

OneContact Reporting

Team Summary Daily Report

Show / Hide Columns				
First Login Time	Total Logged Time	Ready Time	NotReady Time (Pausa)	Available Time
Last Logout Time	Login Tries	Not Ready Time	NotReady Time (Almoço)	Work %

Team: Algarve

Agent	First Login Time	Last Logout Time	Total Logged Time	Login Tries	Ready Time				Not Ready Time				Available Time				Work %
					Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min	
01-08-2018	08:40:03	19:00:26	1.19:05:36	7	1.12:02:52	00:11:45	00:15:00	00:00:03	07:02:43	00:06:19	00:15:00	00:00:02	1.04:57:32	00:05:19	00:15:00	00:00:00	19.67
claudia.nunes	08:40:03	16:25:07	07:45:04	1	06:11:17	00:11:36	00:15:00	00:01:05	01:33:47	00:06:42	00:15:00	00:00:14	05:12:34	00:05:47	00:15:00	00:00:00	15.81
jorge.coelho	11:26:15	11:37:42	00:11:27	1	00:00:00	00:00:00	00:00:00	00:00:00	00:11:26	00:05:43	00:07:41	00:03:45	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	08:53:21	17:58:13	09:04:52	1	07:35:02	00:11:06	00:15:00	00:00:39	01:29:50	00:05:59	00:15:00	00:00:02	05:56:33	00:04:24	00:15:00	00:00:00	21.64
milena.boto	09:59:27	19:00:26	09:00:35	2	07:38:52	00:11:12	00:15:00	00:00:03	01:21:43	00:05:50	00:15:00	00:00:02	06:17:54	00:05:02	00:15:00	00:00:00	17.64
patricia.farinha	09:01:00	17:06:52	08:05:52	1	06:59:55	00:13:33	00:15:00	00:02:35	01:05:57	00:08:15	00:15:00	00:00:03	05:50:28	00:07:01	00:15:00	00:00:00	16.54
susana.silva	09:06:56	18:04:42	08:57:46	1	07:37:46	00:11:44	00:15:00	00:00:04	01:20:00	00:05:43	00:15:00	00:00:02	05:40:03	00:05:05	00:15:00	00:00:00	25.72
02-08-2018	08:54:38	19:00:20	1.18:59:43	8	1.12:10:56	00:11:52	00:15:00	00:00:05	06:48:45	00:06:29	00:15:00	00:00:01	1.03:06:43	00:04:58	00:15:00	00:00:00	25.07
claudia.nunes	09:01:05	18:00:26	08:59:21	1	07:53:10	00:13:55	00:15:00	00:00:20	01:06:11	00:07:21	00:15:00	00:00:06	05:56:53	00:05:40	00:15:00	00:00:00	24.58
jorge.coelho	13:54:44	14:49:26	00:09:22	2	00:07:02	00:02:21	00:05:14	00:00:49	00:02:19	00:00:46	00:01:16	00:00:02	00:03:19	00:00:50	00:01:38	00:00:04	52.84
manuela.martins	10:23:10	19:00:20	08:37:10	1	07:06:05	00:11:50	00:15:00	00:00:19	01:31:04	00:07:00	00:15:00	00:00:01	05:24:41	00:04:42	00:15:00	00:00:00	23.8
milena.boto	08:54:38	18:00:18	09:05:40	1	07:30:59	00:10:29	00:15:00	00:00:18	01:34:41	00:05:55	00:15:00	00:00:03	05:19:04	00:04:37	00:15:00	00:00:00	29.25
patricia.farinha	09:00:17	17:00:41	07:59:48	2	06:58:29	00:13:05	00:15:00	00:00:10	01:01:19	00:07:40	00:15:00	00:00:01	05:49:32	00:04:43	00:15:00	00:00:00	16.48
susana.silva	08:57:39	17:06:01	08:08:22	1	06:35:11	00:11:17	00:15:00	00:00:05	01:33:11	00:06:39	00:15:00	00:00:39	04:33:14	00:05:35	00:15:00	00:00:00	30.86
03-08-2018	09:01:20	19:04:03	1.10:52:07	4	1.04:48:34	00:12:16	00:15:00	00:00:04	06:03:32	00:06:30	00:15:00	00:00:01	23:27:25	00:05:17	00:15:00	00:00:00	18.58
claudia.nunes	09:10:34	17:58:56	08:48:22	1	07:25:25	00:12:02	00:15:00	00:00:04	01:22:57	00:06:23	00:15:00	00:00:01	05:52:09	00:04:49	00:15:00	00:00:00	20.94
milena.boto	09:01:20	17:02:45	08:01:25	1	06:19:43	00:11:10	00:15:00	00:01:28	01:41:42	00:06:21	00:15:00	00:00:02	05:12:41	00:05:03	00:15:00	00:00:00	17.65
patricia.farinha	10:00:42	19:04:03	09:03:21	1	07:54:39	00:12:29	00:15:00	00:01:04	01:08:41	00:05:17	00:15:00	00:00:03	06:40:25	00:05:25	00:15:00	00:00:00	15.64
susana.silva	09:06:45	18:05:44	08:58:59	1	07:08:47	00:13:24	00:15:00	00:01:18	01:50:12	00:07:52	00:15:00	00:00:02	05:42:10	00:06:00	00:15:00	00:00:00	20.2
04-08-2018	09:12:01	17:00:07	07:48:06	1	06:30:28	00:09:46	00:15:00	00:00:03	01:17:38	00:03:53	00:15:00	00:00:00	03:57:00	00:03:42	00:15:00	00:00:00	39.3
susana.silva	09:12:01	17:00:07	07:48:06	1	06:30:28	00:09:46	00:15:00	00:00:03	01:17:38	00:03:53	00:15:00	00:00:00	03:57:00	00:03:42	00:15:00	00:00:00	39.3
06-08-2018	08:57:27	19:00:49	1.10:32:36	4	1.05:24:59	00:12:00	00:15:00	00:00:02	05:06:57	00:05:54	00:15:00	00:00:01	1.00:01:07	00:05:36	00:15:00	00:00:00	18.35
claudia.nunes	09:04:49	18:02:57	08:58:08	1	07:43:17	00:11:35	00:15:00	00:00:02	01:14:51	00:05:45	00:15:00	00:00:01	06:04:32	00:06:45	00:15:00	00:00:00	21.32
manuela.martins	08:57:27	17:29:18	08:31:51	1	06:52:13	00:11:27	00:15:00	00:01:19	01:39:38	00:06:14	00:15:00	00:00:02	05:54:11	00:05:43	00:15:00	00:00:00	14.08
milena.boto	10:00:22	19:00:49	09:00:27	1	07:40:52	00:11:31	00:15:00	00:00:36	01:19:35	00:04:58	00:15:00	00:00:03	05:56:02	00:03:57	00:15:00	00:00:00	22.75
patricia.farinha	09:00:50	17:03:00	08:02:10	1	07:08:37	00:13:50	00:15:00	00:02:20	00:52:53	00:07:33	00:15:00	00:00:04	06:06:22	00:07:11	00:15:00	00:00:00	14.52
07-08-2018	08:58:27	19:06:35	1.18:45:32	11	1.10:59:59	00:11:36	00:15:00	00:00:02	07:40:30	00:06:08	00:15:00	00:00:01	1.03:57:00	00:05:00	00:15:00	00:00:00	20.14
claudia.nunes	08:58:58	18:00:20	09:01:22	1	07:43:47	00:13:15	00:15:00	00:00:17	01:17:35	00:05:58	00:15:00	00:00:02	06:17:20	00:05:10	00:15:00	00:00:00	18.64
jorge.coelho	09:24:54	17:46:23	00:30:02	3	00:01:26	00:01:26	00:01:26	00:01:26	00:28:34	00:04:46	00:13:36	00:00:01	00:01:26	00:01:26	00:01:26	00:01:26	0
manuela.martins	08:58:27	18:00:07	09:01:40	1	06:48:15	00:11:02	00:15:00	00:00:02	02:13:25	00:08:20	00:15:00	00:00:02	05:23:54	00:04:00	00:15:00	00:00:00	20.66
milena.boto	09:01:01	18:02:10	08:59:48	2	07:35:09	00:10:50	00:15:00	00:00:08	01:24:39	00:05:17	00:15:00	00:00:01	05:56:23	00:05:14	00:15:00	00:00:00	21.7
patricia.farinha	09:00:12	17:00:14	08:00:02	1	06:54:14	00:11:50	00:15:00	00:00:14	01:05:48	00:05:59	00:15:00	00:00:02	05:49:02	00:05:17	00:15:00	00:00:00	15.74
susana.silva	10:10:02	19:06:35	07:12:38	3	05:57:08	00:11:31	00:15:00	00:00:20	01:10:29	00:05:25	00:15:00	00:00:02	04:28:55	00:05:51	00:15:00	00:00:00	24.7
08-08-2018	08:48:51	19:00:13	1.19:26:25	6	1.12:14:10	00:12:52	00:15:00	00:00:04	07:12:13	00:06:58	00:15:00	00:00:01	1.07:57:50	00:05:46	00:15:00	00:00:00	11.79
claudia.nunes	08:57:51	17:59:50	09:01:59	1	07:24:24	00:13:28	00:15:00	00:02:48	01:37:35	00:08:08	00:15:00	00:00:07	06:22:38	00:06:10	00:15:00	00:00:00	13.9
jorge.coelho	17:07:10	17:10:57	00:03:47	1	00:00:00	00:00:00	00:00:00	00:00:00	00:03:45	00:03:45	00:03:45	00:03:45	00:00:00	00:00:00	00:00:00	00:00:00	0

OneContact Reporting

Team Summary Daily Report

manuela.martins	09:55:19	19:00:13	09:04:54	1	07:10:41	00:11:20	00:15:00	00:00:04	01:54:13	00:06:01	00:15:00	00:00:01	05:57:08	00:04:54	00:15:00	00:00:00	17.08
milena.boto	08:48:51	18:00:09	09:11:18	1	07:41:23	00:13:34	00:15:00	00:00:09	01:29:55	00:06:55	00:15:00	00:00:19	06:56:42	00:05:38	00:15:00	00:00:00	9.68
patricia.farinha	08:59:59	17:00:18	08:00:19	1	07:00:46	00:14:02	00:15:00	00:00:18	00:59:33	00:08:30	00:15:00	00:00:01	06:30:48	00:05:26	00:15:00	00:00:00	7.12
susana.silva	08:55:50	16:59:58	08:04:08	1	06:56:56	00:12:16	00:15:00	00:00:06	01:07:12	00:06:43	00:15:00	00:00:01	06:10:34	00:07:08	00:15:00	00:00:00	11.12
09-08-2018	09:01:13	19:00:09	1.15:37:43	6	1.08:12:40	00:11:43	00:15:00	00:00:05	07:25:03	00:06:51	00:15:00	00:00:02	1.03:25:40	00:05:06	00:15:00	00:00:00	14.85
claudia.nunes	09:57:31	19:00:09	09:02:38	1	07:36:03	00:11:42	00:15:00	00:00:05	01:26:35	00:06:40	00:15:00	00:00:02	06:07:14	00:04:35	00:15:00	00:00:00	19.48
jorge.coelho	13:49:42	15:20:29	01:30:47	1	00:00:00	00:00:00	00:00:00	00:00:00	01:30:47	00:12:58	00:15:00	00:05:29	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	13:53:14	18:00:36	04:07:22	1	03:51:08	00:10:30	00:15:00	00:00:21	00:16:14	00:02:19	00:06:50	00:00:03	03:20:23	00:04:46	00:15:00	00:00:00	13.3
milena.boto	09:01:53	17:00:09	07:58:16	1	06:49:49	00:12:03	00:15:00	00:00:09	01:08:27	00:05:42	00:15:00	00:00:02	05:42:53	00:05:07	00:15:00	00:00:00	16.33
patricia.farinha	09:01:13	17:00:56	07:59:43	1	07:02:46	00:12:49	00:15:00	00:00:56	00:56:57	00:06:20	00:15:00	00:00:03	06:16:22	00:06:16	00:15:00	00:00:00	10.98
susana.silva	09:01:44	18:00:41	08:58:57	1	06:52:54	00:11:10	00:15:00	00:00:41	02:06:03	00:07:25	00:15:00	00:00:02	05:58:48	00:04:51	00:15:00	00:00:00	13.1
10-08-2018	08:49:31	19:00:02	1.19:22:01	7	1.11:01:54	00:12:22	00:15:00	00:00:00	08:20:05	00:07:03	00:15:00	00:00:01	1.05:49:04	00:04:58	00:15:00	00:00:00	14.88
claudia.nunes	08:57:26	16:06:42	07:09:16	1	05:59:42	00:12:24	00:15:00	00:01:01	01:09:34	00:06:19	00:15:00	00:00:04	05:14:18	00:04:33	00:15:00	00:00:00	12.62
jorge.coelho	13:03:43	13:47:38	00:43:55	1	00:03:08	00:01:34	00:02:12	00:00:56	00:40:47	00:08:09	00:15:00	00:00:02	00:03:08	00:01:34	00:02:12	00:00:56	0
manuela.martins	08:49:31	17:21:17	08:31:14	2	06:07:57	00:11:09	00:15:00	00:00:00	02:23:16	00:07:10	00:15:00	00:00:02	04:41:33	00:04:28	00:15:00	00:00:00	23.48
milena.boto	09:01:31	17:59:32	08:58:01	1	07:51:54	00:13:29	00:15:00	00:01:16	01:06:07	00:08:16	00:15:00	00:00:01	06:52:35	00:05:06	00:15:00	00:00:00	12.57
patricia.farinha	10:00:59	19:00:02	08:59:03	1	07:37:48	00:13:28	00:15:00	00:00:02	01:21:15	00:08:08	00:15:00	00:00:46	06:41:16	00:05:13	00:15:00	00:00:00	12.35
susana.silva	09:11:11	18:11:43	09:00:32	1	07:21:25	00:11:56	00:15:00	00:00:03	01:39:06	00:05:50	00:15:00	00:00:01	06:16:14	00:05:32	00:15:00	00:00:00	14.77
11-08-2018	09:22:57	17:01:44	07:38:47	1	06:27:35	00:11:04	00:15:00	00:00:04	01:11:12	00:05:56	00:15:00	00:00:02	04:59:32	00:04:45	00:15:00	00:00:00	22.72
manuela.martins	09:22:57	17:01:44	07:38:47	1	06:27:35	00:11:04	00:15:00	00:00:04	01:11:12	00:05:56	00:15:00	00:00:02	04:59:32	00:04:45	00:15:00	00:00:00	22.72
13-08-2018	08:48:39	19:00:18	1.11:18:28	10	1.06:19:53	00:11:40	00:15:00	00:00:02	04:58:30	00:04:54	00:15:00	00:00:01	23:26:22	00:04:56	00:15:00	00:00:00	22.72
claudia.nunes	09:00:16	18:04:42	09:04:26	1	07:52:58	00:12:08	00:15:00	00:01:09	01:11:28	00:05:57	00:15:00	00:00:02	05:21:07	00:04:35	00:15:00	00:00:00	32.11
jorge.coelho	15:55:27	15:56:53	00:01:26	1	00:00:00	00:00:00	00:00:00	00:00:00	00:01:25	00:01:25	00:01:25	00:01:25	00:00:00	00:00:00	00:00:00	00:00:00	0
milena.boto	09:58:42	19:00:18	08:49:57	3	07:18:21	00:10:26	00:15:00	00:00:05	01:31:36	00:03:59	00:15:00	00:00:02	06:02:43	00:05:20	00:15:00	00:00:00	17.25
patricia.farinha	08:53:40	17:00:10	08:04:53	4	07:04:01	00:11:47	00:15:00	00:00:02	01:00:48	00:05:04	00:15:00	00:00:02	05:56:02	00:05:01	00:15:00	00:00:00	16.03
susana.silva	08:48:39	18:06:25	09:17:46	1	08:04:33	00:12:25	00:15:00	00:00:34	01:13:13	00:05:38	00:15:00	00:00:01	06:06:30	00:04:49	00:15:00	00:00:00	24.36
14-08-2018	08:04:30	19:01:49	1.11:49:25	7	1.05:26:32	00:11:24	00:15:00	00:00:01	06:22:52	00:05:59	00:15:00	00:00:01	22:37:26	00:05:11	00:15:00	00:00:00	23.16
claudia.nunes	08:04:30	17:00:15	08:55:45	1	06:42:02	00:11:49	00:15:00	00:00:09	02:13:43	00:07:52	00:15:00	00:00:04	05:00:22	00:04:25	00:15:00	00:00:00	25.29
jorge.coelho	13:37:40	18:35:53	01:48:35	2	01:17:09	00:05:56	00:15:00	00:00:01	00:31:26	00:03:30	00:13:23	00:00:02	01:01:51	00:03:15	00:10:29	00:00:00	19.83
milena.boto	08:59:11	17:01:53	08:02:23	2	06:30:24	00:09:46	00:15:00	00:00:13	01:31:59	00:05:07	00:15:00	00:00:01	05:37:40	00:05:17	00:15:00	00:00:00	13.51
patricia.farinha	08:58:35	17:00:13	08:01:38	1	07:04:33	00:12:29	00:15:00	00:00:12	00:57:04	00:05:11	00:15:00	00:00:06	06:00:06	00:06:26	00:15:00	00:00:00	15.18
susana.silva	10:00:45	19:01:49	09:01:04	1	07:52:24	00:13:54	00:15:00	00:00:26	01:08:40	00:07:38	00:15:00	00:00:03	04:57:27	00:05:24	00:15:00	00:00:00	37.03
15-08-2018	08:55:44	18:06:07	08:37:56	3	07:18:21	00:12:11	00:15:00	00:00:33	01:19:35	00:04:58	00:15:00	00:00:01	05:27:09	00:05:44	00:15:00	00:00:00	25.37
claudia.nunes	08:55:44	18:06:07	08:37:56	3	07:18:21	00:12:11	00:15:00	00:00:33	01:19:35	00:04:58	00:15:00	00:00:01	05:27:09	00:05:44	00:15:00	00:00:00	25.37
16-08-2018	08:44:52	19:00:19	1.02:39:27	10	22:32:44	00:11:52	00:15:00	00:00:04	04:06:42	00:04:39	00:15:00	00:00:02	16:48:27	00:04:57	00:15:00	00:00:00	25.45
jorge.coelho	13:09:45	17:35:47	00:51:28	2	00:38:41	00:09:40	00:14:51	00:00:06	00:12:46	00:03:12	00:05:43	00:00:03	00:33:04	00:05:31	00:14:36	00:00:00	14.52
manuela.martins	08:44:52	17:01:37	08:16:45	1	06:54:33	00:11:51	00:15:00	00:00:07	01:22:12	00:04:50	00:15:00	00:00:05	05:17:22	00:04:44	00:15:00	00:00:00	23.44
milena.boto	08:53:57	18:00:04	08:36:28	5	07:16:05	00:11:29	00:15:00	00:00:04	01:20:23	00:04:14	00:15:00	00:00:02	05:41:33	00:05:25	00:15:00	00:00:00	21.68
patricia.farinha	09:59:42	10:05:14	00:05:32	1	00:05:30	00:02:45	00:05:14	00:00:16	00:00:02	00:00:02	00:00:02	00:00:02	00:05:30	00:02:45	00:05:14	00:00:16	0
susana.silva	10:11:05	19:00:19	08:49:14	1	07:37:55	00:13:05	00:15:00	00:00:19	01:11:19	00:05:57	00:15:00	00:00:02	05:10:58	00:04:43	00:15:00	00:00:00	32.09
17-08-2018	08:50:02	19:00:45	1.11:10:20	7	1.06:01:39	00:11:47	00:15:00	00:00:12	05:08:41	00:05:25	00:15:00	00:00:01	1.00:24:38	00:05:45	00:15:00	00:00:00	18.71
jorge.coelho	15:50:08	17:39:41	00:14:03	2	00:00:59	00:00:59	00:00:59	00:00:59	00:13:04	00:03:16	00:09:41	00:00:02	00:00:59	00:00:59	00:00:59	00:00:59	0
manuela.martins	08:50:02	17:59:38	09:09:36	1	07:41:04	00:11:32	00:15:00	00:01:00	01:28:32	00:05:32	00:15:00	00:00:08	06:19:11	00:04:44	00:15:00	00:00:00	17.76
milena.boto	09:00:18	18:00:25	09:00:07	1	07:55:13	00:12:51	00:15:00	00:00:25	01:04:54	00:05:00	00:15:00	00:00:01	06:36:15	00:07:05	00:15:00	00:00:00	16.62
patricia.farinha	09:44:13	19:00:45	09:15:13	2	08:23:23	00:11:59	00:15:00	00:00:12	00:51:50	00:04:19	00:15:00	00:00:03	07:02:27	00:05:52	00:15:00	00:00:00	16.08
susana.silva	08:58:58	16:30:19	07:31:21	1	06:01:00	00:10:56	00:15:00	00:00:19	01:30:21	00:07:32	00:15:00	00:00:08	04:25:46	00:05:47	00:15:00	00:00:00	26.38

OneContact Reporting

Team Summary Daily Report

18-08-2018	09:30:36	17:00:07	07:29:31	1	06:54:29	00:11:31	00:15:00	00:00:07	00:35:02	00:04:23	00:14:23	00:00:02	05:22:47	00:05:07	00:15:00	00:00:00	22.12
patricia.farinha	09:30:36	17:00:07	07:29:31	1	06:54:29	00:11:31	00:15:00	00:00:07	00:35:02	00:04:23	00:14:23	00:00:02	05:22:47	00:05:07	00:15:00	00:00:00	22.12
20-08-2018	08:36:27	18:00:03	09:23:06	2	07:55:14	00:09:42	00:15:00	00:00:03	01:27:52	00:03:49	00:15:00	00:00:01	05:03:04	00:03:16	00:15:00	00:00:00	36.23
patricia.farinha	08:36:27	18:00:03	09:23:06	2	07:55:14	00:09:42	00:15:00	00:00:03	01:27:52	00:03:49	00:15:00	00:00:01	05:03:04	00:03:16	00:15:00	00:00:00	36.23
21-08-2018	08:45:18	19:00:59	1.12:10:33	4	1.06:28:04	00:12:16	00:15:00	00:00:03	05:42:29	00:06:51	00:15:00	00:00:02	1.01:17:24	00:05:45	00:15:00	00:00:00	16.99
claudia.nunes	10:10:02	19:00:59	08:50:57	1	07:40:36	00:12:07	00:15:00	00:00:03	01:10:21	00:06:24	00:15:00	00:00:02	05:49:09	00:04:51	00:15:00	00:00:00	24.2
manuela.martins	08:45:18	18:00:44	09:15:26	1	07:52:47	00:12:26	00:15:00	00:00:44	01:22:39	00:07:31	00:15:00	00:00:06	06:55:48	00:06:56	00:15:00	00:00:00	12.05
milena.boto	08:48:21	18:00:06	09:11:45	1	07:43:42	00:12:12	00:15:00	00:00:06	01:28:03	00:06:46	00:15:00	00:00:05	06:49:46	00:06:02	00:15:00	00:00:00	11.63
susana.silva	09:09:18	18:01:43	08:52:25	1	07:10:59	00:12:19	00:15:00	00:01:43	01:41:26	00:06:46	00:15:00	00:00:06	05:42:41	00:05:21	00:15:00	00:00:00	20.49
22-08-2018	08:45:21	19:00:09	1.19:43:04	10	1.11:57:38	00:12:07	00:15:00	00:00:09	07:45:01	00:06:44	00:15:00	00:00:01	1.06:32:02	00:05:17	00:15:00	00:00:00	15.09
claudia.nunes	08:45:21	17:03:27	08:18:06	1	06:54:45	00:11:51	00:15:00	00:00:09	01:23:21	00:07:35	00:15:00	00:00:08	05:50:10	00:04:48	00:15:00	00:00:00	15.57
jorge.coelho	10:31:29	17:26:48	00:54:28	5	00:00:00	00:00:00	00:00:00	00:00:00	00:54:11	00:06:46	00:15:00	00:00:17	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	10:22:09	19:00:09	08:38:00	1	07:10:38	00:11:58	00:15:00	00:00:09	01:27:22	00:06:43	00:15:00	00:00:02	05:58:24	00:04:59	00:15:00	00:00:00	16.77
milena.boto	09:00:10	18:00:23	09:00:13	1	07:21:24	00:11:19	00:15:00	00:00:15	01:38:41	00:05:12	00:15:00	00:00:01	06:28:39	00:05:53	00:15:00	00:00:00	11.95
patricia.farinha	09:01:05	17:04:05	08:03:00	1	07:03:55	00:13:15	00:15:00	00:01:17	00:59:05	00:09:51	00:15:00	00:00:06	06:06:30	00:05:14	00:15:00	00:00:00	13.54
susana.silva	09:11:33	18:00:50	08:49:17	1	07:26:56	00:12:25	00:15:00	00:00:50	01:22:21	00:06:52	00:15:00	00:00:02	06:08:19	00:05:35	00:15:00	00:00:00	17.59
23-08-2018	08:57:44	19:04:46	1.09:38:16	6	1.04:42:44	00:12:13	00:15:00	00:00:04	04:55:14	00:06:25	00:15:00	00:00:01	1.00:12:23	00:05:39	00:15:00	00:00:00	15.69
jorge.coelho	17:05:13	17:18:24	00:13:11	1	00:13:10	00:06:35	00:09:46	00:03:24	00:00:01	00:00:01	00:00:01	00:00:01	00:12:07	00:04:02	00:06:57	00:01:46	7.97
manuela.martins	09:09:31	17:55:09	08:26:35	2	06:59:33	00:11:39	00:15:00	00:00:04	01:27:02	00:06:42	00:15:00	00:00:01	05:56:58	00:04:42	00:15:00	00:00:00	14.92
milena.boto	08:57:44	17:00:45	08:03:01	1	06:51:58	00:11:46	00:15:00	00:00:17	01:11:03	00:06:28	00:15:00	00:00:28	05:57:17	00:05:06	00:15:00	00:00:00	13.27
patricia.farinha	09:00:39	17:03:41	08:03:02	1	07:13:01	00:13:07	00:15:00	00:00:43	00:49:43	00:07:06	00:15:00	00:00:02	06:25:24	00:07:08	00:15:00	00:00:00	11
susana.silva	10:12:19	19:04:46	08:52:27	1	07:25:02	00:12:43	00:15:00	00:01:07	01:27:25	00:06:15	00:15:00	00:00:02	05:40:37	00:06:18	00:15:00	00:00:00	23.46
24-08-2018	08:51:45	19:00:01	1.18:04:40	8	1.11:32:26	00:12:42	00:15:00	00:00:01	06:32:07	00:06:53	00:15:00	00:00:02	1.06:39:23	00:05:10	00:15:00	00:00:00	13.74
claudia.nunes	09:07:59	17:02:33	07:54:34	1	06:49:33	00:13:13	00:15:00	00:00:03	01:05:01	00:05:55	00:15:00	00:00:03	05:11:15	00:05:28	00:15:00	00:00:00	24
jorge.coelho	17:35:15	17:40:31	00:05:16	1	00:00:00	00:00:00	00:00:00	00:00:00	00:05:15	00:05:15	00:05:15	00:05:15	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	08:51:45	16:10:32	07:18:47	1	05:40:33	00:11:21	00:15:00	00:00:03	01:38:14	00:08:11	00:15:00	00:00:11	04:55:53	00:05:29	00:15:00	00:00:00	13.12
milena.boto	08:57:17	18:00:07	09:02:50	1	07:44:40	00:13:17	00:15:00	00:00:07	01:18:10	00:06:31	00:15:00	00:00:50	06:54:17	00:04:46	00:15:00	00:00:00	10.84
patricia.farinha	09:59:02	19:00:01	09:00:49	2	08:06:36	00:13:09	00:15:00	00:00:01	00:54:07	00:09:01	00:15:00	00:00:02	07:23:34	00:05:29	00:15:00	00:00:00	8.84
susana.silva	09:17:02	17:59:29	08:42:24	2	07:11:04	00:12:19	00:15:00	00:00:05	01:31:20	00:06:05	00:15:00	00:00:02	06:14:24	00:04:52	00:15:00	00:00:00	13.15
25-08-2018	09:00:53	17:03:21	08:02:28	1	06:58:57	00:13:06	00:15:00	00:00:19	01:03:31	00:07:03	00:15:00	00:00:06	06:07:21	00:06:56	00:15:00	00:00:00	12.32
claudia.nunes	09:00:53	17:03:21	08:02:28	1	06:58:57	00:13:06	00:15:00	00:00:19	01:03:31	00:07:03	00:15:00	00:00:06	06:07:21	00:06:56	00:15:00	00:00:00	12.32
27-08-2018	08:58:06	19:00:32	1.10:27:15	6	1.03:17:38	00:12:19	00:15:00	00:00:04	07:09:29	00:07:02	00:15:00	00:00:02	21:53:50	00:05:37	00:15:00	00:00:00	19.77
jorge.coelho	09:50:51	09:52:04	00:01:13	1	00:01:10	00:01:10	00:01:10	00:01:10	00:00:03	00:00:03	00:00:03	00:00:03	00:01:10	00:01:10	00:01:10	00:01:10	0
manuela.martins	09:00:20	18:02:01	07:39:45	2	06:29:31	00:11:27	00:15:00	00:00:38	01:10:06	00:05:24	00:15:00	00:00:02	05:24:58	00:04:51	00:15:00	00:00:00	16.57
milena.boto	10:01:04	19:00:32	08:59:28	1	07:30:52	00:12:11	00:15:00	00:00:15	01:28:36	00:04:26	00:15:00	00:00:02	05:44:13	00:05:18	00:15:00	00:00:00	23.65
patricia.farinha	08:58:06	17:02:02	08:03:56	1	07:07:48	00:14:16	00:15:00	00:02:02	00:56:08	00:08:01	00:15:00	00:00:06	05:53:57	00:08:26	00:15:00	00:00:34	17.26
susana.silva	09:07:38	18:50:31	09:42:53	1	06:08:17	00:11:53	00:15:00	00:00:04	03:34:36	00:10:44	00:15:00	00:00:02	04:49:32	00:04:54	00:15:00	00:00:00	21.38
28-08-2018	08:52:07	19:00:43	1.18:40:35	8	1.11:18:13	00:12:02	00:15:00	00:00:06	07:22:21	00:07:22	00:15:00	00:00:01	1.05:54:53	00:05:12	00:15:00	00:00:00	15.26
claudia.nunes	10:00:34	19:00:43	08:59:18	2	07:45:53	00:11:39	00:15:00	00:00:12	01:13:24	00:06:40	00:15:00	00:00:01	06:37:27	00:05:18	00:15:00	00:00:00	14.69
manuela.martins	09:00:23	16:57:20	07:40:47	2	06:11:20	00:12:23	00:15:00	00:01:28	01:29:27	00:07:27	00:15:00	00:00:02	04:54:53	00:04:55	00:15:00	00:00:00	20.59
milena.boto	08:52:07	18:00:38	09:02:56	2	07:19:25	00:10:59	00:15:00	00:00:38	01:43:31	00:06:05	00:15:00	00:00:02	06:28:20	00:04:59	00:15:00	00:00:00	11.63
patricia.farinha	09:01:15	17:00:44	07:59:29	1	07:06:27	00:13:45	00:15:00	00:00:44	00:53:02	00:10:36	00:15:00	00:00:07	06:29:50	00:05:34	00:15:00	00:00:00	8.59
susana.silva	09:06:28	18:04:33	08:58:05	1	06:55:08	00:11:52	00:15:00	00:00:06	02:02:57	00:08:12	00:15:00	00:00:04	05:24:23	00:05:14	00:15:00	00:00:00	21.86
29-08-2018	08:50:33	18:59:48	1.10:07:42	7	1.04:25:22	00:12:11	00:15:00	00:00:04	05:42:09	00:06:43	00:15:00	00:00:01	1.01:17:48	00:05:54	00:15:00	00:00:00	11
claudia.nunes	08:58:06	18:00:15	09:02:09	1	07:53:17	00:12:47	00:15:00	00:00:10	01:08:52	00:07:39	00:15:00	00:00:03	07:07:01	00:05:37	00:15:00	00:00:00	9.78

OneContact Reporting

Team Summary Daily Report

jorge.coelho	10:19:59	16:25:26	00:04:32	2	00:00:00	00:00:00	00:00:00	00:00:00	00:04:30	00:02:15	00:02:55	00:01:35	00:00:00	00:00:00	00:00:00	00:00:00	0
manuela.martins	09:55:17	18:59:48	09:04:31	1	07:33:26	00:12:15	00:15:00	00:00:04	01:30:56	00:06:04	00:15:00	00:00:03	06:38:46	00:06:20	00:15:00	00:00:00	12.06
patricia.farinha	08:59:48	17:00:09	08:00:21	1	06:47:20	00:13:08	00:15:00	00:00:09	01:13:01	00:07:18	00:15:00	00:00:01	06:06:18	00:06:00	00:15:00	00:00:00	10.07
susana.silva	08:50:33	17:03:12	07:56:09	2	06:11:19	00:10:37	00:15:00	00:00:14	01:44:50	00:06:59	00:15:00	00:00:01	05:25:43	00:05:43	00:15:00	00:00:00	12.28
30-08-2018	08:41:07	19:03:14	1.05:33:27	10	23:40:57	00:11:06	00:15:00	00:00:04	05:52:07	00:05:46	00:15:00	00:00:01	17:03:38	00:04:13	00:15:00	00:00:00	27.96
claudia.nunes	08:41:07	17:10:27	08:29:20	1	06:15:55	00:10:10	00:15:00	00:00:12	02:13:25	00:06:40	00:15:00	00:00:10	04:22:36	00:03:39	00:15:00	00:00:00	30.14
jorge.coelho	16:22:01	17:44:19	00:21:56	2	00:03:35	00:03:35	00:03:35	00:03:35	00:18:21	00:04:35	00:07:59	00:00:01	00:03:35	00:03:35	00:03:35	00:03:35	0
manuela.martins	08:54:19	17:59:53	05:39:48	4	04:51:06	00:10:24	00:15:00	00:00:04	00:48:19	00:03:13	00:13:33	00:00:01	03:29:14	00:03:40	00:15:00	00:00:00	28.12
patricia.farinha	08:59:32	15:17:34	06:17:32	2	05:10:04	00:11:56	00:15:00	00:00:23	01:07:28	00:07:30	00:15:00	00:00:03	04:40:39	00:04:55	00:15:00	00:00:00	9.49
susana.silva	10:18:23	19:03:14	08:44:51	1	07:20:17	00:12:14	00:15:00	00:01:34	01:24:34	00:06:30	00:15:00	00:00:01	04:27:34	00:04:47	00:15:00	00:00:00	39.23
31-08-2018	08:46:19	19:00:24	1.02:43:33	5	21:57:04	00:11:15	00:15:00	00:00:03	04:46:27	00:05:51	00:15:00	00:00:02	18:10:05	00:05:01	00:15:00	00:00:00	17.23
claudia.nunes	10:00:26	19:00:24	08:59:58	1	07:49:17	00:12:21	00:15:00	00:00:10	01:10:41	00:05:26	00:15:00	00:00:02	06:27:09	00:05:23	00:15:00	00:00:00	17.5
jorge.coelho	11:23:11	13:54:09	01:07:52	2	00:21:11	00:03:32	00:08:28	00:00:03	00:46:40	00:05:11	00:15:00	00:00:02	00:20:36	00:02:17	00:08:28	00:00:00	2.75
manuela.martins	08:46:19	16:29:30	07:43:11	1	06:15:56	00:11:03	00:15:00	00:00:49	01:27:15	00:06:14	00:15:00	00:00:04	05:10:37	00:04:26	00:15:00	00:00:00	17.37
susana.silva	09:08:40	18:01:12	08:52:32	1	07:30:40	00:11:33	00:15:00	00:00:56	01:21:51	00:06:18	00:15:00	00:00:02	06:11:43	00:05:38	00:15:00	00:00:00	17.52
TOTAL			34.13:48:22	160	28.18:42:02	00:11:55	00:15:00	00:00:00	5.18:58:47	00:06:14	00:15:00	00:00:00	23.09:57:33	00:05:14	00:15:00	00:00:00	18.64