

OneContact Reporting

Team Summary Daily Report

Team: Lisboa

Agent	First Login Time	Last Logout Time	Total Logged Time	Login Tries	Ready Time				Not Ready Time				Available Time				Work %
					Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min	
02-04-2018	08:22:00	19:13:28	1.09:19:05	6	1.03:22:05	00:12:56	00:15:00	00:00:42	05:56:58	00:08:07	00:15:00	00:00:02	1.00:34:05	00:06:16	00:15:00	00:00:00	10,23
ana.garcia	10:28:36	19:13:28	08:44:52	1	07:44:42	00:13:17	00:15:00	00:01:08	01:00:10	00:07:31	00:15:00	00:00:06	06:48:46	00:05:45	00:15:00	00:00:00	12,04
carina.diogo	08:22:00	16:30:43	08:08:43	1	06:26:49	00:12:29	00:15:00	00:00:42	01:41:53	00:08:29	00:15:00	00:00:02	05:56:03	00:05:56	00:15:00	00:00:00	7,95
maria.veloso	10:30:55	19:07:24	08:36:29	1	07:43:44	00:13:38	00:15:00	00:02:23	00:52:45	00:08:48	00:15:00	00:02:18	06:40:13	00:06:15	00:15:00	00:00:00	13,7
susana.oliveira	08:57:43	16:40:42	06:42:36	2	04:20:28	00:11:50	00:15:00	00:01:50	02:22:07	00:08:22	00:15:00	00:00:03	04:09:28	00:08:36	00:15:00	00:00:00	4,22
tania.sobral	09:22:03	10:28:28	01:06:25	1	01:06:22	00:13:16	00:15:00	00:07:54	00:00:03	00:00:03	00:00:03	00:00:03	00:59:35	00:05:25	00:15:00	00:00:00	10,22
03-04-2018	08:52:16	18:58:53	1.16:40:10	7	1.04:13:22	00:10:47	00:15:00	00:00:10	06:08:56	00:05:26	00:15:00	00:00:02	23:28:53	00:05:01	00:15:00	00:00:00	16,8
ana.garcia	10:39:29	18:56:12	08:16:43	1	06:36:39	00:10:43	00:15:00	00:00:49	01:40:04	00:05:53	00:15:00	00:00:02	05:17:50	00:04:36	00:15:00	00:00:00	19,87
barradas.susana	09:12:30	16:54:53	07:38:58	2	06:59:08	00:11:39	00:15:00	00:00:10	00:39:49	00:03:59	00:10:16	00:00:02	06:03:34	00:06:23	00:15:00	00:00:00	13,26
carina.diogo	08:52:16	16:56:25	08:04:09	1	01:29:59	00:12:51	00:15:00	00:08:40	00:16:25	00:04:06	00:07:44	00:00:38	01:26:29	00:05:46	00:15:00	00:00:00	3,89
maria.veloso	10:30:08	18:56:08	08:26:00	1	06:59:34	00:11:02	00:15:00	00:01:07	01:26:26	00:06:39	00:15:00	00:00:02	05:54:11	00:04:51	00:15:00	00:00:00	15,58
susana.oliveira	10:43:37	18:58:53	08:14:20	2	06:08:02	00:09:26	00:15:00	00:00:12	02:06:12	00:05:16	00:15:00	00:00:03	04:46:49	00:04:17	00:15:00	00:00:00	22,07
04-04-2018	08:40:53	19:21:03	1.10:15:56	6	1.04:08:28	00:11:25	00:15:00	00:00:10	06:07:24	00:06:34	00:15:00	00:00:02	1.01:06:15	00:05:06	00:15:00	00:00:00	10,79
ana.garcia	10:23:49	19:21:03	08:57:14	1	08:06:12	00:12:09	00:15:00	00:00:47	00:51:01	00:05:06	00:15:00	00:00:02	07:20:33	00:05:26	00:15:00	00:00:00	9,39
barradas.susana	08:40:53	17:02:03	08:21:10	1	05:29:36	00:09:25	00:15:00	00:00:10	02:51:32	00:07:09	00:15:00	00:00:02	04:42:37	00:04:38	00:15:00	00:00:00	14,25
maria.veloso	10:24:29	19:14:16	08:49:47	1	07:54:03	00:13:10	00:15:00	00:00:26	00:55:44	00:07:58	00:15:00	00:00:07	06:57:57	00:05:26	00:15:00	00:00:00	11,83
susana.oliveira	10:11:16	18:46:50	08:07:45	3	06:38:37	00:10:46	00:15:00	00:00:17	01:29:07	00:05:56	00:15:00	00:00:02	06:05:08	00:04:48	00:15:00	00:00:00	8,4
05-04-2018	08:12:02	19:11:53	1.13:55:23	5	1.04:50:44	00:11:56	00:15:00	00:00:10	09:04:38	00:08:08	00:15:00	00:00:02	1.01:09:40	00:05:58	00:15:00	00:00:00	12,77
ana.garcia	10:23:41	19:11:53	08:48:12	1	07:23:51	00:12:20	00:15:00	00:00:14	01:24:21	00:08:26	00:14:38	00:00:07	06:26:15	00:07:01	00:15:00	00:00:00	12,98
carina.diogo	08:12:02	17:06:11	08:54:09	1	05:07:13	00:12:48	00:15:00	00:00:10	03:46:55	00:10:48	00:15:00	00:00:12	04:27:07	00:05:21	00:15:00	00:00:00	13,05
maria.veloso	10:31:03	12:36:31	02:05:28	1	01:55:22	00:11:32	00:15:00	00:00:30	00:10:06	00:05:03	00:10:03	00:00:03	01:42:38	00:05:24	00:15:00	00:00:00	11,04
susana.oliveira	08:38:50	16:59:05	08:20:15	1	07:00:45	00:10:31	00:15:00	00:00:31	01:19:30	00:04:41	00:15:00	00:00:02	05:59:27	00:05:17	00:15:00	00:00:00	14,57
tania.sobral	09:21:27	19:08:46	09:47:19	1	07:23:33	00:12:40	00:15:00	00:00:43	02:23:46	00:08:27	00:15:00	00:00:02	06:34:13	00:06:28	00:15:00	00:00:00	11,12
06-04-2018	08:05:45	19:02:14	1.21:34:11	6	1.05:58:28	00:10:58	00:15:00	00:00:00	15:18:36	00:08:17	00:15:00	00:00:01	1.01:26:46	00:05:07	00:15:00	00:00:00	15,11
ana.garcia	09:31:50	18:17:03	08:45:13	1	07:25:56	00:10:22	00:15:00	00:00:00	01:02:13	00:03:16	00:15:00	00:00:01	06:37:03	00:05:22	00:15:00	00:00:00	10,96
barradas.susana	09:01:26	16:57:22	07:55:56	1	07:00:46	00:12:01	00:15:00	00:00:10	00:55:09	00:04:15	00:15:00	00:00:01	05:37:47	00:05:17	00:15:00	00:00:00	19,72
carina.diogo	08:05:45	16:58:21	08:52:36	1	01:06:02	00:13:12	00:15:00	00:08:54	07:46:33	00:14:08	00:15:00	00:02:52	00:57:50	00:07:14	00:15:00	00:00:00	12,42
maria.veloso	10:25:40	19:01:30	08:35:50	1	07:47:59	00:11:42	00:15:00	00:00:20	00:47:51	00:03:41	00:15:00	00:00:01	06:25:29	00:04:57	00:15:00	00:00:00	17,63
susana.oliveira	10:28:38	19:02:14	08:33:36	1	06:24:37	00:09:52	00:15:00	00:00:52	02:08:59	00:06:09	00:15:00	00:00:02	05:35:39	00:04:44	00:15:00	00:00:00	12,73
tania.sobral	13:31:55	16:22:55	02:51:00	1	00:13:08	00:06:34	00:12:48	00:00:20	02:37:51	00:13:09	00:15:00	00:00:17	00:12:58	00:04:19	00:12:48	00:00:00	1,27
07-04-2018	09:22:14	19:11:07	09:48:53	1	06:37:51	00:11:22	00:15:00	00:00:02	01:25:25	00:06:34	00:15:00	00:00:02	05:30:27	00:04:24	00:15:00	00:00:00	16,94
carina.diogo	09:22:14	19:11:07	09:48:53	1	06:37:51	00:11:22	00:15:00	00:00:02	01:25:25	00:06:34	00:15:00	00:00:02	05:30:27	00:04:24	00:15:00	00:00:00	16,94
09-04-2018	08:56:33	19:00:28	2.01:17:35	7	1.08:16:15	00:11:23	00:15:00	00:00:02	10:10:56	00:07:22	00:15:00	00:00:00	1.01:42:06	00:04:46	00:15:00	00:00:00	20,36
ana.garcia	08:56:33	17:03:01	08:06:28	1	01:28:41	00:11:05	00:15:00	00:00:02	00:04:48	00:01:36	00:03:27	00:00:18	01:18:53	00:05:16	00:15:00	00:00:00	11,05
barradas.susana	10:31:09	19:00:28	08:29:19	1	07:30:08	00:11:33	00:15:00	00:00:07	00:59:11	00:05:23	00:15:00	00:00:04	05:41:54	00:04:37	00:15:00	00:00:00	24,04
liliana.manalvo	10:29:02	18:59:50	08:30:48	1	07:39:23	00:12:46	00:15:00	00:00:07	00:51:25	00:06:26	00:15:00	00:00:01	06:04:06	00:05:21	00:15:00	00:00:00	20,74
maria.veloso	09:02:33	17:00:52	07:58:19	1	06:27:49	00:12:07	00:15:00	00:00:02	01:13:05	00:05:13	00:15:00	00:00:00	05:14:04	00:05:09	00:15:00	00:00:00	19,02
susana.oliveira	11:01:04	18:50:37	07:49:33	1	06:19:10	00:09:43	00:15:00	00:00:20	01:30:23	00:04:45	00:15:00	00:00:01	05:09:50	00:03:58	00:15:00	00:00:00	18,29
tania.sobral	09:18:07	17:41:21	08:23:08	2	02:51:04	00:10:42	00:15:00	00:00:57	05:32:04	00:11:52	00:15:00	00:00:02	02:13:19	00:04:46	00:14:31	00:00:00	22,07
10-04-2018	08:45:45	19:04:00	1.22:10:40	8	1.10:46:39	00:12:43	00:15:00	00:00:07	11:24:01	00:09:22	00:15:00	00:00:04	1.07:09:01	00:05:39	00:15:00	00:00:00	10,43
agente.test	09:42:56	14:50:35	05:07:39	1	00:00:00	00:00:00	00:00:00	00:00:00	05:07:39	00:13:59	00:15:00	00:02:04	00:00:00	00:00:00	00:00:00	00:00:00	0
barradas.susana	10:32:46	19:04:00	08:20:43	2	07:59:15	00:12:57	00:15:00	00:00:40	00:21:28	00:03:04	00:14:20	00:00:04	07:15:33	00:07:16	00:15:00	00:00:00	9,12

OneContact Reporting

Team Summary Daily Report

carina.diogo	10:31:58	19:01:39	08:29:41	1	07:05:53	00:13:44	00:15:00	00:01:39	01:23:48	00:11:58	00:15:00	00:02:46	06:25:23	00:05:00	00:15:00	00:00:00	9,51
liliana.manalvo	10:29:48	18:59:49	08:30:01	1	07:30:47	00:13:40	00:15:00	00:00:07	00:59:14	00:08:28	00:15:00	00:00:05	06:52:36	00:05:06	00:15:00	00:00:00	8,47
maria.veloso	09:04:52	16:30:24	07:25:32	1	06:20:14	00:11:31	00:15:00	00:00:24	01:05:18	00:05:56	00:15:00	00:00:05	05:26:00	00:05:32	00:15:00	00:00:00	14,26
susana.oliveira	08:45:45	16:25:18	07:39:33	1	05:50:30	00:11:41	00:15:00	00:00:52	01:49:03	00:07:16	00:15:00	00:00:04	05:09:29	00:05:44	00:15:00	00:00:00	11,7
tania.sobral	14:40:23	15:17:54	00:37:31	1	00:00:00	00:00:00	00:00:00	00:00:00	00:37:31	00:09:23	00:15:00	00:02:54	00:00:00	00:00:00	00:00:00	00:00:00	0
11-04-2018	09:00:45	19:00:10	1.18:22:04	11	1.07:13:19	00:12:05	00:15:00	00:00:10	11:08:41	00:07:52	00:15:00	00:00:02	1.02:43:16	00:05:31	00:15:00	00:00:00	14,42
agente.test	15:32:14	16:19:27	00:47:13	1	00:00:00	00:00:00	00:00:00	00:00:00	00:47:13	00:11:48	00:15:00	00:04:27	00:00:00	00:00:00	00:00:00	00:00:00	0
barradas.susana	10:31:50	19:00:10	08:28:20	1	07:19:22	00:13:19	00:15:00	00:00:10	01:08:58	00:07:40	00:15:00	00:00:02	06:20:55	00:06:21	00:15:00	00:00:00	13,3
carina.diogo	10:31:31	18:59:50	08:28:19	1	07:13:50	00:12:03	00:15:00	00:00:16	01:14:28	00:06:46	00:15:00	00:00:03	06:34:17	00:06:04	00:15:00	00:00:00	9,12
liliana.manalvo	10:29:43	18:57:30	08:08:19	2	07:05:23	00:12:31	00:15:00	00:00:15	01:02:55	00:06:59	00:15:00	00:00:02	06:07:56	00:05:25	00:15:00	00:00:00	13,51
maria.veloso	09:04:08	16:37:56	07:33:48	1	05:57:17	00:12:19	00:15:00	00:00:26	01:36:30	00:06:26	00:15:00	00:00:02	04:56:05	00:06:26	00:15:00	00:00:00	17,13
susana.oliveira	09:00:45	16:29:49	07:29:04	1	03:16:51	00:09:22	00:15:00	00:00:15	04:12:13	00:09:20	00:15:00	00:00:05	02:35:53	00:03:28	00:15:00	00:00:00	20,81
tania.sobral	11:01:46	18:15:15	01:27:01	4	00:20:36	00:10:18	00:14:05	00:06:31	01:06:24	00:06:38	00:15:00	00:00:02	00:08:10	00:01:10	00:05:41	00:00:00	60,36
12-04-2018	08:52:07	19:01:00	2.05:28:36	9	1.05:56:21	00:11:49	00:15:00	00:00:01	23:32:11	00:10:28	00:15:00	00:00:01	1.01:51:43	00:04:57	00:15:00	00:00:00	13,62
agente.test	13:19:30	18:48:19	05:28:24	2	00:00:00	00:00:00	00:00:00	00:00:00	05:28:23	00:13:41	00:15:00	00:03:19	00:00:00	00:00:00	00:00:00	00:00:00	0
ana.garcia	08:52:07	16:39:14	07:47:07	1	01:40:19	00:12:32	00:15:00	00:01:32	06:06:48	00:13:06	00:15:00	00:00:46	01:07:57	00:03:14	00:12:47	00:00:00	32,26
barradas.susana	10:39:29	19:00:20	08:20:51	1	07:00:18	00:12:44	00:15:00	00:01:44	01:20:32	00:05:45	00:15:00	00:00:02	06:09:48	00:05:41	00:15:00	00:00:00	12,02
carina.diogo	10:35:26	19:00:01	08:24:35	1	06:34:46	00:11:58	00:15:00	00:00:01	01:49:49	00:07:19	00:15:00	00:00:01	05:44:26	00:05:00	00:15:00	00:00:00	12,75
liliana.manalvo	10:30:15	19:01:00	08:30:32	2	07:41:19	00:12:28	00:15:00	00:00:10	00:49:11	00:05:28	00:15:00	00:00:01	06:49:01	00:05:41	00:15:00	00:00:00	11,34
maria.veloso	08:58:45	17:07:58	08:09:13	1	06:13:13	00:10:22	00:15:00	00:00:09	01:56:00	00:06:27	00:15:00	00:00:03	05:24:30	00:04:30	00:15:00	00:00:00	13,05
tania.sobral	11:35:42	18:23:36	06:47:54	1	00:46:26	00:09:17	00:15:00	00:00:49	06:01:28	00:13:23	00:15:00	00:01:31	00:36:01	00:02:24	00:09:58	00:00:00	22,43
13-04-2018	08:59:59	19:18:29	1.18:17:21	7	1.08:46:28	00:11:59	00:15:00	00:00:07	09:30:50	00:07:19	00:15:00	00:00:01	1.04:25:15	00:05:46	00:15:00	00:00:00	13,28
barradas.susana	10:33:45	19:14:13	08:40:28	1	07:26:12	00:11:45	00:15:00	00:02:50	01:14:16	00:05:18	00:15:00	00:00:02	06:19:01	00:06:07	00:15:00	00:00:00	15,06
carina.diogo	10:24:44	19:18:29	08:53:45	1	07:52:17	00:12:46	00:15:00	00:01:55	01:01:28	00:06:50	00:15:00	00:00:02	06:51:17	00:05:38	00:15:00	00:00:00	12,92
liliana.manalvo	09:30:49	18:44:52	09:14:03	1	07:50:13	00:12:22	00:15:00	00:01:08	01:23:50	00:06:27	00:15:00	00:00:04	06:54:08	00:05:50	00:15:00	00:00:00	11,93
maria.veloso	08:59:59	17:11:13	08:11:11	2	06:42:36	00:11:30	00:15:00	00:00:18	01:28:34	00:05:13	00:15:00	00:00:01	05:43:44	00:06:22	00:15:00	00:00:00	14,62
tania.sobral	09:03:46	18:27:11	07:17:54	2	02:55:10	00:10:57	00:15:00	00:00:07	04:22:42	00:10:30	00:15:00	00:00:02	02:37:05	00:04:22	00:15:00	00:00:00	10,32
14-04-2018	09:14:33	18:02:05	08:47:17	2	08:00:27	00:13:44	00:15:00	00:00:11	00:46:50	00:06:41	00:15:00	00:00:01	06:54:19	00:06:11	00:15:00	00:00:00	13,76
liliana.manalvo	09:14:33	18:02:05	08:47:17	2	08:00:27	00:13:44	00:15:00	00:00:11	00:46:50	00:06:41	00:15:00	00:00:01	06:54:19	00:06:11	00:15:00	00:00:00	13,76
16-04-2018	09:00:32	19:34:31	1.10:22:23	5	1.02:59:58	00:11:24	00:15:00	00:00:08	07:22:21	00:06:30	00:15:00	00:00:01	20:20:24	00:04:06	00:15:00	00:00:00	24,67
ana.garcia	10:35:29	19:34:31	08:59:02	1	07:21:52	00:11:20	00:15:00	00:00:16	01:37:10	00:06:04	00:15:00	00:00:02	05:48:40	00:04:43	00:15:00	00:00:00	21,09
carina.diogo	09:00:32	16:57:48	07:57:16	1	06:27:26	00:11:24	00:15:00	00:02:04	01:29:48	00:05:37	00:15:00	00:00:01	04:39:19	00:03:50	00:15:00	00:00:00	27,91
maria.veloso	10:34:48	19:28:30	08:53:42	1	07:37:51	00:12:03	00:15:00	00:00:21	01:15:51	00:05:25	00:15:00	00:00:01	05:44:15	00:04:12	00:15:00	00:00:00	24,81
tania.sobral	09:03:29	17:36:11	08:32:23	2	05:32:49	00:10:44	00:15:00	00:00:08	02:59:32	00:08:10	00:15:00	00:00:02	04:08:10	00:03:36	00:15:00	00:00:00	25,43
17-04-2018	08:58:59	19:03:29	1.22:57:07	7	1.04:45:34	00:12:09	00:15:00	00:00:07	18:11:32	00:09:50	00:15:00	00:00:01	1.00:14:36	00:05:03	00:15:00	00:00:00	15,7
ana.garcia	10:17:51	19:03:29	08:45:38	1	07:14:10	00:12:04	00:15:00	00:00:24	01:31:28	00:05:05	00:15:00	00:00:02	06:00:08	00:05:43	00:15:00	00:00:00	17,05
barradas.susana	09:01:37	17:06:06	08:04:29	1	00:00:00	00:00:00	00:00:00	00:00:00	08:04:29	00:14:41	00:15:00	00:06:06	00:00:00	00:00:00	00:00:00	00:00:00	0
carina.diogo	08:58:59	16:57:58	07:58:55	2	06:45:49	00:11:56	00:15:00	00:00:07	01:13:06	00:05:37	00:15:00	00:00:02	05:56:48	00:04:34	00:15:00	00:00:00	12,08
liliana.manalvo	12:20:55	18:57:15	06:36:20	1	05:08:37	00:11:52	00:15:00	00:00:20	01:27:42	00:07:18	00:15:00	00:00:02	04:30:34	00:05:31	00:15:00	00:00:00	12,33
maria.veloso	10:41:50	19:01:23	08:19:33	1	07:32:25	00:13:18	00:15:00	00:01:26	00:47:08	00:05:14	00:15:00	00:00:01	05:59:32	00:05:22	00:15:00	00:00:00	20,53
tania.sobral	09:27:18	16:39:30	07:12:12	1	02:04:33	00:10:23	00:15:00	00:01:39	05:07:39	00:11:50	00:15:00	00:00:03	01:47:34	00:03:28	00:15:00	00:00:00	13,64
18-04-2018	08:51:19	19:04:31	1.20:06:32	6	1.06:25:20	00:11:33	00:15:00	00:00:04	13:41:11	00:08:50	00:15:00	00:00:01	1.02:20:50	00:04:57	00:15:00	00:00:00	13,39
ana.garcia	10:35:18	19:03:10	08:27:52	1	06:46:11	00:11:36	00:15:00	00:00:04	01:41:41	00:05:59	00:15:00	00:00:04	06:11:00	00:05:32	00:15:00	00:00:00	8,66
carina.diogo	08:51:19	17:03:09	08:11:50	1	06:34:47	00:11:17	00:15:00	00:00:46	01:37:03	00:06:28	00:15:00	00:00:02	05:39:41	00:05:18	00:15:00	00:00:00	13,96
liliana.manalvo	10:30:28	19:02:51	08:32:23	1	07:44:22	00:11:54	00:15:00	00:00:15	00:48:01	00:04:22	00:15:00	00:00:01	06:24:06	00:04:28	00:15:00	00:00:00	17,29
maria.veloso	10:55:52	19:04:31	08:08:39	1	06:13:40	00:12:27	00:15:00	00:02:12	01:54:59	00:08:51	00:15:00	00:00:23	05:35:51	00:05:25	00:15:00	00:00:00	10,12
susana.oliveira	09:10:51	16:51:34	07:40:43	1	03:06:20	00:09:48	00:15:00	00:02:09	04:34:22	00:11:26	00:15:00	00:00:02	02:30:12	00:03:45	00:15:00	00:00:00	19,39
tania.sobral	12:02:05	15:07:10	03:05:05	1	00:00:00	00:00:00	00:00:00	00:00:00	03:05:05	00:14:14	00:15:00	00:07:10	00:00:00	00:00:00	00:00:00	00:00:00	0
19-04-2018	08:53:23	19:28:26	1.23:40:46	8	1.07:37:51	00:12:10	00:15:00	00:00:05	16:02:52	00:09:44	00:15:00	00:00:01	1.03:27:07	00:06:09	00:15:00	00:00:00	13,21
03-05-2018 9:31:09																	

OneContact Reporting

Team Summary Daily Report

ana.garcia	10:32:48	19:28:26	08:55:38	1	07:25:13	00:11:43	00:15:00	00:00:05	01:30:25	00:05:39	00:15:00	00:00:08	06:15:53	00:06:50	00:15:00	00:00:00	15,57
barradas.susana	16:21:44	16:25:25	00:03:41	1	00:00:00	00:00:00	00:00:00	00:00:00	00:03:40	00:03:40	00:03:40	00:03:40	00:00:00	00:00:00	00:00:00	00:00:00	0
carina.diogo	08:53:23	16:52:25	07:59:02	1	06:31:28	00:13:03	00:15:00	00:02:59	01:27:33	00:07:58	00:15:00	00:00:04	05:33:14	00:05:28	00:15:00	00:00:00	14,88
liliana.manalvo	10:29:37	19:03:34	08:33:57	1	07:47:29	00:12:59	00:15:00	00:01:20	00:46:28	00:04:39	00:15:00	00:00:01	07:06:13	00:06:59	00:15:00	00:00:00	8,83
maria.veloso	10:42:37	19:01:32	08:06:50	2	07:13:48	00:12:03	00:15:00	00:00:15	00:53:02	00:04:49	00:15:00	00:00:01	06:05:07	00:06:18	00:15:00	00:00:00	15,83
susana.oliveira	09:11:32	16:33:38	07:22:06	1	02:39:53	00:10:00	00:15:00	00:00:23	04:42:12	00:12:16	00:15:00	00:00:02	02:26:40	00:04:27	00:15:00	00:00:00	8,27
tania.sobral	10:47:13	17:26:45	06:39:32	1	00:00:00	00:00:00	00:00:00	00:00:00	06:39:32	00:14:48	00:15:00	00:11:45	00:00:00	00:00:00	00:00:00	00:00:00	0
20-04-2018	08:12:53	19:19:17	2.07:41:56	10	1.12:21:34	00:12:50	00:15:00	00:00:06	19:20:21	00:10:45	00:15:00	00:00:01	1.07:48:00	00:06:07	00:15:00	00:00:00	12,54
agente.test	08:18:07	18:58:36	10:15:49	2	00:00:00	00:00:00	00:00:00	00:00:00	10:15:49	00:14:40	00:15:00	00:05:35	00:00:00	00:00:00	00:00:00	00:00:00	0
ana.garcia	10:24:42	19:19:17	08:54:35	1	07:41:47	00:12:29	00:15:00	00:03:23	01:12:48	00:06:37	00:15:00	00:00:02	06:16:46	00:06:44	00:15:00	00:00:00	18,41
barradas.susana	14:46:38	16:38:31	00:07:23	2	00:03:46	00:03:46	00:03:46	00:03:46	00:03:36	00:01:48	00:03:31	00:00:05	00:01:48	00:00:54	00:01:45	00:00:03	52,21
carina.diogo	08:13:22	16:57:31	08:44:09	1	07:04:50	00:12:52	00:15:00	00:00:54	01:39:19	00:08:17	00:15:00	00:00:01	06:28:03	00:06:56	00:15:00	00:00:00	8,66
liliana.manalvo	10:27:39	18:58:37	08:30:58	1	07:29:07	00:13:13	00:15:00	00:00:06	01:01:51	00:06:11	00:15:00	00:00:02	06:33:55	00:05:43	00:15:00	00:00:00	12,29
maria.veloso	10:30:25	19:18:37	08:48:12	1	07:41:36	00:13:11	00:15:00	00:01:49	01:06:36	00:08:20	00:15:00	00:00:03	06:29:45	00:05:20	00:15:00	00:00:00	15,57
susana.oliveira	08:12:53	16:41:36	08:28:43	1	06:20:28	00:12:41	00:15:00	00:02:34	02:08:15	00:08:33	00:15:00	00:00:03	05:57:43	00:06:23	00:15:00	00:00:00	5,98
tania.sobral	17:21:49	19:13:56	01:52:07	1	00:00:00	00:00:00	00:00:00	00:00:00	01:52:07	00:14:01	00:15:00	00:08:11	00:00:00	00:00:00	00:00:00	00:00:00	0
21-04-2018	09:21:00	18:23:02	09:02:02	1	08:52:28	00:14:01	00:15:00	00:00:19	00:09:34	00:02:24	00:09:00	00:00:01	07:59:57	00:07:30	00:15:00	00:00:00	9,86
ana.garcia	09:21:00	18:23:02	09:02:02	1	08:52:28	00:14:01	00:15:00	00:00:19	00:09:34	00:02:24	00:09:00	00:00:01	07:59:57	00:07:30	00:15:00	00:00:00	9,86
23-04-2018	08:59:03	18:59:06	1.12:20:47	9	1.01:48:51	00:10:37	00:15:00	00:00:01	09:14:39	00:06:41	00:15:00	00:00:01	21:20:39	00:04:34	00:15:00	00:00:00	17,32
ana.garcia	08:59:03	17:44:36	08:33:10	2	06:11:36	00:11:37	00:15:00	00:00:04	01:04:19	00:06:26	00:15:00	00:00:01	04:56:02	00:04:56	00:15:00	00:00:00	20,34
barradas.susana	10:31:09	18:59:06	08:22:36	2	07:18:27	00:12:32	00:15:00	00:00:04	01:04:08	00:05:21	00:15:00	00:00:03	05:58:40	00:04:59	00:15:00	00:00:00	18,2
maria.veloso	08:59:42	17:49:04	08:47:39	2	05:55:02	00:11:06	00:15:00	00:00:02	02:52:37	00:07:30	00:15:00	00:00:01	04:59:28	00:04:32	00:15:00	00:00:00	15,65
susana.oliveira	10:45:51	18:55:11	08:06:32	2	06:23:46	00:08:10	00:15:00	00:00:01	01:42:45	00:03:48	00:15:00	00:00:01	05:26:29	00:03:59	00:15:00	00:00:00	14,93
tania.sobral	12:31:14	15:02:04	02:30:50	1	00:00:00	00:00:00	00:00:00	00:00:00	02:30:50	00:13:43	00:15:00	00:02:04	00:00:00	00:00:00	00:00:00	00:00:00	0
24-04-2018	09:01:02	19:02:17	1.16:02:55	8	1.01:16:48	00:10:07	00:15:00	00:00:04	14:46:07	00:07:46	00:15:00	00:00:01	19:13:06	00:04:08	00:15:00	00:00:00	23,98
agente.test	09:45:53	16:02:53	02:25:03	2	00:00:00	00:00:00	00:00:00	00:00:00	02:25:03	00:12:05	00:15:00	00:00:50	00:00:00	00:00:00	00:00:00	00:00:00	0
barradas.susana	10:39:23	19:02:17	08:22:54	1	06:46:22	00:10:59	00:15:00	00:01:07	01:36:32	00:05:41	00:15:00	00:00:02	04:57:55	00:04:35	00:15:00	00:00:00	26,69
liliana.manalvo	13:23:00	16:54:43	03:31:43	1	00:51:25	00:12:51	00:15:00	00:06:59	02:40:18	00:12:20	00:15:00	00:00:01	00:44:52	00:05:36	00:14:06	00:00:00	12,74
maria.veloso	09:01:16	16:54:34	07:53:18	1	06:08:08	00:11:09	00:15:00	00:00:04	01:45:10	00:07:01	00:15:00	00:00:01	04:36:20	00:04:56	00:15:00	00:00:00	24,94
susana.oliveira	10:26:15	18:58:16	08:14:04	2	06:08:23	00:07:22	00:15:00	00:00:04	02:05:41	00:03:56	00:15:00	00:00:02	04:20:45	00:03:00	00:15:00	00:00:00	29,22
tania.sobral	09:01:02	18:36:55	09:35:53	1	05:22:30	00:12:24	00:15:00	00:00:30	04:13:23	00:10:08	00:15:00	00:00:02	04:33:14	00:04:20	00:14:59	00:00:00	15,28
25-04-2018	09:28:29	18:11:34	23:37:55	4	21:00:46	00:13:08	00:15:00	00:00:20	02:37:09	00:06:03	00:15:00	00:00:01	18:51:20	00:06:26	00:15:00	00:00:00	10,27
ana.garcia	09:28:29	18:11:34	08:43:05	1	07:49:56	00:13:03	00:15:00	00:00:20	00:53:09	00:05:54	00:15:00	00:00:07	06:53:15	00:07:00	00:15:00	00:00:00	12,06
liliana.manalvo	09:35:14	17:08:04	07:32:50	1	06:38:22	00:13:44	00:15:00	00:03:44	00:54:28	00:07:47	00:15:00	00:00:05	05:50:44	00:05:09	00:15:00	00:00:00	11,96
maria.veloso	09:34:35	17:08:00	07:22:00	2	06:32:28	00:12:40	00:15:00	00:05:51	00:49:32	00:04:57	00:15:00	00:00:01	06:07:21	00:07:30	00:15:00	00:00:00	6,4
26-04-2018	08:57:36	19:00:32	2.07:04:19	7	1.03:45:31	00:11:24	00:15:00	00:00:09	1.03:18:48	00:10:18	00:15:00	00:00:00	23:04:22	00:05:24	00:15:00	00:00:00	16,88
agente.test	09:10:29	16:21:38	07:11:09	1	00:00:00	00:00:00	00:00:00	00:00:00	07:11:09	00:14:22	00:15:00	00:04:31	00:00:00	00:00:00	00:00:00	00:00:00	0
ana.garcia	08:57:36	17:40:28	08:42:52	1	06:04:15	00:12:08	00:15:00	00:00:28	02:38:37	00:08:49	00:15:00	00:00:03	05:23:27	00:06:44	00:15:00	00:00:00	11,2
barradas.susana	10:28:36	19:00:32	08:31:56	1	07:03:58	00:11:28	00:15:00	00:00:32	01:27:58	00:05:30	00:15:00	00:00:04	05:37:07	00:05:06	00:15:00	00:00:00	20,49
liliana.manalvo	09:00:26	17:32:13	08:31:47	1	00:37:54	00:12:38	00:15:00	00:08:23	07:53:53	00:13:56	00:15:00	00:00:03	00:24:26	00:04:04	00:10:48	00:00:00	35,53
maria.veloso	09:35:38	18:06:48	08:31:10	1	07:32:56	00:11:37	00:15:00	00:00:09	00:58:14	00:04:10	00:15:00	00:00:01	05:55:36	00:05:05	00:15:00	00:00:00	21,49
susana.oliveira	10:55:53	18:57:28	08:01:35	1	06:26:28	00:10:27	00:15:00	00:00:25	01:35:07	00:03:58	00:15:00	00:00:00	05:43:46	00:05:13	00:15:00	00:00:00	11,05
tania.sobral	12:30:23	18:04:13	05:33:50	1	00:00:00	00:00:00	00:00:00	00:00:00	05:33:50	00:14:31	00:15:00	00:04:13	00:00:00	00:00:00	00:00:00	00:00:00	0
27-04-2018	08:55:28	19:00:41	1.14:24:19	9	20:22:48	00:11:32	00:15:00	00:00:36	17:02:44	00:10:39	00:15:00	00:00:01	17:27:09	00:05:11	00:15:00	00:00:00	14,36
ana.garcia	08:55:28	12:49:08	03:53:40	1	02:10:22	00:11:51	00:15:00	00:04:55	00:44:33	00:07:26	00:15:00	00:03:53	01:54:10	00:07:08	00:15:00	00:00:00	12,43
barradas.susana	10:42:37	19:00:41	08:10:07	2	07:04:57	00:12:30	00:15:00	00:00:41	01:05:09	00:06:31	00:15:00	00:00:02	06:00:30	00:05:18	00:15:00	00:00:00	15,17
liliana.manalvo	09:09:57	16:35:15	07:25:18	1	02:47:34	00:11:10	00:15:00	00:03:02	04:37:44	00:12:05	00:15:00	00:00:01	02:08:26	00:03:54	00:15:00	00:00:00	23,35
maria.veloso	09:41:31	18:32:18	08:35:58	2	06:36:32	00:11:01	00:15:00	00:00:36	01:59:25	00:07:28	00:15:00	00:00:02	05:41:26	00:05:25	00:15:00	00:00:00	13,9
susana.oliveira	10:56:27	18:53:50	05:25:15	2	01:43:23	00:10:20	00:15:00	00:04:51	03:41:52	00:11:06	00:15:00	00:00:02	01:42:37	00:04:40	00:15:00	00:00:00	0,74
tania.sobral	12:43:55	17:37:56	04:54:01	1	00:00:00	00:00:00	00:00:00	00:00:00	04:54:01	00:14:00	00:15:00	00:01:05	00:00:00	00:00:00	00:00:00	00:00:00	0
28-04-2018	09:25:22	17:25:50	08:00:28	1	06:28:24	00:08:50	00:15:00	00:00:06	01:32:03	00:03:10	00:15:00	00:00:01	05:03:18	00:03:59	00:15:00	00:00:00	21,91

03-05-2018 9:31:09

OneContact Reporting

Team Summary Daily Report

maria.veloso	09:25:22	17:25:50	08:00:28	1	06:28:24	00:08:50	00:15:00	00:00:06	01:32:03	00:03:10	00:15:00	00:00:01	05:03:18	00:03:59	00:15:00	00:00:00	21,91
30-04-2018	08:13:36	18:59:59	1.15:50:01	5	21:57:37	00:11:40	00:15:00	00:00:05	17:52:24	00:10:19	00:15:00	00:00:01	18:13:12	00:05:42	00:15:00	00:00:00	17,03
ana.garcia	10:37:33	18:59:59	08:22:26	1	07:36:54	00:11:25	00:15:00	00:00:05	00:45:32	00:03:02	00:15:00	00:00:04	06:25:15	00:06:01	00:15:00	00:00:00	15,68
barradas.susana	11:18:16	16:31:24	05:13:08	1	00:00:00	00:00:00	00:00:00	00:00:00	05:13:08	00:14:14	00:15:00	00:01:24	00:00:00	00:00:00	00:00:00	00:00:00	0
liliana.manalvo	08:13:36	16:44:00	08:30:24	1	06:21:23	00:13:37	00:15:00	00:00:15	02:09:01	00:09:55	00:15:00	00:00:35	05:06:38	00:06:08	00:15:00	00:00:00	19,6
susana.oliveira	10:34:12	18:46:49	08:12:37	1	06:39:47	00:11:46	00:15:00	00:01:19	01:32:50	00:05:48	00:15:00	00:00:01	05:45:34	00:05:57	00:15:00	00:00:00	13,56
tania.sobral	09:10:22	18:41:48	09:31:26	1	01:19:33	00:07:14	00:15:00	00:00:43	08:11:53	00:12:57	00:15:00	00:00:02	00:55:45	00:02:47	00:09:38	00:00:00	29,92
TOTAL			38.11:08:41	155	26.05:53:57	00:11:44	00:15:00	00:00:00	11.11:47:11	00:08:39	00:15:00	00:00:00	22.07:25:46	00:05:18	00:15:00	00:00:00	15