

OneContact Reporting

Team Detail Daily Report

Team: Algarve

Date / Agent	Handled Interactions	Transferred Interactions	Abandoned Interactions	Rejected Interactions	Talk Time				Ring Time Interactions)				Wrapup Time			
					Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min
02-04-2018	67	7	0	9	04:50:41	00:03:56	00:16:15	00:00:18	00:09:01	00:00:08	00:00:22	00:00:01	00:15:33	00:00:13	00:00:31	00:00:00
claudia.nunes	22	4	0	2	01:46:05	00:04:05	00:10:39	00:00:23	00:02:54	00:00:08	00:00:17	00:00:01	00:02:53	00:00:07	00:00:31	00:00:00
jorge.coelho	3	0	0	1	00:04:56	00:01:39	00:02:59	00:00:18	00:00:18	00:00:06	00:00:10	00:00:02	00:01:05	00:00:22	00:00:30	00:00:05
manuela.martins	20	1	0	1	00:59:48	00:02:51	00:08:10	00:00:36	00:02:27	00:00:07	00:00:21	00:00:02	00:10:01	00:00:30	00:00:31	00:00:30
susana.silva	22	2	0	5	01:59:52	00:05:00	00:16:15	00:00:24	00:03:22	00:00:09	00:00:22	00:00:01	00:01:34	00:00:04	00:00:30	00:00:00
03-04-2018	48	3	0	3	03:40:49	00:04:20	00:17:54	00:00:18	00:06:57	00:00:09	00:00:15	00:00:01	00:12:54	00:00:16	00:00:30	00:00:00
claudia.nunes	12	0	0	0	00:52:03	00:04:20	00:17:43	00:01:08	00:01:30	00:00:08	00:00:12	00:00:03	00:00:44	00:00:04	00:00:30	00:00:01
manuela.martins	11	3	0	1	01:03:27	00:04:32	00:17:54	00:00:18	00:01:36	00:00:09	00:00:14	00:00:04	00:05:38	00:00:28	00:00:30	00:00:08
milena.boto	11	0	0	0	00:37:32	00:03:25	00:09:30	00:00:34	00:01:42	00:00:09	00:00:12	00:00:08	00:04:34	00:00:25	00:00:30	00:00:02
susana.silva	14	0	0	2	01:07:47	00:04:50	00:12:30	00:01:11	00:02:09	00:00:09	00:00:15	00:00:01	00:01:58	00:00:08	00:00:30	00:00:00
04-04-2018	68	6	0	11	04:40:47	00:03:48	00:17:50	00:00:12	00:10:11	00:00:09	00:00:19	00:00:01	00:17:35	00:00:15	00:00:31	00:00:00
claudia.nunes	24	1	0	2	01:36:36	00:03:52	00:11:21	00:00:19	00:03:43	00:00:09	00:00:17	00:00:03	00:02:59	00:00:07	00:00:31	00:00:00
jorge.coelho	1	0	0	0	00:01:45	00:01:45	00:01:45	00:01:45	00:00:05	00:00:05	00:00:05	00:00:05	00:00:07	00:00:07	00:00:07	00:00:07
manuela.martins	4	0	0	1	00:14:38	00:03:40	00:08:18	00:01:37	00:00:35	00:00:09	00:00:19	00:00:05	00:02:00	00:00:30	00:00:30	00:00:30
milena.boto	25	2	0	5	01:30:01	00:03:20	00:08:56	00:00:12	00:03:33	00:00:09	00:00:13	00:00:01	00:11:30	00:00:26	00:00:31	00:00:02
susana.silva	14	3	0	3	01:17:47	00:04:35	00:17:50	00:00:18	00:02:15	00:00:10	00:00:14	00:00:05	00:00:59	00:00:04	00:00:30	00:00:00
05-04-2018	85	5	4	8	06:20:49	00:04:14	00:21:05	00:00:01	00:13:44	00:00:10	00:00:37	00:00:01	00:20:21	00:00:15	00:00:31	00:00:00
claudia.nunes	20	3	0	3	01:10:52	00:03:05	00:16:13	00:00:06	00:03:15	00:00:10	00:00:37	00:00:02	00:01:02	00:00:03	00:00:30	00:00:00
jorge.coelho	0	0	0	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	21	2	1	1	01:08:07	00:02:58	00:15:06	00:00:05	00:03:06	00:00:09	00:00:26	00:00:01	00:10:30	00:00:30	00:00:30	00:00:30
milena.boto	21	0	3	1	01:30:15	00:04:18	00:13:15	00:00:01	00:03:25	00:00:10	00:00:18	00:00:02	00:07:23	00:00:22	00:00:31	00:00:02
susana.silva	23	0	0	2	02:31:35	00:06:35	00:21:05	00:00:09	00:03:58	00:00:10	00:00:15	00:00:02	00:01:26	00:00:04	00:00:30	00:00:01
06-04-2018	72	14	3	11	05:31:14	00:03:51	00:17:45	00:00:01	00:11:03	00:00:09	00:00:51	00:00:03	00:17:29	00:00:14	00:00:30	00:00:00
claudia.nunes	24	2	2	6	01:30:16	00:03:28	00:13:00	00:00:09	00:03:35	00:00:09	00:00:20	00:00:03	00:01:05	00:00:03	00:00:30	00:00:00
jorge.coelho	0	0	0	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	17	3	0	2	01:04:25	00:03:13	00:17:45	00:00:24	00:01:50	00:00:06	00:00:18	00:00:03	00:08:14	00:00:29	00:00:30	00:00:14
milena.boto	13	6	0	0	01:22:40	00:04:21	00:16:28	00:00:01	00:02:47	00:00:13	00:00:51	00:00:04	00:06:05	00:00:24	00:00:30	00:00:01
susana.silva	18	3	1	2	01:33:53	00:04:28	00:10:23	00:00:24	00:02:51	00:00:10	00:00:15	00:00:03	00:02:05	00:00:06	00:00:30	00:00:00
07-04-2018	21	1	2	0	01:34:59	00:04:19	00:11:14	00:00:40	00:03:14	00:00:09	00:00:15	00:00:03	00:11:01	00:00:30	00:00:31	00:00:30
manuela.martins	21	1	2	0	01:34:59	00:04:19	00:11:14	00:00:40	00:03:14	00:00:09	00:00:15	00:00:03	00:11:01	00:00:30	00:00:31	00:00:30
09-04-2018	62	9	3	14	04:43:20	00:03:59	00:27:07	00:00:06	00:09:17	00:00:09	00:00:35	00:00:01	00:22:23	00:00:21	00:00:31	00:00:00
claudia.nunes	10	3	1	2	01:18:37	00:06:03	00:18:03	00:00:17	00:01:27	00:00:09	00:00:12	00:00:03	00:01:47	00:00:10	00:00:31	00:00:00
jorge.coelho	2	0	0	0	00:11:56	00:05:58	00:11:49	00:00:07	00:00:50	00:00:25	00:00:35	00:00:15	00:00:34	00:00:17	00:00:21	00:00:13
manuela.martins	15	1	2	6	00:36:29	00:02:17	00:04:55	00:00:18	00:02:11	00:00:09	00:00:24	00:00:01	00:08:01	00:00:30	00:00:31	00:00:30
milena.boto	12	1	0	1	01:14:09	00:05:42	00:27:07	00:00:06	00:01:49	00:00:09	00:00:11	00:00:02	00:04:15	00:00:21	00:00:30	00:00:01
patricia.farinha	13	1	0	3	00:33:20	00:02:23	00:07:00	00:00:23	00:01:17	00:00:06	00:00:12	00:00:03	00:06:30	00:00:30	00:00:30	00:00:30
susana.silva	10	3	0	2	00:48:49	00:03:45	00:07:29	00:00:17	00:01:43	00:00:10	00:00:13	00:00:07	00:01:16	00:00:07	00:00:30	00:00:01
10-04-2018	64	8	0	10	04:13:38	00:03:31	00:15:12	00:00:08	00:09:33	00:00:09	00:00:17	00:00:02	00:22:07	00:00:19	00:00:30	00:00:01
jorge.coelho	8	0	0	2	00:22:37	00:02:50	00:03:54	00:01:47	00:01:20	00:00:10	00:00:17	00:00:02	00:04:00	00:00:30	00:00:30	00:00:30
patricia.farinha	29	6	0	5	01:12:46	00:02:05	00:11:07	00:00:08	00:04:01	00:00:08	00:00:13	00:00:03	00:16:09	00:00:29	00:00:30	00:00:09
susana.silva	27	2	0	3	02:38:15	00:05:27	00:15:12	00:00:27	00:04:12	00:00:09	00:00:14	00:00:05	00:01:58	00:00:04	00:00:30	00:00:01
11-04-2018	57	4	1	7	04:03:29	00:03:59	00:14:21	00:00:18	00:08:29	00:00:09	00:00:23	00:00:01	00:17:18	00:00:18	00:00:31	00:00:00
claudia.nunes	16	3	1	3	00:46:05	00:02:26	00:09:30	00:00:18	00:02:24	00:00:09	00:00:17	00:00:03	00:01:21	00:00:05	00:00:30	00:00:00
milena.boto	14	0	0	2	01:17:04	00:05:30	00:14:21	00:01:06	00:02:41	00:00:12	00:00:23	00:00:07	00:06:36	00:00:28	00:00:31	00:00:05
patricia.farinha	15	0	0	1	00:42:28	00:02:50	00:06:49	00:00:51	00:01:21	00:00:05	00:00:08	00:00:01	00:07:32	00:00:30	00:00:31	00:00:30
susana.silva	12	1	0	1	01:17:52	00:05:59	00:12:38	00:00:53	00:02:03	00:00:10	00:00:14	00:00:07	00:01:49	00:00:08	00:00:31	00:00:00
12-04-2018	76	13	4	13	05:07:29	00:03:27	00:15:40	00:00:06	00:11:29	00:00:09	00:00:28	00:00:03	00:24:59	00:00:18	00:00:31	00:00:00

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Team Detail Daily Report

claudia.nunes	15	1	0	3	00:42:35	00:02:40	00:12:11	00:00:07	00:02:22	00:00:09	00:00:20	00:00:03	00:00:58	00:00:04	00:00:30	00:00:00
jorge.coelho	1	0	0	1	00:02:44	00:02:44	00:02:44	00:02:44	00:00:08	00:00:08	00:00:08	00:00:08	00:00:30	00:00:30	00:00:30	00:00:30
manuela.martins	16	1	0	3	00:39:07	00:02:18	00:10:29	00:00:14	00:01:54	00:00:07	00:00:13	00:00:03	00:07:41	00:00:27	00:00:31	00:00:08
milena.boto	15	0	0	2	01:27:31	00:05:50	00:15:40	00:00:35	00:02:31	00:00:10	00:00:15	00:00:07	00:05:45	00:00:23	00:00:31	00:00:01
patricia.farinha	13	4	4	3	00:44:55	00:02:39	00:10:35	00:00:06	00:02:05	00:00:10	00:00:28	00:00:04	00:08:02	00:00:30	00:00:31	00:00:30
susana.silva	16	7	0	1	01:30:37	00:03:56	00:11:18	00:00:22	00:02:29	00:00:09	00:00:12	00:00:07	00:02:03	00:00:06	00:00:30	00:00:01
13-04-2018	65	14	3	7	03:46:25	00:02:52	00:11:42	00:00:07	00:09:37	00:00:09	00:00:30	00:00:02	00:17:09	00:00:15	00:00:31	00:00:00
claudia.nunes	22	1	1	1	00:58:00	00:02:31	00:08:21	00:00:07	00:02:53	00:00:08	00:00:19	00:00:02	00:01:00	00:00:03	00:00:30	00:00:00
jorge.coelho	1	0	0	0	00:01:56	00:01:56	00:01:56	00:01:56	00:00:03	00:00:03	00:00:03	00:00:03	00:00:14	00:00:14	00:00:14	00:00:14
manuela.martins	11	5	1	2	00:42:55	00:02:41	00:08:56	00:00:16	00:01:44	00:00:09	00:00:27	00:00:05	00:06:31	00:00:30	00:00:31	00:00:30
milena.boto	8	4	0	3	00:31:35	00:02:38	00:10:32	00:00:14	00:01:23	00:00:10	00:00:13	00:00:08	00:02:47	00:00:21	00:00:31	00:00:04
patricia.farinha	11	3	1	0	00:26:40	00:01:54	00:05:37	00:00:07	00:01:36	00:00:09	00:00:30	00:00:02	00:05:30	00:00:30	00:00:30	00:00:30
susana.silva	12	1	0	1	01:05:19	00:05:01	00:11:42	00:00:13	00:01:58	00:00:10	00:00:14	00:00:07	00:01:07	00:00:05	00:00:30	00:00:01
14-04-2018	18	0	1	5	01:17:06	00:04:17	00:11:20	00:00:03	00:02:41	00:00:09	00:00:19	00:00:01	00:00:45	00:00:02	00:00:30	00:00:00
claudia.nunes	18	0	1	5	01:17:06	00:04:17	00:11:20	00:00:03	00:02:41	00:00:09	00:00:19	00:00:01	00:00:45	00:00:02	00:00:30	00:00:00
16-04-2018	59	8	3	5	04:36:10	00:04:07	00:13:56	00:00:02	00:08:34	00:00:09	00:00:31	00:00:03	00:20:44	00:00:21	00:00:31	00:00:01
jorge.coelho	2	0	0	0	00:15:24	00:07:42	00:07:45	00:07:39	00:00:19	00:00:10	00:00:14	00:00:05	00:00:12	00:00:06	00:00:09	00:00:03
manuela.martins	12	1	2	3	00:56:55	00:04:23	00:10:53	00:00:16	00:01:57	00:00:10	00:00:31	00:00:04	00:06:30	00:00:30	00:00:30	00:00:30
milena.boto	13	0	0	2	01:02:48	00:04:50	00:13:49	00:00:05	00:01:58	00:00:09	00:00:13	00:00:04	00:05:18	00:00:24	00:00:30	00:00:02
patricia.farinha	14	3	0	0	00:52:03	00:03:04	00:08:33	00:00:02	00:01:41	00:00:07	00:00:13	00:00:03	00:07:02	00:00:30	00:00:31	00:00:30
susana.silva	18	4	1	0	01:29:00	00:04:03	00:13:56	00:00:16	00:02:39	00:00:09	00:00:15	00:00:03	00:01:42	00:00:06	00:00:30	00:00:01
17-04-2018	54	6	3	9	03:23:28	00:03:23	00:14:20	00:00:03	00:08:23	00:00:09	00:00:48	00:00:02	00:16:35	00:00:17	00:00:35	00:00:00
claudia.nunes	11	0	0	2	00:38:51	00:03:32	00:06:29	00:00:19	00:01:37	00:00:09	00:00:14	00:00:03	00:00:11	00:00:01	00:00:02	00:00:00
manuela.martins	6	1	3	1	00:24:12	00:03:27	00:06:11	00:01:04	00:00:52	00:00:09	00:00:14	00:00:04	00:03:30	00:00:30	00:00:30	00:00:30
milena.boto	11	1	0	4	00:47:33	00:03:58	00:14:20	00:00:26	00:01:44	00:00:09	00:00:14	00:00:05	00:05:19	00:00:27	00:00:35	00:00:05
patricia.farinha	13	2	0	0	00:45:12	00:03:01	00:12:22	00:00:03	00:02:22	00:00:11	00:00:48	00:00:03	00:07:00	00:00:30	00:00:30	00:00:30
susana.silva	13	2	0	2	00:47:40	00:03:11	00:07:32	00:00:10	00:01:48	00:00:08	00:00:11	00:00:02	00:00:35	00:00:03	00:00:14	00:00:01
18-04-2018	76	9	3	12	06:19:46	00:04:28	00:19:41	00:00:00	00:11:00	00:00:09	00:00:31	00:00:00	00:21:26	00:00:17	00:00:31	00:00:00
claudia.nunes	18	2	0	2	01:59:41	00:05:59	00:18:53	00:00:18	00:02:49	00:00:09	00:00:17	00:00:04	00:00:50	00:00:03	00:00:30	00:00:00
manuela.martins	5	0	1	0	00:18:52	00:03:46	00:06:59	00:00:26	00:00:23	00:00:05	00:00:09	00:00:02	00:02:05	00:00:25	00:00:30	00:00:05
milena.boto	17	2	0	7	01:07:20	00:03:33	00:12:15	00:00:00	00:02:32	00:00:09	00:00:31	00:00:00	00:07:36	00:00:27	00:00:30	00:00:02
patricia.farinha	21	4	0	1	01:13:43	00:02:57	00:07:22	00:00:18	00:02:48	00:00:08	00:00:19	00:00:04	00:09:49	00:00:29	00:00:31	00:00:17
susana.silva	15	1	2	2	01:40:10	00:06:16	00:19:41	00:01:35	00:02:28	00:00:10	00:00:14	00:00:05	00:01:06	00:00:04	00:00:30	00:00:00
19-04-2018	43	6	0	10	03:24:20	00:04:10	00:16:49	00:00:22	00:05:19	00:00:07	00:00:13	00:00:01	00:11:05	00:00:14	00:00:30	00:00:00
claudia.nunes	12	1	0	1	00:56:45	00:04:22	00:11:27	00:00:39	00:01:30	00:00:08	00:00:13	00:00:01	00:00:53	00:00:04	00:00:30	00:00:00
milena.boto	10	2	0	5	00:46:01	00:03:50	00:15:11	00:00:22	00:01:11	00:00:07	00:00:08	00:00:05	00:04:11	00:00:23	00:00:30	00:00:02
patricia.farinha	10	3	0	2	00:35:45	00:02:45	00:12:25	00:00:40	00:01:15	00:00:08	00:00:10	00:00:03	00:05:30	00:00:30	00:00:30	00:00:30
susana.silva	11	0	0	2	01:05:49	00:05:59	00:16:49	00:00:41	00:01:23	00:00:08	00:00:11	00:00:01	00:00:31	00:00:03	00:00:08	00:00:01
20-04-2018	65	11	1	18	04:56:50	00:03:54	00:14:57	00:00:00	00:09:48	00:00:09	00:00:14	00:00:02	00:15:55	00:00:13	00:00:31	00:00:00
agente.test	0	0	0	2	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	26	4	0	3	01:35:25	00:03:11	00:09:36	00:00:10	00:03:39	00:00:08	00:00:14	00:00:02	00:02:41	00:00:06	00:00:30	00:00:00
manuela.martins	2	0	0	1	00:08:41	00:04:20	00:05:20	00:03:21	00:00:13	00:00:06	00:00:09	00:00:04	00:01:00	00:00:30	00:00:30	00:00:30
milena.boto	19	2	0	8	01:19:17	00:03:47	00:14:29	00:00:50	00:03:01	00:00:10	00:00:13	00:00:05	00:09:19	00:00:27	00:00:31	00:00:04
susana.silva	18	5	1	4	01:53:27	00:04:56	00:14:57	00:00:00	00:02:55	00:00:10	00:00:14	00:00:04	00:02:55	00:00:08	00:00:30	00:00:01
21-04-2018	17	3	0	9	01:37:17	00:04:52	00:13:14	00:00:00	00:02:43	00:00:10	00:00:14	00:00:05	00:09:46	00:00:29	00:00:30	00:00:16
milena.boto	17	3	0	9	01:37:17	00:04:52	00:13:14	00:00:00	00:02:43	00:00:10	00:00:14	00:00:05	00:09:46	00:00:29	00:00:30	00:00:16
23-04-2018	78	7	2	22	06:17:13	00:04:26	00:18:17	00:00:15	00:11:57	00:00:09	00:00:17	00:00:01	00:20:20	00:00:15	00:00:30	00:00:00
claudia.nunes	26	4	0	4	02:16:12	00:04:32	00:13:04	00:00:15	00:03:56	00:00:09	00:00:17	00:00:03	00:03:36	00:00:07	00:00:30	00:00:00
jorge.coelho	5	0	0	0	00:23:19	00:04:40	00:09:52	00:00:57	00:01:03	00:00:13	00:00:15	00:00:09	00:02:17	00:00:27	00:00:30	00:00:17
manuela.martins	25	3	1	9	01:32:12	00:03:18	00:09:19	00:00:18	00:03:08	00:00:08	00:00:16	00:00:01	00:13:07	00:00:29	00:00:30	00:00:07
susana.silva	22	0	1	9	02:05:30	00:05:42	00:18:17	00:00:27	00:03:50	00:00:10	00:00:17	00:00:04	00:01:20	00:00:04	00:00:30	00:00:01
24-04-2018	64	8	0	11	05:11:04	00:04:19	00:50:08	00:00:06	00:10:52	00:00:10	00:00:49	00:00:03	00:18:26	00:00:17	00:00:31	00:00:00
agente.test	0	0	0	2	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00

OneContact Reporting

Team Detail Daily Report

claudia.nunes	13	3	0	1	00:40:19	00:02:31	00:09:54	00:00:06	00:02:15	00:00:10	00:00:23	00:00:05	00:01:13	00:00:05	00:00:30	00:00:00
jorge.coelho	1	0	0	0	00:03:26	00:03:26	00:03:26	00:03:26	00:00:03	00:00:03	00:00:03	00:00:03	00:00:11	00:00:11	00:00:11	00:00:11
manuela.martins	14	1	0	5	00:57:49	00:03:51	00:14:43	00:00:52	00:02:06	00:00:09	00:00:13	00:00:04	00:07:00	00:00:30	00:00:30	00:00:30
milena.boto	18	4	0	1	02:10:33	00:05:56	00:50:08	00:00:21	00:02:48	00:00:09	00:00:16	00:00:06	00:09:32	00:00:30	00:00:31	00:00:30
susana.silva	18	0	0	2	01:18:57	00:04:23	00:15:05	00:00:34	00:03:40	00:00:12	00:00:49	00:00:05	00:00:30	00:00:02	00:00:08	00:00:01
25-04-2018	19	1	0	4	01:37:45	00:04:53	00:16:19	00:01:01	00:02:45	00:00:09	00:00:19	00:00:02	00:10:00	00:00:30	00:00:30	00:00:30
manuela.martins	19	1	0	4	01:37:45	00:04:53	00:16:19	00:01:01	00:02:45	00:00:09	00:00:19	00:00:02	00:10:00	00:00:30	00:00:30	00:00:30
26-04-2018	47	12	1	5	03:55:07	00:03:59	00:27:41	00:00:15	00:07:09	00:00:09	00:00:16	00:00:01	00:15:37	00:00:18	00:00:33	00:00:00
agente.test	0	0	0	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	17	2	0	2	01:01:23	00:03:14	00:08:11	00:00:18	00:02:23	00:00:08	00:00:14	00:00:01	00:02:01	00:00:07	00:00:30	00:00:00
manuela.martins	12	2	1	0	00:49:51	00:03:34	00:07:43	00:00:15	00:01:46	00:00:09	00:00:16	00:00:04	00:06:30	00:00:30	00:00:30	00:00:30
milena.boto	11	6	0	1	00:54:04	00:03:11	00:13:42	00:00:15	00:01:36	00:00:09	00:00:14	00:00:06	00:06:10	00:00:28	00:00:33	00:00:07
susana.silva	7	2	0	1	01:09:49	00:07:45	00:27:41	00:00:23	00:01:24	00:00:12	00:00:16	00:00:09	00:00:56	00:00:07	00:00:30	00:00:01
27-04-2018	54	2	2	9	03:47:32	00:04:04	00:26:19	00:00:00	00:09:09	00:00:10	00:00:25	00:00:00	00:13:20	00:00:15	00:00:31	00:00:00
claudia.nunes	15	1	0	3	00:45:08	00:02:49	00:08:55	00:00:48	00:02:21	00:00:09	00:00:15	00:00:04	00:00:18	00:00:01	00:00:03	00:00:00
manuela.martins	11	0	1	2	00:25:55	00:02:21	00:04:34	00:00:00	00:01:36	00:00:09	00:00:17	00:00:00	00:05:00	00:00:30	00:00:30	00:00:30
milena.boto	16	0	0	2	00:53:02	00:03:19	00:21:28	00:00:19	00:03:00	00:00:11	00:00:25	00:00:07	00:07:05	00:00:28	00:00:31	00:00:04
susana.silva	12	1	1	2	01:43:27	00:07:57	00:26:19	00:00:31	00:02:12	00:00:11	00:00:20	00:00:03	00:00:57	00:00:05	00:00:25	00:00:01
28-04-2018	21	0	0	7	02:00:16	00:05:44	00:14:27	00:00:03	00:03:22	00:00:10	00:00:15	00:00:01	00:01:54	00:00:05	00:00:30	00:00:01
susana.silva	21	0	0	7	02:00:16	00:05:44	00:14:27	00:00:03	00:03:22	00:00:10	00:00:15	00:00:01	00:01:54	00:00:05	00:00:30	00:00:01
30-04-2018	66	9	0	12	04:26:17	00:03:33	00:15:12	00:00:00	00:09:45	00:00:09	00:00:15	00:00:03	00:24:06	00:00:21	00:00:31	00:00:00
claudia.nunes	22	4	0	2	01:29:45	00:03:27	00:15:12	00:00:00	00:03:00	00:00:08	00:00:13	00:00:03	00:02:40	00:00:07	00:00:31	00:00:00
manuela.martins	20	4	0	4	01:30:59	00:03:47	00:10:22	00:00:03	00:02:41	00:00:08	00:00:14	00:00:03	00:10:17	00:00:29	00:00:31	00:00:15
milena.boto	24	1	0	6	01:25:33	00:03:25	00:13:59	00:00:28	00:04:04	00:00:10	00:00:15	00:00:06	00:11:09	00:00:27	00:00:31	00:00:01
01-05-2018	21	0	1	3	01:15:26	00:03:36	00:15:51	00:00:03	00:03:19	00:00:09	00:00:15	00:00:03	00:10:02	00:00:29	00:00:31	00:00:01
milena.boto	21	0	1	3	01:15:26	00:03:36	00:15:51	00:00:03	00:03:19	00:00:09	00:00:15	00:00:03	00:10:02	00:00:29	00:00:31	00:00:01
02-05-2018	49	3	5	6	03:19:16	00:03:50	00:24:00	00:00:15	00:08:18	00:00:10	00:00:31	00:00:00	00:12:22	00:00:14	00:00:32	00:00:00
claudia.nunes	14	0	0	2	00:56:44	00:04:03	00:16:11	00:00:37	00:02:16	00:00:10	00:00:21	00:00:05	00:00:19	00:00:01	00:00:05	00:00:00
manuela.martins	13	0	3	2	00:41:13	00:03:10	00:06:25	00:00:15	00:02:23	00:00:11	00:00:31	00:00:00	00:06:32	00:00:30	00:00:31	00:00:30
milena.boto	8	2	2	2	00:16:29	00:01:39	00:03:16	00:00:33	00:01:30	00:00:11	00:00:15	00:00:09	00:04:07	00:00:25	00:00:32	00:00:01
susana.silva	14	1	0	0	01:24:50	00:05:39	00:24:00	00:00:56	00:02:09	00:00:09	00:00:13	00:00:05	00:01:24	00:00:06	00:00:30	00:00:01
03-05-2018	47	9	4	8	03:42:30	00:03:58	00:15:17	00:00:03	00:06:44	00:00:09	00:00:14	00:00:01	00:17:54	00:00:21	00:00:31	00:00:01
agente.test	0	0	0	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	9	5	3	0	00:41:28	00:02:58	00:12:59	00:00:03	00:01:06	00:00:07	00:00:12	00:00:01	00:01:28	00:00:07	00:00:30	00:00:01
jorge.coelho	1	0	0	1	00:02:25	00:02:25	00:02:25	00:02:25	00:00:03	00:00:03	00:00:03	00:00:03	00:00:30	00:00:30	00:00:30	00:00:30
manuela.martins	9	2	0	0	00:42:12	00:03:50	00:10:01	00:01:03	00:01:14	00:00:08	00:00:13	00:00:03	00:04:42	00:00:28	00:00:30	00:00:12
milena.boto	9	1	0	2	00:40:46	00:04:05	00:09:51	00:01:16	00:01:32	00:00:10	00:00:14	00:00:07	00:05:01	00:00:30	00:00:31	00:00:30
patricia.farinha	9	1	0	4	00:26:31	00:02:39	00:07:31	00:00:30	00:01:25	00:00:09	00:00:11	00:00:06	00:04:30	00:00:30	00:00:30	00:00:30
susana.silva	10	0	1	0	01:09:08	00:06:55	00:15:17	00:01:42	00:01:24	00:00:08	00:00:13	00:00:02	00:01:43	00:00:10	00:00:30	00:00:01
04-05-2018	51	7	3	9	02:35:58	00:02:41	00:15:59	00:00:04	00:07:17	00:00:09	00:00:22	00:00:01	00:17:32	00:00:20	00:00:30	00:00:00
claudia.nunes	16	2	0	3	01:13:45	00:04:06	00:15:59	00:00:04	00:02:08	00:00:08	00:00:15	00:00:01	00:01:33	00:00:05	00:00:30	00:00:00
jorge.coelho	3	0	2	1	00:04:19	00:01:26	00:02:21	00:00:43	00:00:31	00:00:10	00:00:22	00:00:04	00:00:15	00:00:08	00:00:10	00:00:05
manuela.martins	16	1	1	3	00:42:46	00:02:31	00:06:28	00:00:29	00:01:54	00:00:07	00:00:11	00:00:03	00:08:30	00:00:30	00:00:30	00:00:30
milena.boto	16	4	0	2	00:35:08	00:01:45	00:09:22	00:00:21	00:02:44	00:00:10	00:00:16	00:00:07	00:07:14	00:00:26	00:00:30	00:00:01
05-05-2018	17	1	0	8	00:51:52	00:02:53	00:06:28	00:00:03	00:02:55	00:00:10	00:00:39	00:00:02	00:08:40	00:00:29	00:00:31	00:00:09
patricia.farinha	17	1	0	8	00:51:52	00:02:53	00:06:28	00:00:03	00:02:55	00:00:10	00:00:39	00:00:02	00:08:40	00:00:29	00:00:31	00:00:09
07-05-2018	75	8	4	17	05:02:18	00:03:39	00:13:22	00:00:03	00:11:25	00:00:09	00:00:17	00:00:01	00:19:22	00:00:15	00:00:34	00:00:01
claudia.nunes	27	2	3	2	01:51:32	00:03:51	00:13:22	00:00:04	00:03:23	00:00:08	00:00:15	00:00:01	00:03:33	00:00:08	00:00:30	00:00:01
jorge.coelho	6	0	1	1	00:18:33	00:03:06	00:05:56	00:01:53	00:00:53	00:00:09	00:00:17	00:00:02	00:02:37	00:00:26	00:00:30	00:00:07
milena.boto	26	2	0	6	01:21:22	00:02:54	00:09:21	00:00:40	00:04:13	00:00:10	00:00:13	00:00:03	00:11:24	00:00:25	00:00:34	00:00:01
susana.silva	16	4	0	8	01:30:51	00:04:33	00:11:02	00:00:03	00:02:56	00:00:11	00:00:16	00:00:07	00:01:48	00:00:06	00:00:30	00:00:01
08-05-2018	76	7	10	29	04:21:58	00:03:09	00:20:40	00:00:01	00:11:08	00:00:09	00:00:19	00:00:01	00:21:26	00:00:18	00:00:30	00:00:01
claudia.nunes	19	2	4	4	01:34:16	00:04:29	00:14:50	00:00:01	00:03:05	00:00:10	00:00:19	00:00:05	00:01:59	00:00:06	00:00:30	00:00:01

OneContact Reporting

Team Detail Daily Report

jorge.coelho	0	0	0	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	21	3	1	11	00:42:54	00:01:47	00:07:22	00:00:04	00:03:11	00:00:09	00:00:13	00:00:06	00:07:08	00:00:21	00:00:30	00:00:01
patricia.farinha	21	1	2	7	01:01:41	00:02:48	00:07:35	00:00:28	00:02:48	00:00:08	00:00:13	00:00:01	00:10:30	00:00:30	00:00:30	00:00:30
susana.silva	15	1	3	6	01:03:07	00:03:57	00:20:40	00:00:09	00:02:04	00:00:08	00:00:11	00:00:03	00:01:49	00:00:09	00:00:30	00:00:01
09-05-2018	71	6	1	25	05:26:28	00:04:14	00:19:01	00:00:02	00:10:52	00:00:09	00:00:23	00:00:02	00:22:08	00:00:18	00:00:31	00:00:00
claudia.nunes	15	2	0	2	01:38:08	00:05:46	00:19:01	00:00:04	00:02:12	00:00:09	00:00:14	00:00:05	00:02:04	00:00:08	00:00:30	00:00:00
jorge.coelho	3	0	0	0	00:11:51	00:03:57	00:06:58	00:00:59	00:00:07	00:00:02	00:00:03	00:00:02	00:01:30	00:00:30	00:00:30	00:00:30
milena.boto	13	0	1	12	01:14:09	00:05:42	00:17:32	00:01:02	00:02:11	00:00:10	00:00:15	00:00:08	00:06:07	00:00:28	00:00:31	00:00:06
patricia.farinha	21	1	0	3	00:49:47	00:02:16	00:07:56	00:00:17	00:03:05	00:00:09	00:00:23	00:00:03	00:10:32	00:00:30	00:00:31	00:00:30
susana.silva	19	3	0	8	01:32:33	00:04:12	00:11:42	00:00:02	00:03:17	00:00:10	00:00:15	00:00:03	00:01:55	00:00:06	00:00:30	00:00:01
10-05-2018	48	3	1	8	04:11:37	00:04:56	00:27:35	00:00:21	00:07:39	00:00:10	00:00:22	00:00:02	00:15:28	00:00:19	00:00:31	00:00:00
claudia.nunes	14	0	1	3	02:00:41	00:08:37	00:27:35	00:00:53	00:01:55	00:00:08	00:00:14	00:00:02	00:00:42	00:00:03	00:00:30	00:00:00
milena.boto	11	1	0	2	00:33:59	00:02:50	00:07:12	00:00:21	00:01:59	00:00:11	00:00:15	00:00:07	00:05:06	00:00:28	00:00:31	00:00:05
patricia.farinha	11	1	0	2	00:27:39	00:02:18	00:05:51	00:00:22	00:01:24	00:00:08	00:00:11	00:00:02	00:05:31	00:00:30	00:00:31	00:00:30
susana.silva	12	1	0	1	01:09:18	00:05:20	00:20:49	00:00:25	00:02:21	00:00:12	00:00:22	00:00:07	00:04:09	00:00:21	00:00:31	00:00:00
11-05-2018	48	2	1	1	03:08:10	00:03:46	00:18:19	00:00:02	00:08:40	00:00:11	00:00:40	00:00:04	00:16:54	00:00:21	00:00:31	00:00:01
claudia.nunes	6	0	0	0	00:19:41	00:03:17	00:07:25	00:01:01	00:00:57	00:00:10	00:00:16	00:00:05	00:00:07	00:00:01	00:00:02	00:00:01
jorge.coelho	1	0	0	0	00:18:19	00:18:19	00:18:19	00:18:19	00:00:11	00:00:11	00:00:11	00:00:11	00:00:30	00:00:30	00:00:30	00:00:30
manuela.martins	9	0	0	1	00:34:43	00:03:51	00:10:22	00:00:03	00:01:52	00:00:12	00:00:38	00:00:04	00:04:31	00:00:30	00:00:31	00:00:30
milena.boto	10	2	0	0	00:37:51	00:03:09	00:08:31	00:00:22	00:01:36	00:00:10	00:00:14	00:00:07	00:04:52	00:00:29	00:00:31	00:00:21
patricia.farinha	12	0	0	0	00:33:07	00:02:46	00:06:12	00:00:02	00:02:18	00:00:12	00:00:40	00:00:05	00:06:00	00:00:30	00:00:30	00:00:30
susana.silva	10	0	1	0	00:44:29	00:04:27	00:08:22	00:01:04	00:01:46	00:00:11	00:00:15	00:00:05	00:00:54	00:00:05	00:00:30	00:00:01
12-05-2018	23	1	1	12	02:33:03	00:06:23	01:31:39	00:00:03	00:03:22	00:00:09	00:00:42	00:00:02	00:11:28	00:00:29	00:00:30	00:00:07
manuela.martins	23	1	1	12	02:33:03	00:06:23	01:31:39	00:00:03	00:03:22	00:00:09	00:00:42	00:00:02	00:11:28	00:00:29	00:00:30	00:00:07
14-05-2018	50	7	1	16	03:14:18	00:03:25	00:15:03	00:00:03	00:07:31	00:00:09	00:00:15	00:00:02	00:22:42	00:00:24	00:00:30	00:00:01
jorge.coelho	1	0	1	0	00:01:45	00:01:45	00:01:45	00:01:45	00:00:04	00:00:04	00:00:04	00:00:04	00:00:08	00:00:08	00:00:08	00:00:08
milena.boto	18	4	0	8	00:48:47	00:02:13	00:06:23	00:00:03	00:02:55	00:00:10	00:00:15	00:00:02	00:10:30	00:00:30	00:00:30	00:00:30
patricia.farinha	19	2	0	2	01:01:39	00:02:56	00:09:27	00:00:31	00:02:33	00:00:08	00:00:11	00:00:06	00:10:30	00:00:30	00:00:30	00:00:30
susana.silva	12	1	0	6	01:22:07	00:06:19	00:15:03	00:00:45	00:01:59	00:00:10	00:00:14	00:00:03	00:01:34	00:00:07	00:00:30	00:00:01
15-05-2018	57	5	1	8	03:23:31	00:03:17	00:10:34	00:00:03	00:08:43	00:00:09	00:00:43	00:00:02	00:24:56	00:00:26	00:00:31	00:00:00
manuela.martins	15	0	0	1	00:40:25	00:02:42	00:06:42	00:00:03	00:02:39	00:00:11	00:00:43	00:00:03	00:07:31	00:00:30	00:00:31	00:00:30
milena.boto	14	0	1	3	01:00:04	00:04:17	00:10:34	00:01:08	00:02:12	00:00:09	00:00:13	00:00:06	00:07:00	00:00:30	00:00:30	00:00:30
patricia.farinha	16	1	0	1	00:43:25	00:02:33	00:10:25	00:00:32	00:01:51	00:00:07	00:00:10	00:00:02	00:08:01	00:00:30	00:00:31	00:00:30
susana.silva	12	4	0	3	00:59:37	00:03:44	00:08:34	00:00:45	00:02:01	00:00:10	00:00:13	00:00:03	00:02:24	00:00:11	00:00:30	00:00:00
16-05-2018	54	7	1	11	03:34:03	00:03:31	00:27:15	00:00:14	00:07:58	00:00:09	00:00:17	00:00:02	00:22:02	00:00:24	00:00:31	00:00:01
manuela.martins	16	0	1	2	00:47:49	00:02:59	00:08:47	00:00:34	00:02:22	00:00:09	00:00:13	00:00:04	00:08:00	00:00:30	00:00:30	00:00:30
milena.boto	10	6	0	0	00:46:00	00:02:52	00:10:50	00:00:14	00:01:30	00:00:09	00:00:13	00:00:05	00:05:01	00:00:27	00:00:30	00:00:01
patricia.farinha	17	0	0	3	00:48:07	00:02:50	00:06:00	00:00:41	00:02:17	00:00:08	00:00:13	00:00:03	00:08:31	00:00:30	00:00:31	00:00:30
susana.silva	11	1	0	6	01:12:07	00:06:01	00:27:15	00:00:37	00:01:49	00:00:10	00:00:17	00:00:02	00:00:30	00:00:02	00:00:10	00:00:01
17-05-2018	67	10	3	31	04:48:23	00:03:45	00:18:38	00:00:03	00:09:55	00:00:09	00:00:36	00:00:02	00:30:19	00:00:25	00:00:32	00:00:01
jorge.coelho	0	0	0	18	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	22	1	3	2	01:13:33	00:03:12	00:08:08	00:00:05	00:03:25	00:00:09	00:00:36	00:00:02	00:11:32	00:00:30	00:00:31	00:00:30
milena.boto	13	2	0	4	00:49:44	00:03:19	00:08:51	00:00:16	00:02:03	00:00:09	00:00:14	00:00:07	00:06:32	00:00:30	00:00:32	00:00:30
patricia.farinha	19	5	0	6	01:00:29	00:02:31	00:09:40	00:00:03	00:02:13	00:00:07	00:00:10	00:00:03	00:10:42	00:00:29	00:00:30	00:00:12
susana.silva	13	2	0	1	01:44:37	00:06:58	00:18:38	00:00:25	00:02:14	00:00:10	00:00:22	00:00:04	00:01:33	00:00:07	00:00:30	00:00:01
18-05-2018	60	9	1	8	03:16:49	00:02:51	00:13:27	00:00:03	00:09:02	00:00:09	00:00:29	00:00:01	00:24:10	00:00:23	00:00:30	00:00:01
manuela.martins	16	3	0	0	00:38:55	00:02:03	00:05:57	00:00:03	00:02:12	00:00:08	00:00:29	00:00:04	00:08:00	00:00:30	00:00:30	00:00:30
milena.boto	16	2	0	4	00:38:39	00:02:09	00:05:12	00:00:06	00:02:40	00:00:10	00:00:16	00:00:04	00:08:01	00:00:28	00:00:30	00:00:01
patricia.farinha	16	2	1	2	00:47:11	00:02:37	00:09:03	00:00:03	00:02:12	00:00:08	00:00:13	00:00:02	00:07:08	00:00:29	00:00:30	00:00:08
susana.silva	12	2	0	2	01:12:04	00:05:09	00:13:27	00:01:08	00:01:58	00:00:10	00:00:15	00:00:01	00:01:01	00:00:04	00:00:30	00:00:01
19-05-2018	14	0	1	2	00:38:25	00:02:45	00:07:00	00:00:03	00:02:16	00:00:10	00:00:17	00:00:05	00:06:35	00:00:28	00:00:30	00:00:05
patricia.farinha	14	0	1	2	00:38:25	00:02:45	00:07:00	00:00:03	00:02:16	00:00:10	00:00:17	00:00:05	00:06:35	00:00:28	00:00:30	00:00:05
21-05-2018	54	9	2	16	03:08:22	00:02:59	00:15:58	00:00:03	00:08:17	00:00:09	00:00:23	00:00:02	00:14:52	00:00:15	00:00:30	00:00:00

OneContact Reporting

Team Detail Daily Report

claudia.nunes	14	4	2	4	00:39:51	00:02:13	00:07:39	00:00:34	00:02:20	00:00:10	00:00:23	00:00:03	00:00:21	00:00:01	00:00:04	00:00:00
manuela.martins	6	0	0	1	00:12:47	00:02:08	00:06:02	00:00:05	00:00:36	00:00:06	00:00:11	00:00:02	00:02:30	00:00:30	00:00:30	00:00:30
milena.boto	19	3	0	6	01:04:50	00:02:57	00:09:42	00:00:03	00:02:58	00:00:09	00:00:14	00:00:06	00:10:19	00:00:28	00:00:30	00:00:07
susana.silva	15	2	0	5	01:10:54	00:04:10	00:15:58	00:00:05	00:02:23	00:00:10	00:00:14	00:00:02	00:01:42	00:00:06	00:00:30	00:00:01
22-05-2018	82	7	2	28	04:50:39	00:03:16	00:11:24	00:00:16	00:13:44	00:00:10	00:00:25	00:00:02	00:27:45	00:00:19	00:00:31	00:00:00
claudia.nunes	18	1	0	1	01:02:10	00:03:16	00:09:29	00:00:20	00:02:59	00:00:10	00:00:25	00:00:02	00:00:48	00:00:03	00:00:30	00:00:00
milena.boto	21	2	1	10	01:11:20	00:03:06	00:10:47	00:00:36	00:03:25	00:00:10	00:00:13	00:00:06	00:11:01	00:00:30	00:00:31	00:00:30
patricia.farinha	23	3	1	10	01:07:03	00:02:35	00:07:11	00:00:16	00:03:52	00:00:10	00:00:24	00:00:02	00:12:30	00:00:30	00:00:30	00:00:30
susana.silva	20	1	0	7	01:30:06	00:04:17	00:11:24	00:00:47	00:03:28	00:00:10	00:00:13	00:00:08	00:03:26	00:00:10	00:00:31	00:00:01
23-05-2018	83	12	7	13	05:14:43	00:03:19	00:16:34	00:00:07	00:12:06	00:00:09	00:00:25	00:00:02	00:20:22	00:00:14	00:00:31	00:00:00
claudia.nunes	29	2	0	3	01:37:21	00:03:08	00:09:12	00:00:07	00:03:55	00:00:08	00:00:18	00:00:03	00:01:37	00:00:03	00:00:30	00:00:00
manuela.martins	2	0	6	0	00:09:24	00:04:42	00:07:31	00:01:53	00:00:13	00:00:06	00:00:11	00:00:02	00:00:39	00:00:20	00:00:30	00:00:09
milena.boto	12	4	0	4	01:12:00	00:04:30	00:16:34	00:00:21	00:01:50	00:00:09	00:00:11	00:00:06	00:06:03	00:00:28	00:00:31	00:00:02
patricia.farinha	17	4	0	3	00:46:14	00:02:12	00:06:07	00:00:15	00:02:16	00:00:08	00:00:11	00:00:03	00:09:10	00:00:29	00:00:30	00:00:10
susana.silva	23	2	1	3	01:29:44	00:03:35	00:13:20	00:00:07	00:03:52	00:00:10	00:00:25	00:00:03	00:02:53	00:00:07	00:00:30	00:00:01
24-05-2018	58	7	0	15	04:08:06	00:03:49	00:17:06	00:00:00	00:08:31	00:00:09	00:00:21	00:00:02	00:23:01	00:00:22	00:00:31	00:00:01
manuela.martins	17	2	0	3	01:19:24	00:04:11	00:17:06	00:00:00	00:01:58	00:00:07	00:00:16	00:00:02	00:09:00	00:00:30	00:00:30	00:00:30
patricia.farinha	21	5	0	6	01:12:41	00:02:48	00:09:14	00:00:14	00:02:59	00:00:09	00:00:12	00:00:05	00:12:01	00:00:30	00:00:31	00:00:30
susana.silva	20	0	0	6	01:36:01	00:04:48	00:12:13	00:00:49	00:03:34	00:00:11	00:00:21	00:00:05	00:02:00	00:00:06	00:00:30	00:00:01
25-05-2018	68	5	2	12	03:18:33	00:02:43	00:15:41	00:00:03	00:10:24	00:00:09	00:00:25	00:00:01	00:31:08	00:00:26	00:00:31	00:00:00
claudia.nunes	10	2	1	1	00:35:39	00:02:58	00:15:41	00:00:16	00:02:04	00:00:12	00:00:25	00:00:03	00:01:13	00:00:07	00:00:31	00:00:00
manuela.martins	15	0	0	1	00:49:38	00:03:19	00:12:04	00:00:03	00:01:57	00:00:08	00:00:12	00:00:04	00:07:33	00:00:30	00:00:31	00:00:30
milena.boto	13	1	0	1	00:34:52	00:02:29	00:06:03	00:00:32	00:02:13	00:00:10	00:00:14	00:00:08	00:06:22	00:00:27	00:00:30	00:00:08
patricia.farinha	30	2	1	9	01:18:24	00:02:27	00:06:25	00:00:04	00:04:10	00:00:08	00:00:15	00:00:01	00:16:00	00:00:30	00:00:30	00:00:30
26-05-2018	23	0	1	6	01:24:15	00:03:40	00:13:23	00:00:03	00:03:56	00:00:10	00:00:29	00:00:02	00:02:25	00:00:06	00:00:30	00:00:00
claudia.nunes	23	0	1	6	01:24:15	00:03:40	00:13:23	00:00:03	00:03:56	00:00:10	00:00:29	00:00:02	00:02:25	00:00:06	00:00:30	00:00:00
28-05-2018	73	4	3	12	03:39:42	00:02:51	00:12:17	00:00:01	00:09:46	00:00:08	00:00:19	00:00:02	00:35:00	00:00:28	00:00:32	00:00:05
jorge.coelho	3	0	0	0	00:03:39	00:01:13	00:03:28	00:00:05	00:00:16	00:00:05	00:00:07	00:00:04	00:01:12	00:00:24	00:00:30	00:00:12
manuela.martins	21	1	2	4	01:04:25	00:02:56	00:11:25	00:00:03	00:02:19	00:00:07	00:00:12	00:00:02	00:11:02	00:00:30	00:00:31	00:00:30
milena.boto	23	2	0	3	01:13:56	00:02:57	00:12:17	00:00:01	00:03:38	00:00:09	00:00:19	00:00:07	00:09:42	00:00:25	00:00:31	00:00:05
patricia.farinha	26	1	1	5	01:17:42	00:02:53	00:06:27	00:00:15	00:03:33	00:00:08	00:00:13	00:00:02	00:13:04	00:00:30	00:00:32	00:00:30
29-05-2018	70	5	7	24	05:26:12	00:04:21	00:16:18	00:00:03	00:10:56	00:00:09	00:00:27	00:00:01	00:20:51	00:00:18	00:00:30	00:00:00
claudia.nunes	17	1	0	7	01:26:09	00:04:47	00:16:13	00:00:29	00:02:31	00:00:09	00:00:14	00:00:01	00:02:30	00:00:09	00:00:30	00:00:00
milena.boto	28	2	3	10	01:24:49	00:02:50	00:11:51	00:00:03	00:04:15	00:00:09	00:00:15	00:00:02	00:14:02	00:00:29	00:00:30	00:00:02
susana.silva	25	2	4	7	02:35:14	00:05:45	00:16:18	00:00:22	00:04:10	00:00:10	00:00:27	00:00:02	00:04:19	00:00:10	00:00:30	00:00:01
30-05-2018	65	8	2	15	04:17:05	00:03:31	00:22:22	00:00:03	00:09:31	00:00:09	00:00:15	00:00:01	00:21:03	00:00:18	00:00:30	00:00:00
claudia.nunes	22	4	1	2	01:23:06	00:03:12	00:10:30	00:00:21	00:03:39	00:00:10	00:00:15	00:00:03	00:02:54	00:00:08	00:00:30	00:00:00
jorge.coelho	1	0	0	1	00:00:57	00:00:57	00:00:57	00:00:57	00:00:03	00:00:03	00:00:03	00:00:03	00:00:30	00:00:30	00:00:30	00:00:30
manuela.martins	17	0	0	4	00:39:43	00:02:20	00:06:14	00:00:03	00:02:05	00:00:07	00:00:12	00:00:04	00:08:30	00:00:30	00:00:30	00:00:30
milena.boto	14	3	1	6	00:58:22	00:03:26	00:13:22	00:00:04	00:01:57	00:00:08	00:00:12	00:00:01	00:07:43	00:00:29	00:00:30	00:00:13
susana.silva	11	1	0	2	01:14:57	00:06:15	00:22:22	00:00:23	00:01:47	00:00:10	00:00:12	00:00:07	00:01:26	00:00:07	00:00:30	00:00:01
31-05-2018	28	2	1	8	02:52:06	00:05:44	00:14:30	00:00:04	00:04:51	00:00:10	00:00:30	00:00:02	00:04:25	00:00:09	00:00:30	00:00:00
susana.silva	28	2	1	8	02:52:06	00:05:44	00:14:30	00:00:04	00:04:51	00:00:10	00:00:30	00:00:02	00:04:25	00:00:09	00:00:30	00:00:00
01-06-2018	62	4	1	6	03:43:28	00:03:23	00:14:32	00:00:03	00:09:13	00:00:09	00:00:14	00:00:01	00:14:59	00:00:14	00:00:30	00:00:00
claudia.nunes	25	1	0	2	01:23:46	00:03:13	00:07:27	00:00:03	00:03:19	00:00:08	00:00:12	00:00:01	00:01:53	00:00:04	00:00:30	00:00:00
jorge.coelho	2	1	0	0	00:05:33	00:01:51	00:02:30	00:01:01	00:00:26	00:00:13	00:00:14	00:00:12	00:01:30	00:00:30	00:00:30	00:00:30
manuela.martins	20	0	1	3	00:56:06	00:02:48	00:09:22	00:00:03	00:02:58	00:00:09	00:00:14	00:00:03	00:10:00	00:00:30	00:00:30	00:00:30
susana.silva	15	2	0	1	01:18:03	00:04:35	00:14:32	00:00:28	00:02:30	00:00:10	00:00:14	00:00:07	00:01:36	00:00:06	00:00:30	00:00:00
02-06-2018	26	1	0	7	01:18:37	00:02:55	00:12:52	00:00:03	00:04:34	00:00:11	00:00:34	00:00:04	00:13:30	00:00:30	00:00:30	00:00:30
jorge.coelho	1	0	0	0	00:01:13	00:01:13	00:01:13	00:01:13	00:00:08	00:00:08	00:00:08	00:00:08	00:00:30	00:00:30	00:00:30	00:00:30
manuela.martins	25	1	0	7	01:17:24	00:02:59	00:12:52	00:00:03	00:04:26	00:00:11	00:00:34	00:00:04	00:13:00	00:00:30	00:00:30	00:00:30
04-06-2018	84	5	3	23	05:06:10	00:03:26	00:15:08	00:00:03	00:13:29	00:00:10	00:00:19	00:00:01	00:28:50	00:00:20	00:00:31	00:00:00
claudia.nunes	19	2	1	5	01:03:38	00:03:02	00:11:34	00:00:04	00:02:56	00:00:09	00:00:14	00:00:01	00:04:31	00:00:13	00:00:30	00:00:00

OneContact Reporting

Team Detail Daily Report

milena.boto	26	0	2	8	01:18:25	00:03:01	00:07:03	00:00:03	00:04:24	00:00:10	00:00:16	00:00:05	00:12:33	00:00:29	00:00:31	00:00:01
patricia.farinha	18	2	0	6	01:10:49	00:03:32	00:13:43	00:00:26	00:02:42	00:00:09	00:00:15	00:00:04	00:09:30	00:00:30	00:00:30	00:00:30
susana.silva	21	1	0	4	01:33:18	00:04:14	00:15:08	00:00:58	00:03:27	00:00:10	00:00:19	00:00:02	00:02:16	00:00:06	00:00:30	00:00:01
05-06-2018	61	5	2	19	03:15:39	00:02:58	00:25:42	00:00:04	00:09:34	00:00:09	00:00:29	00:00:02	00:19:33	00:00:19	00:00:30	00:00:00
claudia.nunes	11	1	1	3	00:40:30	00:03:22	00:25:42	00:00:06	00:01:40	00:00:09	00:00:23	00:00:02	00:00:08	00:00:01	00:00:01	00:00:00
jorge.coelho	3	0	1	0	00:15:12	00:05:04	00:06:53	00:03:53	00:00:25	00:00:08	00:00:11	00:00:06	00:00:51	00:00:17	00:00:30	00:00:05
manuela.martins	6	2	0	5	00:21:20	00:02:40	00:08:24	00:00:06	00:00:50	00:00:08	00:00:14	00:00:02	00:03:00	00:00:30	00:00:30	00:00:30
milena.boto	10	0	0	5	00:20:08	00:02:01	00:04:31	00:00:38	00:01:38	00:00:10	00:00:14	00:00:08	00:04:31	00:00:27	00:00:30	00:00:01
patricia.farinha	17	2	0	3	00:35:28	00:01:52	00:04:35	00:00:05	00:02:29	00:00:09	00:00:29	00:00:02	00:09:00	00:00:30	00:00:30	00:00:30
susana.silva	14	0	0	3	01:03:01	00:04:30	00:12:17	00:00:04	00:02:32	00:00:11	00:00:24	00:00:07	00:02:03	00:00:09	00:00:30	00:00:00
06-06-2018	52	3	1	7	03:23:53	00:03:42	00:11:32	00:00:05	00:08:33	00:00:10	00:00:23	00:00:02	00:14:07	00:00:16	00:00:31	00:00:00
agente.test	0	0	0	3	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
claudia.nunes	13	0	0	1	00:45:24	00:03:30	00:07:28	00:00:58	00:01:59	00:00:09	00:00:12	00:00:03	00:00:11	00:00:01	00:00:01	00:00:00
milena.boto	11	2	0	1	00:38:34	00:02:58	00:09:29	00:00:19	00:01:45	00:00:10	00:00:12	00:00:08	00:06:00	00:00:30	00:00:30	00:00:30
patricia.farinha	11	1	1	1	00:43:04	00:03:35	00:10:05	00:01:02	00:01:40	00:00:09	00:00:12	00:00:06	00:06:00	00:00:30	00:00:30	00:00:30
susana.silva	17	0	0	1	01:16:51	00:04:31	00:11:32	00:00:05	00:03:09	00:00:11	00:00:23	00:00:02	00:01:56	00:00:07	00:00:31	00:00:00
07-06-2018	64	6	2	12	03:11:55	00:02:44	00:14:08	00:00:03	00:09:57	00:00:09	00:00:24	00:00:01	00:17:49	00:00:17	00:00:31	00:00:01
claudia.nunes	14	2	1	7	00:42:17	00:02:39	00:09:54	00:00:05	00:02:22	00:00:10	00:00:21	00:00:02	00:00:54	00:00:04	00:00:30	00:00:01
jorge.coelho	2	0	0	0	00:06:40	00:03:20	00:04:40	00:02:00	00:00:31	00:00:16	00:00:17	00:00:14	00:00:16	00:00:08	00:00:09	00:00:07
manuela.martins	2	1	0	0	00:08:39	00:02:53	00:06:31	00:00:28	00:00:11	00:00:06	00:00:07	00:00:04	00:01:11	00:00:24	00:00:30	00:00:11
milena.boto	15	1	0	0	00:57:46	00:03:37	00:14:08	00:00:03	00:02:21	00:00:09	00:00:19	00:00:02	00:07:33	00:00:28	00:00:31	00:00:02
patricia.farinha	16	2	1	3	00:31:41	00:01:46	00:05:54	00:00:03	00:02:00	00:00:08	00:00:10	00:00:02	00:07:00	00:00:30	00:00:30	00:00:30
susana.silva	15	0	0	2	00:44:52	00:02:59	00:10:19	00:00:06	00:02:32	00:00:10	00:00:24	00:00:01	00:00:55	00:00:04	00:00:10	00:00:01
08-06-2018	65	4	0	7	03:54:10	00:03:24	00:19:22	00:00:03	00:10:06	00:00:09	00:00:27	00:00:03	00:19:05	00:00:17	00:00:33	00:00:00
claudia.nunes	18	0	0	1	00:54:59	00:03:03	00:07:51	00:00:22	00:02:47	00:00:09	00:00:15	00:00:04	00:01:19	00:00:04	00:00:30	00:00:00
manuela.martins	5	0	0	0	00:13:08	00:02:38	00:04:36	00:00:28	00:01:03	00:00:13	00:00:27	00:00:03	00:01:57	00:00:23	00:00:30	00:00:07
milena.boto	11	2	0	1	00:23:23	00:01:48	00:02:56	00:00:03	00:01:33	00:00:08	00:00:13	00:00:05	00:05:52	00:00:29	00:00:30	00:00:22
patricia.farinha	15	1	0	4	00:46:23	00:02:54	00:10:02	00:00:06	00:02:02	00:00:08	00:00:13	00:00:05	00:08:04	00:00:30	00:00:33	00:00:30
susana.silva	16	1	0	1	01:36:17	00:05:40	00:19:22	00:00:21	00:02:41	00:00:10	00:00:13	00:00:07	00:01:53	00:00:07	00:00:30	00:00:01
09-06-2018	21	0	0	4	02:46:57	00:07:57	00:18:22	00:00:53	00:04:01	00:00:11	00:00:44	00:00:01	00:02:42	00:00:08	00:00:30	00:00:01
susana.silva	21	0	0	4	02:46:57	00:07:57	00:18:22	00:00:53	00:04:01	00:00:11	00:00:44	00:00:01	00:02:42	00:00:08	00:00:30	00:00:01
11-06-2018	70	11	2	13	04:48:44	00:03:34	00:25:48	00:00:04	00:10:28	00:00:09	00:00:36	00:00:03	00:30:46	00:00:24	00:00:31	00:00:00
claudia.nunes	15	5	1	2	01:16:45	00:03:50	00:14:41	00:00:16	00:02:11	00:00:09	00:00:13	00:00:03	00:01:38	00:00:06	00:00:30	00:00:00
jorge.coelho	1	0	0	0	00:01:45	00:01:45	00:01:45	00:01:45	00:00:03	00:00:03	00:00:03	00:00:03	00:00:07	00:00:07	00:00:07	00:00:07
manuela.martins	17	4	0	1	00:56:54	00:02:43	00:09:06	00:00:04	00:02:29	00:00:09	00:00:36	00:00:03	00:10:01	00:00:30	00:00:31	00:00:30
milena.boto	18	0	0	5	01:35:43	00:05:19	00:25:48	00:00:50	00:03:19	00:00:11	00:00:15	00:00:07	00:09:00	00:00:30	00:00:30	00:00:30
patricia.farinha	19	2	1	5	00:57:37	00:02:45	00:07:33	00:00:24	00:02:26	00:00:08	00:00:12	00:00:04	00:10:00	00:00:30	00:00:30	00:00:30
12-06-2018	78	7	7	17	04:50:46	00:03:25	00:17:33	00:00:01	00:12:21	00:00:10	00:00:27	00:00:03	00:28:54	00:00:22	00:00:30	00:00:00
claudia.nunes	12	0	2	2	00:56:15	00:04:41	00:15:08	00:00:01	00:01:54	00:00:10	00:00:16	00:00:03	00:01:13	00:00:06	00:00:30	00:00:00
jorge.coelho	3	0	1	2	00:19:56	00:06:39	00:14:24	00:02:38	00:00:38	00:00:13	00:00:24	00:00:04	00:00:43	00:00:14	00:00:30	00:00:04
manuela.martins	20	0	2	7	00:48:35	00:02:26	00:06:31	00:00:03	00:03:22	00:00:10	00:00:27	00:00:04	00:09:47	00:00:29	00:00:30	00:00:17
milena.boto	12	1	0	1	00:31:46	00:02:27	00:07:41	00:00:03	00:02:01	00:00:10	00:00:15	00:00:07	00:06:00	00:00:30	00:00:30	00:00:30
patricia.farinha	18	1	2	2	00:53:47	00:02:50	00:06:01	00:00:40	00:02:07	00:00:07	00:00:13	00:00:03	00:09:00	00:00:30	00:00:30	00:00:30
susana.silva	13	5	0	3	01:20:27	00:04:28	00:17:33	00:00:20	00:02:19	00:00:11	00:00:14	00:00:08	00:02:11	00:00:09	00:00:30	00:00:00
13-06-2018	64	5	2	15	03:51:46	00:03:22	00:24:39	00:00:03	00:09:53	00:00:09	00:00:26	00:00:01	00:20:24	00:00:18	00:00:32	00:00:00
claudia.nunes	16	1	0	2	00:42:45	00:02:31	00:09:06	00:00:03	00:02:22	00:00:09	00:00:13	00:00:03	00:00:23	00:00:01	00:00:04	00:00:00
manuela.martins	0	0	0	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
milena.boto	14	0	1	5	00:49:11	00:03:31	00:10:02	00:00:03	00:01:53	00:00:08	00:00:10	00:00:01	00:05:41	00:00:24	00:00:30	00:00:02
patricia.farinha	19	2	0	3	00:49:34	00:02:22	00:10:37	00:00:06	00:02:41	00:00:08	00:00:20	00:00:02	00:10:31	00:00:30	00:00:31	00:00:30
susana.silva	15	2	1	4	01:30:16	00:05:19	00:24:39	00:00:07	00:02:57	00:00:12	00:00:26	00:00:02	00:03:49	00:00:13	00:00:32	00:00:00
14-06-2018	70	11	6	14	04:08:23	00:03:04	00:17:59	00:00:03	00:12:31	00:00:11	00:00:48	00:00:01	00:20:50	00:00:17	00:00:31	00:00:00
claudia.nunes	17	1	4	3	00:50:58	00:02:50	00:10:22	00:00:24	00:02:11	00:00:08	00:00:14	00:00:01	00:00:19	00:00:01	00:00:02	00:00:00
jorge.coelho	1	0	2	0	00:01:06	00:01:06	00:01:06	00:01:06	00:00:16	00:00:16	00:00:16	00:00:16	00:00:00	00:00:00	00:00:00	00:00:00

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manuela.martins	12	4	0	4	00:58:32	00:03:40	00:17:59	00:00:03	00:02:02	00:00:10	00:00:48	00:00:03	00:07:30	00:00:30	00:00:30	00:00:30
milena.boto	14	3	0	2	00:43:36	00:02:34	00:07:20	00:00:04	00:02:10	00:00:09	00:00:13	00:00:04	00:07:01	00:00:30	00:00:31	00:00:30
patricia.farinha	5	2	0	0	00:17:26	00:02:29	00:09:47	00:00:44	00:00:40	00:00:08	00:00:12	00:00:06	00:03:00	00:00:30	00:00:30	00:00:30
susana.silva	21	1	0	5	01:16:45	00:03:29	00:09:18	00:00:06	00:05:12	00:00:15	00:00:36	00:00:01	00:03:00	00:00:09	00:00:30	00:00:01
15-06-2018	61	4	2	5	03:45:03	00:03:28	00:19:31	00:00:00	00:09:50	00:00:10	00:00:54	00:00:00	00:23:05	00:00:23	00:00:31	00:00:01
jorge.coelho	3	0	0	2	00:14:15	00:04:45	00:08:46	00:02:29	00:00:27	00:00:09	00:00:14	00:00:02	00:01:30	00:00:30	00:00:30	00:00:30
manuela.martins	18	0	0	0	01:25:16	00:04:44	00:19:31	00:00:35	00:02:30	00:00:08	00:00:44	00:00:01	00:09:01	00:00:30	00:00:31	00:00:30
milena.boto	21	4	0	2	00:54:30	00:02:11	00:08:30	00:00:00	00:03:06	00:00:09	00:00:14	00:00:00	00:10:09	00:00:28	00:00:31	00:00:02
susana.silva	19	0	2	1	01:11:02	00:03:44	00:14:38	00:00:30	00:03:47	00:00:12	00:00:54	00:00:06	00:02:25	00:00:08	00:00:30	00:00:01
16-06-2018	26	0	0	3	01:41:40	00:03:55	00:11:02	00:00:04	00:04:21	00:00:10	00:00:28	00:00:01	00:12:36	00:00:29	00:00:30	00:00:06
patricia.farinha	26	0	0	3	01:41:40	00:03:55	00:11:02	00:00:04	00:04:21	00:00:10	00:00:28	00:00:01	00:12:36	00:00:29	00:00:30	00:00:06
18-06-2018	106	11	4	19	06:36:47	00:03:23	00:25:03	00:00:03	00:16:04	00:00:09	00:00:22	00:00:01	00:34:03	00:00:18	00:00:32	00:00:00
claudia.nunes	31	2	2	4	01:36:28	00:02:55	00:12:41	00:00:09	00:04:56	00:00:10	00:00:21	00:00:01	00:03:34	00:00:07	00:00:30	00:00:00
jorge.coelho	4	0	0	0	00:27:37	00:06:54	00:15:15	00:03:46	00:00:31	00:00:08	00:00:14	00:00:04	00:01:10	00:00:18	00:00:30	00:00:02
manuela.martins	18	1	0	3	00:57:34	00:03:02	00:10:56	00:00:27	00:02:08	00:00:07	00:00:13	00:00:01	00:09:33	00:00:30	00:00:32	00:00:30
milena.boto	28	6	0	6	01:37:49	00:02:53	00:09:39	00:00:03	00:03:59	00:00:09	00:00:16	00:00:02	00:16:30	00:00:30	00:00:31	00:00:29
susana.silva	25	2	2	6	01:57:19	00:04:21	00:25:03	00:00:06	00:04:30	00:00:11	00:00:22	00:00:01	00:03:16	00:00:07	00:00:30	00:00:01
19-06-2018	79	4	2	8	05:17:26	00:03:49	00:34:41	00:00:07	00:11:37	00:00:09	00:00:17	00:00:01	00:15:19	00:00:11	00:00:31	00:00:00
claudia.nunes	27	0	0	2	01:24:29	00:03:08	00:11:43	00:00:07	00:03:39	00:00:08	00:00:17	00:00:02	00:01:29	00:00:03	00:00:30	00:00:00
milena.boto	27	2	0	2	01:46:32	00:03:40	00:34:41	00:00:07	00:03:46	00:00:08	00:00:15	00:00:01	00:11:27	00:00:25	00:00:31	00:00:01
susana.silva	25	2	2	4	02:06:25	00:04:41	00:12:17	00:00:15	00:04:12	00:00:10	00:00:15	00:00:02	00:02:23	00:00:05	00:00:30	00:00:00
20-06-2018	48	11	1	11	03:14:31	00:03:18	00:14:30	00:00:02	00:06:15	00:00:08	00:00:16	00:00:01	00:19:22	00:00:21	00:00:30	00:00:00
claudia.nunes	10	2	0	1	00:47:29	00:03:57	00:14:30	00:01:13	00:01:17	00:00:08	00:00:14	00:00:04	00:01:11	00:00:06	00:00:30	00:00:00
manuela.martins	9	3	0	5	00:33:51	00:02:49	00:11:34	00:00:02	00:00:53	00:00:06	00:00:15	00:00:02	00:05:00	00:00:30	00:00:30	00:00:30
milena.boto	12	2	0	0	00:43:32	00:03:07	00:09:15	00:00:34	00:01:31	00:00:08	00:00:09	00:00:06	00:06:30	00:00:30	00:00:30	00:00:30
patricia.farinha	6	4	0	3	00:12:40	00:01:16	00:02:37	00:00:16	00:00:58	00:00:10	00:00:16	00:00:06	00:05:00	00:00:30	00:00:30	00:00:30
susana.silva	11	0	1	2	00:56:59	00:05:11	00:09:31	00:01:57	00:01:36	00:00:09	00:00:14	00:00:01	00:01:41	00:00:09	00:00:30	00:00:00
21-06-2018	46	8	0	6	03:54:06	00:04:20	00:19:15	00:00:15	00:06:53	00:00:09	00:00:15	00:00:03	00:14:31	00:00:18	00:00:30	00:00:00
claudia.nunes	13	2	0	1	01:18:56	00:05:16	00:19:15	00:00:15	00:01:44	00:00:08	00:00:12	00:00:03	00:01:45	00:00:08	00:00:30	00:00:00
manuela.martins	6	0	0	2	00:24:18	00:04:03	00:06:59	00:00:58	00:00:53	00:00:09	00:00:15	00:00:04	00:03:00	00:00:30	00:00:30	00:00:30
milena.boto	9	5	0	0	00:45:32	00:03:15	00:09:06	00:00:29	00:01:13	00:00:08	00:00:10	00:00:06	00:04:43	00:00:26	00:00:30	00:00:04
patricia.farinha	8	0	0	2	00:20:02	00:02:30	00:07:46	00:00:43	00:01:17	00:00:10	00:00:15	00:00:06	00:03:37	00:00:27	00:00:30	00:00:07
susana.silva	10	1	0	1	01:05:18	00:05:56	00:10:28	00:00:20	00:01:46	00:00:11	00:00:13	00:00:09	00:01:26	00:00:08	00:00:30	00:00:00
22-06-2018	64	12	8	8	04:03:42	00:03:12	00:17:22	00:00:15	00:09:39	00:00:09	00:00:22	00:00:03	00:17:06	00:00:14	00:00:31	00:00:00
claudia.nunes	22	3	5	3	01:05:19	00:02:37	00:10:37	00:00:15	00:03:41	00:00:10	00:00:22	00:00:03	00:02:26	00:00:06	00:00:30	00:00:00
manuela.martins	2	2	0	1	00:08:45	00:02:11	00:06:20	00:00:18	00:00:07	00:00:04	00:00:04	00:00:03	00:00:36	00:00:18	00:00:30	00:00:06
milena.boto	20	5	0	1	01:01:02	00:02:26	00:11:16	00:00:18	00:02:41	00:00:08	00:00:12	00:00:04	00:11:14	00:00:28	00:00:31	00:00:06
patricia.farinha	3	0	3	2	00:06:35	00:02:12	00:04:25	00:00:39	00:00:20	00:00:07	00:00:07	00:00:06	00:01:09	00:00:23	00:00:30	00:00:09
susana.silva	17	2	0	1	01:42:01	00:05:22	00:17:22	00:00:53	00:02:50	00:00:10	00:00:17	00:00:03	00:01:41	00:00:05	00:00:30	00:00:01
23-06-2018	21	0	0	2	01:13:46	00:03:31	00:07:36	00:00:56	00:02:59	00:00:09	00:00:15	00:00:03	00:10:07	00:00:29	00:00:30	00:00:07
milena.boto	21	0	0	2	01:13:46	00:03:31	00:07:36	00:00:56	00:02:59	00:00:09	00:00:15	00:00:03	00:10:07	00:00:29	00:00:30	00:00:07
25-06-2018	77	8	3	14	05:28:37	00:03:52	00:16:43	00:00:00	00:11:59	00:00:09	00:00:28	00:00:02	00:32:37	00:00:23	00:00:31	00:00:01
jorge.coelho	1	0	0	0	00:02:58	00:02:58	00:02:58	00:02:58	00:00:13	00:00:13	00:00:13	00:00:13	00:00:30	00:00:30	00:00:30	00:00:30
manuela.martins	35	2	1	4	02:00:25	00:03:15	00:13:52	00:00:00	00:05:11	00:00:09	00:00:23	00:00:02	00:18:30	00:00:30	00:00:30	00:00:30
patricia.farinha	21	3	0	8	01:08:42	00:02:52	00:08:15	00:00:33	00:02:47	00:00:08	00:00:11	00:00:03	00:12:03	00:00:30	00:00:31	00:00:30
susana.silva	20	3	2	2	02:16:32	00:05:56	00:16:43	00:00:03	00:03:48	00:00:11	00:00:28	00:00:05	00:01:34	00:00:04	00:00:30	00:00:01
26-06-2018	74	6	0	13	04:05:14	00:03:04	00:13:11	00:00:18	00:10:35	00:00:09	00:00:21	00:00:02	00:28:51	00:00:22	00:00:32	00:00:01
jorge.coelho	3	0	0	1	00:13:12	00:04:24	00:06:53	00:03:00	00:00:14	00:00:05	00:00:09	00:00:02	00:00:43	00:00:14	00:00:30	00:00:05
manuela.martins	10	0	0	1	00:45:52	00:04:35	00:13:11	00:01:23	00:01:28	00:00:09	00:00:21	00:00:02	00:05:03	00:00:30	00:00:32	00:00:30
milena.boto	21	1	0	3	01:03:42	00:02:54	00:08:37	00:01:06	00:02:52	00:00:08	00:00:12	00:00:02	00:11:00	00:00:30	00:00:30	00:00:30
patricia.farinha	17	3	0	4	00:37:22	00:01:52	00:04:24	00:00:33	00:02:04	00:00:07	00:00:12	00:00:03	00:09:01	00:00:30	00:00:31	00:00:30
susana.silva	23	2	0	4	01:25:06	00:03:24	00:10:54	00:00:18	00:03:57	00:00:10	00:00:15	00:00:05	00:03:04	00:00:08	00:00:30	00:00:01
27-06-2018	84	4	0	10	04:35:51	00:03:08	00:17:59	00:00:01	00:12:07	00:00:09	00:00:27	00:00:01	00:30:12	00:00:23	00:00:31	00:00:01

OneContact Reporting

Team Detail Daily Report

jorge.coelho	2	0	0	0	00:04:02	00:02:01	00:03:59	00:00:03	00:00:16	00:00:08	00:00:09	00:00:07	00:00:10	00:00:05	00:00:05	00:00:05
manuela.martins	19	2	0	3	00:36:46	00:01:45	00:03:40	00:00:07	00:02:39	00:00:08	00:00:27	00:00:01	00:08:46	00:00:29	00:00:31	00:00:13
milena.boto	22	1	0	4	01:22:28	00:03:35	00:08:47	00:00:01	00:03:12	00:00:09	00:00:14	00:00:05	00:09:41	00:00:26	00:00:31	00:00:01
patricia.farinha	20	1	0	0	01:02:22	00:02:58	00:08:49	00:00:10	00:02:57	00:00:09	00:00:18	00:00:03	00:09:30	00:00:30	00:00:30	00:00:30
susana.silva	21	0	0	3	01:30:13	00:04:18	00:17:59	00:00:05	00:03:03	00:00:09	00:00:13	00:00:04	00:02:05	00:00:07	00:00:30	00:00:01
28-06-2018	71	8	1	9	05:40:56	00:04:19	00:15:27	00:00:18	00:10:31	00:00:09	00:00:24	00:00:02	00:33:02	00:00:26	00:00:32	00:00:01
jorge.coelho	6	0	0	0	00:21:31	00:03:35	00:05:32	00:01:27	00:01:02	00:00:10	00:00:14	00:00:08	00:03:00	00:00:30	00:00:30	00:00:30
manuela.martins	27	0	0	4	01:33:40	00:03:28	00:08:39	00:00:33	00:03:44	00:00:08	00:00:24	00:00:03	00:13:31	00:00:30	00:00:31	00:00:30
patricia.farinha	19	6	0	4	01:16:46	00:03:04	00:06:57	00:00:18	00:02:21	00:00:07	00:00:12	00:00:02	00:11:33	00:00:30	00:00:31	00:00:30
susana.silva	19	2	1	1	02:28:59	00:07:06	00:15:27	00:00:26	00:03:24	00:00:11	00:00:15	00:00:07	00:04:58	00:00:16	00:00:32	00:00:01
29-06-2018	72	8	3	7	04:41:49	00:03:31	00:15:41	00:00:09	00:11:24	00:00:10	00:00:29	00:00:01	00:28:06	00:00:23	00:00:30	00:00:01
jorge.coelho	3	0	0	0	00:07:25	00:02:28	00:04:45	00:01:15	00:00:27	00:00:09	00:00:11	00:00:06	00:00:49	00:00:16	00:00:30	00:00:06
manuela.martins	30	0	2	1	01:44:33	00:03:29	00:09:56	00:00:30	00:05:01	00:00:10	00:00:29	00:00:02	00:15:00	00:00:30	00:00:30	00:00:30
patricia.farinha	18	4	1	1	00:58:26	00:02:39	00:15:00	00:00:16	00:02:45	00:00:09	00:00:15	00:00:03	00:09:00	00:00:30	00:00:30	00:00:30
susana.silva	21	4	0	5	01:51:25	00:04:27	00:15:41	00:00:09	00:03:11	00:00:09	00:00:20	00:00:01	00:03:17	00:00:09	00:00:30	00:00:01
30-06-2018	16	0	0	8	02:15:35	00:08:28	00:36:40	00:00:34	00:02:41	00:00:10	00:00:20	00:00:02	00:03:21	00:00:13	00:00:30	00:00:01
susana.silva	16	0	0	8	02:15:35	00:08:28	00:36:40	00:00:34	00:02:41	00:00:10	00:00:20	00:00:02	00:03:21	00:00:13	00:00:30	00:00:01
TOTAL	4360	456	152	849	12:08:03:10	00:03:41	01:31:39	00:00:00	11:06:43	00:00:09	00:00:54	00:00:00	23:57:27	00:00:19	00:00:35	00:00:00