OneContact Reporting

Team Detail Daily Report

Team: Lisboa

Date / Agent	Handled Interactions	Transfered Interactions	Abandoned Interactions	Rejected Interactions	Talk Time				Ring Time (Handled Interactions)				Wrapup Time			
					Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min
02-01-2018	**40**	**6**	**0**	**10**	**02:21:04**	**00:03:04**	**00:11:41**	**00:00:11**	**00:05:15**	**00:00:08**	**00:00:18**	**00:00:02**	**00:08:17**	**00:00:11**	**00:00:30**	**00:00:00**
ana.garcia	15	0	0	3	00:50:49	00:03:23	00:06:54	00:00:40	00:02:07	00:00:08	00:00:11	00:00:06	00:04:17	00:00:17	00:00:30	00:00:01
carina.diogo	13	2	0	2	00:34:06	00:02:16	00:06:42	00:00:11	00:01:32	00:00:07	00:00:18	00:00:02	00:00:18	00:00:01	00:00:03	00:00:00
liliana.manalvo	8	4	0	4	00:33:58	00:02:50	00:11:24	00:00:19	00:01:01	00:00:08	00:00:14	00:00:05	00:01:42	00:00:08	00:00:30	00:00:01
tania.sobral	4	0	0	1	00:22:11	00:05:33	00:11:41	00:01:38	00:00:35	00:00:09	00:00:10	00:00:08	00:02:00	00:00:30	00:00:30	00:00:30
03-01-2018	**41**	**10**	**2**	**19**	**02:31:59**	**00:02:59**	**00:19:16**	**00:00:10**	**00:04:44**	**00:00:07**	**00:00:14**	**00:00:02**	**00:06:35**	**00:00:08**	**00:00:30**	**00:00:00**
ana.garcia	12	3	2	2	00:56:31	00:03:46	00:19:16	00:00:41	00:01:43	00:00:09	00:00:14	00:00:03	00:03:51	00:00:15	00:00:30	00:00:00
carina.diogo	10	5	0	7	00:41:11	00:02:45	00:08:06	00:00:22	00:00:45	00:00:04	00:00:08	00:00:04	00:00:15	00:00:01	00:00:03	00:00:00
hugo.teles	12	2	0	8	00:31:36	00:02:15	00:06:17	00:00:10	00:01:30	00:00:08	00:00:10	00:00:02	00:00:19	00:00:01	00:00:04	00:00:01
liliana.manalvo	3	0	0	1	00:12:24	00:04:08	00:10:03	00:00:45	00:00:14	00:00:05	00:00:05	00:00:04	00:00:10	00:00:03	00:00:08	00:00:01
tania.sobral	4	0	0	1	00:10:17	00:02:34	00:05:16	00:00:42	00:00:32	00:00:08	00:00:09	00:00:07	00:02:00	00:00:30	00:00:30	00:00:30
04-01-2018	**52**	**7**	**4**	**29**	**02:44:24**	**00:02:47**	**00:09:44**	**00:00:18**	**00:06:32**	**00:00:08**	**00:00:27**	**00:00:01**	**00:14:26**	**00:00:15**	**00:00:30**	**00:00:00**
ana.garcia	14	2	0	2	00:33:06	00:02:04	00:04:46	00:00:31	00:01:51	00:00:08	00:00:10	00:00:06	00:03:44	00:00:15	00:00:30	00:00:00
carina.diogo	9	3	1	4	00:27:05	00:02:15	00:06:03	00:00:18	00:00:59	00:00:07	00:00:17	00:00:02	00:00:45	00:00:04	00:00:30	00:00:00
hugo.teles	8	1	0	6	00:26:43	00:02:58	00:08:53	00:00:26	00:00:49	00:00:06	00:00:08	00:00:02	00:00:38	00:00:04	00:00:30	00:00:01
lidia.nicolau	9	1	0	8	00:30:08	00:03:01	00:07:27	00:00:31	00:01:00	00:00:07	00:00:11	00:00:01	00:04:46	00:00:29	00:00:30	00:00:16
liliana.manalvo	3	0	0	2	00:03:07	00:01:02	00:01:33	00:00:27	00:00:18	00:00:06	00:00:09	00:00:04	00:00:03	00:00:01	00:00:01	00:00:01
susana.oliveira	7	0	2	7	00:31:59	00:04:34	00:09:28	00:00:38	00:01:25	00:00:12	00:00:27	00:00:07	00:03:30	00:00:30	00:00:30	00:00:30
tania.sobral	2	0	1	0	00:12:16	00:06:08	00:09:44	00:02:32	00:00:10	00:00:05	00:00:09	00:00:01	00:01:00	00:00:30	00:00:30	00:00:30
05-01-2018	**65**	**7**	**4**	**20**	**02:25:54**	**00:02:02**	**00:13:32**	**00:00:04**	**00:08:53**	**00:00:08**	**00:00:27**	**00:00:02**	**00:17:13**	**00:00:15**	**00:00:30**	**00:00:00**
carina.diogo	23	0	1	3	00:52:43	00:02:18	00:07:18	00:00:19	00:03:00	00:00:08	00:00:27	00:00:02	00:01:19	00:00:03	00:00:30	00:00:00
hugo.teles	15	1	1	3	00:35:20	00:02:12	00:06:46	00:00:25	00:02:08	00:00:09	00:00:15	00:00:05	00:01:22	00:00:05	00:00:30	00:00:00
lidia.nicolau	10	5	1	6	00:34:31	00:02:18	00:13:32	00:00:20	00:01:34	00:00:09	00:00:14	00:00:07	00:07:00	00:00:30	00:00:30	00:00:30
liliana.manalvo	6	0	0	2	00:04:31	00:00:45	00:01:52	00:00:14	00:00:42	00:00:07	00:00:14	00:00:03	00:02:32	00:00:25	00:00:30	00:00:02
susana.oliveira	6	0	1	5	00:08:23	00:01:24	00:03:22	00:00:04	00:00:45	00:00:08	00:00:13	00:00:04	00:02:30	00:00:30	00:00:30	00:00:30
tania.sobral	5	1	0	1	00:10:26	00:01:44	00:05:09	00:00:04	00:00:44	00:00:09	00:00:18	00:00:04	00:02:30	00:00:30	00:00:30	00:00:30
06-01-2018	**12**	**0**	**0**	**4**	**00:39:57**	**00:03:20**	**00:09:35**	**00:00:37**	**00:01:00**	**00:00:05**	**00:00:08**	**00:00:02**	**00:02:10**	**00:00:11**	**00:00:31**	**00:00:00**
liliana.manalvo	12	0	0	4	00:39:57	00:03:20	00:09:35	00:00:37	00:01:00	00:00:05	00:00:08	00:00:02	00:02:10	00:00:11	00:00:31	00:00:00
08-01-2018	**53**	**6**	**0**	**25**	**02:47:18**	**00:02:50**	**00:17:53**	**00:00:17**	**00:07:22**	**00:00:08**	**00:00:44**	**00:00:02**	**00:18:25**	**00:00:20**	**00:00:32**	**00:00:00**
ana.garcia	17	2	0	5	00:51:07	00:02:41	00:11:44	00:00:29	00:02:03	00:00:07	00:00:09	00:00:02	00:08:02	00:00:27	00:00:30	00:00:01
hugo.teles	1	0	0	3	00:00:34	00:00:34	00:00:34	00:00:34	00:00:10	00:00:10	00:00:10	00:00:10	00:00:01	00:00:01	00:00:01	00:00:01
maria.veloso	16	2	0	7	01:05:54	00:03:40	00:17:53	00:00:17	00:02:02	00:00:08	00:00:16	00:00:03	00:00:18	00:00:01	00:00:02	00:00:00
susana.oliveira	14	2	0	8	00:34:34	00:02:10	00:08:03	00:00:19	00:02:26	00:00:10	00:00:44	00:00:02	00:07:34	00:00:30	00:00:32	00:00:30
tania.sobral	5	0	0	2	00:15:09	00:03:02	00:08:19	00:00:43	00:00:41	00:00:08	00:00:14	00:00:02	00:02:30	00:00:30	00:00:30	00:00:30
09-01-2018	**42**	**2**	**1**	**29**	**01:54:11**	**00:02:36**	**00:18:06**	**00:00:02**	**00:04:55**	**00:00:07**	**00:00:23**	**00:00:02**	**00:08:37**	**00:00:12**	**00:00:30**	**00:00:00**
ana.garcia	8	2	0	5	00:32:38	00:03:16	00:18:06	00:00:02	00:01:07	00:00:08	00:00:11	00:00:07	00:04:34	00:00:27	00:00:30	00:00:04
carina.diogo	9	0	1	5	00:21:19	00:02:22	00:04:51	00:00:59	00:00:53	00:00:06	00:00:12	00:00:04	00:00:14	00:00:02	00:00:04	00:00:01
hugo.teles	2	0	0	1	00:02:03	00:01:02	00:01:32	00:00:31	00:00:17	00:00:08	00:00:10	00:00:07	00:00:02	00:00:01	00:00:01	00:00:01
liliana.manalvo	15	0	0	6	00:35:51	00:02:23	00:09:04	00:00:58	00:01:20	00:00:05	00:00:11	00:00:03	00:02:12	00:00:09	00:00:30	00:00:01
maria.veloso	5	0	0	9	00:16:19	00:03:16	00:06:46	00:00:41	00:00:41	00:00:08	00:00:15	00:00:02	00:00:05	00:00:01	00:00:02	00:00:00
susana.oliveira	3	0	0	3	00:06:01	00:02:00	00:02:48	00:01:29	00:00:37	00:00:12	00:00:23	00:00:03	00:01:30	00:00:30	00:00:30	00:00:30
10-01-2018	**53**	**8**	**1**	**20**	**02:41:13**	**00:02:39**	**00:12:53**	**00:00:09**	**00:06:38**	**00:00:08**	**00:00:20**	**00:00:01**	**00:12:26**	**00:00:13**	**00:00:30**	**00:00:00**
ana.garcia	11	0	0	4	00:34:21	00:03:07	00:08:04	00:00:35	00:01:32	00:00:08	00:00:17	00:00:03	00:05:30	00:00:30	00:00:30	00:00:30
carina.diogo	9	4	0	2	00:25:53	00:01:59	00:07:19	00:00:22	00:01:01	00:00:07	00:00:12	00:00:03	00:00:28	00:00:02	00:00:12	00:00:01
liliana.manalvo	15	1	0	2	00:45:41	00:02:51	00:12:53	00:00:09	00:01:29	00:00:06	00:00:20	00:00:03	00:02:45	00:00:10	00:00:30	00:00:00

Team Detail Daily Report

maria.veloso	11	2	1	9	00:38:17	00:02:57	00:07:39	00:00:19	00:01:24	00:00:08	00:00:14	00:00:01	00:00:13	00:00:01	00:00:02	00:00:00
susana.oliveira	7	1	0	3	00:17:01	00:02:08	00:05:50	00:00:23	00:01:12	00:00:10	00:00:20	00:00:06	00:03:30	00:00:30	00:00:30	00:00:30
11-01-2018	**38**	**14**	**20**	**27**	**02:13:00**	**00:02:33**	**00:14:51**	**00:00:08**	**00:04:35**	**00:00:07**	**00:00:28**	**00:00:01**	**00:08:04**	**00:00:10**	**00:00:30**	**00:00:00**
ana.garcia	9	2	6	4	00:17:55	00:01:38	00:07:48	00:00:08	00:01:03	00:00:07	00:00:10	00:00:01	00:04:32	00:00:27	00:00:30	00:00:02
carina.diogo	6	5	1	4	00:22:16	00:02:01	00:06:42	00:00:13	00:00:27	00:00:04	00:00:08	00:00:01	00:00:06	00:00:01	00:00:01	00:00:00
hugo.teles	1	0	0	1	00:06:04	00:06:04	00:06:04	00:06:04	00:00:14	00:00:14	00:00:14	00:00:14	00:00:01	00:00:01	00:00:01	00:00:01
liliana.manalvo	8	7	1	1	00:40:18	00:02:41	00:11:21	00:00:25	00:00:43	00:00:05	00:00:11	00:00:03	00:01:44	00:00:07	00:00:30	00:00:01
maria.veloso	11	0	1	3	00:41:27	00:03:46	00:14:51	00:00:49	00:01:46	00:00:10	00:00:28	00:00:02	00:00:11	00:00:01	00:00:02	00:00:00
susana.oliveira	3	0	11	14	00:05:00	00:01:40	00:02:31	00:00:58	00:00:22	00:00:07	00:00:09	00:00:06	00:01:30	00:00:30	00:00:30	00:00:30
12-01-2018	**68**	**8**	**0**	**15**	**03:44:46**	**00:02:57**	**00:16:10**	**00:00:08**	**00:07:35**	**00:00:07**	**00:00:16**	**00:00:01**	**00:12:44**	**00:00:10**	**00:00:31**	**00:00:00**
agente.test	0	0	0	2	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ana.garcia	17	2	0	3	00:56:17	00:02:58	00:08:36	00:00:32	00:02:34	00:00:09	00:00:16	00:00:06	00:06:17	00:00:20	00:00:31	00:00:01
carina.diogo	24	2	0	5	01:18:42	00:03:02	00:12:07	00:00:08	00:01:58	00:00:05	00:00:11	00:00:01	00:01:09	00:00:03	00:00:30	00:00:00
hugo.teles	1	0	0	0	00:04:00	00:04:00	00:04:00	00:04:00	00:00:04	00:00:04	00:00:04	00:00:04	00:00:30	00:00:30	00:00:30	00:00:30
liliana.manalvo	20	4	0	2	00:54:40	00:02:17	00:06:22	00:00:16	00:02:12	00:00:07	00:00:16	00:00:03	00:01:51	00:00:05	00:00:30	00:00:00
susana.oliveira	5	0	0	3	00:29:14	00:05:51	00:16:10	00:00:35	00:00:42	00:00:08	00:00:12	00:00:04	00:02:31	00:00:30	00:00:31	00:00:30
tania.sobral	1	0	0	0	00:01:53	00:01:53	00:01:53	00:01:53	00:00:05	00:00:05	00:00:05	00:00:05	00:00:26	00:00:26	00:00:26	00:00:26
13-01-2018	**14**	**3**	**0**	**0**	**01:11:39**	**00:04:13**	**00:13:31**	**00:00:23**	**00:01:43**	**00:00:07**	**00:00:21**	**00:00:03**	**00:00:43**	**00:00:03**	**00:00:30**	**00:00:00**
carina.diogo	14	3	0	0	01:11:39	00:04:13	00:13:31	00:00:23	00:01:43	00:00:07	00:00:21	00:00:03	00:00:43	00:00:03	00:00:30	00:00:00
15-01-2018	**68**	**13**	**3**	**32**	**02:45:26**	**00:02:03**	**00:08:08**	**00:00:09**	**00:08:57**	**00:00:08**	**00:00:26**	**00:00:01**	**00:18:03**	**00:00:14**	**00:00:34**	**00:00:00**
ana.garcia	1	0	0	0	00:02:46	00:02:46	00:02:46	00:02:46	00:00:05	00:00:05	00:00:05	00:00:05	00:00:07	00:00:07	00:00:07	00:00:07
barradas.susana	0	0	0	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
hugo.teles	21	4	1	8	00:48:24	00:01:56	00:08:08	00:00:09	00:02:22	00:00:07	00:00:10	00:00:02	00:02:02	00:00:05	00:00:34	00:00:00
maria.veloso	19	3	1	14	00:51:53	00:02:22	00:07:00	00:00:23	00:02:41	00:00:08	00:00:15	00:00:01	00:00:22	00:00:01	00:00:04	00:00:00
susana.oliveira	21	3	0	8	00:43:27	00:01:49	00:05:21	00:00:16	00:02:56	00:00:08	00:00:26	00:00:02	00:11:31	00:00:30	00:00:31	00:00:30
tania.sobral	6	3	1	1	00:18:56	00:02:06	00:04:45	00:00:36	00:00:53	00:00:09	00:00:13	00:00:03	00:04:01	00:00:30	00:00:31	00:00:30
16-01-2018	**62**	**5**	**0**	**24**	**03:29:00**	**00:03:07**	**00:22:05**	**00:00:15**	**00:07:29**	**00:00:07**	**00:00:32**	**00:00:01**	**00:11:46**	**00:00:11**	**00:00:30**	**00:00:00**
carina.diogo	17	0	0	3	00:56:21	00:03:19	00:11:00	00:00:17	00:01:53	00:00:07	00:00:32	00:00:02	00:01:21	00:00:05	00:00:30	00:00:00
hugo.teles	7	0	0	6	00:11:43	00:01:40	00:02:30	00:00:55	00:00:47	00:00:07	00:00:12	00:00:02	00:00:39	00:00:06	00:00:30	00:00:01
liliana.manalvo	14	3	0	6	00:45:15	00:02:40	00:08:23	00:00:15	00:01:30	00:00:06	00:00:16	00:00:03	00:03:35	00:00:13	00:00:30	00:00:01
maria.veloso	12	2	0	6	00:45:41	00:03:16	00:06:52	00:00:33	00:01:50	00:00:09	00:00:15	00:00:01	00:00:11	00:00:01	00:00:02	00:00:00
susana.oliveira	11	0	0	3	00:48:38	00:04:25	00:22:05	00:00:39	00:01:25	00:00:08	00:00:12	00:00:04	00:05:30	00:00:30	00:00:30	00:00:30
tania.sobral	1	0	0	0	00:01:22	00:01:22	00:01:22	00:01:22	00:00:04	00:00:04	00:00:04	00:00:04	00:00:30	00:00:30	00:00:30	00:00:30
17-01-2018	**51**	**6**	**6**	**20**	**02:46:14**	**00:02:55**	**00:12:30**	**00:00:05**	**00:05:08**	**00:00:06**	**00:00:12**	**00:00:02**	**00:05:04**	**00:00:05**	**00:00:30**	**00:00:00**
carina.diogo	18	1	3	5	00:46:31	00:02:27	00:12:30	00:00:06	00:01:39	00:00:06	00:00:11	00:00:02	00:00:54	00:00:03	00:00:30	00:00:00
hugo.teles	9	0	1	5	00:22:27	00:02:30	00:04:29	00:00:25	00:01:10	00:00:08	00:00:11	00:00:05	00:01:10	00:00:08	00:00:30	00:00:00
liliana.manalvo	10	2	2	3	00:41:46	00:03:29	00:12:06	00:00:33	00:00:40	00:00:04	00:00:09	00:00:02	00:00:42	00:00:04	00:00:30	00:00:00
maria.veloso	10	3	0	4	00:42:26	00:03:16	00:09:25	00:00:33	00:01:14	00:00:07	00:00:12	00:00:06	00:00:18	00:00:01	00:00:06	00:00:00
susana.oliveira	3	0	0	3	00:00:49	00:00:16	00:00:31	00:00:05	00:00:21	00:00:07	00:00:08	00:00:06	00:01:30	00:00:30	00:00:30	00:00:30
tania.sobral	1	0	0	0	00:12:15	00:12:15	00:12:15	00:12:15	00:00:04	00:00:04	00:00:04	00:00:04	00:00:30	00:00:30	00:00:30	00:00:30
18-01-2018	**51**	**10**	**0**	**11**	**02:35:08**	**00:02:33**	**00:20:07**	**00:00:04**	**00:05:33**	**00:00:07**	**00:00:15**	**00:00:00**	**00:06:08**	**00:00:06**	**00:00:31**	**00:00:00**
carina.diogo	16	1	0	0	00:33:42	00:01:59	00:06:49	00:00:06	00:01:30	00:00:06	00:00:11	00:00:03	00:00:20	00:00:01	00:00:02	00:00:00
hugo.teles	8	4	0	2	00:24:07	00:02:01	00:04:11	00:00:36	00:00:58	00:00:07	00:00:11	00:00:03	00:00:14	00:00:01	00:00:03	00:00:01
liliana.manalvo	12	5	0	3	00:42:15	00:02:29	00:14:12	00:00:20	00:01:15	00:00:06	00:00:15	00:00:00	00:01:53	00:00:07	00:00:31	00:00:00
maria.veloso	9	0	0	6	00:36:39	00:04:04	00:20:07	00:00:04	00:01:22	00:00:09	00:00:12	00:00:07	00:00:41	00:00:05	00:00:30	00:00:01
tania.sobral	6	0	0	0	00:18:25	00:03:04	00:06:18	00:00:45	00:00:28	00:00:05	00:00:07	00:00:02	00:03:00	00:00:30	00:00:30	00:00:30
19-01-2018	**38**	**6**	**4**	**19**	**02:28:50**	**00:03:23**	**00:12:37**	**00:00:13**	**00:03:56**	**00:00:06**	**00:00:12**	**00:00:03**	**00:03:24**	**00:00:05**	**00:00:30**	**00:00:00**
ana.garcia	4	0	0	5	00:22:43	00:05:41	00:12:37	00:01:45	00:00:28	00:00:07	00:00:07	00:00:07	00:01:39	00:00:25	00:00:30	00:00:09
carina.diogo	11	1	2	3	00:28:55	00:02:25	00:04:36	00:00:22	00:00:54	00:00:05	00:00:08	00:00:03	00:00:14	00:00:01	00:00:03	00:00:00
hugo.teles	4	0	0	0	00:03:33	00:00:53	00:01:24	00:00:22	00:00:29	00:00:07	00:00:10	00:00:05	00:00:34	00:00:08	00:00:30	00:00:01
liliana.manalvo	9	3	1	5	00:45:27	00:03:47	00:11:45	00:00:25	00:00:43	00:00:05	00:00:07	00:00:03	00:00:46	00:00:04	00:00:30	00:00:00
maria.veloso		2	1	6	00:48:12	00:04:01	00:10:50	00:00:13	00:01:22	00:00:08	00:00:12	00:00:04	00:00:11	00:00:01	00:00:02	00:00:00

OneContact Reporting

Team Detail Daily Report

20-01-2018	**11**	**0**	**1**	**1**	**00:28:22**	**00:02:35**	**00:07:08**	**00:00:58**	**00:01:28**	**00:00:08**	**00:00:12**	**00:00:04**	**00:02:08**	**00:00:12**	**00:00:30**	**00:00:01**
hugo.teles	11	0	1	1	00:28:22	00:02:35	00:07:08	00:00:58	00:01:28	00:00:08	00:00:12	00:00:04	00:02:08	00:00:12	00:00:30	00:00:01
22-01-2018	**66**	**15**	**3**	**12**	**03:37:14**	**00:02:41**	**00:15:54**	**00:00:14**	**00:07:32**	**00:00:07**	**00:00:48**	**00:00:01**	**00:11:53**	**00:00:09**	**00:00:30**	**00:00:00**
ana.garcia	19	3	1	2	01:06:48	00:03:02	00:07:19	00:00:16	00:03:01	00:00:10	00:00:48	00:00:02	00:04:30	00:00:12	00:00:30	00:00:01
carina.diogo	4	1	0	0	00:11:28	00:02:18	00:09:20	00:00:15	00:00:21	00:00:05	00:00:08	00:00:02	00:00:04	00:00:01	00:00:02	00:00:00
liliana.manalvo	20	3	0	4	00:50:55	00:02:13	00:08:22	00:00:18	00:01:22	00:00:04	00:00:12	00:00:01	00:01:20	00:00:03	00:00:30	00:00:00
maria.veloso	13	6	2	2	01:07:42	00:03:34	00:15:54	00:00:14	00:01:32	00:00:07	00:00:10	00:00:01	00:00:29	00:00:02	00:00:06	00:00:01
susana.oliveira	7	2	0	3	00:11:34	00:01:17	00:02:37	00:00:17	00:00:51	00:00:07	00:00:09	00:00:06	00:04:00	00:00:30	00:00:30	00:00:30
tania.sobral	3	0	0	1	00:08:47	00:02:56	00:04:35	00:01:13	00:00:25	00:00:08	00:00:13	00:00:03	00:01:30	00:00:30	00:00:30	00:00:30
23-01-2018	**45**	**16**	**5**	**19**	**02:23:19**	**00:02:21**	**00:11:55**	**00:00:10**	**00:05:42**	**00:00:08**	**00:00:20**	**00:00:03**	**00:06:18**	**00:00:07**	**00:00:31**	**00:00:00**
ana.garcia	11	2	1	5	00:43:19	00:03:20	00:07:20	00:00:19	00:01:32	00:00:08	00:00:13	00:00:07	00:03:54	00:00:18	00:00:31	00:00:01
carina.diogo	4	0	1	0	00:04:20	00:01:05	00:02:58	00:00:10	00:00:30	00:00:08	00:00:20	00:00:03	00:00:08	00:00:02	00:00:03	00:00:01
hugo.teles	10	4	1	5	00:22:55	00:01:38	00:07:05	00:00:13	00:01:17	00:00:08	00:00:12	00:00:06	00:00:17	00:00:02	00:00:04	00:00:01
liliana.manalvo	8	5	2	5	00:19:41	00:01:31	00:06:13	00:00:17	00:00:46	00:00:06	00:00:10	00:00:03	00:01:15	00:00:06	00:00:30	00:00:01
maria.veloso	11	5	0	4	00:47:56	00:03:00	00:11:55	00:00:21	00:01:34	00:00:09	00:00:20	00:00:06	00:00:14	00:00:01	00:00:02	00:00:00
tania.sobral	1	0	0	0	00:05:08	00:05:08	00:05:08	00:05:08	00:00:03	00:00:03	00:00:03	00:00:03	00:00:30	00:00:30	00:00:30	00:00:30
24-01-2018	**50**	**4**	**0**	**15**	**02:20:59**	**00:02:37**	**00:11:35**	**00:00:12**	**00:06:09**	**00:00:07**	**00:00:14**	**00:00:03**	**00:08:58**	**00:00:10**	**00:00:31**	**00:00:00**
ana.garcia	15	0	0	5	00:42:50	00:02:51	00:11:35	00:00:12	00:02:01	00:00:08	00:00:12	00:00:04	00:06:14	00:00:25	00:00:31	00:00:01
carina.diogo	0	0	0	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
hugo.teles	8	1	0	7	00:19:25	00:02:09	00:05:14	00:00:18	00:01:05	00:00:08	00:00:14	00:00:06	00:00:14	00:00:02	00:00:05	00:00:01
liliana.manalvo	8	3	0	1	00:26:40	00:02:25	00:06:34	00:00:34	00:00:31	00:00:04	00:00:05	00:00:03	00:00:19	00:00:02	00:00:12	00:00:00
maria.veloso	15	0	0	1	00:45:04	00:03:00	00:07:36	00:00:36	00:01:58	00:00:08	00:00:11	00:00:04	00:00:11	00:00:01	00:00:01	00:00:00
susana.oliveira	4	0	0	0	00:07:00	00:01:45	00:02:43	00:00:36	00:00:34	00:00:08	00:00:11	00:00:07	00:02:00	00:00:30	00:00:30	00:00:30
25-01-2018	**53**	**11**	**0**	**8**	**02:29:14**	**00:02:20**	**00:08:12**	**00:00:08**	**00:06:45**	**00:00:08**	**00:00:21**	**00:00:02**	**00:06:47**	**00:00:07**	**00:00:31**	**00:00:00**
ana.garcia	11	2	0	1	00:31:51	00:02:27	00:08:12	00:00:08	00:01:28	00:00:08	00:00:14	00:00:03	00:02:38	00:00:12	00:00:31	00:00:00
carina.diogo	7	1	0	0	00:20:15	00:02:32	00:05:43	00:00:20	00:00:40	00:00:06	00:00:09	00:00:03	00:00:06	00:00:01	00:00:02	00:00:00
hugo.teles	9	5	0	2	00:25:32	00:01:49	00:04:21	00:00:27	00:01:24	00:00:09	00:00:14	00:00:06	00:00:43	00:00:04	00:00:30	00:00:01
liliana.manalvo	12	2	0	1	00:34:10	00:02:26	00:05:34	00:00:15	00:00:58	00:00:05	00:00:08	00:00:02	00:00:41	00:00:03	00:00:30	00:00:00
maria.veloso	9	1	0	2	00:23:41	00:02:22	00:06:13	00:00:25	00:01:24	00:00:09	00:00:14	00:00:03	00:00:08	00:00:01	00:00:02	00:00:00
susana.oliveira	3	0	0	1	00:07:51	00:02:37	00:03:27	00:01:12	00:00:37	00:00:12	00:00:21	00:00:08	00:01:31	00:00:30	00:00:31	00:00:30
tania.sobral	2	0	0	1	00:05:54	00:02:57	00:03:56	00:01:58	00:00:14	00:00:07	00:00:10	00:00:04	00:01:00	00:00:30	00:00:30	00:00:30
26-01-2018	**58**	**9**	**0**	**28**	**03:25:43**	**00:03:04**	**00:14:53**	**00:00:12**	**00:06:21**	**00:00:07**	**00:00:18**	**00:00:01**	**00:05:47**	**00:00:05**	**00:00:30**	**00:00:00**
ana.garcia	7	3	0	6	00:17:31	00:01:45	00:03:45	00:00:25	00:01:03	00:00:09	00:00:14	00:00:07	00:01:42	00:00:10	00:00:30	00:00:01
carina.diogo	6	0	0	0	00:29:37	00:04:56	00:14:53	00:00:31	00:00:33	00:00:06	00:00:10	00:00:02	00:00:06	00:00:01	00:00:01	00:00:01
hugo.teles	5	1	0	4	00:14:34	00:02:26	00:04:32	00:00:38	00:00:34	00:00:07	00:00:09	00:00:04	00:00:09	00:00:02	00:00:03	00:00:00
liliana.manalvo	23	2	0	3	01:23:41	00:03:21	00:13:25	00:00:12	00:01:48	00:00:05	00:00:10	00:00:01	00:01:22	00:00:03	00:00:30	00:00:00
maria.veloso	15	2	0	12	00:55:05	00:03:14	00:09:18	00:00:24	00:02:03	00:00:08	00:00:18	00:00:02	00:00:58	00:00:03	00:00:30	00:00:00
susana.oliveira	2	1	0	3	00:05:15	00:01:45	00:02:24	00:01:01	00:00:20	00:00:10	00:00:13	00:00:07	00:01:30	00:00:30	00:00:30	00:00:30
27-01-2018	**17**	**1**	**0**	**4**	**00:39:17**	**00:02:11**	**00:08:29**	**00:00:24**	**00:02:20**	**00:00:08**	**00:00:24**	**00:00:00**	**00:05:54**	**00:00:20**	**00:00:30**	**00:00:01**
ana.garcia	17	1	0	4	00:39:17	00:02:11	00:08:29	00:00:24	00:02:20	00:00:08	00:00:24	00:00:00	00:05:54	00:00:20	00:00:30	00:00:01
29-01-2018	**64**	**12**	**2**	**18**	**03:43:56**	**00:02:57**	**00:14:58**	**00:00:08**	**00:06:59**	**00:00:07**	**00:00:15**	**00:00:02**	**00:09:39**	**00:00:08**	**00:00:30**	**00:00:00**
agente.test	0	0	0	2	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
barradas.susana	0	0	0	5	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
carina.diogo	21	1	0	1	01:21:27	00:03:42	00:14:58	00:00:43	00:01:58	00:00:06	00:00:10	00:00:02	00:00:52	00:00:02	00:00:30	00:00:00
hugo.teles	20	4	0	2	01:12:57	00:03:02	00:10:26	00:00:08	00:02:32	00:00:08	00:00:15	00:00:03	00:02:00	00:00:05	00:00:30	00:00:01
liliana.manalvo	14	7	2	3	00:43:55	00:02:05	00:08:14	00:00:18	00:01:15	00:00:05	00:00:14	00:00:02	00:02:17	00:00:07	00:00:30	00:00:00
susana.oliveira	7	0	0	5	00:10:24	00:01:29	00:03:56	00:00:21	00:00:58	00:00:08	00:00:13	00:00:06	00:03:30	00:00:30	00:00:30	00:00:30
tania.sobral	2	0	0	0	00:15:13	00:07:36	00:13:21	00:01:52	00:00:16	00:00:08	00:00:12	00:00:04	00:01:00	00:00:30	00:00:30	00:00:30
30-01-2018	**44**	**17**	**1**	**18**	**02:08:57**	**00:02:07**	**00:05:44**	**00:00:13**	**00:04:03**	**00:00:06**	**00:00:12**	**00:00:01**	**00:07:11**	**00:00:08**	**00:00:30**	**00:00:00**
ana.garcia	7	6	0	2	00:26:38	00:02:03	00:05:44	00:00:40	00:01:01	00:00:09	00:00:12	00:00:07	00:02:27	00:00:13	00:00:30	00:00:01
carina.diogo	13	1	0	3	00:30:47	00:02:12	00:05:41	00:00:45	00:00:55	00:00:04	00:00:07	00:00:02	00:00:45	00:00:03	00:00:30	00:00:00
hugo.teles	16	3	0	2	00:15:38	00:01:25	00:03:30	00:00:13	00:00:47	00:00:06	00:00:07	00:00:05	00:00:10	00:00:01	00:00:02	00:00:01

OneContact Reporting

Team Detail Daily Report

liliana.manalvo	12	5	1	5	00:42:53	00:02:31	00:05:00	00:00:22	00:00:58	00:00:05	00:00:09	00:00:01	00:00:49	00:00:03	00:00:30	00:00:00
susana.oliveira	4	2	0	6	00:13:01	00:02:10	00:05:11	00:00:27	00:00:22	00:00:06	00:00:11	00:00:01	00:03:00	00:00:30	00:00:30	00:00:30
31-01-2018	**55**	**18**	**2**	**26**	**03:11:06**	**00:02:37**	**00:16:12**	**00:00:01**	**00:05:56**	**00:00:06**	**00:00:13**	**00:00:01**	**00:18:29**	**00:00:15**	**00:00:31**	**00:00:00**
ana.garcia	7	4	0	4	00:26:16	00:02:23	00:05:30	00:00:30	00:01:05	00:00:09	00:00:12	00:00:08	00:01:48	00:00:10	00:00:30	00:00:01
carina.diogo	10	2	1	5	00:48:13	00:04:01	00:16:12	00:00:33	00:00:49	00:00:05	00:00:09	00:00:01	00:00:08	00:00:01	00:00:02	00:00:00
liliana.manalvo	17	6	1	3	00:51:59	00:02:16	00:08:27	00:00:15	00:01:27	00:00:05	00:00:12	00:00:02	00:03:00	00:00:08	00:00:30	00:00:00
susana.oliveira	12	5	0	13	00:48:20	00:02:51	00:09:26	00:00:23	00:01:20	00:00:07	00:00:13	00:00:02	00:08:33	00:00:30	00:00:31	00:00:30
tania.sobral	9	1	0	1	00:16:18	00:01:38	00:04:44	00:00:01	00:01:15	00:00:08	00:00:12	00:00:04	00:05:00	00:00:30	00:00:30	00:00:30
01-02-2018	**44**	**7**	**0**	**14**	**01:55:10**	**00:02:15**	**00:11:45**	**00:00:02**	**00:05:46**	**00:00:08**	**00:00:52**	**00:00:03**	**00:09:58**	**00:00:12**	**00:00:31**	**00:00:00**
agente.test	0	0	0	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ana.garcia	5	4	0	3	00:16:56	00:01:53	00:04:25	00:00:25	00:00:40	00:00:08	00:00:10	00:00:06	00:02:03	00:00:14	00:00:30	00:00:01
carina.diogo	13	2	0	1	00:38:34	00:02:34	00:11:45	00:00:12	00:01:26	00:00:07	00:00:13	00:00:03	00:00:44	00:00:03	00:00:30	00:00:00
liliana.manalvo	18	0	0	4	00:40:48	00:02:16	00:08:30	00:00:02	00:02:29	00:00:08	00:00:52	00:00:03	00:02:41	00:00:09	00:00:31	00:00:01
susana.oliveira	8	1	0	5	00:18:52	00:02:06	00:10:12	00:00:09	00:01:11	00:00:09	00:00:11	00:00:06	00:04:30	00:00:30	00:00:30	00:00:30
02-02-2018	**62**	**6**	**2**	**21**	**02:23:38**	**00:02:07**	**00:10:34**	**00:00:04**	**00:07:10**	**00:00:07**	**00:00:23**	**00:00:01**	**00:07:11**	**00:00:06**	**00:00:31**	**00:00:00**
ana.garcia	16	1	1	5	00:43:53	00:02:35	00:06:28	00:00:44	00:02:28	00:00:09	00:00:23	00:00:06	00:02:59	00:00:11	00:00:30	00:00:01
carina.diogo	15	2	0	4	00:43:01	00:02:32	00:10:34	00:00:26	00:01:27	00:00:06	00:00:13	00:00:01	00:00:38	00:00:02	00:00:26	00:00:00
hugo.teles	13	3	0	5	00:29:54	00:01:52	00:05:19	00:00:04	00:01:37	00:00:07	00:00:14	00:00:03	00:00:48	00:00:03	00:00:31	00:00:00
liliana.manalvo	16	0	1	5	00:23:54	00:01:30	00:03:31	00:00:05	00:01:14	00:00:05	00:00:08	00:00:02	00:01:46	00:00:07	00:00:30	00:00:00
susana.oliveira	2	0	0	2	00:02:56	00:01:28	00:02:24	00:00:32	00:00:24	00:00:12	00:00:14	00:00:10	00:01:00	00:00:30	00:00:30	00:00:30
03-02-2018	**9**	**3**	**1**	**5**	**00:55:06**	**00:04:36**	**00:13:51**	**00:00:16**	**00:00:56**	**00:00:06**	**00:00:10**	**00:00:02**	**00:00:11**	**00:00:01**	**00:00:02**	**00:00:00**
maria.veloso	9	3	1	5	00:55:06	00:04:36	00:13:51	00:00:16	00:00:56	00:00:06	00:00:10	00:00:02	00:00:11	00:00:01	00:00:02	00:00:00
05-02-2018	**80**	**9**	**0**	**16**	**04:19:31**	**00:02:55**	**00:12:21**	**00:00:12**	**00:08:14**	**00:00:06**	**00:00:12**	**00:00:01**	**00:17:04**	**00:00:12**	**00:00:31**	**00:00:00**
agente.test	1	0	0	0	00:00:12	00:00:12	00:00:12	00:00:12	00:00:08	00:00:08	00:00:08	00:00:08	00:00:30	00:00:30	00:00:30	00:00:30
ana.garcia	17	1	0	6	01:04:15	00:03:34	00:12:21	00:00:47	00:01:45	00:00:06	00:00:12	00:00:02	00:03:15	00:00:11	00:00:30	00:00:01
hugo.teles	20	2	0	1	00:51:39	00:02:21	00:05:30	00:00:32	00:02:23	00:00:07	00:00:11	00:00:05	00:00:59	00:00:03	00:00:30	00:00:00
liliana.manalvo	26	4	0	2	01:28:58	00:02:58	00:12:07	00:00:14	00:02:13	00:00:05	00:00:10	00:00:01	00:03:20	00:00:07	00:00:31	00:00:00
susana.oliveira	16	2	0	7	00:54:27	00:03:02	00:11:10	00:00:23	00:01:45	00:00:07	00:00:11	00:00:03	00:09:00	00:00:30	00:00:30	00:00:30
06-02-2018	**52**	**10**	**0**	**16**	**03:00:53**	**00:02:55**	**00:13:08**	**00:00:24**	**00:06:15**	**00:00:07**	**00:00:19**	**00:00:02**	**00:08:43**	**00:00:09**	**00:00:31**	**00:00:00**
agente.test	0	0	0	2	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ana.garcia	16	2	0	2	01:00:23	00:03:21	00:09:50	00:00:50	00:01:55	00:00:07	00:00:10	00:00:04	00:02:11	00:00:08	00:00:30	00:00:01
hugo.teles	14	1	0	3	00:38:49	00:02:35	00:09:10	00:00:42	00:01:48	00:00:08	00:00:13	00:00:05	00:00:45	00:00:03	00:00:30	00:00:00
liliana.manalvo	5	5	0	3	00:15:16	00:01:32	00:04:58	00:00:24	00:00:23	00:00:05	00:00:08	00:00:03	00:00:39	00:00:04	00:00:25	00:00:01
maria.veloso	8	1	0	2	00:32:37	00:03:37	00:13:08	00:00:31	00:01:04	00:00:08	00:00:10	00:00:06	00:00:07	00:00:01	00:00:01	00:00:00
susana.oliveira	9	1	0	4	00:33:48	00:03:23	00:12:47	00:00:44	00:01:05	00:00:07	00:00:19	00:00:02	00:05:01	00:00:30	00:00:31	00:00:30
07-02-2018	**51**	**14**	**0**	**24**	**02:48:48**	**00:02:36**	**00:20:59**	**00:00:12**	**00:05:27**	**00:00:06**	**00:00:13**	**00:00:02**	**00:05:09**	**00:00:05**	**00:00:30**	**00:00:00**
carina.diogo	10	4	0	6	00:30:52	00:02:12	00:07:25	00:00:16	00:00:51	00:00:05	00:00:13	00:00:02	00:00:52	00:00:04	00:00:30	00:00:00
hugo.teles	9	2	0	3	00:25:30	00:02:19	00:06:04	00:00:29	00:01:06	00:00:07	00:00:11	00:00:03	00:00:13	00:00:01	00:00:05	00:00:00
liliana.manalvo	12	4	0	6	00:26:58	00:01:41	00:03:37	00:00:14	00:01:06	00:00:06	00:00:09	00:00:03	00:01:15	00:00:05	00:00:30	00:00:00
maria.veloso	17	2	0	3	01:18:02	00:04:06	00:20:59	00:00:12	00:02:00	00:00:07	00:00:10	00:00:04	00:00:19	00:00:01	00:00:02	00:00:00
susana.oliveira	3	2	0	6	00:07:26	00:01:29	00:04:14	00:00:24	00:00:24	00:00:08	00:00:08	00:00:08	00:02:30	00:00:30	00:00:30	00:00:30
08-02-2018	**61**	**12**	**3**	**19**	**03:58:13**	**00:03:16**	**00:16:40**	**00:00:06**	**00:06:51**	**00:00:07**	**00:00:21**	**00:00:02**	**00:06:47**	**00:00:06**	**00:00:31**	**00:00:00**
agente.test	0	0	0	3	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ana.garcia	3	0	0	1	00:05:40	00:01:53	00:03:08	00:00:48	00:00:27	00:00:09	00:00:13	00:00:07	00:00:37	00:00:12	00:00:30	00:00:03
carina.diogo	11	1	0	2	00:28:35	00:02:23	00:04:57	00:00:06	00:00:45	00:00:04	00:00:06	00:00:02	00:00:16	00:00:01	00:00:05	00:00:00
hugo.teles	16	0	0	2	01:15:49	00:04:44	00:16:40	00:00:15	00:02:01	00:00:08	00:00:13	00:00:04	00:00:49	00:00:03	00:00:31	00:00:01
liliana.manalvo	14	8	3	2	00:56:30	00:02:34	00:08:07	00:00:20	00:01:36	00:00:07	00:00:21	00:00:03	00:01:24	00:00:04	00:00:30	00:00:01
maria.veloso	11	2	0	6	00:49:22	00:03:48	00:15:20	00:00:18	00:01:15	00:00:07	00:00:09	00:00:03	00:00:11	00:00:01	00:00:01	00:00:00
susana.oliveira	5	1	0	3	00:17:51	00:02:58	00:08:53	00:00:24	00:00:43	00:00:09	00:00:13	00:00:06	00:03:00	00:00:30	00:00:30	00:00:30
tania.sobral	1	0	0	0	00:04:26	00:04:26	00:04:26	00:04:26	00:00:04	00:00:04	00:00:04	00:00:04	00:00:30	00:00:30	00:00:30	00:00:30
09-02-2018	**57**	**16**	**3**	**15**	**02:44:34**	**00:02:15**	**00:14:05**	**00:00:15**	**00:07:07**	**00:00:07**	**00:00:33**	**00:00:02**	**00:07:02**	**00:00:06**	**00:00:31**	**00:00:00**
agente.test	0	0	0	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00

OneContact Reporting

Team Detail Daily Report

carina.diogo	14	3	3	6	01:00:56	00:03:35	00:14:05	00:00:16	00:02:03	00:00:09	00:00:33	00:00:02	00:00:50	00:00:03	00:00:30	00:00:00
hugo.teles	10	2	0	4	00:20:50	00:01:44	00:03:58	00:00:54	00:01:20	00:00:08	00:00:23	00:00:02	00:00:12	00:00:01	00:00:01	00:00:01
liliana.manalvo	18	5	0	0	00:45:41	00:01:59	00:07:16	00:00:15	00:01:35	00:00:05	00:00:09	00:00:02	00:02:50	00:00:08	00:00:30	00:00:00
maria.veloso	11	3	0	2	00:27:23	00:01:57	00:04:34	00:00:18	00:01:34	00:00:09	00:00:14	00:00:06	00:00:09	00:00:01	00:00:01	00:00:00
susana.oliveira	4	3	0	2	00:09:44	00:01:23	00:05:03	00:00:18	00:00:35	00:00:09	00:00:11	00:00:07	00:03:01	00:00:30	00:00:31	00:00:30
10-02-2018	**12**	**2**	**0**	**0**	**00:44:26**	**00:03:10**	**00:08:42**	**00:00:30**	**00:00:48**	**00:00:04**	**00:00:06**	**00:00:03**	**00:01:11**	**00:00:05**	**00:00:30**	**00:00:00**
liliana.manalvo	12	2	0	0	00:44:26	00:03:10	00:08:42	00:00:30	00:00:48	00:00:04	00:00:06	00:00:03	00:01:11	00:00:05	00:00:30	00:00:00
12-02-2018	**58**	**10**	**0**	**16**	**03:45:38**	**00:03:19**	**00:15:11**	**00:00:00**	**00:07:26**	**00:00:08**	**00:00:21**	**00:00:02**	**00:13:32**	**00:00:13**	**00:00:31**	**00:00:00**
ana.garcia	10	3	0	5	00:50:00	00:03:51	00:15:11	00:00:00	00:01:21	00:00:08	00:00:10	00:00:07	00:01:34	00:00:09	00:00:30	00:00:01
carina.diogo	17	2	0	1	00:54:08	00:02:51	00:07:40	00:00:21	00:01:23	00:00:05	00:00:12	00:00:02	00:00:19	00:00:01	00:00:03	00:00:00
hugo.teles	11	2	0	4	00:38:42	00:02:59	00:11:27	00:00:24	00:01:38	00:00:09	00:00:15	00:00:05	00:00:35	00:00:03	00:00:23	00:00:00
susana.oliveira	15	2	0	5	01:13:22	00:04:19	00:14:38	00:00:39	00:02:32	00:00:10	00:00:21	00:00:06	00:08:04	00:00:30	00:00:31	00:00:30
tania.sobral	5	1	0	1	00:09:26	00:01:34	00:02:42	00:00:26	00:00:32	00:00:06	00:00:10	00:00:02	00:03:00	00:00:30	00:00:30	00:00:30
13-02-2018	**33**	**9**	**0**	**11**	**01:41:58**	**00:02:26**	**00:11:32**	**00:00:00**	**00:03:19**	**00:00:06**	**00:00:14**	**00:00:01**	**00:09:33**	**00:00:15**	**00:00:30**	**00:00:01**
hugo.teles	8	5	0	3	00:31:51	00:02:27	00:11:32	00:00:01	00:00:50	00:00:06	00:00:14	00:00:04	00:00:19	00:00:02	00:00:05	00:00:01
liliana.manalvo	13	1	0	3	00:32:29	00:02:19	00:06:11	00:00:21	00:01:03	00:00:05	00:00:10	00:00:01	00:02:44	00:00:12	00:00:30	00:00:01
susana.oliveira	12	3	0	5	00:37:38	00:02:31	00:11:29	00:00:00	00:01:26	00:00:07	00:00:12	00:00:01	00:06:30	00:00:30	00:00:30	00:00:30
14-02-2018	**73**	**18**	**0**	**21**	**03:52:20**	**00:02:33**	**00:14:25**	**00:00:10**	**00:08:58**	**00:00:07**	**00:00:36**	**00:00:01**	**00:15:56**	**00:00:11**	**00:00:31**	**00:00:00**
ana.garcia	14	7	0	7	00:50:55	00:02:25	00:07:27	00:00:28	00:01:59	00:00:08	00:00:13	00:00:06	00:03:42	00:00:11	00:00:31	00:00:01
barradas.susana	5	0	0	1	00:09:58	00:02:00	00:03:22	00:00:43	00:00:54	00:00:11	00:00:12	00:00:08	00:01:17	00:00:15	00:00:30	00:00:04
carina.diogo	17	8	0	2	01:00:51	00:02:26	00:10:46	00:00:23	00:01:46	00:00:06	00:00:36	00:00:03	00:00:54	00:00:02	00:00:19	00:00:00
hugo.teles	18	3	0	3	01:00:56	00:02:54	00:14:25	00:00:10	00:01:50	00:00:06	00:00:11	00:00:02	00:01:00	00:00:03	00:00:30	00:00:00
susana.oliveira	15	0	0	5	00:38:58	00:02:36	00:05:56	00:00:18	00:01:57	00:00:08	00:00:15	00:00:01	00:07:02	00:00:30	00:00:31	00:00:30
tania.sobral	4	0	0	3	00:10:42	00:02:40	00:04:31	00:00:39	00:00:32	00:00:08	00:00:09	00:00:07	00:02:01	00:00:30	00:00:31	00:00:30
15-02-2018	**62**	**8**	**0**	**20**	**03:08:38**	**00:02:42**	**00:10:42**	**00:00:13**	**00:07:16**	**00:00:07**	**00:00:13**	**00:00:01**	**00:13:11**	**00:00:11**	**00:00:30**	**00:00:00**
ana.garcia	13	1	0	6	00:44:14	00:03:10	00:08:30	00:00:40	00:01:45	00:00:08	00:00:11	00:00:03	00:02:36	00:00:11	00:00:30	00:00:02
barradas.susana	3	0	0	3	00:08:00	00:02:40	00:03:46	00:01:39	00:00:33	00:00:11	00:00:12	00:00:10	00:00:05	00:00:02	00:00:02	00:00:01
carina.diogo	16	2	0	3	00:39:50	00:02:13	00:09:09	00:00:13	00:01:23	00:00:05	00:00:11	00:00:03	00:00:13	00:00:01	00:00:02	00:00:00
hugo.teles	16	1	0	2	01:01:15	00:03:36	00:10:42	00:00:33	00:01:58	00:00:07	00:00:13	00:00:02	00:01:17	00:00:05	00:00:30	00:00:00
susana.oliveira	12	3	0	4	00:26:08	00:01:45	00:04:48	00:00:14	00:01:19	00:00:07	00:00:10	00:00:01	00:07:30	00:00:30	00:00:30	00:00:30
tania.sobral	2	1	0	2	00:09:11	00:03:04	00:04:56	00:00:48	00:00:18	00:00:09	00:00:11	00:00:07	00:01:30	00:00:30	00:00:30	00:00:30
16-02-2018	**47**	**9**	**0**	**20**	**02:11:34**	**00:02:21**	**00:09:52**	**00:00:15**	**00:06:02**	**00:00:08**	**00:00:23**	**00:00:03**	**00:08:49**	**00:00:10**	**00:00:30**	**00:00:00**
ana.garcia	6	2	0	2	00:16:59	00:02:07	00:04:39	00:00:43	00:01:05	00:00:11	00:00:23	00:00:03	00:00:34	00:00:04	00:00:06	00:00:03
barradas.susana	3	2	0	4	00:07:35	00:01:31	00:02:44	00:00:39	00:00:32	00:00:11	00:00:12	00:00:10	00:00:09	00:00:02	00:00:03	00:00:02
carina.diogo	17	1	0	4	00:55:30	00:03:05	00:09:46	00:00:32	00:01:34	00:00:06	00:00:12	00:00:03	00:00:26	00:00:01	00:00:07	00:00:00
hugo.teles	8	2	0	7	00:27:47	00:02:47	00:09:52	00:00:24	00:01:04	00:00:08	00:00:11	00:00:05	00:00:10	00:00:01	00:00:02	00:00:00
maria.veloso	0	0	0	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
susana.oliveira	12	2	0	1	00:20:00	00:01:26	00:04:55	00:00:15	00:01:35	00:00:08	00:00:15	00:00:06	00:07:00	00:00:30	00:00:30	00:00:30
tania.sobral	1	0	0	1	00:03:43	00:03:43	00:03:43	00:03:43	00:00:12	00:00:12	00:00:12	00:00:12	00:00:30	00:00:30	00:00:30	00:00:30
17-02-2018	**12**	**3**	**1**	**1**	**00:53:35**	**00:03:34**	**00:13:08**	**00:00:21**	**00:01:10**	**00:00:06**	**00:00:10**	**00:00:03**	**00:00:11**	**00:00:01**	**00:00:02**	**00:00:00**
carina.diogo	12	3	1	1	00:53:35	00:03:34	00:13:08	00:00:21	00:01:10	00:00:06	00:00:10	00:00:03	00:00:11	00:00:01	00:00:02	00:00:00
19-02-2018	**72**	**11**	**0**	**22**	**02:58:21**	**00:02:09**	**00:07:50**	**00:00:01**	**00:08:17**	**00:00:07**	**00:00:12**	**00:00:00**	**00:12:48**	**00:00:10**	**00:00:31**	**00:00:00**
ana.garcia	13	0	0	4	00:25:42	00:01:59	00:05:06	00:00:09	00:01:39	00:00:08	00:00:12	00:00:04	00:01:37	00:00:08	00:00:30	00:00:01
barradas.susana	10	0	0	4	00:21:59	00:02:12	00:05:50	00:00:32	00:01:19	00:00:08	00:00:11	00:00:00	00:01:45	00:00:10	00:00:30	00:00:01
liliana.manalvo	19	5	0	2	01:03:19	00:02:38	00:06:00	00:00:12	00:01:34	00:00:05	00:00:09	00:00:01	00:01:57	00:00:05	00:00:30	00:00:00
maria.veloso	16	4	0	5	00:45:31	00:02:17	00:07:50	00:00:11	00:02:04	00:00:08	00:00:11	00:00:06	00:00:28	00:00:01	00:00:09	00:00:00
susana.oliveira	12	2	0	6	00:16:23	00:01:10	00:03:03	00:00:01	00:01:24	00:00:07	00:00:09	00:00:04	00:06:01	00:00:30	00:00:31	00:00:30
tania.sobral	2	0	0	1	00:05:27	00:02:44	00:02:59	00:02:28	00:00:17	00:00:08	00:00:09	00:00:08	00:01:00	00:00:30	00:00:30	00:00:30
20-02-2018	**60**	**7**	**0**	**19**	**02:56:31**	**00:02:38**	**00:10:04**	**00:00:03**	**00:06:59**	**00:00:07**	**00:00:13**	**00:00:02**	**00:13:01**	**00:00:12**	**00:00:30**	**00:00:00**
agente.test	0	0	0	2	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ana.garcia	11	2	0	1	00:31:24	00:02:25	00:10:04	00:00:03	00:01:26	00:00:08	00:00:11	00:00:06	00:01:20	00:00:07	00:00:30	00:00:00
barradas.susana	6	0	0	6	00:12:22	00:02:04	00:03:16	00:00:48	00:00:44	00:00:08	00:00:08	00:00:07	00:03:00	00:00:30	00:00:30	00:00:30

OneContact Reporting

Team Detail Daily Report

carina.diogo	8	0	0	1	00:15:10	00:01:54	00:04:19	00:00:16	00:00:47	00:00:06	00:00:08	00:00:04	00:00:18	00:00:02	00:00:11	00:00:00
liliana.manalvo	14	1	0	1	00:43:54	00:02:56	00:08:55	00:00:38	00:01:12	00:00:05	00:00:10	00:00:03	00:01:42	00:00:07	00:00:30	00:00:01
maria.veloso	10	1	0	2	00:44:39	00:04:04	00:08:44	00:00:22	00:01:17	00:00:08	00:00:11	00:00:06	00:00:11	00:00:01	00:00:02	00:00:00
susana.oliveira	7	2	0	3	00:24:18	00:02:42	00:07:56	00:00:24	00:01:04	00:00:09	00:00:13	00:00:07	00:04:30	00:00:30	00:00:30	00:00:30
tania.sobral	4	1	0	3	00:04:44	00:00:57	00:01:45	00:00:10	00:00:29	00:00:07	00:00:11	00:00:02	00:02:00	00:00:30	00:00:30	00:00:30
21-02-2018	**48**	**11**	**2**	**8**	**02:18:49**	**00:02:21**	**00:09:54**	**00:00:04**	**00:05:07**	**00:00:06**	**00:00:13**	**00:00:01**	**00:07:46**	**00:00:08**	**00:00:31**	**00:00:00**
agente.test	0	0	0	3	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ana.garcia	14	2	0	1	00:47:09	00:02:57	00:09:22	00:00:22	00:01:48	00:00:08	00:00:13	00:00:01	00:01:54	00:00:08	00:00:30	00:00:01
barradas.susana	6	3	1	1	00:14:23	00:01:36	00:03:44	00:00:26	00:00:49	00:00:08	00:00:10	00:00:07	00:03:24	00:00:26	00:00:30	00:00:02
carina.diogo	9	0	1	1	00:15:42	00:01:45	00:03:36	00:00:04	00:00:36	00:00:04	00:00:05	00:00:02	00:00:08	00:00:01	00:00:01	00:00:01
liliana.manalvo	12	3	0	1	00:27:42	00:01:51	00:04:26	00:00:04	00:00:56	00:00:05	00:00:07	00:00:03	00:01:41	00:00:07	00:00:30	00:00:00
maria.veloso	6	3	0	1	00:32:01	00:03:33	00:09:54	00:00:28	00:00:52	00:00:09	00:00:11	00:00:07	00:00:08	00:00:01	00:00:01	00:00:01
tania.sobral	1	0	0	0	00:01:52	00:01:52	00:01:52	00:01:52	00:00:06	00:00:06	00:00:06	00:00:06	00:00:31	00:00:31	00:00:31	00:00:31
22-02-2018	**51**	**17**	**1**	**18**	**03:05:54**	**00:02:44**	**00:24:41**	**00:00:14**	**00:06:06**	**00:00:07**	**00:00:13**	**00:00:02**	**00:13:07**	**00:00:12**	**00:00:30**	**00:00:00**
agente.test	0	0	0	4	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ana.garcia	8	1	0	5	00:20:49	00:02:19	00:06:00	00:00:17	00:01:06	00:00:08	00:00:10	00:00:06	00:00:58	00:00:07	00:00:30	00:00:01
barradas.susana	12	1	0	3	00:33:04	00:02:33	00:07:03	00:00:32	00:01:24	00:00:07	00:00:12	00:00:03	00:05:37	00:00:26	00:00:30	00:00:03
carina.diogo	5	3	0	0	00:13:06	00:01:38	00:08:30	00:00:14	00:00:35	00:00:07	00:00:12	00:00:03	00:00:07	00:00:01	00:00:01	00:00:00
liliana.manalvo	10	5	0	0	00:42:42	00:02:51	00:24:41	00:00:21	00:00:51	00:00:05	00:00:08	00:00:02	00:01:42	00:00:07	00:00:30	00:00:00
maria.veloso	10	4	0	3	00:39:32	00:02:49	00:09:00	00:00:16	00:01:26	00:00:09	00:00:13	00:00:06	00:00:13	00:00:01	00:00:02	00:00:00
susana.oliveira	3	2	0	1	00:12:28	00:02:30	00:05:10	00:00:38	00:00:22	00:00:07	00:00:09	00:00:06	00:02:30	00:00:30	00:00:30	00:00:30
tania.sobral	3	1	1	2	00:24:13	00:06:03	00:11:39	00:00:58	00:00:22	00:00:07	00:00:09	00:00:05	00:02:00	00:00:30	00:00:30	00:00:30
23-02-2018	**53**	**13**	**3**	**20**	**02:16:49**	**00:02:04**	**00:09:22**	**00:00:00**	**00:06:27**	**00:00:07**	**00:00:19**	**00:00:02**	**00:13:11**	**00:00:12**	**00:00:30**	**00:00:00**
agente.test	0	0	0	2	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ana.garcia	4	1	0	4	00:10:55	00:02:11	00:04:30	00:00:18	00:00:33	00:00:08	00:00:10	00:00:07	00:00:13	00:00:03	00:00:05	00:00:01
barradas.susana	8	2	0	5	00:23:46	00:02:23	00:06:02	00:00:21	00:00:51	00:00:06	00:00:09	00:00:02	00:05:00	00:00:30	00:00:30	00:00:30
carina.diogo	10	0	0	0	00:14:22	00:01:26	00:05:42	00:00:03	00:01:02	00:00:06	00:00:19	00:00:02	00:00:22	00:00:02	00:00:06	00:00:00
liliana.manalvo	16	2	3	1	00:41:21	00:02:18	00:09:22	00:00:00	00:01:51	00:00:07	00:00:19	00:00:02	00:01:54	00:00:06	00:00:30	00:00:00
maria.veloso	7	5	0	3	00:26:14	00:02:11	00:05:48	00:00:19	00:01:01	00:00:09	00:00:10	00:00:07	00:00:12	00:00:01	00:00:02	00:00:01
susana.oliveira	7	1	0	2	00:15:12	00:01:54	00:04:49	00:00:35	00:00:54	00:00:08	00:00:09	00:00:07	00:04:00	00:00:30	00:00:30	00:00:30
tania.sobral	1	2	0	3	00:04:59	00:01:40	00:02:40	00:00:39	00:00:15	00:00:15	00:00:15	00:00:15	00:01:30	00:00:30	00:00:30	00:00:30
24-02-2018	**15**	**1**	**0**	**3**	**00:38:29**	**00:02:24**	**00:12:36**	**00:00:00**	**00:02:16**	**00:00:09**	**00:00:22**	**00:00:04**	**00:02:36**	**00:00:10**	**00:00:30**	**00:00:01**
ana.garcia	15	1	0	3	00:38:29	00:02:24	00:12:36	00:00:00	00:02:16	00:00:09	00:00:22	00:00:04	00:02:36	00:00:10	00:00:30	00:00:01
26-02-2018	**60**	**17**	**3**	**20**	**03:03:30**	**00:02:23**	**00:12:13**	**00:00:08**	**00:06:36**	**00:00:07**	**00:00:15**	**00:00:02**	**00:08:09**	**00:00:07**	**00:00:31**	**00:00:00**
agente.test	0	0	0	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
carina.diogo	18	4	0	3	00:51:13	00:02:20	00:10:18	00:00:31	00:01:22	00:00:05	00:00:07	00:00:03	00:00:29	00:00:01	00:00:03	00:00:00
hugo.teles	13	6	0	5	00:34:09	00:01:48	00:04:57	00:00:08	00:01:33	00:00:07	00:00:10	00:00:03	00:00:27	00:00:02	00:00:04	00:00:00
liliana.manalvo	8	5	1	2	00:28:20	00:02:11	00:05:53	00:00:27	00:00:53	00:00:07	00:00:15	00:00:03	00:01:59	00:00:10	00:00:30	00:00:00
maria.veloso	12	1	0	7	00:46:12	00:03:33	00:12:13	00:00:32	00:01:31	00:00:08	00:00:10	00:00:03	00:00:13	00:00:01	00:00:03	00:00:00
susana.oliveira	8	1	2	2	00:23:11	00:02:35	00:05:01	00:00:38	00:01:14	00:00:09	00:00:15	00:00:02	00:04:31	00:00:30	00:00:31	00:00:30
tania.sobral	1	0	0	0	00:00:25	00:00:25	00:00:25	00:00:25	00:00:03	00:00:03	00:00:03	00:00:03	00:00:30	00:00:30	00:00:30	00:00:30
27-02-2018	**67**	**8**	**1**	**45**	**04:15:21**	**00:03:24**	**00:13:34**	**00:00:14**	**00:07:46**	**00:00:07**	**00:00:17**	**00:00:02**	**00:08:41**	**00:00:07**	**00:00:30**	**00:00:00**
agente.test	0	0	0	7	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ana.garcia	16	2	0	9	01:22:34	00:04:35	00:13:34	00:00:21	00:02:03	00:00:08	00:00:12	00:00:06	00:01:45	00:00:06	00:00:30	00:00:01
barradas.susana	1	0	0	1	00:00:43	00:00:43	00:00:43	00:00:43	00:00:17	00:00:17	00:00:17	00:00:17	00:00:30	00:00:30	00:00:30	00:00:30
carina.diogo	20	3	0	5	01:05:24	00:02:51	00:12:37	00:00:19	00:01:33	00:00:05	00:00:08	00:00:02	00:00:23	00:00:01	00:00:03	00:00:00
hugo.teles	8	1	1	6	00:23:00	00:02:33	00:06:01	00:00:26	00:00:59	00:00:07	00:00:11	00:00:04	00:00:40	00:00:05	00:00:29	00:00:01
maria.veloso	12	2	0	14	00:47:26	00:03:23	00:11:18	00:00:14	00:01:36	00:00:08	00:00:11	00:00:02	00:00:23	00:00:02	00:00:13	00:00:00
susana.oliveira	10	0	0	3	00:36:14	00:03:37	00:11:51	00:01:17	00:01:18	00:00:08	00:00:11	00:00:05	00:05:00	00:00:30	00:00:30	00:00:30
28-02-2018	**47**	**7**	**3**	**27**	**02:13:14**	**00:02:28**	**00:07:25**	**00:00:10**	**00:05:23**	**00:00:07**	**00:00:14**	**00:00:02**	**00:04:39**	**00:00:05**	**00:00:30**	**00:00:00**
ana.garcia	8	2	0	5	00:24:34	00:02:27	00:06:14	00:00:37	00:00:54	00:00:07	00:00:08	00:00:06	00:01:00	00:00:07	00:00:30	00:00:01
barradas.susana	1	0	0	0	00:00:27	00:00:27	00:00:27	00:00:27	00:00:09	00:00:09	00:00:09	00:00:09	00:00:30	00:00:30	00:00:30	00:00:30

OneContact Reporting

Team Detail Daily Report

carina.diogo	10	2	2	1	00:36:29	00:03:02	00:07:01	00:00:40	00:00:43	00:00:04	00:00:07	00:00:02	00:00:10	00:00:01	00:00:02	00:00:00
hugo.teles	10	0	1	6	00:20:04	00:02:00	00:04:47	00:00:10	00:01:18	00:00:08	00:00:11	00:00:05	00:00:12	00:00:01	00:00:03	00:00:00
liliana.manalvo	6	2	0	4	00:21:00	00:02:38	00:06:45	00:00:42	00:00:35	00:00:06	00:00:10	00:00:03	00:00:39	00:00:05	00:00:30	00:00:01
maria.veloso	8	1	0	6	00:19:52	00:02:12	00:06:08	00:00:18	00:01:09	00:00:09	00:00:12	00:00:05	00:00:08	00:00:01	00:00:01	00:00:00
susana.oliveira	3	0	0	5	00:03:23	00:01:08	00:02:09	00:00:17	00:00:33	00:00:11	00:00:14	00:00:09	00:01:30	00:00:30	00:00:30	00:00:30
tania.sobral	1	0	0	0	00:07:25	00:07:25	00:07:25	00:07:25	00:00:02	00:00:02	00:00:02	00:00:02	00:00:30	00:00:30	00:00:30	00:00:30
01-03-2018	**60**	**6**	**0**	**19**	**03:54:03**	**00:03:33**	**00:17:23**	**00:00:08**	**00:06:44**	**00:00:07**	**00:00:29**	**00:00:02**	**00:03:05**	**00:00:03**	**00:00:30**	**00:00:00**
ana.garcia	10	2	0	3	00:44:53	00:03:44	00:06:57	00:00:44	00:01:20	00:00:08	00:00:10	00:00:07	00:00:42	00:00:04	00:00:13	00:00:00
barradas.susana	1	0	0	0	00:00:38	00:00:38	00:00:38	00:00:38	00:00:29	00:00:29	00:00:29	00:00:29	00:00:30	00:00:30	00:00:30	00:00:30
carina.diogo	16	1	0	5	00:51:54	00:03:03	00:12:39	00:00:08	00:01:25	00:00:05	00:00:15	00:00:02	00:00:19	00:00:01	00:00:06	00:00:00
hugo.teles	10	0	0	5	00:47:47	00:04:47	00:17:23	00:00:35	00:01:01	00:00:06	00:00:08	00:00:04	00:00:09	00:00:01	00:00:02	00:00:00
liliana.manalvo	12	2	0	2	00:52:22	00:03:44	00:11:55	00:00:08	00:00:58	00:00:05	00:00:10	00:00:02	00:01:13	00:00:05	00:00:30	00:00:01
maria.veloso	11	1	0	4	00:36:29	00:03:02	00:11:40	00:00:30	00:01:31	00:00:08	00:00:12	00:00:04	00:00:12	00:00:01	00:00:02	00:00:00
02-03-2018	**59**	**13**	**0**	**7**	**03:09:05**	**00:02:38**	**00:12:06**	**00:00:09**	**00:07:02**	**00:00:07**	**00:00:29**	**00:00:02**	**00:03:59**	**00:00:03**	**00:00:30**	**00:00:00**
ana.garcia	11	1	0	3	00:39:06	00:03:16	00:12:06	00:00:20	00:01:18	00:00:07	00:00:10	00:00:04	00:00:46	00:00:04	00:00:12	00:00:01
carina.diogo	17	0	0	0	00:58:07	00:03:25	00:07:27	00:00:38	00:01:33	00:00:05	00:00:08	00:00:03	00:01:11	00:00:04	00:00:30	00:00:00
hugo.teles	13	3	0	2	00:33:22	00:02:05	00:05:41	00:00:09	00:01:44	00:00:08	00:00:11	00:00:05	00:00:18	00:00:01	00:00:03	00:00:00
liliana.manalvo	10	5	0	1	00:25:17	00:01:41	00:06:47	00:00:16	00:01:32	00:00:09	00:00:29	00:00:03	00:01:24	00:00:06	00:00:30	00:00:01
maria.veloso	8	4	0	1	00:33:13	00:02:46	00:11:06	00:00:34	00:00:55	00:00:07	00:00:11	00:00:02	00:00:20	00:00:02	00:00:09	00:00:00
03-03-2018	**12**	**0**	**0**	**5**	**00:50:36**	**00:04:13**	**00:09:03**	**00:00:11**	**00:01:09**	**00:00:06**	**00:00:14**	**00:00:01**	**00:00:41**	**00:00:03**	**00:00:30**	**00:00:00**
hugo.teles	12	0	0	5	00:50:36	00:04:13	00:09:03	00:00:11	00:01:09	00:00:06	00:00:14	00:00:01	00:00:41	00:00:03	00:00:30	00:00:00
05-03-2018	**60**	**9**	**0**	**15**	**03:16:04**	**00:02:50**	**00:08:31**	**00:00:14**	**00:06:43**	**00:00:07**	**00:00:20**	**00:00:01**	**00:13:20**	**00:00:12**	**00:00:31**	**00:00:00**
ana.garcia	8	4	0	6	00:27:03	00:02:15	00:06:06	00:00:14	00:00:56	00:00:07	00:00:08	00:00:05	00:00:17	00:00:02	00:00:05	00:00:01
barradas.susana	10	0	0	3	00:30:27	00:03:03	00:08:11	00:00:38	00:01:11	00:00:07	00:00:11	00:00:03	00:05:01	00:00:30	00:00:31	00:00:30
carina.diogo	3	0	0	0	00:07:29	00:02:30	00:02:40	00:02:19	00:00:16	00:00:05	00:00:08	00:00:03	00:00:05	00:00:02	00:00:03	00:00:01
liliana.manalvo	18	1	0	0	00:57:58	00:03:03	00:08:17	00:00:28	00:01:13	00:00:04	00:00:08	00:00:01	00:02:15	00:00:07	00:00:31	00:00:00
maria.veloso	12	3	0	1	00:41:02	00:02:44	00:08:31	00:00:30	00:02:02	00:00:10	00:00:20	00:00:07	00:00:41	00:00:03	00:00:27	00:00:00
susana.oliveira	9	1	0	5	00:32:05	00:03:12	00:06:48	00:00:29	00:01:05	00:00:07	00:00:10	00:00:03	00:05:01	00:00:30	00:00:31	00:00:30
06-03-2018	**94**	**10**	**3**	**45**	**03:42:13**	**00:02:08**	**00:10:45**	**00:00:04**	**00:11:52**	**00:00:08**	**00:00:22**	**00:00:02**	**00:16:37**	**00:00:11**	**00:00:31**	**00:00:00**
agente.test	8	0	0	5	00:04:19	00:00:32	00:01:18	00:00:04	00:01:22	00:00:10	00:00:22	00:00:06	00:01:20	00:00:10	00:00:30	00:00:01
ana.garcia	14	2	1	4	00:51:25	00:03:13	00:10:45	00:00:44	00:01:52	00:00:08	00:00:11	00:00:07	00:01:30	00:00:06	00:00:30	00:00:00
barradas.susana	15	0	0	17	00:22:29	00:01:30	00:07:38	00:00:06	00:02:06	00:00:08	00:00:15	00:00:03	00:06:01	00:00:30	00:00:31	00:00:30
carina.diogo	6	0	0	3	00:19:21	00:03:14	00:08:15	00:00:25	00:00:53	00:00:09	00:00:17	00:00:02	00:00:06	00:00:01	00:00:02	00:00:00
liliana.manalvo	24	5	2	3	00:48:07	00:01:40	00:05:07	00:00:06	00:02:02	00:00:05	00:00:08	00:00:02	00:01:55	00:00:05	00:00:30	00:00:00
maria.veloso	16	2	0	10	00:44:44	00:02:29	00:05:20	00:00:27	00:02:07	00:00:08	00:00:10	00:00:04	00:00:15	00:00:01	00:00:02	00:00:00
susana.oliveira	11	1	0	3	00:31:48	00:02:39	00:10:25	00:00:28	00:01:30	00:00:08	00:00:13	00:00:03	00:05:30	00:00:30	00:00:30	00:00:30
07-03-2018	**52**	**8**	**2**	**18**	**02:51:13**	**00:02:51**	**00:18:02**	**00:00:11**	**00:05:45**	**00:00:07**	**00:00:15**	**00:00:01**	**00:17:03**	**00:00:17**	**00:00:33**	**00:00:00**
agente.test	0	0	0	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
barradas.susana	8	5	0	5	00:29:03	00:02:14	00:10:45	00:00:22	00:00:56	00:00:07	00:00:08	00:00:06	00:06:34	00:00:30	00:00:33	00:00:30
carina.diogo	3	0	0	0	00:08:39	00:02:53	00:05:22	00:01:35	00:00:22	00:00:07	00:00:08	00:00:07	00:00:04	00:00:01	00:00:02	00:00:01
liliana.manalvo	13	1	1	4	00:42:21	00:03:02	00:10:50	00:00:20	00:01:03	00:00:05	00:00:09	00:00:03	00:02:05	00:00:10	00:00:30	00:00:00
maria.veloso	13	1	1	2	00:49:05	00:03:30	00:18:02	00:00:26	00:01:36	00:00:07	00:00:15	00:00:04	00:00:20	00:00:01	00:00:06	00:00:00
susana.oliveira	15	1	0	6	00:42:05	00:02:38	00:06:33	00:00:11	00:01:48	00:00:07	00:00:13	00:00:01	00:08:00	00:00:30	00:00:30	00:00:30
08-03-2018	**48**	**4**	**5**	**21**	**02:27:06**	**00:02:50**	**00:09:05**	**00:00:20**	**00:06:23**	**00:00:08**	**00:00:23**	**00:00:03**	**00:06:19**	**00:00:07**	**00:00:30**	**00:00:00**
agente.test	0	0	0	5	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ana.garcia	7	1	0	5	00:32:40	00:04:05	00:08:35	00:00:49	00:01:07	00:00:10	00:00:23	00:00:05	00:00:13	00:00:02	00:00:04	00:00:00
barradas.susana	6	1	0	2	00:12:30	00:01:47	00:03:07	00:00:28	00:00:50	00:00:08	00:00:12	00:00:07	00:03:30	00:00:30	00:00:30	00:00:30
hugo.teles	12	0	0	1	00:28:52	00:02:24	00:05:20	00:00:57	00:01:48	00:00:09	00:00:15	00:00:05	00:00:12	00:00:01	00:00:02	00:00:00
liliana.manalvo	12	1	1	4	00:27:37	00:02:07	00:06:43	00:00:31	00:01:10	00:00:06	00:00:12	00:00:03	00:01:18	00:00:06	00:00:30	00:00:00
maria.veloso	9	1	0	2	00:39:41	00:03:58	00:09:05	00:00:20	00:01:13	00:00:08	00:00:11	00:00:07	00:00:06	00:00:01	00:00:02	00:00:00
susana.oliveira	2	0	2	2	00:05:46	00:02:53	00:03:01	00:02:45	00:00:15	00:00:08	00:00:09	00:00:06	00:01:00	00:00:30	00:00:30	00:00:30
tania.sobral	0	0	2	0	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00

OneContact Reporting

Team Detail Daily Report

09-03-2018	**63**	**16**	**3**	**36**	**03:32:36**	**00:02:41**	**00:10:43**	**00:00:13**	**00:07:17**	**00:00:07**	**00:00:24**	**00:00:02**	**00:11:00**	**00:00:09**	**00:00:34**	**00:00:00**
agente.test	0	0	0	2	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ana.garcia	9	5	0	5	00:31:57	00:02:17	00:06:28	00:00:14	00:01:02	00:00:07	00:00:09	00:00:02	00:00:30	00:00:03	00:00:09	00:00:00
barradas.susana	12	2	0	3	00:33:30	00:02:24	00:06:50	00:00:13	00:01:37	00:00:08	00:00:24	00:00:02	00:06:30	00:00:30	00:00:30	00:00:30
carina.diogo	3	0	1	2	00:05:10	00:01:43	00:03:12	00:00:59	00:00:08	00:00:03	00:00:04	00:00:02	00:00:35	00:00:12	00:00:30	00:00:01
hugo.teles	9	3	2	5	00:41:45	00:03:29	00:10:09	00:00:36	00:01:09	00:00:08	00:00:09	00:00:05	00:01:16	00:00:06	00:00:34	00:00:01
liliana.manalvo	15	2	0	4	00:52:26	00:03:05	00:10:43	00:00:21	00:01:18	00:00:05	00:00:11	00:00:03	00:00:25	00:00:01	00:00:05	00:00:00
maria.veloso	12	4	0	11	00:42:20	00:02:39	00:06:52	00:00:38	00:01:40	00:00:08	00:00:22	00:00:02	00:00:14	00:00:01	00:00:01	00:00:00
susana.oliveira	3	0	0	4	00:05:28	00:01:49	00:03:48	00:00:28	00:00:23	00:00:08	00:00:10	00:00:06	00:01:30	00:00:30	00:00:30	00:00:30
10-03-2018	**10**	**5**	**0**	**2**	**00:45:07**	**00:03:00**	**00:12:59**	**00:00:19**	**00:01:12**	**00:00:07**	**00:00:10**	**00:00:01**	**00:00:31**	**00:00:02**	**00:00:20**	**00:00:00**
maria.veloso	10	5	0	2	00:45:07	00:03:00	00:12:59	00:00:19	00:01:12	00:00:07	00:00:10	00:00:01	00:00:31	00:00:02	00:00:20	00:00:00
12-03-2018	**59**	**10**	**1**	**15**	**02:41:18**	**00:02:20**	**00:09:34**	**00:00:00**	**00:07:04**	**00:00:07**	**00:00:15**	**00:00:02**	**00:13:41**	**00:00:12**	**00:00:31**	**00:00:00**
ana.garcia	11	3	0	4	00:39:43	00:02:50	00:08:15	00:00:27	00:01:46	00:00:10	00:00:15	00:00:06	00:02:26	00:00:10	00:00:30	00:00:01
barradas.susana	10	3	0	2	00:31:11	00:02:24	00:04:53	00:00:27	00:01:22	00:00:08	00:00:12	00:00:05	00:06:01	00:00:30	00:00:31	00:00:30
carina.diogo	12	1	1	3	00:23:17	00:01:47	00:04:44	00:00:00	00:00:54	00:00:04	00:00:09	00:00:02	00:00:14	00:00:01	00:00:03	00:00:00
hugo.teles	13	3	0	1	00:27:57	00:01:45	00:04:40	00:00:30	00:01:31	00:00:07	00:00:10	00:00:04	00:00:58	00:00:04	00:00:30	00:00:01
liliana.manalvo	5	0	0	0	00:15:51	00:03:10	00:09:34	00:00:55	00:00:21	00:00:04	00:00:05	00:00:03	00:00:02	00:00:00	00:00:01	00:00:00
susana.oliveira	8	0	0	5	00:23:19	00:02:55	00:08:52	00:00:40	00:01:10	00:00:09	00:00:13	00:00:06	00:04:00	00:00:30	00:00:30	00:00:30
13-03-2018	**49**	**10**	**2**	**26**	**02:36:44**	**00:02:39**	**00:15:02**	**00:00:17**	**00:05:43**	**00:00:07**	**00:00:21**	**00:00:02**	**00:05:43**	**00:00:06**	**00:00:31**	**00:00:00**
ana.garcia	12	1	1	6	00:47:21	00:03:39	00:15:02	00:00:51	00:01:22	00:00:07	00:00:09	00:00:04	00:02:25	00:00:11	00:00:30	00:00:00
carina.diogo	10	3	0	4	00:25:24	00:01:57	00:05:18	00:00:20	00:00:43	00:00:04	00:00:08	00:00:02	00:00:21	00:00:02	00:00:07	00:00:01
hugo.teles	11	2	1	1	00:35:56	00:02:46	00:07:38	00:00:21	00:01:37	00:00:09	00:00:21	00:00:05	00:00:43	00:00:03	00:00:30	00:00:00
liliana.manalvo	3	0	0	5	00:02:52	00:00:57	00:01:19	00:00:27	00:00:11	00:00:04	00:00:05	00:00:03	00:00:01	00:00:00	00:00:01	00:00:00
maria.veloso	10	3	0	4	00:31:21	00:02:25	00:07:21	00:00:17	00:01:26	00:00:09	00:00:12	00:00:06	00:00:12	00:00:01	00:00:02	00:00:00
susana.oliveira	3	1	0	6	00:13:50	00:03:28	00:09:46	00:00:18	00:00:24	00:00:08	00:00:10	00:00:07	00:02:01	00:00:30	00:00:31	00:00:30
14-03-2018	**54**	**9**	**3**	**22**	**02:58:25**	**00:02:50**	**00:11:33**	**00:00:08**	**00:06:32**	**00:00:07**	**00:00:16**	**00:00:02**	**00:07:22**	**00:00:07**	**00:00:31**	**00:00:00**
ana.garcia	8	5	0	5	00:33:29	00:02:35	00:10:21	00:00:28	00:01:00	00:00:08	00:00:11	00:00:04	00:00:45	00:00:04	00:00:21	00:00:01
carina.diogo	2	1	0	1	00:05:22	00:01:47	00:03:48	00:00:46	00:00:12	00:00:06	00:00:10	00:00:02	00:00:11	00:00:06	00:00:07	00:00:04
hugo.teles	10	2	3	4	00:26:15	00:02:11	00:05:03	00:00:08	00:01:26	00:00:09	00:00:16	00:00:03	00:00:44	00:00:04	00:00:30	00:00:00
liliana.manalvo	11	0	0	5	00:34:50	00:03:10	00:11:33	00:00:49	00:00:57	00:00:05	00:00:10	00:00:03	00:00:56	00:00:05	00:00:30	00:00:00
maria.veloso	14	1	0	1	00:49:22	00:03:17	00:10:13	00:00:32	00:01:43	00:00:07	00:00:11	00:00:02	00:00:15	00:00:01	00:00:02	00:00:00
susana.oliveira	9	0	0	6	00:29:07	00:03:14	00:05:36	00:00:47	00:01:14	00:00:08	00:00:14	00:00:04	00:04:31	00:00:30	00:00:31	00:00:30
15-03-2018	**63**	**3**	**4**	**18**	**03:20:04**	**00:03:02**	**00:17:28**	**00:00:03**	**00:08:11**	**00:00:08**	**00:00:37**	**00:00:02**	**00:09:23**	**00:00:09**	**00:00:31**	**00:00:00**
ana.garcia	12	0	2	8	00:47:59	00:04:00	00:13:38	00:00:03	00:01:46	00:00:09	00:00:37	00:00:02	00:00:47	00:00:04	00:00:12	00:00:01
carina.diogo	12	1	0	2	00:39:54	00:03:04	00:07:49	00:00:06	00:01:14	00:00:06	00:00:13	00:00:03	00:00:44	00:00:04	00:00:30	00:00:00
hugo.teles	13	0	1	1	00:28:22	00:02:11	00:09:18	00:00:06	00:01:33	00:00:07	00:00:12	00:00:03	00:00:37	00:00:03	00:00:17	00:00:01
liliana.manalvo	3	0	1	1	00:10:43	00:03:34	00:04:12	00:02:36	00:00:22	00:00:07	00:00:08	00:00:07	00:00:04	00:00:01	00:00:02	00:00:01
maria.veloso	11	0	0	4	00:38:46	00:03:31	00:17:28	00:00:04	00:01:45	00:00:10	00:00:30	00:00:02	00:00:10	00:00:01	00:00:02	00:00:00
susana.oliveira	12	2	0	2	00:34:20	00:02:27	00:09:11	00:00:13	00:01:31	00:00:08	00:00:12	00:00:03	00:07:01	00:00:30	00:00:31	00:00:30
16-03-2018	**84**	**10**	**8**	**25**	**04:11:44**	**00:02:41**	**00:17:15**	**00:00:01**	**00:09:56**	**00:00:07**	**00:00:17**	**00:00:01**	**00:11:22**	**00:00:08**	**00:00:31**	**00:00:00**
ana.garcia	12	2	2	8	00:56:59	00:04:04	00:17:15	00:00:23	00:01:25	00:00:07	00:00:11	00:00:01	00:00:51	00:00:04	00:00:09	00:00:00
carina.diogo	22	3	1	2	00:56:39	00:02:16	00:07:06	00:00:05	00:02:03	00:00:06	00:00:11	00:00:02	00:01:23	00:00:04	00:00:31	00:00:00
hugo.teles	17	1	0	7	00:40:36	00:02:15	00:08:47	00:00:01	00:02:04	00:00:07	00:00:10	00:00:02	00:01:50	00:00:07	00:00:30	00:00:01
liliana.manalvo	5	0	0	2	00:14:00	00:02:48	00:06:42	00:00:17	00:00:34	00:00:07	00:00:15	00:00:03	00:00:34	00:00:07	00:00:30	00:00:01
maria.veloso	15	3	0	2	00:39:47	00:02:13	00:08:57	00:00:27	00:02:01	00:00:08	00:00:13	00:00:01	00:00:14	00:00:01	00:00:02	00:00:00
susana.oliveira	13	1	5	4	00:43:43	00:03:07	00:07:46	00:00:52	00:01:49	00:00:08	00:00:17	00:00:04	00:06:30	00:00:30	00:00:30	00:00:30
17-03-2018	**20**	**3**	**0**	**1**	**00:50:19**	**00:02:11**	**00:11:17**	**00:00:05**	**00:02:34**	**00:00:08**	**00:00:29**	**00:00:02**	**00:00:59**	**00:00:03**	**00:00:30**	**00:00:00**
carina.diogo	20	3	0	1	00:50:19	00:02:11	00:11:17	00:00:05	00:02:34	00:00:08	00:00:29	00:00:02	00:00:59	00:00:03	00:00:30	00:00:00
19-03-2018	**84**	**14**	**1**	**39**	**04:29:43**	**00:02:45**	**00:19:34**	**00:00:03**	**00:10:22**	**00:00:07**	**00:00:21**	**00:00:01**	**00:17:25**	**00:00:11**	**00:00:31**	**00:00:00**
agente.test	0	0	0	2	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ana.garcia	15	3	0	11	01:08:52	00:03:50	00:19:34	00:00:31	00:02:21	00:00:09	00:00:21	00:00:06	00:01:14	00:00:04	00:00:30	00:00:01
barradas.susana		2	0	4	01:03:03	00:02:38	00:09:34	00:00:38	00:03:05	00:00:10	00:00:12	00:00:04	00:11:30	00:00:30	00:00:30	00:00:30

OneContact Reporting

Team Detail Daily Report

hugo.teles	12	1	0	2	00:43:46	00:03:22	00:09:24	00:00:03	00:01:07	00:00:06	00:00:13	00:00:01	00:01:41	00:00:08	00:00:31	00:00:00
liliana.manalvo	18	3	0	7	00:44:35	00:02:07	00:09:04	00:00:33	00:01:47	00:00:06	00:00:12	00:00:02	00:01:17	00:00:04	00:00:30	00:00:00
maria.veloso	14	5	1	9	00:36:45	00:01:56	00:05:13	00:00:28	00:01:47	00:00:08	00:00:10	00:00:06	00:00:13	00:00:01	00:00:02	00:00:00
susana.oliveira	2	0	0	2	00:08:07	00:04:04	00:04:38	00:03:29	00:00:10	00:00:05	00:00:08	00:00:02	00:01:00	00:00:30	00:00:30	00:00:30
tania.sobral	1	0	0	2	00:04:35	00:04:35	00:04:35	00:04:35	00:00:05	00:00:05	00:00:05	00:00:05	00:00:30	00:00:30	00:00:30	00:00:30
20-03-2018	**64**	**15**	**3**	**21**	**03:48:02**	**00:02:53**	**00:13:50**	**00:00:10**	**00:07:24**	**00:00:07**	**00:00:26**	**00:00:02**	**00:12:54**	**00:00:10**	**00:00:31**	**00:00:00**
ana.garcia	11	3	0	6	00:37:21	00:02:40	00:11:05	00:00:22	00:01:17	00:00:07	00:00:09	00:00:06	00:00:20	00:00:02	00:00:04	00:00:00
barradas.susana	17	1	0	5	01:05:21	00:03:38	00:08:18	00:00:36	00:02:19	00:00:08	00:00:10	00:00:03	00:09:01	00:00:30	00:00:31	00:00:30
carina.diogo	16	4	0	3	01:03:12	00:03:10	00:13:50	00:00:10	00:01:14	00:00:05	00:00:09	00:00:02	00:00:47	00:00:02	00:00:30	00:00:00
hugo.teles	3	0	0	0	00:06:01	00:02:00	00:03:49	00:00:48	00:00:54	00:00:18	00:00:26	00:00:13	00:00:38	00:00:13	00:00:30	00:00:01
liliana.manalvo	14	7	0	2	00:43:02	00:02:03	00:10:00	00:00:24	00:01:13	00:00:05	00:00:09	00:00:04	00:00:38	00:00:02	00:00:06	00:00:01
susana.oliveira	3	0	0	4	00:13:05	00:04:22	00:09:16	00:00:30	00:00:27	00:00:09	00:00:10	00:00:08	00:01:30	00:00:30	00:00:30	00:00:30
tania.sobral	0	0	3	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
21-03-2018	**63**	**16**	**2**	**20**	**03:37:06**	**00:02:45**	**00:11:22**	**00:00:11**	**00:07:47**	**00:00:07**	**00:00:22**	**00:00:01**	**00:11:02**	**00:00:09**	**00:00:31**	**00:00:00**
agente.test	0	0	0	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ana.garcia	14	2	1	4	00:48:55	00:03:03	00:08:33	00:00:49	00:01:50	00:00:08	00:00:13	00:00:04	00:01:08	00:00:04	00:00:30	00:00:00
barradas.susana	10	4	0	4	00:24:14	00:01:44	00:03:46	00:00:20	00:01:35	00:00:10	00:00:14	00:00:07	00:06:01	00:00:30	00:00:31	00:00:30
carina.diogo	12	1	0	5	00:44:26	00:03:25	00:10:45	00:00:24	00:01:12	00:00:06	00:00:12	00:00:02	00:01:46	00:00:08	00:00:30	00:00:01
liliana.manalvo	17	6	0	1	00:49:25	00:02:09	00:07:41	00:00:11	00:01:27	00:00:05	00:00:12	00:00:01	00:01:54	00:00:05	00:00:30	00:00:00
maria.veloso	10	3	0	5	00:50:06	00:03:51	00:11:22	00:00:17	00:01:43	00:00:10	00:00:22	00:00:06	00:00:13	00:00:01	00:00:02	00:00:00
tania.sobral	0	0	1	0	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
22-03-2018	**46**	**12**	**2**	**27**	**02:52:18**	**00:02:58**	**00:21:09**	**00:00:05**	**00:05:17**	**00:00:07**	**00:00:15**	**00:00:02**	**00:03:19**	**00:00:04**	**00:00:30**	**00:00:00**
agente.test	0	0	0	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ana.garcia	4	2	1	6	00:10:46	00:01:48	00:04:51	00:00:22	00:00:35	00:00:09	00:00:14	00:00:04	00:00:32	00:00:08	00:00:30	00:00:00
barradas.susana	1	0	1	1	00:03:17	00:03:17	00:03:17	00:03:17	00:00:05	00:00:05	00:00:05	00:00:05	00:00:30	00:00:30	00:00:30	00:00:30
carina.diogo	14	3	0	5	00:43:51	00:02:35	00:17:20	00:00:05	00:00:59	00:00:04	00:00:07	00:00:02	00:00:22	00:00:01	00:00:09	00:00:00
hugo.teles	2	0	0	3	00:07:42	00:03:51	00:07:37	00:00:05	00:00:13	00:00:06	00:00:07	00:00:06	00:00:00	00:00:00	00:00:00	00:00:00
liliana.manalvo	8	4	0	3	00:46:12	00:03:51	00:21:09	00:00:33	00:01:04	00:00:08	00:00:12	00:00:04	00:00:11	00:00:01	00:00:02	00:00:00
maria.veloso	14	2	0	3	00:50:19	00:03:09	00:08:10	00:00:36	00:01:56	00:00:08	00:00:15	00:00:04	00:00:14	00:00:01	00:00:02	00:00:00
susana.oliveira	3	1	0	5	00:10:11	00:02:33	00:05:18	00:00:28	00:00:25	00:00:08	00:00:09	00:00:07	00:01:30	00:00:30	00:00:30	00:00:30
23-03-2018	**69**	**14**	**3**	**30**	**03:17:14**	**00:02:23**	**00:10:39**	**00:00:10**	**00:08:25**	**00:00:07**	**00:00:42**	**00:00:01**	**00:15:43**	**00:00:12**	**00:00:30**	**00:00:00**
agente.test	0	0	0	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ana.garcia	10	4	0	8	00:41:59	00:03:00	00:10:39	00:00:13	00:01:12	00:00:07	00:00:09	00:00:06	00:01:15	00:00:06	00:00:30	00:00:00
barradas.susana	9	4	0	6	00:30:55	00:02:23	00:07:30	00:00:20	00:01:08	00:00:08	00:00:11	00:00:03	00:04:30	00:00:30	00:00:30	00:00:30
carina.diogo	25	2	1	3	00:46:55	00:01:44	00:06:43	00:00:10	00:03:21	00:00:08	00:00:42	00:00:02	00:01:20	00:00:03	00:00:30	00:00:00
hugo.teles	2	0	0	1	00:06:23	00:03:12	00:05:33	00:00:50	00:00:21	00:00:10	00:00:18	00:00:03	00:00:03	00:00:02	00:00:02	00:00:01
liliana.manalvo	13	4	2	4	00:38:59	00:02:18	00:06:33	00:00:23	00:01:00	00:00:05	00:00:14	00:00:01	00:03:35	00:00:13	00:00:30	00:00:00
susana.oliveira	10	0	0	7	00:32:03	00:03:12	00:09:05	00:00:33	00:01:23	00:00:08	00:00:15	00:00:06	00:05:00	00:00:30	00:00:30	00:00:30
24-03-2018	**6**	**1**	**0**	**0**	**00:40:50**	**00:05:50**	**00:14:16**	**00:00:26**	**00:00:42**	**00:00:07**	**00:00:10**	**00:00:06**	**00:00:14**	**00:00:02**	**00:00:06**	**00:00:00**
ana.garcia	6	1	0	0	00:40:50	00:05:50	00:14:16	00:00:26	00:00:42	00:00:07	00:00:10	00:00:06	00:00:14	00:00:02	00:00:06	00:00:00
26-03-2018	**68**	**3**	**0**	**24**	**02:54:07**	**00:02:27**	**00:09:09**	**00:00:13**	**00:07:24**	**00:00:07**	**00:00:13**	**00:00:03**	**00:14:12**	**00:00:12**	**00:00:31**	**00:00:00**
agente.test	0	0	0	7	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
barradas.susana	22	2	0	3	01:00:33	00:02:31	00:09:09	00:00:30	00:03:00	00:00:08	00:00:12	00:00:06	00:12:02	00:00:30	00:00:31	00:00:30
carina.diogo	17	0	0	2	00:32:40	00:01:55	00:06:14	00:00:13	00:01:21	00:00:05	00:00:07	00:00:03	00:01:23	00:00:05	00:00:30	00:00:00
hugo.teles	14	0	0	7	00:39:16	00:02:48	00:06:43	00:01:04	00:01:42	00:00:07	00:00:13	00:00:04	00:00:16	00:00:01	00:00:03	00:00:00
liliana.manalvo	15	1	0	4	00:41:38	00:02:36	00:05:52	00:00:21	00:01:21	00:00:05	00:00:10	00:00:04	00:00:31	00:00:02	00:00:14	00:00:00
tania.sobral	0	0	0	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
27-03-2018	**75**	**7**	**2**	**28**	**03:55:44**	**00:02:52**	**00:12:42**	**00:00:17**	**00:08:39**	**00:00:07**	**00:00:19**	**00:00:01**	**00:15:25**	**00:00:11**	**00:00:30**	**00:00:00**
agente.test	0	0	1	0	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ana.garcia	2	0	0	1	00:04:09	00:02:04	00:03:02	00:01:07	00:00:21	00:00:10	00:00:11	00:00:10	00:00:02	00:00:01	00:00:01	00:00:01
barradas.susana	17	2	0	5	01:15:06	00:03:57	00:12:42	00:00:21	00:02:28	00:00:09	00:00:12	00:00:06	00:09:30	00:00:30	00:00:30	00:00:30
carina.diogo	15	0	0	7	00:57:13	00:03:49	00:09:39	00:00:24	00:01:14	00:00:08	00:00:08	00:00:01	00:00:20	00:00:01	00:00:03	00:00:01

OneContact Reporting

Team Detail Daily Report

hugo.teles	17	1	1	5	00:39:15	00:02:11	00:06:56	00:00:20	00:01:58	00:00:07	00:00:16	00:00:01	00:00:28	00:00:02	00:00:04	00:00:01
liliana.manalvo	15	3	0	3	00:41:35	00:02:19	00:07:08	00:00:17	00:01:16	00:00:05	00:00:10	00:00:02	00:00:35	00:00:02	00:00:15	00:00:00
susana.oliveira	8	1	0	7	00:15:26	00:01:43	00:05:29	00:00:27	00:01:15	00:00:09	00:00:19	00:00:03	00:04:00	00:00:30	00:00:30	00:00:30
tania.sobral	1	0	0	0	00:03:00	00:03:00	00:03:00	00:03:00	00:00:07	00:00:07	00:00:07	00:00:07	00:00:30	00:00:30	00:00:30	00:00:30
28-03-2018	**55**	**8**	**5**	**20**	**02:38:41**	**00:02:31**	**00:11:23**	**00:00:01**	**00:07:10**	**00:00:08**	**00:00:27**	**00:00:01**	**00:13:59**	**00:00:14**	**00:00:31**	**00:00:00**
agente.test	0	0	0	7	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
barradas.susana	13	3	0	1	00:36:21	00:02:16	00:11:23	00:00:01	00:02:16	00:00:10	00:00:27	00:00:04	00:08:01	00:00:30	00:00:31	00:00:30
carina.diogo	14	0	0	2	00:49:15	00:03:31	00:07:27	00:00:49	00:01:17	00:00:06	00:00:14	00:00:02	00:00:18	00:00:01	00:00:06	00:00:00
hugo.teles	9	2	0	3	00:18:28	00:01:41	00:04:18	00:00:19	00:01:09	00:00:08	00:00:11	00:00:01	00:00:57	00:00:06	00:00:30	00:00:00
liliana.manalvo	10	3	0	3	00:28:55	00:02:13	00:06:22	00:00:15	00:00:48	00:00:05	00:00:08	00:00:03	00:00:43	00:00:03	00:00:30	00:00:00
susana.oliveira	8	0	1	3	00:17:10	00:02:09	00:03:54	00:00:45	00:01:27	00:00:11	00:00:14	00:00:07	00:04:00	00:00:30	00:00:30	00:00:30
tania.sobral	1	0	4	1	00:08:32	00:08:32	00:08:32	00:08:32	00:00:13	00:00:13	00:00:13	00:00:13	00:00:00	00:00:00	00:00:00	00:00:00
29-03-2018	**68**	**12**	**2**	**27**	**03:24:55**	**00:02:34**	**00:19:15**	**00:00:01**	**00:10:26**	**00:00:09**	**00:01:22**	**00:00:01**	**00:15:26**	**00:00:12**	**00:00:31**	**00:00:00**
barradas.susana	9	4	0	3	00:22:56	00:01:46	00:07:57	00:00:19	00:01:14	00:00:08	00:00:10	00:00:07	00:05:30	00:00:30	00:00:30	00:00:30
carina.diogo	13	2	0	4	00:46:59	00:03:08	00:10:33	00:00:30	00:01:15	00:00:06	00:00:21	00:00:01	00:00:23	00:00:02	00:00:10	00:00:00
hugo.teles	16	3	2	7	00:39:04	00:02:03	00:05:58	00:00:03	00:03:40	00:00:14	00:01:22	00:00:02	00:00:51	00:00:03	00:00:30	00:00:00
liliana.manalvo	20	3	0	4	00:55:09	00:02:24	00:07:35	00:00:01	00:02:32	00:00:08	00:00:37	00:00:03	00:03:41	00:00:10	00:00:30	00:00:00
susana.oliveira	9	0	0	9	00:37:41	00:04:11	00:19:15	00:00:16	00:01:44	00:00:12	00:00:34	00:00:01	00:04:31	00:00:30	00:00:31	00:00:30
tania.sobral	1	0	0	0	00:03:06	00:03:06	00:03:06	00:03:06	00:00:01	00:00:01	00:00:01	00:00:01	00:00:30	00:00:30	00:00:30	00:00:30
30-03-2018	**25**	**2**	**1**	**7**	**01:29:13**	**00:03:18**	**00:11:11**	**00:00:17**	**00:03:02**	**00:00:07**	**00:00:13**	**00:00:02**	**00:08:07**	**00:00:18**	**00:00:30**	**00:00:00**
barradas.susana	6	0	0	2	00:32:35	00:05:26	00:11:11	00:01:41	00:00:47	00:00:08	00:00:09	00:00:07	00:03:00	00:00:30	00:00:30	00:00:30
carina.diogo	10	1	0	1	00:22:42	00:02:04	00:04:44	00:00:17	00:00:53	00:00:05	00:00:07	00:00:02	00:00:07	00:00:01	00:00:01	00:00:00
susana.oliveira	9	1	1	4	00:33:56	00:03:24	00:07:20	00:00:33	00:01:22	00:00:09	00:00:13	00:00:03	00:05:00	00:00:30	00:00:30	00:00:30
31-03-2018	**5**	**2**	**0**	**2**	**00:16:13**	**00:02:19**	**00:06:43**	**00:00:23**	**00:00:47**	**00:00:09**	**00:00:12**	**00:00:07**	**00:03:31**	**00:00:30**	**00:00:31**	**00:00:30**
barradas.susana	5	2	0	2	00:16:13	00:02:19	00:06:43	00:00:23	00:00:47	00:00:09	00:00:12	00:00:07	00:03:31	00:00:30	00:00:31	00:00:30
TOTAL	**3812**	**664**	**134**	**1374**	**8.08:29:53**	**00:02:41**	**00:24:41**	**00:00:00**	**07:32:44**	**00:00:07**	**00:01:22**	**00:00:00**	**11:37:57**	**00:00:10**	**00:00:34**	**00:00:00**