

OneContact Reporting

Team Detail Daily Report

Team: Lisboa

Date / Agent	Handled Interactions	Transferred Interactions	Abandoned Interactions	Rejected Interactions	Talk Time				Ring Time Interactions)				Wrapup Time			
					Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min
02-04-2018	48	5	6	10	02:34:15	00:02:55	00:13:18	00:00:02	00:06:11	00:00:08	00:00:14	00:00:03	00:04:35	00:00:06	00:00:30	00:00:00
ana.garcia	14	2	3	2	00:53:02	00:03:19	00:11:47	00:00:47	00:01:53	00:00:08	00:00:12	00:00:05	00:00:20	00:00:01	00:00:04	00:00:00
carina.diogo	12	2	0	4	00:27:44	00:01:59	00:05:57	00:00:02	00:01:08	00:00:06	00:00:09	00:00:03	00:00:54	00:00:04	00:00:30	00:00:00
maria.veloso	16	1	1	1	00:59:53	00:03:31	00:13:18	00:00:18	00:02:16	00:00:08	00:00:12	00:00:04	00:00:51	00:00:03	00:00:30	00:00:01
susana.oliveira	3	0	2	3	00:08:13	00:02:44	00:04:10	00:01:14	00:00:30	00:00:10	00:00:14	00:00:06	00:01:30	00:00:30	00:00:30	00:00:30
tania.sobral	3	0	0	0	00:05:23	00:01:48	00:04:57	00:00:05	00:00:24	00:00:08	00:00:10	00:00:06	00:01:00	00:00:30	00:00:30	00:00:30
03-04-2018	72	12	2	33	04:26:56	00:03:11	00:22:07	00:00:11	00:10:01	00:00:08	00:00:33	00:00:02	00:19:45	00:00:14	00:00:30	00:00:00
ana.garcia	14	3	0	9	01:13:40	00:04:20	00:11:14	00:00:34	00:01:35	00:00:07	00:00:10	00:00:02	00:00:39	00:00:02	00:00:07	00:00:00
barradas.susana	16	2	0	6	00:41:22	00:02:18	00:10:50	00:00:11	00:02:16	00:00:08	00:00:11	00:00:04	00:09:00	00:00:30	00:00:30	00:00:30
carina.diogo	3	1	1	1	00:24:54	00:06:14	00:22:07	00:00:29	00:00:23	00:00:08	00:00:09	00:00:07	00:00:06	00:00:02	00:00:02	00:00:01
maria.veloso	21	4	0	7	00:59:49	00:02:24	00:08:38	00:00:25	00:03:13	00:00:09	00:00:33	00:00:03	00:00:30	00:00:01	00:00:04	00:00:00
susana.oliveira	18	2	1	10	01:07:11	00:03:22	00:11:13	00:00:21	00:02:34	00:00:09	00:00:11	00:00:05	00:09:30	00:00:28	00:00:30	00:00:00
04-04-2018	66	12	4	28	02:33:20	00:01:58	00:13:53	00:00:00	00:08:12	00:00:07	00:00:18	00:00:00	00:15:53	00:00:13	00:00:33	00:00:00
ana.garcia	18	4	1	6	00:40:37	00:01:51	00:05:39	00:00:06	00:02:29	00:00:08	00:00:17	00:00:02	00:00:53	00:00:03	00:00:33	00:00:00
barradas.susana	14	0	0	12	00:37:06	00:02:39	00:13:53	00:00:40	00:01:49	00:00:08	00:00:18	00:00:01	00:07:02	00:00:30	00:00:31	00:00:30
maria.veloso	21	4	1	2	00:52:52	00:02:07	00:05:14	00:00:23	00:02:39	00:00:08	00:00:11	00:00:02	00:00:28	00:00:01	00:00:04	00:00:00
susana.oliveira	13	4	2	8	00:22:45	00:01:20	00:03:29	00:00:00	00:01:15	00:00:06	00:00:12	00:00:00	00:07:30	00:00:30	00:00:30	00:00:30
05-04-2018	57	10	1	23	03:08:40	00:02:49	00:14:31	00:00:04	00:07:04	00:00:07	00:00:15	00:00:00	00:18:24	00:00:17	00:00:30	00:00:00
ana.garcia	10	5	1	5	00:53:35	00:03:34	00:14:31	00:00:28	00:01:18	00:00:08	00:00:15	00:00:05	00:00:59	00:00:04	00:00:30	00:00:00
carina.diogo	12	2	0	3	00:37:52	00:02:42	00:09:39	00:00:32	00:00:59	00:00:05	00:00:11	00:00:03	00:00:22	00:00:02	00:00:04	00:00:01
maria.veloso	3	1	0	0	00:12:13	00:03:03	00:04:49	00:01:00	00:00:20	00:00:07	00:00:11	00:00:02	00:00:03	00:00:01	00:00:01	00:00:00
susana.oliveira	16	2	0	10	00:47:13	00:02:37	00:12:29	00:00:04	00:02:00	00:00:08	00:00:12	00:00:00	00:09:00	00:00:30	00:00:30	00:00:30
tania.sobral	16	0	0	5	00:37:47	00:02:22	00:09:27	00:00:33	00:02:27	00:00:09	00:00:15	00:00:02	00:08:00	00:00:30	00:00:30	00:00:30
06-04-2018	79	10	1	40	04:14:31	00:02:52	00:14:02	00:00:14	00:10:56	00:00:08	00:00:26	00:00:02	00:22:49	00:00:16	00:00:31	00:00:00
ana.garcia	15	0	0	12	00:42:34	00:02:50	00:10:34	00:00:14	00:01:57	00:00:08	00:00:11	00:00:05	00:01:14	00:00:05	00:00:30	00:00:00
barradas.susana	20	3	1	8	01:07:18	00:02:56	00:11:52	00:00:18	00:02:43	00:00:08	00:00:14	00:00:02	00:11:02	00:00:30	00:00:31	00:00:30
carina.diogo	2	0	0	1	00:07:39	00:03:50	00:04:16	00:03:23	00:00:10	00:00:05	00:00:06	00:00:04	00:00:08	00:00:04	00:00:08	00:00:00
maria.veloso	22	6	0	7	01:17:12	00:02:45	00:14:02	00:00:15	00:02:56	00:00:08	00:00:12	00:00:04	00:00:25	00:00:01	00:00:02	00:00:00
susana.oliveira	19	1	0	11	00:50:12	00:02:31	00:12:55	00:00:26	00:03:05	00:00:10	00:00:26	00:00:04	00:09:30	00:00:30	00:00:30	00:00:30
tania.sobral	1	0	0	1	00:09:36	00:09:36	00:09:36	00:09:36	00:00:05	00:00:05	00:00:05	00:00:05	00:00:30	00:00:30	00:00:30	00:00:30
07-04-2018	18	3	1	7	01:02:03	00:02:57	00:08:33	00:00:11	00:02:04	00:00:07	00:00:13	00:00:02	00:01:10	00:00:03	00:00:30	00:00:00
carina.diogo	18	3	1	7	01:02:03	00:02:57	00:08:33	00:00:11	00:02:04	00:00:07	00:00:13	00:00:02	00:01:10	00:00:03	00:00:30	00:00:00
09-04-2018	123	15	4	31	05:36:57	00:02:26	00:11:12	00:00:15	00:13:53	00:00:07	00:00:14	00:00:01	00:37:01	00:00:17	00:00:31	00:00:00
ana.garcia	5	0	0	1	00:08:40	00:01:44	00:04:16	00:00:22	00:00:45	00:00:09	00:00:14	00:00:05	00:00:07	00:00:01	00:00:02	00:00:01
barradas.susana	29	4	2	7	01:26:27	00:02:37	00:10:02	00:00:15	00:03:29	00:00:07	00:00:10	00:00:03	00:15:31	00:00:30	00:00:31	00:00:30
liliana.manalvo	31	6	0	3	01:29:01	00:02:24	00:07:29	00:00:18	00:02:31	00:00:05	00:00:11	00:00:01	00:02:53	00:00:05	00:00:30	00:00:00
maria.veloso	24	3	0	6	01:08:44	00:02:33	00:11:12	00:00:29	00:02:56	00:00:07	00:00:10	00:00:02	00:00:29	00:00:01	00:00:03	00:00:00
susana.oliveira	21	2	1	10	00:51:10	00:02:13	00:11:00	00:00:40	00:02:39	00:00:08	00:00:13	00:00:01	00:11:30	00:00:30	00:00:30	00:00:30
tania.sobral	13	0	1	4	00:32:55	00:02:32	00:07:01	00:00:31	00:01:33	00:00:07	00:00:12	00:00:02	00:06:31	00:00:30	00:00:31	00:00:30
10-04-2018	70	10	1	15	03:08:29	00:02:21	00:10:26	00:00:04	00:08:04	00:00:07	00:00:14	00:00:00	00:17:11	00:00:13	00:00:30	00:00:00
agente.test	0	0	0	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
barradas.susana	15	1	0	4	00:32:43	00:02:03	00:06:09	00:00:44	00:02:08	00:00:09	00:00:14	00:00:00	00:08:00	00:00:30	00:00:30	00:00:30
carina.diogo	16	0	0	0	00:38:28	00:02:24	00:10:26	00:00:25	00:01:31	00:00:06	00:00:10	00:00:02	00:00:30	00:00:02	00:00:15	00:00:00
liliana.manalvo	15	4	0	1	00:35:30	00:01:52	00:06:09	00:00:04	00:01:14	00:00:05	00:00:10	00:00:02	00:00:57	00:00:03	00:00:30	00:00:00
maria.veloso	11	3	0	3	00:51:43	00:03:42	00:09:04	00:00:27	00:01:24	00:00:08	00:00:10	00:00:02	00:00:14	00:00:01	00:00:02	00:00:00
susana.oliveira	13	2	1	6	00:30:05	00:02:00	00:04:59	00:00:24	00:01:47	00:00:08	00:00:11	00:00:04	00:07:30	00:00:30	00:00:30	00:00:30
11-04-2018	86	15	1	25	03:50:46	00:02:17	00:13:46	00:00:13	00:10:53	00:00:08	00:00:33	00:00:01	00:23:41	00:00:15	00:00:31	00:00:00

OneContact Reporting

Team Detail Daily Report

agente.test	0	0	0	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
barradas.susana	20	4	0	3	00:43:44	00:01:49	00:06:48	00:00:24	00:02:32	00:00:08	00:00:12	00:00:03	00:11:00	00:00:30	00:00:30	00:00:30
carina.diogo	16	3	0	7	00:35:19	00:01:52	00:04:40	00:00:34	00:01:38	00:00:06	00:00:15	00:00:02	00:00:56	00:00:03	00:00:27	00:00:00
liliana.manalvo	21	2	0	3	00:51:54	00:02:15	00:12:43	00:00:36	00:02:39	00:00:08	00:00:33	00:00:03	00:01:55	00:00:05	00:00:30	00:00:00
maria.veloso	11	3	0	5	00:57:48	00:04:08	00:13:46	00:00:40	00:01:39	00:00:09	00:00:13	00:00:06	00:00:09	00:00:01	00:00:01	00:00:00
susana.oliveira	13	3	0	4	00:30:15	00:01:53	00:09:54	00:00:17	00:01:48	00:00:08	00:00:14	00:00:02	00:07:31	00:00:30	00:00:31	00:00:30
tania.sobral	5	0	1	2	00:11:46	00:02:21	00:05:41	00:00:13	00:00:37	00:00:07	00:00:13	00:00:01	00:02:10	00:00:26	00:00:30	00:00:10
12-04-2018	91	14	3	32	03:38:36	00:02:05	00:18:55	00:00:03	00:10:02	00:00:07	00:00:15	00:00:02	00:19:35	00:00:12	00:00:31	00:00:00
agente.test	0	0	0	4	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ana.garcia	11	1	0	2	00:29:56	00:02:30	00:05:41	00:00:13	00:01:32	00:00:08	00:00:15	00:00:06	00:00:14	00:00:01	00:00:04	00:00:00
barradas.susana	21	1	1	6	00:35:06	00:01:36	00:03:27	00:00:27	00:02:32	00:00:07	00:00:13	00:00:02	00:11:01	00:00:30	00:00:31	00:00:30
carina.diogo	17	5	0	5	00:45:16	00:02:03	00:09:58	00:00:18	00:01:31	00:00:05	00:00:14	00:00:03	00:01:21	00:00:04	00:00:30	00:00:00
liliana.manalvo	21	7	0	5	00:44:04	00:01:34	00:04:59	00:00:03	00:01:43	00:00:05	00:00:10	00:00:02	00:03:47	00:00:09	00:00:30	00:00:00
maria.veloso	15	0	2	9	00:44:23	00:02:58	00:18:55	00:00:13	00:02:04	00:00:08	00:00:13	00:00:02	00:00:12	00:00:01	00:00:02	00:00:00
tania.sobral	6	0	0	1	00:19:51	00:03:18	00:08:41	00:00:15	00:00:40	00:00:07	00:00:14	00:00:02	00:03:00	00:00:30	00:00:30	00:00:30
13-04-2018	85	9	3	27	03:47:46	00:02:25	00:09:35	00:00:03	00:10:32	00:00:07	00:00:32	00:00:02	00:16:10	00:00:10	00:00:31	00:00:00
barradas.susana	17	1	1	8	00:52:54	00:02:56	00:09:21	00:00:19	00:02:02	00:00:07	00:00:10	00:00:05	00:09:00	00:00:30	00:00:30	00:00:30
carina.diogo	24	4	1	3	00:54:57	00:01:58	00:08:03	00:00:03	00:03:28	00:00:09	00:00:32	00:00:03	00:00:39	00:00:01	00:00:15	00:00:00
liliana.manalvo	22	3	0	6	00:48:55	00:01:57	00:07:31	00:00:26	00:02:10	00:00:06	00:00:21	00:00:02	00:03:19	00:00:08	00:00:31	00:00:00
maria.veloso	16	1	0	7	00:57:23	00:03:23	00:09:35	00:00:39	00:02:03	00:00:08	00:00:12	00:00:05	00:00:12	00:00:01	00:00:03	00:00:00
tania.sobral	6	0	1	3	00:13:37	00:02:16	00:04:36	00:00:30	00:00:49	00:00:08	00:00:11	00:00:05	00:03:00	00:00:30	00:00:30	00:00:30
14-04-2018	20	0	0	3	01:02:27	00:03:07	00:08:31	00:00:23	00:01:45	00:00:05	00:00:10	00:00:03	00:01:43	00:00:05	00:00:30	00:00:00
liliana.manalvo	20	0	0	3	01:02:27	00:03:07	00:08:31	00:00:23	00:01:45	00:00:05	00:00:10	00:00:03	00:01:43	00:00:05	00:00:30	00:00:00
16-04-2018	125	16	2	32	06:01:41	00:02:34	00:14:40	00:00:00	00:15:17	00:00:07	00:00:25	00:00:01	00:18:30	00:00:08	00:00:31	00:00:00
ana.garcia	26	5	0	8	01:27:00	00:02:48	00:13:37	00:00:20	00:03:09	00:00:07	00:00:11	00:00:01	00:00:57	00:00:02	00:00:16	00:00:00
carina.diogo	33	3	2	9	01:41:09	00:02:49	00:11:36	00:00:00	00:03:21	00:00:06	00:00:24	00:00:02	00:01:29	00:00:03	00:00:30	00:00:00
maria.veloso	36	7	0	6	01:45:16	00:02:27	00:14:40	00:00:18	00:04:44	00:00:08	00:00:25	00:00:01	00:00:39	00:00:01	00:00:04	00:00:00
tania.sobral	30	1	0	9	01:08:16	00:02:12	00:07:43	00:00:10	00:04:03	00:00:08	00:00:25	00:00:02	00:15:25	00:00:30	00:00:31	00:00:24
17-04-2018	90	13	2	21	04:21:39	00:02:32	00:26:58	00:00:04	00:10:37	00:00:07	00:00:31	00:00:01	00:12:15	00:00:08	00:00:31	00:00:00
ana.garcia	20	2	0	9	01:12:37	00:03:18	00:11:05	00:00:30	00:02:22	00:00:07	00:00:13	00:00:02	00:01:49	00:00:05	00:00:30	00:00:00
barradas.susana	2	0	0	0	00:03:38	00:01:49	00:02:16	00:01:22	00:00:29	00:00:14	00:00:16	00:00:13	00:01:00	00:00:30	00:00:30	00:00:30
carina.diogo	22	3	1	4	00:42:37	00:01:42	00:10:00	00:00:04	00:02:11	00:00:06	00:00:31	00:00:01	00:02:11	00:00:05	00:00:30	00:00:00
liliana.manalvo	13	5	0	4	00:27:26	00:01:31	00:05:15	00:00:25	00:01:13	00:00:06	00:00:15	00:00:01	00:01:15	00:00:05	00:00:30	00:00:00
maria.veloso	22	3	0	2	01:28:33	00:03:33	00:26:58	00:00:29	00:02:57	00:00:08	00:00:12	00:00:05	00:00:29	00:00:01	00:00:09	00:00:00
tania.sobral	11	0	1	2	00:26:48	00:02:26	00:05:52	00:00:42	00:01:25	00:00:08	00:00:17	00:00:02	00:05:31	00:00:30	00:00:31	00:00:30
18-04-2018	81	14	1	26	03:39:15	00:02:18	00:09:57	00:00:11	00:09:02	00:00:07	00:00:15	00:00:01	00:13:35	00:00:09	00:00:31	00:00:00
ana.garcia	14	5	0	8	00:28:45	00:01:31	00:04:11	00:00:24	00:01:35	00:00:07	00:00:09	00:00:05	00:01:06	00:00:04	00:00:21	00:00:00
carina.diogo	18	5	0	8	00:49:20	00:02:09	00:07:25	00:00:11	00:01:18	00:00:04	00:00:08	00:00:01	00:01:21	00:00:04	00:00:30	00:00:00
liliana.manalvo	20	2	0	6	01:13:07	00:03:19	00:09:57	00:00:21	00:01:50	00:00:06	00:00:10	00:00:02	00:03:22	00:00:09	00:00:30	00:00:00
maria.veloso	15	1	1	2	00:34:29	00:02:09	00:05:24	00:00:31	00:02:25	00:00:10	00:00:13	00:00:06	00:00:15	00:00:01	00:00:02	00:00:00
susana.oliveira	13	1	0	2	00:28:13	00:02:01	00:04:48	00:00:24	00:01:51	00:00:09	00:00:15	00:00:02	00:07:01	00:00:30	00:00:31	00:00:30
tania.sobral	1	0	0	0	00:05:21	00:05:21	00:05:21	00:05:21	00:00:03	00:00:03	00:00:03	00:00:03	00:00:30	00:00:30	00:00:30	00:00:30
19-04-2018	71	7	0	23	03:55:53	00:03:01	00:17:25	00:00:04	00:08:41	00:00:07	00:00:21	00:00:03	00:07:53	00:00:06	00:00:30	00:00:00
ana.garcia	11	2	0	8	01:03:49	00:04:55	00:16:39	00:00:48	00:01:11	00:00:06	00:00:09	00:00:04	00:00:47	00:00:04	00:00:30	00:00:00
barradas.susana	1	0	0	0	00:00:44	00:00:44	00:00:44	00:00:44	00:00:14	00:00:14	00:00:14	00:00:14	00:00:30	00:00:30	00:00:30	00:00:30
carina.diogo	17	2	0	3	00:55:26	00:02:55	00:08:56	00:00:22	00:01:30	00:00:05	00:00:09	00:00:03	00:00:29	00:00:02	00:00:04	00:00:00
liliana.manalvo	20	1	0	4	00:35:38	00:01:42	00:05:28	00:00:04	00:02:19	00:00:07	00:00:16	00:00:03	00:02:17	00:00:07	00:00:30	00:00:00
maria.veloso	16	1	0	5	01:05:19	00:03:51	00:17:25	00:00:19	00:02:22	00:00:09	00:00:13	00:00:04	00:00:20	00:00:01	00:00:04	00:00:00
susana.oliveira	4	1	0	2	00:10:09	00:02:02	00:05:54	00:00:14	00:00:30	00:00:08	00:00:09	00:00:07	00:02:30	00:00:30	00:00:30	00:00:30
tania.sobral	2	0	0	1	00:04:48	00:02:24	00:03:03	00:01:45	00:00:35	00:00:18	00:00:21	00:00:14	00:01:00	00:00:30	00:00:30	00:00:30
20-04-2018	69	10	1	18	04:33:46	00:03:28	00:18:36	00:00:16	00:08:36	00:00:07	00:00:22	00:00:02	00:10:25	00:00:08	00:00:30	00:00:00
agente.test	0	0	0	3	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ana.garcia	13	2	0	4	01:21:33	00:05:26	00:13:42	00:00:35	00:01:22	00:00:06	00:00:08	00:00:02	00:00:51	00:00:04	00:00:30	00:00:00

OneContact Reporting

Team Detail Daily Report

barradas.susana	2	0	0	0	00:02:19	00:01:10	00:01:25	00:00:54	00:00:10	00:00:05	00:00:07	00:00:03	00:01:00	00:00:30	00:00:30	00:00:30
carina.diogo	15	2	0	4	00:33:50	00:01:59	00:05:30	00:00:32	00:01:42	00:00:07	00:00:11	00:00:03	00:00:30	00:00:02	00:00:07	00:00:00
liliana.manalvo	14	1	0	2	00:51:46	00:03:27	00:14:40	00:00:39	00:01:34	00:00:07	00:00:11	00:00:03	00:01:45	00:00:08	00:00:30	00:00:00
maria.veloso	14	3	0	1	01:11:59	00:04:14	00:18:36	00:00:16	00:02:19	00:00:10	00:00:22	00:00:06	00:00:19	00:00:01	00:00:06	00:00:00
susana.oliveira	10	2	1	4	00:19:35	00:01:38	00:04:18	00:00:18	00:01:25	00:00:08	00:00:15	00:00:06	00:05:30	00:00:30	00:00:30	00:00:30
tania.sobral	1	0	0	0	00:12:44	00:12:44	00:12:44	00:12:44	00:00:04	00:00:04	00:00:04	00:00:04	00:00:30	00:00:30	00:00:30	00:00:30
21-04-2018	9	0	0	2	00:50:23	00:05:36	00:10:35	00:00:37	00:01:09	00:00:08	00:00:12	00:00:03	00:00:39	00:00:04	00:00:17	00:00:00
ana.garcia	9	0	0	2	00:50:23	00:05:36	00:10:35	00:00:37	00:01:09	00:00:08	00:00:12	00:00:03	00:00:39	00:00:04	00:00:17	00:00:00
23-04-2018	75	15	2	31	03:51:07	00:02:34	00:11:32	00:00:00	00:10:16	00:00:08	00:00:19	00:00:02	00:25:22	00:00:17	00:00:31	00:00:00
ana.garcia	18	3	0	3	01:10:45	00:03:22	00:11:32	00:00:01	00:02:26	00:00:08	00:00:14	00:00:05	00:01:28	00:00:04	00:00:30	00:00:00
barradas.susana	22	5	1	5	01:01:23	00:02:16	00:05:57	00:00:06	00:03:05	00:00:08	00:00:16	00:00:03	00:13:31	00:00:30	00:00:31	00:00:30
maria.veloso	17	5	0	6	00:50:40	00:02:18	00:07:59	00:00:16	00:02:39	00:00:09	00:00:19	00:00:02	00:00:23	00:00:01	00:00:03	00:00:00
susana.oliveira	16	2	1	16	00:42:51	00:02:23	00:06:01	00:00:01	00:01:56	00:00:07	00:00:13	00:00:03	00:09:00	00:00:30	00:00:30	00:00:30
tania.sobral	2	0	0	1	00:05:28	00:02:44	00:05:28	00:00:00	00:00:10	00:00:05	00:00:07	00:00:03	00:01:00	00:00:30	00:00:30	00:00:30
24-04-2018	90	7	1	40	05:09:19	00:03:11	00:17:10	00:00:01	00:12:28	00:00:08	00:00:17	00:00:03	00:35:58	00:00:23	00:00:31	00:00:00
agente.test	0	0	0	2	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
barradas.susana	27	0	0	9	01:29:17	00:03:18	00:10:55	00:00:01	00:03:49	00:00:08	00:00:14	00:00:04	00:13:31	00:00:30	00:00:31	00:00:30
liliana.manalvo	3	0	0	0	00:05:49	00:01:56	00:02:33	00:00:51	00:00:16	00:00:05	00:00:07	00:00:04	00:00:04	00:00:01	00:00:02	00:00:00
maria.veloso	17	5	0	5	01:27:37	00:03:59	00:17:10	00:00:19	00:02:07	00:00:07	00:00:15	00:00:03	00:00:19	00:00:01	00:00:02	00:00:00
susana.oliveira	24	1	0	19	01:30:45	00:03:38	00:15:43	00:00:19	00:03:11	00:00:08	00:00:17	00:00:03	00:12:30	00:00:30	00:00:30	00:00:30
tania.sobral	19	1	1	5	00:35:51	00:01:48	00:04:58	00:00:41	00:03:05	00:00:10	00:00:13	00:00:05	00:09:34	00:00:30	00:00:31	00:00:30
25-04-2018	32	7	0	7	02:01:05	00:03:06	00:16:51	00:00:13	00:03:49	00:00:07	00:00:15	00:00:02	00:02:22	00:00:04	00:00:30	00:00:00
ana.garcia	11	3	0	3	00:53:26	00:03:49	00:16:51	00:00:21	00:01:13	00:00:07	00:00:11	00:00:04	00:01:00	00:00:04	00:00:30	00:00:01
liliana.manalvo	11	2	0	1	00:44:58	00:03:28	00:12:24	00:00:13	00:01:04	00:00:06	00:00:12	00:00:02	00:01:13	00:00:06	00:00:30	00:00:00
maria.veloso	10	2	0	3	00:22:41	00:01:53	00:04:47	00:00:28	00:01:32	00:00:09	00:00:15	00:00:06	00:00:09	00:00:01	00:00:02	00:00:00
26-04-2018	70	10	1	33	04:13:49	00:03:10	00:11:36	00:00:15	00:09:14	00:00:08	00:00:41	00:00:01	00:20:56	00:00:17	00:00:32	00:00:00
agente.test	0	0	0	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ana.garcia	14	1	0	5	00:37:47	00:02:31	00:07:08	00:00:41	00:01:38	00:00:07	00:00:11	00:00:04	00:00:11	00:00:01	00:00:01	00:00:00
barradas.susana	22	1	0	9	01:13:12	00:03:11	00:07:13	00:00:38	00:02:59	00:00:08	00:00:13	00:00:03	00:11:32	00:00:30	00:00:32	00:00:30
liliana.manalvo	3	0	0	0	00:13:47	00:04:36	00:10:06	00:00:31	00:00:15	00:00:05	00:00:06	00:00:04	00:00:32	00:00:11	00:00:30	00:00:01
maria.veloso	17	4	0	8	01:32:13	00:04:23	00:11:36	00:00:27	00:01:59	00:00:07	00:00:12	00:00:01	00:00:39	00:00:02	00:00:16	00:00:01
susana.oliveira	12	4	1	10	00:31:08	00:01:57	00:06:35	00:00:15	00:02:15	00:00:11	00:00:41	00:00:07	00:07:02	00:00:30	00:00:31	00:00:30
tania.sobral	2	0	0	0	00:05:42	00:02:51	00:04:05	00:01:37	00:00:08	00:00:04	00:00:05	00:00:03	00:01:00	00:00:30	00:00:30	00:00:30
27-04-2018	65	4	2	14	02:38:25	00:02:18	00:10:57	00:00:05	00:09:02	00:00:08	00:00:18	00:00:01	00:16:39	00:00:15	00:00:31	00:00:00
ana.garcia	5	0	0	1	00:14:30	00:02:54	00:03:48	00:01:08	00:00:50	00:00:10	00:00:14	00:00:08	00:00:37	00:00:07	00:00:30	00:00:01
barradas.susana	26	1	2	3	00:46:02	00:01:42	00:08:22	00:00:05	00:04:06	00:00:09	00:00:18	00:00:06	00:13:31	00:00:30	00:00:31	00:00:30
liliana.manalvo	14	2	0	1	00:36:29	00:02:17	00:06:27	00:00:34	00:01:18	00:00:06	00:00:14	00:00:01	00:01:43	00:00:06	00:00:30	00:00:00
maria.veloso	19	1	0	6	00:50:27	00:02:31	00:07:09	00:00:20	00:02:44	00:00:09	00:00:15	00:00:05	00:00:18	00:00:01	00:00:02	00:00:00
susana.oliveira	0	0	0	3	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
tania.sobral	1	0	0	0	00:10:57	00:10:57	00:10:57	00:10:57	00:00:04	00:00:04	00:00:04	00:00:04	00:00:30	00:00:30	00:00:30	00:00:30
28-04-2018	19	1	1	19	01:19:50	00:04:00	00:14:07	00:00:04	00:02:05	00:00:07	00:00:17	00:00:01	00:00:23	00:00:01	00:00:07	00:00:00
maria.veloso	19	1	1	19	01:19:50	00:04:00	00:14:07	00:00:04	00:02:05	00:00:07	00:00:17	00:00:01	00:00:23	00:00:01	00:00:07	00:00:00
30-04-2018	59	7	1	23	03:20:53	00:03:03	00:10:36	00:00:22	00:07:12	00:00:07	00:00:13	00:00:02	00:15:13	00:00:14	00:00:30	00:00:00
ana.garcia	19	2	0	8	01:05:00	00:03:06	00:06:54	00:00:40	00:02:37	00:00:08	00:00:13	00:00:03	00:01:24	00:00:04	00:00:30	00:00:00
barradas.susana	1	0	0	1	00:02:46	00:02:46	00:02:46	00:02:46	00:00:04	00:00:04	00:00:04	00:00:04	00:00:30	00:00:30	00:00:30	00:00:30
liliana.manalvo	21	2	0	3	01:10:33	00:03:04	00:09:02	00:00:22	00:01:55	00:00:05	00:00:10	00:00:02	00:02:49	00:00:07	00:00:30	00:00:00
susana.oliveira	15	1	1	7	00:41:43	00:02:36	00:05:42	00:00:33	00:02:16	00:00:09	00:00:11	00:00:03	00:08:00	00:00:30	00:00:30	00:00:30
tania.sobral	3	2	0	4	00:20:51	00:04:10	00:10:36	00:00:23	00:00:20	00:00:07	00:00:08	00:00:05	00:02:30	00:00:30	00:00:30	00:00:30
01-05-2018	16	0	1	8	00:47:13	00:02:57	00:08:47	00:00:53	00:02:33	00:00:10	00:00:21	00:00:06	00:08:01	00:00:30	00:00:31	00:00:30
barradas.susana	5	0	1	2	00:21:14	00:04:15	00:08:47	00:00:53	00:00:44	00:00:09	00:00:13	00:00:06	00:02:30	00:00:30	00:00:30	00:00:30
susana.oliveira	8	0	0	2	00:19:15	00:02:24	00:04:26	00:01:11	00:01:09	00:00:09	00:00:10	00:00:07	00:04:00	00:00:30	00:00:30	00:00:30
tania.sobral	3	0	0	4	00:06:44	00:02:15	00:04:18	00:01:11	00:00:40	00:00:13	00:00:21	00:00:07	00:01:31	00:00:30	00:00:31	00:00:30
02-05-2018	69	15	0	16	04:17:58	00:03:04	00:11:31	00:00:08	00:08:36	00:00:07	00:00:20	00:00:01	00:11:39	00:00:09	00:00:31	00:00:00

OneContact Reporting

Team Detail Daily Report

ana.garcia	10	6	0	4	00:29:32	00:01:51	00:04:35	00:00:23	00:01:37	00:00:10	00:00:15	00:00:08	00:01:17	00:00:06	00:00:30	00:00:00
barradas.susana	3	0	0	1	00:05:13	00:01:44	00:02:10	00:00:56	00:00:35	00:00:12	00:00:20	00:00:06	00:01:30	00:00:30	00:00:30	00:00:30
carina.diogo	12	1	0	2	00:40:44	00:03:08	00:08:02	00:00:59	00:01:15	00:00:06	00:00:08	00:00:04	00:01:19	00:00:06	00:00:30	00:00:00
liliana.manalvo	24	3	0	2	01:20:57	00:03:00	00:09:54	00:00:08	00:02:19	00:00:06	00:00:20	00:00:02	00:02:57	00:00:07	00:00:30	00:00:00
maria.veloso	12	3	0	1	01:02:45	00:04:11	00:11:31	00:00:46	00:01:47	00:00:09	00:00:16	00:00:06	00:00:16	00:00:01	00:00:03	00:00:00
susana.oliveira	6	2	0	6	00:25:57	00:03:15	00:08:35	00:00:42	00:00:48	00:00:08	00:00:15	00:00:01	00:03:31	00:00:30	00:00:31	00:00:30
tania.sobral	2	0	0	0	00:12:50	00:06:25	00:10:48	00:02:02	00:00:15	00:00:08	00:00:08	00:00:07	00:00:49	00:00:24	00:00:30	00:00:19
03-05-2018	79	13	3	28	03:40:02	00:02:24	00:12:20	00:00:03	00:09:56	00:00:08	00:00:28	00:00:01	00:12:37	00:00:09	00:00:30	00:00:00
agente.test	0	0	0	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ana.garcia	13	5	0	7	00:37:33	00:02:05	00:06:49	00:00:23	00:01:59	00:00:09	00:00:26	00:00:05	00:03:00	00:00:11	00:00:30	00:00:00
carina.diogo	20	4	2	5	00:45:36	00:01:54	00:08:11	00:00:03	00:02:15	00:00:07	00:00:28	00:00:02	00:01:00	00:00:02	00:00:27	00:00:00
liliana.manalvo	16	1	0	2	00:28:45	00:01:41	00:06:21	00:00:06	00:01:30	00:00:06	00:00:13	00:00:03	00:01:23	00:00:05	00:00:30	00:00:01
maria.veloso	16	2	0	5	01:11:45	00:03:59	00:12:20	00:00:16	00:02:20	00:00:09	00:00:12	00:00:07	00:00:14	00:00:01	00:00:02	00:00:00
susana.oliveira	14	1	1	8	00:36:23	00:02:26	00:10:59	00:00:07	00:01:52	00:00:08	00:00:14	00:00:01	00:07:00	00:00:30	00:00:30	00:00:30
04-05-2018	75	6	4	19	03:37:29	00:02:41	00:14:13	00:00:05	00:08:58	00:00:07	00:00:15	00:00:02	00:08:40	00:00:07	00:00:31	00:00:00
ana.garcia	15	3	1	7	00:50:08	00:02:47	00:14:13	00:00:07	00:02:06	00:00:08	00:00:15	00:00:03	00:01:17	00:00:05	00:00:30	00:00:00
carina.diogo	19	0	1	3	00:51:52	00:02:44	00:14:05	00:00:05	00:01:50	00:00:06	00:00:09	00:00:02	00:01:18	00:00:04	00:00:30	00:00:00
liliana.manalvo	16	2	0	2	00:47:52	00:02:40	00:10:41	00:00:22	00:01:33	00:00:06	00:00:12	00:00:03	00:02:14	00:00:08	00:00:30	00:00:00
maria.veloso	18	0	2	4	00:48:58	00:02:43	00:13:19	00:00:17	00:02:31	00:00:08	00:00:13	00:00:06	00:00:19	00:00:01	00:00:04	00:00:00
susana.oliveira	7	1	0	3	00:18:39	00:02:20	00:06:32	00:00:28	00:00:58	00:00:08	00:00:10	00:00:07	00:03:32	00:00:30	00:00:31	00:00:30
05-05-2018	18	1	0	4	00:53:56	00:02:50	00:10:23	00:00:27	00:02:32	00:00:08	00:00:14	00:00:02	00:09:31	00:00:30	00:00:31	00:00:30
barradas.susana	18	1	0	4	00:53:56	00:02:50	00:10:23	00:00:27	00:02:32	00:00:08	00:00:14	00:00:02	00:09:31	00:00:30	00:00:31	00:00:30
07-05-2018	97	11	0	28	04:08:39	00:02:18	00:13:57	00:00:00	00:11:29	00:00:07	00:00:19	00:00:00	00:16:17	00:00:09	00:00:30	00:00:00
carina.diogo	23	4	0	5	01:03:16	00:02:21	00:07:19	00:00:09	00:02:42	00:00:07	00:00:19	00:00:02	00:02:19	00:00:06	00:00:30	00:00:00
liliana.manalvo	31	4	0	6	01:06:19	00:01:54	00:06:43	00:00:05	00:02:49	00:00:05	00:00:15	00:00:02	00:02:58	00:00:05	00:00:30	00:00:00
maria.veloso	23	1	0	4	01:11:32	00:02:59	00:13:57	00:00:00	00:03:28	00:00:09	00:00:13	00:00:01	00:00:30	00:00:01	00:00:11	00:00:00
susana.oliveira	14	1	0	8	00:27:24	00:01:50	00:05:02	00:00:10	00:01:43	00:00:07	00:00:09	00:00:00	00:07:30	00:00:30	00:00:30	00:00:30
tania.sobral	6	1	0	5	00:20:08	00:02:53	00:12:04	00:00:00	00:00:47	00:00:08	00:00:14	00:00:02	00:03:00	00:00:30	00:00:30	00:00:30
08-05-2018	87	12	0	29	04:50:27	00:02:56	00:14:52	00:00:00	00:12:00	00:00:08	00:00:37	00:00:00	00:23:49	00:00:15	00:00:31	00:00:00
ana.garcia	2	0	0	0	00:02:22	00:01:11	00:01:20	00:01:02	00:00:20	00:00:10	00:00:15	00:00:05	00:00:02	00:00:01	00:00:01	00:00:01
barradas.susana	20	6	0	9	01:11:29	00:02:45	00:12:08	00:00:35	00:03:09	00:00:09	00:00:15	00:00:02	00:12:01	00:00:30	00:00:31	00:00:30
liliana.manalvo	27	4	0	5	01:18:19	00:02:32	00:14:52	00:00:14	00:02:49	00:00:06	00:00:12	00:00:02	00:03:26	00:00:07	00:00:30	00:00:00
maria.veloso	22	2	0	5	01:25:58	00:03:35	00:14:04	00:00:27	00:02:55	00:00:08	00:00:13	00:00:00	00:00:20	00:00:01	00:00:01	00:00:00
susana.oliveira	10	0	0	6	00:37:23	00:03:44	00:11:40	00:01:01	00:01:15	00:00:08	00:00:09	00:00:06	00:05:00	00:00:30	00:00:30	00:00:30
tania.sobral	6	0	0	4	00:14:56	00:02:29	00:04:52	00:00:00	00:01:32	00:00:15	00:00:37	00:00:06	00:03:00	00:00:30	00:00:30	00:00:30
09-05-2018	54	18	1	20	02:57:05	00:02:28	00:09:19	00:00:13	00:07:14	00:00:08	00:00:27	00:00:02	00:12:59	00:00:11	00:00:31	00:00:00
carina.diogo	11	5	0	7	00:33:38	00:02:06	00:07:11	00:00:27	00:01:19	00:00:07	00:00:11	00:00:02	00:00:51	00:00:04	00:00:30	00:00:00
liliana.manalvo	15	6	0	1	00:42:33	00:02:02	00:07:07	00:00:13	00:01:25	00:00:06	00:00:09	00:00:03	00:01:51	00:00:05	00:00:30	00:00:00
maria.veloso	12	4	0	4	00:55:14	00:03:27	00:09:19	00:00:21	00:01:45	00:00:09	00:00:14	00:00:06	00:00:42	00:00:03	00:00:30	00:00:00
susana.oliveira	13	2	1	4	00:36:21	00:02:25	00:05:49	00:00:34	00:02:23	00:00:11	00:00:27	00:00:06	00:07:35	00:00:30	00:00:31	00:00:30
tania.sobral	3	1	0	4	00:09:19	00:02:20	00:04:06	00:00:34	00:00:22	00:00:07	00:00:15	00:00:03	00:02:00	00:00:30	00:00:30	00:00:30
10-05-2018	79	11	0	30	02:58:15	00:01:59	00:11:03	00:00:02	00:09:35	00:00:07	00:00:15	00:00:02	00:16:03	00:00:11	00:00:31	00:00:00
ana.garcia	5	0	0	0	00:05:51	00:01:10	00:02:02	00:00:14	00:00:33	00:00:07	00:00:10	00:00:02	00:01:05	00:00:13	00:00:30	00:00:01
barradas.susana	14	3	0	6	00:21:15	00:01:15	00:02:48	00:00:12	00:02:09	00:00:09	00:00:14	00:00:06	00:07:30	00:00:30	00:00:30	00:00:30
carina.diogo	21	0	0	4	00:44:47	00:02:08	00:05:45	00:00:02	00:02:11	00:00:06	00:00:12	00:00:03	00:00:51	00:00:02	00:00:14	00:00:00
liliana.manalvo	18	2	0	4	00:49:47	00:02:29	00:11:03	00:00:15	00:01:41	00:00:06	00:00:10	00:00:03	00:01:48	00:00:05	00:00:30	00:00:00
maria.veloso	15	3	0	10	00:41:24	00:02:18	00:05:35	00:00:22	00:02:15	00:00:09	00:00:15	00:00:03	00:00:18	00:00:01	00:00:03	00:00:00
susana.oliveira	6	3	0	6	00:15:11	00:01:41	00:03:55	00:00:46	00:00:46	00:00:08	00:00:12	00:00:03	00:04:31	00:00:30	00:00:31	00:00:30
11-05-2018	93	15	2	21	04:14:01	00:02:21	00:09:34	00:00:13	00:12:12	00:00:08	00:00:16	00:00:01	00:20:12	00:00:12	00:00:31	00:00:00
ana.garcia	1	0	0	2	00:07:23	00:07:23	00:07:23	00:07:23	00:00:09	00:00:09	00:00:09	00:00:09	00:00:02	00:00:02	00:00:02	00:00:02
barradas.susana	19	2	1	7	00:37:12	00:01:46	00:05:41	00:00:23	00:03:05	00:00:10	00:00:13	00:00:05	00:10:04	00:00:30	00:00:31	00:00:30
carina.diogo	25	3	0	4	01:12:54	00:02:36	00:07:13	00:00:41	00:02:47	00:00:07	00:00:16	00:00:02	00:01:53	00:00:05	00:00:30	00:00:00
liliana.manalvo	21	6	0	5	00:50:40	00:01:53	00:06:07	00:00:13	00:02:28	00:00:07	00:00:11	00:00:04	00:02:55	00:00:07	00:00:30	00:00:00

OneContact Reporting

Team Detail Daily Report

maria.veloso	17	4	1	1	01:06:12	00:03:09	00:09:34	00:00:34	00:02:22	00:00:08	00:00:12	00:00:01	00:00:17	00:00:01	00:00:01	00:00:00
susana.oliveira	9	0	0	2	00:17:37	00:01:57	00:03:24	00:00:45	00:01:18	00:00:09	00:00:14	00:00:04	00:04:31	00:00:30	00:00:31	00:00:30
tania.sobral	1	0	0	0	00:02:03	00:02:03	00:02:03	00:02:03	00:00:03	00:00:03	00:00:03	00:00:03	00:00:30	00:00:30	00:00:30	00:00:30
12-05-2018	16	4	1	4	00:57:27	00:02:52	00:11:49	00:00:27	00:01:53	00:00:07	00:00:16	00:00:01	00:02:21	00:00:07	00:00:30	00:00:00
liliana.manalvo	16	4	1	4	00:57:27	00:02:52	00:11:49	00:00:27	00:01:53	00:00:07	00:00:16	00:00:01	00:02:21	00:00:07	00:00:30	00:00:00
14-05-2018	109	16	3	42	05:41:30	00:02:44	00:15:27	00:00:07	00:15:24	00:00:08	00:00:15	00:00:01	00:31:16	00:00:16	00:00:31	00:00:00
ana.garcia	25	1	0	12	01:25:08	00:03:16	00:12:11	00:00:16	00:03:15	00:00:08	00:00:12	00:00:05	00:02:12	00:00:05	00:00:30	00:00:00
barradas.susana	26	5	0	9	01:08:53	00:02:13	00:10:36	00:00:07	00:03:54	00:00:09	00:00:15	00:00:01	00:15:02	00:00:30	00:00:31	00:00:30
carina.diogo	10	0	0	1	00:22:04	00:02:12	00:03:29	00:00:15	00:01:01	00:00:06	00:00:11	00:00:02	00:00:56	00:00:06	00:00:30	00:00:02
maria.veloso	26	7	2	11	01:44:01	00:03:09	00:15:27	00:00:29	00:03:39	00:00:08	00:00:14	00:00:02	00:01:06	00:00:02	00:00:21	00:00:00
susana.oliveira	18	3	1	8	00:54:06	00:02:35	00:08:39	00:00:14	00:02:53	00:00:10	00:00:15	00:00:06	00:10:00	00:00:30	00:00:30	00:00:30
tania.sobral	4	0	0	1	00:07:18	00:01:50	00:03:28	00:00:49	00:00:42	00:00:10	00:00:12	00:00:08	00:02:00	00:00:30	00:00:30	00:00:30
15-05-2018	101	9	2	66	05:22:08	00:02:56	00:18:12	00:00:02	00:14:39	00:00:09	00:00:19	00:00:01	00:32:58	00:00:18	00:00:31	00:00:00
ana.garcia	24	3	0	21	01:27:08	00:03:14	00:15:29	00:00:04	00:02:54	00:00:07	00:00:19	00:00:02	00:04:02	00:00:10	00:00:30	00:00:00
barradas.susana	22	4	0	14	01:16:17	00:02:56	00:10:36	00:00:20	00:03:26	00:00:09	00:00:13	00:00:02	00:13:01	00:00:30	00:00:31	00:00:30
maria.veloso	27	1	2	10	01:35:52	00:03:25	00:18:12	00:00:02	00:04:07	00:00:09	00:00:18	00:00:01	00:01:25	00:00:03	00:00:30	00:00:00
susana.oliveira	22	0	0	15	00:50:49	00:02:19	00:08:12	00:00:28	00:03:15	00:00:09	00:00:13	00:00:01	00:11:00	00:00:30	00:00:30	00:00:30
tania.sobral	6	1	0	6	00:12:02	00:01:43	00:03:52	00:00:26	00:00:57	00:00:10	00:00:14	00:00:01	00:03:30	00:00:30	00:00:30	00:00:30
16-05-2018	75	13	0	39	03:33:51	00:02:26	00:14:07	00:00:03	00:09:41	00:00:08	00:00:18	00:00:02	00:11:29	00:00:08	00:00:33	00:00:00
ana.garcia	20	1	0	18	00:47:16	00:02:15	00:09:22	00:00:04	00:02:39	00:00:08	00:00:16	00:00:04	00:02:29	00:00:07	00:00:30	00:00:00
barradas.susana	8	2	0	10	00:21:00	00:02:06	00:05:30	00:00:28	00:01:12	00:00:09	00:00:11	00:00:08	00:05:03	00:00:30	00:00:33	00:00:30
carina.diogo	2	0	0	0	00:03:39	00:01:50	00:03:02	00:00:37	00:00:22	00:00:11	00:00:12	00:00:10	00:00:01	00:00:00	00:00:01	00:00:00
liliana.manalvo	22	7	0	3	00:45:02	00:01:33	00:05:23	00:00:23	00:02:46	00:00:08	00:00:18	00:00:02	00:03:05	00:00:07	00:00:30	00:00:00
maria.veloso	22	3	0	8	01:34:40	00:03:47	00:14:07	00:00:03	00:02:35	00:00:07	00:00:12	00:00:02	00:00:21	00:00:01	00:00:03	00:00:00
tania.sobral	1	0	0	0	00:02:14	00:02:14	00:02:14	00:02:14	00:00:07	00:00:07	00:00:07	00:00:07	00:00:30	00:00:30	00:00:30	00:00:30
17-05-2018	85	6	5	28	03:36:40	00:02:23	00:10:11	00:00:03	00:11:41	00:00:08	00:00:36	00:00:02	00:17:10	00:00:12	00:00:31	00:00:00
ana.garcia	22	2	3	5	00:59:54	00:02:30	00:10:11	00:00:03	00:03:05	00:00:08	00:00:15	00:00:04	00:03:31	00:00:09	00:00:30	00:00:00
barradas.susana	15	0	0	6	00:27:27	00:01:50	00:03:22	00:01:03	00:02:21	00:00:09	00:00:12	00:00:07	00:07:30	00:00:30	00:00:30	00:00:30
liliana.manalvo	21	1	0	4	01:04:11	00:02:55	00:07:06	00:00:25	00:02:21	00:00:07	00:00:10	00:00:03	00:02:30	00:00:07	00:00:31	00:00:01
maria.veloso	19	3	1	6	00:52:04	00:02:22	00:08:20	00:00:04	00:03:10	00:00:10	00:00:36	00:00:02	00:00:38	00:00:02	00:00:18	00:00:00
susana.oliveira	8	0	1	7	00:13:04	00:01:38	00:05:49	00:00:04	00:00:44	00:00:06	00:00:09	00:00:03	00:03:01	00:00:30	00:00:31	00:00:30
18-05-2018	98	14	1	49	04:33:10	00:02:26	00:13:05	00:00:11	00:12:31	00:00:08	00:00:18	00:00:00	00:25:00	00:00:15	00:00:31	00:00:00
ana.garcia	24	5	0	12	00:56:15	00:01:56	00:06:56	00:00:15	00:02:55	00:00:07	00:00:12	00:00:04	00:02:37	00:00:06	00:00:30	00:00:00
barradas.susana	25	4	1	17	01:09:33	00:02:24	00:09:53	00:00:11	00:03:35	00:00:09	00:00:14	00:00:00	00:13:01	00:00:30	00:00:31	00:00:30
carina.diogo	14	0	0	4	00:34:37	00:02:28	00:07:28	00:00:39	00:01:25	00:00:06	00:00:14	00:00:02	00:01:03	00:00:06	00:00:30	00:00:00
maria.veloso	18	3	0	7	01:01:05	00:02:55	00:13:05	00:00:33	00:02:24	00:00:08	00:00:10	00:00:04	00:00:49	00:00:02	00:00:23	00:00:00
raquel.barroyer	5	1	0	1	00:12:30	00:02:05	00:03:43	00:00:19	00:00:44	00:00:09	00:00:15	00:00:02	00:01:30	00:00:30	00:00:30	00:00:30
susana.oliveira	9	1	0	8	00:34:03	00:03:24	00:11:39	00:00:46	00:01:10	00:00:08	00:00:18	00:00:02	00:05:00	00:00:30	00:00:30	00:00:30
tania.sobral	3	0	0	0	00:05:07	00:01:42	00:04:34	00:00:12	00:00:18	00:00:06	00:00:12	00:00:02	00:01:00	00:00:30	00:00:30	00:00:30
19-05-2018	9	0	0	0	00:31:07	00:03:27	00:07:08	00:01:17	00:01:11	00:00:08	00:00:11	00:00:03	00:02:04	00:00:14	00:00:30	00:00:01
ana.garcia	9	0	0	0	00:31:07	00:03:27	00:07:08	00:01:17	00:01:11	00:00:08	00:00:11	00:00:03	00:02:04	00:00:14	00:00:30	00:00:01
21-05-2018	89	8	3	38	03:46:45	00:02:20	00:09:36	00:00:00	00:11:16	00:00:08	00:00:18	00:00:03	00:31:38	00:00:20	00:00:31	00:00:00
barradas.susana	30	0	0	6	01:09:46	00:02:20	00:06:37	00:00:00	00:04:15	00:00:08	00:00:11	00:00:03	00:15:02	00:00:30	00:00:31	00:00:30
carina.diogo	29	5	0	8	01:04:50	00:01:54	00:07:59	00:00:06	00:02:54	00:00:06	00:00:14	00:00:03	00:02:28	00:00:04	00:00:30	00:00:00
maria.veloso	4	0	0	3	00:21:58	00:05:30	00:09:36	00:01:48	00:00:29	00:00:07	00:00:10	00:00:05	00:00:05	00:00:01	00:00:02	00:00:01
raquel.barroyer	6	0	1	2	00:20:30	00:03:25	00:06:20	00:01:21	00:00:54	00:00:09	00:00:18	00:00:03	00:03:01	00:00:30	00:00:31	00:00:30
susana.oliveira	15	3	2	13	00:46:18	00:02:34	00:08:23	00:00:03	00:02:09	00:00:09	00:00:12	00:00:03	00:08:31	00:00:30	00:00:31	00:00:30
tania.sobral	5	0	0	6	00:03:23	00:00:41	00:01:25	00:00:03	00:00:35	00:00:07	00:00:14	00:00:04	00:02:31	00:00:30	00:00:31	00:00:30
22-05-2018	82	5	1	44	03:14:54	00:02:14	00:10:49	00:00:02	00:10:25	00:00:08	00:00:13	00:00:01	00:20:42	00:00:15	00:00:31	00:00:00
ana.garcia	18	0	0	13	00:38:23	00:02:08	00:09:25	00:00:25	00:02:02	00:00:07	00:00:13	00:00:04	00:02:43	00:00:09	00:00:30	00:00:01
barradas.susana	18	2	0	9	01:00:48	00:03:02	00:10:49	00:00:20	00:02:44	00:00:09	00:00:13	00:00:07	00:09:32	00:00:30	00:00:31	00:00:30
carina.diogo	12	0	0	3	00:23:48	00:01:59	00:04:49	00:00:02	00:01:12	00:00:06	00:00:10	00:00:03	00:01:03	00:00:05	00:00:30	00:00:00
maria.veloso	21	1	1	9	00:45:18	00:02:04	00:06:25	00:00:24	00:02:48	00:00:08	00:00:12	00:00:01	00:00:24	00:00:01	00:00:03	00:00:00

OneContact Reporting

Team Detail Daily Report

raquel.barroyer	7	0	0	5	00:11:22	00:01:37	00:03:17	00:00:31	00:00:53	00:00:08	00:00:09	00:00:04	00:03:30	00:00:30	00:00:30	00:00:30
susana.oliveira	4	2	0	5	00:06:49	00:01:08	00:02:17	00:00:13	00:00:36	00:00:09	00:00:11	00:00:07	00:02:30	00:00:30	00:00:30	00:00:30
tania.sobral	2	0	0	0	00:08:26	00:04:13	00:05:52	00:02:34	00:00:10	00:00:05	00:00:07	00:00:03	00:01:00	00:00:30	00:00:30	00:00:30
23-05-2018	67	9	3	29	02:42:23	00:02:08	00:09:33	00:00:11	00:08:36	00:00:08	00:00:15	00:00:01	00:20:41	00:00:18	00:00:35	00:00:00
ana.garcia	7	1	1	10	00:23:02	00:02:53	00:08:42	00:00:26	00:00:48	00:00:07	00:00:09	00:00:04	00:01:07	00:00:10	00:00:30	00:00:01
barradas.susana	22	3	0	6	00:48:38	00:01:57	00:09:33	00:00:26	00:03:05	00:00:08	00:00:14	00:00:02	00:12:06	00:00:30	00:00:35	00:00:30
carina.diogo	23	4	2	5	00:53:31	00:01:59	00:04:40	00:00:11	00:02:36	00:00:07	00:00:15	00:00:01	00:00:27	00:00:01	00:00:05	00:00:00
maria.veloso	1	0	0	0	00:02:11	00:02:11	00:02:11	00:02:11	00:00:10	00:00:10	00:00:10	00:00:10	00:00:00	00:00:00	00:00:00	00:00:00
raquel.barroyer	11	1	0	3	00:29:33	00:02:28	00:06:31	00:00:15	00:01:27	00:00:08	00:00:11	00:00:04	00:05:31	00:00:30	00:00:31	00:00:30
susana.oliveira	2	0	0	5	00:03:20	00:01:40	00:01:50	00:01:30	00:00:19	00:00:10	00:00:11	00:00:08	00:01:00	00:00:30	00:00:30	00:00:30
tania.sobral	1	0	0	0	00:02:08	00:02:08	00:02:08	00:02:08	00:00:11	00:00:11	00:00:11	00:00:11	00:00:30	00:00:30	00:00:30	00:00:30
24-05-2018	88	8	3	30	04:12:10	00:02:38	00:20:43	00:00:05	00:11:44	00:00:08	00:00:38	00:00:02	00:21:59	00:00:14	00:00:31	00:00:00
ana.garcia	16	1	1	9	00:38:11	00:02:15	00:13:48	00:00:14	00:02:06	00:00:08	00:00:12	00:00:04	00:01:20	00:00:05	00:00:16	00:00:00
barradas.susana	19	2	1	9	00:43:33	00:02:04	00:06:56	00:00:06	00:02:44	00:00:09	00:00:14	00:00:07	00:10:31	00:00:30	00:00:31	00:00:30
carina.diogo	17	2	1	2	00:48:02	00:02:32	00:08:30	00:00:05	00:01:46	00:00:06	00:00:09	00:00:02	00:01:45	00:00:06	00:00:30	00:00:01
maria.veloso	21	2	0	5	01:26:02	00:03:44	00:20:43	00:00:21	00:03:10	00:00:09	00:00:38	00:00:04	00:00:23	00:00:01	00:00:03	00:00:00
raquel.barroyer	12	0	0	0	00:26:07	00:02:11	00:04:52	00:00:20	00:01:35	00:00:08	00:00:13	00:00:04	00:06:00	00:00:30	00:00:30	00:00:30
susana.oliveira	3	0	0	5	00:07:34	00:02:31	00:03:05	00:02:08	00:00:23	00:00:08	00:00:09	00:00:05	00:01:30	00:00:30	00:00:30	00:00:30
tania.sobral	0	1	0	0	00:02:41	00:02:41	00:02:41	00:02:41	00:00:00	00:00:00	00:00:00	00:00:00	00:00:30	00:00:30	00:00:30	00:00:30
25-05-2018	53	12	2	14	02:41:26	00:02:29	00:16:59	00:00:03	00:06:51	00:00:08	00:00:15	00:00:02	00:19:54	00:00:20	00:00:31	00:00:00
ana.garcia	9	2	0	5	00:23:05	00:02:06	00:06:27	00:00:28	00:01:12	00:00:08	00:00:14	00:00:03	00:02:18	00:00:14	00:00:30	00:00:00
barradas.susana	14	3	2	6	00:38:34	00:02:16	00:07:29	00:00:25	00:01:57	00:00:08	00:00:11	00:00:04	00:08:30	00:00:30	00:00:30	00:00:30
carina.diogo	15	4	0	1	00:53:19	00:02:48	00:16:59	00:00:12	00:01:37	00:00:06	00:00:11	00:00:02	00:01:05	00:00:04	00:00:30	00:00:00
raquel.barroyer	9	2	0	2	00:30:12	00:02:45	00:09:38	00:00:03	00:01:20	00:00:09	00:00:15	00:00:02	00:05:00	00:00:30	00:00:30	00:00:30
susana.oliveira	6	1	0	0	00:16:16	00:02:19	00:03:44	00:00:34	00:00:45	00:00:08	00:00:09	00:00:05	00:03:01	00:00:30	00:00:31	00:00:30
26-05-2018	8	4	0	5	00:37:28	00:03:07	00:09:13	00:00:32	00:01:00	00:00:08	00:00:12	00:00:02	00:00:11	00:00:01	00:00:02	00:00:00
maria.veloso	8	4	0	5	00:37:28	00:03:07	00:09:13	00:00:32	00:01:00	00:00:08	00:00:12	00:00:02	00:00:11	00:00:01	00:00:02	00:00:00
28-05-2018	64	9	2	22	03:17:35	00:02:42	00:12:02	00:00:03	00:08:02	00:00:08	00:00:12	00:00:02	00:22:21	00:00:19	00:00:32	00:00:00
barradas.susana	18	1	0	6	00:50:13	00:02:39	00:08:31	00:00:03	00:02:31	00:00:08	00:00:12	00:00:03	00:09:32	00:00:30	00:00:32	00:00:30
carina.diogo	15	1	0	4	00:56:03	00:03:30	00:10:53	00:00:32	00:01:44	00:00:07	00:00:10	00:00:03	00:00:56	00:00:04	00:00:30	00:00:00
liliana.manalvo	15	4	1	4	00:37:25	00:01:58	00:06:10	00:00:21	00:01:34	00:00:06	00:00:10	00:00:03	00:03:50	00:00:12	00:00:31	00:00:01
raquel.barroyer	4	2	0	0	00:13:11	00:02:12	00:05:06	00:00:11	00:00:35	00:00:09	00:00:11	00:00:07	00:02:03	00:00:31	00:00:32	00:00:30
susana.oliveira	3	0	0	3	00:16:10	00:05:23	00:10:02	00:00:59	00:00:29	00:00:10	00:00:11	00:00:08	00:01:30	00:00:30	00:00:30	00:00:30
tania.sobral	9	1	1	5	00:24:33	00:02:27	00:12:02	00:00:11	00:01:09	00:00:08	00:00:11	00:00:02	00:04:30	00:00:30	00:00:30	00:00:30
29-05-2018	73	8	0	18	03:26:46	00:02:33	00:10:02	00:00:03	00:08:44	00:00:07	00:00:14	00:00:02	00:16:59	00:00:13	00:00:31	00:00:00
barradas.susana	15	2	0	4	00:43:06	00:02:32	00:05:33	00:01:01	00:02:04	00:00:08	00:00:10	00:00:07	00:08:30	00:00:30	00:00:30	00:00:30
carina.diogo	14	2	0	5	00:32:19	00:02:01	00:06:32	00:00:03	00:01:32	00:00:07	00:00:10	00:00:03	00:01:16	00:00:05	00:00:30	00:00:00
liliana.manalvo	19	2	0	2	00:41:44	00:01:59	00:05:01	00:00:27	00:01:59	00:00:06	00:00:12	00:00:02	00:00:53	00:00:03	00:00:30	00:00:00
maria.veloso	13	2	0	4	00:51:52	00:03:27	00:10:02	00:00:17	00:01:46	00:00:08	00:00:14	00:00:06	00:00:19	00:00:01	00:00:06	00:00:00
raquel.barroyer	2	0	0	0	00:02:42	00:01:21	00:02:10	00:00:32	00:00:05	00:00:02	00:00:03	00:00:02	00:01:00	00:00:30	00:00:30	00:00:30
susana.oliveira	10	0	0	3	00:35:03	00:03:30	00:07:32	00:01:29	00:01:18	00:00:08	00:00:11	00:00:04	00:05:01	00:00:30	00:00:31	00:00:30
30-05-2018	72	3	0	21	03:09:31	00:02:32	00:14:36	00:00:03	00:09:20	00:00:08	00:00:19	00:00:02	00:12:13	00:00:10	00:00:31	00:00:00
barradas.susana	13	0	0	6	00:28:59	00:02:14	00:04:54	00:00:29	00:01:45	00:00:08	00:00:11	00:00:04	00:06:31	00:00:30	00:00:31	00:00:30
carina.diogo	25	1	0	0	00:58:33	00:02:15	00:11:30	00:00:13	00:03:09	00:00:08	00:00:19	00:00:04	00:01:30	00:00:03	00:00:30	00:00:00
liliana.manalvo	13	2	0	8	00:32:44	00:02:11	00:06:32	00:00:03	00:01:38	00:00:08	00:00:15	00:00:02	00:01:23	00:00:06	00:00:30	00:00:01
maria.veloso	16	0	0	3	00:58:17	00:03:39	00:14:36	00:00:45	00:02:12	00:00:08	00:00:10	00:00:06	00:00:18	00:00:01	00:00:02	00:00:00
susana.oliveira	5	0	0	4	00:10:58	00:02:12	00:04:52	00:00:13	00:00:36	00:00:07	00:00:09	00:00:05	00:02:31	00:00:30	00:00:31	00:00:30
31-05-2018	14	4	0	1	00:51:51	00:02:53	00:09:30	00:00:31	00:02:10	00:00:09	00:00:25	00:00:01	00:00:46	00:00:03	00:00:30	00:00:00
liliana.manalvo	8	2	0	0	00:28:54	00:02:53	00:09:29	00:00:54	00:01:02	00:00:08	00:00:20	00:00:01	00:00:39	00:00:04	00:00:30	00:00:00
maria.veloso	6	2	0	1	00:22:57	00:02:52	00:09:30	00:00:31	00:01:08	00:00:11	00:00:25	00:00:07	00:00:07	00:00:01	00:00:01	00:00:01
01-06-2018	57	6	1	33	02:36:24	00:02:29	00:12:32	00:00:03	00:07:16	00:00:08	00:00:20	00:00:02	00:07:49	00:00:08	00:00:31	00:00:00
barradas.susana	6	1	1	7	00:15:31	00:02:13	00:04:11	00:00:36	00:00:57	00:00:10	00:00:15	00:00:07	00:03:01	00:00:30	00:00:31	00:00:30
carina.diogo	25	1	0	7	00:46:41	00:01:48	00:04:51	00:00:03	00:02:58	00:00:07	00:00:20	00:00:02	00:00:57	00:00:02	00:00:30	00:00:00

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liliana.manalvo	11	0	0	10	00:21:04	00:01:55	00:04:50	00:00:03	00:01:18	00:00:07	00:00:16	00:00:03	00:02:07	00:00:13	00:00:30	00:00:01
maria.veloso	13	3	0	3	01:00:20	00:03:46	00:12:32	00:00:27	00:01:49	00:00:08	00:00:15	00:00:06	00:00:14	00:00:01	00:00:03	00:00:00
susana.oliveira	2	1	0	6	00:12:48	00:04:16	00:07:30	00:00:35	00:00:14	00:00:07	00:00:08	00:00:06	00:01:30	00:00:30	00:00:30	00:00:30
02-06-2018	12	1	0	2	00:30:24	00:02:20	00:04:50	00:00:33	00:01:49	00:00:09	00:00:14	00:00:02	00:06:31	00:00:30	00:00:31	00:00:30
barradas.susana	12	1	0	2	00:30:24	00:02:20	00:04:50	00:00:33	00:01:49	00:00:09	00:00:14	00:00:02	00:06:31	00:00:30	00:00:31	00:00:30
04-06-2018	105	3	5	47	03:21:29	00:01:52	00:13:33	00:00:03	00:14:11	00:00:08	00:00:33	00:00:01	00:36:18	00:00:21	00:00:31	00:00:00
carina.diogo	38	0	0	9	01:24:28	00:02:13	00:13:33	00:00:03	00:04:35	00:00:07	00:00:33	00:00:01	00:02:52	00:00:05	00:00:30	00:00:00
raquel.barroyer	26	2	0	7	00:44:33	00:01:35	00:06:08	00:00:11	00:03:20	00:00:08	00:00:10	00:00:06	00:12:55	00:00:30	00:00:30	00:00:25
susana.oliveira	28	1	1	16	00:58:25	00:02:01	00:09:52	00:00:04	00:04:07	00:00:09	00:00:15	00:00:06	00:14:31	00:00:30	00:00:31	00:00:30
tania.sobral	13	0	4	15	00:14:03	00:01:05	00:03:33	00:00:03	00:02:09	00:00:10	00:00:14	00:00:02	00:06:00	00:00:30	00:00:30	00:00:30
05-06-2018	76	5	5	20	02:50:10	00:02:06	00:11:28	00:00:00	00:10:20	00:00:08	00:00:24	00:00:01	00:27:06	00:00:21	00:00:30	00:00:00
barradas.susana	23	0	0	5	00:35:09	00:01:32	00:03:58	00:00:15	00:03:28	00:00:09	00:00:14	00:00:04	00:11:30	00:00:30	00:00:30	00:00:30
carina.diogo	2	0	0	0	00:02:28	00:01:14	00:01:50	00:00:38	00:00:16	00:00:08	00:00:10	00:00:06	00:00:02	00:00:01	00:00:01	00:00:01
liliana.manalvo	26	1	1	4	00:51:14	00:01:54	00:11:28	00:00:00	00:02:48	00:00:06	00:00:24	00:00:01	00:02:34	00:00:06	00:00:30	00:00:00
raquel.barroyer	20	4	4	3	01:13:20	00:03:03	00:09:36	00:00:31	00:03:06	00:00:09	00:00:19	00:00:03	00:10:30	00:00:30	00:00:30	00:00:30
susana.oliveira	4	0	0	2	00:07:31	00:01:53	00:03:13	00:00:32	00:00:32	00:00:08	00:00:08	00:00:08	00:02:00	00:00:30	00:00:30	00:00:30
tania.sobral	1	0	0	6	00:00:28	00:00:28	00:00:28	00:00:28	00:00:10	00:00:10	00:00:10	00:00:10	00:00:30	00:00:30	00:00:30	00:00:30
06-06-2018	75	9	4	42	02:37:50	00:01:53	00:07:19	00:00:01	00:10:00	00:00:08	00:00:34	00:00:01	00:29:59	00:00:24	00:00:30	00:00:00
agente.test	0	0	0	3	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
barradas.susana	19	4	2	13	00:44:19	00:01:56	00:05:51	00:00:01	00:02:52	00:00:09	00:00:14	00:00:04	00:10:00	00:00:30	00:00:30	00:00:30
carina.diogo	2	0	0	1	00:06:17	00:03:08	00:03:35	00:02:42	00:00:16	00:00:08	00:00:09	00:00:07	00:00:06	00:00:03	00:00:04	00:00:02
liliana.manalvo	20	4	1	7	00:28:40	00:01:12	00:03:25	00:00:03	00:02:09	00:00:06	00:00:13	00:00:01	00:03:23	00:00:10	00:00:30	00:00:00
raquel.barroyer	18	1	0	9	00:44:29	00:02:20	00:06:29	00:00:25	00:02:32	00:00:08	00:00:15	00:00:03	00:09:30	00:00:30	00:00:30	00:00:30
susana.oliveira	9	0	1	6	00:20:49	00:02:19	00:07:19	00:00:16	00:01:26	00:00:10	00:00:34	00:00:03	00:04:30	00:00:30	00:00:30	00:00:30
tania.sobral	7	0	0	3	00:13:16	00:01:54	00:05:14	00:00:06	00:00:45	00:00:06	00:00:11	00:00:02	00:02:30	00:00:30	00:00:30	00:00:30
07-06-2018	75	14	1	26	03:45:36	00:02:32	00:28:12	00:00:08	00:09:36	00:00:08	00:00:27	00:00:02	00:22:03	00:00:16	00:00:32	00:00:00
barradas.susana	18	2	0	7	00:37:37	00:01:53	00:07:09	00:00:30	00:02:38	00:00:09	00:00:14	00:00:02	00:09:31	00:00:30	00:00:31	00:00:30
carina.diogo	21	5	1	8	01:19:43	00:03:04	00:28:12	00:00:08	00:02:34	00:00:07	00:00:27	00:00:03	00:01:31	00:00:04	00:00:30	00:00:00
liliana.manalvo	22	4	0	8	01:10:24	00:02:42	00:15:31	00:00:13	00:02:28	00:00:07	00:00:17	00:00:02	00:02:58	00:00:07	00:00:30	00:00:01
raquel.barroyer	4	2	0	0	00:16:04	00:02:41	00:06:37	00:00:35	00:00:28	00:00:07	00:00:10	00:00:04	00:02:31	00:00:30	00:00:31	00:00:30
susana.oliveira	10	1	0	3	00:21:48	00:01:59	00:07:52	00:00:25	00:01:28	00:00:09	00:00:16	00:00:03	00:05:32	00:00:30	00:00:32	00:00:30
08-06-2018	75	14	2	33	03:07:03	00:02:06	00:07:13	00:00:03	00:09:29	00:00:08	00:00:36	00:00:01	00:26:26	00:00:19	00:00:31	00:00:00
barradas.susana	22	2	1	9	00:47:51	00:02:00	00:04:31	00:00:03	00:03:02	00:00:08	00:00:13	00:00:02	00:11:31	00:00:30	00:00:31	00:00:30
carina.diogo	9	0	1	2	00:16:44	00:01:52	00:04:26	00:00:45	00:00:54	00:00:06	00:00:11	00:00:01	00:00:38	00:00:04	00:00:30	00:00:00
liliana.manalvo	25	5	0	8	01:08:12	00:02:16	00:06:24	00:00:03	00:02:43	00:00:07	00:00:13	00:00:02	00:02:47	00:00:06	00:00:30	00:00:00
raquel.barroyer	12	6	0	3	00:47:18	00:02:38	00:07:13	00:00:05	00:01:55	00:00:10	00:00:36	00:00:03	00:08:00	00:00:30	00:00:30	00:00:30
susana.oliveira	4	1	0	5	00:04:22	00:00:52	00:01:05	00:00:36	00:00:38	00:00:10	00:00:13	00:00:07	00:02:00	00:00:30	00:00:30	00:00:30
tania.sobral	3	0	0	6	00:02:36	00:00:52	00:01:51	00:00:15	00:00:17	00:00:06	00:00:08	00:00:03	00:01:30	00:00:30	00:00:30	00:00:30
09-06-2018	16	0	0	3	00:30:53	00:01:56	00:04:19	00:00:11	00:01:41	00:00:06	00:00:11	00:00:01	00:01:44	00:00:06	00:00:30	00:00:01
carina.diogo	16	0	0	3	00:30:53	00:01:56	00:04:19	00:00:11	00:01:41	00:00:06	00:00:11	00:00:01	00:01:44	00:00:06	00:00:30	00:00:01
11-06-2018	75	9	3	26	04:06:32	00:02:56	00:14:34	00:00:04	00:09:37	00:00:08	00:00:18	00:00:01	00:25:45	00:00:20	00:00:31	00:00:00
ana.garcia	14	3	0	5	01:01:05	00:03:36	00:11:45	00:00:23	00:01:34	00:00:07	00:00:14	00:00:04	00:01:23	00:00:06	00:00:30	00:00:00
barradas.susana	16	3	0	9	00:29:15	00:01:32	00:09:16	00:00:07	00:02:02	00:00:08	00:00:13	00:00:01	00:09:31	00:00:30	00:00:31	00:00:30
liliana.manalvo	20	0	2	8	00:58:42	00:02:56	00:14:34	00:00:04	00:02:34	00:00:08	00:00:18	00:00:02	00:01:51	00:00:06	00:00:30	00:00:00
raquel.barroyer	17	1	0	3	00:57:24	00:03:11	00:07:47	00:00:28	00:02:43	00:00:10	00:00:12	00:00:08	00:09:00	00:00:30	00:00:30	00:00:30
susana.oliveira	7	2	1	1	00:28:34	00:03:10	00:07:05	00:00:35	00:00:41	00:00:06	00:00:12	00:00:02	00:03:30	00:00:30	00:00:30	00:00:30
tania.sobral	1	0	0	0	00:11:32	00:11:32	00:11:32	00:11:32	00:00:03	00:00:03	00:00:03	00:00:03	00:00:30	00:00:30	00:00:30	00:00:30
12-06-2018	63	11	2	21	04:10:25	00:03:23	00:18:44	00:00:03	00:08:16	00:00:08	00:00:15	00:00:03	00:22:48	00:00:19	00:00:32	00:00:00
ana.garcia	12	1	0	6	01:12:58	00:05:37	00:12:58	00:00:24	00:01:29	00:00:07	00:00:15	00:00:05	00:01:47	00:00:09	00:00:30	00:00:00
barradas.susana	14	4	1	4	00:25:21	00:01:24	00:04:17	00:00:03	00:02:16	00:00:10	00:00:12	00:00:08	00:09:03	00:00:30	00:00:32	00:00:30
liliana.manalvo	17	4	1	2	00:52:00	00:02:29	00:10:53	00:00:23	00:01:50	00:00:06	00:00:10	00:00:03	00:00:57	00:00:03	00:00:30	00:00:00
raquel.barroyer	15	2	0	2	01:17:17	00:04:33	00:18:44	00:00:04	00:02:05	00:00:08	00:00:11	00:00:03	00:08:31	00:00:30	00:00:31	00:00:30
susana.oliveira	4	0	0	5	00:18:03	00:04:31	00:10:53	00:00:50	00:00:33	00:00:08	00:00:12	00:00:04	00:02:00	00:00:30	00:00:30	00:00:30

OneContact Reporting

Team Detail Daily Report

tania.sobral	1	0	0	2	00:04:46	00:04:46	00:04:46	00:04:46	00:00:03	00:00:03	00:00:03	00:00:03	00:00:30	00:00:30	00:00:30	00:00:30
13-06-2018	33	3	0	24	01:25:24	00:02:22	00:08:07	00:00:16	00:03:51	00:00:07	00:00:15	00:00:01	00:07:31	00:00:13	00:00:30	00:00:00
carina.diogo	20	2	0	11	00:50:00	00:02:16	00:07:49	00:00:23	00:02:07	00:00:06	00:00:10	00:00:01	00:00:31	00:00:01	00:00:06	00:00:00
susana.oliveira	13	1	0	13	00:35:24	00:02:32	00:08:07	00:00:16	00:01:44	00:00:08	00:00:15	00:00:01	00:07:00	00:00:30	00:00:30	00:00:30
14-06-2018	62	7	3	19	02:57:27	00:02:34	00:10:27	00:00:03	00:08:14	00:00:08	00:00:19	00:00:03	00:17:15	00:00:15	00:00:30	00:00:00
ana.garcia	14	3	0	5	00:41:38	00:02:27	00:06:41	00:00:42	00:01:47	00:00:08	00:00:16	00:00:05	00:02:01	00:00:07	00:00:30	00:00:01
barradas.susana	11	2	0	6	00:32:23	00:02:29	00:10:27	00:00:04	00:01:47	00:00:10	00:00:13	00:00:06	00:06:00	00:00:30	00:00:30	00:00:30
liliana.manalvo	19	1	0	3	00:52:28	00:02:37	00:08:53	00:00:03	00:02:03	00:00:06	00:00:08	00:00:03	00:00:30	00:00:02	00:00:06	00:00:00
raquel.barroyer	15	1	2	2	00:42:54	00:02:41	00:07:34	00:00:35	00:02:16	00:00:09	00:00:19	00:00:03	00:07:14	00:00:29	00:00:30	00:00:14
susana.oliveira	3	0	1	3	00:08:04	00:02:41	00:04:27	00:01:09	00:00:21	00:00:07	00:00:09	00:00:05	00:01:30	00:00:30	00:00:30	00:00:30
15-06-2018	71	13	0	6	02:40:27	00:01:55	00:08:34	00:00:01	00:08:08	00:00:07	00:00:17	00:00:02	00:21:36	00:00:16	00:00:30	00:00:00
barradas.susana	18	4	0	3	00:42:29	00:01:56	00:07:38	00:00:18	00:02:35	00:00:09	00:00:17	00:00:04	00:10:00	00:00:30	00:00:30	00:00:30
carina.diogo	20	4	0	0	00:40:58	00:01:42	00:07:34	00:00:18	00:02:06	00:00:06	00:00:14	00:00:02	00:02:11	00:00:06	00:00:30	00:00:00
liliana.manalvo	21	3	0	2	00:44:29	00:01:51	00:08:34	00:00:01	00:01:42	00:00:05	00:00:09	00:00:02	00:02:55	00:00:07	00:00:30	00:00:00
raquel.barroyer	8	2	0	0	00:22:46	00:02:17	00:08:04	00:00:22	00:01:12	00:00:09	00:00:11	00:00:08	00:04:30	00:00:30	00:00:30	00:00:30
susana.oliveira	2	0	0	1	00:03:45	00:01:52	00:02:34	00:01:11	00:00:18	00:00:09	00:00:10	00:00:08	00:01:00	00:00:30	00:00:30	00:00:30
tania.sobral	2	0	0	0	00:06:00	00:03:00	00:03:47	00:02:13	00:00:15	00:00:08	00:00:11	00:00:04	00:01:00	00:00:30	00:00:30	00:00:30
16-06-2018	14	1	1	2	01:00:09	00:04:01	00:11:28	00:00:00	00:01:44	00:00:07	00:00:14	00:00:04	00:07:30	00:00:30	00:00:30	00:00:30
raquel.barroyer	14	1	1	2	01:00:09	00:04:01	00:11:28	00:00:00	00:01:44	00:00:07	00:00:14	00:00:04	00:07:30	00:00:30	00:00:30	00:00:30
18-06-2018	86	3	6	15	03:09:28	00:02:08	00:13:58	00:00:01	00:09:34	00:00:07	00:00:18	00:00:02	00:17:13	00:00:12	00:00:30	00:00:00
ana.garcia	19	0	1	4	00:46:58	00:02:28	00:11:34	00:00:02	00:02:14	00:00:07	00:00:14	00:00:03	00:02:04	00:00:07	00:00:30	00:00:00
barradas.susana	17	1	1	4	00:32:02	00:01:47	00:07:53	00:00:24	00:02:00	00:00:07	00:00:11	00:00:05	00:09:00	00:00:30	00:00:30	00:00:30
carina.diogo	30	0	0	4	00:46:59	00:01:34	00:04:09	00:00:01	00:03:19	00:00:07	00:00:18	00:00:02	00:03:13	00:00:06	00:00:30	00:00:00
liliana.manalvo	19	2	4	3	00:57:01	00:02:43	00:13:58	00:00:01	00:01:50	00:00:06	00:00:13	00:00:03	00:02:26	00:00:07	00:00:30	00:00:00
tania.sobral	1	0	0	0	00:06:28	00:06:28	00:06:28	00:06:28	00:00:11	00:00:11	00:00:11	00:00:11	00:00:30	00:00:30	00:00:30	00:00:30
19-06-2018	82	10	1	28	03:33:44	00:02:19	00:11:27	00:00:08	00:09:08	00:00:07	00:00:15	00:00:02	00:26:34	00:00:18	00:00:31	00:00:00
ana.garcia	19	3	0	11	00:53:58	00:02:27	00:11:27	00:00:31	00:01:52	00:00:06	00:00:09	00:00:03	00:01:28	00:00:04	00:00:30	00:00:00
barradas.susana	18	2	0	8	00:37:39	00:01:53	00:07:27	00:00:15	00:02:13	00:00:07	00:00:12	00:00:04	00:10:02	00:00:30	00:00:31	00:00:30
liliana.manalvo	22	3	1	3	00:56:27	00:02:15	00:09:18	00:00:08	00:02:01	00:00:06	00:00:09	00:00:02	00:02:32	00:00:06	00:00:30	00:00:00
raquel.barroyer	19	2	0	6	00:56:31	00:02:41	00:08:40	00:00:20	00:02:41	00:00:08	00:00:15	00:00:05	00:10:32	00:00:30	00:00:31	00:00:30
tania.sobral	4	0	0	0	00:09:09	00:02:17	00:02:54	00:01:33	00:00:21	00:00:05	00:00:08	00:00:02	00:02:00	00:00:30	00:00:30	00:00:30
20-06-2018	63	5	2	19	02:55:13	00:02:35	00:20:56	00:00:03	00:06:56	00:00:07	00:00:22	00:00:02	00:19:16	00:00:17	00:00:30	00:00:00
ana.garcia	15	2	0	9	00:34:20	00:02:01	00:06:08	00:00:18	00:01:14	00:00:05	00:00:11	00:00:02	00:00:56	00:00:04	00:00:30	00:00:00
barradas.susana	16	1	1	5	00:27:04	00:01:36	00:08:40	00:00:09	00:01:42	00:00:06	00:00:11	00:00:03	00:08:30	00:00:30	00:00:30	00:00:30
liliana.manalvo	14	2	0	3	00:56:05	00:03:30	00:20:56	00:00:23	00:01:43	00:00:07	00:00:22	00:00:03	00:00:50	00:00:03	00:00:30	00:00:00
raquel.barroyer	17	0	1	2	00:51:37	00:03:02	00:08:01	00:00:03	00:02:14	00:00:08	00:00:12	00:00:04	00:08:30	00:00:30	00:00:30	00:00:30
tania.sobral	1	0	0	0	00:06:07	00:06:07	00:06:07	00:06:07	00:00:03	00:00:03	00:00:03	00:00:03	00:00:30	00:00:30	00:00:30	00:00:30
21-06-2018	53	9	0	19	02:31:46	00:02:27	00:12:23	00:00:03	00:05:22	00:00:06	00:00:23	00:00:02	00:17:15	00:00:18	00:00:31	00:00:00
ana.garcia	13	4	0	7	00:45:13	00:02:40	00:12:23	00:00:23	00:01:17	00:00:06	00:00:09	00:00:03	00:02:55	00:00:12	00:00:30	00:00:01
barradas.susana	8	0	0	6	00:12:20	00:01:32	00:02:30	00:00:36	00:00:47	00:00:06	00:00:07	00:00:04	00:04:00	00:00:30	00:00:30	00:00:30
liliana.manalvo	18	4	0	3	00:42:48	00:01:57	00:05:44	00:00:03	00:01:40	00:00:06	00:00:23	00:00:02	00:02:50	00:00:08	00:00:31	00:00:00
raquel.barroyer	10	1	0	3	00:35:44	00:03:15	00:07:53	00:00:30	00:01:17	00:00:08	00:00:15	00:00:04	00:05:30	00:00:30	00:00:30	00:00:30
tania.sobral	4	0	0	0	00:15:41	00:03:55	00:07:35	00:00:55	00:00:21	00:00:05	00:00:12	00:00:02	00:02:00	00:00:30	00:00:30	00:00:30
22-06-2018	70	10	1	9	03:04:13	00:02:18	00:10:48	00:00:04	00:08:16	00:00:07	00:00:25	00:00:01	00:22:53	00:00:18	00:00:31	00:00:00
ana.garcia	12	1	0	4	00:33:37	00:02:35	00:08:18	00:00:42	00:01:03	00:00:05	00:00:08	00:00:02	00:00:49	00:00:04	00:00:30	00:00:01
liliana.manalvo	22	5	0	2	00:54:06	00:02:00	00:08:26	00:00:04	00:02:00	00:00:05	00:00:15	00:00:01	00:03:29	00:00:08	00:00:31	00:00:00
raquel.barroyer	8	4	0	3	00:36:43	00:03:04	00:10:48	00:00:25	00:01:29	00:00:11	00:00:17	00:00:06	00:05:00	00:00:30	00:00:30	00:00:30
tania.sobral	28	0	1	0	00:59:47	00:02:08	00:08:39	00:00:07	00:03:44	00:00:08	00:00:25	00:00:02	00:13:35	00:00:29	00:00:30	00:00:05
23-06-2018	23	2	0	8	01:36:30	00:03:52	00:15:04	00:00:24	00:03:04	00:00:08	00:00:22	00:00:02	00:02:26	00:00:06	00:00:30	00:00:00
ana.garcia	23	2	0	8	01:36:30	00:03:52	00:15:04	00:00:24	00:03:04	00:00:08	00:00:22	00:00:02	00:02:26	00:00:06	00:00:30	00:00:00
25-06-2018	92	16	5	27	04:20:21	00:02:25	00:13:19	00:00:15	00:10:33	00:00:07	00:00:39	00:00:02	00:28:53	00:00:17	00:00:31	00:00:00
barradas.susana	21	6	2	10	01:01:48	00:02:17	00:10:21	00:00:19	00:01:59	00:00:06	00:00:09	00:00:03	00:13:03	00:00:30	00:00:31	00:00:30
carina.diogo	21	4	1	10	01:08:46	00:02:45	00:13:15	00:00:15	00:03:12	00:00:09	00:00:39	00:00:04	00:02:20	00:00:06	00:00:31	00:00:00

OneContact Reporting

Team Detail Daily Report

liliana.manalvo	31	6	2	4	01:24:32	00:02:17	00:13:19	00:00:19	00:02:57	00:00:06	00:00:33	00:00:02	00:04:00	00:00:07	00:00:30	00:00:00
raquel.barroyer	13	0	0	1	00:30:34	00:02:21	00:07:47	00:00:54	00:01:32	00:00:07	00:00:17	00:00:02	00:06:30	00:00:30	00:00:30	00:00:30
tania.sobral	6	0	0	2	00:14:41	00:02:27	00:07:02	00:01:07	00:00:53	00:00:09	00:00:14	00:00:04	00:03:00	00:00:30	00:00:30	00:00:30
26-06-2018	63	8	0	8	02:56:59	00:02:30	00:12:36	00:00:14	00:05:44	00:00:05	00:00:13	00:00:02	00:13:49	00:00:12	00:00:30	00:00:00
ana.garcia	8	2	0	3	00:30:45	00:03:04	00:08:30	00:00:42	00:00:43	00:00:05	00:00:09	00:00:03	00:00:36	00:00:04	00:00:30	00:00:00
barradas.susana	17	2	0	2	00:31:16	00:01:39	00:03:43	00:00:17	00:01:58	00:00:07	00:00:13	00:00:04	00:09:30	00:00:30	00:00:30	00:00:30
carina.diogo	17	3	0	1	00:58:58	00:02:57	00:12:36	00:00:14	00:01:26	00:00:05	00:00:13	00:00:02	00:01:23	00:00:04	00:00:30	00:00:00
liliana.manalvo	18	1	0	2	00:51:27	00:02:42	00:10:51	00:00:18	00:01:14	00:00:04	00:00:07	00:00:03	00:00:50	00:00:03	00:00:30	00:00:00
tania.sobral	3	0	0	0	00:04:33	00:01:31	00:02:21	00:00:49	00:00:23	00:00:08	00:00:10	00:00:06	00:01:30	00:00:30	00:00:30	00:00:30
27-06-2018	52	4	0	13	02:16:30	00:02:26	00:07:54	00:00:14	00:05:19	00:00:06	00:00:16	00:00:03	00:12:22	00:00:14	00:00:30	00:00:00
ana.garcia	10	1	0	3	00:24:35	00:02:14	00:06:37	00:00:16	00:00:57	00:00:06	00:00:09	00:00:04	00:01:08	00:00:07	00:00:30	00:00:01
barradas.susana	14	2	0	3	00:27:54	00:01:45	00:05:24	00:00:32	00:01:37	00:00:07	00:00:16	00:00:03	00:08:00	00:00:30	00:00:30	00:00:30
carina.diogo	15	0	0	3	00:46:04	00:03:04	00:07:13	00:00:14	00:01:43	00:00:07	00:00:09	00:00:05	00:01:05	00:00:04	00:00:30	00:00:00
liliana.manalvo	12	1	0	4	00:35:17	00:02:43	00:07:54	00:00:14	00:00:58	00:00:05	00:00:10	00:00:03	00:01:39	00:00:08	00:00:30	00:00:01
tania.sobral	1	0	0	0	00:02:40	00:02:40	00:02:40	00:02:40	00:00:04	00:00:04	00:00:04	00:00:04	00:00:30	00:00:30	00:00:30	00:00:30
28-06-2018	53	10	0	14	02:36:46	00:02:29	00:16:18	00:00:16	00:05:47	00:00:07	00:00:14	00:00:01	00:11:10	00:00:11	00:00:30	00:00:00
ana.garcia	11	0	0	4	00:34:53	00:03:10	00:06:40	00:00:27	00:01:17	00:00:07	00:00:14	00:00:03	00:01:24	00:00:08	00:00:30	00:00:01
barradas.susana	12	2	0	5	00:31:53	00:02:17	00:11:05	00:00:29	00:01:24	00:00:07	00:00:12	00:00:02	00:07:00	00:00:30	00:00:30	00:00:30
carina.diogo	17	4	0	3	00:55:22	00:02:38	00:16:18	00:00:21	00:01:49	00:00:06	00:00:12	00:00:01	00:01:57	00:00:06	00:00:30	00:00:00
liliana.manalvo	13	4	0	2	00:34:38	00:02:02	00:05:05	00:00:16	00:01:17	00:00:06	00:00:09	00:00:03	00:00:49	00:00:03	00:00:30	00:00:00
29-06-2018	48	6	3	13	01:56:21	00:02:09	00:08:55	00:00:04	00:05:02	00:00:06	00:00:26	00:00:03	00:08:03	00:00:09	00:00:31	00:00:00
ana.garcia	10	0	0	5	00:22:56	00:02:18	00:06:53	00:00:09	00:01:22	00:00:08	00:00:26	00:00:04	00:01:36	00:00:10	00:00:30	00:00:00
barradas.susana	9	2	2	6	00:19:43	00:01:48	00:06:49	00:00:20	00:01:00	00:00:07	00:00:09	00:00:03	00:04:31	00:00:30	00:00:31	00:00:30
carina.diogo	13	3	0	1	00:34:19	00:02:09	00:07:48	00:00:04	00:01:17	00:00:06	00:00:13	00:00:03	00:00:13	00:00:01	00:00:02	00:00:00
liliana.manalvo	16	1	1	1	00:39:23	00:02:19	00:08:55	00:00:22	00:01:23	00:00:05	00:00:10	00:00:03	00:01:43	00:00:06	00:00:30	00:00:00
30-06-2018	11	1	0	1	00:36:57	00:03:05	00:11:15	00:00:22	00:01:01	00:00:06	00:00:13	00:00:03	00:00:49	00:00:04	00:00:30	00:00:01
liliana.manalvo	11	1	0	1	00:36:57	00:03:05	00:11:15	00:00:22	00:01:01	00:00:06	00:00:13	00:00:03	00:00:49	00:00:04	00:00:30	00:00:01
TOTAL	4945	640	123	1694	9.20:58:39	00:02:33	00:28:12	00:00:00	10:17:16	00:00:07	00:00:41	00:00:00	20:48:41	00:00:14	00:00:35	00:00:00