

OneContact Reporting

Team Summary Daily Report

Show / Hide Columns				
First Login Time	Total Logged Time	Ready Time	NotReady Time (Pausa)	Available Time
Last Logout Time	Login Tries	Not Ready Time	NotReady Time (Almoço)	Work %

Team: Lisboa

Agent	First Login Time	Last Logout Time	Total Logged Time	Login Tries	Ready Time				Not Ready Time				Available Time				Work %
					Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min	
01-08-2018	08:59:14	18:57:54	1.16:47:24	13	1.09:46:15	00:12:17	00:15:00	00:00:04	07:01:16	00:06:29	00:15:00	00:00:01	1.06:28:10	00:06:55	00:15:00	00:00:00	9.78
ana.garcia	08:59:14	16:29:36	06:15:55	4	06:12:08	00:12:50	00:15:00	00:00:08	00:03:47	00:00:45	00:02:55	00:00:02	05:55:29	00:07:24	00:15:00	00:00:00	4.47
carina.diogo	09:57:16	18:47:45	08:50:29	1	07:01:25	00:13:10	00:15:00	00:01:13	01:49:04	00:08:23	00:15:00	00:00:02	06:18:20	00:07:08	00:15:00	00:00:00	10.22
liliana.manalvo	08:59:50	16:29:21	02:24:12	4	02:06:48	00:11:32	00:15:00	00:00:04	00:17:24	00:02:29	00:11:33	00:00:03	02:00:54	00:08:38	00:15:00	00:00:00	4.65
raquel.barroyer	09:38:03	17:58:43	08:20:40	1	07:19:06	00:13:18	00:15:00	00:01:18	01:01:33	00:07:42	00:15:00	00:00:21	06:39:17	00:07:16	00:15:00	00:00:00	9.07
susana.oliveira	11:20:01	18:57:54	07:37:53	1	04:54:51	00:10:32	00:15:00	00:00:06	02:43:01	00:07:46	00:15:00	00:00:01	03:54:47	00:05:28	00:15:00	00:00:00	20.37
tania.liberato	10:01:24	18:08:36	07:18:15	2	06:11:57	00:11:37	00:15:00	00:00:19	01:06:27	00:06:02	00:13:19	00:00:02	05:39:23	00:06:39	00:15:00	00:00:00	8.76
02-08-2018	09:11:43	18:57:17	1.08:57:40	8	1.03:57:29	00:11:34	00:15:00	00:00:05	05:00:06	00:05:33	00:15:00	00:00:01	1.00:43:05	00:06:12	00:15:00	00:00:00	11.59
ana.garcia	09:11:43	16:30:35	06:32:49	2	05:50:42	00:10:01	00:15:00	00:00:05	00:42:07	00:03:00	00:11:11	00:00:02	05:22:55	00:06:35	00:15:00	00:00:00	7.92
carina.diogo	09:58:47	18:51:55	08:53:08	1	07:51:00	00:13:05	00:15:00	00:00:06	01:02:08	00:07:46	00:15:00	00:00:05	07:01:13	00:05:37	00:15:00	00:00:00	10.57
raquel.barroyer	09:37:19	17:59:54	08:22:35	1	06:19:03	00:13:32	00:15:00	00:03:24	02:03:32	00:08:49	00:15:00	00:00:01	05:35:53	00:08:37	00:15:00	00:00:00	11.39
susana.oliveira	17:18:01	18:57:17	01:39:16	1	01:32:28	00:11:34	00:15:00	00:03:28	00:06:48	00:02:16	00:03:23	00:00:02	01:18:59	00:06:35	00:15:00	00:00:00	14.58
tania.liberato	09:41:28	18:01:42	07:29:52	3	06:24:16	00:10:07	00:15:00	00:00:13	01:05:31	00:04:22	00:15:00	00:00:02	05:24:05	00:05:04	00:15:00	00:00:00	15.66
03-08-2018	08:57:42	18:53:56	1.13:37:19	8	1.07:24:17	00:12:00	00:15:00	00:00:03	06:12:56	00:06:26	00:15:00	00:00:01	1.03:01:19	00:06:34	00:15:00	00:00:00	13.96
ana.garcia	08:57:42	16:28:29	06:45:48	2	06:10:45	00:11:58	00:15:00	00:00:48	00:34:58	00:04:22	00:14:12	00:00:02	05:26:19	00:05:16	00:15:00	00:00:00	11.98
carina.diogo	09:59:31	18:50:03	08:50:32	1	06:51:45	00:12:07	00:15:00	00:00:15	01:58:46	00:07:25	00:15:00	00:00:07	06:04:10	00:07:00	00:15:00	00:00:00	11.56
liliana.manalvo	09:00:17	16:23:23	02:06:51	2	02:06:45	00:12:40	00:15:00	00:04:40	00:00:06	00:00:02	00:00:04	00:00:01	02:04:41	00:09:35	00:15:00	00:00:00	1.63
raquel.barroyer	09:34:41	18:02:04	08:27:23	1	06:39:24	00:13:19	00:15:00	00:00:17	01:47:59	00:09:49	00:15:00	00:00:33	05:30:26	00:06:53	00:15:00	00:00:00	17.27
susana.oliveira	15:53:38	18:53:56	03:00:18	1	02:58:27	00:11:54	00:15:00	00:02:11	00:01:51	00:00:28	00:01:39	00:00:01	02:33:27	00:07:18	00:15:00	00:00:00	14.01
tania.liberato	09:35:05	18:01:32	08:26:27	1	06:37:11	00:10:44	00:15:00	00:00:03	01:49:16	00:06:50	00:15:00	00:00:04	05:22:16	00:06:19	00:15:00	00:00:00	18.86
04-08-2018	09:47:57	17:56:13	07:59:26	2	06:42:23	00:12:34	00:15:00	00:00:02	01:17:02	00:06:25	00:15:00	00:00:01	05:09:02	00:05:50	00:15:00	00:00:00	23.2
raquel.barroyer	09:47:57	17:56:13	07:59:26	2	06:42:23	00:12:34	00:15:00	00:00:02	01:17:02	00:06:25	00:15:00	00:00:01	05:09:02	00:05:50	00:15:00	00:00:00	23.2
06-08-2018	08:51:23	19:06:35	1.13:02:28	9	21:09:21	00:11:26	00:15:00	00:00:24	13:01:50	00:09:12	00:15:00	00:00:00	16:56:20	00:04:59	00:15:00	00:00:00	19.93
ana.garcia	09:06:10	13:22:22	04:16:12	1	01:24:52	00:12:07	00:15:00	00:01:07	00:00:05	00:00:05	00:00:05	00:00:05	01:06:31	00:04:45	00:15:00	00:00:00	21.62
carina.diogo	08:51:29	16:30:35	07:39:06	1	05:57:03	00:10:49	00:15:00	00:00:24	01:42:02	00:06:23	00:15:00	00:00:00	05:10:07	00:05:10	00:15:00	00:00:00	13.14
liliana.manalvo	10:28:36	18:56:14	07:47:35	2	07:14:41	00:13:35	00:15:00	00:01:52	00:32:54	00:04:07	00:15:00	00:00:19	05:56:44	00:05:45	00:15:00	00:00:00	17.93
maria.veloso	11:34:20	11:36:31	00:02:11	1	00:00:00	00:00:00	00:00:00	00:00:00	00:02:11	00:02:11	00:02:11	00:02:11	00:00:00	00:00:00	00:00:00	00:00:00	0
susana.oliveira	08:51:23	16:28:41	07:37:18	1	02:58:36	00:10:30	00:15:00	00:00:39	04:38:42	00:10:43	00:15:00	00:00:21	02:05:59	00:03:56	00:15:00	00:00:00	29.46
tania.liberato	11:35:17	19:06:35	04:13:06	2	03:19:08	00:10:29	00:15:00	00:01:02	00:53:57	00:06:00	00:15:00	00:00:01	02:22:23	00:04:36	00:15:00	00:00:00	28.5
tania.sobral	12:33:23	18:00:23	05:27:00	1	00:15:01	00:05:00	00:11:32	00:01:12	05:11:59	00:13:00	00:15:00	00:00:05	00:14:36	00:02:55	00:11:32	00:00:00	2.77
07-08-2018	08:24:29	19:00:44	1.11:56:53	6	23:03:41	00:12:08	00:15:00	00:00:07	12:50:36	00:10:25	00:15:00	00:00:02	20:15:09	00:05:42	00:15:00	00:00:00	12.18
carina.diogo	08:24:29	16:44:42	08:20:13	1	06:25:31	00:12:26	00:15:00	00:00:43	01:52:07	00:07:28	00:15:00	00:00:02	05:17:05	00:05:40	00:15:00	00:00:00	17.75
liliana.manalvo	10:29:53	18:55:04	07:37:13	2	07:32:50	00:13:19	00:15:00	00:00:33	00:04:23	00:00:53	00:02:00	00:00:05	06:41:59	00:06:11	00:15:00	00:00:00	11.23
raquel.barroyer	10:45:39	19:00:44	08:15:05	1	06:46:32	00:11:57	00:15:00	00:00:07	01:28:32	00:09:50	00:15:00	00:00:03	05:59:30	00:05:13	00:15:00	00:00:00	11.57
susana.oliveira	08:53:15	16:26:04	07:32:49	1	02:06:37	00:09:44	00:15:00	00:00:17	05:26:12	00:11:39	00:15:00	00:00:05	02:04:24	00:05:55	00:15:00	00:00:00	1.75
tania.liberato	14:43:34	18:55:07	04:11:33	1	00:12:11	00:06:06	00:10:07	00:02:04	03:59:22	00:14:05	00:15:00	00:01:26	00:12:11	00:06:06	00:10:07	00:02:04	0
08-08-2018	08:36:26	19:00:54	1.08:06:30	7	23:49:40	00:11:43	00:15:00	00:00:05	08:16:48	00:08:17	00:15:00	00:00:01	19:30:03	00:05:09	00:15:00	00:00:00	18.16

OneContact Reporting

Team Summary Daily Report

carina.diogo	08:36:26	16:32:53	07:53:13	2	05:56:57	00:11:54	00:15:00	00:00:18	01:56:15	00:07:45	00:15:00	00:00:49	05:05:29	00:05:05	00:15:00	00:00:00	14.42
liliana.manalvo	10:29:46	18:59:02	07:48:42	2	07:41:57	00:12:29	00:15:00	00:00:12	00:06:45	00:01:21	00:06:09	00:00:02	06:13:16	00:04:55	00:15:00	00:00:00	19.2
raquel.barroyer	10:44:43	19:00:54	08:16:11	1	06:34:44	00:11:17	00:15:00	00:00:05	01:41:26	00:07:15	00:15:00	00:00:02	05:11:23	00:05:11	00:15:00	00:00:00	21.12
susana.oliveira	08:50:51	16:38:06	07:47:15	1	03:36:02	00:10:48	00:15:00	00:01:25	04:11:13	00:10:28	00:15:00	00:00:01	02:59:55	00:05:48	00:15:00	00:00:00	16.72
tania.liberato	18:37:16	18:58:25	00:21:09	1	00:00:00	00:00:00	00:00:00	00:00:00	00:21:09	00:10:34	00:13:25	00:07:44	00:00:00	00:00:00	00:00:00	00:00:00	0
09-08-2018	08:39:08	18:59:07	1.16:53:15	10	1.03:02:57	00:11:36	00:15:00	00:00:01	14:38:34	00:08:52	00:15:00	00:00:01	1.00:08:10	00:05:52	00:15:00	00:00:00	10.77
ana.garcia	08:56:03	16:33:08	06:45:57	2	05:16:46	00:11:44	00:15:00	00:00:45	02:17:27	00:07:38	00:15:00	00:00:02	04:42:34	00:06:17	00:15:00	00:00:00	10.8
carina.diogo	08:39:08	16:03:02	07:23:54	1	06:18:05	00:10:13	00:15:00	00:00:01	01:05:49	00:04:23	00:15:00	00:00:01	05:31:13	00:04:15	00:15:00	00:00:00	12.4
liliana.manalvo	10:31:48	18:57:21	07:31:44	3	07:04:31	00:12:52	00:15:00	00:02:22	00:27:13	00:02:43	00:08:40	00:00:01	06:25:22	00:07:08	00:15:00	00:00:00	9.22
raquel.barroyer	10:40:16	18:59:07	08:18:51	1	06:52:16	00:12:08	00:15:00	00:01:25	01:26:35	00:06:11	00:15:00	00:00:15	06:02:10	00:06:15	00:15:00	00:00:00	12.15
tania.liberato	10:46:41	18:58:40	08:11:59	1	01:12:33	00:12:06	00:15:00	00:04:17	06:59:26	00:13:59	00:15:00	00:04:29	01:09:13	00:09:53	00:15:00	00:00:00	4.59
tania.sobral	09:26:50	17:03:22	02:40:50	2	00:18:46	00:06:15	00:15:00	00:01:39	02:22:04	00:11:50	00:15:00	00:01:03	00:17:38	00:03:32	00:10:40	00:00:00	6.04
10-08-2018	08:13:35	18:59:17	1.08:38:26	9	1.02:11:20	00:12:53	00:15:00	00:00:15	06:27:02	00:08:36	00:15:00	00:00:02	23:46:06	00:06:47	00:15:00	00:00:00	9.24
ana.garcia	09:08:05	16:29:36	06:20:23	2	05:34:44	00:12:24	00:15:00	00:01:26	00:45:36	00:07:36	00:15:00	00:00:02	04:54:26	00:07:57	00:15:00	00:00:00	12.04
carina.diogo	08:13:35	16:31:11	08:17:36	1	06:22:02	00:13:39	00:15:00	00:01:11	01:55:34	00:11:33	00:15:00	00:01:25	05:46:17	00:05:10	00:15:00	00:00:00	9.36
liliana.manalvo	10:30:22	18:57:19	07:32:44	2	07:31:01	00:13:16	00:15:00	00:01:26	00:01:43	00:00:26	00:00:43	00:00:19	06:48:44	00:07:26	00:15:00	00:00:00	9.38
raquel.barroyer	10:43:55	18:58:13	08:14:18	1	06:43:33	00:12:14	00:15:00	00:00:15	01:30:44	00:06:29	00:15:00	00:00:02	06:16:39	00:07:23	00:15:00	00:00:00	6.67
tania.liberato	11:17:20	18:59:17	02:13:25	3	00:00:00	00:00:00	00:00:00	00:00:00	02:13:25	00:12:08	00:15:00	00:02:01	00:00:00	00:00:00	00:00:00	00:00:00	0
11-08-2018	09:05:50	17:21:26	08:15:36	1	07:11:00	00:13:28	00:15:00	00:01:26	01:04:36	00:09:14	00:15:00	00:00:02	06:26:52	00:07:10	00:15:00	00:00:00	10.24
carina.diogo	09:05:50	17:21:26	08:15:36	1	07:11:00	00:13:28	00:15:00	00:01:26	01:04:36	00:09:14	00:15:00	00:00:02	06:26:52	00:07:10	00:15:00	00:00:00	10.24
13-08-2018	09:02:48	18:59:46	1.08:06:46	8	1.03:48:57	00:12:16	00:15:00	00:00:02	04:17:48	00:05:52	00:15:00	00:00:01	23:58:45	00:05:37	00:15:00	00:00:00	13.79
ana.garcia	09:02:48	12:30:55	03:28:07	1	02:54:49	00:11:39	00:15:00	00:00:12	00:33:18	00:06:40	00:15:00	00:00:07	02:31:22	00:05:13	00:15:00	00:00:00	13.41
liliana.manalvo	09:32:37	17:59:17	07:38:24	2	07:38:11	00:13:53	00:15:00	00:00:18	00:00:12	00:00:04	00:00:09	00:00:01	06:32:49	00:06:26	00:15:00	00:00:00	14.27
raquel.barroyer	10:35:27	18:59:46	08:24:19	1	06:45:04	00:11:34	00:15:00	00:00:04	01:39:15	00:07:38	00:15:00	00:00:03	05:49:57	00:05:00	00:15:00	00:00:00	13.61
susana.oliveira	12:28:47	18:57:42	06:28:55	1	04:55:39	00:12:19	00:15:00	00:00:02	01:33:16	00:07:10	00:15:00	00:00:07	04:10:45	00:05:34	00:15:00	00:00:00	15.19
tania.liberato	09:03:25	16:01:32	06:07:01	3	05:35:14	00:11:34	00:15:00	00:00:12	00:31:47	00:03:11	00:15:00	00:00:01	04:53:52	00:05:46	00:15:00	00:00:00	12.34
14-08-2018	08:18:48	18:58:39	1.15:28:20	8	1.03:18:16	00:12:19	00:15:00	00:00:21	12:10:03	00:09:44	00:15:00	00:00:01	1.00:04:34	00:06:09	00:15:00	00:00:00	11.82
carina.diogo	10:19:39	18:51:55	08:32:16	1	07:04:59	00:11:48	00:15:00	00:01:03	01:27:17	00:06:14	00:15:00	00:00:02	06:16:45	00:06:51	00:15:00	00:00:00	11.35
liliana.manalvo	09:30:39	17:54:31	07:30:41	2	06:12:20	00:12:50	00:15:00	00:02:47	01:18:21	00:07:50	00:15:00	00:00:01	05:48:38	00:07:45	00:15:00	00:00:00	6.37
raquel.barroyer	08:18:48	16:29:11	08:10:23	1	05:46:00	00:11:56	00:15:00	00:00:23	02:24:23	00:11:06	00:15:00	00:03:27	04:47:34	00:05:08	00:15:00	00:00:00	16.89
susana.oliveira	10:51:30	18:58:39	08:07:09	1	01:18:14	00:08:42	00:15:00	00:00:21	06:48:55	00:13:11	00:15:00	00:00:12	01:17:03	00:03:21	00:15:00	00:00:00	1.51
tania.liberato	08:59:30	17:06:20	07:07:51	3	06:56:43	00:13:53	00:15:00	00:05:09	00:11:07	00:01:35	00:05:50	00:00:01	05:54:34	00:06:20	00:15:00	00:00:00	14.91
15-08-2018	09:26:01	17:09:40	13:48:33	4	11:46:29	00:12:51	00:15:00	00:03:35	02:02:02	00:05:05	00:15:00	00:00:00	10:30:25	00:06:18	00:15:00	00:00:00	10.77
raquel.barroyer	09:59:05	16:58:03	06:37:02	2	05:38:55	00:12:33	00:15:00	00:03:45	00:58:06	00:04:50	00:15:00	00:00:00	04:59:34	00:06:22	00:15:00	00:00:00	11.61
susana.oliveira	09:26:01	17:09:40	07:11:31	2	06:07:34	00:13:08	00:15:00	00:03:35	01:03:56	00:05:20	00:15:00	00:00:01	05:30:51	00:06:15	00:15:00	00:00:00	9.99
16-08-2018	09:02:53	18:59:13	1.16:00:57	9	1.03:45:24	00:10:41	00:15:00	00:00:00	12:14:45	00:07:49	00:15:00	00:00:01	22:42:17	00:04:49	00:15:00	00:00:00	18.2
carina.diogo	10:10:22	18:50:15	08:39:53	1	07:28:33	00:12:49	00:15:00	00:00:02	01:11:20	00:07:08	00:15:00	00:00:04	05:56:05	00:06:15	00:15:00	00:00:00	20.61
joana.magalhaes	11:25:41	18:59:13	07:29:24	2	05:20:46	00:07:28	00:15:00	00:00:04	02:08:38	00:04:57	00:15:00	00:00:01	04:59:59	00:04:29	00:15:00	00:00:00	6.48
raquel.barroyer	09:06:54	16:32:13	07:25:19	1	05:42:55	00:12:42	00:15:00	00:02:20	01:42:23	00:07:19	00:15:00	00:00:06	04:24:31	00:04:54	00:15:00	00:00:00	22.86
susana.oliveira	11:13:19	18:55:30	07:42:11	1	03:03:32	00:10:48	00:15:00	00:00:18	04:38:39	00:12:40	00:15:00	00:00:15	02:51:46	00:04:24	00:15:00	00:00:00	6.41
tania.liberato	09:02:53	16:27:40	06:32:38	3	06:09:38	00:10:52	00:15:00	00:00:00	00:22:13	00:01:51	00:08:11	00:00:02	04:29:56	00:04:05	00:15:00	00:00:00	26.97
tania.sobral	11:56:09	14:07:41	02:11:32	1	00:00:00	00:00:00	00:00:00	00:00:00	02:11:32	00:13:09	00:15:00	00:03:51	00:00:00	00:00:00	00:00:00	00:00:00	0
17-08-2018	08:19:45	18:56:29	1.16:28:51	8	1.05:51:18	00:12:21	00:15:00	00:00:00	10:37:30	00:08:10	00:15:00	00:00:02	1.03:05:35	00:06:35	00:15:00	00:00:00	9.25
carina.diogo	10:08:54	18:53:23	08:44:29	1	07:37:40	00:13:28	00:15:00	00:00:22	01:06:49	00:07:25	00:15:00	00:00:07	07:07:05	00:07:22	00:15:00	00:00:00	6.68
joana.magalhaes	10:45:14	18:50:23	08:05:09	1	05:36:34	00:12:57	00:15:00	00:00:15	02:28:35	00:08:44	00:15:00	00:00:07	05:00:29	00:05:47	00:15:00	00:00:00	10.72
maria.veloso	14:00:25	14:57:45	00:57:20	1	00:55:46	00:13:56	00:15:00	00:12:43	00:01:32	00:01:32	00:01:32	00:01:32	00:46:57	00:07:50	00:12:24	00:00:18	15.81

OneContact Reporting

Team Summary Daily Report

raquel.barroyer	08:19:45	16:31:23	08:11:38	1	06:16:14	00:12:32	00:15:00	00:00:51	01:55:23	00:07:13	00:15:00	00:00:04	05:29:24	00:05:53	00:15:00	00:00:00	12.45
susana.oliveira	08:59:46	16:25:38	07:25:52	1	02:58:10	00:08:54	00:15:00	00:00:00	04:27:42	00:09:55	00:15:00	00:00:03	02:54:18	00:04:43	00:15:00	00:00:00	2.17
tania.liberato	10:38:02	18:56:29	06:43:20	2	06:26:54	00:12:29	00:15:00	00:01:58	00:16:26	00:02:44	00:10:33	00:00:02	05:47:22	00:09:08	00:15:00	00:00:00	10.22
tania.sobral	17:19:01	17:40:04	00:21:03	1	00:00:00	00:00:00	00:00:00	00:00:00	00:21:03	00:10:32	00:10:59	00:10:04	00:00:00	00:00:00	00:00:00	00:00:00	0
18-08-2018	09:30:31	17:03:20	07:32:49	1	06:30:03	00:12:35	00:15:00	00:00:44	01:02:40	00:06:58	00:15:00	00:00:02	05:47:06	00:08:04	00:15:00	00:00:00	11.01
tania.liberato	09:30:31	17:03:20	07:32:49	1	06:30:03	00:12:35	00:15:00	00:00:44	01:02:40	00:06:58	00:15:00	00:00:02	05:47:06	00:08:04	00:15:00	00:00:00	11.01
20-08-2018	08:37:29	18:59:54	1.15:59:16	8	1.07:57:37	00:12:22	00:15:00	00:00:04	08:01:37	00:06:47	00:15:00	00:00:02	1.04:28:25	00:06:34	00:15:00	00:00:00	10.91
barradas.susana	10:35:40	18:59:54	08:24:14	1	08:12:58	00:13:19	00:15:00	00:00:58	00:11:15	00:01:15	00:05:32	00:00:02	06:56:39	00:07:04	00:15:00	00:00:00	15.48
carina.diogo	08:56:18	16:31:53	07:35:35	1	06:22:29	00:11:57	00:15:00	00:01:05	01:13:05	00:06:39	00:15:00	00:00:12	05:47:34	00:06:00	00:15:00	00:00:00	9.13
joana.magalhaes	08:37:29	16:34:54	07:36:54	2	06:24:11	00:12:00	00:15:00	00:00:04	01:12:43	00:05:36	00:15:00	00:00:05	06:20:53	00:07:46	00:15:00	00:00:00	0.86
susana.oliveira	11:03:40	18:58:01	07:54:21	1	06:40:40	00:12:08	00:15:00	00:00:20	01:13:41	00:04:55	00:15:00	00:00:03	05:29:34	00:06:06	00:15:00	00:00:00	17.75
tania.sobral	09:04:24	17:44:17	08:28:12	3	04:17:19	00:12:15	00:15:00	00:00:15	04:10:53	00:10:54	00:15:00	00:00:02	03:53:45	00:05:51	00:15:00	00:00:00	9.16
21-08-2018	09:00:44	19:01:04	1.20:26:43	8	1.07:12:36	00:12:34	00:15:00	00:00:08	13:14:04	00:09:56	00:15:00	00:00:02	1.04:08:46	00:05:54	00:15:00	00:00:00	9.82
barradas.susana	10:38:58	19:01:04	08:22:06	1	07:06:46	00:13:20	00:15:00	00:01:04	01:15:20	00:07:32	00:15:00	00:00:10	06:28:40	00:05:33	00:15:00	00:00:00	8.93
carina.diogo	10:21:51	16:32:03	06:10:12	1	00:53:34	00:10:43	00:15:00	00:01:52	05:16:37	00:13:46	00:15:00	00:02:02	00:50:32	00:03:22	00:15:00	00:00:00	5.66
joana.magalhaes	09:00:44	16:40:03	07:39:19	1	04:51:39	00:11:40	00:15:00	00:01:01	02:47:39	00:10:29	00:15:00	00:00:05	04:30:11	00:06:35	00:15:00	00:00:00	7.36
maria.veloso	14:13:59	14:16:02	00:02:03	1	00:00:00	00:00:00	00:00:00	00:00:00	00:02:03	00:01:02	00:01:02	00:01:01	00:00:00	00:00:00	00:00:00	00:00:00	0
raquel.barroyer	09:02:08	16:39:04	07:36:56	1	06:29:00	00:13:25	00:15:00	00:00:51	01:07:55	00:09:42	00:15:00	00:00:02	05:33:57	00:05:40	00:15:00	00:00:00	14.15
susana.oliveira	11:04:50	18:51:29	07:46:39	1	05:12:23	00:12:30	00:15:00	00:01:00	02:34:16	00:09:38	00:15:00	00:00:04	04:36:53	00:05:46	00:15:00	00:00:00	11.36
tania.liberato	10:58:41	18:56:45	06:49:28	2	06:39:14	00:12:06	00:15:00	00:00:08	00:10:14	00:01:42	00:03:56	00:00:02	06:08:33	00:06:57	00:15:00	00:00:00	7.69
22-08-2018	08:52:44	19:02:14	1.15:37:19	9	1.05:25:34	00:12:16	00:15:00	00:00:01	10:11:45	00:07:51	00:15:00	00:00:01	1.01:56:19	00:06:11	00:15:00	00:00:00	11.85
barradas.susana	10:58:19	19:02:14	06:39:26	3	06:13:54	00:12:04	00:15:00	00:00:16	00:25:32	00:02:19	00:12:20	00:00:01	05:33:20	00:05:45	00:15:00	00:00:00	10.85
carina.diogo	13:30:00	16:23:13	02:53:13	1	01:12:59	00:14:36	00:15:00	00:13:00	01:40:14	00:11:08	00:15:00	00:00:01	01:09:41	00:08:43	00:15:00	00:00:01	4.52
joana.magalhaes	09:01:34	16:26:13	07:24:39	1	05:34:37	00:12:52	00:15:00	00:00:01	01:50:02	00:07:52	00:15:00	00:00:01	05:06:50	00:09:01	00:15:00	00:00:00	8.3
raquel.barroyer	10:47:00	18:38:14	07:51:14	1	06:23:26	00:12:22	00:15:00	00:00:14	01:27:48	00:07:59	00:15:00	00:00:02	05:43:37	00:06:15	00:15:00	00:00:00	10.38
susana.oliveira	08:52:44	16:20:41	07:27:57	1	02:43:59	00:10:56	00:15:00	00:02:45	04:43:58	00:10:55	00:15:00	00:00:08	02:21:58	00:03:44	00:15:00	00:00:00	13.43
tania.liberato	10:39:34	18:59:20	07:20:50	2	07:16:39	00:12:08	00:15:00	00:00:43	00:04:11	00:00:36	00:03:37	00:00:02	06:00:53	00:06:07	00:15:00	00:00:00	17.35
23-08-2018	08:50:06	19:03:25	1.18:39:30	10	1.05:27:15	00:11:47	00:15:00	00:00:03	13:12:13	00:09:00	00:15:00	00:00:02	1.01:47:15	00:05:28	00:15:00	00:00:00	12.45
barradas.susana	10:52:56	19:01:24	07:17:52	2	05:44:00	00:11:52	00:15:00	00:00:27	01:33:51	00:07:49	00:15:00	00:00:13	05:09:05	00:06:04	00:15:00	00:00:00	10.15
carina.diogo	08:55:52	16:28:23	07:32:31	1	02:49:08	00:13:01	00:15:00	00:04:38	04:43:23	00:12:53	00:15:00	00:00:54	02:24:28	00:04:15	00:15:00	00:00:00	14.58
joana.magalhaes	09:01:19	15:28:22	06:27:03	1	03:50:54	00:10:02	00:15:00	00:00:03	02:36:09	00:07:26	00:15:00	00:00:06	03:28:01	00:04:44	00:15:00	00:00:00	9.91
raquel.barroyer	10:45:57	19:00:24	08:14:27	1	07:16:58	00:12:51	00:15:00	00:00:24	00:57:29	00:06:23	00:15:00	00:00:04	06:11:53	00:06:38	00:15:00	00:00:00	14.89
susana.oliveira	08:50:06	16:26:06	07:36:00	1	04:47:33	00:10:16	00:15:00	00:00:35	02:48:27	00:09:55	00:15:00	00:00:03	04:09:03	00:04:53	00:15:00	00:00:00	13.39
tania.liberato	10:33:59	19:03:25	05:15:38	3	04:58:42	00:12:59	00:15:00	00:01:20	00:16:55	00:03:23	00:13:40	00:00:02	04:24:45	00:05:38	00:15:00	00:00:00	11.37
tania.sobral	10:31:25	10:47:24	00:15:59	1	00:00:00	00:00:00	00:00:00	00:00:00	00:15:59	00:08:00	00:13:35	00:02:24	00:00:00	00:00:00	00:00:00	00:00:00	0
24-08-2018	08:31:28	19:03:35	1.22:50:55	8	1.08:22:31	00:12:57	00:15:00	00:00:04	14:28:21	00:10:43	00:15:00	00:00:01	1.05:15:31	00:07:08	00:15:00	00:00:00	9.63
barradas.susana	10:44:54	19:03:35	08:18:41	1	07:26:54	00:13:33	00:15:00	00:00:04	00:51:46	00:10:21	00:15:00	00:00:02	06:48:12	00:06:48	00:15:00	00:00:00	8.66
carina.diogo	09:04:32	16:29:33	07:25:01	1	02:37:14	00:13:06	00:15:00	00:05:35	04:47:47	00:13:05	00:15:00	00:00:01	02:30:03	00:05:33	00:15:00	00:00:00	4.57
joana.magalhaes	09:02:48	16:32:33	07:29:45	1	06:20:59	00:13:08	00:15:00	00:00:51	01:08:45	00:07:38	00:15:00	00:00:04	05:48:11	00:09:25	00:15:00	00:00:00	8.61
raquel.barroyer	10:37:30	18:59:35	08:22:05	1	06:48:09	00:13:10	00:15:00	00:04:27	01:33:55	00:09:24	00:15:00	00:00:01	05:50:57	00:08:10	00:15:00	00:00:00	14.01
susana.oliveira	08:31:28	16:33:18	08:01:50	1	03:07:54	00:11:03	00:15:00	00:02:46	04:53:56	00:12:15	00:15:00	00:01:24	03:01:08	00:05:40	00:15:00	00:00:00	3.6
tania.liberato	10:34:25	18:55:49	07:13:33	3	06:01:21	00:12:54	00:15:00	00:01:08	01:12:12	00:06:34	00:15:00	00:00:01	05:17:00	00:06:45	00:15:00	00:00:00	12.27
25-08-2018	09:49:02	18:01:44	07:24:02	2	06:11:04	00:11:15	00:15:00	00:00:12	01:12:58	00:06:38	00:15:00	00:00:01	05:09:14	00:05:57	00:15:00	00:00:00	16.66
barradas.susana	09:49:02	18:01:44	07:24:02	2	06:11:04	00:11:15	00:15:00	00:00:12	01:12:58	00:06:38	00:15:00	00:00:01	05:09:14	00:05:57	00:15:00	00:00:00	16.66
27-08-2018	08:04:26	18:56:04	1.16:22:13	7	1.01:28:51	00:11:46	00:15:00	00:00:02	14:53:14	00:09:36	00:15:00	00:00:01	22:14:43	00:05:26	00:15:00	00:00:00	12.7

OneContact Reporting

Team Summary Daily Report

carina.diogo	10:17:58	18:50:06	08:32:08	1	07:18:32	00:12:32	00:15:00	00:00:17	01:13:34	00:07:21	00:15:00	00:00:01	06:14:46	00:04:48	00:15:00	00:00:00	14.54
joana.magalhaes	10:29:58	18:56:04	08:26:06	1	00:36:39	00:12:13	00:15:00	00:06:43	07:49:26	00:13:48	00:15:00	00:00:02	00:36:24	00:07:17	00:15:00	00:00:00	0.68
raquel.barroyer	08:04:26	16:31:04	08:26:38	1	05:59:44	00:12:24	00:15:00	00:00:50	02:26:53	00:08:10	00:15:00	00:00:16	05:02:03	00:04:57	00:15:00	00:00:00	16.04
susana.oliveira	11:30:06	18:52:17	07:22:11	1	05:48:33	00:10:54	00:15:00	00:00:02	01:33:34	00:06:14	00:15:00	00:00:01	05:23:52	00:06:29	00:15:00	00:00:00	7.08
tania.liberato	09:00:50	16:32:03	06:16:33	2	05:45:23	00:11:08	00:15:00	00:00:12	00:31:10	00:03:07	00:09:40	00:00:02	04:57:38	00:05:43	00:15:00	00:00:00	13.83
tania.sobral	16:23:08	17:41:45	01:18:37	1	00:00:00	00:00:00	00:00:00	00:00:00	01:18:37	00:13:06	00:15:00	00:06:52	00:00:00	00:00:00	00:00:00	00:00:00	0
28-08-2018	08:54:58	18:59:14	1.15:59:26	7	1.02:15:28	00:12:13	00:15:00	00:00:10	13:43:57	00:09:49	00:15:00	00:00:02	23:25:43	00:06:34	00:15:00	00:00:00	10.77
barradas.susana	09:01:47	16:31:14	06:37:57	2	06:27:11	00:12:29	00:15:00	00:00:55	00:10:46	00:01:48	00:09:44	00:00:02	05:48:17	00:06:50	00:15:00	00:00:00	10.05
carina.diogo	10:02:46	18:52:14	08:49:28	1	07:54:46	00:13:34	00:15:00	00:03:02	00:54:41	00:05:28	00:15:00	00:00:06	07:06:34	00:07:14	00:15:00	00:00:00	10.15
joana.magalhaes	10:26:11	18:59:14	08:33:03	1	00:00:00	00:00:00	00:00:00	00:00:00	08:33:03	00:14:40	00:15:00	00:03:49	00:00:00	00:00:00	00:00:00	00:00:00	0
raquel.barroyer	08:54:58	16:28:13	07:33:15	1	05:18:14	00:10:58	00:15:00	00:00:30	02:15:01	00:07:30	00:15:00	00:00:12	04:58:20	00:05:03	00:15:00	00:00:00	6.25
susana.oliveira	10:37:43	18:57:06	08:19:23	1	06:35:17	00:11:38	00:15:00	00:00:10	01:44:06	00:07:26	00:15:00	00:00:03	05:32:32	00:07:23	00:15:00	00:00:00	15.87
tania.sobral	14:34:39	14:40:59	00:06:20	1	00:00:00	00:00:00	00:00:00	00:00:00	00:06:20	00:06:20	00:06:20	00:06:20	00:00:00	00:00:00	00:00:00	00:00:00	0
29-08-2018	08:58:30	18:56:23	1.15:50:53	7	1.01:02:43	00:11:23	00:15:00	00:00:32	14:48:10	00:09:46	00:15:00	00:00:02	22:42:58	00:05:41	00:15:00	00:00:00	9.3
barradas.susana	08:58:30	16:31:23	06:20:14	2	06:00:42	00:12:26	00:15:00	00:00:32	00:19:32	00:03:15	00:11:17	00:00:08	05:25:33	00:06:56	00:15:00	00:00:00	9.74
carina.diogo	10:04:38	18:51:25	08:46:47	1	07:51:55	00:11:48	00:15:00	00:00:35	00:54:52	00:03:39	00:11:59	00:00:05	07:06:25	00:05:24	00:15:00	00:00:00	9.64
joana.magalhaes	10:32:43	18:56:23	08:23:40	1	00:00:00	00:00:00	00:00:00	00:00:00	08:23:40	00:14:49	00:15:00	00:11:23	00:00:00	00:00:00	00:00:00	00:00:00	0
raquel.barroyer	08:59:10	16:28:22	07:29:12	1	05:30:10	00:10:39	00:15:00	00:00:35	01:59:02	00:08:30	00:15:00	00:00:06	05:04:27	00:04:45	00:15:00	00:00:00	7.79
susana.oliveira	11:11:55	18:52:41	07:40:46	1	05:39:56	00:10:37	00:15:00	00:01:22	02:00:50	00:07:33	00:15:00	00:00:02	05:06:33	00:06:08	00:15:00	00:00:00	9.82
tania.sobral	11:41:32	12:51:46	01:10:14	1	00:00:00	00:00:00	00:00:00	00:00:00	01:10:14	00:11:42	00:15:00	00:03:28	00:00:00	00:00:00	00:00:00	00:00:00	0
30-08-2018	08:25:11	19:00:33	1.20:59:24	10	1.03:32:26	00:12:37	00:15:00	00:00:14	17:39:43	00:10:23	00:15:00	00:00:01	1.00:40:26	00:06:13	00:15:00	00:00:00	10.41
barradas.susana	09:05:07	16:31:32	06:09:12	2	05:01:12	00:12:03	00:15:00	00:00:14	01:08:00	00:05:14	00:15:00	00:00:01	04:44:10	00:08:07	00:15:00	00:00:00	5.66
carina.diogo	10:00:48	18:38:33	08:37:45	1	07:18:21	00:13:42	00:15:00	00:00:48	01:19:24	00:09:56	00:15:00	00:00:01	06:21:17	00:05:47	00:15:00	00:00:00	13.02
joana.magalhaes	10:23:48	19:00:33	08:36:45	1	00:00:00	00:00:00	00:00:00	00:00:00	08:36:45	00:14:21	00:15:00	00:00:33	00:00:00	00:00:00	00:00:00	00:00:00	0
raquel.barroyer	08:25:11	16:31:34	08:06:23	1	05:48:19	00:12:01	00:15:00	00:00:27	02:18:03	00:09:12	00:15:00	00:00:05	05:11:25	00:05:01	00:15:00	00:00:00	10.59
susana.oliveira	12:36:59	18:55:38	06:18:39	1	03:23:40	00:11:59	00:15:00	00:03:54	02:54:59	00:10:18	00:15:00	00:00:01	03:06:29	00:07:28	00:15:00	00:00:00	8.44
tania.liberato	09:01:18	16:31:16	06:17:02	3	06:00:54	00:12:53	00:15:00	00:01:16	00:28:54	00:03:37	00:08:06	00:00:01	05:17:05	00:06:20	00:15:00	00:00:00	12.14
tania.sobral	16:23:16	17:16:54	00:53:38	1	00:00:00	00:00:00	00:00:00	00:00:00	00:53:38	00:10:44	00:15:00	00:01:54	00:00:00	00:00:00	00:00:00	00:00:00	0
31-08-2018	08:08:53	18:57:43	1.16:30:10	11	1.04:11:28	00:12:37	00:15:00	00:00:26	12:18:39	00:09:14	00:15:00	00:00:01	1.01:37:35	00:06:29	00:15:00	00:00:00	9.1
barradas.susana	09:06:23	16:31:44	07:25:21	1	06:39:49	00:13:20	00:15:00	00:01:42	00:45:30	00:05:41	00:15:00	00:00:04	06:13:12	00:06:01	00:15:00	00:00:00	6.66
carina.diogo	10:06:24	18:50:45	08:41:07	2	07:01:19	00:14:03	00:15:00	00:02:23	01:39:47	00:09:04	00:15:00	00:02:03	06:14:13	00:07:38	00:15:00	00:00:00	11.18
joana.magalhaes	12:52:18	18:55:43	06:03:25	1	00:00:00	00:00:00	00:00:00	00:00:00	06:03:25	00:14:32	00:15:00	00:07:42	00:00:00	00:00:00	00:00:00	00:00:00	0
raquel.barroyer	08:08:53	16:30:44	07:41:57	3	05:25:56	00:12:32	00:15:00	00:00:42	02:16:01	00:09:04	00:15:00	00:00:01	04:56:03	00:06:03	00:15:00	00:00:00	9.17
susana.oliveira	16:31:26	18:57:43	02:26:17	1	01:52:16	00:09:21	00:15:00	00:02:08	00:34:01	00:04:15	00:15:00	00:00:04	01:35:16	00:03:49	00:15:00	00:00:00	15.14
tania.liberato	09:03:21	16:39:44	06:20:19	2	05:37:20	00:12:30	00:15:00	00:00:26	00:42:59	00:04:47	00:15:00	00:00:01	05:07:39	00:07:53	00:15:00	00:00:00	8.8
tania.sobral	12:25:37	14:17:21	01:51:44	1	01:34:48	00:10:32	00:15:00	00:03:05	00:16:56	00:04:14	00:09:00	00:00:04	01:31:12	00:07:01	00:15:00	00:00:00	3.8
TOTAL			37.18:21:04	198	27.04:26:23	00:12:07	00:15:00	00:00:00	10.12:00:15	00:08:41	00:15:00	00:00:00	23.21:59:53	00:06:04	00:15:00	00:00:00	12.02