1 4 3		100.0% 82.8% 100.0% 100.0% 100.0%	0 1 0 0 0	9 9 9	0.0% 3.4% 0.0% 0.0% 0.0%	0 4 0 0 0	() () () ()	0.0% 13.8% 0.0% 0.0% 0.0%	00:00:01 00:00:15 00:00:07 00:00:15 00:00:15 00:00:11	00:00:01 00:00:08 00:00:07 00:00:12 00:00:09 00:00:08	00:08:06 00:06:26 00:02:48 00:03:17 00:02:55 00:05:13	00:08:06 00:02:42 00:02:48 00:03:17 00:02:22 00:04:03	00:00:09 00:00:13 00:00:07 00:02:13 00:00:18 00:00:08	00:00:09 00:00:14 00:00:07 00:02:13 00:00:18 00:00:08
HotelRealOeiras	09:00:00 10:00:00 11:00:00 12:00:00 13:00:00	1 29 1 1 4 3	1 24 1 1 4 3 1 1		100.0% 82.8% 100.0% 100.0% 100.0% 100.0% 25.0%	0 1 0 0 0 0	9 9 9 9	0.0% 3.4% 0.0% 0.0% 0.0% 0.0% 0.0%	0 4 0 0 0 0 0	() () () () () () () ()	0.0% 13.8% 0.0% 0.0% 0.0% 0.0% 75.0%	00:00:01 00:00:15 00:00:07 00:00:15 00:00:15 00:00:11 00:00:07	00:00:01 00:00:08 00:00:07 00:00:12 00:00:09 00:00:08 00:00:07	00:08:06 00:06:26 00:02:48 00:03:17 00:02:55 00:05:13 00:00:48	00:08:06 00:02:42 00:02:48 00:03:17 00:02:22 00:04:03 00:00:48	00:00:09 00:00:13 00:00:07 00:02:13 00:00:18 00:00:08 00:00:06	00:00:09 00:00:14 00:00:07 00:02:13 00:00:18 00:00:08 00:00:07
HotelRealOeiras	09:00:00 10:00:00 11:00:00 12:00:00 13:00:00 14:00:00	1 29 1 1 4 3 4	1 24 1 1 4 3 1 1 1		100.0% 82.8% 100.0% 100.0% 100.0% 25.0% 100.0%	0 1 0 0 0 0 0	9 9 9 9	0.0% 3.4% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 4 0 0 0 0 0 3		0.0% 13.8% 0.0% 0.0% 0.0% 0.0% 75.0% 0.0%	00:00:01 00:00:15 00:00:07 00:00:15 00:00:15 00:00:11 00:00:07 00:00:15	00:00:01 00:00:08 00:00:07 00:00:12 00:00:09 00:00:08 00:00:07 00:00:11	00:08:06 00:06:26 00:02:48 00:03:17 00:02:55 00:05:13 00:00:48 00:06:26	00:08:06 00:02:42 00:02:48 00:03:17 00:02:22 00:04:03 00:00:48 00:06:26	00:00:09 00:00:13 00:00:07 00:02:13 00:00:18 00:00:08 00:00:06 00:00:22	00:00:09 00:00:14 00:00:07 00:02:13 00:00:18 00:00:08 00:00:07 00:00:22
HotelRealOeiras	09:00:00 10:00:00 11:00:00 12:00:00 13:00:00 14:00:00 15:00:00	1 29 1 1 4 3 4 1	1 24 1 1 4 3 1 1 1 2		100.0% 82.8% 100.0% 100.0% 100.0% 25.0% 100.0% 66.7%	0 1 0 0 0 0 0 0		0.0% 3.4% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 33.3%	0 4 0 0 0 0 0 3 0		0.0% 13.8% 0.0% 0.0% 0.0% 0.0% 75.0% 0.0%	00:00:01 00:00:15 00:00:07 00:00:15 00:00:15 00:00:07 00:00:07 00:00:08	00:00:01 00:00:08 00:00:07 00:00:12 00:00:09 00:00:08 00:00:07 00:00:11 00:00:05	00:08:06 00:06:26 00:02:48 00:03:17 00:02:55 00:05:13 00:00:48 00:06:26 00:03:18	00:08:06 00:02:42 00:02:48 00:03:17 00:02:22 00:04:03 00:00:48 00:06:26 00:02:22	00:00:09 00:00:13 00:00:07 00:02:13 00:00:18 00:00:08 00:00:06 00:00:22 00:00:05	00:00:09 00:00:14 00:00:07 00:02:13 00:00:18 00:00:08 00:00:07 00:00:22 00:00:08
HotelRealOeiras	09:00:00 10:00:00 11:00:00 12:00:00 13:00:00 14:00:00 15:00:00	1 29 1 1 1 4 3 4 1 3 6 6	1 24 1 1 4 3 1 1 2 5		100.0% 82.8% 100.0% 100.0% 100.0% 25.0% 100.0% 66.7% 83.3%	0 1 0 0 0 0 0 0 0		0.0% 3.4% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0	0 4 0 0 0 0 0 3 0 0		0.0% 13.8% 0.0% 0.0% 0.0% 0.0% 75.0% 0.0% 0.0% 16.7%	00:00:01 00:00:15 00:00:15 00:00:15 00:00:11 00:00:07 00:00:15 00:00:09	00:00:01 00:00:08 00:00:07 00:00:12 00:00:09 00:00:08 00:00:07 00:00:11 00:00:05 00:00:06	00:08:06 00:06:26 00:02:48 00:03:17 00:02:55 00:05:13 00:00:48 00:06:26 00:03:18 00:03:47	00:08:06 00:02:42 00:02:48 00:03:17 00:02:22 00:04:03 00:00:48 00:06:26 00:02:22 00:01:44	00:00:09 00:00:13 00:00:07 00:02:13 00:00:18 00:00:08 00:00:06 00:00:22 00:00:05 00:00:06	00:00:09 00:00:14 00:00:07 00:02:13 00:00:18 00:00:08 00:00:07 00:00:22 00:00:08 00:00:06
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Service Performance Report

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20 1 2 2 1 3 4 2 3 1	09:00:00 10:00:00 11:00:00				0		0.0%	0		0.0%	00:00:13	00:00:08	00:02:29	00:01:55	00:00:08	00:00:08
1 2 2 1 3 4 2 3 1	09:00:00 10:00:00 11:00:00	10		80.0%	1		5.0%	-	&		00:00:15	00:00:10	00:02:20	00:02:16	00:00:15	00:00:15
2 2 1 3 4 2 3 1	10:00:00 11:00:00	1		100.0%	0		0.0%	3		15.0% 0.0%	00:00:15	00:00:10	00:11:08	00:02:10	00:00:10	00:00:10
2 1 3 4 2 3 1	11:00:00	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:03:08	00:02:11	00:00:16	00:00:16
1 3 4 2 3 1		2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:03:00	00:02:11	00:00:10	00:00:10
3 4 2 3 1	12.00.00	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:13	00:00:12	00:01:37	00:04:17	00:00:18	00:00:18
4 2 3 1	13:00:00	0	8	0.0%	1		33.3%	2	8	66.7%	00:00:15	00:00:07	00:04:17	00:04:17	00:00:07	00:00:00
2 3 1	14:00:00	3		75.0%	0		0.0%	1	8	25.0%	00:00:15	00:00:13	00:05:09	00:00:00	00:00:10	00:00:11
3																
1	15:00:00	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:01:17	00:00:51	00:00:26	00:00:26
	16:00:00	3	O	100.0%	0		0.0%	0		0.0%	00:00:14	00:00:09	00:03:24	00:01:35	00:00:14	00:00:14
1	17:00:00	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:02:16	00:02:16	00:00:20	00:00:20
•	18:00:00	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:04	00:01:34	00:01:17	00:00:07	00:00:07
1	cia	1	Ø	100.0%	0	O	0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:02:28	00:02:28	00:00:08	00:00:08
1	11:00:00	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:08	80:00:00	00:02:28	00:02:28	80:00:00	00:00:08
88		70	<u> </u>	79.5%	6		6.8%	12	<u>()</u>	13.6%	00:00:15	00:00:08	00:08:26	00:01:49	00:00:14	00:00:13
27	Italia	16	()	59.3%	3	0	11.1%	8	8	29.6%	00:00:10	00:00:07	00:05:18	00:01:45	00:00:20	00:00:21
2	11:00:00	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:01:47	00:01:10	00:00:07	00:00:07
4	12:00:00	4		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:08	00:02:17	00:01:27	00:00:48	00:00:48
5	13:00:00	2		40.0%	0		0.0%	3		60.0%	00:00:05	00:00:04	00:04:22	00:03:49	00:00:07	00:00:04
7	14:00:00	2		28.6%	3		42.9%	2	×	28.6%	00:00:10	00:00:07	00:01:06	00:00:35	00:00:29	00:00:28
1	15:00:00	1		100.0%	0		0.0%	0		0.0%	00:00:03	00:00:03	00:00:48	00:00:48	00:00:03	00:00:03
8	16:00:00	5		62.5%	0		0.0%	3	8	37.5%	00:00:10	00:00:07	00:05:18	00:02:02	00:00:11	00:00:11
35	iras	31	②	88.6%	2		5.7%	2	②	5.7%	00:00:15	00:00:08	00:08:26	00:01:48	00:00:11	00:00:12
1	09:00:00	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:01:00	00:01:00	00:00:10	00:00:10
7	10:00:00	7	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:15	00:00:09	00:04:00	00:01:48	00:00:13	00:00:13
4	11:00:00	3		75.0%	1	8	25.0%	0		0.0%	00:00:15	00:00:09	00:03:52	00:02:04	00:00:14	00:00:13
1	12:00:00	1	Ø	100.0%	0		0.0%	0	S	0.0%	00:00:11	00:00:11	00:00:44	00:00:44	00:00:11	00:00:11
3	13:00:00	2	(1)	66.7%	0		0.0%	1	8	33.3%	00:00:15	00:00:08	00:08:26	00:05:36	00:00:10	00:00:12
5	14:00:00	4	(1)	80.0%	0	Ø	0.0%	1	(20.0%	00:00:10	00:00:08	00:01:47	00:00:57	00:00:08	00:00:08
8	15:00:00	7	Ø	87.5%	1	()	12.5%	0	Ø	0.0%	00:00:15	00:00:08	00:04:03	00:01:47	00:00:11	00:00:12
2	16:00:00	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:02:40	00:01:41	00:00:06	00:00:06
3	17:00:00	3	Ø	100.0%	0		0.0%	0	S	0.0%	00:00:15	00:00:08	00:01:50	00:01:17	00:00:13	00:00:13
1	18:00:00	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:14	00:00:14	00:00:36	00:00:36	00:00:16	00:00:16
	acio	9		90.0%	1	()	10.0%	0	②	0.0%	00:00:15	00:00:10	00:04:04	00:01:52	00:00:13	00:00:11
10	09:00:00	1		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:01:01	00:01:01	00:00:05	00:00:05
10	11:00:00	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:08	80:00:00	00:01:43	00:01:43	00:00:08	00:00:08
	13:00:00	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:01:16	00:01:16	00:00:04	00:00:04
1	14:00:00	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:11	00:00:11	00:00:53	00:00:53	00:00:11	00:00:11
1	15:00:00	2		66.7%	1	(X)	33.3%	0	Ø	0.0%	00:00:15	00:00:12	00:04:04	00:02:48	00:00:16	00:00:10
1 1 1	16:00:00	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:08	00:02:02	00:01:44	00:00:09	00:00:09
1 1 1	18:00:00	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:02:55	00:02:55	00:00:34	00:00:34
1 1 1 1 3	que												00:05:51	00:01:54	00:00:10	00:00:11
1 1 1 1 3 2	10:00:00	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:13	00:00:06	00:02:16	00:02:16	00:00:06	00:00:06
1 1 1 1 3 2																00:00:04
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Service Performance Report

		15:00:00	2	2		100.00/	0		0.0%	0		0.0%	00.00.05	00.00.04	00:01:40	00:01:20	00.00.04	00.00.04	
Processed Fig. Processed		15:00:00	2	2		100.0%	0			0			00:00:05	00:00:04	00:01:49	00:01:20	00:00:04	00:00:04	
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140000 2 2 0 100 0				·	_													00:00:04	
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Service Performance Report

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	11:00:00	1	0	(X)	0.0%	0	Ø	0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:06	00:00:00
	14:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:09	00:02:27	00:01:34	00:00:09	00:00:09
	15:00:00	0	0		#DIV/0!	0		#DIV/0!	0		#DIV/0!	00:00:15	00:00:15	00:00:00	00:00:00	00:00:00	00:00:00
	16:00:00	4	3		75.0%	0	Ø	0.0%	1	8	25.0%	00:00:15	00:00:10	00:01:59	00:01:26	00:00:30	00:00:31
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:01:50	00:01:50	00:00:40	00:00:40
	18:00:00	5	2	8	40.0%	1	8	20.0%	2	(40.0%	00:00:15	00:00:12	00:01:32	00:01:00	00:00:43	00:00:44
	19:00:00	1	0	8	0.0%	1	8	100.0%	0	Ø	0.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:59	00:00:00
RealResidencia		1	0	(0.0%	0	②	0.0%	1	(2)	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:16	00:00:00
	11:00:00	1	0	(S)	0.0%	0	Ø	0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:16	00:00:00
08-09-2018		19	12	<u></u>	63.2%	2	<u>()</u>	10.5%	5	(3)	26.3%	00:00:15	00:00:06	00:08:38	00:03:28	00:00:19	00:00:12
GrdRealVillaltalia		5	2	(S)	40.0%	0	Ø	0.0%	3	(3)	60.0%	00:00:05	00:00:05	00:04:39	00:02:24	00:00:05	00:00:05
	09:00:00	2	1		50.0%	0		0.0%	1	8	50.0%	00:00:05	00:00:05	00:04:39	00:04:39	00:00:06	00:00:05
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:05	00:00:05	00:00:09	00:00:09	00:00:05	00:00:05
	13:00:00	2	0	8	0.0%	0		0.0%	2	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:04	00:00:00
HotelRealOeiras		8	4		50.0%	2	(S)	25.0%	2	(3)	25.0%	00:00:15	00:00:08	00:08:38	00:04:34	00:00:39	00:00:26
	10:00:00	4	2		50.0%	1		25.0%	1		25.0%	00:00:15	00:00:08	00:04:54	00:03:14	00:01:06	00:00:48
	13:00:00	2	0	(S)	0.0%	1	(X)	50.0%	1		50.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:00:19	00:00:00
	15:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:08:38	00:08:38	00:00:06	00:00:06
				_				0.00/	0		0.0%	00:00:04	00:00:04	00:03:11	00:03:11	00:00:04	00:00:04
	16:00:00	1	1		100.0%	0		0.0%	0		0.076	00.00.04	00.00.01	00.00.11	00.00.11	00.00.04	
HotelRealPalacio	16:00:00	1	1	⊘	100.0% 100.0%	0 0	②	0.0%	0	Ø	0.0%	00:00:03	00:00:03	00:02:45	00:02:45	00:00:03	00:00:03

Service Performance Report

HotelRealParque		5	5	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:05	00:06:13	00:03:08	00:00:05	00:00:05
	10:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:06:13	00:06:13	00:00:04	00:00:04
	12:00:00	1	1	Ø	100.0%	0	S	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:01:50	00:01:50	00:00:04	00:00:04
	15:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:05	00:04:47	00:02:32	00:00:05	00:00:05
10-09-2018		83	76		91.6%	3		3.6%	4	②	4.8%	00:00:15	00:00:08	00:16:06	00:02:28	00:00:16	00:00:14
GrdRealVillaltalia		16	15	Ø	93.8%	1	Ø	6.3%	0	Ø	0.0%	00:00:10	00:00:07	00:16:06	00:04:29	00:00:10	00:00:11
	09:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:06:39	00:06:39	00:00:09	00:00:09
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:16:06	00:16:06	00:00:17	00:00:17
	13:00:00	5	5	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:10:10	00:03:12	00:00:15	00:00:15
	14:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:10:21	00:06:20	00:00:12	00:00:12
	15:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:05	00:05:20	00:04:22	00:00:06	00:00:06
	16:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:05	00:01:06	00:00:56	00:00:06	00:00:06
	17:00:00	1	0	8	0.0%	1	8	100.0%	0	Ø	0.0%	00:00:06	00:00:06	00:00:00	00:00:00	00:00:06	00:00:00
HotelRealOeiras		37	35		94.6%	1		2.7%	1	②	2.7%	00:00:15	00:00:09	00:07:50	00:02:11	00:00:20	00:00:18
	09:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	80:00:00	00:00:06	00:02:02	00:01:50	00:00:06	00:00:06
	10:00:00	6	5	()	83.3%	0	Ø	0.0%	1	8	16.7%	00:00:15	00:00:08	00:06:01	00:02:13	00:00:39	00:00:46
	11:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	80:00:00	00:00:06	00:04:11	00:02:07	00:00:06	00:00:06
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:00:34	00:00:34	00:00:06	00:00:06
	14:00:00	8	8	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:07:50	00:03:04	00:00:11	00:00:11
	15:00:00	8	8	②	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:04:35	00:01:34	00:00:12	00:00:12
	16:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:02:42	00:01:40	00:00:11	00:00:11
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:03:16	00:03:16	00:00:07	00:00:07
	18:00:00	3	2	1	66.7%	1	8	33.3%	0	Ø	0.0%	00:00:15	00:00:12	00:03:32	00:02:52	00:01:15	00:00:58
HotelRealPalacio		7	5		71.4%	0	②	0.0%	2	(28.6%	00:00:11	00:00:07	00:02:46	00:01:50	00:00:09	00:00:07
	11:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:11	00:01:52	00:01:52	00:00:11	00:00:11
	12:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:02:46	00:02:46	00:00:04	00:00:04
	13:00:00	1	1	②	100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:00:51	00:00:51	00:00:08	00:00:08
	14:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:06	00:02:23	00:01:50	00:00:06	00:00:06
	18:00:00	2	0	(X)	0.0%	0		0.0%	2	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:14	00:00:00
HotelRealParque		23	21	②	91.3%	1	②	4.3%	1	②	4.3%	00:00:15	00:00:09	00:05:42	00:01:40	00:00:17	00:00:11
	09:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:02:46	00:01:50	00:00:07	00:00:07
	10:00:00	3	1		33.3%	1		33.3%	1	(S)	33.3%	00:00:15	00:00:11	00:01:24	00:01:24	00:00:55	00:00:08
	11:00:00	4	4		100.0%	0		0.0%	0	Ø	0.0%	80:00:00	00:00:07	00:05:42	00:02:23	00:00:07	00:00:07
	12:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:02:21	00:02:21	00:00:04	00:00:04
	13:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:11	00:01:18	00:01:18	00:00:12	00:00:12
	14:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:01:30	00:01:20	00:00:07	00:00:07
	15:00:00	6	6	Ø	100.0%	0		0.0%	0	9	0.0%	00:00:15	00:00:09	00:02:02	00:01:29	00:00:11	00:00:11
	16:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:01:31	00:01:31	00:00:20	00:00:20
	18:00:00	3	3	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:02:05	00:01:17	00:00:21	00:00:21
11-09-2018		65	59	②	90.8%	2	②	3.1%	4	②	6.2%	00:00:15	00:00:08	00:06:49	00:01:57	00:00:15	00:00:11
GrdRealVillaltalia		7	7	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:03:39	00:01:37	00:00:09	00:00:09
	10:00:00	3	3	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:03:39	00:01:35	00:00:08	00:00:08
	16:00:00	3	3		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:02:51	00:01:52	00:00:10	00:00:10
	17:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:00:57	00:00:57	00:00:08	00:00:08
HotelRealOeiras		29	26	Ø	89.7%	2	②	6.9%	1	Ø	3.4%	00:00:15	00:00:09	00:06:49	00:01:55	00:00:17	00:00:12
	09:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:14	00:00:14	00:03:44	00:03:44	00:00:15	00:00:15
	10:00:00	5	5		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:07	00:01:55	00:01:00	00:00:09	00:00:09
	11:00:00	4	4		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:07	00:06:16	00:03:00	00:00:07	00:00:07

Service Performance Report

	12:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:02:17	00:01:34	00:00:13	00:00:13
	13:00:00	3	2		66.7%	1		33.3%	0		0.0%	00:00:15	00:00:10	00:01:00	00:00:55	00:00:43	00:00:13
	14:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:07	00:02:36	00:02:16	00:00:11	00:00:11
	15:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:03:28	00:02:08	00:00:17	00:00:17
	16:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:01:04	00:01:04	00:00:05	00:00:05
	17:00:00	4	4		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:06:49	00:02:18	00:00:13	00:00:13
	18:00:00	3	1	8	33.3%	1	×	33.3%	1	8	33.3%	00:00:15	00:00:14	00:02:25	00:02:25	00:00:37	00:00:28
HotelRealPalacio		12	9	<u>()</u>	75.0%	0	②	0.0%	3	8	25.0%	00:00:15	80:00:00	00:05:29	00:02:48	00:00:21	00:00:17
	10:00:00	4	1	8	25.0%	0		0.0%	3	8	75.0%	00:00:04	00:00:03	00:03:32	00:02:05	00:00:26	00:00:05
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:07	00:04:47	00:03:24	00:00:07	00:00:07
	14:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:04:21	00:02:38	00:00:20	00:00:20
	16:00:00	1	1	②	100.0%	0	Ø	0.0%	0	②	0.0%	00:00:15	00:00:06	00:01:34	00:01:34	00:00:24	00:00:24
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:14	00:05:29	00:05:29	00:00:28	00:00:28
	18:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:02:07	00:02:07	00:00:24	00:00:24
HotelRealParque		15	15		100.0%	0		0.0%	0	②	0.0%	00:00:15	00:00:07	00:03:32	00:01:33	00:00:08	00:00:08
	10:00:00	2	2	②	100.0%	0		0.0%	0	②	0.0%	00:00:06	00:00:05	00:03:32	00:02:09	00:00:05	00:00:05
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:01:38	00:01:38	00:00:08	00:00:08
	12:00:00	4	4	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:07	00:03:04	00:01:37	00:00:08	00:00:08
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:03	00:00:03	00:00:47	00:00:47	00:00:03	00:00:03
	14:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:01:50	00:01:06	00:00:13	00:00:13
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:01:40	00:01:40	00:00:05	00:00:05
	17:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:02:08	00:01:33	00:00:06	00:00:06
	18:00:00	1	1	②	100.0%	0	Ø	0.0%	0	②	0.0%	00:00:07	00:00:07	00:01:59	00:01:59	00:00:07	00:00:07
RealResidencia		2	2		100.0%	0		0.0%	0	②	0.0%	00:00:15	00:00:09	00:03:41	00:02:20	00:00:14	00:00:14
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:00:58	00:00:58	00:00:06	00:00:06
	13:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:03:41	00:03:41	00:00:21	00:00:21
12-09-2018		73	72		98.6%	0		0.0%	1	②	1.4%	00:00:15	00:00:08	00:33:06	00:02:53	00:00:10	00:00:10
GrdRealVillaltalia		16	16	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:07	00:10:57	00:03:08	00:00:11	00:00:11
	10:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:02:05	00:02:05	00:00:07	00:00:07
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:03	00:00:03	00:06:17	00:06:17	00:00:03	00:00:03
	12:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:10:57	00:10:57	00:00:08	00:00:08
	13:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:04	00:00:03	00:01:53	00:01:24	00:00:04	00:00:04
	14:00:00	5	5	Ø	100.0%	0	S	0.0%	0	Ø	0.0%	00:00:11	00:00:07	00:09:33	00:03:25	00:00:09	00:00:09
	15:00:00	4	4	Ø	100.0%	0	S	0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:04:48	00:02:22	00:00:11	00:00:11
	16:00:00	0	0	+	#DIV/0!	0		#DIV/0!	0		#DIV/0!	00:00:10	00:00:10	00:00:00	00:00:00	00:00:00	00:00:00
	17:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:03:13	00:02:04	00:00:32	00:00:32
	18:00:00	1	1	Ø	100.0%	0	S	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:00:24	00:00:24	00:00:06	00:00:06
HotelRealOeiras		22	21		95.5%	0		0.0%	1	②	4.5%	00:00:15	00:00:08	00:08:11	00:02:20	00:00:10	00:00:09
	09:00:00	1	1		100.0%	0		0.0%	0	②	0.0%	00:00:05	00:00:05	00:02:36	00:02:36	00:00:05	00:00:05
	11:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:05	00:01:49	00:01:24	00:00:05	00:00:05
	12:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:01:53	00:01:30	00:00:15	00:00:15
	13:00:00	3	3		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:04:48	00:02:53	00:00:15	00:00:15
	14:00:00	3	3		100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:06	00:06:38	00:03:37	00:00:06	00:00:06
	15:00:00	3	3		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:08:11	00:03:16	00:00:06	00:00:06
	16:00:00	5	5		100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:07	00:03:45	00:01:25	00:00:07	00:00:07
	17:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:03:45	00:03:45	00:00:26	00:00:26
	18:00:00	2	1	(1)	50.0%	0	Ø	0.0%	1	(X)	50.0%	00:00:08	00:00:08	00:00:32	00:00:32	00:00:10	00:00:08
HotelRealPalacio		14	14		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:08	00:05:50	00:02:03	00:00:11	00:00:11
		1-7	14		100.0 /0	U		0.0 /0	U		0.0 /0	00.00.10	00.00.00				

Service Performance Report

	09:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	•		00:00:05	00:00:04	00:01:14	00:01:02	00:00:04	00:00:04
	12:00:00	1	1		100.0%	0		0.0%	0	~		00:00:15	00:00:09	00:02:40	00:02:40	00:00:19	00:00:19
	14:00:00	3	3		100.0%	0		0.0%	0			00:00:15	80:00:00	00:04:47	00:03:37	00:00:12	00:00:12
	15:00:00	6	6		100.0%	0		0.0%	0			00:00:15	80:00:00	00:02:16	00:01:13	00:00:11	00:00:11
	18:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:05:50	00:03:17	00:00:13	00:00:13
HotelRealParque		21	21		100.0%	0	②	0.0%	0	©		00:00:15	80:00:00	00:33:06	00:03:50	00:00:10	00:00:10
	09:00:00	3	3		100.0%	0		0.0%	0			00:00:15	80:00:00	00:33:06	00:12:44	00:00:11	00:00:11
	10:00:00	3	3		100.0%	0		0.0%	0			80:00:00	00:00:06	00:02:38	00:02:28	00:00:06	00:00:06
	11:00:00	2	2		100.0%	0		0.0%	0			00:00:15	00:00:09	00:01:45	00:01:06	00:00:14	00:00:14
	14:00:00	1	1		100.0%	0		0.0%	0			00:00:15	00:00:12	00:01:08	00:01:08	00:00:24	00:00:24
	15:00:00	4	4		100.0%	0		0.0%	0			80:00:00	80:00:00	00:10:10	00:03:53	00:00:08	00:00:08
	16:00:00	3	3		100.0%	0		0.0%	0			00:00:15	00:00:09	00:00:58	00:00:50	00:00:12	00:00:12
	17:00:00	5	5		100.0%	0		0.0%	0	S	0.0%	00:00:12	00:00:07	00:08:56	00:02:42	00:00:07	00:00:07
13-09-2018		80	69	②	86.3%	3		3.8%	8	0	10.0%	00:00:15	00:00:08	00:13:38	00:02:20	00:00:16	00:00:12
GrdRealVillaltalia		8	7	②	87.5%	0	Ø	0.0%	1	()	12.5%	00:00:10	00:00:09	00:13:38	00:03:34	00:00:22	00:00:23
	09:00:00	1	0	8	0.0%	0		0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:11	00:00:00
	13:00:00	1	1	Ø	100.0%	0		0.0%	0	S	0.0%	00:00:10	00:00:10	00:01:41	00:01:41	00:00:48	00:00:48
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	S	0.0%	00:00:06	00:00:06	00:03:19	00:03:19	00:00:07	00:00:07
	15:00:00	0	0		#DIV/0!	0		#DIV/0!	0		#DIV/0!	00:00:10	00:00:10	00:00:00	00:00:00	00:00:00	00:00:00
	16:00:00	3	3		100.0%	0	Ø	0.0%	0	4	0.0%	00:00:10	00:00:08	00:02:38	00:02:06	00:00:27	00:00:27
	17:00:00	2	2		100.0%	0	Ø	0.0%	0	S	0.0%	00:00:10	00:00:08	00:13:38	00:05:43	00:00:13	00:00:13
HotelRealOeiras		28	23	<u></u>	82.1%	2	②	7.1%	3	()	10.7%	00:00:15	00:00:09	00:05:12	00:01:20	00:00:22	00:00:12
	09:00:00	3	3		100.0%	0	Ø	0.0%	0	4	0.0%	80:00:00	00:00:06	00:02:08	00:01:12	00:00:06	00:00:06
	10:00:00	3	2	(1)	66.7%	0	Ø	0.0%	1	8	33.3%	00:00:15	00:00:07	00:02:17	00:01:45	00:00:09	00:00:11
	11:00:00	4	4		100.0%	0	Ø	0.0%	0	S	0.0%	80:00:00	00:00:06	00:01:36	00:00:56	00:00:06	00:00:06
	12:00:00	3	3		100.0%	0	Ø	0.0%	0	S	0.0%	00:00:15	00:00:09	00:01:35	00:01:07	00:00:13	00:00:13
	13:00:00	2	2		100.0%	0	Ø	0.0%	0	4	0.0%	00:00:10	00:00:07	00:01:00	00:00:50	00:00:07	00:00:07
	15:00:00	1	1		100.0%	0	Ø	0.0%	0	S	0.0%	00:00:15	00:00:13	00:01:35	00:01:35	00:01:22	00:01:22
	16:00:00	5	5		100.0%	0	Ø	0.0%	0	S	0.0%	00:00:15	00:00:08	00:05:12	00:02:19	00:00:13	00:00:13
	17:00:00	5	2	8	40.0%	1	×	20.0%	2	×	40.0%	00:00:15	00:00:09	00:00:50	00:00:45	00:00:35	00:00:06
	18:00:00	2	1	(1)	50.0%	1	8	50.0%	0		0.0%	00:00:15	00:00:08	00:00:11	00:00:11	00:01:31	00:00:02
HotelRealPalacio		17	14	()	82.4%	0	②	0.0%	3	⊗	17.6%	00:00:15	00:00:08	00:07:10	00:02:42	00:00:10	00:00:09
	09:00:00	5	2	8	40.0%	0	Ø	0.0%	3	×	60.0%	00:00:06	00:00:04	00:02:18	00:01:42	00:00:11	00:00:04
	10:00:00	1	1		100.0%	0		0.0%	0	~	0.0%	00:00:03	00:00:03	00:03:21	00:03:21	00:00:03	00:00:03
	11:00:00	2	2		100.0%	0		0.0%	0	•	0.0%	00:00:11	00:00:10	00:07:05	00:04:23	00:00:10	00:00:10
	13:00:00	2	2		100.0%	0		0.0%	0	~	0.0%	00:00:07	00:00:06	00:04:01	00:02:22	00:00:06	00:00:06
	14:00:00	1	1		100.0%	0		0.0%	0	~		00:00:15	00:00:11	00:00:26	00:00:26	00:00:22	00:00:22
	15:00:00	2	2	Ø	100.0%	0		0.0%	0	•	0.0%	00:00:15	00:00:14	00:01:36	00:01:19	00:00:14	00:00:14
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	•	0.0%	00:00:04	00:00:04	00:01:12	00:01:12	00:00:04	00:00:04
	17:00:00	1	1	Ø	100.0%	0		0.0%	0	S	0.0%	00:00:09	00:00:09	00:07:10	00:07:10	00:00:09	00:00:09
	18:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	S	0.0%	00:00:12	00:00:09	00:04:58	00:03:04	00:00:10	00:00:10
HotelRealParque		27	25	②	92.6%	1	②	3.7%	1	©	3.7%	00:00:15	00:00:08	00:10:22	00:02:40	00:00:12	00:00:09
	09:00:00	2	2		100.0%	0		0.0%	0	~	0.0%	00:00:12	00:00:08	00:01:37	00:01:08	00:00:08	00:00:08
	10:00:00	4	4	Ø	100.0%	0		0.0%	0	S	0.0%	00:00:15	00:00:08	00:08:32	00:02:59	00:00:13	00:00:13
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	S	0.0%	00:00:07	00:00:06	00:04:27	00:03:54	00:00:06	00:00:06
	12:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:10	00:00:09	00:10:22	00:07:26	00:00:09	00:00:09
	14:00:00	3	3	Ø	100.0%	0		0.0%	0	<	0.0%	00:00:06	00:00:05	00:04:35	00:02:11	00:00:05	00:00:05

Service Performance Report

	16:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:01:04	00:01:02	00:00:06	00:00:06
	17:00:00	5	3		60.0%	1	(20.0%	1	(20.0%	00:00:15	00:00:08	00:01:13	00:00:59	00:00:19	00:00:05
	18:00:00	2	2		100.0%	0		0.0%	0	S	0.0%	00:00:15	00:00:11	00:01:29	00:01:20	00:00:22	00:00:22
14-09-2018		96	81		84.4%	8		8.3%	7	Ø	7.3%	00:00:15	00:00:08	00:09:37	00:02:25	00:00:15	00:00:10
GrdRealVillaltali	ia	24	15	0	62.5%	6	(3)	25.0%	3	0	12.5%	00:00:10	00:00:06	00:09:28	00:04:13	00:00:06	00:00:06
	09:00:00	3	2	(1)	66.7%	0		0.0%	1	(3)	33.3%	00:00:07	00:00:06	00:09:01	00:05:50	00:00:07	00:00:06
	10:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:05	00:02:45	00:01:38	00:00:05	00:00:05
	11:00:00	2	2		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:06	00:09:06	00:05:35	00:00:06	00:00:06
	12:00:00	2	2		100.0%	0	②	0.0%	0	Ø	0.0%	00:00:10	00:00:10	00:09:18	00:05:02	00:00:10	00:00:10
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:05:43	00:05:43	00:00:05	00:00:05
	14:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:05	00:09:28	00:05:22	00:00:05	00:00:05
	16:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:02:50	00:02:50	00:00:07	00:00:07
	17:00:00	9	1	8	11.1%	6	(S)	66.7%	2	(S)	22.2%	00:00:06	00:00:06	00:00:45	00:00:45	00:00:06	00:00:07
HotelRealOeiras		29	27		93.1%	0	②	0.0%	2		6.9%	00:00:15	00:00:08	00:09:37	00:02:12	00:00:09	00:00:10
	09:00:00	4	2	(1)	50.0%	0		0.0%	2		50.0%	00:00:09	00:00:07	00:05:08	00:03:15	00:00:06	00:00:07
	10:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:08	00:00:06	00:04:46	00:02:32	00:00:06	00:00:06
	11:00:00	4	4		100.0%	0	Ø	0.0%	0		0.0%	00:00:10	80:00:00	00:03:44	00:01:32	00:00:08	00:00:08
	12:00:00	1	1		100.0%	0	Ø	0.0%	0		0.0%	00:00:03	00:00:03	00:01:43	00:01:43	00:00:03	00:00:03
	13:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:05	00:01:58	00:01:31	00:00:05	00:00:05
	14:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:01:29	00:00:57	00:00:11	00:00:11
	15:00:00	3	3		100.0%	0	Ø	0.0%	0		0.0%	00:00:10	00:00:08	00:03:58	00:02:55	00:00:13	00:00:13
	16:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:09:37	00:03:50	00:00:13	00:00:13
	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:14	00:01:54	00:01:54	00:00:29	00:00:29
	18:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:03:25	00:01:51	00:00:12	00:00:12
HotelRealPalacie	0	15	13		86.7%	1	②	6.7%	1	②	6.7%	00:00:15	00:00:08	00:04:29	00:01:35	00:00:35	00:00:17
	09:00:00	1	0	×	0.0%	0		0.0%	1		100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:06	00:00:00
	11:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:06	00:02:29	00:01:30	00:00:07	00:00:07
	12:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:06	00:02:51	00:02:51	00:00:55	00:00:55
	13:00:00	1	0	8	0.0%	1		100.0%	0		0.0%	00:00:15	80:00:00	00:00:00	00:00:00	00:04:59	00:00:00
	14:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:04:29	00:01:50	00:00:20	00:00:20
	15:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:06	00:02:29	00:01:34	00:00:06	00:00:06
	16:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:11	00:01:04	00:00:42	00:00:22	00:00:22
	17:00:00	0	0		#DIV/0!	0		#DIV/0!	0		#DIV/0!	00:00:04	00:00:04	00:00:41	00:00:41	00:00:00	00:00:00
	18:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:03:28	00:03:28	00:00:04	00:00:04
HotelRealParque		25	23		92.0%	1	②	4.0%	1	②	4.0%	00:00:15	00:00:09	00:06:40	00:02:06	00:00:18	00:00:10
	09:00:00	1	0	(X)	0.0%	0	Ø	0.0%	1		100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:21	00:00:00
	10:00:00	5	5		100.0%	0	Ø	0.0%	0		0.0%	00:00:15	00:00:08	00:04:40	00:02:43	00:00:09	00:00:09
	11:00:00	5	5		100.0%	0	Ø	0.0%	0		0.0%	00:00:15	00:00:09	00:02:57	00:01:27	00:00:11	00:00:11
	12:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:10	80:00:00	00:02:28	00:01:24	00:00:08	80:00:00
	14:00:00	2	2		100.0%	0	Ø	0.0%	0		0.0%	00:00:15	80:00:00	00:06:40	00:03:34	00:00:13	00:00:13
	15:00:00	4	4		100.0%	0	Ø	0.0%	0		0.0%	00:00:14	80:00:00	00:03:02	00:02:05	00:00:08	80:00:00
	16:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:10	00:02:22	00:02:20	00:00:10	00:00:10
	17:00:00	3	2	(1)	66.7%	1		33.3%	0		0.0%	00:00:15	00:00:12	00:02:03	00:01:32	00:01:19	00:00:14
RealResidencia		3	3	Ø	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:10	00:00:09	00:04:00	00:01:43	00:00:09	00:00:09
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:08	80:00:00	00:00:47	00:00:47	00:00:08	00:00:08
	16:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:09	00:04:00	00:02:11	00:00:09	00:00:09
15-09-2018		18	4	(S)	22.2%	6	(S)	33.3%	8	(2)	44.4%	00:00:15	00:00:08	00:04:17	00:02:44	00:00:19	00:00:14
GrdRealVillaltali	ia	4	1	8	25.0%	0		0.0%	3	8	75.0%	00:00:06	00:00:06	00:02:00	00:02:00	80:00:00	00:00:06

Service Performance Report

	00.00.00	4	0		0.00/	0		0.00/	1		100.00/	00.00.00	00.00.00	00.00.00	00.00.00	00.00.07	00.00.00
	09:00:00	1	0		0.0%	0		0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:07	00:00:00
	10:00:00	1	0		0.0%	0	Ø	0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:04	00:00:00
	12:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:02:00	00:02:00	00:00:06	00:00:06
	13:00:00	1	0	(2)	0.0%	0	Ø	0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:13	00:00:00
HotelRealOeiras		3	2	()	66.7%	0	O	0.0%	1	8	33.3%	00:00:15	00:00:10	00:04:17	00:03:58	00:00:15	00:00:20
	11:00:00	1	0	8	0.0%	0	Ø	0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:05	00:00:00
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:04:17	00:04:17	00:00:09	00:00:09
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:03:38	00:03:38	00:00:30	00:00:30
HotelRealPalacio		6	1	8	16.7%	3	8	50.0%	2	8	33.3%	00:00:10	00:00:06	00:01:03	00:01:03	00:00:11	00:00:10
	10:00:00	3	0	8	0.0%	1	8	33.3%	2	8	66.7%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:11	00:00:00
	11:00:00	2	0	8	0.0%	2	S	100.0%	0		0.0%	00:00:07	00:00:04	00:00:00	00:00:00	00:00:12	00:00:00
	15:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:01:03	00:01:03	00:00:10	00:00:10
HotelRealParque		2	0	(S)	0.0%	1	8	50.0%	1	8	50.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:12	00:00:00
	11:00:00	2	0	(X)	0.0%	1		50.0%	1	8	50.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:12	00:00:00
RealResidencia		3	0	8	0.0%	2	8	66.7%	1	(S)	33.3%	00:00:15	80:00:00	00:00:00	00:00:00	00:01:02	00:00:00
	09:00:00	1	0	8	0.0%	1	8	100.0%	0		0.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:02:01	00:00:00
	13:00:00	2	0	8	0.0%	1	8	50.0%	1	8	50.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:00:32	00:00:00
17-09-2018		97	95	②	97.9%	1		1.0%	1	②	1.0%	00:00:15	80:00:00	00:14:09	00:02:16	00:00:10	00:00:09
GrdRealVillaltalia		9	9	②	100.0%	0	②	0.0%	0	②	0.0%	00:00:11	00:00:07	00:14:09	00:04:14	00:00:14	00:00:14
	09:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	80:00:00	00:00:08	00:03:48	00:03:48	00:00:08	00:00:08
	11:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:08:56	00:08:56	00:00:04	00:00:04
	13:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:11	00:00:07	00:01:53	00:01:18	00:00:20	00:00:20
	14:00:00	2	2	②	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:01:31	00:01:06	00:00:16	00:00:16
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:05:53	00:05:53	00:00:16	00:00:16
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:14:09	00:14:09	00:00:16	00:00:16
	18:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:00:29	00:00:29	00:00:07	00:00:07
HotelRealOeiras		38	36	②	94.7%	1		2.6%	1	②	2.6%	00:00:15	00:00:08	00:09:31	00:01:37	00:00:12	00:00:09
	09:00:00	3	2	()	66.7%	0		0.0%	1	8	33.3%	00:00:09	00:00:08	00:01:25	00:01:22	00:00:07	00:00:08
	10:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:01:33	00:01:07	00:00:08	00:00:08
	11:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:06	00:09:31	00:04:18	00:00:06	00:00:06
	12:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	②	0.0%	00:00:05	00:00:04	00:01:23	00:01:06	00:00:04	00:00:04
	13:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:13	00:00:09	00:01:17	00:00:59	00:00:09	00:00:09
	14:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:12	00:00:06	00:01:52	00:01:09	00:00:06	00:00:06
	15:00:00	5	5		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:07	00:00:59	00:00:38	00:00:08	00:00:08
	16:00:00	7	7		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:04:04	00:01:57	00:00:12	00:00:12
	17:00:00	6	6		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:07	00:04:11	00:01:38	00:00:09	00:00:09
	18:00:00	2	1		50.0%	1	8	50.0%	0		0.0%	00:00:15	00:00:12	00:00:00	00:00:00	00:01:18	00:00:22
HotelRealPalacio		21	21		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:07	00:09:02	00:02:27	00:00:08	00:00:08
	09:00:00	5	5	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:07	00:09:02	00:03:01	00:00:08	00:00:08
	10:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:05:01	00:05:01	00:00:19	00:00:19
	11:00:00	4	4		100.0%	0		0.0%	0	Ø	0.0%	00:00:13	00:00:08	00:05:18	00:03:36	00:00:08	00:00:08
	12:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:00:59	00:00:59	00:00:08	00:00:08
	13:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:03	00:00:02	00:00:54	00:00:45	00:00:03	00:00:03
	14:00:00	2	2		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:11	00:00:02	00:00:54	00:00:45	00:00:10	00:00:10
	15:00:00	4	4	Ø	100.0%	0		0.0%	0	9	0.0%	00:00:11	00:00:09	00:03:29	00:03:02	00:00:10	00:00:10
	16:00:00			Ø	100.0%		Ø	0.0%		Ø	0.0%	00:00:15		00:03:21		00:00:11	00:00:11
		1	2	S		0	S		0	Ø			00:00:06		00:01:15		
HetelDaalDaar	17:00:00		1		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:01:18	00:01:18	00:00:04	00:00:04
HotelRealParque		27	27		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:08	00:08:12	00:02:02	00:00:09	00:00:09

Service Performance Report

GrdRealVillaltalia		17	17	Ø	100.0%	0	O	0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:06:54	00:02:00	00:00:08	00:00:08
19-09-2018		96	87	②	90.6%	6	Ø	6.3%	3	Ø	3.1%	00:00:15	00:00:08	00:14:54	00:02:18	00:00:14	00:00:10
	17:00:00	2	2	②	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:05	00:00:47	00:00:33	00:00:06	00:00:06
	16:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:01:15	00:00:47	00:00:13	00:00:13
	15:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:05:40	00:02:21	00:00:12	00:00:12
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:02:11	00:02:11	00:00:04	00:00:04
	12:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:03:36	00:02:38	00:00:05	00:00:05
	11:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:01:01	00:01:01	00:00:05	00:00:05
	10:00:00	4	4	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:05	00:02:00	00:01:15	00:00:05	00:00:05
	09:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:07	00:06:32	00:03:26	00:00:14	00:00:14
HotelRealParque		21	21		100.0%	0	②	0.0%	0		0.0%	00:00:15	00:00:07	00:06:32	00:01:44	00:00:09	00:00:09
	17:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:04	00:04:30	00:04:14	00:00:06	00:00:06
	15:00:00	2	2	Ø	100.0%	0		0.0%	0		0.0%	00:00:06	00:00:04	00:04:58	00:04:14	00:00:05	00:00:05
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:00:22	00:00:22	00:00:06	00:00:06
	12:00:00	1	1	0	100.0%	0	0	0.0%	0	9	0.0%	00:00:06	00:00:06	00:00:31	00:00:31	00:00:06	00:00:06
Hotelivean alacio	11:00:00	6 1	6 1		100.0% 100.0%	0 0		0.0% 0.0%	0		0.0% 0.0%	00:00:06 00:00:06	00:00:06 00:00:06	00:04:56	00:01:56	00:00:06	00:00:06
HotelRealPalacio	10.00.00													00:01:02	00:00:54	00:00:16	00:00:16
	18:00:00	2	2	9	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:13	00:00:08	00:04:13	00:02:30	00:00:08	00:00:08
	16:00:00 17:00:00	5	5		100.0%	0	Ø	0.0%	0	9	0.0%	00:00:15	00:00:09	00:03:04	00:01:11	00:00:20	00:00:20
	15:00:00	2	2	S	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:12:43	00:07:20	00:00:12	00:00:12
	14:00:00	6	6		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:07	00:07:29	00:04:18	00:00:09	00:00:09
	12:00:00	5	5	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:02:00	00:01:24	00:00:12	00:00:12
	11:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:06	00:07:00	00:02:32	00:00:07	00:00:07
	10:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:02:02	00:01:18	00:00:06	00:00:06
	09:00:00	1	1	Ø	100.0%	0	O	0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:02:03	00:02:03	00:00:09	00:00:09
HotelRealOeiras		31	31	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:12:43	00:02:34	00:00:11	00:00:11
	17:00:00	7	7	Ø	100.0%	0		0.0%	0	9	0.0%	00:00:10	00:00:07	00:12:37	00:03:26	00:00:10	00:00:10
	16:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:07:35	00:05:52	00:00:10	00:00:10
	15:00:00	6	5		83.3%	1		16.7%	0	9	0.0%	00:00:10	00:00:07	00:05:22	00:02:21	00:00:11	00:00:10
	14:00:00	8	8		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:06	00:13:48	00:03:15	00:00:06	00:00:06
	13:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:07	00:04:55	00:04:48	00:00:10	00:00:10
	12:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:01:03	00:01:03	00:00:07	00:00:07
	11:00:00	6	6	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:06	00:13:07	00:03:36	00:00:08	00:00:08
	10:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:05:54	00:04:24	00:00:20	00:00:20
GrdRealVillaltalia		34	33	Ø	97.1%	1	Ø	2.9%	0	Ø	0.0%	00:00:10	00:00:07	00:13:48	00:03:28	00:00:10	00:00:09
18-09-2018		92	91	②	98.9%	1		1.1%	0	②	0.0%	00:00:15	00:00:07	00:13:48	00:02:40	00:00:10	00:00:10
	10:00:00	2	2	Ø	100.0%	0		0.0%	0		0.0%	00:00:07	00:00:06	00:08:20	00:06:08	00:00:06	00:00:06
RealResidencia		2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:08:20	00:06:08	00:00:06	00:00:06
	17:00:00	2	2	②	100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:00:46	00:00:44	00:00:13	00:00:13
	16:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:00:35	00:00:35	00:00:08	00:00:08
	15:00:00	6	6		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:08	00:05:53	00:02:37	00:00:10	00:00:10
	14:00:00	5	5	Ø	100.0%	0		0.0%	0		0.0%	00:00:10	00:00:06	00:04:45	00:02:16	00:00:06	00:00:06
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:09	00:00:09	00:08:12	00:08:12	00:00:24	00:00:24
	12:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:08	00:04:38	00:03:02	00:00:06	00:00:06
	11:00:00	4	4		100.0%	0	S	0.0%	0		0.0%	00:00:15	00:00:08	00:02:10	00:01:16	00:00:10	00:00:10
	10:00:00	4	4		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:06	00:00:46	00:00:41	00:00:06	00:00:06

Service Performance Report

	00.00.00	0	0		400.00/			0.00/			0.00/	00.00.40	00.00.00	00.00.00	00.00.40	00.00.40	00.00.40
	09:00:00	2	2		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:02:20	00:02:19	00:00:16	00:00:16
	10:00:00	5	5	Ø	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:10	00:00:08	00:06:54	00:02:35	00:00:08	00:00:08
	11:00:00	3	3	9	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:09	00:00:05	00:02:16	00:01:14	00:00:06	00:00:06
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:03:37	00:03:37	00:00:06	00:00:06
	15:00:00	2	2	Ø	100.0%	0		0.0%	0		0.0%	00:00:07	00:00:05	00:03:53	00:02:26	00:00:05	00:00:05
	16:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:08	00:00:06	00:01:49	00:01:02	00:00:06	00:00:06
	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:10	00:01:09	00:01:09	00:00:10	00:00:10
	18:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:01:11	00:01:11	00:00:05	00:00:05
HotelRealOeiras		32	29	②	90.6%	3		9.4%	0	②	0.0%	00:00:15	80:00:00	00:05:32	00:01:58	00:00:12	00:00:11
	09:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:11	80:00:00	00:00:46	00:00:42	80:00:00	80:00:00
	10:00:00	6	4		66.7%	2		33.3%	0		0.0%	00:00:10	00:00:07	00:04:10	00:01:49	00:00:14	00:00:07
	11:00:00	7	7		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:05:32	00:02:35	00:00:13	00:00:13
	12:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:00:43	00:00:43	00:00:08	00:00:08
	13:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:09	00:03:19	00:03:19	00:00:09	00:00:09
	14:00:00	7	7		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:04:37	00:01:59	00:00:08	80:00:00
	15:00:00	4	3		75.0%	1	8	25.0%	0	Ø	0.0%	00:00:15	00:00:10	00:02:11	00:01:59	00:00:16	00:00:21
	16:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:05	00:02:00	00:01:47	00:00:15	00:00:15
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:00:56	00:00:56	00:00:06	00:00:06
HotelRealPalacio	o	19	19		100.0%	0	②	0.0%	0	②	0.0%	00:00:15	00:00:09	00:06:16	00:02:06	00:00:12	00:00:12
	10:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:01:49	00:01:26	00:00:13	00:00:13
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:06	00:01:15	00:01:07	00:00:06	00:00:06
	12:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:02:13	00:01:42	00:00:14	00:00:14
	13:00:00	4	4	Ø	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:04:07	00:02:07	00:00:12	00:00:12
	14:00:00	3	3		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:06:16	00:02:59	00:00:11	00:00:11
	15:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:05:15	00:02:11	00:00:11	00:00:11
	18:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:03:45	00:03:45	00:00:22	00:00:22
HotelRealParque	•	25	19		76.0%	3		12.0%	3	0	12.0%	00:00:15	00:00:09	00:14:54	00:02:59	00:00:24	00:00:10
	09:00:00	3	2	(1)	66.7%	0		0.0%	1	8	33.3%	00:00:15	00:00:11	00:04:08	00:02:50	00:00:19	00:00:24
	10:00:00	6	2	8	33.3%	2	(33.3%	2	8	33.3%	00:00:15	00:00:14	00:05:19	00:03:18	00:00:52	00:00:12
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:01:38	00:01:38	00:00:04	00:00:04
	12:00:00	2	2		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:00:45	00:00:44	00:00:12	00:00:12
	13:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:07	00:03:20	00:02:24	00:00:07	00:00:07
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:11	00:00:11	00:02:36	00:02:36	00:00:11	00:00:11
	15:00:00	7	6		85.7%	1		14.3%	0	Ø	0.0%	00:00:15	00:00:08	00:05:45	00:02:18	00:00:23	00:00:07
	16:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:14:54	00:08:36	00:00:13	00:00:13
	17:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:05	00:02:48	00:02:48	00:00:05	00:00:05
RealResidencia		3	3		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:07	00:09:01	00:04:12	00:00:07	00:00:07
	10:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:04	00:00:07	00:09:01	00:09:01	00:00:04	00:00:04
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:02:37	00:02:37	00:00:10	00:00:10
	15:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:03	00:00:07	00:00:59	00:00:59	00:00:10	00:00:10
20-09-2018	13.33.33			3	97.1%						2.9%	00:00:16		00:18:53	00:02:58	00:00:10	00:00:10
GrdRealVillaltalia	a	68	66			0		0.0%	2				00:00:07	00:18:53	00:02:30	00:00:10	00:00:09
Or an Carvinalian	09:00:00	21 2	21 2	⊘	100.0% 100.0%	0		0.0% 0.0%	0		0.0% 0.0%	00:00:10 00:00:10	00:00:06 00:00:07	00:16:33	00:04:34	00:00:14	00:00:14
	10:00:00	1	1	S	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:04:41	00:02:40	00:00:14	00:00:14
	11:00:00	1	1	S	100.0%	0		0.0%	0	9	0.0%	00:00:10	00:00:06	00:02:34	00:02:34	00:00:16	00:00:16
		3		Ø			3	0.0%		Ø	0.0%						
	12:00:00		3	S	100.0%	0			0			00:00:10	00:00:07	00:05:55	00:02:57	00:00:10	00:00:10
	13:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:04	00:07:32	00:02:48	00:00:06	00:00:06
	14:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:07	00:03:27	00:02:02	00:00:12	00:00:12

Service Performance Report

:00 :00 :00 :00 :00 :00 :00 :00 :00 :00	2 2 2 4 25 3 4 4 1 2 1 6 2 2 2	2 2 4 24 3 4 1 2 1 5 2		100.0% 100.0% 100.0% 100.0% 96.0% 100.0% 100.0% 100.0% 100.0% 100.0% 83.3%	0 0 0 0 0 0 0		0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 1 0 0		0.0% 0.0% 0.0% 0.0% 4.0% 0.0%	00:00:10 00:00:05 00:00:06 00:00:10 00:00:16 00:00:04	00:00:07 00:00:04 00:00:04 00:00:06 00:00:07 00:00:04	00:03:12 00:06:32 00:06:52 00:18:53 00:07:36 00:06:07	00:02:18 00:03:46 00:04:43 00:09:38 00:02:08 00:02:47	00:00:06 00:00:10 00:00:05 00:00:06 00:00:09 00:00:04 00:00:14	00:00:06 00:00:10 00:00:05 00:00:06 00:00:09 00:00:04
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:00 :00 :00 :00 :00	2 1 6 2 2	2 1 5 2	⊘ ⊘ ⊘	100.0% 100.0% 83.3%	0	Ø		0		0.0%	00:00:09	00:00:06	00:03:28	00:01:52	00:00:06	00:00:06
:00 :00 :00 :00	1 6 2 2	1 5 2		100.0% 83.3%	0		0.00/	-		0.0%	00:00:07	00:00:07	00:00:48	00:00:48	00:00:07	00:00:07
:00 :00 :00	6 2 2	5 2		83.3%			0.0%	0		0.0%	00:00:05	00:00:04	00:03:19	00:02:03	00:00:04	00:00:04
:00	2 2	2			_		0.0%	0		0.0%	00:00:10	00:00:10	00:01:10	00:01:10	00:00:10	00:00:10
:00	2			100.00/	0		0.0%	1	8	16.7%	00:00:16	00:00:09	00:07:36	00:02:14	00:00:13	00:00:13
		2		100.0%	0		0.0%	0	S	0.0%	00:00:15	00:00:06	00:06:41	00:03:20	00:00:12	00:00:12
:00	6		Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:04	00:00:52	00:00:46	00:00:04	00:00:04
:00	6	6		100.0%	0	②	0.0%	0	②	0.0%	00:00:15	00:00:07	00:08:19	00:03:15	00:00:08	00:00:08
	1	1		100.0%	0		0.0%	0	②	0.0%	00:00:15	00:00:10	00:02:47	00:02:47	00:00:21	00:00:21
:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:02:24	00:01:24	00:00:05	00:00:05
:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:08	00:08:19	00:08:19	00:00:08	00:00:08
:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:01:37	00:01:37	00:00:04	00:00:04
:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:03:58	00:03:58	00:00:05	00:00:05
	15	14		93.3%	0		0.0%	1	②	6.7%	00:00:15	00:00:09	00:04:36	00:01:37	00:00:11	00:00:12
:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:01:13	00:01:13	00:00:09	00:00:09
:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:02	00:00:02	00:00:41	00:00:41	00:00:03	00:00:03
:00	1	1	②	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:04:36	00:04:36	00:00:05	00:00:05
:00	2	2		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:01:02	00:00:52	00:00:06	00:00:06
:00	2	2		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:14	00:00:10	00:01:11	00:00:45	00:00:10	00:00:10
:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:02:59	00:02:12	00:00:21	00:00:21
:00	4	3	(1)	75.0%	0	Ø	0.0%	1	8	25.0%	00:00:15	00:00:12	00:02:32	00:01:59	00:00:18	00:00:21
:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:05	00:01:31	00:01:16	00:00:05	00:00:05
	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:04:42	00:04:42	00:00:18	00:00:18
:00	0	0		#DIV/0!	0	_	#DIV/0!	0		#DIV/0!	00:00:15		00:00:00	00:00:00	00:00:00	00:00:00
:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:03	00:00:03	00:04:42	00:04:42	00:00:18	00:00:18
	72	58		80.6%	2		2.8%	12		16.7%	00:00:15	00:00:07	00:10:36	00:02:18	00:00:11	00:00:11
			()										00:10:36	00:02:27	00:00:14	00:00:14
:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:02	00:00:02	00:00:54	00:00:54	00:00:17	00:00:17
:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:05:26	00:05:26	00:00:04	00:00:04
:00	3	3		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:06	00:10:36	00:03:49	00:00:08	00:00:08
:00	1	0	8	0.0%	1	8	100.0%	0	Ø	0.0%	00:00:10	00:00:07	00:00:00	00:00:00	00:00:21	00:00:00
:00	4	4	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:03:02	00:01:48	00:00:12	00:00:12
:00	1	1		100.0%	0	Ø	0.0%	0		0.0%	00:00:10	00:00:08	00:02:17	00:02:17	00:00:34	00:00:34
:00	5	2	(X)	40.0%	1	X	20.0%	2	8	40.0%	00:00:10	00:00:09	00:00:45	00:00:30	00:00:22	00:00:36
:00	4	3		75.0%	0		0.0%	1	8	25.0%	00:00:10	00:00:07	00:04:06	00:02:11	00:00:09	00:00:10
:00	2	2		100.0%	0	Ø	0.0%	0		0.0%	00:00:07	00:00:05	00:03:31	00:03:30	00:00:06	00:00:06
																00:00:05
:00	1	1			0		0.0%	0		0.0%						00:00:05
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Service Performance Report

	14.00.00	1	1		100.0%	0		0.0%	0		0.00/	00.00.04	00.00.04	00.00.50	00.00.50	00.00.04	00.00.04
	14:00:00		•	S		-	3		-	S	0.0%	00:00:04	00:00:04	00:00:50	00:00:50	00:00:04	00:00:04
	16:00:00	2	0		0.0%	0		0.0%	2		100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:10	00:00:00
	17:00:00	3	0	8	0.0%	0	Ø	0.0%	3	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:08	00:00:00
HotelRealPalacio		11	9	()	81.8%	0	O	0.0%	2	(2)	18.2%	00:00:15	00:00:06	00:04:42	00:02:41	00:00:07	00:00:07
	09:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:03:32	00:03:32	00:00:05	00:00:05
	10:00:00	1	1	9	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:02:42	00:02:42	00:00:04	00:00:04
	12:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:06	00:04:23	00:02:32	00:00:06	00:00:06
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:03	00:00:03	00:02:17	00:02:17	00:00:03	00:00:03
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:02:45	00:02:45	00:00:05	00:00:05
	16:00:00	4	2	<u> </u>	50.0%	0	Ø	0.0%	2	8	50.0%	80:00:00	00:00:06	00:04:42	00:03:14	00:00:07	00:00:06
	17:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:01:25	00:01:25	00:00:25	00:00:25
HotelRealParque		25	23		92.0%	0		0.0%	2	②	8.0%	00:00:15	00:00:08	00:08:49	00:01:58	00:00:13	00:00:14
	09:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:00:01	00:00:01	00:00:06	00:00:06
	10:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:02	00:00:02	00:01:21	00:01:21	00:00:04	00:00:04
	11:00:00	4	4		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:03:41	00:01:32	00:00:15	00:00:15
	12:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:06	00:01:55	00:01:08	00:00:08	00:00:08
	13:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:06	00:01:46	00:01:36	00:00:06	00:00:06
	14:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:06	00:04:23	00:03:11	00:00:06	00:00:06
	15:00:00	5	5		100.0%	0		0.0%	0		0.0%	00:00:15	80:00:00	00:08:49	00:03:21	00:00:10	00:00:10
	16:00:00	2	0	8	0.0%	0		0.0%	2	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:03	00:00:00
	17:00:00	4	4		100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:08	00:03:33	00:01:46	00:00:35	00:00:35
	18:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:01:16	00:01:16	00:00:08	00:00:08
RealResidencia		2	2	Ø	100.0%	0	②	0.0%	0		0.0%	00:00:08	00:00:06	00:07:08	00:06:12	00:00:06	00:00:06
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:08	00:07:08	00:07:08	00:00:08	00:00:08
	16:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:05:16	00:05:16	00:00:04	00:00:04
22-09-2018		17	5	8	29.4%	4	(S)	23.5%	8	(S)	47.1%	00:00:15	00:00:08	00:07:19	00:02:25	00:00:20	00:00:06
GrdRealVillaltalia	1	3	1	8	33.3%	0	②	0.0%	2	(S)	66.7%	00:00:09	00:00:09	00:07:19	00:07:19	00:00:18	00:00:09
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:09	00:07:19	00:07:19	00:00:09	00:00:09
	13:00:00	1	0	8	0.0%	0		0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:08	00:00:00
	14:00:00	1	0	8	0.0%	0		0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:38	00:00:00
HotelRealOeiras		3	1	8	33.3%	2	(3)	66.7%	0	②	0.0%	00:00:04	00:00:04	00:01:18	00:01:18	00:00:06	00:00:05
	13:00:00	3	1	8	33.3%	2	(S)	66.7%	0	Ø	0.0%	00:00:04	00:00:04	00:01:18	00:01:18	00:00:06	00:00:05
HotelRealPalacio		5	3	<u>()</u>	60.0%	2	(3)	40.0%	0	②	0.0%	00:00:15	00:00:09	00:01:36	00:01:09	00:00:30	00:00:05
	09:00:00	1	0	8	0.0%	1	(100.0%	0		0.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:01:43	00:00:00
	12:00:00	1	0	8	0.0%	1	8	100.0%	0	Ø	0.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:00:31	00:00:00
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:00:35	00:00:35	00:00:04	00:00:04
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:01:17	00:01:17	00:00:07	00:00:07
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:01:36	00:01:36	00:00:05	00:00:05
HotelRealParque		1	0	(S)	0.0%	0	②	0.0%	1	(2)	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:27	00:00:00
	11:00:00	1	0	8	0.0%	0	Ø	0.0%	1	(100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:27	00:00:00
RealResidencia		5	0	(S)	0.0%	0	Ø	0.0%	5	(2)	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:17	00:00:00
	13:00:00	5	0	8	0.0%	0	Ø	0.0%	5	(3)	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:17	00:00:00
24-09-2018		92	81	②	88.0%	4	Ø	4.3%	7	②	7.6%	00:00:15	00:00:08	00:15:43	00:02:36	00:00:20	00:00:18
GrdRealVillaltalia	1	15	15	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:11	00:00:07	00:15:43	00:03:40	00:00:17	00:00:17
		1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:08	00:02:17	00:02:17	00:00:28	00:00:28
	09:00:00	'	'		100.070	0											
	09:00:00 10:00:00	2	2	9	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:05:52	00:05:48	00:00:40	00:00:40
									0		0.0%	00:00:06 00:00:06	00:00:06 00:00:06	00:05:52 00:02:19	00:05:48 00:01:22	00:00:40 00:00:06	00:00:40 00:00:06

Service Performance Report

	44.00.00				100.00/			0.00/			0.00/	00.00.40	22.22.22	00.04.00	00.00.04	22.22.27	20.00.07
	14:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:09	00:04:26	00:02:31	00:00:07	00:00:07
	15:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:04	00:15:43	00:08:45	00:00:12	00:00:12
	16:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:06	00:01:46	00:01:13	00:00:09	00:00:09
	17:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:11	00:00:08	00:01:31	00:01:31	00:00:24	00:00:24
	18:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:08	00:02:26	00:02:26	00:00:35	00:00:35
HotelRealOeiras		37	32	②	86.5%	2		5.4%	3	②	8.1%	00:00:15	00:00:09	00:10:43	00:02:08	00:00:21	00:00:20
	10:00:00	7	5		71.4%	1		14.3%	1		14.3%	00:00:15	00:00:11	00:04:18	00:02:41	00:00:38	00:00:31
	11:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:09	80:00:00	00:03:10	00:01:54	80:00:00	80:00:00
	12:00:00	6	3		50.0%	1		16.7%	2		33.3%	00:00:15	00:00:07	00:03:24	00:02:07	00:00:10	00:00:09
	13:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	80:00:00	00:02:06	00:01:15	00:00:28	00:00:28
	14:00:00	4	4		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:10:43	00:03:34	00:00:14	00:00:14
	15:00:00	3	3		100.0%	0		0.0%	0	②	0.0%	00:00:15	00:00:11	00:02:23	00:01:49	00:00:42	00:00:42
	16:00:00	6	6		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:06	00:03:58	00:01:19	00:00:24	00:00:24
	17:00:00	7	7	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:05:20	00:02:07	00:00:07	00:00:07
HotelRealPalacio		14	12	②	85.7%	1	②	7.1%	1	②	7.1%	00:00:15	00:00:08	00:07:36	00:02:53	00:00:19	00:00:20
	10:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:01:07	00:00:58	00:00:16	00:00:16
	11:00:00	4	3	()	75.0%	1	(X)	25.0%	0	Ø	0.0%	00:00:15	00:00:09	00:07:36	00:03:46	00:00:12	00:00:09
	12:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:06	00:01:55	00:01:42	00:00:06	00:00:06
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:06:56	00:06:56	00:00:05	00:00:05
	14:00:00	2	1	()	50.0%	0	Ø	0.0%	1	8	50.0%	00:00:02	00:00:02	00:01:36	00:01:36	00:00:06	00:00:03
	16:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:07	00:05:51	00:03:44	00:01:10	00:01:10
	17:00:00	1	1		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:02:00	00:02:00	00:00:22	00:00:22
HotelRealParque		25	21	()	84.0%	1		4.0%	3	()	12.0%	00:00:15	00:00:09	00:06:04	00:02:19	00:00:21	00:00:16
	09:00:00	4	3	()	75.0%	0		0.0%	1	8	25.0%	00:00:15	00:00:05	00:02:35	00:01:47	00:00:16	00:00:09
	10:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:00:36	00:00:36	00:00:27	00:00:27
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:05:06	00:04:46	00:00:20	00:00:20
	12:00:00	8	5	0	62.5%	1	(1)	12.5%	2	8	25.0%	00:00:15	00:00:11	00:03:07	00:02:03	00:00:27	00:00:11
	13:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:03:35	00:02:30	00:00:11	00:00:11
	14:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:06:04	00:02:55	00:00:10	00:00:10
	15:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:02:29	00:02:29	00:00:17	00:00:17
	16:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:01:15	00:01:15	00:00:19	00:00:19
	17:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:05	00:02:33	00:01:38	00:01:05	00:01:05
RealResidencia		1	1		100.0%	0	Ø	0.0%	0		0.0%	00:00:15	00:00:13	00:03:49	00:03:49	00:00:26	00:00:26
	09:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:13	00:03:49	00:03:49	00:00:26	00:00:26
25-09-2018		72	65	②	90.3%	1		1.4%	6	②	8.3%	00:00:15	00:00:08	00:19:10	00:03:09	00:00:12	00:00:13
GrdRealVillaltalia		25	18	0	72.0%	1	⊘	4.0%	6	8	24.0%	00:00:10	00:00:07	00:11:33	00:03:12	00:00:12	00:00:14
	09:00:00	1	0	8	0.0%	0		0.0%	1	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:09	00:00:00
	10:00:00	8	3	8	37.5%	1		12.5%	4	8	50.0%	00:00:10	00:00:08	00:05:57	00:04:13	00:00:11	00:00:14
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:08	00:01:44	00:01:44	00:00:05	00:00:05
	12:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:06	00:06:03	00:04:28	00:00:17	00:00:17
	13:00:00	1	1		100.0%	0	Ø	0.0%	0		0.0%	00:00:10	00:00:06	00:00:54	00:00:54	00:00:17	00:00:17
	15:00:00	2	2		100.0%	0	⊘	0.0%	0		0.0%	00:00:10	00:00:08	00:04:29	00:03:06	00:00:14	00:00:14
	16:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:04:29	00:03:00	00:00:04	00:00:23
	17:00:00	5	5	S	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:02:37	00:02:10	00:00:14	00:00:04
	18:00:00	2	1		50.0%		Ø	0.0%	1	S	50.0%	00:00:05	00:00:07	00:11:33	00:03:12	00:00:14	00:00:14
Jatal Basi Osius	10.00.00					0											
HotelRealOeiras	40.00.00	14	14	②	100.0%	0	②	0.0%	0	②	0.0%	00:00:15	00:00:08	00:07:07	00:02:31	00:00:10	00:00:10
	10:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:09	00:04:06	00:02:10	00:00:09	00:00:09
	11:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:15	00:00:11	00:07:07	00:04:58	00:00:18	00:00:18

Service Performance Report

	12:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	80:00:00	00:05:50	00:02:32	00:00:10	00:00:10
	13:00:00	2	2		100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:07	00:02:38	00:01:41	00:00:07	00:00:07
	14:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:00:06	00:00:06	00:00:06	00:00:06
	15:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:01:04	00:01:04	00:00:06	00:00:06
	16:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:01:46	00:01:46	00:00:06	00:00:06
HotelRealPalacio		10	10		100.0%	0	②	0.0%	0		0.0%	00:00:15	80:00:00	00:07:21	00:03:27	00:00:08	00:00:08
	09:00:00	4	4		100.0%	0		0.0%	0		0.0%	00:00:13	80:00:00	00:03:53	00:02:32	00:00:09	00:00:09
	10:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:02:07	00:02:07	00:00:06	00:00:06
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:07:21	00:07:21	00:00:04	00:00:04
	12:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:04:36	00:04:36	00:00:09	00:00:09
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:01:03	00:01:03	00:00:04	00:00:04
	15:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:07:09	00:04:38	00:00:10	00:00:10
HotelRealParque		21	21	②	100.0%	0	②	0.0%	0		0.0%	00:00:15	00:00:08	00:19:10	00:02:50	00:00:14	00:00:14
	10:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:03:44	00:02:35	00:00:11	00:00:11
	11:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:08	00:00:07	00:03:08	00:02:34	00:00:07	00:00:07
	14:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:04	00:02:10	00:01:00	00:00:04	00:00:04
	15:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:03:18	00:02:03	00:00:19	00:00:19
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:02:33	00:02:33	00:00:20	00:00:20
	17:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:05	00:02:19	00:01:32	00:00:05	00:00:05
	18:00:00	4	4	②	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:19:10	00:06:18	00:00:32	00:00:32
RealResidencia		2	2		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:12	00:12:58	00:08:54	00:00:38	00:00:38
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:14	00:12:58	00:12:58	00:01:09	00:01:09
	18:00:00	1	1	②	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:04:50	00:04:50	00:00:06	00:00:06
26-09-2018		72	68		94.4%	2		2.8%	2		2.8%	00:00:15	00:00:08	00:12:56	00:03:01	00:00:15	00:00:10
GrdRealVillaltalia		28	25	Ø	89.3%	1	Ø	3.6%	2	Ø	7.1%	00:00:10	00:00:07	00:12:56	00:04:08	00:00:12	00:00:10
	09:00:00	2	2		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	80:00:00	00:10:18	00:06:57	00:00:08	00:00:08
	10:00:00	5	4	()	80.0%	1	8	20.0%	0	Ø	0.0%	00:00:10	00:00:07	00:06:49	00:04:08	00:00:16	00:00:08
	11:00:00	8	8	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:05:46	00:03:03	00:00:11	00:00:11
	12:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:06	00:03:31	00:02:51	00:00:14	00:00:14
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:08	00:05:15	00:05:15	00:00:15	00:00:15
	14:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:09	00:04:16	00:03:45	00:00:18	00:00:18
	15:00:00	3	1	8	33.3%	0	Ø	0.0%	2	8	66.7%	00:00:05	00:00:05	00:01:23	00:01:23	00:00:13	00:00:05
	16:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:05	00:01:05	00:00:50	00:00:07	00:00:07
	17:00:00	3															
			3		100.0%	0		0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:12:56	00:07:00	00:00:07	00:00:07
	18:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	⊘	0.0%	00:00:10 00:00:05	00:00:07 00:00:05	00:12:56 00:11:04	00:07:00 00:11:04	00:00:07 00:00:05	00:00:07 00:00:05
HotelRealOeiras	18:00:00	1 11															
HotelRealOeiras	18:00:00		1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:11:04	00:11:04	00:00:05	00:00:05
HotelRealOeiras		11	1 11	⊘	100.0% 100.0%	0 0	⊘	0.0%	0	⊘	0.0%	00:00:05 00:00:15	00:00:05 00:00:08	00:11:04 00:07:18	00:11:04 00:02:35	00:00:05 00:00:10	00:00:05 00:00:10
HotelRealOeiras	11:00:00	11	1 11 1	Ø	100.0% 100.0% 100.0%	0 0 0	⊘	0.0% 0.0% 0.0%	0 0 0	Ø	0.0% 0.0% 0.0%	00:00:05 00:00:15 00:00:06	00:00:05 00:00:08 00:00:06	00:11:04 00:07:18 00:04:25	00:11:04 00:02:35 00:04:25	00:00:05 00:00:10 00:00:06	00:00:05 00:00:10 00:00:06
HotelRealOeiras	11:00:00 12:00:00	11 1 1	1 11 1	ØØØ	100.0% 100.0% 100.0% 100.0%	0 0 0	Ø	0.0% 0.0% 0.0% 0.0%	0 0 0	9 9 9	0.0% 0.0% 0.0% 0.0%	00:00:05 00:00:15 00:00:06 00:00:07	00:00:05 00:00:08 00:00:06 00:00:07	00:11:04 00:07:18 00:04:25 00:04:47	00:11:04 00:02:35 00:04:25 00:04:47	00:00:05 00:00:10 00:00:06 00:00:07	00:00:05 00:00:10 00:00:06 00:00:07
HotelRealOeiras	11:00:00 12:00:00 14:00:00	11 1 1	1 11 1 1	<!--</td--><td>100.0% 100.0% 100.0% 100.0%</td><td>0 0 0 0</td><td>ØØØØ</td><td>0.0% 0.0% 0.0% 0.0% 0.0%</td><td>0 0 0 0</td><td>Ø Ø</td><td>0.0% 0.0% 0.0% 0.0% 0.0%</td><td>00:00:05 00:00:15 00:00:06 00:00:07 00:00:09</td><td>00:00:05 00:00:08 00:00:06 00:00:07 00:00:09</td><td>00:11:04 00:07:18 00:04:25 00:04:47 00:07:18</td><td>00:11:04 00:02:35 00:04:25 00:04:47 00:07:18</td><td>00:00:05 00:00:10 00:00:06 00:00:07 00:00:09</td><td>00:00:05 00:00:10 00:00:06 00:00:07 00:00:09</td>	100.0% 100.0% 100.0% 100.0%	0 0 0 0	ØØØØ	0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0	Ø Ø	0.0% 0.0% 0.0% 0.0% 0.0%	00:00:05 00:00:15 00:00:06 00:00:07 00:00:09	00:00:05 00:00:08 00:00:06 00:00:07 00:00:09	00:11:04 00:07:18 00:04:25 00:04:47 00:07:18	00:11:04 00:02:35 00:04:25 00:04:47 00:07:18	00:00:05 00:00:10 00:00:06 00:00:07 00:00:09	00:00:05 00:00:10 00:00:06 00:00:07 00:00:09
HotelRealOeiras	11:00:00 12:00:00 14:00:00 15:00:00	11 1 1 1	1 11 1 1 1	9 9 9 9	100.0% 100.0% 100.0% 100.0% 100.0%	0 0 0 0 0	0 0 0	0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0	9 9 9 9	0.0% 0.0% 0.0% 0.0% 0.0%	00:00:05 00:00:15 00:00:06 00:00:07 00:00:09 00:00:05	00:00:05 00:00:08 00:00:06 00:00:07 00:00:09 00:00:05	00:11:04 00:07:18 00:04:25 00:04:47 00:07:18 00:00:28	00:11:04 00:02:35 00:04:25 00:04:47 00:07:18 00:00:28	00:00:05 00:00:10 00:00:06 00:00:07 00:00:09 00:00:05	00:00:05 00:00:10 00:00:06 00:00:07 00:00:09 00:00:05
HotelRealOeiras	11:00:00 12:00:00 14:00:00 15:00:00 16:00:00	11 1 1 1 1 2	1 11 1 1 1 1 2	9 9 9 9	100.0% 100.0% 100.0% 100.0% 100.0% 100.0%	0 0 0 0 0 0	© © © © ©	0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0	Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø Ø	0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	00:00:05 00:00:15 00:00:06 00:00:07 00:00:09 00:00:05 00:00:15	00:00:05 00:00:08 00:00:06 00:00:07 00:00:09 00:00:05 00:00:10	00:11:04 00:07:18 00:04:25 00:04:47 00:07:18 00:00:28 00:01:50	00:11:04 00:02:35 00:04:25 00:04:47 00:07:18 00:00:28 00:01:29	00:00:05 00:00:10 00:00:06 00:00:07 00:00:09 00:00:05 00:00:21	00:00:05 00:00:10 00:00:06 00:00:07 00:00:09 00:00:05 00:00:21
	11:00:00 12:00:00 14:00:00 15:00:00 16:00:00 17:00:00	11 1 1 1 1 2 2 2	1 11 1 1 1 1 2 2 3	9 9 9 9 9	100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0%	0 0 0 0 0 0 0		0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0 0		0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	00:00:05 00:00:15 00:00:06 00:00:07 00:00:09 00:00:05 00:00:15 00:00:15	00:00:05 00:00:08 00:00:06 00:00:07 00:00:09 00:00:05 00:00:10 00:00:08 00:00:05	00:11:04 00:07:18 00:04:25 00:04:47 00:07:18 00:00:28 00:01:50 00:00:50	00:11:04 00:02:35 00:04:25 00:04:47 00:07:18 00:00:28 00:01:29 00:00:40	00:00:05 00:00:10 00:00:06 00:00:07 00:00:09 00:00:05 00:00:21 00:00:12	00:00:05 00:00:10 00:00:06 00:00:07 00:00:09 00:00:05 00:00:21 00:00:12
	11:00:00 12:00:00 14:00:00 15:00:00 16:00:00 17:00:00	11 1 1 1 1 2 2	1 11 1 1 1 1 2 2 2		100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0%	0 0 0 0 0 0 0		0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0 0 0 0 0 0 0	9 9 9 9	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	00:00:05 00:00:15 00:00:06 00:00:07 00:00:09 00:00:05 00:00:15 00:00:07	00:00:05 00:00:08 00:00:06 00:00:07 00:00:09 00:00:05 00:00:10 00:00:08	00:11:04 00:07:18 00:04:25 00:04:47 00:07:18 00:00:28 00:01:50 00:00:50 00:05:47	00:11:04 00:02:35 00:04:25 00:04:47 00:07:18 00:00:28 00:01:29 00:00:40 00:02:22	00:00:05 00:00:10 00:00:06 00:00:07 00:00:09 00:00:05 00:00:21 00:00:12 00:00:06	00:00:05 00:00:10 00:00:06 00:00:07 00:00:09 00:00:05 00:00:21 00:00:12 00:00:06
	11:00:00 12:00:00 14:00:00 15:00:00 16:00:00 17:00:00 18:00:00	11 1 1 1 1 2 2 3	1 11 1 1 1 1 2 2 3		100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 88.9%	0 0 0 0 0 0 0 0		0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 11.1%	0 0 0 0 0 0 0 0		0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	00:00:05 00:00:15 00:00:06 00:00:07 00:00:09 00:00:05 00:00:15 00:00:07 00:00:15	00:00:05 00:00:08 00:00:06 00:00:07 00:00:09 00:00:05 00:00:10 00:00:05 00:00:10	00:11:04 00:07:18 00:04:25 00:04:47 00:07:18 00:00:28 00:01:50 00:00:50 00:05:47 00:08:58	00:11:04 00:02:35 00:04:25 00:04:47 00:07:18 00:00:28 00:01:29 00:00:40 00:02:22 00:03:33	00:00:05 00:00:10 00:00:06 00:00:07 00:00:09 00:00:05 00:00:21 00:00:12 00:00:06 00:00:42	00:00:05 00:00:10 00:00:06 00:00:07 00:00:09 00:00:05 00:00:21 00:00:12 00:00:06 00:00:11
HotelRealOeiras HotelRealPalacio	11:00:00 12:00:00 14:00:00 15:00:00 16:00:00 17:00:00 18:00:00	11 1 1 1 1 2 2 2 3 9	1 11 1 1 1 1 2 2 3 8 2		100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0%	0 0 0 0 0 0 0 0		0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 11.1% 0.0%	0 0 0 0 0 0 0 0 0		0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	00:00:05 00:00:15 00:00:06 00:00:07 00:00:05 00:00:15 00:00:15 00:00:15 00:00:15	00:00:05 00:00:08 00:00:06 00:00:07 00:00:09 00:00:05 00:00:10 00:00:05 00:00:10 00:00:08	00:11:04 00:07:18 00:04:25 00:04:47 00:07:18 00:00:28 00:01:50 00:00:50 00:05:47 00:08:58 00:01:39	00:11:04 00:02:35 00:04:25 00:04:47 00:07:18 00:00:28 00:01:29 00:00:40 00:02:22 00:03:33 00:01:19	00:00:05 00:00:10 00:00:06 00:00:07 00:00:09 00:00:05 00:00:21 00:00:12 00:00:06 00:00:42 00:00:13	00:00:05 00:00:10 00:00:06 00:00:07 00:00:09 00:00:05 00:00:21 00:00:12 00:00:06 00:00:11 00:00:13

Service Performance Report

	47.00.00	0			400.00/	0		0.00/	0		0.00/	00-00-40	00.00.00	00.00.50	00.00.00	00-00-00	00.00.00
HatalDaalDargus	17:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:09	00:08:58	00:08:28	00:00:09	00:00:09
HotelRealParque	40.00.00	22	22	Ø	100.0%	0	O	0.0%	0	②	0.0%	00:00:15	00:00:07	00:06:33	00:01:45	00:00:10	00:00:10
	10:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:01:36	00:01:27	00:00:04	00:00:04
	11:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	②	0.0%	00:00:15	00:00:10	00:01:50	00:01:19	00:00:10	00:00:10
	12:00:00	5	5	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:04:19	00:02:13	00:00:22	00:00:22
	13:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	0	0.0%	00:00:15	00:00:08	00:06:33	00:04:06	00:00:12	00:00:12
	14:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	0	0.0%	00:00:06	00:00:04	00:01:26	00:01:01	00:00:05	00:00:05
	15:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	0	0.0%	00:00:05	00:00:05	00:02:20	00:02:20	00:00:05	00:00:05
	16:00:00	6	6	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:05	00:01:53	00:01:16	00:00:06	00:00:06
RealResidencia		2	2	Ø	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:03:02	00:02:10	00:00:14	00:00:14
	12:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:03:02	00:03:02	00:00:05	00:00:05
	17:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:01:17	00:01:17	00:00:23	00:00:23
27-09-2018		66	61	②	92.4%	1		1.5%	4	②	6.1%	00:00:16	80:00:00	00:16:24	00:02:37	00:00:12	00:00:12
GrdRealVillaltalia		14	12	②	85.7%	1		7.1%	1		7.1%	00:00:10	00:00:07	00:07:18	00:02:44	00:00:16	00:00:18
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:07	00:01:26	00:01:26	00:00:15	00:00:15
	12:00:00	3	2		66.7%	1	8	33.3%	0		0.0%	80:00:00	00:00:06	00:03:16	00:02:16	00:00:05	00:00:05
	13:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:08	00:01:34	00:01:34	00:00:18	00:00:18
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:09	00:03:43	00:03:43	00:00:32	00:00:32
	15:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:09	00:00:06	00:02:48	00:01:13	00:00:06	00:00:06
	16:00:00	4	3		75.0%	0		0.0%	1	8	25.0%	00:00:10	00:00:09	00:07:18	00:05:54	00:00:32	00:00:39
	17:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:00:42	00:00:42	00:00:04	00:00:04
HotelRealOeiras		19	19		100.0%	0		0.0%	0	②	0.0%	00:00:16	00:00:09	00:16:24	00:02:50	00:00:12	00:00:12
	09:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:07	00:00:07	00:02:19	00:02:19	00:00:07	00:00:07
	10:00:00	2	2	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:03:36	00:02:30	00:00:17	00:00:17
	11:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:16	00:00:09	00:03:51	00:03:14	00:00:14	00:00:14
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:02:16	00:02:16	00:00:04	00:00:04
	14:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:16:24	00:08:57	00:00:13	00:00:13
	15:00:00	4	4	Ø	100.0%	0		0.0%	0	S	0.0%	00:00:15	00:00:09	00:03:25	00:01:55	00:00:14	00:00:14
	16:00:00	4	4	Ø	100.0%	0	Ø	0.0%	0	S	0.0%	00:00:15	00:00:09	00:02:30	00:01:20	00:00:11	00:00:11
	17:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	S	0.0%	00:00:08	00:00:08	00:00:57	00:00:57	00:00:09	00:00:09
	18:00:00	2	2	Ø	100.0%	0	②	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:05:11	00:02:58	00:00:15	00:00:15
HotelRealPalacio		12	10		83.3%	0		0.0%	2	(3)	16.7%	00:00:15	00:00:06	00:06:30	00:02:37	00:00:07	00:00:06
	09:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:01:30	00:01:30	00:00:06	00:00:06
	11:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:02:36	00:02:36	00:00:05	00:00:05
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:01:25	00:01:25	00:00:07	00:00:07
	13:00:00	3	1	(33.3%	0	Ø	0.0%	2	(66.7%	00:00:05	00:00:05	00:01:33	00:01:33	00:00:07	00:00:05
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:02:08	00:02:08	00:00:06	00:00:06
	15:00:00	3	3	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:06	00:06:30	00:04:14	00:00:09	00:00:09
	16:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:03	00:00:03	00:02:54	00:02:54	00:00:03	00:00:03
	17:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:03	00:00:03	00:01:20	00:01:20	00:00:03	00:00:03
HotelRealParque		18	17	②	94.4%	0		0.0%	1	②	5.6%	00:00:15	00:00:08	00:08:47	00:01:59	00:00:10	00:00:11
	09:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:00:45	00:00:45	00:00:07	00:00:07
	10:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:09	00:00:09	00:00:45	00:00:45	00:00:09	00:00:09
	11:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:10	00:00:07	00:02:41	00:02:18	00:00:07	00:00:07
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:02:43	00:02:43	00:00:04	00:00:04
		1	0		0.0%	0	Ø	0.0%	1	(X)	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:06	00:00:00
	13:00:00				,.	_											
	13:00:00 14:00:00	4	4		100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:08	00:01:35	00:01:11	00:00:16	00:00:16

Service Performance Report

	16:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:00:59	00:00:59	00:00:04	00:00:04
	17:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:09	00:00:25	00:00:25	00:00:18	00:00:18
	18:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:07	00:00:07	00:08:47	00:08:47	00:00:07	00:00:07
RealResidencia	10.00.00				100.0%					O		00:00:15		00:10:00	00:03:49	00:00:16	00:00:16
redirection	10:00:00	3 1	3		100.0%	0		0.0% 0.0%	0	O	0.0% 0.0%	00:00:15	00:00:08 00:00:09	00:01:31	00:01:16	00:00:07	00:00:07
	11:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:03	00:00:03	00:10:00	00:10:00	00:00:20	00:00:20
	12:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:10	00:10:00	00:10:00	00:00:20	00:00:20
20.00.2040	12.00.00													00:02:44	00:02:48	00:00:18	00:00:11
28-09-2018 GrdRealVillaltalia		79	66		83.5%	5		6.3%	8		10.1%	00:00:15	00:00:07	00:15:19	00:02:48	00:00:10	00:00:11
Orditeal Villatiana	09:00:00	23 9	16 3	()	69.6% 33.3%	3		13.0% 22.2%	4	S	17.4% 44.4%	00:00:10 00:00:10	00:00:06 00:00:07	00:13:13	00:06:37	00:00:34	00:00:06
	10:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:08	00:00:06	00:13:04	00:00:37	00:00:04	00:00:06
	11:00:00	3	3		100.0%	0		0.0%	0	Ø	0.0%	00:00:08	00:00:06	00:02:41	00:01:33	00:00:07	00:00:07
	12:00:00	2	2	Ø	100.0%	0		0.0%	0	9	0.0%	00:00:10	00:00:06	00:03:00	00:00:43	00:00:07	00:00:12
	13:00:00	4	3		75.0%	1		25.0%	0	0	0.0%	00:00:10	00:00:06	00:00:34	00:00:43	00:00:12	00:00:12
		1				·				9							
	14:00:00	·	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:02:42	00:02:42	00:00:05	00:00:05
Hotol Pagl Caire	15:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:05	00:00:04	00:15:19	00:12:36	00:00:04	00:00:04
HotelRealOeiras	10.00.00	22 1	21	⊘	95.5%	1		4.5%	0		0.0%	00:00:15	00:00:07	00:12:21	00:02:53	00:00:18	00:00:09
	10:00:00	·	1	O	100.0%	0		0.0%	0	Ø	0.0%	00:00:04	00:00:04	00:03:55	00:03:55	00:00:04	00:00:04
	11:00:00	5	5		100.0%	0			0	Ø	0.0%	00:00:08	00:00:05	00:12:21	00:04:30	00:00:05	00:00:05
	12:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:08	00:05:20	00:02:52	00:00:11	00:00:11
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:14	00:00:14	00:02:38	00:02:38	00:00:14	00:00:14
	14:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:05	00:00:04	00:01:21	00:00:46	00:00:04	00:00:04
	15:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:09	00:00:07	00:11:55	00:04:17	00:00:08	00:00:08
	16:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:10	00:01:54	00:01:13	00:00:21	00:00:21
	17:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:06	00:00:04	00:04:14	00:02:49	00:00:04	00:00:04
	18:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:12	00:01:26	00:01:26	00:00:10	00:00:10
	19:00:00	1	0	8	0.0%	1		100.0%	0	Ø	0.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:03:20	00:00:00
HotelRealPalacio		6	6	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:13	80:00:00	00:03:20	00:01:57	00:00:08	00:00:08
	09:00:00	1	1	Ø	100.0%	0		0.0%	0	Ø	0.0%	00:00:12	00:00:12	00:01:18	00:01:18	00:00:12	00:00:12
	12:00:00	1	1	Ø	100.0%	0	9	0.0%	0	Ø	0.0%	00:00:06	00:00:06	00:02:21	00:02:21	00:00:06	00:00:06
	15:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:03:10	00:03:10	00:00:04	00:00:04
	16:00:00	1	1	Ø	100.0%	0		0.0%	0		0.0%	00:00:03	00:00:03	00:01:03	00:01:03	00:00:03	00:00:03
	17:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:13	00:00:11	00:03:20	00:01:55	00:00:11	00:00:11
HotelRealParque		26	21	()	80.8%	1		3.8%	4	(S)	15.4%	00:00:15	00:00:08	00:04:06	00:01:54	00:00:15	00:00:13
	09:00:00	3	2	(1)	66.7%	0	Ø	0.0%	1	8	33.3%	00:00:08	00:00:08	00:04:06	00:03:00	00:00:07	00:00:08
	10:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0	9	0.0%	00:00:15	00:00:09	00:02:47	00:02:18	00:00:14	00:00:14
	11:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:06	00:01:56	00:01:16	00:00:09	00:00:09
	12:00:00	3	3	Ø	100.0%	0	Ø	0.0%	0	Ø	0.0%	00:00:15	00:00:11	00:03:37	00:01:41	00:00:32	00:00:32
	13:00:00	3	0	8	0.0%	0		0.0%	3	8	100.0%	00:00:00	00:00:00	00:00:00	00:00:00	00:00:30	00:00:00
	15:00:00	2	1	(1)	50.0%	1	8	50.0%	0		0.0%	00:00:15	00:00:08	00:02:30	00:02:30	00:00:12	00:00:07
	16:00:00	3	3		100.0%	0		0.0%	0	Ø	0.0%	00:00:05	00:00:05	00:01:16	00:01:11	00:00:05	00:00:05
	17:00:00	4	4		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:09	00:03:53	00:02:44	00:00:12	00:00:12
	18:00:00	3	3		100.0%	0		0.0%	0		0.0%	00:00:15	00:00:06	00:03:08	00:01:18	00:00:12	00:00:12
RealResidencia		2	2	②	100.0%	0		0.0%	0	②	0.0%	00:00:15	00:00:11	00:03:50	00:03:45	00:01:02	00:01:02
	11:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:06	00:00:06	00:03:50	00:03:50	00:00:06	00:00:06
	13:00:00	1	1		100.0%	0		0.0%	0	Ø	0.0%	00:00:15	00:00:14	00:03:40	00:03:40	00:01:59	00:01:59
29-09-2018		18	14	<u></u>	77.8%	2	<u></u>	11.1%	2	<u> </u>	11.1%	00:00:15	00:00:07	00:21:09	00:04:07	00:00:20	00:00:07
GrdRealVillaltalia		8	5	()	62.5%	1	()	12.5%	2	8	25.0%	00:00:10	00:00:06	00:21:09	00:07:15	00:00:22	00:00:06

Service Performance Report

	10:00:00	4	1	8	25.0%	1	×	25.0%	2		50.0%	00:00:10	80:00:00	00:21:09	00:21:09	00:00:38	00:00:06
	11:00:00	2	2		100.0%	0		0.0%	0		0.0%	00:00:04	00:00:04	00:12:14	00:06:37	00:00:04	00:00:04
	12:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:05	00:00:05	00:01:29	00:01:29	00:00:05	00:00:05
	14:00:00	1	1		100.0%	0		0.0%	0		0.0%	00:00:10	00:00:06	00:00:24	00:00:24	00:00:13	00:00:13
HotelRealOeiras		5	5	Ø	100.0%	0	②	0.0%	0	②	0.0%	00:00:11	00:00:08	00:01:51	00:01:15	80:00:00	00:00:08
	14:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:09	00:00:09	00:00:51	00:00:51	00:00:09	00:00:09
	15:00:00	2	2	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:08	00:00:08	00:01:43	00:01:26	00:00:08	00:00:08
	16:00:00	2	2	Ø	100.0%	0		0.0%	0		0.0%	00:00:11	00:00:09	00:01:51	00:01:16	00:00:09	00:00:09
HotelRealParque		5	4		80.0%	1	(3)	20.0%	0	②	0.0%	00:00:15	00:00:09	00:08:53	00:03:45	00:00:30	00:00:07
	12:00:00	1	1		100.0%	0	Ø	0.0%	0		0.0%	00:00:08	80:00:00	00:08:53	00:08:53	00:00:08	80:00:00
	13:00:00	1	1	Ø	100.0%	0	Ø	0.0%	0		0.0%	00:00:05	00:00:05	00:01:06	00:01:06	00:00:05	00:00:05
	14:00:00	1	0	×	0.0%	1	×	100.0%	0		0.0%	00:00:15	00:00:15	00:00:00	00:00:00	00:02:00	00:00:00
	16:00:00	2	2	S	100.0%	0		0.0%	0		0.0%	00:00:10	00:00:08	00:02:37	00:02:30	00:00:08	00:00:08
TOTAL		4612	3851	0	83.5%	228	Ø	4.9%	531	0	11.5%	00:00:26	00:00:08	00:33:06	00:02:52	00:00:16	00:00:13