

OneContact Reporting

Team Detail Daily Report

Team: Algarve

Date / Agent	Handled Interactions	Transferred Interactions	Abandoned Interactions	Rejected Interactions	Talk Time				Ring Time (Handled Interactions)				Wrapup Time			
					Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min
01-01-2018	3	1	1	1	00:35:14	00:08:48	00:23:33	00:00:30	00:00:26	00:00:09	00:00:14	00:00:05	00:00:10	00:00:02	00:00:05	00:00:01
claudia.nunes	3	1	1	1	00:35:14	00:08:48	00:23:33	00:00:30	00:00:26	00:00:09	00:00:14	00:00:05	00:00:10	00:00:02	00:00:05	00:00:01
02-01-2018	38	2	0	2	02:14:46	00:03:22	00:12:14	00:00:17	00:05:19	00:00:08	00:00:14	00:00:03	00:14:18	00:00:22	00:00:31	00:00:00
manuela.martins	15	1	0	0	00:52:23	00:03:16	00:12:14	00:00:17	00:02:08	00:00:09	00:00:14	00:00:03	00:07:31	00:00:30	00:00:31	00:00:30
patricia.farinha	11	1	0	0	00:34:38	00:02:53	00:06:15	00:00:44	00:01:24	00:00:08	00:00:09	00:00:06	00:06:00	00:00:30	00:00:30	00:00:30
susana.silva	12	0	0	2	00:47:45	00:03:59	00:09:16	00:00:44	00:01:47	00:00:09	00:00:14	00:00:03	00:00:47	00:00:04	00:00:30	00:00:00
03-01-2018	55	7	0	6	03:51:04	00:03:44	00:13:54	00:00:07	00:08:06	00:00:09	00:00:25	00:00:03	00:15:35	00:00:16	00:00:34	00:00:00
claudia.nunes	14	0	0	3	01:06:12	00:04:44	00:12:36	00:00:59	00:02:26	00:00:10	00:00:25	00:00:03	00:00:15	00:00:01	00:00:03	00:00:00
jorge.coelho	1	0	0	0	00:06:38	00:06:38	00:06:38	00:06:38	00:00:06	00:00:06	00:00:06	00:00:06	00:00:05	00:00:05	00:00:05	00:00:05
manuela.martins	13	1	0	1	00:41:51	00:02:59	00:07:59	00:00:07	00:01:43	00:00:08	00:00:17	00:00:03	00:06:14	00:00:29	00:00:31	00:00:13
milena.boto	8	2	0	1	00:32:06	00:03:13	00:07:34	00:00:38	00:00:50	00:00:06	00:00:11	00:00:03	00:02:15	00:00:15	00:00:30	00:00:01
patricia.farinha	10	2	0	0	00:31:06	00:02:36	00:06:10	00:00:15	00:01:26	00:00:09	00:00:18	00:00:03	00:06:04	00:00:30	00:00:34	00:00:30
susana.silva	9	2	0	1	00:53:11	00:04:50	00:13:54	00:00:10	00:01:35	00:00:11	00:00:16	00:00:03	00:00:42	00:00:05	00:00:30	00:00:00
04-01-2018	58	14	4	11	04:07:15	00:03:26	00:21:57	00:00:08	00:08:24	00:00:09	00:00:27	00:00:03	00:18:16	00:00:15	00:00:31	00:00:01
claudia.nunes	14	2	0	1	00:56:13	00:03:31	00:14:23	00:00:46	00:01:50	00:00:08	00:00:13	00:00:03	00:01:21	00:00:05	00:00:30	00:00:01
jorge.coelho	3	0	0	0	00:12:10	00:04:03	00:08:35	00:00:43	00:00:26	00:00:09	00:00:12	00:00:04	00:01:30	00:00:30	00:00:30	00:00:30
manuela.martins	12	0	0	0	00:26:39	00:02:13	00:06:11	00:00:37	00:01:25	00:00:07	00:00:12	00:00:03	00:06:01	00:00:30	00:00:31	00:00:30
milena.boto	8	2	0	1	01:13:10	00:07:19	00:21:57	00:00:30	00:01:04	00:00:08	00:00:13	00:00:05	00:01:00	00:00:07	00:00:30	00:00:01
patricia.farinha	9	6	0	4	00:26:18	00:01:45	00:07:17	00:00:20	00:01:17	00:00:09	00:00:14	00:00:06	00:07:30	00:00:30	00:00:30	00:00:30
susana.silva	12	4	4	5	00:52:45	00:03:18	00:11:53	00:00:08	00:02:22	00:00:12	00:00:27	00:00:03	00:00:54	00:00:03	00:00:17	00:00:01
05-01-2018	62	10	2	12	04:06:00	00:03:25	00:13:53	00:00:08	00:08:21	00:00:08	00:00:22	00:00:03	00:16:23	00:00:15	00:00:31	00:00:00
claudia.nunes	20	2	0	5	01:03:59	00:02:54	00:11:11	00:00:08	00:02:16	00:00:07	00:00:15	00:00:03	00:00:57	00:00:03	00:00:30	00:00:00
manuela.martins	2	0	0	0	00:05:37	00:02:48	00:04:41	00:00:56	00:00:17	00:00:08	00:00:10	00:00:07	00:01:00	00:00:30	00:00:30	00:00:30
milena.boto	10	4	1	1	01:23:17	00:05:57	00:13:24	00:00:27	00:01:25	00:00:08	00:00:15	00:00:04	00:04:54	00:00:21	00:00:30	00:00:01
patricia.farinha	17	3	0	2	00:28:13	00:01:25	00:04:22	00:00:08	00:02:28	00:00:09	00:00:22	00:00:05	00:08:31	00:00:30	00:00:31	00:00:30
susana.silva	13	1	1	4	01:04:54	00:04:38	00:13:53	00:00:16	00:01:55	00:00:09	00:00:13	00:00:03	00:01:01	00:00:04	00:00:30	00:00:01
06-01-2018	14	0	0	4	01:17:06	00:05:30	00:14:31	00:00:55	00:02:21	00:00:10	00:00:21	00:00:03	00:00:15	00:00:01	00:00:02	00:00:00
claudia.nunes	14	0	0	4	01:17:06	00:05:30	00:14:31	00:00:55	00:02:21	00:00:10	00:00:21	00:00:03	00:00:15	00:00:01	00:00:02	00:00:00
08-01-2018	54	8	0	10	03:36:07	00:03:29	00:15:53	00:00:17	00:08:10	00:00:09	00:00:32	00:00:02	00:21:01	00:00:21	00:00:30	00:00:00
jorge.coelho	1	0	0	0	00:01:39	00:01:39	00:01:39	00:01:39	00:00:12	00:00:12	00:00:12	00:00:12	00:00:30	00:00:30	00:00:30	00:00:30
manuela.martins	13	3	0	3	00:33:59	00:02:07	00:06:24	00:00:17	00:01:41	00:00:08	00:00:11	00:00:02	00:07:30	00:00:30	00:00:30	00:00:30
milena.boto	10	3	0	3	00:50:01	00:03:51	00:07:48	00:00:32	00:01:23	00:00:08	00:00:16	00:00:04	00:03:15	00:00:16	00:00:30	00:00:01
patricia.farinha	17	1	0	2	00:37:52	00:02:06	00:05:50	00:00:30	00:02:45	00:00:10	00:00:32	00:00:05	00:09:00	00:00:30	00:00:30	00:00:30
susana.silva	13	1	0	2	01:32:36	00:06:37	00:15:53	00:01:24	00:02:09	00:00:10	00:00:18	00:00:08	00:00:46	00:00:04	00:00:30	00:00:00
09-01-2018	55	13	1	7	04:35:41	00:04:03	00:16:40	00:00:01	00:08:41	00:00:09	00:00:43	00:00:02	00:16:36	00:00:16	00:00:31	00:00:00
claudia.nunes	9	5	0	1	00:42:13	00:03:01	00:11:29	00:00:14	00:01:53	00:00:13	00:00:43	00:00:03	00:00:50	00:00:05	00:00:30	00:00:00
jorge.coelho	3	0	0	0	00:13:30	00:04:30	00:12:41	00:00:23	00:00:19	00:00:06	00:00:11	00:00:04	00:00:48	00:00:16	00:00:30	00:00:07
manuela.martins	12	3	1	0	00:46:22	00:03:05	00:07:54	00:00:01	00:02:07	00:00:11	00:00:31	00:00:04	00:07:01	00:00:30	00:00:31	00:00:30
milena.boto	11	1	0	2	01:06:55	00:05:35	00:16:40	00:00:11	00:01:23	00:00:08	00:00:12	00:00:04	00:02:37	00:00:13	00:00:30	00:00:01
patricia.farinha	8	3	0	2	00:52:17	00:04:45	00:15:08	00:00:16	00:00:46	00:00:06	00:00:13	00:00:02	00:05:00	00:00:30	00:00:30	00:00:30
susana.silva	12	1	0	2	00:54:24	00:04:11	00:13:10	00:00:19	00:02:13	00:00:11	00:00:29	00:00:02	00:00:20	00:00:02	00:00:04	00:00:01
10-01-2018	60	11	2	7	04:26:54	00:03:46	00:26:29	00:00:10	00:09:28	00:00:09	00:00:50	00:00:03	00:14:27	00:00:13	00:00:31	00:00:00
claudia.nunes	14	0	1	2	00:52:42	00:03:46	00:10:22	00:00:42	00:01:54	00:00:08	00:00:16	00:00:04	00:00:39	00:00:03	00:00:26	00:00:00
jorge.coelho	5	0	0	0	00:14:16	00:02:51	00:06:32	00:00:19	00:01:07	00:00:13	00:00:50	00:00:03	00:00:57	00:00:11	00:00:30	00:00:05
milena.boto	14	6	1	1	01:42:49	00:05:08	00:26:29	00:00:24	00:02:05	00:00:09	00:00:15	00:00:03	00:03:15	00:00:12	00:00:31	00:00:01

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Team Detail Daily Report

patricia.farinha	16	2	0	0	00:54:26	00:03:01	00:12:18	00:00:20	00:02:23	00:00:09	00:00:14	00:00:05	00:08:32	00:00:30	00:00:31	00:00:30
susana.silva	11	3	0	4	00:42:41	00:03:03	00:08:02	00:00:10	00:01:59	00:00:11	00:00:15	00:00:06	00:01:04	00:00:05	00:00:30	00:00:01
11-01-2018	36	4	0	9	02:04:39	00:03:07	00:12:50	00:00:00	00:05:36	00:00:09	00:00:27	00:00:03	00:10:47	00:00:17	00:00:30	00:00:01
claudia.nunes	7	2	0	2	00:21:20	00:02:22	00:06:57	00:00:22	00:00:57	00:00:08	00:00:13	00:00:03	00:00:43	00:00:05	00:00:22	00:00:01
manuela.martins	3	1	0	2	00:03:27	00:00:52	00:01:11	00:00:20	00:00:25	00:00:08	00:00:11	00:00:06	00:01:30	00:00:30	00:00:30	00:00:30
milena.boto	9	0	0	1	00:38:58	00:04:20	00:12:03	00:00:00	00:01:31	00:00:10	00:00:27	00:00:06	00:02:37	00:00:17	00:00:30	00:00:01
patricia.farinha	9	0	0	2	00:20:50	00:02:19	00:07:14	00:00:31	00:01:13	00:00:08	00:00:14	00:00:05	00:04:30	00:00:30	00:00:30	00:00:30
susana.silva	8	1	0	2	00:40:04	00:04:27	00:12:50	00:00:02	00:01:30	00:00:11	00:00:14	00:00:08	00:01:27	00:00:10	00:00:30	00:00:01
12-01-2018	49	3	5	7	02:36:07	00:03:00	00:13:35	00:00:04	00:06:43	00:00:08	00:00:21	00:00:04	00:14:50	00:00:18	00:00:31	00:00:00
claudia.nunes	10	0	0	1	00:35:06	00:03:31	00:12:31	00:00:25	00:01:14	00:00:07	00:00:16	00:00:04	00:00:26	00:00:03	00:00:16	00:00:01
manuela.martins	9	0	0	1	00:20:20	00:02:16	00:05:16	00:00:17	00:01:13	00:00:08	00:00:21	00:00:04	00:04:30	00:00:30	00:00:30	00:00:30
milena.boto	7	1	2	2	00:26:54	00:03:22	00:13:35	00:00:10	00:00:48	00:00:07	00:00:11	00:00:04	00:03:03	00:00:26	00:00:31	00:00:02
patricia.farinha	13	1	3	3	00:29:18	00:02:06	00:06:47	00:00:04	00:01:29	00:00:07	00:00:11	00:00:04	00:06:30	00:00:30	00:00:30	00:00:30
susana.silva	10	1	0	0	00:44:29	00:04:03	00:11:44	00:00:15	00:01:59	00:00:12	00:00:19	00:00:08	00:00:21	00:00:02	00:00:08	00:00:00
13-01-2018	8	0	1	4	01:26:38	00:10:50	00:40:13	00:00:50	00:01:09	00:00:09	00:00:11	00:00:03	00:00:31	00:00:04	00:00:21	00:00:01
susana.silva	8	0	1	4	01:26:38	00:10:50	00:40:13	00:00:50	00:01:09	00:00:09	00:00:11	00:00:03	00:00:31	00:00:04	00:00:21	00:00:01
15-01-2018	57	6	0	11	03:52:46	00:03:42	00:18:58	00:00:15	00:06:56	00:00:07	00:00:14	00:00:02	00:19:33	00:00:20	00:00:31	00:00:00
claudia.nunes	15	2	0	1	01:08:07	00:04:00	00:16:07	00:00:37	00:01:37	00:00:06	00:00:14	00:00:02	00:00:36	00:00:02	00:00:19	00:00:00
jorge.coelho	2	0	0	1	00:05:07	00:02:34	00:04:06	00:01:01	00:00:13	00:00:06	00:00:09	00:00:04	00:01:00	00:00:30	00:00:30	00:00:30
manuela.martins	12	2	0	3	00:27:41	00:01:59	00:04:45	00:00:23	00:01:34	00:00:08	00:00:11	00:00:04	00:06:31	00:00:30	00:00:31	00:00:30
milena.boto	12	1	0	5	01:09:30	00:05:21	00:16:28	00:00:18	00:01:38	00:00:08	00:00:13	00:00:03	00:03:23	00:00:17	00:00:30	00:00:01
patricia.farinha	16	1	0	1	01:02:21	00:03:40	00:18:58	00:00:15	00:01:54	00:00:07	00:00:14	00:00:04	00:08:03	00:00:30	00:00:31	00:00:30
16-01-2018	62	5	2	3	03:05:22	00:02:46	00:19:05	00:00:04	00:07:44	00:00:07	00:00:16	00:00:01	00:18:36	00:00:18	00:00:31	00:00:01
claudia.nunes	14	0	1	0	00:46:51	00:03:21	00:19:05	00:00:05	00:01:28	00:00:06	00:00:13	00:00:01	00:00:40	00:00:03	00:00:15	00:00:01
manuela.martins	14	2	0	1	00:50:43	00:03:10	00:09:08	00:00:04	00:01:50	00:00:08	00:00:16	00:00:03	00:07:32	00:00:30	00:00:31	00:00:30
milena.boto	7	0	0	0	00:34:12	00:04:53	00:08:50	00:01:50	00:00:55	00:00:08	00:00:13	00:00:05	00:01:37	00:00:14	00:00:30	00:00:03
patricia.farinha	14	1	1	0	00:24:25	00:01:38	00:04:40	00:00:05	00:01:31	00:00:06	00:00:12	00:00:02	00:06:32	00:00:30	00:00:31	00:00:30
susana.silva	13	2	0	2	00:29:11	00:01:57	00:07:11	00:00:15	00:02:00	00:00:09	00:00:12	00:00:06	00:02:15	00:00:10	00:00:30	00:00:01
17-01-2018	65	5	1	7	04:10:57	00:03:35	00:11:06	00:00:12	00:08:55	00:00:08	00:00:26	00:00:01	00:17:20	00:00:15	00:00:30	00:00:00
claudia.nunes	14	0	1	2	00:52:17	00:03:44	00:08:29	00:01:13	00:01:27	00:00:06	00:00:14	00:00:01	00:00:16	00:00:01	00:00:03	00:00:00
manuela.martins	14	0	0	1	01:04:24	00:04:36	00:10:58	00:00:53	00:01:45	00:00:08	00:00:20	00:00:03	00:07:00	00:00:30	00:00:30	00:00:30
milena.boto	12	3	0	0	01:00:51	00:04:03	00:11:06	00:00:26	00:02:04	00:00:10	00:00:26	00:00:04	00:02:48	00:00:11	00:00:30	00:00:01
patricia.farinha	11	2	0	2	00:18:19	00:01:25	00:03:13	00:00:12	00:01:28	00:00:08	00:00:12	00:00:03	00:06:00	00:00:30	00:00:30	00:00:30
susana.silva	14	0	0	2	00:55:06	00:03:56	00:10:01	00:00:48	00:02:11	00:00:09	00:00:14	00:00:04	00:01:16	00:00:05	00:00:30	00:00:01
18-01-2018	62	8	3	10	03:38:43	00:03:07	00:14:29	00:00:01	00:09:19	00:00:09	00:00:21	00:00:02	00:18:49	00:00:18	00:00:35	00:00:01
claudia.nunes	12	1	3	1	00:36:44	00:02:50	00:10:23	00:00:01	00:01:54	00:00:10	00:00:21	00:00:04	00:00:54	00:00:04	00:00:30	00:00:01
manuela.martins	17	0	0	0	00:52:28	00:03:05	00:08:08	00:00:01	00:02:31	00:00:09	00:00:18	00:00:02	00:08:35	00:00:30	00:00:35	00:00:30
milena.boto	10	3	0	2	00:40:57	00:03:09	00:07:31	00:00:28	00:01:23	00:00:08	00:00:13	00:00:02	00:01:03	00:00:06	00:00:30	00:00:01
patricia.farinha	15	2	0	3	00:46:54	00:02:46	00:10:23	00:00:17	00:02:12	00:00:09	00:00:21	00:00:03	00:07:30	00:00:30	00:00:30	00:00:30
susana.silva	8	2	0	4	00:41:40	00:04:10	00:14:29	00:00:46	00:01:19	00:00:10	00:00:11	00:00:08	00:00:47	00:00:06	00:00:30	00:00:01
19-01-2018	69	5	3	8	05:09:11	00:04:11	00:31:48	00:00:10	00:09:17	00:00:08	00:00:16	00:00:02	00:16:29	00:00:14	00:00:32	00:00:00
claudia.nunes	17	1	3	1	01:15:18	00:04:11	00:16:35	00:00:49	00:02:30	00:00:09	00:00:15	00:00:02	00:01:11	00:00:04	00:00:30	00:00:00
milena.boto	16	2	0	4	00:55:31	00:03:05	00:17:05	00:00:10	00:01:41	00:00:06	00:00:15	00:00:02	00:03:31	00:00:12	00:00:32	00:00:01
patricia.farinha	19	2	0	3	00:48:08	00:02:18	00:07:36	00:00:10	00:02:30	00:00:08	00:00:16	00:00:04	00:10:31	00:00:30	00:00:31	00:00:30
susana.silva	17	0	0	0	02:10:14	00:07:40	00:31:48	00:00:34	00:02:36	00:00:09	00:00:13	00:00:07	00:01:16	00:00:04	00:00:30	00:00:01
20-01-2018	13	2	1	2	01:13:43	00:04:55	00:13:24	00:00:45	00:02:06	00:00:10	00:00:16	00:00:03	00:02:45	00:00:11	00:00:31	00:00:01
milena.boto	13	2	1	2	01:13:43	00:04:55	00:13:24	00:00:45	00:02:06	00:00:10	00:00:16	00:00:03	00:02:45	00:00:11	00:00:31	00:00:01
22-01-2018	48	5	0	6	03:14:43	00:03:40	00:10:45	00:00:01	00:06:47	00:00:08	00:00:21	00:00:01	00:15:03	00:00:18	00:00:31	00:00:00
claudia.nunes	11	1	0	2	00:46:39	00:03:53	00:10:44	00:00:15	00:01:32	00:00:08	00:00:14	00:00:02	00:00:41	00:00:04	00:00:30	00:00:00
jorge.coelho	3	0	0	1	00:09:58	00:03:19	00:04:55	00:01:49	00:00:25	00:00:08	00:00:17	00:00:02	00:01:30	00:00:30	00:00:30	00:00:30
patricia.farinha	22	4	0	2	01:21:08	00:03:07	00:08:08	00:00:01	00:02:56	00:00:08	00:00:21	00:00:03	00:12:31	00:00:30	00:00:31	00:00:30
susana.silva	13	0	0	1	00:56:58	00:04:45	00:10:45	00:00:56	00:01:54	00:00:08	00:00:19	00:00:01	00:00:21	00:00:02	00:00:07	00:00:01

OneContact Reporting

Team Detail Daily Report

23-01-2018	75	5	2	17	04:23:09	00:03:17	00:15:48	00:00:04	00:10:45	00:00:09	00:00:28	00:00:01	00:15:53	00:00:12	00:00:31	00:00:00
claudia.nunes	22	1	1	7	00:53:41	00:02:20	00:05:55	00:00:04	00:03:20	00:00:09	00:00:28	00:00:03	00:00:28	00:00:01	00:00:04	00:00:00
jorge.coelho	5	0	1	0	00:15:17	00:03:03	00:10:13	00:00:32	00:01:12	00:00:14	00:00:23	00:00:06	00:01:20	00:00:16	00:00:30	00:00:04
milena.boto	15	1	0	2	01:36:46	00:06:03	00:15:48	00:00:40	00:02:06	00:00:08	00:00:14	00:00:04	00:03:16	00:00:13	00:00:31	00:00:01
patricia.farinha	18	1	0	1	00:46:30	00:02:27	00:06:53	00:00:21	00:02:01	00:00:07	00:00:11	00:00:04	00:09:33	00:00:30	00:00:31	00:00:30
susana.silva	15	2	0	7	00:50:55	00:03:00	00:13:19	00:00:28	00:02:06	00:00:08	00:00:12	00:00:01	00:01:16	00:00:05	00:00:30	00:00:01
24-01-2018	58	10	6	14	03:48:51	00:03:22	00:19:31	00:00:00	00:08:24	00:00:09	00:00:44	00:00:03	00:15:47	00:00:15	00:00:31	00:00:00
claudia.nunes	16	4	0	6	01:01:34	00:03:05	00:14:11	00:00:04	00:02:55	00:00:11	00:00:44	00:00:03	00:02:09	00:00:07	00:00:30	00:00:00
jorge.coelho	2	0	0	1	00:02:23	00:01:12	00:01:39	00:00:44	00:00:13	00:00:06	00:00:08	00:00:05	00:00:41	00:00:20	00:00:30	00:00:11
milena.boto	12	2	3	5	00:57:22	00:04:06	00:18:09	00:00:00	00:01:37	00:00:08	00:00:12	00:00:03	00:02:39	00:00:12	00:00:31	00:00:01
patricia.farinha	17	3	2	0	00:49:59	00:02:30	00:09:51	00:00:18	00:01:55	00:00:07	00:00:11	00:00:03	00:09:30	00:00:30	00:00:30	00:00:30
susana.silva	11	1	1	2	00:57:33	00:04:48	00:19:31	00:01:06	00:01:44	00:00:09	00:00:21	00:00:06	00:00:48	00:00:04	00:00:30	00:00:01
25-01-2018	53	10	3	12	04:06:56	00:03:55	00:22:32	00:00:08	00:07:11	00:00:08	00:00:16	00:00:01	00:07:19	00:00:08	00:00:31	00:00:01
claudia.nunes	20	1	2	3	01:18:38	00:03:45	00:14:14	00:00:08	00:02:34	00:00:08	00:00:16	00:00:01	00:01:29	00:00:04	00:00:30	00:00:01
jorge.coelho	3	0	1	2	00:06:50	00:02:17	00:04:20	00:00:57	00:00:31	00:00:10	00:00:15	00:00:07	00:01:08	00:00:23	00:00:30	00:00:08
milena.boto	11	4	0	3	01:11:09	00:04:45	00:17:36	00:00:27	00:01:32	00:00:08	00:00:14	00:00:04	00:02:06	00:00:10	00:00:31	00:00:01
patricia.farinha	2	1	0	0	00:06:31	00:02:10	00:03:06	00:00:26	00:00:21	00:00:10	00:00:14	00:00:07	00:01:01	00:00:30	00:00:31	00:00:30
susana.silva	17	4	0	4	01:23:48	00:03:59	00:22:32	00:00:23	00:02:13	00:00:08	00:00:11	00:00:02	00:01:35	00:00:05	00:00:30	00:00:01
26-01-2018	66	8	3	6	05:09:56	00:04:11	00:22:07	00:00:03	00:08:09	00:00:07	00:00:19	00:00:01	00:16:06	00:00:14	00:00:31	00:00:00
claudia.nunes	17	4	1	2	01:00:28	00:02:53	00:12:03	00:00:03	00:02:21	00:00:08	00:00:19	00:00:01	00:01:26	00:00:05	00:00:30	00:00:01
jorge.coelho	1	0	0	0	00:03:58	00:03:58	00:03:58	00:03:58	00:00:03	00:00:03	00:00:03	00:00:03	00:00:30	00:00:30	00:00:30	00:00:30
milena.boto	15	0	2	2	01:40:44	00:06:43	00:22:07	00:00:46	00:01:21	00:00:05	00:00:08	00:00:02	00:03:07	00:00:12	00:00:30	00:00:01
patricia.farinha	17	3	0	1	00:59:02	00:02:57	00:14:42	00:00:20	00:01:41	00:00:06	00:00:12	00:00:03	00:09:00	00:00:28	00:00:30	00:00:00
susana.silva	16	1	0	1	01:25:44	00:05:03	00:20:13	00:00:39	00:02:43	00:00:10	00:00:15	00:00:07	00:02:03	00:00:07	00:00:31	00:00:01
27-01-2018	18	3	2	3	01:14:23	00:03:33	00:28:38	00:00:06	00:02:55	00:00:10	00:00:37	00:00:03	00:10:31	00:00:30	00:00:31	00:00:30
patricia.farinha	18	3	2	3	01:14:23	00:03:33	00:28:38	00:00:06	00:02:55	00:00:10	00:00:37	00:00:03	00:10:31	00:00:30	00:00:31	00:00:30
29-01-2018	64	3	0	7	04:58:17	00:04:27	00:16:09	00:00:14	00:10:14	00:00:10	00:00:44	00:00:02	00:10:32	00:00:10	00:00:31	00:00:00
claudia.nunes	26	0	0	0	01:30:59	00:03:30	00:10:42	00:00:14	00:04:06	00:00:09	00:00:32	00:00:03	00:04:54	00:00:11	00:00:30	00:00:00
milena.boto	19	3	0	4	01:33:58	00:04:16	00:14:19	00:00:27	00:03:12	00:00:10	00:00:44	00:00:02	00:04:05	00:00:12	00:00:31	00:00:00
susana.silva	19	0	0	3	01:53:20	00:05:58	00:16:09	00:00:35	00:02:56	00:00:09	00:00:13	00:00:06	00:01:33	00:00:05	00:00:30	00:00:00
30-01-2018	74	6	4	7	04:35:54	00:03:27	00:22:47	00:00:00	00:09:45	00:00:08	00:00:18	00:00:00	00:20:16	00:00:16	00:00:30	00:00:01
claudia.nunes	18	0	0	1	00:52:27	00:02:55	00:09:40	00:00:10	00:02:25	00:00:08	00:00:18	00:00:00	00:02:22	00:00:09	00:00:30	00:00:01
jorge.coelho	1	0	0	0	00:00:46	00:00:46	00:00:46	00:00:46	00:00:02	00:00:02	00:00:02	00:00:02	00:00:30	00:00:30	00:00:30	00:00:30
milena.boto	17	2	2	4	01:29:51	00:04:44	00:22:47	00:00:05	00:01:53	00:00:07	00:00:15	00:00:03	00:03:29	00:00:13	00:00:30	00:00:01
patricia.farinha	22	1	0	2	00:56:48	00:02:28	00:08:13	00:00:00	00:02:48	00:00:08	00:00:14	00:00:00	00:11:30	00:00:30	00:00:30	00:00:30
susana.silva	16	3	2	0	01:16:02	00:04:00	00:15:47	00:00:19	00:02:37	00:00:10	00:00:14	00:00:07	00:02:25	00:00:08	00:00:30	00:00:01
31-01-2018	67	12	1	5	04:30:54	00:03:26	00:14:17	00:00:06	00:08:49	00:00:08	00:00:21	00:00:01	00:20:40	00:00:17	00:00:31	00:00:00
claudia.nunes	13	4	0	1	00:55:00	00:03:14	00:09:17	00:00:27	00:01:32	00:00:07	00:00:12	00:00:02	00:01:04	00:00:04	00:00:30	00:00:00
jorge.coelho	4	0	0	0	00:08:50	00:02:12	00:03:47	00:00:37	00:00:11	00:00:03	00:00:04	00:00:01	00:01:09	00:00:17	00:00:30	00:00:04
manuela.martins	5	1	0	0	00:37:39	00:06:16	00:14:17	00:00:14	00:01:01	00:00:12	00:00:21	00:00:05	00:03:00	00:00:30	00:00:30	00:00:30
milena.boto	11	3	0	3	01:00:01	00:04:17	00:13:49	00:00:15	00:02:04	00:00:11	00:00:20	00:00:04	00:02:11	00:00:11	00:00:30	00:00:01
patricia.farinha	23	2	1	0	00:57:10	00:02:17	00:08:38	00:00:06	00:02:28	00:00:06	00:00:20	00:00:02	00:12:01	00:00:30	00:00:31	00:00:30
susana.silva	11	2	0	1	00:52:14	00:04:01	00:13:01	00:00:18	00:01:33	00:00:08	00:00:10	00:00:07	00:01:15	00:00:06	00:00:30	00:00:00
01-02-2018	64	13	2	6	04:47:08	00:03:44	00:16:03	00:00:05	00:09:15	00:00:09	00:00:25	00:00:02	00:17:09	00:00:15	00:00:30	00:00:00
claudia.nunes	12	4	1	1	00:51:25	00:03:13	00:08:53	00:00:20	00:01:34	00:00:08	00:00:17	00:00:03	00:00:17	00:00:01	00:00:03	00:00:00
jorge.coelho	2	0	0	0	00:06:44	00:03:22	00:03:29	00:03:15	00:00:13	00:00:06	00:00:07	00:00:06	00:00:12	00:00:06	00:00:07	00:00:05
manuela.martins	10	4	1	0	00:37:12	00:02:39	00:12:49	00:00:05	00:01:14	00:00:07	00:00:25	00:00:02	00:04:38	00:00:28	00:00:30	00:00:08
milena.boto	9	1	0	5	00:51:08	00:05:07	00:16:03	00:00:22	00:01:32	00:00:10	00:00:25	00:00:03	00:01:55	00:00:12	00:00:30	00:00:01
patricia.farinha	14	3	0	0	00:39:58	00:02:21	00:05:47	00:00:17	00:01:38	00:00:07	00:00:12	00:00:04	00:07:30	00:00:30	00:00:30	00:00:30
susana.silva	17	1	0	0	01:40:41	00:05:36	00:15:21	00:00:05	00:03:04	00:00:11	00:00:21	00:00:05	00:02:37	00:00:09	00:00:30	00:00:00
02-02-2018	57	9	1	9	03:46:22	00:03:26	00:17:31	00:00:08	00:08:05	00:00:09	00:00:25	00:00:03	00:12:16	00:00:12	00:00:30	00:00:00
claudia.nunes	13	4	0	3	01:09:02	00:03:27	00:17:31	00:00:25	00:01:50	00:00:07	00:00:13	00:00:03	00:01:10	00:00:04	00:00:30	00:00:00

OneContact Reporting

Team Detail Daily Report

jorge.coelho	3	0	0	0	00:09:02	00:03:01	00:04:26	00:00:40	00:00:36	00:00:12	00:00:21	00:00:05	00:01:05	00:00:22	00:00:30	00:00:05
manuela.martins	8	0	1	1	00:27:43	00:03:28	00:06:50	00:01:14	00:01:07	00:00:08	00:00:17	00:00:03	00:03:50	00:00:29	00:00:30	00:00:20
milena.boto	4	1	0	3	00:13:37	00:02:43	00:09:41	00:00:11	00:00:51	00:00:13	00:00:25	00:00:04	00:00:38	00:00:10	00:00:30	00:00:01
patricia.farinha	8	1	0	0	00:21:41	00:02:25	00:06:40	00:00:15	00:00:51	00:00:06	00:00:13	00:00:04	00:04:30	00:00:30	00:00:30	00:00:30
susana.silva	18	3	0	2	01:25:17	00:04:04	00:09:57	00:00:08	00:02:50	00:00:09	00:00:13	00:00:05	00:01:03	00:00:03	00:00:30	00:00:01
03-02-2018	18	0	0	8	01:41:52	00:05:40	00:16:00	00:00:54	00:01:52	00:00:06	00:00:14	00:00:01	00:09:01	00:00:30	00:00:31	00:00:30
manuela.martins	18	0	0	8	01:41:52	00:05:40	00:16:00	00:00:54	00:01:52	00:00:06	00:00:14	00:00:01	00:09:01	00:00:30	00:00:31	00:00:30
05-02-2018	79	11	1	7	05:00:25	00:03:20	00:26:49	00:00:05	00:10:23	00:00:08	00:00:14	00:00:01	00:26:53	00:00:19	00:00:31	00:00:00
claudia.nunes	18	7	0	2	01:53:23	00:04:32	00:26:49	00:00:17	00:02:14	00:00:07	00:00:14	00:00:02	00:03:11	00:00:09	00:00:30	00:00:01
patricia.farinha	36	2	1	3	01:23:59	00:02:13	00:10:56	00:00:05	00:04:27	00:00:07	00:00:14	00:00:01	00:19:01	00:00:30	00:00:31	00:00:30
susana.silva	25	2	0	2	01:43:03	00:03:49	00:11:14	00:00:05	00:03:42	00:00:09	00:00:12	00:00:01	00:04:41	00:00:12	00:00:30	00:00:00
06-02-2018	85	11	3	23	04:49:56	00:03:01	00:15:54	00:00:10	00:10:55	00:00:08	00:00:24	00:00:00	00:31:18	00:00:21	00:00:31	00:00:00
claudia.nunes	23	1	1	8	01:33:09	00:03:53	00:15:54	00:00:10	00:03:27	00:00:09	00:00:19	00:00:03	00:03:30	00:00:09	00:00:30	00:00:00
jorge.coelho	1	0	0	0	00:04:40	00:04:40	00:04:40	00:04:40	00:00:04	00:00:04	00:00:04	00:00:04	00:00:07	00:00:07	00:00:07	00:00:07
manuela.martins	28	2	0	5	01:33:05	00:03:06	00:06:57	00:00:40	00:02:58	00:00:06	00:00:15	00:00:00	00:14:41	00:00:29	00:00:31	00:00:10
patricia.farinha	20	5	2	4	00:51:57	00:02:05	00:10:08	00:00:15	00:02:25	00:00:07	00:00:15	00:00:03	00:11:02	00:00:30	00:00:31	00:00:30
susana.silva	13	3	0	6	00:47:05	00:02:57	00:13:52	00:00:24	00:02:01	00:00:09	00:00:24	00:00:03	00:01:58	00:00:09	00:00:30	00:00:01
07-02-2018	62	9	1	8	03:55:24	00:03:19	00:20:34	00:00:05	00:09:18	00:00:09	00:00:30	00:00:02	00:19:35	00:00:17	00:00:31	00:00:00
claudia.nunes	15	2	1	3	00:53:21	00:03:08	00:09:23	00:00:05	00:02:26	00:00:10	00:00:21	00:00:04	00:01:35	00:00:06	00:00:30	00:00:00
jorge.coelho	1	0	0	0	00:00:41	00:00:41	00:00:41	00:00:41	00:00:02	00:00:02	00:00:02	00:00:02	00:00:06	00:00:06	00:00:06	00:00:06
manuela.martins	14	0	0	1	01:02:50	00:04:29	00:12:27	00:00:43	00:02:19	00:00:10	00:00:30	00:00:05	00:07:01	00:00:30	00:00:31	00:00:30
patricia.farinha	18	5	0	4	00:43:47	00:01:54	00:06:02	00:00:17	00:02:18	00:00:08	00:00:15	00:00:03	00:10:00	00:00:30	00:00:30	00:00:30
susana.silva	14	2	0	0	01:14:45	00:04:40	00:20:34	00:00:24	00:02:13	00:00:10	00:00:13	00:00:07	00:00:53	00:00:03	00:00:13	00:00:01
08-02-2018	71	6	2	6	04:44:56	00:03:42	00:15:39	00:00:09	00:10:28	00:00:09	00:00:35	00:00:02	00:23:54	00:00:19	00:00:31	00:00:00
claudia.nunes	17	1	2	3	01:25:57	00:04:46	00:11:21	00:00:17	00:02:36	00:00:09	00:00:15	00:00:04	00:01:37	00:00:05	00:00:30	00:00:00
manuela.martins	14	2	0	2	00:55:21	00:03:28	00:15:39	00:00:23	00:02:09	00:00:09	00:00:35	00:00:03	00:07:31	00:00:30	00:00:31	00:00:30
patricia.farinha	23	2	0	1	01:07:58	00:02:43	00:10:31	00:00:18	00:03:03	00:00:08	00:00:16	00:00:03	00:12:31	00:00:30	00:00:31	00:00:30
susana.silva	17	1	0	0	01:15:40	00:04:12	00:14:35	00:00:09	00:02:40	00:00:09	00:00:11	00:00:02	00:02:15	00:00:08	00:00:30	00:00:01
09-02-2018	66	10	8	9	04:43:56	00:03:44	00:16:41	00:00:04	00:09:26	00:00:09	00:00:22	00:00:02	00:20:24	00:00:17	00:00:31	00:00:01
claudia.nunes	15	6	1	2	00:49:49	00:02:22	00:08:04	00:00:21	00:02:06	00:00:08	00:00:20	00:00:02	00:01:05	00:00:04	00:00:30	00:00:01
jorge.coelho	1	0	0	0	00:01:03	00:01:03	00:01:03	00:01:03	00:00:07	00:00:07	00:00:07	00:00:07	00:00:05	00:00:05	00:00:05	00:00:05
manuela.martins	18	2	0	2	01:25:04	00:04:15	00:16:41	00:00:29	00:02:42	00:00:09	00:00:22	00:00:04	00:10:01	00:00:30	00:00:31	00:00:30
patricia.farinha	14	0	5	3	00:38:57	00:02:47	00:09:51	00:00:44	00:01:39	00:00:07	00:00:16	00:00:02	00:07:01	00:00:30	00:00:31	00:00:30
susana.silva	18	2	2	2	01:49:03	00:05:27	00:14:45	00:00:04	00:02:52	00:00:10	00:00:15	00:00:04	00:02:12	00:00:07	00:00:30	00:00:01
10-02-2018	19	0	1	7	02:35:54	00:08:12	00:38:04	00:01:15	00:03:21	00:00:11	00:00:15	00:00:03	00:03:14	00:00:10	00:00:30	00:00:01
susana.silva	19	0	1	7	02:35:54	00:08:12	00:38:04	00:01:15	00:03:21	00:00:11	00:00:15	00:00:03	00:03:14	00:00:10	00:00:30	00:00:01
12-02-2018	68	6	4	7	04:47:49	00:03:53	00:15:34	00:00:03	00:09:58	00:00:09	00:00:38	00:00:01	00:26:05	00:00:22	00:00:31	00:00:00
claudia.nunes	22	1	4	1	01:54:36	00:04:59	00:15:24	00:01:10	00:03:24	00:00:09	00:00:19	00:00:02	00:02:54	00:00:08	00:00:30	00:00:00
jorge.coelho	8	0	0	1	00:41:02	00:05:08	00:10:21	00:01:16	00:01:41	00:00:13	00:00:38	00:00:02	00:03:39	00:00:27	00:00:30	00:00:09
manuela.martins	24	1	0	2	01:20:48	00:03:14	00:15:34	00:00:11	00:03:20	00:00:08	00:00:21	00:00:01	00:12:02	00:00:30	00:00:31	00:00:30
patricia.farinha	14	4	0	3	00:51:23	00:02:51	00:08:27	00:00:03	00:01:33	00:00:07	00:00:12	00:00:01	00:07:30	00:00:28	00:00:30	00:00:00
13-02-2018	35	7	0	5	02:04:16	00:02:58	00:12:12	00:00:02	00:04:33	00:00:08	00:00:15	00:00:03	00:16:06	00:00:25	00:00:30	00:00:01
claudia.nunes	7	3	0	0	00:44:02	00:04:24	00:12:12	00:00:21	00:00:58	00:00:08	00:00:10	00:00:04	00:01:06	00:00:08	00:00:30	00:00:01
manuela.martins	12	2	0	4	00:41:16	00:02:57	00:07:26	00:00:23	00:01:39	00:00:08	00:00:15	00:00:03	00:06:00	00:00:30	00:00:30	00:00:30
patricia.farinha	16	2	0	1	00:38:58	00:02:10	00:06:02	00:00:02	00:01:56	00:00:07	00:00:13	00:00:03	00:09:00	00:00:30	00:00:30	00:00:30
14-02-2018	63	22	0	4	03:33:20	00:02:31	00:11:28	00:00:15	00:08:46	00:00:08	00:00:33	00:00:00	00:20:44	00:00:16	00:00:31	00:00:00
claudia.nunes	18	5	0	1	01:02:02	00:02:42	00:11:28	00:00:19	00:02:12	00:00:07	00:00:14	00:00:03	00:01:26	00:00:04	00:00:30	00:00:00
jorge.coelho	2	0	0	0	00:09:25	00:04:42	00:05:03	00:04:22	00:00:08	00:00:04	00:00:05	00:00:03	00:00:38	00:00:19	00:00:30	00:00:08
manuela.martins	12	6	0	2	00:28:57	00:01:36	00:04:28	00:00:15	00:01:37	00:00:08	00:00:19	00:00:03	00:07:30	00:00:30	00:00:30	00:00:30
patricia.farinha	12	6	0	0	00:32:39	00:01:49	00:05:39	00:00:16	00:01:30	00:00:08	00:00:19	00:00:01	00:08:31	00:00:30	00:00:31	00:00:30
susana.silva	19	5	0	1	01:20:17	00:03:21	00:11:28	00:00:19	00:03:19	00:00:10	00:00:33	00:00:00	00:02:39	00:00:08	00:00:30	00:00:01
15-02-2018	76	5	0	4	04:34:22	00:03:23	00:18:57	00:00:04	00:11:03	00:00:08	00:00:50	00:00:01	00:19:24	00:00:15	00:00:31	00:00:00

OneContact Reporting

Team Detail Daily Report

claudia.nunes	23	1	0	1	01:25:28	00:03:34	00:12:00	00:00:04	00:03:10	00:00:08	00:00:14	00:00:02	00:00:41	00:00:02	00:00:06	00:00:00
jorge.coelho	1	0	0	0	00:05:50	00:05:50	00:05:50	00:05:50	00:00:07	00:00:07	00:00:07	00:00:07	00:00:04	00:00:04	00:00:04	00:00:04
manuela.martins	11	1	0	1	00:30:51	00:02:34	00:05:34	00:00:21	00:01:49	00:00:10	00:00:25	00:00:03	00:05:30	00:00:30	00:00:30	00:00:30
patricia.farinha	22	3	0	1	00:56:28	00:02:16	00:09:44	00:00:08	00:02:58	00:00:08	00:00:50	00:00:01	00:11:01	00:00:30	00:00:31	00:00:30
susana.silva	19	0	0	1	01:35:45	00:05:02	00:18:57	00:00:32	00:02:59	00:00:09	00:00:15	00:00:01	00:02:08	00:00:07	00:00:30	00:00:01
16-02-2018	62	14	1	14	04:20:19	00:03:26	00:16:41	00:00:06	00:09:07	00:00:09	00:00:40	00:00:01	00:21:42	00:00:19	00:00:31	00:00:00
claudia.nunes	16	2	1	4	00:45:43	00:02:32	00:07:28	00:00:06	00:02:41	00:00:10	00:00:40	00:00:01	00:02:33	00:00:10	00:00:31	00:00:00
manuela.martins	10	1	0	1	00:29:56	00:02:43	00:09:10	00:00:10	00:01:23	00:00:08	00:00:16	00:00:05	00:05:30	00:00:30	00:00:30	00:00:30
patricia.farinha	17	8	0	3	01:18:27	00:03:08	00:11:55	00:00:26	00:01:58	00:00:07	00:00:14	00:00:03	00:11:31	00:00:30	00:00:31	00:00:30
susana.silva	19	3	0	6	01:46:13	00:04:50	00:16:41	00:00:42	00:03:05	00:00:10	00:00:15	00:00:01	00:02:08	00:00:06	00:00:30	00:00:01
17-02-2018	19	2	0	5	01:16:55	00:03:40	00:19:31	00:00:04	00:03:20	00:00:11	00:00:43	00:00:01	00:01:56	00:00:06	00:00:30	00:00:00
claudia.nunes	19	2	0	5	01:16:55	00:03:40	00:19:31	00:00:04	00:03:20	00:00:11	00:00:43	00:00:01	00:01:56	00:00:06	00:00:30	00:00:00
19-02-2018	71	7	4	6	05:30:30	00:04:14	00:22:22	00:00:02	00:10:26	00:00:09	00:00:37	00:00:01	00:22:53	00:00:19	00:00:31	00:00:01
manuela.martins	18	3	1	1	01:07:10	00:03:12	00:12:27	00:00:23	00:02:14	00:00:07	00:00:14	00:00:03	00:09:00	00:00:30	00:00:30	00:00:30
milena.boto	18	0	1	3	02:04:02	00:06:53	00:22:22	00:00:14	00:02:50	00:00:09	00:00:37	00:00:01	00:03:27	00:00:12	00:00:30	00:00:01
patricia.farinha	18	3	0	1	01:00:40	00:02:53	00:10:41	00:00:02	00:02:28	00:00:08	00:00:16	00:00:04	00:09:32	00:00:30	00:00:31	00:00:30
susana.silva	17	1	2	1	01:18:38	00:04:22	00:10:19	00:00:44	00:02:54	00:00:10	00:00:19	00:00:03	00:00:54	00:00:03	00:00:14	00:00:01
20-02-2018	67	18	2	3	05:42:05	00:04:01	00:20:39	00:00:06	00:09:36	00:00:09	00:00:20	00:00:01	00:19:34	00:00:16	00:00:30	00:00:00
claudia.nunes	14	4	1	1	00:58:25	00:03:15	00:18:42	00:00:06	00:02:24	00:00:10	00:00:20	00:00:04	00:01:47	00:00:07	00:00:30	00:00:00
jorge.coelho	4	0	0	0	00:08:31	00:02:08	00:05:52	00:00:38	00:00:16	00:00:04	00:00:05	00:00:03	00:00:31	00:00:08	00:00:11	00:00:06
manuela.martins	12	3	0	0	00:47:00	00:03:08	00:09:58	00:00:19	00:01:41	00:00:08	00:00:18	00:00:01	00:06:30	00:00:30	00:00:30	00:00:30
milena.boto	8	3	0	1	01:17:42	00:07:04	00:18:20	00:00:45	00:00:53	00:00:07	00:00:11	00:00:04	00:01:15	00:00:08	00:00:30	00:00:01
patricia.farinha	14	6	0	0	00:55:16	00:02:46	00:10:06	00:00:16	00:01:49	00:00:08	00:00:12	00:00:05	00:08:00	00:00:30	00:00:30	00:00:30
susana.silva	15	2	1	1	01:35:11	00:05:36	00:20:39	00:00:32	00:02:33	00:00:10	00:00:14	00:00:05	00:01:31	00:00:06	00:00:30	00:00:01
21-02-2018	73	13	0	7	05:18:21	00:03:42	00:18:17	00:00:00	00:11:01	00:00:09	00:00:24	00:00:02	00:20:12	00:00:16	00:00:31	00:00:00
claudia.nunes	16	2	0	3	00:53:52	00:03:00	00:09:16	00:00:12	00:02:04	00:00:08	00:00:13	00:00:02	00:00:56	00:00:04	00:00:30	00:00:00
jorge.coelho	2	0	0	0	00:14:43	00:07:22	00:13:03	00:01:40	00:00:22	00:00:11	00:00:18	00:00:04	00:00:20	00:00:10	00:00:14	00:00:06
manuela.martins	14	0	0	0	00:52:35	00:03:45	00:08:59	00:00:09	00:02:10	00:00:09	00:00:24	00:00:03	00:07:01	00:00:30	00:00:31	00:00:30
milena.boto	14	3	0	1	01:02:16	00:03:40	00:13:04	00:00:00	00:02:11	00:00:09	00:00:15	00:00:06	00:03:08	00:00:12	00:00:30	00:00:01
patricia.farinha	12	5	0	2	00:30:53	00:01:49	00:07:50	00:00:12	00:01:34	00:00:08	00:00:15	00:00:03	00:06:10	00:00:28	00:00:31	00:00:08
susana.silva	15	3	0	1	01:44:02	00:05:47	00:18:17	00:00:17	00:02:40	00:00:11	00:00:19	00:00:07	00:02:37	00:00:10	00:00:30	00:00:00
22-02-2018	57	14	5	9	04:12:00	00:03:33	00:14:07	00:00:03	00:08:18	00:00:09	00:00:33	00:00:00	00:16:58	00:00:16	00:00:31	00:00:00
claudia.nunes	13	4	0	1	01:05:38	00:03:52	00:10:39	00:00:23	00:01:51	00:00:09	00:00:13	00:00:03	00:01:13	00:00:05	00:00:30	00:00:00
jorge.coelho	1	0	3	0	00:03:34	00:03:34	00:03:34	00:03:34	00:00:03	00:00:03	00:00:03	00:00:03	00:00:03	00:00:03	00:00:03	00:00:03
manuela.martins	9	2	0	2	00:23:09	00:02:06	00:05:50	00:00:06	00:01:24	00:00:09	00:00:24	00:00:03	00:05:01	00:00:30	00:00:31	00:00:30
milena.boto	13	0	1	2	01:05:59	00:05:05	00:14:07	00:00:03	00:01:13	00:00:06	00:00:11	00:00:00	00:02:30	00:00:12	00:00:30	00:00:01
patricia.farinha	9	6	0	1	00:22:39	00:01:31	00:06:44	00:00:19	00:01:03	00:00:07	00:00:10	00:00:05	00:05:30	00:00:30	00:00:30	00:00:30
susana.silva	12	2	1	3	01:11:01	00:05:04	00:10:40	00:00:19	00:02:44	00:00:14	00:00:33	00:00:01	00:02:41	00:00:12	00:00:30	00:00:01
23-02-2018	87	12	2	10	06:18:50	00:03:50	00:24:41	00:00:03	00:12:12	00:00:08	00:00:23	00:00:01	00:23:10	00:00:15	00:00:31	00:00:00
claudia.nunes	22	3	1	2	01:46:43	00:04:16	00:23:40	00:00:20	00:03:21	00:00:09	00:00:20	00:00:01	00:01:56	00:00:05	00:00:31	00:00:00
jorge.coelho	1	1	0	0	00:03:15	00:01:38	00:02:35	00:00:40	00:00:10	00:00:10	00:00:10	00:00:10	00:00:30	00:00:30	00:00:30	00:00:30
manuela.martins	26	1	1	1	01:34:30	00:03:30	00:13:36	00:00:41	00:03:33	00:00:08	00:00:15	00:00:03	00:13:08	00:00:29	00:00:30	00:00:08
milena.boto	20	5	0	2	01:44:15	00:04:10	00:24:41	00:00:03	00:02:35	00:00:08	00:00:23	00:00:01	00:06:24	00:00:17	00:00:30	00:00:02
susana.silva	18	2	0	5	01:10:07	00:03:30	00:15:23	00:00:48	00:02:33	00:00:08	00:00:15	00:00:02	00:01:12	00:00:04	00:00:30	00:00:00
24-02-2018	24	0	0	5	02:02:20	00:05:06	00:23:43	00:00:07	00:03:45	00:00:09	00:00:28	00:00:02	00:12:00	00:00:30	00:00:30	00:00:30
manuela.martins	24	0	0	5	02:02:20	00:05:06	00:23:43	00:00:07	00:03:45	00:00:09	00:00:28	00:00:02	00:12:00	00:00:30	00:00:30	00:00:30
26-02-2018	73	12	10	14	04:29:01	00:03:10	00:21:44	00:00:05	00:10:00	00:00:08	00:00:22	00:00:01	00:20:16	00:00:17	00:00:31	00:00:00
claudia.nunes	16	1	7	1	00:53:47	00:03:10	00:10:21	00:00:05	00:02:31	00:00:09	00:00:22	00:00:04	00:00:42	00:00:03	00:00:30	00:00:00
jorge.coelho	3	0	3	0	00:02:36	00:00:52	00:01:52	00:00:05	00:00:18	00:00:06	00:00:09	00:00:03	00:00:05	00:00:05	00:00:05	00:00:05
manuela.martins	4	1	0	0	00:06:45	00:01:21	00:03:04	00:00:30	00:00:32	00:00:08	00:00:13	00:00:03	00:02:00	00:00:30	00:00:30	00:00:30
milena.boto	18	4	0	11	01:47:28	00:04:53	00:21:44	00:00:20	00:02:28	00:00:08	00:00:15	00:00:03	00:05:50	00:00:18	00:00:30	00:00:01
patricia.farinha	13:40:19	3	0	2	00:41:26	00:02:04	00:06:34	00:00:15	00:02:16	00:00:08	00:00:18	00:00:02	00:09:03	00:00:30	00:00:31	00:00:30

OneContact Reporting

Team Detail Daily Report

susana.silva	15	3	0	0	00:56:59	00:03:10	00:14:10	00:00:06	00:01:55	00:00:08	00:00:13	00:00:01	00:02:36	00:00:09	00:00:30	00:00:00
27-02-2018	58	5	1	5	03:25:32	00:03:16	00:25:48	00:00:07	00:08:20	00:00:09	00:00:21	00:00:00	00:15:19	00:00:16	00:00:31	00:00:00
claudia.nunes	15	1	0	0	00:43:14	00:02:42	00:06:41	00:00:10	00:02:09	00:00:09	00:00:14	00:00:04	00:01:15	00:00:05	00:00:30	00:00:00
milena.boto	13	1	1	1	01:17:36	00:05:33	00:25:48	00:00:10	00:01:43	00:00:08	00:00:14	00:00:00	00:03:34	00:00:16	00:00:31	00:00:01
patricia.farinha	18	2	0	2	00:40:29	00:02:01	00:09:35	00:00:07	00:02:44	00:00:09	00:00:21	00:00:05	00:10:01	00:00:30	00:00:31	00:00:30
susana.silva	12	1	0	2	00:44:13	00:03:24	00:07:28	00:00:26	00:01:44	00:00:09	00:00:15	00:00:02	00:00:29	00:00:03	00:00:09	00:00:01
28-02-2018	61	11	3	8	04:17:04	00:03:34	00:18:29	00:00:07	00:08:04	00:00:08	00:00:16	00:00:01	00:16:36	00:00:17	00:00:31	00:00:00
claudia.nunes	13	2	2	3	00:36:30	00:02:26	00:15:36	00:00:12	00:01:59	00:00:09	00:00:13	00:00:03	00:00:14	00:00:01	00:00:04	00:00:00
jorge.coelho	1	0	0	1	00:02:08	00:02:08	00:02:08	00:02:08	00:00:16	00:00:16	00:00:16	00:00:16	00:00:30	00:00:30	00:00:30	00:00:30
manuela.martins	12	1	0	0	00:41:19	00:03:11	00:10:20	00:00:11	00:01:26	00:00:07	00:00:13	00:00:02	00:04:33	00:00:27	00:00:31	00:00:01
milena.boto	12	2	1	2	00:56:35	00:04:02	00:18:29	00:00:07	00:01:21	00:00:07	00:00:14	00:00:03	00:03:08	00:00:17	00:00:30	00:00:01
patricia.farinha	9	4	0	1	00:39:51	00:03:04	00:10:09	00:00:17	00:01:00	00:00:07	00:00:11	00:00:01	00:05:30	00:00:30	00:00:30	00:00:30
susana.silva	14	2	0	1	01:20:41	00:05:03	00:15:00	00:00:07	00:02:02	00:00:09	00:00:11	00:00:06	00:02:41	00:00:12	00:00:31	00:00:01
01-03-2018	63	9	2	4	04:11:39	00:03:30	00:23:13	00:00:04	00:09:06	00:00:09	00:00:24	00:00:01	00:19:46	00:00:18	00:00:31	00:00:00
claudia.nunes	13	2	0	2	00:56:25	00:03:46	00:14:25	00:00:16	00:01:58	00:00:09	00:00:14	00:00:04	00:01:17	00:00:06	00:00:30	00:00:00
jorge.coelho	2	0	0	0	00:05:14	00:02:37	00:04:57	00:00:17	00:00:31	00:00:16	00:00:21	00:00:10	00:00:08	00:00:04	00:00:04	00:00:04
manuela.martins	11	1	1	1	00:27:03	00:02:15	00:06:39	00:00:30	00:01:19	00:00:07	00:00:13	00:00:01	00:05:31	00:00:30	00:00:31	00:00:30
milena.boto	11	4	1	1	00:55:12	00:03:41	00:23:13	00:00:14	00:01:26	00:00:08	00:00:12	00:00:03	00:03:40	00:00:17	00:00:30	00:00:01
patricia.farinha	16	0	0	0	00:50:38	00:03:10	00:09:05	00:00:04	00:02:21	00:00:09	00:00:24	00:00:02	00:08:01	00:00:30	00:00:31	00:00:30
susana.silva	10	2	0	0	00:57:07	00:04:46	00:09:36	00:00:21	00:01:31	00:00:09	00:00:12	00:00:02	00:01:09	00:00:07	00:00:30	00:00:01
02-03-2018	44	6	0	6	02:43:03	00:03:16	00:10:51	00:00:07	00:04:51	00:00:07	00:00:13	00:00:00	00:15:13	00:00:20	00:00:30	00:00:01
claudia.nunes	10	1	0	2	00:35:31	00:03:14	00:10:51	00:00:13	00:00:52	00:00:05	00:00:10	00:00:00	00:01:38	00:00:10	00:00:30	00:00:01
jorge.coelho	1	0	0	0	00:01:36	00:01:36	00:01:36	00:01:36	00:00:09	00:00:09	00:00:09	00:00:09	00:00:30	00:00:30	00:00:30	00:00:30
manuela.martins	9	0	0	2	00:37:47	00:04:12	00:08:33	00:00:13	00:00:45	00:00:05	00:00:10	00:00:01	00:04:30	00:00:30	00:00:30	00:00:30
milena.boto	6	3	0	0	00:31:21	00:03:29	00:09:48	00:00:07	00:00:48	00:00:08	00:00:11	00:00:04	00:01:57	00:00:17	00:00:30	00:00:01
patricia.farinha	12	1	0	0	00:27:56	00:02:09	00:05:00	00:00:07	00:01:19	00:00:07	00:00:09	00:00:04	00:06:00	00:00:30	00:00:30	00:00:30
susana.silva	6	1	0	2	00:28:52	00:04:07	00:07:15	00:01:48	00:00:58	00:00:10	00:00:13	00:00:07	00:00:38	00:00:05	00:00:30	00:00:01
03-03-2018	14	2	0	3	01:21:26	00:05:05	00:14:39	00:00:02	00:01:56	00:00:08	00:00:14	00:00:02	00:01:51	00:00:07	00:00:30	00:00:01
milena.boto	14	2	0	3	01:21:26	00:05:05	00:14:39	00:00:02	00:01:56	00:00:08	00:00:14	00:00:02	00:01:51	00:00:07	00:00:30	00:00:01
05-03-2018	58	5	0	12	03:31:53	00:03:22	00:20:48	00:00:04	00:09:14	00:00:10	00:00:52	00:00:01	00:23:22	00:00:23	00:00:31	00:00:00
claudia.nunes	14	0	0	4	01:13:07	00:05:13	00:20:48	00:00:36	00:01:44	00:00:07	00:00:14	00:00:03	00:00:15	00:00:01	00:00:03	00:00:00
jorge.coelho	4	0	0	1	00:14:53	00:03:43	00:06:37	00:01:09	00:00:10	00:00:02	00:00:05	00:00:01	00:01:36	00:00:24	00:00:30	00:00:06
manuela.martins	23	3	0	5	01:19:26	00:03:03	00:08:19	00:00:04	00:05:06	00:00:13	00:00:52	00:00:02	00:12:31	00:00:30	00:00:31	00:00:30
patricia.farinha	17	2	0	2	00:44:27	00:02:20	00:05:29	00:00:19	00:02:14	00:00:08	00:00:11	00:00:04	00:09:00	00:00:30	00:00:30	00:00:30
06-03-2018	76	9	0	5	05:19:53	00:03:46	00:17:01	00:00:04	00:09:59	00:00:08	00:00:22	00:00:02	00:22:00	00:00:16	00:00:31	00:00:00
claudia.nunes	20	3	0	2	01:24:29	00:03:40	00:17:01	00:00:19	00:02:30	00:00:08	00:00:22	00:00:02	00:00:38	00:00:02	00:00:06	00:00:00
jorge.coelho	3	0	0	0	00:06:21	00:02:07	00:02:54	00:00:59	00:00:16	00:00:05	00:00:09	00:00:02	00:00:15	00:00:05	00:00:05	00:00:05
manuela.martins	16	1	0	2	01:14:56	00:04:24	00:14:19	00:00:31	00:02:06	00:00:08	00:00:14	00:00:03	00:08:30	00:00:30	00:00:30	00:00:30
milena.boto	17	3	0	1	01:35:43	00:04:47	00:15:34	00:00:34	00:02:33	00:00:09	00:00:15	00:00:03	00:02:35	00:00:09	00:00:30	00:00:02
patricia.farinha	20	2	0	0	00:58:24	00:02:39	00:10:55	00:00:04	00:02:34	00:00:08	00:00:14	00:00:02	00:10:02	00:00:30	00:00:31	00:00:30
07-03-2018	48	4	2	5	03:19:57	00:03:51	00:11:33	00:00:08	00:07:28	00:00:09	00:00:50	00:00:01	00:14:38	00:00:18	00:00:30	00:00:00
claudia.nunes	15	1	2	2	01:06:15	00:04:08	00:10:35	00:00:22	00:02:15	00:00:09	00:00:18	00:00:01	00:01:26	00:00:05	00:00:30	00:00:00
jorge.coelho	2	0	0	0	00:12:38	00:06:19	00:11:33	00:01:05	00:00:05	00:00:02	00:00:03	00:00:02	00:00:15	00:00:08	00:00:08	00:00:07
manuela.martins	6	0	0	2	00:30:51	00:05:08	00:09:22	00:00:08	00:01:02	00:00:10	00:00:23	00:00:03	00:03:00	00:00:30	00:00:30	00:00:30
milena.boto	11	2	0	0	00:40:15	00:03:06	00:09:53	00:00:38	00:02:01	00:00:11	00:00:50	00:00:03	00:02:57	00:00:15	00:00:30	00:00:01
patricia.farinha	14	1	0	1	00:49:58	00:03:20	00:09:22	00:00:34	00:02:05	00:00:09	00:00:13	00:00:04	00:07:00	00:00:30	00:00:30	00:00:30
08-03-2018	55	10	0	9	03:48:34	00:03:31	00:14:25	00:00:14	00:07:18	00:00:08	00:00:16	00:00:01	00:17:55	00:00:18	00:00:30	00:00:01
claudia.nunes	13	2	0	3	00:44:20	00:02:57	00:08:48	00:00:16	00:01:44	00:00:08	00:00:14	00:00:02	00:00:35	00:00:02	00:00:09	00:00:01
jorge.coelho	2	0	0	0	00:04:26	00:02:13	00:04:12	00:00:14	00:00:12	00:00:06	00:00:07	00:00:05	00:00:35	00:00:18	00:00:30	00:00:05
manuela.martins	8	4	0	3	00:33:44	00:02:49	00:07:32	00:00:23	00:00:58	00:00:07	00:00:14	00:00:03	00:05:00	00:00:30	00:00:30	00:00:30
milena.boto	16	3	0	2	01:36:40	00:05:05	00:14:25	00:00:26	00:02:16	00:00:08	00:00:16	00:00:03	00:03:15	00:00:11	00:00:30	00:00:01
patricia.farinha	13	1	0	1	00:49:24	00:02:54	00:06:25	00:00:40	00:02:08	00:00:08	00:00:14	00:00:01	00:08:30	00:00:30	00:00:30	00:00:30

OneContact Reporting

Team Detail Daily Report

09-03-2018	62	5	3	8	04:24:37	00:03:57	00:23:10	00:00:03	00:09:09	00:00:09	00:00:38	00:00:02	00:20:16	00:00:19	00:00:31	00:00:01
claudia.nunes	18	1	1	5	01:17:54	00:04:06	00:12:58	00:00:22	00:02:38	00:00:09	00:00:13	00:00:02	00:02:32	00:00:08	00:00:31	00:00:01
manuela.martins	9	0	1	0	00:17:07	00:01:54	00:04:42	00:00:03	00:01:54	00:00:13	00:00:38	00:00:05	00:04:31	00:00:30	00:00:31	00:00:30
milena.boto	16	2	1	2	01:52:05	00:06:14	00:23:10	00:00:23	00:02:18	00:00:09	00:00:14	00:00:05	00:03:13	00:00:11	00:00:30	00:00:01
patricia.farinha	19	2	0	1	00:57:31	00:02:44	00:10:50	00:00:16	00:02:19	00:00:07	00:00:13	00:00:02	00:10:00	00:00:30	00:00:30	00:00:30
10-03-2018	13	0	0	0	00:38:30	00:02:58	00:07:45	00:00:31	00:01:56	00:00:09	00:00:13	00:00:06	00:06:30	00:00:30	00:00:30	00:00:30
patricia.farinha	13	0	0	0	00:38:30	00:02:58	00:07:45	00:00:31	00:01:56	00:00:09	00:00:13	00:00:06	00:06:30	00:00:30	00:00:30	00:00:30
12-03-2018	54	6	6	8	03:11:51	00:03:12	00:18:18	00:00:27	00:07:55	00:00:09	00:00:52	00:00:02	00:17:05	00:00:18	00:00:30	00:00:00
claudia.nunes	20	0	0	2	01:03:33	00:03:11	00:11:46	00:00:31	00:02:13	00:00:07	00:00:14	00:00:02	00:00:53	00:00:03	00:00:30	00:00:00
jorge.coelho	1	1	0	2	00:03:09	00:01:34	00:01:55	00:01:14	00:00:12	00:00:12	00:00:12	00:00:12	00:01:00	00:00:30	00:00:30	00:00:30
manuela.martins	25	2	0	2	01:11:39	00:02:39	00:12:29	00:00:36	00:03:32	00:00:08	00:00:25	00:00:03	00:13:30	00:00:30	00:00:30	00:00:30
milena.boto	8	3	6	2	00:53:30	00:04:52	00:18:18	00:00:27	00:01:58	00:00:15	00:00:52	00:00:02	00:01:42	00:00:13	00:00:30	00:00:01
13-03-2018	51	10	1	6	03:02:16	00:02:59	00:14:49	00:00:01	00:06:41	00:00:08	00:00:19	00:00:02	00:21:29	00:00:22	00:00:31	00:00:00
claudia.nunes	11	2	0	2	00:39:48	00:03:04	00:07:29	00:00:14	00:01:53	00:00:10	00:00:19	00:00:03	00:01:45	00:00:09	00:00:30	00:00:00
jorge.coelho	1	0	0	0	00:00:56	00:00:56	00:00:56	00:00:56	00:00:02	00:00:02	00:00:02	00:00:02	00:00:07	00:00:07	00:00:07	00:00:07
manuela.martins	12	2	0	4	00:47:08	00:03:22	00:06:35	00:01:00	00:01:32	00:00:08	00:00:13	00:00:04	00:06:31	00:00:30	00:00:31	00:00:30
milena.boto	10	3	0	0	00:57:56	00:04:27	00:14:49	00:00:17	00:01:14	00:00:07	00:00:11	00:00:04	00:03:14	00:00:15	00:00:30	00:00:01
patricia.farinha	17	3	1	0	00:36:28	00:01:49	00:03:50	00:00:01	00:02:00	00:00:07	00:00:14	00:00:03	00:09:52	00:00:30	00:00:30	00:00:22
14-03-2018	49	8	1	6	03:40:21	00:03:52	00:15:15	00:00:26	00:06:49	00:00:08	00:00:24	00:00:01	00:21:40	00:00:25	00:00:31	00:00:01
jorge.coelho	2	1	0	1	00:06:02	00:02:01	00:02:38	00:01:34	00:00:18	00:00:09	00:00:14	00:00:04	00:00:33	00:00:16	00:00:31	00:00:02
manuela.martins	15	1	1	1	01:12:04	00:04:30	00:11:00	00:01:26	00:02:31	00:00:10	00:00:24	00:00:02	00:07:46	00:00:29	00:00:31	00:00:15
milena.boto	13	6	0	3	01:09:54	00:03:41	00:11:14	00:00:56	00:01:33	00:00:07	00:00:12	00:00:03	00:03:50	00:00:14	00:00:31	00:00:01
patricia.farinha	19	0	0	1	01:12:21	00:03:48	00:15:15	00:00:26	00:02:27	00:00:08	00:00:16	00:00:01	00:09:31	00:00:30	00:00:31	00:00:30
15-03-2018	64	5	3	8	04:09:29	00:03:37	00:16:20	00:00:00	00:10:36	00:00:10	00:00:41	00:00:00	00:24:04	00:00:22	00:00:31	00:00:00
claudia.nunes	14	2	2	1	01:06:50	00:04:11	00:12:18	00:00:06	00:01:59	00:00:08	00:00:22	00:00:02	00:01:47	00:00:07	00:00:30	00:00:01
jorge.coelho	5	0	0	0	00:08:58	00:01:48	00:03:28	00:00:00	00:01:19	00:00:16	00:00:41	00:00:03	00:01:23	00:00:17	00:00:30	00:00:04
manuela.martins	12	0	1	1	01:13:00	00:06:05	00:15:13	00:00:40	00:02:21	00:00:12	00:00:23	00:00:03	00:06:00	00:00:30	00:00:30	00:00:30
milena.boto	14	3	0	3	01:04:09	00:03:46	00:16:20	00:00:01	00:02:13	00:00:10	00:00:16	00:00:05	00:05:24	00:00:20	00:00:31	00:00:00
patricia.farinha	19	0	0	3	00:36:32	00:01:55	00:05:17	00:00:24	00:02:44	00:00:09	00:00:19	00:00:00	00:09:30	00:00:30	00:00:30	00:00:30
16-03-2018	59	7	3	9	03:09:51	00:02:53	00:13:34	00:00:09	00:07:52	00:00:08	00:00:14	00:00:02	00:19:39	00:00:19	00:00:31	00:00:00
claudia.nunes	20	2	0	1	01:16:38	00:03:29	00:10:36	00:00:09	00:02:41	00:00:08	00:00:14	00:00:03	00:00:23	00:00:01	00:00:03	00:00:00
jorge.coelho	4	0	0	2	00:06:16	00:01:34	00:03:09	00:00:46	00:00:35	00:00:09	00:00:13	00:00:02	00:02:00	00:00:30	00:00:30	00:00:30
milena.boto	15	2	0	4	01:03:18	00:03:43	00:13:34	00:00:18	00:02:08	00:00:09	00:00:14	00:00:03	00:06:14	00:00:22	00:00:30	00:00:01
patricia.farinha	20	3	3	2	00:43:39	00:01:54	00:04:28	00:00:21	00:02:28	00:00:07	00:00:13	00:00:03	00:11:02	00:00:30	00:00:31	00:00:30
17-03-2018	18	0	0	3	01:08:27	00:03:48	00:08:13	00:00:39	00:02:56	00:00:10	00:00:15	00:00:01	00:01:15	00:00:04	00:00:30	00:00:00
claudia.nunes	18	0	0	3	01:08:27	00:03:48	00:08:13	00:00:39	00:02:56	00:00:10	00:00:15	00:00:01	00:01:15	00:00:04	00:00:30	00:00:00
19-03-2018	70	2	1	12	05:47:24	00:04:50	00:24:40	00:00:06	00:10:56	00:00:09	00:00:21	00:00:02	00:22:43	00:00:19	00:00:31	00:00:00
milena.boto	22	1	0	4	02:26:30	00:06:22	00:24:40	00:00:48	00:03:31	00:00:10	00:00:16	00:00:04	00:06:59	00:00:19	00:00:31	00:00:00
patricia.farinha	28	0	1	3	01:19:46	00:02:51	00:12:16	00:00:06	00:04:13	00:00:09	00:00:18	00:00:02	00:14:02	00:00:30	00:00:31	00:00:30
susana.silva	20	1	0	5	02:01:08	00:05:46	00:12:56	00:01:12	00:03:12	00:00:10	00:00:21	00:00:04	00:01:42	00:00:05	00:00:30	00:00:01
20-03-2018	91	13	2	8	06:58:14	00:04:01	00:17:05	00:00:20	00:13:12	00:00:09	00:00:19	00:00:01	00:30:42	00:00:19	00:00:31	00:00:00
claudia.nunes	19	0	0	2	01:54:17	00:06:01	00:15:47	00:01:07	00:03:03	00:00:10	00:00:18	00:00:03	00:03:16	00:00:10	00:00:30	00:00:00
jorge.coelho	5	0	0	0	00:09:54	00:01:59	00:04:17	00:00:20	00:00:51	00:00:10	00:00:15	00:00:02	00:00:53	00:00:11	00:00:30	00:00:04
milena.boto	19	7	0	1	02:02:04	00:04:42	00:17:05	00:00:44	00:02:51	00:00:09	00:00:18	00:00:04	00:10:14	00:00:27	00:00:31	00:00:02
patricia.farinha	28	3	2	2	01:24:11	00:02:43	00:09:57	00:00:26	00:03:03	00:00:07	00:00:12	00:00:01	00:15:00	00:00:30	00:00:30	00:00:30
susana.silva	20	3	0	3	01:27:48	00:03:49	00:08:43	00:00:29	00:03:24	00:00:10	00:00:19	00:00:02	00:01:19	00:00:04	00:00:28	00:00:01
21-03-2018	61	10	3	14	03:56:40	00:03:20	00:18:31	00:00:16	00:08:33	00:00:08	00:00:33	00:00:02	00:20:38	00:00:19	00:00:30	00:00:00
claudia.nunes	12	2	0	2	00:40:57	00:02:56	00:07:20	00:00:16	00:01:21	00:00:07	00:00:14	00:00:02	00:01:54	00:00:10	00:00:30	00:00:00
manuela.martins	11	1	0	3	00:44:44	00:03:44	00:09:13	00:00:39	00:01:40	00:00:09	00:00:14	00:00:03	00:06:00	00:00:30	00:00:30	00:00:30
milena.boto	8	3	0	2	00:35:10	00:03:12	00:07:16	00:00:24	00:01:04	00:00:08	00:00:10	00:00:06	00:02:49	00:00:17	00:00:30	00:00:01
patricia.farinha	18	1	3	6	00:45:49	00:02:25	00:04:31	00:00:21	00:02:37	00:00:09	00:00:33	00:00:02	00:09:00	00:00:30	00:00:30	00:00:30
susana.silva	13:40:19	3	0	1	01:10:00	00:04:40	00:18:31	00:00:24	00:01:51	00:00:08	00:00:12	00:00:06	00:00:55	00:00:05	00:00:30	00:00:01

OneContact Reporting

Team Detail Daily Report

22-03-2018	59	4	2	6	03:46:49	00:03:36	00:13:01	00:00:07	00:10:20	00:00:11	00:00:43	00:00:03	00:16:32	00:00:16	00:00:30	00:00:00
claudia.nunes	12	1	0	2	00:46:53	00:03:36	00:12:04	00:00:17	00:01:44	00:00:09	00:00:13	00:00:03	00:00:44	00:00:04	00:00:30	00:00:00
manuela.martins	12	0	0	1	00:24:35	00:02:03	00:05:38	00:00:07	00:02:36	00:00:13	00:00:27	00:00:04	00:06:00	00:00:30	00:00:30	00:00:30
milena.boto	13	1	0	1	00:52:02	00:03:43	00:11:06	00:00:26	00:01:54	00:00:09	00:00:12	00:00:05	00:03:53	00:00:17	00:00:30	00:00:01
patricia.farinha	10	1	0	0	00:31:20	00:02:51	00:09:35	00:00:34	00:01:08	00:00:07	00:00:10	00:00:04	00:05:30	00:00:30	00:00:30	00:00:30
susana.silva	12	1	2	2	01:11:59	00:05:32	00:13:01	00:01:08	00:02:58	00:00:15	00:00:43	00:00:09	00:00:25	00:00:02	00:00:06	00:00:00
23-03-2018	48	6	5	4	03:12:04	00:03:33	00:16:25	00:00:19	00:06:33	00:00:08	00:00:18	00:00:02	00:14:01	00:00:16	00:00:30	00:00:00
claudia.nunes	10	1	0	1	00:39:08	00:03:33	00:11:06	00:00:34	00:01:22	00:00:08	00:00:16	00:00:02	00:00:16	00:00:01	00:00:03	00:00:00
manuela.martins	11	0	4	1	00:31:41	00:02:53	00:05:35	00:00:51	00:01:18	00:00:07	00:00:13	00:00:03	00:05:30	00:00:30	00:00:30	00:00:30
milena.boto	10	0	0	0	00:54:50	00:05:29	00:16:25	00:00:54	00:01:23	00:00:08	00:00:12	00:00:02	00:03:00	00:00:18	00:00:30	00:00:00
patricia.farinha	7	3	0	1	00:19:32	00:01:57	00:05:39	00:00:19	00:00:51	00:00:07	00:00:10	00:00:05	00:04:30	00:00:30	00:00:30	00:00:30
susana.silva	10	2	1	1	00:46:53	00:03:54	00:10:57	00:00:25	00:01:39	00:00:10	00:00:18	00:00:05	00:00:45	00:00:04	00:00:18	00:00:00
24-03-2018	21	1	0	4	02:46:32	00:07:34	00:21:28	00:00:11	00:04:22	00:00:12	00:00:41	00:00:01	00:02:11	00:00:06	00:00:31	00:00:00
susana.silva	21	1	0	4	02:46:32	00:07:34	00:21:28	00:00:11	00:04:22	00:00:12	00:00:41	00:00:01	00:02:11	00:00:06	00:00:31	00:00:00
26-03-2018	75	10	2	10	04:36:43	00:03:15	00:11:52	00:00:16	00:09:46	00:00:08	00:00:22	00:00:02	00:30:53	00:00:24	00:00:31	00:00:01
claudia.nunes	17	3	1	2	01:28:19	00:04:25	00:11:52	00:00:16	00:02:16	00:00:08	00:00:22	00:00:03	00:03:32	00:00:12	00:00:31	00:00:01
jorge.coelho	2	0	1	1	00:02:30	00:01:15	00:01:27	00:01:03	00:00:09	00:00:04	00:00:05	00:00:04	00:00:35	00:00:18	00:00:30	00:00:05
manuela.martins	19	1	0	4	01:05:56	00:03:18	00:06:15	00:00:50	00:02:10	00:00:07	00:00:17	00:00:03	00:09:31	00:00:30	00:00:31	00:00:30
milena.boto	20	2	0	1	01:01:15	00:02:47	00:07:22	00:00:42	00:02:53	00:00:09	00:00:13	00:00:04	00:08:15	00:00:24	00:00:31	00:00:01
patricia.farinha	17	3	0	2	00:53:48	00:02:41	00:06:01	00:00:17	00:02:18	00:00:08	00:00:13	00:00:02	00:09:00	00:00:30	00:00:30	00:00:30
susana.silva	0	1	0	0	00:04:55	00:04:55	00:04:55	00:04:55	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
27-03-2018	80	12	2	15	04:56:15	00:03:13	00:11:06	00:00:14	00:11:55	00:00:09	00:00:37	00:00:02	00:26:10	00:00:19	00:00:31	00:00:00
claudia.nunes	13	5	0	1	00:48:08	00:02:40	00:11:06	00:00:15	00:02:02	00:00:09	00:00:23	00:00:05	00:01:33	00:00:06	00:00:30	00:00:01
jorge.coelho	3	0	0	2	00:04:42	00:01:34	00:03:19	00:00:39	00:00:18	00:00:06	00:00:09	00:00:03	00:00:22	00:00:07	00:00:10	00:00:05
manuela.martins	16	2	1	3	01:01:34	00:03:25	00:09:43	00:01:28	00:02:17	00:00:09	00:00:37	00:00:02	00:08:32	00:00:30	00:00:31	00:00:30
milena.boto	15	1	0	3	01:09:47	00:04:22	00:08:48	00:00:17	00:02:23	00:00:10	00:00:20	00:00:06	00:04:55	00:00:20	00:00:30	00:00:01
patricia.farinha	19	2	1	1	00:50:27	00:02:24	00:08:54	00:00:14	00:02:34	00:00:08	00:00:19	00:00:02	00:09:30	00:00:30	00:00:30	00:00:30
susana.silva	14	2	0	5	01:01:37	00:03:51	00:10:26	00:00:14	00:02:21	00:00:10	00:00:14	00:00:02	00:01:18	00:00:05	00:00:24	00:00:00
28-03-2018	74	12	2	4	05:45:59	00:04:01	00:39:23	00:00:01	00:11:17	00:00:09	00:00:34	00:00:02	00:20:37	00:00:16	00:00:30	00:00:01
claudia.nunes	13	2	0	2	00:42:37	00:02:50	00:06:36	00:00:17	00:01:53	00:00:09	00:00:12	00:00:04	00:01:37	00:00:07	00:00:30	00:00:01
jorge.coelho	4	0	0	0	00:15:32	00:03:53	00:07:57	00:01:26	00:00:20	00:00:05	00:00:11	00:00:02	00:01:02	00:00:16	00:00:30	00:00:06
manuela.martins	5	2	0	0	00:27:52	00:03:59	00:13:48	00:00:22	00:01:26	00:00:17	00:00:34	00:00:07	00:02:09	00:00:26	00:00:30	00:00:09
milena.boto	13	4	2	1	01:54:52	00:06:45	00:39:23	00:00:06	00:01:48	00:00:08	00:00:13	00:00:02	00:04:01	00:00:19	00:00:30	00:00:01
patricia.farinha	21	2	0	1	00:59:08	00:02:34	00:09:51	00:00:01	00:02:53	00:00:08	00:00:14	00:00:03	00:11:09	00:00:29	00:00:30	00:00:09
susana.silva	18	2	0	0	01:25:58	00:04:18	00:19:30	00:00:31	00:02:57	00:00:10	00:00:17	00:00:07	00:00:39	00:00:02	00:00:07	00:00:01
29-03-2018	42	11	0	4	02:52:52	00:03:16	00:17:42	00:00:13	00:06:37	00:00:09	00:00:18	00:00:02	00:13:00	00:00:17	00:00:31	00:00:00
claudia.nunes	11	2	0	0	01:02:04	00:04:46	00:17:42	00:00:13	00:01:49	00:00:10	00:00:18	00:00:02	00:00:36	00:00:03	00:00:30	00:00:00
jorge.coelho	1	0	0	0	00:02:15	00:02:15	00:02:15	00:02:15	00:00:02	00:00:02	00:00:02	00:00:02	00:00:30	00:00:30	00:00:30	00:00:30
manuela.martins	5	2	0	1	00:14:37	00:02:05	00:05:00	00:00:57	00:00:34	00:00:07	00:00:07	00:00:06	00:03:00	00:00:30	00:00:30	00:00:30
milena.boto	9	2	0	1	00:37:01	00:03:22	00:08:54	00:00:58	00:01:29	00:00:10	00:00:13	00:00:08	00:04:06	00:00:22	00:00:30	00:00:01
patricia.farinha	8	4	0	1	00:16:59	00:01:25	00:03:28	00:00:17	00:01:02	00:00:08	00:00:12	00:00:05	00:04:31	00:00:30	00:00:31	00:00:30
susana.silva	8	1	0	1	00:39:56	00:04:26	00:11:31	00:01:35	00:01:41	00:00:13	00:00:18	00:00:08	00:00:17	00:00:02	00:00:05	00:00:01
30-03-2018	26	1	0	8	01:15:19	00:02:47	00:10:57	00:00:15	00:03:20	00:00:08	00:00:15	00:00:01	00:13:30	00:00:30	00:00:30	00:00:30
patricia.farinha	26	1	0	8	01:15:19	00:02:47	00:10:57	00:00:15	00:03:20	00:00:08	00:00:15	00:00:01	00:13:30	00:00:30	00:00:30	00:00:30
31-03-2018	15	0	0	6	01:48:59	00:07:16	00:19:44	00:01:04	00:01:55	00:00:08	00:00:14	00:00:01	00:06:11	00:00:25	00:00:31	00:00:01
milena.boto	15	0	0	6	01:48:59	00:07:16	00:19:44	00:01:04	00:01:55	00:00:08	00:00:14	00:00:01	00:06:11	00:00:25	00:00:31	00:00:01
TOTAL	4148	551	138	574	11:21:35:30	00:03:39	00:40:13	00:00:00	09:54:04	00:00:09	00:00:52	00:00:00	21:09:18	00:00:17	00:00:35	00:00:00