

OneContact Reporting

Team Summary Daily Report

Team: Algarve

Agent	First Login Time	Last Logout Time	Total Logged Time	Login Tries	Ready Time				Not Ready Time (Pausa)				Not Ready Time (Almoço)				Available Time				Work %
					Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min	
01-01-2018	09:20:27	17:00:39	07:40:12	1	06:49:26	00:13:39	00:15:00	00:00:35	00:00:04	00:00:04	00:00:04	00:00:04	00:38:32	00:12:51	00:15:00	00:11:02	06:13:14	00:05:55	00:15:00	00:00:00	8,84
claudia.nunes	09:20:27	17:00:39	07:40:12	1	06:49:26	00:13:39	00:15:00	00:00:35	00:00:04	00:00:04	00:00:04	00:00:04	00:38:32	00:12:51	00:15:00	00:11:02	06:13:14	00:05:55	00:15:00	00:00:00	8,84
02-01-2018	08:50:16	19:00:14	1.03:08:09	4	23:44:49	00:12:50	00:15:00	00:00:14	01:05:01	00:07:13	00:15:00	00:01:29	02:03:06	00:11:11	00:15:00	00:01:06	21:09:29	00:05:46	00:15:00	00:00:00	10,9
manuela.martins	08:50:16	18:02:25	09:12:09	1	07:08:36	00:11:35	00:15:00	00:00:21	01:05:01	00:07:13	00:15:00	00:01:29	00:52:51	00:10:34	00:15:00	00:01:06	06:06:26	00:04:53	00:15:00	00:00:00	14,5
patricia.farinha	09:56:43	19:00:14	09:03:31	1	08:25:29	00:13:40	00:15:00	00:00:14	00:00:00	00:00:00	00:00:00	00:00:00	00:35:08	00:11:43	00:15:00	00:07:42	07:43:19	00:06:06	00:15:00	00:00:00	8,34
susana.silva	09:03:01	18:07:22	08:52:29	2	08:10:44	00:13:16	00:15:00	00:01:29	00:00:00	00:00:00	00:00:00	00:00:00	00:35:07	00:11:42	00:15:00	00:07:54	07:19:44	00:06:22	00:15:00	00:00:00	10,39
03-01-2018	08:19:21	19:00:10	1.20:46:08	6	1.12:59:24	00:12:12	00:15:00	00:00:00	01:44:32	00:05:14	00:11:17	00:01:22	04:40:19	00:11:13	00:15:00	00:01:25	1.08:45:34	00:05:45	00:15:00	00:00:00	11,44
claudia.nunes	08:58:20	18:02:50	09:04:30	1	07:12:32	00:12:01	00:15:00	00:00:09	00:27:11	00:04:32	00:07:25	00:01:33	00:52:49	00:10:34	00:15:00	00:01:25	06:02:56	00:05:11	00:15:00	00:00:00	16,09
jorge.coelho	11:18:09	11:25:01	00:06:52	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	08:58:09	18:01:36	09:03:27	1	07:42:44	00:11:17	00:15:00	00:00:24	00:20:01	00:04:00	00:07:31	00:01:22	01:00:14	00:12:03	00:15:00	00:06:52	06:50:23	00:06:02	00:15:00	00:00:00	11,31
milena.boto	08:19:21	17:02:36	08:43:15	1	06:09:58	00:10:53	00:15:00	00:00:05	00:50:16	00:07:11	00:11:17	00:02:18	01:01:36	00:12:19	00:15:00	00:06:51	05:34:08	00:05:08	00:15:00	00:00:00	9,69
patricia.farinha	08:59:27	18:00:00	09:00:33	1	08:06:47	00:14:19	00:15:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:52:43	00:10:33	00:15:00	00:01:31	07:26:48	00:06:07	00:15:00	00:00:00	8,21
susana.silva	10:12:39	19:00:10	08:47:31	1	07:47:23	00:12:38	00:15:00	00:00:10	00:07:04	00:03:32	00:03:39	00:03:25	00:52:57	00:10:35	00:15:00	00:02:37	06:51:19	00:06:14	00:15:00	00:00:00	12
04-01-2018	07:58:23	19:43:32	1.16:52:45	11	1.10:41:56	00:11:50	00:15:00	00:00:03	01:53:24	00:05:24	00:13:17	00:00:04	02:57:57	00:11:07	00:15:00	00:03:09	1.06:06:41	00:05:39	00:15:00	00:00:00	13,22
claudia.nunes	09:59:17	18:09:39	07:41:02	2	05:57:59	00:10:51	00:15:00	00:00:26	00:34:51	00:04:21	00:09:43	00:00:04	01:04:38	00:12:56	00:15:00	00:08:34	04:58:08	00:04:23	00:15:00	00:00:00	16,72
jorge.coelho	16:56:59	19:43:32	01:39:55	2	01:33:39	00:13:23	00:15:00	00:05:07	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:22:59	00:08:18	00:15:00	00:00:00	11,39
manuela.martins	08:59:07	18:03:52	06:41:29	2	06:03:23	00:11:21	00:15:00	00:00:41	00:37:57	00:06:20	00:13:17	00:01:23	00:00:00	00:00:00	00:00:00	00:00:00	05:29:18	00:05:59	00:15:00	00:00:00	9,38
milena.boto	09:02:18	18:04:39	06:52:40	2	06:20:32	00:12:17	00:15:00	00:01:35	00:31:34	00:05:16	00:09:29	00:00:54	00:00:00	00:00:00	00:00:00	00:00:00	05:04:39	00:07:15	00:15:00	00:00:00	19,94
patricia.farinha	07:58:23	17:00:41	09:02:18	1	07:00:12	00:12:22	00:15:00	00:00:03	00:00:00	00:00:00	00:00:00	00:00:00	00:57:21	00:09:34	00:15:00	00:03:09	06:23:27	00:06:05	00:15:00	00:00:00	8,75
susana.silva	09:03:45	18:04:33	08:55:21	2	07:46:11	00:11:57	00:15:00	00:01:46	00:09:02	00:09:02	00:09:02	00:09:02	00:55:58	00:11:12	00:15:00	00:03:56	06:48:10	00:04:59	00:15:00	00:00:00	12,45
05-01-2018	08:22:08	19:02:35	1.13:12:37	6	1.06:09:23	00:12:09	00:15:00	00:00:08	01:04:48	00:03:49	00:14:19	00:00:04	04:13:46	00:11:32	00:15:00	00:01:51	1.01:38:08	00:05:44	00:15:00	00:00:00	14,99
claudia.nunes	08:50:29	17:59:38	09:09:03	2	07:02:45	00:11:45	00:15:00	00:00:17	00:20:32	00:02:34	00:09:16	00:00:04	01:09:43	00:11:37	00:15:00	00:03:39	05:58:04	00:05:41	00:15:00	00:00:00	15,3
manuela.martins	17:52:36	19:02:35	01:09:59	1	01:09:56	00:11:39	00:15:00	00:02:35	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:03:02	00:06:18	00:15:00	00:00:00	9,87
milena.boto	08:56:11	18:00:37	09:04:26	1	07:32:14	00:11:36	00:15:00	00:00:08	00:24:29	00:04:05	00:07:52	00:00:07	00:58:46	00:11:45	00:15:00	00:01:51	06:01:58	00:04:46	00:15:00	00:00:00	19,96
patricia.farinha	08:55:54	17:57:58	09:02:04	1	07:55:07	00:13:34	00:15:00	00:03:03	00:00:00	00:00:00	00:00:00	00:00:00	00:58:50	00:11:46	00:15:00	00:01:53	07:15:09	00:06:48	00:15:00	00:00:00	8,41
susana.silva	08:22:08	17:09:13	08:47:05	1	06:29:21	00:11:48	00:15:00	00:00:41	00:19:47	00:06:36	00:14:19	00:01:55	01:06:27	00:11:04	00:15:00	00:02:07	05:19:55	00:05:49	00:15:00	00:00:00	17,83
06-01-2018	09:33:21	16:59:43	07:26:22	1	06:13:46	00:11:41	00:15:00	00:00:03	00:00:10	00:00:05	00:00:09	00:00:01	00:35:30	00:11:50	00:15:00	00:07:10	04:52:58	00:06:06	00:15:00	00:00:00	21,62
claudia.nunes	09:33:21	16:59:43	07:26:22	1	06:13:46	00:11:41	00:15:00	00:00:03	00:00:10	00:00:05	00:00:09	00:00:01	00:35:30	00:11:50	00:15:00	00:07:10	04:52:58	00:06:06	00:15:00	00:00:00	21,62
08-01-2018	08:54:23	19:01:21	1.11:46:24	7	1.06:04:33	00:12:07	00:15:00	00:00:06	00:56:17	00:05:07	00:08:53	00:00:35	03:42:16	00:10:06	00:15:00	00:00:01	1.01:57:10	00:05:51	00:15:00	00:00:00	13,71
jorge.coelho	10:59:41	11:04:24	00:04:43	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	09:54:21	19:01:21	08:37:25	2	07:16:28	00:11:29	00:15:00	00:00:21	00:20:06	00:04:01	00:07:34	00:00:35	00:54:52	00:10:58	00:15:00	00:01:46	06:31:54	00:05:36	00:15:00	00:00:00	10,21
milena.boto	08:54:23	18:00:59	09:06:36	1	07:03:22	00:11:27	00:15:00	00:00:06	00:22:59	00:05:45	00:08:45	00:03:17	00:54:23	00:07:46	00:15:00	00:00:01	06:07:35	00:05:34	00:15:00	00:00:00	13,18
patricia.farinha	08:56:55	17:59:22	09:02:13	2	07:59:35	00:13:19	00:15:00	00:00:38	00:00:00	00:00:00	00:00:00	00:00:00	00:57:40	00:11:32	00:15:00	00:02:53	07:09:14	00:07:17	00:15:00	00:00:00	10,5
susana.silva	09:12:56	18:08:23	08:55:27	1	07:45:08	00:12:14	00:15:00	00:00:28	00:13:12	00:06:36	00:08:53	00:04:19	00:55:21	00:11:04	00:15:00	00:03:03	06:08:27	00:05:11	00:15:00	00:00:00	20,79
09-01-2018	08:56:08	19:00:39	1.20:20:25	11	1.13:10:32	00:12:15	00:15:00	00:00:10	01:08:08	00:03:15	00:10:26	00:00:01	04:49:10	00:12:34	00:15:00	00:01:49	1.08:07:29	00:05:56	00:15:00	00:00:00	13,59
claudia.nunes	08:56:08	18:13:36	09:07:34	2	07:46:31	00:12:58	00:15:00	00:00:33	00:13:21	00:01:54	00:05:47	00:00:02	01:04:29	00:12:54	00:15:00	00:08:42	07:00:07	00:07:47	00:15:00	00:00:00	9,95
jorge.coelho	09:54:43	15:30:19	00:21:51	3	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	08:56:53	18:01:25	09:04:32	1	07:39:55	00:12:26	00:15:00	00:01:05	00:16:11	00:02:42	00:07:47	00:00:17	01:08:24	00:13:41	00:15:00	00:10:53	06:43:07	00:05:27	00:15:00	00:00:00	12,35
milena.boto	09:44:18	19:00:39	09:16:21	1	07:16:21	00:11:29	00:15:00	00:00:39	00:25:52	00:06:28	00:10:26	00:00:15	01:08:11	00:13:38	00:15:00	00:11:12	06:04:29	00:04:52	00:15:00	00:00:00	16,47
patricia.farinha	08:57:55	17:00:10	07:26:12	3	06:40:11	00:12:08	00:15:00	00:00:10	00:00:00	00:00:00	00:00:00	00:00:00	00:43:57	00:10:59	00:15:00	00:01:49	05:41:12	00:06:58	00:15:00	00:00:00	14,74
susana.silva	08:57:41	18:01:36	09:03:55	1	07:47:34	00:12:18	00:15:00	00:01:34	00:12:44	00:03:11	00:05:46	00:00:01	00:44:09	00:11:02	00:15:00	00:01:58	06:38:34	00:05:28	00:15:00	00:00:00	14,76
10-01-2018	07:57:51	19:00:15	1.12:32:09	9	1.05:57:42	00:12:29	00:15:00	00:00:01	01:07:53	00:04:00	00:09:32	00:00:05	03:53:02	00:11:39	00:15:00	00:03:50	1.01:19:31	00:05:41	00:15:00	00:00:00	15,47
02-04-2018 13:42:26																					

OneContact Reporting

Team Summary Daily Report

claudia.nunes	09:55:23	19:00:15	09:04:52	1	07:39:42	00:11:30	00:15:00	00:00:10	00:25:16	00:03:37	00:07:37	00:00:05	00:56:25	00:11:17	00:15:00	00:04:16	06:43:28	00:05:23	00:15:00	00:00:00	12,23
jorge.coelho	11:05:03	17:47:48	00:19:19	4	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
milena.boto	08:56:02	18:00:14	09:04:12	1	07:25:56	00:12:23	00:15:00	00:00:01	00:34:13	00:04:53	00:09:32	00:00:38	00:59:34	00:11:55	00:15:00	00:06:04	05:36:42	00:04:22	00:15:00	00:00:00	24,5
patricia.farinha	09:00:10	17:59:58	08:59:48	1	08:03:53	00:14:40	00:15:00	00:08:00	00:00:00	00:00:00	00:00:00	00:00:00	00:55:50	00:11:10	00:15:00	00:03:50	06:58:11	00:08:22	00:15:00	00:00:00	13,58
susana.silva	07:57:51	17:09:34	09:03:58	2	06:48:11	00:11:40	00:15:00	00:00:01	00:08:24	00:02:48	00:04:40	00:00:23	01:01:13	00:12:15	00:15:00	00:07:57	06:01:10	00:05:33	00:15:00	00:00:00	11,52
11-01-2018	08:41:21	18:59:46	1.18:15:49	6	1.10:15:03	00:12:23	00:15:00	00:00:05	01:33:47	00:04:41	00:15:00	00:00:04	05:06:47	00:11:48	00:15:00	00:00:04	1.07:40:29	00:06:25	00:15:00	00:00:00	7,52
claudia.nunes	09:01:37	16:54:28	07:52:51	1	06:36:17	00:12:01	00:15:00	00:03:17	00:12:04	00:02:25	00:04:43	00:00:04	01:00:24	00:12:05	00:15:00	00:04:53	06:02:53	00:05:40	00:15:00	00:00:00	8,43
manuela.martins	09:02:41	17:23:34	07:05:14	2	05:56:18	00:11:53	00:15:00	00:00:05	00:10:53	00:03:38	00:07:49	00:01:08	00:57:40	00:11:32	00:15:00	00:03:06	05:49:15	00:06:59	00:15:00	00:00:00	1,98
milena.boto	08:52:38	17:03:18	08:10:40	1	06:07:56	00:11:52	00:15:00	00:00:09	00:52:46	00:07:32	00:15:00	00:00:22	00:58:18	00:11:40	00:15:00	00:04:20	05:24:34	00:07:03	00:15:00	00:00:00	11,79
patricia.farinha	09:22:19	18:59:46	09:37:27	1	07:57:34	00:13:16	00:15:00	00:00:36	00:00:00	00:00:00	00:00:00	00:00:00	00:59:52	00:11:58	00:15:00	00:04:47	07:30:30	00:06:05	00:15:00	00:00:00	5,67
susana.silva	08:41:21	18:10:58	09:29:37	1	07:36:58	00:12:42	00:15:00	00:00:15	00:18:04	00:03:37	00:09:00	00:00:59	01:10:33	00:11:46	00:15:00	00:00:04	06:53:17	00:06:40	00:15:00	00:00:00	9,56
12-01-2018	08:51:07	19:04:08	1.17:44:31	9	1.08:06:24	00:12:02	00:15:00	00:00:04	03:47:30	00:07:07	00:15:00	00:00:08	05:21:18	00:11:54	00:15:00	00:00:43	1.05:04:29	00:05:54	00:15:00	00:00:00	9,44
claudia.nunes	08:51:07	17:00:32	08:09:25	1	06:53:05	00:12:55	00:15:00	00:00:24	00:05:18	00:01:20	00:02:26	00:00:08	00:56:12	00:11:14	00:15:00	00:00:43	06:16:04	00:06:10	00:15:00	00:00:00	8,96
jorge.coelho	12:50:52	12:52:52	00:02:00	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	08:59:41	15:28:28	06:28:47	1	04:58:40	00:10:18	00:15:00	00:00:08	00:16:14	00:04:04	00:10:58	00:01:22	01:13:32	00:10:30	00:15:00	00:02:10	04:32:21	00:05:33	00:15:00	00:00:00	8,81
milena.boto	09:01:16	18:01:37	08:53:31	4	05:21:10	00:11:28	00:15:00	00:01:37	02:28:51	00:10:38	00:15:00	00:01:18	00:59:10	00:11:50	00:15:00	00:03:45	04:50:07	00:06:10	00:15:00	00:00:00	9,67
patricia.farinha	09:00:55	17:59:50	08:58:55	1	07:51:43	00:13:52	00:15:00	00:03:44	00:00:00	00:00:00	00:00:00	00:00:00	01:05:22	00:13:04	00:15:00	00:09:07	07:11:10	00:06:38	00:15:00	00:00:00	8,6
susana.silva	09:52:15	19:04:08	09:11:53	1	07:01:46	00:11:24	00:15:00	00:00:04	00:57:07	00:05:43	00:15:00	00:00:39	01:07:02	00:13:24	00:15:00	00:10:08	06:14:47	00:05:04	00:15:00	00:00:00	11,14
13-01-2018	09:31:36	17:00:38	07:29:02	1	06:42:09	00:11:50	00:15:00	00:00:05	00:13:14	00:04:25	00:09:34	00:00:01	00:33:32	00:11:11	00:15:00	00:03:37	05:12:52	00:04:40	00:15:00	00:00:00	22,2
susana.silva	09:31:36	17:00:38	07:29:02	1	06:42:09	00:11:50	00:15:00	00:00:05	00:13:14	00:04:25	00:09:34	00:00:01	00:33:32	00:11:11	00:15:00	00:03:37	05:12:52	00:04:40	00:15:00	00:00:00	22,2
15-01-2018	08:45:41	18:59:58	1.14:29:41	5	1.05:57:45	00:11:50	00:15:00	00:00:02	01:10:07	00:04:40	00:10:11	00:00:01	04:06:39	00:09:29	00:15:00	00:00:26	1.01:33:27	00:05:15	00:15:00	00:00:00	14,7
claudia.nunes	08:55:27	18:01:48	09:06:21	1	07:51:54	00:12:45	00:15:00	00:00:04	00:10:20	00:02:04	00:06:44	00:00:01	00:58:16	00:11:39	00:15:00	00:03:06	06:35:30	00:04:46	00:15:00	00:00:00	16,19
jorge.coelho	11:31:37	14:18:53	02:47:16	1	00:34:48	00:03:52	00:14:11	00:00:03	00:00:00	00:00:00	00:00:00	00:00:00	00:25:41	00:03:40	00:07:58	00:00:26	00:33:17	00:03:20	00:14:11	00:00:00	4,36
manuela.martins	08:45:41	17:13:56	08:28:15	1	06:38:09	00:11:43	00:15:00	00:00:02	00:16:10	00:04:02	00:05:30	00:01:48	00:45:14	00:11:18	00:15:00	00:01:44	06:01:24	00:05:44	00:15:00	00:00:00	9,23
milena.boto	09:59:25	18:59:58	09:00:33	1	06:53:07	00:10:52	00:15:00	00:00:13	00:43:37	00:07:16	00:10:11	00:01:21	00:59:18	00:11:52	00:15:00	00:04:28	05:36:10	00:05:31	00:15:00	00:00:00	18,63
patricia.farinha	08:52:40	17:59:56	09:07:16	1	07:59:47	00:14:07	00:15:00	00:05:12	00:00:00	00:00:00	00:00:00	00:00:00	00:58:10	00:11:38	00:15:00	00:03:22	06:47:06	00:05:26	00:15:00	00:00:00	15,15
16-01-2018	08:03:06	19:01:28	1.15:08:44	8	1.08:26:51	00:12:48	00:15:00	00:00:09	01:40:20	00:06:41	00:15:00	00:00:04	03:42:31	00:11:08	00:15:00	00:00:05	1.04:56:24	00:05:40	00:15:00	00:00:00	10,81
claudia.nunes	08:03:06	16:20:20	08:16:33	2	06:31:21	00:12:14	00:15:00	00:01:13	01:01:12	00:07:39	00:15:00	00:00:04	00:43:44	00:08:45	00:15:00	00:00:05	05:42:10	00:05:26	00:15:00	00:00:00	12,57
manuela.martins	10:11:50	19:01:28	08:49:38	1	06:47:39	00:11:39	00:15:00	00:00:09	00:39:08	00:05:35	00:15:00	00:00:12	01:00:24	00:12:05	00:15:00	00:01:40	05:50:08	00:04:44	00:15:00	00:00:00	14,11
milena.boto	08:31:03	13:00:23	04:29:20	1	04:01:20	00:13:24	00:15:00	00:00:23	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	03:24:36	00:05:07	00:15:00	00:00:00	15,22
patricia.farinha	08:59:11	17:59:07	08:59:56	1	08:02:59	00:14:12	00:15:00	00:02:39	00:00:00	00:00:00	00:00:00	00:00:00	00:43:47	00:10:57	00:15:00	00:06:32	07:30:16	00:05:29	00:15:00	00:00:00	6,77
susana.silva	09:21:19	17:54:49	08:33:17	3	07:03:32	00:12:50	00:15:00	00:00:35	00:00:00	00:00:00	00:00:00	00:00:00	01:14:36	00:12:26	00:15:00	00:00:11	06:29:14	00:08:17	00:15:00	00:00:00	8,1
17-01-2018	08:53:48	19:00:00	1.19:53:17	6	1.12:22:53	00:12:33	00:15:00	00:00:00	01:17:29	00:03:41	00:09:48	00:00:02	04:57:02	00:11:25	00:15:00	00:00:19	1.07:38:59	00:06:05	00:15:00	00:00:00	13,01
claudia.nunes	08:53:48	17:59:06	09:05:18	1	07:52:56	00:12:08	00:15:00	00:00:01	00:12:12	00:02:26	00:06:20	00:00:02	00:51:04	00:12:46	00:15:00	00:08:10	06:58:20	00:06:15	00:15:00	00:00:00	11,54
manuela.martins	09:01:24	17:36:11	08:34:47	1	07:02:28	00:13:12	00:15:00	00:01:18	00:18:21	00:03:04	00:05:12	00:00:04	01:06:57	00:11:10	00:15:00	00:01:07	05:45:39	00:06:10	00:15:00	00:00:00	18,18
milena.boto	09:03:11	18:01:12	08:58:01	1	07:11:28	00:12:41	00:15:00	00:00:05	00:40:49	00:05:06	00:09:48	00:01:03	01:05:42	00:09:23	00:15:00	00:00:19	06:05:26	00:05:22	00:15:00	00:00:00	15,3
patricia.farinha	08:59:14	16:57:32	07:51:12	2	06:54:18	00:12:57	00:15:00	00:02:29	00:00:00	00:00:00	00:00:00	00:00:00	00:47:31	00:11:53	00:15:00	00:05:00	06:26:55	00:07:44	00:15:00	00:00:00	6,61
susana.silva	09:36:01	19:00:00	09:23:59	1	07:21:43	00:11:56	00:15:00	00:00:00	00:06:07	00:03:04	00:03:21	00:02:46	01:05:48	00:13:10	00:15:00	00:06:58	06:22:39	00:05:23	00:15:00	00:00:00	13,37
18-01-2018	09:01:18	18:59:56	1.19:38:37	7	1.12:53:16	00:12:35	00:15:00	00:00:09	01:22:16	00:03:55	00:13:11	00:00:04	04:51:25	00:11:39	00:15:00	00:01:02	1.08:43:44	00:06:07	00:15:00	00:00:00	11,27
claudia.nunes	09:03:48	17:59:02	08:55:14	1	07:45:49	00:13:19	00:15:00	00:00:39	00:08:50	00:01:28	00:03:34	00:00:04	00:58:40	00:11:44	00:15:00	00:05:44	07:05:48	00:08:02	00:15:00	00:00:00	8,59
manuela.martins	09:01:18	16:56:44	07:55:26	1	06:40:32	00:12:08	00:15:00	00:00:52	00:15:37	00:03:54	00:06:16	00:01:26	00:59:14	00:11:51	00:15:00	00:05:57	05:37:30	00:05:21	00:15:00	00:00:00	15,74
milena.boto	09:03:59	17:59:43	08:55:44	1	07:00:23	00:11:41	00:15:00	00:00:16	00:45:49	00:05:05	00:13:11	00:00:29	01:05:07	00:13:01	00:15:00	00:07:16	06:16:08	00:05:22	00:15:00	00:00:00	10,53
patricia.farinha	09:58:34	18:59:56	09:01:22	1	07:58:23	00:14:04	00:15:00	00:01:30	00:00:00	00:00:00	00:00:00	00:00:00	00:53:28	00:10:42	00:15:00	00:01:02	07:00:41	00:06:11	00:15:00	00:00:00	12,06
susana.silva	09:05:09	18:00:09	08:50:51	3	07:28:09	00:11:48	00:15:00	00:00:09	00:12:00	00:06:00	00:09:37	00:02:23	00:54:56	00:10:59	00:15:00	00:03:39	06:43:37	00:06:01	00:15:00	00:00:00	9,94
19-01-2018	08:56:19	19:02:01	1.11:29:17	4	1.06:45																

OneContact Reporting

Team Summary Daily Report

susana.silva	09:09:50	17:38:03	08:28:13	1	07:18:13	00:14:08	00:15:00	00:05:02	00:00:00	00:00:00	00:00:00	00:00:00	01:09:52	00:11:39	00:15:00	00:01:17	05:04:06	00:07:14	00:15:00	00:00:05	30,61
20-01-2018	09:28:02	17:07:19	07:39:17	1	06:30:48	00:13:02	00:15:00	00:00:08	00:03:00	00:01:30	00:01:34	00:01:26	00:51:52	00:10:22	00:15:00	00:02:23	05:10:45	00:05:16	00:15:00	00:00:00	20,48
milena.boto	09:28:02	17:07:19	07:39:17	1	06:30:48	00:13:02	00:15:00	00:00:08	00:03:00	00:01:30	00:01:34	00:01:26	00:51:52	00:10:22	00:15:00	00:02:23	05:10:45	00:05:16	00:15:00	00:00:00	20,48
22-01-2018	08:52:14	19:01:52	1.03:54:53	4	19:58:56	00:12:22	00:15:00	00:00:02	02:51:06	00:09:00	00:15:00	00:00:05	02:45:45	00:08:17	00:15:00	00:00:19	16:14:50	00:06:03	00:15:00	00:00:00	18,69
claudia.nunes	08:56:01	17:59:46	09:03:45	1	05:16:12	00:11:43	00:15:00	00:00:02	02:47:52	00:09:20	00:15:00	00:00:05	00:56:29	00:11:18	00:15:00	00:01:23	04:26:46	00:05:27	00:15:00	00:00:00	15,63
jorge.coelho	13:17:30	14:08:33	00:51:03	1	00:19:57	00:02:51	00:06:33	00:00:25	00:00:00	00:00:00	00:00:00	00:00:00	00:30:56	00:04:25	00:08:33	00:00:19	00:10:41	00:01:47	00:06:33	00:00:00	46,45
patricia.farinha	08:52:14	18:00:11	09:07:57	1	08:17:56	00:14:14	00:15:00	00:00:02	00:00:00	00:00:00	00:00:00	00:00:00	00:31:25	00:10:28	00:15:00	00:07:32	06:39:34	00:06:21	00:15:00	00:00:00	19,75
susana.silva	10:09:44	19:01:52	08:52:08	1	06:04:51	00:13:02	00:15:00	00:00:15	00:03:14	00:03:14	00:03:14	00:03:14	00:46:55	00:09:23	00:15:00	00:00:29	04:57:49	00:06:56	00:15:00	00:00:00	18,37
23-01-2018	08:32:27	19:00:18	1.11:20:54	10	1.04:08:45	00:11:34	00:15:00	00:00:03	00:37:18	00:02:52	00:10:45	00:00:03	03:30:03	00:12:21	00:15:00	00:02:51	23:31:41	00:05:27	00:15:00	00:00:00	16,41
claudia.nunes	09:12:03	18:00:34	08:48:14	2	07:40:35	00:10:58	00:15:00	00:00:28	00:06:31	00:01:18	00:03:18	00:00:03	00:44:44	00:11:11	00:15:00	00:05:11	06:41:03	00:05:21	00:15:00	00:00:00	12,93
jorge.coelho	09:33:53	15:49:49	00:29:59	5	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
milena.boto	10:27:29	19:00:18	08:32:49	1	06:33:58	00:11:56	00:15:00	00:00:05	00:20:56	00:04:11	00:10:45	00:00:06	01:01:21	00:12:16	00:15:00	00:02:51	04:51:12	00:05:30	00:15:00	00:00:00	26,09
patricia.farinha	08:58:53	17:00:11	08:01:18	1	07:13:15	00:13:08	00:15:00	00:00:11	00:00:00	00:00:00	00:00:00	00:00:00	00:46:19	00:11:35	00:15:00	00:05:21	06:14:48	00:05:36	00:15:00	00:00:00	13,49
susana.silva	08:32:27	18:01:01	09:28:34	1	06:40:57	00:10:33	00:15:00	00:00:03	00:09:51	00:03:17	00:07:30	00:00:51	00:57:39	00:14:25	00:15:00	00:12:42	05:44:38	00:05:23	00:15:00	00:00:00	14,05
24-01-2018	08:29:34	18:59:49	1.11:46:15	6	1.05:19:44	00:13:02	00:15:00	00:00:04	00:48:28	00:03:28	00:07:02	00:00:03	02:53:52	00:11:35	00:15:00	00:02:44	1.01:03:13	00:05:59	00:15:00	00:00:00	14,58
claudia.nunes	08:29:34	18:05:27	09:35:53	1	07:49:54	00:13:49	00:15:00	00:04:00	00:10:20	00:02:04	00:05:13	00:00:03	00:00:00	00:00:00	00:00:00	00:00:00	06:39:16	00:06:20	00:15:00	00:00:00	15,03
jorge.coelho	14:41:37	17:46:42	00:06:31	2	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
milena.boto	08:52:46	18:00:22	09:07:36	1	07:07:45	00:11:15	00:15:00	00:00:04	00:38:08	00:04:14	00:07:02	00:00:04	00:55:43	00:11:09	00:15:00	00:03:15	06:04:48	00:05:27	00:15:00	00:00:00	14,72
patricia.farinha	09:57:13	18:59:49	09:02:36	1	08:05:23	00:14:17	00:15:00	00:00:35	00:00:00	00:00:00	00:00:00	00:00:00	00:55:01	00:11:00	00:15:00	00:02:44	07:03:26	00:05:30	00:15:00	00:00:00	12,76
susana.silva	09:05:29	16:59:08	07:53:39	1	06:16:42	00:12:59	00:15:00	00:01:13	00:00:00	00:00:00	00:00:00	00:00:00	01:03:08	00:12:38	00:15:00	00:08:05	05:15:43	00:07:11	00:15:00	00:00:00	16,19
25-01-2018	08:44:32	19:00:05	1.04:58:34	7	21:05:24	00:11:43	00:15:00	00:00:02	01:05:39	00:04:41	00:12:20	00:00:03	03:19:30	00:09:58	00:15:00	00:00:20	16:57:18	00:05:25	00:15:00	00:00:00	19,61
claudia.nunes	09:50:21	19:00:05	09:09:44	1	06:39:20	00:11:45	00:15:00	00:00:02	00:14:09	00:03:32	00:07:50	00:00:03	00:58:14	00:11:39	00:15:00	00:00:20	05:29:39	00:05:35	00:15:00	00:00:00	17,45
jorge.coelho	10:05:28	14:00:20	01:00:10	2	00:10:27	00:05:14	00:08:49	00:01:38	00:00:00	00:00:00	00:00:00	00:00:00	00:26:06	00:05:13	00:15:00	00:00:20	00:05:28	00:01:49	00:03:21	00:00:29	47,69
milena.boto	08:44:32	17:00:59	08:16:27	1	06:05:27	00:11:04	00:15:00	00:00:05	00:51:30	00:05:09	00:12:20	00:00:03	00:59:00	00:11:48	00:15:00	00:02:12	04:49:24	00:05:16	00:15:00	00:00:00	20,81
patricia.farinha	16:29:44	17:58:48	01:12:45	2	01:12:00	00:12:00	00:15:00	00:03:43	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:03:55	00:07:59	00:14:44	00:00:00	11,23
susana.silva	08:50:59	18:10:27	09:19:28	1	06:58:10	00:12:40	00:15:00	00:00:06	00:00:00	00:00:00	00:00:00	00:00:00	00:56:10	00:11:14	00:15:00	00:01:28	05:28:52	00:05:13	00:15:00	00:00:00	21,36
26-01-2018	08:48:18	19:03:43	1.10:57:59	9	1.06:30:58	00:12:32	00:15:00	00:00:03	01:16:44	00:04:31	00:10:35	00:00:01	02:14:20	00:09:36	00:15:00	00:00:01	1.00:57:45	00:06:02	00:15:00	00:00:00	18,2
claudia.nunes	08:48:18	18:05:35	09:17:17	1	07:52:53	00:13:08	00:15:00	00:00:03	00:06:13	00:02:04	00:06:09	00:00:01	00:38:16	00:09:34	00:15:00	00:01:35	06:46:54	00:06:28	00:15:00	00:00:00	13,95
jorge.coelho	09:45:41	09:52:38	00:06:57	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
milena.boto	08:57:15	18:03:11	09:05:56	1	07:20:10	00:11:00	00:15:00	00:00:05	00:58:50	00:05:21	00:10:35	00:00:03	00:41:50	00:08:22	00:15:00	00:00:01	05:34:34	00:05:19	00:15:00	00:00:00	23,99
patricia.farinha	08:57:58	17:59:59	09:01:50	2	08:15:01	00:14:09	00:15:00	00:02:43	00:00:00	00:00:00	00:00:00	00:00:00	00:43:46	00:10:56	00:15:00	00:06:50	07:04:19	00:06:20	00:15:00	00:00:00	14,28
susana.silva	10:02:51	19:03:43	07:25:59	4	07:02:54	00:12:05	00:15:00	00:02:34	00:11:41	00:03:54	00:08:16	00:01:20	00:10:28	00:10:28	00:10:28	00:10:28	05:31:58	00:06:02	00:15:00	00:00:00	21,5
27-01-2018	09:14:48	17:00:23	07:45:35	1	06:58:08	00:12:18	00:15:00	00:00:23	00:00:00	00:00:00	00:00:00	00:00:00	00:30:44	00:10:15	00:15:00	00:06:18	05:29:16	00:05:29	00:15:00	00:00:00	21,25
patricia.farinha	09:14:48	17:00:23	07:45:35	1	06:58:08	00:12:18	00:15:00	00:00:23	00:00:00	00:00:00	00:00:00	00:00:00	00:30:44	00:10:15	00:15:00	00:06:18	05:29:16	00:05:29	00:15:00	00:00:00	21,25
29-01-2018	08:51:41	19:00:10	1.02:10:31	3	22:27:15	00:12:15	00:15:00	00:00:02	00:37:53	00:03:47	00:10:18	00:00:03	02:55:13	00:11:41	00:15:00	00:02:46	17:04:57	00:04:54	00:15:00	00:00:00	23,92
claudia.nunes	09:10:26	18:01:36	08:51:10	1	07:35:47	00:12:40	00:15:00	00:00:36	00:13:06	00:02:37	00:03:55	00:00:03	01:02:15	00:12:27	00:15:00	00:04:45	05:55:35	00:04:11	00:15:00	00:00:00	21,98
milena.boto	10:55:07	19:00:10	08:05:03	1	06:47:27	00:11:01	00:15:00	00:00:03	00:14:56	00:03:44	00:10:18	00:00:03	01:01:37	00:12:19	00:15:00	00:04:44	05:04:43	00:05:10	00:15:00	00:00:00	25,21
susana.silva	08:51:41	18:05:59	09:14:18	1	08:04:01	00:13:05	00:15:00	00:00:02	00:09:51	00:09:51	00:09:51	00:09:51	00:51:21	00:10:16	00:15:00	00:02:46	06:04:39	00:05:37	00:15:00	00:00:00	24,66
30-01-2018	08:54:45	19:00:17	1.09:47:55	9	1.04:30:04	00:12:03	00:15:00	00:00:02	01:11:22	00:05:06	00:15:00	00:00:03	03:28:33	00:11:35	00:15:00	00:00:02	23:23:01	00:05:00	00:15:00	00:00:00	17,96
claudia.nunes	08:54:45	15:59:54	07:05:09	1	05:26:25	00:12:05	00:15:00	00:00:02	00:30:55	00:06:11	00:15:00	00:00:03	00:50:01	00:12:30	00:15:00	00:08:18	04:28:48	00:04:33	00:15:00	00:00:00	17,65
jorge.coelho	11:53:12	11:57:21	00:04:09	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
milena.boto	08:57:37	18:04:30	08:32:42	5	06:57:31	00:09:56	00:15:00	00:00:05	00:36:35	00:05:14	00:13:34	00:00:03	00:52:59	00:13:15	00:15:00	00:09:28	05:21:14	00:04:35	00:15:00	00:00:00	23,06
patricia.farinha	09:59:51	19:00:17	09:00:26	1	07:57:02	00:13:15	00:15:00	00:00:16	00:00:00	00:00:00	00:00:00	00:00:00	00:53:07	00:13:17	00:15:00	00:09:32	06:45:29	00:05:00	00:15:00	00:00:00	15
susana.silva	09:01:25	18:06:54	09:05:29	1	08:09:06	00:13:13	00:15:00	00:00:03	00:03:52	00:01:56	00:03:49	00:00:03	00:52:26	00:08:44	00:15:00	00:00:02	06:47:30	00:05:44	00:15:00	00:00:00	16,68
31-01-2018	08:51:39	19:00:50	1.13:41:29	10</																	

OneContact Reporting

Team Summary Daily Report

susana.silva	09:08:49	17:06:34	07:57:45	1	06:57:09	00:13:54	00:15:00	00:01:58	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:00:23	00:12:05	00:15:00	00:02:21	06:01:32	00:08:02	00:15:00	00:00:00	13,33
01-02-2018	08:34:04	19:12:52	1.21:09:37	8	1.13:30:48	00:12:43	00:15:00	00:00:02	00:58:59	00:03:41	00:09:39	00:00:03	05:10:41	00:11:57	00:15:00	00:02:03	1.08:20:56	00:06:11	00:15:00	00:00:00	13,77	
claudia.nunes	09:18:58	19:12:52	09:53:54	1	08:13:48	00:13:43	00:15:00	00:02:54	00:03:56	00:01:58	00:03:53	00:00:03	00:54:29	00:10:54	00:15:00	00:04:42	07:18:45	00:07:42	00:15:00	00:00:00	11,15	
jorge.coelho	13:27:09	15:17:59	00:07:51	2	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0	
manuela.martins	08:59:47	17:21:01	08:21:14	1	07:00:09	00:11:40	00:15:00	00:00:10	00:19:39	00:03:16	00:06:40	00:00:51	01:01:19	00:12:16	00:15:00	00:02:03	06:16:19	00:06:23	00:15:00	00:00:00	10,43	
milena.boto	08:59:26	18:00:33	08:17:46	2	06:30:13	00:10:33	00:15:00	00:00:02	00:15:45	00:03:56	00:07:20	00:00:37	01:20:03	00:13:20	00:15:00	00:05:05	05:35:16	00:05:41	00:15:00	00:00:00	14,08	
patricia.farinha	09:00:24	18:00:26	09:00:02	1	08:05:48	00:14:17	00:15:00	00:00:26	00:00:00	00:00:00	00:00:00	00:00:00	00:53:29	00:10:42	00:15:00	00:03:32	07:16:18	00:05:15	00:15:00	00:00:00	10,19	
susana.silva	08:34:04	18:02:54	09:28:50	1	07:40:50	00:13:33	00:15:00	00:00:03	00:19:39	00:04:55	00:09:39	00:01:59	01:01:21	00:12:16	00:15:00	00:05:18	05:54:18	00:06:20	00:15:00	00:00:00	23,12	
02-02-2018	08:38:33	19:04:22	1.13:59:29	8	1.07:44:04	00:12:22	00:15:00	00:00:02	00:48:33	00:04:03	00:09:56	00:00:03	03:07:36	00:10:25	00:15:00	00:00:43	1.03:44:41	00:06:15	00:15:00	00:00:00	12,57	
claudia.nunes	09:04:30	18:01:18	08:56:48	1	07:47:26	00:11:24	00:15:00	00:01:00	00:11:42	00:02:20	00:03:58	00:00:03	00:44:35	00:11:09	00:15:00	00:04:28	06:34:04	00:05:58	00:15:00	00:00:00	15,7	
jorge.coelho	09:31:32	15:48:00	00:22:45	3	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0	
manuela.martins	08:38:33	15:09:29	06:30:56	1	05:29:24	00:12:40	00:15:00	00:03:08	00:10:42	00:03:34	00:06:15	00:00:21	00:48:52	00:09:46	00:15:00	00:01:03	04:56:42	00:06:11	00:15:00	00:00:00	9,93	
milena.boto	08:58:09	15:15:17	06:17:08	1	05:22:55	00:11:58	00:15:00	00:00:02	00:17:00	00:08:30	00:09:56	00:07:04	00:00:00	00:00:00	00:00:00	00:00:00	05:06:31	00:08:45	00:15:00	00:00:00	5,08	
patricia.farinha	08:57:29	15:09:32	06:12:03	1	05:19:55	00:14:32	00:15:00	00:09:32	00:00:00	00:00:00	00:00:00	00:00:00	00:49:16	00:09:51	00:15:00	00:00:43	04:52:48	00:06:14	00:15:00	00:00:00	8,48	
susana.silva	09:24:33	19:04:22	09:39:49	1	07:44:24	00:12:13	00:15:00	00:00:04	00:09:09	00:04:34	00:05:21	00:03:48	00:44:53	00:11:13	00:15:00	00:04:51	06:14:36	00:05:21	00:15:00	00:00:00	19,34	
03-02-2018	09:04:49	17:11:15	08:06:26	1	06:55:13	00:10:56	00:15:00	00:00:03	00:00:00	00:00:00	00:00:00	00:00:00	00:33:39	00:11:13	00:15:00	00:07:41	05:00:23	00:05:00	00:15:00	00:00:00	27,66	
manuela.martins	09:04:49	17:11:15	08:06:26	1	06:55:13	00:10:56	00:15:00	00:00:03	00:00:00	00:00:00	00:00:00	00:00:00	00:33:39	00:11:13	00:15:00	00:07:41	05:00:23	00:05:00	00:15:00	00:00:00	27,66	
05-02-2018	08:54:24	19:08:55	1.04:01:17	6	1.00:03:12	00:13:07	00:15:00	00:00:04	00:06:58	00:02:19	00:04:47	00:00:03	03:16:18	00:13:05	00:15:00	00:07:35	18:21:07	00:05:03	00:15:00	00:00:00	23,7	
claudia.nunes	08:54:24	17:59:34	09:05:10	1	07:57:59	00:12:35	00:15:00	00:00:37	00:06:58	00:02:19	00:04:47	00:00:03	00:39:07	00:13:02	00:15:00	00:09:45	05:57:42	00:05:11	00:15:00	00:00:00	25,16	
jorge.coelho	13:03:01	14:12:26	01:08:47	2	00:00:04	00:00:04	00:00:04	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	01:05:59	00:13:12	00:15:00	00:08:33	00:00:04	00:00:04	00:00:04	00:00:04	0	
patricia.farinha	09:05:46	17:59:42	08:53:56	1	08:01:36	00:13:23	00:15:00	00:00:12	00:00:00	00:00:00	00:00:00	00:00:00	00:41:30	00:13:50	00:15:00	00:13:11	06:11:37	00:04:53	00:15:00	00:00:00	22,84	
susana.silva	10:15:24	19:08:55	08:53:24	2	08:03:33	00:13:49	00:15:00	00:02:53	00:00:00	00:00:00	00:00:00	00:00:00	00:49:42	00:12:26	00:15:00	00:07:35	06:11:44	00:05:10	00:15:00	00:00:00	23,12	
06-02-2018	08:55:13	19:01:25	1.09:58:43	8	1.02:20:50	00:11:13	00:15:00	00:00:04	00:44:58	00:03:13	00:07:58	00:00:04	03:30:45	00:11:06	00:15:00	00:00:03	20:47:17	00:04:31	00:15:00	00:00:00	21,1	
claudia.nunes	08:58:56	15:59:04	06:54:31	3	05:54:01	00:11:48	00:15:00	00:00:38	00:07:48	00:01:57	00:03:21	00:00:04	00:47:30	00:11:52	00:15:00	00:06:06	04:08:51	00:03:43	00:15:00	00:00:00	29,71	
jorge.coelho	10:19:04	10:24:02	00:04:58	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0	
manuela.martins	10:02:04	19:01:25	08:59:21	1	07:30:41	00:11:00	00:15:00	00:00:33	00:16:52	00:02:49	00:05:03	00:01:19	00:57:02	00:11:24	00:15:00	00:02:43	05:39:04	00:04:24	00:15:00	00:00:00	24,77	
patricia.farinha	08:55:13	17:59:49	09:04:36	1	08:05:01	00:12:08	00:15:00	00:00:04	00:01:52	00:01:52	00:01:52	00:01:52	00:47:36	00:09:31	00:15:00	00:00:03	06:58:13	00:05:26	00:15:00	00:00:00	13,77	
susana.silva	09:05:31	18:00:54	08:55:17	2	04:51:07	00:09:42	00:15:00	00:00:04	00:18:26	00:06:09	00:07:58	00:04:15	00:58:37	00:11:43	00:15:00	00:03:12	04:01:09	00:04:23	00:15:00	00:00:00	17,16	
07-02-2018	08:39:01	18:59:50	1.10:53:23	5	1.06:27:08	00:12:41	00:15:00	00:00:03	00:51:04	00:04:39	00:14:55	00:00:03	02:54:32	00:10:54	00:15:00	00:01:16	1.01:56:20	00:05:56	00:15:00	00:00:00	14,82	
claudia.nunes	08:39:01	18:05:52	09:26:51	1	07:56:18	00:12:32	00:15:00	00:00:03	00:09:27	00:03:09	00:06:07	00:00:03	00:49:04	00:12:16	00:15:00	00:08:54	06:55:00	00:05:56	00:15:00	00:00:00	12,87	
jorge.coelho	10:36:42	10:37:38	00:00:56	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0	
manuela.martins	08:46:48	16:20:35	07:33:47	1	06:35:04	00:12:21	00:15:00	00:02:24	00:10:39	00:02:40	00:03:44	00:01:53	00:47:31	00:11:53	00:15:00	00:07:38	05:22:36	00:05:40	00:15:00	00:00:00	18,34	
patricia.farinha	09:59:14	18:59:50	09:00:36	1	08:15:06	00:12:42	00:15:00	00:00:35	00:00:00	00:00:00	00:00:00	00:00:00	00:38:31	00:09:38	00:15:00	00:01:17	07:17:13	00:06:50	00:15:00	00:00:00	11,69	
susana.silva	09:10:47	18:02:00	08:51:13	1	07:40:40	00:13:10	00:15:00	00:00:05	00:30:58	00:07:44	00:14:55	00:01:26	00:39:26	00:09:52	00:15:00	00:01:16	06:21:31	00:05:22	00:15:00	00:00:00	17,18	
08-02-2018	08:56:13	19:02:57	1.09:05:58	9	1.04:03:33	00:12:02	00:15:00	00:00:02	00:57:10	00:04:24	00:14:48	00:00:03	03:58:25	00:11:21	00:15:00	00:00:03	22:30:27	00:04:38	00:15:00	00:00:00	19,79	
claudia.nunes	09:55:23	19:02:57	09:07:17	2	07:58:29	00:11:58	00:15:00	00:00:07	00:13:35	00:02:43	00:06:25	00:00:03	00:54:59	00:09:10	00:15:00	00:00:03	06:18:09	00:04:37	00:15:00	00:00:00	20,97	
jorge.coelho	13:19:37	13:54:58	00:21:57	2	00:06:26	00:03:13	00:05:12	00:01:14	00:00:00	00:00:00	00:00:00	00:00:00	00:15:22	00:07:41	00:09:58	00:05:24	00:06:26	00:03:13	00:05:12	00:01:14	0	
manuela.martins	08:56:25	15:57:03	07:00:38	1	05:34:58	00:10:28	00:15:00	00:00:12	00:27:12	00:04:32	00:14:48	00:01:16	00:58:15	00:14:34	00:15:00	00:13:43	04:28:43	00:04:16	00:15:00	00:00:00	19,78	
patricia.farinha	08:56:13	17:59:42	09:03:29	1	08:06:38	00:13:54	00:15:00	00:00:02	00:00:00	00:00:00	00:00:00	00:00:00	00:53:02	00:10:36	00:15:00	00:00:21	06:42:34	00:04:51	00:15:00	00:00:00	17,28	
susana.silva	09:29:33	17:06:22	07:32:37	3	06:17:02	00:12:10	00:15:00	00:00:11	00:16:23	00:08:12	00:13:34	00:02:49	00:56:47	00:14:12	00:15:00	00:11:58	04:54:35	00:04:50	00:15:00	00:00:00	21,87	
09-02-2018	08:44:06	19:01:25	1.09:43:11	6	1.03:03:20	00:12:01	00:15:00	00:00:03	00:38:32	00:02:45	00:06:56	00:00:03	04:01:01	00:12:41	00:15:00	00:03:48	21:47:07	00:05:10	00:15:00	00:00:00	19,48	
claudia.nunes	08:44:06	17:59:50	09:15:44	1	06:45:50	00:12:41	00:15:00	00:02:17	00:09:20	00:02:20	00:06:07	00:00:03	01:18:53	00:13:09	00:15:00	00:08:59	05:51:22	00:05:35	00:15:00	00:00:00	13,42	
jorge.coelho	11:02:43	11:04:24	00:01:41	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0	
manuela.martins	08:50:33	18:00:36	09:10:03	1	07:37:49	00:11:27	00:15:00	00:00:03	00:24:09	00:03:01	00:06:56	00:00:31	00:52:57	00:13:14	00:15:00	00:10:10	05:59:37	00:05:48	00:15:00	00:00:00	21,45	
patricia.farinha	08:59:37	16:59:19	06:00:57	2																		

OneContact Reporting

Team Summary Daily Report

jorge.coelho	09:14:58	19:02:12	03:03:20	4	01:47:19	00:10:44	00:15:00	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:03:54	00:03:54	00:03:54	00:03:54	01:08:44	00:03:37	00:15:00	00:00:00	35,95
manuela.martins	08:37:34	18:03:10	09:25:36	1	07:50:04	00:11:28	00:15:00	00:00:05	00:32:24	00:02:57	00:08:39	00:00:01	00:49:02	00:12:16	00:15:00	00:08:29	06:14:04	00:04:59	00:15:00	00:00:00	20,42	
patricia.farinha	09:00:40	16:31:10	07:28:23	2	06:36:14	00:12:23	00:15:00	00:00:55	00:00:00	00:00:00	00:00:00	00:00:00	00:47:08	00:11:47	00:15:00	00:04:36	05:34:42	00:05:59	00:15:00	00:00:00	15,53	
13-02-2018	08:49:52	18:59:42	1.02:20:24	4	22:32:56	00:12:39	00:15:00	00:00:13	00:29:08	00:03:38	00:08:31	00:00:04	02:49:47	00:11:19	00:15:00	00:00:10	20:05:17	00:06:07	00:15:00	00:00:00	10,91	
claudia.nunes	09:00:54	16:59:59	07:59:05	1	06:46:39	00:14:31	00:15:00	00:10:07	00:10:50	00:02:10	00:04:53	00:00:04	01:01:35	00:10:16	00:15:00	00:00:10	06:00:09	00:06:56	00:15:00	00:00:00	11,43	
jorge.coelho	13:38:04	13:52:19	00:14:15	1	00:08:57	00:02:59	00:07:19	00:00:23	00:00:00	00:00:00	00:00:00	00:00:00	00:05:17	00:05:17	00:05:17	00:05:17	00:08:57	00:02:59	00:07:19	00:00:23	0	
manuela.martins	08:49:52	17:57:00	09:07:08	1	07:28:24	00:11:13	00:15:00	00:00:24	00:18:18	00:06:06	00:08:31	00:01:32	00:52:22	00:13:06	00:15:00	00:07:46	06:37:36	00:05:22	00:15:00	00:00:00	11,33	
patricia.farinha	09:59:46	18:59:42	08:59:56	1	08:08:56	00:13:35	00:15:00	00:00:13	00:00:00	00:00:00	00:00:00	00:00:00	00:50:33	00:12:38	00:15:00	00:07:37	07:18:35	00:06:27	00:15:00	00:00:00	10,3	
14-02-2018	08:47:31	19:14:37	1.11:23:54	5	1.06:18:15	00:12:43	00:15:00	00:00:02	00:50:57	00:03:38	00:14:31	00:00:03	03:30:02	00:11:03	00:15:00	00:00:24	1.02:21:06	00:05:26	00:15:00	00:00:00	13,04	
claudia.nunes	08:59:52	18:02:57	09:03:05	1	08:09:10	00:12:33	00:15:00	00:00:02	00:06:05	00:01:31	00:02:46	00:00:03	00:47:45	00:09:33	00:15:00	00:00:24	07:02:24	00:05:21	00:15:00	00:00:00	13,65	
jorge.coelho	11:54:19	12:08:57	00:14:38	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0	
manuela.martins	08:47:31	18:02:52	09:15:21	1	07:26:43	00:12:04	00:15:00	00:00:29	00:30:57	00:05:10	00:14:31	00:01:42	00:57:05	00:11:25	00:15:00	00:02:46	06:47:20	00:05:35	00:15:00	00:00:00	8,82	
patricia.farinha	08:56:03	16:30:39	07:34:36	1	06:33:24	00:13:34	00:15:00	00:00:36	00:00:00	00:00:00	00:00:00	00:00:00	00:57:51	00:11:34	00:15:00	00:05:12	05:49:56	00:04:56	00:15:00	00:00:00	11,05	
susana.silva	09:58:23	19:14:37	09:16:14	1	08:08:58	00:12:52	00:15:00	00:02:04	00:13:55	00:03:29	00:07:07	00:00:26	00:47:21	00:11:50	00:15:00	00:04:51	06:41:26	00:05:54	00:15:00	00:00:00	17,9	
15-02-2018	08:44:52	19:01:36	1.08:17:06	6	1.04:10:47	00:13:06	00:15:00	00:00:01	00:46:04	00:02:43	00:15:00	00:00:01	02:49:49	00:12:08	00:15:00	00:01:07	23:10:10	00:05:22	00:15:00	00:00:00	17,78	
claudia.nunes	10:02:36	19:01:36	08:59:00	1	07:42:42	00:12:30	00:15:00	00:00:04	00:16:58	00:02:25	00:07:47	00:00:01	00:59:13	00:11:51	00:15:00	00:01:07	06:12:57	00:04:51	00:15:00	00:00:00	19,4	
jorge.coelho	14:33:37	14:39:47	00:06:10	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0	
manuela.martins	08:44:52	17:59:47	06:10:02	2	05:35:06	00:12:25	00:15:00	00:00:41	00:11:23	00:01:38	00:04:12	00:00:18	00:00:00	00:00:00	00:00:00	00:00:00	04:56:49	00:06:27	00:15:00	00:00:00	11,42	
patricia.farinha	08:59:54	17:59:47	08:59:53	1	08:12:43	00:14:30	00:15:00	00:00:55	00:00:00	00:00:00	00:00:00	00:00:00	00:47:04	00:11:46	00:15:00	00:02:59	07:01:15	00:04:44	00:15:00	00:00:00	14,5	
susana.silva	08:59:33	17:01:34	08:02:01	1	06:40:16	00:12:55	00:15:00	00:00:01	00:17:43	00:05:54	00:15:00	00:00:01	01:03:32	00:12:42	00:15:00	00:07:46	04:59:09	00:06:22	00:15:00	00:00:00	25,26	
16-02-2018	08:45:46	19:00:30	1.04:41:28	5	1.00:36:16	00:12:06	00:15:00	00:00:05	00:34:45	00:03:52	00:12:37	00:00:01	02:43:56	00:12:37	00:15:00	00:02:41	19:42:07	00:04:53	00:15:00	00:00:00	19,93	
claudia.nunes	08:45:46	16:59:57	08:14:11	1	06:23:14	00:10:57	00:15:00	00:00:05	00:32:13	00:04:02	00:12:37	00:00:01	00:55:43	00:13:56	00:15:00	00:12:04	05:32:34	00:04:33	00:15:00	00:00:00	13,22	
manuela.martins	12:00:25	19:00:30	02:10:08	2	02:10:00	00:11:49	00:15:00	00:00:30	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:33:13	00:04:03	00:15:00	00:00:00	28,29	
patricia.farinha	08:58:11	17:59:35	09:01:24	1	08:05:22	00:13:07	00:15:00	00:01:46	00:00:00	00:00:00	00:00:00	00:00:00	00:54:04	00:13:31	00:15:00	00:11:24	06:31:53	00:05:22	00:15:00	00:00:00	19,26	
susana.silva	08:58:08	18:13:53	09:15:45	1	07:57:40	00:12:15	00:15:00	00:00:13	00:02:32	00:02:32	00:02:32	00:02:32	00:54:09	00:10:50	00:15:00	00:02:41	06:04:27	00:05:00	00:15:00	00:00:00	23,7	
17-02-2018	09:14:31	17:02:23	07:47:52	1	06:46:20	00:11:37	00:15:00	00:00:20	00:04:40	00:02:20	00:04:36	00:00:04	00:37:53	00:12:38	00:15:00	00:08:58	05:22:13	00:04:36	00:15:00	00:00:00	20,7	
claudia.nunes	09:14:31	17:02:23	07:47:52	1	06:46:20	00:11:37	00:15:00	00:00:20	00:04:40	00:02:20	00:04:36	00:00:04	00:37:53	00:12:38	00:15:00	00:08:58	05:22:13	00:04:36	00:15:00	00:00:00	20,7	
19-02-2018	08:57:56	19:01:54	1.12:09:11	7	1.06:41:47	00:12:02	00:15:00	00:00:04	00:43:17	00:04:20	00:09:28	00:00:01	04:04:24	00:12:52	00:15:00	00:01:38	1.00:40:57	00:05:14	00:15:00	00:00:00	19,59	
manuela.martins	08:57:56	18:00:34	09:02:38	1	07:41:48	00:11:33	00:15:00	00:00:04	00:19:04	00:03:11	00:05:21	00:00:01	00:49:50	00:12:28	00:15:00	00:05:22	06:22:47	00:04:54	00:15:00	00:00:00	17,11	
milena.boto	09:56:54	19:01:54	09:04:27	4	07:46:07	00:11:06	00:15:00	00:00:05	00:17:13	00:05:44	00:09:28	00:00:07	01:00:37	00:12:07	00:15:00	00:01:38	05:35:00	00:04:32	00:15:00	00:00:00	28,13	
patricia.farinha	08:59:13	18:00:25	09:01:12	1	08:09:12	00:13:13	00:15:00	00:00:22	00:00:00	00:00:00	00:00:00	00:00:00	00:48:26	00:12:06	00:15:00	00:05:00	06:55:50	00:05:28	00:15:00	00:00:00	15	
susana.silva	09:04:54	18:05:48	09:00:54	1	07:04:40	00:12:29	00:15:00	00:01:56	00:07:00	00:07:00	00:07:00	00:07:00	01:25:31	00:14:15	00:15:00	00:12:27	05:47:20	00:06:19	00:15:00	00:00:00	18,21	
20-02-2018	08:06:39	19:00:15	1.21:41:42	10	1.12:43:49	00:12:27	00:15:00	00:00:02	01:17:08	00:03:40	00:09:45	00:00:01	05:57:10	00:12:19	00:15:00	00:00:01	1.06:36:38	00:05:27	00:15:00	00:00:00	16,66	
claudia.nunes	08:54:32	17:37:28	08:42:56	1	06:48:09	00:12:00	00:15:00	00:00:02	00:26:59	00:03:22	00:07:18	00:00:01	01:27:42	00:12:32	00:15:00	00:04:11	05:44:09	00:04:12	00:15:00	00:00:00	15,68	
jorge.coelho	10:03:48	15:55:18	00:09:50	4	00:01:13	00:01:13	00:01:13	00:01:13	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:05	00:00:05	00:00:05	00:00:05	93,15	
manuela.martins	09:55:41	19:00:15	09:04:34	1	07:07:45	00:11:53	00:15:00	00:00:15	00:21:32	00:04:18	00:09:45	00:00:31	01:35:15	00:13:36	00:15:00	00:09:15	06:11:56	00:05:43	00:15:00	00:00:00	13,05	
milena.boto	08:06:39	17:04:14	08:57:28	2	06:46:20	00:12:19	00:15:00	00:00:35	00:14:21	00:07:10	00:09:12	00:05:09	01:00:43	00:10:07	00:15:00	00:00:01	05:25:53	00:06:02	00:15:00	00:00:00	19,8	
patricia.farinha	08:55:29	18:01:14	09:05:45	1	08:17:27	00:13:49	00:15:00	00:01:14	00:00:00	00:00:00	00:00:00	00:00:00	00:48:16	00:12:04	00:15:00	00:08:14	07:11:37	00:06:15	00:15:00	00:00:00	13,23	
susana.silva	08:55:47	18:36:56	09:41:09	1	07:42:55	00:12:31	00:15:00	00:00:08	00:14:16	00:02:23	00:03:34	00:00:52	01:05:14	00:13:03	00:15:00	00:08:02	06:02:58	00:05:30	00:15:00	00:00:00	21,59	
21-02-2018	08:50:10	19:06:33	1.18:08:01	11	1.12:08:47	00:12:03	00:15:00	00:00:02	01:05:48	00:02:52	00:09:46	00:00:07	03:52:47	00:11:38	00:15:00	00:00:34	1.06:30:40	00:05:09	00:15:00	00:00:00	15,59	
claudia.nunes	08:50:10	17:02:05	08:11:40	2	06:32:27	00:10:20	00:15:00	00:00:02	00:26:37	00:02:40	00:09:46	00:00:07	01:00:26	00:12:05	00:15:00	00:02:26	05:34:15	00:04:20	00:15:00	00:00:00	14,83	
jorge.coelho	13:26:43	17:21:18	00:15:39	2	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0	
manuela.martins	08:52:06	18:00:13	06:16:00	2	06:09:48	00:11:33	00:15:00	00:00:13	00:06:10	00:01:14	00:01:39	00:00:32	00:00:00	00:00:00	00:00:00	00:00:00	05:08:00	00:05:24	00:15:00	00:00:00	16,71	
milena.boto	08:52:29	18:00:15	09:07:44	2	07:36:57	00:12:02	00:15:00	00:00:05	00:29:35	00:04:14	00:06:32	00:01:07	00:53:24	00:13:21	00:15:00	00:09:53	06:28:42	00:05:15	00:15:00	00:00:00	14,94	
patricia.farinha	09:00:16	18:00:10	08:59:43</																			

OneContact Reporting

Team Summary Daily Report

manuela.martins	08:49:58	16:13:31	07:23:33	1	04:10:34	00:11:56	00:15:00	00:00:49	03:00:03	00:11:15	00:15:00	00:01:39	00:00:00	00:00:00	00:00:00	00:00:00	03:40:20	00:03:44	00:15:00	00:00:00	12,07
milena.boto	08:51:27	18:00:51	09:09:24	1	07:39:11	00:12:25	00:15:00	00:00:51	00:24:09	00:04:50	00:07:01	00:01:48	00:56:16	00:11:15	00:15:00	00:01:59	06:28:43	00:05:19	00:15:00	00:00:00	15,35
patricia.farinha	08:58:40	17:00:02	08:01:22	1	07:00:21	00:13:34	00:15:00	00:00:02	00:00:00	00:00:00	00:00:00	00:00:00	00:59:23	00:11:53	00:15:00	00:05:22	06:30:06	00:05:25	00:15:00	00:00:00	7,2
susana.silva	09:11:04	18:02:34	08:51:30	1	07:32:14	00:12:34	00:15:00	00:01:24	00:00:00	00:00:00	00:00:00	00:00:00	00:55:46	00:11:09	00:15:00	00:03:25	06:14:36	00:05:51	00:15:00	00:00:00	17,17
23-02-2018	08:39:31	19:06:24	1.12:28:08	5	1.06:48:39	00:12:15	00:15:00	00:00:03	01:05:34	00:03:51	00:08:21	00:00:04	03:49:46	00:09:59	00:15:00	00:00:58	23:35:48	00:05:18	00:15:00	00:00:00	23,41
claudia.nunes	08:48:59	18:00:36	09:11:37	1	07:53:10	00:11:32	00:15:00	00:00:03	00:14:51	00:02:28	00:06:40	00:00:04	00:51:39	00:10:20	00:15:00	00:01:20	06:00:04	00:05:00	00:15:00	00:00:00	23,9
jorge.coelho	13:39:01	14:08:33	00:29:32	1	00:11:12	00:03:44	00:06:58	00:01:46	00:00:00	00:00:00	00:00:00	00:00:00	00:18:18	00:06:06	00:08:33	00:01:43	00:07:03	00:01:46	00:02:01	00:01:36	37,05
manuela.martins	08:39:31	17:51:30	09:11:59	1	07:51:08	00:12:44	00:15:00	00:00:08	00:17:10	00:03:26	00:05:54	00:01:42	00:54:06	00:10:49	00:15:00	00:03:54	05:47:29	00:04:38	00:15:00	00:00:00	26,25
milena.boto	09:48:37	19:06:24	09:17:47	1	07:39:51	00:12:46	00:15:00	00:01:07	00:29:11	00:05:50	00:08:21	00:02:38	00:52:02	00:10:24	00:15:00	00:00:58	05:44:43	00:05:28	00:15:00	00:00:00	25,04
susana.silva	09:02:33	17:19:46	08:17:13	1	07:13:18	00:12:45	00:15:00	00:00:33	00:04:22	00:04:22	00:04:22	00:04:22	00:53:41	00:10:44	00:15:00	00:02:47	05:56:29	00:06:44	00:15:00	00:00:00	17,73
24-02-2018	08:52:58	17:00:24	08:07:26	1	07:03:30	00:12:27	00:15:00	00:00:18	00:00:00	00:00:00	00:00:00	00:00:00	00:31:42	00:10:34	00:15:00	00:02:08	04:43:45	00:04:03	00:15:00	00:00:00	33
manuela.martins	08:52:58	17:00:24	08:07:26	1	07:03:30	00:12:27	00:15:00	00:00:18	00:00:00	00:00:00	00:00:00	00:00:00	00:31:42	00:10:34	00:15:00	00:02:08	04:43:45	00:04:03	00:15:00	00:00:00	33
26-02-2018	08:02:05	19:08:29	1.15:13:39	12	1.09:01:19	00:12:47	00:15:00	00:00:24	00:49:11	00:03:31	00:10:40	00:00:03	04:03:46	00:12:11	00:15:00	00:01:08	1.03:47:22	00:05:12	00:15:00	00:00:00	15,85
claudia.nunes	09:02:25	17:59:58	08:57:08	3	07:08:35	00:12:36	00:15:00	00:00:24	00:08:04	00:01:21	00:04:52	00:00:03	01:16:20	00:12:43	00:15:00	00:02:44	06:11:10	00:04:42	00:15:00	00:00:00	13,4
jorge.coelho	10:10:38	13:38:56	00:12:21	2	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	08:02:05	11:57:01	03:08:30	2	02:47:23	00:11:57	00:15:00	00:02:06	00:08:17	00:04:08	00:06:56	00:01:21	00:00:00	00:00:00	00:00:00	00:00:00	02:38:02	00:05:51	00:15:00	00:00:00	5,59
milena.boto	09:50:40	19:08:29	09:17:22	2	07:17:04	00:12:08	00:15:00	00:01:20	00:29:45	00:05:57	00:10:40	00:01:27	01:03:49	00:10:38	00:15:00	00:01:08	05:18:33	00:04:50	00:15:00	00:00:00	27,12
patricia.farinha	09:00:33	17:59:20	08:58:47	1	08:08:04	00:13:57	00:15:00	00:02:14	00:00:00	00:00:00	00:00:00	00:00:00	00:48:49	00:12:12	00:15:00	00:06:03	07:14:18	00:06:29	00:15:00	00:00:00	11,02
susana.silva	08:58:08	18:01:58	08:39:31	2	07:40:13	00:12:47	00:15:00	00:00:31	00:03:05	00:03:05	00:03:05	00:03:05	00:54:48	00:13:42	00:15:00	00:11:54	06:25:19	00:04:42	00:15:00	00:00:00	16,27
27-02-2018	08:38:51	18:59:40	1.07:49:08	4	1.02:53:33	00:12:55	00:15:00	00:00:05	00:44:52	00:04:29	00:12:32	00:00:03	03:39:59	00:12:13	00:15:00	00:04:30	23:01:59	00:06:04	00:15:00	00:00:00	14,35
claudia.nunes	08:38:51	16:00:03	07:21:12	1	05:55:56	00:13:11	00:15:00	00:00:05	00:04:44	00:01:35	00:02:56	00:00:03	00:59:28	00:11:54	00:15:00	00:04:30	05:09:05	00:06:11	00:15:00	00:00:00	13,16
milena.boto	08:56:35	17:59:52	09:03:17	1	07:16:16	00:12:07	00:15:00	00:00:08	00:37:01	00:06:10	00:12:32	00:00:43	01:02:02	00:12:24	00:15:00	00:06:50	05:52:50	00:05:16	00:15:00	00:00:00	19,12
patricia.farinha	10:00:06	18:59:40	08:59:34	1	08:08:29	00:13:57	00:15:00	00:01:02	00:00:00	00:00:00	00:00:00	00:00:00	00:49:39	00:12:25	00:15:00	00:06:50	07:14:21	00:06:54	00:15:00	00:00:00	11,08
susana.silva	09:15:03	15:40:08	06:25:05	1	05:32:52	00:12:20	00:15:00	00:01:40	00:03:07	00:03:07	00:03:07	00:03:07	00:48:50	00:12:12	00:15:00	00:05:30	04:45:43	00:05:57	00:15:00	00:00:00	14,16
28-02-2018	08:53:06	19:01:38	1.16:47:54	10	1.11:12:08	00:12:34	00:15:00	00:00:01	01:20:33	00:04:44	00:15:00	00:00:02	03:46:47	00:10:48	00:15:00	00:00:38	1.06:29:56	00:05:45	00:15:00	00:00:00	13,36
claudia.nunes	08:59:43	18:00:25	09:00:42	1	07:59:33	00:12:18	00:15:00	00:00:02	00:08:40	00:02:10	00:06:49	00:00:02	00:50:06	00:10:01	00:15:00	00:00:38	07:19:14	00:06:52	00:15:00	00:00:00	8,41
jorge.coelho	15:06:14	16:50:17	00:15:19	2	00:00:14	00:00:14	00:00:14	00:00:14	00:09:01	00:04:30	00:08:13	00:00:48	00:00:00	00:00:00	00:00:00	00:00:00	00:00:14	00:00:14	00:00:14	00:00:14	0
manuela.martins	08:59:23	17:00:01	05:09:09	2	05:02:49	00:11:39	00:15:00	00:00:01	00:06:13	00:03:06	00:04:32	00:01:41	00:00:00	00:00:00	00:00:00	00:00:00	04:15:24	00:04:34	00:15:00	00:00:00	15,66
milena.boto	08:53:06	17:59:46	08:23:25	3	06:47:30	00:11:19	00:15:00	00:00:03	00:26:47	00:04:28	00:09:07	00:00:45	01:00:48	00:10:08	00:15:00	00:00:55	05:46:18	00:05:25	00:15:00	00:00:00	15,02
patricia.farinha	08:59:25	17:59:23	08:59:58	1	08:04:46	00:14:41	00:15:00	00:08:01	00:00:00	00:00:00	00:00:00	00:00:00	00:54:30	00:10:54	00:15:00	00:02:31	07:17:37	00:05:32	00:15:00	00:00:00	9,73
susana.silva	10:02:17	19:01:38	08:59:21	1	07:17:16	00:13:15	00:15:00	00:01:38	00:29:52	00:09:57	00:15:00	00:05:31	01:01:23	00:12:17	00:15:00	00:04:04	05:51:09	00:06:30	00:15:00	00:00:00	19,69
01-03-2018	08:47:05	18:59:37	1.17:37:39	8	1.11:28:53	00:12:54	00:15:00	00:00:05	01:38:44	00:05:12	00:15:00	00:00:05	03:31:40	00:11:46	00:15:00	00:06:50	1.06:51:01	00:06:14	00:15:00	00:00:00	13,05
claudia.nunes	10:03:54	18:59:37	08:55:43	1	08:05:42	00:12:27	00:15:00	00:00:09	00:04:36	00:01:09	00:02:25	00:00:05	00:44:54	00:11:14	00:15:00	00:07:10	07:05:34	00:06:59	00:15:00	00:00:00	12,38
jorge.coelho	13:54:10	14:56:13	00:06:15	2	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	08:47:09	17:59:38	06:03:05	2	05:10:39	00:11:57	00:15:00	00:00:27	00:40:52	00:08:10	00:15:00	00:01:28	00:00:00	00:00:00	00:00:00	00:00:00	04:35:26	00:05:31	00:15:00	00:00:00	11,34
milena.boto	08:48:19	18:03:14	09:14:55	1	07:15:18	00:12:06	00:15:00	00:00:21	00:43:39	00:05:27	00:10:40	00:00:29	01:01:02	00:12:12	00:15:00	00:07:14	06:13:59	00:05:30	00:15:00	00:00:00	14,09
patricia.farinha	08:55:03	17:59:44	09:04:41	1	08:11:35	00:14:28	00:15:00	00:07:17	00:00:00	00:00:00	00:00:00	00:00:00	00:44:33	00:11:08	00:15:00	00:06:50	07:10:34	00:06:57	00:15:00	00:00:00	12,41
susana.silva	08:47:05	17:00:05	08:13:00	1	06:45:39	00:13:31	00:15:00	00:00:05	00:09:37	00:04:48	00:06:44	00:02:53	01:01:11	00:12:14	00:15:00	00:07:36	05:45:28	00:06:10	00:15:00	00:00:00	14,84
02-03-2018	08:41:58	19:01:59	1.17:49:23	10	1.09:36:41	00:12:09	00:15:00	00:00:02	01:13:02	00:03:29	00:12:55	00:00:03	04:12:08	00:11:28	00:15:00	00:02:20	1.06:34:14	00:06:16	00:15:00	00:00:00	9,05
claudia.nunes	08:51:26	17:59:59	09:08:28	2	07:35:43	00:12:00	00:15:00	00:00:02	00:15:38	00:01:44	00:06:52	00:00:03	00:56:01	00:11:12	00:15:00	00:02:20	06:57:16	00:06:44	00:15:00	00:00:00	8,44
jorge.coelho	11:01:04	11:06:31	00:05:27	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	09:49:15	19:01:59	09:12:44	1	06:25:00	00:11:19	00:15:00	00:01:41	00:15:25	00:03:05	00:06:28	00:00:04	00:46:32	00:11:38	00:15:00	00:05:43	05:41:28	00:05:06	00:15:00	00:00:00	11,31
milena.boto	08:41:58	17:02:53	07:04:18	4	05:25:11	00:10:50	00:15:00	00:00:14	00:19:34	00:06:31	00:09:51	00:02:40	00:58:20	00:11:40	00:15:00	00:05:17	04:51:20	00:05:36	00:15:00	00:00:00	10,41
patricia.farinha	08:59:43	17:59:50	09:00:07	1	08:13:52	00:14:32	00:15:00	00:04:13	00:00:00	00:00:00	00:00:00	00:00:00	00:45:04	00:11:16	00:15:00	00:04:17	07:38:23	00:07:10	00:15:00	00:00:00	7,18
susana.silva	09:19:02	16:37:21	07:18:19	1	05:56:55	00															

OneContact Reporting

Team Summary Daily Report

manuela.martins	08:55:13	18:00:55	08:12:26	2	07:10:56	00:11:03	00:15:00	00:00:04	00:18:34	00:02:39	00:04:49	00:00:06	00:03:40	00:03:40	00:03:40	00:03:40	05:31:49	00:04:40	00:15:00	00:00:00	23
patricia.farinha	09:58:54	18:59:35	08:46:28	2	07:45:36	00:12:56	00:15:00	00:00:29	00:03:04	00:03:04	00:03:04	00:03:04	00:50:29	00:12:37	00:15:00	00:06:06	06:49:22	00:06:49	00:15:00	00:00:00	12,08
06-03-2018	08:49:06	19:01:46	1.11:34:05	8	1.06:18:21	00:12:59	00:15:00	00:00:10	00:54:25	00:03:12	00:09:23	00:00:03	03:58:54	00:11:57	00:15:00	00:01:59	1.00:29:57	00:06:01	00:15:00	00:00:00	19,16
claudia.nunes	08:49:06	17:59:34	09:10:28	1	07:53:27	00:14:21	00:15:00	00:07:20	00:08:32	00:01:42	00:04:30	00:00:03	00:57:08	00:11:26	00:15:00	00:04:28	06:24:22	00:07:07	00:15:00	00:00:00	18,82
jorge.coelho	09:55:23	15:50:02	00:07:37	3	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	09:50:39	19:01:46	09:11:04	2	07:49:09	00:12:02	00:15:00	00:00:10	00:18:56	00:02:42	00:06:31	00:00:10	01:02:17	00:12:27	00:15:00	00:08:28	06:22:33	00:05:59	00:15:00	00:00:00	18,46
milena.boto	08:57:27	18:00:35	09:03:08	1	07:28:33	00:12:07	00:15:00	00:00:15	00:26:57	00:05:23	00:09:23	00:00:05	01:04:55	00:12:59	00:15:00	00:08:44	05:47:04	00:05:41	00:15:00	00:00:00	22,62
patricia.farinha	08:58:44	17:00:32	08:01:48	1	07:07:12	00:13:47	00:15:00	00:00:32	00:00:00	00:00:00	00:00:00	00:00:00	00:54:34	00:10:55	00:15:00	00:01:59	05:55:58	00:05:29	00:15:00	00:00:00	16,67
07-03-2018	07:49:01	19:01:25	1.08:25:20	7	1.03:11:09	00:12:33	00:15:00	00:00:05	00:42:45	00:03:03	00:08:25	00:00:06	02:40:32	00:12:21	00:15:00	00:05:58	23:39:50	00:05:34	00:15:00	00:00:00	12,96
claudia.nunes	09:48:34	19:01:25	09:12:51	1	07:55:35	00:12:12	00:15:00	00:00:18	00:10:08	00:01:41	00:03:12	00:00:06	00:52:14	00:13:04	00:15:00	00:07:32	06:45:02	00:05:00	00:15:00	00:00:00	14,83
jorge.coelho	10:25:30	11:19:19	00:13:26	2	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	13:10:40	17:58:37	04:47:57	1	04:24:53	00:11:02	00:15:00	00:00:11	00:12:29	00:03:07	00:06:17	00:01:55	00:00:00	00:00:00	00:00:00	00:00:00	03:49:28	00:05:44	00:15:00	00:00:00	13,37
milena.boto	07:49:01	17:00:06	09:10:58	2	06:41:25	00:12:57	00:15:00	00:00:05	00:20:08	00:05:02	00:08:25	00:03:00	00:58:43	00:11:45	00:15:00	00:05:58	05:55:49	00:06:08	00:15:00	00:00:00	11,36
patricia.farinha	09:02:40	18:02:48	09:00:08	1	08:09:16	00:13:35	00:15:00	00:02:38	00:00:00	00:00:00	00:00:00	00:00:00	00:49:35	00:12:24	00:15:00	00:07:23	07:09:31	00:05:39	00:15:00	00:00:00	12,21
08-03-2018	08:00:33	19:05:08	1.09:11:15	8	1.03:15:11	00:11:56	00:15:00	00:00:02	00:51:56	00:02:53	00:08:20	00:00:21	02:52:01	00:11:28	00:15:00	00:01:58	23:09:18	00:05:49	00:15:00	00:00:00	15,04
claudia.nunes	08:00:33	17:00:25	08:59:52	1	06:09:06	00:11:11	00:15:00	00:00:02	00:14:41	00:02:06	00:05:17	00:00:21	01:04:54	00:12:59	00:15:00	00:07:46	05:27:56	00:05:45	00:15:00	00:00:00	11,15
jorge.coelho	13:27:36	15:28:11	00:10:31	3	00:04:38	00:02:19	00:02:22	00:02:16	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:04:38	00:02:19	00:02:22	00:02:16	0
manuela.martins	08:56:52	17:56:12	05:48:01	2	05:31:24	00:10:21	00:15:00	00:00:16	00:11:35	00:02:19	00:03:52	00:01:20	00:00:00	00:00:00	00:00:00	00:00:00	04:50:23	00:05:11	00:15:00	00:00:00	12,38
milena.boto	09:52:52	19:05:08	09:12:16	1	07:38:57	00:12:45	00:15:00	00:00:05	00:25:40	00:04:17	00:08:20	00:00:23	00:53:38	00:10:44	00:15:00	00:01:58	05:55:43	00:06:02	00:15:00	00:00:00	22,49
patricia.farinha	08:59:01	17:59:36	09:00:35	1	07:51:06	00:13:51	00:15:00	00:00:38	00:00:00	00:00:00	00:00:00	00:00:00	00:53:29	00:10:42	00:15:00	00:01:59	06:50:38	00:06:19	00:15:00	00:00:00	12,84
09-03-2018	08:57:40	19:46:09	1.04:17:45	7	1.00:33:46	00:12:23	00:15:00	00:00:01	00:32:03	00:03:12	00:06:05	00:00:39	03:00:35	00:11:17	00:15:00	00:00:03	19:36:13	00:04:59	00:15:00	00:00:00	20,19
claudia.nunes	08:57:40	18:05:56	09:08:01	2	07:51:22	00:11:30	00:15:00	00:01:15	00:09:13	00:03:04	00:03:24	00:02:49	01:01:56	00:10:19	00:15:00	00:00:03	06:26:03	00:05:17	00:15:00	00:00:00	18,1
manuela.martins	13:05:57	16:33:05	01:07:05	2	01:03:19	00:09:03	00:15:00	00:00:01	00:02:59	00:02:59	00:02:59	00:02:59	00:00:00	00:00:00	00:00:00	00:00:00	00:39:40	00:02:39	00:08:14	00:00:01	37,35
milena.boto	10:00:08	19:46:09	09:00:09	2	07:39:21	00:12:46	00:15:00	00:00:05	00:19:51	00:03:18	00:06:05	00:00:39	00:58:45	00:11:45	00:15:00	00:04:05	05:41:05	00:05:15	00:15:00	00:00:00	25,75
patricia.farinha	08:58:03	18:00:33	09:02:30	1	07:59:44	00:13:42	00:15:00	00:00:33	00:00:00	00:00:00	00:00:00	00:00:00	00:59:54	00:11:59	00:15:00	00:05:11	06:49:25	00:04:56	00:15:00	00:00:00	14,66
10-03-2018	09:26:54	17:00:01	07:33:07	1	06:48:48	00:13:38	00:15:00	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00	00:41:30	00:10:22	00:15:00	00:00:48	06:01:52	00:05:02	00:15:00	00:00:00	11,48
patricia.farinha	09:26:54	17:00:01	07:33:07	1	06:48:48	00:13:38	00:15:00	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00	00:41:30	00:10:22	00:15:00	00:00:48	06:01:52	00:05:02	00:15:00	00:00:00	11,48
12-03-2018	08:52:09	19:01:03	1.02:58:51	8	22:17:20	00:11:38	00:15:00	00:00:02	01:25:14	00:05:20	00:15:00	00:00:04	03:06:25	00:13:19	00:15:00	00:08:07	18:36:52	00:05:02	00:15:00	00:00:00	16,49
claudia.nunes	09:48:50	19:01:03	09:12:13	1	07:43:54	00:11:19	00:15:00	00:00:02	00:11:25	00:02:17	00:04:38	00:00:04	01:07:47	00:13:33	00:15:00	00:08:20	06:36:40	00:04:43	00:15:00	00:00:00	14,49
jorge.coelho	09:15:19	17:16:41	03:00:08	5	02:23:11	00:10:14	00:15:00	00:01:02	00:36:38	00:09:10	00:15:00	00:01:57	00:00:00	00:00:00	00:00:00	00:00:00	02:18:11	00:07:41	00:15:00	00:00:00	3,49
manuela.martins	08:52:09	17:59:49	09:07:40	1	07:58:20	00:12:56	00:15:00	00:01:52	00:17:10	00:05:43	00:06:31	00:04:33	00:51:57	00:12:59	00:15:00	00:09:48	06:28:36	00:05:28	00:15:00	00:00:00	18,76
milena.boto	12:23:42	18:02:32	05:38:50	1	04:11:55	00:10:57	00:15:00	00:01:26	00:20:01	00:05:00	00:08:34	00:00:57	01:06:41	00:13:20	00:15:00	00:08:07	03:13:25	00:03:57	00:15:00	00:00:00	23,22
13-03-2018	08:05:15	18:59:40	1.10:30:49	7	1.03:38:10	00:12:12	00:15:00	00:00:01	00:58:28	00:04:11	00:12:11	00:00:03	04:00:41	00:11:28	00:15:00	00:01:34	23:55:20	00:05:46	00:15:00	00:00:00	13,44
claudia.nunes	08:12:51	15:58:45	07:45:54	1	05:50:29	00:13:29	00:15:00	00:03:32	00:08:22	00:02:06	00:04:24	00:00:03	00:58:29	00:11:42	00:15:00	00:02:01	04:58:01	00:07:16	00:15:00	00:00:00	14,97
jorge.coelho	13:42:54	17:17:47	00:15:51	2	00:03:06	00:01:02	00:02:01	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00	00:12:36	00:12:36	00:12:36	00:12:36	00:02:02	00:00:41	00:02:01	00:00:00	34,41
manuela.martins	08:48:00	17:43:13	08:55:13	1	07:25:04	00:11:08	00:15:00	00:00:03	00:21:25	00:03:34	00:06:18	00:01:25	00:58:23	00:11:41	00:15:00	00:01:49	06:28:27	00:05:43	00:15:00	00:00:00	12,72
milena.boto	08:05:15	17:01:25	08:32:00	2	06:12:32	00:11:17	00:15:00	00:00:11	00:28:41	00:07:10	00:12:11	00:04:10	00:56:23	00:11:17	00:15:00	00:02:00	05:09:34	00:04:25	00:15:00	00:00:00	16,9
patricia.farinha	09:57:49	18:59:40	09:01:51	1	08:06:59	00:14:19	00:15:00	00:02:10	00:00:00	00:00:00	00:00:00	00:00:00	00:54:50	00:10:58	00:15:00	00:01:34	07:17:16	00:06:32	00:15:00	00:00:00	10,21
14-03-2018	08:56:06	19:02:14	1.00:34:47	7	21:14:04	00:11:54	00:15:00	00:00:06	00:44:06	00:06:18	00:12:29	00:00:08	02:26:24	00:09:09	00:15:00	00:01:33	17:01:57	00:05:18	00:15:00	00:00:00	19,79
jorge.coelho	10:06:47	14:09:34	01:06:50	4	00:33:25	00:03:20	00:07:44	00:00:06	00:00:00	00:00:00	00:00:00	00:00:00	00:32:44	00:05:27	00:09:34	00:01:33	00:26:26	00:02:12	00:07:29	00:00:00	20,9
manuela.martins	13:15:37	19:02:14	05:46:37	1	05:28:15	00:13:41	00:15:00	00:02:04	00:18:10	00:04:32	00:08:03	00:00:08	00:00:00	00:00:00	00:00:00	00:00:00	04:04:33	00:05:41	00:15:00	00:00:00	25,5
milena.boto	08:57:26	18:03:14	09:05:48	1	07:38:41	00:11:46	00:15:00	00:00:20	00:25:56	00:08:39	00:12:29	00:03:07	00:56:33	00:11:19	00:15:00	00:02:13	06:21:55	00:05:10	00:15:00	00:00:00	16,74
patricia.farinha	08:56:06	17:31:38	08:35:32	1	07:33:43	00:13:21	00:15:00	00:00:20	00:00:00	00:00:00	00:00:00	00:00:00	00:57:07	00:11:25	00:15:00	00:02:37	06:09:03	00:05:46	00:15:00	00:00:00	18,66
15-03-2018	08:55:24	19:00:03	1.05:25:29	12	1.03:01:10	00:12:17	00:15:00	00:00:00	00:18:49	00:03:46	00:08:01	00:00:03	01:17:52	00:09:44	00:15:00	00:00:43	22:16:53	00:05:55	00:15:00	00:00:00	17,54
claudia.nunes	09:57:29	19:00:03	09:02:34	1																	

OneContact Reporting

Team Summary Daily Report

jorge.coelho	08:55:53	15:33:16	01:31:56	5	01:12:16	00:06:01	00:15:00	00:00:56	00:11:26	00:11:26	00:11:26	00:11:26	00:00:00	00:00:00	00:00:00	00:00:00	01:06:35	00:03:30	00:11:31	00:00:00	7,86
milena.boto	09:49:21	19:00:56	09:11:35	1	07:06:05	00:10:56	00:15:00	00:00:21	00:41:50	00:06:58	00:09:28	00:05:18	00:59:21	00:11:52	00:15:00	00:00:57	05:51:32	00:05:24	00:15:00	00:00:00	17,5
patricia.farinha	09:26:15	18:00:06	08:33:51	1	07:26:52	00:13:09	00:15:00	00:00:06	00:10:01	00:05:00	00:06:35	00:03:26	00:56:17	00:11:15	00:15:00	00:00:58	06:28:50	00:06:05	00:15:00	00:00:00	12,99
17-03-2018	09:27:55	17:00:56	07:33:01	1	06:41:38	00:11:09	00:15:00	00:00:54	00:07:48	00:02:36	00:04:13	00:00:02	00:35:45	00:11:55	00:15:00	00:09:17	05:27:32	00:04:29	00:15:00	00:00:00	18,45
claudia.nunes	09:27:55	17:00:56	07:33:01	1	06:41:38	00:11:09	00:15:00	00:00:54	00:07:48	00:02:36	00:04:13	00:00:02	00:35:45	00:11:55	00:15:00	00:09:17	05:27:32	00:04:29	00:15:00	00:00:00	18,45
19-03-2018	08:55:05	19:04:39	1.02:28:21	7	22:22:18	00:11:46	00:15:00	00:00:06	00:47:16	00:04:44	00:10:55	00:00:05	03:10:37	00:10:35	00:15:00	00:00:48	15:50:45	00:04:34	00:15:00	00:00:00	29,17
jorge.coelho	13:59:04	17:17:21	00:16:06	2	00:01:17	00:00:26	00:00:44	00:00:06	00:00:00	00:00:00	00:00:00	00:00:00	00:14:44	00:04:55	00:12:19	00:00:48	00:01:17	00:00:26	00:00:44	00:00:06	0
milena.boto	08:55:05	18:07:12	09:12:02	2	07:29:24	00:11:14	00:15:00	00:00:08	00:34:56	00:04:59	00:10:55	00:01:08	01:02:11	00:12:26	00:15:00	00:05:31	04:51:44	00:04:29	00:15:00	00:00:00	35,08
patricia.farinha	08:57:55	17:00:12	08:02:17	1	07:08:06	00:13:49	00:15:00	00:00:12	00:00:00	00:00:00	00:00:00	00:00:00	00:52:03	00:10:25	00:15:00	00:01:00	05:23:12	00:04:22	00:15:00	00:00:00	24,5
susana.silva	09:07:39	19:04:39	08:57:56	2	07:43:31	00:11:35	00:15:00	00:01:17	00:12:20	00:04:07	00:10:35	00:00:05	01:01:39	00:12:20	00:15:00	00:06:40	05:34:32	00:05:04	00:15:00	00:00:00	27,83
20-03-2018	08:55:40	19:00:08	1.09:46:38	9	1.04:10:34	00:12:31	00:15:00	00:00:04	00:44:26	00:04:56	00:10:59	00:00:03	03:59:50	00:11:25	00:15:00	00:00:19	20:31:58	00:04:43	00:15:00	00:00:00	27,13
claudia.nunes	08:59:23	15:56:50	06:57:27	1	05:41:27	00:12:12	00:15:00	00:00:36	00:14:09	00:03:32	00:10:59	00:00:03	01:01:48	00:12:22	00:15:00	00:03:53	03:38:44	00:03:46	00:15:00	00:00:00	35,94
jorge.coelho	12:01:04	14:11:52	00:14:21	5	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
milena.boto	09:33:36	19:00:08	09:26:32	1	07:24:42	00:12:01	00:15:00	00:00:08	00:30:17	00:06:03	00:08:43	00:02:37	01:01:13	00:10:12	00:15:00	00:00:19	05:08:20	00:04:03	00:15:00	00:00:00	30,66
patricia.farinha	08:55:40	18:00:04	09:04:24	1	07:57:38	00:12:55	00:15:00	00:00:04	00:00:00	00:00:00	00:00:00	00:00:00	01:00:52	00:12:10	00:15:00	00:06:09	06:12:22	00:05:15	00:15:00	00:00:00	22,04
susana.silva	08:59:50	17:03:44	08:03:54	1	07:06:47	00:12:56	00:15:00	00:00:07	00:00:00	00:00:00	00:00:00	00:00:00	00:55:57	00:11:11	00:15:00	00:02:17	05:32:32	00:05:56	00:15:00	00:00:00	22,08
21-03-2018	07:57:30	19:01:57	1.22:20:55	6	1.12:49:40	00:12:46	00:15:00	00:00:04	01:53:44	00:05:41	00:15:00	00:00:03	04:37:05	00:11:33	00:15:00	00:02:14	1.08:15:07	00:06:05	00:15:00	00:00:00	12,42
claudia.nunes	08:07:03	17:58:54	09:51:51	1	07:43:53	00:13:15	00:15:00	00:00:24	00:17:36	00:02:31	00:04:06	00:00:03	00:57:48	00:11:34	00:15:00	00:04:48	06:58:16	00:05:59	00:15:00	00:00:00	9,83
manuela.martins	09:02:31	18:00:41	08:42:59	2	06:31:01	00:12:13	00:15:00	00:00:04	01:08:38	00:07:38	00:15:00	00:00:08	00:41:03	00:10:16	00:15:00	00:02:14	05:36:36	00:05:54	00:15:00	00:00:00	13,92
milena.boto	07:57:30	17:02:07	09:04:37	1	06:33:12	00:11:34	00:15:00	00:00:08	00:27:30	00:06:52	00:10:19	00:01:56	00:57:19	00:11:28	00:15:00	00:04:42	05:53:09	00:06:12	00:15:00	00:00:00	10,19
patricia.farinha	09:58:53	19:01:57	09:03:04	1	08:06:25	00:13:09	00:15:00	00:00:57	00:00:00	00:00:00	00:00:00	00:00:00	00:55:53	00:11:11	00:15:00	00:02:49	07:05:36	00:06:59	00:15:00	00:00:00	12,5
susana.silva	08:23:58	18:02:22	09:38:24	1	07:55:09	00:13:35	00:15:00	00:02:22	00:00:00	00:00:00	00:00:00	00:00:00	01:05:02	00:13:00	00:15:00	00:08:46	06:41:30	00:05:30	00:15:00	00:00:00	15,5
22-03-2018	08:33:57	19:00:20	1.19:13:54	6	1.10:21:36	00:12:34	00:15:00	00:00:17	01:54:36	00:05:27	00:15:00	00:00:03	05:32:58	00:11:54	00:15:00	00:00:12	1.06:01:57	00:05:53	00:15:00	00:00:00	12,59
claudia.nunes	09:44:03	19:00:20	09:16:17	1	06:52:33	00:11:47	00:15:00	00:00:17	00:42:50	00:05:21	00:15:00	00:00:03	01:14:06	00:12:21	00:15:00	00:01:00	06:02:14	00:05:24	00:15:00	00:00:00	12,2
manuela.martins	08:57:56	18:00:48	07:08:05	2	04:57:44	00:10:16	00:15:00	00:00:48	00:34:23	00:05:44	00:09:32	00:00:23	01:21:44	00:11:41	00:15:00	00:00:57	04:24:13	00:06:17	00:15:00	00:00:00	11,26
milena.boto	08:51:54	17:59:57	09:08:03	1	07:07:41	00:12:13	00:15:00	00:00:28	00:37:23	00:05:20	00:09:26	00:00:26	01:13:20	00:12:13	00:15:00	00:00:21	06:06:11	00:05:05	00:15:00	00:00:00	14,38
patricia.farinha	08:57:03	16:59:34	08:02:31	1	07:06:09	00:14:42	00:15:00	00:07:34	00:00:00	00:00:00	00:00:00	00:00:00	00:52:38	00:10:32	00:15:00	00:00:12	06:28:01	00:05:42	00:15:00	00:00:00	8,95
susana.silva	08:33:57	18:12:55	09:38:58	1	08:17:29	00:13:49	00:15:00	00:01:14	00:00:00	00:00:00	00:00:00	00:00:00	00:51:10	00:12:48	00:15:00	00:07:24	07:01:18	00:07:23	00:15:00	00:00:00	15,31
23-03-2018	08:49:42	19:04:48	1.18:53:11	6	1.12:04:30	00:12:58	00:15:00	00:00:13	02:18:50	00:07:43	00:15:00	00:00:05	04:09:41	00:12:29	00:15:00	00:02:50	1.08:28:57	00:06:26	00:15:00	00:00:00	9,96
claudia.nunes	09:01:08	17:59:04	08:57:56	1	07:45:50	00:12:56	00:15:00	00:01:01	00:10:16	00:02:34	00:04:02	00:00:05	01:01:48	00:12:22	00:15:00	00:08:02	07:04:13	00:06:26	00:15:00	00:00:00	8,93
manuela.martins	08:49:42	16:05:34	07:02:01	2	06:00:14	00:12:25	00:15:00	00:00:52	00:06:21	00:06:21	00:06:21	00:06:21	00:54:41	00:10:56	00:15:00	00:02:50	05:20:55	00:06:25	00:15:00	00:00:00	10,91
milena.boto	08:51:25	18:01:15	09:09:50	1	07:14:11	00:12:24	00:15:00	00:00:13	00:40:39	00:05:48	00:10:53	00:00:43	01:03:58	00:12:48	00:15:00	00:07:49	06:14:57	00:06:42	00:15:00	00:00:00	13,64
patricia.farinha	08:59:22	17:51:36	08:52:14	1	07:28:42	00:13:12	00:15:00	00:00:34	01:21:34	00:13:36	00:15:00	00:08:09	00:00:00	00:00:00	00:00:00	00:00:00	07:03:09	00:05:53	00:15:00	00:00:00	5,69
susana.silva	10:13:38	19:04:48	08:51:10	1	07:35:33	00:13:48	00:15:00	00:01:20	00:00:00	00:00:00	00:00:00	00:00:00	01:09:14	00:13:51	00:15:00	00:10:49	06:45:43	00:06:53	00:15:00	00:00:00	10,94
24-03-2018	09:29:14	16:59:29	07:30:10	2	06:39:59	00:11:46	00:15:00	00:00:29	00:07:35	00:03:48	00:05:02	00:02:33	00:31:14	00:10:25	00:15:00	00:02:38	03:45:42	00:04:02	00:15:00	00:00:00	43,57
susana.silva	09:29:14	16:59:29	07:30:10	2	06:39:59	00:11:46	00:15:00	00:00:29	00:07:35	00:03:48	00:05:02	00:02:33	00:31:14	00:10:25	00:15:00	00:02:38	03:45:42	00:04:02	00:15:00	00:00:00	43,57
26-03-2018	08:54:39	18:59:34	1.12:48:04	10	1.06:37:41	00:11:51	00:15:00	00:00:01	01:41:42	00:05:21	00:15:00	00:00:21	03:50:47	00:11:32	00:15:00	00:02:32	1.01:19:22	00:05:15	00:15:00	00:00:00	17,32
claudia.nunes	08:56:49	18:00:06	09:03:17	1	07:55:01	00:12:30	00:15:00	00:00:01	00:09:23	00:02:21	00:05:09	00:00:57	00:55:52	00:11:10	00:15:00	00:04:33	06:19:59	00:05:21	00:15:00	00:00:00	20,01
jorge.coelho	09:48:19	16:34:10	00:25:24	5	00:12:26	00:02:04	00:05:52	00:00:12	00:00:00	00:00:00	00:00:00	00:00:00	00:06:52	00:03:26	00:04:20	00:02:32	00:11:30	00:01:39	00:05:52	00:00:00	7,51
manuela.martins	08:54:39	18:00:29	09:05:50	1	06:48:43	00:10:45	00:15:00	00:00:16	01:08:13	00:06:12	00:15:00	00:00:21	00:57:17	00:11:27	00:15:00	00:04:17	05:29:41	00:05:00	00:15:00	00:00:00	19,34
milena.boto	09:55:39	18:59:34	09:03:55	1	07:37:21	00:12:22	00:15:00	00:00:14	00:24:06	00:06:02	00:08:09	00:04:19	00:55:16	00:13:49	00:15:00	00:10:30	06:23:26	00:04:37	00:15:00	00:00:00	16,16
patricia.farinha	09:00:41	18:00:39	08:59:58	1	08:04:10	00:13:27	00:15:00	00:00:01	00:00:00	00:00:00	00:00:00	00:00:00	00:55:30	00:13:52	00:15:00	00:10:31	06:54:46	00:06:41	00:15:00	00:00:00	14,33
susana.silva	15:25:10	15:34:50	00:09:40	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
27-03-2018	08:50:26	19:00:30	1.20:46:00	16	1.11:06:45	00:11:31	00:15:00	00:00:03	01:50:59	00:06:10	00:15:00	00:00:03	04:56:08	00:10:13	00:15:00	00:00:03	1.05:10:15	00:04:58	00:15:00	00:00:00	16,92
claudia.nunes	08:50:26	16:27:50	07:36:53	3</																	

OneContact Reporting

Team Summary Daily Report

susana.silva	09:07:32	18:03:34	08:51:15	5	06:58:02	00:10:27	00:15:00	00:00:06	00:15:01	00:07:30	00:12:16	00:02:45	01:25:07	00:09:27	00:15:00	00:00:23	05:50:29	00:04:37	00:15:00	00:00:00	16,16
28-03-2018	08:54:45	18:59:41	1.14:05:27	10	1.08:25:00	00:12:14	00:15:00	00:00:02	00:51:09	00:03:25	00:09:06	00:00:02	04:09:51	00:08:55	00:15:00	00:00:11	1.02:17:51	00:05:55	00:15:00	00:00:00	18,88
claudia.nunes	08:54:45	17:00:32	08:05:47	1	06:42:17	00:11:50	00:15:00	00:00:30	00:10:26	00:02:05	00:04:51	00:00:02	00:56:19	00:14:05	00:15:00	00:11:56	05:55:25	00:05:09	00:15:00	00:00:00	11,65
jorge.coelho	09:51:29	16:29:01	01:09:50	4	00:31:01	00:04:26	00:11:51	00:01:11	00:00:00	00:00:00	00:00:00	00:00:00	00:24:30	00:03:30	00:06:48	00:00:11	00:27:38	00:03:27	00:11:51	00:00:22	10,91
manuela.martins	08:54:51	11:58:11	03:03:20	1	02:54:37	00:12:28	00:15:00	00:03:17	00:08:37	00:02:52	00:04:03	00:02:15	00:00:00	00:00:00	00:00:00	00:00:00	02:23:03	00:07:09	00:15:00	00:00:00	18,08
milena.boto	08:55:09	17:59:40	09:04:31	1	07:36:55	00:11:25	00:15:00	00:00:02	00:23:21	00:04:40	00:09:06	00:00:40	00:56:12	00:08:02	00:15:00	00:00:41	05:34:46	00:05:40	00:15:00	00:00:00	26,73
patricia.farinha	11:01:31	18:59:41	07:57:59	2	07:04:33	00:13:42	00:15:00	00:05:01	00:00:00	00:00:00	00:00:00	00:00:00	00:53:14	00:10:39	00:15:00	00:00:44	05:51:21	00:06:30	00:15:00	00:00:00	17,24
susana.silva	09:16:57	18:00:57	08:44:00	1	07:35:37	00:13:48	00:15:00	00:00:57	00:08:45	00:04:22	00:05:29	00:03:16	00:59:36	00:11:55	00:15:00	00:07:14	06:05:38	00:06:25	00:15:00	00:00:00	19,75
29-03-2018	08:52:39	19:00:22	1.17:53:07	7	1.11:56:30	00:12:15	00:15:00	00:00:02	01:02:04	00:03:53	00:08:18	00:00:02	04:37:04	00:13:12	00:15:00	00:05:21	1.08:43:41	00:06:04	00:15:00	00:00:00	8,94
claudia.nunes	10:00:54	19:00:22	08:59:28	1	07:49:05	00:12:02	00:15:00	00:00:02	00:15:42	00:02:15	00:04:02	00:00:02	00:54:37	00:13:39	00:15:00	00:09:49	06:44:29	00:05:07	00:15:00	00:00:00	13,77
jorge.coelho	14:05:24	14:10:02	00:04:38	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	11:22:03	17:59:54	06:36:55	2	05:26:18	00:10:53	00:15:00	00:01:02	00:17:23	00:04:21	00:07:47	00:01:54	00:53:09	00:13:17	00:15:00	00:11:19	05:06:58	00:07:08	00:15:00	00:00:00	5,93
milena.boto	08:55:14	17:59:51	09:04:37	1	07:37:02	00:11:43	00:15:00	00:00:31	00:28:59	00:05:48	00:08:18	00:01:27	00:53:49	00:13:27	00:15:00	00:09:36	06:53:51	00:05:31	00:15:00	00:00:00	9,45
patricia.farinha	08:59:18	17:58:51	08:59:33	1	08:05:13	00:13:29	00:15:00	00:00:39	00:00:00	00:00:00	00:00:00	00:00:00	00:53:53	00:13:28	00:15:00	00:09:35	07:41:53	00:06:10	00:15:00	00:00:00	4,81
susana.silva	08:52:39	17:00:35	08:07:56	1	06:58:52	00:13:05	00:15:00	00:00:35	00:00:00	00:00:00	00:00:00	00:00:00	01:01:36	00:12:19	00:15:00	00:05:21	06:16:30	00:07:14	00:15:00	00:00:00	10,11
30-03-2018	08:55:18	17:57:14	09:01:56	1	07:56:19	00:11:37	00:15:00	00:00:32	00:00:00	00:00:00	00:00:00	00:00:00	00:50:03	00:12:31	00:15:00	00:09:14	06:21:36	00:05:22	00:15:00	00:00:00	19,89
patricia.farinha	08:55:18	17:57:14	09:01:56	1	07:56:19	00:11:37	00:15:00	00:00:32	00:00:00	00:00:00	00:00:00	00:00:00	00:50:03	00:12:31	00:15:00	00:09:14	06:21:36	00:05:22	00:15:00	00:00:00	19,89
31-03-2018	09:04:09	17:00:21	07:56:12	1	06:33:58	00:11:15	00:15:00	00:00:15	00:12:28	00:04:09	00:06:33	00:00:58	00:41:10	00:10:18	00:15:00	00:03:51	04:35:03	00:05:37	00:15:00	00:00:00	30,18
milena.boto	09:04:09	17:00:21	07:56:12	1	06:33:58	00:11:15	00:15:00	00:00:15	00:12:28	00:04:09	00:06:33	00:00:58	00:41:10	00:10:18	00:15:00	00:03:51	04:35:03	00:05:37	00:15:00	00:00:00	30,18
TOTAL			99.05:18:34	496	82.12:48:45	00:12:17	00:15:00	00:00:00	3.02:36:55	00:04:34	00:15:00	00:00:01	10.01:53:55	00:11:20	00:15:00	00:00:01	69.06:42:14	00:05:34	00:15:00	00:00:00	16,06